



12. User Manual

Getting to know your phone.

(THIS SECTION WILL INCLUDE A PHOTO OF THE PHONE, WITH CALL-OUTS, SIMILAR TO WHAT WE DID WITH THE SONY PHONE. PLEASE CONFIRM THAT NOTHING WAS LEFT OUT.)

Red Light: Illuminates when PWR id pressed and when out have incoming calls and messages.

Volume: Lets you adjust the sound level.

TALK: Lets you place a call and answer Call Waiting.

***, #:** Allow you to scroll through the menu options and displays.

CLR: Allows you to clear your last entry.

END/①: Lets you disconnect a call and return to standby mode.

ENVELOPE: Lets you access your voicemail and listen to your messages.

MENU: Lets you access the phone's menus.

OK: Allows you to save phone numbers, along with any settings you select in the menus.

Display icons: What they tell you.

Display icons are all the graphic symbols that show up on your display screen. In short, they tell you what's going on. They're shown below.

Signal: Measures your current signal strength. The more lines there are, the stronger the signal.

ENVELOPE: Indicates when you have messages waiting in voicemail.

Battery: Shows the level of your battery charge. The more thick, diagonal lines you see, the more power you left. When the charge is low, the icon blinks.

Lock Icon: Displayed when the phone is locked; you must enter your four-digit lock code to unlock the phone.

???what other icons are there? What do they do? Verify that these are correct.???

Battery Pack

Your new Sprint PCS Phone comes with a rechargeable battery pack that is partially charged so you can use it immediately after you activate, without any hassle. If you have the time, however, you should charge the battery as soon as possible, to get the most out of it.

Installing your battery pack.

To install your battery, just follow these simple steps:

1. Hold the battery with the label facing down.
2. Lay it on the back of the phone with the top of the battery about a quarter of an inch from the latch. (The connectors at the base of the battery should line up with the connectors on the base of the phone. I didn't know what to call those little metal things in the battery and on the phone)
3. Gently slide the battery until it clicks into place.

Turning your phone on and off.

When you're ready to turn your Sprint PCS Phone on, check to see that the charged battery pack has been installed in the back of the phone or that you have an external power source (the cigarette lighter adapter or the hands-free car kit). Then, simply press END/① until the red light at the top of the phone is lit. Now you're ready to make a call.

Turning off the phone is just as simple. Press END/① for a few seconds. The display will be blank when the power is off.

Taking your battery pack out.

1. First, turn the power off to avoid losing stored numbers and messages.
2. Press the battery release latch on the back of the phone while sliding the battery out.

Charging your battery pack.

You can tell whether or not your battery needs to be recharged just by checking the corner of your phone's display, where the battery charge indicator is located. When the battery charge level is low, the battery icon will dim and the phone will sound a tone. **What does the phone do if the charge is low?**

If you continue to use your phone without recharging and the battery level becomes too low, it will turn off automatically. If this happens, unfortunately you'll lose whatever you were just doing. So, watch the indicator and make sure your level is okay. **Is any of this true for the Samsung phone?**

To charge your battery, you should use the Sprint PCS desktop charger, travel charger or cigarette lighter adapter from Samsung. (The desktop charger is described in the next section.

For more information on the travel charger and cigarette lighter adapter, see the product user guide for each.)

Using the desktop charger.

First of all, a few words of wisdom or warning: You should only use the Samsung-approved desktop charger and AC adapter with this Sprint PCS Phone. Using the wrong one could cause damage.

1. Plug one end of the AC adapter into the charger and the other end into a wall outlet.
2. Insert either the battery pack alone or the phone with the battery pack installed into the slot.

A RED light on the charger will let you know the battery is being charged. A GREEN light tells you when the battery is at least 90 percent charged.

If your battery's charge is completely run down, it will take about ??? hours to fully recharge it.

With the Samsung-approved ???name of battery type (like lithium ion was for Sony)

battery pack you don't have to completely discharge the battery before recharging it. If you leave your phone turned on while it's in the charger, your battery will take longer to charge.

Function keys: What they make happen.

TALK: Press this key to place a call, to access a second incoming call or to initiate Three-Way Calling.

CLR: This key lets you do lots of things:

- To erase one character from the display screen, briefly press it once.
- To erase all of them, hold it down.
- To go back one level when you're accessing a menu, briefly press it once.
- To revert back to the standby display, hold it down. ???Is this true???

END/Ⓢ: Press this key to disconnect a call. You can also press it to exit out of a menu and return to the phone's standby display.

MENU: Press this key to display the phone's main menu.

OK: Press this key to store a number in the phone's internal phone book.

ENVELOPE ICON: Press this key to check your voicemail messages. (For more information on voicemail, see page ???.)

Phone calls: How to make and receive them.

Whenever you make a call, follow these simple steps:

1. First, check to see that your Sprint PCS Phone is turned on. If you see the display indicators on the screen, that means the power is on.
2. Enter the number you're calling.
3. Press TALK.
4. When you're finished with your call, just press END/① to disconnect.

Correcting a misdial.

If you make a mistake while dialing a phone number, press CLR to erase the number one digit at a time. You can delete the entire number at once by pressing CLR and holding it down for at least one second.

Remembering your phone number.

You probably don't call your own Sprint PCS Phone number very often, so you may forget it. If you do, here's an easy way to get it: Turn your phone on and your number will be displayed briefly.

If you miss it, press MENU, press 2 to select "Phonebook" and then press 2 to display your number.

Answering calls.

When your phone rings, simply press any key (other than END/① or the volume keys) to answer. To disconnect when you're through, press END/①.

Using Caller ID.

This feature tells you who is calling you on your Sprint PCS Phone by displaying the caller's number when the phone rings. (If the caller's name and number are stored in your internal phone book, the caller's name will be displayed, too.) If you call someone who has this feature, your Sprint PCS Phone Number will be displayed on their phone.

To block your Sprint PCS Phone Number from being displayed for a particular outgoing call, just follow these steps :

1. Press * 6 7
2. Dial the outgoing phone number and press **TALK**.

To block your Sprint PCS Phone number from being displayed on all of your outgoing calls, just call Sprint PCS Customer Care by pressing * 2 **TALK**(in Southern California, press * 6 1 1 **TALK**)

Once you have permanently blocked your number, you can release the block for a particular call. To do that follow these steps:

1. Press * 8 2.
2. Dial the phone number and press **TALK**.

Responding to Call Waiting.

If you're in the middle of a call and you here a beep, that means you have another calling coming in. If you don't answer the call within 10 seconds, you will be reminded of the incoming call with a second beep. To answer the second call, press **TALK**. Press **TALK** again to switch back to the first call.

If you don't want to be interrupted during a particular call, you can temporarily disable Call Waiting. Just press * 7 0 before dialing the number. If you don't want to be interrupted during any of your calls, before making any more press * 2 **TALK**(in Southern California, press * 6 7 1 1 **TALK**) to call Sprint PCS Customer Care and have Call Waiting deactivated.

Redialing calls.

To redial the last call you made from your Sprint PCS Phone, press **TALK** twice. To redial any of the last 9 calls that either made, missed, received or added, select a number from either your incoming missed or outgoing call log (see page ???). ???Is this true???

Setting up a three-way call.

Three-Way Calling lets you talk with two different people at the same time. Simply dial the first number and press **TALK**. When you have connected, press **TALK** to put the first caller on hold. Next, press **CLR**, dial the second number and press **TALK**. When you're connected, press **TALK** again to begin your three-way call.

Using Call Forwarding.

With Call Forwarding, you can have all of your incoming calls forwarded to another phone number—even if your Sprint PCS Phone is turned off. Even when Call Forwarding is activated, you still can make calls from your Sprint PCS Phone. To activate Call Forwarding, follow these steps:

1. Press *** 7 2**.
2. Once you've decided where you want your calls forwarded, enter the area code and the seven-digit phone number.
3. Then press **TALK**. You will hear a tone that confirms you've activated Call Forwarding.

To deactivate Call Forwarding, press *** 7 2 0 TALK**. Once again, you'll hear a tone to confirm the deactivation.

Saving or editing your own emergency numbers.

You can save up to three emergency phone numbers on your Sprint PCS Phone, in addition to 911. To save those numbers, follow the steps below.

1. Press **MENU**.
2. Press **6** to select "Security".
3. The phone prompts, "Lock Code:" Enter your four-digit lock code (typically this code is the last four digits of your Sprint PCS Phone Number). Once you've successfully entered your lock code, the phone displays the security menu.
4. Press **4** to select "Emergency#". The phone displays your security numbers (if no security numbers have been saved, "Empty" is displayed in each slot).
5. Select an emergency number slot by pressing the appropriate number.
6. Enter the 10-digit emergency number (area code + phone number) to be saved in that slot and press **OK**.
7. The phone displays the number and "Saved" to confirm that the number was stored correctly. The phone then redisplay the list of emergency numbers so you can make additional changes.
8. When you have finished storing numbers, press and hold **CLR** to exit and return to the standby display.

Dialing 911 or other emergency numbers.

If there's an emergency, you still can make calls even when your phone is locked. (For information on locking your phone, see page ???) If your account is restricted, you still can call

911 but no other emergency numbers. To make a call, follow these simple steps:

1. Dial 911 or one of the other three emergency numbers stored in your emergency list.
2. Press **TALK**.

Dialing Sprint PCS Directory Assistance

Dial **4 1 1 TALK** to obtain residential, business and government listings; to get help completing local or long-distance calls; or to obtain movie listings, hotel, restaurant and shopping information, and major local event information.

Dialing Sprint PCS Operator Services

Dial **0** to obtain assistance in placing collect call or call billed to a local telephone calling card or a third party.

Voicemail: The ins and outs.**Setting up your voicemail.**

The first time you call your voicemail box, which you do by pressing and holding **ENVELOPE** for a second, enter "SPRINT"(777468) as your temporary pass code. We suggest you do this soon after you activate your Sprint PCS Account.

After entering that code, the voicemail system will prompt you to do these things:

- . Create your own personal pass code. Make sure you pick a number that you will remember.
- . Create the greeting that people will hear when they call you.
- . Initialize your name announcement.
- . Choose whether to activate One-Touch Access.

After you've set up your voicemail, it will automatically record messages whenever someone calls and you don't answer. Whenever you need to call your voicemail from your home or business phone, dial your Sprint PCS Phone Number, press* and enter your pass code.

Finding out you have a message.

Your Sprint PCS Phone alerts you when you have new voicemail message in several ways:

- By displaying a message on the screen
- By sounding five short beeps(if the ringer is turned on)
- By flashing the red light at the top of the phone
- By displaying the ENVELOPE icon at the top of your screen

To acknowledge a new message,you can press any key. The red light will continue to flash and a reminder beep will sound every two minutes until you do this.

Once you've acknowledged a message,your phone will then redisplay whatever was on the screen before the alert. The phone will display ENVELOPE until you save or erase your new messages. You can save up to 30 messages and each can be stored for up to 30 days.

Retrieving messages.

Whenever you access your voicemail,you'll be given the following options:

- To listen to new or saved messages, press **1**.
- To change your personal options, such as your personal greeting,press **3**.

When you listen to your messages,here are all the things you can do:

To hear the date and time of a message,press **5**.

To erase a messages,press **7**.

To return a call, press **8**. (You can do this only when a callback number is attached.) See page ???for more information on the callback feature.

To save a message,press **9**. (You can save up to 30 messages and each can be saved for up to 30 days.)

To skip to the next message, press **#down arrow**.

To go back 10 seconds, press **1**.

To advance 10 seconds, press **3**.

To replay the message, press 4.

Using special Sprint PCS Phone Features.

Your new phone comes with several key features that make voicemail particularly easy to use.

One-Touch Access To call your voicemail from your Sprint PCS Phone, all you have to do is press and hold ENVELOPE for at least a second(if One-Touch Access is activated). You don't have to enter your pass code. This feature is available only from your Sprint PCS Phone.

Hands-Free Listening Your messages will be played continuously in the order they were received. You can stop to save or erase any of them.

Callback When you're listening to a message,you can return the call instantaneously by pressing 8. Callers can attach a callback number by pressing #4 after their messages. (You may want to give this instruction in your greeting.)

When you're finished returning the call, press * * to get back to voicemail

Page Integration Sprint PCS offers several paging options to use with your Sprint PCS Phone. This means if you choose to buy a Sprint PCS Pager, your pager, voicemail and PCS phone will have one integrated number to help make things easy.

Paging Link If you own a Sprint pager (not Sprint PCS Paging), your Sprint PCS Phone and voicemail may be integrated with that service. Just call Sprint PCS Customer Care by pressing * 2 TALK (in Southern California, press * 6 1 1 TALK)for more information.

Internal phone book.

You get two types of phone books with your Sprint PCS Phone: the internal phone book and the call logs. To make the most of them,you really need to understand all basic features and functions of your new phone.

Understanding your phone's memory.

Your Sprint PCS Phone had??? phone book memory locations -that is,??? 179 places to store phone number. You can store up to 32 digits within each of these memory locations and use up to 12 characters to give each entry a name.

Saving and storing a phone number.

When adding numbers to your internal phone book, keep in mind that memory locations 1 through 9 should be used for One-Touch Dialing. **I couldn't find anything to suggest that the Samsung interface offers one-touch dialing** or your most commonly used phone numbers. To save numbers, simply follow the directions below.

1. Enter the number that you want to save and press **OK**. We suggest that you save numbers using 10 digits (area code + number). The phone displays the next available memory location along with your entry.
2. Press **OK** again to save the number in the memory location. To instead save the number to a different memory location, enter that location number and then press **OK**. **can I enter pauses, like on the Sony phone**

If that memory location already has a number stored in it, the phone prompts, "Replace?" Press **OK** to replace it with the new number, or press **CLR** to enter a different memory location.

3. Next, enter the name that goes with the number. **is there a way to enter punctuation**
Press the key of the first letter in the name, and continue until you've spelled the whole name. Pressing a key repeatedly will change the letter or number in the cursor position on the screen. (For example, press **2** once for "A". Press **2** twice for "B".)
As you press each key, the cursor will advance automatically. To enter a space, press **#**. Press **CLR** or ***** or **#** to correct any mistakes.
4. When the name is entered correctly, press **OK**. The phone displays the name, number and "Saved" to confirm that the number is stored. **Can i change uppercase to lowercase, and vice versa**

Checking all your stored numbers.

Several methods can be used for checking numbers stored in your phone. You can look up a number using a name, digits from the phone number, or memory location. Each is described separately below. Follow the steps described below to find stored numbers using the menu options.

1. Press **MENU**.
2. Press **2** to select "Phone Book".
3. Press **1** to select "Find name" or press **4** to select "Find Entry".

Shortcuts for looking up numbers by memory location and name also are available, as described in the next

sections.

Finding a number using its memory location.

1. Press **MENU**.
2. Press **2** to select "Phonebook"
3. Press **4** to select "Find Entry"
4. Enter the three-digit memory location to display the number
5. To call that number, press **TALK**.

Finding a number using a person's name.

1. Press **MENU**.
2. Press **2** to select "Phonebook"
3. Press **1** to select "Find Name"
4. Enter as many consecutive letters of the name as you can remember (even if you remember only the first letter) and press **OK**. The phone briefly displays the number of matches found and then displays the name and number of the first match. If the number displayed is not the one you want, press ***** or **#** to scroll through the list until the appropriate number is displayed.
3. When you have found the correct number, press **TALK** to dial it automatically.

???Do we offer speed dial on the Samsung phone?

Editing a phone number.

1. First, find the number that you want to edit, using one of the methods described in the previous sections.
2. ???I couldn't figure out how to edit an existing stored number???

Erasing a phone number.

1. First, find the number that you want to erase

2. Press **MENU**.
3. Press **4** to select "Erase"
4. Press **OK** to erase the number from the phone book.

???this seems a bit convoluted. Is there a faster,more efficient way???

Keeping track of you calls.

Your Sprint PCS Phone keeps track of the last nine calls you made and the last nine calls you received. To display a list of recently made calls, follow these steps.

1. Press **MENU**.
2. Press **1** to select "Calls".
3. To display information on your last nine outgoing calls, press **1**. To display information on your last nine incoming calls, press **2**. To display information on your last nine missed calls, press **3**.
4. The phone then displays the phone numbers of your calls, one at a time. To scroll through the list, press ***** or **#**.
5. To dial a display number, simply press **TALK**. Otherwise, press and hold **CLR** to exit and return to the standby display.

Dialing from your phone book to a different area code.

When you're traveling outside your home service, or when you're calling someone back from within voicemail, you may need to add an area code to the number. To temporarily add digits to the beginning of a phone number, follow these steps:

1. Find the number you want to call. This can be done in several ways. (See page ??? for more information.)
2. Press **MENU**.
3. Press **3** to select "Prepend"
4. Enter the area code.
3. Press **TALK** to dial the modified number.

Main menu: Tailoring your phone's features to your needs.

You can access all of your phone's features and settings through the main menu. Here's how to to about it.

Navigating through the menu.

To display the main menu, press **MENU**.

To scroll through menu items, press * or #.

To go back one step, press **CLR** briefly.

To select a menu item, press the number corresponding to it.

To scroll through possible setting, press * or #.

To save a setting, press **OK**.

To exit the menu and return to the standby screen, press **END/Ⓛ** or press and hold **CLR**. No changes will be saved.

Taking a menu shortcut.

If you're in a hurry, just press **MENU** and the numbers on the menu screen. For example, if you press **MENU**, followed by 4 and 1, the phone will display the volume setting for the ringer.

Understanding menu items: Managing your phone's settings.

Keeping track of calls.

1: **Calls**. These options help you remember whom you called and who called you, along with how much airtime you have used. Times are displayed in hours, minutes and seconds (for example, 003h 59m 23s).

1: **Outgoing**. Lists, one at a time, the last nine numbers you called. Press * or # to scroll through the list.

2: **Incoming**. Lists, one at a time, the numbers of the last nine callers to your Sprint PCS Phone. Press * or # to scroll through the list.

3. **Missed.** Lists, one at a time, the last nine numbers you missed. Press * or # to scroll through the list.

4: **Air Time.** Check to see how much air time you have used by selecting this option.

1: **Last Call.** Displays the phone number of your last call, the date and time the call was made, and the duration of the call.

2: **Total.** Displays the total number of calls made and received, along with the total amount of airtime used.

3: **Erase Total.** To reset your air time log to zero, press **OK**. To maintain the log, press **CLR**.

Maintaining your internal phone book.

2: **Phone Book.** These options lets you manage the numbers stored in your phone's internal phone book.

1: **Find Name.** Lets you look up numbers stored in your internal phone book.

Enter as many consecutive letters of the name that you know and then press **OK**. (Entering only the first letter of the name still helps narrow your search.) The phone indicates how many matches were found and then displays the first number and name from the list of matches. To scroll through the list, press * or #. To dial a displayed number, press **TALK**.

2: **My Phone#.** Displays your Sprint PCS Phone number.

3: **Add Entry.** Lets you store a phone number in the phone's internal phone book. Enter the number to be stored and then press **OK**. To store the number in the next available memory location, press **OK** again. Next, enter the name that will be used to identify the number and press **OK**.

4. **Find Entry :** Enter the two-digit memory location code that corresponds to the number you want to find. To scroll through the entire list of stored numbers, press * or #. To dial a displayed number, press **TALK**.

5: **Services.** When you need assistance making calls or if you have questions about your Sprint PCS Phone or service, you can select this option.

1: **DirAssist.** Lets you connect to ??? a **Sprint operator** to get assistance in making calls.

2: **Customer.** Dials Sprint PCS Customer Care.

3: **Prepaid**

Adjusting your phone's volume.

3: **Sounds.** Here's how to adjust the volume of your phone's ringer and key beep.

- 1: **Ring Vol.** To adjust the ringer, you can press either * or #, or the volume keys. Setting are "off," "low," "med" and "high." "1-beep+vibrate" The default is ???.
Once you select the level you want, press OK to set it.
- 2: **Ring Type.** Determine the sounds your phone makes when you receive a call or messages, alarm.
Press * or # to scroll through the possible settings. As you scroll through the list, you will hear a sample of the ringer setting. When you find the ringer setting you want, press OK to save it. ??? Is there a default setting???
- 3: **MSG Ring.** To adjust the message ringer, you can press either * or #, or the volume keys.
Setting are "off," "low," "med" and "high." "1-beep+vibrate" The default is ???.
Once you select the level you want, press OK to set it.
- 4: **Key Vol.** To adjust the beep your phone makes when you press a key, select this option. Press * or # or the volume keys. Setting are OFF, LOW, MED and HIGH.
The default is ???.
Once you select the level you want, press STO to set it.
- 5: **Tone Length.** You can determine the length of the tone your phone makes when you press a key. Possible settings are "short" and "long". The default setting is "short".
- 6: **Alert vol.** The sounds menu provides the option of adjusting the volume of the Service alerts you select from the Alerts menu

Determining what is displayed.

4: **Display.** Determine some of the attributes of your phone's display by modifying these settings.

- 1: **Backlight.** You can manipulate the display and keypad backlighting. Possible settings are OFF 10 SECONDS, 30 SECONDS, and "FLIP OPEN".
The default setting is 10 SECONDS.
- 2: **Greeting.** This option lets you put whatever you want on your phone's display screen just so long as it's no more than 12 characters. This banner will be displayed on the top line whenever your phone is on. Enter text for your banner in the same way you enter names with stored phone numbers (see page ???).

- 3: **Version.** Displays the version number of the software installed on your Sprint PCS Phone.

Maintaining Phone security.

5: **Security.** You have the option to lock your Sprint PCS Phone to keep others from using it when you don't want them to. Locking your phone means that you can still receive incoming calls or making emergency calls, but all other phone functions are disabled.

Your lock code typically consists of the last four digits of your Sprint PCS Phone Number. If you choose to change it, however, and then forget it, you will have to call Sprint PCS Customer Care for assistance. Press * 2 TALK to call Customer Care (in Southern California, press * 6 1 1 TALK).

To access the security menu and modify the settings, you must first enter your lock code.

- 1: **Lock.** First, you should decide when you want your phone to be locked. Possible settings are "off", "lock now" and "on power-up". If you choose "on power up" your phone will be locked when you turn it on. If you select "lock now", your phone will be locked ??? I don't understand these options ??? Default setting???
- 2: **Limit use.** With restrict mode, you control what calls can be made from your phone. Regardless of the restriction setting you will always be able to receive calls.
 - 1: **Outgoing.** Determine whether outgoing calls can be made from your Sprint PCS Phone with this option. Possible settings are "No Limit", "Phonebook" and "Special #". The default setting is ???. Select an option by pressing * or # and then press **OK** to save your selection.
 - 2: **Incoming.** Determine whether incoming calls can be received on your Sprint PCS Phone. Possible settings are "No Limit" and "No Calls". Select an option by pressing * or # and then press **OK** to save your selection.
 - 3: **Phone Book.** Determine whether outgoing calls from your Sprint PCS Phone should be limited to numbers stored in the internal phone book. Possible settings are "Full Access", "Read only" and "No Access". The default setting is ???. Select an option by pressing * or # and then press **OK** to save your selection.
 - 4: **Roaming.** Determine whether your Sprint PCS Phone be limited in Roaming status. Possible settings are "Full Access" , "Incoming", "Outgoing", and "No Access". The default setting is ???. Select an option by pressing * or # and then press **OK** to save your selection.

3: **Lock Code.** If you don't want to use your phone's original lock code, you can use this option to enter your own new four-digit number. Be sure to pick a number that easy for you to remember.

4: **Emergency #.** You can enter up to three emergency number and you can call all of them, along with 911, even when your phone is locked. When you dial an emergency number, it must exactly match the stored number in order to override the lock and restriction settings.

5. Erase

1.Calls . Erase Select options is only outgoing, only incoming, only missed, and All logs.

2.Phonebook. Erase Whole Phonebook.

3.Message. Erase Page/Txt message.

6: **Reset Phone. ??? What does this reset ???**

Choosing the right alerts.

6: **Alert.** Your Sprint PCS Phone comes with different options to keep you aware of what's going on.

1: **Minute Beep.** This option is like a minute minder that beeps 10 seconds before each minute is up during a call. Settings are "on" and "off". The default setting is ???.

2: **Service. What does this do???** Settings are "on" and "off". The default setting is ???.

Customizing the way your phone works.

7: **Setup.** With the help of the following features, you can make your phone work more like you do.

1: **Any Key Ans.** You can determine whether you can press any key to answer incoming calls. Possible settings are "on" and "off". The default setting is "on".

2:Talk Key. when you press SEND in standby status, You can determine whether list is Accessed. Possible settings are "Calls" and "Phonebook"

8: **Alarm.** You can set the 24-hour alarm to sound an Alert at the set time, when phone is on.

9: **Keyguard.** The keyguard feature is available in Stanby mode to prevent accidental dialing while the phone is on but not in use, and prevent excess battery drainage.