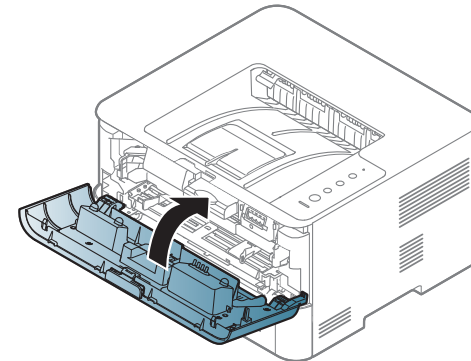
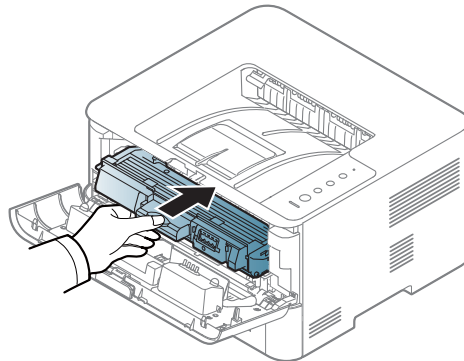
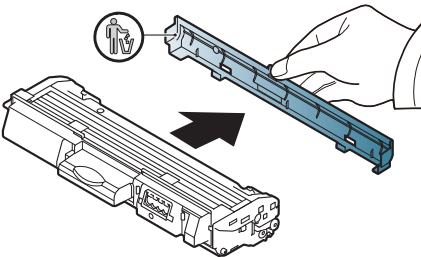
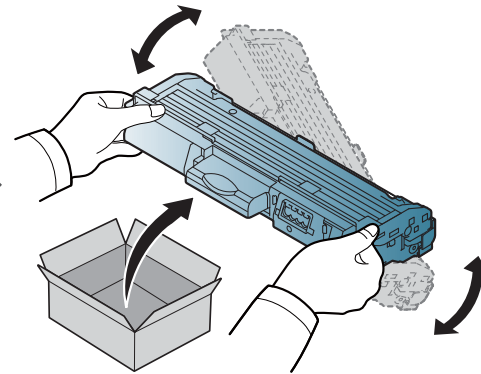
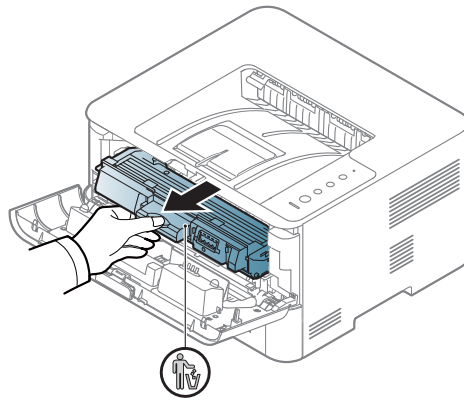
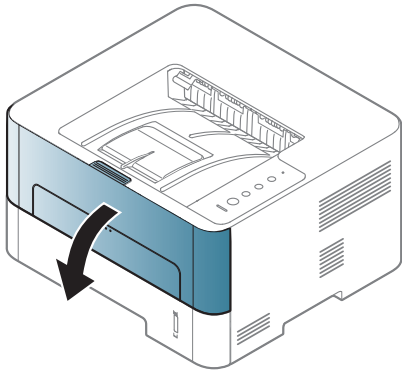


Replacing the toner cartridge

Samsung Printer Xpress M2625 M2626 M2825 M2826 series



Click this link to open an animation about replacing a toner cartridge.

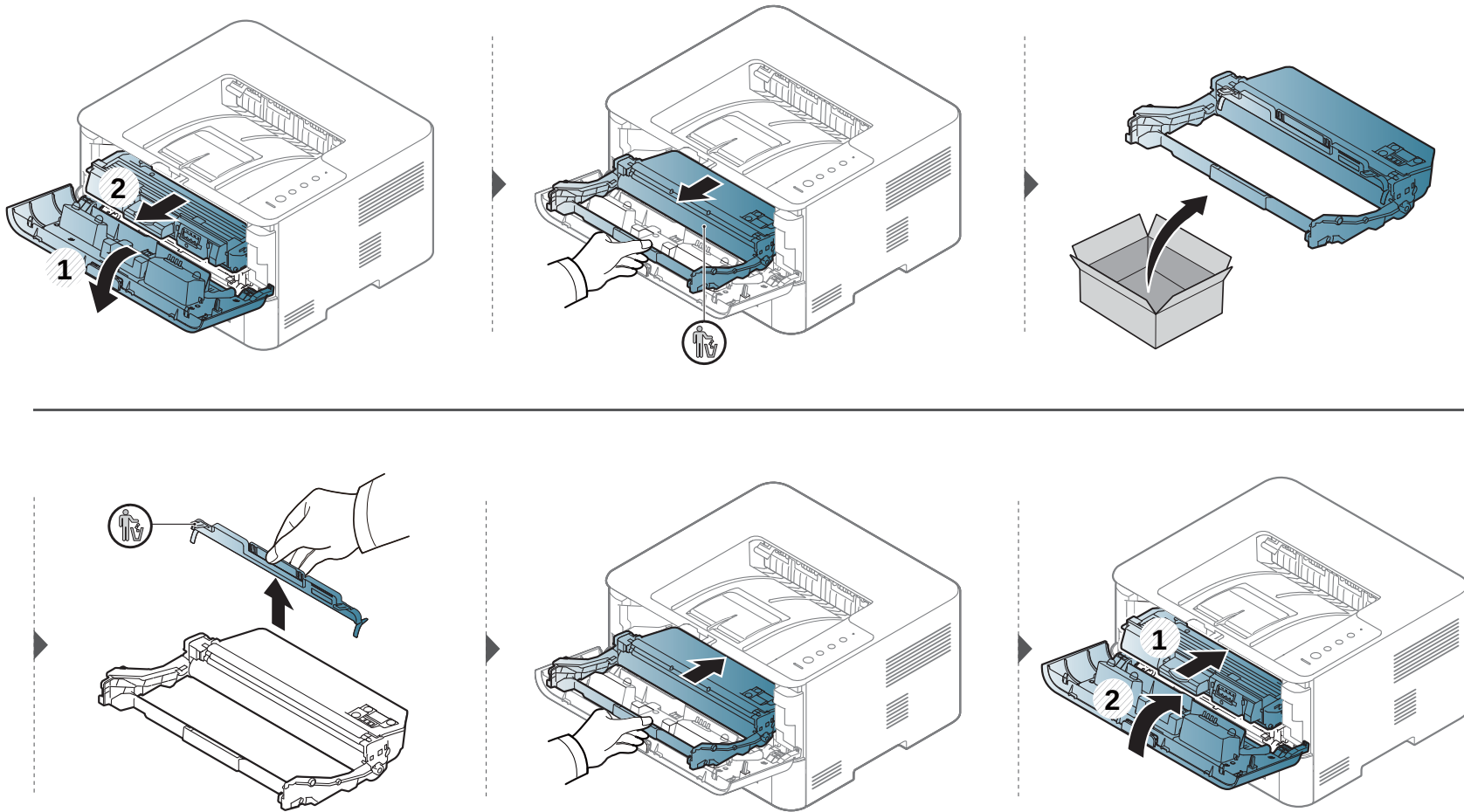


Replacing the imaging unit

Samsung Printer Xpress M2625 M2626 M2825 M2826 series



Click this link to open an animation about replacing a imaging unit.



Cleaning the machine

If printing quality problems occur or if you use your machine in a dusty environment, you need to clean your machine regularly to keep it in the best printing condition and use your machine longer.



- Cleaning the cabinet of the machine with cleaning materials containing large amounts of alcohol, solvents, or other strong substances can discolor or distort the cabinet.
- If your machine or the surrounding area is contaminated with toner, we recommend you use a cloth or tissue dampened with water to clean it. If you use a vacuum cleaner, toner blows in the air and might be harmful to you.

Cleaning the outside

Clean the machine cabinet with a soft, lint-free cloth. Dampen the cloth slightly with water, but be careful not to let any water drip onto or into the machine.

Cleaning the machine

Cleaning the inside

During the printing process, paper, toner, and dust particles can accumulate inside the machine. This buildup can cause print quality problems, such as toner specks or smearing. Cleaning the inside of the machine clears and reduces these problems.

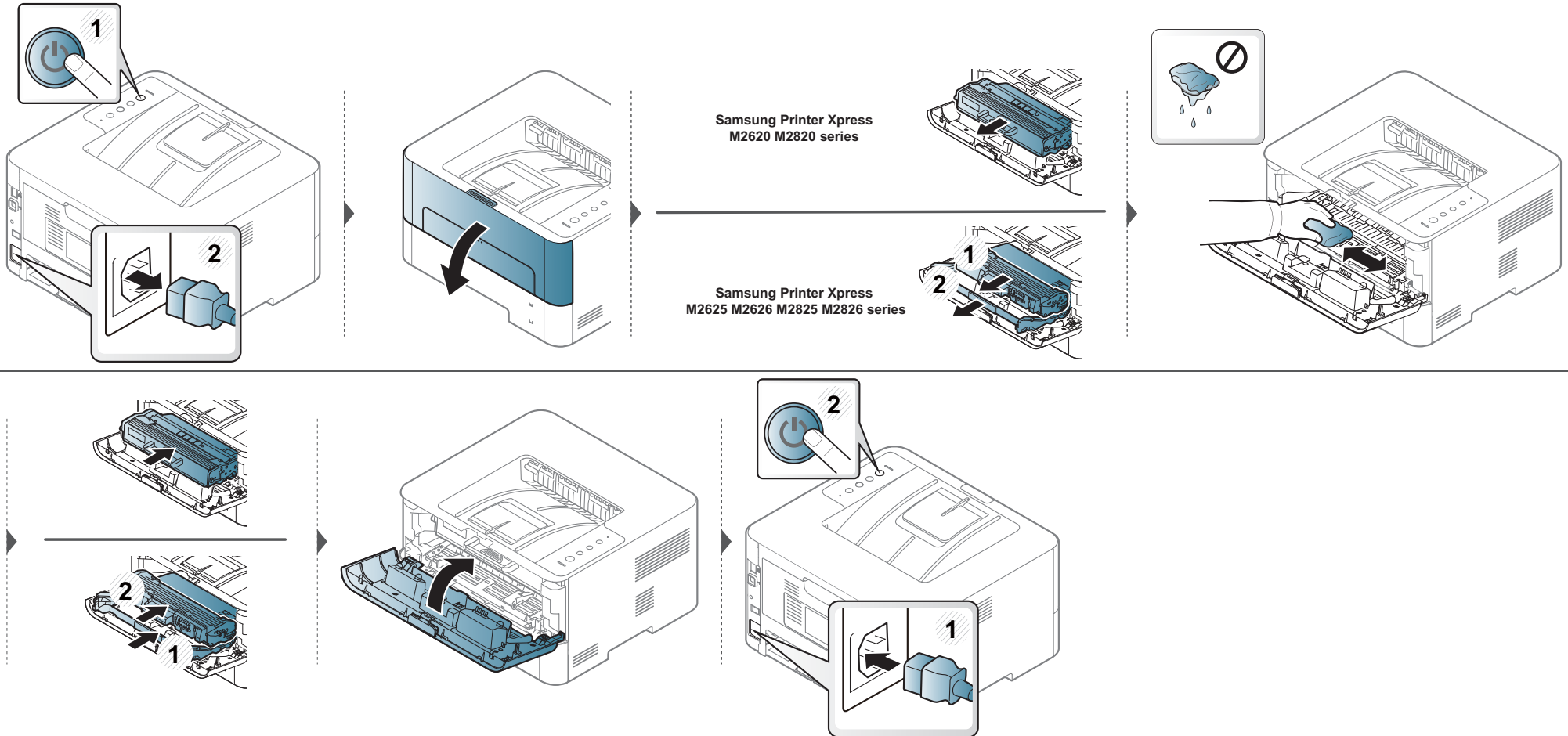


- Use a dry lint-free cloth to clean the machine.
- If your machine has a power switch, turn the power switch off before cleaning the machine.
- Before opening the front cover, close the output support first.

Cleaning the machine



Use a dry lint free cloth when cleaning the inside of the machine, be careful not to damage the transfer roller or any other inside parts. Do not use solvents such as benzene or thinner. Printing quality problems can occur and cause damage to the machine.

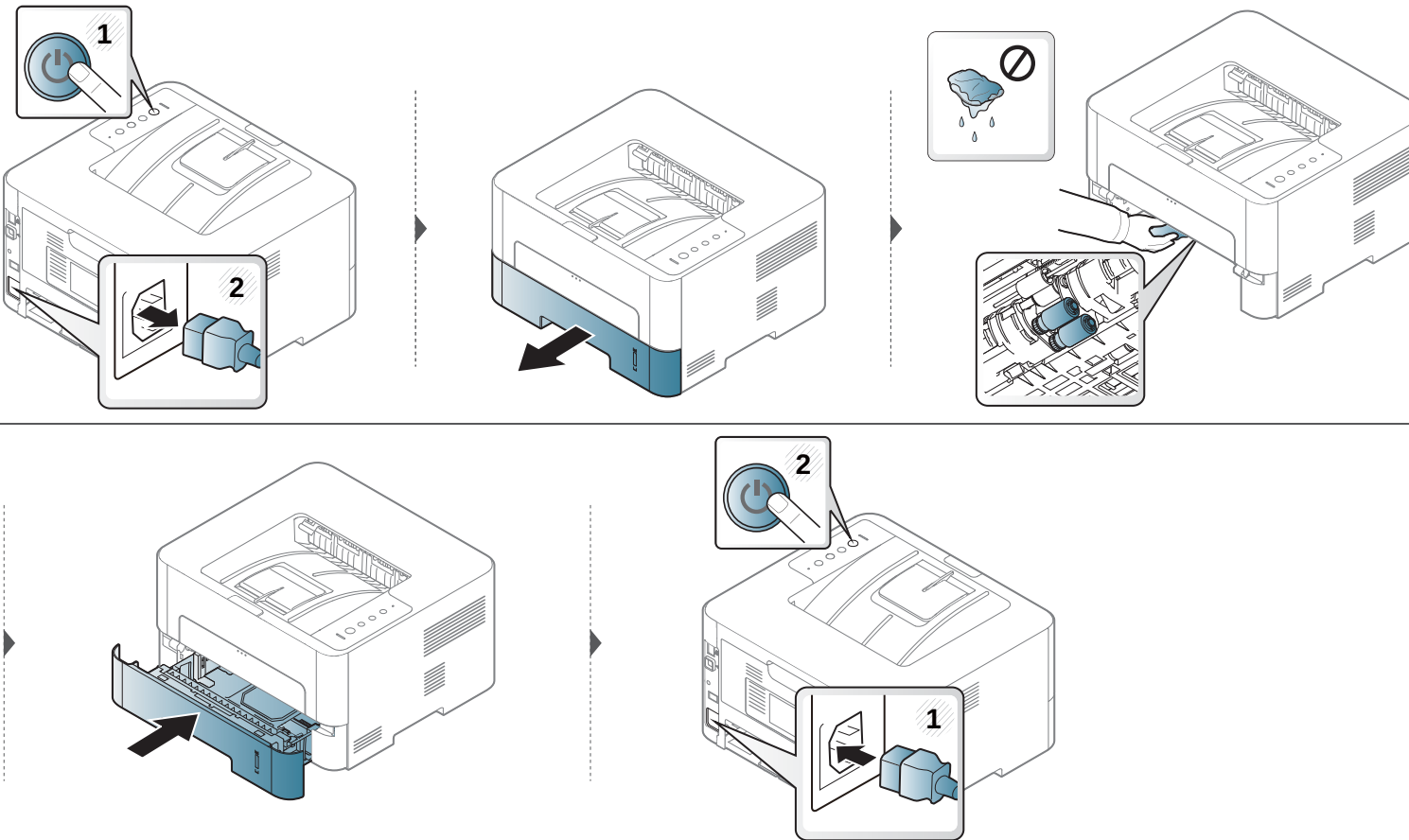


Cleaning the machine

Cleaning the pickup roller



- Use a dry lint-free cloth to clean the machine.
- If your machine has a power switch, turn the power switch off before cleaning the machine.



Tips for moving & storing your machine

- When moving the machine, do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or reduce print quality.
- When moving the machine, make sure at least two people are holding the machine securely.



4. Troubleshooting

This chapter gives helpful information for what to do if you encounter an error.

- **Tips for avoiding paper jams** 59
- **Clearing paper jams** 60
- **Understanding the LED** 68



This chapter gives helpful information for what to do if you encounter an error.

If your machine has a display screen, check the message on the display screen first to solve the error. If you cannot find a solution to your problem in this chapter, refer to the Advanced Guide (see "Troubleshooting" on page 190).

If you cannot find a solution in the User's Guide or the problem persists, call for service.

Tips for avoiding paper jams

By selecting the correct media types, most paper jams can be avoided. To avoid paper jams, refer to the following guidelines:

- Ensure that the adjustable guides are positioned correctly (see "Tray overview" on page 25).
- Do not overload the tray. Ensure that the paper level is below the paper capacity mark on the inside of the tray.
- Do not remove paper from the tray while your machine is printing.
- Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- Do not mix paper types in a tray.
- Use only recommended print media (see "Print media specifications" on page 73).

Clearing paper jams

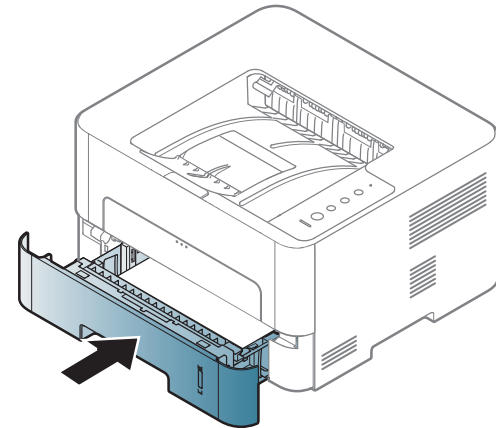
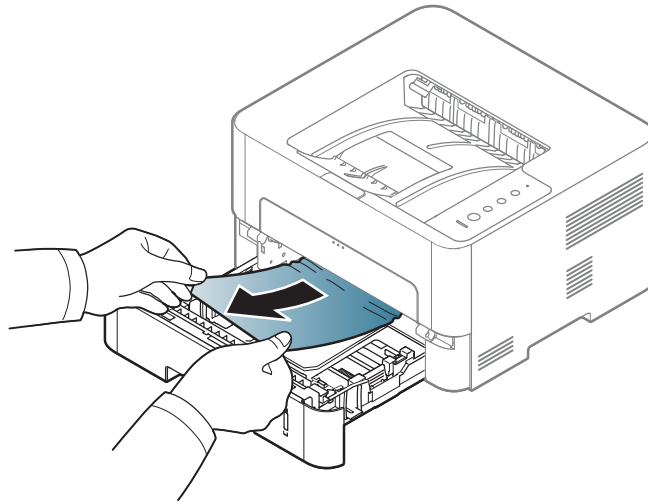
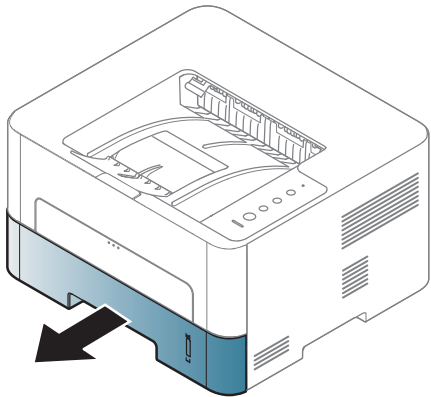


To avoid tearing the paper, pull the jammed paper out slowly and gently.

In tray 1



[Click this link to open an animation about clearing a jam.](#)

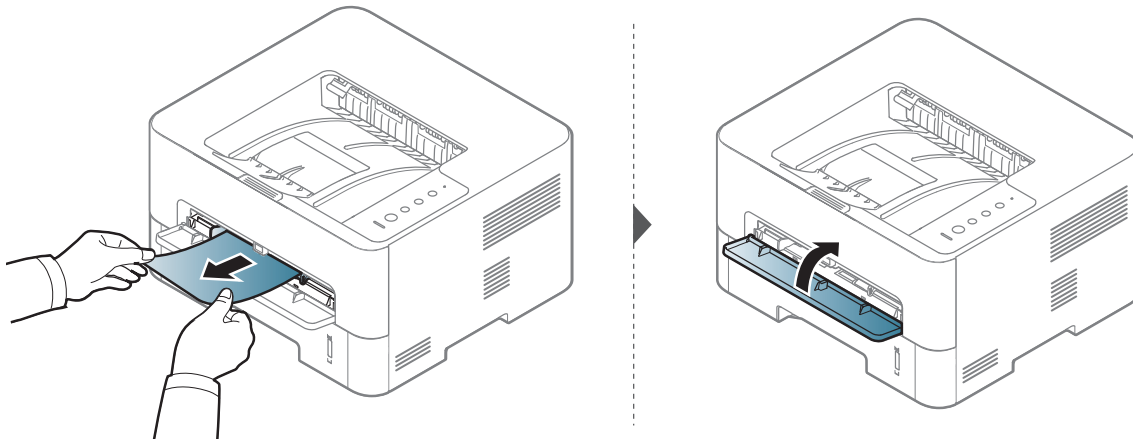


Clearing paper jams

In the manual feeder



Click this link to open an animation about clearing a jam.



Clearing paper jams

Inside the machine



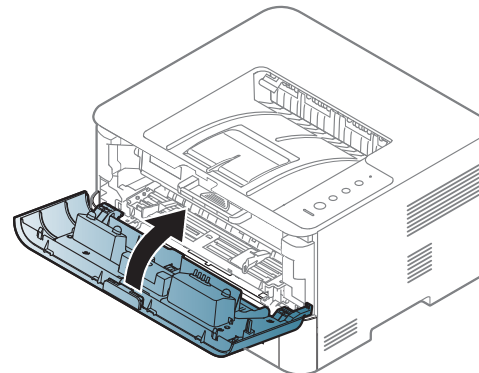
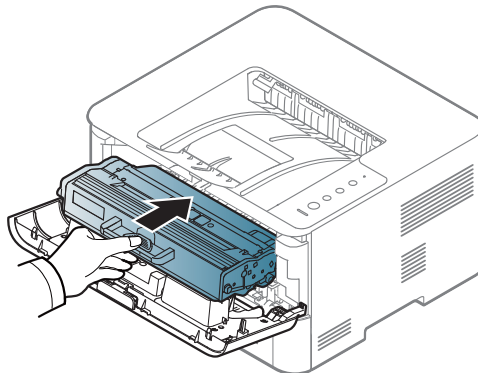
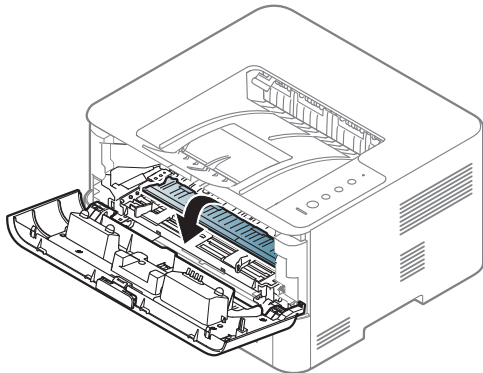
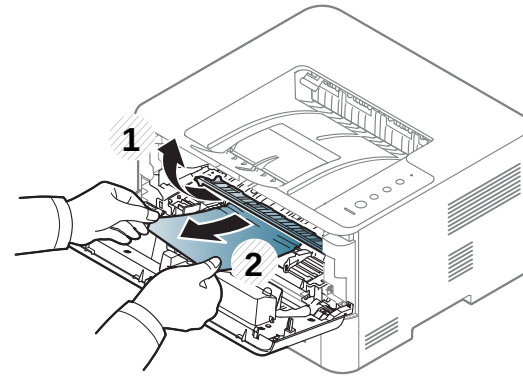
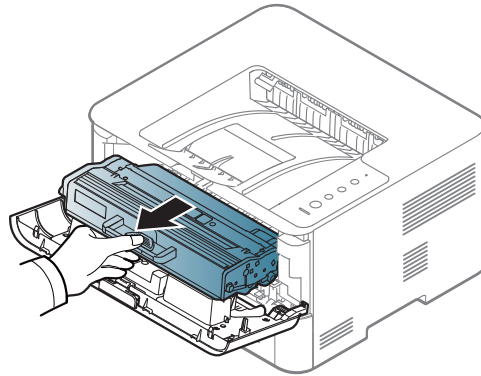
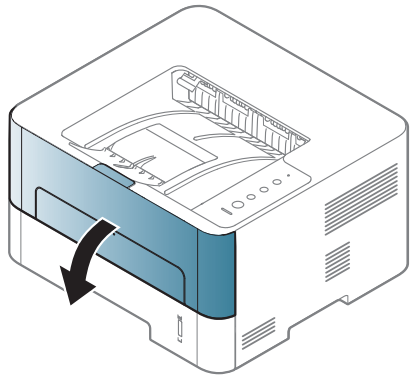
- The fuser area is hot. Take care when removing paper from the machine.
- Before opening the front cover, close the output support first.

Clearing paper jams

Samsung Printer Xpress M2620 M2820 series



Click this link to open an animation about clearing a jam.

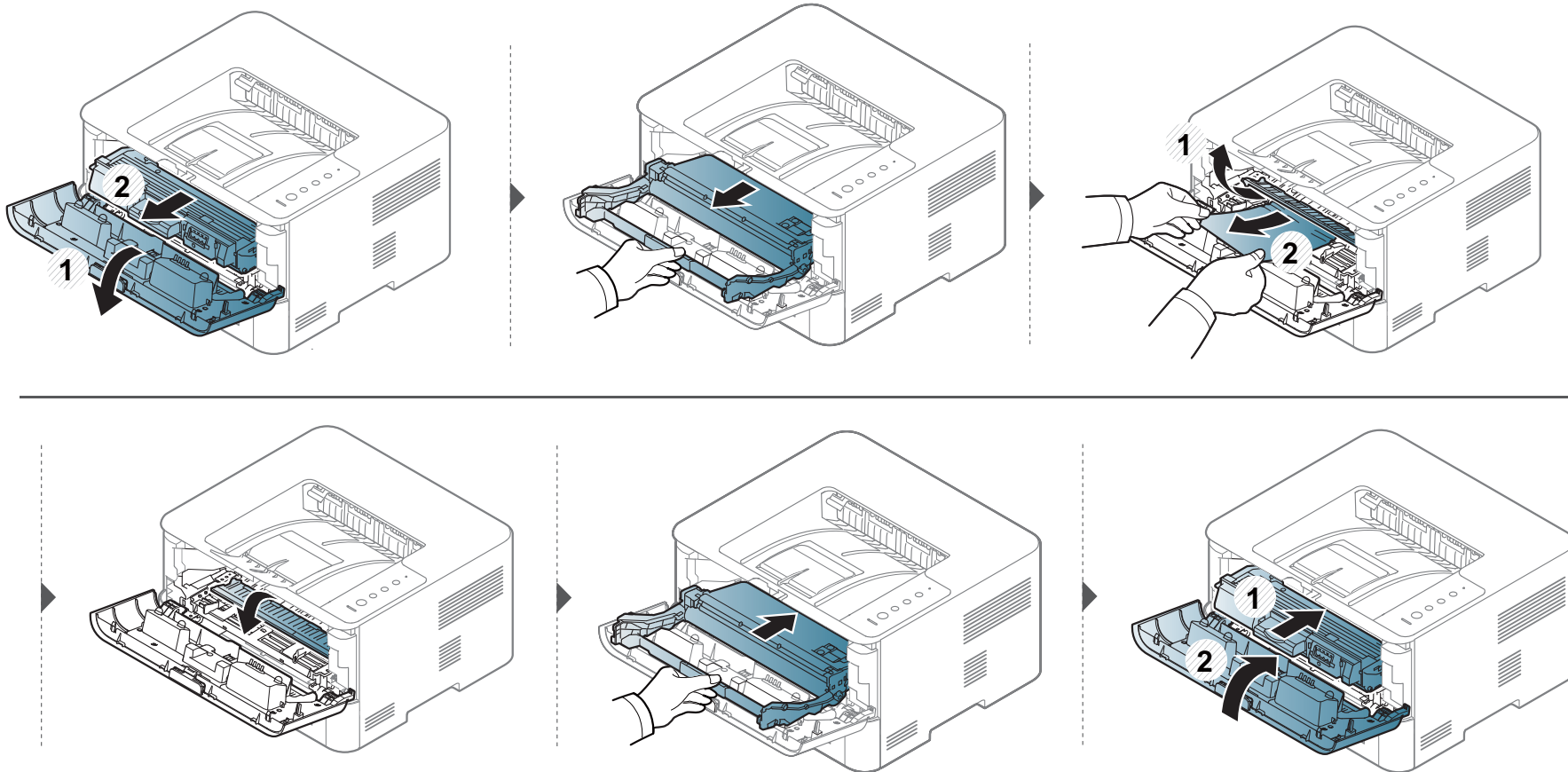


Clearing paper jams

Samsung Printer Xpress M2625 M2626 M2825 M2826 series



Click this link to open an animation about clearing a jam.



Clearing paper jams

In the exit area



Click this link to open an animation about clearing a jam.

