# SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide

The information below is provided by the supplier of the referenced device without independent verification by Dell and is subject to the <u>restrictions and disclaimers</u> noted below.

Introduction

Setup

Using the CD-RW/DVD ROM Drive

**Troubleshooting** 

**Specifications** 

**Drive Connectors** 

Regulatory

Information in this document is subject to change without notice. © 2001 SAMSUNG Electronics Co.,LTD. All rights reserved.

Trademarks used in this text: *SAMSUNG* is trademarks of SAMSUNG Electronics Co.,LTD.; *Dell* and the *DELL* logo are trademarks of Dell Computer Corporation. *Microsoft* and *Windows* are registered trademarks of Microsoft Corporation.

#### **Restrictions and Disclaimers**

The information contained in this document, including all instructions, cautions, and regulatory approvals and certifications, is provided by the supplier and has not been independently verified or tested by Dell. Dell cannot be responsible for damage caused as a result of either following or failing to follow these instructions.

All statements or claims regarding the properties, capabilities, speeds or qualifications of the part referenced in this document are made by the supplier and not by Dell. Dell specifically disclaims knowledge of the accuracy, completeness or substantiation for any such statements. All questions or comments relating to such statements or claims should be directed to the supplier.

#### **FCC Compliance**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be deter-mined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Initial release: May, 2001

# Introduction: SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide

Manufacturer model name and number • Drive speed • Bus interface • Types of disc formats supported • Software support • Features • Configuration • Front View

Drive has capability of reading CD, DVD and writing CD-R and CD-RW media through the use of Standard sofware required to operate traditional CD, CD-RW and DVD Drives.

### Manufacturer model name and number

SAMSUNG SN-308

## **Drive speed**

### Read:

DVD: 8X CD-ROM: 24X CD-RW: 8X

### Write:

CD-R: 2X. 4X. 8X CD-RW: 2X. 4X, 8X

### **Bus interface**

ATAPI BUS(IDE)

# Types of disc formats supported

### DVD:

DVD-5: single-sided, single-layer format (4.3 GB) DVD-9: single-sided, dual-layer format (~ 7.9 GB) DVD-10: double-sided, single-layer format (~ 8.7 GB) DVD-18: double-sided, dual-layer format (~ 15.9 GB)

DVD-R: V1.9

### CD:

CD-DA

CD-ROM(Mode-1,2)
CD-ROM XA(Mode-2, Form-1,2)
Photo-CD(Single, Multi-Session)
VIDEO-CD ready
CD-I(FMV)
CD-Plus
CD Extra
CD-R(Read/Write)
CD-RW(Read/Write)
CD-TEXT

# **Software support**

- ∠ CLONE Ver 2.67 or higher
- ✓ Winon CD Ver 3.7 or higher
- ✓ Juggler Ver 3.0 or higher

### **Features**

∠ Disc loading mechanism

This drive uses motor solenoid mechanism.

Eject button, Software and Emergency Eject Hole

DVD 120msec (1/3 stroke) CD-R/RW 120msec (1/3 stroke)

∠ Audio capability

Audio capability follows the industry standard CD-Audio format.

**∠** MPC3 compatibility

Compatible

# Configuration

This CD-RW/DVD ROM drive should be used only in its current hardware and software configuration.

### **Front View**



### 1. LED

This indicator lights green while data is being read.

### 2. Eject button

### 3. Emergency Eject Hole

If the disc tray does not open when you press the Eject button, insert a small, metal rod(an unwound paper clip for example) into this hole to eject the disc.

\* This function should only be performed when the computer is powered OFF.

#### 4. Disc Tray

The Disc Tray will be open a little when you press the Eject button. Then you should pull the Tray open completely.

\* When you place a disc in the tray, make sure that the label on the disc is facing upwards.

Please read all restrictions and disclaimers.

# Setup: SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide

Dell Installed Drives • Drives Purchased Separately as Customer Kits



Note: To help avoid possible damage to the system board, unplug the computer system and wait 15 to 20 seconds for the standby power to dissipate before adding or removing any components from the system.

### **Dell Installed Drives**

Dell performs the installation and setup on CD-RW/DVD ROM drives that are shipped as part of a system, including loading the appropriate device drivers when the operating system is installed. The drive is ready for use when you receive your system. No further installation or configuration is necessary.

# **Drives Purchased Separately as Customer Kits**

## Installing the Drive

Install and configure the drive according to the instructions provided in the Dell documentation for your system.

### Verify Drive Operation by playing an Audio CD

- 1. Insert an Audio CD into the CD Tray.
- 2. Press the CD Tray until the tray is closed completely.
- 3. Audio CD will start playing (If Audio CD does not start-up, see <u>Troubleshooting</u> section).



Note: If customer has an older version of the NT file called cdaudio.sys this older version will not play audio CD's and in some cases won't even read data CD's such as Kodak Photo CD's. In addition, if the customer has the "Autorun feature" turned off, the drive will not automatically start playing the CD.

Please read all restrictions and disclaimers.

# Using the CD-RW/DVD ROM Drive: SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide

Operating the Drive • Regional Coding • Handling Media • Cleaning Media

# **Operating the Drive**

## **Drive operation:**

### Inserting a CD

1. Press the Eject button, and you will hear sound like "tick". Then you should pull the tray open completely.



2. Place the disc on the center of the tray with the label side facing upwards.



3. Push the tray until it is closed completely.



## Removing a CD

- 1. Press the Eject button. The Disc tray will be ejected.
- 2. Remove the disc.
- 3. Push the tray until it is closed completely.



NOTE: If an eject prohibit command has been received from the computer, the CD tray will not be ejected even if the Eject button is pressed.

# **Usage guidelines**

- ∠ Do not press down on the disc tray when opening or closing it.
- ✓ Do not place objects on the disc tray.

- Never use a damaged, broken, or deformed disc.
- ✓ Do not press the Eject button while the computer is accessing the disc.
- Keep the disc tray closed when not using the CD-RW/DVD ROM drive.
- ✓ Do not press the Eject button while the drive is playing a CD movie. To stop a CD movie. click Stop button in the CD player application program.



NOTE: High-speed drives spin the disc at a high rotational speed. If a CD has printing on only half of the disc, or if there is a slight imbalance in the CD, the imbalance is greatly magnified by the high speed, causing the drive to vibrate or produce a fan-like noise. These effects are inherent in the high-speed technology and do not indicate a problem with the drive.



WARNING: The Discs in this unit operate at a very high speed!



DO NOT use damaged, cracked or warped discs. The drive's optical unit may be damaged if they break.

DO NOT use non-standard discs. Nonstandard discs may not play or store data properly.

### **Emergency Ejection**

The procedure described below can be used to remove a disc from the CD-RW/DVD ROM Drive if the Eject button is disabled by software or a power failure occurs.

- 1. Turn off the power to the computer installed the CD-RW/DVD ROM Drive.
- 2. Insert a steel rod (about 1.3mm in diameter) into the emergency eject hole and push hard.



3. The Disc tray is ejected by about 10mm. Pull it all the way open by hand. A stiff paper clip may be used as a steel rod.



# **Regional Coding**

### **Region Protection Coding (RPC) of DVD Discs:**

This feature is supported on DVD Players and is used with DVD-Video Discs (ie. movies). Currently, the motion picture industry has divided the world into different regional "zones". These regions or "zones" correlate to the regional markets into which the motion picture industry releases movies. Simply put, RPC Codes are placed on Movie Discs marketed throughout the world based on the region of the world they are being sold into. These RPC codes help to control and prevent the pirating of new release movies into other motion picture market regions prior to their true release dates within those markets.

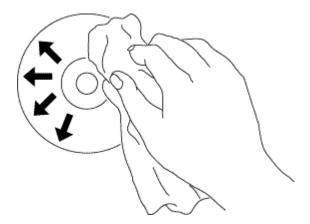
SN-308 CD-RW/DVD ROM drive supports RPC phase II. The local code of RPC-2 mode can be changed by users. It is possible for users to change the zone code up to five times on MPEG Application.

# **Handling Media**

DVD media is sensitive to dust and fingerprints. Carefully handle media by its edges only. If a DVD movie skips or hangs during playback, <u>clean the media</u>. Most DVD video playback issues are media-related and can be remedied by proper handling and care of media.

# **Cleaning Media**

✓ If dust or fingerprints get on the disc, wipe it with a soft cloth from the center to the edge.



✓ Do not use benzene, paint thinner, record cleaner, or static repellent. This can damage the disc.

Please read all restrictions and disclaimers.

# **Troubleshooting: SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide**

Symptoms		Solutions
1.	Drive is not recognized by system.	Is the CD-RW/DVD drive connected properly?
		Ensure: Drive module inserted correctly into notebook.
2.	CD is not being recognized by computer or drive.	1. Is the disc the correct format for the system that you are using?
		<ol><li>Do you have the correct software applications and drivers installed?</li></ol>
		3. Is the CD dirty or does it have fingerprints on the surface.
3.	Disc tray cannot be opened.	Check that there is power to the CD-RW/DVD drive.
		2. Use Emergency Eject Instructions to open the tray.
4.	Certain types of discs do not play.	<ol> <li>This drive only supports discs with the formats indicated in the "Introduction" and "Specifications" sections. It cannot read the data on discs with other formats. Check the disc's format.</li> </ol>
5.	Cannot Read or Write Discs.	<ol> <li>Is the condition of everything else in the system (CPU, hard disc, and others) as it should be?</li> </ol>
		2. Does the CD-R/RW or DVD disc have dirt or scratches?
		3. Did a screen saver or other application operate while writing to the disc?
		4. Is there enough free space on the CD-R/RW or DVD disc?
		5. Does writing fail even using the simulation test?
		<ol><li>Is the disc loaded in the drive with the read/write surface facing the right direction? (label up)</li></ol>
		7. Is the drive installed in the correct orientation?
		8. Was the drive or disc moved from a low temperature environment to a high temperature environment? (There is a possibility of condensation on the lens in the drive or on the surface of the disc.)



NOTE: Consult the Dell documentation for your system for additional information on troubleshooting CD-RW/DVD ROM drive problems.

Please read all restrictions and disclaimers.

# Specifications: SAMSUNG SN-308 CD-RW/DVD ROM Drive **User's Guide**

General • Performance • Reliability • Audio • Environmental • Power • Physical • Connector • Lasers



NOTE: These specifications are provided by the manufacturer for information purposes only and do not constitute an extension of Dell Computer Corporation's warranty to you. Dell's warranty is contained in the documentation that came with your system.

### General

Manufacturer SAMSUNG Model number SN-308

Interface ATAPI BUS(IDE)

Compatible CD-ROM standards CD-DA

CD-ROM(Mode-1,2)

CD-ROM XA(Mode-2, Form-1,2) Photo-CD(Single, Multi-Session)

VIDEO-CD ready CD-I(FMV) CD-Plus CD Extra

CD-RW(Read/Write) CD-R(Read/Write)

**CD-TEXT** DVD-R

Storage capacities

DVD

DVD-5 4.3GB DVD-9 7.9GB DVD-10 8.7GB DVD-18 15.9GB

CD

Mode 1 656 MB/disc Mode 2 748 MB/disc

## **Performance**

Rotational speed

DVD

8x speed 4,600 rpm Max

CD

24X speed 5,300 rpm Max

Data transfer rate:

DVD

3.3x speed 4,500 KBytes/sec 8x speed 10,800 KBytes/sec

CD

10.4x speed 1,560 KBytes/sec 24x speed 3,600 KBytes/sec

IDE interface burst transfer rate

PIO mode 0
3.3 MBytes/sec
PIO mode 1
5.3 MBytes/sec
PIO mode 2
8.3 MBytes/sec
PIO mode 3
11.1 MBytes/sec
PIO mode 4
16.6 MBytes/sec Max
Multiword DMA mode 2
16.6 MBytes/sec Max
UDMA mode 2
33.0 MBytes/sec Max

Access time

DVD 120 msec ( 1/3 stroke)
CD 120 msec ( 1/3 stroke)

Total Number of blocks

CD 336,150 blocks/disc 74min 42

Buffer size 2048 KB

DAE(Digital Audio Extraction) rate

CD

 Audio Extraction
 12x(CAV)

 Audio Play
 4x(CLV)

 CD-RW
 16x

 Video CD, CD I
 16x(CAV)

Reliability

MTBF 100,000 POH(Duty 25%)

User error rates:

DVD 10<sup>-15</sup> block/bits

CD

Mode 1 10<sup>-12</sup> block/bits Mode 2 10<sup>-9</sup> block/bits

DVD/CD

Seek error rate 10<sup>-6</sup> block/bits

**Audio** 

Sampling frequency 44.1 KHz

Number of channels 2 channels

Frequency response 20 to 20,000 Hz(±3 dB)

Signal/noise ratio Line out : 75db (1KHz)

Total harmonic distortion 0.1% (1KHz)

Line output 700 ±20% mV (1KHz)

**Environmental** 

Ambient temperature:

Operating  $5 \sim 50 \, ^{\circ}\text{C}$ 

Storage  $-20 \sim 65$  °C

Relative humidity:

Operating  $8 \sim 80 \%$  (No Condensation) Storage  $5 \sim 95 \%$  (No Condensation)

Acoustical noise

Drive on (seeking) 48dB Max

**Power** 

Voltage +5V DC

Current

Idle Mode0.95AContinuous Read Mode1.05ARandom Read Mode1.2A

**Physical (With Bezel)** 

 Height
 12.7 mm

 Width
 129 mm

 Depth
 128 mm

 Weight
 200 g

**Connector** 

System connector 60 pin

Lasers

DVD

FOCUSING Astigmatism Method

TRACKING DPD(Differential Phase Detection) Method

Wave Length 650 ±10 nm Optical output 10 mW (MAX)

CD

FOCUSING Astigmatism Method

TRACKING DPP Method
Wave Length 785 [+5, -15nm]
Optical output 120 mW (MAX)

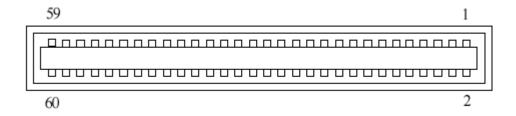
Please read all restrictions and disclaimers.

# **Drive Connectors : SAMSUNG SN-308 CD-ROM Drive User's Guide**

### Rear of Drive and Pin



### Pin Arrangement



Please read all restrictions and disclaimers.

# Regulatory: SAMSUNG SN-308 CD-RW/DVD ROM Drive User's Guide

Safety • EMC(EMI+EMS) • Laser Safety

## Safety Approval

The Product will satisfy the safety standard below:

- c-UL USA , CANADA
- ▼ TUV EN60825-1, EN60950
- ∠ CE(LVD)- EN60825, EN60950
- NEMKO EN60950(1992) A1/A2/A3/A4/A11, EMKO-TSE(74-SCE) 207/94
- CB(Certification Body) IEC60950:1991+A1+A2+A3+A4 , IEC60825-1:1993+A1
- ∠ GOST(RUSSIA)

## **EMC(EMI+EMS)** Approval

The product complies with applicable technical requirements as specified below:

- ∠ CE(EMC) European
- ∠ VCCI(Japan)
- ∠ C-TICK(Australia)
- ∠ BSMI (Taiwan)

## **Laser Safety**

The product will satisfy all the requirements for the laser specified below:

- DHHS: CFR 21 Chapter 1, Subchapter J
- ∠ IEC60825-1:1993 with Amend. 1:1997 CLAUSE 8 AND 9

The CLASS 1 LASER PRODUCT label is located at the top of the enclosure.

Please read all restrictions and disclaimers.