



Helpful Information

Microwave Terms

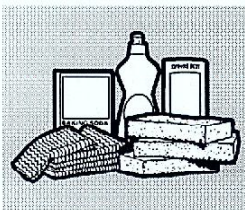
Term	Definition
Arcing	Arcing is the microwave term for sparks in the oven. Arcing is caused by: • metal or foil touching the side of the oven. • foil that is not molded to food (upturned edges act like antennas). • metal such as twist ties, poultry pins, gold-rimmed dishes. • recycled paper towels containing small metal pieces.
Covering	Covers hold in moisture, allow for more even heating and reduce cooking time. Venting plastic wrap or covering with wax paper allows excess steam to escape.
Shielding	In a regular oven, you shield chicken breasts or baked foods to prevent over-browning. When microwaving, you use small strips of foil to shield thin parts, such as the tips of wings and legs on poultry, which would cook before larger parts.
Standing Time	When you cook with regular ovens, foods such as roasts or cakes are allowed to stand to finish cooking or to set. Standing time is especially important in microwave cooking. Note that a microwaved cake is not placed on a cooling rack.
Venting	After covering a dish with plastic wrap, you vent the plastic wrap by turning back one corner so excess steam can escape.



Helpful Information

Care and Cleaning

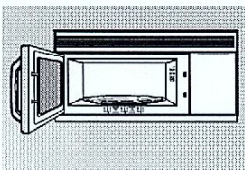
Helpful Hints



An occasional thorough wiping with a solution of baking soda and water keeps the inside fresh.

NOTE: Be certain the power is off before cleaning any part of this oven.

How to Clean the Inside



Walls, Floor, Inside Window, Metal and Plastic Parts on the Door

Some spatters can be removed with a paper towel; others may require a damp cloth. Remove greasy spatters with a sudsy cloth, then rinse with a damp cloth. Do not use abrasive cleaners or sharp utensils on oven walls. **Never use a commercial oven cleaner on any part of your microwave.**

Shelf (if included)

Clean with mild soap and water or in the dishwasher. **Do not clean in a self-cleaning oven.**

Removable Turntable and Turntable Support

To prevent breakage, do not place the turntable into water just after cooking. Wash it carefully in warm, sudsy water or in the dishwasher. The turntable and support can be broken if dropped. Remember, do not operate the oven without the turntable and support in place.

Temperature Probe (if included)

Clean immediately after using. To clean, wipe with a sudsy cloth, then rub lightly with a plastic scouring ball if necessary. Rinse and dry. The probe can also be washed in the dishwasher.

Care and Cleaning



How to Clean the Outside

We recommend against using cleaners with ammonia or alcohol, as they can damage the appearance of the microwave oven. If you choose to use a common household cleaner, first apply the cleaner directly to a clean cloth, then wipe the soiled area.

Case

Clean the outside of the microwave with a sudsy cloth. Rinse and then dry. Wipe the window clean with a damp cloth.

Control Panel

Wipe with a damp cloth. Dry thoroughly. Do not use cleaning sprays, large amounts of soap and water, abrasives or sharp objects on the panel—they can damage it. Some paper towels can also scratch the control panel.

Door Panel

Before cleaning the front door panel, make sure you know what type of panel you have. Refer to the eighth digit of the model number: "S" is metallic, "G" is graphite, "L" is CleanSteel and "B", "W" or "C" are plastic colors.

Stainless Steel

The stainless steel panel can be cleaned with Stainless Steel Magic or a similar product using a clean, soft cloth. Apply stainless cleaner carefully to avoid the surrounding plastic parts. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel finishes.

CleanSteel, Metallic or Graphite

Use a clean, soft, light and lightly dampened cloth, then dry thoroughly. Do not use appliance wax, polish, bleach or products containing any chemical agent on the CleanSteel, Graphite or Metallic surfaces.

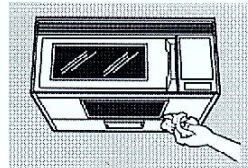
Plastic Color Panels

Use a clean, soft, lightly dampened cloth, then dry thoroughly.

Door Seal

It's important to keep the area clean where the door seals against the microwave. Use only mild, non-abrasive detergents applied with a clean sponge or soft cloth. Rinse well.

Bottom



Clean off the grease and dust on the bottom often. Use a solution of warm water and detergent.



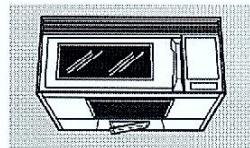
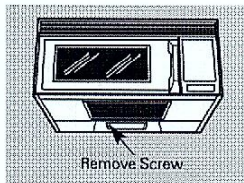
Helpful Information

Light Bulb Replacement

Cooktop Light

Replace the burned-out bulb with a 120 volt, 40-watt incandescent bulb (WB36X10003), available from your GE supplier.

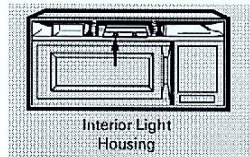
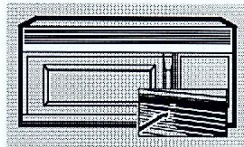
- 1 To replace the bulb, first disconnect the power at the main fuse or circuit breaker panel or pull the plug.
- 2 Remove the screw from light cover and lower the cover.
- 3 Be sure the bulb is cool before removing. After breaking the adhesive seal, remove the bulb by gently turning.
- 4 Replace the bulb. Close the light cover and secure the cover with the screw. Connect electrical power to the oven.



Oven Light

Replace the burned-out bulb with a 120 volt, 40-watt incandescent bulb (WB36X10003), available from your GE supplier.

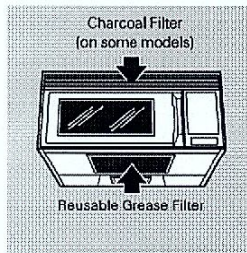
- 1 To replace the oven light, first disconnect the power at the main fuse or circuit breaker panel or pull the plug.
- 2 Remove the front grille by backing out the 3 screws along the top. Slide the grille to the left, then pull straight out.
- 3 Remove the charcoal filter, if present. Reach into the opening, just right of center. The light bulb is located beneath a light compartment cover. Press and hold the center snap while lifting the tab on the left corner. Remove the cover. Remove the bulb by turning gently.
- 4 Install the replacement bulb. Reinstall the compartment cover and charcoal filter, if present. Reinstall the front grille panel with the 3 original screws.
- 5 Connect electrical power to the oven.



The Exhaust Feature



The Vent Fan



The vent fan has a metal reusable grease filter.

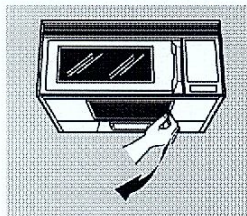
Models that recirculate air back into the room also use a charcoal filter.

Reusable Grease Filter

The metal filter traps grease released by foods on the cooktop. It also prevents flames from foods on the cooktop from damaging the inside of the microwave.

For this reason, the filter must ALWAYS be in place when the hood is used. The grease filter should be cleaned once a month, or as needed.

Removing and Cleaning the Filter



To remove, grasp the loop and slide the filter to the left side. Pull the filter down and out.

To clean the grease filter, soak it and then swish it around in hot water and detergent. Don't use ammonia or ammonia products because they will darken the metal. Light brushing can be used to remove embedded dirt.

Rinse, shake and let it dry before replacing.

To replace, slide the filter into the left side of the opening and pull toward the right.



Helpful Information

The Exhaust Feature

Charcoal Filter (on some models)

The charcoal filter cannot be cleaned. It must be replaced. Order Part No. WB02X11124 from your GE supplier.

If the model is not vented to the outside, the air will be recirculated through a disposable charcoal filter that helps remove smoke and odors.

The charcoal filter should be replaced when it is noticeably dirty or discolored (usually after 6–12 months, depending on hood usage). See “Optional Kits,” page 9, for more information.

To Remove Charcoal Filter

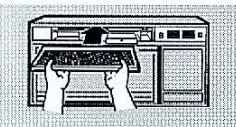


Remove 3 grille screws at the top of the oven.

To remove the charcoal filter, disconnect power at the main fuse or circuit breaker panel or pull the plug.

Remove the front grille by backing out the 3 screws along the top. Slide the grille to the left, then pull straight out. Slide the filter toward the front of the oven and remove it.

To Install Charcoal Filter



To install a new filter, remove plastic and other outer wrapping from the new filter.

Insert the filter into the top opening of the oven as shown. It will rest at an angle on 2 side support tabs and in front of the right rear tab. Replace the grille and 3 screws.



If Something Goes Wrong

Before You Call For Service

Problem	Possible Cause	What to Do
Oven will not start	A fuse in your home may be blown or the circuit breaker tripped. Power surge. Plug not fully inserted into wall outlet. Door not securely closed.	• Replace fuse or reset circuit breaker. • Unplug the microwave oven, then plug it back in. • Make sure the 3-prong plug on the oven is fully inserted into wall outlet. • Open the door and close securely.
Floor of the oven is warm, even when the oven has not been used	The cooktop light is located below the oven floor. When the light is on, the heat it produces may make the oven floor get warm.	• This is normal.
"LOC" appears on display	The control has been locked.	• Press and hold CLEAR/OFF for about 3 seconds to unlock the control.
Vent fan will not turn off	The vent fan automatically turns on to cool internal parts while the microwave is on.	• The vent fan cannot be turned off while the microwave is operating. This is normal. Wait for the microwave to turn off and the fan will either go off automatically or you will need to turn it off by pressing the Vent Fan pad after the microwave is off.
"BAD PROBE" appears on display	The probe has not been completely inserted into the oven wall outlet. The probe is defective.	• Insert the probe properly into the oven wall outlet. • Replace the probe.
"PLEASE INSERT PROBE" appears on display	Probe has been forgotten or not inserted properly.	• Insert the probe properly into the oven wall outlet.
"SENSOR ERROR" appears on display	When using a Sensor feature, the door was opened before steam could be detected. Steam was not detected in maximum amount of time.	• Do not open door until steam is sensed and time is shown counting down on display. • Use Time Cook to heat for more time.



If Something Goes Wrong

Before You Call For Service

Things That Are Normal

- Moisture on the oven door and walls while cooking. Wipe the moisture off with a paper towel or soft cloth.
- Moisture between the oven door panels when cooking certain foods. Moisture should dissipate shortly after cooking is finished.
- Steam or vapor escaping from around the door.
- Light reflection around door or outer case.
- Dimming oven light and change in the blower sound at power levels other than high.
- Dull thumping sound while oven is operating.
- The vent fan operating while the microwave is operating. The vent fan will not go off nor can it be turned off until the microwave is off.
- TV-radio interference might be noticed while using the microwave. Similar to the interference caused by other small appliances, it does not indicate a problem with the microwave. Plug the microwave into a different electrical circuit, move the radio or TV as far away from the microwave as possible or check the position and signal of the TV/radio antenna.



Hotpoint Service Numbers

We'll Be There!

Hotpoint Website

Hotpoint.com

Have a question or need assistance with your appliance? Try the Hotpoint Website 24 hours a day, any day of the year! You can also shop for more great Hotpoint

products and take advantage of all of our on-line support services designed for your convenience.

Schedule Service

Hotpoint.com

**800.GE.CARES
(800.432.2737)**

Expert Hotpoint repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year!

Or call 800.GE.CARES (800.432.2737) during normal business hours.

Real Life Design Studio

ge.com

**800.TDD.GEAC
(800.833.4322)**

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details

of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

Extended Warranties

ge.com

800.626.2224

Purchase a Hotpoint extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase

it on-line anytime, or call 800.626.2224 during normal business hours. Hotpoint Consumer Home Services will still be there after your warranty expires.



Hotpoint Service Numbers

We'll Be There!

Parts and Accessories

Hotpoint.com
800.626.2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. (VISA, MasterCard and Discover cards are accepted.) Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Register Your Appliance

Hotpoint.com

Register your new appliance on-line—
at your convenience!

Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.



MICROWAVE OVEN WARRANTY

Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

What Is Covered

LIMITED ONE-YEAR WARRANTY

For one year from date of original purchase, GE will replace *any part* in the microwave oven that fails due to a defect in materials or workmanship. During this *limited one-year warranty*, GE will provide, *free of charge*, all labor and related service costs to replace the defective part.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800.GE.CARES (800.432.2737).

Please have serial and model numbers available when calling for service.

What Is Not Covered

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.
- Product not accessible to provide required service.
- Replacement of house fuses or resetting of circuit breakers.
- Replacement of the cooktop light bulbs.
- Failure of the product or damage to the product if it is abused, misused (for example, cavity arcing from wire rack or metal/foil), or used for other than the intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service Location for service. In Alaska, the warranty excludes the service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company, Louisville, KY 40225

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