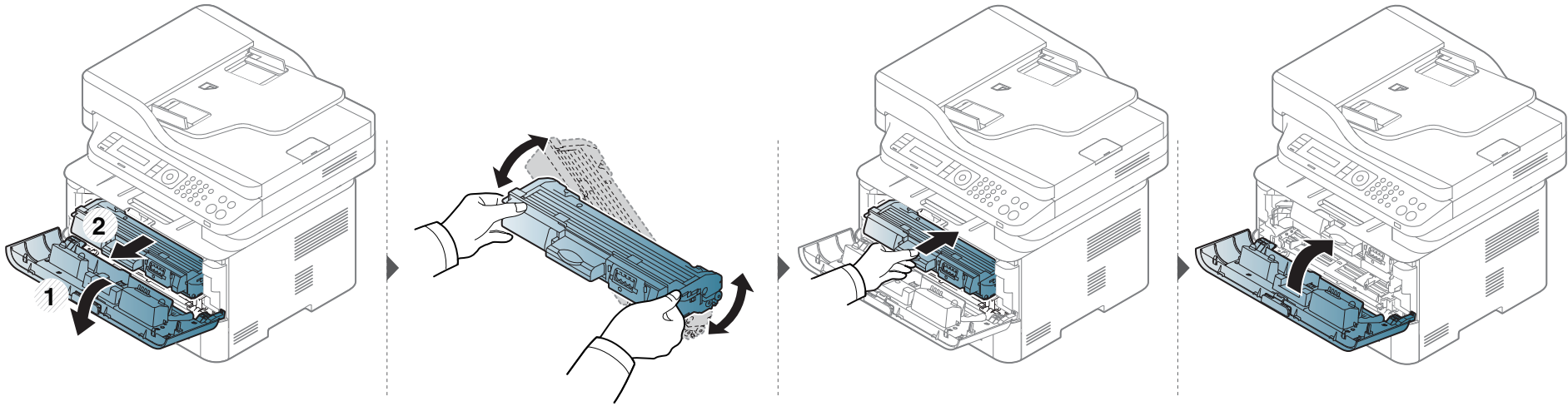


Redistributing toner

M2675/M2676/M2875/M2876 series



Replacing the toner cartridge



- Shake the toner cartridge thoroughly, it will increase the initial print quality.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Front view" on page 21).



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Do not use sharp objects such as a knife or scissors to open the toner cartridge package. They might scratch the drum of the cartridge.
- If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.

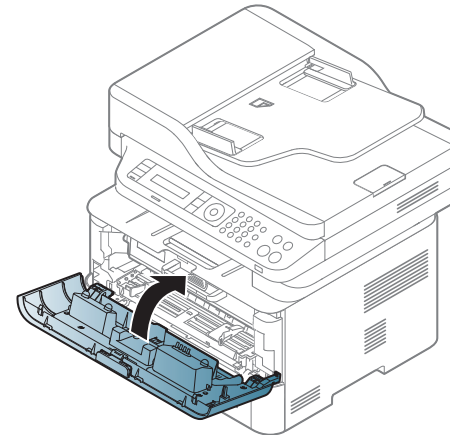
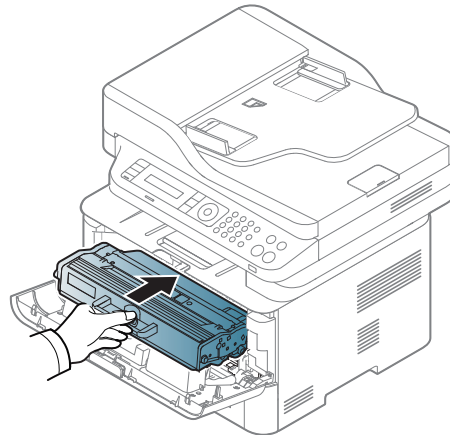
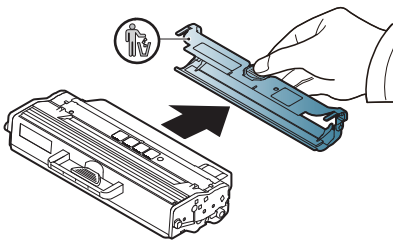
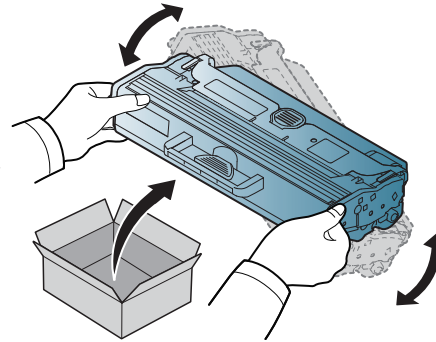
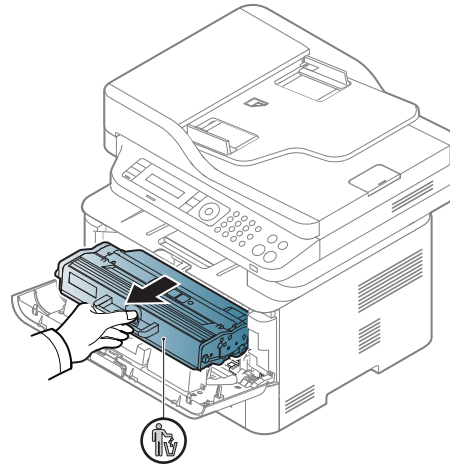
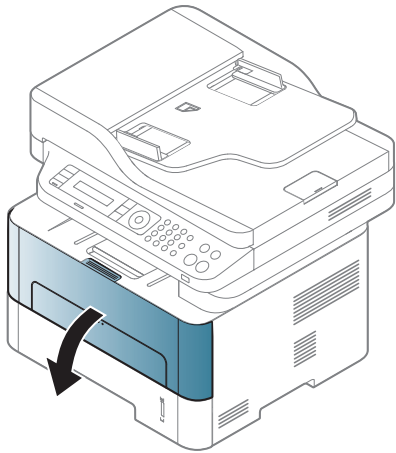
M2670/M2870 series



Click this link to open an animation about replacing a toner cartridge.

Replacing the toner cartridge

When a toner cartridge has reached the end of life, the machine will stop printing.



Replacing the toner cartridge

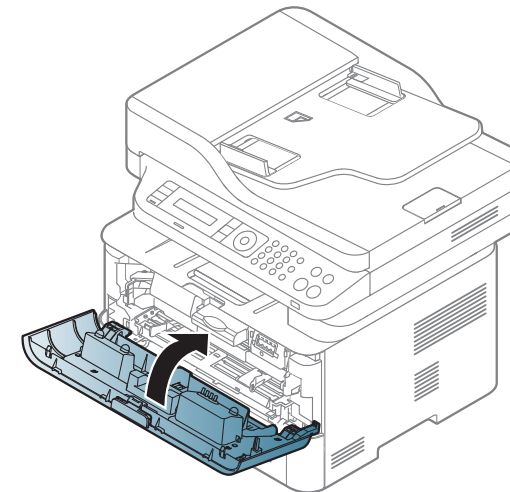
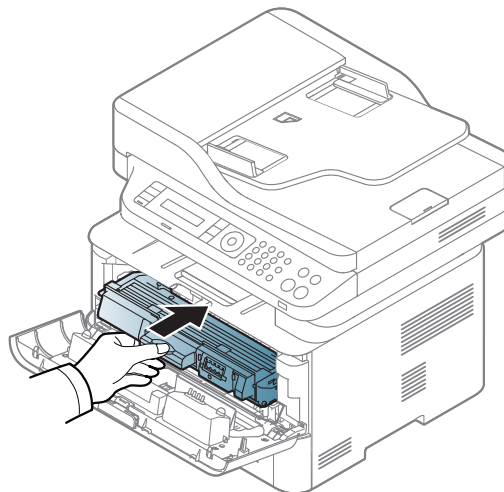
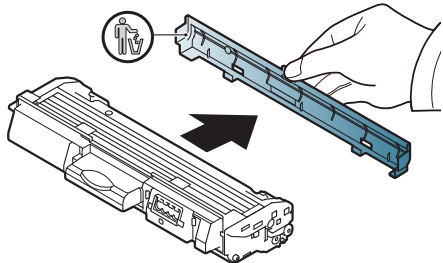
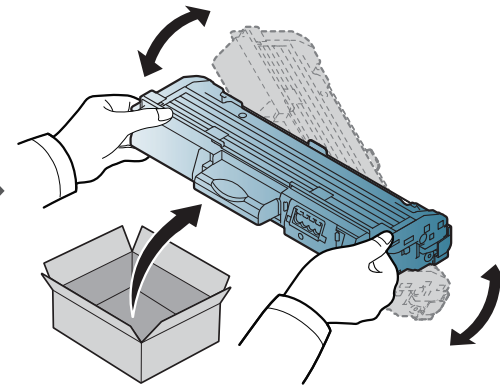
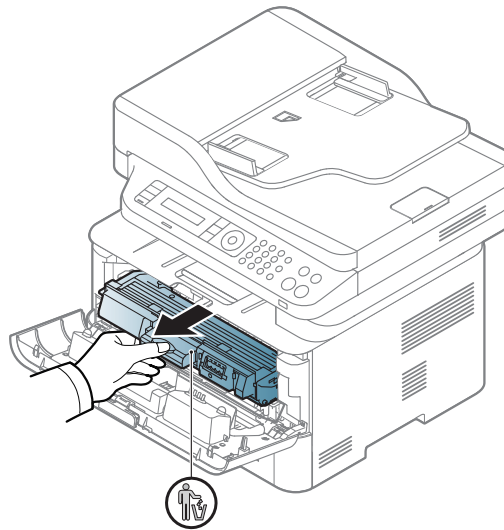
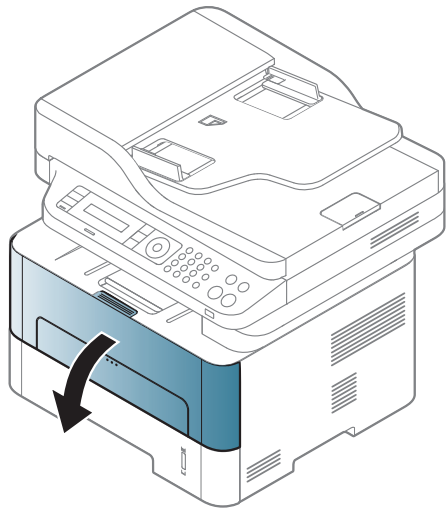
M2675/M2676/M2875/M2876



Click this link to open an animation about replacing a toner cartridge.

Replacing the toner cartridge

When a toner cartridge has reached the end of life, the machine will stop printing.



Replacing the imaging unit

When a imaging unit has reached the end of life, the machine will stop printing.



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Do not use sharp objects such as a knife or scissors to open the toner cartridge package. They might scratch the drum of the cartridge.
- If toner gets on your clothing, wipe it off with a dry cloth and wash clothing in cold water. Hot water sets toner into fabric.

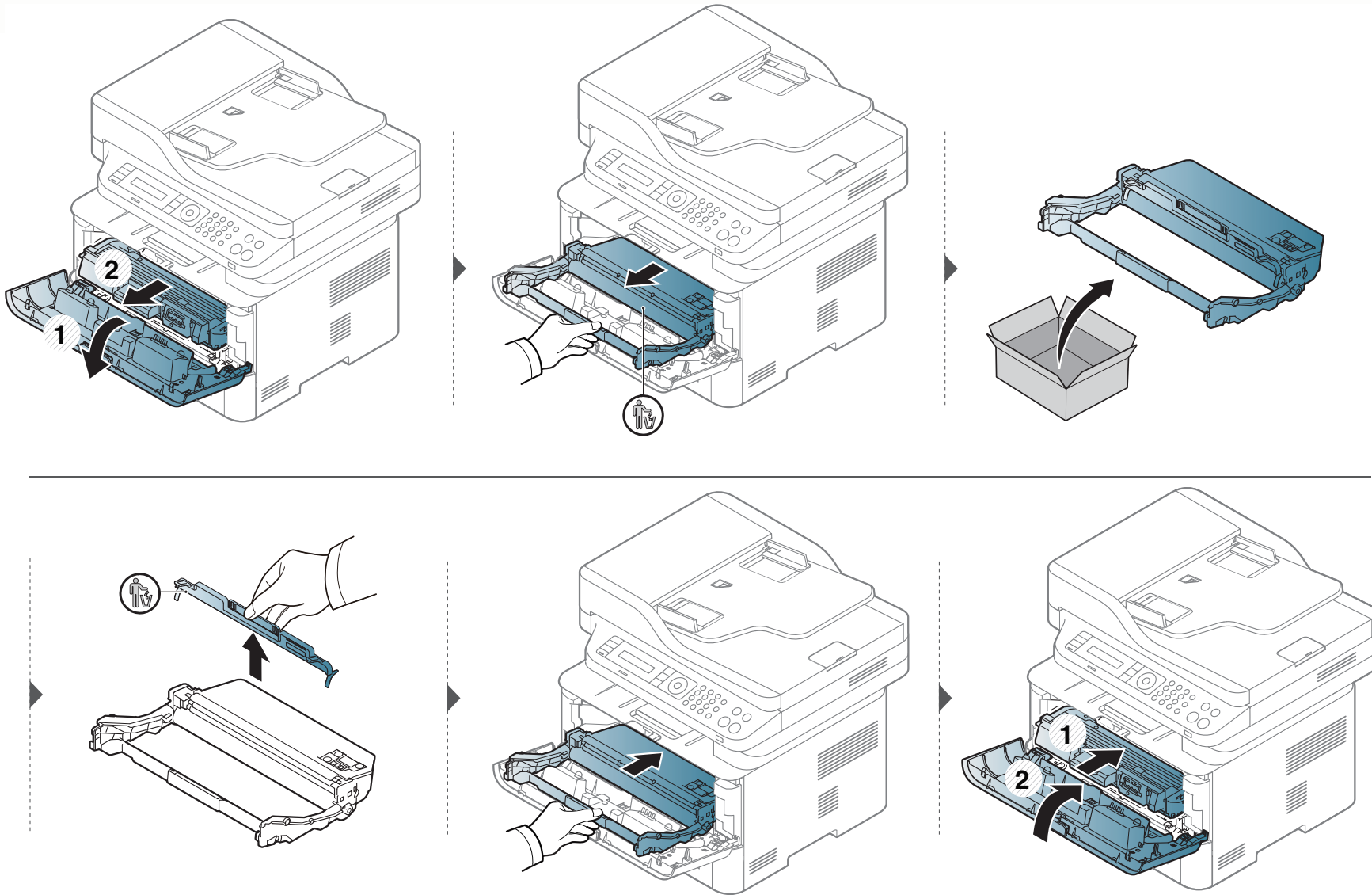
Replacing the imaging unit

M2675/M2676/M2875/M2876



[Click this link to open an animation about replacing a imaging unit.](#)

Replacing the imaging unit



Monitoring the supplies life

If you experience frequent paper jams or printing problems, check the number of pages the machine has printed or scanned. Replace the corresponding parts, if necessary.

 It may be necessary to press **OK** to navigate to lower-level menus for some models.

- 1 Select  (**Menu**) > **System Setup** > **Maintenance** > **Supplies Life** on the control panel.
- 2 Select the option you want and press **OK**.
- 3 Press  (**Stop/Clear**) to return to ready mode.

Setting the toner low alert

If the amount of toner in the cartridge is low, a message or LED informing the user to change the toner cartridge appears. You can set the option for whether or not this message or LED appears.



- Accessing menus may differ from model to model (see "Accessing the menu" on page 33).
- It may be necessary to press **OK** to navigate to lower-level menus for some models.
- You can set the machine's settings by using the **Device Settings** in Samsung Easy Printer Manager program.
 - For Windows and Mac users, you set from **Samsung Easy Printer Manager** >  **(Switch to advanced mode)** > **Device Settings**.

- 1 Select  **(Menu)** > **System Setup** > **Maintenance** > **TonerLowAlert** on the control panel.
- 2 Select the option you want.
- 3 Press **OK** to save the selection.

Cleaning the machine

If printing quality problems occur or if you use your machine in a dusty environment, you need to clean your machine regularly to keep it in the best printing condition and use your machine longer.



- Cleaning the cabinet of the machine with cleaning materials containing large amounts of alcohol, solvents, or other strong substances can discolor or distort the cabinet.
- If your machine or the surrounding area is contaminated with toner, we recommend you use a cloth or tissue dampened with water to clean it. If you use a vacuum cleaner, toner blows in the air and might be harmful to you.
- During the printing process, paper, toner, and dust particles can accumulate inside the machine. This buildup can cause print quality problems, such as toner specks or smearing. Cleaning the inside of the machine clears and reduces these problems.

Cleaning the outside

Clean the machine cabinet with a soft, lint-free cloth. Dampen the cloth slightly with water, but be careful not to let any water drip onto or into the machine.

Cleaning the inside

During the printing process, paper, toner, and dust particles can accumulate inside the machine. This buildup can cause print quality problems, such as toner specks or something. Cleaning the inside of the machine clears and reduces these problems.

Cleaning the machine



- To prevent damage to the toner cartridge, do not expose it to light for more than a few minutes. Cover it with a piece of paper, if necessary.
- Do not touch the green area of the toner cartridge. Use the handle on the cartridge to avoid touching this area.
- Use a dry lint free cloth when cleaning the inside of the machine, be careful not to damage the transfer roller or any other inside parts. Do not use solvents such as benzene or thinner. Printing quality problems can occur and cause damage to the machine.

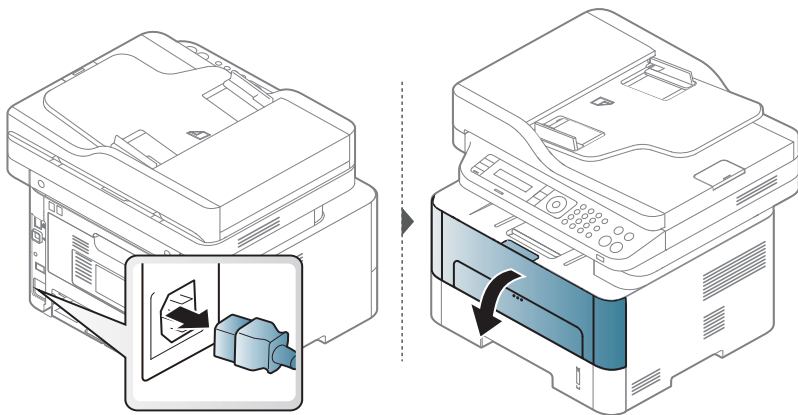


- Use a dry lint-free cloth to clean the machine.
- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.

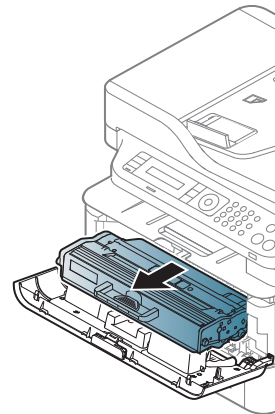
Cleaning the machine

- Before opening the front cover, close the output support first.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).

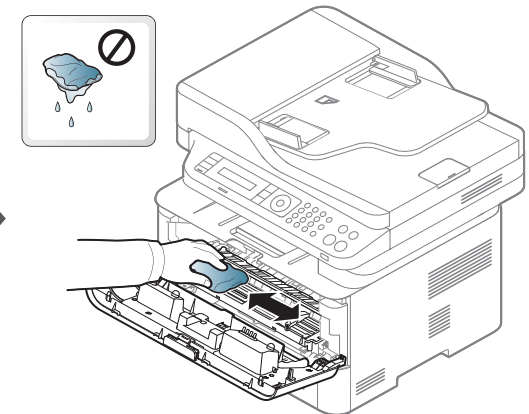
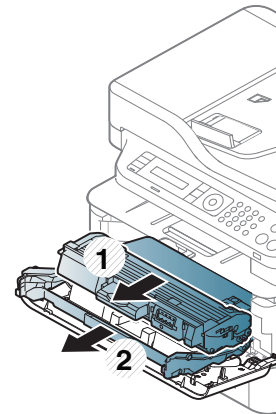
Cleaning the machine



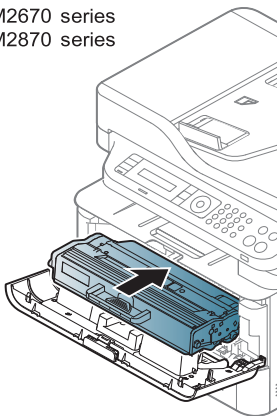
M2670 series
M2870 series



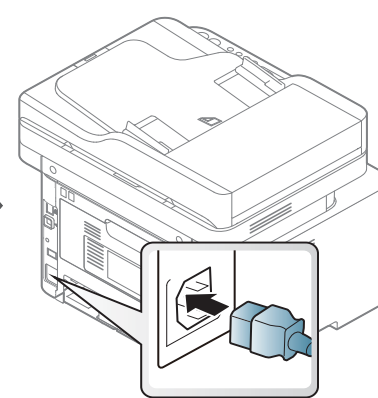
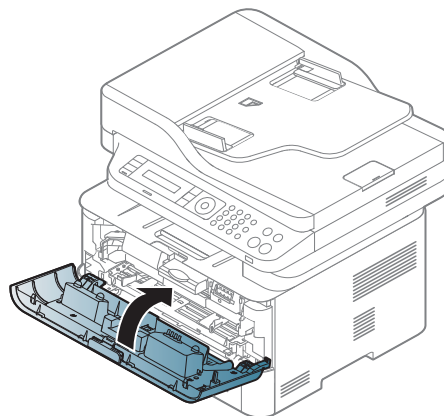
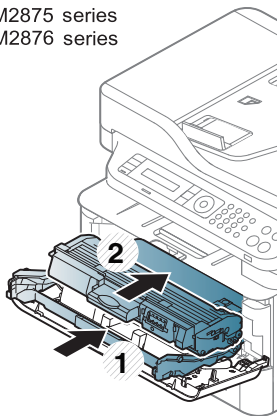
M2675 series
M2676 series
M2875 series
M2876 series



M2670 series
M2870 series



M2675 series
M2676 series
M2875 series
M2876 series



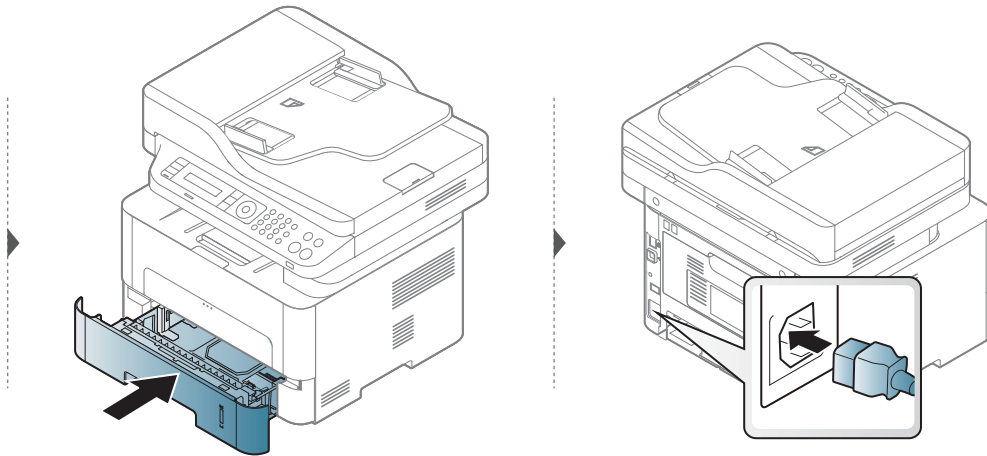
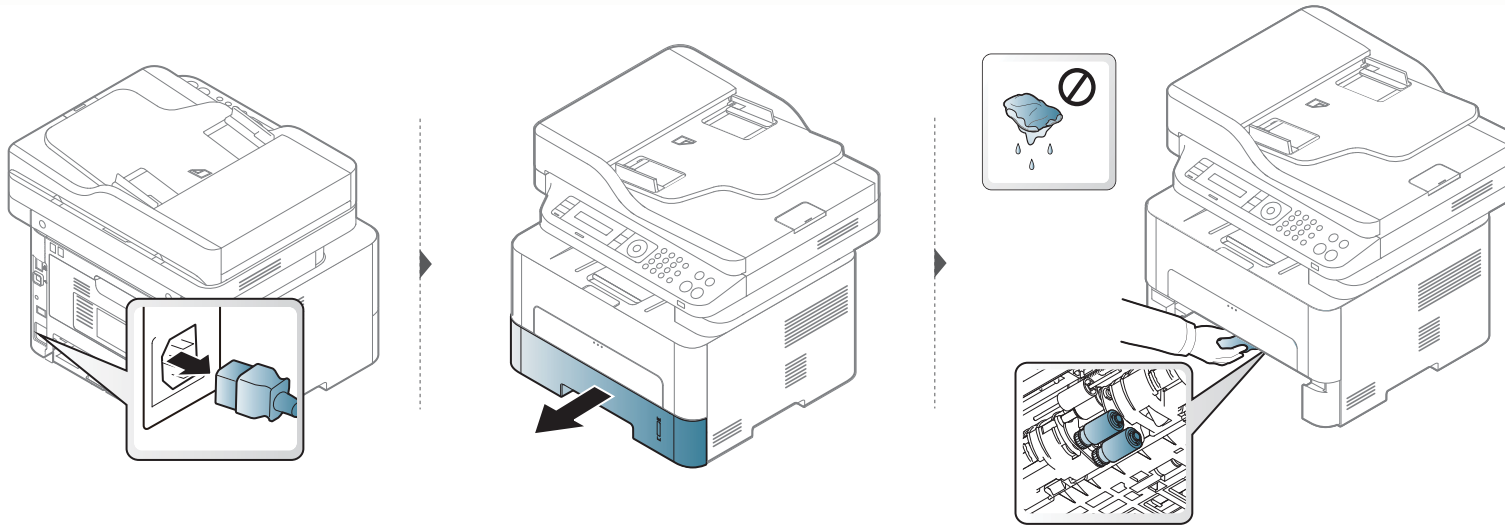
Cleaning the machine

Cleaning the pickup roller



- Before opening the front cover, close the output support first.
- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch before cleaning the machine.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).

Cleaning the machine



Cleaning the machine

Cleaning the scan unit

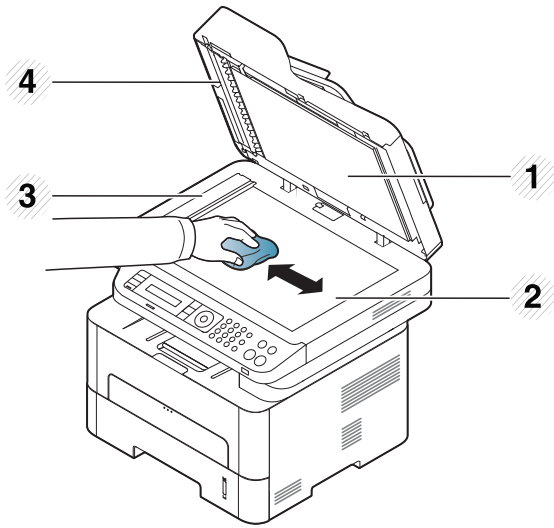
Keeping the scan unit clean helps ensure the best possible copies. We suggest that you clean the scan unit at the start of each day and during the day as needed.



- Turn the machine off and unplug the power cord. Wait for the machine to cool down. If your machine has a power switch, turn the power switch off before cleaning the machine.
- Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 20).

- 1 Slightly dampen a soft, lint-free cloth or paper towel with water.
- 2 Lift and open the scanner lid.
- 3 Wipe the surface of the scanner glass until it is clean and dry.

Cleaning the machine



- 1 Scanner lid
- 2 Scanner glass
- 3 Document feeder glass
- 4 White bar

- 4 Wipe the underside of the scanner lid and white sheet until it is clean and dry.
- 5 Close the scanner lid.

Tips for moving & storing your machine

- When moving the machine, do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or reduce print quality.
- When moving the machine, make sure at least two people are holding the machine securely.



4. Troubleshooting

This chapter gives helpful information for what to do if you encounter an error.

- **Tips for avoiding paper jams** 99
- **Clearing original document jams** 100
- **Clearing paper jams** 105
- **Understanding the status LED** 114
- **Understanding display messages** 117



This chapter gives helpful information for what to do if you encounter an error. If your machine has a display screen, check the message on the display screen first to solve the error.

If you cannot find a solution to your problem in this chapter, refer to the **Troubleshooting** chapter in the Advanced User's Guide (see "Troubleshooting" on page 297).

If you cannot find a solution in the User's Guide or the problem persists, call for service.

Tips for avoiding paper jams

By selecting the correct medias, most paper jams can be avoided. To avoid paper jams, refer to the following guidelines:

- Ensure that the adjustable guides are positioned correctly (see "Tray overview" on page 40).
- Do not overload the tray. Ensure that the paper level is below the paper capacity mark on the inside of the tray.
- Do not remove paper from the tray while your machine is printing.
- Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- Do not mix paper s in a tray.
- Use only recommended print media (see "Print media specifications" on page 125).

Clearing original document jams

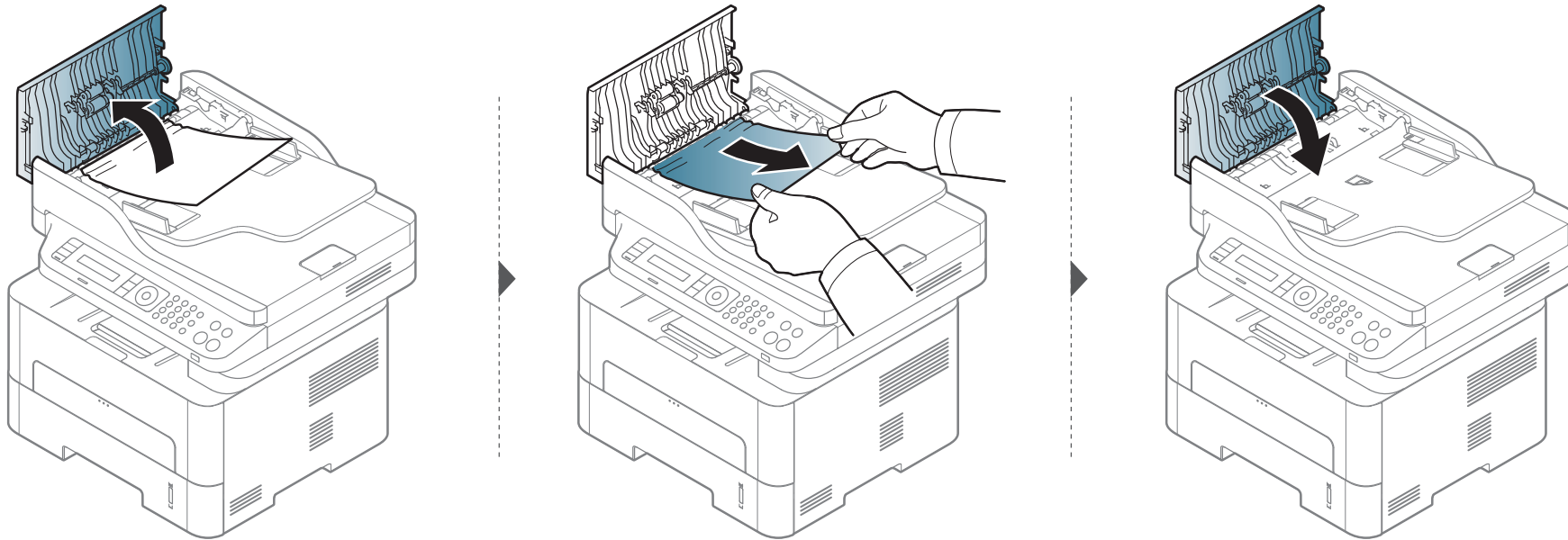
When an original document jams in the document feeder, a warning message appears on the display.

 To avoid tearing the document, remove the jammed document slowly and carefully.

 To prevent document jams, use the scanner glass for thick, thin or mixed paper- originals.

Clearing original document jams

Original paper jam in front of scanner



Clearing original document jams

Original paper jam inside of scanner

Clearing original document jams

