

SPH-i325

Quick Reference

Please read this manual before operating the phone, and keep it for future reference.

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Safety Precautions

Compliance with Safety Standards

The Samsung Cellular phone meets all standards and recommendations for the protection of the public from exposure to radio frequency (RF) electromagnetic energy established by governmental bodies and other qualified organizations. To reduce the risk of fire, electric shock, serious personal injury, or property damage, please follow these guidelines:

Driving

Using a wireless phone while driving is illegal in some states and countries. Know the laws and regulations for your area, and pull off the road and park if you need to make a call. If you must use the phone while driving, purchase and install the optional Hands-Free Car Kit.

Electronic Devices

Your wireless telephone is a radio transmitter and receiver. When the power is on, the phone receives and sends out RF energy. Most modern electronic equipment, such as equipment and cars, contains an RF signal shield. RF energy may affect some inadequately shielded electronic equipment.

Turn off tour phone in health care facilities, and always request pacemakers and hearing aids, to determine if they are shielded adequately from external RF signals.

Note if there are any regulations posted in area regarding the operation of wireless phones, and learn where you can use them safely within facility.

Aircraft

Turn off your phone before boarding any aircraft. The Federal Aviation Administration (FAA) requires that you have prior permission from the crew to use your phone while the plane is on the ground. FCC regulations prohibit using your phone is in the air. Do not use your phone at any time while traveling on board a plane.

Blasting Areas

Construction crews often use remote-control RF devices to set off explosives. To avoid interfering with blasting operation, turn off your phone when you are in a blasting area or in any area with signs posted as "Turn off two-way radio."

Other Dangerous Areas

Turn off your phone in any area with a potentially explosive atmosphere. It is rare, but your phone or its accessories could generate sparks, which could explosion or fire.

- * Fueling areas, such as gas stations
- * Below deck on boats
- * Furl or chemical transfer or storage facilities
- * Areas where the air contain chemicals or particles such as grain, dust, or metal powders
- * Any other area where you would normally be advised to turn off your vehicle engine Do not transport or store flammable gas, liquid, or explosives in the compartment of a vehicle containing your or accessories.

Certification Information (SAR)

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission(FCC) of the U.S. government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy. The exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account

for any variations in measurements. SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. The highest SAR values for this model phone as reported to the FCC are: CDMA Mode Head: 1.00 W/Kg, Body-worn: 1.28 W/Kg, PCS Mode Head: 1.36 W/Kg, Body-worn: 0.862 W/Kg. For body worn operations, this model phone has been testde and meets the FCC exposure quidelines when used with a Samsung accessory designated for this product or when used with an accessroy that contains no metal and that positions the handset a minimum 1.5 cm from the body. Non-compliance with the above restrictions may result in violation of FCC RF exposure guidelines. SAR information on this and other model phones can be viewed on-line at www.fcc.gov/oet/fccid. This site uses the phone FCC ID number A3LSPHI325 Sometimes it may be necessary to remove the battery pack to find the number. Once

you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional product specific SAR information can also be obtained at www.fcc.gov/cgb/sar.

FCC/IC Notice

This device compiles with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

Caution

Changes or modifications made in the radio phone, not expressly approved by Samsung, will void the user's authority to operate the equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone. Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Introduction to SPH-i325

The following features provide a range of user options that make the phone both fun

and easy to use. SPH-i325 is based on Windows Mobile 6.0 Standard (code name

Crossbow).

■ Phone features : You can use advanced phone capabilities.

■ PDA features : Contacts, Calendar, Alarm, Notepad, Tasks, Voice Notes, World

Clock, Internet Explorer, File Explorer, Calculator, Smart Converter, Stopwatch, Task

Manager, Tip Calculator, Games, File Viewer, Pictures & Videos.

■ Messaging features : You can receive three kinds of messages - voicemail, text

(SMS), email.

■ Advanced features : Live Search, Podcast, RSS Reader, Camera, Service Mode,

Speed Dial, Vision, Internet Sharing, Bluetooth.

■ Data capability: ActiveSync® technology to synchronize your phone and PC.

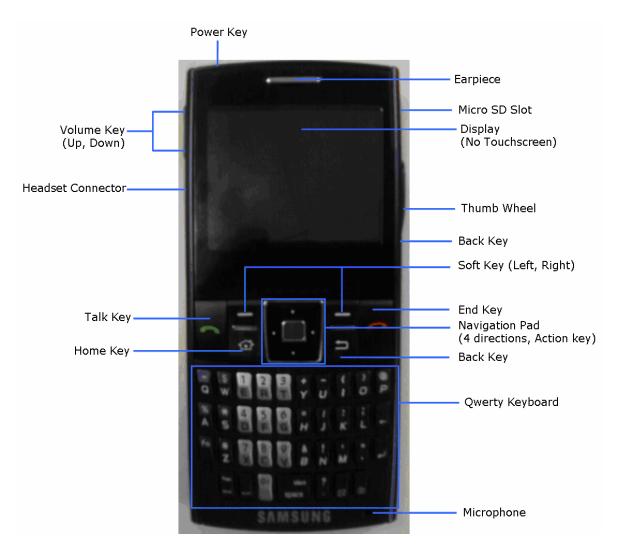
■ Input methods : Numeric, alphabetic, shift, caps lock, Fn, Fn lock.

CDMA only Features will be written in blue.

GSM only Features will be written in red.

Layout

The following pictures show the main elements of SPH-i325



[Figure 1] Front-side of SPH-i325



[Figure 2] Rear-side of SPH-i325

- Power Key: Power on/off the device
- Volume Key: Adjust voice volume during conversation and adjust earpiece volume in standby mode
- Headset Connector : Connect S20 pin stereo ear-microphone, data cable and charger
- Micro SD Slot: Insert Micro SD card for extended memory
- Thumb Wheel: Short press for Action key, long press for launching Quick Launcher and wheel for scrolling
- Back key: Short press for back key and long press for launching Camera

The Basics

This chapter provides basic information about using your Smartphone, such as moving through the screens, entering text and numbers, and securing the Smartphone.

Navigation methods

The following topics describe how to move through the Smartphone screens and perform tasks quickly and easily.

Using the navigation pad

You can use the navigation key to perform the following actions:

- Scrolling horizontally and vertically, moving the selection focus on the screen.
- Selecting an item that has the focus (is highlighted).

You can scroll either by pressing the navigation key that corresponds to the direction in which you want to scroll, or by wheeling the thumb wheel. Once you have scrolled to an item, you can then select it by pressing the Action key at the center of the navigation pad.

In many cases, scrolling to an item and pressing the Action key (in other words, "selecting" the item) takes you to a program or setting. When you scroll to a check box, pressing the Action key selects or clears the check box.

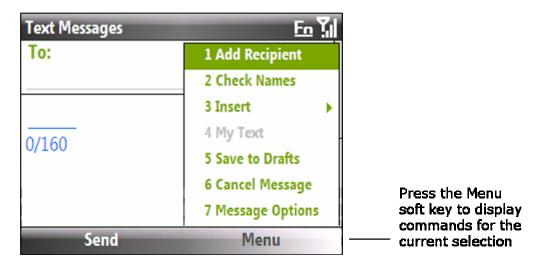
Using soft keys

There are two soft keys on the Smartphone, located directly below the display screen. Pressing a soft key performs the command displayed immediately above it on the screen. Soft key commands may change from one screen to the next.

Using menus

On many screens, the right soft key is the Menu soft key. Pressing Menu displays a list of commands for the current screen. Depending on the menu, selecting a command has one of the following results:

- Performs the command
- Takes you to another screen where you can perform the command
- Displays another menu
- Opens a program



[Figure 3] Menu commands for the New Text Message (SMS) screen

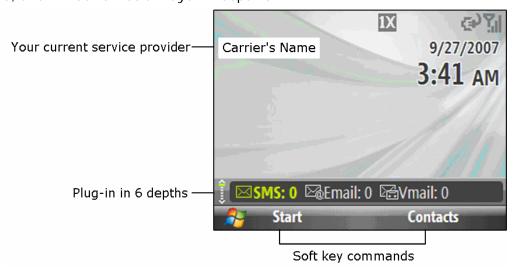
Using the Home key

Pressing the Home key takes you to the Home screen.

Using the Home screen

The Home screen is your starting place for most tasks. You can gain access to all of the Smartphone features and programs from the Home screen.

The Home screen has a plug-in in 6 depths which can be scrolled. It provides quick accesses for SMS, Email and Voice mail in depth 1, Call History in depth 2, Calendar in depth 3, My Documents and Storage Card in depth 4, recently used programs in depth 5, and Windows Media Player in depth 6.



[Figure 4] The Home screen

On the bottom left side of the Home screen is the Start menu. Pressing the soft key for this menu takes you to the list of installed programs. You can scroll to a program in the list and press the Action key to open it. To the right of the Start menu is the Contacts. Pressing this soft key opens the Contacts program.

The Home screen displays automatically when you turn on the Smartphone or leave the Smartphone idle when it is on, but you can go to it at any time by pressing the Home key.

[Note] Home Screen Layout can be changed later by the carrier's request.

Using the Quick List

The Quick List provides a list of commands that you can use to quickly perform common actions.

- 1. Press the Power key.
- 2. Select the Quick List command you want by scrolling to it and pressing the Action key. Commands are described in the following table.

То	Select this Quick List command
Turn off the Smartphone.	Power off
Open Wireless Manager program.	Wireless Manager
Lock the keypad so that you cannot make	Lock
accidental keypresses. To unlock the	
keypad, press the Unlock soft key, and	
then press the "*" key.	
Make one of these profiles the active	Normal
profile.	Silent
	Vibrate
	Outdoor
	Automatic

Using the Back key

Pressing the Back key takes you to the previous screen, in a similar manner to the Back button on a browser. In a text field, pressing the Back key moves the cursor back to delete one or more characters. This is similar to pressing the BACKSPACE key on a keyboard.

Entering text and numbers

You can enter text and numbers by using the qwerty keyboard. Smartphone supports Numeric, alphabetic, shift, caps lock, Fn and Fn lock.

Indicator	Input mode
abc	alphabetic - Text input mode, lowercase
ABC	shift - Text input mode, uppercase only once
<u>ABC</u>	caps lock - Text input mode, uppercase always
Fn	Fn - Function input mode only once
<u>Fn</u>	Fn lock - Function input mode always
(Numeric)	Numeric input mode
(Sym)	Symbol table

When you select a field that requires text or numbers, Smartphone automatically selects the appropriate input mode. The status indicator on the top right side of the display screen shows the input mode that you are currently using.

Change input modes

Press the "Fn" key to change between **abc**, **Fn** and **En**. Press "Caps, Shift" key to change between **abc**, **ABC** and **ABC**. Press "sym" key to open the symbol table.

Understanding status indicators

Status indicators appear at the top of the Smartphone screen. The following table lists common status indicators and their meanings.

Indicator	Meaning
\bowtie	New e-mail & SMS message
<u>c</u>	New voice mail
1	New instant message
<u>Cil</u>	Voice call in progress
-fil	Data call in progress
<i>C</i>	Call on hold
e.l	Missed call

Indicator	Meaning
Č.	Voice privacy currently unavailable OEM/Service Provider
×Đ	Microphone muted
4	Dormant state
(III	Battery level
르	Low battery
⊕	Battery charging
c×	No battery
% 1	Signal strength (will be changed to 6 bars)
P ₀	No signal
Δ	Roaming
@	Sync error
₹ _x	Radio off
- ×	Ringer off
abc	alphabetic - Text input mode, lowercase
ABC	shift - Text input mode, uppercase only once
<u>ABC</u>	caps lock - Text input mode, uppercase always
Fn	Fn - Function input mode only once
<u>Fn</u>	Fn lock - Function input mode always

Phone Calls

Making a call

There are several ways to make a call. This section describes how to make a call from the following locations:

- The Home screen
- Your contact list
- The list of recently dialed phone numbers
- The Call History list
- An e-mail message

Making a call from the Home screen

On the Home screen, you can call someone by entering a phone number or a contact name using the keypad. As you begin pressing keys, your Smartphone displays the names of any contacts whose name or phone number match your entry. These could be contacts stored in your Call History or Speed Dial list, or on your Subscriber Identify Module (SIM) card. You can then select the name or number to call without having to enter the entire name or number.

Make a call by entering a phone number

- 1. On the **Home** screen, begin entering the phone number.
- 2. Do one of the following:
 - If you see the number or contact name to call, scroll to it and press the Talk key.
 - If you do not see the number or contact name, finish entering the number and press the Talk key.

Make a call by entering a contact name

- 1. On the Home screen, begin entering the contact name.
- 2. When you see the contact name, scroll to it and press the Talk key.



[Figure 5] Smartphone finds a contact with a matching phone number

Making a call from Contacts

You can quickly make a phone call from your contact list or from an open contact. When you make a call from your contact list, the device dials the contact's default number. You can change the default number at any time so that the device dials a different number, such as the Home or Mobile number. When you make a call from an open contact, you can select the number to dial.

Make a call from the contact list

- 1. On the Home screen, select Contacts.
- 2. Scroll to the contact and press the Talk key.

Change the default number for a contact

- 1. On the Home screen, select Contacts.
- 2. Select the contact whose default number you want to change.
- 3. Scroll to the number that you want to set as the new default number.
- 4. Select **Menu**, and then select **Set as Default**.

Make a call from an open contact

- 1. On the Home screen, select Contacts.
- 2. Select the contact to call.
- 3. Select the phone number to call.

Making a call using a recently dialed number

You can select a name or number from the list of recently dialed phone numbers to call that person again. You can also quickly redial the last number called.

Make a call using a recently dialed phone number

- 1. On the Home screen, press the Talk key to display a list of recently dialed phone numbers.
- 2. Scroll to the name or phone number to call.
- 3. Press the Talk key.

Dial the last number called

1. On the Home screen, press the Talk key twice.

Making a call from the Call History list

The Call History list displays the last 25 calls you made, received, and missed. You can make a call from this list.

Make a call from Call History

- 1. On the Home screen, select Start
- 2. Select Call History.
- 3. Scroll to the name or phone number to call.
- 4. Press the Talk key.

Making a call from a hyperlink phone number

You can quickly dial a phone number from an e-mail or SMS message that contains a hyperlink phone number. A hyperlink phone number is underlined, in the same manner as a Web site address.

Make a call from a hyperlink phone number

1. From a message containing a hyperlink phone number, scroll to the phone number and press the Talk key.

Making emergency calls

You can make calls to emergency service numbers under any circumstances, even if you have locked the Smartphone.

Make an emergency call

Enter the emergency phone number for your location and press the Talk key.

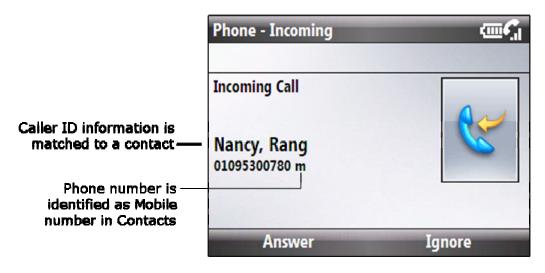
Having problems making a call?

Check to make sure that the Smartphone is turned on, unlocked, and in the service area of the selected service provider's network.

Receiving a call

When you receive a call on your Smartphone, the device rings, and the name and number of the caller are displayed on the screen. If the name of the caller is not in your contact list, only the caller's phone number is displayed.

The Smartphone provides different options for handling a call, depending on whether or not you already have a call on the line. The following screen capture shows the Incoming screen that appears when you are not already on a call.



[Figure 6] Incoming screen for receiving a call

Another Applications

Messaging		.Send and receive e-mail, Short Message Service (SMS) messages, and instant
		messages An address book
		.An address book
		.Store information about people and businesses with whom you communicate
		j
Contacts		.Specify a special ring tone .Assign a contact to a category
		.Dial phone numbers and compose e-mail and
		SMS messages directly from a contact card
	Alamas	.Set Wake-up alarm and up to 9 alarms
	Alarms	.Create and view appointments and view your
	Calendar	calendar by day, week, or month
	Notepad	.Create and view text notes
	Notepau	.Manage tasks – A task is a personal or work-
Organizer	Tasks	related project, assignment, or errand to track
Organizer		through completion
	Voice Notes	.Work with Short voice recording, or voice
		notes
	World Clock	.Set Country, City, and Time Zone with up to 2
		more different clocks
		.View information about phone calls that you
Call History	/	have made and received
		.Browse the Web
lnternet		.Support HTML (Hypertext Markup Language),
		cHTML (compact Hypertext Markup Language),
	Internet	and WAP (Wireless Application Protocol)
	Explorer	.Support JScript, ActiveX controls, and CSS
		(cascading style sheets)
		.Support images and sound, but do not
		support frames on a Web page
	Live Search	.Search the web

	T	1
		.Find the Latest news
		.Local Search
		.Maps and Directions
		.Instant Answers
		.Subscribe to a feed and receive new files
	Podcast	automatically by subscription
		.Download or streaming contents
		.Read RSS(Really Simple Syndication) and
		Atom news feeds
	RSS Reader	.Collect news in the background
		.Add, edit and delete feeds and folders
files		.Take pictures and record videos
Camera		.View albums for pictures and videos
D		.View and change the settings to personalize
Settings		your Smartphone for the way you work
		.Play Windows Media audio and video files and
Windows N	ledia	MP3 audio files
		.Use your voice to look up contacts, make
Voice Com	mand	phone calls, get calendar information, play and
Voice com	Tidita	control your music, as well as start programs
		.ActiveSync synchronizes information stored on
		your Smartphone with Microsoft Outlook
		information on your desktop computer and also
ActiveSync		allows you to share files between your device
ActiveSync		and your desktop computer
		.View and change the ActiveSync status,
		schedule and options
		.View and manage (Cut, Copy, Paste, Delete,
File Explorer		Rename) local files and folders
		.Make new folder
		Perform any of the standard operations for
Accessories	Calculator	which you would normally use a handheld
		calculator
		Perform basic arithmetic, such as addition,
		subtraction, multiplication, and division

	Service Mode	.Change the network mode between Sprint
		CDMA and International GSM
	Smart	.Calculate units from the different units in
	Converter	currency, length, weight, volume, area and
		temperature
		.Shortcuts that you can create for dialing
		frequently-called phone numbers quickly,
	Speed Dial	automatically browsing to Web pages,
		addressing e-mail message quickly, or starting
		frequently-used application quickly
	Å .	.Watch with a controllable second hand that
	① Stopwatch	can be used to measure time elapsed
		.View, activate and stop the currently-running
	Task Manager	applications
	Tip Calculator	.Calculate the tip and total bill for a bill
	41	.Client for enabling Sprint Vision services to
	Vision	browse the Web or use other data services
		.Match similar bubbles together in order to
	Bubble	burst them from the board
	Breaker	.The more bubbles you burst at once, the more
		points you receive
Games		.Use all the cards in the deck to build up the
		four suit stacks in ascending order, beginning
	Solitaire	with the aces
		.You win the game when all cards are on the
		suit stacks
	•	.Display the data files (PDF, PPT, DOC, TXT,
File Viewer		images, etc) stored in your device and the
		storage card
Internet Sharing		.Set PC connection and network connection,
		and connect it for internet sharing
Pictures & Videos		.View and manage media files (images and
		videos)
SIM Apps		.SIM ToolKit application

.Value Added Services and e-commerce using
GSM phones to do the transactions
.Add an search contacts in SIM card

[Note] The applications provided from the carrier can be included later.

Settings

Call Options	
Phone	.Auto Answer
	.Call Barring
	.Call Forwarding
	.Call Options
	.Call Waiting
	.Caller ID
	.Channels
	.Fixed Dialing
	.Networks
	.Own Numbers
Display	.Home Screen
	.Start Menu Style
Sounds	.Ring tone
	.Notification
	.System Sound
	.Keypad Tone
	.Call Alert
	.R2VS
Profiles	.Normal
	.Silent
	.Vibrate
	.Outdoor
	.Automatic
Power Management	.Main battery
	.Backlight time out
	.Display time out
	.Display brightness
	.Keypad backlight time out
	.Keypad backlight on
Connections	.Wireless Manager
	.Bluetooth
	.Bluetooth Profiles

	.Data Connection
	.Dial-up
	.GPRS
	.Proxy
	.VPN
	.USB to PC
Date and Time	.Time zone
	.Date
	.Time
	.Time setting
	.Time zone setting
Roaming	.Roaming option
	.Data roam guard
Security	.Device Lock
	.Enable SIM PIN
	.Change PIN2
	.Enable SIM Lock
	.Certificates
	.Encryption
	.Change Barring Password
	.Emergency Numbers
	.Phone Reset
Memory Information	.Memory
	.Storage
	.Storage Card
Word Completion	
Remove Programs	
Accessibility	.System font size
	.Confirmation time out
	.In-call alert volume
Key Settings	.Side Key Settings
	.Message Key Settings
	.Fn Key Settings
Regional Settings	.Language
	.Locale

	.Short date style
	.Long date style
	.Time format
	.Positive number
	.Negative number
	.Positive currency
	.Negative currency
Other Settings	.Location
	.TTY
	.Discreet mode
Phone Information	.Phone Number
	.MSID
	.Current User Address
	.S/W Version
	.H/W Version
	.PRL
	.SID
	.Channel
	.Technology
	.Frequency
SMS Sending Option	.Validity period
Owner Information	.Name
	.Telephone number
	.E-mail address
	.Notes
About	
Error Reporting	
Customer Feedback	
Windows Update	

Synchronizing Information

This chapter introduces the basic features of Microsoft® ActiveSync® technology. It describes how to use ActiveSync for synchronizing information on your Smartphone with your desktop computer and/or a server running Microsoft® Exchange® Server. For detailed information about using ActiveSync, see ActiveSync Help on your desktop computer.

Understanding ActiveSync

ActiveSync synchronizes information stored on your Smartphone with Microsoft® Outlook® information on your desktop computer or Microsoft Exchange Server. It also allows you to share files between your device and your desktop computer.

When you synchronize, ActiveSync compares the information on your device with the information on your desktop computer and/or Exchange Server and updates all locations with the most recent information.

With ActiveSync, you can:

- Synchronize Inbox, Contacts, Calendar, and Tasks information on your device with your desktop computer.
- Synchronize Inbox, Contacts, and Calendar on your device with the Outlook information on a server running Microsoft Exchange Server so that you have the latest information, even when your desktop computer is turned off. You can synchronize Tasks information with your desktop computer, but not with a server. You can synchronize with an Exchange server if your company or service provider is running Microsoft Exchange Server with Exchange ActiveSync.
- Copy (rather than synchronize) files between your device and your desktop computer.
- Synchronize on a schedule to control when synchronization occurs.
- Select which types of information are synchronized and specify how much information is synchronized. For example, you can choose how many weeks of past appointments to synchronize.

Setting up ActiveSync

Using Microsoft ActiveSync, you can synchronize information on the device with your

desktop computer and/or Microsoft Exchange Server. This section explains how to:

- Install ActiveSync on your desktop computer.
- Create a partnership between your desktop computer and the device.
- Configure an Exchange Server connection (if you will be synchronizing with a corporate or service provider server running Microsoft Exchange Server with Exchange ActiveSync).
- Set up a synchronization schedule.

If you want to keep the information on your device always up to date, set up ActiveSync to synchronize as items arrive. You can synchronize as items arrive only if your company or service provider is running Microsoft Exchange Server with Exchange ActiveSync.

Installing ActiveSync and creating a partnership

Before you can synchronize information with a desktop computer, you must first install ActiveSync on your desktop computer and create a partnership between your Smartphone and your desktop computer. You can also set up synchronization between the Smartphone and a Microsoft Exchange server at this time.

You can install ActiveSync on the desktop computer from the Smartphone Companion CD. For more information about installing ActiveSync, see the Quick Start Information. ActiveSync is already installed on your Smartphone.

As soon as ActiveSync installation completes, the New Partnership Wizard automatically starts. This wizard helps you set up a partnership between your Smartphone and your desktop computer or with an Exchange server.

When you create a partnership, you specify your synchronization settings; for example, the type of information to synchronize, whether or not to synchronize with both your desktop computer and an Exchange server. Once a partnership is set up, ActiveSync on your desktop computer recognizes your Smartphone when you connect it, and automatically applies the synchronization settings you specified.

When you finish using the wizard, the first synchronization begins automatically. When synchronization completes, you will notice that the information from your desktop computer or Microsoft Exchange Server that you selected now appears on your Smartphone.

Before you begin setting up ActiveSync, you should get the information you will need and connect the device to your computer.

For More Information

You can get more information about Windows Mobile 6.0. http://www.microsoft.com/windowsmobile/default.mspx



Hearing Aid Compatibility with Mobile Phones

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.