

# SMART Signage TV User Manual

RM40D RM48D

The color and the appearance may differ depending on the product, and the specifications are subject to change without prior notice to improve the performance.

Recommended hours of use per day of this product is under 16 hours.

If the product is used for longer than 16 hours a day, the warranty may be void.

BN46-00439F-05

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## Chapter 01 Before Using the Product

#### **Copyright**

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#### **Safety Precautions**

#### **Caution**

RISK OF ELECTRIC SHOCK DO NOT OPEN

Caution: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. (OR BACK)

THERE ARE NO USER SERVICEABLE PARTS INSIDE.

REFER ALL SERVICING TO OUALIFIED PERSONNEL.



This symbol indicates that high voltage is present inside.

It is dangerous to make any kind of contact with any internal part of this product.



This symbol alerts you that important literature concerning operation and maintenance has been included with this product.

#### **Symbols**

#### Warning

A serious or fatal injury may result if instructions are not followed.

#### **Caution**

Personal injury or damage to properties may result if instructions are not followed.



Activities marked by this symbol are prohibited.



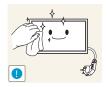
Instructions marked by this symbol must be followed.

#### Cleaning

- Exercise care when cleaning as the panel and exterior of advanced LCDs are easily scratched.
- Take the following steps when cleaning.
- The following images are for reference only. Real-life situations may differ from what is shown in the images.



- 1 Power off the product and computer.
- 2 Disconnect the power cord from the product.
- Hold the power cable by the plug and do not touch the cable with wet hands. Otherwise, an electric shock may result.



**3** Wipe the product with a clean, soft and dry cloth.



• Do not use detergents that contain alcohol, solvent or surface-active agents.



• Do not spray water or detergent directly on the product.



4 Wet a soft and dry cloth in water and wring thoroughly to clean the exterior of the product.



- 5 Connect the power cord to the product when cleaning is finished.
- 6 Power on the product and computer.

#### Storage

Due to the characteristics of high-glossy products, using a UV humidifier nearby may create white-colored stains on the product.

— Contact Customer Service Center if the inside of the product needs cleaning (service fee will be charged).

#### **Electricity and Safety**

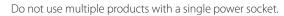
The following images are for reference only. Real-life situations may differ from what is shown in the images.

#### Warning



Do not use a damaged power cord or plug, or a loose power socket.

• An electric shock or fire may result.



• Overheated power sockets may cause a fire.



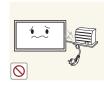
Do not touch the power plug with wet hands. Otherwise, an electric shock may result.



Insert the power plug all the way in so it is not loose.

• An unsecure connection may cause a fire.









Connect the power plug to a grounded power socket (type 1 insulated devices only).

• An electric shock or injury may result.

Do not bend or pull the power cord with force. Be careful not to leave the power cord under a heavy object.

• Damage to the cord may result in a fire or electric shock.

Do not place the power cord or product near heat sources.

• A fire or electric shock may result.

Clean any dust around the pins of the power plug or the power socket with a dry cloth.

• A fire may result.

#### **Caution**



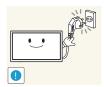
Do not disconnect the power cord while the product is being used.

• The product may become damaged by an electric shock.



Only use the power cord provided with your product by Samsung. Do not use the power cord with other products.

• A fire or electric shock may result.



Keep the power socket where the power cord is connected unobstructed.

- The power cord must be disconnected to cut off power to the product when an issue occurs.
- Note that the product is not completely powered down by using only the power button on the remote.

Hold the plug when disconnecting the power cord from the power socket.

• An electric shock or fire may result.

Installation





DO NOT PLACE CANDLES, INSECT REPELLANTS OR CIGARETTES ON TOP OF THE PRODUCT. DO NOT INSTALL THE PRODUCT NEAR HEAT SOURCES.

• A fire may result.



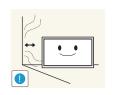
Have a technician install the wall-mount hanger.

- Installation by an unqualified person can result in an injury.
- Only use approved cabinets.



Do not install the product in poorly ventilated spaces such as a bookcase or closet.

• An increased internal temperature may cause a fire.



Install the product at least 10 cm away from the wall to allow ventilation.

• An increased internal temperature may cause a fire.



Keep the plastic packaging out of the reach of children.

• Children may suffocate.





Bend and keep part of the outdoor TV antenna cable hanging downwards (the part inside the room) to prevent rainwater from entering the product.

• If rainwater enters the product, a fire or electric shock can occur.



Edible oil, such as soybean oil, can damage or deform the product. Do not install the product in a kitchen or near a kitchen counter.



When using an outdoor antenna, be sure to install the antenna away from nearby power lines to prevent the antenna from collapsing onto them in strong winds.

• A collapsed antenna can cause an electric shock or injury.



Do not install the product on an unstable or vibrating surface (insecure shelf, sloped surface, etc.)

- The product may fall and become damaged and/or cause an injury.
- Using the product in an area with excess vibration may damage the product or cause a fire.



Do not install the product in a vehicle or a place exposed to dust, moisture (water drips, etc.), oil, or smoke.

• A fire or electric shock may result.



Do not expose the product to direct sunlight, heat, or a hot object such as a stove.

• The product lifespan may be reduced or a fire may result.



Do not install the product within the reach of young children.

- The product may fall and injure children.
- As the front is heavy, install the product on a flat and stable surface.

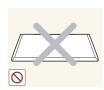


#### **Caution**



Do not drop the product while moving.

• Product failure or personal injury may result.



Do not set down the product on its front.

• The screen may become damaged.



When installing the product on a cabinet or shelf, make sure that the bottom edge of the front of the product is not protruding.

- The product may fall and become damaged and/or cause an injury.
- Install the product only on cabinets or shelves of the right size.



Set down the product gently.

• Product failure or personal injury may result.



Installing the product in an unusual place (a place exposed to a lot of fine dust, chemical substances, extreme temperatures or a significant presence of moisture, or a place where the product will operate continuously for an extended period of time) may seriously affect its performance.

• Be sure to consult Samsung Customer Service Center if you want to install the product at such a place.

#### **Operation**

#### Warning



There is a high voltage inside the product. Never disassemble, repair or modify the product yourself.

- A fire or electric shock may result.
- Contact Samsung Customer Service Center for repairs.



To move the product, first disconnect all the cables from it, including the power cable.

• Damage to the cord may result in a fire or electric shock.



If the product generates abnormal sounds, a burning smell or smoke, disconnect the power cord immediately and contact Samsung Customer Service Center.

An electric shock or fire may result.



Do not let children hang from the product or climb on top of it.

• Children may become injured or seriously harmed.



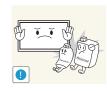
If the product is dropped or the outer case is damaged, turn off the power switch and disconnect the power cord. Then contact Samsung Customer Service Center

• Continued use can result in a fire or electric shock.



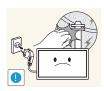
Do not leave heavy objects or items that children like (toys, sweets, etc.) on top of the product.

• The product or heavy objects may fall as children try to reach for the toys or sweets resulting in a serious injury.



Do not use or keep combustible spray or an inflammable substance near the product.

• An explosion or fire may result.



During a lightning or thunderstorm, remove the power cable and do not touch the antenna cable.

• A fire or electric shock may result.



Ensure the vents are not blocked by tablecloths or curtains.

• An increased internal temperature may cause a fire.



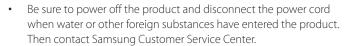
Do not drop objects on the product or apply impact.

• A fire or electric shock may result.

ventilate the area immediately.



Do not insert metallic objects (chopsticks, coins, hairpins, etc) or objects that burn easily (paper, matches, etc) into the product (via the vent or input/output ports, etc).



• Product failure, an electric shock or fire may result.



Do not move the product by pulling the power cord or any cable.

 Product failure, an electric shock or fire may result from a damaged cable.



Do not place objects containing liquid (vases, pots, bottles, etc) or metallic objects on top of the product.



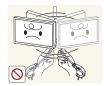
• Product failure, an electric shock or fire may result.



Sparks can cause an explosion or fire.

If a gas leakage is found, do not touch the product or power plug. Also,

Do not lift or move the product by pulling the power cord or any cable.



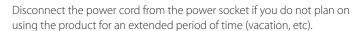
• Product failure, an electric shock or fire may result from a damaged cable.

#### **Caution**



Leaving the screen fixed on a stationary image for an extended period of time may cause afterimage burn-in or defective pixels.

• Activate power-saving mode or a moving-picture screen saver if you will not be using the product for an extended period of time.



• Dust accumulation combined with heat can cause a fire, electric shock or electric leakage.

Use the product at the recommended resolution and frequency.

• Your eyesight may deteriorate.

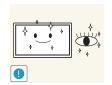


• The product may fall and become damaged or cause an injury.

Looking at the screen too close for an extended period of time can deteriorate your eyesight.

Do not use humidifiers or stoves around the product.

• A fire or electric shock may result.





Store small accessories out of the reach of children.

extended period of time as it will become hot.







Rest your eyes for more than 5 minutes for every 1 hour of product use.

Do not touch the screen when the product has been turned on for an

• Eye fatigue will be relieved.

Exercise caution when adjusting the product angle or stand height.

- Your hand or finger may get stuck and injured.
- Tilting the product at an excessive angle may cause the product to fall and an injury may result.

Do not place heavy objects on the product.

• Product failure or personal injury may result.

When using headphones or earphones, do not turn the volume too high.

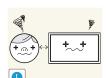
• Having the sound too loud may damage your hearing.









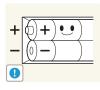














Be careful that children do not place the battery in their mouths when removed from the remote control. Place the battery in a location that children or infants cannot reach.

• If children have had the battery in their mouths, consult your doctor immediately.

When replacing the battery, insert it with the right polarity (+, -).

• Otherwise, the battery may become damaged or it may cause fire, personal injury or damage due to leakage of the internal liquid.

Use only the specified standardized batteries, and do not use a new battery and a used battery at the same time.

• Otherwise, the batteries may be damaged or cause fire, personal injury or damage due to a leakage of the internal liquid.

The batteries (and rechargeable batteries) are not ordinary refuse and must be returned for recycling purposes. The customer is responsible for returning the used or rechargeable batteries for recycling.

• The customer can return used or rechargeable batteries to a nearby public recycling center or to a store selling the same type of the battery or rechargeable battery.

### Chapter 02 Preparations

- Contact the vendor where you purchased the product if any components are missing.
- The appearance of the components and items sold separately may differ from the image shown.
- The Mini Wall-mount Kit may not be supported, depending on the model.

#### **Checking the Components**

#### **Components**

— Components may vary depending on the country and model.



Quick setup guide



Warranty card
(Not available in some locations)



Regulatory guide



User manual / MagicInfo Express (USB or DVD)



(Not available in some locations)



Remote Control



Power cord



Mini Wall-mount Kit (optional)



Stand base

Batteries



Stand neck

#### Items sold separately

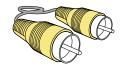
 The following items can be purchased at your nearest retailer.



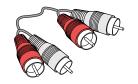




HDMI-DVI cable



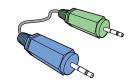
Video cable



Audio cable



RCA stereo cable



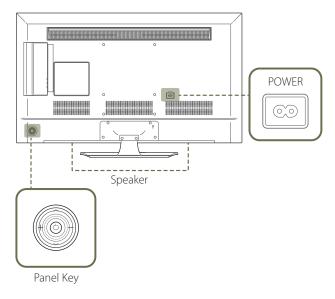
Stereo cable

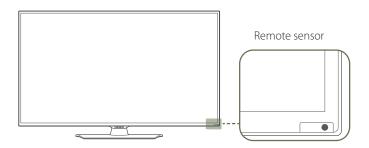


D-SUB cable

#### **Parts**

#### **Control Panel**





The color and shape of parts may differ from what is shown.

Specifications are subject to change without notice to improve quality.

#### **Panel Key**

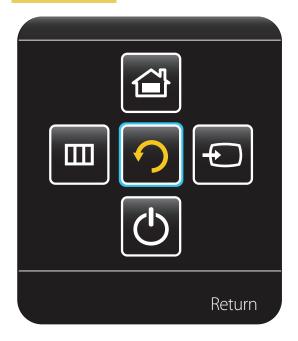
Buttons	Description
	Power on the product.
	If you press the $oldot$ button when the product is turned on, the control menu will be displayed.
	To exit the OSD menu, press and hold the panel key for at least one second.
	Move to the upper or lower menu. You can also adjust the value of an option.
	Change the channel in <b>TV</b> mode.
	Move to the left or right menu.
	You can adjust the volume by moving the panel key left or right when the control menu is not displayed.
Remote sensor	Press a button on the remote control pointing at the sensor on the front of the product to perform the corresponding function.
	<ul> <li>Using other display devices in the same space as the remote control of this product can cause the other display devices to be inadvertently controlled.</li> </ul>

Use the remote control within 7 m to 10 m from the sensor on the product at an angle of 30° from the left and right.

- Store used batteries out of reach of children and recycle.
- Do not use a new and used battery together. Replace both batteries at the same time.
- Remove batteries when the remote control is not to be used for an extended period of time.

If you press the **(3)** button on the panel key when the product is turned on, the control menu will be displayed.

#### **Control menu**

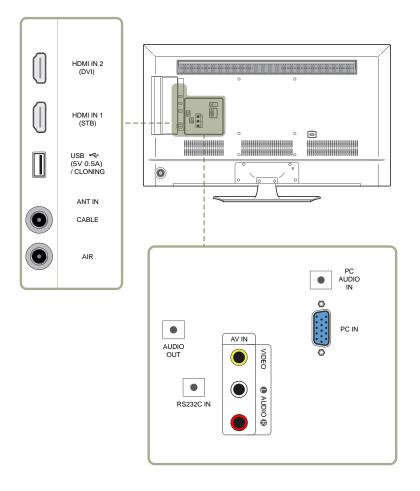


Buttons		Description
		Select the connected input source.
<b>•</b>	Source	Move the panel key right to select <b>Source</b> in the control menu. When the list of input sources is displayed, move the panel key up or down to select the desired input source. Next, press the panel key.
		Display the OSD menu.
	Menu	Move the panel key left to select <b>Menu</b> in the control menu. The OSD control screen will appear. Move the panel key right to select the desired menu. You can select a sub-menu item by moving the panel key up, down, left, or right. To change settings, select the desired menu and press the panel key.
		Enter <b>MagicInfo</b> mode.
Mag	MagicInfo	Move the panel key up to select <b>MagicInfo</b> 🗿 in the control menu.
		Power off the product.
$\Box$	Power Off	Move the panel key down to select <b>Power Off</b> on the control menu. Next, press the panel key.
つ	Return	Exit the control menu.

#### **Reverse Side**

The color and shape of parts may differ from what is shown.

Specifications are subject to change without notice to improve quality.

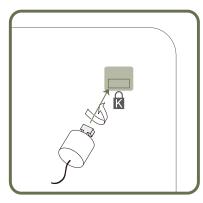


Port	Description
HDMI IN 2 (DVI)	Connects to a source device using a HDMI cable or HDMI-DVI cable.
HDMI IN 1 (STB)	Connects to a source device using a HDMI cable or HDMI-DVI cable.
USB <del>←</del> (5V 0.5A) / CLONING	Connect to a USB memory device.
ANT IN CABLE / AIR	Connect to an antenna cable.
AUDIO OUT	Connects to the audio of a source device.
RS232C IN	Used for service purposes.
AV IN VIDEO / L-AUDIO-R	Connect to an external device using a video or Audio cable.
PC AUDIO IN	Receives sound from a PC via an audio cable.
PC IN	Connects to a source device using a D-SUB cable.

#### **Anti-theft Lock**

- An anti-theft lock allows you to use the product securely even in public places.
- The locking device shape and locking method depend on the manufacturer. Refer to the user guide provided with your anti-theft locking device for details.
- The following images are for reference only. Real-life situations may differ from what is shown in the images.

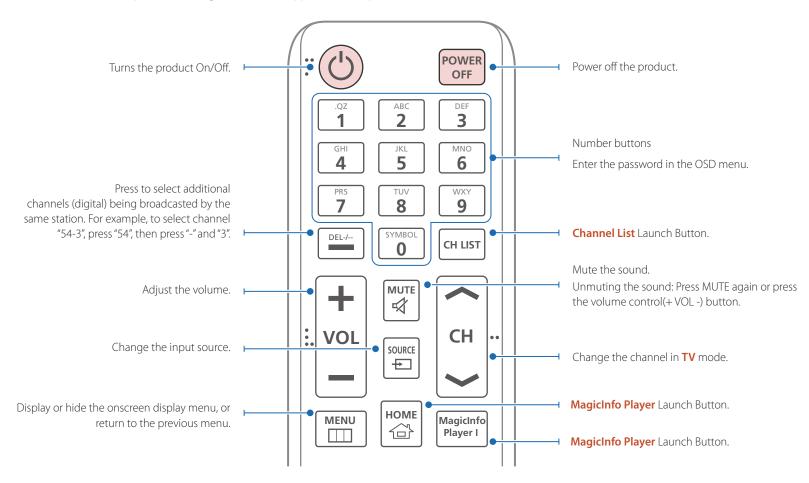
#### To lock an anti-theft locking device:

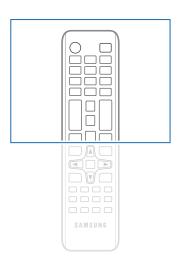


- 1 Fix the cable of your anti-theft locking device to a heavy object such as a desk.
- Put one end of the cable through the loop on the other end.
- 3 Insert the locking device into the anti-theft lock slot at the back of the product.
- 4 Lock the locking device.
  - An anti-theft locking device can be purchased separately.
  - Refer to the user guide provided with your anti-theft locking device for details.
  - Anti-theft locking devices can be purchased at electronics retailers or online.

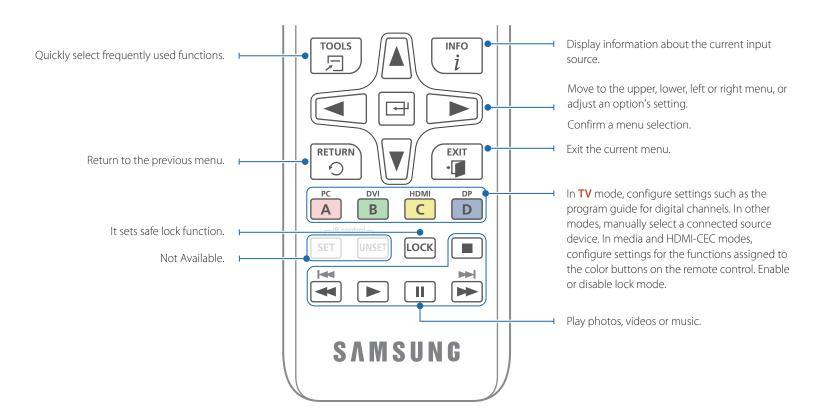
#### **Remote Control**

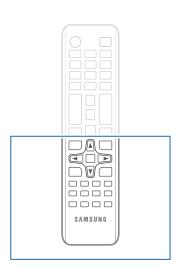
- Using other display devices in the same space as the remote control of this product can cause the other display devices to be inadvertently controlled.
- A button without a description in the image below is not supported on the product.





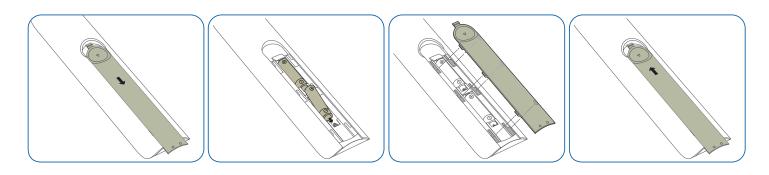
Remote control button functions may differ for different products.



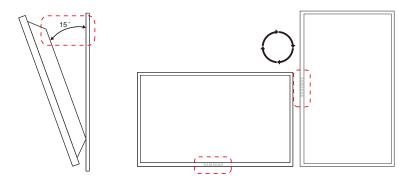


Remote control button functions may differ for different products.

#### To place batteries in the remote control



## Before Installing the Product (Installation Guide)



To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

- Ensure that an authorized installation company installs the wall mount.
- Otherwise, it may fall and cause personal injury.
- Make sure to install the specified wall mount.

#### **Tilting Angle and Rotation**

— Contact Samsung Customer Service Center for further details.

- The product can be tilted at a maximum angle of 15° from a perpendicular wall surface.
- To use the product vertically (portrait), turn it clockwise so that the LED is pointing down.

#### **Ventilation**

#### Installation on a Perpendicular Wall

A Minimum 40 mm

B Ambient temperature: Under 35°C

• When installing the product on a perpendicular wall, allow at least 40 mm of space between the product and wall surface for ventilation and ensure that the ambient A temperature is kept below 35°C.

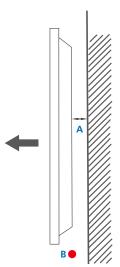
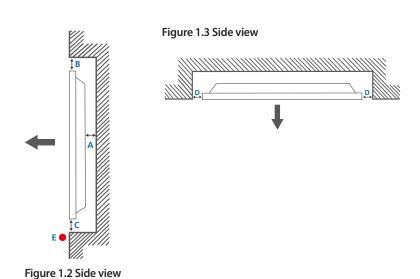


Figure 1.1 Side view



#### **Installation on an Indented Wall**

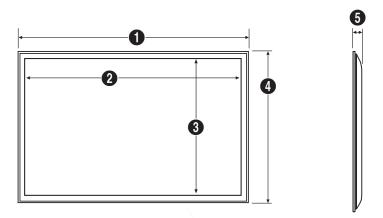
— Contact Samsung Customer Service Center for further details.

#### Plane view

- A Minimum 40 mm
- B Minimum 70 mm
- C Minimum 50 mm
- D Minimum 50 mm
- E Ambient temperature: Under 35°C

When installing the product on an indented wall, allow at least the space specified above between the product and wall for ventilation and ensure that the ambient temperature is kept below 35°C.

#### **Dimensions**



Model name	0	2	3	4	6
RM40D	906.6 (35.69)	887.6 (34.94)	500.2 (19.69)	532.9 (20.98)	65.1 (2.56)
RM48D	1075.1 (42.33)	1056.1 (41.58)	594.9 (23.42)	627.6 (24.71)	65.5 (2.58)

All drawings are not necessarily to scale. Some dimensions are subject to change without prior notice.

Refer to the dimensions prior to performing installation of your product. Not responsible for typographical or printed errors.

Unit: mm (inches)

#### **Installing the Wall Mount**

#### Installing the Wall Mount Kit

The wall mount kit allows you to mount the product on the wall.

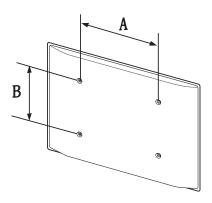
For detailed information on installing the wall mount, see the instructions provided with the wall mount.

We recommend you contact a technician for assistance when installing the wall mount bracket.

Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you elect to install the wall mount on your own.

#### **Wall Mount Kit Specifications**

- Install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, please contact your nearest dealer for additional information.
- If you install the product on a slanted wall, it may fall and result in severe personal injury.



- Samsung wall mount kits contain a detailed installation manual and all parts necessary for assembly are provided.
- Do not use screws that are longer than the standard length or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the product.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when non-specified wall mount is used or the consumer fails to follow the product installation instructions.
- Do not mount the product at more than a 15 degree tilt.
- Always have two people mount the product on a wall.
- Standard dimensions for wall mount kits are shown in the table below.

Unit: mm (inches)

Model name	Screw hole specs (A * B) in millimeters	Standard Screw	Quantity
RM40D	200 × 200 (7.87 × 7.87)	M8 / L14~16	4
RM48D	400 × 400 (15.75 × 15.75)		•

Do not install your Wall Mount Kit while your product is turned on. It may result in personal injury due to electric shock.

## Chapter 03 Connecting and Using a Source Device

#### **Before Connecting**

#### **Pre-connection Checkpoints**

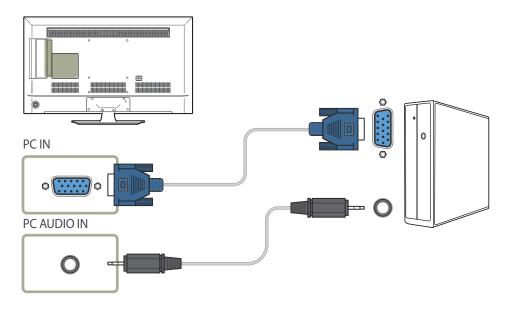
- Before connecting a source device, read the user manual provided with it.

  The number and locations of ports on source devices may differ from device to device.
- Do not connect the power cable until all connections are completed.
   Connecting the power cable during connection may damage the product.
- Connect the sound ports correctly: left = white and right = red.
- Check the types of ports at the back of the product you want to connect.

#### Connecting to a PC

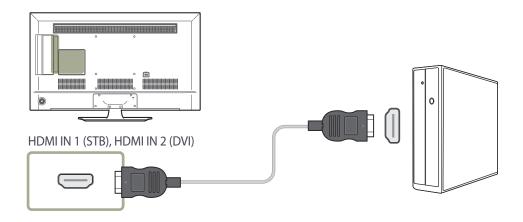
- Do not connect the power cable before connecting all other cables.
   Ensure you connect a source device first before connecting the power cable.
- A PC can be connected to the product in a variety of ways. Select a connection method suitable for your PC.

#### Connection using the D-SUB cable (Analog type)



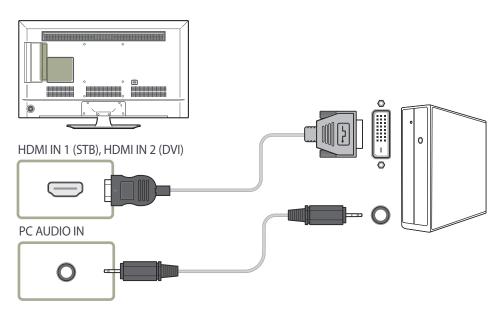
Connecting parts may differ in different products.

#### **Connection Using an HDMI Cable**



#### Connection Using an HDMI-DVI Cable

When you connect a PC to the product using an HDMI-DVI cable, set **Edit Name** to **DVI PC** to access video and audio content stored on the PC.

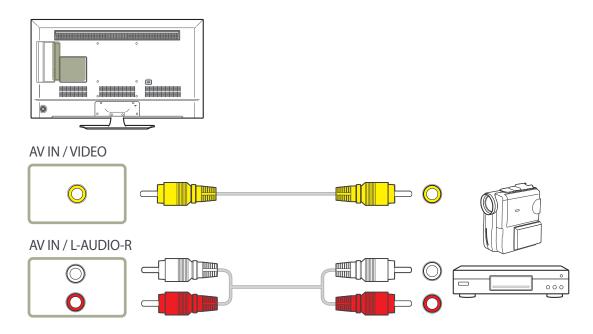


#### **Connecting to a Video Device**

- Do not connect the power cable before connecting all other cables.

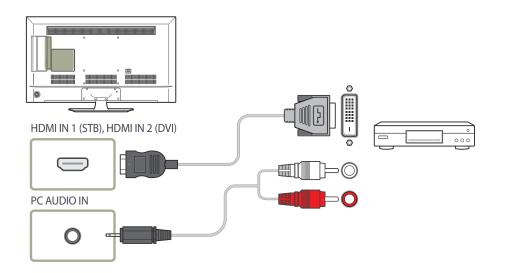
  Ensure you connect a source device first before connecting the power cable.
- You can connect a video device to the product using a cable.
  - Connecting parts may differ in different products.
  - Press the **SOURCE** button on the remote control to change the source.

#### **Connection Using the AV Cable**



#### Connection Using an HDMI-DVI Cable

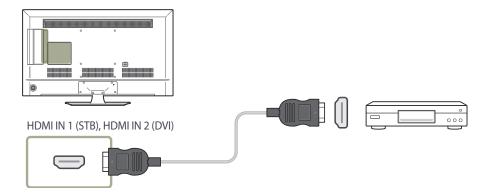
- Audio will not be enabled if the product is connected to a video device using an HDMI-DVI cable. To resolve this, additionally connect an audio cable to the audio ports on the product and video device. When you connect a video device to the product using an HDMI-DVI cable, set **Edit Name** to **DVI Devices** to access video and audio content stored on the video device.
- Supported resolutions include 1080p (50/60Hz), 720p (50/60Hz), 480p, and 576p.



#### **Connection Using an HDMI Cable**

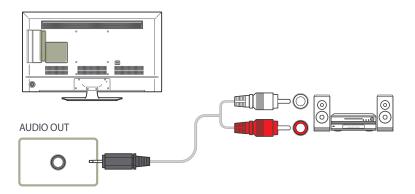
#### Using an HDMI cable (up to 1080p)

- For better picture and audio quality, connect to a digital device using an HDMI cable.
- An HDMI cable supports digital video and audio signals, and does not require an audio cable.
- The picture may not display normally (if at all) or the audio may not work if an external device that uses an older version of HDMI mode is connected to the product. If such a problem occurs, ask the manufacturer of the external device about the HDMI version and, if out of date, request an upgrade.
- Be sure to use an HDMI cable with a thickness of 14 mm or less.
- Be sure to purchase a certified HDMI cable. Otherwise, the picture may not display or a connection error may occur.
- A basic high-speed HDMI cable or one with ethernet is recommended. This product does not support the ethernet function via HDMI.



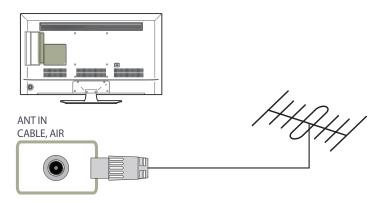
#### **Connecting to an Audio System**

— Connecting parts may differ in different products.



#### **Connecting the Antenna**

- Connecting parts may differ in different products.
- When the product is powered on for the first time, basic settings are configured automatically. Take extra care to ensure the wires inside the antenna cable are not bent.



#### **Initial Setup**

After powering on the product for the first time, configure basic settings such as the language, channel and time.

Menu Language → Regional Settings → Channel Source → Auto Program (Auto Program does not appear if Set-top box or No TV (Signage Only) is selected.) → Network Settings → Clock → Setup Complete!

Refer to page 94 for details about the **Setup**.

#### **Changing the Input source**

#### **Source List**

 $\mathsf{MENU} \ \square\!\!\!\square \to \mathsf{Applications} \to \mathsf{Source} \ \mathsf{List} \to \mathsf{ENTER} \ \square\!\!\!\!\square$ 



- The displayed image may differ depending on the model.

**Source** allows you to select a variety of sources and change source device names.

You can display the screen of a source device connected to the product. Select a source from source list to display the screen of the selected source.

- The input source can also be changed by using the **SOURCE** button on the remote control.
- The screen may not display correctly if an incorrect source is selected for the source device you want to convert to.
- To view detailed information about connected source devices, press the **TOOLS** button from the **Source** page.
- If the product is in portrait orientation, it is not possible to change **Source List**.
- Refer to page 78 for details about the **Source List**.

## Chapter 04 Screen Adjustment

Configure the Picture settings (Backlight, Color Tone, etc.)

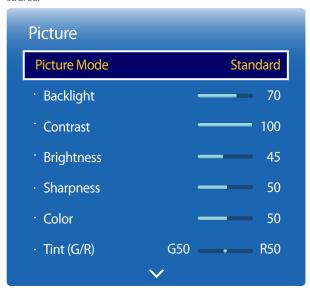
- The layout of the **Picture** menu options may vary depending on the product

#### **Picture Mode**

MENU Ⅲ → Picture → Picture Mode → ENTER 🔫

Select a picture mode (**Picture Mode**) suitable for the environment where the product will be used.

Different **Picture Mode** options are displayed depending on the current input source.



## If the input source is PC or HDMI1 (when a PC is connected), HDMI2 (when a PC is connected)

- Information: This mode reduces eye fatigue and is suitable for displaying information to the public.
- Advertisement: This mode is suitable for displaying video content and indoor/outdoor advertisements.

These options can be selected only when **Edit Name** is set to **PC**.

(SOURCE → Source → TOOLS → Edit Name → ENTER [국])

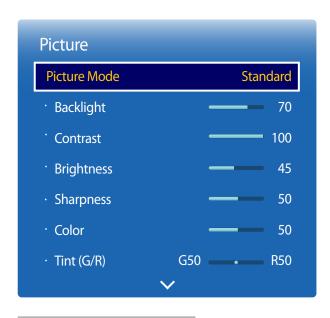
#### If the input source is TV, HDMI1, HDMI2 or AV

- **Dynamic**: This mode is suitable when the ambient light is bright.
- Standard: This mode is generally suitable for any environment.
- Movie: This mode reduces eye fatigue.

<sup>-</sup> The displayed image may differ depending on the model.

## Backlight / Contrast / Brightness / Sharpness / Color / Tint (G/R)

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{.1cm} \mathsf{Picture} \to \mathsf{ENTER} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm}$ 



<sup>-</sup> The displayed image may differ depending on the model.

Your product has several options for adjusting picture quality.

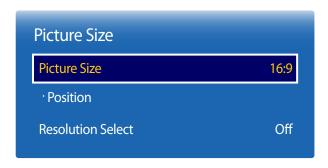
Input source	Picture Mode	Adjustable options
PC, HDMI1 (when a PC is connected), HDMI2 (when a PC is connected)	Information, Advertisement	Backlight / Contrast / Brightness / Sharpness
AV, HDMI1, HDMI2, TV	Dynamic, Standard, Movie	Backlight / Contrast / Brightness / Sharpness / Color / Tint (G/R)

When you make changes to **Backlight**, **Contrast**, **Brightness**, **Sharpness**, **Color** or **Tint** (**G/R**), the OSD will be adjusted accordingly.

You can adjust and store settings for each external device you have connected to an input on the product.

Lowering picture brightness reduces power consumption.

#### **Picture Size**



<sup>-</sup> The displayed image may differ depending on the model.

choose size and aspect ratio picture displayed on screen.

#### **Picture Size**

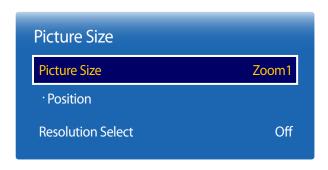
Different **Screen Adjustment** options are displayed depending on the current input source.

- 16:9: Sets the picture to 16:9 wide mode.
- **Zoom1**: Use for moderate magnification. Cuts off the top and sides.
- **Zoom2**: Use for a stronger magnification.
- Smart View 1: Reduces the 16:9 picture by 50%.
  - Smart View 1 is enabled only in HDMI1, HDMI2 mode.
- Smart View 2: Reduces the 16:9 picture by 25%.
  - Smart View 2 is enabled only in HDMI1, HDMI2 mode.
- Wide Fit: Enlarges the aspect ratio of the picture to fit the entire screen.
- 4:3: Sets the picture to basic 4:3 mode.
- Do not set your product to **4:3** format for a long time.
  - The borders displayed on the left and right, or top and bottom of the screen may cause image retention (screen burn) which is not covered by the warranty.
- Screen Fit: Displays the full image without any cut-off when HDMI1, HDMI2 (720p / 1080i / 1080p) signals are inputted.
- Original Ratio: If the input source is PC or HDMI1 (PC connection), HDMI2 (PC connection) the video will display in the original aspect ratio.
- **Custom**: Changes the resolution to suit the user's preferences.
  - Not available on analog TVs.

#### Picture Sizes available by Input Source.

Input Source	Picture Size	
ATV	16:9, Zoom1, Zoom2, 4:3	
<b>DTV</b> (1080i)	16:9, Smart View 2, Wide Fit, 4:3, Screen Fit	
<b>AV</b> (480i, 480p)	16:9, Zoom1, Zoom2, 4:3, Custom	
HDMI1, HDMI2 (720p, 1080i, 1080p)	16:9, Smart View 1, Smart View 2, Wide Fit, 4:3, Screen Fit, Custom	
HDMI1, HDMI2 (480i, 480p)	16:9, Zoom1, Zoom2, Smart View 1, Smart View 2, 4:3, Custom	
PC, HDMI1 (when a PC is connected), HDMI2 (when a PC is connected)	16:9, 4:3, Original Ratio	

### **Position**



<sup>-</sup> The displayed image may differ depending on the model.

Adjusts the picture position. Position is only available if Picture Size is set to Zoom1, Zoom2, Wide Fit or Screen Fit.

To use the **Position** function after selecting **Zoom1**, **Zoom2**, **Wide Fit** or **Screen Fit**, follow these steps.

- 2 Press the  $\triangle$  or  $\nabla$  button to move the picture up or down.
- 3 Press the **母** button.
  - If you want to reset the picture to its original position, select **Reset** in the **Position** screen.
  - The picture will be set to its default position.

### **Zoom/Position**



<sup>-</sup> The displayed image may differ depending on the model.

Adjusts the picture zoom and position. This option is available when the input source is set to **HDMI1**, **HDMI2** (1080i/1080p) or **AV** (1080i/1080p). **Picture Size** must be set to **Custom** for the option to be available.

- 1 Press the ▼ button to select **Zoom/Position**. Press the **🕒** button.
- 2 Select the **Zoom** or **Position**. Press the 🕒 button.
- 3 Press the  $\triangle/\nabla/\triangle$  button to move the picture.
- 4 Press the 🗗 button.
  - If you want to reset the picture to its original position, select **Reset** in the **Zoom/Position** screen.
  - The picture will be set to its default position.

## **Resolution Select**



- Available in **PC** mode only.
- The displayed image may differ depending on the model.

If the picture is not normal even when the resolution of the graphics card is one of the following, you can optimize the picture quality by selecting the same resolution for the product as the PC using this menu.

Available resolutions: Off / 1024x768 / 1280x768 / 1360x768 / 1366x768

# **Auto Adjustment**

 $\mathsf{MENU} \; \underline{\hspace{-0.05cm}\square} \; \rightarrow \mathsf{Picture} \to \mathsf{Auto} \; \mathsf{Adjustment} \to \mathsf{ENTER} \; \; \underline{\hspace{-0.05cm}\square}$ 

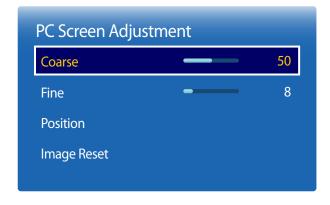


- Available in **PC** mode only.
- The displayed image may differ depending on the model.

Adjust frequency values/positions and fine tune the settings automatically.

# **PC Screen Adjustment**

MENU Ⅲ → Picture → PC Screen Adjustment → ENTER 🗗



<sup>-</sup> The displayed image may differ depending on the model.

#### Coarse / Fine

Removes or reduces picture noise.

If the noise is not removed by Fine-tuning alone, use the **Coarse** function to adjust the frequency as best as possible (**Coarse**) and Fine-tune again. After the noise has been reduced, re-adjust the picture so that it is aligned with the center of screen.

#### Position

To adjust the PC's screen position if it is not centered or does not fit the product screen.

Press the ▲ or ▼ button to adjust the Vertical Position. Press the ◀ or ▶ button to adjust the Horizontal Position.

#### Image Reset

Resets the image to the default settings.

# PIP



- The displayed image may differ depending on the model.
- For **PIP** sound, refer to the **Sound Select** instructions.
- If you turn the product off while watching in the PIP mode, PIP mode will remain after power Off/On.

# **PIP Settings**

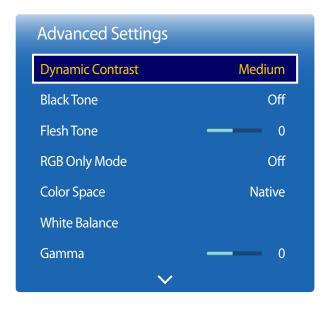
The picture from the external video source will be in the main screen and the picture from the product will be in the PIP subpicture screen.

Main picture	Sub picture	
AV, TV	PC, HDMI1, HDMI2	
HDMI1, HDMI2	TV, PC, AV	
PC	TV, AV, HDMI1, HDMI2	

- PIP (Off / On): Activate or deactivate the PIP function.
- **Source**: You can select a source of the sub picture.
- Antenna (Air / Cable): Select either Air or Cable as the input source for the sub-screen.
  - This option is enabled if the secondary display is set to **TV**.
- **Channel**: Select the channel for the sub-screen.
  - This option is enabled if the secondary display is set to **TV**.
- Size ( , , , , , ): Select a size for the subpicture.
- Position ( , , , , ): Select a position for the sub-picture.
- In Double ( ) mode, you cannot select **Position**.
- Sound Select (Main / Sub): You can choose to listen to the sound from the Main picture or the Sub picture.

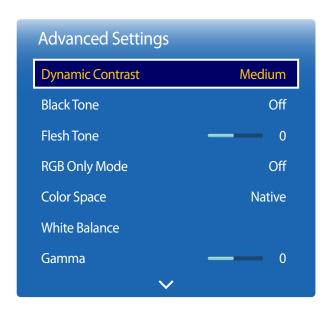
# **Advanced Settings**

 $\mathsf{MENU} \ \square\!\!\!\square \to \underline{\mathsf{Picture}} \to \underline{\mathsf{Advanced}} \ \underline{\mathsf{Settings}} \to \underline{\mathsf{ENTER}} \ \square\!\!\!\!\square$ 



<sup>-</sup> The displayed image may differ depending on the model.

Input Source	Picture Mode	Advanced Settings
PC, HDMI1 (when a PC is connected), HDMI2 (when a PC is connected)	Information, Advertisement	White Balance / Gamma
TV, HDMI1, HDMI2, AV	Dynamic	Not available.
	Standard	Dynamic Contrast / Black Tone / Flesh Tone / RGB Only Mode / Color Space / White Balance / Gamma / Motion Lighting
	Movie	Dynamic Contrast / Black Tone / Flesh Tone / RGB Only Mode / Color Space / White Balance / Gamma



<sup>-</sup> The displayed image may differ depending on the model.

# **Dynamic Contrast**

Adjust the screen contrast.

• Off / Low / Medium / High

### **Black Tone**

Select the black level to adjust the screen depth.

Off / Dark / Darker / Darkest

### Flesh Tone

Emphasize pink Flesh Tone.

# **RGB Only Mode**

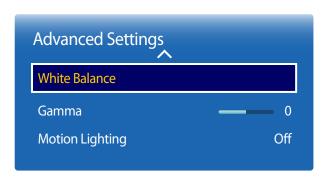
Displays the **Red**, **Green** and **Blue** color for making fine adjustments to the hue and saturation.

Off / Red / Green / Blue

# **Color Space**

Adjusts the range and variety of colors (the color space) available to create images.

Auto / Native



<sup>-</sup> The displayed image may differ depending on the model.

### **White Balance**

Adjust the color temperature for a more natural picture.

- R-Offset / G-Offset / B-Offset: Adjust each color's (red, green, blue) darkness.
- R-Gain / G-Gain / B-Gain: Adjust each color's (red, green, blue) brightness.
- Reset: Resets the White Balance to its default settings.

### Gamma

Adjust the primary color intensity.

# **Motion Lighting**

Reduces power consumption by reducing screen brightness when the picture on the screen is in motion.

• Off / On

# **Picture Options**

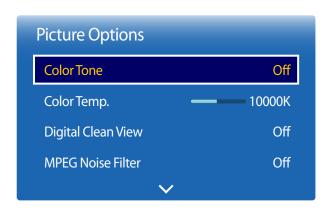
 $\mathsf{MENU} \ \square\!\!\!\square \to \mathsf{Picture} \to \mathsf{Picture} \ \mathsf{Options} \to \mathsf{ENTER} \ \square\!\!\!\!\square$ 

Picture Options	
ColorTone	Standard
Color Temp.	——— 10000K
Digital Clean View	Off
MPEG Noise Filter	Off
HDMI Black Level	Low
Film Mode	Off
Dynamic Backlight	Off

<sup>-</sup> The displayed image may differ depending on the model.

Select an option using the  $\triangle$  and  $\nabla$  arrow keys, and the press  $\square$ . Use the arrow keys to change the setting, and then press  $\square$ .

nput source	Picture Mode	Picture Options
PC, HDMI1 (when a PC is connected), HDMI2 (when a PC is connected)	Information, Advertisement	Color Tone / Dynamic Backlight
HDMI1, HDMI2	Dynamic, Standard, Movie	Color Tone / Digital Clean View / MPEG Noise Filter / HDMI Black Level / Dynamic Backlight
<b>TV</b> , <b>HDMI1</b> (1080i), <b>HDMI2</b> (1080i), <b>AV</b>	Dynamic, Standard, Movie	Color Tone / Digital Clean View / MPEG Noise Filter / Film Mode / Dynamic Backlight



<sup>-</sup> The displayed image may differ depending on the model.

### **Color Tone**

If the input source is **PC**, **HDMI1** (PC connection), **HDMI2** (PC connection).

Off / Cool / Standard / Warm

If the input source is AV, HDMI1, HDMI2 or TV.

- Off / Cool / Standard / Warm1 / Warm2
  - Warm1 or Warm2 will be deactivated when the Picture Mode is Dynamic.
  - Settings can be adjusted and stored for each external device connected to an input on the product.

# Color Temp.

Adjust the color temperature (Red / Green / Blue). (Range: 3000K–15000K)

This option is available when **Color Tone** is set to **Off**.

# **Digital Clean View**

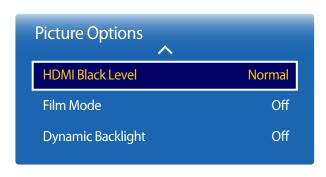
If the broadcast signal received by your product is weak, you can activate the **Digital Clean View** feature to reduce any static and ghosting that may appear on the screen.

- Off / Low / Medium / High / Auto / Auto Visualization
  - Auto Visualization: When changing analog channels, displays signal strength.
  - When the signal is weak, try all the options until the the product displays the best picture.

#### **MPEG Noise Filter**

Reduces MPEG noise to provide improved picture quality.

Off / Low / Medium / High / Auto



<sup>-</sup> The displayed image may differ depending on the model.

### **HDMI Black Level**

Selects the black level on the screen to adjust the screen depth.

Normal / Low

— Available only in **HDMI1** (PC connection), **HDMI2** (PC connection) mode (Enabled only when the color format is RGB.).

### Film Mode

This mode is suitable to view movies.

Sets the product to automatically sense and process film signals from all sources and adjust the picture for optimum quality.

Off / Auto1 / Auto2

— Available in **TV**, **AV**.

# **Dynamic Backlight**

Automatically adjust the backlight to provide the best possible screen contrast under the current conditions.

• Off / On

# **Picture Off**

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{-.1cm} \hspace{.1cm} \hspace{.1cm$ 



- The displayed image may differ depending on the model.

# **Reset Picture**

 $MENU \coprod \rightarrow \underline{Picture} \rightarrow \underline{Reset} \, \underline{Picture} \rightarrow \underline{ENTER} \, \, \blacksquare$ 



- The displayed image may differ depending on the model.

Selecting **Picture Off** switches off the screen. The volume is not disabled.

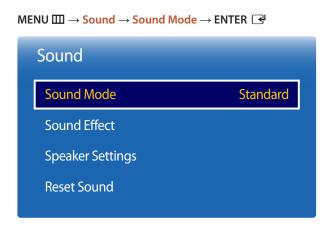
To switch the screen on, press any button other than the volume button.

Resets your current picture mode to its default settings.

# Chapter 05 Sound Adjustment

Configure the sound (**Sound**) settings for the product.

# **Sound Mode**



- The displayed image may differ depending on the model.

You can select a sound mode to suit your personal preferences.

- Standard: Selects the normal sound mode.
- Music: Emphasizes music over voices.
- Movie: Provides the best sound for movies.
- **Clear Voice**: Emphasizes voices over other sounds.
- Amplify: Increase the intensity of high-frequency sound to allow a better listening experience for the hearing impaired.

If **Speaker Select** is set to **External**, **Sound Mode** is disabled.

# **Sound Effect**



<sup>-</sup> The displayed image may differ depending on the model.

Configure your preferred sound effect for output sound.

If **Speaker Select** is set to **External**, **Sound Effect** is disabled.

Available only when **Sound Mode** is set to **Standard**.

#### • DTS TruSurround HD (Off / On)

This function provides a virtual 5.1 channel surround sound experience through a pair of speakers using HRTF(Head Related Transfer Function) technology.

#### • DTS TruDialog (Off / On)

This function allows you to increase the intensity of a voice over background music or sound effects so that dialog can be heard more clearly.

#### Equalizer

Use **Equalizer** to customize sound setting for each speaker.

- Balance L/R: Adjusts the balance between the right and left speaker.
- 100Hz / 300Hz / 1kHz / 3kHz / 10kHz (Bandwidth Adjustment): Adjusts the level of specific bandwidth frequencies.
- **Reset**: Resets the equalizer to its default settings.

# **Speaker Settings**

MENU Ⅲ → Sound → Speaker Settings → ENTER 🗗



<sup>-</sup> The displayed image may differ depending on the model.

#### Speaker Select (External / Internal)

If you are listening to the sound track of a broadcast or movie through an external receiver, you may hear a sound echo caused by the difference in decoding speed between the products speakers and the speakers attached to your audio receiver. If this occurs, set the product to **External**.

When you set **Speaker Select** to **External**, the products speakers are turned off.

You will hear sound through the external speakers only. When the **Speaker Select** is set to **Internal**, both the product speakers and the external speakers are on. You will hear sound through both.

If there is no video signal, both the products speakers and the external speakers will be mute.

#### Auto Volume (Off / Normal / Night)

The volume can vary depending on the channel.

Automatically equalize the volume level when switching to another channel.

- Normal equalizes the volume level on each channel, so that when you change channels, the volume level is the same
- Night equalizes and decrease the volume level on each channel, so each channel is quieter. Night is useful at night, when you may want to keep the volume low.

To use the volume control of a connected source device, set **Auto Volume** to **Off**. A change to the volume control of the connected source device may not be applied if **Auto Volume** is set to **Normal** or **Night**.

# **Reset Sound**

 $\mathsf{MENU} \ \square\!\!\!\square \to \mathbf{Sound} \to \mathbf{Reset} \ \mathbf{Sound} \to \mathbf{ENTER} \ \blacksquare\!\!\!\!\square$ 



<sup>-</sup> The displayed image may differ depending on the model.

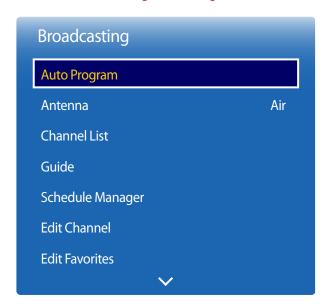
Reset all sound settings to the factory defaults.

# Chapter 06 Broadcasting

Configure the **Broadcasting** settings for the product.

# **Auto Program**

MENU Ⅲ → Broadcasting → Auto Program → ENTER 🕞



- The displayed image may differ depending on the model.
- Available in TV mode only.

The **Auto Program** function memorizes all channels that are available over the air or through your cable system and adds them to the **Channel List**.

# **Auto Program**

To start **Auto Program**, follow these steps:

- 1 Push MENU Ⅲ → Broadcasting → Auto Program → ENTER 🗗 on your remote. The Auto Program screen appears.
- 2 On the **Auto Program** screen, select the source of your product signal.
  - Both
  - Air: If your product is connected to an antenna choose Air, and then press ENTER . The product will automatically start memorizing channels.
  - **Cable**: If your product is connected to a cable outlet, choose **Cable**, and then press **ENTER ☑**. Go to Step 3.
- 3 Sets Antenna using ▲ / ▼ buttons. When done, select Scan, and then press ENTER ④. The product will start memorizing channels.
- Channel memorization can take up to 45 minutes, depending on your cable system.
- Memorized channels are added to the **Added Ch.** list. These are the channels you will see when you use the channel buttons on your remote.

# **Cancelling Auto Program**

- 1 Press the **Stop** button.
- 2 A Stop Auto Program? message appears.
- 3 Press the **Yes** button.

# **Antenna**



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

Before your television can begin memorizing the available channels, you must specify the type of signal source that is connected to the LED display.

• Air / Cable

# **Channel List**

 $MENU \ \blacksquare \ \rightarrow \ Broadcasting \rightarrow \ Channel \ List \rightarrow \ ENTER \ \blacksquare$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

Register or delete channels. Add favorite channels or rename analog channels.

Select a desired channel from **Channel List** to view the channel instantly.

To navigate **Channel List** faster, press the channel buttons. The channel list changes page by page.

### Icons found in the channel list page

- A: Analog channel
- \(\hat{\text{\tin}\text{\te}\tint{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\texi}\tiext{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text

Pressing the right cursor ( ) button on the remote control displays the **Mode** page.

#### Mode

#### **Antenna**

Select either Air or Cable as digital channel mode.

### **Edit Favorites**

Edit favorite channel lists from **Edit Favorites**.

### **Favorites 1 ~ Favorites 5**

Shows all favorite channels, in up to five groups. Each group has a separate screen.

The TV displays favorite groups only if you have added favorites using Favorites 1 - to - Favorites 5.

#### Added Ch.

Shows all added channels.

# Guide

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \mathsf{Broadcasting} \to \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \mathsf{Guide} \to \hspace{.1cm} \mathsf{ENTER} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace$ 



- The displayed image may differ depending on the model.
- Available in TV mode only.

The **Guide** provides an overview of each digital channel's program lineup. You can check the program schedules and set up a **Schedule Manager**.

The information in the **Guide** is for digital channels only. Analog channels are not supported.

You can press the color keys on the remote to access optional functions.

### **Quick Nav**

Search channel information quickly.

# **Schedule Manager**

Access the **Schedule Manager** function.
You can view information on the **Schedule Manager**.

# **Schedule Manager**

 $MENU \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \rightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} Broadcasting \rightarrow \underline{\hspace{0.1cm}} Schedule \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} Manager \rightarrow \underline{\hspace{0.1cm}} ENTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \\ \blacksquare \hspace{0.1cm} \hspace{0.1cm} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} PNTER \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \longrightarrow \hspace{0.1cm} \underline{\hspace{0.1cm}\hspace{0.1cm}} \hspace{0.1cm} \square \hspace{0.1cm} \square \hspace{0.1cm}} \square \hspace{0.1cm} \square$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

Watch a desired channel at a scheduled time.

- Antenna: DTV Cable / Cable
- **Channel**: Select the desired channel.
- Repeat: Once / Manual / Sat~Sun / Mon~Fri / Everyday
  - Select **Manual** if you want to configure settings by day of the week.
- **Date**: Select the desired date.
- **Start Time**: Set the time to watch the desired channel.

# **Edit Channel**

 $\mathsf{MENU} \ \square\!\!\!\square \to \mathsf{Broadcasting} \to \mathsf{Edit} \ \mathsf{Channel} \to \mathsf{ENTER} \ \square\!\!\!\!\square$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

Manage channels saved on your TV. Delete channels, re-register deleted channels or rename analog channels.

— Conveniently configure settings using the remote control buttons displayed at the bottom of the screen.

### Icons found in the edit channel page

- Analog channel
- $\square$ : Locked channels

#### **Deleting/registering channels**

#### **Deleting channels**

Delete channels, if required. Note that deleting channels from the **Recently Viewed** or **Mostly Viewed** category does not remove the channels permanently. The channels are only removed from the categories.

- 1 Select channels to delete from the screen. To cancel, select again.
- After selecting channels, select **Delete** from the screen to delete the channels.

#### Re-registering deleted channels

Register deleted channels again, if required. Deleted channels are grayed out and can only be found in the list of all channels. The register function is enabled for deleted channels only.

- 1 Press **TOOLS** on the screen to display the **Tools** page. Select **Category** from the sub-menu items and then select **All**.
- 2 From the list of all channels, select deleted channels you want to register again.
- **3** After selecting channels, select Add from the screen to re-register the channels.

## **Editing registered channels**

Pressing **TOOLS** from the **Edit Channel** page displays the following menu items. Provided functions may vary depending on the broadcast signal.

### **Option Name** Operations

Antenna	Select either <b>Air</b> or <b>Cable</b> as digital channel mode.
Category	Channels saved on your TV are classified under the All, Added Ch., Recently Viewed and Mostly Viewed categories. Select a desired category.
Edit Favorites	Set frequently viewed channels as favorite channels.
Rename Channel	Change the names of analog channels to suit your preferences. A channel name can be up to five characters long.
Information	View information about the current broadcast program on the air.

## Locking/unlocking channels using a password

Lock specific channels to prevent children from accessing inappropriate content.

To set a password, make sure **Channel Lock** is set to **On**.

#### **Locking channels**

- 1 Select a channel from the **Edit Channel** page, and then select **Lock** from the screen. The password input window is displayed.
- 2 Enter the password. The selected channel is locked.

#### **Unlocking channels**

- 1 Select a locked channel from the **Edit Channel** page, and then select **Unlock** from the screen. The password input window is displayed.
- 2 Enter the password. The selected channel is unlocked.

# **Edit Favorites**

MENU Ⅲ → Broadcasting → Edit Favorites → ENTER 🕞



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

### **Creating a favorite channel list**

Set frequently viewed channels as favorite channels. Favorite channels are indicated by a symbol in the **Edit Channel** or **Channel List** page. A maximum of five favorite channel lists are allowed. Create different favorite channel lists for each family member.

— Conveniently configure settings using the remote control buttons displayed at the bottom of the screen.

#### Adding the current channel to a favorite channel list

Add the channel you are currently watching to a favorite channel list.

- 1 When watching TV, press **TOOLS** to display the **Tools** page. Select **Edit Favorites** from the sub-menu items.
- 2 From the displayed prompt box, select a favorite channel list to save the current channel to. Select OK.
- 3 The current channel is added in the selected favorite channel list. Select **OK**.

#### Adding multiple channels to a favorite channel list

Add multiple channels to a favorite channel list, if required.

- Select Category from the screen to change the channel list in the center of the screen to the channel list that contains the channels to add. Each time Category is selected, the category switches in the order Recently Viewed, Mostly Viewed, and Added Ch..
  - Recently Viewed and Mostly Viewed are only enabled if they contain saved channels.
- 2 Select desired channels from the channel list in the center of the screen.
- 3 Select Change Fav. from the screen to change the favorite channel list on the right to another desired favorite channel list.
- Select Add from the screen. The selected channels will create a favorite channel list.

#### Viewing channels saved under a favorite channel list

Favorite channel lists are only displayed if they have been created previously.

When changing the channel using the channel buttons, channels saved in favorite channel lists can only be accessed.

- 1 Select **Channel List** from the **Broadcasting** menu. The channel list is displayed.
- 2 Pressing the right cursor (>) button on the remote control displays the Mode page.
- 3 Select a favorite channel list among Favorites 1 Favorites 5.
- 4 Select channels from the selected favorite channel list.
  - Selecting **Channel List** while watching a favorite channel will display the updated favorite channel list.

### **Editing favorite channel lists**

Pressing **TOOLS** from one of the **Favorites 1** - to - **Favorites 5** pages displays the following menu items.

Орион мание	Operations
Copy to Favorites	Copy channels from a favorite channel list to another favorite channel list.
	This option is only available when channels under a favorite channel list are selected.
Rename Favorites	Change the name of a favorite channel list.
	This option is only available when channels under a favorite channel list are selected.
Antenna	Select either the <b>Air</b> or <b>Cable</b> signal.
Edit Channel	Manage saved channels.
Information	View information about the current broadcast program on the air.

#### Deleting channels from a favorite channel list

Delete channels from a favorite channel list, if required.

- 1 Select **Change Fav.** from the screen to change the favorite channel list on the right to another desired favorite channel list.
- 2 Select channels to delete from the selected favorite channel list.
- 3 Select **Delete** from the screen. The selected channels are deleted from the favorite channel list.

#### Changing the order of channels in a favorite channel list

Change the order of channels saved in a favorite channel list, if required

- 1 Select **Change Fav.** from the screen to change the favorite channel list on the right to another desired favorite channel list.
- 2 Select channels to rearrange from the selected favorite channel list.
- 3 Select Change order from the screen, and then change the order of the selected channels. To apply the new order of the channels, press the 🖼 button.

#### Renaming a favorite channel list

Change the name of a favorite channel list, if required.

- Select **Change Fav.** from the screen to change the favorite channel list on the right to another desired favorite channel list.
- 2 Press **TOOLS** on the screen. Sub-menu items are displayed.
- 3 Select Rename Favorites from the sub-menu items. A prompt box appears.
- 4 Change the favorite channel list using the prompt box. The name for a favorite channel list can be up to 20 characters long.

#### Copying channels between favorite channel lists

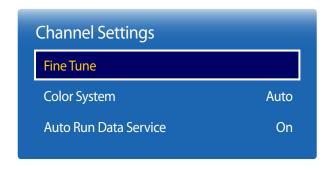
Copy channels from a favorite channel list to another favorite channel list, if required.

- 1 Select Change Fav. from the screen to change the favorite channel list on the right to another desired favorite channel list.
- 2 Select channels to copy from the favorite channel list on the right.
- **3** Press **TOOLS** on the screen. Sub-menu items are displayed.
- 4 Select Copy to Favorites from the sub-menu items. A prompt box appears.
- 5 Select favorite channel lists to copy the channels to using the prompt box. The channels are saved to the selected favorite channel lists.

To use **Copy to Favorites**, make sure channels are saved in a favorite channel list.

# **Channel Settings**

 $MENU \ \blacksquare \ \rightarrow \ Broadcasting \rightarrow \ Channel \ Settings \rightarrow \ ENTER \ \blacksquare$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

### **Fine Tune**

(analog channels only)

If the reception is clear, you do not have to fine tune the channel, as this is done automatically during the search and store operation. If the signal is weak or distorted, fine tune the channel manually. Scroll to the left or right until the image is clear.

- This function is only available in **Cable** mode.
- Settings are applied to the channel you're currently watching.
- Fine tuned channels that have been saved are marked with an asterisk "\*" on the right-hand side of the channel number in the channel banner.
- To reset the fine-tuning, select **Reset**.

# **Color System**

Change the Color System according to the broadcast signal.

Auto / PAL-M / PAL-N / NTSC

### **Auto Run Data Service**

Sets whether or not to automatically run data service. **Auto Run Data Service** automatically runs data service without user intervention.

- Off / On
- If any other secondary function is under way, **Auto Run Data Service** may not work.

# **DTVi service**

# **Brazilian Interactive Data Service of Digital TV (DTVi)**

The displayed image may differ depending on the model.

A data broadcast service powered by NCL Middleware and Java Middleware.

It is anticipated that the mandatory condition of DTVi (TV broadcaster data service), where the automatic startup mode should be enabled in TVs, will generate several service calls as the service is still in the interoperability phase with broadcasters.

Greater DTVi accessibility (numerous broadcasters in Brazil are already oering data broadcast services)

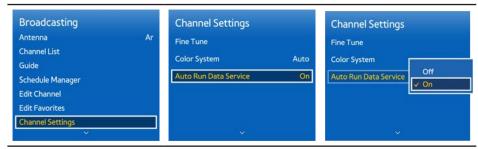
### Using the DTVi data service

- 1 When accessing a DTV channel that is running a data broadcast service. Invitation icon is displayed on screen (displayed after a minute or two)
- 2 Access supported DTVi applications via **Tools** → **Data Service List**.
- Example)
   Various data services exist which are transmitted by broadcasters from different regions, some of which with errors in the application or in the configuration of broadcaster equipment. These variations can lead to a number of problems related to DTVi.



If **Auto Run Data Service** is enabled, a problem may occur as automatic power on/off issue.

- 3 Enable/disable via MENU Ⅲ → Broadcasting → Channel Settings → Auto Run Data Service
- Example)
   MENU III → Broadcasting → Channel Settings → Auto Run Data Service → Off / On



If a problem occurs with DTVi Service while watching a DTV channel with data service, disable **Auto Run Data Service** as described in step 3.

### **Icons and Data Service Access Method by Broadcaster**

Depending on the broadcaster, invitation icons and the method to access data service Application may vary.

• Example) Using the Enter key or a Color key

#### **Data Service List Presentation of the Application** Channel **Tools** Tools **Data Service List** Picture Mode Dynamic Picture Size 16:9 Portal Lua Sleep Timer Off 04.1 Audio Language Undefined Application NCL Favorite Caption Off **Data Service List** Tools Picture Mode Dynamic **Data Service List** Picture Size 16:9 Copa2010\_BETA Sleep Timer Off 05.1 Undefined Audio Language

#### **Data Service Automatic Start**

Application JAVA

- If automatic start is turned on, the data service is loaded and started without the user's interference.
  - By enabling certain system functions, the data service's automatic start may be interrupted.
- To turn the data service's automatic start on and off, follow the steps below:

Favorite Caption

**Data Service List** 

- **MENU III** → Broadcasting → Channel Settings → Auto Run Data Service → Off / On
- Depending on the broadcaster's programming, the data service may or may not be available.
- The TV broadcaster is responsible for the content (application, icon, form and appearance) and availability of the data service.

Off

For more information, please refer to your local broadcaster.

# **Caption**



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

# **Caption**

You can switch the caption function on or off.

If captions are not available, they will not be displayed on the screen.

• Off / On

The Caption feature does not work with devices connected to the product through the HDMI1, HDMI2 input jacks.

### **Caption Mode**

You can select the desired caption mode.

The availability of captions depends on the program being Broadcasted.

- CC1 ~ CC4 / Text1 ~ Text4: (analog channels only) The analog Caption function operates in either analog product channel mode or when a signal is supplied from an external device to the product.
   (Depending on the broadcasting signal, the analog Caption function may or may not work with digital channels.)
- Service1 ~ Service6: (digital channels only) The Digital Captions function works with digital channels.
  - Service1 ~ Service6 may not be available in digital caption mode depending on the broadcast.

# **Audio Options**

 ${\sf MENU} \ {\color{red} \coprod} \ {\rightarrow} \ {\color{red} {\sf Broadcasting}} \ {\rightarrow} \ {\color{red} {\sf Audio}} \ {\color{red} {\sf Options}} \ {\rightarrow} \ {\color{red} {\sf ENTER}} \ {\color{red} \blacksquare}$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

# **Audio Language**

(for digital broadcasts)

Change the default value for audio languages.

- Primary Audio: Set the primary audio language.
- Secondary Audio: Set the secondary audio language.

## **Multi-Track Sound**

Select an option using the up and down arrow keys, and the press

- Mono: Choose for channels that are Broadcasting in mono or if you are having difficulty receiving a stereo signal.
- **Stereo**: Choose for channels that are Broadcasting in stereo.
- SAP: Choose to listen to the Separate Audio Program, which is usually a foreign-language translation.

The available language may differ depending on the broadcast.

Depending on the program being broadcast, you can listen to **Mono**, **Stereo** or **SAP**.

# **Program Rating Lock**

 $MENU \ \blacksquare \ \rightarrow \ Broadcasting \rightarrow Program \ Rating \ Lock \rightarrow ENTER \ \blacksquare$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

The **Program Rating Lock** blocks programs with ratings higher than those desired. This is useful for controlling what children watch on TV. This will not function for programs originating from external sources, such as DVD players or USB files.

This PIN is required to watch a blocked program.

- Allow All / 10 / 12 / 14 / 16 / 18
- This option is available when the input source is **TV**.
- The default PIN number for a new product set is "0-0-0-0".
- Availability depends on the specific model and area.

# **Channel Lock**

 $MENU \ \blacksquare \ \rightarrow \ Broadcasting \rightarrow \ Channel \ Lock \rightarrow \ ENTER \ \blacksquare$ 



- The displayed image may differ depending on the model.
- Available in **TV** mode only.

Prevent your children from accessing harmful content by locking channels.

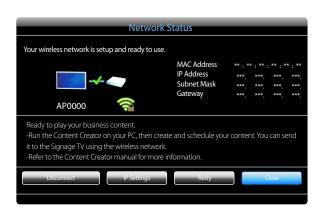
- On / Off
- This option is available when the input source is **TV**.
- The default PIN number for a new product set is "0-0-0-0".
- Availability depends on the specific model and area.

# Chapter 07 Network

# **Network Status**

MENU Ⅲ → Network → Network Status → ENTER 🗗

You can check the current network status.

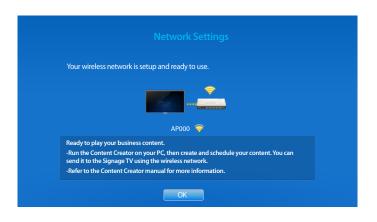


- The displayed image may differ depending on the model.

# **Network Settings**

MENU Ⅲ → Network → Network Settings → ENTER 🗗

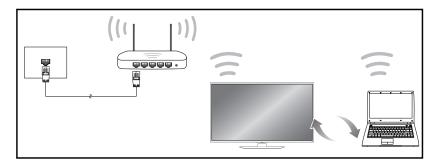
Connect to a wireless network and use the product as a TV+signage using **MagicInfo Express** on your PC.



- The displayed image may differ depending on the model.

# **Network Setting (Wireless)**

### **Connecting to a Wireless Network**



Samsung recommends using IEEE 802.11n. When you play video over a network connection, the video may not play smoothly.

- Select a channel for the wireless IP sharer that is not currently being used. If the channel set for the wireless IP sharer is currently being used by another device nearby, this will result in interference and communication failure.
- Your product supports only the following wireless network security protocols.

  If you select the Pure High-throughput (Greenfield) 802.11n mode and the Encryption type is set to WEP, TKIP or TKIP AES (WPS2Mixed) on your AP or wireless router, Samsung products will not support a connection in compliance with new Wi-Fi certification specifications.
- If your wireless router supports WPS (Wi-Fi Protected Setup), you can connect to the network via PBC (Push Button Configuration) or PIN (Personal Identification Number). WPS will automatically configure the SSID and WPA key in either mode.
- Connection Methods: You can setup the wireless network connection in three ways.

  Auto Setup (Using the Auto Network Search function), Manual Setup, WPS(PBC)

### **Automatic Network Setup (Wireless)**

Most wireless networks have an optional security system that requires devices that access the network to transmit an encrypted security code called an Access or **Connection Information**. The **Connection Information** is based on a Pass Phrase, typically a word or a series of letters and numbers of a specified length you were asked to enter when you set up security for your wireless network. If you use this method of setting up the network connection, and have a **Connection Information** for your wireless network, you will have to enter the Pass Phrase during the the automatic or manual setup process.

#### How to set up automatically

- 1 Go to MENU  $\coprod \rightarrow$  Network  $\rightarrow$  Network Settings.
- The **Network** function searches for available wireless networks. When done, it displays a list of the available networks.
- 3 In the list of networks, press the  $\triangle$  or  $\nabla$  button to select a network, and then press the  $\square$  button.
  - If the desired wireless router does not appear, select **Refresh** to search again.
  - If the router cannot be found after retrying, select the **Stop** button.
    - The **Add Network** button appears.
    - Select **Add Network** to add a wireless router to connect to.
- 4 If the Enter security key. screen appears, go to step 5. If you select a wireless router that does not have security, go to step 7.
- 5 If the router has security, enter the **Enter security key.** (Security key or PIN).

- 6 When done, use the down arrow button to move the cursor to **Done**, and then press **!**. The network connection screen appears and the verification process starts.
  - This product cannot connect to the Internet via **Soft AP (Wi-Fi Hotspot)** or **Wi-Fi Direct**.
- 7 When the connection has been verified, the "Your wireless network is setup and ready to use." message appears.

## **Manual Network Setup (Wireless)**

Offices may use static IP addresses.

If this is the case, ask the network administrator for the IP address, subnet mask and gateway. Enter these values manually.

#### **Getting the Network Connection Values**

To view the Network connection values on most Windows computers, follow these steps.

- 1 Right click the Network icon on the bottom right of the screen.
- 2 In the pop-up menu that appears, click Status.
- 3 On the dialog that appears, click the **Support** tab.
- 4 On the **Support** Tab, click the **Details** button. The Network connection values are displayed.

#### How to set up manually

On the SMART Signage TV, go to **MENU**  $\longrightarrow$  **Network**  $\rightarrow$  **Device Name** and change the SMART Signage TV's device name.

- If you use multiple SMART Signage TVs, make sure to change their device names.
- 1 Go to MENU  $\coprod \rightarrow$  Network  $\rightarrow$  Network Settings.
- 2 The **Network** function searches for available wireless networks. When done, it displays a list of the available networks.
- 3 In the list of networks, press the ▲ or ▼ button to select a network, and then press the 🗗 button.
  - If the desired wireless router does not appear, select **Refresh** to search again.
  - If the router cannot be found after retrying, select the **Stop** button.
    - The **Add Network** button appears.
    - Select **Add Network** to add a wireless router to connect to.
- 4 If the Enter security key. screen appears, go to step 5. If you select a wireless router that does not have security, go to step 7.
- 5 If the router has security, enter the **Enter security key.** (Security key or PIN).
- When done, use the down arrow button to move the cursor to **Done**, and then press . The network connection screen appears and the verification process starts.
- 7 Select **Stop** while network connections are being attempted. This will stop the connection.
- 8 Select IP Settings on network connection screen. The IP Settings screen appears.
- 9 Select the field at the top, press , and then set IP Settings to Enter manually. Repeat the entry process for each field in the IP Address.

- **10** When done, select **OK** at the bottom of the page, and then press **3**. The network test screen appears and the verification process starts.
- 1 1 When the connection has been verified, the "Your wireless network is setup and ready to use." message appears.

# WPS(PBC)

## How to set up using WPS(PBC)

If your router has a **WPS(PBC)** button, follow these steps.

- 1 Go to MENU  $\coprod \rightarrow$  Network  $\rightarrow$  Network Settings.
- 2 Select WPS(PBC), press 🗗, and then press 🗗 again.
- Press the **WPS(PBC)** button on your router within 2 minutes. Your product automatically acquires all the network setting values it needs and connects to your network.
- 4 The network connection screen appears, and network setup is done.

# Soft AP (Wi-Fi Hotspot)

#### $\mathsf{MENU} \ \square\!\!\!\square \to \mathsf{Network} \to \mathsf{Soft} \ \mathsf{AP} \ (\mathsf{Wi}\text{-Fi}\ \mathsf{Hotspot}) \to \mathsf{ENTER} \ \square\!\!\!\!\square$

Using this function, you can connect the product on your mobile devices if your mobile devices do not support **Wi-Fi Direct**. Set the options for connection of Wi-Fi device.

#### Soft AP (Wi-Fi Hotspot)

Turns on or off the Soft AP (Wi-Fi Hotspot). When Soft AP (Wi-Fi Hotspot) is set to On, your mobile devices can find the product name in Wi-Fi connection list.

#### Connection Information

Shows the security key.

#### Reset password

Powering on the display creates a new security key and disconnect any existing Soft AP (Wi-Fi Hotspot) connection.

- Off/On

#### Advanced Settings

Change detailed Wi-Fi settings.

- Channel (CH.1 ~ CH.11)
  - Change Wi-Fi channel settings.
- Signal Level (Level 1 ~ Level 5)

Change Wi-Fi signal level settings.

# Wi-Fi Direct

To use this function, your mobile device should be supported by the **Wi-Fi Direct**.

Set to connect the product to wireless mobile devices. Using this function, you can connect wireless mobile devices with your product directly without a router.

# To connect your mobile device with your product using Wi-Fi Direct, follow these steps:

- 1 Go to Wi-Fi Direct screen. The product starts to search devices.
- 2 Turn on the Wi-Fi Direct function on your device. Select the desired Wi-Fi device.
- PBC (Push Button Configuration): Press the **WPS(PBC)** button on your Wi-Fi device within 2 minutes. Your product automatically acquires all the network setting values it needs and connects to your network.
- PIN: Input the displayed PIN on your device.

If you want to disconnect the device, select the connected Wi-Fi device, and then select **Disconnected**.

# **AllShare Settings**

MENU Ⅲ → Network → AllShare Settings → ENTER 🕞

Shows a list of mobile phones or connected devices which have been set up to use the AllShare Play function with this product.

Content Sharing

## **Using the AllShare Play Function**

An alarm window appears informing you that media contents (videos, photos, music) sent from a mobile phone will be displayed on your product. The contents are played automatically 3 seconds after the alarm window appears. If you press the **RETURN** or **EXIT** button when the alarm window appears, the media contents are not played.

- The first time a device accesses your product through the media function, a warning popup window appears. Press the 🖪 button to select **Allow**. This permits the phone to access the product freely and use the **AllShare Play** function to play content.
- To turn off media contents transmissions from a mobile phone, set **Deny** in the **AllShare Settings**.
- Contents may not play on your product depending on their resolution and format.
- The and 
  The I and I buttons may not work depending on the type of media content.
- Using the mobile device, you can control the AllShare Play. For details, refer to each mobile's user's guide.

# **Device Name**

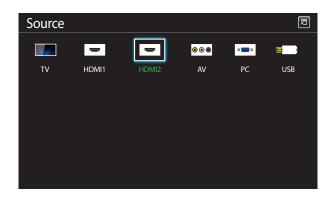
MENU Ⅲ → Network → Device Name → ENTER 🚭

Select or enter a device name.

This name can be shown on network remote controls over the network.

# Chapter 08 Applications

# **Source List**



- The displayed image may differ depending on the model.

**Source** allows you to select a variety of sources and change source device names.

You can display the screen of a source device connected to the product. Select a source from source list to display the screen of the selected source.

- The input source can also be changed by using the **SOURCE** button on the remote control.
- The screen may not display correctly if an incorrect source is selected for the source device you want to convert to.
- To view detailed information about connected source devices, press the **TOOLS** button from the **Source** page.

#### **Edit Name**

 $\mathsf{SOURCE} \to \mathsf{Source} \to \mathsf{TOOLS} \to \mathsf{Edit}\,\mathsf{Name} \to \mathsf{ENTER}\,\,\blacksquare$ 

Sometimes the screen will not display properly unless the name of a source device is specified in Edit Name.

In addition, it is best to rename the source device in **Edit Name** to obtain optimal picture quality.

The list can include the following source devices. **Source** devices on the list differ depending on the selected source.

VCR / DVD / Cable STB / Satellite STB / PVR STB / AV Receiver / Game / Camcorder / PC / DVI PC / DVI Devices / TV / IPTV / Blu-ray / HD DVD / DMA

Available settings in the **Picture** menu depend on the current source and settings made in **Edit Name**.

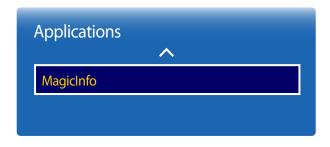
## **Information**

SOURCE → Source → TOOLS → Information → ENTER

You can see detailed information about the selected external device.

# MagicInfo

MENU Ⅲ → Applications → MagicInfo → ENTER 🕞



<sup>-</sup> The displayed image may differ depending on the model.

**MagicInfo** is a business solution that allows the product to be used as a signage (advertising media). Using the solution, play image and video files from the internal memory or a connected USB storage device. You can also play schedules created using the **MagicInfo Express** on your computer.

# Playing content from the internal memory or USB

Play content from the internal memory or a connected USB storage device.

# Playing PC or mobile content

Send content via the **MagicInfo Express** or a mobile app to the product for playback. If the internal memory is insufficient, connect a USB device and go to **Options**  $\rightarrow$  **Settings**  $\rightarrow$  **Default Storage** at the top right of the **MagicInfo** browser. Change the option to **USB**.



- Press HOME or MagicInfo Player I on the remote control to access the application more quickly.
- The displayed image may differ depending on the model.

## Schedule

Play configured schedules.

## Available features in the MagicInfo page

The **MagicInfo** list page provides the following features.

- Device
  - Select either Internal or USB to search for a desired device list.
     All / Internal / USB
- Content
  - Select a content type as criterion to search for a desired content list.
     All / My Templates / Video / Image
- Sort by

Specify the content sort criterion.

- File Name / Recently Played
- Options

### Options menu items in the MagicInfo screen

Option Name	Operations	
Play Selected	Select and play desired content.	
Send	Copy content to another storage device.	
Delete	Delete desired content.	
Settings	Configure detailed properties of content.	
	— See the following page for details on the <b>Settings</b> feature.	

## **Settings**



<sup>-</sup> The displayed image may differ depending on the model.

#### **Default Storage**

Select the storage location that you want to download scheduled channels from the network to.

Internal / USB

#### **Repeat Mode**

Set repeat mode whether to repeat playing contents or not.

· One / All

#### **Picture Size**

Set Picture Size to either Screen Fit or Original Size.

• Screen Fit / Original Size

Available only for **Video** and **Image** content.

#### **Display Duration**

Set the duration for each page in a slideshow.

Available only for **Template** and **Image** content.

## Safely Remove USB

Safely removes USB memory

#### **Reset Settings**

Restore all the values under **Settings** to the default when the product was purchased.

# **Chapter 09 MagicInfo Express**

Use the USB or DVD that came with the product to install the software. The latest software updates may differ from the originals included at time of purchase. Download the latest version of the **MagicInfo Express** software and manual at: http://www.samsung.com/displaysolutions/signagetv

Installation requirements

- HDD: At least 500 MB of free space
- Operating system: Windows XP or later
- Resolution: 1024x768 or higher

# **Using MagicInfo Express**

**MagicInfo Express** is a program that allows you to conveniently create SMART Signage TV content using a variety of templates. Using **MagicInfo Express**, create and manage schedules to play content on SMART Signage TV at a specific time.

- To use MagicInfo Express, download and install MagicInfo Express from the MagicInfo Express USB/DVD or http://www.samsung.com/displaysolutions/signagetv.
- Connect the USB/DVD that came with the product to your PC. The install screen appears automatically. Select **MagicInfo Express** to install the program. If the install screen does not appear automatically, run the autorun.exe file stored on the USB/DVD using a file browser.
- Create Content: Create and manage templates that will be played on Samsung display devices.
- Schedule Content: Create and manage schedules to play content at specified times.

# Managing templates

Using the templates provided in the program, organize a variety of content items based on predefined layouts to conveniently create new templates. Import and edit previously created templates.

# Managing schedules

Configure and manage schedules to play content on Samsung display devices at specific times. Set the same schedule to play on specified days of the week or set different schedules to play by day of the week.

# Chapter 10 Playing photos, videos and music (Media Play)

Enjoy videos, photos, music files saved on a USB Mass Storage Class (MSC) device.

Play photos, videos or music saved on a storage device.

Play a variety of content using the following methods.

- Using a USB device: Play media content such as videos, photos and music from a USB device.
- Connecting a storage device: Play media content saved on a storage device such as a smartphone, camera, PC or cloud service.

# Read the following before using media play with a USB device

#### **Caution**

- Before connecting a USB device to the product, back up files to ensure your data is not damaged or lost. Samsung Electronics is not liable for any damage or loss of data.
- Do not remove a USB device while it is loading.
- If a USB device is connected using a USB extension cable, the USB device may not be recognized or files saved on the device may not be able to be read.
- If the product does not recognize a connected USB device, the files on the USB device may be corrupted or may not be able to be played. If this occurs, connect the USB device to the PC to format the device, then make sure the device is connected properly.
- USB HDD greater than 2TB is not supported.

## Compatible devices with media play

- Some USB digital cameras, smartphones and audio devices may not be compatible with the product.
- Media play is only compatible with USB MSC devices.
- MSC device refers to a Mass Storage Class Bulk-Only Transport device.
   Examples of MSC devices include Thumb drives, Flash card readers and USB HDDs. (USB hubs are not supported.)
   These MSC devices must be connected directly to a USB port on the product.
- If more than one Picture Transfer Protocol (PTP) device is connected, only one will work at a time.
- If multiple MSC devices are connected, some devices may not be recognized. USB devices that require high power (higher than 500mA or 5V) may not be supported.
- If an overheating warning message appears when a USB device is connected or used, the USB device may not be recognized or function properly.
- The screensaver activates if the product is left idle for a period of time specified in **Auto Protection Time**.
- · Power-saving mode on some external hard disk drives may automatically deactivate after connecting to the product.

## File system and formats

- Media play may not function properly with unlicensed multimedia files.
- Media Transfer Protocol (MTP) is not supported.
- Supported file systems include FAT16, FAT32 and NTFS (read only).
- Media play supports the sequential JPEG format.
   It does not support the progressive JPEG format.
- Images with a higher resolution take longer to be displayed on the screen.
- The maximum JPEG resolution supported is 15360 x 8640 pixels.
- If a file is incompatible or corrupted, a message **Not Supported File Format.** appears.
- When sorting files in folder view mode, a maximum of 1000 files can be displayed in each folder.
- If a USB device contains 8000 files and folders or more, some files and folders may not open.
- DRM MP3 files downloaded from websites that charge a fee cannot be played.
  - Digital Rights Management (DRM) refers to a system for protecting the copyrights of data circulated via the Internet or other digital media by enabling secure distribution and/or disabling illegal distribution of the data.

# Using a USB device

It is recommended to use a USB HDD that has a power adapter.

## **Connecting a USB device**

- 1 Turn on your product.
- 2 Connect a USB device containing photo, music and/or movie files to the USB port on the back or side panel of the product.
- 3 The **USB device connected.** page automatically appears as soon as a USB device connects to the product.

If only one USB device is connected, files saved on the USB device are displayed automatically.

To view content saved on a USB device, connect the USB device to a USB port on the product.

## Removing a USB device

#### Removing a USB device from Source

1 Press **SOURCE** on the remote control. Alternatively, go to **Source** using the OSD menu.

**SOURCE** → **Source** 

- 2 Select USB from Source, and then press the TOOLS button on the remote control. Optional menu items are displayed.
- 3 Select Remove USB and wait until the USB device is disconnected. The USB device is disconnected.

It is recommended to remove a USB device using the **Remove USB** function.

# Menu items in the media content list page

Option Name	Operations	Photos	Videos	Music	
Slide Show	Start a slideshow.	<b>✓</b>			
Encoding	Select an encoding language if the title of media content appears corrupted.			<b>✓</b>	
Play Selected	Select and play desired content from the media content list.	<b>✓</b>	<b>✓</b>	<b>✓</b>	

# Available buttons and features during photo playback

Pressing the  $\blacksquare$  or **TOOLS** button displays the following buttons. The **RETURN** button makes the buttons disappear.

• Previous / Next

View the previous or next photo.

Start Slide Show / Stop Slide Show

Start or stop a slideshow. Using a slideshow, it is possible to play all photos in a folder.

- Slideshow Settings
  - **Speed**: Change the slideshow speed.
  - **Effects**: Apply transition effects between photos.
- Zoom

Zoom in on photos up to 4x.

Rotate

Rotate photos.

Background Music

Play background music while viewing photos.

- Background Music / Mini Player
- Make sure a music file is saved on the same device.
- Pause the current music playing or switch to another music file using **Mini Player**.
- Settings

<b>Option Name</b>	Operations
Picture Mode	Change the <b>Picture Mode</b> .
Sound Mode	Change the <b>Sound Mode</b> .  This menu item is only available when <b>Background Music</b> is playing.
Information	View information about a file.

Pressing the **INFO** button while a file is selected will display information about the

selected file.

# Available buttons and features during video playback

Pressing the 🚭 or **TOOLS** button displays the following buttons. The **RETURN** button makes the buttons disappear.

#### Pause / Play

Pause or play a video.

The following features are available in pause mode. Note that sound cannot be heard in pause mode.

#### Rewind / Fast forward

Rewind or fast forward a video. Speed up playback up to 3x, if required. To change the playback speed to the original speed, select .

#### Previous / Next

To play the previous video, select **!◄** twice. Selecting **!◄** once will play the current video from the beginning.

To play the next video, select ►.

#### Search

Select and play another video in the same folder. (Search Titles)

#### Repeat mode

Configure Repeat mode. (Off, Repeat One, Repeat All)

#### Picture Size

Change the screen size (**Picture Size**). Supported screen sizes vary depending on the image. (**Original / Mode1 / Mode2 / Smart View 1 / Smart View 2**)

#### Settings

Option Name	Operations	
Picture Mode	Change the <b>Picture Mode</b> .	
Sound Mode	Change the <b>Sound Mode</b> .	
Information	View information about a file.	

# Available buttons and features during music playback

#### Pause / Play

Pause or play music.

#### Rewind / Fast forward

Rewind or fast forward music. Speed up playback up to 3x, if required. To play the previous music file, select 🕩 twice.

#### Previous / Next

To play the previous music file, select ★ twice. Selecting ★ once will play the current music from the beginning. To play the next music file, select ▶.

#### Repeat

Configure Repeat mode. One song plays the current music file repeatedly. All plays all files in a folder repeatedly.

#### Shuffle

Enable or disable shuffle playback mode.

#### Sound Mode

Change the **Sound Mode**.

# **Supported Subtitle and Media play file formats**

# Subtitle

External	Internal
MPEG-4 timed text (.ttxt)	Xsub     Container: AVI
<ul><li>SAMI (.smi)</li><li>SubRip (.srt)</li><li>SubViewer (.sub)</li></ul>	SubStation Alpha     Container: MKV
<ul><li>Micro DVD (.sub or .txt)</li><li>SubStation Alpha (.ssa)</li></ul>	Advanced SubStation Alpha     Container: MKV
Advanced SubStation Alpha (.ass)	SubRip     Container: MKV
Powerdivx (.psb)	MPEG-4 timed text     Container: MP4

# Compatible image file format

# 

# Supported music file formats

#### **File Extension**

```
*.aac, *.flac, *.m4a, *.mid, *.midi,
*.mp3, *.mpa, *.ogg, *.wav, *.wma
```

# **Supported Video Formats**

- Video content will not play, or not play correctly, if there is an error in the content or the container.
- Sound or video may not work if the contents have a standard bitrate/frame rate above the compatible Frame/sec listed in the table above.
- If the Index Table is in error, the Seek (Jump) function is not supported.
- You may experience file stuttering while playing a video through a network connection.
- The menu may take longer to appear if the video's bit rate exceeds 10Mbps.
- Some USB/digital camera devices may not be compatible with the player.

Video Decoder	Audio Decoder
---------------	---------------

Supports up to H.264, Level 4.1

H.264 FMO / ASO / RS, VC1 SP / MP / AP L4 and AVCHD are not supported.

For all Video codecs except MVC, VP8, VP6:

- Below 1280 x 720: 60 frame max
- Above 1280 x 720: 30 frame max

GMC 2 over is not supported.

Supports only BD MVC Spec.

Supports up to WMA 10 Pro 5.1 channel.

WMA lossless audio is not supported.

QCELP, AMR NB/WB are not supported.

If Vorbis is only in Webm container, supports up to 2 channel.

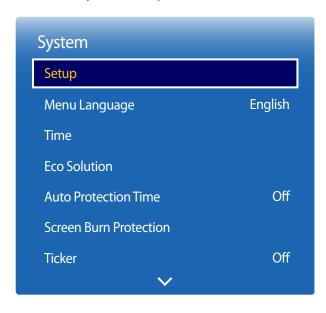
Container	Video Codec	Resolution	Frame rate (fps)	Bit rate (Mbps)	Audio Codec
3gpp	DivX 3.11 /DivX4.X	1280 x 720	60	30	AAC
asf					AC3
avi	XVID				ADPCM
flv	LL 264 DD/MD/UD				DD+
mkv	H.264 BP/MP/HP				DTS Core
mov	MPEG-4 SP/ASP				HE-AAC
mp4					LPCM
ps	WINDOW MEDIA VIDEO V9				MP3
ts					WMA
vob	MPEG2				
vro	MPEG1				
	H.263				
	DivX5.x				
	DivX6.X				

Container	Video Codec	Resolution	Frame rate (fps)	Bit rate (Mbps)	Audio Codec
Здрр	DivX 3.11 /DivX4.X	1920 x 1080	30	30	AAC
asf	W 40				AC3
avi	XVID				ADPCM
flv	H.264 BP/MP/HP				DD+
nkv					DTS Core
mov	MPEG-4 SP/ASP				HE-AAC
mp4	WINDOW MEDIA VIDEO V9				LPCM
os					MP3
:S	MPEG2				WMA
vob vro	MPEG1				
	H.263				
	DivX5.x				
	DivX6.X				
	MOTION JPEG	640 x 480	30	8	

# Chapter 11 System

# Setup

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{-.1cm} \mathsf{System} \to \hspace{-.1cm} \mathsf{Setup} \to \hspace{-.1cm} \mathsf{ENTER} \hspace{.1cm} \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

# **Initial settings (Setup)**

After powering on the product for the first time, configure basic settings such as the language, channel and time. Press the 🙆 button.

The default PIN number for a new product set is "0-0-0-0".

1 Selecting a language

Press the ▲ or ▼ button, and then press the button. Specify the OSD menu language.

2 Regional Settings

Select your region to optimize system.

The displayed image may differ depending on the model.

3 Channel Source

TV input source setup.

Set **Channel Source** to **Set-top box** to display the **Source** options.

Antenna / Set-top box / No TV (Signage Only)

4 Auto Program

This feature automatically searches and configures broadcast signals connected to the product. To configure settings later, press the **Stop** button.

Auto Program does not appear if Set-top box or No TV (Signage Only) is selected.

## **5** Network Settings

Select a wireless router from the list of retrieved routers and press the 🖼 button.

If a wireless router to connect to is not found, select the arrow on the right and press the Skip button.

## 6 Clock

Set the current date and time, and then select **Next**.

## 7 Setup Complete!

To watch TV using the product now, select **OK**.

# **Menu Language**

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \to \mathsf{System} \to \underline{\hspace{.1cm}} \mathsf{Menu} \hspace{.1cm} \mathsf{Language} \to \mathsf{ENTER} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} ^{\boldsymbol{2}}$ 

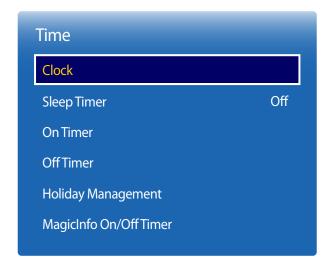


<sup>-</sup> The displayed image may differ depending on the model.

#### Set the menu language.

A change to the language setting will only be applied to the onscreen menu display. It will not be applied to other functions on your PC.

# Time



<sup>-</sup> The displayed image may differ depending on the model.

You can configure **Clock**. You can also set the product to automatically turn on or off at a specified time using the **Timer** function.

## Clock

## **Clock Mode**

Set the current time manually or automatically.

**Auto**: Have the product set the current time automatically using the time from a digital channel.

You must have the cable or an antenna connected to the product to set the time automatically.

Manual: Set the current time manually.

#### **Clock Set**

Set the clock to use the various various timer features of the product.

Set the **Date** and **Time**.

Select Clock Set. Select Date or Time, and then press ...

Use the number buttons to enter numbers or press the up and down arrow buttons. Use the left and right arrow buttons to move from one entry field to the next. Press when done.

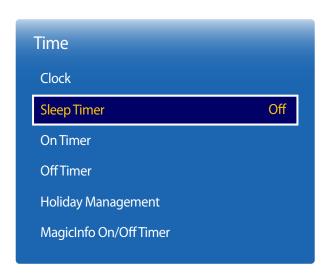
Available only when **Clock Mode** is set to **Manual**.

You can set the **Date** and **Time** directly by pressing the number buttons on the remote control.

#### **Time Zone**

Select your time zone.

This function is only available when the **Clock Mode** is set to **Auto**.



<sup>-</sup> The displayed image may differ depending on the model.

# **Sleep Timer**

Automatically shuts off the product after a preset period of time.

(Off / 30 min. / 60 min. / 90 min. / 120 min. / 150 min. / 180 min.)

— Use the up and down arrows to select a period of time, and then press ☑. To cancel Sleep Timer, select Off.

## **On Timer**

Set On Timer so that your product turns on automatically at a time and on a day of your choosing.

The power is turned on with the specified volume or input source.

On Timer: Set the on timer by making a selection from one of the seven options. Ensure you set the current time first.

(On Timer1 ~ On Timer7)

You must set the clock before you can use **On Timer**.

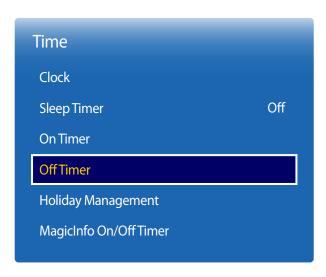
• Setup: Select Off, Once, Everyday, Mon~Fri, Mon~Sat, Sat~Sun or Manual. If you select Manual, you can choose the days you want On Timer to turn on your product.

The check mark indicates days you've selected.

- Time: Set the hour and minute. Use the number buttons or the up and down arrow keys to enter numbers. Use the left and right arrow buttons to change entry fields.
- Volume: Set the desired volume level. Use the left and right arrow buttons to change the volume level.
- **Source**: Select the input source of your choice.
- Antenna (when the Source is set to TV): Select Air or Cable.
- **Channel** (when the **Source** is set to **TV**): Select the desired channel.
- Music / Photo (when the Source is set to USB): Select a folder in the USB device containing music or photo files you want played when the product turns on automatically.

This function is available only when a USB device is connected.

- If there is no music file on the USB device or you don't select a folder containing a music file, the Timer function does not operate correctly.
- If there is only one photo file in the USB, the Slide Show will not play.
- If a folder name is too long, the folder cannot be selected.
- Each USB you use is assigned its own folder. When using more than one of the same type of USB, make sure the folders assigned to each USB have different names.
- We recommend that you use a USB memory stick and a multi card reader when using **On Timer**. The **On Timer** function may not work with USB devices with a built-in battery, MP3 players, or PMPs made by some manufacturers because the product can take too long to recognize these devices.



<sup>-</sup> The displayed image may differ depending on the model.

## **Off Timer**

Set the off timer (Off Timer) by making a selection from one of the seven options. (Off Timer1 ~ Off Timer7)

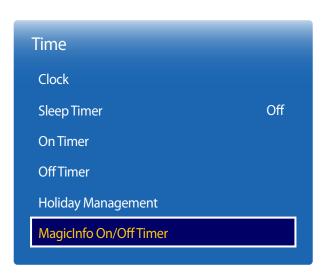
You must set the clock before you can use **Off Timer**.

- Setup: Select Off, Once, Everyday, Mon~Fri, Mon~Sat, Sat~Sun or Manual. If you select Manual, you can choose the days you want Off Timer to turn off your product.
  - The check mark indicates days you've selected.
- Time: Set the hour and minute. Use the number buttons or the up and down arrow keys to enter numbers. Use the left and right arrow buttons to change entry fields.

# **Holiday Management**

**Timer** will be disabled during a period specified as a holiday.

- Add: Specify the period you want to add as a holiday.
   Select the start and end dates of the holiday you want to add using the ▲/▼ buttons, and click the Save button.
   The period will be added to the list of holidays.
  - **Start**: Set the start date of the holiday.
  - **End**: Set the end date of the holiday.
  - Delete: Delete all items from the list of holidays.
     Select Delete. The message "Delete all holidays?" will appear.
     Select Yes. All holidays will be deleted.
- Apply: Set the On Timer and Off Timer to not activate on public holidays.
  - Press 🗗 to select the **On Timer** and **Off Timer** settings you do not want to activate.
  - The selected **On Timer** and **Off Timer** will not activate.



<sup>-</sup> The displayed image may differ depending on the model.

# MagicInfo On/Off Timer

View the on/off timer settings configured in the MagicInfo Express tool.

- On Timer
  - Setup: View the days of the week specified in the MagicInfo Express tool for the on timer to turn on the product.
  - Time: View the time specified in the MagicInfo Express tool for the on timer to turn on the product.
  - Source: View the content input source specified in the MagicInfo Express tool.
- Off Timer
  - Setup: View the days of the week specified in the MagicInfo Express tool for the off timer to turn off the product.
  - Time: View the time specified in the **MagicInfo Express** tool for the off timer to turn off the product.

# **Eco Solution**

 $\mathsf{MENU} \ \square \!\!\!\! \longrightarrow \mathsf{System} \to \mathsf{Eco} \ \mathsf{Solution} \to \mathsf{ENTER} \ \square \!\!\!\!\! \longrightarrow$ 



<sup>-</sup> The displayed image may differ depending on the model.

# **Energy Saving**

Reduce the power consumption by adjusting the screen brightness.

Selecting **Picture Off** switches off the screen. The volume is not disabled.

To switch the screen on, press any button other than the volume button.

Off / Low / Medium / High

## **Eco Sensor**

# **Eco Sensor**

To enhance your power savings, the picture settings will automatically adapt to the light in the room.

• Off / On

Adjusting the **Backlight** setting under **Picture** while **Eco Sensor** is on will disable the **Off**.

#### Min. Backlight

When **Eco Sensor** is **On**, you can manually adjust the minimum screen brightness. **Min. Backlight** is the darkest backlight mode. Make sure the **Min. Backlight** setting is lower than the **Backlight** setting.

If **Eco Sensor** is **On**, the display brightness may change (become slightly darker or brighter) depending on the surrounding light intensity.



<sup>-</sup> The displayed image may differ depending on the model.

# No Signal Power Off

Save power by turning the device off when no signal is received from any source.

- Off / 15 min. / 30 min. / 60 min.
- Disabled when an attached PC is in power saving mode.
- This product is set to **15 min.** by default.
- The product will automatically power off at a specified time. The time can be changed as required.

## **Auto Power Off**

The product will automatically turn off if you don't press a button on the remote or touch a button on product front panel within 4 hours to prevent overheating.

- Off / On
- The off timer can be set within a range of 1 to 23 hours. The product will automatically power off after the specified number of hours.
- This option is only available when **Auto Power Off** is set to **On**.
- For products for the market in some regions, the **Auto Power Off** is set to automatically activate 4 hours after the product powers on. This is done in accordance with power supply regulations. If you do not want the timer to activate, go to **MENU III**  $\rightarrow$  **System**  $\rightarrow$  **Eco Solution** and set **Auto Power Off** to **Off**.

# **Auto Protection Time**

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \mathsf{System} \to \mathsf{Auto} \hspace{.1cm} \mathsf{Protection} \hspace{.1cm} \mathsf{Time} \to \mathsf{ENTER} \hspace{.1cm} \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

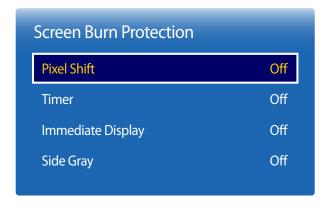
If the screen displays a still image for a certain period of time you define, the product activates the screen saver to prevent the formation of burnt in ghost images on the screen.

Displaying a still image for longer than four hours can cause image retention.

• Off / 2 hours / 4 hours / 8 hours / 10 hours

# **Screen Burn Protection**

 $MENU \ \blacksquare \ \rightarrow \ System \rightarrow \ Screen \ Burn \ Protection \rightarrow ENTER \ \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

To reduce the possibility of screen burn, this unit is equipped with **Pixel Shift** screen burn prevention technology.

**Pixel Shift** moves the picture slightly on the screen.

The Pixel Shift Time setting allows you to program the time between movements of the picture in minutes.

## **Pixel Shift**

Minimize image retention by finely moving pixels horizontally or vertically.

- Pixel Shift (Off / On)
  - Horizontal: Sets how many pixels the screen moves horizontally.
  - **Vertical**: Sets how many pixels the screen moves vertically.
  - Time: Set the time interval for performing the horizontal or vertical movement, respectively.

— Horizontal, Vertical and Time are enabled only when Pixel Shift is set to On.

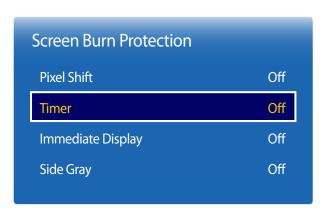
## **Available Pixel Shift Settings and Optimum Settings.**

	<b>Available Settings</b>	<b>Optimum Settings</b>	
Horizontal (pixels)	0 ~ 4	4	
Vertical (pixels)	0 ~ 4	4	
Time (minute)	1 min. ~ 4 min.	4 min.	

The **Pixel Shift** value may differ depending on the product size (inches) and mode.

Displaying a still image or a **4:3** output for an extended period of time may cause image retention. This is not a defect in the product.

This function is not available in the **Screen Fit** mode.



<sup>-</sup> The displayed image may differ depending on the model.

## **Timer**

You can set the timer for **Screen Burn Protection**.

The **Timer** feature stops automatically after a specified period of time.

## **Timer**

- Off
- Repeat: Display the image retention-preventive pattern set in Mode at specified time intervals(Period).
- Interval: Display the image retention-preventive pattern set in Mode for a specified period of time (from Start Time to End Time).

The option is enabled only when **Clock Set** is configured.

Mode, Period, Time, Start Time and End Time are enabled only when Timer is set to Repeat or Interval.

#### Mode

Select a screen protective pattern to display.

- Pixel: Pixels on the screen alternate black continuously.
- Rolling Bar: A vertical bar moves left to right.
- Fading Screen: The entire screen becomes brighter, then darker.

The **Rolling Bar** and **Fading Screen** patterns appear only once regardless of the specified repeat period or time.

#### Period

Specify the time interval to activate the **Screen Burn Protection** function.

The option is enabled when **Repeat** is selected for **Timer**.

#### Time

Specify the duration to keep the **Screen Burn Protection** function on.

The option is enabled when **Pixel** is selected for **Mode**.

#### **Start Time**

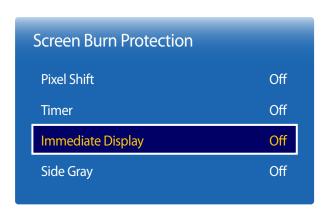
Set the start time to activate the screen protection function.

The option is enabled when **Interval** is selected for **Timer**.

#### **End Time**

Set the end time to deactivate the screen protection function.

The option is enabled when **Interval** is selected for **Timer**.



<sup>-</sup> The displayed image may differ depending on the model.

# **Immediate Display**

Select the screen saver you want to display immediately.

• Off / Pixel / Rolling Bar / Fading Screen

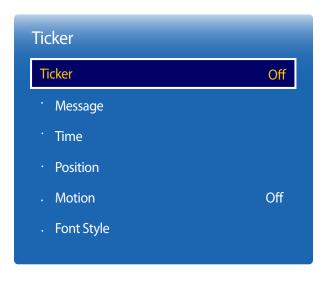
# **Side Gray**

When the screen is set to 4:3 aspect ratio, adjust the brightness of white margins on sides to protect the screen.

Off / Light / Dark

# **Ticker**

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{-.1cm} \mathsf{System} \to \hspace{-.1cm} \mathsf{Ticker} \to \hspace{-.1cm} \mathsf{ENTER} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} ^{\hspace{.1cm} \square}$ 



- The displayed image may differ depending on the model.
- The **Ticker** function is only available when **Menu Language** is set to **English**.

#### **Ticker**

Input text while a video or image is displayed and display the text on the screen.

- Off / On
  - Message, Time, Position, Motion, and Font Options are enabled only when Ticker is set to On.

#### Message

Enter a message to display on the screen.

#### Time

Set the **Start Time** and **End Time** to display a **Message**.

- Start Time
- End Time

#### **Position**

Select an orientation to display a Message from Horizontal and Vertical.

- Horizontal (Left / Center / Right)
- Vertical (Up / Middle / Down)

#### Motion

Specify the **Direction** and **Speed** to display a **Message**.

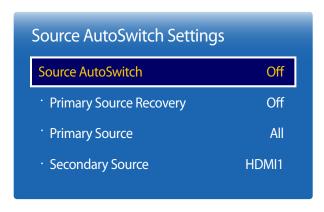
- Motion (Off / On)
- Direction (Left / Right / Up / Down)
- Speed (Slow / Normal / Fast)
  - Direction and Speed are enabled only when Motion is set to On.

#### **Font Style**

Configure the message font options.

# **Source AutoSwitch Settings**

MENU Ⅲ → System → Source AutoSwitch Settings → ENTER 🕞



<sup>-</sup> The displayed image may differ depending on the model.

Turning on the display with **Source AutoSwitch On**, and the previous video source selection is not active, the display will automatically search the different video input sources for active video.

#### Source AutoSwitch

When the Source AutoSwitch is On, the display video source will automatically be searched for active video.

The **Primary Source** selection will be activated, if the current video source is not recognized.

**Secondary Source** selection will become active, if no primary video source is available.

If both the primary and secondary input sources are not recognized, the display will perform two searches for an active source, each search checking the primary and then secondary source. If both searches fail, the display will return to the first video source and display a message indicating that there is no signal.

When the **Primary Source** selection is set to **All**, the display will search all the video source inputs twice in sequence looking for an active video source, returning back to the first video source in the sequence if no video is found.

#### **Primary Source Recovery**

Select whether to restore the selected primary input source when a primary input source is connected.

The **Primary Source Recovery** function is disabled if **Primary Source** is set to **All**.

#### **Primary Source**

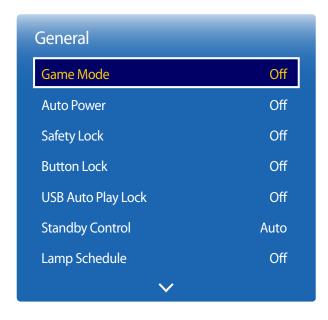
Specify **Primary Source** for the automatic input source.

#### **Secondary Source**

Specify **Secondary Source** for the automatic input source.

# **General**

 $\mathsf{MENU} \ \blacksquare \ \to \mathsf{System} \to \mathsf{General} \to \mathsf{ENTER} \ \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

#### **Game Mode**

When connecting to a game console such as PlayStation $^{\mathsf{m}}$  or Xbox $^{\mathsf{m}}$ , you can enjoy a more realistic gaming experience by selecting game mode.

- Off / On
- Precautions and limitations for **Game Mode**

To disconnect the game console and connect another external device, set **Game Mode** to **Off** in the setup menu.

Game Mode is not available when the input source is set to TV. After connecting the game console, set Game Mode to On. Unfortunately, you may notice reduced picture quality.

If Game Mode is On

Picture Mode is set to Standard and Sound Mode is set to Movie.

#### **Auto Power**

Enabling this option will automatically power on the product if the power cable is connected.

• Off / On

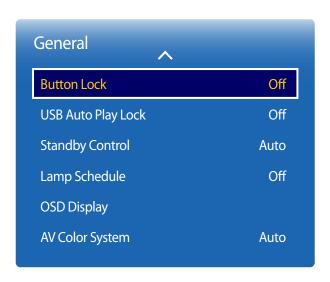
# **Safety Lock**

It sets safe lock function.

Off / On

All the menus and buttons of the product and remote control, except for the **LOCK** button on the remote control, will be locked by the **Safety Lock** function.

To unlock the menus and buttons, press the **LOCK** button and then enter the password (default password: 0 - 0 - 0 - 0.).



<sup>-</sup> The displayed image may differ depending on the model.

#### **Button Lock**

It sets safe lock function.

Off / On

This menu can be used to lock the buttons on the product.

Only the remote control can control the product if **Button Lock** is set to **On**.

# **USB Auto Play Lock**

Select whether to automatically play MagicInfo content saved on a connected USB device.

On

Do not play **MagicInfo** content saved on the USB device automatically.

Connecting a USB device containing MagicInfo content displays "USB Auto Play Lock: On" for five seconds.

Off

Play MagicInfo content saved on the USB device automatically.

# **Standby Control**

You can set the screen standby mode to be applied when an input signal is received.

Auto

Power-saving mode will activate if no input signals are detected even though a source device is connected to the display. The message **No Signal** will appear if no source device is connected.

On

Power-saving mode will activate if no input signals are detected.

Off

The message No Signal will appear if no input signals are detected.

The **Standby Control** option is only enabled when **Source** is set to **HDMI1**, **HDMI2**.

If **No Signal** is displayed although a source device is connected, check the cable connection.



<sup>-</sup> The displayed image may differ depending on the model.

# **Lamp Schedule**

Adjusts the luminance to a user-specified value at a specified time.

• Off / On

# **OSD Display**

Displays or hides a menu item on the screen.

- Source OSD: Off / On
- No Signal OSD: Off / On

# **AV Color System**

Change the **Color System** according to the AV signal.

Auto / PAL-M / PAL-N / NTSC

— Available in **AV** mode only.

# **Change PIN**



<sup>-</sup> The displayed image may differ depending on the model.

The **Change PIN** screen will appear.

Choose any 4 digits for your PIN and enter it in **Enter New PIN**. Reenter the same 4 digits in **Confirm New PIN**.

When the Confirm screen disappears, press the **Close** button. The product has memorized your new PIN.

— Default password: 0 - 0 - 0 - 0

# **Clone Product**



- The displayed image may differ depending on the model.

Export the product settings to a USB device or load the settings via a USB device.

This option is useful when assigning the same settings to several products.

- Clone to USB: Copy the product settings to a USB device.
- Clone from USB: Assign the settings saved in a USB device to the product.
  - After configuration is complete, the product is rebooted automatically.
- The option may not work properly if the USB device contains a file other than a settings file.
- Confirm that the USB device functions properly before running the option.
- The option is available for products with the same **Model Code** and **Software Version**.

  Go to **Support** → **Contact Samsung** and find the product **Model Code** and **Software Version**.

# **Reset System**

 $\mathsf{MENU} \ \, \underline{\hspace{1pt} \hspace{1pt}} \hspace{1pt} \to \mathsf{System} \to \mathsf{Reset} \ \, \mathsf{System} \to \mathsf{ENTER} \ \, \blacksquare$ 

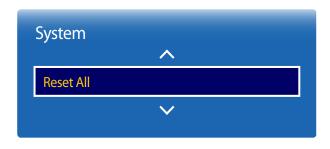


<sup>-</sup> The displayed image may differ depending on the model.

This option returns the current settings under system to the default factory settings.

# **Reset All**

 $\mathsf{MENU} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \to \hspace{-.1cm} \mathsf{System} \to \mathsf{Reset} \hspace{.1cm} \mathsf{All} \to \mathsf{ENTER} \hspace{.1cm} \underline{\hspace{.1cm}} \hspace{.1cm} \hspace{.1cm} \\ \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

This option returns all the current settings for a display to the default factory settings.

# **DivX® Video On Demand**

 $MENU \ \, \underline{\hspace{1cm}} \hspace{1cm} \rightarrow System \rightarrow DivX @\ \, Video\ \, On\ \, Demand \rightarrow ENTER\ \, \underline{\hspace{1cm}} \hspace{1cm} \quad \\ \blacksquare$ 



<sup>-</sup> The displayed image may differ depending on the model.

Shows the registration code authorized for the product.

If you connect to the DivX® web site and register using that code, you can download the VOD registration file. For more information about DivX® VOD, visit "http://vod.divx.com".

# Chapter 12 Support

Current version: This is the software version already installed in the product.

# **Software Update**

 $\mathsf{MENU} \coprod \to \mathsf{Support} \to \mathsf{Software} \ \mathsf{Update} \to \mathsf{ENTER} \ \blacksquare$ 

The **Software Update** menu lets you upgrade your product software to the latest version.

Be careful not to turn off the power until the upgrade is complete. The product will turn off and on automatically after completing the software upgrade.

When you upgrade software, all video and audio settings you have made will return to their default settings. We advise you to write down your settings so that you can easily reset them after the upgrade.

#### **Update** now

Update the software to the latest version.

Performing a software update via USB will display the corresponding update window after a maximum of two minutes.

## **Use Mode**

Select the appropriate mode according to where the product is used.

If you choose **Demo Mode**, the demo content will be played automatically and the picture settings will be reset in 5 minutes after change.

Nomal Use / Demo Mode

# **Contact Samsung**

 $\mathsf{MENU} \ \square\!\!\!\square \to \mathsf{Support} \to \mathsf{Contact} \ \mathsf{Samsung} \to \mathsf{ENTER} \ \square\!\!\!\!\square$ 

View this information when your product does not work properly or when you want to upgrade the software.

You can find information regarding our call centers and how to download products and software.

— Contact Samsung and find the product Model Code and Software Version.

# Chapter 13 Troubleshooting Guide

# Before calling Samsung Customer Service

**Testing the Product** 

Check if your product is operating normally by using the product test function.

If the screen remains blank while the power LED blinks even when the product is correctly connected to a PC, perform product testing.

**Requirements Before Contacting Samsung Customer Service Center** 

- 1 Power off both the PC and product.
- 2 Disconnect all the cables from the product.
- **3** Power on the product.
- 4 If No Signal is displayed, the product is operating normally.

If the screen remains blank, check the PC system, video controller and cable.

Center, test your product as follows. If the problem persists, contact Samsung

Customer Service Center.

# **Checking the Resolution and Frequency**

Not Optimum Mode will briefly be displayed if a mode that exceeds a supported resolution is selected (refer to Supported Resolutions).

# Check the followings.

# Installation issue (PC mode)

The screen keeps switching on and off.	Check the cable connection between the product and PC, and ensure the connection is secure.  The blank spaces found on the screen have nothing to do with the product.  Blank spaces on the screen are caused by the PC or graphics card. To resolve the problem, adjust the screen size in the HDMI or DVI settings for the graphics card.	
Blank spaces are found on all four sides of the screen when		
an HDMI or HDMI-DVI cable is connected to the product and PC.		
	If the graphics card settings menu does not have an option to adjust the screen size, update the graphics card driver to the latest version.	
	(Please contact the graphics card or computer manufacturer for further details about how to adjust the screen settings.)	

#### Screen issue

The power LED is off. The screen will not switch on.	Make sure that the power cord is connected.	
No Cable Connected is displayed on the screen (refer to "Connecting to a PC").	Check that the product is connected correctly with a cable.	
connecting to a r c /.	Check that the device connected to the product is powered on.	
Not Optimum Mode is displayed.	This message is displayed when a signal from the graphics card exceeds the product's maximum resolution and frequency.	
	Refer to the Standard Signal Mode Table and set the maximum resolution and frequency according to the product specifications.	
The images on the screen look distorted.	Check the cable connection to the product	

#### Screen issue

The screen is not clear. The screen is blurry.	Adjust Coarse and Fine.		
	Remove any accessories (video extension cable, etc) and try again.		
	Set the resolution and frequency to the recommended level.		
The screen appears unstable and shaky.	Check that the resolution and frequency of the PC and graphics card are set within a range compatible with the product. Then, change the screen settings if required by referring to the Additional		
There are shadows or ghost images left on the screen.	Information on the product menu and the Standard Signal Mode Table.		
The screen is too bright. The screen is too dark.	Adjust Brightness and Contrast.		
Screen color is inconsistent.	Go to <b>Picture</b> and adjust the <b>Color Space</b> settings.		
White does not really look white.	Go to <b>Picture</b> and adjust the <b>White Balance</b> settings.		
There is no image on the screen and the power LED blinks	The product is in power-saving mode.		
every 0.5 to 1 second.	Press any key on the keyboard or move the mouse to return to the previous screen.		
The product will turn off automatically.	Go to <b>System</b> and make sure <b>Sleep Timer</b> is set to <b>Off</b> .		
	If a PC is connected to the product, check the power status of the PC.		
	Make sure the power cable is connected properly to the product and power outlet.		
	If the signal from a connected device is not detected, the product automatically turns off after 10 to 15 minutes.		
Picture quality of the product is different from the dealer shop where it was purchased.	Use an HDMI cable to obtain high-definition (HD) picture quality.		

#### Screen issue

The screen display does not look normal.	Encoded video content may cause the display to appear corrupted in scenes featuring fast moving objects such as in a sports event or action video.		
	Low signal level or low picture quality may cause the display to appear corrupted. This does not mean the product is defective.		
	A cell phone within a distance of one-meter radius may cause static on analog and digital products.		
The brightness and color do not look normal.	Go to <b>Picture</b> and adjust the screen settings such as <b>Picture Mode</b> , <b>Color</b> , <b>Brightness</b> and <b>Sharpness</b> .		
	Go to <b>System</b> and adjust the <b>Eco Solution</b> settings.		
	Reset the screen settings to the default settings.		
Broken lines are displayed on the edges of the screen.	If <b>Picture Size</b> is set to <b>Screen Fit</b> , change the setting to <b>16:9</b> .		
Lines (red, green or blue) are displayed on the screen.	These lines are displayed when there is a defect in DATA SOURCE DRIVER IC on the SMART Signage TV. Contact a Samsung Service Center to resolve the issue.		
The display looks unstable and then freezes.	The screen may freeze when a resolution other than the recommended resolution is used or if the signal is not stable. To resolve the issue, change the PC resolution to the recommended resolution.		
The screen cannot be displayed in full screen.	A scaled SD (4:3) content file can cause black bars on both sides of an HD channel screen.		
	A video with an aspect ratio different from the product can cause black bars at the top and bottom of the screen.		
	Change the screen size setting to full screen on the product or source device.		
Sound issue			
There is no sound.	Check the connection of the audio cable or adjust the volume.		
	Check the volume.		

# Sound issue

The volume is too low.	Adjust the volume.		
	If the volume is still low after turning it up to the maximum level, adjust the volume on your PC sound card or software program.		
Video is available but there is no sound.	If an HDMI cable is connected, check the audio output settings on the PC.		
	Go to <b>Sound</b> and change <b>Speaker Select</b> to <b>Internal</b> .		
	If a source device is used		
	Make sure the audio cable is properly connected to the audio input port on the product.		
	Check the audio output settings for the source device.		
	(For example, if an HDMI cable is connected to the SMART Signage TV, the audio setting for the cable box may need to be changed to HDMI.)		
	If the product has a headphone port, make sure nothing is connected to it.		
	Reconnect the power cable to the device and then reboot the device.		
There is static coming from the speakers.	Check the cable connection. Make sure a video cable is not connected to an audio input port.		
	Check the signal strength after connecting a cable.		
	Low signal level can cause corrupted sound.		
ound from the SMART Signage TV does not change after	Audio settings for main speakers are separate from the internal speakers on the product.		
Sound Mode is changed.	Audio settings on a source device do not affect the internal speaker settings on the product.		
There is an echo sound coming from the speakers.	When the built-in speakers are turned on, the built-in and external speakers make sound simultaneously. This may cause an echo effect due to different decoding rates between these two types of speakers. If this is the case, set <b>Speaker Select</b> to <b>External</b> .		

Remote control issue			
The remote control does not work.	Make sure that the batteries are correctly in place (+/-).		
	Check if the batteries are flat.		
	Check for power failure.		
	Make sure that the power cord is connected.		
	Check for any special lighting or neon signs switched on in the vicinity.		
Source device issue			
A beeping sound is heard when my PC is booting.	If a beeping sound is heard when your PC is booting, have your PC serviced.		
Other issue			
Caption is grayed out and not selectable.	If the selected input source is not <b>TV</b> , <b>Caption</b> cannot be selected from the <b>Channel</b> menu.		
The product smells like plastic.	The plastic smell is normal and disappears over time.		
The product appears tilted.	Remove and then attach the stand again to the product.		
Audio or video cuts out intermittently.	Check the cable connection and connect it again if required.		
	Using a very hard or thick cable may corrupt audio and video files.		
	Make sure cables are flexible enough to ensure durability. When mounting the product onto a wall, it is recommended to use right-angle cables.		
Small particles are found on the edges of the product.	The particles are part of the product design. The product is not defective.		
The PIP menu is not available.	The menu is enabled or disabled depending on the <b>Source</b> mode.		

#### Other issue

When I try to change the PC resolution, a message The defined resolution is not currently supported. appears.	The message <b>The defined resolution is not currently supported.</b> appears if the input source resolution exceeds the maximum resolution of the display.	
	To resolve the issue, change the PC resolution to a resolution supported on the display.	
There is no sound from the speakers in HDMI mode when a	DVI cables do not transmit sound data.	
DVI-HDMI cable is connected.	lake sure to connect the audio cable to the correct input jack to enable audio.	
HDMI Black Level is not functioning properly on an HDMI device with YCbCr output.	This function is available only when a source device, such as a DVD player and STB, is connected to the product via an HDMI (RGB signal) cable.	
There is no sound in HDMI mode.	Displayed picture colors may not look normal. Video or sound may not be available. This can occur if a source device that only supports an older version of the HDMI standard is connected to the product. these issues occur, connect an audio cable along with the HDMI cable.	
	Some PC graphics cards may not automatically recognize HDMI signals that do not include sound.	

# Q&A

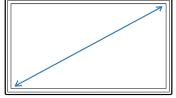
Refer to the user manual for your PC or graphics card for further instructions on adjustment.

Question	Answer	
How can I change the frequency?	Set the frequency on your graphics card.	
	<ul> <li>Windows XP: Go to Control Panel → Appearance and Themes → Display → Settings → Advanced → Monitor and adjust the frequency in Monitor Settings.</li> </ul>	
	<ul> <li>Windows ME/2000: Go to Control Panel → Display → Settings → Advanced → Monitor and adjust the frequency in Monitor Settings.</li> </ul>	
	<ul> <li>Windows Vista: Go to Control Panel → Appearance and Personalization → Personalize →         Display Settings → Advanced Settings → Monitor and adjust the frequency in Monitor         Settings.</li> </ul>	
	<ul> <li>Windows 7: Go to Control Panel → Appearance and Personalization → Display → Adjust resolution → Advanced Settings → Monitor and adjust the frequency in Monitor Settings.</li> </ul>	
	<ul> <li>Windows 8: Go to Settings → Control Panel → Appearance and Personalization → Display         → Adjust resolution → Advanced Settings → Monitor and adjust the frequency in Monitor         Settings.</li> </ul>	
How can I change the resolution?	<ul> <li>Windows XP: Go to Control Panel → Appearance and Themes → Display → Settings and adjust the resolution.</li> </ul>	
	• Windows ME/2000: Go to <b>Control Panel</b> → <b>Display</b> → <b>Settings</b> and adjust the resolution.	
	<ul> <li>Windows Vista: Go to Control Panel → Appearance and Personalization → Personalize →         Display Settings and adjust the resolution.</li> </ul>	
	<ul> <li>Windows 7: Go to Control Panel → Appearance and Personalization → Display → Adjust Resolution and adjust the resolution.</li> </ul>	
	<ul> <li>Windows 8: Go to Settings → Control Panel → Appearance and Personalization → Display         → Adjust Resolution and adjust the resolution.     </li> </ul>	

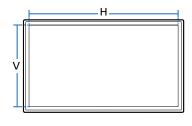
Question	Answer
How do I set powersaving mode?	<ul> <li>Windows XP: Set power-saving mode in Control Panel → Appearance and Themes → Display</li> <li>→ Screen Saver Settings or BIOS SETUP on the PC.</li> </ul>
	<ul> <li>Windows ME/2000: Set power-saving mode in Control Panel → Display → Screen Saver Settings or BIOS SETUP on the PC.</li> </ul>
	<ul> <li>Windows Vista: Set power-saving mode in Control Panel → Appearance and Personalization         → Personalize → Screen Saver Settings or BIOS SETUP on the PC.</li> </ul>
	<ul> <li>Windows 7: Set power-saving mode in Control Panel → Appearance and Personalization → Personalize → Screen Saver Settings or BIOS SETUP on the PC.</li> </ul>
	<ul> <li>Windows 8: Set power-saving mode in Settings → Control Panel → Appearance and Personalization → Personalize → Screen Saver Settings or BIOS SETUP on the PC.</li> </ul>

# Chapter 14 Specifications

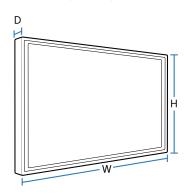




- Display area



- Dimensions (W x H x D)



# General

Size	40 CLASS (40.0 inches / 101 cm)	48 CLASS (47.6 inches / 121 cm)
Display area	885.6 mm (H) x 498.15 mm (V)	1054.08 mm (H) x 592.92 mm (V)
	34.87 inches (H) x 19.61 inches (V)	41.50 inches (H) x 23.34 inches (V)
Without Stand	906.6 x 532.9 x 65.1 mm / 7.6 kg	1075.1 x 627.6 x 65.5 mm / 11.1 kg
_	35.69 x 20.98 x 2.56 inches / 16.76 lbs	42.33 x 24.71 x 2.58 inches / 24.47 lbs
With Stand	906.6 x 578.2 x 196.4 mm / 8.3 kg	1075.1 x 673.8 x 203.9 mm / 12.0 kg
	35.69 x 22.76 x 7.73 inches / 18.30 lbs	42.33 x 26.53 x 8.03 inches / 26.46 lbs
	10 W + 10 W	
	AC 100 to 240 VAC (+/- 10%), 60 / 50 Hz ± 3 Hz	
	Refer to the label at the back of the product as the	standard voltage can vary in different countries.
Operating	Temperature: 32 °F - 104 °F (0 °C - 40 °C) Humidity: 10 % - 80 %, non-condensing	
Storage	Temperature : -4 °F - 113 °F (-20 °C - 45 °C) Humidity : 5 % - 95 %, non-condensing	
	Display area  Without Stand  With Stand  Operating	Display area 885.6 mm (H) x 498.15 mm (V) 34.87 inches (H) x 19.61 inches (V)  Without Stand 906.6 x 532.9 x 65.1 mm / 7.6 kg 35.69 x 20.98 x 2.56 inches / 16.76 lbs  With Stand 906.6 x 578.2 x 196.4 mm / 8.3 kg 35.69 x 22.76 x 7.73 inches / 18.30 lbs  10 W + 10 W  AC 100 to 240 VAC (+/- 10%), 60 / 50 Hz ± 3 Hz Refer to the label at the back of the product as the  Operating Temperature : 32 °F - 104 °F (0 °C - 40 °C) Humidity : 10 % - 80 %, non-condensing  Storage Temperature : -4 °F - 113 °F (-20 °C - 45 °C)

— Plug-and-Play

This SMART Signage TV can be installed and used with any Plug-and-Play compatible systems.

Two-way data exchange between the SMART Signage TV and PC system optimizes the SMART Signage TV settings.

SMART Signage TV installation takes place automatically. However, you can customize the installation settings if desired.

Due to the nature of the manufacturing of this product, approximately 1 pixel per million (1ppm) may appear brighter or darker on the panel. This does not affect product performance.

This device is a Class A digital apparatus.

# **Power Consumption**

		Normal Operation		Stand-by
		Typical	Rating	
Power Indicator		Off		On
Power Consumption	RM40D	68 W	89 W	Less than 0.5 W
	RM48D	79 W	104 W	

The displayed power consumption level can vary in different operating conditions or when settings are changed.

<sup>—</sup> SOG (Sync On Green) is not supported.

To reduce the power consumption to 0, disconnect the power cord. Disconnect the power cable if you will not be using the product for an extended period of time (during vacation, etc.)

# **Preset Timing Modes**

- This product can be set to only one resolution for each screen size to obtain the optimum picture quality due to the nature of the panel. Using a resolution other than the specified resolution may degrade the picture quality. To avoid this, it is recommended that you select the optimum resolution specified for your product.
- Check the frequency when you exchange a CDT product (connected to a PC) for an LCD product. If the LCD product does not support 85Hz, change the vertical frequency to 60Hz using the CDT product before you exchange it with the LCD product.

Model Name		RM40D	RM48D
Synchronization	Horizontal Frequency	30 - 81 kHz	
	Vertical Frequency	48 - 75 Hz	
Resolution	Optimum resolution	1920 x 1080 @ 60 Hz	
	Maximum resolution	1920 x 1080 @ 60 Hz	

The screen will automatically be adjusted if a signal that belongs to the following standard signal modes is transmitted from your PC. If the signal transmitted from the PC does not belong to the standard signal modes, the screen may be blank with the power LED on. In such a case, change the settings according to the following table by referring to the graphics card user manual.

<sup>—</sup> PC mode is not support interlaced signal.

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
VESA, 640 x 480	31.469	59.940	25.175	-/-
IBM, 720 × 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-

- Horizontal Frequency
   The time required to scan a single line from the left to the right side of the screen is called a horizontal cycle. The reciprocal number of a horizontal cycle is called horizontal frequency. Horizontal frequency is measured in kHz.
- Vertical Frequency
   The product displays a single image multiple times per second (like a fluorescent light) to display what the viewer sees. The rate of a single image being displayed repeatedly per second is called vertical frequency or refresh rate.

   Vertical frequency is measured in Hz.

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 720	45.000	60.000	74.250	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1280 x 1024	79.976	75.025	135.000	+/+
VESA, 1366 x 768	47.712	59.790	85.500	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1600 x 900	60.000	60.000	108.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	-/+
VESA, 1920 x 1080	67.500	60.000	148.500	+/+

# Chapter 15 Appendix

# **Contact SAMSUNG WORLD WIDE**

Web site: http://www.samsung.com/displaysolutions/signagetv

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Center.

#### **NORTH AMERICA**

U.S.A	1-800-SAMSUNG (726-7864)
CANADA	1-800-SAMSUNG (726-7864)

#### **LATIN AMERICA**

ARGENTINE	0800-333-3733
BOLIVIA	800-10-7260
BRAZIL	0800-124-421 (Demais cidades e regiões) 4004-0000 (Capitais e grandes centros)
CHILE	800-SAMSUNG (726-7864)
COLOMBIA	Bogotá 600 12 72 Gratis desde cualquier parte del país 01 8000 112 112 ó desde su celular #SAM(726)
COSTA RICA	0-800-507-7267 00-800-1-SAMSUNG (726-7864)

#### LATIN AMERICA

DOMINICA	1-800-751-2676		
ECUADOR	1-800-10-72670 1-800-SAMSUNG (72-6786)		
EL SALVADOR	800-6225		
GUATEMALA	1-800-299-0013 1-800-299-0033		
HONDURAS	800-27919267 800-2791-9111		
JAMAICA	1-800-234-7267 1-800-SAMSUNG (726-7864)		
MEXICO	01-800-SAMSUNG (726-7864)		
NICARAGUA	001-800-5077267		
PANAMA	800-7267 800-0101		
PARAGUAY	009-800-542-0001		
PERU	0-800-777-08		
PUERTO RICO	1-800-682-3180		
TRINIDAD & TOBAGO	1-800-SAMSUNG (726-7864)		
URUGUAY	000-405-437-33		
VENEZUELA	0-800-SAMSUNG (726-7864)		

# Responsibility for the Pay Service (Cost to Customers)

When the service is requested, in spite of in warranty, we may charge you for a visit from a service technician in the following cases.

### Not a product defect

Cleaning of the product, Adjustment, Explanation, Re-installation and etc.

- If a service technician gives instructions on how to use product or simply adjusts options without disassembling product.
- If a defect is caused by external environmental factors (Internet, Antenna, Wired Signal, etc.)
- If a product is reinstalled or devices are connected additionally after installing the purchased product for the first time.
- If a product is reinstalled to move to a different spot or to move to a different house.
- If customer requests instructions on how to use because of another company's product.
- If customer requests instructions on how to use the network or another company's program.
- If customer requests software installation and setup for the product.
- If a service technician removes/cleans dusts or foreign materials inside of the product.
- If customer requests an installation additionally after purchasing a product through home-shopping or online.

# A Product damage caused by customer's fault

Product damage caused by customer's mishandling or wrong repair

If a product damage is caused by;

- External impact or drop.
- Use of supplies or separatly sold product unspecified by Samsung.
- Repair from a person besides an engineer of outsourcing service company or partner of Samsung Electronics Co., Ltd.
- Remodeling or repairing the product by customer.
- Using it with incorrect voltage or non-authorised electrical connections.
- Not following the "cautions" in User Manual.

#### **Others**

- If product fails by natural disaster. (lightning, fire, earthquake, flood damage, etc)
- If consumable components are all used up.
   (Battery, Toner, Fluorescent lights, Head, Vibrator, Lamp, Filter, Ribbon, etc.)

If customer requests a service in case the product has no defect, service fee may be charged. So please read User Manual first.

# Optimum Picture Quality and Afterimage Burn-in Prevention

### **Optimum Picture Quality**

Due to the nature of the manufacturing of this product, approximately 1 pixel per million (1ppm) may be brighter or darker on the panel.

This does not affect product performance.

- The number of sub-pixels by panel type: 6,220,800
- Leaving the screen fixed on a stationary image for an extended period of time may cause afterimage burn-in or defective pixels.

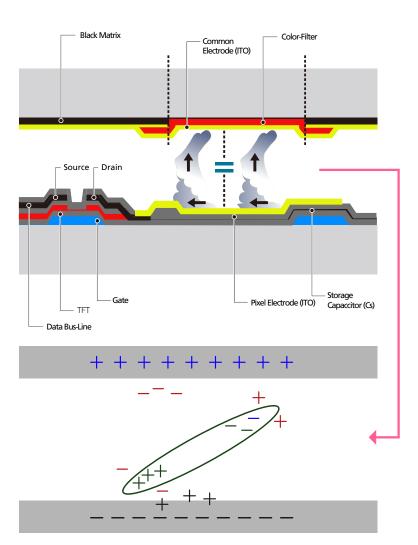
#### **Prevention of Afterimage Burn-in**

#### What is afterimage burn-in?

Afterimage burn-in should not occur when the LCD panel is operating normally. Normal operation refers to a continuously changing video pattern. If the LCD panel displays a fixed pattern for an extended period of time (more than 12 hours), a slight voltage difference may occur between the electrodes in pixels that control the liquid crystals.

Such a voltage difference between electrodes increases with time and makes the liquid crystals thinner. When this occurs, a previous image can remain on the screen when the pattern changes. To prevent this, the accumulated voltage difference should be reduced.

Afterimage burn-in should not occur when an LCD panel is operating in proper conditions.



#### Preventing afterimage burn-in

- The best way to protect the product from afterimage burn-in is switching the power off or setting the PC or system to run a screen saver when not in use. Also, Warranty service may be limited depending on instruction guide.
- Powering Off, Screen Saver and Power Saving Mode
  - Go to Display Properties > Power Supply on your PC and set the product to power off as required.
  - Using a screen saver is recommended.
     It is best to use a single-color or moving-image screen saver.
- Regular color Change
  - Use 2 colors
     Switch between 2 colors every 30 minutes as shown above.

Type 1 Type 2

FLIGHT TIME

OZ348 20:30

UA102 21:10

Type 2

FLIGHT TIME

OZ348 20:30

UA102 21:10

- Avoid combinations of a text color and background color of contrasting brightness.
   (Brightness: refers to the lightness or darkness of a color which varies depending on the amount of light emitted.)
- Avoid using grey as it may contribute to afterimage burn-in.
- Avoid using colors of contrasting brightness (black and white; grey).

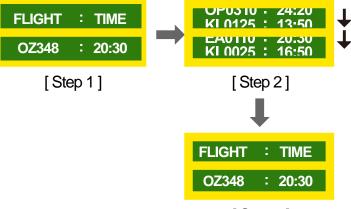
FLIGHT: TIME
OZ348: 20:30

FLIGHT : TIME
OZ348 : 20:30

- Regular Text color Change
  - Use bright colors of similar brightness.
     Interval: Change text color and background color every 30 minutes



- Move and change text every 30 minutes as shown below.



[Step 3]

- Regularly display a moving image along with a logo.
- Interval: Display a moving image along with a logo for 60 seconds after using for 4 hours.

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# **Terminology**

#### 480i / 480p / 720p / 1080i /

**1080p**\_\_\_\_ Each of the scanning rates above refers to the number of effective scanning lines that decides the screen resolution. The scanning rate may be indicated in i (interlaced) or p (progressive), depending on the scanning method.

- Scanning

Scanning refers to a process of sending pixels that form an image progressively. A larger number of pixels will deliver a clearer and more vivid picture.

- Progressive

In progressive scan mode, all lines of pixels are scanned one by one (progressively) on the screen.

- Interlaced

In interlaced scan mode, every other line of pixels is scanned from top to bottom first and then the remaining lines of pixels (that were not scanned) are scanned.

#### Non-interlace Mode and Interlace

Mode\_\_\_\_ Non-interlace mode (progressive scan) displays a horizontal line from the top to the bottom of a screen progressively. Interlace mode displays the odd number lines first and the even number lines next. Non-interlace mode is mainly used in monitors as it produces screen clarity and interlace mode is mainly used in TVs.

**Dot Pitch**\_\_\_\_ The screen consist of red, green and blue dots. A shorter distance between the dots produces a higher resolution. Dot pitch refers to the distance between the shortest distance between dots of the same color. Dot pitch is measured in millimeters.

**Vertical Frequency**\_\_\_\_ The product displays a single image many times per second (like a fluorescent light that flickers) to display an image for a viewer to see. The rate of a single image being displayed repeatedly per second is called vertical frequency or refresh rate. Vertical frequency is measured in Hz. E.g. 60Hz refers to a single image being displayed 60 times in one second.

Horizontal Frequency\_\_\_\_ The time required to scan a single line from the left to the right side of the screen is called a horizontal cycle. The reciprocal number of a horizontal cycle is called horizontal frequency. Horizontal frequency is measured in kHz.

**Source**\_\_\_ Input source refers to a video source device connected to the product such as a camcorder or video or DVD player.

**Plug & Play** Plug & Play is a function that allows the automatic exchange of information between a SMART Signage TV and PC to produce an optimum display environment. The product uses VESA DDC (international standard) to execute Plug & Play.

Resolution Resolution is the number of horizontal dots (pixels) and vertical dots (pixels) that form a screen. It represents the level of display detail. A higher resolution enables more data to be displayed on the screen and is useful to perform multiple tasks simultaneously.

E.g. A resolution of 1920 X 1080 consists of 1,920 horizontal pixels (horizontal resolution) and 1,080 vertical pixels (vertical resolution). **DVD (Digital Versatile Disc)**\_\_\_\_ DVD refers to a CD-sized mass storage disk where you can save multimedia (audio, video or game) applications using MPEG-2 video compression technology.

HDMI (High Definition Multimedia Interface) \_\_\_\_ It is an interface that can be connected to a digital audio source as well as a high-definition video source by using a single cable without compression.