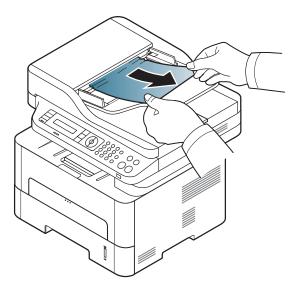
## Clearing original document jams

## Original paper jam in exit area of scanner

- Remove any remaining pages from the document feeder.
- **9** Gently remove the jammed paper from the document feeder.



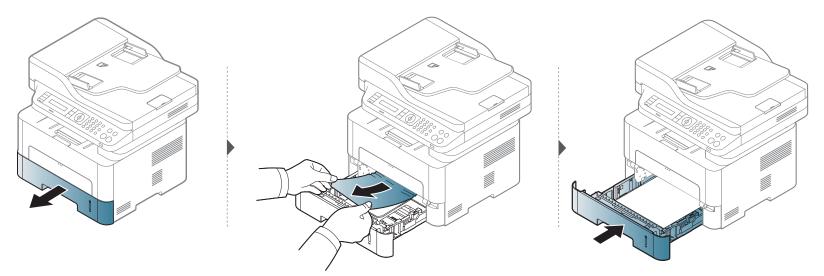


To avoid tearing the paper, pull the jammed paper out slowly and gently.

## In tray



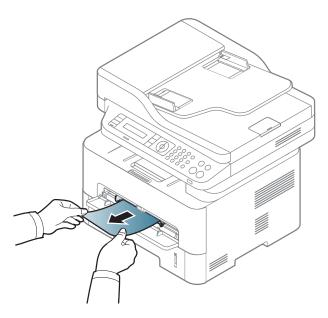
Click this link to open an animation about solving power problems.



## In the manual tray



Click this link to open an animation about solving power problems.



## Inside the machine

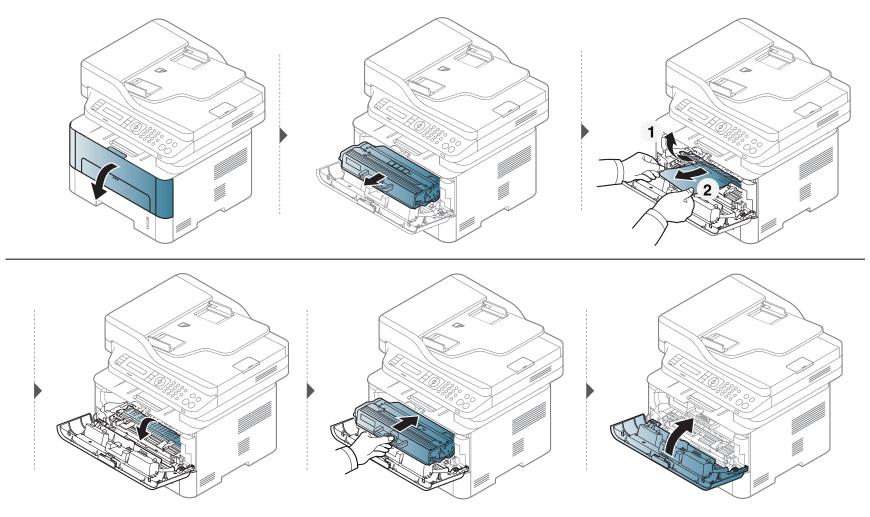


The fuser area is hot. Take care when removing paper from the machine.

## M2670/M2870 series



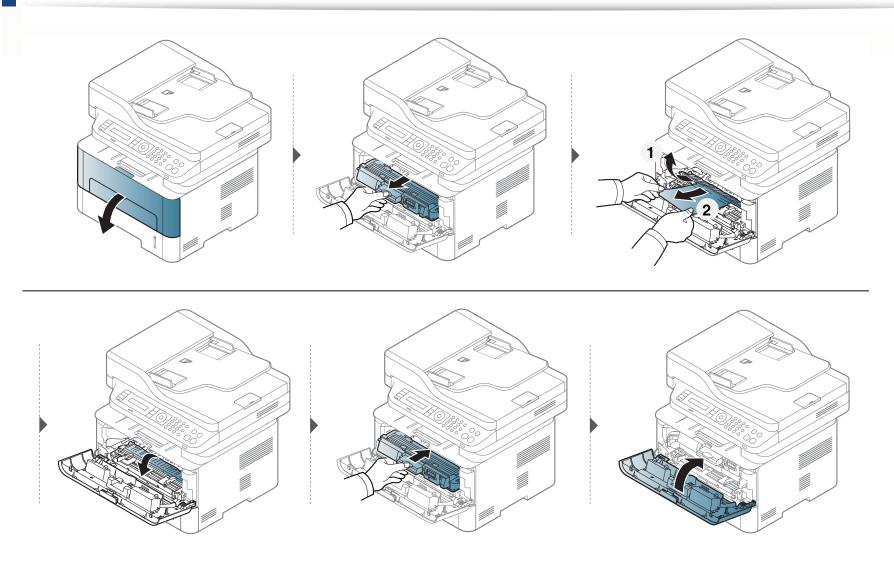
Click this link to open an animation about solving power problems.



### M2675/M2676/M2875/M2876 series



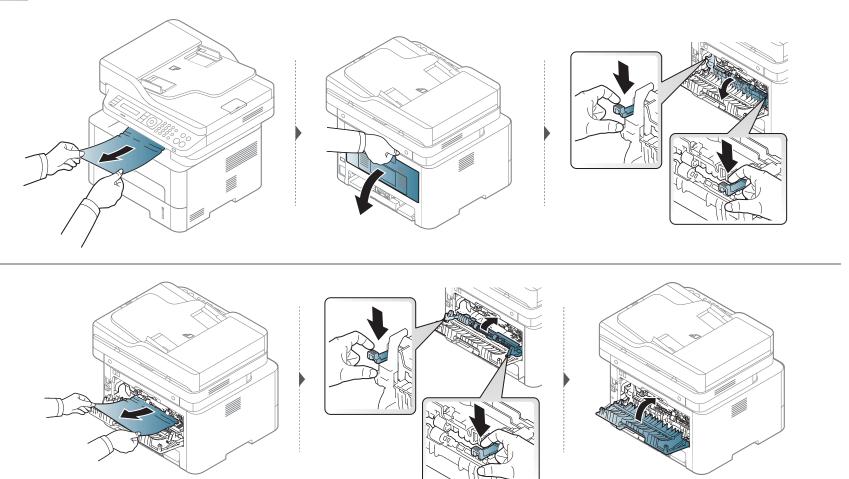
Click this link to open an animation about solving power problems.



## In the exit area



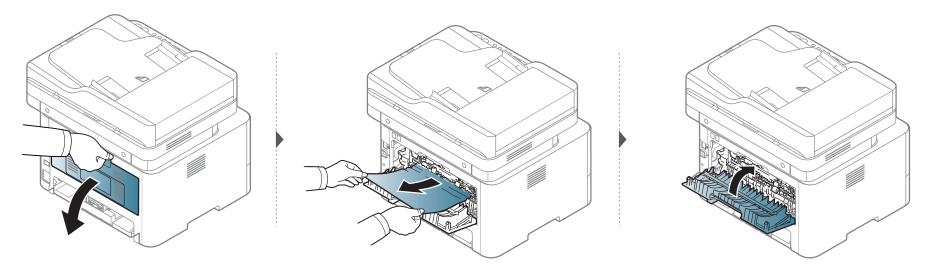
Click this link to open an animation about solving power problems.



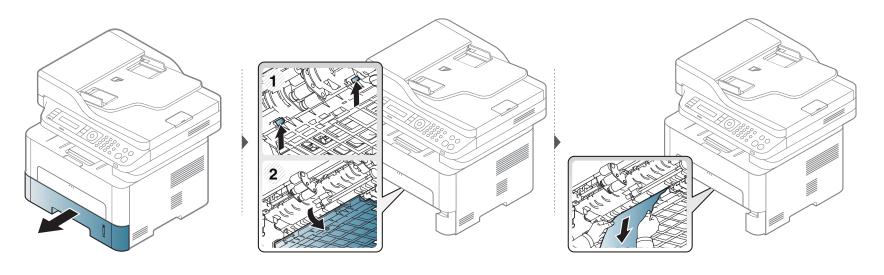
## In the duplex unit area

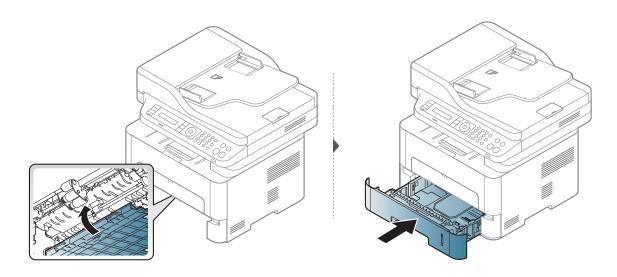


Click this link to open an animation about solving power problems.



If you do not see the paper in this area, stop and go to next step:





## Understanding the status LED

The color of the LED indicates the machine's current status.



- Some LEDs may not be available depending on model or country.
- To resolve the error, look at the error message and its instructions from the troubleshooting part.
- You also can resolve the error with the guideline from the computer's Printing Status or Smart Panel program window.
- If the problem persists, call a service representative.

# Understanding the status LED

| Status   |        |          | Description  |  |
|----------|--------|----------|--|--|
| Status   | Off    |          | The machine is off-line or in a sleep mode.  |  |
|          | Green  | Blinking | When the backlight blinks, the machine is receiving or printing data.  |  |
|          |        | On       | The machine is on-line and can be used.  |  |
|          | Orange | On       | A paper jam has occurred (see "Clearing original document jams" on page 100, "Clearing paper jams" on page 105).   |  |
|          | Red    | Blinking | <ul> <li>A minor error has occurred and the machine is waiting for the error to be cleared. Check the display message. When the problem is cleared, the machine resumes. For some models that does not support the display screen on the control panel, this feature is not applicable.</li> </ul> |  |
|          |        |          | • Small amount of toner is left in the cartridge. The estimated cartridge life of toner is close. Prepare a new cartridge for replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 77).                                  |  |
|          |        | On       | <ul> <li>A toner cartridge has almost reached its estimated cartridge life<sup>a</sup>. It is recommended to replace the toner cartridge<br/>(see "Replacing the toner cartridge" on page 80).</li> </ul>  |  |
|          |        |          | There is no paper in the tray. Load paper in the tray.   |  |
|          |        |          | • The machine has stopped due to a major error. Check the display message (see "Understanding display messages" on page 117).  |  |
|          |        |          | <ul> <li>An imaging unithas almost reached its estimated cartridge life<sup>b</sup>. It is recommended to replace the toner cartridge (see<br/>"Replacing the imaging unit" on page 84).</li> </ul>  |  |
| Wireless | Blue   | Blinking | The machine is connecting to a wireless network.   |  |
|          |        | On       | The machine is connected to a wireless network (see "Wireless network setup" on page 191).   |  |
|          |        | Off      | The machine is disconnected from a wireless network.   |  |

## Understanding the status LED

| Status              |       |     | Description  |
|---------------------|-------|-----|--|
| Blue On Wake-up Off |       | On  | The machine is in power save mode.   |
|                     |       | Off | The machine is in ready mode or machine's power is off.  |
| Eco                 | Green | On  | Eco mode is on. Duplex <sup>c</sup> , 2-up, toner save on, skip blank page feature will automatically be applied when printing (see"Eco printing" on page 58). |
|                     |       | Off | Eco mode is off.   |

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752. The number of pages may be affected by operating environment, percentage of image area, printing interval, graphics, media and media size. Some amount of toner may remain in the cartridge even when red LED is on and the printer stops printing.

b. When the imaging unit has reached its end of life, the machine will stop printing. In this case, you can choose to stop or continue printing from the SyncThru™Web Service (**Machine Settings** > **System** > **Supplies Management**) or Samsung Easy Printer Manager (**Device Settings** > **System** > **Supplies Management**). If you select off and continue printing, the machine keeps printing but the printing quality cannot be guaranteed.

c. M287xFD/M287xFW/M287xHN only.

Messages appear on the control panel display to indicate the machine's status or errors. Refer to the tables below to understand the messages' and their meaning, and correct the problem, if necessary.



- You can resolve the error with the guideline from the computer's Printing Status program window (see "Using Samsung Printer Status" on page 285).
- If a message is not in the table, reboot the power and try the printing job again. If the problem persists, call a service representative.
- When you call for service, provide the service representative with the contents of display message.
- Some messages may not appear on the display depending on the options or models.
- [error number] indicates the error number.
- [tray type] indicates the tray number.

|   | Message  | Meaning                                  | Suggested solutions   |
|---|--|--|---|
| • | Paper Jam<br>in tray                                     | Paper has jammed in the paper feed area. | Clear the jam (see "In tray" on page 105).                  |
| • | Paper Jam<br>in Manual Feeder                            | Paper has jammed in the manual feeder.   | Clear the jam (see "In the manual tray" on page 106).       |
| • | Paper Jam<br>inside machine                              | Paper has jammed in the inside machine.  | Clear the jam (see "Inside<br>the machine" on page<br>107). |
| • | Paper Jam<br>in exit area                                | Paper has jammed in the paper exit area. | Clear the jam (see "In the exit area" on page 111).         |
| • | Paper Jam<br>bottom of duplex<br>Paper Jam top of duplex | Paper has jammed in the duplex area.     | Clear the jam (see "In the duplex unit area" on page 112).  |

## **Paper Jam-related messages**

| Message  | Meaning   | Suggested solutions  |
|--|---|--|
| <ul> <li>Document jam</li> <li>Remove jam</li> </ul> | The loaded original document has jammed in the document feeder. | Clear the jam (see "Clearing original document jams" on page 100). |

## **Toner-related messages**

| Message                            | Meaning   | Suggested solutions   |
|------------------------------------|---|---|
| · Install Toner Cartridge          | A toner cartridge is not installed.   | Install a toner cartridge.  |
| Not Compatible     Toner cartridge | The toner cartridge you have installed is not for your machine.   | Install a Samsung-genuine toner cartridge, designed for your machine.   |
| Prepare new cartridge              | Small amount of toner is left in the indicated cartridge. The estimated cartridge life of toner is close. | Prepare a new cartridge for a replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 77). |

| Message                 | Meaning  | Suggested solutions  |
|-------------------------|--|--|
| · Replace new cartridge | The toner cartridge has almost reached its estimated cartridge life <sup>a</sup> . | <ul> <li>You can choose <b>Stop</b> or <b>Continue</b> as shown on the control panel. If you select <b>Stop</b>, the printer stops printing and you cannot print any more without changing the cartridge. If you select <b>Continue</b>, the printer keeps printing but the printing quality cannot be guaranteed.</li> <li>Replace the toner cartridge for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the toner cartridge" on page 80).</li> </ul> |
|                         |  | Samsung does not recommend using a non-genuine Samsung toner cartridge such as refilled or remanufactured. Samsung cannot guarantee a non-genuine Samsung toner cartridge's quality. Service or repair required as a result of using non-genuine Samsung toner cartridges will not be covered under the machine warranty.  |
|                         | The toner cartridge has reached its estimated cartridge life <sup>a</sup> .        | If the machine stops printing, replace the toner cartridge (see "Replacing the toner cartridge" on page 80).   |

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19752 (see "Available supplies" on page 73). The number of pages may be affected by operating environment, percentage of image area, printing interval, media, percentage of image area, and media size. Some amount of toner may remain in the cartridge even when replace new cartridge appears and the machine stops printing.

## **Imaging unit-related messages**

| Message                  | Meaning   | Suggested solutions  |
|--------------------------|---|--|
| Install     Imaging Unit | Imaging unit is not installed.  | Install an imaging unit.   |
| Invalid Imaging Unit     | The imaging unit you have installed is not for your machine.  | Install a Samsung-genuine imaging unit, designed for your machine.                           |
| Prepare New Imaging Unit | The imaging unit has almost reached its estimated cartridge life. Replace the imaging unit as soon as possible. | Prepare a new imgaing unit for a replacement. (see "Replacing the imaging unit" on page 84). |
| Replace     Imaging Unit | The imaging unit has reached its estimated cartridge life.  | Prepare a new imgaing unit for a replacement. (see "Replacing the imaging unit" on page 84). |
| • Imaging Unit Stop      | An imaging unit has almost reached its estimated cartridge life <sup>a</sup> .                                  | Prepare a new imgaing unit for a replacement. (see "Replacing the imaging unit" on page 84). |

a. When the imaging unit has reached its end of life, the machine will stop printing. In this case, you can choose to stop or continue printing from the SyncThru™Web Service (Machine Settings > System > Supplies Management) or Samsung Easy Printer Manager (Device Settings > System > Supplies Management). If you select off and continue printing, the machine keeps printing but the printing quality cannot be guaranteed.

## **Tray-related messages**

| Message   | Meaning  | Suggested solutions  |
|---|--|--|
| <ul> <li>Output bin full</li> <li>Remove paper</li> </ul>                   | The output tray is full.   | Remove papers from the output tray, the printer resumes printing.  |
| • Paper Empty<br>in [tray type]   | There is no paper in tray or manual feeder.  | Load paper in tray (see "Loading paper in the tray" on page 42, "Loading paper in the tray" on page 42). |
| <ul><li>Tray Paper<br/>mismatch</li><li>Manual Paper<br/>mismatch</li></ul> | The paper size specified in the printer properties does not match the paper you are loading. | Load the required size paper.  |

## Misc. messages

| Message   | Meaning  | Suggested solutions   |  |
|---|--|---|--|
| <ul> <li>Door of scanner is<br/>open</li> </ul> | The document feeder cover is not securely latched. | Close the cover until it locks into place.  |  |
| Error [error<br>number]  Turn off then on       | The machine unit cannot be controlled.             | Reboot the power and try<br>the printing job again. If<br>the problem persists,<br>please call for service. |  |
| Memory Full     Remove Job                      | The memory is full.                                | Print or remove the received fax job in <b>Secure Receive</b> (see Advanced Guide).                         |  |

## **Network-related messages**

| Message   | Meaning  | Suggested solutions  |  |
|---|--|--|--|
| <ul> <li>Network Problem:</li> <li>IP Conflict</li> </ul> | The network IP address you have set is being used by someone else. | Check the IP address and reset it if necessary (see Advanced Guide). |  |



# 5. Appendix

This chapter provides product specifications and information concerning applicable regulations.

| • | Specifications         | 123 |
|---|------------------------|-----|
| • | Regulatory information | 133 |
| • | Copyright              | 146 |

## **General specifications**



The specification values listed below are subject to change without notice. See **www.samsung.com** for possible changes in information.

| Items                    |                             | Description   |
|--------------------------|-----------------------------|---|
| Dimension <sup>a</sup>   | Width x Length x Height     | 401 x 362.2 x 366.7 mm (15.79 x 14.26 x 14.44 inches)   |
| Weight <sup>a</sup>      | Machine with consumables    | <ul> <li>M2670/M2870 series: 11.12kg (24.51 lbs)</li> <li>M2675/M2676/M2875/M2876 series: 11.34kg (25 lbs)</li> </ul> |
| Noise Level <sup>b</sup> | Ready mode                  | 26 dB (A)   |
|                          | Print mode                  | Less than 50 dB (A)   |
|                          | Copy mode                   | Less than 53 dB (A)   |
|                          | Scan mode (scanner glass)   | 52 dB (A)   |
|                          | Scan mode (document feeder) | 53 dB (A)   |
| Temperature              | Operation                   | 10 to 30°C (50 to 86°F)   |
|                          | Storage (packed)            | -20 to 40°C (-4 to 104°F)   |
| Humidity                 | Operation                   | 20 to 80% RH  |
|                          | Storage (packed)            | 10 to 90% RH  |

| Items                                    |                             | Description                             |
|--|-----------------------------|---|
| Power rating <sup>c</sup>                | 110 volt models             | AC 110 - 127 V                          |
|  | 220 volt models             | AC 220 - 240 V                          |
| Power consumption                        | Average operating mode      | Less than 400 W                         |
| Ready mode  Power save mode <sup>d</sup> |                             | Less than 50 W                          |
|  |                             | Less than 2.4 W (Wi-Fi Direct on: 1.6W) |
|  | Power off mode <sup>e</sup> | Less than 0.2 W (0.1 W <sup>f</sup> )   |
| Wireless <sup>g</sup>                    | Module                      | SPW-B4319S                              |

- a. Dimensions and weight are measured without a handset.
- b. Sound Pressure Level, ISO 7779. Configuration tested: basic machine installation, A4 paper, simplex printing.
- c. See the rating label on the machine for the correct voltage (V), frequency (hertz) and of current (A) for your machine.
- d. The power consumption of power save mode may be affected by machine's status, setting conditions, operating environment.
- e. Power consumption can be completely avoided only when the power cable is not connected.
- f. For the machine that has a power switch.
- g. Wireless models only (see "Features by models" on page 7).

## Print media specifications

| Tymo        | Size      | Dimensions                         | Print media weight/Capacity <sup>a</sup>          |  |  |
|-------------|-----------|------------------------------------|---|--|--|
| Type        | Size      |                                    | Tray  | Manual feeder <sup>b</sup>                     |  |
|             | Letter    | 216 x 279 mm (8.5 x 11 inches)     | 60 to 163 g/m <sup>2</sup> (16 to 43 lbs bond)    | 60 to 220 g/m <sup>2</sup> (16 to 59 lbs bond) |  |
|             | Legal     | 216 x 356 mm (8.5 x 14 inches)     | • 250 sheets of 80 g/m <sup>2</sup> (21 lbs bond) | • 1 sheet of 80 g/m <sup>2</sup> (21 lbs       |  |
| US          | US Folio  | 216 x 330 mm (8.5 x 13 inches)     |   | bond)  |  |
|             | A4        | 210 x 297 mm (8.27 x 11.69 inches) |   |  |  |
| Distance    | Oficio    | 216 x 343 mm (8.5 x 13.5 inches)   |   |  |  |
| Plain paper | JIS B5    | 182 x 257 mm (7.17 x 10.12 inches) |   |  |  |
|             | ISO B5    | 176 x 250 mm (6.93 x 9.84 inches)  |   |  |  |
|             | Executive | 184 x 267 mm (7.25 x 10.5 inches)  |   |  |  |
|             | A5        | 148 x 210 mm (5.83 x 8.27 inches)  |   |  |  |
|             | A6        | 105 x 148 mm (4.13 x 5.83 inches)  |   |  |  |

| Type S              | Size  | Dimensions                        | Print media we                                 | Print media weight/Capacity <sup>a</sup>        |  |  |
|---------------------|---|-----------------------------------|--|---|--|--|
|                     | Size  | Dimensions                        | Tray   | Manual feeder <sup>b</sup>                      |  |  |
|                     | Envelope<br>Monarch   | 98 x 191 mm (3.87 x 7.5 inches)   | Not available in tray                          | 60 to 220 g/m <sup>2</sup> (16 to 59 lbs bond)  |  |  |
|                     | Envelope No. 10   | 105 x 241 mm (4.12 x 9.5 inches)  |  |   |  |  |
| Envelope            | Envelope DL   | 110 x 220 mm (4.33 x 8.66 inches) |  |   |  |  |
|                     | Envelope C5   | 162 x 229 mm (6.38 x 9.02 inches) |  |   |  |  |
|                     | Envelope C6   | 114 x 162 mm (4.49 x 6.38 inches) |  |   |  |  |
| Thick paper         | Refer to the Plain paper section                                    | Refer to the Plain paper section  | 91 to 105 g/m <sup>2</sup> (24 to 28 lbs bond) | 91 to 105 g/m <sup>2</sup> (24 to 28 lbs bond)  |  |  |
| Thicker paper       | Refer to the Plain paper section                                    | Refer to the Plain paper section  | Not available in tray                          | 164 to 220 g/m <sup>2</sup> (44 to 59 lbs bond) |  |  |
| Thin paper          | Refer to the Plain paper section                                    | Refer to the Plain paper section  | 60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)  | 60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)   |  |  |
| Transparency        | Letter, A4  | Refer to the Plain paper section  | Not available in tray                          | 138 to 146 g/m <sup>2</sup> (37 to 39 lbs bond) |  |  |
| Labels <sup>c</sup> | Letter, Legal, US<br>Folio, A4, JIS B5,<br>ISO B5, Executive,<br>A5 | Refer to the Plain paper section  | Not available in tray                          | 120 to 150 g/m <sup>2</sup> (32 to 40 lbs bond) |  |  |

| Typo            | Size   | Dimensions   | Print media weight/Capacity <sup>a</sup>                                   |   |  |
|-----------------|--|--|--|---|--|
| Type            | Size   |  | Tray   | Manual feeder <sup>b</sup>                      |  |
| Card stock      | Letter, Legal, US Folio, A4, JIS B5, ISO B5, Executive, A5, Postcard 4x6 | Refer to the Plain paper section   | 121 to 163 g/m <sup>2</sup> (32 to 43 lbs bond)                            | 121 to 163 g/m <sup>2</sup> (32 to 43 lbs bond) |  |
| Bond paper      | Refer to the Plain paper section   | Refer to the Plain paper section   | 106 to 120 g/m <sup>2</sup> (28 to 32 lbs bond)                            | 106 to 120 g/m <sup>2</sup> (28 to 32 lbs bond) |  |
| Minimum size (c | custom)  | <ul> <li>Manual feeder: 76 x 127 mm (3 x 5 inches)</li> <li>Tray: 105 x 148.5 mm (4.13 x 5.85 inches)</li> </ul> | 60 to 163 g/m <sup>2</sup> (16 to 43 lbs bond) <sup>d</sup> , <sup>e</sup> |   |  |
| Maximum size (  | custom)  | 216 x 356 mm (8.5 x 14 inches)   |  |   |  |

a. Maximum capacity may differ depending on media weight, thickness, and environmental conditions.

b. 1 sheet for manual feeder.

c. The smoothness of the labels used in this machine is 100 to 250 (sheffield). This means the numeric level of smoothness.

d. The paper types available in the manual feeder: Plan, Thick, Thicker, Thin, Cotton, Colored, Pre-printed, Recycled, Envelope, Transparency, Labels, Cardstock, Bond, Archive

e. The paper types available in tray: Plan, Thick, Thin, Recycled, Cardstock, Bond, Archive

## **System requirements**

## Microsoft® Windows®

| On evention a count one | Requirement (recommended)   |                 |                 |  |
|-------------------------|---|-----------------|-----------------|--|
| Operating system        | CPU   | RAM             | free HDD space  |  |
| Windows® XP             | Intel® Pentium® III 933 MHz (Pentium IV 1 GHz)  | 128 MB (256 MB) | 1.5 GB          |  |
| Windows Server® 2003    | Intel® Pentium® III 933 MHz (Pentium IV 1 GHz)  | 128 MB (512 MB) | 1.25 GB to 2 GB |  |
| Windows Server® 2008    | Intel® Pentium® IV 1 GHz (Pentium IV 2 GHz)   | 512 MB (2 GB)   | 10 GB           |  |
| Windows Vista®          | Intel® Pentium® IV 3 GHz  | 512 MB (1 GB)   | 15 GB           |  |
| Windows® 7              | Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher   | 1 GB (2 GB)     | 16 GB           |  |
|                         | <ul> <li>Support for DirectX® 9 graphics with 128 MB memory (to enable the Aero theme).</li> <li>DVD-R/W Drive</li> </ul> |                 |                 |  |
| Windows Server® 2008 R2 | Intel® Pentium® IV 1 GHz (x86) or 1.4 GHz (x64) processors (2 GHz or faster)  | 512 MB (2 GB)   | 10 GB           |  |
| Windows® 8              | Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher   | 1 GB (2 GB)     | 16 GB           |  |
|                         | <ul> <li>Support for DirectX® 9 graphics with 128 MB memory (to enable the Aero theme).</li> <li>DVD-R/W Drive</li> </ul> |                 |                 |  |



- Internet Explorer 6.0 or higher is the minimum requirement for all Windows operating systems.
- Users who have administrator rights can install the software.
- Windows Terminal Services is compatible with your machine.

### Mac

| On overting system | Requirements (Recommended)   |               |                |  |
|--------------------|--|---------------|----------------|--|
| Operating system   | CPU  | RAM           | Free HDD space |  |
| Mac OS X 10.5      | <ul><li>Intel® processors</li><li>867 MHz or faster Power PC G4/G5</li></ul> | 512 MB (1 GB) | 1 GB           |  |
| Mac OS X 10.6      | Intel® processors  | 1 GB (2 GB)   | 1 GB           |  |
| Mac OS X 10.7-10.8 | Intel® processors  | 2 GB          | 4 GB           |  |

## Linux

| Items            | Requirements   |
|------------------|--|
| Operating system | RedHat® Enterprise Linux WS 4, 5, 6 (32/ 64 bit)                                       |
|                  | Fedora 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15 (32/64 bit)                               |
|                  | OpenSuSE® 10.2, 10.3, 11.0, 11.1, 11.2, 11.3, 11.4 (32/64 bit)                         |
|                  | Mandriva 2007, 2008, 2009, 2009.1, 2010 (32/64 bit)                                    |
|                  | Ubuntu 6.06, 6.10, 7.04, 7.10, 8.04, 8.10, 9.04, 9.10, 10.04, 10.10, 11.04 (32/64 bit) |
|                  | SuSE Linux Enterprise Desktop 10, 11 (32/ 64 bit)                                      |
|                  | Debian 4.0, 5.0, 6.0 (32/64 bit)   |
| СРИ              | Pentium IV 2.4GHz (Intel Core™2)   |
| RAM              | 512 MB (1 GB)  |
| Free HDD space   | 1 GB (2 GB)  |

## Unix

| Items            | Requirements  |
|------------------|---|
| Operating system | Sun Solaris 9, 10, 11 (x86, SPARC)                    |
|                  | HP-UX 11.0, 11i v1, 11i v2, 11i v3 (PA-RISC, Itanium) |
|                  | IBM AIX 5.1, 5.2, 5.3, 5.4, 6.1, 7.1 (PowerPC)        |

| Items          | Requirements |
|----------------|--------------|
| Free HDD space | Up to 100 MB |

## **Network environment**



Network and wireless models only (see "Features by models" on page 7).

You need to set up the network protocols on the machine to use it as your network machine. The following table shows the network environments supported by the machine.

| Items                    | Specifications   |  |
|--------------------------|--|--|
| Network interface        | Ethernet 10/100 Base-TX Wired Lan                          |  |
|                          | 802.11b/g/n Wireless LAN (M287xFW only)                    |  |
| Network operating system | Windows Server 2003 /Server 2008/XP/Vista/7/Server 2008 R2 |  |
|                          | Various Linux OS   |  |
|                          | Mac OS X 10.5 - 10.8                                       |  |
|                          | • Unix   |  |

| Items             | Specifications   |  |
|-------------------|--|--|
| Network protocols | • TCP/IPv4   |  |
|                   | • DHCP, BOOTP  |  |
|                   | DNS, WINS, Bonjour, SLP, UPnP  |  |
|                   | Standard TCP/IP Printing (RAW), LPR, IPP, WSD                              |  |
|                   | SNMPv 1/2/3, HTTP, IPSec   |  |
|                   | TCP/IPv6 (DHCP, DNS, RAW, LPR, SNMPv 1/2/3, HTTP, IPSec)                   |  |
| Wireless security | Authentication: Open System, Shared Key, WPA Personal, WPA2 Personal (PSK) |  |
|                   | Encryption: WEP64, WEP128, TKIP, AES                                       |  |

This machine is designed for a normal work environment and certified with several regulatory statements.

**Laser safety statement** 

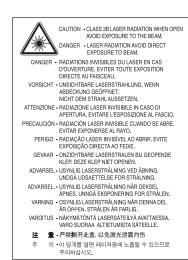
The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, chapter 1 Subchapter J for Class I(1) laser products, and elsewhere is certified as a Class I laser product conforming to the requirements of IEC 60825-1:2007.

Class I laser products are not considered to be hazardous. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance or prescribed service condition.

Warning

Never operate or service the printer with the protective cover removed from laser/scanner assembly. The reflected beam, although invisible, can damage your eyes.

When using this product, these basic safety precautions should always be followed to reduce risk of fire, electric shock, and injury to persons:



### **Ozone safety**



This product's ozone emission rate is under 0.1 ppm. Because ozone is heavier than air, keep the product in a place with good ventilation.

#### **Power saver**



This printer contains advanced energy conservation technology that reduces power consumption when it is not in active use.

When the printer does not receive data for an extended period of time, power consumption is automatically lowered.

ENERGY STAR and the ENERGY STAR mark are registered U.S. marks.

For more information on the ENERGY STAR program see http://www.energystar.gov

For ENERGY STAR certified models, the ENRGY STAR label will be on your machine. Check if your machine is ENERGY STAR certified.

### Recycling



Recycle or dispose of the packaging material for this product in an environmentally responsible manner.

## **China only**

#### 回收和再循环

为了保护环境,我公司已经为废弃的产品建立了回收和再循环系统。 我们会为您无偿提供回收同类废旧产品的服务。

当您要废弃您正在使用的产品时,请您及时与授权耗材更换中心取得联系, 我们会及时为您提供服务。

#### 中国能效标识

| 型号             | 能效等级 | 典型能耗 (kW·h) |
|----------------|------|-------------|
| Xpress M2676N  | 1    | 1.76 (TDB)  |
| Xpress M2676FH | 1    | 1.76 (TDB)  |
| Xpress M2876HN | 1    | 1.76 (TDB)  |

#### 依据国家标准 GB 25956-2010



仅适用于海拔2000m以下地区安全使用。

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## Correct disposal of this product (Waste electrical & electronic equipment)

## (Applicable in countries with separate collection systems)



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other s of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

### (The United States of America only)

Dispose unwanted electronics through an approved recycler. To find the nearest recycling location, go to our website: www.samsung.com/recyclingdirect Or call, (877) 278 - 0799

## **Correct disposal of batteries in this product**

# (Applicable in the European Union and other European countries with separate battery return systems.)



This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment. To protect natural resources and to promote material reuse, please separate batteries from other s of waste and recycle them through your local, free battery return system.

### **State of California Proposition 65 Warning (US Only)**

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of chemicals known to the State of California to cause cancer or reproductive toxicity and requires businesses to warn of potential exposure to such chemicals.

WARNING: This product contains chemicals known to the State of California to cause cancer. birth defects or other reproductive harm.

This appliance can cause low-level exposure to the chemicals.

which can be minimized by operating the appliance in a well ventilated area.

### **Taiwan only**

本電池如果更換不正確會有爆炸的危險 請依製造商說明書處理用過之電池

## **Radio frequency emissions**

#### **FCC** information to the user

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or experienced radio TV technician for help.



Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

### **Canadian radio interference regulations**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus", ICES-003 of the Industry and Science Canada.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", ICES-003 édictée par l'Industrie et Sciences Canada.

### **United States of America**

### **Federal Communications Commission (FCC)**

### **Intentional emitter per FCC Part 15**

Low power, Radio LAN devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz Band, may be present (embedded) in your printer system. This section is only applicable if these devices are present. Refer to the system label to verify the presence of wireless devices.

Wireless devices that may be in your system are only qualified for use in the United States of America if an FCC ID number is on the system label.

The FCC has set a general guideline of 20 cm (8 inches) separation between the device and the body, for use of a wireless device near the body (this does not include extremities). This device should be used more than 20 cm (8 inches) from the body when wireless devices are on. The power output of the wireless device (or devices), which may be embedded in your printer, is well below the RF exposure limits as set by the FCC.

This transmitter must not be collocated or operation in conjunction with any other antenna or transmitter.

Operation of this device is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.



Wireless devices are not user serviceable. Do not modify them in any way. Modification to a wireless device will void the authorization to use it. Contact manufacturer for service.

### **FCC Statement for Wireless LAN use:**



While installing and operating this transmitter and antenna combination the radio frequency exposure limit of 1m W/cm2 may be exceeded at distances close to the antenna installed. Therefore, the user must maintain a minimum distance of 20cm from the antenna at all times. This device cannot be colocated with another transmitter and transmitting antenna.

## **Russia only**

**AB57** 



## **Germany only**

Das Gerät ist nicht für die Benutzung am Bildschirmarbeitsplatz gemäß BildscharbV vorgesehen.

## **Turkey only**

RoHS

EEE Yönetmeliğine Uygundur. This EEE is compliant with RoHS.

Bu ürünün ortalama yaşam süresi 7 yıl, garanti suresi 2 yildir.

### **Thai only**

This telecommunication equipment conforms to NTC technical requirement.

## **Canada only**

This product meets the applicable Industry Canada technical specifications. / Le present materiel est conforme aux specifications techniques applicables d'Industrie Canada.

The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / L'indice d'equivalence de la sonnerie (IES) sert a indiquer le nombre maximal de terminaux qui peuvent etre raccordes a une interface telephonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, a la seule condition que la somme d'indices d'equivalence de la sonnerie de tous les dispositifs n'excede pas cinq.

## **Fax Branding**

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone facsimile machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission the following information:

- 1 the date and time of transmission
- 2 identification of either business, business entity or individual sending the message; and
- 3 telephone number of either the sending machine, business, business entity or individual.

The Telephone Company may make changes in its communications facilities, equipment operations or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68. If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service

**Ringer Equivalence Number** 

The Ringer Equivalence Number and FCC Registration Number for this machine may be found on the label located on the bottom or rear of the machine. In some instances you may need to provide these numbers to the telephone company.

The Ringer Equivalence Number (REN) is a measure of the electrical load placed on the telephone line, and is useful for determining whether you have "overloaded" the line. Installing several s of equipment on the same telephone line may result in problems making and receiving telephone calls, especially ringing when your line is called. The sum of all Ringer Equivalence Numbers of the equipment on your telephone line should be less than five in order to assure proper service from the telephone company. In some cases, a sum of five may not be usable on your line. If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network.

The equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.



FCC Regulations state that changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment. In the event that terminal equipment causes harm to the telephone network, the telephone company should notify the customer that service may be stopped. However, where prior notice is impractical, the company may temporarily cease service, providing that they:

- a promptly notify the customer.
- **b** give the customer an opportunity to correct the equipment problem.
- **c** inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

### You should also know that:

- Your machine is not designed to be connected to a digital PBX system.
- If you intend to use a computer modem or fax modem on the same phone line as your machine, you may experience transmission and reception problems with all the equipment. It is recommended that no other equipment, except for a regular telephone, share the line with your machine.

- If your area experiences a high incidence of lightning or power surges, we
  recommend that you install surge protectors for both the power and the
  telephone lines. Surge protectors can be purchased from your dealer or
  telephone and electronic specialty stores.
- When programming emergency numbers and/or making test calls to emergency numbers, use a non-emergency number to advise the emergency service dispatcher of your intentions. The dispatcher will give you further instructions on how to actually test the emergency number.
- This machine may not be used on coin service or party lines.
- This machine provides magnetic coupling to hearing aids.

You may safely connect this equipment to the telephone network by means of a standard modular jack, USOC RJ-11C.

## **Replacing the Fitted Plug (for UK Only)**

### **Important**

The mains lead for this machine is fitted with a standard (BS 1363) 13 amp plug and has a 13 amp fuse. When you change or examine the fuse, you must re-fit the correct 13 amp fuse. You then need to replace the fuse cover. If you have lost the fuse cover, do not use the plug until you have another fuse cover.

Contact the people from you purchased the machine.

The 13 amp plug is the most widely used in the UK and should be suitable. However, some buildings (mainly old ones) do not have normal 13 amp plug sockets. You need to buy a suitable plug adaptor. Do not remove the moulded plug.



If you cut off the moulded plug, get rid of it straight away.

You cannot rewire the plug and you may receive an electric shock if you plug it into a socket.

### **Important warning:**



You must earth this machine.

The wires in the mains lead have the following color code:

• Green and Yellow: Earth

• Blue: Neutral

• Brown: Live

If the wires in the mains lead do not match the colors marked in your plug, do the following:

You must connect the green and yellow wire to the pin marked by the letter "E" or by the safety 'Earth symbol' or colored green and yellow or green.

You must connect the blue wire to the pin which is marked with the letter "N" or colored black.

You must connect the brown wire to the pin which is marked with the letter "L" or colored red.

You must have a 13 amp fuse in the plug, adaptor, or at the distribution board.

### **Declaration of conformity (European countries)**

### **Approvals and Certifications**

Hereby, Samsung Electronics, declares that this [Xpress M267xN, Xpress M287xND] is incompliance with the essential requirements and other relevant provisions of Low Voltage Directive (2006/95/EC), EMC Directive (2004/108/EC).



Hereby, Samsung Electronics, declares that this [Xpress M267xF, Xpress M267xFH, Xpress M267xFN, Xpress M267xHN, Xpress M287xFD, Xpress M287HN, Xpress M287FW] is in compliance with the essential requirements and other relevant provisions of R&TTE Directive 1999/5/EC.

The declaration of conformity may be consulted at **www.samsung.com**, go to Support > Download center and enter your printer (MFP) name to browse the EuDoC.

**January 1, 1995:** Council Directive 2006/95/EC Approximation of the laws of the member states related to low voltage equipment.

**January 1, 1996:** Council Directive 2004/108/EC, approximation of the laws of the Member States related to electromagnetic compatibility.

**March 9, 1999:** Council Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. A full declaration, defining the relevant Directives and referenced standards can be obtained from your Samsung Electronics Co., Ltd. representative.

### **EC Certification**

Certification to 1999/5/EC Radio Equipment & Telecommunications Terminal Equipment Directive (FAX)

This Samsung product has been self-certified by Samsung for pan-European single terminal connection to the analogue public switched telephone network (PSTN) in accordance with Directive 1999/5/EC. The product has been designed to work with the national PSTNs and compatible PBXs of the European countries:

In the event of problems, you should contact the Euro QA Lab of Samsung Electronics Co., Ltd. in the first instance.

The product has been tested against TBR21. To assist in the use and application of terminal equipment which complies with this standard, the European Telecommunication Standards Institute (ETSI) has issued an advisory document (EG 201 121) which contains notes and additional requirements to ensure network compatibility of TBR21 terminals. The product has been designed against, and is fully compliant with, all of the relevant advisory notes contained in this document.

## **European radio approval information (for products fitted with EU-approved radio devices)**

Low power, Radio LAN type devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz band, may be present (embedded) in your printer system which is intended for home or office use. This section is only applicable if these devices are present. Refer to the system label to verify the presence of wireless devices.

CE

Wireless devices that may be in your system are only qualified for use in the European Union or associated areas if a CE mark is on the system label.

The power output of the wireless device or devices that may be embedded in you printer is well below the RF exposure limits as set by the European Commission through the R&TTE directive.

### **European states qualified under wireless approvals:**

**EU** countries

### **European states with restrictions on use:**

EU

**EEA/EFTA** countries

No limitations at this time

## **Israel only**

מס׳ אישור אלחוטי של משרד התקשורת הוא 51-29003 אסור להחליף את האנטנה המקורית של המכשיר, ולא לעשות בו כל שינוי טכני אחר.

## **Regulatory compliance statements**

### Wireless guidance

Low power, Radio LAN devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz Band, may be present (embedded) in your printer system. The following section is a general overview of considerations while operating a wireless device.

Additional limitations, cautions, and concerns for specific countries are listed in the specific country sections (or country group sections). The wireless devices in your system are only qualified for use in the countries identified by the Radio Approval Marks on the system rating label. If the country you will be using the wireless device in, is not listed, contact your local Radio Approval agency for requirements. Wireless devices are closely regulated and use may not be allowed.

The power output of the wireless device or devices that may be embedded in your printer is well below the RF exposure limits as known at this time. Because the wireless devices (which may be embedded into your printer) emit less energy than is allowed in radio frequency safety standards and recommendations, manufacturer believes these devices are safe for use. Regardless of the power levels, care should be taken to minimize human contact during normal operation.

As a general guideline, a separation of 20 cm (8 inches) between the wireless device and the body, for use of a wireless device near the body (this does not include extremities) is typical. This device should be used more than 20 cm (8 inches) from the body when wireless devices are on and transmitting.

This transmitter must not be collocated or operation in conjunction with any other antenna or transmitter.

Some circumstances require restrictions on wireless devices. Examples of common restrictions are listed below:



Radio frequency wireless communication can interfere with equipment on commercial aircraft. Current aviation regulations require wireless devices to be turned off while traveling in an airplane. IEEE 802.11 (also known as wireless Ethernet) and Bluetooth communication devices are examples of devices that provide wireless communication.



In environments where the risk of interference to other devices or services is harmful or perceived as harmful, the option to use a wireless device may be restricted or eliminated. Airports, Hospitals, and Oxygen or flammable gas laden atmospheres are limited examples where use of wireless devices may be restricted or eliminated. When in environments where you are uncertain of the sanction to use wireless devices, ask the applicable authority for authorization prior to use or turning on the wireless device.



Every country has different restrictions on the use of wireless devices. Since your system is equipped with a wireless device, when traveling between countries with your system, check with the local Radio Approval authorities prior to any move or trip for any restrictions on the use of a wireless device in the destination country.



If your system came equipped with an internal embedded wireless device, do not operate the wireless device unless all covers and shields are in place and the system is fully assembled.



Wireless devices are not user serviceable. Do not modify them in any way. Modification to a wireless device will void the authorization to use it. Contact manufacturer for service.



Only use drivers approved for the country in which the device will be used. See the manufacturer System Restoration Kit, or contact manufacturer Technical Support for additional information.

### 产品中有毒有害物质或元素的名称及含量

| 部件名称              | 有毒有害物质或元素 |           |           |                            |               |                 |
|-------------------|-----------|-----------|-----------|----------------------------|---------------|-----------------|
|                   | 铅<br>(Pb) | 汞<br>(Hg) | 镉<br>(Cd) | 六价铬<br>(Cr <sup>6+</sup> ) | 多溴联苯<br>(PBB) | 多溴联苯醚<br>(PBDE) |
| 塑料                | 0         | 0         | 0         | 0                          | 0             | 0               |
| 金属(机箱)            | X         | 0         | 0         | 0                          | 0             | 0               |
| 印刷电路部件 (PCA)      | ×         | 0         | 0         | 0                          | 0             | 0               |
| 电缆 / 连接器          | Х         | 0         | 0         | 0                          | 0             | 0               |
| 电源设备              | X         | 0         | 0         | 0                          | 0             | 0               |
| 电源线               | X         | 0         | 0         | 0                          | 0             | 0               |
| 机械部件              | X         | 0         | 0         | 0                          | 0             | 0               |
| 卡盒部件              | Х         | 0         | 0         | 0                          | 0             | 0               |
| 定影部件              | X         | 0         | 0         | 0                          | 0             | 0               |
| 扫描仪部件 - CCD (如果有) | X         | X         | 0         | 0                          | 0             | 0               |
| 扫描仪部件-其它(如果有)     | X         | 0         | 0         | 0                          | 0             | 0               |
| 印刷电路板部件 (PBA)     | X         | 0         | 0         | 0                          | 0             | 0               |
| 墨粉                | 0         | 0         | 0         | 0                          | 0             | 0               |
| 滚筒                | 0         | 0         | 0         | 0                          | 0             | 0               |

〇:表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T 11363-2006 标准规定的限量要求以下。

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