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# SAMSUNG

M O B I L E  
D E V I C E

## Health & Safety and Warranty Guide

**Please read this manual before  
operating your device and keep  
it for future reference.**

**This document contains  
important terms and conditions  
with respect to your device.  
By using this device, you accept  
those terms and conditions.**

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**Note: READ THIS INFORMATION  
BEFORE USING YOUR  
MOBILE DEVICE.**

**Samsung Limited Warranty**

- This product is covered  
under the applicable  
Samsung Limited Warranty  
**INCLUDING ITS DISPUTE  
RESOLUTION PROCEDURE  
and your right to opt out of  
arbitration within 30  
calendar days of the first  
consumer purchase. You  
may opt out by either**

**sending an email to  
optout@sea.samsung.com  
with the subject line  
"Arbitration Opt-Out" or by  
calling 1-800-SAMSUNG  
(726-7864). For more  
detailed procedures,  
please refer to the "Dispute  
Resolution Procedures and  
Arbitration Opt-Out"  
section of the Limited  
Warranty.**

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**WARNING!** This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, please call 1-800-SAMSUNG (726-7864).

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## **Intellectual Property**

All Intellectual Property, as defined below, owned by or which is otherwise the property of Samsung or its respective

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<http://opensource.samsung.com>

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EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED ON THE WARRANTY PAGE ENCLOSED WITH THE PRODUCT, THE PURCHASER TAKES THE PRODUCT "AS IS", AND SAMSUNG MAKES NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING



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MERCHANTABILITY OF THE  
PRODUCT OR ITS FITNESS FOR  
ANY PARTICULAR PURPOSE OR  
USE; THE DESIGN, CONDITION  
OR QUALITY OF THE PRODUCT;  
THE PERFORMANCE OF THE  
PRODUCT; THE WORKMANSHIP  
OF THE PRODUCT OR THE  
COMPONENTS CONTAINED  
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THE PRODUCT WITH THE  
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RULE, SPECIFICATION OR  
CONTRACT PERTAINING  
THERE TO. NOTHING  
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USING CUSTOM OPERATING SYSTEM SOFTWARE MAY CAUSE YOUR DEVICE AND APPLICATIONS TO WORK IMPROPERLY. YOUR CARRIER MAY NOT PERMIT USERS TO DOWNLOAD CERTAIN SOFTWARE, SUCH AS CUSTOM OS.

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Electronics  
America (SEA), Inc**

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85 Challenger Road  
Ridgefield Park,  
New Jersey 07660

Phone:

1-800-SAMSUNG (726-7864)

Internet Address:

[www.samsung.com](http://www.samsung.com)

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Samsung Electronics Co., Ltd.

Do you have questions about  
your Samsung Mobile Device?  
For 24 hour information and  
assistance, we offer a new  
FAQ/ARS System (Automated  
Response System) at:

[www.samsung.com/us/support](http://www.samsung.com/us/support)

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# Table of Contents

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## Section 1:

### Health and Safety ..... 4

Maintaining Water and  
Dust Resistance .....8

FCC Part 15 Information  
to User .....12

Samsung Mobile Products  
and Recycling .....16

Smart Practices While  
Driving .....21

Battery Use and Safety .27

UL Certified Travel  
Charger .....35

Display and	
Touch-Screen . . . . .	37
GPS & AGPS . . . . .	40
Care and Maintenance .	46
Responsible Listening . .	54
Operating Environment .	65
Restricting Children's	
Access to Your	
Mobile Device . . . . .	75
FCC Notice and	
Cautions . . . . .	76
Other Important Safety	
Information . . . . .	78

<b>Section 2:</b>	
<b>Warranty</b>	
<b>Information .....</b>	<b>84</b>
Procedures for Dispute Resolution/30-day Arbitration and Opt-Out Policy . . . . .	87
Terms & Conditions of Sale and Standard Limited Warranty . . . .	96
End User License Agreement for Software (EULA) . . . .	114
<b>Index .....</b>	<b>115</b>



# Section 1:

## Health and Safety

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This section outlines the safety precautions associated with using your device. The terms "device" or "mobile device" are used in this section to refer to your Gear. **Read this information before using your mobile device.**

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**Note:** Use manufacturer-approved batteries, chargers, accessories, and supplies.

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**Caution!** If you feel discomfort while using the device, stop using it and remove it from your wrist.

If your device becomes hot to the touch, please remove it until it cools.

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**Note:** Water-resistant and dustproof based on IP68 rating, which tests submersion up to 5.0 feet for up to 30 minutes.

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**Note:** When the Gear is synced with a compatible S Health app, you can use additional features. These additional features include checking your exercise records, and more.

The accuracy of the heart rate sensor may be diminished depending on skin condition, or measurement conditions and surroundings. Take heart rate measurements when you are seated and relaxed.

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**Caution!** This device, S Health, and related software is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment or prevention of disease.

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**Note:** Do not look directly at the heart rate sensor's lights. Doing so may impair your vision.

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# **Maintaining Water and Dust Resistance**

This device is rated IP68 using the Ingress Protection rating system.

Your device has been tested in a controlled environment and shown to be water and dust resistant in certain circumstances (meets requirements of classification IP68 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions:

15-35°C, 86-106 kPa, 5.0 feet, for 30 minutes). Despite this classification, your device is not impervious to water damage in any situation. It is important that all compartments are closed tightly.

Follow these tips carefully to prevent damage to the device.

- Whenever your device gets wet, dry it thoroughly with a clean, soft cloth.

- Do not expose the device to salt water or ionized water, or to water over 5.0 feet deep for more than 30 minutes. If your device is exposed to fresh water, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than fresh water, rinse the device with fresh water immediately and dry it thoroughly with a clean, soft cloth. Failure to rinse the device in fresh water and dry it as instructed may cause the device to suffer from operability or cosmetic issues.

- Do not expose the device to water at high pressure.
- If the device is dropped or receives an impact, the water and dust resistant features of the device may be damaged.
- The touchscreen and other features may not work properly if the device is used in water or in other liquids. [040616]



## **FCC Part 15**

### **Information to User**

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause

harmful interference to  
radio communications.

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However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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# **Samsung Mobile Products and Recycling**

Samsung cares for the environment and encourages its customers to recycle Samsung mobile devices and genuine Samsung accessories.

Proper disposal of your mobile device and its battery is not only important for safety, it benefits the environment.

Batteries must be recycled or disposed of properly.

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**Note:** Dispose of unwanted electronics through an approved recycler.

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We've made it easy for you to recycle your old Samsung mobile device by working with respected take-back companies in every state in the country.

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**Note:** Most carriers will provide a take-back option for products to be properly disposed when purchasing new products.

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For battery recycling,  
go to *call2recycle.org*  
or call **1-800-822-8837**.



## Drop It Off

You can drop off your Samsung-branded mobile device and batteries for recycling at one of our numerous Samsung Recycling Direct (SM) locations.

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**Note:** Samsung-branded devices and batteries will be accepted at these locations for no fee.

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To find the nearest recycling location, go to any of the following:

- [www.samsung.com/recyclingdirect](http://www.samsung.com/recyclingdirect) or call 1-877-278-0799.
- PLUG-IN to eCYCLING with EPA:  
[www.call2recycle.org/](http://www.call2recycle.org/)

### **Mail It In**

The Samsung Mobile Take-Back Program will provide Samsung customers with a free recycling mailing label.

For more information, go to:  
<https://pages.samsung.com/>



[recycling/index.jsp](#) and follow the on-screen instructions or call 1-800-822-8837.

**Follow local regulations regarding disposal of mobile devices and batteries**

Dispose of your mobile device and batteries in accordance with local regulations. In some areas, the disposal of these items in household or business trash may be prohibited. Help us protect the environment - recycle!

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**Warning!** Never dispose of batteries in a fire because they may explode.

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## **Smart Practices While Driving**

### **On the Road - Off the Device**

The primary responsibility of every driver is the safe operation of his or her vehicle.

Responsible drivers understand that no secondary task should be performed while driving whether it be eating, drinking, talking to passengers, or using

a mobile device - unless the driver has assessed the driving conditions and is confident that the secondary task will not interfere with their primary responsibility. **Do not engage in any activity while driving a moving vehicle which may cause you to take your eyes off the road or become so absorbed in the activity that your ability to concentrate on the act of driving becomes impaired.** Samsung is committed to promoting responsible driving and giving drivers the tools they need to understand and address distractions.

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. For example, only hands-free use may be permitted in certain areas.**

Before using your device to chat with friends, consider your circumstances. Let the chat wait when driving conditions require. Remember, driving comes first, nothing else!

If you consider a chat necessary and appropriate, follow these tips:

- Use a hands-free device;
- Secure your mobile device within easy reach;
- Chat when you are not moving;
- Plan chats when your car will be stationary;
- Do not engage in stressful or emotional conversations;
- Let the person with whom you are speaking know that you are driving and will suspend the chat if necessary;

- Do not take notes or look up information while driving;

Notice regarding legal restrictions on mounting this device in an automobile:

Laws in some states may prohibit mounting this device on or near the windshield of an automobile. In other states, the law may permit mounting this device only in specific locations in the automobile. Be sure to consult the state and local laws or ordinances where you drive before mounting this device in an automobile. Failure to

comply with these restrictions could result in fines, penalties, or other damages.

Never mount this device in a manner that will obstruct the driver's clear view of the street and traffic.

**Never use wireless data services such as Web browsing or e-mail while operating a vehicle.**

**Never watch videos, such as a movie or clip, or play video games while operating a vehicle.**

For more information, go to [www.ctia.org](http://www.ctia.org)

## **Battery Use and Safety**

The battery in your device is not intended to be replaced by the consumer. If you believe the battery is damaged or needs to be replaced, take the device to a service center for inspection and replacement.

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- **Do not let the device or battery come in contact with liquids.** Liquids can get into the device's circuits, leading to corrosion. Even when the device appears to be dry and appears to operate normally, the circuitry could slowly corrode and pose a safety hazard. If the device and/or battery get wet, have them checked by your service provider or contact Samsung, even if they appear to be working properly.

- **Do not place your battery in or near a heat source.** Excessive heating can damage the device or the battery and could cause the device or the battery to explode. Do not dry a wet or damp battery with an appliance or heat source such as a microwave oven, hair dryer, iron, or radiator. Avoid leaving your device in your car in high temperatures.

- **Caution: Some applications or prolonged usage may increase device temperature.**

Prolonged skin contact with a device that is hot to the touch may produce skin discomfort or redness, or low-temperature burns. If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools. Always ensure that the device has adequate ventilation and air flow. Covering the device with

bedding, your body, thick clothing or any other materials that significantly affect air flow may affect the performance of the device and poses a possible risk of fire or explosion, which could lead to serious bodily injuries or damage to property.

- **Do not dispose of the device or the battery in a fire.** The device or the battery may explode when overheated.

- **Avoid dropping the device.**

Dropping the device, especially on a hard surface, can potentially cause damage to the device. If you suspect damage to the device or battery, take it to a service center for inspection.

- **Never use any charger or battery that is damaged in any way.**

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**Important!** Use only  
Samsung-approved  
chargers and  
accessories which  
are specifically  
designed for your  
device.

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**WARNING!**

**Use of a non-Samsung approved battery or charger may present a risk of fire, explosion, leakage, or other hazard.** Samsung's warranty does not cover damage to the device caused by non-Samsung-approved batteries and/or chargers.

- **Do not use incompatible batteries and chargers.** Some websites and second-hand dealers not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers. Consumers should purchase manufacturer or carrier-recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.

- **Misuse or use of incompatible batteries and charging devices could result in damage to the equipment and a possible risk of fire, explosion, or leakage, leading to serious injuries, damages to your device, or other serious hazard.**

## **UL Certified Travel Charger**

The Travel Charger for this mobile device has met applicable UL safety



requirements. Please adhere to the following safety instructions per UL guidelines:

**FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.**

**IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.**

**DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.**

FOR CONNECTION TO A  
SUPPLY NOT IN NORTH  
AMERICA, USE AN  
ATTACHMENT PLUG ADAPTOR  
OF THE PROPER  
CONFIGURATION FOR THE  
POWER OUTLET.

THIS POWER UNIT IS INTENDED  
TO BE CORRECTLY ORIENTED  
IN A VERTICAL OR HORIZONTAL  
OR FLOOR MOUNT POSITION.

## **Display and Touch-Screen**

Please note the following  
information when using your  
mobile device:

## **WARNING REGARDING DISPLAY**

The display on your mobile device is made of glass or acrylic and could break if your mobile device is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.

**WARRANTY DISCLAIMER:  
PROPER USE OF A  
TOUCH-SCREEN MOBILE  
DEVICE**

If your mobile device has a touch-screen display, please note that a touch-screen responds best to a light touch from the pad of your finger or a capacitive stylus. Using excessive force or a metallic object when pressing on the touch-screen may damage the tempered

glass surface and void the warranty. For more information, please refer to the “Standard Limited Warranty”.

## **GPS & AGPS**

Certain Samsung mobile devices can use a Global Positioning System (GPS) signal for location-based applications. A GPS uses satellites controlled by the U.S. Government that are subject to changes implemented in accordance with the Department of Defense policy and the 2008 Federal Radio navigation Plan

(FRP). Changes may affect the performance of location-based technology on your mobile device.

Certain Samsung mobile devices can also use an Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

## **Your Location**

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information.

Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information.

The location-based information may be shared with third-parties, including your

wireless service provider,  
applications providers,  
Samsung, and other  
third-parties providing  
services.

## **Use of AGPS in Emergency Calls**

When you make an emergency  
call, the cellular network may  
activate AGPS technology in  
your mobile device to tell the  
emergency responders your  
approximate location.

AGPS has limitations and **might  
not work in your area.**

Therefore:



- Always tell the emergency responder your location to the best of your ability; and
- Remain on the mobile device for as long as the emergency responder instructs you.

## **Navigation**

Maps, directions, and other navigation-data, including data relating to your current location, may contain inaccurate or incomplete data, and circumstances can and do change over time. In some areas, complete information may not be available.

**Therefore, you should always**

**visually confirm that the navigational instructions are consistent with what you see before following them. All users should pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking. Always obey posted road signs.**

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**Caution!** If you feel discomfort while using the device, stop using it and remove it from your wrist.

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# Care and Maintenance

Your mobile device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years:

**Keep your Samsung Mobile Device away from:**

**Deliberate exposure to liquids of any kind**

Please refer to instructions for adhering to IP68

certification parameters and make sure that liquid exposure of the device does not exceed these limitations. Precipitation, humidity, and liquids contain minerals that will corrode electronic circuits.

If the mobile device does get wet, do not accelerate drying with the use of an oven, microwave, or dryer, because this may damage the mobile device and could cause a fire or explosion. Do not use the mobile device in very wet conditions. Doing so may

cause an electric shock to you or damage to the mobile device. Do not expose the straps to very wet conditions. Wet straps can cause skin irritations. Dry the straps first. If you experience skin irritation when wearing the device, stop wearing the device and consult a physician.

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**Note:** Do not use your device outdoor during a thunderstorm.

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## **Extreme heat or cold**

Avoid temperatures below 0°C / 32°F or above 45°C / 113°F. C. Using or storing the device outside of the recommended temperature ranges may damage the device or reduce the battery's lifespan.

## **Microwaves**

Do not try to dry your mobile device in a microwave oven. Doing so may cause a fire or explosion.

## **Dust and dirt**

Do not expose your mobile device to dust, dirt, or sand.

## **Cleaning solutions**

Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the mobile device. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution. If the mobile device has a retractable camera lens, do not use soap and water to clean the lens. Use a blower or brush or lens

cleaning paper dampened  
in a lens cleaning solution.

### **Shock or vibration**

Do not drop, knock, or  
shake the mobile device.  
Rough handling can break  
internal circuit boards.

### **Paint**

Do not paint the mobile  
device. Paint can clog the  
device's moving parts or  
ventilation openings and  
prevent proper operation.



## **Strap**

Ensure that the strap is kept clean.

## **Bluetooth**

Do not touch the Bluetooth antenna of a connected mobile device.

- Samsung is not responsible for the loss, interception, or misuse of data sent or received via the Bluetooth feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured.

- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may not be compatible with your device.

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**Important!** Do not allow the touch screen to come into contact with other electrical devices. Electrostatic discharges can cause the touch screen to malfunction.

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**Caution!** To avoid damaging the touch screen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.

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## **Responsible Listening**

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**Caution! Avoid potential hearing loss.**

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Damage to hearing occurs when a person is exposed to loud sounds over time. The risk

of hearing loss increases as sound is played louder and for longer durations.

Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cell phones, at high volume settings for long durations may lead to permanent noise-induced hearing loss. This includes the use of headphones (including

headsets, earbuds, and Bluetooth<sup>®</sup> or other wireless devices).

Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound, and distorted hearing. Individual susceptibility to noise-induced hearing loss and potential hearing problem varies.

Additionally, the amount of sound produced by a portable audio device varies depending on the nature of the sound, the device settings, and the headphones that are used. As a

result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings, and equipment.

You should follow some common sense recommendations when using any portable audio device:

- Always turn the volume down before connecting to an audio source.
- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.

- Be aware that you can adapt to higher volume settings over time, not realizing that the higher volume may be harmful to your hearing.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.

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- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise. By blocking background environment noise, noise cancelling headphones should allow you to hear the music at lower volumes than when using earbuds.



- Limit the amount of time you listen. As the volume increases, less time is required before you hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.

- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech, or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:

**American Academy of Audiology**

11480 Commerce Park Drive,  
Suite 220

Reston, VA 20190

Voice: (800) 222-2336 or  
703-790-8466

Email: [infoaud@audiology.org](mailto:infoaud@audiology.org)

Internet:

[www.audiology.org/Pages/  
default.aspx](http://www.audiology.org/Pages/default.aspx)

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**National Institute on Deafness  
and Other Communication  
Disorders**

National Institutes of Health  
31 Center Drive, MSC 2320  
Bethesda, MD 20892-2320

Email:

[nidcdinfo@nidcd.nih.gov](mailto:nidcdinfo@nidcd.nih.gov)

Internet:

[www.nidcd.nih.gov/](http://www.nidcd.nih.gov/)

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**National Institute for  
Occupational Safety and Health  
(NIOSH)**

395 E Street, S.W., Suite 9200  
Patriots Plaza Building  
Washington, DC 20201  
1-800-CDC-INFO  
(1-800-232-4636)  
Outside the U.S. 513-533-8328  
TTY: (888) 232-6348  
Email: [cdcinfo@cdc.gov](mailto:cdcinfo@cdc.gov)

Internet:

[www.cdc.gov/niosh/topics/noise/  
default.html](http://www.cdc.gov/niosh/topics/noise/default.html)

## **Operating Environment**

Remember to follow any special regulations in force in any area, and always switch your mobile device off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the mobile device or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

## **Using Your Mobile Device Near Other Electronic Devices**

Most modern electronic equipment is shielded from Radio Frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.

## **Implantable Medical Devices**

A minimum separation of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device.

Persons who have such devices:



- Should ALWAYS keep the mobile device more than six (6) inches from their implantable medical device when the mobile device is turned ON;
- Should not carry the mobile device in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the mobile device OFF immediately if there is any reason to suspect that interference is taking place;

- Should read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, consult your health care provider.

For more information see:

[www.fcc.gov/oet/rfsafety/rf-faqs.html#](http://www.fcc.gov/oet/rfsafety/rf-faqs.html#)

## **Other Medical Devices**

If you use any other personal medical devices, consult the manufacturer of your device to

determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your mobile device off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the

manufacturer or its representative regarding your vehicle before using your mobile device in a motor vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

### **Posted Facilities**

Switch your mobile device off in any facility where posted notices require you to do so.

### **Potentially Explosive Environments**

Switch your mobile device off when in any area with a potentially explosive

atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised to switch the mobile device off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly

marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58).

For a copy of this standard, contact the National Fire Protection Association.

### **When your Device is Wet**

Do not turn on your device if it is wet. If your device is already on, turn it off and remove the battery immediately (if the device will not turn off or you cannot remove the battery, leave it as-is). Then, dry the device with a towel and take it to a service center.

# **Restricting Children's Access to Your Mobile Device**

Your mobile device is not a toy. Do not allow children to play with it because they could hurt themselves and others, damage the mobile device, or make calls that increase your mobile device bill.

Keep the mobile device and all its parts and accessories out of the reach of small children.



# **FCC Notice and Cautions**

## **FCC Notice**

The mobile device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated.

## **Cautions**

Any changes or modifications to your mobile device not expressly approved by Samsung could void your warranty for this equipment

and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers.

The use of any unauthorized accessories may be dangerous and void the mobile device warranty if said accessories cause damage or a defect to the mobile device. Although your mobile device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

## **Other Important Safety Information**

- Only qualified personnel should service the mobile device. Faulty service may be dangerous and may invalidate any warranty applicable to the device.
- Ensure that any mobile devices or related equipment used in your vehicle are securely mounted.
- Check regularly that all wireless mobile device equipment in your vehicle is mounted and operating properly.

- When using a headset in dry environments, static electricity can build up in the headset and cause a small quick static electrical shock. To minimize the risk of electrostatic discharge from the headset avoid using the headset in extremely dry environments or touch a grounded unpainted metal object to discharge static electricity before inserting the headset.

- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the mobile device, its parts, or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment near or in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.

- Switch your mobile device off before boarding an aircraft. The use of wireless mobile devices in aircraft may be illegal and may be dangerous to the aircraft's operation. Check with appropriate authorities before using any function of a mobile device while on an aircraft.
- Failure to observe these instructions may lead to the suspension or denial of network services to the offender, or legal action, or both.

- While using your device, leave some lights on in the room and do not hold the screen too close to your eyes.

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Internal Use Only

- Reduce risk of repetitive motion injuries. When you repetitively perform actions, such as pressing keys, drawing characters on a touch screen with your fingers, or playing games, you may experience occasional discomfort in your hands, neck, shoulders, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

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## **Section 2: Warranty Information**

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**Note: READ THIS INFORMATION  
BEFORE USING YOUR  
MOBILE DEVICE.**

### **Samsung Limited Warranty**

- This product is covered  
under the applicable  
Samsung Limited Warranty  
**INCLUDING ITS DISPUTE  
RESOLUTION PROCEDURE**  
and your right to opt out  
of arbitration within  
30 calendar days of the  
first consumer purchase.

**You may opt out by either sending an email to [optout@sea.samsung.com](mailto:optout@sea.samsung.com) with the subject line "Arbitration Opt-Out" or by calling 1-800-SAMSUNG (726-7864). For more detailed procedures, please refer to the "Dispute Resolution Procedures and Arbitration Opt-Out" section of the Limited Warranty.**

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SAMSUNG ELECTRONICS  
AMERICA, INC. (“SAMSUNG”)  
warrants that SAMSUNG’s  
devices and accessories  
(“Products”) are free from  
defects in material and  
workmanship under normal  
use and service.

Samsung Electronics America,  
Inc.

85 Challenger Road  
Ridgefield Park, New Jersey  
07660

Phone: 1-800-SAMSUNG  
(726-7864)

## **Procedures for Dispute Resolution/ 30-day Arbitration and Opt-Out Policy**

ALL DISPUTES WITH SAMSUNG ARISING IN ANY WAY FROM THIS LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCTS SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY.

ANY SUCH DISPUTE SHALL NOT BE COMBINED OR CONSOLIDATED WITH A

DISPUTE INVOLVING ANY OTHER PERSON'S OR ENTITY'S PRODUCT OR CLAIM, AND SPECIFICALLY, WITHOUT LIMITATION OF THE FOREGOING, SHALL NOT UNDER ANY CIRCUMSTANCES PROCEED AS PART OF A CLASS ACTION. THE ARBITRATION SHALL BE CONDUCTED BEFORE A SINGLE ARBITRATOR, WHOSE AWARD MAY NOT EXCEED, IN FORM OR AMOUNT, THE RELIEF ALLOWED BY THE APPLICABLE LAW. The arbitration shall be conducted according to the American Arbitration

Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. The AAA Rules are available online at [adr.org](http://adr.org) or by calling the AAA at 1-800-778-7879. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the Limited Warranty and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of

interpretation and application of this arbitration provision and the Limited Warranty.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less (“Small Claim”), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant SAMSUNG its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small

Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and SAMSUNG shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or



apportion among the parties,  
reasonable attorney fees,  
expert witness fees and costs.  
Judgment may be entered on  
the arbitrator's award in any  
court of competent jurisdiction.

This arbitration provision also  
applies to claims against  
SAMSUNG's employees,  
representatives and affiliates if  
any such claim arises from the  
Product's sale, condition or  
performance.

**You may opt out of this dispute  
resolution procedure by  
providing notice to SAMSUNG no  
later than 30 calendar days from**

**the date of the first consumer purchaser's purchase of the Product.** To opt out, you must send notice by e-mail to [optout@sea.samsung.com](mailto:optout@sea.samsung.com), with the subject line: "Arbitration Opt Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the Product box; (ii) on the Product information screen, which can

be found under “Settings;”  
(iii) on a label on the back of the Product beneath the battery, if the battery is removable; and  
(iv) on the outside of the Product if the battery is not removable). Alternatively, you may opt out by calling 1-800-SAMSUNG (726-7864) no later than 30 calendar days from the date of the first consumer purchaser’s purchase of the Product and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute

**resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the benefits of the Limited Warranty.**

### ***Severability***

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

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# **Terms & Conditions of Sale and Standard Limited Warranty**

**What is covered and for how long?**

The warranty period commences upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Device	1 Year
Battery(ies)*	1 Year
Other Accessories*	1 Year

\*If applicable.

### **What is not covered?**

This Limited Warranty is conditioned upon proper use of the Product.

This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless

caused by SAMSUNG;

- (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen;
- (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible;
- (e) ordinary wear and tear;
- (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG;
- (g) defects or

damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by SAMSUNG, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this limited warranty; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of



any electrical source;  
(i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or  
(j) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for

charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG device for which it is specified.

**What are SAMSUNG's obligations?**

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Limited Warranty, SAMSUNG will repair or replace the Product, at SAMSUNG's sole option, without charge. SAMSUNG

may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product.

Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts,

components, boards and equipment shall become the property of SAMSUNG. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited.

**What must you do to obtain warranty service?**

To obtain service under this Limited Warranty, you must return the Product to an authorized phone service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of

sale showing the original date of purchase by the first consumer purchaser, the serial number of the Product and the seller's name and address.

To obtain assistance on where to deliver the Product, please call SAMSUNG Customer Care at 1-800-SAMSUNG (726-7864). If SAMSUNG determines that any Product is not covered by this Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to SAMSUNG for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

**What are the limits on  
SAMSUNG's liability?**

THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES, AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES,  
INCLUDING WITHOUT  
LIMITATION, IMPLIED  
WARRANTIES OF  
MERCHANTABILITY AND  
FITNESS FOR A PARTICULAR  
PURPOSE, ARE LIMITED TO  
THE DURATION OF THIS  
LIMITED WARRANTY. IN NO  
EVENT SHALL SAMSUNG BE  
LIABLE FOR DAMAGES IN  
EXCESS OF THE PURCHASE  
PRICE OF THE PRODUCT OR  
FOR, WITHOUT LIMITATION,  
COMMERCIAL LOSS OF ANY  
SORT; LOSS OF USE, TIME,  
DATA, REPUTATION,  
OPPORTUNITY, GOODWILL,

PROFITS OR SAVINGS;  
INCONVENIENCE; INCIDENTAL,  
SPECIAL, CONSEQUENTIAL OR  
PUNITIVE DAMAGES; OR  
DAMAGES ARISING FROM THE  
USE OR INABILITY TO USE THE  
PRODUCT. SOME STATES AND  
JURISDICTIONS DO NOT  
ALLOW LIMITATIONS ON HOW  
LONG AN IMPLIED WARRANTY  
LASTS, OR THE DISCLAIMER  
OR LIMITATION OF INCIDENTAL  
OR CONSEQUENTIAL  
DAMAGES, SO THE ABOVE  
LIMITATIONS AND  
DISCLAIMERS MAY NOT APPLY  
TO YOU.



SAMSUNG MAKES NO  
WARRANTIES OR  
REPRESENTATIONS, EXPRESS  
OR IMPLIED, STATUTORY OR  
OTHERWISE, AS TO THE  
QUALITY, CAPABILITIES,  
OPERATIONS, PERFORMANCE  
OR SUITABILITY OF ANY  
THIRD-PARTY SOFTWARE OR  
EQUIPMENT USED IN  
CONJUNCTION WITH THE  
PRODUCT, OR THE ABILITY TO  
INTEGRATE ANY SUCH  
SOFTWARE OR EQUIPMENT  
WITH THE PRODUCT, WHETHER  
SUCH THIRD-PARTY  
SOFTWARE OR EQUIPMENT IS  
INCLUDED WITH THE PRODUCT

DISTRIBUTED BY SAMSUNG OR OTHERWISE. RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products.

No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of SAMSUNG regarding the Products or this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## ***Precautions for Transfer and Disposal***

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS)

Clear which will eliminate all user memory and return all settings to default settings. Please contact the **Samsung Customer Care Center** for details.

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**Important!** Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

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## **End User License Agreement for Software (EULA)**

The EULA for this device is found in the Gear Manager application, which is required for operation of your device. You may also access this EULA at:

- [www.samsung.com/us/Legal/SamsungLegal-EULA-GEAR](http://www.samsung.com/us/Legal/SamsungLegal-EULA-GEAR)

# **Index**

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## **C**

**Care and Maintenance 46**

## **D**

**Display and Touch-Screen 37**

## **F**

**FCC Notice and Cautions 76**

## **G**

**GPS & AGPS 40**

## **H**

**Health and Safety Information**

**4**



## **O**

**Operating Environment 65**

**Other Important Safety  
Information 78**

## **R**

**Responsible Listening 54**

**Restricting Children's Access  
to Your Mobile Device 75**

## **S**

**Samsung Mobile Products and  
Recycling 16**

**Smart Practices While Driving  
21**

## **T**

**Terms & Conditions of Sale  
and Standard Limited  
Warranty 96**

## **U**

**UL Certified Travel Charger 35**

## **W**

**Warranty Information 84**

DRAFT

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