### Tips for moving & storing your machine

- When moving the machine, do not tilt or turn it upside down. Otherwise, the inside of the machine may be contaminated by toner, which can cause damage to the machine or reduce print quality.
- When moving the machine, make sure at least two people are holding the machine securely.



# 4. Troubleshooting

This chapter gives helpful information for what to do if you encounter an error.

•	Tips for avoiding paper jams	89
•	Clearing paper jams	90
•	Understanding the status LED	102
•	Understanding display messages	105



This chapter gives helpful information for what to do if you encounter an error. If your machine has a display screen, check the message on the display screen first to solve the error.

If you cannot find a solution to your problem in this chapter, refer to the **Troubleshooting** chapter in the Advanced Guide (see "Troubleshooting" on page 255).

If you cannot find a solution in the User's Guide or the problem persists, call for service.

### Tips for avoiding paper jams

By selecting the correct medias, most paper jams can be avoided. To avoid paper jams, refer to the following guidelines:

- Ensure that the adjustable guides are positioned correctly (see "Tray overview" on page 39).
- Do not remove paper from the tray while your machine is printing.
- Flex, fan, and straighten paper before loading.
- Do not use creased, damp, or highly curled paper.
- Do not mix papers in a tray.
- Use only recommended print media (see "Print media specifications" on page 113).



To avoid tearing the paper, pull the jammed paper out slowly and gently.

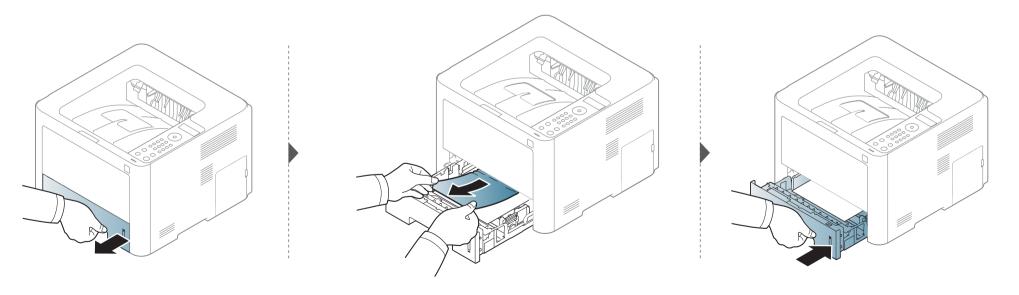
### In tray 1



Click this link to open an animation about clearing a jam.



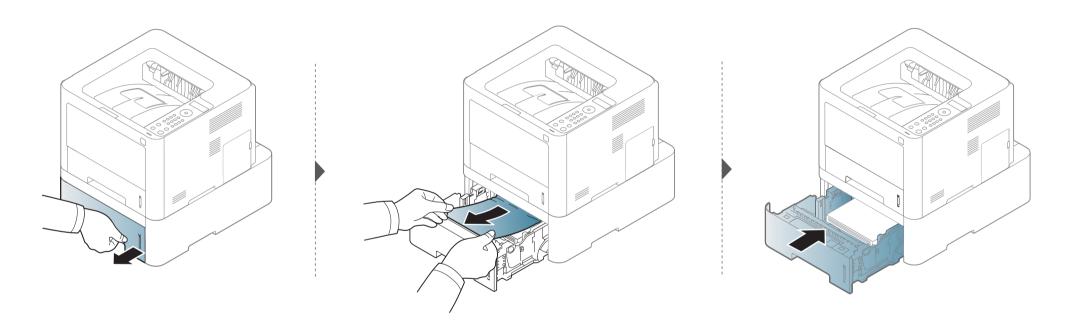
Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Front view" on page 20).



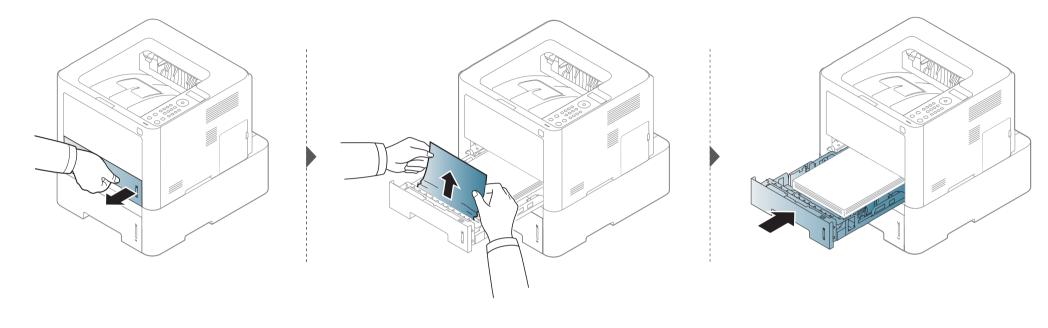
### In optional tray

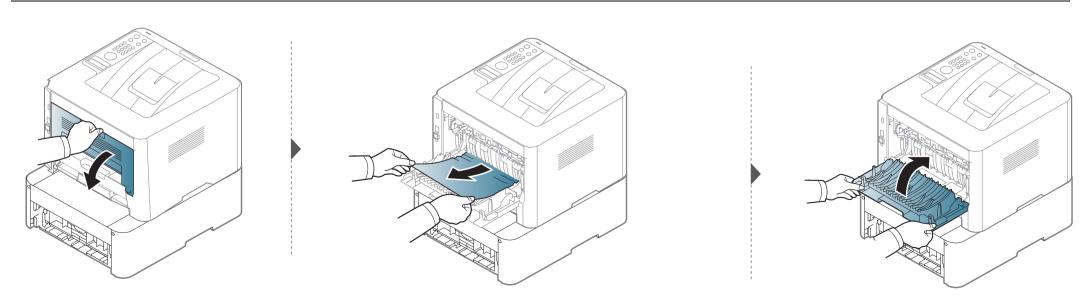


Click this link to open an animation about clearing a jam.



#### If you do not see the paper in this area, stop and go to next step:



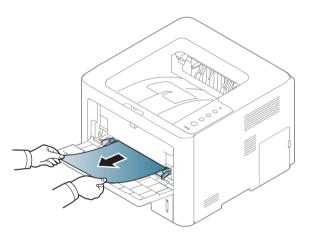


### In the manual feeder/multi-purpose tray

#### M332xND/M382xD series



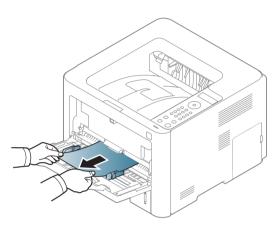
Click this link to open an animation about clearing a jam.



### M382xND/M382xDW/M402xND series



Click this link to open an animation about clearing a jam.



### Inside the machine

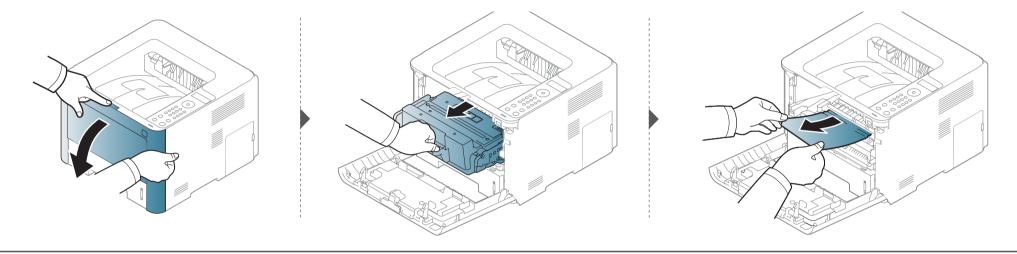


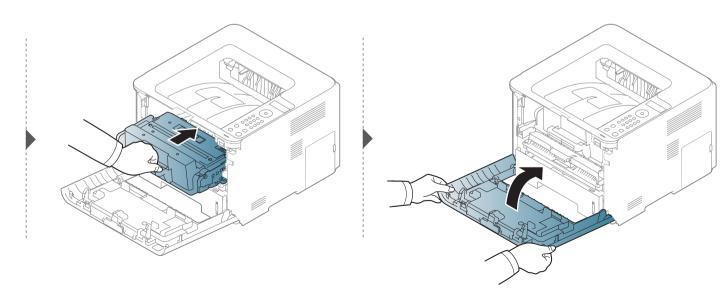
The fuser area is hot. Take care when removing paper from the machine.

### M3320/M3820/M4020 series



Click this link to open an animation about clearing a jam.

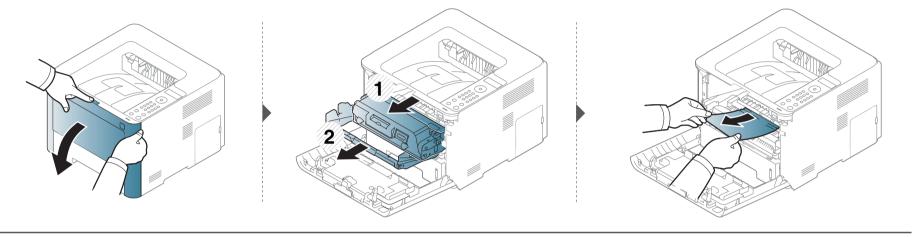


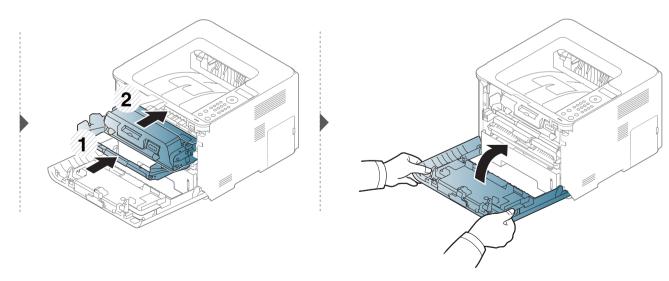


### M3325/M3825/M4025 series



Click this link to open an animation about clearing a jam.





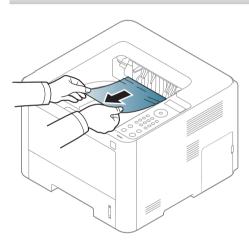
### In exit area



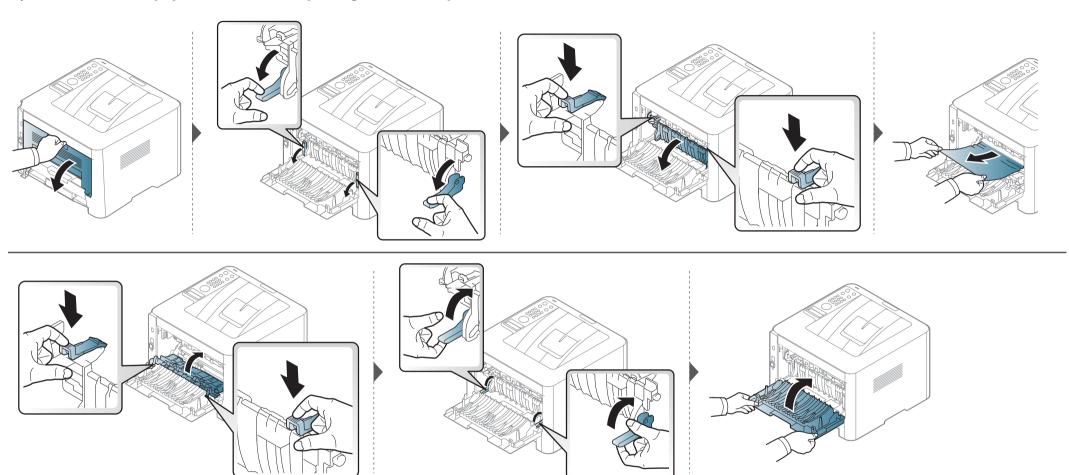
Click this link to open an animation about clearing a jam.



The fuser area is hot. Take care when removing paper from the machine.



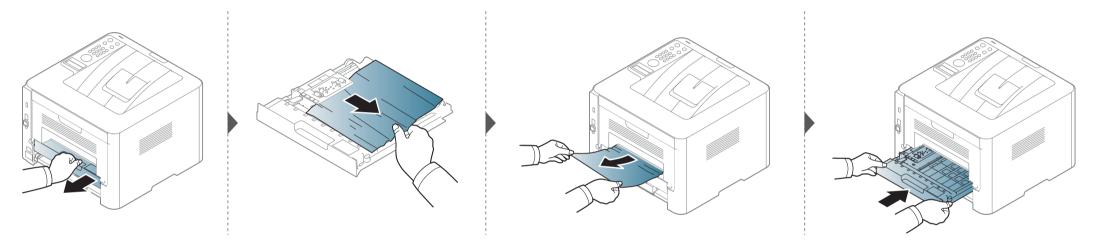
If you do not see the paper in this area, stop and go to next step:



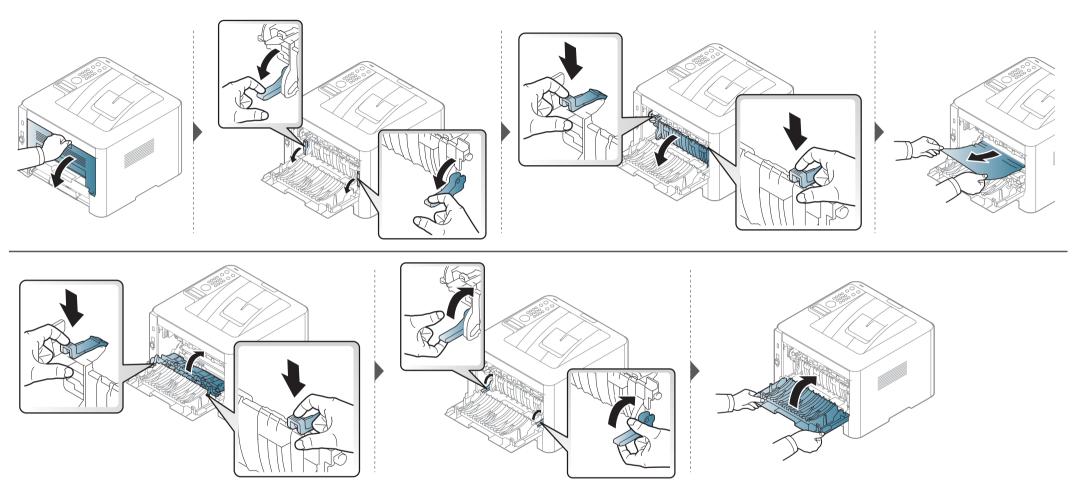
### In the duplex unit area



Click this link to open an animation about clearing a jam.



If you do not see the paper in this area, stop and go to next step:



### **Understanding the status LED**

The color of the LED indicates the machine's current status.



- Some LEDs may not be available depending on model or country (see "Control panel overview" on page 23).
- To resolve the error, look at the error message and its instructions from the troubleshooting part (see "Understanding display messages" on page 105).
- You also can resolve the error with the guideline from the computers's Samsung Printing Status program window (see "Using Samsung Printer Status" on page 243).
- If the problem persists, call a service representative.

# **Understanding the status LED**

LED	LED Status		Description			
	Off		The machine is off-line.			
		Blinking	When the backlight blinks, the machine is receiving or printing data.			
	Green	On	The machine is on-line and can be used.			
			• A minor error has occurred and the machine is waiting for the error to be cleared. For models that supports display screen on the control panel, check the display message. When the problem is cleared, the machine resumes.			
(«·»/ <u>/</u> \)		Blinking	• Small amount of toner is left in the cartridge. The estimated cartridge life <sup>a</sup> of toner is close. Prepare a new cartridge for replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 68). <sup>b</sup>			
Status	Red	Red	<ul> <li>A toner cartridge has almost reached its estimated cartridge life<sup>a</sup>. It is recommended to replace the toner cartridge (see "Replacing the toner cartridge" on page 70).</li> </ul>			
			The cover is opened. Close the cover.			
		On	There is no paper in the tray when receiving or printing data. Load paper in the tray.			
		On	• The machine has stopped due to a major error. Check the display message (see "Understanding display messages" on page 105).			
			• An imaging unit has almost reached it's estimated cartridge life <sup>c</sup> . It is recommended to replace the toner cartridge.			
		Blinking	The machine is attempting to connect to a wireless network.			
(ⓒ) WPS <sup>b</sup>	Blue	On	The machine is connected to a wireless network (see "Wireless network setup" on page 156).			
		Off	The machine is disconnected from a wireless network.			
( <sup>(b)</sup> )	Dluc	On	The machine is in power save mode.			
Power	blue		The machine is in ready mode or machine's power is off.			

### **Understanding the status LED**

LED Status Desc		tatus	Description
Eco	On Groop	On	Eco mode is on (see "Eco printing" on page 53).
Eco	Green	Off	Eco mode is off.

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19798. The number of pages may be affected by operating environment, percentage of image area, printing interval, graphics, media and media size. Some amount of toner may remain in the cartridge even when red LED is on and the printer stops printing.

- b. Some LEDs may not be available depending on model or country (see "Control panel overview" on page 23).
- c. When the imaging unit has reached its end of life, the machine will stop printing. In this case, you can choose to stop or continue printing from the SyncThru™Web Service (**Settings > Machine Settings > System > Setup > Supplies Management > Imaging Unit Stop**) or Samsung Easy Printer Manager (**Device Settings > System > Supplies Management > Imaging Unit Stop**). Turning off this option and continuing to print may damage the device's system.

Messages appear on the control panel display to indicate the machine's status or errors. Refer to the tables below to understand the messages' and their meaning, and correct the problem, if necessary.



- You can resolve the error with the guideline from the computers's Printing Status program window (see "Using Samsung Printer Status" on page 243).
- If a message is not in the table, reboot the power and try the printing job again. If the problem persists, call a service representative.
- When you call for service, provide the service representative with the contents of display message.
- Some messages may not appear on the display depending on the options or models.
- [error number] indicates the error number.
- [tray type] indicates the tray number.
- · [media type] indicates the media type.
- [media size] indicates the media size.

Message	Meaning	Suggested solutions
Paper jam inside of duplex	Paper has jammed during duplex printing. This is applicable only to machines with this feature.	Clear the jam (see "In the duplex unit area" on page 100).
Paper jam inside machine	Paper has jammed in inside the machine.	Clear the jam (see "Inside the machine" on page 95).
Paper jam in tray1	Paper has jammed in the tray.	Clear the jam (see "In tray 1" on page 90).
Paper jam in tray 2	Paper has jammed in the optional tray.	Clear the jam (see "In optional tray" on page 91).
Paper jam in MP tray	Paper has jammed in the multi-purpose tray.	Clear the jam (see "In the manual feeder/ multi-purpose tray" on page 93).

### **Paper Jam-related messages**

Message	Meaning	Suggested solutions
Paper jam	Paper has jammed in the	Clear the jam (see "In
in exit area	exit area.	exit area" on page 98).

### **Toner-related messages**

Message	Meaning	Suggested solutions
Install toner	A toner cartridge is not installed.	Reinstall the toner cartridge.
	A toner cartridge is not being detected	Reinstall the toner cartridge two or three times to confirm it is seated properly. If the problem persists, contact the service representatives.
	Not removed protective film from toner.	Remove the protective film from the toner cartridge.
<b>Not Compatible</b>	The indicated toner	Install the corresponding toner
Toner cartridge	cartridge is not suitable for your machine.	cartridge with a Samsung-genuine cartridge (see "Replacing the toner cartridge" on page 70).
Prepare new cartridge	Small amount of toner is left in the indicated cartridge. The estimated cartridge life <sup>a</sup> of toner is close.	Prepare a new cartridge for a replacement. You may temporarily increase the printing quality by redistributing the toner (see "Redistributing toner" on page 68).

Message	Meaning	Suggested solutions
Replace	A toner cartridge has	<ul> <li>You can choose Stop or Continue</li> </ul>
new cartridge	reached its estimated cartridge life <sup>a</sup> .	as shown on the control panel. If you select <b>Stop</b> , the printer stops printing. If you select <b>Continue</b> , the printer keeps printing but the printing quality cannot be guaranteed.
		• Replace the toner cartridge for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the toner cartridge" on page 70).

a. Estimated cartridge life means the expected or estimated toner cartridge life, which indicates the average capacity of print-outs and is designed pursuant to ISO/IEC 19798 (see "Available consumables" on page 62). The number of pages may be affected by operating environment, percentage of image area, printing interval, media, percentage of image area, and media size. Some amount of toner may remain in the cartridge even when replace new cartridge appears and the machine stops printing.



Samsung does not recommend using a non-genuine Samsung toner cartridge such as refilled or remanufactured. Samsung cannot guarantee a non-genuine Samsung toner cartridge's quality. Service or repair required as a result of using non-genuine Samsung toner cartridges will not be covered under the machine warranty.

### **Imaging unit-related messages**

Message	Meaning	Suggested solutions
Not Installed	An imaging unit is not	Reinstall the imaging unit.
lmaging unit	installed.	
	An imaging unit is not being detected	Reinstall the imaging unit two or three times to confirm it is seated properly. If the problem persists, contact the service representatives.
	Not remove protective film from toner.	Remove the protective film from the imaging unit.
Not compatible	The imaging unit is not	Install the corresponding cartridge
lmaging unit	suitable for your machine.	with a Samsung-genuine cartridge (see "Replacing the imaging unit" on page 73).
Prepare new	Small amount of toner	Prepare a new imaging unit for a
lmage unit	is left in the imaging unit. The estimated cartridge life of toner is close.	replacement.

Message	Meaning	Suggested solutions
Replace new	An imaging unit has	You can choose <b>Stop</b> or <b>Continue</b>
lmage unit	reached its estimated cartridge life.	as shown on the control panel. If you select <b>Stop</b> , the printer stops printing. If you select <b>Continue</b> , the printer keeps printing but the printing quality cannot be guaranteed.
		• Replace the imaging unit for the best print quality when this message appears. Using a cartridge beyond this stage can result in printing quality issues (see "Replacing the imaging unit" on page 73).
		If the machine stops printing, replace the imaging unit (see "Replacing the imaging unit" on page 73).



Samsung does not recommend using a non-genuine Samsung cartridge such as refilled or remanufactured. Samsung cannot guarantee a non-genuine Samsung cartridge's quality. Service or repair required as a result of using non-genuine Samsung cartridges will not be covered under the machine warranty.

### **Tray-related messages**

Message	Meaning	Suggested solutions
Paper Empty in [tray number]	There is no paper in the indicated tray.	Load paper in the tray (see "Loading paper in the tray" on page 40).

### **Network-related messages**

Message	Meaning	Suggested solutions
Network Problem: IP Conflict	The IP address is used elsewhere.	Check the IP address or obtain a new IP address.
802.1x Network Error	Fail to authenticate.	Check the network authentication protocol. If the problem persists, contact your network administrator.

### Misc. messages

Message	Meaning	Suggested solutions
Door Open Close it	The cover is not securely latched.	Close the cover until it locks into place.
Error [error number] Install toner	The toner cartridge is installed improperly, or the connector is polluted.	Reinstall the Samsung- genuine toner cartridge two or three times to confirm it is seated properly. If the problem persists, please call for service.
Error [error number] Turn off then on Error [error number] Call for service	The machine unit cannot be controlled.	Reboot the power and try the printing job again. If the problem persists, please call for service.
Not proper room temp. Move set	The machine is in a room with improper room temperature.	Move the machine to a room with proper room temperature.

Message	Meaning	Suggested solutions	
Output bin Full Remove paper	The output tray is full.	Remove papers from the output tray, the machine resumes printing. If the problem persists, call for service.	
Replace Fuser Soon	The life of the fuser unit will be expired soon.	Replace the fuser unit with a new one. If the problem persists, please call for service.	
Replace new Fuser unit	The life of the fuser unit will be expired.		
Replace new Tray1 roller	The life of the tray pick-up roller will expired soon.	Replace the tray pick-up rolle with a new one. If the	
<ul> <li>Replace new Tray2 roller</li> </ul>	The life of the tray pick-up roller will expired.	problem persists, please call for service.	



# 5. Appendix

This chapter provides product specifications and information concerning applicable regulations.

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### **General specifications**



The specification values listed below are subject to change without notice. See **www.samsung.com** for possible changes in information.

Items		Description
Dimension	Width x Length x Height	<ul> <li>M332x/M382x/M402xND series: 366 x 365.6 x 262.5 mm (14.4 x 14.39 x 10.33 inches)</li> <li>M402xNX series: 366 x 365.6 x 281.2 mm (14.4 x 14.39 x 11.07 inches)</li> </ul>
Weight	Machine with consumables	<ul> <li>M332xND/M382xD series: 9.86 kg (21.7 lbs)</li> <li>M382xND/M382xDW/M402xND series: 10.18 kg (22.4 lbs)</li> <li>M402xNX series:</li> </ul>
Noise Level <sup>a</sup>	Ready mode	Less than 26 dB (A)
	Print mode	<ul> <li>M332x series: Less than 55 dB (A)</li> <li>M382x/M402x series: Less than 57 dB (A)</li> </ul>
Temperature	Operation	10 to 30 °C (50 to 86 °F)
	Storage (packed)	-20 to 40 °C (-4 to 104 °F)
Humidity	Operation	20 to 80% RH
	Storage (packed)	10 to 90% RH
Power rating <sup>b</sup>	110 volt models	AC 110 - 127 V
	220 volt models	AC 220 - 240 V

	Items	Description
Power consumption	Average operating mode	Less than 700 W
	Ready mode	Less than 10 W
	Power save mode <sup>c</sup>	Less than 1.1W (Wi-Fi Direct on: Less than 2.8 W <sup>d</sup> )
	Power off mode <sup>e</sup>	Less than 0.1 W
Wireless <sup>f</sup>	Module	SPW-B4319U

- a. Sound Pressure Level, ISO 7779. Configuration tested: basic machine installation, A4 paper, simplex printing.
- b. See the rating label on the machine for the correct voltage (V), frequency (hertz) and of current (A) for your machine.
- c. The power consumption of power save mode may be affected by machine's status, setting conditions, operating environment.
- d. Wireless model only (see "Features by models" on page 8).
- e. Power consumption can be completely avoided only when the power cable is not connected.
- f. Wireless models only (see "Features by models" on page 8).

### **Print media specifications**

Type	Size Dimensions	Print media weight/Capacity <sup>a</sup>			
Type		Dimensions	Tray1 / Optional tray	Multi-purpose tray	Manual feeder <sup>b c</sup>
Plain paper	Letter	216 x 279 mm (8.5 x 11 inches)	bond)  • 250 sheets of 80 g/m <sup>2</sup>	bond)	bond)  • 1 sheet of 80 g/m <sup>2</sup> (20 lbs
	Legal	216 x 356 mm (8.5 x 14 inches)			
	US Folio	216 x 330 mm (8.5 x 13 inches)			
	A4	210 x 297 mm (8.26 x 11.69 inches)		• 50 sheets of 80 g/m <sup>2</sup> (20	
	Oficio	216 x 343 mm (8.5 x 13.5 inches)	(20 lbs bond)	lbs bond)	bond)
	JIS B5	182 x 257 mm (7.16 x 10.11 inches)	-		
	ISO B5	176 x 250 mm (6.93 x 9.84 inches)	_		
	Executive	184 x 267 mm (7.25 x 10.5 inches)	_		
	A5	148 x 210 mm (5.82 x 8.26 inches)	_		
	A6	105 x 148 mm (4.13 x 5.82 inches)	• 150 sheets of 75 g/m <sup>2</sup> (20 lbs bond)		
Envelope	<b>Envelope Monarch</b>	98 x 191 mm (3.87 x 7.5 inches)	Not available in tray1/	75 to 90 g/m <sup>2</sup> (20 to 24 lbs	75 to 90 g/m <sup>2</sup> (20 to 24 lbs
	Envelope No. 10	105 x 241 mm (4.12 x 9.5 inches)	optional tray.	bond)	bond)
	Envelope DL	110 x 220 mm (4.33 x 8.66 inches)	-		
	Envelope C5	162 x 229 mm (6.37 x 9.01 inches)	-		
	Envelope C6	114 x 162 mm (4.48 x 6.38 inches)	-		
Thick paper	Refer to the Plain paper section	Refer to the Plain paper section	86 to 105 g/m <sup>2</sup> (23 to 28 lbs bond)	86 to 105 g/m <sup>2</sup> (23 to 28 lbs bond)	86 to 105 g/m <sup>2</sup> (23 to 28 lbs bond)
Thicker paper	Refer to the Plain paper section	Refer to the Plain paper section	Not available in tray1/optional tray.	164 to 220 g/m <sup>2</sup> (44 to 58 lbs bond)	164 to 220 g/m <sup>2</sup> (44 to 58 lbs bond)
Thin paper	Refer to the Plain paper section	Refer to the Plain paper section	60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)	60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)	60 to 70 g/m <sup>2</sup> (16 to 19 lbs bond)

Tymo	Size	Dimensions	Print media weight/Capacity <sup>a</sup>		
Type			Tray1 / Optional tray	Multi-purpose tray	Manual feeder <sup>b c</sup>
Transparency	Letter, A4	Refer to the Plain paper section	Not available in tray1/optional tray.	138 to 146 g/m <sup>2</sup> (36.81 to 38.91 lbs bond)	138 to 146 g/m <sup>2</sup> (36.81 to 38.91 lbs bond)
Labels <sup>d</sup>	Letter, Legal, US Folio, A4, JIS B5, ISO B5, Executive, A5	Refer to the Plain paper section	Not available in tray1/optional tray.	120 to 150 g/m <sup>2</sup> (32 to 40 lbs bond)	120 to 150 g/m <sup>2</sup> (32 to 40 lbs bond)
Card stock	Letter, Legal, US Folio, A4, JIS B5, ISO B5, Executive, A5	Refer to the Plain paper section	121 to 163 g/m <sup>2</sup> (32 to 43 lbs bond)	121 to 163 g/m <sup>2</sup> (32 to 43 lbs bond)	121 to 163 g/m <sup>2</sup> (32 to 43 lbs bond)
Bond paper	Refer to the Plain paper section	Refer to the Plain paper section	106 to 120 g/m <sup>2</sup> (28 to 32 lbs bond)	106 to 120 g/m <sup>2</sup> (28 to 32 lbs bond)	106 to 120 g/m <sup>2</sup> (28 to 32 lbs bond)
Minimum size (custom) <sup>e</sup> , <sup>f</sup>		<ul> <li>Multi-purpose(or manual feeder) tray: 76 x 127 mm (2.99 x 5 inches)</li> </ul>	60 to 163 g/m <sup>2</sup> (16 to 43 lb Not available in optional tr	,	
5.85 inches)		• Tray 1: 105 x 148.5 mm (4.13 x 5.85 inches) 216 x 356 mm (8.5 x 14 inches)	_		

a. Maximum capacity may differ depending on media weight, thickness, and environmental conditions.

b. M332xND/M382xD series only.

c. 1 sheet for manual feeder.

d. The smoothness of the labels used in this machine is 100 to 250 (sheffield). This means the numeric level of smoothness.

e. The paper types available in multi-purpose tray: Plan, Thick, Thicker, Thin, Cotton, Colored, Pre-printed, Recycled, Envelope, Transparency, Labels, Cardstock, Bond, Archive

f. The paper types available in tray 1: Plan, Thick, Thin, Recycled, Cardstock, Bond, Archive

### **System requirements**

### Microsoft® Windows®

Operating system	Requirement (recommended)			
Operating system	CPU	RAM	free HDD space	
Windows <sup>®</sup> XP	Intel <sup>®</sup> Pentium <sup>®</sup> III 933 MHz (Pentium IV 1 GHz)	128 MB (256 MB)	1.5 GB	
Windows Server® 2003	Intel <sup>®</sup> Pentium <sup>®</sup> III 933 MHz (Pentium IV 1 GHz)	128 MB (512 MB)	1.25 GB to 2 GB	
Windows Server® 2008	Intel® Pentium® IV 1 GHz (Pentium IV 2 GHz)	512 MB (2 GB)	10 GB	
Windows Vista®	Intel® Pentium® IV 3 GHz	512 MB (1 GB)	15 GB	
Windows® 7	Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher	1 GB (2 GB)	16 GB	
	<ul> <li>Support for DirectX<sup>®</sup> 9 graphics with 128 MB memory (to enable the Aero theme).</li> <li>DVD-R/W Drive</li> </ul>			
Windows Server® 2008 R2	Intel® Pentium® IV 1 GHz (x86) or 1.4 GHz (x64) processors (2 GHz or faster)	512 MB (2 GB)	10 GB	
Windows® 8	Intel® Pentium® IV 1 GHz 32-bit or 64-bit processor or higher	1 GB (2 GB)	16 GB	



- Internet Explorer 6.0 or higher is the minimum requirement for all Windows operating systems.
- Users who have administrator rights can install the software.
- Windows Terminal Services is compatible with your machine.

### Mac

Operating system	Requirements (Recommended)			
	СРИ	RAM	Free HDD space	
Mac OS X 10.5	<ul> <li>Intel<sup>®</sup> processors</li> <li>867 MHz or faster Power PC G4/G5</li> </ul>	512 MB (1 GB)	1 GB	
Mac OS X 10.6	• Intel <sup>®</sup> processors	1 GB (2 GB)	1 GB	
Mac OS X 10.7 - 10.8	• Intel <sup>®</sup> processors	2 GB	4 GB	

### Linux

Items	Requirements
Operating system	Redhat <sup>®</sup> Enterprise Linux WS 4, 5, 6 (32/64 bit)
	Fedora 5 ~ 15 (32/64 bit)
	OpenSuSE® 10.2, 10.3, 11.0, 11.1, 11.2, 11.3, 11.4 (32/64 bit)
	Mandriva 2007, 2008, 2009, 2009.1, 2010 (32/64 bit)
	Ubuntu 6.06, 6.10, 7.04, 7.10, 8.04, 8.10, 9.04, 9.10, 10.04, 10.10, 11.04 (32/64 bit)
	SuSE Linux Enterprise Desktop 10, 11 (32/64 bit)
	Debian 4.0, 5.0, 6.0 (32/64 bit)
СРИ	Pentium IV 2.4GHz (Intel Core™2)
RAM	512 MB (1 GB)

Items	Requirements
Free HDD space	1 GB (2 GB)

### Unix

Items	Requirements
	Sun Solaris 9, 10, 11 (x86, SPARC)
Operating system	HP-UX 11.0, 11i v1, 11i v2, 11i v3 (PA-RISC, Itanium)
	IBM AIX 5.1, 5.2, 5.3, 5.4, 6.1, 7.1 (Power PC)
Free HDD space	Up to 100 MB

### **Network environment**



Network and wireless models only (see "Features by models" on page 8).

You need to set up the network protocols on the machine to use it as your network machine. The following table shows the network environments supported by the machine.

Items	Specifications
Network interface	Ethernet 10/100/1000 Base-TX Wired Lan
	• 802.11b/g/n Wireless LAN
Network operating system	Windows® XP, Windows Server® 2003, Windows Vista®, Windows® 7, Windows® 8, Windows
	Server <sup>®</sup> 2008 R2
	Various Linux OS
	• Mac OS X 10.5 -10.8
	• UNIX OS
Network protocols	TCP/IPv4
	• DHCP, BOOTP
	• DNS, WINS, Bonjour, SLP, UPnP
	Standard TCP/IP Printing (RAW), LPR, IPP, WSD, AirPrint, Google Cloud Print
	SNMPv 1/2/3, HTTP, IPSec
	TCP/IPv6 (DHCP, DNS, RAW, LPR, SNMPv 1/2/3, HTTP, IPSec)
Wireless security	Authentication: Open System, Shared Key, WPA Personal, WPA2 Personal (PSK)
	Encryption: WEP64, WEP128, TKIP, AES

This machine is designed for a normal work environment and certified with several regulatory statements.

#### **Laser safety statement**

The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, chapter 1 Subchapter J for Class I(1) laser products, and elsewhere is certified as a Class I laser product conforming to the requirements of IEC 60825-1: 2007.

Class I laser products are not considered to be hazardous. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance or prescribed service condition.

#### Warning

Never operate or service the printer with the protective cover removed from laser/scanner assembly. The reflected beam, although invisible, can damage your eyes.

When using this product, these basic safety precautions should always be followed to reduce risk of fire, electric shock, and injury to persons:



CAUTION - CLASS 3B. INVISIBLE LASER RADIATION WHEN OPEN, AVOID EXPOSURE TO THE BEAM,

DANGER - INVISIBLE LASER RADIATION WHEN OPEN.
AVOID DIRECT EXPOSURE TO BEAM.

DANGER - KLASSE 3B. UNSICHTBARE LASERSTRAHLUNG, WENN OFFEN. STRAHLENAUSSETZUNG VERMEIDEN.

VORSICHT - UNSICHTBARE LASERSTRAHLUNG KLASSE 3 B, WENN ABDECKUNG GEÖFFNET. NICHT DEM STRAHL AUSSETZEN.

ATTENZIONE - CLASSE 3B. RADIZIONI LASER INVISBILI CON IL DISPOSITIVO APERTO. EVITARE L'ESPOSIZIONE AL RAGGIO.

PRECAUCIÓN - RADIACIÓN LÁSER INVISIBLE DE CLASE 3B PRESENTE AL ABRIR. EVITE LA EXPOSICIÓN AL HAZ.

PERIGO - CLASSE 3B. RADIAÇÃO LASER INVISÍVEL AO ABRIR. EVITE EXPOSIÇÃO DIRECTA AO FEIXE.

GEVAAR - KLASSE 3B. ONZICHTBARE LASERSTRALING INDIEN
GEOPEND. VERMIJD BLOOTSTELLING AAN DE STRAAL.

ADVARSEL - KLASSE 3B. USYNLIG LASERSTRÅLING VED ÅBNING. UNDGÅ UDSÆTTELSE FOR STRÅLING.

ADVARSEL. - KLASSE 3B. USYNLIG LASERSTRÅLING NÅR DEKSEL ÅPNES. UNNGÅ EKSPONERING FOR STRÅLEN.

VARNING - KLASS 3B OSYNLIG LASERSTRÅLNING NÄR DENNA DEL ÄR ÖPPNAD. STRÅLEN ÄR FARLIG.

VAROITUS - LUOKAN 3B NÄKYMÄTTÖMÄLLE LASER-SÄTEILYÄ AVATTUNA. VÄLTÄ ALTISTUMISTA SÄTEELLE.

주 의 - 열리면 등급 3B 비가시 레이저 방사선 이 방출됩니다. 광선에 노출을 피하십시오.

### **Ozone safety**



This product's ozone emission rate is under 0.1 ppm. Because ozone is heavier than air, keep the product in a place with good ventilation.

### Recycling



Recycle or dispose of the packaging material for this product in an environmentally responsible manner.

#### **Power saver**



This printer contains advanced energy conservation technology that reduces power consumption when it is not in active use.

When the printer does not receive data for an extended period of time, power consumption is automatically lowered.

ENERGY STAR and the ENERGY STAR mark are registered U.S. marks.

For more information on the ENERGY STAR program see http://www.energystar.gov

For ENERGY STAR certified models, the ENRGY STAR label will be on your machine. Check if your machine is ENERGY STAR certified.

### **China only**

#### 回收和再循环

为了保护环境,我公司已经为废弃的产品建立了回收和再循环系统。 我们会为您无偿提供回收同类废旧产品的服务。

当您要废弃您正在使用的产品时,请您及时与授权耗材更换中心取得联系, 我们会及时为您提供服务。

#### 中国能效标识

型号	能效等级	典型能耗(kW·h)
ProXpress M3325ND	1	1.57
ProXpress M3825ND ProXpress M3825D	1	1.81
ProXpress M4025ND	1	1.95

依据国家标准 GB 25956-2010

### Correct disposal of this product (Waste electrical & electronic equipment)

### (Applicable in countries with separate collection systems)



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other s of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

#### (The United States of America only)

Dispose unwanted electronics through an approved recycler. To find the nearest recycling location, go to our website: www.samsung.com/recyclingdirect Or call, (877) 278 - 0799

### **State of California Proposition 65 Warning (US Only)**

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of chemicals known to the State of California to cause cancer or reproductive toxicity and requires businesses to warn of potential exposure to such chemicals.

WARNING: This product contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

This appliance can cause low-level exposure to the chemicals, which can be minimized by operating the appliance in a well ventilated area.

#### **Radio frequency emissions**

#### **FCC** information to the user

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or experienced radio TV technician for help.



Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

### **Canadian radio interference regulations**

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus", ICES-003 of the Industry and Science Canada.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", ICES-003 édictée par l'Industrie et Sciences Canada.

#### **United States of America**

#### **Federal Communications Commission (FCC)**

#### **Intentional emitter per FCC Part 15**

Low power, Radio LAN devices (radio frequency (RF) wireless communication devices), operating in the 2.4 GHz/5 GHz Band, may be present (embedded) in your printer system. This section is only applicable if these devices are present. Refer to the system label to verify the presence of wireless devices.

Wireless devices that may be in your system are only qualified for use in the United States of America if an FCC ID number is on the system label.