

SAMSUNG

SM-C9000

User Manual

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Basics

Read me first

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the WLAN feature.
- If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.
- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC). If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, tap **Settings** → **About device** → **Battery info**.

Instructional icons



Warning: situations that could cause injury to yourself or others



Caution: situations that could cause damage to your device or other equipment



Notice: notes, usage tips, or additional information

Package contents

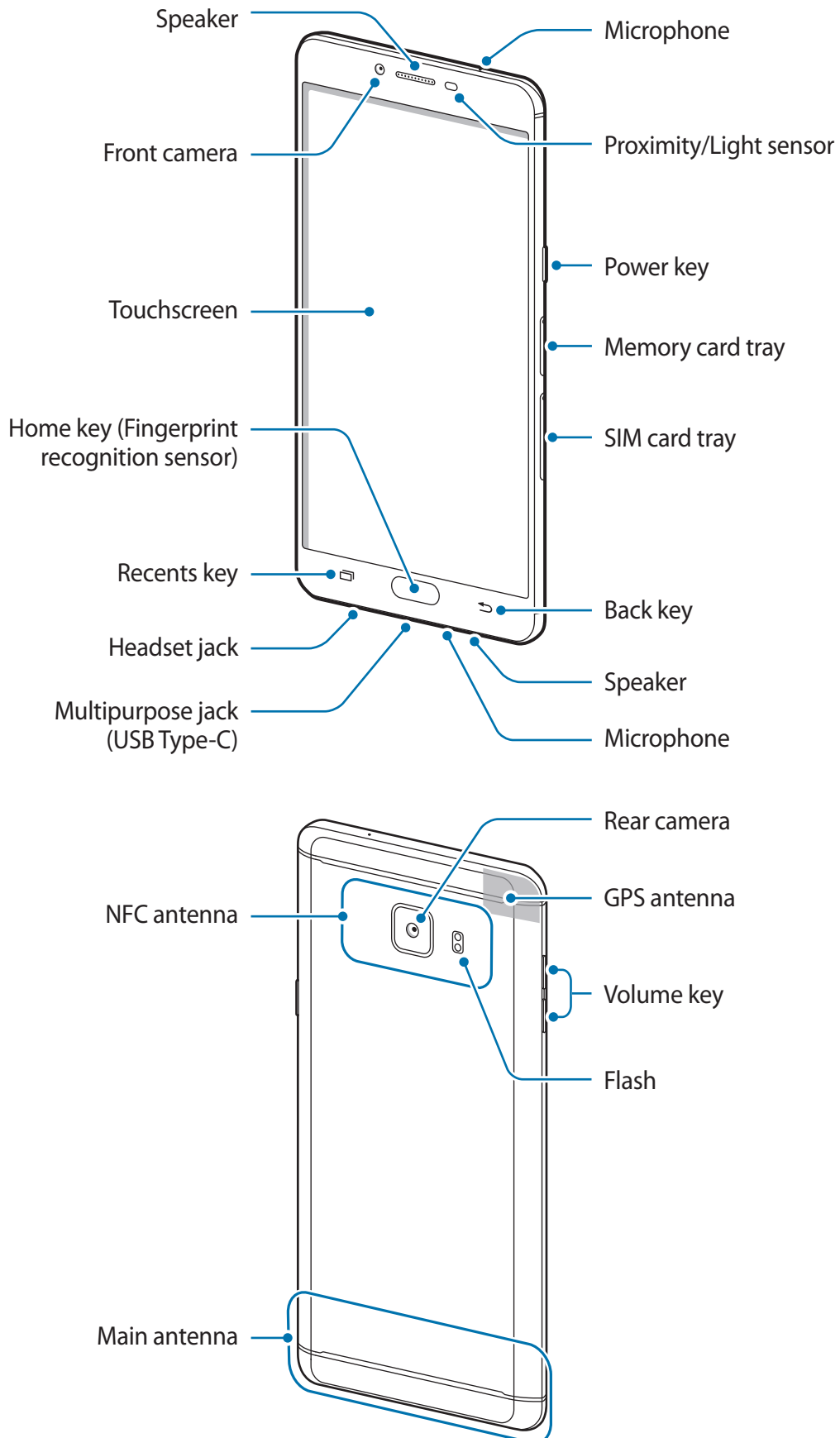
Check the product box for the following items:

- Device
- Quick start guide



- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.






Device layout





- Connectivity problems and battery drain may occur in the following situations:
 - If you attach metallic stickers on the antenna area of the device
 - If you attach a device cover made with metallic material to the device
 - If you cover the device's antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection
- Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
- Do not allow water to contact the touchscreen. The touchscreen may malfunction in humid conditions or when exposed to water.

Keys

Key	Function
 Power	<ul style="list-style-type: none"> • Press and hold to turn the device on or off. • Press to turn on or lock the screen.
 Recents	<ul style="list-style-type: none"> • Tap to open the list of recent apps. • Tap and hold to launch the split screen view.
 Home	<ul style="list-style-type: none"> • Press to turn on the screen while the screen is locked. • Press to return to the Home screen. • Press and hold to launch a preset app.
 Back	<ul style="list-style-type: none"> • Tap to return to the previous screen.
 Volume	<ul style="list-style-type: none"> • Press to adjust the device volume.

Battery

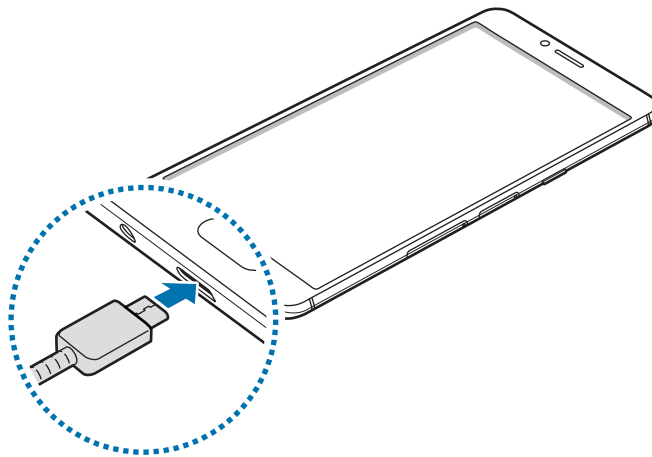
Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

- 1 Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the multipurpose jack.



Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.

- 2 Plug the USB power adaptor into an electric socket.

- 3 After fully charging, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

Charging with a Micro USB cable

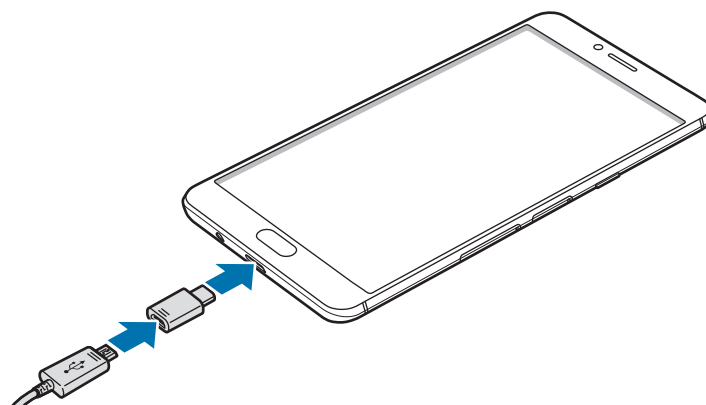
Connect the Micro USB connector to charge the battery with a Micro USB cable.



Do not plug a Micro USB cable into your device's multipurpose jack. Doing so may damage the device and the cable.



The Micro USB connector is used for charging the battery and connecting to a computer.

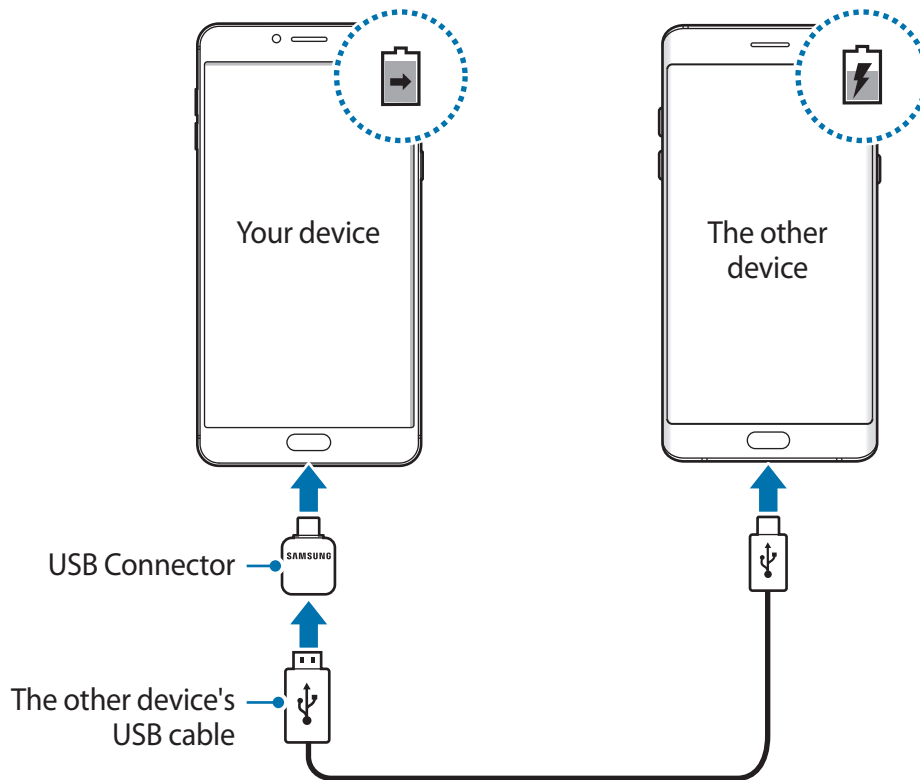


Charging other devices

Use the USB connector to charge another mobile device with your device's battery.

Plug the USB connector into your device's multipurpose jack, and connect your device and the other device via the other device's USB cable.

When charging starts, the battery charging icon will appear on the other device's screen.



The app selection pop-up window that appears on your device is for data transfer. Do not select an app from the pop-up window.

Viewing the remaining charging time

While charging, open the Home screen and tap **实用工具** → **Smart Manager** → **Battery**.



The actual charging time may vary depending on the status of your device and the charging conditions. The remaining charging time may not be displayed when you charge the device in very cold or very hot conditions.

Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimise the device using the Smart manager.
- When you are not using the device, switch to sleep mode by pressing the Power key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate the WLAN feature when not in use.
- Deactivate auto-syncing of apps that need to be synced, such as emails.
- Decrease the backlight time.
- Decrease the screen brightness.

Battery charging tips and precautions

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.
- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

About Fast charging

- Fast charging uses battery charging technology that charges the battery faster by increasing the charging power. The device supports Samsung's Adaptive fast charging feature and Qualcomm Quick Charge 2.0.
- To use Fast charging on your device, connect it to a battery charger that supports Adaptive fast charging or Quick Charge 2.0.

Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery. While charging the battery when the device is turned off, the ⚡ icon appears on the screen.

If the fast charging feature is not activated, on the Home screen, tap **实用工具** → **Smart Manager** → **Battery** → **⋮** → **Advanced settings**, and then tap the **Fast cable charging** switch to activate it.



- You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
- If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

Power saving mode




Activate power saving mode to extend the battery's usage time.


- 1 On the Home screen, tap **实用工具** → **Smart Manager** → **Battery** → **MID**.
- 2 Tap **CUSTOMIZE** to change the power saving settings before entering power saving mode.
- 3 Tap **APPLY**.

Maximum power saving mode

In maximum power saving mode, the device decreases battery consumption by applying the dark theme and limiting the apps and features available. Network connections, except for the mobile network, will be deactivated.

- 1 On the Home screen, tap **实用工具** → **Smart Manager** → **Battery** → **MAX**.
- 2 Tap **CUSTOMIZE** to change the power saving settings before entering maximum power saving mode.
- 3 Tap **APPLY**.

After entering maximum power saving mode, on the Home screen, tap  and select an app to use. To remove apps, tap  → **Edit** and select an app with .

To deactivate maximum power saving mode, tap  → **Disable Maximum power saving mode**.



The estimated battery usage time may vary depending on your device settings and operating conditions.

SIM or USIM card

Installing the SIM or USIM card

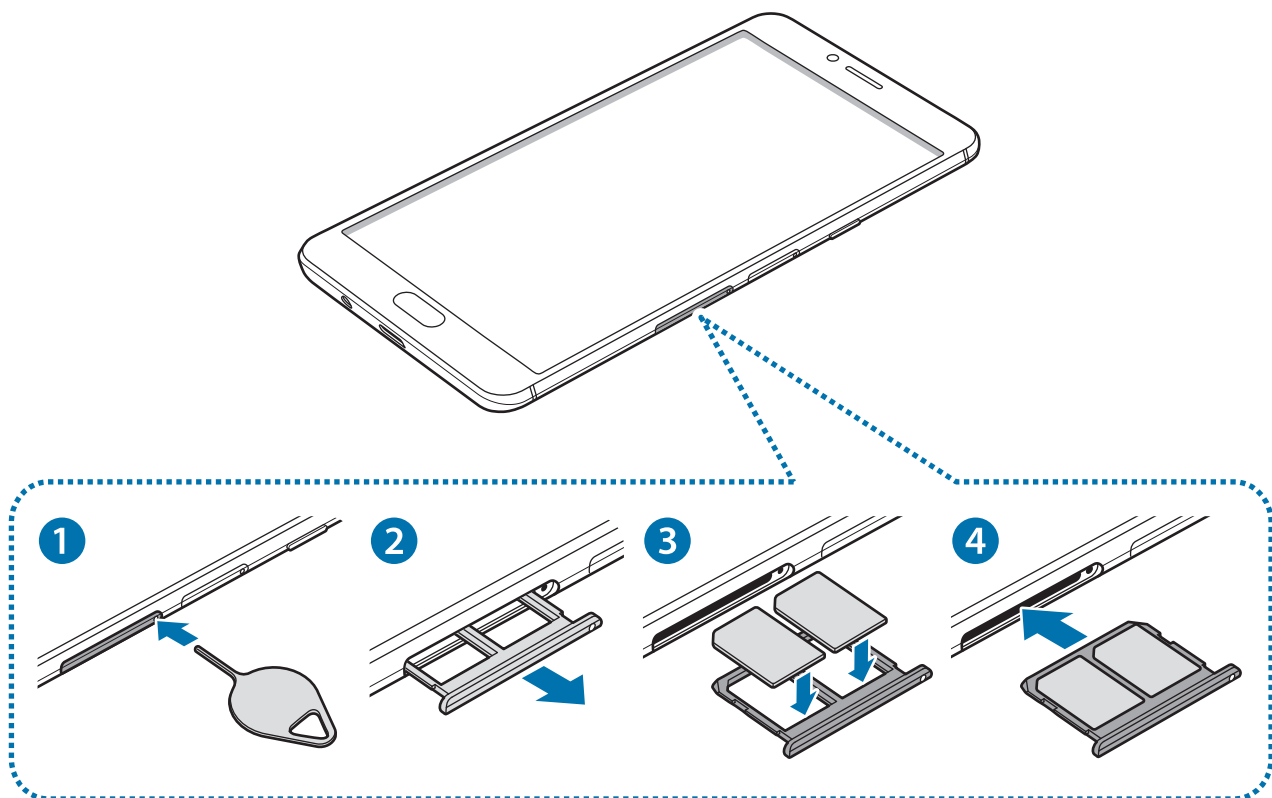
Insert the SIM or USIM card provided by the mobile telephone service provider.



- Use only a nano-SIM card.
- Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



- **Dual SIM models:** In some areas, data transfer speeds may be slower if two SIM cards are inserted in the device than when one SIM card is inserted.
- Some LTE services may not be available depending on the service provider. For more information about service availability, contact your service provider.



1 Insert the ejection pin into the hole on the SIM card tray to loosen the tray.

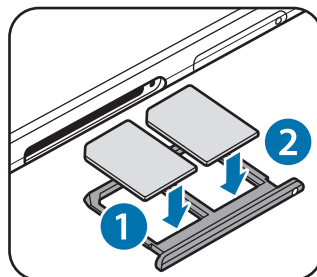


Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull out the SIM card tray gently from the SIM card tray slot.

3 Place the SIM or USIM card on the SIM card tray with the gold-coloured contacts facing downwards.

Place the primary SIM or USIM card on the SIM card tray 1 (①) and the secondary SIM or USIM card on the SIM card tray 2 (②).





- The phone cannot support two CDMA cards at the same time in China.
- When you insert the China Telecom (CTC) card and your other service provider's SIM card on your device, the CTC card will automatically connect to a 4G network and the other SIM card will connect to a 2G network. If you use your other SIM card for a 4G network, your CTC card will be connected to a 2G network.

4 Gently press the SIM or USIM card into the tray to secure it.



If the card is not fixed firmly into the tray, the SIM card may leave or fall out of the tray.

5 Insert the SIM card tray back into the SIM card tray slot.



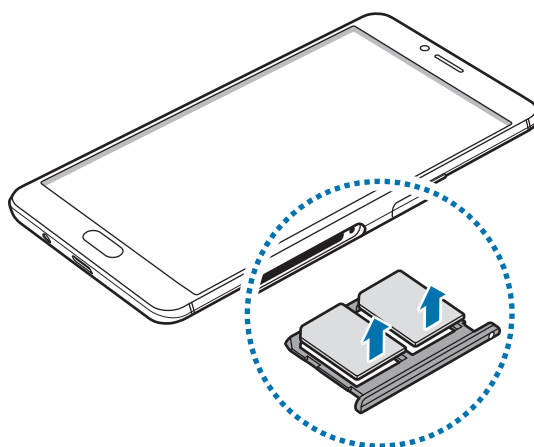
- Carefully insert the SIM card tray to prevent the SIM cards from leaving or falling out of the tray.
- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

Removing the SIM or USIM card

1 Insert the ejection pin into the hole on the SIM card tray to loosen the tray.

2 Pull out the SIM card tray gently from the SIM card tray slot.

3 Remove the SIM or USIM card.



4 Insert the SIM card tray back into the SIM card tray slot.

Using dual SIM or USIM cards

If you insert two SIM or USIM cards, you can have two phone numbers or service providers for a single device.

Activating SIM or USIM cards

On the Home screen, tap **Settings** → **Connections** → **SIM card manager**. Select a SIM or USIM card and tap the switch to activate it.



If both cards are activated, you can receive calls and messages on each card. While you are on a call on one card, you can answer a new call on the other card. These situations apply to voice calls only.

Customising SIM or USIM cards

On the Home screen, tap **Settings** → **Connections** → **SIM card manager** and select a SIM or USIM card to access the following options:

- **Icon:** Change the icon of the SIM or USIM card.
- **Name:** Change the display name of the SIM or USIM card.
- **Network mode:** Select a network type to use with the SIM or USIM card.

Setting preferred SIM or USIM cards

When two cards are activated, you can assign voice calls, messaging, and data services to specific cards.

On the Home screen, tap **Settings** → **Connections** → **SIM card manager** and set the feature preferences for your cards in **Preferred SIM card**.

Memory card (microSD card)

Installing a memory card

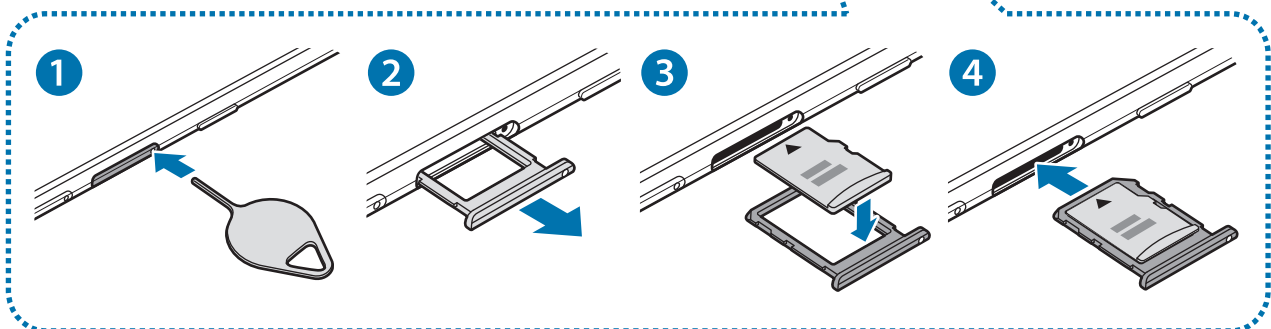
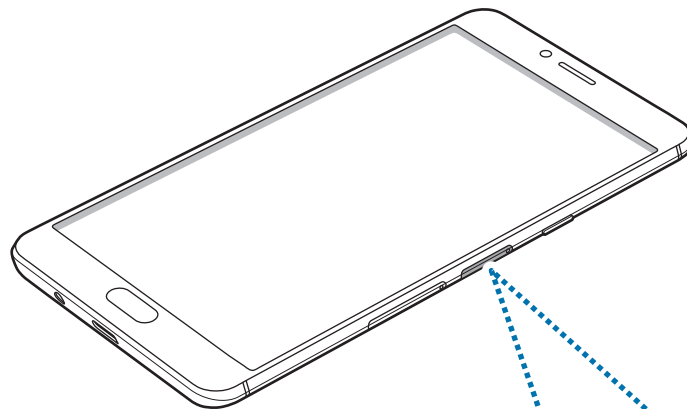
Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.



- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.



- The device supports the FAT and the exFAT file systems for memory cards. When inserting a card formatted in a different file system, the device asks to reformat the memory card.
- Frequent writing and erasing of data shortens the lifespan of memory cards.
- When inserting a memory card into the device, the memory card's file directory appears in the **My Files** → **SD card** folder.



1 Insert the ejection pin into the hole on the memory card tray to loosen the tray.



Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull out the memory card tray gently from the memory card tray slot.

3 Place a memory card on the memory card tray with the gold-coloured contacts facing downwards.

4 Gently press the memory card into the tray to secure it.

5 Insert the memory card tray back into the memory card tray slot.



- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

Removing the memory card

Before removing the memory card, first unmount it for safe removal.

On the Home screen, tap **实用工具** → **Smart Manager** → **Storage** →  → **Storage settings** → **SD card** → **Unmount**.

1 Insert the ejection pin into the hole on the memory card tray to loosen the tray.

2 Pull out the memory card tray gently from the memory card tray slot.

3 Remove the memory card.

4 Insert the memory card tray back into the memory card tray slot.



Do not remove the memory card while the device is transferring or accessing information. Doing so can cause data to be lost or corrupted or damage to the memory card or device. Samsung is not responsible for losses that result from the misuse of damaged memory cards, including the loss of data.

Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

On the Home screen, tap **实用工具** → **Smart Manager** → **Storage** →  → **Storage settings** → **SD card** → **Format** → **FORMAT**.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

USB connector

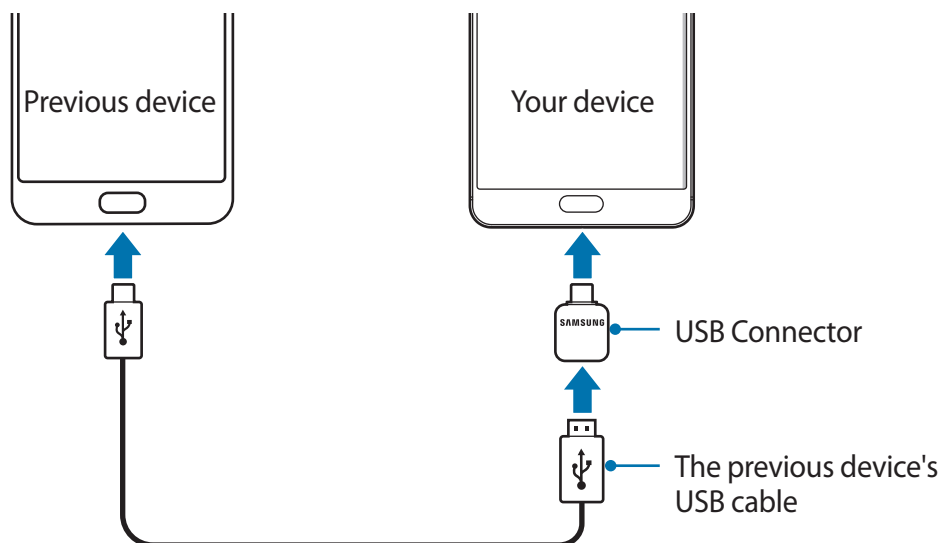
With the supplied USB connector (On-The-Go Adaptor), you can transfer data from other mobile devices or connect USB peripheral devices, such as a mouse and keyboard, to your device.



Use only the USB connector supplied with the device.

Transferring data from your previous device

You can connect your previous device to your device with the USB connector and a USB cable to easily and quickly transfer data. Refer to [Transferring data via a USB connection](#) for more information.

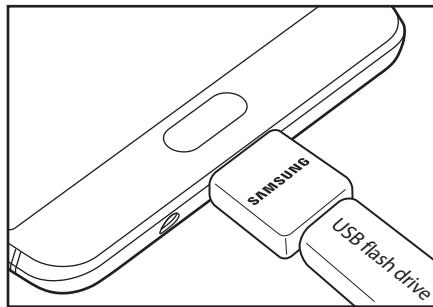


Connecting a USB peripheral device

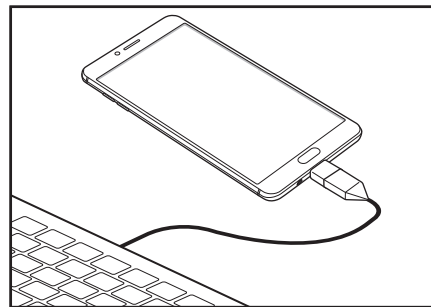
Connect the USB peripheral device to the USB connector and plug the USB connector into the multipurpose jack of your device.



Some USB peripheral devices may not be compatible with your device.



USB flash drive connection



Mouse/Keyboard connection

Turning the device on and off

Press and hold the Power key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

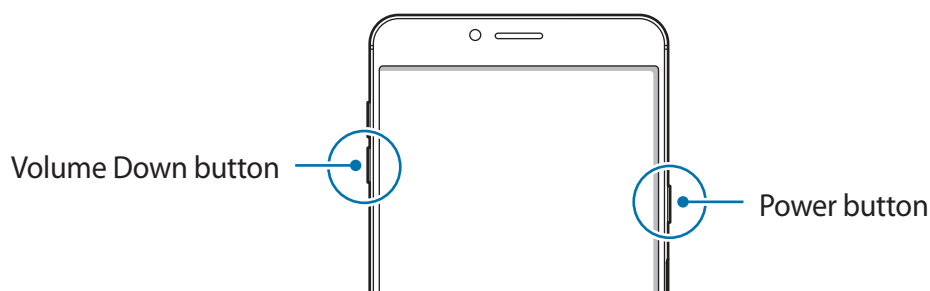
To turn off the device, press and hold the Power key, and then tap **Power off**.



Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

Restarting the device

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.



Touchscreen



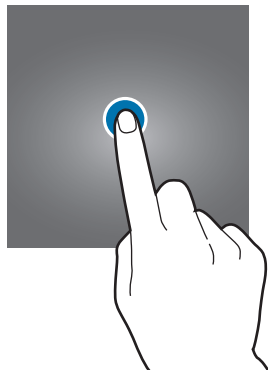
- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
- To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.



- The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers when you use the touchscreen.

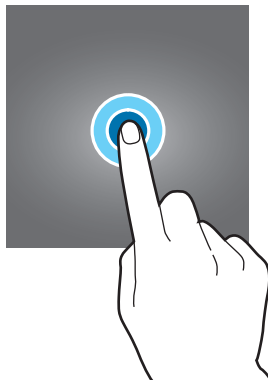
Tapping

To open an app, to select a menu item, to press an on-screen button, or to enter a character using the keyboard on the screen, tap it with your finger.



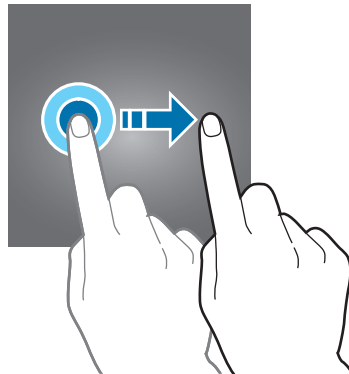
Tapping and holding

Tap and hold an item or the screen for more than 2 seconds to access available options.



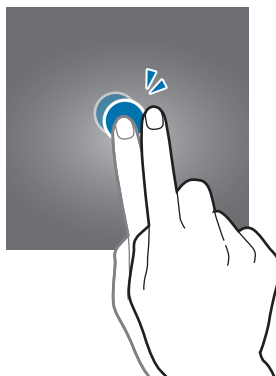
Dragging

To move an item, tap and hold it and drag it to the target position.



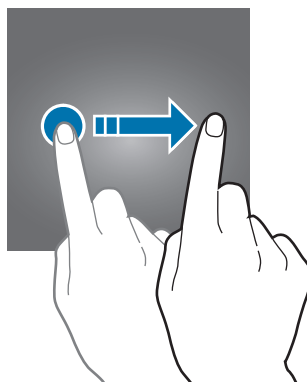
Double-tapping

Double-tap on a webpage or image to zoom in. Double-tap again to return.



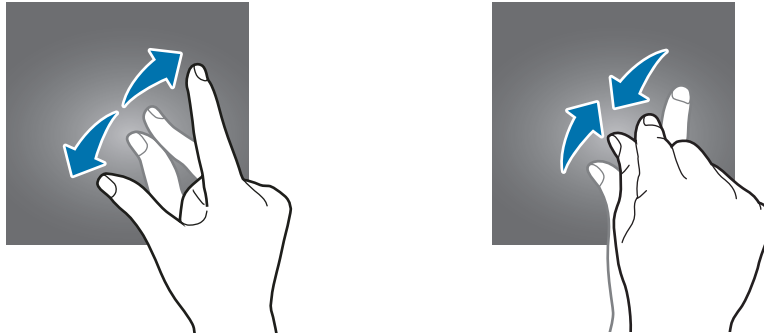
Swiping

Swipe to the left or right on the Home screen to view other panels. Swipe upwards or downwards to scroll through a webpage or a list of items, such as contacts.



Spreading and pinching

Spread two fingers apart on a webpage, map, or image to zoom in a part. Pinch to zoom out.

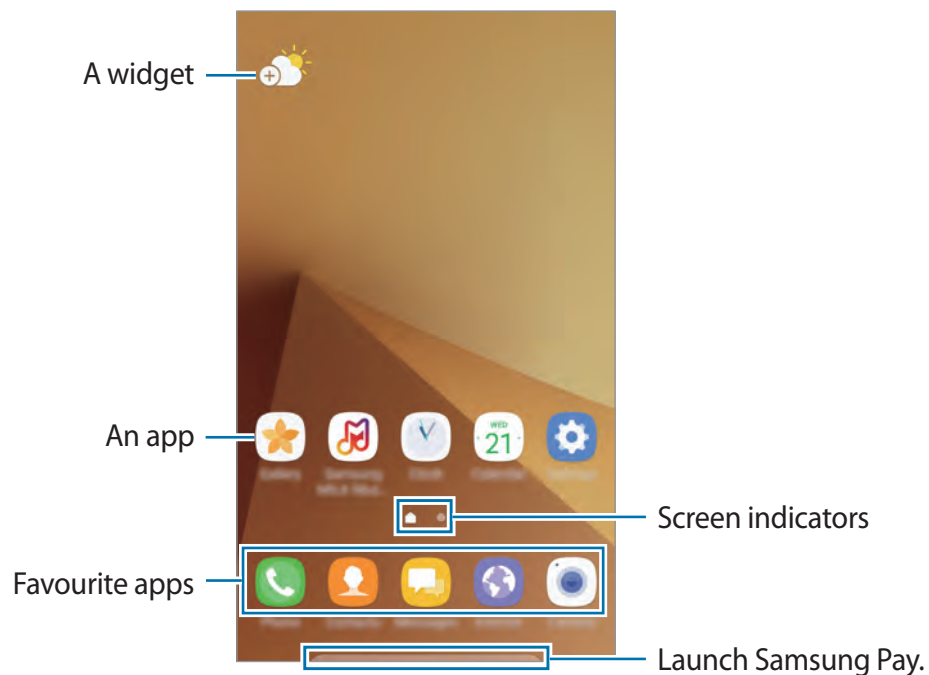


Home screen

Home screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, icons for all apps, and more.

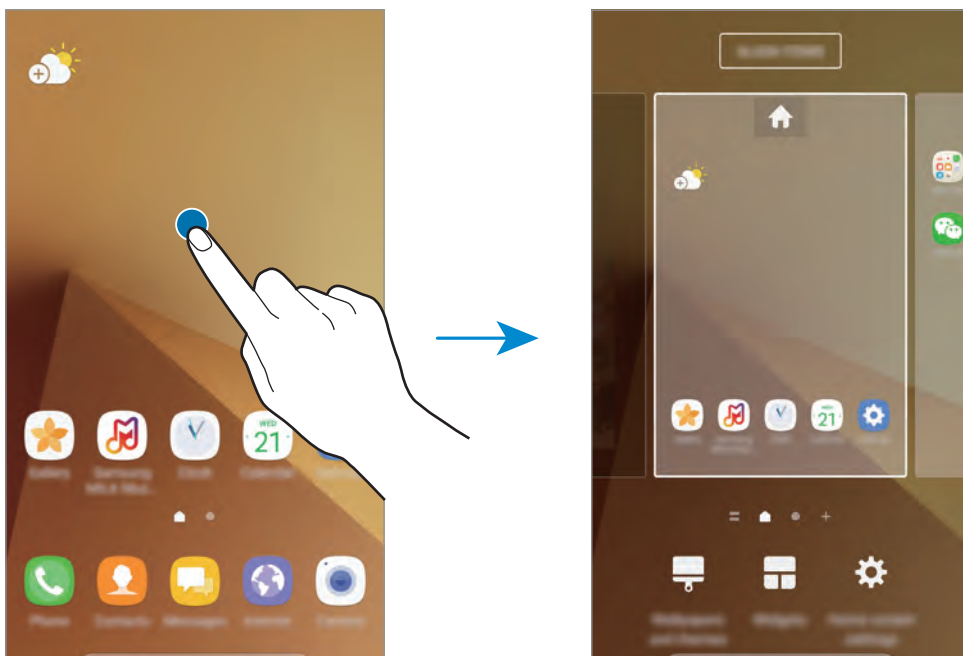
To view other panels, swipe to the left or right, or tap one of the screen indicators at the bottom of the screen.



Home screen options

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the available options. Customise the Home screen by adding, deleting, or rearranging Home screen panels. You can also set the Home screen wallpaper, add widgets to the Home screen, and more.

- **Wallpapers and themes:** Change the device's wallpaper, theme, or icons.
- **Widgets:** Add widgets to the Home screen. Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen.
- **Home screen settings:** Change the size of the grid to display more or less items on the Home screen. You can display apps on the Home screen or on a separate Apps screen.



Moving items

Tap and hold an item on the Home screen, and then drag it to a new location.

You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

To move the item to another panel, drag it to the side of the screen.

To move an item more easily, tap and hold an item, and drag it to **Move apps** at the top of the screen. The item will move to the panel at the top of the screen. Swipe to the left or right to move to another panel and drag the item to a new location.

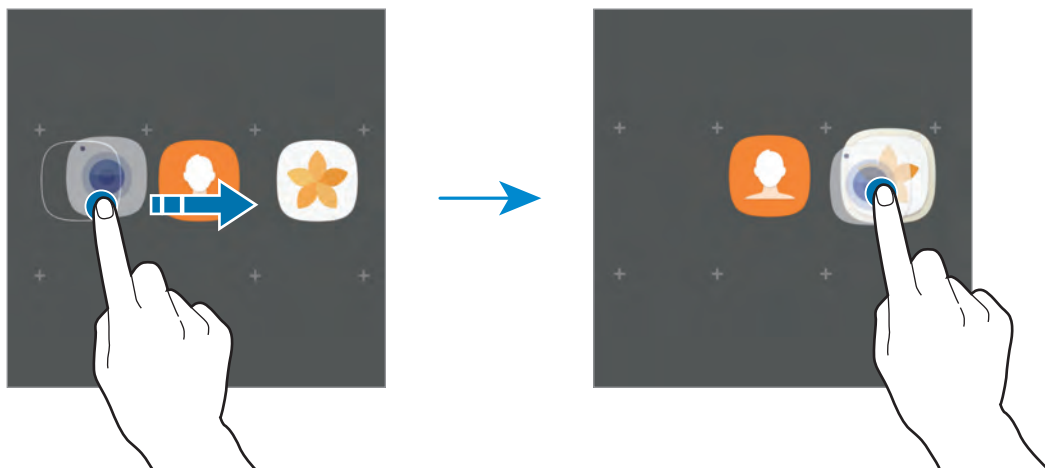
Removing items

Tap and hold an item, and then drag it to **Disable** at the top of the screen.

Creating folders

Create folders and gather similar applications to quickly access and launch apps.

- 1 On the Home screen, tap and hold an app, and then drag it over another app.
- 2 Drop the app when a folder frame appears around the apps.
A new folder containing the selected apps will be created.



- 3 Tap **Enter folder name** and enter a folder name.

To change the folder colour, tap 🎨.

To add more apps to the folder, tap **ADD**, tick the apps, and then tap **ADD**. You can also add an app by dragging it to the folder on the Home screen.

To move apps from a folder to the Home screen, tap the folder, and then drag an app to the Home screen.

Managing panels

On the Home screen, tap and hold an empty area to add, move, or remove a panel.

To add a panel, swipe to the left, and then tap +.

To move a panel, tap and hold a panel preview, and then drag it to a new location.

To remove a panel, tap and hold a panel preview, and then drag it to **Remove** at the top of the screen.

To set a panel as the main Home screen, tap 🏠.

Aligning items

You can organise items on the Home screen when they are scattered on the screen.

On the Home screen, tap and hold an empty area, and then tap **ALIGN ITEMS**. Your icons will be aligned and straightened.

Indicator icons

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.

Icon	Meaning
	No signal
	Signal strength
	Currently accessing SIM or USIM card
	Roaming (outside of normal service area)
	GPRS network connected
	EDGE network connected
	UMTS network connected
	HSDPA network connected
	HSPA+ network connected
	LTE network connected
	WLAN connected
	Bluetooth feature activated
	GPS activated
	Call in progress
	Missed call
	New text or multimedia message
	Alarm activated
	Mute mode activated
	Vibration mode activated

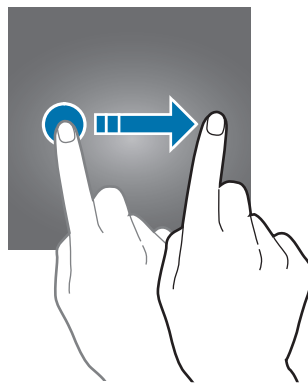
Icon	Meaning
✈	Flight mode activated
⚠	Error occurred or caution required
🔋	Battery power level

Lock screen

Pressing the Power key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

The screen is locked with **Swipe**, the default screen lock method.

Press the Power key or the Home key and swipe in any direction to unlock the screen.



To change the screen lock method, on the Home screen, tap **Settings** → **Lock screen and security** → **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, or fingerprint for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- **Swipe:** Swipe in any direction on the screen to unlock it.
- **Pattern:** Draw a pattern with four or more dots to unlock the screen.
- **PIN:** Enter a PIN with at least four numbers to unlock the screen.
- **Password:** Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- **None:** Do not set a screen lock method.

- **Fingerprints:** Register your fingerprints to unlock the screen. Refer to [Fingerprint recognition](#) for more information.



- If the unlock code is forgotten, take the device to a Samsung Service Centre to reset it.
- You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. On the Home screen, tap **Settings** → **Lock screen and security** → **Secure lock settings** and tap the **Auto factory reset** switch to activate it.

Always On Display

You can set the device to display information, such as a clock, calendar, or image, on the screen when it is turned off.

- 1 On the Home screen, tap **Settings** → **Display** → **Always On Display** and tap the switch to activate it.
- 2 Tap **Layouts** → **Content to show** and select an item to display.
 - **Clock:** Select a clock style and a background image.
 - **Calendar:** Select a calendar style.
 - **Image:** Select an image to display on the screen when it is turned off.

When you select **Clock** or **Calendar**, you can set to display notification icons as well. Tap the **Show notifications** switch to activate it.

When the screen is off, the device will display the selected information.



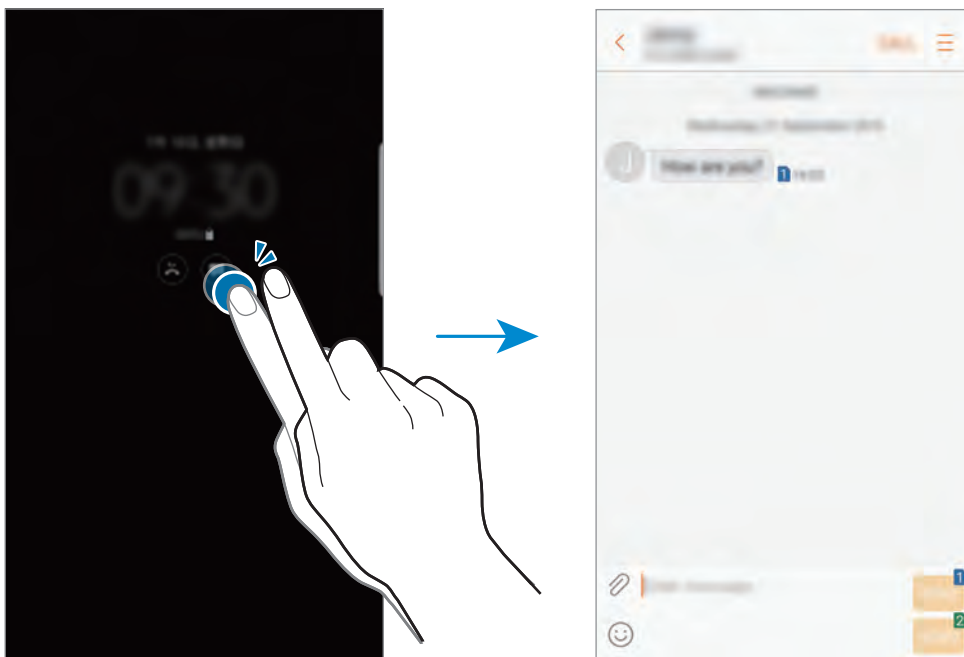
- This feature will be deactivated when the battery power drops below 5 %.
- When the night clock is active, you cannot use the Always On Display feature.


Setting the schedule for the Always On Display feature

On the Home screen, tap **Settings** → **Display** → **Always On Display** and tap the **Show always** switch to deactivate it. Then, tap **Set schedule** and set the start time and end time.

Opening notifications when the screen is off

When you receive message, missed call, or app notifications, notification icons will appear on the screen even when it is turned off. Double-tap a notification icon with your finger to view its notification.



- If the screen is locked, you must unlock it to view notifications.
- You can open a pinned memo by double-tapping  with your finger without turning on the screen.

Controlling music playback when the screen is off

You can control music playback when the screen is off, without turning on the screen.

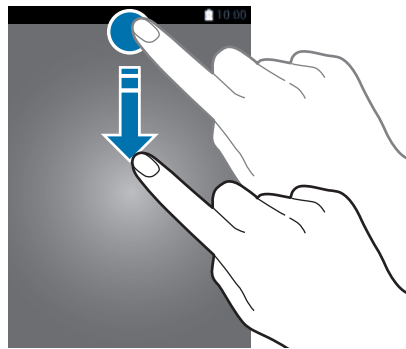
Double-tap the title of the currently playing song with your finger. The music controller will appear. Double-tap the icons to control the playback.

Notification panel

Using the notification panel

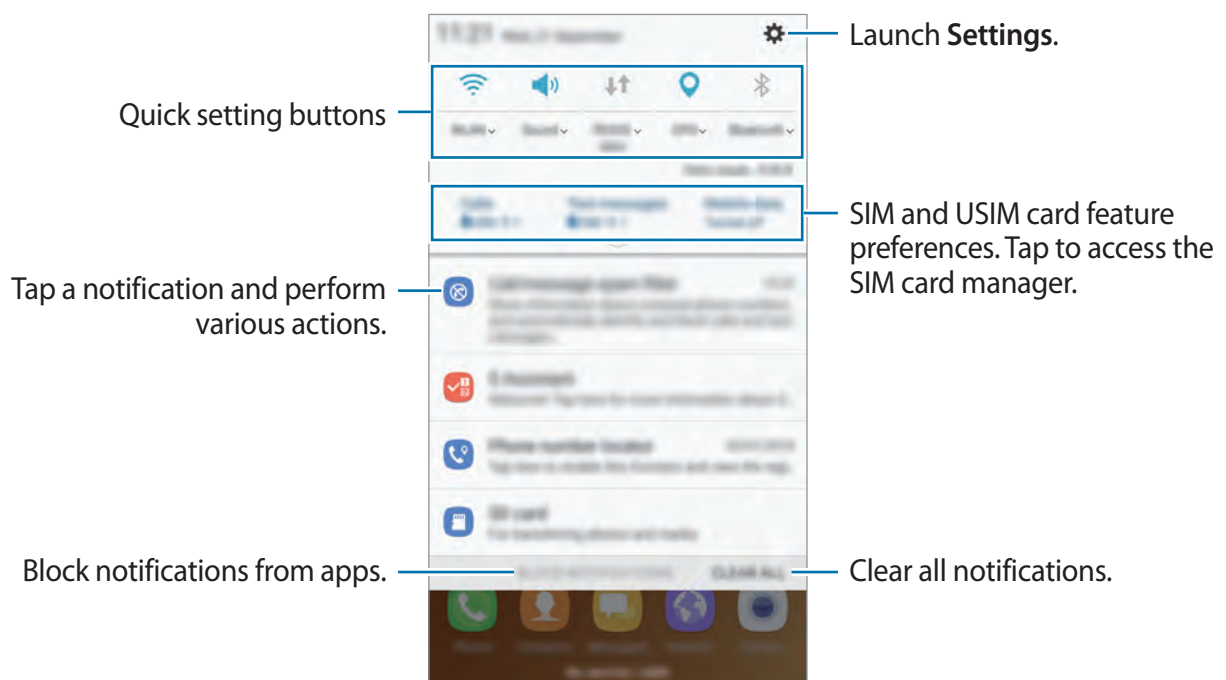
When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.



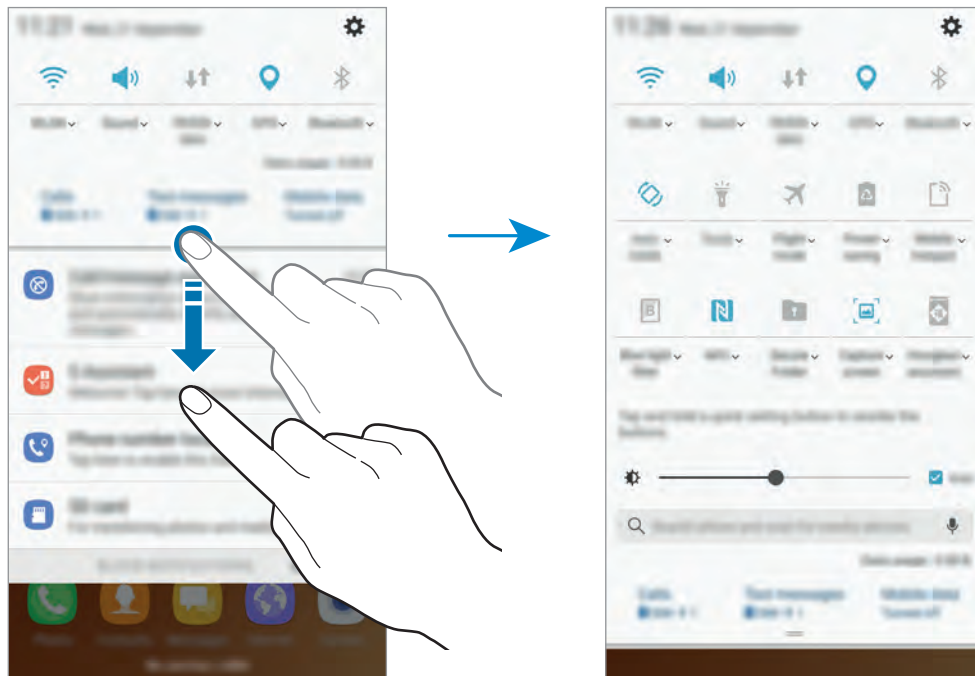
You can open the notification panel, even on the locked screen.

You can use the following functions on the notification panel.



Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.



To view more detailed settings, tap the text under each button.

To rearrange buttons, tap and hold a quick setting button until all the quick setting buttons are displayed. Then, tap and hold a button, and then drag it to another location.

Finder

Search for a variety of content with a keyword or search for nearby devices.

Searching for content or nearby devices

Open the notification panel, swipe downwards on the notification panel, and then tap **Search phone and scan for nearby devices**.

Enter a keyword in the search field or tap  and say a keyword.

To get more refined results, tap **Filter** under the search field, and then select filter details.

To search for nearby devices, tap **Scan for nearby devices**. Refer to [Quick connect](#) for more information.

Setting search categories

You can set search categories to search for content in specific search fields.

Tap  → **Settings** → **Select search locations** and select categories.

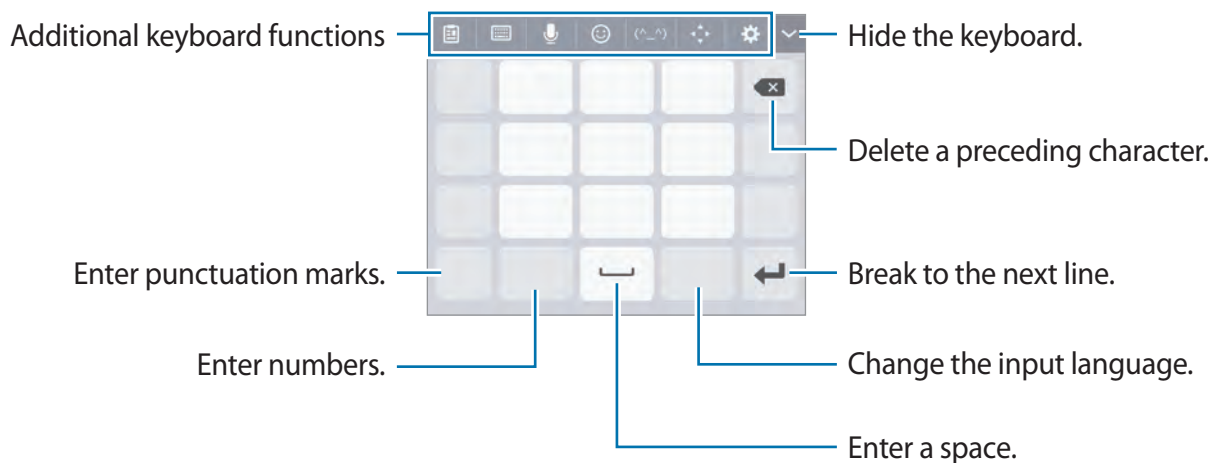
Entering text

Keyboard layout


A keyboard appears automatically when you enter text to send messages, create memos, and more.



Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.



Changing the input language

Tap the input language key to switch between the input languages. Tap  → **Languages and types** → **Add input languages**, and then select the languages to use.










Changing the keyboard layout

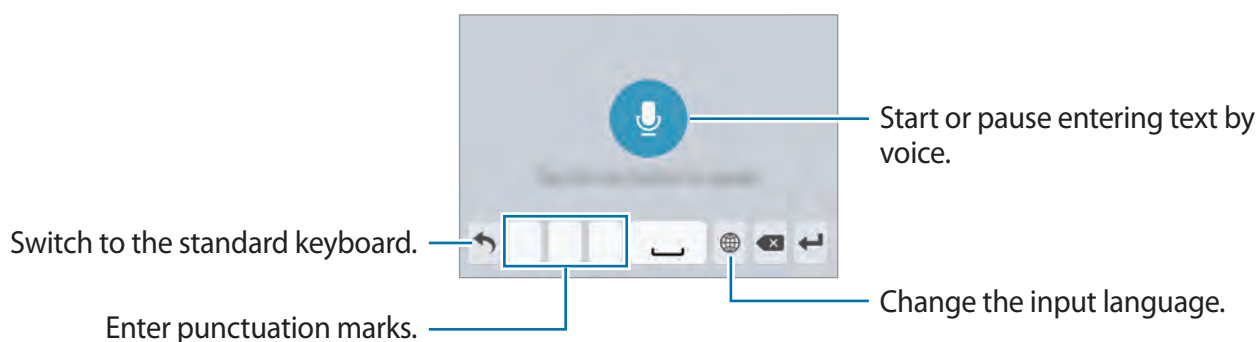
Tap  → **Languages and types**, select a language, and then select a keyboard layout to use.






On **Pinyin 3 x 4 keyboard**, a key has three or four characters. To enter a character, tap the corresponding key repeatedly until the desired character appears.



Additional keyboard functions

-  : Add an item from the clipboard.
-  → **PY. QWERTY**: Switch to the qwerty keyboard.
-  → **PINYIN 3 x 4**: Switch to pinyin mode. To enter a character, tap the corresponding key repeatedly until the desired character appears.
-  → **SHUANGPIN**: Switch to shuangpin mode. To view the character input map, tap  → **Chinese input options** → **ShuangPin keyboard**.
-  → **WUBI**: Switch to wubi mode.
-  → **STROKE**: Switch to stroke mode. Tap stroke keys to enter a character. Tap 通 when you are unsure about which stroke to enter.
-  → **HALF-SCREEN HANDWRITING** or **FULL-SCREEN HANDWRITING**: Switch to handwriting mode.
-  : Enter text by voice.



-  : Enter emoticons.
- (^_^) : Enter kaomojis.
-  : Open the text editing panel.
-  : Change the keyboard settings.

Copying and pasting

- 1 Tap and hold over text.
- 2 Drag  or  to select the desired text, or tap **Select all** to select all text.

3 Tap **Copy** or **Cut**.

The selected text is copied to the clipboard.

4 Tap and hold where the text is to be inserted and tap **Paste**.

To paste text that you have previously copied, tap **Clipboard** and select the text.


Dictionary

Look up definitions for words while using certain features, such as when browsing webpages.



1 Tap and hold over a word that you want to look up.

If the word you want to look up is not selected, drag  or  to select the desired text.

2 Tap **More** → **Dictionary** on the options list.

If a dictionary is not preinstalled on the device, tap **Manage dictionaries** →  next to a dictionary to download it.

3 View the definition in the dictionary pop-up window.

To switch to the full screen view, tap . Tap the definition on the screen to view more definitions. In the detailed view, tap  → **Favourites** to add the word to your favourite words list or tap **Search Web** to use the word as a search term.

Screen capture

Capture a screenshot while using the device.

Capturing screenshots

Press and hold the Home key and the Power key simultaneously. Alternatively, open the notification panel, swipe downwards on the notification panel, and then tap **Capture screen**. You can view captured images in **Gallery**.



It is not possible to capture a screenshot while using some apps and features.

Smart capture

You can capture the current screen and scrollable area. You can also immediately crop and share the captured screen.

If this feature is not activated, open the Home screen, tap **Settings** → **Advanced features** → **Smart capture**, tap the switch to activate it, and then capture a screenshot. On the screen you are capturing, use one of the following options:


- **Scroll capture:** Capture more content that continues across multiple screens, such as a web page. The screen will automatically scroll down and more content will be captured.
- **Draw:** Write or draw on the screenshot.
- **Crop:** Crop a portion from the screenshot.
- **Share:** Share the screenshot.

Opening apps

On the Home screen, select an app icon to open it.

To open an app from the list of recently used apps, tap  and select a recent app window.

Closing an app

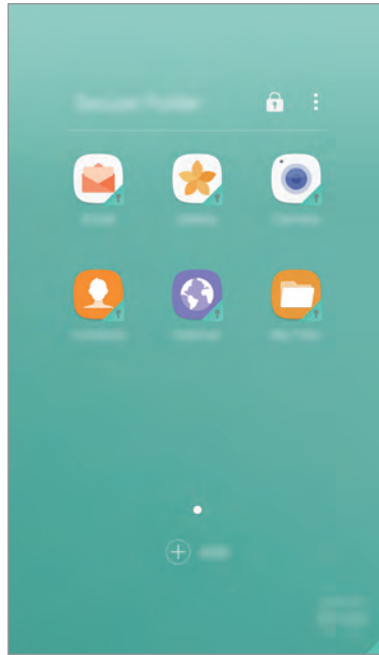
Tap  and drag a recent app window to the left or right to close it. To close all running apps, tap **CLOSE ALL**.

You can lock running apps to prevent them from closing. Tap  to lock the app.

Secure Folder

Introduction

Secure Folder protects your private content and apps, such as photos and notes, from being accessed by others. You can keep your private content and apps secure even when the device is unlocked.



Secure Folder is a separate, secured storage area. The data in Secure Folder cannot be transferred to other devices via unapproved sharing methods, such as USB or Wi-Fi Direct. Attempting to customise the operating system or modifying software will cause Secure Folder to be automatically locked and inaccessible. Before saving data in Secure Folder, make sure to back up a copy of the data in another secure location.

Creating Secure Folder

- 1 On the Home screen, tap **Settings** → **Lock screen and security** → **Secure Folder**.
- 2 Tap **SIGN IN** and sign in to your Samsung account.
- 3 Select a lock method to use for Secure Folder and follow the on-screen instructions to complete the setup.


A shortcut to Secure Folder will be added to the Home screen.



If you forget your Secure Folder unlock code, you can reset it using your Samsung account. Tap the reset button that appears when an incorrect unlock code is entered, and enter your Samsung account password.

Setting auto lock for Secure Folder

Set the device to automatically lock Secure Folder when it is not being used.


- 1 On the Home screen, tap **Secure Folder**.
- 2 Tap  → **Settings** → **Auto lock Secure Folder**.
- 3 Select a lock option.



To manually lock your Secure Folder, tap .


Moving content

Move content, such as photos and contacts, to Secure Folder. The following actions are an example of moving an image from the default storage to Secure Folder.

- 1 On the Home screen, tap **Gallery**.
- 2 Select an image and tap  → **Move to Secure Folder**.

The selected items will be moved to the corresponding app in Secure Folder.



You can move content from Secure Folder to the corresponding app in the default storage. Select an item and tap  → **Move out of Secure Folder**.

Adding apps

Add an app to use in Secure Folder.

- 1 On the Home screen, tap **Secure Folder**.
- 2 Tap **ADD**.
- 3 Tick one or more apps installed on the device and tap **ADD**.

Removing apps from Secure Folder

Tap and hold an app, and drag it to **Disable** or **Uninstall** at the top of the screen.

Adding accounts

Add your Samsung account and other accounts to sync with the apps in Secure Folder.

- 1 On the Home screen, tap **Secure Folder**.
- 2 Tap **:** → **Settings** → **Accounts** → **Add account**.
- 3 Select an account service.
- 4 Follow the on-screen instructions to complete the account setup.

Hiding Secure Folder

You can hide the Secure Folder shortcut from the Home screen.

- 1 On the Home screen, tap **Secure Folder**.
- 2 Tap **:** → **Settings** and tap the **Show Secure Folder** switch to deactivate it.

To show the Secure Folder shortcut again, open the Home screen, tap **Settings** → **Lock screen and security** → **Secure Folder**, and then tap the **Show Secure Folder** switch to activate it.

Uninstalling Secure Folder

You can uninstall Secure Folder, including the content and apps in it.

- 1 On the Home screen, tap **Settings** → **Lock screen and security** → **Secure Folder** → **Uninstall**.
- 2 Tap **UNINSTALL** or **BACK UP AND UNINSTALL**.
 - **UNINSTALL:** Uninstall Secure Folder immediately. All apps in Secure Folder, including their content and accounts, will be deleted.
 - **BACK UP AND UNINSTALL:** Back up content and uninstall Secure Folder. To access data backed up from Secure Folder, open the Home screen and tap **实用工具** → **My Files** → **My device** → **Secure Folder**.



Notes saved in **Samsung Notes** will not be backed up.

Multi window

Introduction

Multi window lets you run two apps at the same time in the split screen view. You can also run multiple apps at the same time in the pop-up view.



Some apps may not support this feature.





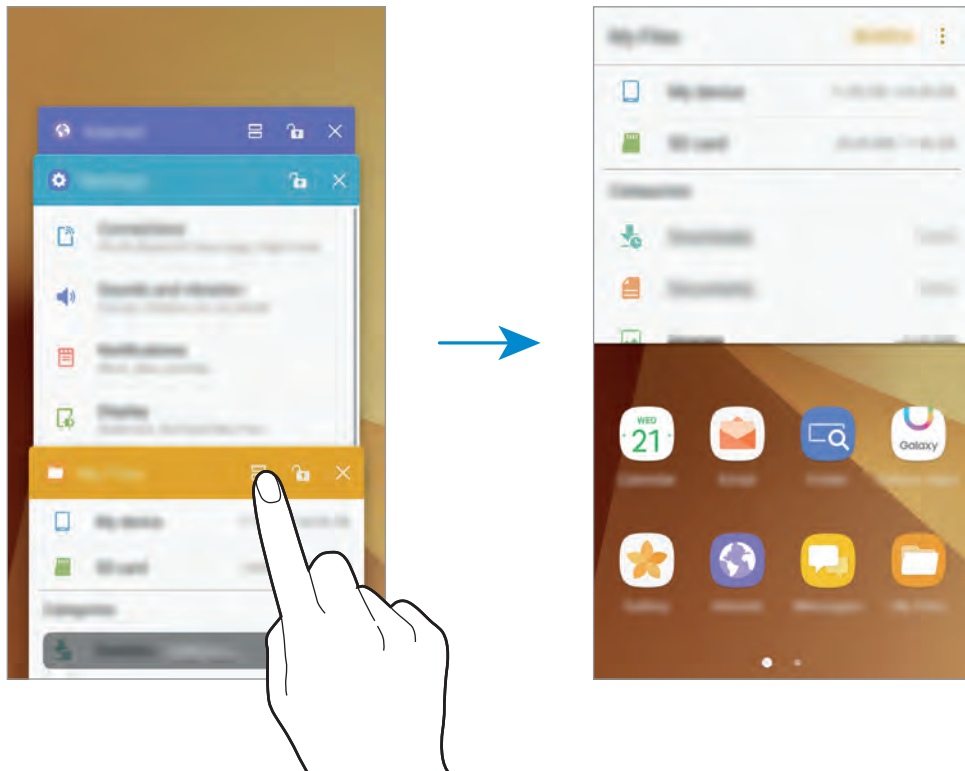
Split screen view



Pop-up view


Split screen view

- 1 Tap  to open the list of recently used apps.
- 2 Swipe upwards or downwards and tap  on a recent app window.
The selected app will launch in the upper window.



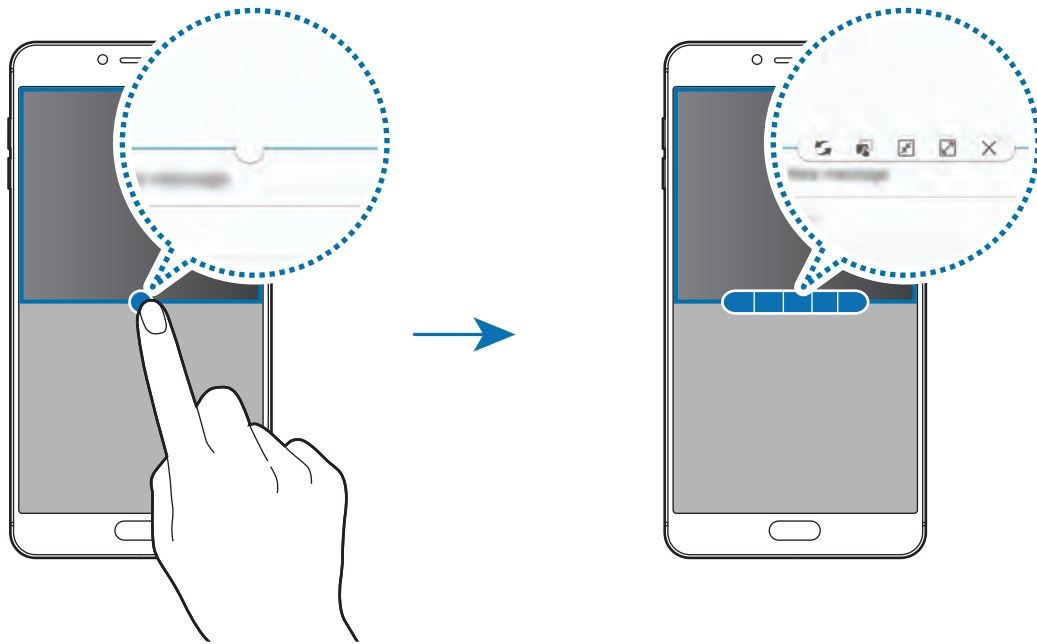
- 3 Swipe to the left or right to select another app to launch.





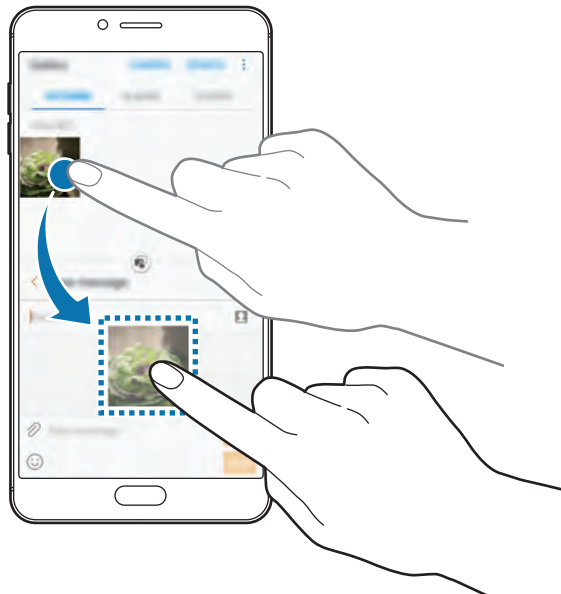
You can also launch the split screen view by tapping and holding .

Using additional options




When using apps in the split screen view, select an app window and tap the circle between the app windows to access the following options:



- : Switch locations between app windows.
- : Drag and drop text or copied images from one window to another. Tap and hold an item in the selected window and drag it to a location in another window.

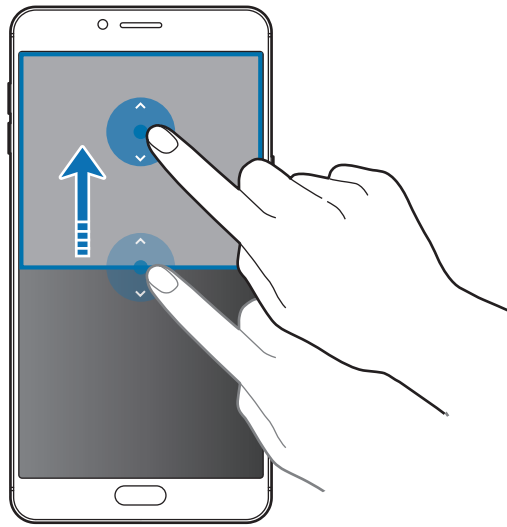


Some apps may not support this feature.

- : Minimise the window.
- : Maximise the window.
- : Close the app.

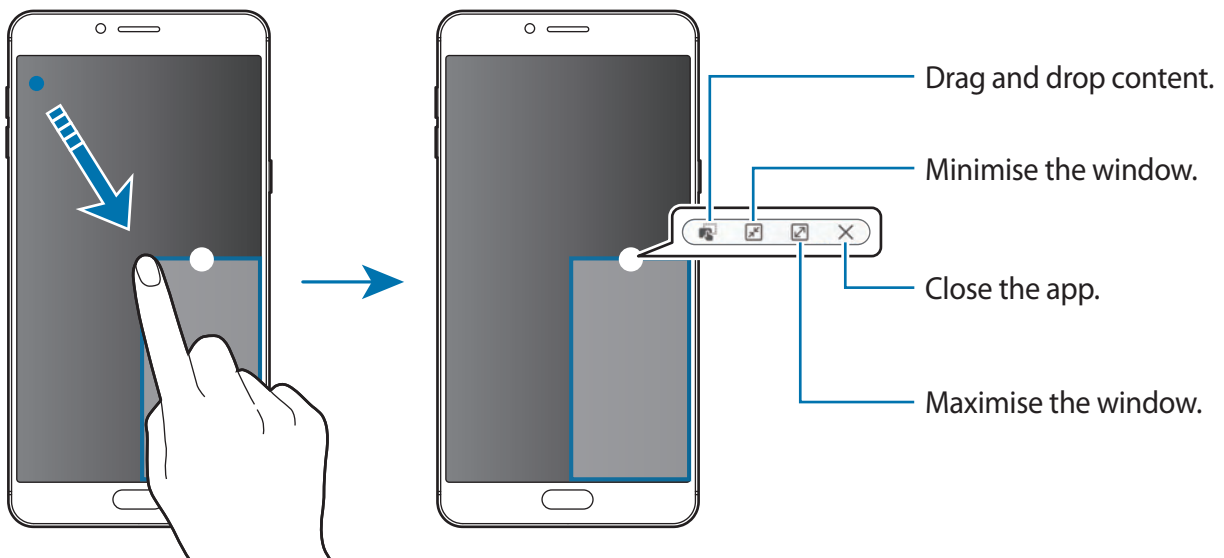
Adjusting the window size

Drag the circle between the app windows up or down to adjust the size of the windows.



Pop-up view

- 1 On the Home screen, launch an app to use in the pop-up view.
- 2 Drag down diagonally from either end of the top edge.
The app screen will appear in the pop-up view.



Moving pop-up windows

To move a pop-up window, tap and hold the circle on a window and drag it to a new location.

Samsung account

Introduction

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website. Once your Samsung account has been registered, you can use apps provided by Samsung, without signing in to your account.

Create your Samsung account with your email address.

To check the list of services that can be used with your Samsung account, visit account.samsung.com. For more information on Samsung accounts, open the Home screen and tap **Settings** → **Cloud and accounts** → **Accounts** → **Samsung account** → **Help**.

Registering your Samsung account

Registering a new Samsung account

If you do not have a Samsung account, you should create one.

- 1 On the Home screen, tap **Settings** → **Cloud and accounts** → **Accounts** → **Add account**.
- 2 Tap **Samsung account** → **CREATE ACCOUNT**.
- 3 Follow the on-screen instructions to complete creating your account.

Registering an existing Samsung account


If you already have a Samsung account, register it to the device.

- 1 On the Home screen, tap **Settings** → **Cloud and accounts** → **Accounts** → **Add account**.
- 2 Tap **Samsung account**.
- 3 Enter your email address and password, and then tap **SIGN IN**.

If you forget your account information, tap **Forgotten your ID or password?** You can find your account information when you enter the required information and security code displayed that is on the screen.

Removing your Samsung account

When you remove your registered Samsung account from the device, your data, such as contacts or events, will also be removed.

- 1 On the Home screen, tap **Settings** → **Cloud and accounts** → **Accounts**.
- 2 Tap **Samsung account** and tap the account to remove.
- 3 Tap  → **Remove account** → **REMOVE ACCOUNT** → **OK**.
- 4 Enter your Samsung account password and tap **REMOVE ACCOUNT**.

Transferring data from your previous device

You can transfer data from a previous device to your new device via Samsung Smart Switch. The following versions of Samsung Smart Switch are available.

- Mobile version: Transfer data between mobile devices. You can download the app from **Galaxy Apps**.
- Computer version: Transfer data between your device and a computer. You can download the app from www.samsung.com/cn/smartswitch.

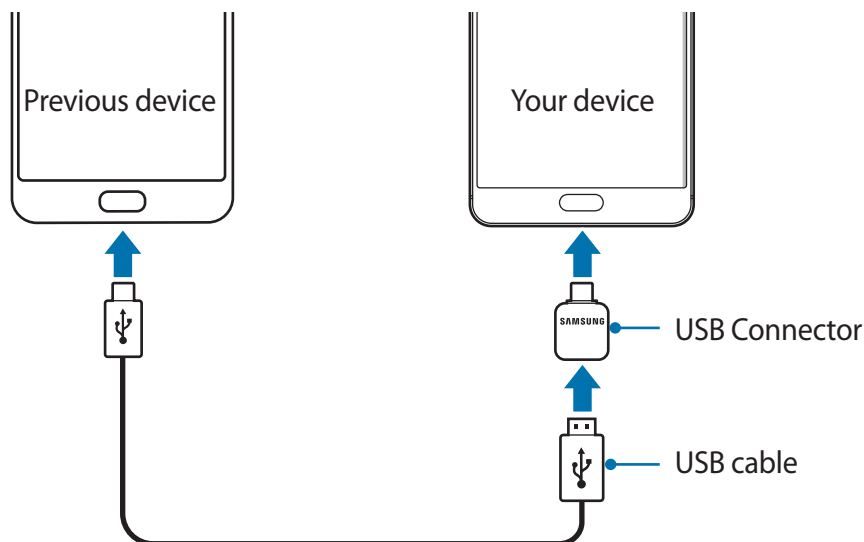


- Samsung Smart Switch is not supported on some devices or computers.
- Limitations apply. Visit www.samsung.com/cn/smartswitch for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

Transferring data via a USB connection

You can connect your previous device to your device with the USB connector and a USB cable to easily and quickly transfer data without installing an app in the previous device.

- 1 Plug the USB connector into the multipurpose jack of your device.
- 2 Connect your device and the previous device using the USB cable.



- 3 When the app selection pop-up window appears, tap **Smart Switch** → **START**.
Your device will recognise the previous device and a list of data you can transfer will appear.

- 4 Follow the on-screen instructions to transfer data from the previous device.



Do not disconnect the USB cable or USB connector from the device when you are transferring files. Doing so may cause data loss or device damage.



Transferring data with the USB connector increases the battery power consumption. Ensure that the battery is fully charged before transferring data. If the battery power is low, data transfer may be interrupted.

Transferring data wirelessly

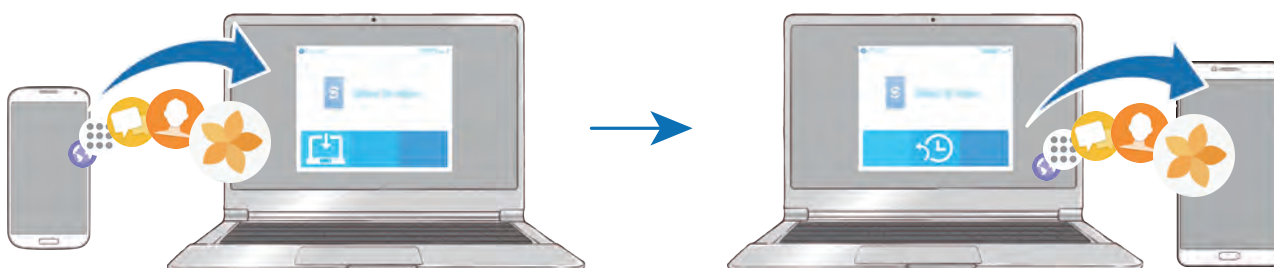
Transfer data from your previous device to your device.



- 1 On both devices, download and install Smart Switch from **Galaxy Apps**.
- 2 Place the devices near each other.
- 3 Launch **Smart Switch** on both devices.
- 4 On your new device, select the previous device type from the list and tap **START**.
- 5 Follow the on-screen instructions to transfer data from your previous device.

Transferring backup data from a computer

Back up data from your previous device to a computer and import the data to your device.



- 1 On the computer, visit www.samsung.com/cn/smartswitch to download Smart Switch.

2 On the computer, launch Smart Switch.



If your previous device is not a Samsung device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

3 Connect your previous device to the computer using the USB cable.

4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.

5 Connect your device to the computer using the USB cable.

6 On the computer, follow the on-screen instructions to transfer data to your device.

Device and data management

Using the device as a removable disk for data transfer

Move audio, video, image, or other types of files from the device to the computer, or vice versa.



Do not disconnect the USB cable from the device when you are transferring files. Doing so may cause data loss or device damage.



The devices may not connect properly if they are connected via a USB hub. Directly connect the device to the computer's USB port.

1 Connect the device to the computer using the USB cable.

2 Open the notification panel, and then tap **Transferring media files via USB** → **Transferring media files**.

If the computer cannot recognise your device, tap **Transferring images**.

3 Transfer files between your device and the computer.

Updating the device

The device can be updated to the latest software.



The device supports only authorised operating system updates. Do not update an unauthorised operating system. Doing so may make your personal information vulnerable to leakage or theft.

Updating over the air

The device can be directly updated to the latest software by the firmware over-the-air (FOTA) service.

On the Home screen, tap **Settings** → **Software update** → **Download updates manually**.



When you tap the **Download updates automatically** switch to activate it, updates will be downloaded when the device is connected to a Wi-Fi network.

Updating with Smart Switch

Connect the device to a computer and update the device to the latest software.

- 1 On the computer, visit www.samsung.com/cn/smartswitch to download and install Smart Switch.
- 2 On the computer, launch Smart Switch.
- 3 Connect the device to the computer using a USB cable.
- 4 If a software update is available, follow the on-screen instructions to update the device.



- Do not turn off the computer or disconnect the USB cable while the device is updating.
- While updating the device, do not connect other media devices to the computer. Doing so may interfere with the update process. Before updating, disconnect all other media devices from the computer.

Backing up and restoring data

Keep your personal information, app data, and settings safe on your device. You can back up your sensitive information to a backup account and access it later. You must sign in to your Samsung account to back up or restore data. Refer to [Samsung account](#) and [Accounts](#) for more information.

Using a Samsung account

On the Home screen, tap **Settings** → **Cloud and accounts** → **Backup** → **Back up my data** for the Samsung account, tap the switches next to the items you want to back up to activate them, and then tap **BACK UP NOW**.

To set the device to automatically back up data, tap the **Auto back up** switch to activate it.

To restore data using a Samsung account, tap **Restore**. Current data will be deleted from the device to restore the selected items.

Performing a data reset

Delete all settings and data on the device. Before performing a factory data reset, ensure you back up all important data stored on the device. Refer to [Backing up and restoring data](#) for more information.

On the Home screen, tap **Settings** → **General management** → **Reset** → **Factory data reset** → **RESET DEVICE** → **DELETE ALL**. The device automatically restarts.

Quick connect

Introduction

Quickly search for and connect with nearby devices, such as Bluetooth headsets or TVs, using the Quick connect feature.



- If the device you want to connect does not support the Quick connect feature, activate its Wi-Fi Direct or Bluetooth feature before launching **Quick connect** on your device.
- Connection methods may vary depending on the type of connected devices or the shared content.

Connecting to other devices

- 1 Open the notification panel, swipe downwards on the notification panel, and then tap **Search phone and scan for nearby devices**.
- 2 Tap **Scan for nearby devices**.
The Wi-Fi and Bluetooth features will be activated and the device will automatically search for nearby devices.
- 3 Select a device from the list and connect to it by following the on-screen instructions.
The next steps may vary depending on the connected device.

Connecting to a TV

Connect your device and a TV to view the device's content on the larger screen. You may be able to use more features depending on the connected TV.

- 1 Turn on the TV and place your device close to the TV.
- 2 Open the notification panel, swipe downwards on the notification panel, and then tap **Search phone and scan for nearby devices**.
- 3 Tap **Scan for nearby devices**.

4 Select the TV.

The list of features you can use with the TV appears.

5 Select a feature and follow the on-screen instructions to use the feature.

Available features may vary depending on the TV.


- **View device on TV (Smart View):** View your device's content on the TV screen. You may need to activate the Screen Mirroring feature on the TV depending on the TV you want to connect. If the TV does not support the Screen Mirroring feature, use compatible accessories to enable the feature. Compatible accessories include HomeSync and an AllShare Cast dongle.
- **Use as remote control:** Use your device as a remote control for the TV.
- **View TV on device:** Watch TV on your device's screen. You can continue watching TV within the allowed connection range.
- **Play TV sound on device:** Listen to the sound via the device's speaker while watching the TV. You can connect a headset to the device so that others do not hear the TV sound.
- **Register TV / Deregister TV:** Register the TV to your device to use additional features, such as **Use as remote control**.



- Some files may be buffered during playback, depending on the connection.
- If the TV does not support High-bandwidth Digital Content Protection (HDCP), you cannot view Digital Rights Management (DRM)-protected content on the TV.

Streaming content on the registered TV

If you register a TV to your device, you can more easily connect to the TV while playing content.

When your device recognises the registered TV while you are watching content, the  icon will appear on the device. Tap the icon to stream the content from your device to your TV.



- This feature is supported only by the device's default gallery app.
- When the registered TV is connected to an electric socket, you can use this feature even if the TV screen is turned off.

Sharing features

Share content by using various sharing options. The following actions are an example of sharing images.



You may incur additional charges when sharing files via the mobile network.

- 1 Tap **Gallery** on the Home screen.
- 2 Select an image.
- 3 Tap **Share** and select a sharing method, such as Bluetooth and email.

You can also use the following options:

- **Link sharing:** Upload content to the Samsung storage server and share the link and the access code with others, even if they are not saved in your contacts list. To use this feature, your phone number must be verified.
- **Transfer files to device:** Share content with nearby devices via Wi-Fi Direct or Bluetooth. The visibility settings must be activated on the devices.
- **View content on TV (Smart View):** View your device's displayed content on a larger screen via a wireless connection.



When you have a communication or sharing history, the people you contacted will appear on the sharing options panel. To directly share content with them via the corresponding app, select a person's icon. If the feature is not activated, open the Home screen, tap **Settings** → **Advanced features**, and then tap the **Direct share** switch to activate it.

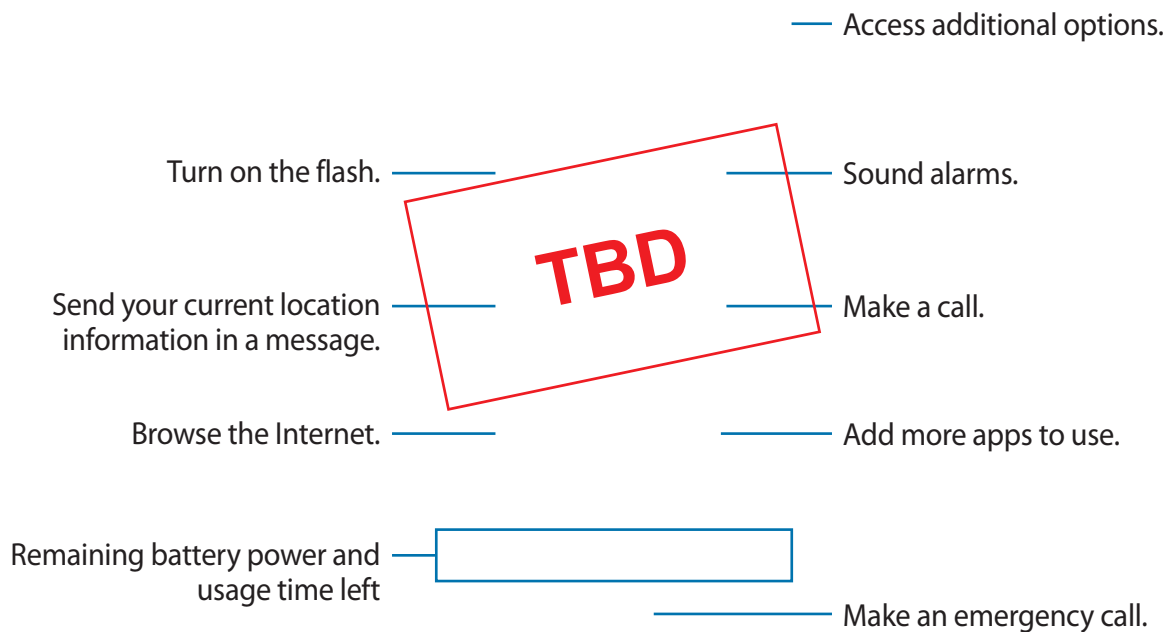
- 4 Follow the on-screen instructions to share the image with others.

When the image is sent to the recipients' device, a notification will appear on their devices. Tap the notification to view or download the image.

Emergency mode

Emergency mode changes the screen to grey tones to reduce battery consumption. Some apps and functions will be restricted. In emergency mode, you can make an emergency call, send your current location information to others, sound an emergency alarm, and more.

Press and hold the Power key, and then tap **Emergency mode**.



- Emergency calls cannot be made if a SIM/USIM card is not installed, your device cannot connect to a network, or no network is available.
- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.

Deactivating emergency mode

To deactivate emergency mode, tap **⋮** → **Disable**. Alternatively, press and hold the Power key, and then tap **Emergency mode**.

Applications

Installing or uninstalling apps

Galaxy Apps

Purchase and download apps. You can download apps that are specialised for Samsung Galaxy devices.

Tap **Galaxy Apps** on the Home screen.




This app may not be available depending on the region or service provider.

Installing apps

Browse apps by category or tap **SEARCH** to search for a keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  → **Settings** → **Auto update apps**, and then select an option.

Managing apps

Uninstalling or disabling apps

On the Home screen, tap and hold an app, and then drag it to the **Disable** or **Uninstall** at the top of the screen. Alternatively, on the Home screen, tap **Settings** → **Applications**, select an app, and then tap **DISABLE** or **UNINSTALL**.

- **DISABLE:** Disable selected default apps that cannot be uninstalled from the device.
- **UNINSTALL:** Uninstall downloaded apps.

Enabling apps

On the Home screen, tap **Settings** → **Applications** → ▼ → **Disabled**, select an app, and then tap **ENABLE**.

Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device. When you open an app, a pop-up window may appear and request access to certain features or information. Tap **ALLOW** on the pop-up window to grant permissions to the app.

To view your app permission settings, open the Home screen and tap **Settings** → **Applications**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, open the Home screen, tap **Settings** → **Applications** → ⋮ → **App permissions**. Select an item and tap the switches next to apps to grant permissions.



If you do not grant permissions to apps, the basic features of the apps may not function properly.

Phone

Introduction

Make or answer voice calls.

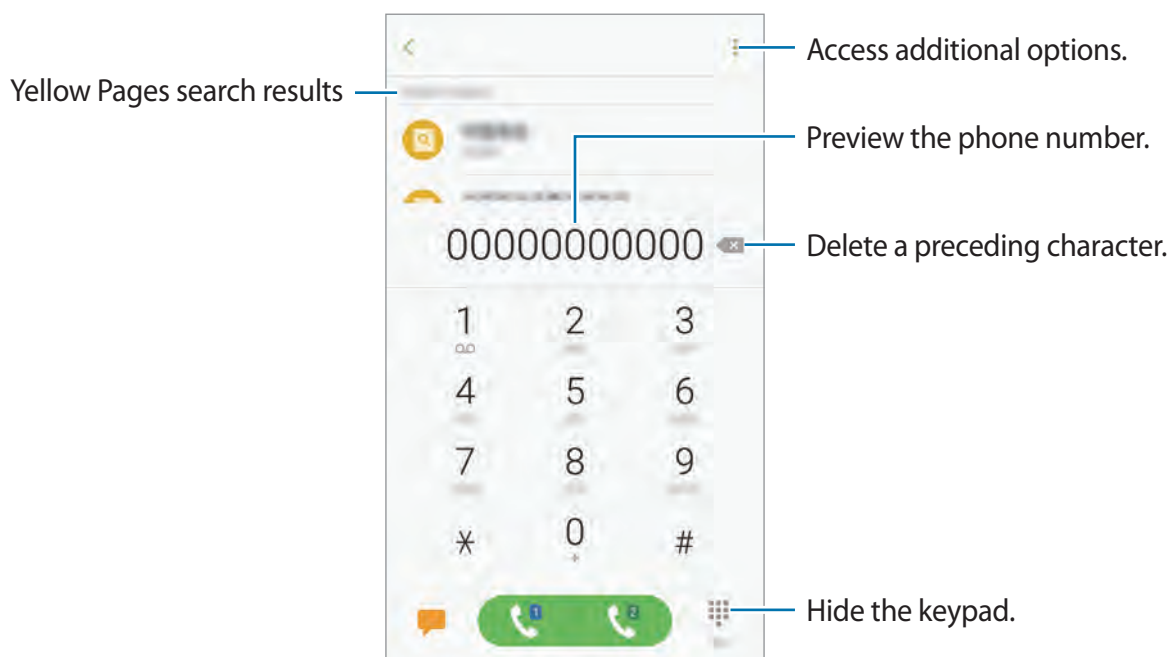
Making calls

1 Tap **Phone** on the Home screen.

2 Enter a phone number.


If the keypad does not appear on the screen, tap  to open the keypad.

3 Tap  or  to make a voice call.



Using speed dial

Set speed dial numbers to quickly make calls.

To set a number to speed dial, tap  → **Speed dial**, select a speed dial number, and then select a contact.

To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

Making calls from the locked screen

On the locked screen, drag  outside the large circle.

Making calls from call logs or contacts list




Tap **LOG** or **CONTACTS**, and then swipe to the right on a contact or a phone number to make a call.

Making calls using Yellow Pages

You can easily search for businesses and then call them using the call ID data provided by Yellow Pages.

Tap **YELLOW PAGES** and enter numbers or characters in the search field. The device automatically displays the businesses identified in the search. Select a business to call.

Making an international call

- 1 Tap  to open the keypad if the keypad does not appear on the screen.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap  or .

Receiving calls



Answering a call

When a call comes in, drag  outside the large circle.


Rejecting a call

When a call comes in, drag  outside the large circle.

To send a message when rejecting an incoming call, drag the reject message bar upwards.

To create various rejection messages, open the Home screen, tap **Phone** →  → **Settings** → **Call blocking** → **Call-reject messages**, enter a message, and then tap .

Missed calls

If a call is missed, the  icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, on the Home screen, tap **Phone** → **LOG** to view missed calls.

Blocking phone numbers

Block calls from specific numbers added to your block list.

1 On the Home screen, tap **Phone** → **⋮** → **Settings** → **Call blocking** → **Black list**.

2 Tap **BLACK LIST** → **+**.

3 Tap **Add from Contacts/Phone log** to select contacts, and then tap **DONE**.

To manually enter a number, tap **Add manually**, and then enter a phone number.

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.

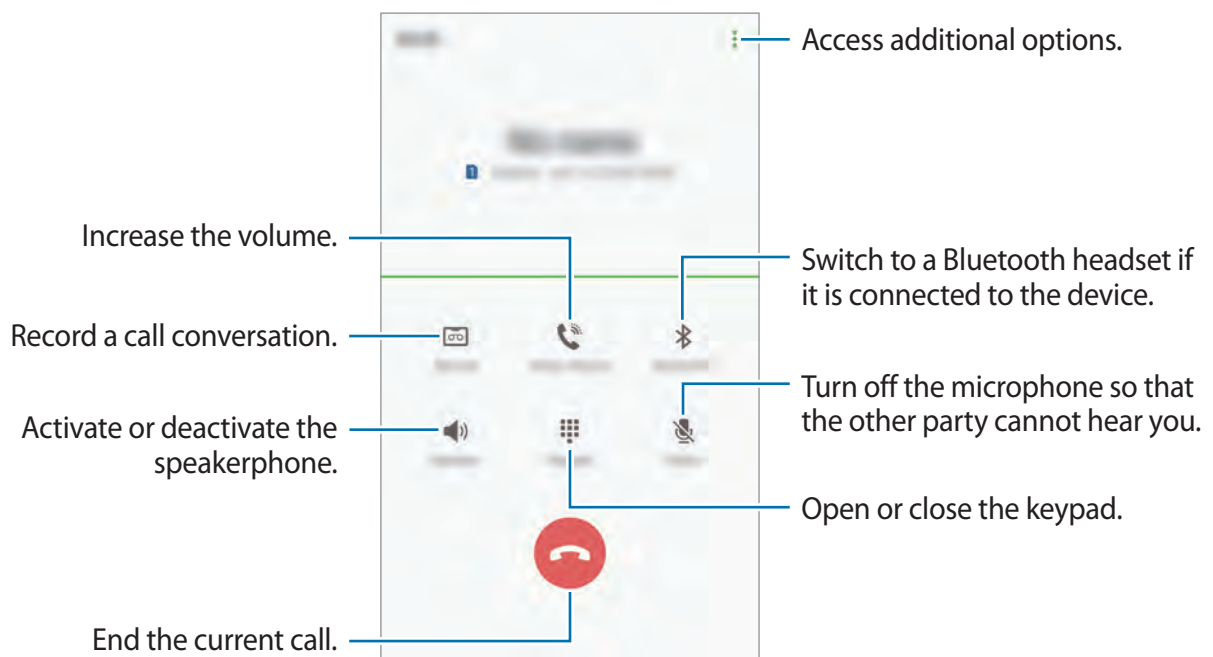


You can also block incoming calls from people that do not show their caller ID. Tap the **BLACK LIST** → **SETTINGS** and tap the Block anonymous calls switch to activate the feature.

Options during calls

During a voice call

The following actions are available:



When using the speakerphone, speak into the microphone at the top of the device and keep the device away from your ears.





Contacts


Introduction

Create new contacts or manage contacts on the device.

Adding contacts

Creating contacts manually




- 1 Tap **Contacts** on the Home screen.
- 2 Tap  and select a storage location.
- 3 Enter contact information.
 -  : Add an image.
 -  /  : Add or delete a contact field.
- 4 Tap **SAVE**.

To add a phone number to the contacts list from the keypad, open the Home screen and tap **Phone**. If the keypad does not appear on the screen, tap  to open the keypad. Enter the number and tap **Add to Contacts**.

To add a phone number to the contacts list from received calls, open the Home screen and tap **Phone** → **LOG** → a contact.

Creating contacts from Yellow Pages

You can easily search for businesses and add them to your contacts list.

- 1 Tap **Contacts** on the Home screen.
- 2 Tap **Yellow Pages** and select a business category from the list.
To search for businesses by number or keyword, tap **Search** and enter the search criteria.
- 3 Select a business and tap  → **Add to contacts**.
To make a call, tap .
To share the phone number, tap  → **Share via**.

Importing contacts

Import contacts from storage services to your device.

On the Home screen, tap **Contacts** →  → **Settings** → **Import/export contacts** → **IMPORT** and select an import option.

Searching for contacts

On the Home screen, tap **Contacts**.

Use one of the following search methods:

- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap the search field at the top of the contacts list and enter search criteria.

Once a contact is selected, take one of the following actions:

- ☆ : Add to favourite contacts.
- 📞 : Make a voice call.
- 📞^{IP} : Make an IP call.
- 💬 : Compose a message.
- ✉️ : Compose an email.

Sharing profile

Share your profile information, such as your photo and status message, with others using the profile sharing feature.



- This feature may not be available depending on the region or service provider.
- This feature is only available for contacts who have activated the profile sharing feature on their device.

On the Home screen, tap **Contacts** → your profile → **Profile sharing**, and then tap the switch to activate it. To use this feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.

To set additional items to share, tap **Shared profile info** and select items.

To set a contact group to share your profile with, tap **Share with** and select an option.

Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Tap **Contacts** on the Home screen.
- 2 Tap ⋮ → **Share**.
- 3 Tick contacts and tap **SHARE**.
- 4 Select a sharing method.

Messages


Introduction

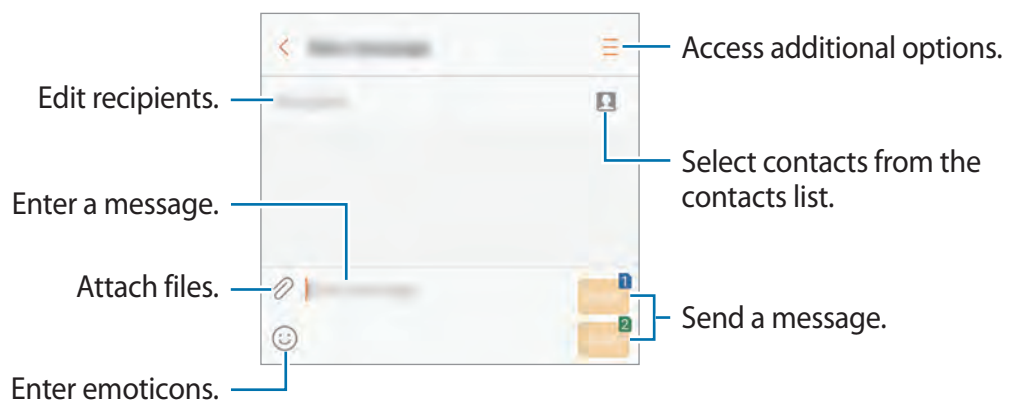
Send and view messages by conversation.

Sending messages



You may incur additional charges for sending messages when you are roaming.

- 1 Tap **Messages** on the Home screen.
- 2 Tap .
- 3 Add recipients and tap **COMPOSE**.
- 4 Enter a message.



- 5 Tap  or  to send the message.

Viewing messages

Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.

- 1 Tap **Messages** on the Home screen.
- 2 On the messages list, select a contact.
- 3 View your conversation.

Blocking unwanted messages

Block messages from specific numbers or messages that contain phrases added to your block list.

- 1 Tap **Messages** on the Home screen.
- 2 Tap **:** → **Settings** → **Block messages**.
- 3 Tap **Black list**.
To add phrases to block, tap **Block phrases**.
- 4 Tap **BLACK LIST** → **+**.
- 5 Tap **Add from Contacts/Phone log** to select contacts, and then tap **DONE**.
To manually enter a number, tap **Add manually**, and then enter a phone number.

When you receive messages from the blocked numbers or messages including blocked phrases, you will not be notified. To view blocked messages, tap **:** → **Settings** → **Block messages** → **Blocked messages**.

Setting the message notification

You can change notification sound, display options, and more.

- 1 Tap **Messages** on the Home screen.
- 2 Tap **⋮** → **Settings** → **Notifications**, and then tap the switch to activate it.
- 3 Change the notification settings.
 - **Notification sound:** Change the notification sound.
 - **Vibrations:** Set the device to vibrate when you receive messages.
 - **Pop-up display:** Set the device to display messages in pop-up windows.
 - **Preview message:** Set the device to display message content on the locked screen and in pop-up windows.

Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications. If this feature is not activated, open the Home screen, tap **Settings** → **Accessibility** → **Notification reminder**, and then tap the switch to activate it. Then, tap the **Messages** switch to activate it.

Internet

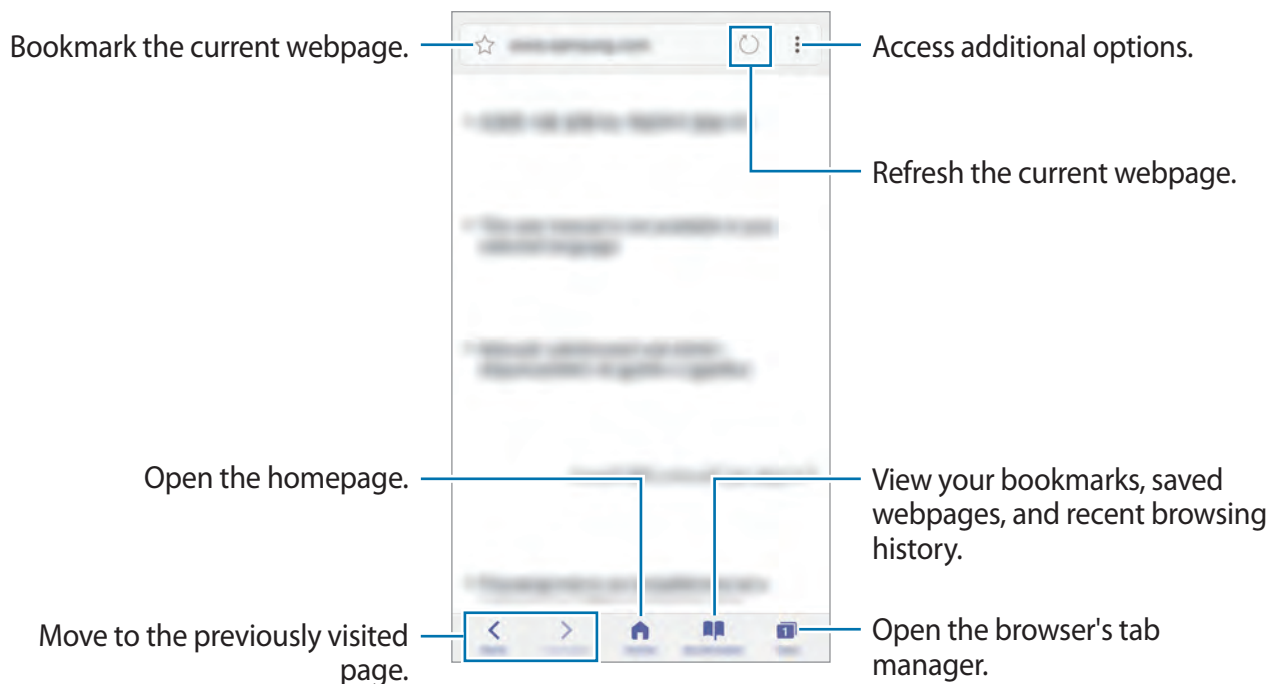
Introduction

Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

Browsing webpages

- 1 Tap **Internet** on the Home screen.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap **Go**.

To view the toolbars, drag your finger downwards slightly on the screen.



Using secret mode

In secret mode, you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password and your fingerprint.

Activating secret mode

In the toolbar at the bottom of the screen, tap **Tabs** → **ENABLE SECRET**. If you are using this feature for the first time, set whether to use a password for secret mode.



In secret mode, you cannot use some features, such as screen capture.

In secret mode, the device will change the colour of the toolbars.

Changing security settings

You can change your password or the lock method.

Tap **⋮** → **Settings** → **Privacy** → **Secret mode security** → **Change password**. To set your registered fingerprint as the lock method along with the password, tap the **Fingerprints** switch to activate it. Refer to [Fingerprint recognition](#) for more information about using your fingerprints.

Deactivating secret mode

In the toolbar at the bottom of the screen, tap **Tabs** → **DISABLE SECRET**. Alternatively, close the Internet app.



Email

Setting up email accounts


Set up an email account when opening **Email** for the first time.

- 1 Tap **实用工具** → **Email** on the Home screen.
- 2 Select an email service and enter the email address and password, and then tap **SIGN IN**.
To manually register a company email account, tap **MANUAL SETUP**.
- 3 Follow the on-screen instructions to complete the setup.

To set up another email account, tap  → **Settings** → **Add account**.

If you have more than one email account, you can set one as the default account. Tap  → **Settings** →  → **Set default account**.

Sending emails


- 1 Tap  to compose an email.
- 2 Add recipients and enter an email text.
- 3 Tap **SEND** to send the mail.

Reading emails

When **Email** is open, the device will automatically retrieve new emails. To manually retrieve emails, swipe downwards on the screen.

Tap an email on the screen to read it.



If email syncing is disabled, new emails cannot be retrieved. To enable email syncing, tap  → **Settings** → your account name, and then tap the **Sync account** switch to activate it.

Camera

Introduction


Take photos and record videos using various modes and settings.

Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

Launching Camera

Use the following methods to launch **Camera**:

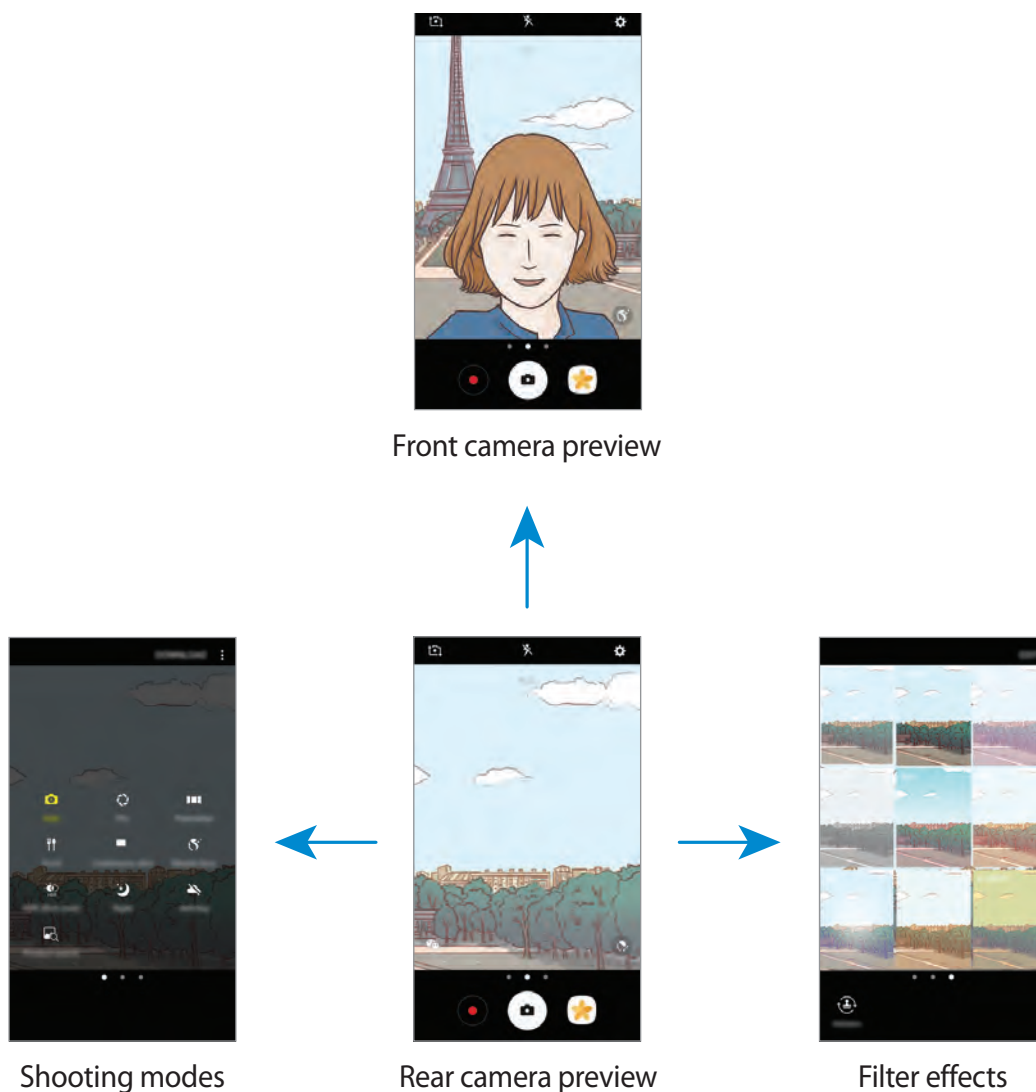
- Tap **Camera** on the Home screen.
- Press the Home key twice quickly.
- On the locked screen, drag  outside the large circle.



- Some methods may not be available depending on the region or service provider.
- Some camera features are not available when you launch **Camera** from the locked screen or when the screen is turned off while the security features are activated.

Using swipe gestures

Quickly control the preview screen by swiping in different directions. You can change the shooting mode, switch between cameras, or apply filter effects.



Switching cameras

On the preview screen, swipe upwards or downwards to switch between cameras.

Viewing shooting modes

On the preview screen, swipe from the left to the right to open the shooting modes list.

Viewing filter effects






On the preview screen, swipe from the right to the left to open the filter effects list. You can apply a unique feel to your photos or videos.



This feature is only available in some shooting modes.

Basic shooting

Taking photos or recording videos

- 1 Tap the image on the preview screen where the camera should focus.
 - 2 Tap  to take a photo or tap  to record a video. To take a series of photos, tap and hold .
- Spread two fingers apart on the screen to zoom in, and pinch to zoom out.
 - To adjust the brightness of photos or videos, tap the screen. When the adjustment bar appears, drag  on the adjustment bar towards **+** or **—**.
 - To capture an image from the video while recording, tap **Capture**.
 - To change the focus while recording a video, tap where you want to focus. To focus on the centre of the screen, tap .



- The preview screen may vary depending on the shooting mode and which camera is being used.
- The camera automatically shuts off when unused.
- Make sure that the lens is clean. Otherwise, the device may not work properly in some modes that require high resolutions.
- Your device's camera features a wide-angle lens. Minor distortion may occur in wide-angle photos and does not indicate device performance problems.

Locking the focus and exposure

Strong light/dark contrast and the subject being outside the auto focus area may make it difficult to achieve an appropriate exposure. Lock the focus or exposure and then take a photo.

Tap and hold the area to focus, the AF/AE frame will appear on the area and the focus and exposure setting will be locked. The setting remains locked even after you take a photo.



This feature is only available in some shooting modes.

Customising shooting modes

On the preview screen, swipe to the right to open the shooting modes list and select a mode.

To view the description of each mode, tap → **Info**.

To rearrange modes, tap → **Edit**, tap and hold a mode icon, and then drag it to a new location.

To add mode shortcuts to the Home screen, tap → **Add shortcut on home screen**.

Auto mode

Auto mode allows the camera to evaluate the surroundings and determine the ideal mode for the photo.

On the shooting modes list, tap **Auto**.

Pro mode

Take photos while manually adjusting various shooting options, such as exposure value and ISO value.

On the shooting modes list, tap **Pro**. Select options and customise the settings, and then tap to take a photo.

- : Select an appropriate white balance, so images have a true-to-life colour range. You can set the colour temperature.
- : Select an ISO value. This controls camera light sensitivity. Low values are for stationary or brightly lit objects. Higher values are for fast-moving or poorly lit objects. However, higher ISO settings can result in noise in photos.
- : Change the exposure value. This determines how much light the camera's sensor receives. For low-light situations, use a higher exposure.

Separating the focus area and the exposure area

You can lock the focus and the exposure on a selected area to prevent the camera from automatically based on changes to the subjects or light sources. In pro mode, you can separate the exposure and focus and set them to different points.



This feature is only available when you set the shutter speed and the focus to **Auto** in pro mode.

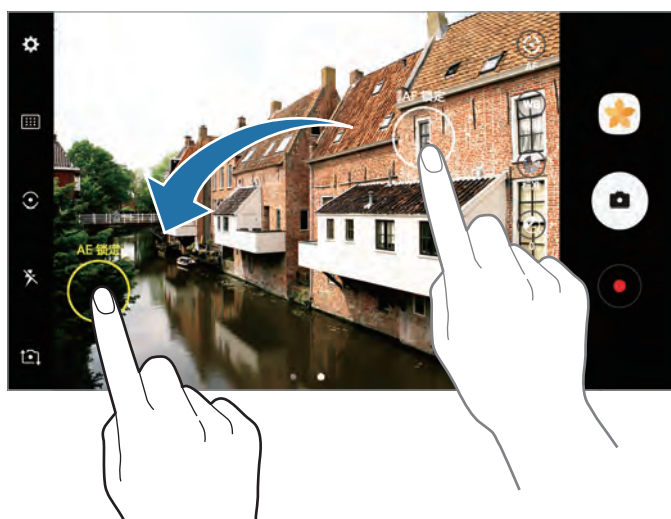
- 1 On the preview screen, tap and hold the area to focus.

The AF/AE frame will appear on the focus area.



- 2 Drag the AF/AE frame to the exposure area.

The exposure area will be separated from the focus area.



Panorama

Take a series of photos horizontally or vertically and then stitch them together to create a wide scene.

On the shooting modes list, tap **Panorama**.



To get the best shots using panorama mode, follow these tips:



- Move the camera slowly in one direction.
- Keep the image within the frame on the camera's viewfinder. If the preview image is out of the guide frame or you do not move the device, the device will automatically stop taking photos.
- Avoid taking photos of indistinct backgrounds, such as an empty sky or a plain wall.

Food

Take photos of food with more vibrant colours.

- 1 On the shooting modes list, tap **Food**.
- 2 Tap the screen and drag the circular frame over the area to highlight.
The area outside the circular frame will be blurred.
To resize the circular frame, drag a corner of the frame.



- 3 Tap  and drag the adjustment bar to adjust the colour tone.
- 4 Tap  to take a photo.

Continuous shot

Take a series of photos of moving subjects.


On the shooting modes list, tap **Continuous shot**.

Tap and hold  to take several photos continuously.

Beauty face

Take a photo with lightened skin tone and modified facial features.

On the shooting modes list, tap **Beauty face**.

To apply beauty effect, tap  and select options. Refer to Applying beauty effects for more information.

HDR (Rich tone)

Take photos with rich colours and reproduce details even in bright and dark areas.

On the shooting modes list, tap **HDR (Rich tone)**.



Without effect



With effect

Night

Take a photo in low-light conditions, without using the flash.

On the shooting modes list, tap **Night**.


Anti-fog

Take a photo or video in misty conditions.


On the shooting modes list, tap **Anti-fog**.

Selfie

Take self-portraits with the front camera. You can preview various beauty effects on the screen.



- 1 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.
- 2 On the shooting modes list, tap **Selfie**.
- 3 Face the front camera lens.
- 4 When the device detects your face, tap the screen to take a photo of yourself.
Alternatively, show your palm to the front camera. After recognising your palm, a countdown timer will appear. When the time is up, the device will take a photo.



To use various shooting options for the front camera, tap  → **Ways to take pictures**, and then tap the switches to activate them.

Using the selfie flash

When taking self-portraits with the front camera in low-light situations, the touchscreen can serve as a flash.


On the preview screen, tap  repeatedly until you reach . When you take a photo, the touchscreen will flash.

Applying beauty effects

You can modify facial features, such as your skin tone or face shape, before taking self-portraits.




This feature is available only in **Selfie** mode.


- 1 On the preview screen, tap .
- 2 Select the options below to apply beauty effects to your face on the preview screen and take a photo of yourself.
 - **Skin Tone:** Make your skin appear brighter and clearer.
 - **Slim Face:** Adjust the face shape and make your face appear slimmer.
 - **Large Eyes:** Make your eyes appear bigger.

Wide selfie

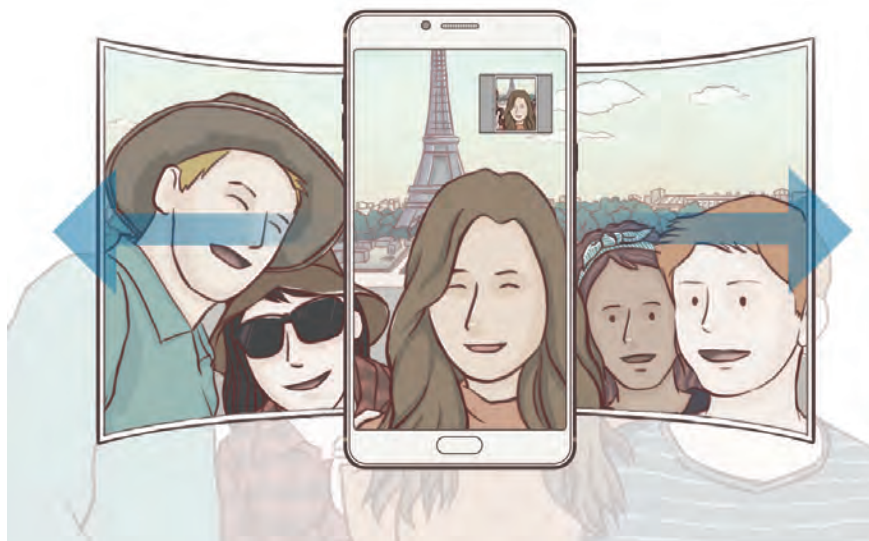
Take a wide self-portrait to include more people in the photo and avoid leaving people out.

- 1 On the preview screen, swipe upwards or downwards, or tap  to switch to the front camera for self-portraits.
- 2 On the shooting modes list, tap **Wide selfie**.
- 3 Face the front camera lens.
- 4 When the device detects your face show your palm to the front camera. After recognising your palm, a countdown timer will appear. When the time is up, the device will take a photo.



To use various shooting options for the front camera, tap  → **Ways to take pictures**, and then tap the switches to activate them.

- 5 Slowly swivel the device left and then right or vice versa to take a wide self-portrait. The device will take additional photos when the white frame moves to each end of the viewfinder window.



- Make sure to keep the white frame inside the viewfinder window.
- The subjects should remain still while taking wide self-portraits.
- The top and bottom parts of the image displayed on the preview screen may be cut out of the photo depending on the shooting conditions.

Downloading modes

Download more shooting modes from **Galaxy Apps**.

On the shooting modes list, tap **DOWNLOAD**.



Some downloaded shooting modes do not have access to every feature.





Camera settings




Quick settings

On the preview screen, use the following quick settings.



The available options may vary depending on the shooting mode and which camera is being used.

- : Select a metering method. This determines how light values are calculated.  **Center-weighted** uses the light in the centre portion of the shot to calculate the exposure of the shot.  **Spot** uses the light in a concentrated centre area of the shot to calculate the exposure of the shot.  **Matrix** averages the entire scene.

-  : Activate or deactivate the flash.
-  : Focus on a subject inside the circular frame and blur the image outside the frame.
-  : Adjust the slide bar to take clearer photos in foggy conditions.

Camera settings

On the preview screen, tap .



The available options may vary depending on the shooting mode and which camera is being used.

Rear camera

- **Picture size:** Select a resolution for photos. Using a higher resolution will result in higher quality photos, but they will take up more memory.
- **Video size:** Select a resolution for videos. Using a higher resolution will result in higher quality videos, but they will take up more memory.

Front camera

- **Picture size:** Select a resolution for photos. Using a higher resolution will result in higher quality photos, but they will take up more memory.
- **Video size:** Select a resolution for videos. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **Save pictures as previewed:** Invert the image to create a mirror-image of the original scene, when taking photos with the front camera.
- **Ways to take pictures:** Select shooting options to use.

Common

- **Timer:** Select the length of the delay before the camera automatically takes a photo.
- **Grid lines:** Display viewfinder guides to help composition when selecting subjects.
- **Location tags:** Attach a GPS location tag to the photo.



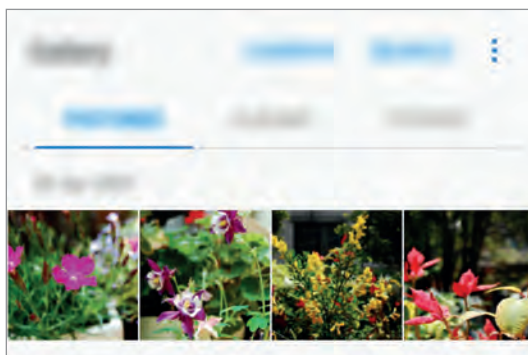
- GPS signal strength may decrease in locations where the signal is obstructed, such as between buildings or in low-lying areas, or in poor weather conditions.
- Your location may appear on your photos when you upload them to the Internet. To avoid this, deactivate the location tag setting.

- **Review pictures:** Set the device to show photos after capturing them.
- **Quick launch:** Set the device to launch the camera by pressing the Home key twice quickly.
- **Storage location:** Select the memory location for storage.
- **Voice control:** Set the device to take photos or record videos with voice commands. You can say “Smile”, “Cheese”, “Capture”, or “Shoot” to take a photo. To record a video, say “Record video.”
- **Volume key function:** Set the device to use the Volume key to control the shutter.
- **Shutter sound:** Enable or disable the shutter sound.
- **Detect QR codes:** Enable or disable the QR code reader.
- **Reset settings:** Reset the camera settings.
- **Contact us:** Ask questions or view frequently asked questions. Refer to [Samsung Members](#) for more information.

Gallery

Introduction

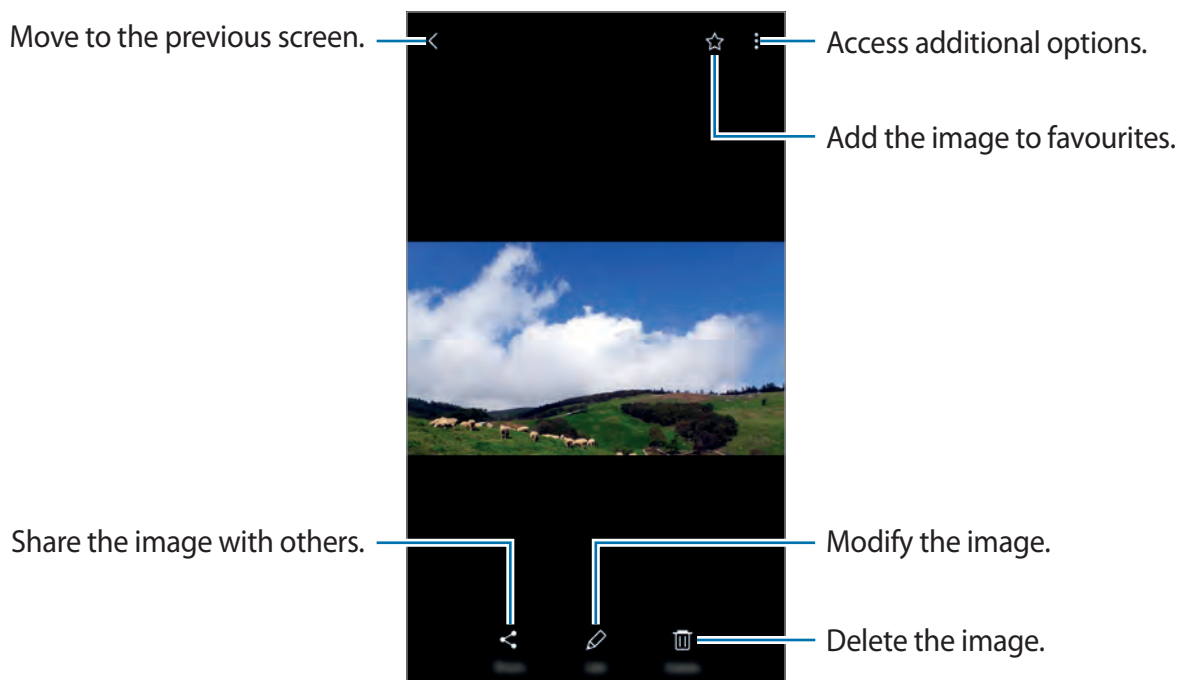
View images and videos stored in your device. You can also manage images and videos by album or create stories to share with others.



Viewing images or videos

Viewing images

- 1 On the Home screen, tap **Gallery** → **PICTURES**.
- 2 Select an image.



To hide or show the menus, tap the screen.



You can create a GIF animation or collage from multiple images. Tap **⋮** → **Animate** or **Collage**, and then select images. You can select up to six images for your collage.

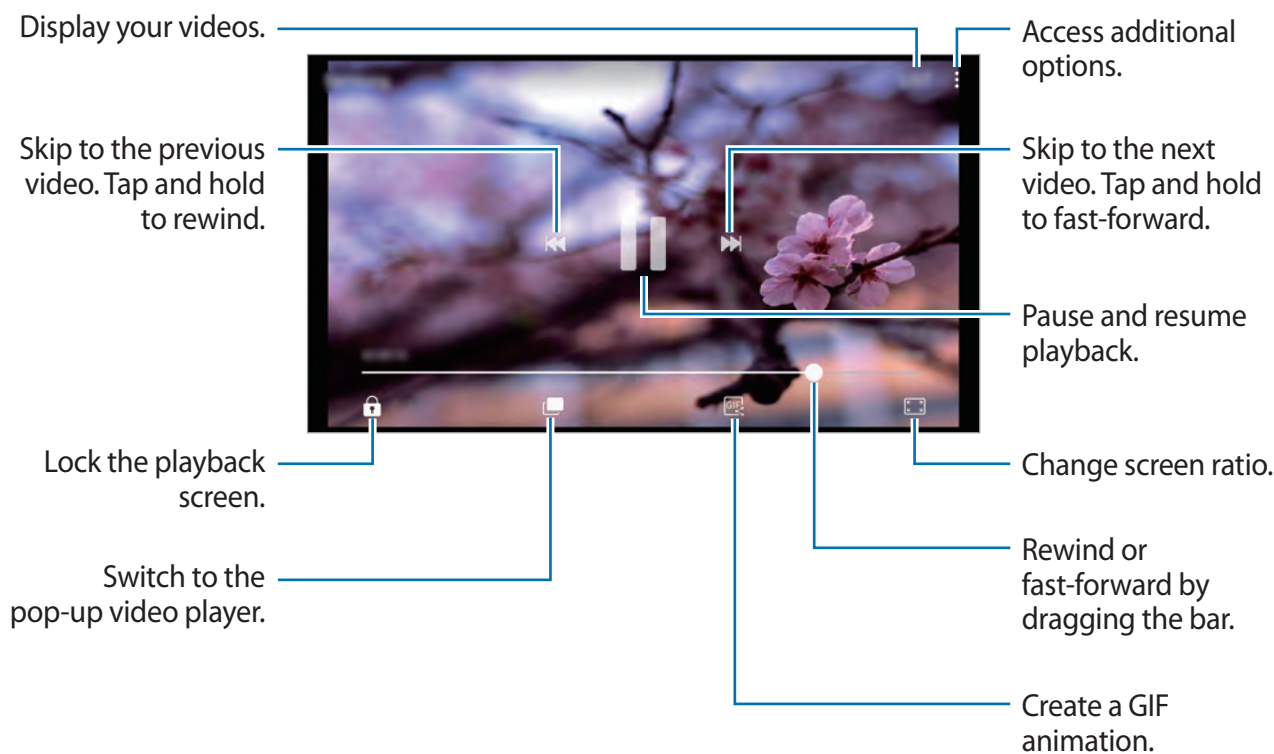
Searching for images

On the Gallery screen, tap **SEARCH** to view images sorted by category, such as location, people, documents, and more.

To search for images by entering keywords, tap **Q**.

Viewing videos

- 1 On the Home screen, tap **Gallery** → **PICTURES**.
- 2 Select a video to play. Video files show the ► icon on the preview thumbnail.



Drag your finger up or down on the left side of the playback screen to adjust the brightness, or drag your finger up or down on the right side of the playback screen to adjust the volume. To rewind or fast-forward, swipe to the left or right on the playback screen.

Viewing albums

You can sort the images and videos saved in your device by folder or album. The animations or collages you have created will also be sorted in your folders on the albums list.


On the Home screen, tap **Gallery** → **ALBUMS** and select an album.

Viewing stories



When you capture or save images and videos, the device will read their date and location tags, sort the images and videos, and then create stories. To create stories automatically, you must capture or save multiple images and videos.

Creating stories

Create stories with various themes.

- 1 On the Home screen, tap **Gallery** → **STORIES**.
- 2 Tap  → **Create story**.
- 3 Tick images or videos to include in the story and tap **DONE**.
- 4 Enter a title for the story and tap **CREATE**.

To add images or videos to a story, select a story and tap **ADD ITEMS**.

To remove images or videos from a story, select a story, tap  → **Edit**, tick images or videos to remove, and then tap  → **Remove from story**.

Sharing stories

You can share stories with your contacts.

- 1 On the Home screen, tap **Gallery** → **STORIES**.
- 2 Select a story to share.
- 3 Tap **INVITE**, tick contacts, and then tap **DONE**.

When your contacts accept the share request, the story will be shared and more images and videos can be added to the story by your contacts.



- To use this feature, your phone number must be verified.
- You may incur additional charges when sharing files via the mobile network.
- If the recipients have not verified their phone numbers or if their devices do not support the feature, a link to the files will be sent to them via text message. Link recipients may not be able to use some features. The link will expire after a certain period.

Deleting stories

- 1 On the Home screen, tap **Gallery** → **STORIES**.
- 2 Tap and hold a story to delete, and tap **DELETE**.

Deleting images or videos

Deleting an image or a video

Select an image or a video and tap **Delete** at the bottom of the screen.

Deleting multiple images and videos

- 1 On the Gallery main screen, tap and hold an image or a video to delete.
- 2 Tick the images or videos to delete.
- 3 Tap **DELETE**.

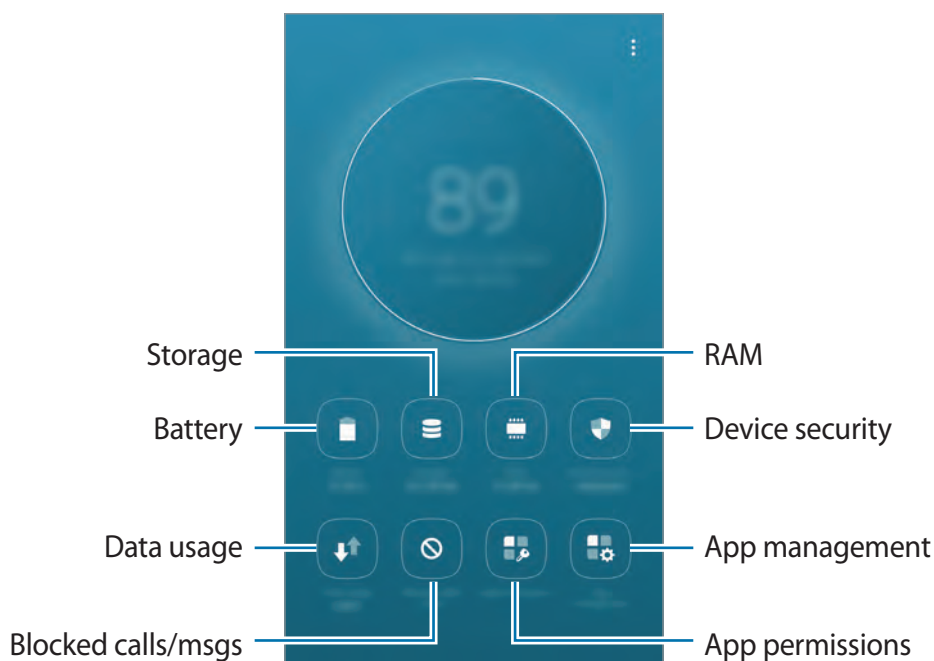
Sharing images or videos

Select an image or a video, tap **Share** at the bottom of the screen, and then select a sharing method.

Smart Manager

Introduction

The Smart manager provides an overview of the status of your device's battery, storage, RAM, and system security. You can also automatically optimise the device with a tap of your finger.



Using the quick optimisation feature

On the Home screen, tap **实用工具** → **Smart Manager** → **Tap here to optimise your device**.

The quick optimisation feature improves device performance through the following actions.

- Clearing some memory.
- Deleting unnecessary files and closing apps running in the background.
- Scanning for malware.

Battery

On the Home screen, tap **实用工具** → **Smart Manager** → **Battery**.

Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.



- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.
- You cannot receive notifications from apps that use power saving mode.

Storage

Check the status of the used and available memory.

On the Home screen, tap **实用工具** → **Smart Manager** → **Storage**.

Managing the memory

To delete residual files, such as cache, tap **CLEAN NOW**. To delete files or uninstall apps that you do not use any more, select an option under User data. Then, tick items to select and tap **DELETE** or **UNINSTALL**.

RAM

On the Home screen, tap **实用工具** → **Smart Manager** → **RAM**.

To speed up your device by reducing the amount of RAM you are using, tick apps from the apps list, and tap **CLEAN NOW**.

Device security

Check the device's security status. This feature scans your device for malware.

On the Home screen, tap **实用工具** → **Smart Manager** → **Device security**.

Data usage

Check the device's data usage amount. You can customise the settings for the limitation.

On the Home screen, tap **实用工具** → **Smart Manager** → **Data usage**.

Blocked calls/messages

Reject calls or messages from specified phone numbers or reject messages containing specified text.

On the Home screen, tap **实用工具** → **Smart Manager** → **Blocked calls/messages**.

App permissions

Specify functions to use for each app.

On the Home screen, tap **实用工具** → **Smart Manager** → **App permissions**.

App management

Manage the app settings for auto run, notifications, or locking apps.

On the Home screen, tap **实用工具** → **Smart Manager** → **App management** and tap the button under each feature.

- **Auto run apps:** Turn off auto run for each app to prevent them from running in the background.
- **Notifications:** Change the notification settings for each app.
- **App lock:** Set a lock method to prevent others from accessing selected apps.

Samsung Pay

Introduction

Register frequently used cards to Samsung Pay, a mobile payment service, to make payments quickly and securely. Samsung Pay supports magnetic secure transmission (MST) as well as near field communication (NFC) to allow payment through standard credit card readers. You can view more information, such as cards that support this feature at www.samsung.com.cn/samsungpay. Alternatively, open the Home screen and tap **Samsung Pay** → **More** → **Help**.



- This app's availability and supported features may vary depending on the region or service provider.
- The procedures for the initial setup and card registration may vary depending on the region or service provider.



Before you start

- To use this feature, you must sign in to your Samsung account and register your fingerprints. For more information, refer to [Samsung account](#) and [Fingerprint recognition](#).
- To make payments with Samsung Pay, the device may be required a connection to a Wi-Fi or mobile network depending on the region.

Setting up Samsung Pay

When running this app for the first time or restart it after performing a data reset, follow the on-screen instructions to complete the initial setup.

- 1 On the Home screen, tap **Samsung Pay**.
- 2 Sign in to your Samsung account.
- 3 Read and agree to the terms and conditions.
- 4 Register your fingerprint to use when making payments.
- 5 Create a PIN to use when making payments instead of your fingerprint.



This PIN will be used to verify various actions in Samsung Pay, such as making payments and unlocking the app.

Registering cards

You can easily register cards by capturing their images with the camera.

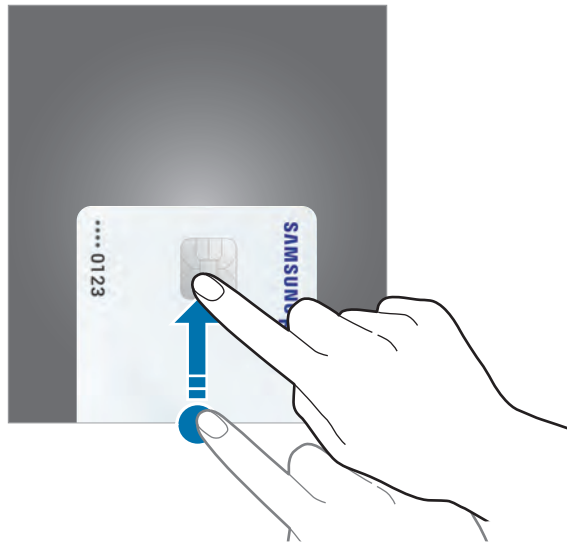


You can check the cards that support this feature from the Samsung Pay website (www.samsung.com.cn/samsungpay).

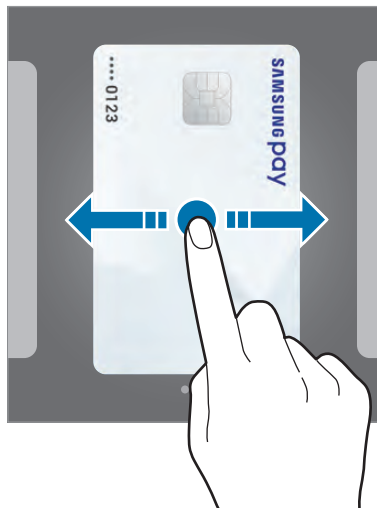
On the Home screen, tap **Samsung Pay** → **Add** and follow the on-screen instructions to complete your card registration.

Making payments

- 1 Tap and hold a card image at the bottom of the screen and drag it upwards.
Alternatively, tap **Samsung Pay** on the Home screen.



- 2 On the cards list, swipe to the left or right and select a card to use.



- 3 Place your finger on the Home key to scan your fingerprint.
Alternatively, enter the payment PIN you set when setting up the Samsung Pay.

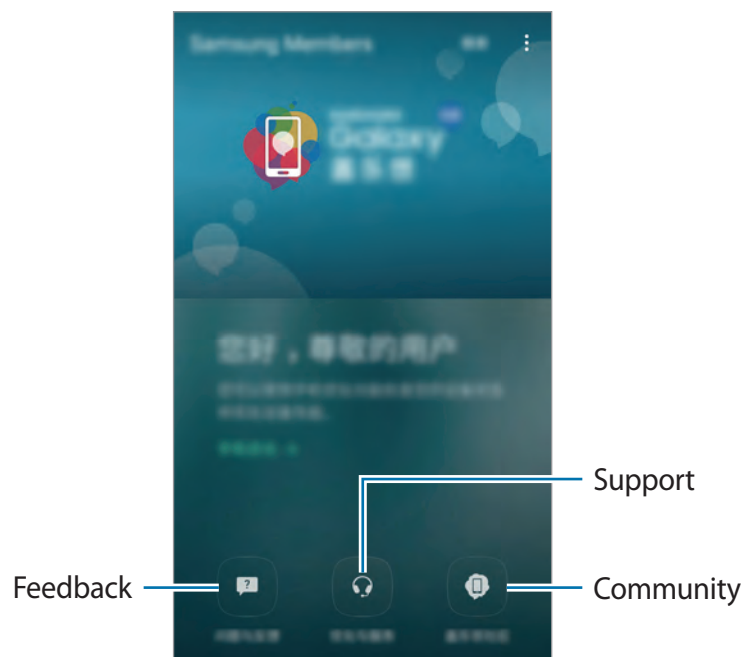
4 Touch the back of your device to the card reader.

When the card reader recognises the card information, the payment will be processed.



Samsung Members

Samsung Members offers support services to customers, such as device problem diagnosis, and lets users submit questions and error reports. You can also share information with others in the Galaxy users' community or view the latest Galaxy news and tips. **Samsung Members** can help you solve any problems you might encounter while using your device.





- This app's availability and supported features may vary depending on the region or service provider.
- To submit your feedback or post your comments in **Feedback** and **Community**, you must sign in to your Samsung account. Refer to [Samsung account](#) for more information.

Feedback

Search frequently asked questions for solutions to problems that occur on your device or ask questions related to the device.

On the Home screen, tap **Samsung** → **Samsung Members** → **Feedback**.

- **FAQ:** View frequently asked questions and their answers by category.
- **QUESTIONS/ERRORS:** Submit a question or error report to the Samsung Service Centre.



When you submit a question or error report, your device information, such as model name and operating system log (which is optional to send), will also be sent for a more accurate analysis.

Support

Check to see if there are any problems with your device's hardware, and access customer service information.

On the Home screen, tap **Samsung** → **Samsung Members** → **Support**.

- **Optimise device:** Diagnose your device and optimise the device performance.
- **Self-service:** Access various customer support services and information, such as the location of the nearest Samsung service centre or service policies.
- **Service agent:** Contact Samsung service representatives by using hotline numbers or schedule a visit if necessary.



For some customer services, you must first download their applications.

Community

Share opinions, information, and useful tips for Galaxy devices with other Galaxy users.

On the Home screen, tap **Samsung** → **Samsung Members** → **Community**.



This feature may not be available depending on the region or service provider.

Suggestions

Send your ideas for new apps or features and your opinions about how features can be improved.

On the Home screen, tap **Samsung** → **Samsung Members** → **Suggestions**.



This feature may not be available depending on the region or service provider.

News and tips

View the latest Galaxy news and usage tips.

On the Home screen, tap **Samsung** → **Samsung Members** → **⋮** → **News and tips**.



This feature may not be available depending on the region or service provider.

Game Launcher

Introduction

Game Launcher gathers your games downloaded from **Galaxy Apps** or another apps store into one place for easy access. You can set the device to game mode to play games more easily.



Using Game Launcher

- 1 On the Home screen, tap **Settings** → **Advanced features** → **Games** → **Game Launcher** and tap the switch to activate it.

Game Launcher will be added to the Home screen.



When you deactivate the feature, **Game Launcher** will be removed from the Home screen.

- 2 On the Home screen, tap **Samsung** → **Game Launcher**.

- 3 Tap a game from the games list.



Games downloaded from **Galaxy Apps** or another apps store will be automatically shown on the game launcher screen. If you cannot see your games, tap **Tap here to add unlisted games**.

Removing a game from Game Launcher

Tap and hold a game and drag it to **Remove** at the top of the screen.

Activating game power saving mode

When you activate game power saving mode, the device will lower games' resolution and frame rate to reduce battery consumption.

On the Home screen, tap **Samsung** → **Game Launcher** → **Save power during game**. Select one of the following options:

- **Off:** Power saving mode is not used.
- **Save power:** Decrease battery power consumption by lowering the resolution and frame rate.
- **Save maximum power:** Dramatically decrease the battery power consumption by lowering the resolution and frame rate.



Battery power efficiency may vary by game.


Using Game Tools

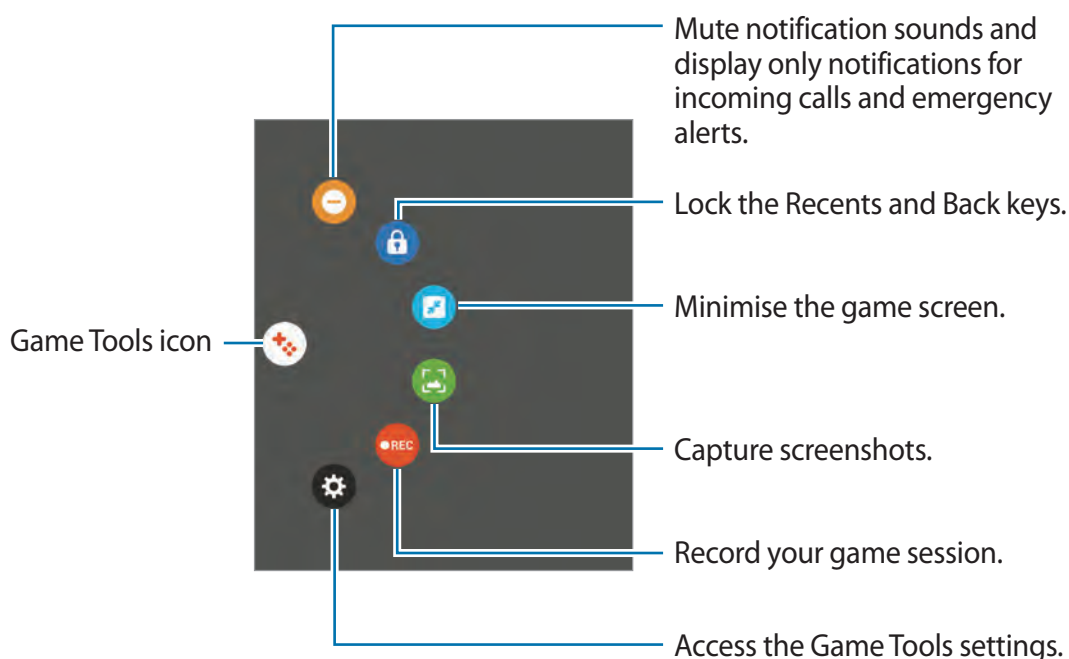
You can set the Game Tools icon to be displayed as a floating icon on game screens.

On the Home screen, tap **Settings** → **Advanced features** → **Games** → **Game Tools** and tap the switch to activate it.



While playing a game, tap  to display the game tools.

To move the icon, tap  and drag it to a new location.

To remove the icon from the current game screen, tap and hold  and drag it to **Hide** at the top of the screen.



Blocking notifications during games

Tap  →  to mute notification sounds and display only notifications for incoming calls and emergency alerts, so that you can enjoy your games without being disturbed. If you receive an incoming call, a small notification will appear at the top of the screen.

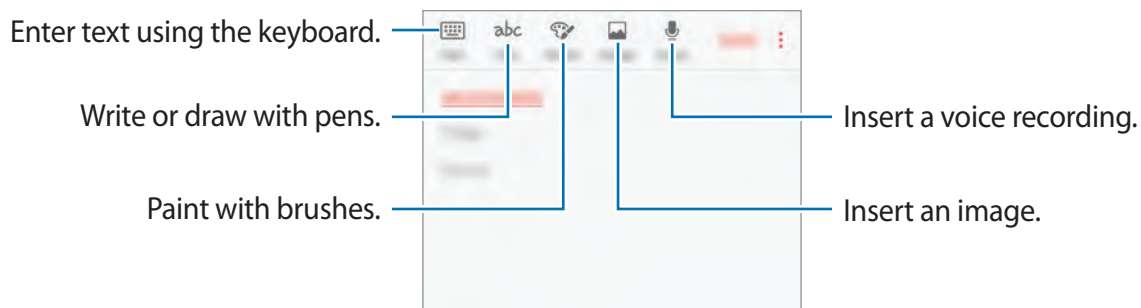
Samsung Notes

Introduction

Create notes by entering text from the keyboard or by writing or drawing on the screen. You can also insert images or voice recordings into your notes.

Creating notes

- 1 On the Home screen, tap **实用工具** → **Samsung Notes** → **ALL** → **+**.
- 2 Select an input method from the toolbar at the top of the screen and compose a note.
 - Tap **Pen** to write or draw.
 - Tap **Brush** to paint with various brushes.
 - Tap **Image** to insert an image by selecting from **Gallery** or by taking a photo.
 - Tap **Voice** to record a voice recording and insert it into the note. Voice recording will start immediately.



- 3 When you are finished composing the note, tap **SAVE**.

Deleting notes

- 1 On the Home screen, tap **实用工具** → **Samsung Notes**.
- 2 Tap **ALL**, or tap **COLLECTIONS** and select a category.



- 3 Tap and hold a note to delete.
To delete multiple notes, tick more notes to delete.
- 4 Tap **DELETE**.

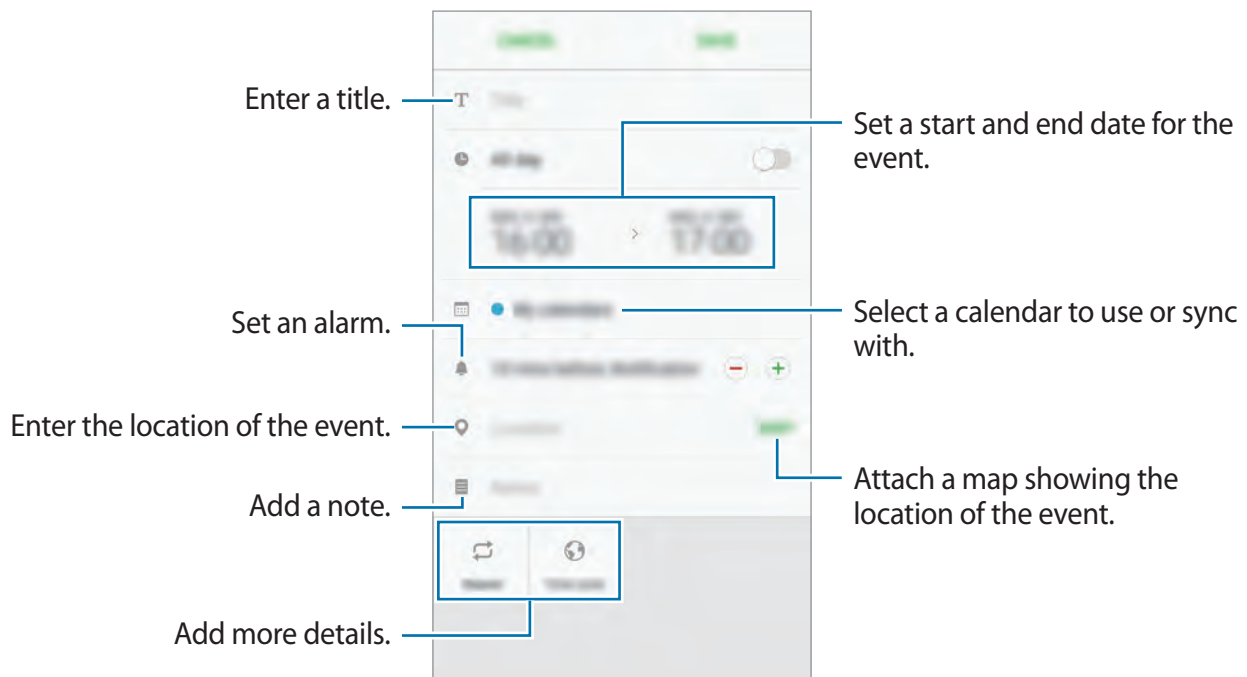
Calendar

Introduction

Manage your schedule by entering upcoming events or tasks in your planner.


Creating events

- 1 Tap **Calendar** on the Home screen.
- 2 Tap  or double-tap a date.
If the date already has saved events or tasks in it, tap the date and tap .
- 3 Enter event details.




- 4 Tap **SAVE** to save the event.

Creating tasks

- 1 Tap **Calendar** on the Home screen.
- 2 Tap **VIEW** → **Tasks**.
- 3 Enter task details and tap **TODAY** or **TOMORROW** to set a due date.
To add more details, tap .
- 4 Tap **SAVE** to save the task.

Syncing events and tasks with your accounts

On the Home screen, tap **Settings** → **Cloud and accounts** → **Accounts**, select an account service, and then tap the **Sync Calendar** switch to sync events and tasks with the account.

To add accounts to sync with, open the Home screen and tap **Calendar** →  → **Manage calendars** → **Add account**. Then, select an account to sync with and sign in. When an account is added, it will appear on the list.

S Health

Introduction

S Health helps you manage your wellness and fitness. Set fitness goals, check your progress, and keep track of your overall wellness and fitness.

Starting S Health

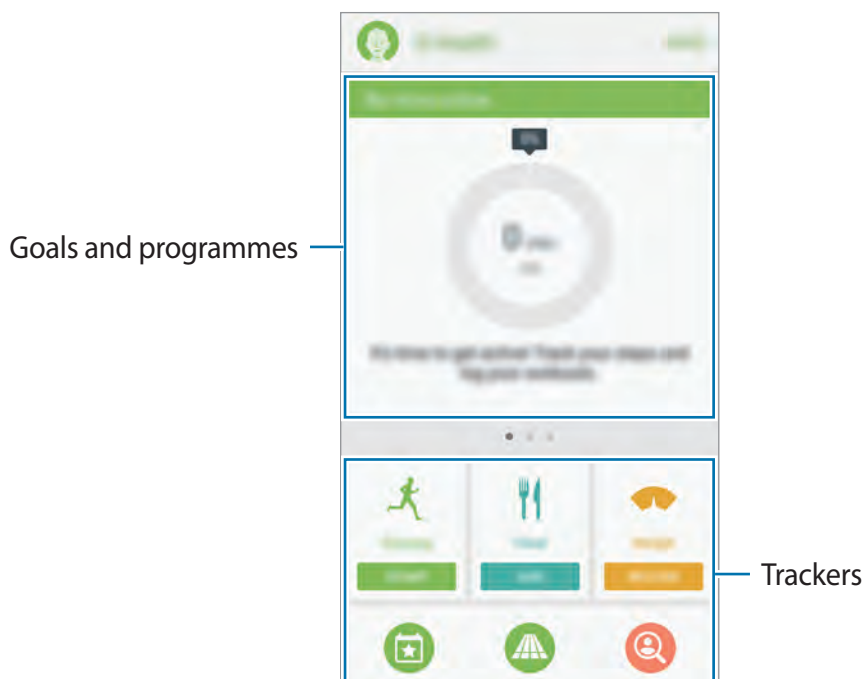
When running this app for the first time or restart it after performing a data reset, follow the on-screen instructions to complete the setup.

- 1 Tap **Samsung** → **S Health** on the Home screen.
- 2 Follow the on-screen instructions to complete the setup.

Using S Health

You can view the key information from S Health menus and trackers to monitor your wellness and fitness.

Tap **Samsung** → **S Health** on the Home screen.



To add trackers, goals, or programmes to the S Health screen, tap **MORE** → **Manage items**, and then select items under **TRACKERS**, **GOALS**, or **PROGRAMMES** tab.

- **TRACKERS:** Monitor your activities, food intake, and body measurements.
- **GOALS:** Set your daily fitness goals and view your progress.
- **PROGRAMMES:** Use customisable exercise programmes.



To access more information about S Health functions, tap **MORE** → **Settings** → **Help**.

Additional information

- S Health is intended for fitness and wellness purposes only and is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease.
- The available functions, features and addable applications for S Health may vary from country to country due to different local laws and regulations. You should check the features and applications available in your specific region before use.
- S Health applications and its service can be changed or discontinued without prior notice.
- The purpose for data collection is limited to providing the service that you have requested, including providing additional information to enhance your wellness, sync data, data analysis and statistics or to develop and provide better services. (But if you sign in to your Samsung account from S Health, your data may be saved on the server for data backup purposes.) Personal information may be stored until the completion of such purposes. You can delete personal data stored by S Health by using the Reset data option in the Settings menu. To delete any data you have shared with social networks or transferred to storage devices, you must delete them separately.
- You may share and/or sync your data with additional Samsung services or compatible third party services that you select, as well as with any of your other connected devices. Access to S Health information by such additional services or third party devices will only be permitted with your express approval.
- You assume full responsibility for the inappropriate use of data shared on social networks or transmitted to others. Use caution when sharing your personal data with others.
- If the device is connected to measuring devices, verify the communication protocol to confirm proper operation. If you use a wireless connection, such as Bluetooth, the device may be affected by electronic interference from other devices. Avoid using the device near other devices that transmit radio waves.
- Please read Terms and Conditions and Privacy Policy of S Health carefully before using it.

S Voice

Introduction

Perform various tasks simply by speaking.


Setting a wake-up command

You can launch **S Voice** using your own wake-up command.

When launching **S Voice** for the first time, tap **START** and set your own wake-up command.

To change the wake-up command, open the Home screen and tap **Samsung** → **S Voice**.

Then, tap  → **Voice wake-up** → **Change wake-up command** → **START**, and then follow the on-screen instructions.

To set the device to launch S Voice using the wake-up command while the device is locked, tap  and tap the **Wake up in secured lock** switch to activate it.

Using S Voice

- 1 Say the preset wake-up command.

Alternatively, open the Home screen and tap **Samsung** → **S Voice**.

When **S Voice** is launched, the device begins voice recognition.



This app may not be available depending on the region or service provider.

S Voice settings



View examples of voice commands.

- 2 Say a voice command.

If the device recognises the command, the device will perform the corresponding action.

To repeat a voice command or say a different command, tap  or say the preset wake-up command.




This app will close automatically if the device is not used for a specified period.

Tips for better voice recognition

- Speak clearly.
- Speak in quiet places.
- Do not use offensive or slang words.
- Avoid speaking in dialectal accents.

The device may not recognise your commands or may perform unwanted commands depending on your surroundings or how you speak.

Setting the language

On the Home screen, tap **Samsung** → **S Voice** →  → **Language**, and then select a language.



The selected language is applied to **S Voice** only, not to the language displayed on the device.

S Assistant


S Assistant helps you to organise your daily schedule. You can use recommended services and remember events by receiving reminder cards. You can also use convenient assistant services to do things, like making hotel reservations or tracking deliveries.

Tap **Samsung** → **S Assistant** on the Home screen.



You can set up your profile to receive more specific reminder cards. Tap **MY PAGE** → **Profile** and customise settings, such as your favourite places, sleep time, and work time.

Creating custom reminders

- 1 On the S Assistant screen, tap **REMINDERS** → .
- 2 Enter reminder details.
- 3 Tap **SAVE** to save the reminder.
You will receive the reminder card at the time you set.

Viewing reminder cards

When you receive reminder cards, a card notification will appear on the notification panel.

- 1 Open the notification panel and select a card notification.
- 2 Swipe upwards or downwards on the card to view its information and recommended actions.

Using assistant services

You can use convenient assistant services to do things, like making hotel reservations or tracking deliveries.

On the S Assistant screen, tap **LIFE SERVICES** and select a service to use.

Samsung MILK Music

Listen to music stored on your device and stream online music from Samsung Milk, the music service provided by Samsung.

Tap **Samsung MILK Music** on the Home screen.

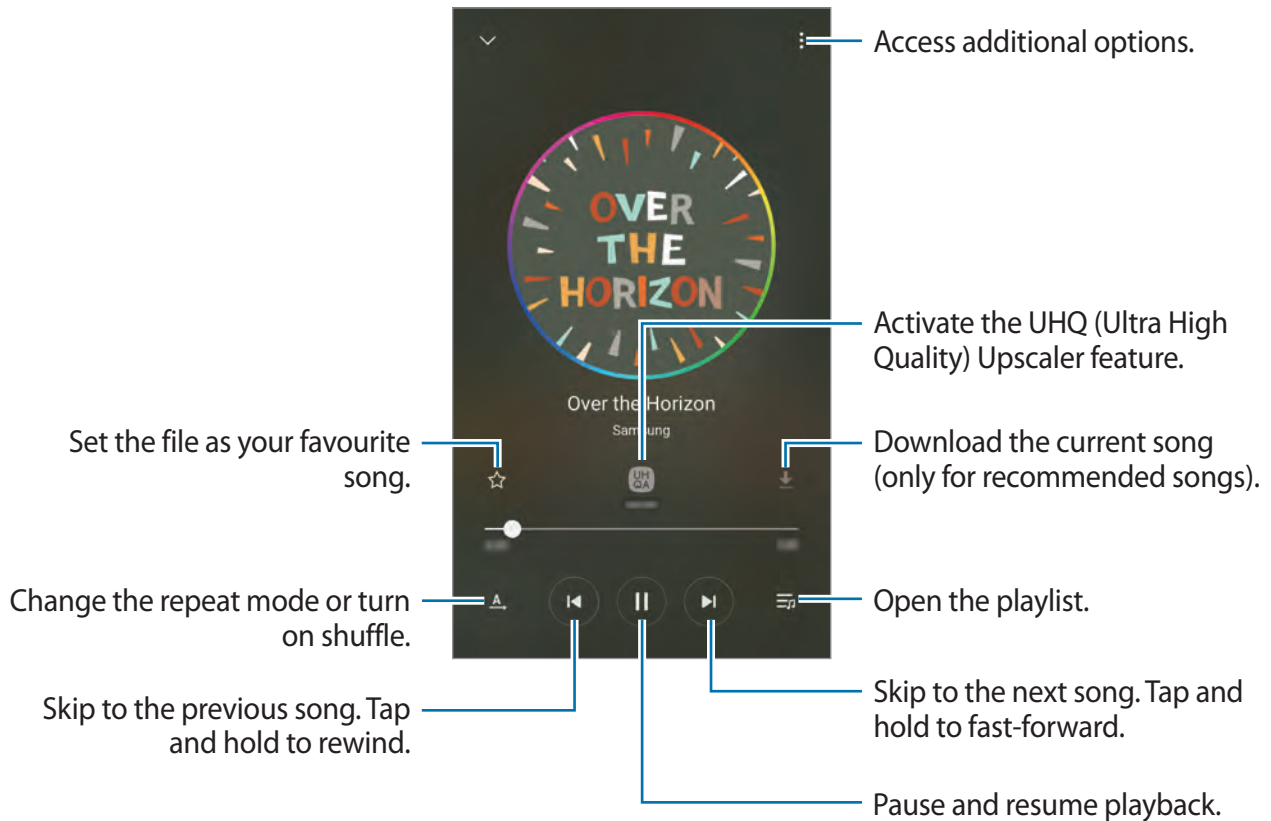
Tap one of the following options:

- **MY MUSIC:** Listen to music stored on your device.
- **RECOMMENDED:** Listen to recommended online music.
- **RADIO STATIONS:** Listen to music from online radio stations.

Playing music

Tap **MY MUSIC** or **RECOMMENDED**, select a category, and then select a song to play.

Tap the album image at the bottom of the screen to open the music player screen.



UHQA

Use the UHQ (Ultra High Quality) Upscaler feature to improve the sound quality and get a sound closer to the original sound.

Connect a headset to the device. While playing music, tap  to activate it.



- Sound quality may vary depending on the connected headset.
- If you connect a Bluetooth headset that supports the UHQ feature, you can listen to music wirelessly.

Samsung Video

Watch videos stored on your device and stream online video content from various Video On Demand (VOD) services.

Tap **Samsung** → **Samsung Video** on the Home screen.

Tap one of the following options:



- **CATEGORY:** View online videos by category.
- **RECOMMENDED:** View recommended online videos.
- **MY VIDEOS:** View videos stored on your device.

Voice Recorder

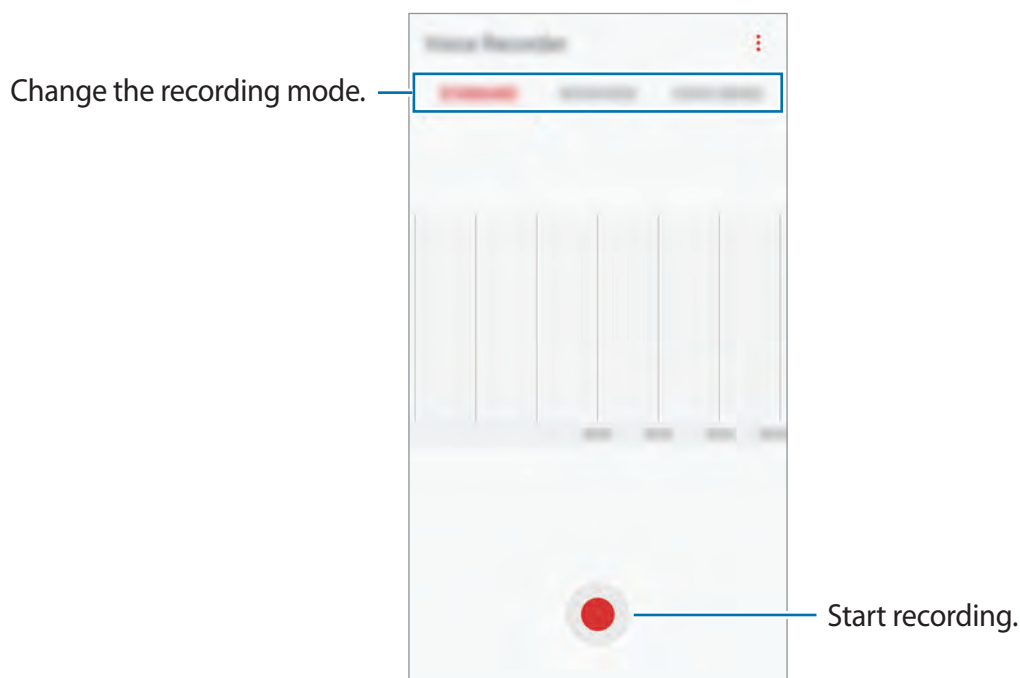
Introduction

Use different recording modes for various situations, such as in an interview. The device can convert your voice to text and distinguish between sound sources.

Making voice recordings

- 1 On the Home screen, tap **实用工具** → **Voice Recorder**.
- 2 Tap  to start recording. Speak into the microphone.
Tap  to pause recording.

While making a voice recording, tap **BOOKMARK** to insert a bookmark.



3 Tap ■ to finish recording.

4 Enter a file name and tap **SAVE**.

Changing the recording mode

On the Home screen, tap 実用工具 → Voice Recorder.

Select a mode from the top of the voice recorder screen.

- **STANDARD:** This is the normal recording mode.
- **Interview:** The microphone is sensitive to sounds from two directions. In this mode, both the top and the bottom of the device pick up equal amounts of sound.
- **VOICE MEMO:** The device records your voice and simultaneously converts it to on-screen text. For best results, keep the device near your mouth and speak loudly and clearly in a quiet place.



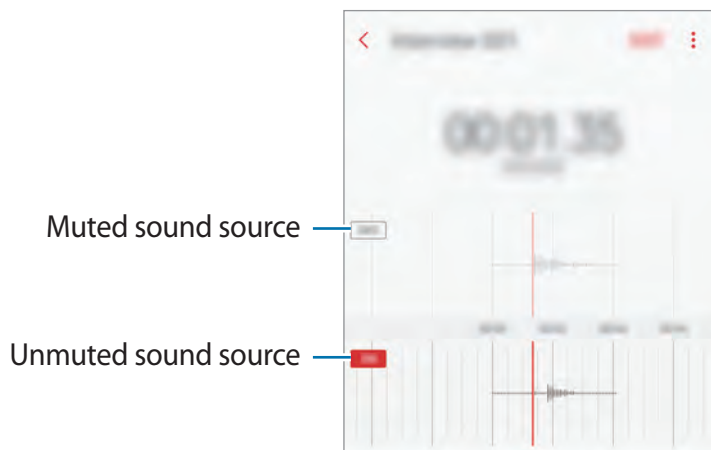
If the voice memo system language does not match the language you are speaking, the device will not recognise your voice. Before using this feature, tap the current language to set the voice memo system language.

Playing selected voice recordings

When you review interview recordings, you can mute or unmute certain sound sources in the recording.

- 1 On the Home screen, tap **实用工具** → **Voice Recorder**.
- 2 Tap **List** and select a voice recording made in interview mode.
- 3 To mute certain sound sources, tap **ON** for the corresponding direction that sound is to be muted.

The icon will change to **OFF** and the sound will be muted.



My Files

Access and manage various files stored in the device.

On the Home screen, tap **实用工具** → **My Files**.

View files by category or view files stored in the device.

To check the status of used and available memory, tap **⋮** → **Manage storage usage**.

To search for files or folders, tap **SEARCH**.

Clock

Introduction

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

Alarm

On the Home screen, tap **Clock** → **Alarm**.

Setting alarms

Tap **ADD** in the alarms list, set an alarm time, select the days on which the alarm will repeat, set other various alarm options, and then tap **SAVE**.

To open the keypad to enter an alarm time, tap the time input field.

To activate or deactivate alarms, tap the clock icon next to the alarm in the alarms list.

Stopping alarms

Tap **DISMISS** to stop an alarm. If you have previously enabled the snooze option, tap **SNOOZE** to repeat the alarm after a specified length of time.

Deleting alarms

Tap  on an alarm in the list of alarms.

World clock

On the Home screen, tap **Clock** → **World clock**.

Creating clocks

Enter a city name or select a city from the globe, and then tap .

Deleting clocks

Tap  on a clock.

Stopwatch

- 1 On the Home screen, tap **Clock** → **Stopwatch**.
- 2 Tap **START** to time an event.
To record lap times while timing an event, tap **LAP**.
- 3 Tap **STOP** to stop timing.
To restart the timing, tap **RESUME**.
To clear lap times, tap **RESET**.


Timer

- 1 On the Home screen, tap **Clock** → **Timer**.
- 2 Set the duration, and then tap **START**.
To open the keypad to enter the duration, tap the duration input field.
- 3 Tap **DISMISS** when the timer goes off.

Calculator

Perform simple or complex calculations.

Tap **实用工具** → **Calculator** on the Home screen.

Rotate the device to landscape orientation to display the scientific calculator. If **Auto rotate** is disabled, tap  to display the scientific calculator.

To see the calculation history, tap . To close the calculation history panel, tap .

To clear the history, tap  → **CLEAR HISTORY**.

Radio

Listening to the FM radio

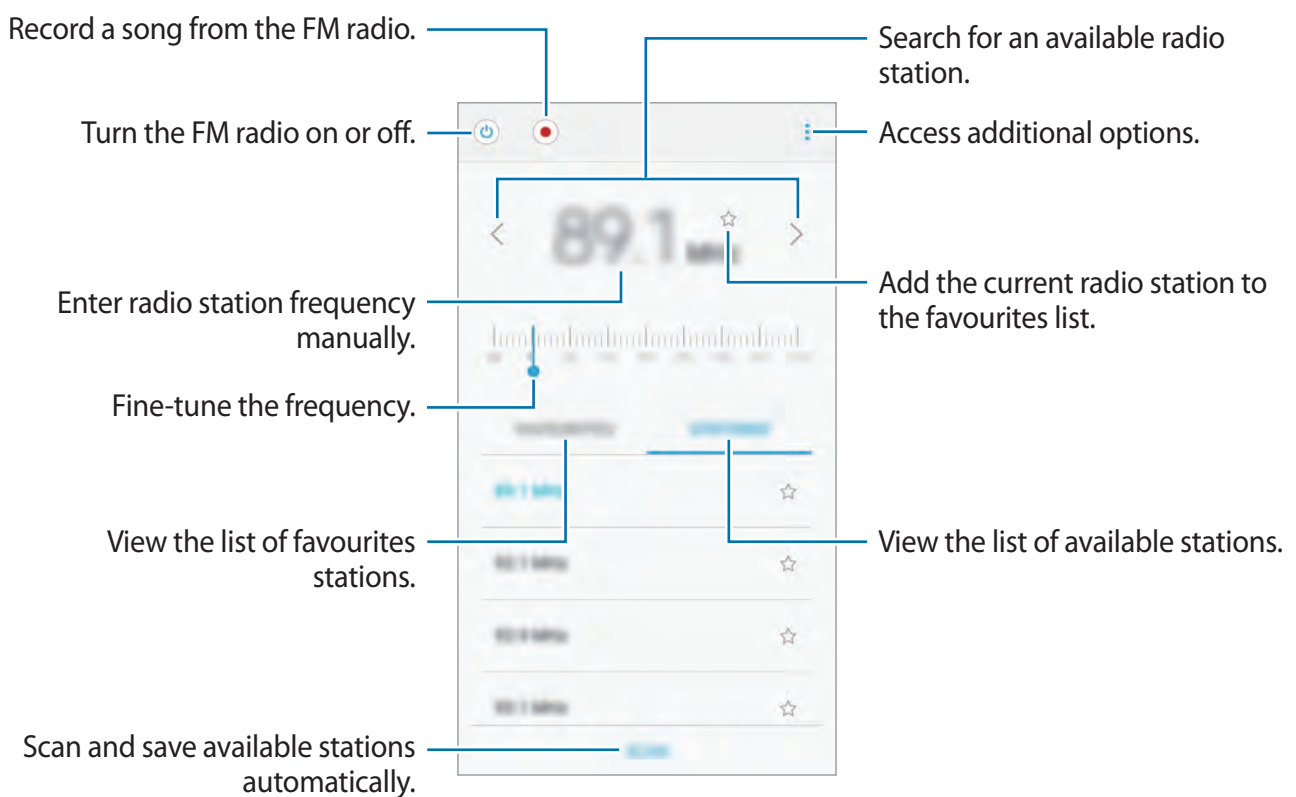
Tap **实用工具** → **Radio** on the Home screen.

Before you use this app, you must connect a headset, which serves as the radio antenna.



The FM radio scans and saves available stations automatically when running for the first time.

Tap  to turn on the FM radio. Select the radio station you want from the stations list.



Scanning radio stations

Tap **实用工具** → **Radio** on the Home screen.

Tap **STATIONS** → **SCAN**, and then select a scan option. The FM radio scans and saves available stations automatically.

Select the radio station you want from the stations list.

Samsung Themes

Change the wallpaper settings for the Home screen and the locked screen or apply various themes to the device.

Tap **Samsung** → **Samsung Themes** on the Home screen.

S Roaming

Purchase roaming data packages and use them as virtual SIM cards to get online without installing an actual SIM or USIM card when you are abroad.

Before you start

- To use S Roaming, you must sign in to your Samsung account. Refer to [Samsung account](#) for more information.
- To reserve data packages in S Roaming, the device must be connected to a Wi-Fi or mobile network.
- Roaming data packages support data services only.

Reserving data packages

1 On the Home screen, tap **Samsung** → **S Roaming** → **STORE**.

2 Enter your destination country or region in the search field.

You can also select popular destinations or data packages on the Store screen.

3 Select a package and set the data amount or the number of days by tapping  or .



Tap **View details** to check the package's details, including its conditions and limitations.

4 Tap **RESERVE** to reserve the selected package.



The reserved data package will expire after seven days. You can check your order history by tapping **SETTINGS** → **Expired reservations**.

Purchasing and activating data packages

When you are abroad, purchase the data package you reserved to activate it.

- 1 On the Home screen, tap **Samsung** → **S Roaming** → **RESERVED**.
- 2 Tap **BUY AND ACTIVATE** under the data package you want to use.
- 3 Select a SIM card slot to use for the data package and tap **OK**.



The SIM card slot will be deactivated while using the data package.

- 4 Follow the on-screen instructions to complete the purchase and activation.

Deactivating data packages

When the data package is closed, the SIM card slot will be reactivated.

To manually deactivate the data package, open the Home screen and tap **Samsung** → **S Roaming** → **SETTINGS** → **Close S Roaming**.



When you deactivate data packages manually, they will still continue timing and expire as scheduled.

Settings

Introduction

Customise settings for functions and apps. You can make your device more personalised by configuring various setting options.

On the Home screen, tap **Settings**.

To search for settings by entering keywords, tap **SEARCH**.

Connections

WLAN

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.



Turn off Wi-Fi to save the battery when not in use.

Connecting to a Wi-Fi network

- 1 On the Settings screen, tap **Connections** → **WLAN**, and then tap the switch to activate it.
- 2 Select a network from the Wi-Fi networks list.
Networks that require a password appear with a lock icon.
- 3 Tap **CONNECT**.



- Once the device connects to a Wi-Fi network, the device will reconnect to that network each time it is available without requiring a password. To prevent the device connecting to the network automatically, select it from the list of networks and tap **FORGET**.
- If you cannot connect to a Wi-Fi network properly, restart your device's Wi-Fi feature or the wireless router.

WLAN Direct

Wi-Fi Direct connects devices directly via a Wi-Fi network without requiring an access point.

- 1 On the Settings screen, tap **Connections** → **WLAN**, and then tap the switch to activate it.
- 2 Tap **WLAN Direct**.
The detected devices are listed.
If the device you want to connect to is not in the list, request that the device turns on its Wi-Fi Direct feature.
- 3 Select a device to connect to.
The devices will be connected when the other device accepts the Wi-Fi Direct connection request.

Sending and receiving data

You can share data, such as contacts or media files, with other devices. The following actions are an example of sending an image to another device.

- 1 Tap **Gallery** on the Home screen.
- 2 Select an image.
- 3 Tap **Share** → **WLAN Direct** and select a device to transfer the image to.
- 4 Accept the Wi-Fi Direct connection request on the other device.
If the devices are already connected, the image will be sent to the other device without the connection request procedure.

Ending the device connection

- 1 On the Settings screen, tap **Connections** → **WLAN**.
- 2 Tap **WLAN Direct**.
The device displays the connected devices in the list.
- 3 Tap the device name to disconnect the devices.

Bluetooth

Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices.



- Samsung is not responsible for the loss, interception, or misuse of data sent or received via Bluetooth.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).
Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

Pairing with other Bluetooth devices

- 1 On the Settings screen, tap **Connections** → **Bluetooth**, and then tap the switch to activate it.

The detected devices are listed.

- 2 Select a device to pair with.

If the device you want to pair with is not in the list, request that the device turns on its visibility option. Refer to the other device's user manuals.



Your device is visible to other devices while the Bluetooth settings screen is open.

- 3 Accept the Bluetooth connection request on your device to confirm.


The devices will be connected when the other device accepts the Bluetooth connection request.

Sending and receiving data

Many apps support data transfer via Bluetooth. You can share data, such as contacts or media files, with other Bluetooth devices. The following actions are an example of sending an image to another device.

- 1 Tap **Gallery** on the Home screen.
- 2 Select an image.
- 3 Tap **Share** → **Bluetooth**, and then select a device to transfer the image to.
If your device has paired with the device before, tap the device name without confirming the auto-generated passkey.
If the device you want to pair with is not in the list, request that the device turns on its visibility option.
- 4 Accept the Bluetooth connection request on the other device.

Unpairing Bluetooth devices

- 1 On the Settings screen, tap **Connections** → **Bluetooth**.
The device displays the paired devices in the list.
- 2 Tap  next to the device name to unpair.
- 3 Tap **Unpair**.

Device visibility

Allow other devices to find your device to share content with you. When this feature is activated, your device will be visible to other devices when they search for available devices using their Transfer files to device option.

On the Settings screen, tap **Connections** and tap the **Device visibility** switch to activate it.

Data usage

Keep track of your data usage amount and customise the settings for the limitation.

On the Settings screen, tap **Connections** → **Data usage**.

- **Mobile data:** Set the device to use data connections on any mobile network.
- **Set data usage limit:** Set a limit for mobile data usage.
- **Manage app data:** Set network connection settings for each app to prevent them from using WLAN or mobile network data.
- **Data compression:** Activate the Opera Max data compression feature to compress Internet data when using the mobile network.
- **Top up phone balance:** Add to the balance of your prepaid SIM or USIM card.
- **Enter usage data:** Manually enter your data usage.
- **Real-time network speed:** Set the device to display the current network speed.
- **Data usage notifications:** Set the device to notify you of your data usage while the device is locked. You will receive a notification after the device has been locked for more than 5 minutes.

To change the monthly reset date for the monitoring period, tap **Set data usage limit**, tap the switch to activate it, and then tap **Set plan billing date**.

Limiting data usage

Set the device to automatically disable the mobile data connection when the amount of mobile data you have used reaches your specified limit.

- 1 On the Settings screen, tap **Connections** → **Data usage** → **Set data usage limit** and tap the switch to activate it.
- 2 Tap **Monthly data usage limit**, enter the limit, and then tap **SET**.
- 3 Tap **Data usage warning** and select an option.
The device will alert you when the warning percentage is reached.

To set the device to automatically turn off the data connection, tap the **Limit data usage** switch to activate it.

Flight mode

This disables all wireless functions on your device. You can use only non-network services. On the Settings screen, tap **Connections** and tap the **Flight mode** switch to activate it.



Make sure the device is turned off during takeoff and landing.

NFC and payment

Your device allows you to read near field communication (NFC) tags that contain information about products. You can also use this feature to make payments and buy tickets for transportation or events after downloading the required apps.

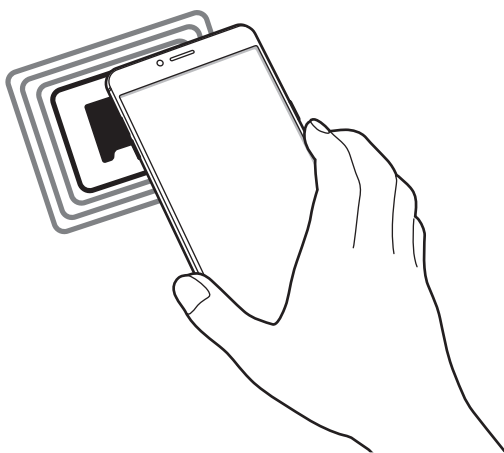


The device contains a built-in NFC antenna. Handle the device carefully to avoid damaging the NFC antenna.

Using the NFC feature

Use the NFC feature to send images or contacts to other devices, and read product information from NFC tags.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and payment** switch to activate it.
- 2 Place the NFC antenna area on the back of your device near an NFC tag.
The information from the tag appears.



Ensure that the device's screen is unlocked. Otherwise, the device will not read NFC tags or receive data.

Making payments with the NFC feature

Before you can use the NFC feature to make payments, you must register for the mobile payment service. To register or get more information about the service, contact your service provider.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and payment** switch to activate it.
- 2 Touch the NFC antenna area on the back of your device to the NFC card reader.

To set the default payment app, open the Settings screen and tap **Connections** → **NFC and payment** → **Tap and pay** → **PAYMENT**, and then select an app.



The payment services list may not include all available payment apps.

Sending data

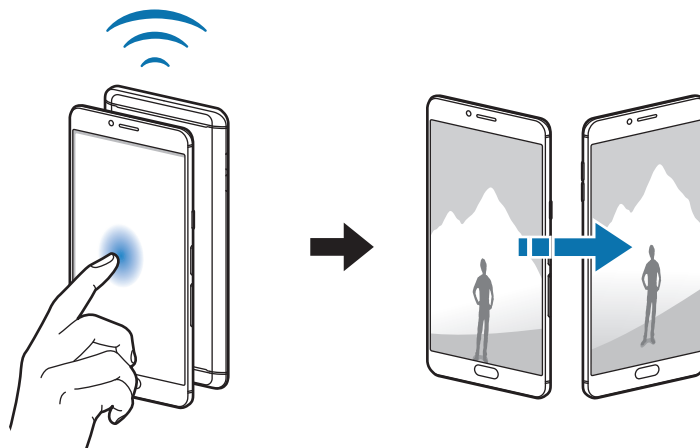
Allow data exchange when your device's NFC antenna touches the other device's NFC antenna.

- 1 On the Settings screen, tap **Connections** → **NFC and payment** and tap the switch to activate it.
- 2 Tap the **Android Beam** switch to activate it.
- 3 Select an item and touch the other device's NFC antenna to your device's NFC antenna.

4 When **Touch to beam.** appears on the screen, tap your device's screen to send the item.



If both devices try to send data simultaneously, the file transfer may fail.



WLAN hotspot and tethering

Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth.

On the Settings screen, tap **Connections** → **WLAN hotspot and tethering**.





You may incur additional charges when using this feature.

- **Mobile hotspot:** Use the mobile hotspot to share the device's mobile data connection with computers or other devices.
- **Bluetooth tethering:** Use Bluetooth tethering to share the device's mobile data connection with computers or other devices via Bluetooth.
- **USB tethering:** Use USB tethering to share the device's mobile data connection with a computer via USB. When connected to a computer, the device is used as a wireless modem for the computer.

Using the mobile hotspot



Use your device as a mobile hotspot to share your device's mobile data connection with other devices.

- 1 On the Settings screen, tap **Connections** → **WLAN hotspot and tethering** → **Mobile hotspot**.
- 2 Tap the switch to activate it.
The  icon appears on the status bar. Other devices can find your device in the Wi-Fi networks list.
To set a password for the mobile hotspot, tap  → **Configure Mobile hotspot** and select the level of security. Then, enter a password and tap **SAVE**.
- 3 On the other device's screen, search for and select your device from the Wi-Fi networks list.
- 4 On the connected device, use the device's mobile data connection to access the Internet.

Mobile networks

Configure your mobile network settings.

On the Settings screen, tap **Connections** → **Mobile networks**.

- **Data roaming:** Set the device to use data connections when you are roaming.
- **Preferred networks:** Set up the preferred networks list.
- **Network mode SIM  1 / Network mode SIM  2:** Select a network type.
- **Access Point Names:** Set up access point names (APNs).
- **Network operators:** Search for available networks and manually register a network.
- **Roaming packages:** Purchase roaming data packages to use mobile networks when you are abroad. Refer to [S Roaming](#) for more information.

SIM card manager

Activate your SIM or USIM cards and customise the SIM card settings. Refer to [Using dual SIM or USIM cards](#) for more information.

On the Settings screen, tap **Connections** → **SIM card manager**.

- **Calls:** Select a SIM or USIM card for voice calls.
- **Text messages:** Select a SIM or USIM for messaging.
- **Mobile data:** Select a SIM or USIM card for data services.
- **NFC payment services:** Select a SIM or USIM card for NFC payment services.
- **Adaptive callback:** Select a SIM or USIM card for making a call from your call logs, messages, or notifications if the preferred SIM card does not match the last used SIM card.
- **Dual SIM always on:** Set the device to allow incoming calls from the other SIM or USIM card during a call.



When this feature is enabled, you may incur additional charges for call forwarding depending on the region or service provider.

Location

Change settings for location information permissions.

On the Settings screen, tap **Connections** → **Location**.

- **Locating method:** Select a network to use for locating your device.
- **Improve accuracy:** Set the device to use the Wi-Fi or Bluetooth feature to increase the accuracy of your location information, even when the features are deactivated.
- **Use Location in background:** Select apps to allow them to use your location information in the background.
- **Recent location requests:** View which apps request your current location information and their battery usage.

More connection settings

Customise settings to control other features.

On the Settings screen, tap **Connections** → **More connection settings**.

- **Nearby device scanning:** Set the device to scan for nearby devices to connect to.
- **Printing:** Configure settings for printer plug-ins installed on the device. You can search for available printers or add one manually to print files. Refer to [Printing](#) for more information.
- **MirrorLink:** Use the MirrorLink feature to control your device's MirrorLink apps on the vehicle's head unit monitor. Refer to [MirrorLink](#) for more information.
- **Download booster:** Set the device to download files larger than 30 MB, faster via Wi-Fi and mobile networks simultaneously. Refer to [Download booster](#) for more information.
- **VPN:** Set up and connect to virtual private networks (VPNs).

Printing

Configure settings for printer plug-ins installed on the device. You can connect the device to a printer via Wi-Fi or Wi-Fi Direct, and print images or documents.



Some printers may not be compatible with the device.

1 On the Settings screen, tap **Connections** → **More connection settings** → **Printing**.

2 Select a printer plug-in and tap the switch to activate it.

The device searches for printers that are connected to the same Wi-Fi network as your device.

To add printers manually, tap  → **Add printer**.

To change print settings, tap  → **Printing settings**.

Printing content

While viewing content, such as images or documents, access the options list, tap **Print** → ▼ → **All printers**, and then select a printer.



Printing methods may vary depending on the content type.

MirrorLink

Connect your device to a vehicle to control your device's MirrorLink apps on the vehicle's head unit monitor.

On the Settings screen, tap **Connections** → **More connection settings** → **MirrorLink**.



Your device is compatible with vehicles that support MirrorLink version **1.1** or higher.

Connecting your device to a vehicle via MirrorLink

When using this feature for the first time, connect the device to a Wi-Fi or mobile network.

1 Pair your device with a vehicle via Bluetooth.

Refer to [Pairing with other Bluetooth devices](#) for more information.

2 Connect your device to the vehicle using a USB cable.

When they are connected, access your device's MirrorLink apps on the head unit monitor.

Ending the MirrorLink connection

Unplug the USB cable from your device and the vehicle.

Download booster

Set the device to download files larger than 30 MB, faster via Wi-Fi and mobile networks simultaneously. A stronger Wi-Fi signal will provide a faster download speed.

On the Settings screen, tap **Connections** → **More connection settings** → **Download booster**.





- This feature may not be supported by some devices.
- You may incur additional charges when downloading files via the mobile network.
- When you download large files, the device may heat up. If the device exceeds a set temperature, the feature will turn off.
- If network signals are unstable, the speed and performance of this feature may be affected.
- If the Wi-Fi and mobile network connections have significantly different data transfer speeds, the device may use only the fastest connection.
- This feature supports Hypertext Transmission Protocol (HTTP) **1.1** and Hypertext Transmission Protocol Secure (HTTPS). The feature cannot be used with other protocols, such as FTP.

Sounds and vibration

Change settings for various sounds on the device.

On the Settings screen, tap **Sounds and vibration**.

- **Sound mode:** Set the device to use sound mode or silent mode.
- **Vibrate while ringing:** Set the device to vibrate and play a ringtone for incoming calls.
- **Volume:** Adjust the volume level for call ringtones, music and videos, system sounds, and notifications.
- **Vibration intensity:** Adjust the force of the vibration notification.
- **Ringtone:** Change the ringtones for calls or notifications.
- **Vibration pattern:** Select a vibration pattern.
- **Notification sounds:** Change the notification sound settings for each app.
- **Do not disturb:** Set the device to mute incoming calls and notification sounds, except for allowed exceptions.
- **Touch sounds:** Set the device to sound when you select an app or option on the touchscreen.
- **Screen lock sounds:** Set the device to sound when you lock or unlock the touchscreen.
- **Charging sound:** Set the device to sound when it is connected to a charger.
- **Vibration feedback:** Set the device to vibrate when you tap  or  and for other actions, such as tapping and holding items.
- **Dialing keypad tones:** Set the device to sound when you tap the buttons on the keypad.
- **Keyboard sound:** Set the device to sound when a key is touched.
- **Keyboard vibration:** Set the device to vibrate when a key is touched.
- **Sound quality and effects:** Configure additional sound settings.
- **Stereo sound in landscape view:** Switch to stereo sound while you are viewing media and playing games in landscape view.

Notifications

Change the notification settings for each app.

On the Settings screen, tap **Notifications**.

To customise notification settings, tap **ADVANCED** and select an app.

- **Allow notifications:** Allow notifications from the selected app.
- **Set as priority:** Display notifications at the top of the notification panel and include them in the allowed list when **Do not disturb** is activated.
- **Previews in pop-ups:** Display notification previews in pop-up windows.
- **Show on lock screen:** Display notifications from the selected app on the locked screen.
- **Show on status bar:** Display the notification icon for the selected app on the status bar.
- **Show content on lock screen:** Display the content of notifications from the selected app on the locked screen.
- **More settings:** Customise additional notification settings for the selected app.

Display

Options

Change the display settings.

On the Settings screen, tap **Display**.

- **Brightness:** Adjust the brightness of the display.
- **Blue light filter:** Activate the blue light filter and change the filter settings. Refer to [Blue light filter](#) for more information.
- **Font:** Change the font size and type.
- **Screen mode:** Change the screen mode to adjust the display's colour and contrast.
- **Easy mode:** Switch to easy mode to display larger icons and apply a simpler layout to the Home screen. Refer to [Easy mode](#) for more information.
- **Icon frames:** Set whether to display shaded backgrounds to make icons stand out.

- **Always On Display:** Set the device to display an image or information while the screen is turned off. Refer to [Always On Display](#) for more information.
- **LED indicator:** Set the device to turn on the LED indicator while the battery is charging, when you have notifications, or when you make voice recordings.
- **Status bar:** Customise the settings for displaying notifications or indicators on the status bar.
- **Screen timeout:** Set the length of time the device waits before turning off the display's backlight.
- **Keep screen turned off:** Set the device to prevent the screen from turning on when it is in a dark place, such as a pocket or bag.
- **Screensaver:** Set the device to launch a screensaver when the device is charging.

Blue light filter

Reduce eye strain by limiting the amount of blue light emitted by the screen.



While you are watching HDR videos from HDR-exclusive video services, such as Amazon video, the blue light filter will not be applied.

- 1 On the Settings screen, tap **Display** → **Blue light filter**, and then tap the **Enable now** switch to activate it.
- 2 Drag the adjustment bar to adjust the filter's opacity.
- 3 To set the schedule to apply the blue light filter to the screen, tap the **Enable as scheduled** switch to activate it and select an option.
 - **Sunset to sunrise:** Set the device to apply the blue light filter at night and turn it off in the morning, based on your location.
 - **Custom schedule:** Set a specific time to apply the blue light filter.

Easy mode

Easy mode provides an easier user experience by using a simpler layout and bigger icons on the Home screen.



Some app features may not be available in easy mode.


Switching to easy mode

- 1 On the Settings screen, tap **Display** → **Easy mode** → **Easy mode**.
- 2 Select apps under **Easy applications** to apply a simpler layout.
- 3 Tap **DONE**.

Returning to standard mode

Swipe to the left on the Home screen and tap **Settings** → **Display** → **Easy mode** → **Standard mode** → **DONE**.

Managing shortcuts

To add a shortcut to an app to the Home screen, swipe to the left, tap , and then select an app.

To add a shortcut to a contact on the Home screen, swipe to the right and tap .

To delete a shortcut from the Home screen, tap **EDIT** and select an app or contact with .

Wallpapers and themes

Change the wallpaper settings for the Home screen and the locked screen or apply various themes to the device.

On the Settings screen, tap **Wallpapers and themes**.

Advanced features

Options

Activate advanced features and change the settings that control them.

On the Settings screen, tap **Advanced features**.



Excessive shaking or impact to the device may cause unintended input for some features.

- **Smart stay:** Set the device to prevent the display backlight from turning off while you are looking at the display.
- **Games:** Activate the Game Launcher and Game Tools icon and change the game-related settings. Refer to [Game Launcher](#) for more information.
- **Floating messages:** Set the device to notify new messages with a floating icon. You can check and reply to messages instantly while watching videos or playing games in full screen.
- **App lock:** Set a lock method to prevent others from accessing selected apps.
- **Call/message spam filter:** Set the device to identify unsaved phone numbers when you receive incoming calls or messages. You can also set the device to reject calls or messages from specific phone number types or to update database automatically when connected a Wi-Fi network.



This feature may not be available depending on the region or service provider.

- **Hongbao assistant:** Set the device to notify you when you receive a hongbao via WeChat. This feature will help you quickly open hongbaos.
- **One-handed operation:** Activate one-handed operation mode for your convenience when using the device with one hand.



This feature may not be available depending on the region or service provider.

- **Quick launch Camera:** Set the device to launch the camera by pressing the Home key twice quickly.

- **Pop-up view gesture:** Set the device to view the app screen in the pop-up view. Refer to [Pop-up view](#) for more information.
- **Smart capture:** Set the device to capture content that continues across multiple screens, and crop and share the screenshot immediately.
- **Palm swipe to capture:** Set the device to capture a screenshot when you swipe your hand to the left or right across the screen. You can view the captured images in **Gallery**.



It is not possible to capture a screenshot while using some apps and features.

- **Record screen:** Record and share video screenshots. You can also set the sound to record and video quality.
- **Direct call:** Set the device to make a voice call by picking up and holding the device near your ear while viewing call, message, or contact details.
- **Smart alert:** Set the device to alert you if you have missed calls or new messages when you pick up the device.



This feature may not work if the screen is turned on or the device is not on a flat surface.

- **Easy mute:** Set the device to mute incoming calls or alarms by using palm motions or facing the device's screen downwards.
- **Send SOS messages:** Set the device to send help messages by pressing the Power key three times. You can also send sound recordings along with the message to the recipients. Refer to [Send SOS messages](#) for more information.
- **Direct share:** Set the device to display the people you contacted on the sharing options panel to allow you to share content directly.

Send SOS messages

In an emergency situation, quickly press the Power key three times. The device sends messages to your emergency contacts. The messages include your location information.

- 1 On the Settings screen, tap **Advanced features** → **Send SOS messages**, and then tap the switch to activate it.
- 2 Follow the on-screen instructions to add emergency contacts if you have not already done so.

To send help messages with audio recordings or photos, tap the **Attach audio recording** or **Attach pictures** switch to activate it.



The **Attach pictures** option may not be available depending on the region or service provider.

Adding emergency contacts

On the Settings screen, tap **Advanced features** → **Send SOS messages** → **Send messages to** → **ADD**. Tap **Create contact** and enter contact information or tap **Select from contacts** to add an existing contact as an emergency contact.

Applications

Manage the device's apps and change their settings. You can view the apps' usage information, change their notification or permission settings, or uninstall or disable unnecessary apps.

On the Settings screen, tap **Applications**.

Lock screen and security

Options

Change the settings for securing the device and the SIM or USIM card.

On the Settings screen, tap **Lock screen and security**.



The available options may vary depending on the screen lock method selected.

- **Screen lock type:** Change the screen lock method.
- **Info and app shortcuts:** Change settings for the items displayed on the locked screen.
- **Notifications on lock screen:** Set whether or not to show notification content on the locked screen and select which notifications to display.
- **Secure lock settings:** Change screen lock settings for the selected lock method.
- **Fingerprints:** Register your fingerprint to the device to secure the device or sign in to your Samsung account. Refer to [Fingerprint recognition](#) for more information.
- **Find My Mobile:** Activate or deactivate the Find My Mobile feature. Access the Find My Mobile website (findmymobile.samsung.cn) to track and control your lost or stolen device.
- **Unknown sources:** Set the device to allow the installation of apps from unknown sources.
- **Secure Folder:** Create a secure folder to protect your private content and apps from others. Refer to [Secure Folder](#) for more information.
- **Secure startup:** Protect your device by setting it to require a screen unlock code when turning on the device. You must enter the unlock code to start the device and receive messages and notifications.
- **Encrypt SD card:** Set the device to encrypt files on a memory card.



If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.

- **Other security settings:** Configure additional security settings.

Fingerprint recognition

In order for fingerprint recognition to function, your fingerprint information needs to be registered and stored in your device. After registering, you can set the device to use your fingerprint for the features below:

- Screen lock
- Web sign-in
- Verify Samsung account
- Secure Folder
- Samsung Pay



- This feature may not be available depending on the region or service provider.
- Fingerprint recognition uses the unique characteristics of each fingerprint to enhance the security of your device. The likelihood of the fingerprint sensor confusing two different fingerprints is very low. However, in rare cases where separate fingerprints are very similar the sensor may recognise them as identical.
- If you use your fingerprint as a screen lock method, your fingerprint cannot be used to unlock the screen after restarting the device. You must unlock the device using a pattern, PIN, or password you set when registering the fingerprint.
- If your fingerprint is not recognised and you have forgotten your backup password, you must take the device to a Samsung Service Centre to have it reset. Then, you must re-register your fingerprints and create a new backup password.

For better fingerprint recognition

When you scan your fingerprints on the device, be aware of the following conditions that may affect the feature's performance:

- The Home key contains a fingerprint recognition sensor. Ensure that the Home key is not scratched or damaged by metal objects, such as coins, keys, and necklaces.
- The screen protector supplied with the device may cause the fingerprint recognition sensor to malfunction. Remove the screen protector to improve fingerprint sensitivity.
- Ensure that the fingerprint recognition area and your fingers are clean and dry.
- The device may not recognise fingerprints that are affected by wrinkles or scars.
- The device may not recognise fingerprints from small or thin fingers.

- If you bend your finger or use a fingertip, the device may not recognise your fingerprints. Make sure to cover the entire Home key with your finger.
- To improve recognition performance, register fingerprints of the hand used most often to perform tasks on the device.
- In dry environments, static electricity can build up in the device. Avoid using this feature in dry environments or before using the feature, discharge static electricity by touching a metal object.

Registering fingerprints

- 1 On the Settings screen, tap **Lock screen and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
If you have not set a screen lock method, create one.
- 3 Place your finger on the Home key.
- 4 After the device detects your finger, lift it up and place it on the Home key again.
Repeat this action by moving your finger upwards or downwards until the fingerprint is registered.

When a fingerprint lock pop-up window appears, tap **ENABLE** to use your fingerprint to unlock the screen.

Deleting fingerprints

You can delete registered fingerprints.

- 1 On the Settings screen, tap **Lock screen and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap **EDIT**.
- 4 Tick fingerprints to delete and tap **REMOVE**.

Verifying the Samsung account password

Use fingerprints to verify your Samsung account password. You can use a fingerprint instead of entering your password, for example, when you purchase content from **Galaxy Apps**.

- 1 On the Settings screen, tap **Lock screen and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Samsung account** switch to activate it.
- 4 Sign in to your Samsung account.

Using fingerprints to sign in to accounts

You can use your fingerprints to sign in to webpages that support password saving.



This feature is only available for webpages that you access via the **Internet** app.

- 1 On the Settings screen, tap **Lock screen and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Web sign-in** switch to activate it.
- 4 Open a webpage that you want to sign in to with a fingerprint.
- 5 Enter your user name and password, and then tap the webpage's sign in button.
- 6 Tick **Sign in using your fingerprints** and tap **REMEMBER**.

You can use your fingerprint to verify your account and password to sign in to the webpage.

Using fingerprints with Samsung Pay

You can use fingerprints with Samsung Pay to make payments quickly and securely. Refer to [Samsung Pay](#) for more information.



Samsung Pay may not be available depending on the region or service provider.

Unlocking the screen with fingerprints

You can unlock the screen with your fingerprint instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Lock screen and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Fingerprint unlock** switch to activate it.
- 4 On the locked screen, place your finger on the Home key and scan your fingerprint.

Cloud and accounts

Introduction

Sync, back up, or restore your device's data using Samsung Cloud, or reset your device. You can also register and manage accounts, such as your Samsung account, and transfer data to or from other devices via Smart Switch.



Regularly back up your data to a safe location, such as Samsung Cloud or a computer, so that you can restore it if the data is corrupted or lost due to an unintended factory data reset.

Samsung Cloud

You can manage the content that you want to store securely in Samsung Cloud. Check the usage status of your Samsung Cloud storage, and sync, back up, and restore your data.

On the Settings screen, tap **Cloud and accounts** → **Samsung Cloud**.

Cloud usage

View the amount of storage space you are currently using in Samsung Cloud and the amount of usage by data type. You can also delete backup data from old devices after restoring data.

Sync settings

Customise the sync settings of your data, such as contacts and calendar events.

Backup and restore

Back up your application data and device settings to Samsung Cloud, and restore them when needed. Refer to [Backing up and restoring data](#) for more information.

Accounts

Add your Samsung account and other accounts to sync with them.

Adding accounts

Some apps used on your device require a registered account. Create accounts to have the best experience with your device.

- 1 On the Settings screen, tap **Cloud and accounts** → **Accounts** → **Add account**.
- 2 Select an account service.
- 3 Follow the on-screen instructions to complete the account setup.

To sync content with your accounts, select an account and select items to sync.

Removing accounts

On the Settings screen, tap **Cloud and accounts** → **Accounts**, select an account name, select the account to remove, and then tap  → **Remove account**.

Backup

Change the settings for managing settings and data.

On the Settings screen, tap **Cloud and accounts** → **Backup**.

- **Back up my data:** Back up your personal information and app data to the Samsung server. You can also set the device to automatically back up data.
- **Restore:** Restore previously backed up personal information and app data from your Samsung account.

Accessibility

Configure various settings to improve accessibility to the device.

On the Settings screen, tap **Accessibility**.

- **Vision:** Customise the settings to improve accessibility for visually impaired users.
- **Hearing:** Customise the settings to improve accessibility for users with hearing impairment.
- **Dexterity and interaction:** Customise the settings to improve accessibility for users who have reduced dexterity.
- **Direction lock:** Change the directional combination settings for unlocking the screen.
- **Direct access:** Set the device to open selected accessibility menus when you press the Home key three times quickly.
- **Notification reminder:** Set the device to alert you to notifications that you have not checked at the interval.
- **Answering and ending calls:** Change the method of answering or ending calls.
- **Single tap mode:** Set the device to control incoming calls or notifications by tapping the button instead of dragging it.
- **Manage accessibility:** Export or import the accessibility settings to share them with other devices.
- **Services:** View accessibility services installed on the device.

General management

Customise your device's system settings or reset the device.

On the Settings screen, tap **General management**.

- **Battery:** Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.
- **Storage:** Check the status of the used and available memory.



The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you update the device.

- **RAM:** Check the RAM's status. You can speed up your device by reducing the amount of RAM you are using.
- **Language and input:** Select device languages and change settings, such as keyboards and voice input types. Some options may not be available depending on the selected language.
- **Date and time:** Access and alter the following settings to control how the device displays the time and date.



If the battery remains fully discharged or removed from the device, the time and date is reset.

- **Contact us:** Ask questions or view frequently asked questions. Refer to [Samsung Members](#) for more information.
- **Report diagnostic info:** Set the device to automatically send the device's diagnostic and usage information to Samsung.
- **Reset:** Reset your device's settings or perform a factory data reset.

Software update

Update your device's software or change the update settings.

On the Settings screen, tap **Software update**.

- **Download updates manually:** Check for and install updates manually.
- **Download updates automatically:** Set the device to check for and download updates automatically when connected to a Wi-Fi network.
- **Scheduled software updates:** Set the device to install updates at a specified time if there are downloaded updates.

User manual

View help information to learn how to use the device and apps or configure important settings.

On the Settings screen, tap **User manual**.

About device

Access device information, edit the device name, or update device software.

On the Settings screen, tap **About device**.

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Appendix

Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your device.

When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- Password: When the device lock feature is enabled, you must enter the password you set for the device.
- PIN: When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- PUK: Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- PIN2: When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

Your device does not turn on

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

Your device freezes or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Samsung Service Centre.

Restarting the device

If your device freezes or hangs, you may need to close apps or turn off the device and turn it on again.

Forcing restart

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.

Resetting the device

If the methods above do not solve your problem, perform a factory data reset.

On the Home screen, tap **Settings** → **General management** → **Reset** → **Factory data reset** → **RESET DEVICE** → **DELETE ALL**. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.

Calls are not connected

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly connected.

Sound echoes during a call

Adjust the volume by pressing the Volume key or move to another area.

A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station. Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

The battery icon is empty

Your battery is low. Charge the battery.

The battery does not charge properly (For Samsung-approved chargers)

- Ensure that the charger is connected properly.
- Visit a Samsung Service Centre and have the battery replaced.

The battery depletes faster than when first purchased

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption increases when you use messaging features or some apps, such as games or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

Your device is hot to the touch

When you use apps that require more power or use apps on your device for an extended period of time, your device may feel hot to the touch. This is normal and should not affect your device's lifespan or performance.

If the device becomes too hot, do not use the device or apps for a while. If the device continues to overheat, contact a Samsung Service Centre.

Error messages appear when launching the camera

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera app after trying these tips, contact a Samsung Service Centre.

Photo quality is poorer than the preview

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.
- If you take photos in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

Error messages appear when opening multimedia files

If you receive error messages or multimedia files do not play when you open them on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that the file formats are supported by the device. If a file format is not supported, such as DivX or AC3, install an app that supports it. To confirm the file formats that your device supports, visit www.samsung.com/cn.
- Your device supports photos and videos captured with the device. Photos and videos captured by other devices may not work properly.
- Your device supports multimedia files that are authorised by your network service provider or providers of additional services. Some content circulated on the Internet, such as ringtones, videos, or wallpapers, may not work properly.

Another Bluetooth device is not located

- Ensure that the Bluetooth wireless feature is activated on your device.
- Ensure that the Bluetooth wireless feature is activated on the device you wish to connect to.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).

If the tips above do not solve the problem, contact a Samsung Service Centre.

A connection is not established when you connect the device to a computer

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper driver installed and updated on your computer.
- If you are a Windows XP user, ensure that you have Windows XP Service Pack 3 or higher installed on your computer.

Your device cannot find your current location

GPS signals may be obstructed in some locations, such as indoors. Set the device to use WLAN or a mobile network to find your current location in these situations.

Data stored in the device has been lost

Always make backup copies of all important data stored in the device. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored in the device.

A small gap appears around the outside of the device case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

There is not enough space in the device's storage

Delete unnecessary data, such as cache, using the Smart manager or manually delete unused apps or files to free up storage space.

Notices

The names and content of toxic and hazardous substances or elements

Part	Toxic and hazardous substances or elements					
	Pb	Hg	Cd	Cr ⁶⁺	PBB	PBDE
PBA	X	O	O	O	O	O
Plastic	O	O	O	O	O	O
Metal	X	O	O	O	O	O
Battery	X	O	O	O	O	O
Accessory	X	O	O	O	O	O

- O: Indicates that the toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit specified in GB/T 26572.
- X: Indicates that the toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit specified in GB/T 26572.

The information provided in this table is based on figures presented by supply manufacturers and tests conducted by Samsung. All toxic and hazardous substances or elements are used at the minimum level allowed by current technology. Samsung continues to make every effort to reduce the need for these substances or elements through improved technology.



The “environmental protection use period” for this product is 20 years and the corresponding logo is as shown on the left. Exchangeable parts, such as batteries, may have different periods of warranty. The “environmental protection use period” is valid only when the product is used under normal conditions, as described in the manual.

FCC Notice and Cautions

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. - Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Changes or modifications made in the radio phone, not expressly approved by Samsung, will void the user's authority to operate the equipment.

Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Health and safety information

Exposure to Radio Frequency (RF) Signals

Certification Information (SAR)

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

SAR information on this and other model phones can be viewed on-line at www.fcc.gov/oet/fccid. This site uses the phone FCC ID number **A3LSMC9000**. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional product specific SAR information can also be obtained at www.fcc.gov/cgb/sar.

Consumer Information on Wireless Phones

The U.S. Food and Drug Administration (FDA) has published a series of Questions and Answers for consumers relating to radio frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

What kinds of phones are the subject of this update?

The term wireless phone refers here to hand-held wireless phones with built-in antennas, often called “cell,” “mobile,” or “PCS” phones. These types of wireless phones can expose the user to measurable radio frequency energy (RF) because of the short distance between the phone and the user’s head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person’s RF exposure decreases rapidly with increasing distance from the source. The so-called “cordless” phones, which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures well within the FCC’s compliance limits.

Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

What is FDA’s role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- "Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- "Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- "Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- "National Institute for Occupational Safety and Health
- "Environmental Protection Agency
- "Federal Communications Commission
- "Occupational Safety and Health Administration
- "National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radio frequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health.

Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phones RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years¹ follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop - if they do - may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization international Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products - and at this point we do not know that there is - it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

- If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand-free" kits, these so-called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal Trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. FDA has tested wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a compatible phone and a compatible hearing aid at the same time. This standard was approved by the IEEE in 2000.

FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations:

- FCC RF Safety Program : <http://www.fcc.gov/oet/rfsafety/>
- Environmental Protection Agency (EPA) : <http://www.epa.gov/radiation/>
- Occupational Safety and Health Administration's (OSHA) :
<http://www.osha.gov/SLTC/radiofrequencyradiation/index.html>
- National Institute for Occupational Safety and Health (NIOSH) :
<http://www.cdc.gov/niosh/emfpg.html>
- World Health Organization (WHO): <http://www.who.int/peh-emf/>
- International Commission on Non-Ionizing Radiation Protection: <http://www.icnirp.de>
- National Radiation Protection Board (UK): <http://www.nrpb.org.uk>
- Updated 4/3/2002: US Food and Drug Administration <http://www.fda.gov/cellphones>