

3. In the **Conversations** area, the screen name of the Buddy List member who sent you the instant message will be marked with an asterisk (*). Select the marked name and press **OK**. Your message will display.

Using Sprint PCS Short Mail

With Sprint PCS Short Mail, you can use a person's Sprint PCS Phone Number to send instant text messages from your Internet-ready Sprint PCS Phone to their Internet-ready Sprint PCS Phone – and they can send messages to you. When you receive a new message, you'll automatically be notified with a Sprint PCS Web Alert.

To send a Short Mail message:

1. Press **MENU** for the Main menu.
2. Select **3:Short Mail**.
3. Select **Compose**.
4. Enter a Sprint PCS Phone Number and press **OK**.
5. Select **Type Msg** (to enter a message up to 100 characters), **Pre-Set Msgs** (to select a preset message) or **Icons** and press **OK**.
6. Enter your text, or select a preset message, or icon and press **OK**.
7. To send the message, and press **OK**.

To read a Short Mail message:

1. When you receive a Short Mail message, you will see the New Message icon  or "1 New Short Mail Message" on your display screen.
2. If "1 New Short Mail Message" displays, press **OK** to go to the message location.

Note: If your phone does not receive Web Alerts, you cannot receive Short Mail Messages.

To reply to a Short Mail message:

1. While the message is open, scroll to **Reply** and press **OK**.
2. Select **Type Msg** (to enter a message up to 100 characters), **Pre-Set Msgs** (to select a preset message) or **Icons** and press **OK**.
3. Enter your text or select a preset message or icon and press **OK**.
4. To send the message, select the **SEND** softkey and press **OK**.

To add and/or edit pretyped messages:

1. Press **MENU** for the Main menu.
2. Select **3:Short Mail**.
3. Press **MENU** and press **OK**.
4. From the **Options** menu, highlight **Pre-Set Msgs** and press **OK**.
5. From the **Edit Pre-Set MS** menu, select **(Add New)** or the message you wish to edit and press **OK**.
6. Enter your new message or changes and press **OK**.

Signing Up for Sprint PCS Wireless Web Updates

With Sprint PCS Wireless Web Updates, you can have the Internet-based information sent directly to your Sprint PCS Phone at the times you choose. When you select the Sprint PCS Wireless Web option, up to 50 updates can be sent to your phone each month at no additional charge.

To select the Internet-based information you want sent to your Sprint PCS Phone:

1. From your computer, log on to the Internet.
2. Go to the site from which you want to receive information. A few of the sites you can visit are America Online®, amazon.com®, eCompare!®, ebay®, FoxSports.com® and FTD.com®. (The location where you request updates within each site will vary.)



3. Where indicated on the site, input your Sprint PCS 10-digit phone number followed by “@messaging.sprintpcs.com.”
For example: 5551234567@messaging.sprintpcs.com.

Upon completing the registration process, you should begin receiving your updates on your Sprint PCS Phone as requested.

Setting Up a Sprint PCS Wireless Web Connection

Getting Started

Your wireless Internet-ready Sprint PCS Phone allows you to connect to a laptop PC, hand-held or palm-sized computing device to send and receive e-mail, access the Internet or your company's network and more, without searching for a wall-mounted telephone jack. In just three steps, you can use your connectivity:

1. First, you'll need a Sprint PCS Wireless Web Connection Kit (sold separately).
2. Connect your laptop PC to your Sprint PCS Phone by using the serial data cable. The cable adapter will connect to a handheld or palm-sized computing device.
3. Finally, take a few minutes to install the Sprint PCS DialerSM software onto your computer using your CD.
 - ▶ For complete details on how to install and use the software, refer to the user guide in the Sprint PCS Wireless Web Connection Kit you purchased.

Note: You will not have to install the Sprint PCS Dialer for Palm® or HPC/Windows CE.

Placing a Data Call

To place a data call while you're connected to the Sprint PCS Wireless Web:

1. First, make sure the cable is connected properly.

2. Open the Sprint PCS Dialer application on your computer and place the call.

- ▶ The phone displays the number your computer is calling and a “connecting” message is displayed.
- ▶ Once the call successfully connects, your phone's display shows you information on the status of the data call.

Receiving Sprint PCS Wireless Web Calls

Most users use the Sprint PCS Wireless Web Connection to place outgoing data/fax calls. But you can also set up your Sprint PCS Phone to receive (host) data and fax calls. Because each phone model is different, the Sprint PCS Wireless Web Connection Kit doesn't include instructions for how to set up your phone to receive data and fax calls. Here's the procedure to set up your Sprint PCS Phone to receive a (mobile-terminated) data or fax call:

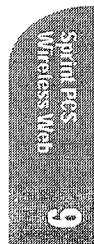
1. Select the menu option to enable incoming data/fax calls.
Note that incoming voice calls are not possible when your Sprint PCS Phone is set to receive data/fax calls.
2. Once you've received the incoming data/fax call, you may want to return the phone to its normal state by disabling incoming data/fax calls.

Using Special Features During a Sprint PCS Wireless Web Call

Your phone gives you the ability to use special features while you're on a Sprint PCS Wireless Web call. They are outlined below:

- ▶ **Caller ID:** Just like your phone stores regular Caller ID numbers, it also stores the numbers of incoming Sprint PCS Wireless Web Connection calls. To distinguish between the two types of calls, “Data” or “Fax” displays along with the number of the caller when you view your Caller ID records.

Note: Caller ID is not available on Sprint PCS Wireless Web Browser calls.



- ▶▶ **Call Waiting:** If someone tries to reach you while you're connected to the Sprint PCS Wireless Web, your phone behaves like it is turned OFF. Depending on your service, callers may get your voicemail. Call Waiting is automatically deactivated whenever you place or receive a Sprint PCS Wireless Web Connection call.
- ▶▶ **Accessing features:** You can still access most of your phone's features while you're connected on a Sprint PCS Wireless Web Connection Call. You can navigate the phone's menu system to change or view your phone's features or phone book entries. You can also read messages or view the Caller ID records that you received before placing the call.

Ending a Sprint PCS Wireless Web Call

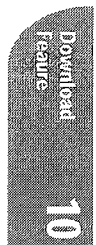
It's important to note that some of the normal ways to end a call won't work with the Sprint PCS Wireless Web Connection calls. You should always close the connection through the application on your computer. Your phone will then return to Standby mode.

Downloading Games, Sounds, Images and Applications

In This Section

- ▶ Downloading New Game, Sound, Image or Application
- ▶ Using Downloaded Games
- ▶ Using Downloaded Sounds
- ▶ Using Downloaded Images
- ▶ Using Downloaded Applications

Using Your Sprint PCS Download feature, you can express your personality with an array of downloadable sounds and images. You can also download the desired games and applications.



Downloading New Game, Sound, Image or Application

1. From Standby mode, press  for the Main menu.
2. Select **5:Downloads**.
3. Select the desired item; **Games, Sounds, Images, or Applications**.
4. Select **1:Get New**. The Sprint PCS Wireless Web Browser will launch.

Note: You are charged for airtime minutes when using the Sprint PCS Wireless Web Browser.

5. Select an item to download. The selected item will automatically be downloaded to your phone.
If there is not enough memory in your phone to download the selected item, the information dialog box prompts you to make room or cancel. If you select **Make Room**, the memory currently available and the required memory capacity are also displayed, and you are prompted to select an item to delete.
Using  allows you to: **erase a selected item, erase all, show information and play, view, or run** the selected item.
6. When downloading is completed successfully, you can select the **Use** option. **Use** option allows you to listen to the downloaded ringer, play the game, view the image, or run the application. You can also delete the downloaded item.

Notes:

- When you try to download an item, if you already have a newer, older, or same version of the file, an alert box opens and prompts you to select **Overwrite, Install separately** or **Cancel**.
 - When you try to download an item, if the file is not a secure file, an alert box opens and allows you to select **Continue** or **Cancel**.
-

Using Downloaded Games

1. From Standby mode, press  for the Main menu.
2. Select **5:Downloads**.
3. Select **1:Games**. The downloaded game list appears.
4. Select the desired game and press  to play the game.
Pressing  allows you to delete or view the file information.

Using Downloaded Sounds

1. From Standby mode, press  for the Main menu.
2. Select **5:Downloads**.
3. Select **2:Sounds**.
4. Select the desired ringer. Pressing  allows you to select the following options:
 - ▶ **Listen** - plays the ringer.
 - ▶ **Set as** - allows you to set the ringer for voice calls, pbook entry, messages, alarms, data/fax in, or schedule.
 - ▶ **Info** - shows the file information.
 - ▶ **Delete** - erases the ringer if you confirm by selecting **Yes** when you are asked to confirm.

Using Downloaded Images

1. From Standby mode, press  for the Main menu.
2. Select **5:Downloads**.
3. Select **3:Images**.
4. Select the desired image. Pressing  allows you to select the following options:
 - ▶ **View** - shows the image.
 - ▶ **Set as** - allows you to set the image for **Wall paper** or **Pbook entry**.
 - ▶ **Info** - shows information about the image.
 - ▶ **Delete** - erases the image if you confirm by selecting **Yes** when you are asked to confirm.

Using Downloaded Applications

1. From Standby mode, press  for the Main menu.
2. Select **5:Downloads**.
3. Select **4: Applications**.
4. Select the desired application from the list.
5. Pressing  allows you to select the following options:
 - » **Run** - runs the application.
 - » **Info** - shows information about the application.
 - » **Delete** - deletes the application if you confirm by selecting **Yes** when you are asked to confirm.

Using the Voice Services of Your Sprint PCS Phone



In This Section

- ▶ **Using Voice-Activated Dialing**
- ▶ **Using Voice Memo**
- ▶ **Using Answer Mode**

This section explains the features associated with your phone's voice services. The easy-to-follow instructions explain how to make calls or go to a menu by simply speaking a command. You'll also learn how to record memos and personal ringers.

Using Voice-Activated Dialing

Your phone features voice-activated dialing. You can call up to 10 stored entries by speaking the individual's or company's name into the microphone. Using the voice-activated dialing option requires that you first program the phone to recognize the name of the individual or company you are calling.

Tips on recording names

- ▶ Avoid recording similar names phonetically. If you record a name similar to one that is already stored in a voice-dial memory, the phone requests another name.
- ▶ Avoid recording in a noisy place.
- ▶ Speak clearly and naturally.
- ▶ Avoid very long or very short names. Names with two to five syllables are recommended.
- ▶ If a voice dial entry does not properly connect, you may need to record the name and number again.

Note: Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Programming the Phone for Voice Dialing

Programming your phone for voice activated dialing is easy. The phone provides voice prompts and screen displays to guide you through the recording process. To program the phone for voice activated dialing:

1. From the Main menu, select **8:Voice**.
2. Select **1:Voice Dial**.
3. Select **1:Record**. The phone will prompt you to say the name you want to program.
4. Wait for the beep and then say the name. For best results, use names with at least two syllables, or use both a first and last name. The phone stores the name as a "first" sample, and then prompts you to say the name again.

5. Respond to the prompt by repeating the name after the beep exactly as you did the first time. The phone stores the name as a second sample and then requests the phone number.
6. Enter the phone number on the keypad.
7. To store the phone number, press **OK**. The number you entered displays, along with the voice notification 'Added'. If the number you entered matches a name/number already stored in your internal Phone Book, then the name also displays.
8. The screen then returns to the **Voice Dial** menu.

Setting Up Voice Dial

Voice Dial is always active once you have programmed the phone with Voice Dial entries. To place voice activated calls, press and hold **PAUSE**. Then say the name into the phone after you hear the voice prompt and the beep.

You can also initiate a voice activated call by opening the flip, when this feature is activated.

To change the Voice Dial setup options:

1. From the Main menu, select **8:Voice**.
2. Select **1:Voice Dial**.
3. Select **4:Set Active**.
4. Press **DOWN** or **UP** to scroll between the following options:
 - ▶ **# Only** Enables voice dialing by pressing and holding **#**.
 - ▶ **# and Folder** Enables voice dialing by pressing and holding **#** **Space** (when the phone is open) (???), or by simply opening the phone's flip cover.
5. Select the desired option and press **OK**.



Placing a Call Using Voice Dial

To place a call if Voice Dial is inactive:

1. Open the phone.
2. Press and hold down . (???)
3. At the voice prompt, say the name into the phone.
 - ▶ The phone automatically places the call if it recognizes the name.
 - ▶ If the phone does not recognize the name, it says "Who would you like to call?" again and prompts "Locating Name."
 - ▶ If the phone is unable to recognize the name after two attempts, it says "The name cannot be recognized" and prompts "Cannot recognize name. Please check name." The phone returns automatically to standby mode, and you can try the call again later.

Reviewing Voice Dial Entries

To review Voice Dial entries:

1. From the Main menu, select **8:Voice**.
2. Select **1:Voice Dial**.
3. Select **2:Review**. A list of your stored voice dial numbers display (the names also display if stored in the internal Phone Book).
4. Press the associated key to select the desired entry, or scroll to the desired entry and press . The recorded name plays audibly. You can scroll through entries without having to listen to each one, or you can listen to them all as they play in order.
5. Press  to return to the previous screen.

Erasing Voice Dial Entries

To erase an individual Voice Dial entry:

1. From the Main menu, select **8:Voice**.
2. Select **1:Voice Dial**.
3. Select **2:Review**. A list of entries are displayed.
4. Press the associated key to select the desired entry, or scroll to highlight the desired entry, and press . The recorded name plays audibly and you are prompted with **"OK: Erase"**.
5. Press  to erase that entry.

To erase all Voice Dial entries:

1. From the Main menu, select **8:Voice**.
2. Select **1:Voice Dial**.
3. Select **Erase All**. You are given a confirmation screen and a confirmation voice prompt.
4. Press  to erase all Voice Dial entries or  to return to the previous screen.

Using Voice Memo

You can record voice memos. When recording, a timer displays to show you the elapsed time. When recording time expires, an alert sounds to indicate and you can save the memo already recorded by that time.

Recording a New Memo

1. From the Main menu, select **8:Voice**.
2. Select **2:Voice Memo**.
3. Select **1:Record**.
4. Wait until a prompt beep sounds and record the voice memo by speaking into the microphone.

While recording, you can pause recording by pressing  and resume the recording by pressing .
5. When recording is completed, press .

6. If you want to play back the memo you have recorded, select **Review**.

If you want to discard the currently recorded memo and re-record a new one, select **Rerecord**.

If you want to save the memo, select **Save** from the list. Enter the title for the memo and press **OK**. For further information on how to enter text, see "Entering Characters" on page 48.

If you press **OK** without entering a title, the memo is saved labeled with 'No Title'.

If you want to quit saving the recorded memo, select **Quit**.

Playing Back a Recorded Memo

1. From the Main menu, select **8:Voice**.
2. Select **2:Voice Memo**.
3. Select **2:Review**. The list of the recorded memos appears.
4. Scroll to the desired memo and press **OK** to play it back.

While playing back, you can pause playing by pressing **⏮** and resume the playback by pressing **⏭**.

5. If you want to access the following options, press **MENU**.

▶ **Info**: shows the detailed information on the memo, such as the title, elapsed time, memory used for the memo and the time when the memo was recorded.

▶ **Erase**: erases the selected memo.

Erasing Recorded Memo(s)

1. From the Main Menu, select **8:Voice**.
2. Select **2:Voice Memo**.
3. To erase a selected memo, select **1:Review** and scroll to the memo you want to erase. Press **MENU** and select **2:Erase**. Select **Yes** when you are asked to confirm.

To erase all memos, select **3:Erase All**. Select **Yes** when you are asked to confirm.

Setting Up Voice Memo

You can initiate a voice memo by pressing and hold **#Space**. To enable this feature:

1. From the Main menu, select **8:Voice**.
2. Select **2:Voice Memo**.
3. Select **4:Select Active**.
4. To enable the feature, select **#Space**. To disable the feature deselect **#Space**.

Using Answer Mode

Using this menu, in case that you are not able to answer an incoming call, you can set your phone to answer calls with the predefined greeting message that came with the phone or your own message and record the caller's message.

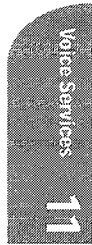
Recording Your Own Message

You can record your own message. Once message is recorded, you can also review, or erase the message. When the message is saved, your phone is automatically set to Answer Mode.

1. From the Main Menu, select **8:Voice**.
2. Select **3:Answer Mode**.
3. Select **1:Greeting**.
4. Select **1:General**.
5. Press **MENU**. The following options are available.

▶ **Record** - allows you to record your own message. When recording is completed, you can review, rerecord, save or erase the recording. After you review or save the message, your phone is automatically set to answer calls with the message.

Review - plays back the recorded message. While playing back, you can pause playing by pressing **⏮** and resume the playback by pressing **⏭**. After the playback, your phone is set to answer calls with the greeting message.



- ▶ **Erase** - erases the recorded message if you confirm by selecting **Yes** when asked.

Setting to Answer Mode

With the phone set to Answer Mode, the phone answers the incoming calls, and the callers can leave you the message after a greeting message.

1. From the Main menu, select **8:Voice**.
2. Select **3:Answer Mode**.
3. Select **1:Greeting**.
4. Select the greeting message to be played when a call comes in. The following options are available:
 - ▶ **General** - Your own message if you have already recorded.
 - ▶ **Meeting** - Predefined message saying "I'm on meeting. Please leave your message."
 - ▶ **Outdoor** - Predefined message saying "Please leave your message."
 - ▶ **Driving** - Predefined message saying "I'm driving. Please leave your message."

After selecting the desired message, the selected message is played back. While playing back, you can pause playing by pressing ⏮ and resume the playback by pressing ⏭.

5. After the playback, your phone is automatically set to answer calls with the selected message.

Listening to the Caller's messages

1. From the Main menu, select **8:Voice**.
2. Select **3:Answer Mode**.
3. Select **2:Inbox**.

Note: If the phone has the caller's messages waiting to be checked, it displays the total number of the messages and the date and time when the last message was recorded. Pressing Ⓞ takes you to Inbox.

4. Scroll to the desired message and press Ⓞ to play it back. While playing back, you can pause playing by pressing ⏮ and resume the playback by pressing ⏭.
5. If you want to access the following options, press .
 - ▶ **Info** - shows the detailed information on the memo, such as the caller's number (if identified), elapsed time, memory used for the message and the time when the memo was recorded.
 - ▶ **Erase** - erases the selected message.
 - ▶ **Erase All** - erases all of the recorded messages.
 - ▶ **Talk** - places a call the caller's number (if identified).
 - ▶ **Save** - stores the caller's number (if identified) into your Phonebook.

Setting Call Answer Option

You can set the time the phone waits before answering the call with the greeting message. You can select one from **1 Sec**, **5 Sec**, and **10 Sec**. Selecting **Off** plays back the message as soon as the phone receives signal of a call.

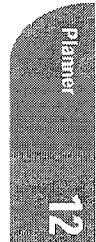
1. From the Main menu, select **8:Voice**.
2. Select **3:Answer Mode**.
3. Select **3:Setting**.
4. Select the desired time.

Planner

In This Section

- ▶ **How to Access the Planner**
- ▶ **Today**
- ▶ **Scheduler**
- ▶ **To Do List**
- ▶ **Memo Pad**
- ▶ **Alarm**
- ▶ **Calculator**
- ▶ **World Time**
- ▶ **Countdown**
- ▶ **Set Time**

Your Sprint PCS phone has been equipped with several personal information management features to help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules and commitments. It takes productivity to a whole new level.



How to Access the Planner

Planner functions allow you to schedule personal events and view them in an easily read calendar format. These functions are also available to you when you are talking on your phone.

To access the Planner menu:

1. From Standby mode, press  for the Main menu.
2. Select **8:Planner**.
3. Select the desired menu. The available menus are:
 - ▶ Today
 - ▶ Scheduler
 - ▶ To Do List
 - ▶ Memo Pad
 - ▶ Alarm
 - ▶ Calculator
 - ▶ World Time
 - ▶ Countdown
 - ▶ Set Time

Today

Allows you to schedule events for today, that will automatically appear on your "Today" events schedule for that day. You can schedule up to nine events for the current day with each event's start and end time. You can even have your phone alert you before an event starts.

Adding New Events

1. Access the **Planner** menu.
2. Select **1:Today**.
3. If no events are scheduled, the information dialog box opens and then you are prompted to add a new event.

If there are events scheduled for the current day, the list of the events displays. Press  and select **1:Add** from the menu list.

4. Enter the event's title or name information. You can enter up to 32 characters. For more information on Text and Symbol Entry refer to "Entering Characters" on page 48. The default entry mode is T9 (English) mode.
5. Press  to continue to the next step.
6. Enter the start time and press  to move to the date field.
7. Enter the date if different from what is shown and press  to move to the end time.
8. Enter the end time and press  to move to the date field. Enter the date if different from what is shown.
9. Press  to move to the alarm field, and select the alarm option by pressing  or . The options are: **10 Min before, On time, No Alarm, 1H before, or 30 Min before.**
10. Press  to save the setting.

Viewing an Event

1. Access the **Planner** menu.
2. Select **1:Today**. The Today screen displays all of the events listed for the current day.
3. Select the desired event and press .
 - ▶ Notice the heading "Event" at the top of the display screen. This informs you of how many events you have scheduled for the day and the number of the event you are displaying.
 - ▶ If no events are scheduled, you will be prompted to add a new event.
 - ▶ Pressing  allows you to edit or erase the event.



Editing an Event

1. Access the **Planner** menu.
2. Select **1:Today**.
3. Select an existing event, and press **OK**.
4. Press **MENU** and select **1:Edit**.
5. Enter the new information over the old, then press **OK**.
Change the start time, the end time, and the alarm option, and press **OK** to save.

Erasing an Event

1. Access the **Planner** menu.
2. Select **1:Today**.
3. Scroll to highlight an existing event, press **MENU** and select **2:Erase** to erase the selected event or **3:Erase All** to erase all of the events.
4. Select **Yes** when you are asked to confirm.

Scheduler

Scheduler allows you to view a calendar of the current month with the days with scheduled events distinguished by color.

1. Access the **Planner** menu.
2. Select **2:Scheduler**. A calendar of the current month displays. A cursor blinks under the current date, and the days with scheduled events are distinguished by color on the calendar.
3. Scroll to the scheduled date using the navigation keys and press **OK**. The scheduled event is displayed.

Pressing **MENU** allows you to edit, erase, or add new event on the date.

To Do List

Allows you to compile a list of items to be completed. Your phone can store and manage 20 "To Do List" items.

Adding a New Task

1. Access the **Planner** menu.
2. Select **3:To Do List**.
3. If there is no to-do job in the list, the information dialog box opens and then you are prompted to create a new to-do.
If there is a to-do job(s) currently listed, the to do list opens. Press **MENU** and select **1:Add**.
4. Enter the contents of the task and press **OK**. You can enter 32 characters. For more information for Text and Symbol Entry, refer to "Entering Characters" on page 48. The default entry mode is T9 (English) mode.
5. Enter the deadline, and set the priority of the task. You can also set the alarm for the task.
 - Press **▼** or **▲** to move to the time, the date or the alarm field.
 - Using the number keypad, enter the time and the date. Press **➤** or **◀** to change between **A** (A.M.) or **P** (P.M.).
6. Press **OK** to save the task.

Editing a Task

1. Access the **Planner** menu.
2. Select **3:To Do List**.
3. Scroll to an existing task, and press **OK**.
4. Press **MENU** and select **1:Edit**. You can edit the contents, the deadline, the priority, and the alarm setting of the selected task. If you select **2:Erase** from the menu list, you can erase the selected task.
5. Press **OK** to save.



Erasing a Task or All Tasks

1. Access the **Planner** menu.
2. Select **3:To Do List**.
3. To erase a specific task, scroll to the task and highlight it.
4. Press . To erase the selected task, select **2:Erase**. To erase all of the tasks, select **3:Erase All** from the menu list.
5. Select **Yes** to confirm when you are asked.

Memo Pad

A memo pad is where you enter, view and modify the individual memo. With the memo pad, you can take notes or write any kind of messages on your phone.

Creating a New Memo

1. Access the **Planner** menu.
2. Select **4:Memo Pad**.
3. If there is no memo in the list, the information dialog box opens and the LCD display prompts you to write the desired text.

If there are memos currently listed, you will see the memo(s). Press  and select **1:Add New**.
4. Enter the desired memo contents. For information about entering text, see page 48.
5. Press  to save the memo.

Editing an Existing Memo

1. Access the **Planner** menu.
2. Select **4:Memo Pad**.
3. Scroll to the memo you want to edit and press .
4. Press  and select **1>Edit** from the menu list.
5. Edit the contents and press  to save the edition.

Erasing One or All Memos

1. Access the **Planner** menu.
2. Select **4:Memo Pad**.
3. If you want to erase a specific memo, scroll to the memo and press . When the memo contents appears, press  and select **2:Erase**.

If you want to erase all of the memos, press  when you see the memo list. Select **2:Erase All** from the menu list.
4. Select **Yes** to confirm when you are asked. The selected memo or all of the memos are erased.

Alarm

Your phone has an alarm clock feature with three separate alarms. Each alarm can be set once, or daily at a programmed time of your choosing.

To set the alarm clock:

1. Access the **Planner** menu.
2. Select **5:Alarm**.
3. Scroll to highlight **Alarm #1, #2, or #3**, and press , or select the number next to desired alarm.
4. Press  or  to scroll to the item you want to set:
 - ▶ Turn the alarm on or off.
 - ▶ Enter the time for the alarm. Press  or  to select **A** (A.M.) or **P** (P.M.).
 - ▶ Select the alarm sound by pressing  or .
 - ▶ Select **Once** or **Daily** by pressing  or .
5. Press  to save.
6. If necessary, set another alarm clock.

Calculator

Using this feature, you can use the phone as a calculator. The calculator provides the basic arithmetic functions: addition, subtraction, multiplication and division.

To perform a calculation:

1. Access the **Planner** menu.
2. Select **6:Calculator**.
3. Enter the first number using the numeric keys.
4. Set the operator for your calculation by pressing the indicated navigation keys: + (➤), - (⤴), x (⤵), ÷ (⤶).
5. Enter the second number.
6. To calculate the result, press **OK**.
7. Repeat steps 3 to 6 as many times as required.

Each time you change the operator without pressing **OK**, the previous calculation is performed and the result is displayed as the top number in the display.

World Time

You may want to call a friend in another part of the world but wondered what time of the day it is there. To know what time it is, use this menu option.

To see the time in another country or city:

1. Access the **Planner** menu.
2. Select **7:World Time**.
3. Scroll to the desired country or city. You see the current time of the selected country or city on the bottom line.

Pressing **MENU** allows you to ????????(information about **DST Setting** is required!!!!)

Countdown

Countdown allows you to find out how much time will elapse between the time entered and an event scheduled.

Creating a New Countdown Timer

1. Access the **Planner** menu.
2. Select **8:Countdown**.
3. If there is no countdown timer you have specified, the information dialog box opens and the display prompts you to create a new timer.

If there are countdown timers already specified, you will see the list. Press **MENU** and select **1:Add New**.
4. Enter the title of the timer and press **OK**. For more information for Text and Symbol Entry, refer to "Entering Characters" on page 48. The default entry mode is T9 (English) mode.
5. Enter the date and time which you want to count from.
 - Press ⤵ or ⤴ to select an item to set.
 - Press ➤ or ⤵ to select **A** (A.M.) or **P** (P.M.).
 - Countdowns can be entered for dates between the years 1980 and 2099.
6. Press **OK** to save.

Editing an Existing Countdown Timer

1. Access the **Planner** menu.
2. Select **8:Countdown**.
3. Scroll to an existing timer, and press **OK**.
4. Press **MENU** and select **1:Edit** from the menu list. You can edit the title, and the date and time of the timer.



Erasing One or All Countdown Timer

1. Access the **Planner** menu.
2. Select **8:Countdown**.
3. To erase a specific timer, scroll to the timer and highlight it.
4. Press . To erase the selected timer, select **2:Erase**.
To erase all of the timers, select **3:Erase All** from the menu list.
5. Select **Yes** to confirm when you are asked.

Set Time

Your phone keeps the time and date directly from the Sprint PCS system while inside the Sprint PCS Service Area. If you roam outside of the Sprint PCS Service Area, or turn your phone on in an analog roaming area, you'll need to set the time manually.

When you turn your phone on in Analog Mode, you are prompted to enter the current date and time. Press the appropriate keys to enter the correct date and time in a numeric mode. Time is represented as hh:mm A/P and the date is represented as 00/00/0000.

To set time using the menu options

1. Access the **Planner** menu.
2. Select **9:Set Time**.
3. Enter the current time by using the numeric keys.
▶ Press  or  to select **A** (A.M.) or **P** (P.M.).
4. Press  to move to the date field and enter the current date using the number keypad.
5. Press  to save.

Changing Your Phone's Settings

In This Section

- ▶ **Display Settings**
- ▶ **Sound Settings**
- ▶ **Web Settings**
- ▶ **Location Settings**
- ▶ **Message Settings**
- ▶ **Security Settings**
- ▶ **Airplane Mode Settings**
- ▶ **Other Settings**

This section describes how you can change your phone's settings to best suit your requirements. Take a few moments to review these options and add or adjust the settings that are right for you.



Display Settings

Changing the Menu Style

You can select the menu style which displayed when you press  to access the Main menu and select one of the options available.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **1:Display** and then **1:Menu Style**.
4. Select the desired style by pressing  or .
5. Press  to save the selection.

Changing the Idle Screen

You can select the image to be displayed on the idle screen.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **1:Display** and then **2:Wall Paper**.
4. To select one from predefined images, select **1:Local Image**.
If there are downloaded images, and you want to select one from them, select **2:Download**.
5. Scroll through the available images by pressing  or , and press  to select.

Changing the Greeting

The greeting can be up to 12 characters and is displayed on the first line of your phone's display screen in Standby mode.

To change your greeting:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **1:Display** and then **3:Greeting**.

4. You can use the user name as the greeting message or customize the message.

If you select **Username**, press , and then confirm by selecting **Yes**, the name you have entered in the user address field (see page xx) will be used as the greeting. The display returns to the Display menu screen.

If you want to create a new greeting, select **Custom** and then press .

5. If you have selected **Custom**, press  for at least two seconds to erase the existing greeting.

Type in the new greeting and then press  to save. For further information for text entry, refer to "Entering Characters" on page 48.

Selecting the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made or the flip cover is opened.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **1:Display** and then **4:Backlight**.
4. Select from the following options: **Flip Open, 30 Seconds, 8 Seconds** or **Off**.
5. Press  to save and exit.

Note: Long backlight settings affect the battery's talk and standby times.

Changing the Contrast

To adjust the contrast on the phone's display screen:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **1:Display** and then **5:Contrast**.
4. Adjust the LCD contrast with the slide bar on the bottom by pressing  or .
5. Press  to select.

Sound Settings

Adjusting the Ringer Volume

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **1:Ringer Volume**. The following options display: **Calls** and **Messages**.
5. Select **Calls** for voice call ringer or **Messages** for message alert.
6. Scroll to the desired option using the navigation keys and press .

Tip: You can use the volume keys located on the side of the phone to adjust the ringer volume in Standby mode with the flip open or the voice volume during a call.

Selecting Ringer Types

Ringer types help you identify incoming calls, messages, data/faxes and schedule events.

To select a ringer type for voice calls:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **2:Ringer Type** and then **1:Voice Calls**.
5. Select either **With Caller ID** or **No Caller ID**, and press .
6. Select the ringer category by pressing  or . Then press  to move to **Type**. Select the desired ringer type by pressing  or .
7. Listen to the available ringer types and press  to select.

Tip: If your ringer is set to **Vibrate** or **Off**, you can review the ringer types but will not hear them.

To select a ringer type for messages:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **2:Ringer Type** and then **2:Messages**.
5. Select **Voice Mail**, **Page**, **Text**, or **Web Alerts** and press .
6. Select the desired ringer category by pressing  or . Then press  to move to **Type**. Select the desired ringer type by pressing  or .
7. Listen to the available ringer types and press  to select.

To select a ringer type for data/fax in:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **2:Ringer Type** and then **3:Data/Fax In**.
5. Select the desired ringer category by pressing  or . Then press  to move to **Type**. Select the desired ringer type by pressing  or .
6. Listen to the available ringer types, and press  to select.

To select a ringer type for schedule alarm:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **2:Ringer Type** and then **4:Schedule**.
5. Select the desired ringer category by pressing  or . Then press  to move to **Type**. Select the desired ringer type by pressing  or .
6. Listen to the available ringer types, and press  to select.

Turning Audible Alerts On/Off

Your phone will beep at you from time to time to let you know that certain things have happened. You can easily turn these alerts off or on.

There are four types of the alert available:

- ▶ **Minute Beep:** You can set the minute beep options to sound an alert 10 seconds before each elapsed minute to remind you of the length of the current call.
- ▶ **Service Alert:** A service alert is two short beeps that sound when the phone experiences a dropped call or failed call, or the phone enters or leaves a service area.
- ▶ **Connect Tone:** You can set the phone to sound when your call is connected to system.
- ▶ **Disconnect Tone:** You can set the phone to sound when your call is disconnected.

To turn each alert on or off:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **3:Alerts**.
5. Scroll to the alert type you want to set: **Minute Beep**, **Service**, **Connect** or **Disconnect**.
6. Select **On** or **Off**, and press .

Setting Roam Ringer

You can set the phone to use a distinctive ring for incoming roaming calls.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.

4. Select **4:Roam Ringer**.
5. Select **Normal** to use a normal ringer or **Distinctive** to use a distinctive ringer.
6. Press  to save the selection.

Adjusting Key Beep

The keys on your phone beep when they are pressed. You can adjust the volume of the beeps or turn them off when you do not want the keys to beep at all.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **5:Key Beep**.
5. Scroll to the desired key volume and press  to select.

Setting Tone Length

The tone length setting enables you to select Normal or Long DTMF (Dual-tone multi-frequency) tones. When you use a teleservice, such as your bank account, and press the keys to enter numbers into the teleservice, you are sending DTMF tones. The system used by the bank or other service determines if you need short or long DTMF tones. If the service is digital which most are these days, normal DTMF will almost always work. However, some new systems and almost older systems require long DTMF tones.

To set the tone length:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **6:Tone Length**.
5. Select **Long** or **Short**, and press .

Turning Power On/Off Sound On/Off

You can turn on or off the power on/off sound that sounds when the phone is powered on or off.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **2:Sounds**.
4. Select **7:Power On/Off**.
5. Select **On** or **Off**, and press .

Web Settings

Setting User Address

Details Required!!!

Web Guard

The Web Guard requires you to take an extra step each time you launch or exit the Browser. To change the Web Guard setting:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **3:Web** and then **2:Web Guard**.
4. Scroll to the desired option. The following options are available:
 - ▶ **None** - to disable the Web Guard.
 - ▶ **To Start** - to require an extra step when launching the Browser.
 - ▶ **To End** - to require an extra step when exiting the Browser.
 - ▶ **Both** - to require an extra step when launching and when exiting the Browser.
5. Press  to save the selection.

Web Connection

The Sprint PCS Wireless Web™ Connection Kit (purchased separately) lets you link your laptop PC to your phone so you can send and receive data and faxes.

Tip: The phone must be on a digital network to send or receive data and faxes.

To receive a fax with your phone:

1. Make sure that your phone is connected to your computing device and is powered "On."
2. From Standby mode, press  for the Main menu.
3. Select **9:Setup** and then **3:Web**.
4. Select **3:Connection**.
5. Using the navigation keys, select **Fax in Only** and press  to select.
Notice that the phone displays "No incoming voice calls can be received". Your phone returns to Standby mode and displays "**FAX ONLY*." (pls cfm!!!)

To receive data with your phone:

1. Make sure that your phone is connected to your computing device and is powered "On."
 2. From standby mode, press  for the **Main Menu**.
 3. Select **9:Setup** and then **3:Web**.
 4. Select **3:Connection**.
 5. Select **Data in only** and press .
- Notice that the phone displays "No incoming voice calls can be received". Your phone returns to standby mode and displays *DATA ONLY*. (pls cfm!!)

To return to Standby mode from Data/Fax mode:

1. Make sure that your phone is connected to your computing device and is powered "On."
 2. From Standby mode, press  for the **Main Menu**.
 3. Select **9:Setup** and then **3:Web**.
 4. Select **3:Connection**.
 5. Select **Voice Call only** and press .
- Notice that the phone displays "No incoming data/fax calls can be received". Your phone returns to standby mode. (pls cfm!!)

Note: The phone always powers up in voice call mode, even if it was powered down in Data/Fax mode. The phone also returns to voice call mode if the data cable is disconnected.

Changing User Name

Details Required!!!

Signing In/Out

Details Required!!!

Location Settings

(pls cfm!!!!)

With the Location menu, emergency calls allow rescue personnel to find you when they otherwise might not know your location, provided that you are in a Sprint PCS Service area and the service is available. This feature can also be turned off (except during an emergency call) to ensure your privacy. For a stronger location signal, make sure the antenna is fully extended.

Services

This phone is designed to support location based services of the future. Features include:

- ▶ Driving directions
- ▶ Traffic service
- ▶ Entertainment/services location
- ▶ 911 emergency location services
- ▶ Location of family/friends

Location services for 911 calls are not currently available. While these services are not available today, this leading-edge phone has the technology required to support such network based services upon their launch.

Settings

The settings allow you to turn the location feature on or off. If the option is turned off, the Sprint PCS Network cannot locate your position using the Location feature. This option is automatically turned on when an emergency call is placed, then turned back off when the call is completed.

To turn the Location feature on or off:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **5:Location**.
3. Select **2:Settings**.
4. Read the Location disclaimer by using the navigation keys.
5. Press  to display the Turn Location screen.
6. Select **On** to turn the feature on or **Off** to turn it off.
7. Press  to save and exit.

Message Settings

Details Required!!!

Security Settings

By using the security setting on your Sprint PCS phone, you receive peace of mind without sacrificing flexibility. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

You must enter your lock code to view the Security menu. If you forget your lock code, try using the last four digits of your Social Security number, the last four digits of your phone Number, or "0000".

To access the Security menu:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup**.
3. Select **7:Security**.
4. Enter your lock code, and the **Security** menu displays.

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint PCS Customer Care or special numbers.

To lock your phone:

1. Access the **Security** menu.
2. Select **1:Lock Phone**. The available options are: **Unlocked, On Power Up, Lock Now**.
3. Select **Lock Now** and press .

To unlock your phone:

1. Press  or  when the phone is locked.
2. Enter your lock code.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

You can place calls to 911 and to your special numbers when in the lock mode. To place an outgoing call in the lock mode:

- ▶ To call an emergency number, special number, or Sprint PCS Customer Service, enter the phone number and press .
- ▶ To place normal outgoing calls. Press  or  to display the lock code screen, enter the lock code. Enter the phone number, and press  to complete the call.

Changing the Lock Code

To change your lock code:

1. Access the **Security** menu.
2. Select **2:Change Lock**.
3. Enter a new **Lock Code** number (this will override your original lock code number), and press .
4. Re-enter the lock code and press .

Using Special Numbers

You can hide up to three phone numbers that require your lock code to make them “special.” All three special numbers can be manually dialed at any time, even when your phone is locked.

To make a number special:

1. Access the **Security** menu.
2. Select **3:Special #**.
3. Select an available space and press , or just enter the space's number.
4. Enter the phone number, and press .

To erase a special number:

1. Access the **Security** menu.
2. Select **3:Special #**.
3. Select the number that you wish to erase, and press .
4. Press  to erase the number, and press .

Erasing the Internal Phone Book

You can erase all the numbers stored in your internal Phone Book. This is useful if you want to loan, or give your phone to a friend or family member.

To erase your internal Phone Book:

1. Access the **Security** menu.
2. Select **4:ErasePbook**.
3. Using the navigation keys, select **Yes** and press .

If you do not wish to erase your internal Phone Book, select **No** and press  to return to the previous menu.

Resetting Your Phone

Resetting your phone returns all setup options to the factory's default settings. All of your important personal data (Internal Phone Book, Voice Recordings), are unaffected by resetting your phone.

To reset your phone:

1. Access the **Security** menu.
2. Select **5:Reset Phone**.
3. Select **Yes** and press  to confirm and reset the phone to the factory defaults.

The phone reboots (turns itself off and back on), restores the default settings, such as ringers, erases your messages and then returns to Standby mode.

Airplane Mode Settings

Details Required!!!

Other Settings

Launch Pad

Pressing the navigation keys function as a short cut. By default, the following menu functions are assigned:

-  - ???
-  - ???
-  - ???
-  - ???

If you want, you can assign different menu functions to the navigation keys.

To assign a different menu function:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **9:Others**.
3. Select **1:Launch Pad**.
4. In the Launch Pad screen, select the desired navigation key. The menu function currently selected for the key is marked with the check symbol.
5. Select one from the menus available and then press  to save.

Restricting Calls

This feature allows you to restrict incoming and outgoing calls from your phone except for three programmed special numbers or the numbers stored in your internal Phonebook only.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **9:Others**.
3. Select **2:Restriction**.
4. Select **1:Outgoing Call** or **2:Incoming Call**.

5. The following options are available. Choose one.
 - ▶ **All Calls** - All calls can be received or placed on your phone.
 - ▶ **Phonebook Only** - Only the numbers stored in the internal Phonebook can be received or placed on your phone.
 - ▶ **Special# Only** - Only the special numbers you have set to be placed even when the phone is locked can be placed or received on your phone.
6. Press  to save.

Call Answer

Your Sprint PCS phone is preset to answer an incoming call when you press . You can easily change how your phone answers by using the Call Answer feature.

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **9:Others**.
3. Select **3:Call Answer**.
4. Select from the following options:
 - ▶ **Any Key** to answer by pressing any key except .
 - ▶ **Send Key** to answer by pressing  only.
 - ▶ **Flip Open** to answer by opening the flip cover. If it is already open, you can press .
5. Press  to save and exit.

Auto Answer

This feature is only used when the phone is connected to an optional hands-free car kit.

With this menu option active, the phone automatically answers calls after predefined time. This option is useful while driving, for instance. With this menu inactive, the phone does not answer an incoming call, and if you do not answer the call, it is stored in Missed Call log.

To turn the Auto Answer feature on or off:

1. From standby mode, press  for the Main menu.
2. Select **9:Setup** and then **9:Others**.
3. Select **4:Auto Answer**.
4. Select the desired time your phone waits before answering an incoming call. With this menu option set to **Off**, the phone does not answer an incoming call, and if you do not answer the call, it is stored in Missed Call log.
5. Press  to save and exit.

Setting the Language of Your Phone

Your phone can display all menus and messages in either Spanish or English; all verbal prompts will also be spoken by the phone in the selected language. It's quick, easy and very convenient for bilingual families or friends. To change the language of your phone:

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **9:Others**.
3. select **5:Language**.
4. Scroll to highlight **English** or **Spanish**.
5. When the desired option displays, press .

Viewing Phone Information

1. From Standby mode, press  for the Main menu.
2. Select **9:Setup** and then **0:Phone Info**. You can see the phone's information.

Using Camera

In This Section

- ▶ Taking a Picture
- ▶ Viewing Photo Album
- ▶ Adjusting Photo Contrast

You can use your phone as a digital camera.

Taking a Picture

1. From Standby mode, press  for the Main menu.
2. Select **0:Camera**.
3. Select **1:Take A Picture**.
4. Focus on the subject you want to take a picture. You can see the shot on the LCD display.
5. Press  to take the picture.
6. Enter the title for the image file. For information about entering text, see page 48.
7. Press  to save.

Note: If the phone is short of memory to take a picture, you will be alerted with the information dialog box. Erase unnecessary file stored in the photo album.

Viewing Photo Album

1. From Standby mode, press  for the Main menu.
2. Select **0:Camera**.
3. Select **2:Photo Album**. You will see the list of the photos.
4. Select the desired photo and press  to see the selected photo.
5. The photo title is displayed on the bottom of the screen.
Press  or  to see another photo.

Adjusting Photo Contrast

1. From Standby mode, press  for the Main menu.
2. Select **0:Camera**.
3. Select **3:Contrast**.
4. By using  or , move the sliding bar on the bottom of the screen to adjust the contrast.
5. Press  to save the selection.

Selecting Your Accessories

In This Section

- ▶ **Accessory Options**
- ▶ **How To Order**

We offer a variety of accessories for your new phone. Choose from chargers, batteries and hands-free devices – all designed to give you more flexibility and convenience.

Accessory Options

Standard Battery

The standard battery provides approximately up to 3.6 hours of continuous talk time in digital mode and up to 1 hour of continuous talk time in analog mode or up to 168 hours of continuous standby time in digital mode and up to 15 hours continuous standby time in analog mode. The battery charges in about 4 hours using any of the charging accessories available with this phone.

Vehicle Lighter Charger

You can charge your phone (even during a call) in your vehicle.

Hands-Free Car Kit

Allows you to operate your phone hands-free so you can drive safely. It also charges the phone's battery.

Desktop Charger

The Desktop Charger uses an AC adapter and is provided with your phone for convenient charging.

Travel Adapter

Compact and lightweight, this is a convenient way to charge your phone while on the road.

Sprint PCS Wireless Web™ Connection Kit

This convenient connectivity kit connects to the serial port and contains Sprint PCS DialerSM software, a serial data cable and a cable adapter to connect your phone to your mobile computing device. The Sprint PCS Wireless Web Connection Kit is designed for Apple® Macintosh® portables, PC laptop's and Windows® CE devices.

Sprint PCS Wireless Web Connection Car Kit

This multi-device kit enables socket and/or PC card connection to the PCMCIA – simplifying the connection and expanding the number of available peripherals by freeing up the serial port for fax or printer use. This kit contains Sprint PCS Dialer software, a serial data cable and a cable adapter to connect your phone to your mobile computing device. The kit contains all the components necessary to connect laptop's, Windows CE devices and Macintosh portables.

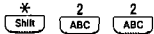
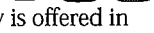
Holster

The high-impact plastic Holster is designed specifically for your phone with a tailored fit. A spring loaded belt clip ensures protection and easy accessibility while carrying your handset.

Leather Case

Made from high quality leather, this case provides durability and convenience while using your phone.

How To Order

Most Sprint PCS Accessories found at local Sprint PCS Centers can also be purchased through the Sprint PCS Accessory HotlineSM by calling 1-800-974-ACC1 (2221) or  or  from your phone. Next day delivery is offered in select areas. You can also visit our web site at www.sprintpcs.com.

Knowing Performance and Safety Guidelines

In This Section

- ▶ **Getting the Most Out of Your Reception**
- ▶ **Maintaining Safe Use of and Access to Your Phone**
- ▶ **Caring for the Battery**
- ▶ **Acknowledging Special Precautions and the FCC Notice**
- ▶ **Owner's Record**
- ▶ **User Guide Proprietary Notice**

Part of getting the most out of your Sprint PCS Phone™ is knowing where and how it works at optimum efficiency. This section outlines performance and safety guidelines that ensure you experience the full quality your Sprint PCS Phone was designed to give you.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is on, it periodically rechecks service availability or you can check yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- ▶ Hold the phone with the antenna up, fully-extended and over your shoulder.
- ▶ Try not to ever hold, bend or twist the phone antenna.

- ▶ Don't use the phone if the antenna is damaged.
- ▶ Speak directly into the mouthpiece.
- ▶ Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint PCS Center or call Sprint PCS Customer Care for service.

Note: For the best care of your phone, only Sprint PCS authorized personnel should service your phone and accessories. Faulty service may void the warranty.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on the phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- ▶ Get to know your phone and its features, such as speed dial and redial.
- ▶ When available, use a hands-free device.
- ▶ Position your phone within easy reach.
- ▶ Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- ▶ Do not take notes or look up phone numbers while driving.
- ▶ Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.
- ▶ Do not engage in stressful or emotional conversations that may divert your attention from the road.
- ▶ Dial 9 1 1 to report serious emergencies. It's free from your wireless phone.
- ▶ Use your phone to help others in emergencies.
- ▶ Call roadside assistance or a special non-emergency wireless number when necessary.

Tip: Purchase an optional Hands-Free Car Kit.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or its representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn off your phone when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- » Fueling areas such as gas stations
- » Below deck on boats
- » Fuel or chemical transfer or storage facilities

- » Areas where the air contains chemicals or particles such as grain, dust or metal powders
- » Any other area where you would normally be advised to turn off your vehicle engine

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your Sprint PCS Phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- » Use only Sprint PCS-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- » In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- » Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- » Never dispose of the battery by incineration.
- » Keep the metal contacts on top of the battery clean.
- » Don't attempt to disassemble or short-circuit the battery.
- » The battery may need recharging if it has not been used for a long period of time.
- » It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- » Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
 - » Less than one month: 4° F to 140° F (-20° C to 60° C)
 - » More than one month: 4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your Lilon batteries, contact your nearest Sprint PCS-authorized service center.

Special note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note: For safety, do not handle a damaged or leaking Lilon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and voids the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 1.5 cm. from the body. To maintain compliance with FCC RF exposure requirements, use only belt-clips, holsters or similar accessories that maintain a 1.5 cm. separation distance between the user's body and the back of the phone, including the antenna, whether extended or retracted. The use of belt-clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. For more information about RF exposure, please visit the FCC website at www.fcc.gov.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines. FCC ID number: **A3LSPHA570** More information on the phone's SAR can be found from the following FCC website: <http://www.fcc.gov/oet/fccid>

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model:

Serial No.:

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307	5,109,390	5,267,262	5,416,797
5,506,865	5,544,196	5,657,420	5,101,501
5,267,261	5,414,796	5,504,773	5,535,239
5,600,754	5,778,338	5,228,054	5,337,338
5,710,784	5,056,109	5,568,483	5,659,569
5,490,165	5,511,073		

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Terms and Conditions & Warranty Information

In This Section

- ▶ **Terms and Conditions of Services**
- ▶ **Manufacturer's Warranty**

This section contains the Terms and Conditions of Services and the manufacturer's warranty for your Sprint PCS Phone™.

Terms and Conditions of Services

Thanks for choosing to connect with Sprint PCS. These terms and conditions are part of your agreement with Sprint PCS for Sprint Personal Communication Services.

For the most current version of the terms and conditions, please visit our website at www.sprintpcs.com or call Sprint PCS Customer Care at 1-888-211-4PCS, because the terms and conditions included with your Sprint PCS Phone™ may not be the most current version. If you activated Sprint PCS Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions.

If you have questions about your Sprint PCS Services, call Sprint PCS Customer Care at 1-888-211-4PCS (4727) or visit our Web site at www.sprintpcs.com.

Agreement

Your agreement ("Agreement") with Sprint Spectrum L.P. and any of its affiliates doing business as Sprint PCS providing Sprint Personal Communications Services ("Services") to you is made up of these Terms and Conditions of Service ("Terms") and the Service Plan that we agree to provide you. Your "Service Plan" is described in our marketing materials, and includes the rates and features we set for that Service Plan. We use the words "we," "us," "our" or "Sprint PCS" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint PCS in these Terms. When you activate Services or attempt to use our Services (including, without limitation, attempting to place a call on the Sprint PCS Network or off the Sprint PCS Network when roaming, including "911" or similar calls), you accept the Agreement.

Provision of Service

Your purchase of Sprint PCS phones or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify for Services. Services in some areas are managed and provided under contract with Sprint PCS by independent affiliates with access to the Sprint PCS Network. Some Services may not be available or may operate differently in certain affiliate markets.

Credit Verification

You must have and keep satisfactory credit to receive and continue to receive Services. We will verify your credit before agreeing to provide Services to you and we may verify your credit at any time while we provide Services to you. Credit verification may include a review of credit reports that we receive from commercially available credit bureaus. We may require a guarantee of payment by an individual or

entity approved by us. If at any time we determine, in our sole discretion, that payment for Services may not be made when due, we may suspend Services to your phone and require that you provide payment on account or a guarantee of payment before we resume Services to your phone.

Changes to Agreement

We may change this Agreement at any time (but see Service Plan). Any changes to the Terms are effective when we publish the revised terms. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If you do not accept the changes, you may terminate Services (but see Termination and Changing Service Plans). For purposes of the Agreement, "use" includes keeping the right to access the Sprint PCS Network by not terminating Services. You may not modify the Agreement except for your Service Plan (see Termination and Changing Service Plans).

Service Plan

You may be eligible for a fixed length Service Plan ("Term Service Plan") or for a month-to-month Service Plan ("Non-Term Service Plan"). We determine the Service Plan for which you qualify. We may offer non-identical Service Plans to different individuals or entities. Services and coverage under some Service Plans may be more limited than available under other Service Plans. Your Service Plan sets out the charges for Services and is your Service Plan until that Service Plan is changed, you switch to a different Service Plan, or your Services terminate. Your Service Plan may require that you make a deposit, prepayment, or a series of deposits or prepayments, or be subject to an account spending limit, before Services are activated or maintained.

Changing Service Plans

If you are on a Non-Term Service Plan, you may change to a different Service Plan for which you qualify. Any change is effective at the start of your next full invoicing cycle unless otherwise specified by us at the time that you place your change order. If you change or add a different Service Plan or service feature and the change is effective prior to the start of your next full invoicing cycle, you will be invoiced a prorated amount. We may require a service charge for implementing any change directed by you as well as the Service Plan or optional service features you select. If you are on a Term Service Plan, your ability to change to another Service Plan may be limited and we may require you to pay a termination fee as set out in your Service Plan.

Use of Services and Equipment; Availability

You must be at least 18 years old to subscribe to our Services. We may require you to provide proof of your age and identity. If you are under 18 years old you may be eligible for certain Services that have Account

Spending Limits if a person 18 years or older is also named as a subscriber on the Account. Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. You may not resell or lease Services or equipment to anyone. Services are available within the operating range of the Sprint PCS Network. Coverage and quality of Services may be affected by conditions within or beyond our control, including atmospheric, geographic, or topographic conditions. We do not guarantee that there will be no interruptions or delays in Services. Your Sprint PCS Phone™ will not accept the services of any wireless provider other than Sprint PCS (but see Roaming).

Number

We assign a phone number ("Number") to the phone or other equipment used by you on the Sprint PCS Network. We may change the Number without compensation by giving you prior notice. You do not own the Number. You may not modify the Number we program into any phone or other equipment.

Phone Activation Fee

You may be required to pay a non-refundable phone activation fee when you activate a new Number, have us switch a Number to a different phone, we activate a different phone on your existing account or your Service Plan says so. Details on any applicable phone activation fee are set out in your Service Plan or can be obtained by calling Sprint PCS Customer Care.

Charges

For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. An exception is that you are not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated by either party. You will be charged peak rates for the entire duration of calls initiated during the peak time periods applicable to your Service. You will be charged off-peak rates for the entire duration of calls initiated during the off-peak time periods applicable to your Service. In addition to these usage charges, you may be charged for recurring monthly service charges, applicable local and long-distance toll charges, other usage charges, connection fees, roaming charges, directory assistance, call completion charges, optional features you select at an extra cost, and taxes and other regulatory related charges. Charges for most Services are incurred in one-minute increments, with

partial minutes of use rounded up to the next highest minute. You must pay, by each invoice due date, all charges for Services provided to the Number for each phone or other equipment that our records show you activated, no matter who actually uses or has possession of the phone or other equipment at the time Services are provided.

Voice Command

Sprint PCS Voice CommandSM is an optional service that allows you to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature. Airtime and applicable long distance charges for a call completed from your Number using the Voice Command feature begin when you press or activate the TALK or similar keys and end when your call is terminated by hitting the END key or by returning to the Voice Command platform. If you initiate and complete another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into your Voice Command address book will incur additional charges. Details on charges for the Voice Command feature can be found in the marketing materials for this feature, by visiting www.sprintpcs.com or by calling Sprint PCS Customer Care.

Invoicing

Invoicing cycles are approximately 30 days in length. Invoicing cycles and dates may change from time to time. Except as otherwise provided in your Service Plan, monthly recurring charges (MRCs) are invoiced one invoicing cycle in advance. Charges for Services are usually invoiced as soon as possible after the charges accrue. We may, however, invoice you for usage and charges occurring before the invoicing cycle being invoiced, if they were not previously invoiced. If you are invoiced for usage incurred during a prior invoicing cycle, those minutes will be applied to your Service Plan minutes for the current invoicing cycle. However, if you change your Service Plan between the time the usage was incurred and the beginning of the current invoicing cycle, those minutes from the prior invoicing cycle will be charged at the rate per minute for usage over included minutes provided in the Service Plan in effect at the time the usage was incurred.

Payment

If you have authorized payment for Services or equipment by credit card or by debiting a bank account, no additional notice or consent is required before we invoice the credit card or debit the bank account for all amounts due to us or billed by us on behalf of a third party. You must promptly notify us of any change in your invoicing address or of the

credit card or bank account used for payment. We reserve the right to require payment by money order, cashier's check or other secured form of payment. If we take action to receive payment beyond invoicing you for charges for Services or equipment, you must pay our costs and expenses of collection, including attorneys' fees and expenses, the fees of any collection agency and court costs. If we act as an invoicing agent for a third-party service provider, payments received are first applied to amounts due and owing to us and any remaining amounts are applied to sums due and owing to the third-party service provider. We may charge an additional fee for any check or other negotiable instrument endorsed by you and returned unpaid by a financial institution for any reason. You may be charged fees for certain methods of payment.

Late Payment Charges

Payment is past due if we do not receive it by the due date shown on your invoice. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 1.5% per month or at the highest rate allowed by law. Late charges are prorated daily for each day that payment is past due, but are not compounded monthly. Acceptance of late or partial payments (even if marked "paid in full") does not waive our right to collect all amounts that you owe us.

Disputed Charges

You must raise any dispute that you have about any charges invoiced to you within 15 days of the date of the invoice or you have accepted the invoice. You may notify us of any dispute by notifying Sprint PCS Customer Care. Calls to our sales or general business offices are not notice of a dispute. If disputed invoice procedures are described on the invoice, you must follow them.

Termination. Non-Term Service Plan.

If you are on a Non-Term Service Plan you may terminate Services at any time by giving us notice. Subject to the terms of this Agreement, we may terminate Services at any time, with or without notice. We may deactivate any Number before you receive notice of termination without liability to you. Termination by either of us may be with or without cause.

Termination. Term Service Plan.

If you are on a Term Service Plan (1) your ability to terminate Services before the end of the term is limited, (2) your ability to change to another Service Plan before the end of the term may be limited, and may result in a termination or activation fee, (3) you may be required to pay a termination fee, (4) we may not terminate Services without cause before the end of the term and (5) if we terminate Services for cause before the end of the term, you may be required to pay a termination fee. No termination fee is charged if you terminate a Term Service Plan within

14 days of activation of your Sprint PCS Phone. During the term we must give each other notice to terminate Services. At and after the expiration of the term, you may terminate Services at any time by giving us notice and we may, subject to this Agreement, terminate Services at any time, with or without notice.

Termination. General.

Regardless of whether you have a Non-Term or a Term Service Plan, we may terminate or suspend Services to you without liability (1) if you breach any provision of this Agreement (including if you fail to pay any charges for Services), or (2) if you fail to pay any charges due us for equipment or otherwise. If you promptly cure the breach, we may, but are not obligated to, reactivate Services to you. You must pay all charges for (a) Services provided before termination of a Number and (b) equipment, regardless of who terminates Services. If Services are terminated before the end of your current invoicing cycle, (i) the monthly recurring charge is not prorated to the date of termination, and (ii) you will not receive a credit or refund for any unused minutes in your Service Plan.

Account Spending Limit

If we agree to provide Services to you on an Account Spending Limit basis, we will tell you your Account Spending Limit before we start Services to your Number, or as reasonably practicable after the limit is imposed. If we require a deposit for you to establish or keep Services on an Account Spending Limit basis, we will hold the deposit as partial guarantee of payment for Services (see Deposits). Charges for Services accrue against your Account Spending Limit as they are incurred. We may charge an initial ASL start up fee. We may charge a monthly ASL service fee, in addition to your recurring monthly service charge. We may suspend Services to your Number without prior notice to you when your account balance reaches your Account Spending Limit. Services are restored when you have paid any past due balance and pay a specified minimum amount to reduce your account balance below your Account Spending Limit. We may change this minimum amount at any time upon notice to you. You may pay any past due balance and the minimum amount by any method authorized by Sprint PCS. Call Sprint PCS Customer Care for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on an Account Spending Limit basis, Services and coverage may be limited in certain ways. You must pay all charges for Services even if they exceed the amount of your Account Spending Limit.

Deposits

If we require a deposit for you to establish or keep Services, we will hold the deposit as partial guarantee of payment for Services. We may

change the deposit amount at any time to reflect revised estimated monthly charges based upon your usage. A deposit may not be used to pay any invoice (unless it is used to pay a final invoice) or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest on the deposit is subject to change. We may mix deposits with our other funds. If Services are terminated for any reason, we may, without notice to you, apply your deposit toward payment of outstanding charges and return any excess to you at your last known address within 75 days after termination of Services. If the U.S. Postal Service cannot deliver the money to you and returns it to us, we will hold it for you for one year from the date of return and, during that period, we may charge a monthly servicing fee against the deposit balance. Any money held during this one-year period will not accrue interest for your benefit. You forfeit any portion of the money left after the one-year period.

Wireless Web and Voice Portal Services

Wireless Web Services are part of the Services that can be obtained through Sprint PCS. Wireless Web Services may not be immediately available in some Sprint PCS affiliate markets. Use of Wireless Web Services requires a wireless data compatible phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. The Caller ID blocking feature is not available when using Wireless Web Services. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, you are charged for the time during which the network attempts to connect the call. You are charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint PCS Network. Not all Internet sites can be accessed and you may receive an error message if you attempt to access a site that cannot be accessed through Wireless Web Services. You are also charged for Wireless Web connections to review your Sprint PCS account information. Wireless Web Services and Voice Portal data calls may not be available when you are roaming off the Sprint PCS Network. Wireless Web Services are not available to you if you are on a Sprint PCS Prepaid Service Plan. If you receive Services on an Account Spending Limit basis, you may be limited in the Wireless Web and Voice Portal Services available to you. Call Sprint PCS Customer Care or visit our website at www.sprintpcs.com for availability and equipment compatibility information. Specific additional information about Wireless Web Services and Voice Portal Services, including pricing, included minutes and combining with other Service Plans, is available in our standard sales collateral for Sprint PCS Wireless Web Services and Voice Portal Services or at www.sprintpcs.com. Sprint PCS is not a publisher of third

party content that can be accessed through Wireless Web Services or Voice Portal Services. Sprint PCS is not responsible for any opinions, advice, statements, services or other information is provided by third parties and accessible through Wireless Web Services or Voice Portal Services. Neither Sprint PCS nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. You are responsible for evaluating such content.

Taxes and Other Regulatory Related Charges

We invoice you for taxes, fees and other charges levied by federal, state or local authorities, or foreign government on Services. We also assess charges associated with regulatory mandates and obligations, such as Universal Service and Enhanced 911 service. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Any tax exemption applies only from the date we receive a valid tax-exempt document.

Roaming

Calls made outside of your Home Service Area and outside of the Sprint PCS Network are "roaming" calls. Your Sprint PCS phone is specifically designed and engineered to work only on the Sprint PCS Network. It works on another CDMA PCS provider's system only when a roaming agreement is in place between Sprint PCS and the other provider. If your Sprint PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Sprint PCS and the other providers. If we do not have a roaming agreement in place, you may be able to place roaming calls "manually" by using a valid credit card. If there is a gap or other interruption of coverage within a Sprint PCS coverage area that prevents connection with the Sprint PCS network and your dual-mode phone is set to roam automatically when outside Sprint PCS coverage, you may incur roaming fees within a Sprint PCS coverage area. Certain features are not available when roaming. Roaming rates may be different from and higher than the rates you pay for calls within your Sprint PCS Home Service Area and on the Sprint PCS Network. Roaming charges are invoiced according to the practices of the roaming service provider. When roaming, you are subject to the limitation of liability provisions and other applicable rules imposed by the roaming service provider.

Interruption of Service

We may give credit for a continuous interruption of Services for more than 24 hours on a case-by-case basis. Interruptions caused by your negligent or willful actions, or by failure of equipment or service not provided by us, or by causes beyond our reasonable control, do not

qualify for credit. We may provide you with an airtime credit of one minute for a call that is disconnected because of transmission limitations caused by atmospheric, geographic or topographic conditions and that you redial within one minute of disconnection. You must notify us within 24 hours of the disconnection to request credit.

Phones and Other Equipment

Phones and other equipment may be purchased and returned as provided in the purchase documents. We are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Lost or Stolen Equipment

If your phone or other equipment is lost or stolen, you must notify us by calling Sprint PCS Customer Care. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment before you notify us of the loss or theft. We will deactivate Services to the Number upon notification to us of any loss or theft. You may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation fee. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Caller ID

If you do not want people you call to get the Number assigned to your phone, you must call Sprint PCS Customer Care for information about automatic Caller ID blocking. The Number assigned to your phone can be blocked on a per-call basis by dialing *67 + Destination Number + OK, but Caller ID delivery resumes on the next call you make. Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

TTY Access

A TTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. It is not possible to use your phone with a TTY.

Pay-Per-Call Service

We will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

International Calling

You may be limited in the international destinations that you can call with Services. You should contact Sprint PCS Customer Care for information about international destinations that you cannot call.

Limitation of Liability

Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated MRC for Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated MRCs for Services to you during the affected period. Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

- a) any act or omission of any telecommunications service or other service provider other than us;
- b) any directory listing;
- c) any dropped calls or inability to place or receive calls;
- d) any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;
- e) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;
- f) the use of Sprint PCS Wireless Web Services, including the accuracy or reliability of any information obtained from the Internet using Sprint PCS Wireless Web Services or from Voice Portal Services, or Internet services, content or applications not supported by Sprint PCS;
- g) any late or failed message delivery;
- h) any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;
- i) the installation or repair of any products or equipment by parties who are not our authorized employees or agents;
- j) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;
- k) any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services, or
- l) your negligent or intentional act or omission.

NO CONSEQUENTIAL OR OTHER DAMAGES

UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

Indemnification

You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney's fees and costs incurred by us arising from any actions or claims to which this indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

ARBITRATION OF DISPUTES

ANY CLAIM, CONTROVERSY OR DISPUTE, WHETHER SOUNDING IN CONTRACT, STATUTE, OR TORT, INCLUDING FRAUD, MISREPRESENTATION, OR ANY OTHER LEGAL THEORY, RELATED DIRECTLY OR INDIRECTLY TO THE SERVICES, WHETHER BETWEEN THE COMPANY AND THE CUSTOMER OR BETWEEN THE COMPANY OR THE CUSTOMER, ON THE ONE HAND, AND EMPLOYEES, AGENTS OR AFFILIATED BUSINESSES OF THE OTHER PARTY, ON THE OTHER HAND, SHALL BE RESOLVED BY ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THE QUESTION OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION.

A single arbitrator engaged in the practice of law will conduct the arbitration under the rules of the American Arbitration Association. The arbitrator will be selected in accordance with AAA procedures from a list of qualified people maintained by the AAA. All expedited procedures prescribed by the AAA rules will apply, and each party will bear their own costs and attorney's fees.

No discovery will be permitted, except that the parties will exchange, thirty days prior to the hearing on their dispute, all documents to be submitted to the arbitrator, including any reports or summaries, and a list of the names and addresses of those persons to be called to testify.

Following exchange of this information, the parties may agree to waive a hearing.

The arbitrator will have authority only to award compensatory damages and will not have authority to award punitive damages, lost profits, or other non-compensatory damages. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction. The arbitrator's decision must not contain findings of fact or conclusions of law.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorney's fees.

Notices

You may get our current address for written notice by calling Sprint PCS Customer Care. Written notice to you is sent to your last known address in our invoicing records. Written notice is deemed delivered 3 days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling Sprint PCS Customer Care, and (2) we may notify you by leaving a message for you on your Sprint PCS Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Choice of Law; Jurisdiction

This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles. You agree to submit yourself to the personal jurisdiction of the courts in the State of Kansas.

General

If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with Applicable Laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. Section headings are for descriptive purposes only and are not used to interpret this Agreement. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and

replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of the Agreement survive termination of this Agreement. This Agreement is subject to any applicable federal and state law (collectively, "Applicable Laws"). If there is a conflict, the Service Plan (including any Term Service Plan) controls over the Terms.

The following provisions are not generally applicable and apply only to customers whose Service Plans include these terms:

Traveling

If you are making or receiving calls outside your Home Service Area but on the Sprint PCS Network, you may be charged for Services at a "travel" rate for both outgoing and incoming traveling calls. Long distance charges may not be included in the travel rate. Traveling charges do not apply if you subscribe to a Home Rate USA plan or to both Toll-Free USA and Home Rate USA. (See Home Rate USA and Toll-Free USA for more information.) You do not have to register your Number when traveling outside your Home Service Area.

Home Rate USA

This service lets you make or receive calls from anywhere on the Sprint PCS Network at your Home Service Area airtime rates.

Toll-Free USA

This service lets you call from anywhere on the Sprint PCS Network to anywhere in the United States, Puerto Rico and the U.S. Virgin Islands and be charged at your Home Service Area airtime rates, with no additional long distance charges. If you have Home Rate USA but do not have Toll-Free USA, and if you make a long distance call outside of your defined local calling area, you are invoiced for the long distance charges.

Manufacturer's Warranty

DISCLAIMER OF WARRANTIES; EXCLUSION OF LIABILITY. EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED ON THIS WARRANTY PAGE, THE PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE; THE DESIGN, CONDITION OR QUALITY OF THE PRODUCT; THE PERFORMANCE OF THE PRODUCT; THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO. NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

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