

# **Quick Guide for Windows 8 User**

This chapter will outline features specific to the Windows 8 OS. This chapter applies to users running Windows 8.

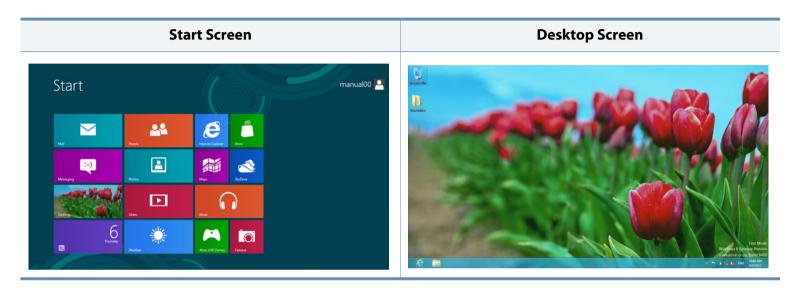
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- The screen may appear somewhat different depending on the model or interface in use.
- Since this guide has been prepared based on Windows 8, some of the instructions may differ depending on the version. It may also be modified without prior notice.

# Understanding the screen

Windows 8 provides both the new **Start** screen mode and the **Desktop** screen mode of the existing OS.



# System requirements

Operating	Requirement (recommended)			
Operating system	СРИ	RAM	Free HDD Space	
Windows <sup>®</sup> 8	Intel <sup>®</sup> Pentium <sup>®</sup> IV 1 GHz 32-bit or 64-bit processor or higher	1 GB (2 GB)	16 GB	
<ul> <li>Support for DirectX® 9 graphics with 128 MB medenable the Aero theme).</li> <li>DVD-R/W Drive</li> </ul>		nory (to		

# Installing the driver locally

A locally connected machine is a machine directly attached to your computer using the cable.



- Only use a USB cable no longer than 3 meters (118 inches).
- Samsung Printer Experience app can only be used in the Start screen when V4 driver is installed. The V4 driver is automatically downloaded from the Windows Update if your computer is connected to the Internet. If not, you can manually download the V4 driver from Samsung website, www.samsung.com > find your product > Support or downloads.
- If you install the driver using the supplied software CD, V4 driver is not installed. If you want to use the V4 driver in the **Desktop** screen, you can download from the Samsung website, www.samsung.com > find your product > Support or downloads.

#### **From the Start Screen**

- 1 Make sure that your computer is connected to the Internet and powered on.
- Make sure that the machine is powered on.
- Connect the computer and the machine with a USB cable.

The driver is automatically installed from the **Windows Update**.



- If you want to install Samsung's printer management tools, you need to install them using the supplied software CD (see "From the Desktop Screen" on page 315).
- You can download Samsung Printer Experience app from the Windows
   Store. You need have a Microsoft account to use the Windows Store.
  - 1 From Charms, select Search.
  - 2 Click Store.
  - 3 Search and click Samsung Printer Experience.
  - 4 Click Install.

# Installing the driver locally

#### **From the Desktop Screen**



If you install the driver using the supplied software CD, you cannot use the installed driver from the **Start** screen.

- Insert the supplied software CD into your CD-ROM drive.

  If the installation window does not appear, from **Charms**, select **Search**> **Apps** and search for **Run**. Type in X:\Setup.exe, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.

If "Tap to choose what happens with this disc." pop-up window appears, click the window and select Run Setup.exe.

- Review and accept the installation agreements in the installation window. Then, click **Next**.
- Select USB connection on the Printer Connection Type screen. Then, click Next.
- Follow the instructions in the installation window.

# Installing the driver over the network



- Some features and optional goods may not be available depending on model or country (see "Features by models" on page 7).
- Machine that do not support networking will not be able to use this feature (see "Rear view" on page 24).
- Samsung Printer Experience app can only be used in the Start screen
  when V4 driver is installed. The V4 driver is automatically downloaded
  from the Windows Update if your computer is connected to the Internet.
  If not, you can manually download the V4 driver from Samsung website,
  www.samsung.com > find your product > Support or downloads.
- If you install the driver using the supplied software CD, V4 driver is not installed. If you want to use the V4 driver in the **Desktop** screen, you can download from the Samsung website, www.samsung.com > find your product > Support or downloads.

#### **From the Start Screen**

- 1 Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set (see "Setting IP address" on page 142).
- From Charms, select Settings > Change PC settings > Devices.
- Click Add a device.
  - Discovered machines will be shown on the screen.
- Click the model name or host name you wish to use.



- You can print a Network Configuration Report from the machine's control panel that will show the current machine's host name (see "Printing a network configuration report" on page 181).
- If you want to install Samsung's printer management tools, you need to install them using the supplied software CD (see "From the Desktop Screen" on page 315).
- You can download Samsung Printer Experience app from the Windows
   Store. You need have a Microsoft account to use the Windows Store.
  - 1 From Charms, select Search.
  - 2 Click Store.
  - 3 Search and click Samsung Printer Experience.
  - 4 Click Install.
- The driver is automatically installed from the **Windows Update**.

# Installing the driver over the network

#### **From the Desktop Screen**



If you install the driver using the supplied software CD, you cannot use the installed driver from the **Start** screen.

- 1 Make sure that the machine is connected to the network and powered on. Also, your machine's IP address should have been set (see "Setting IP address" on page 142).
- Insert the supplied software CD into your CD-ROM drive.

  If the installation window does not appear, from **Charms**, select **Search**> **Apps** and search for **Run**. Type in X:\Setup.exe, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.



If "Tap to choose what happens with this disc." pop-up window appears, click the window and select Run Setup.exe.

- Review and accept the installation agreements in the installation window. Then, click **Next**.
- Select Network connection on the Printer Connection Type screen.
- Follow the instructions in the installation window.

# Installing the driver over the wireless network



- Samsung Printer Experience app can only be used in the Start screen when V4 driver is installed. The V4 driver is automatically downloaded from the Windows Update if your computer is connected to the Internet. If not, you can manually download the V4 driver from Samsung website, www.samsung.com > find your product > Support or downloads.
- If you install the driver using the supplied software CD, V4 driver is not installed. If you want to use the V4 driver in the **Desktop** screen, you can download from the Samsung website, www.samsung.com > find your product > Support or downloads.
- You must set up for wireless network using the supplied software CD in Desktop screen mode.
- If you are using a computer without a CD-ROM, you can set up the wireless network from the machine's control panel (see "Wireless network setup" on page 156).

#### **From the Start Screen**

- After completing the wireless network connection, you need to install a machine driver to print from an application.
- From Charms, select Settings > Change PC settings > Devices.
- Click Add a device.

Discovered machines will be shown on the screen.

Click the model name or host name you wish to use.



You can print a Network Configuration Report from the machine's control panel that will show the current machine's host name (see "Printing a network configuration report" on page 181).

The driver is automatically installed from the Windows Update.



- If you want to install Samsung's printer management tools, you need to install them using the supplied software CD (see "From the Desktop Screen" on page 315).
- You can download Samsung Printer Experience app from the Windows
   Store. You need have a Microsoft account to use the Windows Store.
  - 1 From Charms, select Search.
  - 2 Click Store.
  - 3 Search and click Samsung Printer Experience.
  - 4 Click Install.

# Installing the driver over the wireless network

#### **From the Desktop Screen**



If you install the driver using the supplied software CD, you cannot use the installed driver from the **Start** screen.

- 1 Turn on your computer, access point, and machine.
- Insert the supplied software CD into your CD-ROM drive.

  If the installation window does not appear, from **Charms**, select **Search**> **Apps** and search for **Run**. Type in X:\Setup.exe, replacing "X" with the letter that represents your CD-ROM drive and click **OK**.



If "Tap to choose what happens with this disc." pop-up window appears, click the window and select Run Setup.exe.

- Review and accept the installation agreements in the installation window. Then, click **Next**.
- Follow the instructions in the installation window.



For wireless set up or driver installation, refer to the wireless network setup chapter (see "Wireless network setup" on page 156).

### Uninstalling the driver

#### **From the Start Screen**

- 1 Make sure that the machine is connected to your computer and powered on.
- Click on the Uninstall Samsung Printer Software tile in the Start screen.
- **?** Follow the instructions in the window.



- If you cannot find a Samsung Printer Software tile, unintstall from the desktop screen mode (see "From the Desktop Screen" on page 320).
- If you want to uninstall Samsung's printer management tools, from the
   Start screen, right-click the app > Uninstall > right-click the program
   you want to delete > Uninstall and follow the instruction in the window.

#### **From the Desktop Screen**

- From Charms, select Search > Apps.
- Search and click Control Panel.
- Click Programs and Features.
- Right-click the driver you want to uninstall and select Uninstall.
- Follow the instructions in the window.

**Samsung Printer Experience** is a Samsung application that combines Samsung machine settings and machine management into one location. You can set device settings, order supplies, open troubleshooting guides, visit Samsung's web site, and check connected machine information. This application will be automatically downloaded from the Windows **Store** if the machine is connected to a computer with an Internet connection.

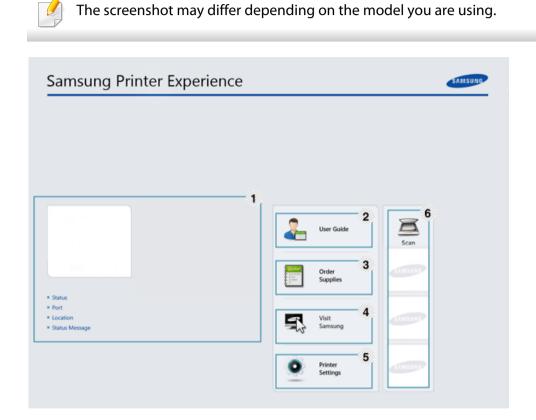
#### **Understanding the Samsung Printer Experience**

To open the application,

From the Start screen, select the Samsung Printer Experience (



The **Samsung Printer Experience** interface comprises various useful features as described in the following table:



Printer Information

This area gives you general information about your machine. You can check information, such as the machine's status, location, IP address, and remaining toner level.

2	User Guide	You can view the online User's Guide. You need to be connected to the Internet to use this feature.	
		This button opens the <b>Troubleshooting Guide</b> when an error occurs. You can directly open the troubleshooting section in the user's guide.	
3	Order Supplies	Click on this button to order replacement toner cartridges online. You need to be connected to the Internet to use this feature.	
4	Visit Samsung	Links to Samsung printer website. You need to be connected to the Internet to use this feature.	
5	Printer Settings	You can configure various machine settings such as machine setup, paper, layout, emulation, networking, and print information through <b>SyncThru™ Web Service</b> . Your machine needs to be connected to a network. This button will be disabled if your machine is connected via USB cable.	
6	Device List & Latest Scanned Image	The scan list displays devices that supports <b>Samsung Printer Experience</b> . Under the device, you can see the latest scanned images. Your machine needs to be connected to a network to scan from here.  This section is for the users with multi-functional printers.	

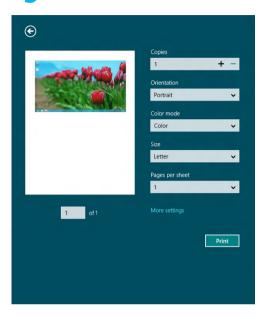
#### **Printing from Windows 8**

This section explains common printing tasks from the **Start** screen.

#### **Basic printing**

- Open the document to print.
- 7 From the **Charms**, select **Devices**.
- Select your printer from the list
- Select the printer settings, such as the number of copies and orientation.

Click the **Print** button to start the print job.



#### **Cancelling a print job**

If the printing job is waiting in the print queue or print spooler, cancel the job as follows:

- You can access this window by simply double-clicking the machine icon
   ( ) in the Windows task bar.
- You can also cancel the current job by pressing (Cancel or Stop/Clear)
   button on the control panel.

#### **Opening more settings**



The screen may appear somewhat different depending on the model or options.

You can set up more printing parameters.

- Open the document you want to print.
- From the Charms, select Devices.
- Select your printer from the list
- Click More settings.

#### **Basic tab**



#### **Basic**

This option allows you to choose the basic printing settings such as copies, orientation, and document type.

#### **Eco settings**

This option allows you to choose multiple pages per side to save media.

#### **Advanced tab**



#### **Paper settings**

This option allows you to set the basic paper handling specifications.

#### **Layout settings**

This option allows you to set the various ways to layout your documents.

#### **Security tab**



Some features may not be available depending on the model or options. If this tab is not shown or disabled, it means that this features are not supported.



#### **Job Accounting**

This option allows you to print with the given permission.

#### **Confidential Printing**

This option is used for printing confidential documents. You need to enter a password to print using it.

#### **Scanning from Windows 8**



This section is for the users with multi-functional printers.

Scanning with your machine lets you turn pictures and text into digital files that can be stored on your computer.

#### **Scanning from Samsung Printer Experience**

The most frequently used printing menus are displayed for quick scanning.

- Place a single document face down on the document glass, or load the documents face up into the document feeder.
- Click the **Samsung Printer Experience** tile on the **Start** screen.
- 3 Click **Scan** ( 🔼 ).
- Set up the scanning parameters such as image type, document size, and resolution.
- 5 Click **Prescan** ( ) to check the image.

- Adjust the prescanned image with scanning operation functions such as rotate and mirror.
- 7 Click **Scan** ( ) and save the image.



- When you place the originals in the ADF (or DADF), **Prescan** ( ) is not available.
- You can skip step 5, if the Prescan option is selected.

# **Accessing management tools**

Samsung provides a variety of management tools for Samsung printers. For more information on each tool, refer to "Useful Management Tools" on page 267.

- 1 From the **Charms**, select **Search** > **Apps**.
- Find Samsung Printers.
- Under **Samsung Printers**, you can see installed management tools.
- Click the management tool you want to use.



After installing the driver, for some management tools, you can access them directly from the **Start** screen by clicking on the corresponding tile.

# **Installing accessories**

When you install optional devices, such as optional tray, memory, etc, this machine automatically detects and sets the optional devices. If you cannot use the optional devices you installed in this driver, you can set the optional devices in **Device Settings** to use.

- From the Charms, select Search > Settings.
- Search for Devices and Printers.
- Right-click on your printer icon and select **Printer properties**.



If **Printer properties** item has a mark, you can select other printer drivers connected with the selected printer.

- Select Device Settings.

The **Printer properties** window may differ depending on the driver or operating system you are using.

- Select the appropriate option.
- 6 Click **OK** until you exit the **Printer properties** window.

# Troubleshooting

Problem	Suggested Solutions
Samsung Printer Experience is not shown when you click more settings.	<b>Samsung Printer Experience</b> is not installed.  Download the app. from the Windows <b>Store</b> and install it.
Machine information is not displayed when you click the device in the <b>Devices and Printers</b> .	Check the <b>Printer properties</b> . Click the <b>Ports</b> tab.  ( <b>Control Panel</b> > <b>Devices and Printers</b> > Right-click on your printer icon and select <b>Printer properties</b> )  If the port is set to File or LPT, uncheck them and
The error related toast message pops up.	select TCP/IP, USB, or WSD.

If you have any comments or questions regarding Samsung products, contact the Samsung customer care center.

Country/Region	<b>Customer Care Center</b>	WebSite
ANGOLA	91-726-7864	www.samsung.com
ARGENTINA	0800-333-3733	www.samsung.com
ARMENIA	0-800-05-555	www.samsung.com
AUSTRALIA	1300 362 603	www.samsung.com
AUSTRIA	0810-SAMSUNG (7267864, € 0.07/min)	www.samsung.com
AZERBAIJAN	088-55-55-555	www.samsung.com
BAHRAIN	8000-4726	www.samsung.com/ae (English) www.samsung.com/ ae_ar (Arabic)
BELARUS	810-800-500-55-500	www.samsung.com
BELGIUM	02-201-24-18	www.samsung.com/be (Dutch) www.samsung.com/ be_fr (French)
BOLIVIA	800-10-7260	www.samsung.com
BOSNIA	051 133 1999	www.samsung.com

Country/Region	Customer Care Center	WebSite
BOTSWANA	0800-726-000	www.samsung.com
BRAZIL	0800-124-421 4004-0000	www.samsung.com
BULGARIA	07001 33 11 , normal tariff	www.samsung.com
CAMEROON	7095-0077	www.samsung.com
CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca (English) www.samsung.com/ ca_fr (French)
CHILE	800-SAMSUNG (726-7864) From mobile 02-24 82 82 00	www.samsung.com/cl
CHINA	400-810-5858	www.samsung.com
COLOMBIA	01-8000112112 Bogotá: 6001272	www.samsung.com/co
COSTA RICA	0-800-507-7267	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
CROATIA	062 SAMSUNG (062 726 786)	www.samsung.com
Cote D' Ivoire	8000 0077	www.samsung.com

Country/Region	Customer Care Center	WebSite
CYPRUS	8009 4000 only from landline (+30) 210 6897691 from mobile and land line	www.samsung.com
CZECH	800-SAMSUNG (800-726786)	www.samsung.com
DENMARK	70 70 19 70	www.samsung.com
DOMINICA	1-800-751-2676	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
ECUADOR	1-800-10-7267	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
EGYPT	08000-726786	www.samsung.com
EIRE	0818 717100	www.samsung.com
EL SALVADOR	800-6225	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
ESTONIA	800-7267	www.samsung.com/ee
FINLAND	030-6227 515	www.samsung.com

Country/Region	Customer Care Center	WebSite
FRANCE	01 48 63 00 00	www.samsung.com/fr
GERMANY	0180 5 SAMSUNG bzw. 0180 5 7267864* (*0,14 €/Min. aus dem dt. Festnetz, aus dem Mobilfunk max. 0,42 €/Min.)	www.samsung.com
GEORGIA	8-800-555-555	www.samsung.com
GHANA	0800-10077 0302-200077	www.samsung.com
GREECE	80111-SAMSUNG (80111 726 7864) only from land line (+30) 210 6897691 from mobile and land line	www.samsung.com
GUATEMALA	1-800-299-0013	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
HONDURAS	800-27919267	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)

Country/Region	Customer Care Center	WebSite
HONG KONG	(852) 3698-4698	www.samsung.com/hk (Chinese) www.samsung.com/ hk_en (English)
HUNGARY	06-80-SAMSUNG (726-7864)	www.samsung.com
INDIA	1800 3000 8282 1800 266 8282	www.samsung.com/in
INDONESIA	0800-112-8888 021-5699-7777	www.samsung.com/id
IRAN	021-8255	www.samsung.com
ITALIA	800-SAMSUNG (726-7864)	www.samsung.com
JAMAICA	1-800-234-7267	www.samsung.com
JAPAN	0120-327-527	www.samsung.com
JORDAN	800-22273 065777444	www.samsung.com/ Levant (English)
KAZAKHSTAN	8-10-800-500-55-500 (GSM:7799)	www.samsung.com
KENYA	0800 724 000	www.samsung.com

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KUWAIT	183-2255 (183-CALL)	www.samsung.com/ae (English)
		www.samsung.com/ ae_ar (Arabic)
KYRGYZSTAN	00-800-500-55-500	www.samsung.com
LATVIA	8000-7267	www.samsung.com/lv
LITHUANIA	8-800-77777	www.samsung.com/lt
LUXEMBURG	261 03 710	www.samsung.com
MALAYSIA	1800-88-9999	www.samsung.com/ my
MEXICO	01-800-SAMSUNG (726-7864)	www.samsung.com
MOLDOVA	0-800-614-40	www.samsung.com
MONGOLIA	+7-800-555-55	www.samsung.com
MONTENEGRO	020 405 888	www.samsung.com
MOROCCO	080 100 2255	www.samsung.com
NAMIBIA	8197267864	www.samsung.com
NIGERIA	0800-726-7864	www.samsung.com
NETHERLANDS	0900-SAMSUNG (0900-7267864) (€ 0,10/min)	www.samsung.com
NEW ZEALAND	0800 SAMSUNG (0800 726 786)	www.samsung.com

Country/Region	Customer Care Center	WebSite
NICARAGUA	00-1800-5077267	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
NORWAY	815-56 480	www.samsung.com
OMAN	800-SAMSUNG (726-7864)	www.samsung.com/ae (English) www.samsung.com/ ae_ar (Arabic)
PANAMA	800-7267	www.samsung.com/ latin (Spanish) www.samsung.com/ latin_en (English)
PARAGUAY	98005210001	www.samsung.com
PERU	0-800-777-08 (Only from landline) 336-8686 (From HHP & landline)	www.samsung.com

Country/Region	Customer Care Center	WebSite
	1-800-10-SAMSUNG(726-7864) for PLDT	www.samsung.com/ph
PHILIPPINES	1-800-3-SAMSUNG(726-7864) for Digitel	
	1-800-8-SAMSUNG(726-7864) for Globe	
	02-5805777	
	0 801-1SAMSUNG(172-678) *	www.samsung.com/pl
	lub +48 22 607-93-33 **	
POLAND	* (całkowity koszt połączenia jak za 1 impuls według taryfy operatora)	
	** (koszt połączenia według taryfy operatora)	
PORTUGAL	808 20-SAMSUNG (808 20 7267)	www.samsung.com
PUERTO RICO	1-800-682-3180	www.samsung.com
QATAR	800-2255 (800-CALL)	www.samsung.com/ae (English)
QATAN		www.samsung.com/ ae_ar (Arabic)
ROMANIA	08008 SAMSUNG (08008 726 7864)	www.samsung.com
	TOLL FREE No.	

Country/Region	Customer Care Center	WebSite
RUSSIA	800-00-0077	www.samsung.com
SAUDI ARABIA	9200-21230	www.samsung.com/sa (Arabic)
SENEGAL	8-800-555-55-55	www.samsung.com
SERBIA	+381 11 321 6899 (old number still active 0700 7267864)	www.samsung.com
SINGAPORE	1800-SAMSUNG (726-7864)	www.samsung.com
SLOVAKIA	0800 - SAMSUNG(0800-726 786)	www.samsung.com
SOUTH AFRICA	0860 SAMSUNG (726-7864)	www.samsung.com
SPAIN	902-1-SAMSUNG(902 172 678)	www.samsung.com
SWEDEN	0771 726 7864 (SAMSUNG)	www.samsung.com
SWITZERLAND	0848-SAMSUNG (7267864, CHF 0.08/min)	www.samsung.com/ch www.samsung.com/ ch_fr/
SYRIA	18252273	www.samsung.com/ Levant (English)
TADJIKISTAN	8-10-800-500-55-500	www.samsung.com
TAIWAN	0800-329-999 0266-026-066	www.samsung.com

Country/Region	Customer Care Center	WebSite
TANZANIA	0685 88 99 00	www.samsung.com
THAILAND	1800-29-3232 02-689-3232	www.samsung.com/th
TRINIDAD & TOBAGO	1-800-SAMSUNG (726-7864)	www.samsung.com
TURKEY	444 77 11	www.samsung.com
U.A.E	800-SAMSUNG (726-7864)	www.samsung.com
U.K	0330 SAMSUNG (726-7864)	www.samsung.com
U.S.A	1-800-SAMSUNG (726-7864)	www.samsung.com
UGANDA	0800 300 300	www.samsung.com
UKRAINE	0-800-502-000	www.samsung.com/ua (Ukrainian) www.samsung.com/ ua_ru (Russian)
URUGUAY	40543733	www.samsung.com
UZBEKISTAN	8-10-800-500-55-500	www.samsung.com
VENEZUELA	0-800-100-5303	www.samsung.com
VIETNAM	1 800 588 889	www.samsung.com
ZAMBIA	211350370	www.samsung.com



The following glossary helps you get familiar with the product by understanding the terminologies commonly used with printing as well as mentioned in this user's guide.

#### 802.11

802.11 is a set of standards for wireless local area network (WLAN) communication, developed by the IEEE LAN/MAN Standards Committee (IEEE 802).

#### 802.11b/g/n

802.11b/g/n can share same hardware and use the 2.4 GHz band. 802.11b supports bandwidth up to 11 Mbps, 802.11n supports bandwidth up to 150 Mbps. 802.11b/g/n devices may occasionally suffer interference from microwave ovens, cordless telephones, and Bluetooth devices.

#### **Access point**

Access Point or Wireless Access Point (AP or WAP) is a device that connects wireless communication devices together on wireless local area networks (WLAN), and acts as a central transmitter and receiver of WLAN radio signals.

#### **ADF**

An Automatic Document Feeder (ADF) is a scanning unit that will automatically feed an original sheet of paper so that the machine can scan some amount of the paper at once.

#### **AppleTalk**

AppleTalk is a proprietary suite of protocols developed by Apple, Inc for computer networking. It was included in the original Mac (1984) and is now deprecated by Apple in favor of TCP/IP networking.

#### **BIT Depth**

A computer graphics term describing the number of bits used to represent the color of a single pixel in a bitmapped image. Higher color depth gives a broader range of distinct colors. As the number of bits increases, the number of possible colors becomes impractically large for a color map. 1-bit color is commonly called as monochrome or black and white.

#### **BMP**

A bitmapped graphics format used internally by the Microsoft Windows graphics subsystem (GDI), and used commonly as a simple graphics file format on that platform.

#### **BOOTP**

Bootstrap Protocol. A network protocol used by a network client to obtain its IP address automatically. This is usually done in the bootstrap process of computers or operating systems running on them. The BOOTP servers assign the IP address from a pool of addresses to each client. BOOTP enables 'diskless workstation' computers to obtain an IP address prior to loading any advanced operating system.

#### **CCD**

Charge Coupled Device (CCD) is a hardware which enables the scan job. CCD Locking mechanism is also used to hold the CCD module to prevent any damage when you move the machine.

#### **Collation**

Collation is a process of printing a multiple-copy job in sets. When collation is selected, the device prints an entire set before printing additional copies.

#### **Control Panel**

A control panel is a flat, typically vertical, area where control or monitoring instruments are displayed. They are typically found in front of the machine.

#### Coverage

It is the printing term used for a toner usage measurement on printing. For example, 5% coverage means that an A4 sided paper has about 5% image or text on it. So, if the paper or original has complicated images or lots of text on it, the coverage will be higher and at the same time, a toner usage will be as much as the coverage.

#### **CSV**

Comma Separated Values (CSV). A type of file format, CSV is used to exchange data between disparate applications. The file format, as it is used in Microsoft Excel, has become a de facto standard throughout the industry, even among non-Microsoft platforms.

#### **DADF**

A Duplex Automatic Document Feeder (DADF) is a scanning unit that will automatically feed and turn over an original sheet of paper so that the machine can scan on both sides of the paper.

#### **Default**

The value or setting that is in effect when taking a printer out of its box state, reset, or initialized.

#### **DHCP**

A Dynamic Host Configuration Protocol (DHCP) is a client-server networking protocol. A DHCP server provides configuration parameters specific to the DHCP client host requesting, generally, information required by the client host to participate on an IP network. DHCP also provides a mechanism for allocation of IP addresses to client hosts.

#### **DIMM**

Dual Inline Memory Module (DIMM), a small circuit board that holds memory. DIMM stores all the data within the machine like printing data, received fax data.

#### **DLNA**

The Digital Living Network Alliance (DLNA) is a standard that allows devices on a home network to share information with each other across the network.

#### DNS

The Domain Name Server (DNS) is a system that stores information associated with domain names in a distributed database on networks, such as the Internet.

#### **Dot Matrix Printer**

A dot matrix printer refers to a type of computer printer with a print head that runs back and forth on the page and prints by impact, striking an ink-soaked cloth ribbon against the paper, much like a typewriter.

#### DPI

Dots Per Inch (DPI) is a measurement of resolution that is used for scanning and printing. Generally, higher DPI results in a higher resolution, more visible detail in the image, and a larger file size.

#### **DRPD**

Distinctive Ring Pattern Detection. Distinctive Ring is a telephone company service which enables a user to use a single telephone line to answer several different telephone numbers.

#### **Duplex**

A mechanism that will automatically turn over a sheet of paper so that the machine can print (or scan) on both sides of the paper. A printer equipped with a Duplex Unit can print on both sides of paper during one print cycle.

#### **Duty Cycle**

Duty cycle is the page quantity which does not affect printer performance for a month. Generally the printer has the lifespan limitation such as pages per year. The lifespan means the average capacity of print-outs, usually within the warranty period. For example, if the duty cycle is 48,000 pages per month assuming 20 working days, a printer limits 2,400 pages a day.

#### **ECM**

Error Correction Mode (ECM) is an optional transmission mode built into Class 1 fax machines or fax modems. It automatically detects and corrects errors in the fax transmission process that are sometimes caused by telephone line noise.

#### **Emulation**

Emulation is a technique of one machine obtaining the same results as another.

An emulator duplicates the functions of one system with a different system, so that the second system behaves like the first system. Emulation focuses on exact reproduction of external behavior, which is in contrast to simulation, which concerns an abstract model of the system being simulated, often considering its internal state.

#### **Ethernet**

Ethernet is a frame-based computer networking technology for local area networks (LANs). It defines wiring and signaling for the physical layer, and frame formats and protocols for the media access control (MAC)/data link layer of the OSI model. Ethernet is mostly standardized as IEEE 802.3. It has become the most widespread LAN technology in use during the 1990s to the present.

#### **EtherTalk**

A suite of protocols developed by Apple Computer for computer networking. It was included in the original Mac (1984) and is now deprecated by Apple in favor of TCP/IP networking.

#### **FDI**

Foreign Device Interface (FDI) is a card installed inside the machine to allow a third party device such as a coin operated device or a card reader. Those devices allow the pay-for-print service on your machine.

#### **FTP**

A File Transfer Protocol (FTP) is a commonly used protocol for exchanging files over any network that supports the TCP/IP protocol (such as the Internet or an intranet).

#### **Fuser Unit**

The part of a laser printer that fuses the toner onto the print media. It consists of a heat roller and a pressure roller. After toner is transferred onto the paper, the fuser unit applies heat and pressure to ensure that the toner stays on the paper permanently, which is why paper is warm when it comes out of a laser printer.

#### **Gateway**

A connection between computer networks, or between a computer network and a telephone line. It is very popular, as it is a computer or a network that allows access to another computer or network.

#### Grayscale

A shades of gray that represent light and dark portions of an image when color images are converted to grayscale; colors are represented by various shades of gray.

#### **Halftone**

An image type that simulates grayscale by varying the number of dots. Highly colored areas consist of a large number of dots, while lighter areas consist of a smaller number of dots.

#### Mass storage device (HDD)

Mass storage device (HDD), commonly referred to as a hard drive or hard disk, is a non-volatile storage device which stores digitally-encoded data on rapidly rotating platters with magnetic surfaces.

#### **IEEE**

The Institute of Electrical and Electronics Engineers (IEEE) is an international non-profit, professional organization for the advancement of technology related to electricity.

#### **IEEE 1284**

The 1284 parallel port standard was developed by the Institute of Electrical and Electronics Engineers (IEEE). The term "1284-B" refers to a specific connector type on the end of the parallel cable that attaches to the peripheral (for example, a printer).

#### **Intranet**

A private network that uses Internet Protocols, network connectivity, and possibly the public telecommunication system to securely share part of an organization's information or operations with its employees. Sometimes the term refers only to the most visible service, the internal website.

#### **IP address**

An Internet Protocol (IP) address is a unique number that devices use in order to identify and communicate with each other on a network utilizing the Internet Protocol standard.

#### **IPM**

The Images Per Minute (IPM) is a way of measuring the speed of a printer. An IPM rate indicates the number of single-sided sheets a printer can complete within one minute.

#### **IPP**

The Internet Printing Protocol (IPP) defines a standard protocol for printing as well as managing print jobs, media size, resolution, and so forth. IPP can be used locally or over the Internet to hundreds of printers, and also supports access control, authentication, and encryption, making it a much more capable and secure printing solution than older ones.

#### IPX/SPX

IPX/SPX stands for Internet Packet Exchange/Sequenced Packet Exchange. It is a networking protocol used by the Novell NetWare operating systems. IPX and SPX both provide connection services similar to TCP/IP, with the IPX protocol having similarities to IP, and SPX having similarities to TCP. IPX/SPX was primarily designed for local area networks (LANs), and is a very efficient protocol for this purpose (typically its performance exceeds that of TCP/IP on a LAN).

#### ISO

The International Organization for Standardization (ISO) is an international standard-setting body composed of representatives from national standards bodies. It produces world-wide industrial and commercial standards.

#### ITU-T

The International Telecommunication Union is an international organization established to standardize and regulate international radio and telecommunications. Its main tasks include standardization, allocation of the radio spectrum, and organizing interconnection arrangements between different countries to allow international phone calls. A -T out of ITU-T indicates telecommunication.

#### ITU-T No. 1 chart

Standardized test chart published by ITU-T for document facsimile transmissions.

#### **JBIG**

Joint Bi-level Image Experts Group (JBIG) is an image compression standard with no loss of accuracy or quality, which was designed for compression of binary images, particularly for faxes, but can also be used on other images.

#### **JPEG**

Joint Photographic Experts Group (JPEG) is a most commonly used standard method of lossy compression for photographic images. It is the format used for storing and transmitting photographs on the World Wide Web.

#### **LDAP**

The Lightweight Directory Access Protocol (LDAP) is a networking protocol for querying and modifying directory services running over TCP/IP.

#### **LED**

A Light-Emitting Diode (LED) is a semiconductor device that indicates the status of a machine.

#### **MAC** address

Media Access Control (MAC) address is a unique identifier associated with a network adapter. MAC address is a unique 48-bit identifier usually written as 12 hexadecimal characters grouped in pairs (e. g., 00-00-0c-34-11-4e). This address is usually hard-coded into a Network Interface Card (NIC) by its manufacturer, and used as an aid for routers trying to locate machines on large networks.

#### **MFP**

Multi Function Peripheral (MFP) is an office machine that includes the following functionality in one physical body, so as to have a printer, a copier, a fax, a scanner and etc.

#### MH

Modified Huffman (MH) is a compression method for decreasing the amount of data that needs to be transmitted between the fax machines to transfer the image recommended by ITU-T T.4. MH is a codebook-based run-length encoding scheme optimized to efficiently compress white space. As most faxes consist mostly of white space, this minimizes the transmission time of most faxes.

#### **MMR**

Modified Modified READ (MMR) is a compression method recommended by ITU-T T.6.

#### Modem

A device that modulates a carrier signal to encode digital information, and also demodulates such a carrier signal to decode transmitted information.

#### **MR**

Modified Read (MR) is a compression method recommended by ITU-T T.4. MR encodes the first scanned line using MH. The next line is compared to the first, the differences determined, and then the differences are encoded and transmitted.

#### **NetWare**

A network operating system developed by Novell, Inc. It initially used cooperative multitasking to run various services on a PC, and the network protocols were based on the archetypal Xerox XNS stack. Today NetWare supports TCP/IP as well as IPX/SPX.

#### **OPC**

Organic Photo Conductor (OPC) is a mechanism that makes a virtual image for print using a laser beam emitted from a laser printer, and it is usually green or rust colored and has a cylinder shape.

An imaging unit containing a drum slowly wears the drum surface by its usage in the printer, and it should be replaced appropriately since it gets worn from contact with the cartridge development brush, cleaning mechanism, and paper.

#### **Originals**

The first example of something, such as a document, photograph or text, etc, which is copied, reproduced or translated to produce others, but which is not itself copied or derived from something else.

#### OSI

Open Systems Interconnection (OSI) is a model developed by the International Organization for Standardization (ISO) for communications. OSI offers a standard, modular approach to network design that divides the required set of complex functions into manageable, self-contained, functional layers. The layers are, from top to bottom, Application, Presentation, Session, Transport, Network, Data Link and Physical.

#### **PABX**

A private automatic branch exchange (PABX) is an automatic telephone switching system within a private enterprise.

#### **PCL**

Printer Command Language (PCL) is a Page Description Language (PDL) developed by HP as a printer protocol and has become an industry standard. Originally developed for early inkjet printers, PCL has been released in varying levels for thermal, dot matrix printer, and laser printers.

#### **PDF**

Portable Document Format (PDF) is a proprietary file format developed by Adobe Systems for representing two dimensional documents in a device independent and resolution independent format.

#### **PostScript**

PostScript (PS) is a page description language and programming language used primarily in the electronic and desktop publishing areas. - that is run in an interpreter to generate an image.

#### **Printer Driver**

A program used to send commands and transfer data from the computer to the printer.

#### **Print Media**

The media like paper, envelopes, labels, and transparencies which can be used in a printer, a scanner, a fax or, a copier.

#### **PPM**

Pages Per Minute (PPM) is a method of measurement for determining how fast a printer works, meaning the number of pages a printer can produce in one minute.

#### **PRN file**

An interface for a device driver, this allows software to interact with the device driver using standard input/output system calls, which simplifies many tasks.

#### **Protocol**

A convention or standard that controls or enables the connection, communication, and data transfer between two computing endpoints.

#### PS

See PostScript.

#### **PSTN**

The Public-Switched Telephone Network (PSTN) is the network of the world's public circuit-switched telephone networks which, on industrial premises, is usually routed through the switchboard.

#### **RADIUS**

Remote Authentication Dial In User Service (RADIUS) is a protocol for remote user authentication and accounting. RADIUS enables centralized management of authentication data such as usernames and passwords using an AAA (authentication, authorization, and accounting) concept to manage network access.

#### Resolution

The sharpness of an image, measured in Dots Per Inch (DPI). The higher the dpi, the greater the resolution.

#### **SMB**

Server Message Block (SMB) is a network protocol mainly applied to share files, printers, serial ports, and miscellaneous communications between nodes on a network. It also provides an authenticated Inter-process communication mechanism.

#### **SMTP**

Simple Mail Transfer Protocol (SMTP) is the standard for e-mail transmissions across the Internet. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified, and then the message text is transferred. It is a client-server protocol, where the client transmits an email message to the server.

#### **SSID**

Service Set Identifier (SSID) is a name of a wireless local area network (WLAN). All wireless devices in a WLAN use the same SSID in order to communicate with each other. The SSIDs are case-sensitive and have a maximum length of 32 characters.

#### **Subnet Mask**

The subnet mask is used in conjunction with the network address to determine which part of the address is the network address and which part is the host address.

#### TCP/IP

The Transmission Control Protocol (TCP) and the Internet Protocol (IP); the set of communications protocols that implement the protocol stack on which the Internet and most commercial networks run.

#### **TCR**

Transmission Confirmation Report (TCR) provides details of each transmission such as job status, transmission result and number of pages sent. This report can be set to print after each job or only after failed transmissions.

#### TIFF

Tagged Image File Format (TIFF) is a variable-resolution bitmapped image format. TIFF describes image data that typically come from scanners. TIFF images make use of tags, keywords defining the characteristics of the image that is included in the file. This flexible and platform-independent format can be used for pictures that have been made by various image processing applications.

#### **Toner Cartridge**

A kind of bottle or container used in a machine like a printer which contains toner. Toner is a powder used in laser printers and photocopiers, which forms the text and images on the printed paper. Toner can be fused by by a combination of heat/pressure from the fuser, causing it to bind to the fibers in the paper.

#### **TWAIN**

An industry standard for scanners and software. By using a TWAIN-compliant scanner with a TWAIN-compliant program, a scan can be initiated from within the program. It is an image capture API for Microsoft Windows and Apple Mac operating systems.

#### **UNC Path**

Uniform Naming Convention (UNC) is a standard way to access network shares in Window NT and other Microsoft products. The format of a UNC path is: \\<servername>\<Additional directory>

#### **URL**

Uniform Resource Locator (URL) is the global address of documents and resources on the Internet. The first part of the address indicates what protocol to use, the second part specifies the IP address or the domain name where the resource is located.

#### **USB**

Universal Serial Bus (USB) is a standard that was developed by the USB Implementers Forum, Inc., to connect computers and peripherals. Unlike the parallel port, USB is designed to concurrently connect a single computer USB port to multiple peripherals.

#### Watermark

A watermark is a recognizable image or pattern in paper that appears lighter when viewed by transmitted light. Watermarks were first introduced in Bologna, Italy in 1282; they have been used by papermakers to identify their product, and also on postage stamps, currency, and other government documents to discourage counterfeiting.

#### **WEP**

Wired Equivalent Privacy (WEP) is a security protocol specified in IEEE 802.11 to provide the same level of security as that of a wired LAN. WEP provides security by encrypting data over radio so that it is protected as it is transmitted from one end point to another.

#### **WIA**

Windows Imaging Architecture (WIA) is an imaging architecture that is originally introduced in Windows Me and Windows XP. A scan can be initiated from within these operating systems by using a WIA-compliant scanner.

#### **WPA**

Wi-Fi Protected Access (WPA) is a class of systems to secure wireless (Wi-Fi) computer networks, which was created to improve upon the security features of WEP.

#### **WPA-PSK**

WPA-PSK (WPA Pre-Shared Key) is special mode of WPA for small business or home users. A shared key, or password, is configured in the wireless access point (WAP) and any wireless laptop or desktop devices. WPA-PSK generates a unique key for each session between a wireless client and the associated WAP for more advanced security.

#### **WPS**

The Wi-Fi Protected Setup (WPS) is a standard for establishing a wireless home network. If your wireless access point supports WPS, you can configure the wireless network connection easily without a computer.

#### **XPS**

XML Paper Specification (XPS) is a specification for a Page Description Language (PDL) and a new document format, which has benefits for portable document and electronic document, developed by Microsoft. It is an XML-based specification, based on a new print path and a vector-based device-independent document format.

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