

This document is watermarked because certain important information in the document has not yet been verified. This document has been sent to you as a draft and for informational purposes only. The document should only be used for internal purposes and may not be distributed outside of Samsung, except to Samsung's carrier customer for testing purposes. Distributing the document outside of Samsung, except to Samsung's carrier customer for testing purposes could result in legal exposure to the company if the preliminary, unverified information in the draft turns out to be inaccurate.

SPH-L500

M O B I L E P H O N E

Basics Guide

Please read this manual before operating your phone and keep it for future reference.



DRAFT - Internal Use Only

GH68XXXXXX Printed in Korea

Intellectual Property

All Intellectual Property, as defined below, owned by or which is otherwise the property of Samsung or its respective suppliers relating to the SAMSUNG Phone, including but not limited to, accessories, parts, or software relating there to (the "Phone System"), is proprietary to Samsung and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership in the Intellectual Property is transferred to you. All applicable rights of the Intellectual Property shall remain with SAMSUNG and its suppliers.

Open Source Software

Some software components of this product incorporate source code covered under GNU General Public License (GPL), GNU Lesser General Public License (LGPL), OpenSSL License, BSD License and other open source licenses. To obtain the source code covered under the open source licenses, please visit:

<http://opensource.samsung.com>.

Disclaimer of Warranties; Exclusion of Liability

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED ON THE WARRANTY PAGE ENCLOSED WITH THE PRODUCT, THE PURCHASER TAKES THE PRODUCT "AS IS", AND SAMSUNG MAKES NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE; THE DESIGN, CONDITION OR QUALITY OF THE PRODUCT; THE PERFORMANCE OF THE PRODUCT; THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO. NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM

DRAFT - Internal Use Only

THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS.

SAMSUNG IS NOT LIABLE FOR PERFORMANCE ISSUES OR INCOMPATIBILITIES CAUSED BY YOUR EDITING OF REGISTRY SETTINGS, OR YOUR MODIFICATION OF OPERATING SYSTEM SOFTWARE.

USING CUSTOM OPERATING SYSTEM SOFTWARE MAY CAUSE YOUR DEVICE AND APPLICATIONS TO WORK IMPROPERLY.

Samsung Telecommunications America (STA), LLC

Headquarters:

1301 E. Lookout Drive
Richardson, TX 75082

Customer Care Center:

1000 Klein Rd.
Plano, TX 75074
Toll Free Tel: 1.888.987.HELP (4357)

Internet Address:

<http://www.samsung.com>

©2013 Samsung Telecommunications America, LLC. Samsung is a registered trademark of Samsung Electronics Co., Ltd.

Do you have questions about your Samsung Mobile Phone?

For 24 hour information and assistance, we offer a new FAQ/ARS System (Automated Response System) at: www.samsung.com/us/support

DRAFT - Internal Use Only

The Bluetooth® word mark, figure mark (stylized “B Design”), and combination mark (Bluetooth word mark and “B Design”) are registered trademarks and are wholly owned by the Bluetooth SIG.

Nuance®, vSuite™, XT9® Text Input, and the Nuance logo are trademarks or registered trademarks of Nuance Communications, Inc., or its affiliates in the United States and/or other countries.

microSD™, microSDHC™ and the microSD logo are Trademarks of the SD Card Association.

Wi-Fi® , the Wi-Fi CERTIFIED logo, and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.

DivX®, DivX Certified® and associated logos are trademarks of Rovi Corporation or its subsidiaries and are used under license.

DivX Certified® to play DivX® video up to HD 720p, including premium content.

ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX, LLC, a subsidiary of Rovi Corporation. This is an official DivX Certified® device that plays DivX video. Visit divx.com for more information and software tools to convert your files into DivX videos.

ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu (From the Home screen, touch Applications > Settings > About phone > Legal information > License settings > DivX® VOD > Register). Go to vod.divx.com for more information on how to complete your registration.

Google, Google Play and other marks are trademarks of Google, Inc.

©2013 Samsung Telecommunications America, LLC. Samsung is a registered trademark of Samsung Electronics Co., Ltd. All product and brand names are trademarks or registered trademarks of their respective companies. Screen images simulated. Appearance of the device may vary.

VIRGIN® and the Virgin signature logo are registered trademarks of Virgin Enterprises Limited and are used under license.

DRAFT - Internal Use Only

Table of Contents

Section 1: Getting Started3

Installing the Battery	3
Removing the Battery	3
Charging the Battery	3
Turning the Phone On or Off	4
Securing your Phone	4

Section 2: My Account5

Create your Account and Pick Your Plan	5
Activating Your Device	5
Managing Your Account	6

Section 3: Understanding Your Phone 7

Front View	7
Back View	7
Side Views	8
Navigation	8
Home Screen	9
Notifications	10
Entering Text	10
Memory Card	11

Section 4: Calling13

Making a Call	13
Ending a Call	13
Answering Calls	13
Options During a Call	13
Options After a Call Ends	14
Sending Calls to Voicemail	14
Using Speakerphone	14

Section 5: Contacts and Accounts .15

Adding a New Contact	15
Saving a Phone Number	15
Setting up Accounts	15

Section 6: Messaging17

Text and Multimedia Messages	17
Voicemail	18
Email	19
Gmail	19

Section 7: Apps20

Camera	22
Internet	23

Section 8: Connections25

Wi-Fi	25
Bluetooth	26

Section 9: Settings27

Display	27
Sound	28
Security	28

Section 10: Health and Safety Information30

Exposure to Radio Frequency (RF) Signals	30
Specific Absorption Rate (SAR) Certification Information	34
FCC Part 15 Information to User	36
Commercial Mobile Alerting System (CMAS)	36

DRAFT - Internal Use Only

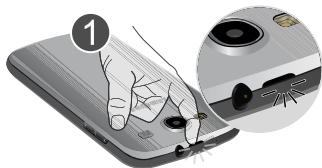
Smart Practices While Driving	36
Battery Use and Safety	38
Samsung Mobile Products and Recycling	39
UL Certified Travel Charger	40
Display / Touch-Screen	41
GPS & AGPS	41
Emergency Calls	42
Care and Maintenance	43
Responsible Listening	43
Operating Environment	45
FCC Hearing Aid Compatibility (HAC) Regulations for Wireless Devices ...	47
Restricting Children's Access to Your Mobile Device	48
FCC Notice and Cautions	49
Other Important Safety Information ...	49
Section 11: Warranty Information ..	51
Standard Limited Warranty	51
End User License Agreement for Software	55
Index	1

DRAFT - Internal Use Only

Section 1: Getting Started

Installing the Battery

1. Remove the battery cover by pulling up on the slot provided.



2. Insert the battery into the back of the phone, making sure to align the gold contacts.



3. Replace the battery cover by aligning the cover and pressing it gently into place.

Removing the Battery

1. Turn the phone off. Removing the battery when the device is on may cause loss of stored numbers or messages.
2. Remove the battery cover by pulling up on the slot provided.
3. Lift the battery out of the device using the slot provided.
4. Replace the battery cover by aligning the cover and pressing gently until it clicks into place.

Charging the Battery

Keeping track of your battery's power level is important. If the power level becomes too low, the phone turns off automatically, and you can lose any unsaved information.

With the Virgin Mobile-approved Li-Ion battery, you can recharge the battery before it completely runs down.

Note: The battery comes partially charged, but you should fully charge the battery before using your phone. After the first charge, you can use the phone while charging.

- Connect the charger to the USB/Accessory port, then plug the Charger into an electrical outlet.

Turning the Phone On or Off



Turning the Phone On


- Press and hold the **Lock/Power Key** until the phone starts up.

Turning the phone Off

1. Press and hold the Power/Lock Key until the Device Options menu displays.
2. On the Device Options menu, touch **Power off**.

Securing your Phone

Use your phone's screen lock features to secure your phone.

To set a personal screen lock, and for other settings related to securing your phone, refer to  **Settings** → **Security**.

Locking the phone

- By default, the phone locks automatically when the screen times out.
 - or –
- Press the **Power/Lock Key**.

Tip: When the phone is locked, the Emergency call feature is available on the lock screen, to allow you to make emergency calls even while the phone is locked.

Unlocking the phone

Unlock the phone using one of the default unlock screens, or use Screen lock options for increased security.

- Press the **Power/Lock Key**, then touch and drag your finger across the screen.

Tip: Special notification icons display for missed calls or new messages. Drag a missed call or message icon to view the message or call log.

DRAFT - Internal Use Only

Section 2: My Account

Before using your device, you must activate your service with Virgin Mobile. You will need your phone's serial number, printed on a sticker inside the battery compartment.


Create your Account and Pick Your Plan

1. From your computer, visit virginmobileusa.com and click **Activate**.
2. Choose an activation option and click **Next**, then enter your ZIP code and click **Next**.
3. When prompted, enter the **serial number (MEID)** printed on a sticker inside the battery compartment.
4. Follow the instructions to choose your plan and select a payment method.
5. Follow the **Activating Your Device** instructions after creating your account in order to start using your phone.

Activating Your Device

After setting up your account on virginmobileusa.com, simply turn your device on. Your device is designed to activate automatically. If you are swapping from another Virgin Mobile device to a new one, be sure to turn off the old device before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new device and the programming information will be pushed to your device automatically.

You can also start the activation process manually.

- From the Home screen, touch  **Settings** → **System Update** → **Update Profile**.

Note: Do not press the **Power/Lock Key** during activation. Pressing the **Power/Lock Key** cancels the activation process.

6.

DRAFT - Internal Use Only

Managing Your Account

Access your account, where you can:

- Check your minutes
- Add money (Top-Up)
- Change plans, and a lot more...

From your Phone

- Dial *86.

From Your Computer

Log in with your phone number and Account PIN at virginmobileusa.com, where you can do everything above, and a lot more.

Auto Payment

Registering a credit or debit card is the easiest way to keep your service working. Set it up to pay your monthly service fee automatically so you can keep emailing, IMing, surfing, and talking. No interruptions, no sweat.

Advance Payment

If you want to pay for next month so you don't have to worry, use our Advance Payment option.

Activate Auto Payment by adjusting your payment settings or use Advance Pay anytime by logging in at virginmobileusa.com. Follow the prompts to enter payment information and complete the process.

Manual Top-Ups

From Your Computer

If you don't want to register a credit or debit card, you can still log in at virginmobileusa.com whenever you need a quick Top-Up.

From Your Phone

- Dial *729.

Additional Information

For more information about your Virgin Mobile account, as well as other Virgin Mobile services, visit us at: virginmobileusa.com.

Or, call Virgin Mobile At Your Service:
1-800-322-1122.

DRAFT - Internal Use Only

Section 3: Understanding Your Phone

Front View

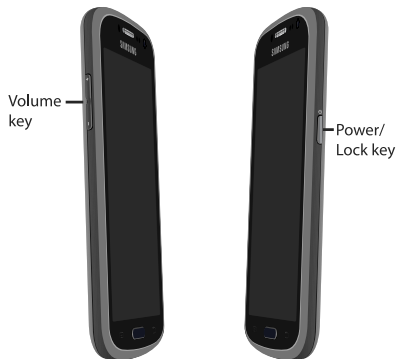


Back View



DRAFT - Internal Use Only

Side Views




Navigation

Navigate your phone's features using the command keys and the touch screen.

Warning! Warning! Please note that a touch screen responds best to a light touch from the pad of your finger or a nonmetallic stylus. Using excessive force or a metallic object when pressing on the touch screen may damage the tempered glass surface and void the warranty.

Command Keys


Menu

Touch  **Menu** to display a context-sensitive menu for the current app or feature.

Home

Touch  **Home** to display the Home screen.

Back

Touch  **Back** to return to the previous screen or step.

DRAFT - Internal Use Only

Finger Gestures

Touch

Touch items to select or launch them. For example:3

- Touch the onscreen keyboard to enter characters or text.
- Touch an item to select it.
- Touch an app's icon to launch the application.

Touch and Hold

Activate items by a touch and hold gesture. For example:

- Touch and hold a widget on the Home screen to move it.
- Touch and hold on a field to display a pop-up menu of options.

Swipe

Swipe your finger across the screen. For example:

- Unlocking the screen
- Scrolling the Home screen or a menu
- Combine touch and hold with swipe to drag an item.

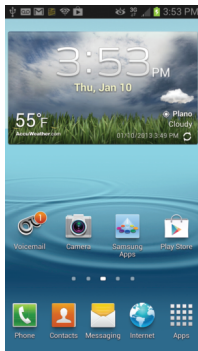
Pinch

Using two fingers, make a pinch motion on the screen. For example:

- Pinch in to zoom in on pictures or screens.
- Pinch out to zoom out on pictures or screens.

Home Screen

The Home screen is the starting point for using your phone.






- **Status Bar:** Presents icons to show network status, battery power, and connection details.
- **Primary Shortcuts:** Provides access to your phone's common apps.
- **Shortcuts:** Shortcuts to favorite apps. These shortcuts are on the Home screen by default, plus you can add your own by touching and holding on the screen for options.
- **Widgets:** Apps that run on the Home screen. These widgets are on the Home screen by default, plus you can add your own by touching and holding on the screen for options.

DRAFT - Internal Use Only

Customizing the Home Screen

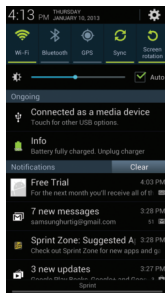
Customize the Home screen to your preferences:

- **Edit a Home page:** Add and remove Home screen panels. Touch  **Menu** → **Edit page**.
- **Display Settings:** Refer to  **Apps** →  **Settings** → **Display**.
- **Wallpaper:** Touch and hold on the Home screen for options for setting wallpaper for the Home and Lock screens.

Notifications

Notifications shows details about connections, alerts and other items.

1. Touch and drag downward from the top of the screen to display notifications.
2. Touch an item to open it, or to launch the related app or feature.







Entering Text

Enter text using your phone's virtual QWERTY keyboard, or speak your entries.

Configuring Text Entry

Configure text entry options to your preferences.

- From the Home screen, touch  **Apps** →  **Settings** → **Language and input**.
– or –

While entering text, touch and hold on the multi-feature key  until the options menu pops-up, then touch .

Using Samsung Keyboard

Samsung keyboard is a custom virtual QWERTY keyboard, featuring optional predictive text. Input characters by tapping the on-screen keys with your finger, or use speech recognition.

Enable predictive text, to have the Samsung keyboard match your key touches to common words and display them. Select a word from the display to insert it into your text.

DRAFT - Internal Use Only

Using Google Voice Typing

Use your voice to enter text using the Google Voice typing feature.

1. While entering text, touch and drag downward from the top of the screen to display Notifications, then touch **Choose input method** → **Google voice typing**.
2. At the **Listening** prompt, speak your text. As you speak, the text displays in the text field.

Memory Card


Your phone supports optional microSD™ or microSDHC™ memory cards (not included), for storage of music, pictures, and other files.

Installing a Memory Card

1. Turn the phone off.
2. Remove the battery cover by pulling up on the slot provided.
3. Lift the battery out of the device using the slot provided.
4. Using your thumbnail, slide the memory card into the slot, gold contacts face down until the card clicks securely.
5. Insert the battery into the back of the phone, making sure to align the gold contacts.
6. Replace the battery cover by aligning the cover and pressing gently until it clicks into place.

Removing a Memory Card



Important! To prevent damage to data stored on the memory card, unmount the card before removing it from the phone.

1. From the Home screen, touch  **Settings** → **Storage** → **Unmount SD card**.
2. At the prompt, read the warning and select **OK** to continue. Wait for **SD card safe to remove** to display in the Status bar and Notifications before removing the card.
3. Open the memory card cover, turning the cover to the side to expose the card slot.
4. Gently press the memory card to release the lock, then carefully pull the card out.
5. Close the memory card cover.

DRAFT - Internal Use Only

Section 4: Calling

Making a Call

1. From the Home screen, touch  **Phone**.
2. Touch the digits of the telephone number on the Keypad, then touch .

Ending a Call

- Touch .

Answering Calls

The phone alerts you to incoming calls. Depending on the phone's status and the type of call, you may see a combination of:

- Playing the ringer and/or vibrating.
- Illuminating the backlight.
- Displaying an incoming call message. If the call is from a number stored in Contacts, the name displays. You may also see the caller's phone number, if available based on their preferences.

To answer a call:


- Touch and drag  toward the middle of the screen.

Muting an Incoming Call Ringer

When an incoming call's ringer plays, you can quickly mute the ringer by pressing the **Volume Key**.

Options During a Call

During a call, press an option key options:

- **Add call:**
- **Keypad:** Display a keypad to enter numbers.
- **End call:** End the phone call.
- **Speaker:** Enable or disable Speakerphone.
- **Mute:** Control whether your side of the call is heard.
- **Headset:** Switch the call's audio to an optional Bluetooth headset (not included). The phone and headset must already be paired.
- Touch  **Menu** for:
 - **Contacts:** Launch Contacts.
 - **Message:** Launch Messaging.
 - **Memo:** Launch Memo.
 - **Noise reduction off:** Adjusts sound quality.
 - **My call sound:** Adjusts sound quality for this call.

DRAFT - Internal Use Only

Options After a Call Ends

After a call, you can use these options:

- **Create Contact:** Save the phone number as a new contact record.
- **Update existing:** Save the phone number to update a contact.
- **Call:** Redial the call.
- **Message:** Create a new message, addressed to the phone number.

Sending Calls to Voicemail

Rejecting a call sends the caller directly to voicemail, and stops the incoming call ringer.

You can also choose to reject the call and send a text message to the caller.

- Touch and drag  toward the middle of the screen.
- Touch and drag **Reject call with message** toward the middle of the screen, then select an existing message, or **Create new message**.

Using Speakerphone






To use your phone hands-free, or to share a call with others, touch **Speaker** to turn Speakerphone On or Off.

Caution! Due to increased volume, do not place the phone near your ear when Speakerphone is On.



DRAFT - Internal Use Only

Section 5: Contacts and Accounts

Adding a New Contact

1. From the Home screen, touch  **Contacts** →  **Create contact**.
2. At the prompt, select a save option for the contact (options depend on accounts set up).
3. Touch contact fields to enter information. Touch  to choose a label, and touch  to add new field:
 - **Contact photo:** Touch  to select a picture.
 - **Phone:** Enter a phone number.
 - **Name:** Enter a name for the contact.
 - **Groups:** Assign the contact to a group.
 - **Ringtone:** Choose a ringtone for the contact.
 - **Message alert**
 - **Vibration pattern:** Choose a vibration pattern to play along with the ringtone when this contact calls or sends a message.
 - **Add another field:** Add more fields, including Phonetic Name, Organization, IM, Notes, Nickname, Website, Internet call, or Relationship.
4. When you finish entering information, touch **Save**.

Saving a Phone Number

1. From the Home screen, touch  **Phone**.
2. Touch the digits of the telephone number on the Keypad.
3. Touch  **Add to contacts**, then select Create contact or Update existing.
4. Continue entering contact information.

Setting up Accounts



Your phone provides the ability to synchronize information, from a variety of accounts, including Email, Google, and Microsoft Exchange. Depending on the account, you can choose to synchronize your calendar, contacts, and other types of content.

Contacts from your accounts appear in your phone's Contacts, and you can save new contacts to an account.

With synchronization, you can ensure that information on your phone is updated with any information that changes in your accounts.

DRAFT - Internal Use Only


Adding accounts

1. From the Home screen, touch  **Apps** →  **Settings** → **Add account**.
2. Select an account provider, then follow the prompts to enter your credentials and sign in. The phone communicates with the provider's server to set up your account on the phone.

Synchronization

You can choose to have your phone automatically sync with your accounts, or manually synchronize each account when you want to check messages.

You may also choose to limit automatic or background synchronization to extend battery life, or to control when your phone uses data services.

1. From the Home screen, touch **??Contacts**
2. Touch  **Menu** and touch **Accounts**.
3. Touch Auto synch app data and touch OK to synchronize all accounts.

DRAFT - Internal Use Only

Section 6: Messaging




Text and Multimedia Messages


Sending Messages

1. From the Home screen, touch



Messaging →  **New message.**

2. Touch **Enter recipient** and enter a name, phone number or email address, or touch  to add recipients from Contacts. As you enter text, matching contacts appear. Touch a contact to add it to the list.
3. Touch **Enter message**, then enter the message. While entering the message, use these options (available options depend on attachment):
 - Touch  **Attach** to add media or content to the message (converts the message to MMS).
 - Touch  **Menu** for options:
 - **Insert smiley:** Add an emoticon to the message.
 - **Add text:** Select text from Memo, S Planner, Location, Contacts or Text templates to add to the message.
 - **Add slide/Remove slide:** Add or remove a slide. Slides hold pictures or other media, and adding a slide converts the message to MMS.



- **Add subject:** Add a subject field (converts the message to MMS.)
 - **Scheduled message:** Set the time and date for this message to send.
 - **Discard:** Discards the message draft.
4. Touch  to send the message.

DRAFT - Internal Use Only

Voicemail

Setting Up Voicemail

All unanswered calls go to your voicemail, even if your phone is turned off. You should set up your voicemail and personal greeting as soon as your phone is activated.



1. From the Home screen, touch  **Phone**, then touch .
– or –
Touch  **Apps** →  **Voicemail**.
2. Follow the system prompts to:
 - Create a passcode.
 - Record your name announcement.
 - Record a greeting.



Note: Virgin Mobile strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your device can access your voicemail messages.

Retrieving Voicemail Messages

Review your messages directly from your wireless phone or from any other touch-tone phone.

From your phone

- From the Home screen, touch  **Phone**, then touch .
- or –

Touch  **Apps** →  **Voicemail**.

Important! You are charged for airtime minutes when you access voicemail from your wireless phone.

From another phone

1. Dial your wireless phone number.
2. Press * when voicemail answers, then enter your passcode.


DRAFT - Internal Use Only

Email

Send and receive email from your phone.


Setting Up Email Accounts

Configure Email in just a few steps.


1. From the Home screen, touch  **Apps** →







2. The first time you set up an email account, enter your email address and password, then touch **Next** and follow the prompts.
– or –

For subsequent accounts, touch  **Menu** → **Settings** → **Add account** then select a provider and follow the prompts.

Sending Email

1. From the Home screen, touch  **Apps** →





2. If you have multiple accounts set up, choose an account from the menu at the top of the screen.
3. Touch  **Compose**, then touch fields to enter recipients and the email text.
4. While composing, use these options:
 - Touch  **Menu** for options. Available options depend on the type of account.
 - Touch  **Attach** to add a file to the message. Available options depend on the type of account.
5. Touch  **Send** to send the message.






Gmail

Access your Gmail account from your phone.

Setting Up Gmail

1. From the Home screen, touch  **Apps** →  **Gmail.**
2. Follow the prompts to sign in, or create a new account.
3. The phone communicates with Gmail to set up your account and synchronize your email.

Sending Gmail

1. From the Home screen, touch  **Apps** →  **Gmail.**
2. Touch  **Compose**, then touch fields to enter recipients and a message. Touch  **Menu** for options.
3. Touch  **Send** to send the message.

DRAFT Internal Use Only

Section 7: Apps

Your phone comes pre-loaded with popular apps, and you can download and install apps from the Google Play™ Store, Samsung Apps, or from other sources.

The Apps screens display all applications installed on your phone, including the apps you download and install.

You can place shortcuts to apps on the Home screen, for quick access to the application.

Preloaded Apps

Google apps

Your device comes preloaded with popular Google apps, such as:

- **Maps, Latitude and Local:** Find and share location-based information.
- **Google+:** Send messages and share with your friends. Set up Circles of friends, visit the Stream for updates from your circles, use Messenger, or use Instant Upload to automatically upload photos and videos from your phone to your private album on Google+.
- **Google Talk:** Chat with other Google Talk users.
- **Google Play™ Store:** Access your favorite media, and find new favorites, with Play Books, Play Movies & TV, Play Magazines, and Play Music.


Samsung Apps

Your device comes preloaded with popular Samsung apps, such as:

- **Media Hub:** Your one stop for the hottest movie and TV content. Preview, rent, or buy blockbuster hits as well as classic movies and TV shows.

Downloading and Installing Apps





Find new apps to download and install on your device.

-  **Google Play™ Store:** Find all your favorite books, movies, apps, and games, all in one place. You'll need to have a Google account set up on your phone to download a new application.
-  **Samsung Apps:** Discover apps to make your Samsung smartphone smarter. Browse, purchase, and install apps in an easy, one-step process.

DRAFT - Internal Use Only

Uninstalling Apps

You can uninstall apps you download and install. Pre-loaded apps cannot be uninstalled.


1. From the Home screen, touch  **Apps**.
2. Touch  **Menu** → **Uninstall**.
3. Apps that can be uninstalled display  on their icon. Touch , then follow the prompts to uninstall the app. Pre-loaded apps cannot be uninstalled.

Adding Apps to the Home Screen


From the Home screen

1. Navigate to a Home screen panel, then touch and hold on the screen to display the **Home screen** menu
2. Select **Apps and widgets**, then touch and hold an app to place it on the Home screen.
3. Touch and hold an application to to move it to the home screen.

From Apps


1. Navigate to a Home screen panel.
2. Touch  **Apps**.
3. Touch and hold on an app until it displays on the Home screen.

Removing Apps from the Home Screen

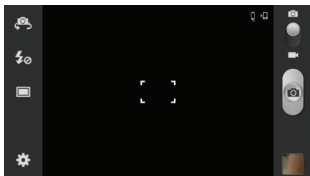
- Touch and hold the shortcut until  **Remove** displays, then drag the shortcut to the **Remove** icon.


Camera

Taking pictures


1. From the Home screen, touch  **Apps** →



 **Camera**.







2. Using the display as a viewfinder, compose your picture by aiming the lens at the subject. You can rotate the phone to any position, and the screen controls rotate to make taking pictures easy.
3. The focus bracket indicates the default focus location, or:
 - Touch the screen to focus on the area you touched (the focus bracket turns green).
 - “Pinch” the screen, or press the Volume Key, to zoom in or out.
 - Configure picture options, by touching .
4. To take the picture, touch **Capture**.

Recording Video

1. From the Home screen, touch  **Apps** →

 **Camera** →  **Mode**.





2. Using the display as a viewfinder, compose your shot by aiming the lens at the subject. You can rotate the phone to any position, and the screen controls rotate to make recording easy.
3. As you compose a shot, you can:
 - “Pinch” the screen, or press the Volume Key, to zoom in or out.
 - Configure video options, by touching .
4. Touch the  **Record** button to start recording.
5. Touch  **Pause** to Pause the camcorder.
6. Touch  **Stop** to stop recording.

DRAFT - Internal Use Only



Internet

Your phone is equipped with a full HTML Browser, which allows you to access the internet.

- From the Home screen, touch  **Apps** →  **Internet**.

Navigating the Internet

Command Keys

- Touch  **Back** to return to the previous page.
- To go forward, touch  **Menu**, then touch **Forward**.

Touching and dragging

- Touch and drag your finger on the screen to navigate pages, and to reposition pages within the screen.

Entering text in a field

- While browsing, touch a text field to display the virtual QWERTY keyboard to enter text.

Zoom

- Tap the screen twice to zoom in or out.



Selecting items on a page

While browsing pages, use gestures and menus to navigate:

- Touch an item to select it.
- Touch a hyperlink to follow the link.
- Touch and hold on a hyperlink for options.






Entering a URL

Access a website quickly by entering the URL.

1. From the Home screen, touch  **Apps** →  **Internet**.
2. Touch the **URL** field at the top of the screen to enter the URL using the virtual QWERTY keyboard, then touch **Go**.

Using Windows





You can have multiple windows open at one time, and you can switch between windows.

- To open a new window, touch  **Windows** →  **Add**.
- To switch to another open window, touch  **Windows**, then touch a window to display it.
- To close a window, touch  **Windows**, then touch  beside a window to close it.

Using Bookmarks





While browsing, bookmark a site to quickly access it later.

Creating a bookmark

1. From the Home screen, touch  **Apps** →  **Internet**.
2. Browse to the desired website, then touch  **Bookmarks** →  **Add bookmark**.
3. Confirm the Name and Folder for the bookmark, then touch **Save**.

Accessing bookmarks and history

Launch a bookmarked page, or reload recent pages.

1. From the Home screen, touch  **Apps** →  **Internet**.
2. Touch  **Bookmarks** to display bookmarks, then use these options:
 - Touch an item to load the page.
 - Touch and hold on an item for options.
 - Touch  **Menu** for more options.

DRAFT - Internal Use Only

Section 8: Connections




Wi-Fi

Wi-Fi is a wireless networking technology that provides access to local area networks.

Wi-Fi communication requires access to an existing Wi-Fi network. Wi-Fi networks can be Open (unsecured), or Secured (requiring you to provide login credentials).

Turning Wi-Fi On or Off




Turn your phone's Wi-Fi service on or off. When Wi-Fi service is on, your phone automatically searches for nearby available Wi-Fi networks.

1. From the Home screen, sweep your finger downward to display Notifications.
2. Touch the Wi-Fi icon to turn Wi-Fi on.
– or –
1. From the Home screen, touch  **Apps** →  **Settings**.
2. Touch **Wi-Fi**  to turn Wi-Fi On or Off.

This device is capable of operating in Wi-Fi mode in the 2.4 and 5 GHz bands. The FCC requires that devices operating within 5.15-5.25 GHz may only be used indoors, not outside, in order to avoid interference with MobileSatellite Services (MSS). Therefore, do not use this device outside as a Wi-Fi hotspot or in Wi-Fi Direct mode outside when using the 5.15-5.25 GHz band.

Scanning and Connecting to a Wi-Fi Network

When you turn on Wi-Fi, your phone searches for available Wi-Fi connections, then displays them.

1. From the Home screen, sweep your finger downward to display Notifications.
2. Touch the Wi-Fi icon to turn Wi-Fi on.
– or –
1. From the Home screen, touch  **Apps** →  **Settings**.
2. Touch **Wi-Fi**  to turn Wi-Fi On or Off.
3. Touch **Wi-Fi**.
4. When your phone completes a scan, touch a Wi-Fi network to connect. If the Wi-Fi network is open, you are automatically connected. If the Wi-Fi network is secured, enter the password at the prompt to connect.

Bluetooth

Bluetooth is a short-range wireless communications technology for exchanging information over a distance of about 30 feet.

Your device can use Bluetooth to share photos, contacts and other content with other Bluetooth devices. Many of the apps on your device provide options for sharing via Bluetooth under

 **Menu**.


Turning Bluetooth On or Off




1. From the Home screen, touch  **Apps** →  **Settings** → **Wireless and network**.
2. Touch **Bluetooth**  to turn Bluetooth On or Off.

Tip: You can also turn Bluetooth On or Off on Notifications.

Pairing with a Bluetooth Device

Search for a Bluetooth device and pair with it, to exchange information between your phone and the device.



After pairing, your phone and the target device will recognize each other and exchange information without a passcode or PIN. When paired, the  **Bluetooth paired** icon displays in the Status bar.

1. Activate the target device's discoverable mode.
2. From the Home screen on your device, touch  **Apps** →  **Settings** → **Wireless and network** → **Bluetooth**.
3. Touch **Bluetooth**  to turn Bluetooth On or Off, then touch **Bluetooth**.
The device begins scanning for Bluetooth-enabled devices.
4. From the list of scanned devices, touch the target device, then follow the prompts to complete the pairing:
 - If the target device requires a PIN, enter a PIN for the target device and touch **OK**. When prompted, enter the PIN on the target device.
 - If the device allows automatic or smart pairing, your phone will attempt to pair with the phone automatically. Follow the prompts on your phone and the target device to complete the pairing.

DRAFT - Internal Use Only


Section 9: Settings

Customize your phone with these popular settings. Other settings are available:

- From the Home screen, touch  **Apps** →  **Settings**.



Display

Wallpaper

1. From the Home screen, touch  **Apps** →  **Settings** → **Wallpaper**.
2. Select a screen, from **Home screen**, **Lock screen**, or **Home and Lock screens**.
3. Choose a source:
 - **Gallery:** Select a picture stored on your phone or on an optional installed memory card. Touch a picture to select it, then use the crop tool to resize the picture, if desired. Touch **Save** to set the picture as wallpaper.
 - **ID wallpapers:** Choose a wallpaper from your downloaded ID pack(s).
 - **Live wallpapers:** Select a pre-loaded moving wallpaper. Touch a wallpaper, then touch **Set wallpaper**.
 - **Wallpapers:** Select a pre-loaded wallpaper image. Touch a wallpaper, then touch **Set wallpaper**.



Brightness

Set the default screen brightness.

1. From the Home screen, touch  **Apps** →  **Settings** → **Display** → **Brightness**.
2. Touch and drag the slider to set the brightness, or touch **Automatic brightness** to allow the phone to adjust brightness in response to light conditions.
3. Touch **OK** to save the setting.

Screen timeout

Control how long the screen remains on until dimming, then turning off, after your last key press or screen touch.

1. From the Home screen, touch  **Apps** →  **Settings** → **Display** → **Screen timeout**.
2. Touch a setting to select it.

Note: Long backlight times use more battery power.



DRAFT - Internal Use Only

Sound

Adjust Sound settings to suit your needs and your environment.



Volume

Set the system volume level, and set default volume for ringtones, notifications, and media playback.

1. From the Home screen, touch  **Apps** →  **Settings** → **Sound** → **Volume**.
2. Touch and drag the sliders for:
 - **Music, video, games, and other media:** Set the default volume level for audio playback. You can also adjust volume from this default inside the apps.
 - **Ringtone:** Set the volume for incoming call ringtones.
 - **Notifications:** Set the volume for notifications, such as new messages and event reminders.
 - **System:** Set the volume for all other system sounds, such as keytones played for screen touches. You can control whether tones play for screen touches with other sound settings.
3. Touch **OK** to save your settings.



Device ringtone

Choose a ringtone for incoming calls.

1. From the Home screen, touch  **Apps** →  **Settings** → **Sound** → **Device ringtone**.
2. Touch a ringtone to select it. As you touch ringtones, a sample plays, unless Silent mode is enabled.
3. Touch **OK** to save your settings.

Security

Lock screen

1. From the Home screen, touch  **Apps** →  **Settings** → **Lock screen**.
2. Touch **Screen lock** for settings:
 - **Swipe:** When enabled, you unlock the phone by swiping your finger across the screen. This is the default screen lock, and offers no security, but you can set special lock screen options under Lock screen options.
 - **Motion:** When enabled, you tilt the screen forward to unlock it.
 - **Face unlock:** Detects when the front camera sees your face and unlocks the phone.
 - **Face and voice:** Detects when the front camera sees your face and you talk to unlock the phone.

DRAFT - Internal Use Only

- **Pattern:** When enabled, you draw a pattern, which you create, on the screen to unlock the phone. Touch the option, then follow the prompts to create or change your screen unlock pattern.
- **PIN:** When enabled, you enter a numeric PIN (Personal Identification Number), which you create, to unlock the phone.
- **Password:** When enabled, you enter an alphanumeric password, which you create, to unlock the phone.
- **None:** Disable all custom screen lock settings, to use the default swipe unlock screen.

Section 10: Health and Safety Information

This section outlines the safety precautions associated with using your phone. The terms “mobile device” or “cell phone” are used in this section to refer to your phone. **Read this information before using your mobile device.**

Exposure to Radio Frequency (RF) Signals

The U.S. Food and Drug Administration (FDA) has published information for consumers relating to Radio Frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

Do cell phones pose a health hazard?

Many people are concerned that cell phone radiation will cause cancer or other serious health hazards. The weight of scientific evidence has not linked cell phones with any health problems.

Cell phones emit low levels of Radio Frequency (RF) energy. Over the past 15 years, scientists have conducted hundreds of studies looking at the biological effects of the radio frequency energy emitted by cell phones. While some researchers have reported biological changes associated with RF energy, these studies have failed to be replicated. The majority of studies

published have failed to show an association between exposure to radio frequency from a cell phone and health problems.

The low levels of RF cell phones emit while in use are in the microwave frequency range. They also emit RF at substantially reduced time intervals when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects.

The biological effects of radio frequency energy should not be confused with the effects from other types of electromagnetic energy.

Very high levels of electromagnetic energy, such as is found in X-rays and gamma rays, can ionize biological tissues. Ionization is a process where electrons are stripped away from their normal locations in atoms and molecules. It can permanently damage biological tissues including DNA, the genetic material.

The energy levels associated with radio frequency energy, including both radio waves and microwaves, are not great enough to cause ionization of atoms and molecules. Therefore, RF energy is a type of non-ionizing radiation. Other types of non-ionizing radiation include visible

DRAFT - Internal Use Only

light, infrared radiation (heat), and other forms of electromagnetic radiation with relatively low frequencies.

While RF energy does not ionize particles, large amounts can increase body temperatures and cause tissue damage. Two areas of the body, the eyes and the testes, are particularly vulnerable to RF heating because there is relatively little blood flow in them to carry away excess heat.

Research Results to Date: Is there a connection between RF and certain health problems?

The results of most studies conducted to date say no. In addition, attempts to replicate and confirm the few studies that have shown a connection have failed.

The scientific community at large therefore believes that the weight of scientific evidence does not show an association between exposure to Radio Frequency (RF) from cell phones and adverse health outcomes. Still the scientific community has supported additional research to address gaps in knowledge. Some of these studies are described below.

Interphone Study

Interphone is a large international study designed to determine whether cell phones increase the risk of head and neck cancer. A report published in the International Journal of Epidemiology (June, 2010) compared cell phone

usage for more than 5,000 people with brain tumors (glioma and meningioma) and a similar number of healthy controls.

Results of this study did NOT show that cell phones caused brain cancer. In this study, most people had no increased risk of brain cancer from using cell phones. For people with the heaviest use of cell phones (an average of more than ½ hour per day, every day, for over 10 years) the study suggested a slight increase in brain cancer. However, the authors determined that biases and errors prevented any conclusions being drawn from this data. Additional information about Interphone can be found at http://www.iarc.fr/en/media-centre/pr/2010/pdfs/pr200_E.pdf.

Interphone is the largest cell phone study to date, but it did not answer all questions about cell phone safety. Additional research is being conducted around the world, and the FDA continues to monitor developments in this field.

International Cohort Study on Mobile Phone Users (COSMOS)

The COSMOS study aims to conduct long-term health monitoring of a large group of people to determine if there are any health issues linked to long-term exposure to radio frequency energy from cell phone use. The COSMOS study will follow approximately 300,000 adult cell phone users in Europe for 20 to 30 years. Additional

DRAFT - Internal Use Only

information about the COSMOS study can be found at

<http://www.ukcosmos.org/index.html>.

Risk of Brain Cancer from Exposure to Radio Frequency Fields in Childhood and Adolescence (MOBI-KIDS)

MOBI-KIDS is an international study investigating the relationship between exposure to radio frequency energy from communication technologies including cell phones and brain cancer in young people. This is an international multi-center study involving 14 European and non-European countries. Additional information about MOBI-KIDS can be found at

http://www.creal.cat/programes-recerca/en_projectes-creal/view.php?ID=39.

Surveillance, Epidemiology, and End Results (SEER) Program of the National Cancer Institute

The National Cancer Institute (NCI) actively follows cancer statistics in the United States to detect any change in rates of new cases for brain cancer. If cell phones play a role in risk for brain cancer, rates should go up, because heavy cell phone use has been common for quite some time in the U.S. Between 1987 and 2005, the overall age-adjusted incidence of brain cancer did not increase. Additional information about SEER can be found at

<http://seer.cancer.gov/>.

Cell Phone Industry Actions

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the cell phone industry to take a number of steps, including the following:

- Support-needed research on possible biological effects of RF for the type of signal emitted by cell phones;
- Design cell phones in a way that minimizes any RF exposure to the user; and
- Cooperate in providing users of cell phones with the current information on cell phone use and human health concerns.

The FDA also is working with voluntary standard-setting bodies such as the Institute of Electrical and Electronics Engineers (IEEE), the International Commission on Non-Ionizing Radiation Protection (ICNIRP), and others to assure that safety standards continue to adequately protect the public.

Reducing Exposure: Hands-Free Kits and Other Accessories

Steps to Reduce Exposure to Radio Frequency Energy

If there is a risk from being exposed to radio frequency energy (RF) from cell phones - and at this point we do not know that there is - it is probably very small. But, if you are concerned

DRAFT - Internal Use Only

about avoiding even potential risks, you can take a few simple steps to minimize your RF exposure.

- Reduce the amount of time spent using your cell phone;
- Use speaker mode or a headset to place more distance between your head and the cell phone.

Hands-Free Kits

Hands-free kits may include audio or Bluetooth® headsets and various types of body-worn accessories such as belt-clips and holsters. Combinations of these can be used to reduce RF energy absorption from cell phones.

Headsets can substantially reduce exposure because the phone is held away from the head in the user's hand or in approved body-worn accessories. Cell phones marketed in the U.S. are required to meet RF exposure compliance requirements when used against the head and against the body.

Because there are no known risks from exposure to RF emissions from cell phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used for convenience and comfort. They are also required by law in many states if you want to use your phone while driving.

Cell Phone Accessories that Claim to Shield the Head from RF Radiation

Because there are no known risks from exposure to RF emissions from cell phones, there is no reason to believe that accessories which claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone.

Studies have shown that these products generally do not work as advertised. Unlike “hands-free” kits, these so-called “shields” may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption.

Children and Cell Phones

The scientific evidence does not show a danger to any users of cell phones from RF exposure, including children and teenagers. The steps adults can take to reduce RF exposure apply to children and teenagers as well.

- Reduce the amount of time spent on the cell phone;
- Use speaker mode or a headset to place more distance between the head and the cell phone.

Some groups sponsored by other national governments have advised that children be discouraged from using cell phones at all. For example, The Stewart Report from the United

Kingdom made such a recommendation in December 2000. In this report, a group of independent experts noted that no evidence exists that using a cell phone causes brain tumors or other ill effects. Their recommendation to limit cell phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations (updated 10/1/2010):

- FCC RF Safety Program:
<http://www.fcc.gov/oet/rfsafety/>.
 - Environmental Protection Agency (EPA):
<http://www.epa.gov/radtown/wireless-tech.html>.
 - Occupational Safety and Health Administration (OSHA):
<http://www.osha.gov/SLTC/radiofrequencyradiation/>.
- (Note: This web address is case sensitive.)
- National Institute for Occupational Safety and Health (NIOSH):
<http://www.cdc.gov/niosh/>.
 - World Health Organization (WHO):
<http://www.who.int/peh-emf/en/>.
 - International Commission on Non-Ionizing Radiation Protection:
<http://www.icnirp.de>.

- Health Protection Agency:
<http://www.hpa.org.uk/Topics/Radiation/>.
- US Food and Drug Administration:
<http://www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm>.

Specific Absorption Rate (SAR) Certification Information

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for Radio Frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government.

These FCC RF exposure limits are derived from the recommendations of two expert organizations: the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The RF exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units

of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC SAR limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum reported value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the SAR limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. For body-worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an

accessory that contains no metal and that positions the mobile device a minimum of 1 cm from the body.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

SAR information on this and other model phones can be accessed online on the FCC's website through <http://transition.fcc.gov/oet/rfsafety/sar.html>. To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional SAR information can also be obtained at <http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones>.

DRAFT - Internal Use Only

FCC Part 15 Information to User

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Commercial Mobile Alerting System (CMAS)

This device is designed to receive wireless emergency alerts from the Commercial Mobile Alerting System ("CMAS"; which may also be known as the Personal Localized Alerting Network ("PLAN")). If your wireless provider has chosen to participate in CMAS/PLAN, alerts are available while in the provider's coverage area. If you travel outside your provider's coverage area, wireless emergency alerts may not be available. For more information, please contact your wireless provider.

Smart Practices While Driving On the Road - Off the Phone

The primary responsibility of every driver is the safe operation of his or her vehicle.

DRAFT - Internal Use Only

Responsible drivers understand that no secondary task should be performed while driving whether it be eating, drinking, talking to passengers, or talking on a mobile phone - unless the driver has assessed the driving conditions and is confident that the secondary task will not interfere with their primary responsibility. **Do not engage in any activity while driving a moving vehicle which may cause you to take your eyes off the road or become so absorbed in the activity that your ability to concentrate on the act of driving becomes impaired.** Samsung is committed to promoting responsible driving and giving drivers the tools they need to understand and address distractions.

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. For example, only hands-free use may be permitted in certain areas.

Before answering calls, consider your circumstances. Let the call go to voicemail when driving conditions require. Remember, driving comes first, not the call!

If you consider a call necessary and appropriate, follow these tips:

- Use a hands-free device;
- Secure your phone within easy reach;
- Place calls when you are not moving;

- Plan calls when your car will be stationary;
- Do not engage in stressful or emotional conversations;
- Let the person with whom you are speaking know that you are driving and will suspend the call if necessary;
- Do not take notes or look up phone numbers while driving;

Notice regarding legal restrictions on mounting this device in an automobile:

Laws in some states may prohibit mounting this device on or near the windshield of an automobile. In other states, the law may permit mounting this device only in specific locations in the automobile. Be sure to consult the state and local laws or ordinances where you drive before mounting this device in an automobile. Failure to comply with these restrictions could result in fines, penalties, or other damages.

Never mount this device in a manner that will obstruct the driver's clear view of the street and traffic.

Never use wireless data services such as text messaging, Web browsing, or e-mail while operating a vehicle.

Never watch videos, such as a movie or clip, or play video games while operating a vehicle.

For more information, go to <http://www.ctia.org>.

DRAFT - Internal Use Only

Battery Use and Safety

Important! Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries and, particularly, from the continued use of damaged batteries.

- **Do not disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.** Do not put a high degree of pressure on the battery. This can cause leakage or an internal short-circuit, resulting in overheating.
 - **Do not let the phone or battery come in contact with liquids.** Liquids can get into the phone's circuits, leading to corrosion. Even when the phone appears to be dry and appears to operate normally, the circuitry could slowly corrode and pose a safety hazard. If the phone and/or battery get wet, have them checked by your service provider or contact Samsung, even if they appear to be working properly.
 - **Do not place your battery in or near a heat source.** Excessive heating can damage the phone or the battery and could cause the phone or the battery to explode. Do not dry a wet or damp battery with an appliance or heat source such as a microwave oven, hair dryer, iron, or radiator. Avoid leaving your phone in your car in high temperatures.
- **Do not dispose of the phone or the battery in a fire.** The phone or the battery may explode when overheated.
 - **Do not handle a damaged or leaking battery.** Do not let leaking battery fluid come in contact with your eyes, skin or clothing. For safe disposal options, contact your nearest Samsung-authorized service center.
 - **Avoid dropping the cell phone.** Dropping the phone or the battery, especially on a hard surface, can potentially cause damage to the phone and battery. If you suspect damage to the phone or battery, take it to a service center for inspection.
 - **Never use any charger or battery that is damaged in any way.**
 - **Do not allow the battery to touch metal objects.** Accidental short-circuiting can occur when a metallic object (coin, key, jewelry, clip, or pen) causes a direct connection between the + and - terminals of the battery (metal strips on the battery), for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.

Important! Use only Samsung-approved batteries, and recharge your battery only with Samsung-approved chargers which are specifically designed for your phone.

WARNING!

Use of a non-Samsung-approved battery or charger may present a risk of fire, explosion, leakage, or other hazard. Samsung's warranty does not cover damage to the phone caused by non-Samsung-approved batteries and/or chargers.

- **Do not use incompatible cell phone batteries and chargers.** Some websites and second-hand dealers not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers. Consumers should purchase manufacturer or carrier-recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.
- **Misuse or use of incompatible phones, batteries, and charging devices could result in damage to the equipment and a possible risk of fire, explosion, or leakage, leading to serious injuries, damages to your phone, or other serious hazard.**

Samsung Mobile Products and Recycling

Samsung cares for the environment and encourages its customers to recycle Samsung mobile devices and genuine Samsung accessories.

Proper disposal of your mobile device and its battery is not only important for safety, it benefits the environment. Batteries must be recycled or disposed of properly.

Recycling programs for your mobile device, batteries, and accessories may not be available in your area.

We've made it easy for you to recycle your old Samsung mobile device by working with respected take-back companies in every state in the country.

Drop It Off

You can drop off your Samsung-branded mobile device and batteries for recycling at one of our numerous Samsung Recycling Direct (SM) locations. A list of these locations may be found at:

http://pages.samsung.com/us/recyclingdirect/usactivities_environment_samsungrecyclingdirect_locations.jsp.

Samsung-branded devices and batteries will be accepted at these locations for no fee.

DRAFT - Internal Use Only

Consumers may also recycle their used mobile device or batteries at many retail or carrier-provided locations where mobile devices and batteries are sold. Additional information regarding specific locations may be found at:

<http://www.epa.gov/epawaste/partnerships/plugin/cellphone/index.htm> or at <http://www.call2recycle.org/>.

Mail It In

The Samsung Mobile Take-Back Program will provide Samsung customers with a free recycling mailing label. Just go to

http://www.samsung.com/us/aboutsamsung/citizenship/usactivities_environment_samsungrecyclingdirect.html?INT=STA_recycle_your_phone_page and

follow the instructions to print out a free pre-paid postage label and then send your old mobile device or battery to the address listed, via U.S. Mail, for recycling.

Dispose of unwanted electronics through an approved recycler.

To find the nearest recycling location, go to our website:

www.samsung.com/recyclingdirect
Or call, (877) 278-0799.

Follow local regulations regarding disposal of mobile devices and batteries

Dispose of your mobile device and batteries in accordance with local regulations. In some areas, the disposal of these items in household or business trash may be prohibited. Help us protect the environment - recycle!

Warning! Never dispose of batteries in a fire because they may explode.

UL Certified Travel Charger

The Travel Charger for this phone has met applicable UL safety requirements. Please adhere to the following safety instructions per UL guidelines:

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A SUPPLY NOT IN NORTH AMERICA, USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET.

DRAFT - Internal Use Only

THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.

Display / Touch-Screen

Please note the following information when using your mobile device:

WARNING REGARDING DISPLAY

The display on your mobile device is made of glass or acrylic and could break if your mobile device is dropped or if it receives significant impact. Do not use if screen is broken or cracked as this could cause injury to you.

WARRANTY DISCLAIMER: PROPER USE OF A TOUCH-SCREEN MOBILE DEVICE

If your mobile device has a touch-screen display, please note that a touch-screen responds best to a light touch from the pad of your finger or a non-metallic stylus. Using excessive force or a metallic object when pressing on the touch-screen may damage the tempered glass surface and void the warranty. For more information, please refer to the “Standard Limited Warranty”.

GPS & AGPS

Certain Samsung mobile devices can use a Global Positioning System (GPS) signal for location-based applications. A GPS uses satellites controlled by the U.S. Government that are subject to changes implemented in accordance with the Department of Defense policy and the 2008 Federal Radio navigation Plan (FRP). Changes may affect the performance of location-based technology on your mobile device.

Certain Samsung mobile devices can also use an Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. The location-based information may be shared

DRAFT - Internal Use Only

with third-parties, including your wireless service provider, applications providers, Samsung, and other third-parties providing services.

Use of AGPS in Emergency Calls

When you make an emergency call, the cellular network may activate AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the mobile device for as long as the emergency responder instructs you.

Navigation

Maps, directions, and other navigation-data, including data relating to your current location, may contain inaccurate or incomplete data, and circumstances can and do change over time. In some areas, complete information may not be available. **Therefore, you should always visually confirm that the navigational instructions are consistent with what you see before following them. All users should pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking. Always obey posted road signs.**



Emergency Calls

This mobile device, like any wireless mobile device, operates using radio signals, wireless and landline networks, as well as user-programmed functions, which cannot guarantee connection in all conditions, areas, or circumstances.

Therefore, you should never rely solely on any wireless mobile device for essential communications (medical emergencies, for example). Before traveling in remote or underdeveloped areas, plan an alternate method of contacting emergency services personnel. Remember, to make or receive any calls, the mobile device must be switched on and in a service area with adequate signal strength.

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers.

To make an emergency call:

1. If the mobile device is not on, switch it on.
2. From the Home screen, touch  **Phone**.
3. Touch the digits of the emergency number on the Keypad, then touch .

If certain features are in use (call blocking, for example), you may first need to deactivate those features before you can make an emergency call. Consult your User Manual and your local

cellular service provider. When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your mobile device may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

Care and Maintenance

Your mobile device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years:

Keep your Samsung Mobile Device away from:

Liquids of any kind

Keep the mobile device dry. Precipitation, humidity, and liquids contain minerals that will corrode electronic circuits. If the mobile device does get wet, do not accelerate drying with the use of an oven, microwave, or dryer, because this may damage the mobile device and could cause a fire or explosion.

Do not use the mobile device with a wet hand. Doing so may cause an electric shock to you or damage to the mobile device.

Extreme heat or cold

Avoid temperatures below 0°C / 32°F or above 45°C / 113°F.

Microwaves

Do not try to dry your mobile device in a microwave oven. Doing so may cause a fire or explosion.

Dust and dirt

Do not expose your mobile device to dust, dirt, or sand.

Cleaning solutions

Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the mobile device. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.

Shock or vibration

Do not drop, knock, or shake the mobile device. Rough handling can break internal circuit boards.

Paint

Do not paint the mobile device. Paint can clog the device's moving parts or ventilation openings and prevent proper operation.

Responsible Listening

Caution! Avoid potential hearing loss.

Damage to hearing occurs when a person is exposed to loud sounds over time. The risk of hearing loss increases as sound is played louder and for longer durations. Prolonged exposure to

DRAFT - Internal Use Only

loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cell phones, at high volume settings for long durations may lead to permanent noise-induced hearing loss.

This includes the use of headphones (including headsets, earbuds, and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound, and distorted hearing. Individual susceptibility to noise-induced hearing loss and potential hearing problem varies. Additionally, the amount of sound produced by a portable audio device varies depending on the nature of the sound, the device settings, and the headphones that are used. As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings, and equipment.

You should follow some common sense recommendations when using any portable audio device:

- Always turn the volume down before plugging the earphones into an audio source.
- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.

- Be aware that you can adapt to higher volume settings over time, not realizing that the higher volume may be harmful to your hearing.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise. By blocking background environment noise, noise cancelling headphones should allow you to hear the music at lower volumes than when using earbuds.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech, or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

DRAFT - Internal Use Only

You can obtain additional information on this subject from the following sources:

American Academy of Audiology

11730 Plaza American Drive, Suite 300
Reston, VA 20190

Voice: (800) 222-2336

Email: info@audiology.org

Internet:

<http://www.audiology.org/Pages/default.aspx>

National Institute on Deafness and Other Communication Disorders

National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD 20892-2320

Email: nidcdinfo@nih.gov

Internet:

<http://www.nidcd.nih.gov/>

National Institute for Occupational Safety and Health (NIOSH)

395 E Street, S.W., Suite 9200
Patriots Plaza Building
Washington, DC 20201

Voice: 1-800-35-NIOSH
(1-800-356-4674)

1-800-CDC-INFO (1-800-232-4636)

Outside the U.S. 513-533-8328

Email: cdcinfo@cdc.gov

Internet:

<http://www.cdc.gov/niosh/topics/noise/default.html>

1-888-232-6348 TTY

Operating Environment

Remember to follow any special regulations in force in any area, and always switch your mobile device off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the mobile device or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

Using Your Mobile Device Near Other Electronic Devices

Most modern electronic equipment is shielded from Radio Frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.

Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device.

DRAFT - Internal Use Only

Persons who have such devices:

- Should ALWAYS keep the mobile device more than six (6) inches from their implantable medical device when the mobile device is turned ON;
- Should not carry the mobile device in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the mobile device OFF immediately if there is any reason to suspect that interference is taking place;
- Should read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, consult your health care provider.

For more information see: <http://www.fcc.gov/oet/rfsafety/rf-faqs.html#>.

Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your mobile device off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle before using your mobile device in a motor vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Switch your mobile device off in any facility where posted notices require you to do so.

Potentially Explosive Environments

Switch your mobile device off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised to switch the mobile device off while at a refueling point (service station).

Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust, or

metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

When your Device is Wet

Do not turn on your device if it is wet. If your device is already on, turn it off and remove the battery immediately (if the device will not turn off or you cannot remove the battery, leave it as-is). Then, dry the device with a towel and take it to a service center.

FCC Hearing Aid Compatibility (HAC) Regulations for Wireless Devices

The U.S. Federal Communications Commission (FCC) has established requirements for digital wireless mobile devices to be compatible with hearing aids and other assistive hearing devices.

When individuals employing some assistive hearing devices (hearing aids and cochlear implants) use wireless mobile devices, they may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and mobile devices also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless mobile devices to assist hearing device users find mobile devices that may be compatible with their hearing

devices. Not all mobile devices have been rated. Mobile devices that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated mobile device successfully. Trying out the mobile device with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Wireless mobile devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. M4 is the better/higher of the two ratings. M-ratings refer to enabling acoustic coupling with hearing aids that do not operate in telecoil mode.

T-Ratings: Mobile devices rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than mobile devices that are not labeled. T4 is the better/higher of the two ratings. T-ratings refer to enabling inductive coupling with hearing aids operating in telecoil mode.

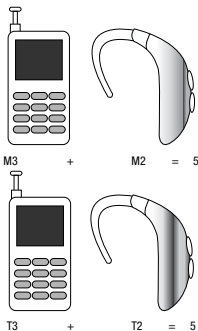
Hearing devices may also be rated. Your hearing aid manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.

DRAFT - Internal Use Only

Under the current industry standard, American National Standards Institute (ANSI) C63.19, the hearing aid and wireless mobile device rating values are added together to indicate how usable they are together. For example, if a hearing aid meets the M2 level rating and the wireless mobile device meets the M3 level rating, the sum of the two values equals M5.

Under the standard, this should provide the hearing aid user with normal use while using the hearing aid with the particular wireless mobile device. A sum of 6 or more would indicate excellent performance.

However, these are not guarantees that all users will be satisfied. T ratings work similarly.



The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

HAC for Newer Technologies

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids.

It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise.

Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Restricting Children's Access to Your Mobile Device

Your mobile device is not a toy. Do not allow children to play with it because they could hurt themselves and others, damage the mobile device, or make calls that increase your mobile device bill.

Keep the mobile device and all its parts and accessories out of the reach of small children.

DRAFT - Internal Use Only

FCC Notice and Cautions

FCC Notice

The mobile device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated. Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association.

Cautions

Any changes or modifications to your mobile device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the mobile device warranty if said accessories cause damage or a defect to the mobile device.

Although your mobile device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

Other Important Safety Information

- Only qualified personnel should service the mobile device or install the mobile device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Ensure that any mobile devices or related equipment installed in your vehicle are securely mounted.
- Check regularly that all wireless mobile device equipment in your vehicle is mounted and operating properly.
- When using a headset in dry environments, static electricity can build up in the headset and cause a small quick static electrical shock. To minimize the risk of electrostatic discharge from the headset avoid using the headset in extremely dry environments or touch a grounded unpainted metal object to discharge static electricity before inserting the headset.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the mobile device, its parts, or accessories.

DRAFT - Internal Use Only

- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment near or in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.
- Switch your mobile device off before boarding an aircraft. The use of wireless mobile devices in aircraft is illegal and may be dangerous to the aircraft's operation. Check with appropriate authorities before using any function of a mobile device while on an aircraft.
- Failure to observe these instructions may lead to the suspension or denial of cell phone services to the offender, or legal action, or both.
- While using your device, leave some lights on in the room and do not hold the screen too close to your eyes.
- Seizures or blackouts can occur when you are exposed to flashing lights while watching videos or playing games for extended periods. If you feel any discomfort, stop using the device immediately.
- Reduce risk of repetitive motion injuries. When you repetitively perform actions, such as pressing keys, drawing characters on a touch screen with your fingers, or playing games, you may experience occasional discomfort in your hands, neck, shoulders, or other parts of your body. When using your device for extended periods, hold the device with a relaxed grip, press the keys lightly, and take frequent breaks. If you continue to have discomfort during or after such use, stop use and see a physician.
- If your device has a camera flash or light, do not use the flash or light close to the eyes of people or pets. [122011]

DRAFT - Internal Use Only

Section 11: Warranty Information

Standard Limited Warranty

What is covered and for how long?

SAMSUNG TELECOMMUNICATIONS AMERICA, LLC (“SAMSUNG”) warrants that SAMSUNG’s handsets and accessories (“Products”) are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Case/Pouch/Holster	90 Days
Other Phone Accessories	1 Year

What is not covered?

This Limited Warranty is conditioned upon proper use of the Product.

This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by SAMSUNG; (c) defects or

damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by SAMSUNG; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery; (ii) any of the seals on

the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Limited Warranty, SAMSUNG will repair or replace the Product, at SAMSUNG's sole option, without charge. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product.

Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of SAMSUNG. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited.

What must you do to obtain warranty service?

To obtain service under this Limited Warranty, you must return the Product to an authorized phone service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase, the serial number of the Product and the seller's name and address.

To obtain assistance on where to deliver the Product, please call SAMSUNG Customer Care at 1-888-987-4357. If SAMSUNG determines that any Product is not covered by this Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to SAMSUNG for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

What are the limits on SAMSUNG's liability?

THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES, AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE

DRAFT - Internal Use Only

DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SAMSUNG BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, DATA, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU.

SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT USED IN CONJUNCTION WITH THE PRODUCT, OR THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH

THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of SAMSUNG regarding the Products or this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

What is the procedure for resolving disputes?

ALL DISPUTES WITH SAMSUNG ARISING IN ANY WAY FROM THIS LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCTS SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY.

Any such dispute shall not be combined or consolidated with a dispute involving any other person's or entity's Product or claim, and specifically, without limitation of the foregoing, shall not under any circumstances proceed as part of a class action. The arbitration shall be

conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the applicable law. The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the Limited Warranty and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the Limited Warranty.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less (“Small Claim”), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant SAMSUNG its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and SAMSUNG shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees

and expert witness fees, exceed \$5,000.00 (“Large Claim”) shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator’s award in any court of competent jurisdiction.

This arbitration provision also applies to claims against SAMSUNG’s employees, representatives and affiliates if any such claim arises from the Product’s sale, condition or performance.

You may opt out of this dispute resolution procedure by providing notice to SAMSUNG no later than 30 calendar days from the date of the first consumer purchaser’s purchase of the Product. To opt out, you must send notice by e-mail to optout@sta.samsung.com, with the subject line: “Arbitration Opt Out.” You must include in the opt out e-mail (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the Product box; (ii) on the Product information screen, which can be found under “Settings;” (iii) on a label on the back of the Product beneath the battery, if the battery is removable; and (iv) on the outside of the Product if the battery is not removable). Alternatively, you may opt out by

calling 1-888-987-4357 no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the benefits of the Limited Warranty.

Severability

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Warranty.

Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings. Please contact the **Samsung Customer Care Center** for details.

Important! Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to provide this service at no charge. If the warranty has expired on the device, charges may apply.

Samsung Telecommunications America, LLC
1301 E. Lookout Drive
Richardson, Texas 75082

Phone: 1-800-SAMSUNG

Phone: 1-888-987-HELP (4357)

©2012 Samsung Telecommunications America, LLC. All rights reserved.

No reproduction in whole or in part allowed without prior written approval. Specifications and availability subject to change without notice.
[111611]

End User License Agreement for Software

IMPORTANT. READ CAREFULLY: This End User License Agreement ("EULA") is a legal agreement between you (either an individual or a single entity) and Samsung Electronics Co., Ltd. ("Samsung Electronics Co.") for software, owned by Samsung Electronics Co. and its affiliated companies and its third party suppliers and licensors, that accompanies this EULA, which includes computer software and may include

associated media, printed materials, "online" or electronic documentation ("Software"). **Samsung Electronics Co. is a separate company from the company that provides the limited warranty for this mobile device, Samsung Telecommunications America, LLC.**

This device requires the use of preloaded software in its normal operation. BY USING THE DEVICE OR ITS PRELOADED SOFTWARE, YOU ACCEPT THE TERMS OF THIS EULA. IF YOU DO NOT ACCEPT THESE TERMS, **DO NOT USE** THE DEVICE OR THE SOFTWARE. INSTEAD, RETURN THE DEVICE TO THE RETAILER FOR A REFUND OR CREDIT.

1. GRANT OF LICENSE. Samsung Electronics Co. grants you the following rights provided that you comply with all terms and conditions of this EULA: You may install, use, access, display and run one copy of the Software on the local hard disk(s) or other permanent storage media of one computer and use the Software on a single computer or a mobile device at a time, and you may not make the Software available over a network where it could be used by multiple computers at the same time. You may make one copy of the Software in machine readable form for backup purposes only; provided that the backup copy must include all copyright or other proprietary notices contained on the original.

2. RESERVATION OF RIGHTS AND OWNERSHIP. Samsung Electronics Co. reserves all rights not expressly granted to you in this EULA. The Software is protected by copyright and other intellectual property laws and treaties. Samsung Electronics Co. or its suppliers own the title, copyright and other intellectual property rights in the Software. The Software is licensed, not sold.

3. LIMITATIONS ON END USER RIGHTS. You may not reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code or algorithms of, the Software (except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation), or modify, or disable any features of, the Software, or create derivative works based on the Software. You may not rent, lease, lend, sublicense or provide commercial hosting services with the Software.

4. CONSENT TO USE OF DATA. You agree that Samsung Electronics Co. and its affiliates may collect and use technical information gathered as part of the product support services related to the Software provided to you, if any. Samsung Electronics Co. and its affiliates may use this information solely to improve their products or to provide customized services or technologies to you and will not disclose this information in a form that personally identifies you.

DRAFT - Internal Use Only

5. UPGRADES. This EULA applies to updates, supplements and add-on components (if any) of the Software that Samsung Electronics Co. may provide to you or make available to you after the date you obtain your initial copy of the Software, unless we provide other terms along with such upgrade. To use Software identified as an upgrade, you must first be licensed for the Software identified by Samsung Electronics Co. as eligible for the upgrade. After upgrading, you may no longer use the Software that formed the basis for your upgrade eligibility.

6. SOFTWARE TRANSFER. You may not transfer this EULA or the rights to the Software granted herein to any third party unless it is in connection with the sale of the mobile device which the Software accompanied. In such event, the transfer must include all of the Software (including all component parts, the media and printed materials, any upgrades, this EULA) and you may not retain any copies of the Software. The transfer may not be an indirect transfer, such as a consignment. Prior to the transfer, the end user receiving the Software must agree to all the EULA terms.

7. EXPORT RESTRICTIONS. You acknowledge that the Software is subject to export restrictions of various countries. You agree to comply with all applicable international and national laws that apply to the Software, including the U.S. Export

Administration Regulations, as well as end user, end use, and destination restrictions issued by U.S. and other governments.

8. TERMINATION. This EULA is effective until terminated. Your rights under this License will terminate automatically without notice from Samsung Electronics Co. if you fail to comply with any of the terms and conditions of this EULA. Upon termination of this EULA, you must cease all use of the Software and destroy all copies, full or partial, of the Software.

9. Disclaimer of Warranty. ALL SOFTWARE PROVIDED BY SAMSUNG ELECTRONICS CO. WITH THIS MOBILE DEVICE IS PROVIDED "AS IS" AND ON AN "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND FROM SAMSUNG ELECTRONICS CO., EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT POSSIBLE PURSUANT TO APPLICABLE LAW, SAMSUNG ELECTRONICS CO. DISCLAIMS ALL WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY OR WORKMANLIKE EFFORT, FITNESS FOR A PARTICULAR PURPOSE, RELIABILITY OR AVAILABILITY, ACCURACY, LACK OF VIRUSES, QUIET ENJOYMENT, NON INFRINGEMENT OF THIRD PARTY RIGHTS OR OTHER VIOLATION OF RIGHTS. SOME JURISDICTIONS DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSIONS OR

LIMITATIONS MAY NOT APPLY TO YOU. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM SAMSUNG ELECTRONICS CO. OR ITS AFFILIATES SHALL BE DEEMED TO ALTER THIS DISCLAIMER BY SAMSUNG ELECTRONICS CO. OF WARRANTY REGARDING THE SOFTWARE, OR TO CREATE ANY WARRANTY OF ANY SORT FROM SAMSUNG ELECTRONICS CO.

10. **THIRD-PARTY APPLICATIONS.** Certain third party applications may be included with, or downloaded to this mobile device. Samsung Electronics Co. makes no representations whatsoever about any of these applications. Since Samsung Electronics Co. has no control over such applications, you acknowledge and agree that Samsung Electronics Co. is not responsible for the availability of such applications and is not responsible or liable for any content, advertising, products, services, or other materials on or available from such applications. You expressly acknowledge and agree that use of third party applications is at your sole risk and that the entire risk of unsatisfactory quality, performance, accuracy and effort is with you. It is up to you to take precautions to ensure that whatever you select to use is free of such items as viruses, worms, Trojan horses, and other items of a destructive nature. References on this mobile device to any names, marks, products, or services of any

third-parties are provided solely as a convenience to you, and do not constitute or imply an endorsement, sponsorship, or recommendation of, or affiliation with the third party or its products and services. You agree that Samsung Electronics Co. shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by, or in connection with, use of or reliance on any such third party content, products, or services available on or through any such application. You acknowledge and agree that the use of any third-party application is governed by such third party application provider's Terms of Use, License Agreement, Privacy Policy, or other such agreement and that any information or personal data you provide, whether knowingly or unknowingly, to such third-party application provider, will be subject to such third party application provider's privacy policy, if such a policy exists. SAMSUNG ELECTRONICS CO. DISCLAIMS ANY RESPONSIBILITY FOR ANY DISCLOSURE OF INFORMATION OR ANY OTHER PRACTICES OF ANY THIRD PARTY APPLICATION PROVIDER.

11. **Disclaimer of Warranty Regarding Third Party Applications.** SAMSUNG ELECTRONICS CO. DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE AVAILABILITY, USE, TIMELINESS, SECURITY, VALIDITY, ACCURACY, OR RELIABILITY OF, OR THE

RESULTS OF THE USE OF, OR OTHERWISE RESPECTING, THE CONTENT OF ANY THIRD PARTY APPLICATION WHETHER SUCH THIRD PARTY APPLICATION IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG ELECTRONICS CO., IS DOWNLOADED, OR OTHERWISE OBTAINED. USE OF ANY THIRD PARTY APPLICATION IS DONE AT YOUR OWN DISCRETION AND RISK AND YOU ARE SOLELY RESPONSIBLE FOR ANY DAMAGE TO THE MOBILE DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOADING OR USE OF SUCH THIRD PARTY APPLICATIONS. SAMSUNG ELECTRONICS CO. EXPRESSLY DISCLAIMS ANY WARRANTY REGARDING WHETHER YOUR PERSONAL INFORMATION IS CAPTURED BY ANY THIRD PARTY APPLICATION PROVIDER OR THE USE TO WHICH SUCH PERSONAL INFORMATION MAY BE PUT BY SUCH THIRD PARTY APPLICATION PROVIDER. ANY THIRD PARTY APPLICATIONS PROVIDED WITH THIS MOBILE DEVICE ARE PROVIDED "AS IS" AND ON AN "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND FROM SAMSUNG ELECTRONICS CO., EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT POSSIBLE PURSUANT TO APPLICABLE LAW, SAMSUNG ELECTRONICS CO. DISCLAIMS ALL WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY OR WORKMANLIKE

EFFORT, FITNESS FOR A PARTICULAR PURPOSE, RELIABILITY OR AVAILABILITY, ACCURACY, LACK OF VIRUSES, QUIET ENJOYMENT, NON INFRINGEMENT OF THIRD PARTY RIGHTS OR OTHER VIOLATION OF RIGHTS. SAMSUNG ELECTRONICS CO. DOES NOT WARRANT AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE THIRD PARTY APPLICATION, THAT THE FUNCTIONS CONTAINED IN THE THIRD PARTY APPLICATION WILL MEET YOUR REQUIREMENTS, THAT THE OPERATION OF THE THIRD PARTY APPLICATION WILL BE UNINTERRUPTED OR ERROR FREE, OR THAT DEFECTS IN THE THIRD PARTY APPLICATION WILL BE CORRECTED. YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR, OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW EXCLUSIONS OR LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM SAMSUNG ELECTRONICS CO. OR ANY OTHER PERSON OR ENTITY SHALL BE DEEMED TO ALTER THIS DISCLAIMER OF WARRANTY REGARDING THIRD PARTY APPLICATIONS, OR TO CREATE ANY WARRANTY BY SAMSUNG ELECTRONICS CO.

12. Limitation of Liability. SAMSUNG ELECTRONICS CO. WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING OUT OF OR

RELATING TO THE USE OR THE INABILITY TO USE THE SOFTWARE OR ANY THIRD PARTY APPLICATION, ITS CONTENT OR FUNCTIONALITY, INCLUDING BUT NOT LIMITED TO DAMAGES CAUSED BY OR RELATED TO ERRORS, OMISSIONS, INTERRUPTIONS, DEFECTS, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS, FAILURE TO CONNECT, NETWORK CHARGES, IN-APP PURCHASES, AND ALL OTHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES EVEN IF SAMSUNG ELECTRONICS CO. HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. NOTWITHSTANDING THE FOREGOING, SAMSUNG ELECTRONIC CO.'S TOTAL LIABILITY TO YOU FOR ALL LOSSES, DAMAGES, CAUSES OF ACTION, INCLUDING BUT NOT LIMITED TO THOSE BASED ON CONTRACT, TORT, OR OTHERWISE, ARISING OUT OF YOUR USE OF THE SOFTWARE OR THIRD PARTY APPLICATIONS ON THIS MOBILE DEVICE, OR ANY OTHER PROVISION OF THIS EULA, SHALL NOT EXCEED THE AMOUNT PURCHASER PAID SPECIFICALLY FOR THIS MOBILE DEVICE OR ANY SUCH THIRD PARTY APPLICATION THAT WAS INCLUDED WITH THIS MOBILE DEVICE. THE FOREGOING LIMITATIONS, EXCLUSIONS, AND

DISCLAIMERS (INCLUDING SECTIONS 9, 10, 11 AND 12) SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

13. U.S. Government End Users Restricted Rights. The Software is licensed only with "restricted rights" and as "commercial items" consisting of "commercial software" and "commercial software documentation" with only those rights as are granted to all other end users pursuant to the terms and conditions herein. All Products are provided only with "restricted rights" with only those rights as are granted to all other end users pursuant to the terms and conditions herein. All Software and Products are provided subject to Federal Acquisition Regulation (FAR) 52.227.19.

14. APPLICABLE LAW. This EULA is governed by the laws of TEXAS, without regard to conflicts of laws principles. This EULA shall not be governed by the UN Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

15. DISPUTE RESOLUTION.

(a) Non-United States residents. If a dispute, controversy or difference is not amicably settled, it shall be finally resolved by arbitration in Seoul, Korea in accordance with the Arbitration Rules of

the Korean Commercial Arbitration Board. The award of arbitration shall be final and binding upon the parties.

(b) United States residents. ALL DISPUTES WITH SAMSUNG ELECTRONICS CO. ARISING IN ANY WAY FROM THIS EULA OR YOUR USE OF THE SOFTWARE SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY. Any such dispute shall not be combined or consolidated with any other person's or entity's claim or dispute, and specifically, without limitation of the foregoing, shall not under any circumstances proceed as part of a class action. The arbitration shall be conducted before a single arbitrator, whose award may not exceed, in form or amount, the relief allowed by the applicable law. The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. This arbitration provision is entered pursuant to the Federal Arbitration Act. The laws of the State of Texas, without reference to its choice of laws principles, shall govern the interpretation of the EULA and all disputes that are subject to this arbitration provision. The arbitrator shall decide all issues of interpretation and application of this arbitration provision and the EULA. For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less

("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant Samsung Electronics Co. its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and Samsung Electronics Co. shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. This arbitration provision also applies to claims against Samsung Electronics Co.'s employees, representatives and affiliates if any such claim arises from the licensing or use of the Software. You may opt out of this dispute resolution procedure by providing notice to Samsung Electronics Co. no later than 30 calendar days from the date of the first consumer purchaser's purchase of this device. To opt out, you must send notice by e-

mail to optout@sta.samsung.com, with the subject line: "Arbitration Opt Out." You must include in the opt out e-mail (a) your name and address; (b) the date on which the device was purchased; (c) the device model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the device box; (ii) on the device information screen, which can be found under "Settings;" (iii) on a label on the back of the device beneath the battery, if the battery is removable; and (iv) on the outside of the device if the battery is not removable). Alternatively, you may opt out by calling 1-888-987-4357 no later than 30 calendar days from the date of the first consumer purchaser's purchase of the device and providing the same information. These are the only two forms of notice that will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect your use of the device or its preloaded Software, and you will continue to enjoy the benefits of this license.

16. ENTIRE AGREEMENT; SEVERABILITY. This EULA is the entire agreement between you and Samsung Electronics Co. relating to the Software and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Software or any other subject matter covered by this EULA. If

any provision of this EULA is held to be void, invalid, unenforceable or illegal, the other provisions shall continue in full force and effect. [101212]

Index

B

Battery

- charging 3
- removing and installing 3

Battery Use & Safety 38

Bluetooth

- pairing with a device 26
- turning on or off 26

C

Call Functions 13

Care and Maintenance 43

Children and Cell Phones 33

Commercial Mobile Alerting System (CMAS) 36

D

Display / Touch-Screen 41

Do cell phones pose a health hazard? 30

E

Email 19

Emergency Calls 42

Exposure to Radio Frequency (RF) Signals 30

F

FCC Hearing Aid Compatibility (HAC)

Regulations for Wireless Devices 47

FCC Notice and Cautions 49

G

Gmail 19

GPS & AGPS 41

H

Health and Safety Information 30

M

Messaging

- Email 19
- Gmail 19
- text and multimedia 17
- Voicemail 18

My Account

- activating device 5
- creating 5

N

Navigation

- touch gestures 9

O

Operating Environment 45

Other Important Safety Information 49

P

Pairing with Bluetooth 26

Personal Localized Alerting Network (PLAN) 36

Phone Features

- back 7
- front view 7
- how to turn on 4
- side views 8

R

Reducing Exposure

- Hands-Free Kits and Other Accessories 32

DRAFT - Internal Use Only

Responsible Listening 43

Restricting Children's Access to Your Mobile device 48

S

Samsung Mobile Products and Recycling 39

Settings

brightness 27

display 27

ringtone 28

screen timeout 27

security 28

Sound 28

volume 28

wallpaper 27

Smart Practices While Driving 36

Specific Absorption Rate (SAR) Certification Information 34

Standard Limited Warranty 51

U

UL Certified Travel Charger 40

V

Voicemail 18

W

Warranty Information 51

Wi-Fi

scanning and connecting 25

turning on or off 25

Wireless Networking

Bluetooth 26

Wi-Fi 25

DRAFT - Internal Use Only