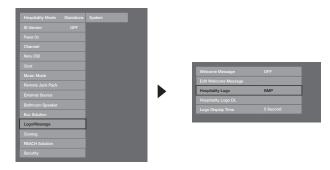


Hotel Logo

The Hospitality Logo function displays the Hotel's logo when the TV is powered on.

- The Hospitality Logo settings are in the Hospitality mode menus.
- The Logo Download and Logo Display Menu items are enabled when you turn the Hospitality Logo option on.
- If there is a logo image stored in the memory and the Hospitality Logo option is on, the Hospitality logo is displayed when the TV is turned on.
- The Hospitality logo is not displayed when the Hospitality Logo option is off, even if the logo image has been loaded onto the TV



<Depending on model and region, some menu items may not exist>

Hospitality Logo

- This option lets you choose whether the Hospitality Logo image is displayed or not.
- The Initial value is OFF.
- Can be set to OFF or ON.
- When set to ON, the Logo Download and Logo Time Display menu items become accessible.

Hospitality Logo DL

- This option lets you download the logo image to the TV's memory from a USB device.
- The Wait message appears while the image is being copied to the TV.
- The Completed message appears when the copy operation has finished successfully.
- The Failed message appears when the copy operation was unsuccessful.
- The No USB device message appears if no USB device is connected.
- The No File message appears if there is no file to copy on the USB device or if the file is in the wrong format (must be a BMP file). If the No File message appears and there is a logo file on the USB device, check the file format.

Logo File Format

- The TV only supports the BMP and AVI formats.
- The file name must be samsung.bmp or samsung.avi.
- The maximum resolution of the BMP format is 1280 x 720.
- The maximum file size of the AVI format is 30MB.
- The TV does not change the size or scale of the image.







Cloning

USB Cloning is a function to download user configured settings (**Picture**, **Sound**, **Input**, **Channel**, **Setup**, and **Hotel Setup**) from one TV set and upload the same settings to other TV sets.

All user-defined settings from the TV (Master Set) can be copied to the USB device.

 Cloning from TV to USB: This is an operation that copies the stored data from a specific area of the TV EEPROM to the USB device.



- 1. Insert a USB drive into the USB port on the back of the TV.
- 2. Enter the Hotel Options by pressing these buttons in the following order. MUTE \to 1 \to 1 \to 9 \to ENTER
- 3. Press the ▲ or ▼ button to select "Clone TV to USB", then press the ENTER button.
- 4. The message "Clone TV to USB" is displayed, then press the ENTER button.
- 5. You can check the status of the USB cloning operation.
 - In Progress: While copying data to the USB device.
 - Completed: The copy operation was finished successfully.
 - Failed: The copy operation was not finished successfully.
 - No USB: No USB device connected.



- Clone USB to TV: This is an operation that downloads the stored data to the USB device to the TV set.
 - 1. Insert a USB drive into the USB port at the back of the TV.
 - 2. Enter the Hotel Options by pressing these buttons in the following order. MUTE $\to 1 \to 1 \to 9 \to \text{ENTER}$
 - 3. Press the ▲ or ▼ button to select "Clone USB to TV", then press the ENTER button.
 - 4. The message "Clone USB to TV" is displayed, then press the ENTER button.
 - 5. You can check the status of the USB cloning operation
 - In Progress: While copying data to the USB device.
 - Completed: The copy operation was finished successfully.
 - Failed: The copy operation was not finished successfully.
 - No USB: No USB device connected.
 - No File: There is no file to copy on the USB device.
 - Activate copying from USB to TV by pressing ENTER key for 5 seconds.
 - 🖎 The CLONE function only supports the same model series. (It does not work properly for different model series.)

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For fast, instant cloning during installation,

insert a USB drive with master settings from the first TV and press the Enter key for 5 seconds.



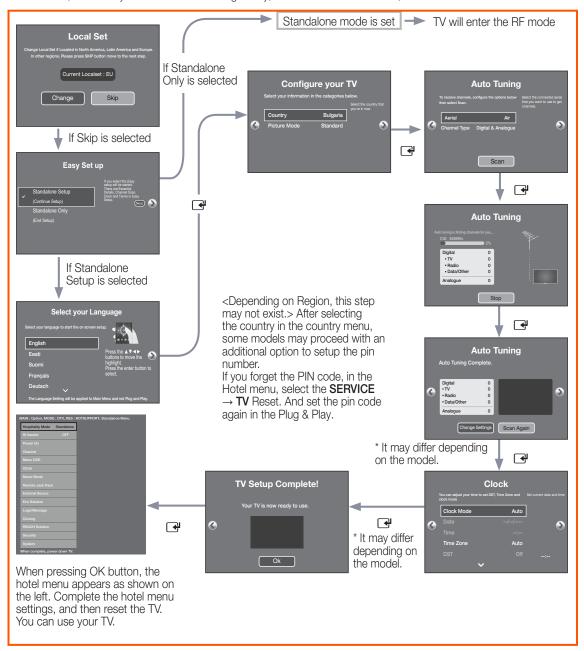




Plug & Play

The Hotel Plug & Play function automatically performs the Hotel mode selection, Country Setup, Clock Setup and Picture mode Setup when the TV starts for the first time.

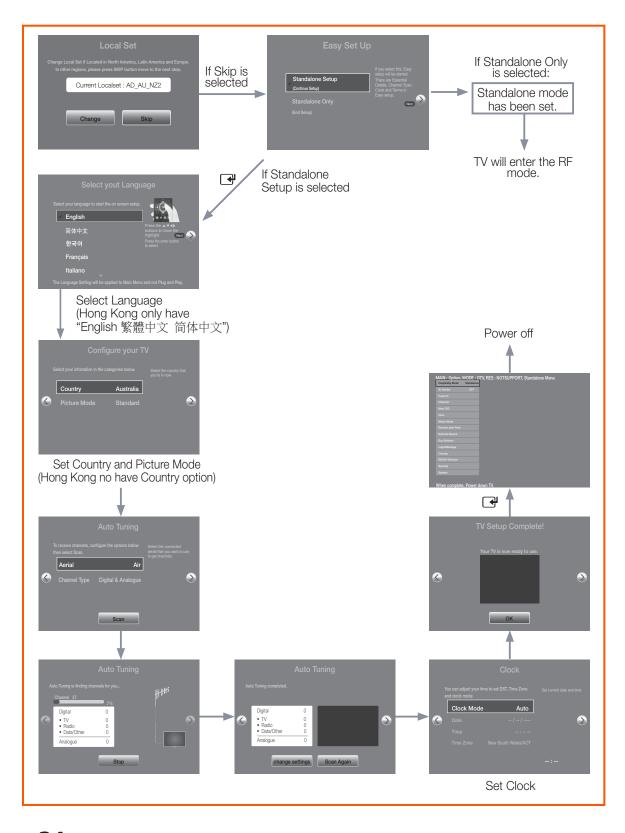
- Hotel Plug & Play is only available when the power is turned ON for the first time.
- After setting up the TV first and running Clone TV to USB.
- Next, the TV only needs to exit Hotel Plug & Play, connect to the USB device, then run Clone USB to TV.











24 English





1. LocalSet

- Check the Current Localset.
- If you want to change the localset, select the Change.
- If you select the **Skip**, the **Start** screen appears.

2. Start - Easy Set Up

- If you select the **Standalone Only**, the Standalone hotel mode is set by default.
- When you select the Interactive, Interactive Setup Menu is displayed. Press the power off button to exit from the Interactive menu.
- Select the Standalone Plug & Play to go next step.

3. Select the Language

- Select the OSD (On Screen Display) language.
- Display time: The OSD timeouts and operations are the same as all of Samsung's consumer TV models.

4. Select the Country and Picture Mode

- Select the appropriate country and picture mode.
- Depending on model and region, some country may not exist.

5. Auto Tuning

- Select the antenna source and channel type. Configure the settings and select the Scan.
- The Auto Tuning operation starts searching for channels
- When the **Auto Tuning** operation is completed, the channel information is displayed.

6. Clock

- Set the right time by setting the **DST** (Daylight Savings Time) and **Time Zone**.

7. TV Setup Complete

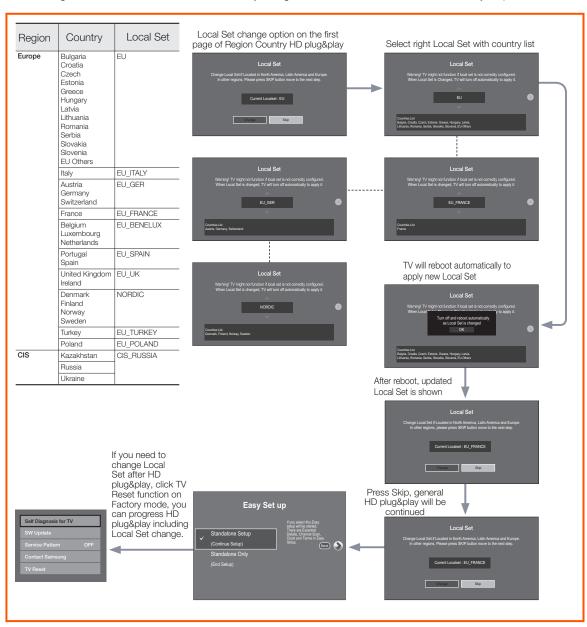






HD Plug & Play - Local Set (Only Europe)

- Local Set is very important software setting value such as Languages, Broadcast frequencies, etc.
- TV might not function, if Local Set is not correctly configured. Select correct Local Set with country list provided.





26 English



SW Clock

The SW Clock shows the current time on the screen when a user presses the Info remote control key in standby mode.

- If a user presses the Info key when the TV is in standby mode, the TV is turned on and shows the current time on the screen for 10 seconds and then returns to standby mode.
- The time is displayed as a digital clock at the normal banner size. The 12 or 24 hour time format is determined according to the format of the Information.
- If a user presses the Info key when the TV is on, the original Info key function is executed.
- Detailed Descriptions
 - The SW clock works depending on the On/Off setting in the Factory install menu.
 - If the SW clock is turned on, the Fast logo option is automatically turned off. (In this case, even if you turn the Fast logo option on again, it is automatically turned off when the TV is turned on again.)
 - If the master power is turned off, the time setting is only maintained in models with a backup condenser and an RTC.
 - When a TV in standby mode shows the current time, the video mute and audio mute settings are maintained.
 - In this case, even if the Hotel logo is set to on, the Hotel Logo display is skipped.
 - This feature only works in StandAlone mode.
 - Other key function specifications when the SW clock is running
 - The Info key works like the power key.
 - Pressing the Power or Info key while the SW clock is running, puts the TV into Standby mode.
 - Pressing keys other than the Power and Info keys is ignored while the SW clock is running.
 - In this case, the on timer does not work.
 - The off timer and sleep timer work.
 - When clock mode in the Time menu is set to manual, the time of the sub micom is maintained by the RTC circuit.
 - Even if the current time is not configured, it is displayed in the same way as the menu. (--:--)









Multi Code Remocon

Multi Code Remote Control is a special transmitter which is designed to control multiple TVs with one remote. This function is useful when there is more than one TV in one location such as a hospital. The Set ID number will be displayed in the source OSD. It is possible to support up to 9 different remote key transmission for multi code. The initial ID code of each TV is "0".

The ID code can be set and reset in Analog TV mode or PC mode. (not available in TTX or DTV channels)

- The ID code can be from 0 to 9.
- Press the RETURN + MUTE keys for longer than 7 seconds and the digit key you want to set.
- The Set ID OSD will be displayed in a central position.
- The following words will be displayed. "The Remote control code is set to x. If you want to change the Remote control code. Enter the digit you want to change." (x is the digit number) This OSD will be displayed until the exit key is pressed.



- For example, the TV and Remote control will be set to ID code #1 if the user presses #1.
- The following words will be displayed. "Remote control code is changed to 1". The TV can then only be controlled by a remote control with the same ID code as the TV.
- If the ID code between the remote control and the TV does not match, the following words will be displayed. "TV ID x" (x is the TV's ID)
- To reset the ID code, press the EXIT + MUTE keys for longer than 7 seconds. The ID codes of both the TV and Remote control will be reset to "0". "Remote control code is set to 0." will be displayed.

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- The way to set or reset the ID may differ depending on the remote control. See the table below.

Setting the Time

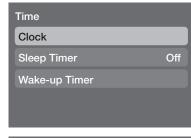


The time is entered

Press the remote control button to select Clock and set up the time.

Setting the Interactive Mode Time

- If the Hotel System transmits the time information, the time is set automatically.
- If the Hotel System does not transmit the time information, the time cannot be displayed.
- If the time is set, the clock will be displayed on the front panel.











Channel Bank Editor (Smoovie TV Only)

Channel Bank Editor is a function to edit channels with 3 different Bank Options. Depending on the Bank card, there are specific channels hotel customers can enjoy.

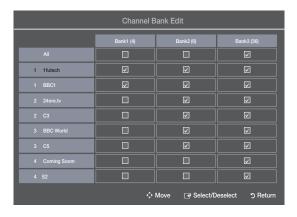
Setting the Channel Bank Editor in Stand-alone Mode

- 1. Enter the Hotel Standalone menu by pressing "MUTE+1+1+9+Enter"
- 2. Please select the SI vendor: "Smoovie"
- 3. You will be able to see the new menu option "Channel Bank Editor"
- 4. Enter "Channel Bank Editor"



<Depending on the model and region, some menu items may not exist>

- 5. Edit the channel bank like in the example below.
 - a. Bank1 (Free channel): Select the channel that will be used when the remote control has no card.
 - Bank2 (Family Card Green): Select the channel that will be used when a remote control has a GREEN CARD.
 - c. Bank3 (Adult Card Red): Select the channel that will be used when a remote has a RED CARD.



References of using SMOOVIE Remote Controller

- 1. If you select SMOOVIE as the SI vendor, you should use a SMOOVIE Remote Controller.
- Using the numeric keys of the remote controller, users can only select Bank1 channels.With this in mind, if you want to change the channel using a Green or Red Card, please use the channel up/down keys.
- 3. In the Channel guide or Channel list, users can only see the Bank1 channel list.







Channel Editor

Channel Editor edits channel number a and name.

- Use Channel Editor to sort the channels as user-desired channel numbers.



<Depending on model and region, some menu items may not exist>

Simple Steps for channel Editor under Stand-alone Mode

Step	Broad Outline	
1	Operate 'Channel Auto Store' in the Hotel Option Menu	
2	Enter 'Channel Editor' in the Hotel Option Menu	
3	Compile a table related to the final channel lists you want	
4	Rearrange channels with TOOLS button based on the table you compiled	
5 Press the EXIT or RETURN Button to exit.		
<for better="" comprehension,="" details="" following="" please="" refer="" the="" to=""></for>		







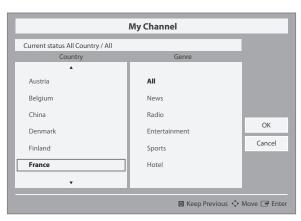
My Channel

Determines the country and genre for the channels provided by the hotel, and if the user selects a country and genre, shows the corresponding channels.

- You must select the country first, or you cannot set a genre.
- If you select the genre that not added any channels, the Channel list displays all of the available channels.
- My Channel works in Standalone mode only.
- SI Vendor in Standalone mode: This does not work if Smoovie is selected.
- This is in the Hotel Options in the Hotel Menu -> Service Mode and can be turned on or off.
- This option only works when it is set to On.

Channel Composition [Genre Mode]

Standard Category		Antenna Mode Activation		Description		
Standard	Calegory	Calegory	Category Ch. Mode	Air/Cable	Satellite(HC675)	Description
		All (Default)	0	0		
	Hotel Genre	News	0	0		
Llotal		Radio	0	0	Provide genre channel mode by each country that	
Hotel		Entertainment	0	0	master has managed in factory mode.	
		Sport	0	0		
		Hotel	0	0		



^{*} For the number of items to be displayed in the list, refer to the design document.

Key Guide

[HC460-465-EU]Install-Guide-X0ENG.indd 31

Button	Action	Nav. Help
BLUE	Returns to the screen. (Genre setup: Last Country & Genre)	Keep Previous
ENTER	Selects an item.	Enter
Ch. Up/Down	Move the highlight by page.	(No Guide)
UP/DOWN	Navigates the each country, genre list. (in a circular manner.)	Mayo
RIGHT Selects the highlighted item, and then move the highlight to Genre section.		Move
RETURN	Returns to the screen. (Genre setup: Last Country & Genre)	(No Guide)
EXIT	Returns to the screen. (Genre setup: Last Country & Genre)	(No Guide)





English 31

2014-05-21



Notes

- This section describes the layout of the Front UI that appears when the TV is turned on. (Factory Mode > Genre Mode: Enable)
- The genre is a sub-list for each country.
- The broadcast screen that was being displayed the last memorial channel.
- If user want to keep the previous country & genre channel map, press the 'BLUE', RETURN, and EXIT remotecontrol key to close the Front UI.

Etc.

- Default Highlight: Last Memory items (Country, Genre)
- Timeout (60 sec)

Elements

No	Name	Description
1	Background Screen	Displays the last memorized channel that appears when TV is turned on.
2	Function Title	This is name of the function.
3	Current Status	Display current settings the Country/Genre.
4	Country Items	The item for the country list is displayed. Displays the last selected country.
5	Genre Items	The item for the genre list is displayed. Displays available genre items by each country that master managed in factory mode. (always provide 'All' item) Displays the last selected genre.
6	Highlight	If the item title is too long to be displayed within the area, Auto Text Sliding works.
7	Indicator	This is displayed when there is a previous or next page.
8	Nav. Help	The key guide is right-aligned.





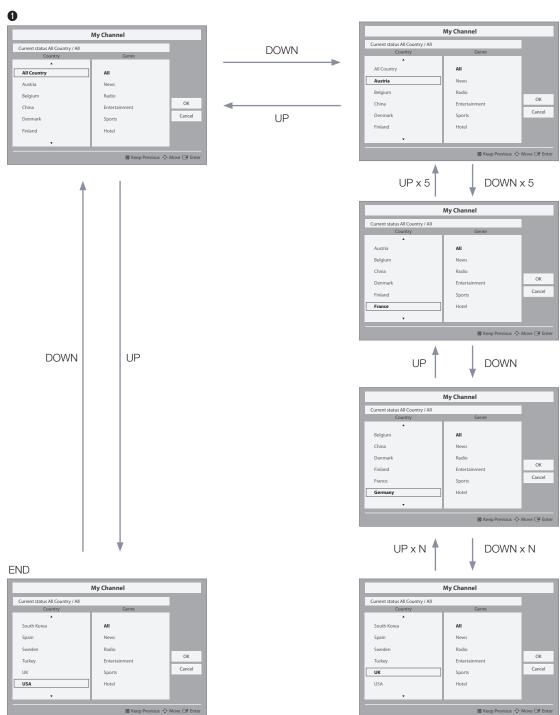


Highlight Interaction [Country Items]

• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.

Notes

- Users can navigate the items in each country & genre list by pressing the up or down remote control keys.
- Circular navigation is supported.



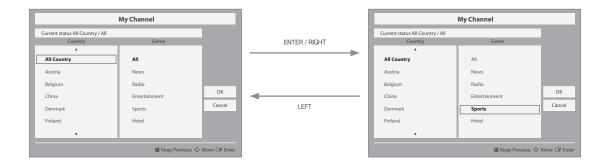




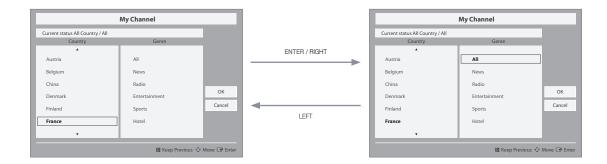


Highlight Interaction [Default Genre]

• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.



- The current selection of the country is high-lighted.
- Default High-light: The current selection of the genre.



 Seems source error, it should be read as "The other item of the county is high-lighted.". Please verify. (ex. France) • Default Highlight : All



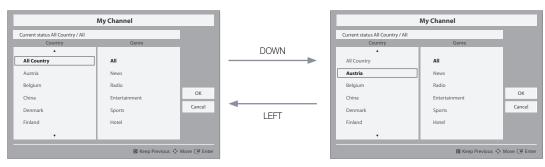


34 English



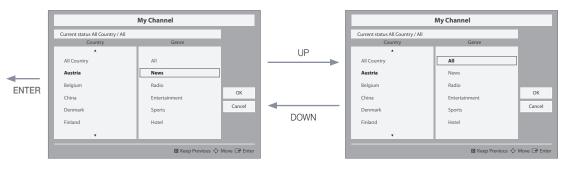
Mode Change Interaction 1 (1/2)

• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.



• Current Genre Mode: All Country / Sports





ENTER / RIGHT

 If the country is selected, highlight moves to genre menu automatically.







Mode Change Interaction 1 (2/2)

• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.

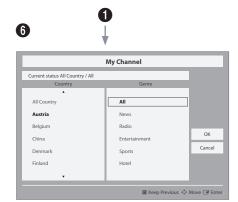




- The genre mode change complete message is displayed.
- Timeout(5 sec.)







 Pressing the left key from the genre to country menu highlights an existing selected country item.

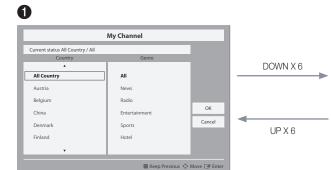






Mode Change Interaction 2 (1/2)

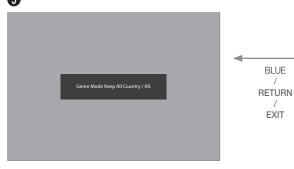
• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.



Current Genre Mode : All Country / Sports



6



• Current Genre Mode : All Country / Sports



• If the country is selected, highlight moves to genre menu automatically.







POWER

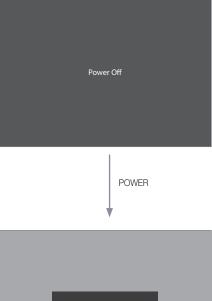
Power On Scenario [Last Memory]

• This page is only to indicate possible interactions. It may not be exactly identical to actual screens.





Current Genre Mode : Austria / News





• Current Genre Mode : Austria / News

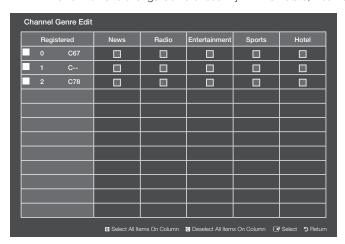






Genre Editor

- Country and Genre selection can be done in channel list Menu.
- Pressing Red Key enables country sub list, here viewer can scroll down and select country of choice.
- Genre selection can be done using Left/right key i.e scrolling horizontally in channel list menu.
- If viewer wants to change Genre or country in TV On state, it can be done using this feature.



- An editor to set genre for each Hotel TV channel.
- Stored channels can be added to a particular genre in genre editor menu.
- A channel can belong to multiple genres.
- Genre Options available are: News, Radio, Entertainment, Sport, and Hotel.
- Genre selection can be done either on Mychannel FrontUI or in Channel List.
- This feature sorts out channels of particular genre in a list. Guest can select genre of his choice and select channel by scrolling down sorted list.







Mixed Channel Map

The Mixed Channel Map function mixes Air, Cable and Satellite channels

- The Mixed Channel Map function should be ON in order to mix Air, Cable and Satellite channels.
- Use the Channel Editor to sort the channels after turning on the 'Mixed Channel Map' function in the Hotel Option Menu

Sound Bar

· Samsung Sound-Bar & Hospitality TV in 2014

- Use Samsung Sound-Bar & hospitality TV support HDMI 1.4 to listen to TV sound on the Sound-Bar by using a single HDMI cable.
- Supporting model.
- Sound-Bar: HW-F350/F450/F550

• The "Hotel mode" operation from the Sound Bar

- The following TV hotel options should be set in advance.
- Hotel option → Power On → Power ON Volume = "Enable" / Power ON Vol / Max Vol
- $\bullet \quad \text{Hotel option} \to \text{External Device} \to \text{Sound Bar Out} = "On"$
- Connect an HDMI cable from the HDMI OUT port of the Sound-BAR to the HDMI1 port of the hospitality TV.
- After being connected to the 2014 hospitality TV via an HDMI Cable, the Sound-Bar automatically detects the TV while it turns
 on, and is converted to "hotel mode" by itself.
- The change of the power-on volume & max volume on the TV is applied to the connected sound-bar since the TV boots twice .

· Features of "Hotel Mode" in Sound Bar

- Synchronized power on/off with the TV.
- HDMI_CEC enabled.
- Accessible "HDMI OUT" port only. (Other inputs are disabled)
- Synchronized "power-on" & "max" volume with the TV. (The Sound-Bar's volume is set to half that of the TV)
- Adjustable "power-on" & "max" volume acquired from the TV's hotel option menu. (Sound-Bar volume=TV volume/2)
 Ex.) If the volume settings on the TV are "power-on volume=20 and max volume=90", the Sound bar will work as power-on volume=10, max volume=45.

*This function may differ depending on the model.







Installing the Wall Mount

The wall mount kit (sold separately) allows you to mount the TV on the wall. For detailed information on installing the wall mount, see the instructions provided with the wall mount. Contact a technician for assistance when installing the wall mount bracket. We do not advise you to do it yourself.

Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you select to install the TV on your own.

Wall Mount Kit Specifications (VESA)

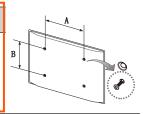
The Wall mount kit is not supplied but sold separately.

Install your wall mount on a solid wall, perpendicular to the floor. When attaching to other building materials, please contact your nearest dealer. If installing on a ceiling or slanted wall, it may fall and result in severe personal injury.

NOTE

- Standard dimensions for wall mount kits are shown in the table below.
- When purchasing our wall mount kit, a detailed installation manual and all parts necessary for assembly are provided.
- Do not use screws that do not comply with VESA standard screw specifications.
- Do not use screws longer than the standard dimensions, as they may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on their specifications.
- Do not fasten the screws too tightly. This may... damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is
 used or the consumer fails to follow the product installation instructions.
- Do not exceed a 15 degrees tilt when mounting this TV.

l	TV size in inch VESA screw hole specs (A * B) in millimeters		Standard Screw	Quantity	
	40 inches	200 x 200			
	48 inches	200 x 200	M8	4	





Do not install your Wall Mount Kit while your TV is turned on. It may result in personal injury due to electric shock.

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Securing the TV to the Wall



Caution: Pulling, pushing, or climbing onto the TV may cause the TV to fall. In particular, ensure that your children do not hang over or destabilize the TV; doing so may cause the TV to tip over, resulting in serious injuries or death. Follow all safety precautions provided on the included Safety Flyer. For added stability, install the anti-fall device for safety purposes, as follows.

To avoid the TV from falling

- 1. Put the screws into the clamps and firmly fasten them onto the wall. Confirm that the screws have been firmly installed onto the wall.
 - You may need additional material, such as an anchor, depending on the type of wall.
 - Since the necessary clamps, screws, and string are not supplied, please purchase these additionally.
- 2. Remove the screws from the centre back of the TV, put the screws into the clamps, and then fasten the screws onto the TV again.
 - Screws may not be supplied with the product. In this case, please purchase the screws of the following specifica-
- 3. Connect the clamps fixed onto the TV and the clamps fixed onto the wall with a strong string and then tie the string

NOTE

- Install the TV near to the wall so that it does not fall backwards.
- · It is safe to connect the string so that the clamps fixed on the wall are equal to or lower than the clamps fixed on
- · Until the string before moving the TV.
- 4. Verify that all connections are properly secured. Periodically check connections for any sign of fatigue for failure. If you have any doubt about the security of your connections, contact a professional installer.

Anti-theft Kensington Lock

The Kensington Lock is not supplied by Samsung. It is a device used to physically fix the system when using it in a public place. The appearance and locking method may differ from the illustration, depending on the manufacturer. Refer to the manual provided with the Kensington Lock for additional information on proper

To lock the product, follow these steps:

Please find the "A" icon on the rear of the TV. A kensington slot is beside the "₪" icon.

- 1. Wrap the Kensington lock cable around a large, stationary object such as desk or chair.
- 2. Slide the end of the cable with the lock attached through the looped end of the Kensington lock cable.
- 3. Insert the locking device into the Kensington slot on the product (1).
- 4. Lock the lock.
- These are general instructions. For exact instructions, see the User manual supplied with the locking device.
- The locking device has to be purchased separately.
- The location of the Kensington Lock may be different depending on the model.







<Optional>



Specifications

Items		Specification	Comment
TV System		DVB-TC, DTMB, PAL, DVB-T2C	
Audio out	Speaker out	40 inch / 48 inch : 10W X 2	
PC		D-sub, Audio-L/R	
Input	AV	Audio Video Jack	
прис	HDMI	Compatible with the HDMI Specifications	
	Antenna	75 ohm Unbalanced, Din Jack , F Jack	
DATA RJP		RS232	
Operating temperating	erature	10°C ~ 40°C (50°F ~ 104°F)	
Operating Humidity		10% ~ 80%	non-condensing
Storage Temperature		-20°C ~ 45°C (-4°F ~ 113°F)	
Storage Humidit	ty	5% ~ 95%	non-condensing

Design and specifications are subject to change without prior notice.





For information about the power supply, and more information about the power consumption, refer to the label attached to the product.

 $^{\ ^{\ }}$ The above specifications may differ depending on the model.



Supported Video Formats

File Extention	Container	Video Codec	Resolution	Frame rate(fps)	Bit rate(Mbps)	Audio Codec
	AVI	DivX 3.11/4.x/5.x/6.x				AC3
*.avi / *.mkv	MKV	MPEG4 SP/ASP	1920 x 1080		30	LPCM
*.asf / *.wmv	ASF	H.264 BP/MP/HP				ADPCM
*.mp4 / *.3gp	MP4	Motion JPEG	640 x 480		8	(IMA, MS)
*.vro / *.mpg	3GP	Window Media Video v9				AAC HF-AAC
*.mpeg / *.ts	MOV	MPEG2		6~30		WMA
*.tp / *.trp	FLV					DD+
*.mov / *.flv	VRO		1920 x 1080		30	MPEG (MP3)
*.vob / *.svi	VOB	MPEG1	1920 X 1000			DTS (Core)
*.divx	PS					G.711(A-Law,
	TS					μ-Law)
*.webm	WebM	VP8			20	Vorbis

Other Restrictions

- Video content will not play, or not play correctly, if there is an error in the content or the container.
- Sound or video may not work if the contents have a standard bit rate/frame rate above the compatible Frame/sec listed in the table.
- If the Index Table is in error, the Seek (Jump) function is not supported.
- Some USB/digital camera devices may not be compatible with the player.
- The menu can be displayed late if the video is over 10Mbps(bit rate).

Video decoder	Audio decoder
Supports up to H.264, Level 4.1 (FMO/ASO/RS are not supported.)	WMA 10 Pro supports up to 5.1 channel and M2 profile.
frame rate :	WMA lossless audio is not supported.
 Below 1280 x 720: 60 frame max 	Vorbis supports up to 2ch.
 Above 1280 x 720: 30 frame max 	DD+ supports up to 5.1 channel.
VC1 AP L4 is not supported.	
GMC is not supported.	

Supported Subtitle Formats

External

Name	File extension
MPEG-4 timed text	.ttxt
SAMI	.smi
SubRip	.srt
SubViewer	.sub
Micro DVD	.sub or .txt
SubStation Alpha	.ssa
Advanced SubStation Alpha	.ass
Powerdivx	.psb

Internal

Name	Container	ormat
Xsub	AVI	Picture Format
SubStation Alpha	MKV	Text Format
Advanced SubStation Alpha	MKV	Text Format
SubRip	MKV	Text Format
MPEG-4 timed text	MP4	Text Format

Supported Photo Formats

File Extension	Туре	Resolution
*.jpg *.jpeg	JPEG	15360 X 8640
*.bmp	BMP	4096 X 4096
*.mpo	MPO	15360 X 8640

Supported Music Formats

File Extension	Type	Codec	Remark
*.mp3	MPEG	MPEG1 Audio Layer 3	
*.m4a			
*.mpa	MPEG4	AAC	
*.aac			
*.flac	FLAC	FLAC	Can support up to 2channel
*.ogg	OGG	Vorbis	Can support up to 2channel
*.wma	WMA	WMA	WMA 10 Pro supports up to 5.1 channel and M2 profile. (WMA lossless audio is not supported.)
*.wav	wav	wav	
*.mid *.midi	midi	midi	Can not support seeking

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Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care centre.

Country	Customer Care Centre 🌣	Web Site
AUSTRIA	0800 - SAMSUNG (0800 - 7267864)	www.samsung.com/at/support
BELGIUM	02-201-24-18	www.samsung.com/be/support (Dutch)
		www.samsung.com/be_fr/support (French)
BOSNIA	051 331 999	www.samsung.com/support
BULGARIA	07001 33 11 , sharing cost	www.samsung.com/bg/support
CROATIA	062 726 786	www.samsung.com/hr/support
CZECH	800 - SAMSUNG (800-726786)	www.samsung.com/cz/support
	Samsung Electronics Czech and Slovak, s.r.o. V Parku 2343/24,	148 00 - Praha 4
DENMARK	70 70 19 70	www.samsung.com/dk/support
FINLAND	030-6227 515	www.samsung.com/fi/support
FRANCE	01 48 63 00 00	www.samsung.com/fr/support
GERMANY	0180 6 SAMSUNG bzw.	www.samsung.com/de/support
	0180 6 7267864*	
	[HHP] 0180 6 M SAMSUNG bzw.	
	(*0,20 €/Anruf aus dem dt. Festnetz, aus dem Mobilfunk	
0)/22110	max. 0,60 €/Anruf)	
CYPRUS	8009 4000 only from landline, toll free	
GREECE	80111-SAMSUNG (80111 726 7864) only from land line	www.samsung.com/gr/support
LILINICADY	(+30) 210 6897691 from mobile and land line	hattan //
HUNGARY	0680SAMSUNG (0680-726-786)	http://www.samsung.com/hu/support
ITALIA	0680PREMIUM (0680-773-648)	Lucial compling com/it/outport
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	020 405 888 080 697 267	www.samsung.com/support
SLOVENIA	090 726 786	www.samsung.com/si/support
NETHERLANDS	0900-SAMSUNG (0900-7267864) (€ 0,10/Min)	www.samsung.com/nl/support
NORWAY	815 56480	www.samsung.com/no/support
POLAND	0 801-172-678* lub +48 22 607-93-33 **	www.samsung.com/pl/support
	[HHP] 0 801-672-678* lub +48 22 607-93-33**	www.samsung.com/pi/support
	*(całkowity koszt połączenia jak za 1 impuls według taryfy operatora)	
	** (koszt połączenia według taryfy operatora)	
PORTUGAL	808 20 7267	www.samsung.com/pt/support
ROMANIA	08008 SAMSUNG (08008 726 7864)	www.samsung.com/ro/support
	TOLL FREE No.	
SERBIA	011 321 6899	www.samsung.com/rs/support
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