#### SAMSUNG

### **Connect Tag**

Quick Start Guide

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#### About the Connect Tag

With the Connect Tag, you can view the location of your children, pets, and other things. View the Connect Tag's current location or history of where it has moved on the SmartThings app on your mobile



Be careful not to touch or cover the metal or magnetic material with the Connect Tag. Wireless signals from the Connect Tag may become weak.

#### Precautions for the location service use

The service may be restricted when vou are moving by motor vehicle and the location information may not be accurate indoors or in areas where GPS signals are obstructed.

#### Package content

- The Connect Tag, Carabiner strap, and the Quick start guide.

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The items supplied with the device and any available accessories may vary depending on the region or service provider.

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#### **Device layout**



With the information on the label, you can open the location service of the Connect Tag. Take care not to damage the label and keep it in a separate safe place, if necessary.

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**Turning the Connect** 

press and hold the Power key for

2 seconds until the indicator light

press and hold the Power key for

While powering off, the indicator

light flashes red three times and

remains red for a while. The indicator light turns off when the power off

Status

Charging

completed

· Charging blocked

temperature

moisture

due to abnormal

Charging blocked

due to detected

Tag on and off

turns blue.

3 seconds.

Color

Green

**Flashes** 

red

stage is complete.

To turn on the Connect Tag.

To turn off the Connect Tag.

## Restarting the Connect Tag

If the Connect Tag is frozen and unresponsive, press and hold the Power key for 7 seconds to restart it. The indicator light will turn on in **blue** and the Connect Tag will restart.

#### Checking the power

You can check the Connect Tag's on or off status by pressing the Power key. Press the Power key briefly.

- If the indicator light does not turn on, the Connect Tag is powered off.
- · If the indicator light turns on in blue, the Connect Tag is powered on and the battery power level is 20 % or more.
- · If the indicator light flashes red three times, the Connect Tag is powered on and the battery power level is less than 20 %. As the Connect Tag may turn off during use, charge the battery sufficiently and use it.

#### Indicator light

The indicator light alerts you to the Connect Tag's status.

Color	Status
Off	• When connected to a mobile device
	• When the Connect Tag is powered off
Flashes red three times, stays red	While the Connect Tag is being powered off
Blue	While the Connect Tag is booting

Color	Status
Alternates red, green, blue	When the Connect Tag is waiting to connect to a mobile device
Flashes blue	• While the Connect Tag is connecting to a mobile device
	<ul> <li>When sending its location information</li> </ul>
	<ul> <li>Software updates</li> </ul>
Red	When charging
	<ul> <li>Failed to send its location information</li> </ul>
	<ul> <li>Network error</li> </ul>

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Charging the battery Fully charge the battery before using the Connect Tag for the first time.

1 Connect the charger to the charger port and plug the charger into an electric socket.



Use only Samsung-approved chargers.



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- Chargers are sold separately.
- The charger should remain close to the electric socket and easily accessible while charging.

2 After fully charging, disconnect the charger from the Connect Tag. Then, unplug the charger from the electric socket.

#### Attaching the strap to the Connect Tag

You can conveniently carry the Connect Tag or attach it to other items by attaching the strap to the Connect Tag.

Insert the strap into the strap hole, and then pull the loop.



#### Connecting the Connect Tag to the SmartThings app

The Connect Tag sends location information to the SmartThings app via LTE Cat. M1 network (an IoT only network). Install the SmartThings app on your mobile device to open your Connect Tag and connect it to your mobile device.

You can download the app from Galaxy Apps, Play Store, or App Store.



You can download the SmartThings app only on mobile devices running Android operating system 5.0 or later (6.0 or later for non-Samsung devices), or iOS 10 or later, and with 2 GB of RAM or more.

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• You must register and sign in to your Samsung account to use the SmartThings app.

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#### The Connect Tag

- Press and hold the Power key for 2 seconds until the indicator light turns blue.
  - When the Connect Tag waits to connect to a mobile device, the indicator light flashes **red**, **green**, and **blue**.
  - When the Connect Tag starts to connect to your mobile device, the indicator light flashes **blue**.

#### Mobile device

2 Launch the **SmartThings** app on your mobile device.

- 3 When the pop-up window informing that your Connect Tag is detected appears on your mobile device, tap Add now. If the pop-up window does not appear, select Device → Add.
- 4 Read and agree to the terms and conditions of service.
- 5 Follow the on-screen instructions to check which device to connect to.
- 6 If your Connect Tag is not registered, the registration screen will appear. Follow the on-screen instructions to set up the registration and complete the opening.
  - If the registration screen does not appear, scan **SKT's opening URL and IMEI** QR code on the label of the Connect Tag and open it. When your Connect Tag is opened, it is automatically enrolled in the service and it appears on the registered devices list in the SmartThings app.
- If you register your Connect
  Tag for the first time, the
  registration process may not
  be smooth depending on the
  surrounding environment.
  You may have to try 2-3 times
  before you successfully
  complete registration.
- 7 Select your Connect Tag on the registered devices list.
  The plug-in will be downloaded.
- After the plug-in is installed, select your Connect Tag on the registered devices list again.
   A pop-up will appear informing you how to use the Connect Tag.

9 Follow the on-screen instructions to learn how to use the Connect Tag and tap **OK**.

You can view the Connect Tag's current location on the map.



- Connection methods may vary depending on your mobile device and the software version.
- Supported features may vary depending on the model, service provider, and device manufacturer.

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## Opening your Connect Tag by scanning the QR code

You can also open your Connect Tag from your mobile device by scanning the QR code of the label on the Connect Tag.

- 1 On your mobile, install a QR Code scanning app and launch it.
- 2 Scan SKT's opening URL and IMEI QR code on the label of the Connect Tag.

An Internet app will launch and an online opening application for your service provider will appear. 3 Follow the on-screen instructions to fill in the application and complete the opening. When your Connect Tag is opened, you can connect it to the SmartThings app on your mobile device and use it.

To verify or prevent it from service, visit www.inote.kt.com/

samsungtracker.

## Viewing the Connect Tag's location

You can view the Connect Tag's location via the SmartThings app on the connected mobile device.

- Launch the **SmartThings** app on your mobile device.
- 2 Tap **Devices** and select your Connect Tag on the registered devices list.

The Connect Tag's current location will be shown on the map.

To view the Connect Tag's location history, tap detailed location information at the bottom of the screen and drag it upwards.

Access additional options.

Satellite view map

Current location

Battery power level

Wiew the travel path.

Displaying the power level

Wiew the travel path.

Update the location information.

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- The location information may not be accurate depending on the Connect Tag's surrounding environment. Things such as poor network reception, the positioning method, and the server's accuracy may affect the overall accuracy. The range of location information error will be from 100 m to 3 km.
- The service may be restricted when you are moving in a motor vehicle or when the signal is obstructed.
- The Connect Tag's usage time may vary depending on the usage pattern.

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Detailed

location

information

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## Receiving regular interval location notifications

You can set your mobile device to receive regular interval notifications of the Connect Tag's location information.

- Launch the SmartThings app on your mobile device. Tap Devices and select your Connect Tag on the registered devices list.
- 2 Tap \*→ Settings → Location information update and select an interval to receive notifications.
  The Connect Tag's location information will be send to the mobile device at every set

interval.

#### Setting the safe zone

When you set a safe zone for an area, such as a home or a school, you can receive notifications when the Connect Tag comes in or out of the zone.

- There may be 5 minutes of lag when receiving a notification for when the Connect Tag comes in or out of the safe zone.
- 1 Launch the SmartThings app on your mobile device. Tap Devices and select your Connect Tag on the registered devices list.
- 2 Tap ♣ → Settings → Manage safe zone → Add.

- 3 Tap the search field and enter a keyword for the location. Alternatively, drag the map to set the location you want.
- 4 Enter the safe zone's name and set a color for it.
- 5 Tap In/Out, select when you want to receive notifications, and then tap Done.
- 6 Tap Save. The set safe zone will be shown on the map.

# Sending the location information to the mobile device

To send the Connect Tag's location information, press the Power key twice quickly. The Connect Tag's current location information will be sent to the connected mobile device.

You can view the received location information on the notification panel of your mobile device.

#### Software update

Update the Connect Tag to the latest software via the SmartThings app on the connected mobile device.

- Launch the SmartThings app on your mobile device. Tap Devices and select your Connect Tag on the registered devices list.
- 2 Tap ♣ → Settings → Software update.

The indicator light will flash **blue** and proceed with the software update. When the update is completed, the indicator light will turn off and the Connect Tag will reconnect to the previously connected mobile device.

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