

SCH-u620 Series

**P O R T A B L E A l l D i g i t a l
M O B I L E P H O N E**

User Guide

**Please read this manual before operating your
phone, and keep it for future reference.**



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GH68-11730A

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Printed in China

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The user guide gives navigation instructions according to the default Display Settings>Display Theme (TV Channel) menu. If other themes are set, navigating the phone's menus may be different.

Section 1: Getting Started

Topics Covered

- Turning Your Phone On and Off
 - Setting Up Voice Mail
 - Understanding this User Manual
 - Notes and Tips
-

This section allows you to start using your phone by activating your service, setting up your voicemail, contacting customer support, or getting an understanding of how this manual is put together.


Turning Your Phone On and Off

Turning Your Phone On


1. Slide the phone open, and press .
-

Note: As with any other radio-transmitting device, do not touch the internal antenna as it affects call quality and may cause the phone to operate at a higher power level than is necessary. The internal antenna is located along the top on the back side of your phone.

2. Once the phone finds a signal, the time, date, and day appear in the display.
 3. You're now ready to place and receive calls.
-

Note: If the phone is outside the Verizon Wireless coverage area the roaming icon  appears in the top of the display.

Turn Your Phone Off

Press and hold  for two or more seconds. Your phone powers off.

Setting Up Voicemail

Voicemail allows callers to leave voice messages, which can be retrieved any time.

Note: Once your voicemail account has been set up, you can use the Voicemail selection 7 (under the Messaging menu) to view details of voice messages in your voicemail box.

Vicemail Setup

1. Press and hold the **1** key or dial ***861143** from your phone or dial your wireless phone number from any touch-tone phone
2. When the recorded announcement begins, press **#** to interrupt (if applicable)
3. An easy-to-follow setup tutorial will begin. Follow the instructions to set up your new password and record a greeting.

Listen to Voicemail

1. Slide your phone open to access the keypad.
2. Press and hold the **1** key or dial ***861143**.
3. You are then prompted to enter your password followed by **#** key.
4. Follow the recorded prompts to listen to messages, change administrative options, and so on.

Note: Airtime and long distance charges apply. IN Calling minutes do not apply to Voicemail setup or retrievals.

Understanding this User Manual

The chapters of this manual generally follow the same order as the menus and sub-menus in your phone. A robust index for quick reference to most features begins on page 146.

Also included is important safety information that you should know before using your phone. Most of this information is near the back of the guide, beginning on page 124.

Notes and Tips

Throughout this guide are icons and text that are set apart from the rest. These are intended to point out important information, quick methods for activating features, to define terms, and more. The definitions for these methods are as follows:

- **Notes:** Explain alternative options within the current feature, menu, or sub-menu.
- **Tips:** Provide quick or innovative methods for performing functions related to the subject at hand.
- **Important:** Points out important information about the current feature that could affect performance, or even damage your phone.

Section 2: Understanding Your Phone

Topics Covered

- Features of Your Phone
 - View of Your Phone
 - Command Keys
 - Understanding the Display Screen
 - Battery
-

This section outlines key features of your phone. It also displays the screen and the icons that are displayed when the phone is in use.

Features of Your Phone

- High Speed Data (EVDO 1x Technology)
- Global Positioning (GPS) Technology for VZ NavigatorSM
- V CAST Mobile TV, V CAST Video, and V CAST Music
- Personal Organizer (Calculator, Calendar, Alarm Clock, World Clock, Stop Watch, and Notepad)
- Messaging Services (Standard TXT Messaging, Picture Messaging, Video Messaging, E-mail Messaging, Mobile Instant Messenger and Chat)
- 1.3 Mega Pixel Camera
- Camcorder
- Advanced Speech Recognition with Dictation
- Speakerphone
- microSDTM Memory Card Slot
- Bluetooth[®] Wireless Technology **

The SCH-u620 supports the following Bluetooth profiles: Headset (HSP), Hands-free (HFP), Serial Port (SPP), Dial-up Networking (DUN), *Object Push (OBEX OPP), and Advanced Audio for VCAST Music in Stereo (A2DP, AVRCP). The SCH-u620 does not support all Bluetooth OBEX profiles. Go to www.verizonwireless.com/bluetoothchart to check car kit and accessory compatibility.

Important: ***OPP (Object Push Profile) is limited to vCard functionality only.

View of Your Phone

The following illustrations show the main elements of your phone:

Closed View



Features

1. **Speaker:** Music, Ringtones, and Sounds are played through the speaker.
2. **Headset Jack:** Allows you to plug in an optional headset for safe, convenient conversations.
3. **Display:** Displays all the information needed to operate your phone.
4. **Volume Keys:** Allows you to adjust the master volume or adjust the voice volume during a call. To mute the ringer during an incoming call, press the volume key up or down. Also press and hold the key, to activate Sound Off mode/Normal mode.
5. **Left Soft Key:** This key is used to navigate through menus and applications by selecting the choice indicated on the lower left area of the display screen.
6. **Navigation Keys:** This key allows you to scroll through the phone menu options.
7. **Send Key:** Allows you to place or receive a call. Press the key once to access the recent call log.
8. **Clear Key:** Deletes characters from the display when you are in text entry mode. Press to return to the previous menu or screen when navigating features.
9. **End/Power Key:** Ends a call. Also press and hold the END key, to power On or Off. When you receive an incoming call, press to mute the ringer and send the call directly to voicemail.
10. **OK Key:** Press when navigating through a menu to accept the highlighted choice in a menu.
11. **Mobile TV Key:** Press to launch V CAST Mobile TV.
12. **Right Soft Key:** This key is used to navigate through menus and applications by selecting the choice indicated on the lower right area of the display screen.
13. **Camera/Camcorder Key:** Press this key to activate the camera or press and hold to activate the camcorder.
14. **Speakerphone Key:** Press this key to enable/disable the speakerphone option.
15. **Mobile TV Antenna:** Extend the Mobile TV Antenna when using V CAST Mobile TV in low coverage areas.
16. **Earpiece:** The earpiece allows you to hear the other caller.

Open View





Features

- 1. Voicemail Key:** Press and hold to call Voicemail.
- 2. microSD™ Card Slot:** This expansion slot allows you to insert a microSD™ memory card to add additional memory and storage capacity.
- 3. Special Function Key:** Enters special characters. Performs various functions. When creating a TXT message, press and hold to cycle through text modes.
- 4. Speech Recognition Key:** Press and hold to launch VoiceSignal™.
- 5. Power/Accessory Connector:** The power/accessory interface connector is used to plug in the charging accessories and also connect any available accessory cables to your phone.




6. **Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking.
7. **Special Function Key:** Press and hold to activate/deactivate Vibrate Only mode. Press to enter special characters when typing a phone number, or to add spaces when entering text or names.
8. **Alphanumeric Keys:** Use these keys to enter numbers, letters, and characters.

Command Keys

Functions for the soft keys are defined by what appears above each in the display. There are two soft keys, the left soft key  and the right soft key .



Left Soft Key

Some functions of the left soft key are as follows.


- Press the **Message** (left) soft key  to open the Message menu.
- When the left soft key function is Settings, press the **Settings** (left) soft key  to view settings for the feature.
- When the left soft key function is Edit, press the **Edit** (left) soft key  to edit a Contact or Profile setting.







Right Soft Key

Some functions of the right soft key are as follows.




- Press the **Contacts** (right) soft key  to open your Contacts list.
- When the right soft key function is **Options**, press the **Options** (right) soft key  to view more options for the current menu.

Send Key



The **Send** key  is used to answer calls, dial calls, and to recall the last number(s) dialed, received, or missed.





- Press  once to answer calls.
- Enter a phone number and press  to make a call.
- Press  to display a list of recent calls to and from your phone.
- Press  twice to call the most recently dialed, received, or missed number.
- Press  to pick up a waiting call. Press  again to switch back to the other call.

End Key

- Press and hold the **End** key  to turn your phone on or off.
- Briefly press  once to disconnect a call.
- Press  to return to main screen from any menu, or to cancel the last input.

Clear Key

The **CLR** key  is used to erase or clear numbers, text, or symbols from the display. You can also use  to return to a previous menu or to return to main screen from any menu.



- If you enter an incorrect character, briefly press  to backspace (and delete) the character.
- To erase the previous word in a sentence, press and hold .
- To back up one menu level, briefly press .
- Press and hold  until you return to main screen.

Navigation Key





Use the directional keys on the navigation key to browse menus, sub-menus, and lists. Each navigation key (up, down, left, and right) is user-definable. Press the navigation key (up, down, left, and right) to launch applications. For more information, refer to "Navigation Key Shortcuts" on page 37.

Speakerphone Key

Press and hold the **Speakerphone**  to switch from using the earpiece to the speakerphone before or during a call. Use the volume keys (located on the left side of your phone) to adjust the volume. Press and hold  again to disable the speakerphone option.

Camera/Camcorder Key

Press the **Camera/Camcorder**  to activate the camera mode to take a photo. Press and hold the **Camera/Camcorder**  key to activate the camcorder mode to record a video.

Mobile TV Key








Press the **Mobile TV**  to launch V CAST Mobile TV.















Understanding the Display Screen

The top line of the display is reserved for icons that indicate network status, battery strength, signal strength, and so on. The next line up from the bottom of the idle screen can show icons that indicate features/functions statuses. Listed below are display icons and their descriptions.



Display icons

- E  **EV signal strength:** Indicates the current signal strength of your phone for the EVDO protocol.
- 1X  **1X signal strength:** Indicates the current signal strength for the CDMA 1X protocol.
- E  **EV 1X signal strength:** Always appears when your phone is on and indicates the current signal strength. More bars indicate a stronger signal.
- D  **D signal strength:** Indicates the current signal strength for 2G protocol.
- OFF  **Standalone Mode:** Appears when Standalone Mode is on. When on, all RF functions for your phone are disabled, and you cannot use your phone to place or receive calls.
-  **No service:** Your phone cannot find a signal because you're outside a service area. You cannot make or receive calls. Wait for a signal or move to an open area to find a signal. This indicator always appears when you first turn on your phone and disappears once service is located.
-  **Roaming:** Your phone is outside your home area. While roaming, another wireless provider may be handling your call. The service rate for the call may be higher than those made from within your home area. Please refer to Verizon Wireless for roaming rates.

-  **Voice Call:** Indicates a call in progress. When dialing a number, this icon flashes until the call connects.
-  **Data Call:** Indicates a call in progress. When dialing a number, this icon flashes until the call connects.
-  **Location On:** Global Positioning Service is set to On for location and 911 calls.
-  **Voice Privacy:** Prevents eavesdropping over a CDMA traffic channel.
-  **TTY:** Indicates that TTY is enabled.
-  **Bluetooth:** Indicates that Bluetooth wireless technology is turned on.
-  **Bluetooth Active:** Indicates that Bluetooth wireless technology is connected to another device and is receiving or pushing data.
-  **Bluetooth Connected:** Indicates Bluetooth wireless technology is turned on and is paired with another Bluetooth-enabled device.
-  **Battery Level:** More bars indicate a greater charge. When the battery is low, an empty battery icon flashes and the phone sounds an alert, which indicates your phone is about to shut down.
-  **Mobile TV On:** V CAST Mobile TV service is available in your current area.
-  **Mobile TV Off:** No V CAST Mobile TV service is available in your current area.
-  **All Sounds Off:** The ringer is silenced for all alerts, incoming calls, and incoming messages.
-  **Vibrate Only:** Your phone vibrates upon receiving a call.
-  **Alarm Only:** Your phone will only ring when the set alarm sounds.



New Text Message: You've received a new text, page or web alert message. You're also notified of a new message by animations and sound. You have one or more unread voicemail messages in your voicemail box. (Only applicable on Verizon Wireless Network.)



Missed Calls: Your phone displays this icon when calls are missed.



Calendar Event: Your phone displays this icon when you have a calendar appointment scheduled.



Speakerphone: Your phone switches to speakerphone instead of sound coming through the earpiece.



Alarm On: Indicates that your phone has a set alarm.



Voicemail: You've received a voicemail message, page or web alert message.

Dialogue boxes

Dialogue boxes prompt for action, inform you of status, or warn of situations such as low memory. Dialogue boxes and their definitions are outlined below.

- **Choice**
 - Example: "SAVE MESSAGE DRAFT?"
- **Reconfirm**
 - Example: "DELETE ALL MESSAGES?"
- **Performing**
 - Example: "SENDING..." "CONNECTING..."
- **Completed**
 - Example: "MESSAGE SENT SUCCESSFULLY!"
- **Information**
 - Example: "NEW MESSAGE"
- **Error**
 - Example: "SYSTEM ERROR!"
- **Warning**
 - Example: "BATTERY LOW," "MEMORY FULL!"

Battery

Note: This phone comes packaged with a partially charged rechargeable standard Li-Ion battery and travel charger.

Important!: Although the phone can be used while the battery is charging, the battery must be fully charged before first use, otherwise you could damage the battery.

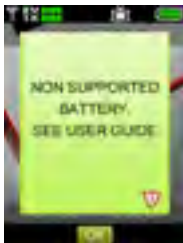
Using A Non-Supported Battery

Samsung handsets do not support the use of a non-supported battery.

When using a non-supported battery you will hear a series of beeps and you will see a warning message that indicates “**NON SUPPORTED BATTERY SEE USER GUIDE**” If you receive this warning, battery charging has been disabled.

Samsung charging accessories (i.e. travel adapter, and cigarette lighter adapter) will only charge a Samsung approved battery.

To continue use of your Samsung handset press .



Note: When using a non-supported battery the handset can only be used for the duration of the life of the battery and cannot be recharged.

Important!: Using a non-supported battery may cause damage to your phone. Use a Samsung supported battery only.

Install the Battery

1. Together, press the battery cover release latch and slide the battery cover down and lift up to remove it.



2. Insert the lower end of the battery in the direction of the arrow printed on the battery into the phone housing. The gold contacts on the bottom end of the battery should match up with those on the phone.
3. Push the top end of the battery down until it snaps into place.



- Slide the battery cover over the phone's housing and press down until it snaps into place.



Remove the Battery

- Together, press the battery cover release latch and slide the battery cover down and lift up to remove it.






- Use your finger to lift the battery (top end first) up and away from the phone.



Charge the Battery

Your phone is powered by a rechargeable standard Li-ion battery. Only use Samsung-approved charging devices and batteries. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

Battery Indicator

The battery indicator  in the upper-right corner of the display indicates battery power level. Four bars indicate a full charge, while an empty icon  indicates an almost empty battery. Two to three minutes before the battery becomes too low to operate, a blinking empty battery icon  appears and a tone sounds. If you continue to operate the phone without charging, it shuts down.

Travel Charger

The travel charger is a convenient, light-weight charger that rapidly charges your phone from any 120/ 220 VAC outlet.

1. Plug the large end of the travel charger into a standard 120/220 VAC wall outlet. Insert the smaller end of the travel charger into the charger/ accessory connector at the bottom end of the phone.



Note: You can use your phone while charging, however, the battery charges faster if the phone is turned off.

Important! For information on UL Warning, see "UL Certified Travel Adapter" on page 126.


Section 3: Call Functions

Topics Covered

- Making a Call
 - Answering a Call
 - Call In-Progress Options
 - Recent Calls
 - Roaming
 - TTY
 - VoiceSignal®
-


This section describes how to make or answer a call. It also includes the features and functionality associated with making or answering a call.

Making a Call


1. Enter the number you want to call using the keypad.
2. Press .

Making Calls Using Contacts

Contacts are entries that you create to store names, numbers, and other information for people or groups of interest. If you've already entered information into your Contacts list, you can recall and dial the contact easily. For more information, refer to "Adding a Contact" on page 49.




1. Press the right soft key  **Contacts**.
2. Press the navigation up and down keys until the contact that you want to call is highlighted.

Tip: To quickly locate a name in the Contacts list turn Quick Search on, press (or multi-press) any key on the keypad that corresponds to the first, second, and/or third letters of the contact's name.

3. When the desired contact is highlighted, press  **VIEW**. Details for the contact appear in the display.
4. If the entry contains more than one number, use the navigation up and down keys to highlight the desired number.




5. Press  to call the number.

Answering a Call

When you receive an incoming call, press the  key to answer the call or **Ignore** () soft key to send the call to voicemail, or **Quiet** () soft key to silence the ringer.

Note: To change answer options, see "Answer Options" on page 86


Answering Call-Waiting Calls

- When you receive a new call while on a call, press  and answer the new call or let the new call go to your voicemail.
- If you press  and answer the incoming call, the original caller is placed on hold. To return to your original call press .



Call In-Progress Options

Access numerous menus and features even while in a call.

Note: If the call is disconnected while accessing the Call In-Progress Options, the Options menu disappears from the display and the phone returns to main screen.

1. While in a call, press the right soft key  **Options**. The following menu items appear in the display.
 - **Messaging:** Open the Messages menu.
 - **Contact List:** Open the contacts to view.
 - **Recent Calls:** Displays your recent incoming, missed and outgoing calls.
 - **Bluetooth Menu:** Displays your Bluetooth menu.
 - **Main Menu:** Displays the Main menu.
 - **Notepad:** Displays notepad.
 - **Voice Record:** Records the caller's conversation.

Note: Recording a call may require consent from the person being recorded. User should determine applicable law and take appropriate steps to comply.

2. Use the navigation key to highlight a menu. Press  to open the highlighted menu or to activate the feature.
3. Press the left soft key  **Mute/Unmute** your mobile phone audio.
4. Press and hold the **Speakerphone**  button to hear the phone conversation through the speaker rather than the earpiece.










Recent Calls

When you dial, miss, or receive a call, a record of the call is saved in Recent Calls. These types of calls are listed below.

- **Missed:** Displays any missed calls.
- **Received:** Displays any received calls that were answered.
- **Dialed:** Displays all outgoing calls made from your phone.
- **All:** Displays all missed, received, and outgoing calls made from your phone.




Viewing Call Information

Recent Calls retains information such as the duration, date and time, and whether the call was received, dialed, or missed.





1. At the idle screen, press the  key.
Or press  **MENU** then press the up or down navigation key to highlight  **Recent Calls** and press . Use the navigation key to select a category and press . **Continue to step 3.**
2. Press the left or right navigation key to highlight the call log that contains the number you want to view and press .
3. Press the down navigation key to highlight the desired number.
4. Once the desired number is highlighted, press  **OPEN**.
5. The following information appears in the display:
 - **Call Type:** The title bar displays if the call is a missed, dialed, or received.
 - **Name:** If the caller is in your Contacts list, their name is listed here as well as the appropriate icon to indicate mobile, work, or home number. This information only appears if the caller is in your Contacts list.
 - **Number:** Displays the telephone number.
 - **Time:** The time of the call.
 - **Date:** The date of the call.
 - **Duration:** The duration of the calls made or receive.
6. Press the right soft key  **Options** to display the following options:
 - **Save:** Save the number to your Contacts list.
 - **Details:** Shows details of caller if they are in your Contacts list. Otherwise, this option is not displayed.
 - **Erase:** Delete the call from Call History.
 - **Lock/Unlock:** Locks or unlocks the entry to prevent accidental deletion.
 - **Erase All:** Delete the entire Call History list at one time.
 - **View Timers:** Select to view the call timers for your phone.
7. Press the down navigation key to highlight an option. Press  to enter the highlighted option's sub-menu.

Call History Icons













When you view Recent Calls, an icon to the left of the number indicates the type of call.





-  Indicates a Missed call
-  Indicates a Dialed call
-  Indicates a Received call

Making Calls Using Call History

1. Press  then press up or down navigation key until the desired number is highlighted.
2. Press  to call the highlighted number. Or, you can press  **OPEN**, then press  to call the highlighted number.




Creating or Updating Contacts Using Call History

1. Press  then press up or down navigation key until the desired number is highlighted.
2. Press the right soft key  **Options**. **Save** is highlighted. Press .
3. Press  **Add New Contact** to enter the number as a new contact, or press  **Update Existing** add the number to an existing contact.
4. If you selected **Add New Contact**, the following types are available.
 -  Mobile 1
 -  Mobile 2
 -  Home
 -  Work
 -  Fax
5. If you selected **Update Existing**, proceed to step 10.
6. Use the up/down navigation keys to highlight the desired entry type (mobile 1, mobile 2, home, work, etc.) then press .
7. Enter a name for the entry using the keypad. Press the left soft key  **Abc** if you wish to select a different method of text entry, such as Word, Abc, ABC, 123, or Symbols.





- To assign a **Speed Dial** location, use the up/down navigation key to highlight the number you would like to assign to a **Speed Dial** location and press the right soft key  **Options**. Highlight **Set Speed Dial** and press .
Highlight an unassigned location and press  **SET**. A confirmation message appears in the display, **Yes** is highlighted, press  to add Contact to the speed dial location.

Note: Voicemail is assigned to Speed Dial location 1.





Note: You can assign a speed dial location to each number associated with the contact (Home, Work, Mobile, Mobile 2, and Fax.).

- When you're finished entering information for the entry, press  **SAVE**. The entry is saved to your Contacts.
- If you selected **Update Existing**, the Contact List opens in Search mode. Use the navigation key to browse through entries, or enter the name of the entry using the keypad. Once you've highlighted the entry you wish to add the number to, press .
- An **UPDATE EXISTING** pop-up screen with a selection list of entry types displays. Use the up or down navigation keys to highlight the desired type then press . The number is added to the selected entry and saved to your Contacts.

Delete Call History Entries

- Press  then press up or down navigation key until the desired number is highlighted.
- Press the right soft key  **Options**. A pop-up menu appears in the display.
- Press the down navigation key to highlight **Erase** and press . Select **Yes** or **No** at the **ERASE ENTRY?** pop-up screen.
- Press .

Delete All Call History Entries

1. Press .
2. Press the right soft key  **Options**. A pop-up menu appears in the display.
3. Press the down navigation key to highlight **Erase All** and press . Select **Yes** or **No** at the **ERASE ALL ENTRIES?** pop-up screen.
4. Press .

Roaming

What is Roaming?

Your phone can roam on other digital networks. Roaming occurs when you travel outside a pre-designated coverage area. The roaming icon displays when roaming is active and extra charges may apply when making or receiving calls.

Note: Some features may be unavailable while roaming.







Roaming Options

The following roaming options are available:

- **Home Only** - Your phone is available for normal operation only in the designated coverage area.
- **Automatic:** The preferred roaming list is used to acquire service.









Note: Contact your service provider for information regarding preferred systems.

To change your Roaming option, follow these steps:

1. Press  **MENU**. Use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**.
3. Press  **System Select**.
4. Use the up or down navigation keys to choose the setting you want, and press .

TTY

Your phone is fully TTY compatible. Connect the TTY equipment to the headset jack, which is located on the left side of the phone. Before you can use your phone with a TTY device, you'll need to enable TTY functions in the phone.

1. Press  **MENU**. Use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**.
3. Press  **TTY Mode**. The TTY Mode screen displays.
4. A warning appears in the display stating **"ENABLING TTY WILL DISABLE HEADSET AUDIO. CONTINUE?"**
Use the up or down navigation key to highlight **Yes** and press  to proceed to TTY MODE screen.
Use the up or down navigation key to highlight **No** and press  to return to **Call Settings** menu.
5. Use the up or down navigation keys to select one of the following:
 - **TTY Full**
 - **TTY + Talk (VCO)**
 - **TTY + Hear (HCO)**
 - **TTY Off**
6. Press  to make your selection. The **TTY MODE SET** screen displays.

VoiceSignal™

VoiceSignal is advanced speech recognition software that can be used to activate a wide-variety of functions on your phone. VoiceSignal software automatically voice activates all contacts for voice dialing and searching, no pre-recording or training needed. Speak phone numbers naturally to dial, and use voice commands to launch applications and navigate phone menus.







VoiceSignal Settings

You can adjust the settings and preferences for VoiceSignal by opening Voice Commands menu. Using this menu, you can change the following Voice Command features:

- Tips for adapting Digit Dial
- Digit Dial Adaptation
- Reset Digit Dial Adaptation
- Call Digit Dialing



- Call Name Dialing
- Send Text Message
- Send Picture
- Name Lookup
- Opening Apps
- Checking Phone Status

To access the VoiceSignal Settings menu, follow these steps:

1. Press  **MENU**. Use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**, then  **Voice Commands**, and  **Voice Settings**.
3. Use the navigation keys to select the setting you want to change. The following options are available:
 - **Choice Lists:** If VoiceSignal is not absolutely confident that it has correctly identified a name or number, it can display a choice list of up to three possibilities, and prompt you to confirm the correct one. You can control when choice lists appear by changing the Choice Lists setting to the following:
 - **Automatic:** VoiceSignal displays a choice list when it is not confident it has identified the correct choice from among multiple alternatives.
 - **Always On:** When there are multiple alternatives, VoiceSignal always displays a choice list.
 - **Always Off:** VoiceSignal never displays a choice list. Instead, the application picks the best from among the possible choices.
 - **Sensitivity:** In VoiceSignal, sensitivity controls the balance between rejecting too much, which means the phone frequently does not recognize names, numbers, or commands, and rejecting too little, which means it frequently recognizes something even if nothing was said. When VoiceSignal rejects an utterance, it displays a message such as “Please repeat...” or “No match found.” If you frequently experience these messages, you might be able to get better recognition by adjusting the Sensitivity setting toward **Reject Less**. If you frequently experience false activations (VoiceSignal detects a wrong match), you might be able to get better performance by adjusting the Sensitivity setting toward **Reject More**.
 - **Digit Dialing:** Use the Digit Dialing menu to adapt digit dialing to your voice.
 - **Adapt Digits:** Lets you adapt digits, which can improve speech recognition of phone numbers. Adaptation takes about 60 seconds.
 - **Reset Digits:** Erases any digit adaptation you have done and resets digit recognition to the factory default. If you have not adapted digits, this option is grayed out.

- **Sound:** You can customize the VoiceSignal user interface by turning playback on or off for prompts, names, and numbers. You can also change the speed and volume of name playback.
 - **Prompts:** Turns playback on or off for prompts such as “Please say a command.”
 - **Digits:** Turns playback on or off for digits, for example, when confirming a phone number.
 - **Names:** Turns playback on or off for names.
 - **Name Settings:** Adjusts the speed and volume of name playback.
 - **Speakerphone:** Turns speakerphone on or off when speech recognition is activated.
- **VoiceMode:** Use the VoiceMode menu to adapt VoiceMode to your voice. You must adapt VoiceMode before you can use the VoiceMode input mode in the text-messaging client.
 - **Adapt VoiceMode:** Adapt VoiceMode to your voice, which improves speech recognition of VoiceMode in the text-messaging client.
 - **Reset VoiceMode:** Erases any VoiceMode enrollment data that is currently stored. If you have not adapted VoiceMode, this option is grayed out.
 - **Tutorial:** Displays the VoiceMode tutorial.
- **About:** Displays information about VoiceSignal including version number, build number, and device model number.

You can also access the VoiceSignal Settings menu by following these steps:

1. Press and hold the  key.
2. Press the right soft key  **Settings**.
3. Use the navigation keys to select the setting you want to change.

Adapting VoiceSignal

Voice dialing works well for most people without special adaptation. However, people with strong accents or unique voice characteristics may receive better results after adapting the system to match their voices.

You should adapt Digit Dial only if the system is frequently unable to recognize your speech. After you adapt Digit Dial, your phone is customized to your voice, and your voice only. Others will not be able to use it unless they reset the phone to factory defaults.










Adaptation involves recording several digit sequences to adapt the system to the unique properties of your voice. The adaptation process takes about three minutes.

Tips for adapting Digit Dial

- Adapt digits in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, and say each digit distinctly.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, re-record that sequence.
- Only adapt digits if you regularly have problems with digit dialing. Once adapted, digit dialing will not work as well for other people using your phone.
- Adapt Digit Dial to your voice.










Digit Dial Adaptation

To access the Adapt Digits menu, follow these steps:

1. Press  **MENU**. Use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**, then  **Voice Commands**.
3. Press  **Voice Settings**, then  **Digit Dialing**.
4. **Adapt Digits** is highlighted. Press .
5. A short description of the Adapt Digits displays.
6. Read the description until you are comfortable to proceed, then press .
7. Your phone displays the first digit sequence and “Please say” plays through the speaker followed by the four digits appearing in the display. Wait for the beep and repeat the digits using your normal tone of voice.
8. After a moment, the phone plays back the recording and prompts “Did the recording sound ok?” If the recording was good, say “Yes.” If you need to re-record, say “No.”
If you say “No,” the phone prompts you to pronounce the digits again. Wait for the beep and then re-record. Repeat this step until you’re satisfied with the recording.
9. After confirming that the recording sounds ok, repeat the recording process with the next set of digits. After ten sets of digits, the phone indicates that adaptation is complete.

Reset Digit Dial Adaptation

This option erases an adaptation and resets Digit Dial to its original state.

1. Press  **MENU**. Use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**, then  **Voice Commands**.
3. Press  **Voice Settings**, then  **Digit Dialing**.
4. Highlight  **Reset Digits** and press . The Reset Digit Adaptation screen displays requesting confirmation of reset.

Note: If you have not performed the Adapt Digits function, the Reset Digits option will not be accessible.

5. Press  to proceed. Digit Adaptation Reset is completed.


VoiceSignal Commands

The following is a list of functions that you can perform using VoiceSignal speech recognition on your phone.

- **Call <Name or #>**: Dial by saying a Name in your Contacts list; Name and a Location (home, work, mobile); or by saying the number you want.
- **Send <Msg Type>**: Send a TXT message, Picture message, or Video message, to a number or to someone in your Contacts list.
- **Lookup <Name>**: Open the contact record for any name in your Contacts list.
- **Play <Playlist>**: Open the playlist.
- **Go to <Menu>**: Open any application installed on your device.
- **Check <Item>**: Provides details of your coverage, signal strength, and battery level.
- **My Account**: Open details about your Verizon Wireless account.
- **Help Guide**: Displays helpful information on using the VoiceSignal features.

Call Digit Dialing


Digit Dial allows you to dial any phone number by simply speaking the digits into the phone. No training is necessary, and Digit Dial is programmed to understand natural speech.

1. Press and hold the  key.
2. After a brief pause, a list of optional commands appears in the display and the audio prompt "Please say a command" plays through the earpiece or or speakerphone--if it is enabled.
3. Say "Call" at a distance of 3-12 inches from the phone in a natural voice.


4. “Say the name or number” plays through the earpiece/speakerphone.
5. To use Digit Dialing, say the area code and number that you want to dial into the microphone, clearly and naturally.
6. The number that you said is repeated through the earpiece/speakerphone and your phone dials the number.
7. If VoiceSignal is not sure of the number that you said, a list of possible matches appears in the display.
8. You’re asked to confirm the correct number as VoiceSignal displays the results. Say “Yes” or “No” to confirm or reject the number when prompted.

Call Name Dialing

To use Name Dial, you’ll need to have entries stored in your Contacts list. For more information, refer to *“Adding a Contact”* on page 49.

1. Press and hold the  key.
2. After a brief pause, a list of optional commands appears in the display and the audio prompt “Please say a command” plays through the earpiece or speakerphone--if it is enabled.
3. Say “Call” at a distance of 3-12 inches from the phone in a natural voice.
4. “Say the name or number” plays through the earpiece or speakerphone.
5. To use Name Dialing, say the name of the contact that you want to dial.
6. The name that you said is repeated through the earpiece/speakerphone and your phone dials the number.
7. If VoiceSignal is not sure of the number that you said, a list of possible matches appears in the display.
8. You’re asked to confirm the correct number as VoiceSignal displays the results. Say “Yes” or “No” to confirm or reject the number when prompted.
9. The location is repeated through the earpiece/speakerphone and your phone dials the number.


Send Text MSG

1. Press and hold the  key.
2. A list of commands appears in the display and the audio prompt “Please say a command” plays through the earpiece or speakerphone.
3. Say “Send Text” at a distance of 3-12 inches from the microphone. “Say the name or number” plays through the earpiece or speakerphone.

4. Say the name exactly as it is displayed in your Contacts list, first name followed by last name.
5. The contact name appears in the **To** field. For more information, refer to *"Creating and Sending TXT Messages"* on page 59.


Send Picture

Send Picture allows you to send a Picture Message. You can use entries stored in My Pictures or you can take a picture of an image using the camera.

1. Press and hold the  key.
2. A list of commands appears in the display and the audio prompt "Please say a command" plays through the earpiece or speakerphone.
3. Say "Send Picture" at a distance of 3-12 inches from the microphone. "Say the name or number" plays through the earpiece or speakerphone.
4. Say the name exactly as it is displayed in your Contacts list, first name followed by last name.
5. The contact name appears in the **To** field. For more information, refer to *"Creating and Sending Picture or Video Messages"* on page 61.


Name Lookup

To perform a name lookup, you'll need to have some entries in your Contacts list.

1. Press and hold the  key.
2. A list of commands appears in the display and the audio prompt "Please say a command" plays through the earpiece or speakerphone.
3. Say "Lookup" at a distance of 3-12 inches from the microphone. "Say the name or number" plays through the earpiece or speakerphone.
4. Say the name exactly as it is displayed in your Contacts list, first name followed by last name.
5. The contact name appears in the display with other information that you've entered for that contact.


Opening Apps

To open any application on your phone using VoiceSignal perform the following.

1. Press and hold the  key.
2. A list of commands appears in the display and the audio prompt "Please say a command" plays through the earpiece or speakerphone.

3. Say “Go To” at a distance of 3-12 inches from the microphone. A list of options displays and a prompt of “Please choose” plays through the earpiece or speakerphone.
4. The menu option spoken opens.

Checking Phone Status

1. Press and hold the  key.
2. A list of commands appears in the display and the audio prompt “Please say a command” plays through the earpiece or speakerphone.
3. Say “Check” at a distance of 3-12 inches from the microphone. “Please choose” plays through the earpiece or speakerphone.
4. The option spoken opens.



Section 4: Menu Navigation



Topics Covered

- Menu Navigation
 - Menu Outline
-

This section explains the menu navigation for your phone. It also includes an outline of all the available menus associated with your phone.

Menu Navigation


Access menus using the navigation keys, two soft keys  , or use a shortcut.





1. Press  **MENU**. The first of several menus appear in the display.
2. Use the navigation keys to browse phone menus.
3. Press  to enter the menu or sub-menu presently appearing in the display.

Return to the Previous Menu

Press  to return to the previous menu.

Navigate Using Shortcuts

You can also access menus and sub-menus using menu numbers. This method is often called a “shortcut.” To shortcut to a menu or sub-menu, press  **MENU**, then enter the menu and/or sub-menu number(s) for the feature in question.

1. Press  **MENU** . **Contacts** is highlighted, press .
2. Press the number of the menu. Example, press  **Groups**.

Navigation Key Shortcuts

Press a navigation key (as illustrated below) to launch its corresponding application.



The Navigation key can be customized to select other functions. For more information, refer to "Set Shortcut Key" on page 81.

1. Press **MENU**, use the navigation key to highlight **Settings & Tools** and press .
2. Press **Phone Settings**, **Set Shortcut Key**. The shortcut key list displays.
3. Use the navigation key to change the setting and press to save your selection.

Menu Outline

The following list shows the menu structure and indicates the number assigned to each option.



GET IT NOW

- 1: Music & Tones
 - 1: V CAST Music
 - 2: Get New Ringtones
 - 1: Get New App.
 - 3: My Ringtones
 - 1: Get New Ringtones
 - 1: Get New App.
 - 4: My Music
 - 5: My Sounds
 - 1: Record New
 - 6: Sync Music
- 2: Picture & Video

- 1: V CAST Mobile TV
- 2: V CAST Videos
- 3: Get New Pictures
 - 1: Get New App.
- 4: My Pictures
- 5: My Videos
- 6: Take Picture
- 7: Record Video
- 8: PIX Place
- 3: Games
 - 1: Get New App.
- 4: News & Info
- 5: Tools on the Go
 - 1: Get New App.
- 6: Extras
 - 1: Get New App.

MESSAGING

- 1: New Message
 - 1: TXT Message
 - 2: Picture Message
 - 3: Video Message
 - 4: Sketch Message
 - 5: Postcard Message
- 2: Inbox
- 3: Sent
- 4: Drafts
- 5: Voicemail
- 6: Email
- 7: Mobile IM
- 8: Chat

CONTACTS

- 1: New Contact
- 2: Contact List
- 3: Groups
 - 1: No Group
 - 2: Business
 - 3: Colleague

- 4: Family
- 5: Friends
- 4: Speed Dials
- 5: My Name Card

RECENT CALLS

- 1: Missed
- 2: Received
- 3: Dialed
- 4: All
- 5: View Timers

SETTINGS & TOOLS

- 1: My Account
- 2: Tools
 - 1: Voice Commands
 - 1: Voice Dial
 - 2: Voice Settings
 - 3: Menu Readout
 - 4: Call Alert
 - 2: Calculator
 - 1: Normal
 - 2: Tip
 - 3: Converter
 - 3: Calendar
 - 4: Alarm Clock
 - 5: World Clock
 - 6: Stop Watch
 - 7: Notepad
 - 8: File Viewer
- 3: Sound Settings
 - 1: Master Volume
 - 2: Call Sounds
 - 1: Call Ringtone
 - 1: Get New Ringtones
 - 2: Call Vibrate
 - 3: Alert Sounds
 - 1: TXT Message
 - 1: Tone

- 1: Get New Ringtones
 - 2: Vibrate
 - 3: Reminder
- 2: Pic-Video Message
 - 1: Tone
 - 1: Get New Ringtones
 - 2: Vibrate
 - 3: Reminder
 - 3: Voicemail
 - 1: Tone
 - 1: Get New Ringtones
 - 2: Vibrate
 - 3: Reminder
 - 4: Device Connect
- 4: Dial Sounds
- 5: Keypad Volume
- 6: Earpiece Volume
- 7: Service Alerts
 - 1: ERI
 - 2: Minute Beep
 - 3: Call Connect
- 8: Power On/Off
 - 1: Power On
 - 2: Power Off
- 4: Display Settings
 - 1: Banner
 - 1: Personal Banner
 - 2: ERI Banner
 - 2: Backlight
 - 1: Display
 - 1: Duration
 - 2: Brightness
 - 2: Keypad
 - 3: Wallpaper
 - 1: My Pictures
 - 2: My Videos
 - 4: Display Themes
 - 5: Dial Font

- 1: Style
- 2: Size
- 6: Menu Font Size
- 7: Clock Format
- 5: Phone Settings
 - 1: Standalone Mode
 - 2: Set Shortcut Key
 - 3: Language
 - 4: Location
 - 5: Slide Settings
 - 1: Auto Lock
 - 2: Backlight Wake-Up
 - 6: Security
 - 1: Lock Mode
 - 1: Device
 - 2: Location
 - 2: Edit Code
 - 3: Reset Settings
 - 7: System Select
 - 8: NAM Selection
 - 9: PC Connection
 - 0: Quick Search
- 6: Call Settings
 - 1: Answer Options
 - 2: Auto Retry
 - 3: TTY Mode
 - 4: One Touch Dial
 - 5: Voice Privacy
 - 6: Call Restrictions
 - 1: Outgoing
 - 2: Incoming
 - 3: Contacts
 - 7: Data Settings
 - 8: DTMF Tones
- 7: Bluetooth Menu
 - 1: Add New Device
- 8: Memory
 - 1: Save Options

2: Phone Memory

3: Card Memory

9: Phone Info

1: My Number

2: SW Version

3: Icon Glossary


Section 5: Entering Text

Topics Covered

- Changing the Text Entry Mode
 - Entering Text Using VoiceMode
 - Using Word Mode
 - Entering Upper and Lower Case
 - Entering Symbols
 - Entering Numbers
-

This section outlines how to select the desired text input mode when entering characters into your phone. This section also describes how to use the T9 predictive text entry system to reduce the amount of key strokes associated with entering text.

Changing the Text Entry Mode


1. While composing a message in the Text area, press the right soft key 

Options to display the following options:

- **Save As Draft:** Save the message to your Draft folder.
- **Add Graphic:** Add preloaded and downloaded graphics to the message.
- **Add Animation:** Add preloaded and downloaded animations to the message.
- **Add Sound:** Add preloaded and downloaded sounds to the message.
- **Add Quick Text:** Choose from up to 12 pre-loaded messages.









Tip: Add 18 additional messages by pressing the right soft key  **New.** Erase pre-loaded and new Quick text messages by pressing the left soft key  **Erase.**

- **Add Name Card:** Select from My Name Card or Contacts to add to the message.
- **Edit Text Format:** Change Font Size, Text Alignment, Style, Text Color and Text Background Color.
- **Priority Level:** Save the message with a High or Normal priority.
- **Callback #:** Provides the option to send a callback number with the message.
- **Validity Period:** Save the message for the assigned date and time.
- **Deferred Delivery:** Save the message to be delivered at the assigned delivery date and time.




- **Enh. Delivery Ack:** Displays a pop-up screen notifying the message sent has been received.
 - **Cancel Msg:** Cancels the message and returns to Messaging menu.
2. While composing a message, press left soft key  **Abc** to display a pop-up menu with the following Text Entry Mode options:
 - **VoiceMode**
 - **Word**
 - **Abc**
 - **ABC**
 - **123**
 - **Symbols**

Entering Text Using VoiceMode

VoiceMode dictation software allows you to convert your speech to text when sending a Text, Picture, or Video message. Combining VoiceMode with the Send Text, Send Picture and Send Video voice commands, you can address, compose, and send a text message using just your voice and a few keys.





1. Press the left soft key  **Message**, then press  **New Message**,  **TXT Message** to compose a new text message.
2. Enter the phone number or email address of the recipient, then press the down navigation key to move to the **Text** field.
3. Press the left soft key  **Abc** to display a pop-up menu containing text entry mode options.
4. **Abc** is highlighted by default. Use the up/down navigation keys to highlight **VoiceMode**, then press . The text entry mode indicator changes from **Abc** to **Voice**. You will see the VoiceMode active indicator  on the top status bar when VoiceMode is "listening" for your input.
5. Press and hold  while speaking each word distinctly and clearly into the microphone. You will see the VoiceMode active indicator  on the top status bar when VoiceMode is "listening" for your input.


Note: If you have never adapted VoiceMode to your voice for speech recognition, it will prompt you to do that the first time. (This will take a few minutes.)

While speaking text, if VoiceMode is not sure what was spoken, it will highlight the word in red. Press  while on that word to see a list of possibilities. Press the up/down navigation key to highlight the correct word and press . Then press and hold  to continue dictating text.


Using Word Mode

Word recognizes the most commonly used word for any sequence of key presses and inserts that word into your message. It's much faster than the traditional method of text entry (Abc) and requires only one key press per letter of the word that you're spelling.




1. Press the left soft key  **Message**, then press  **New Message**,  **Text Message** to compose a new text message.
2. Enter the phone number or email address of the recipient, then press the down navigation key to move to the **Text** field.
3. Press the left soft key  **Abc** to display a pop-up menu containing text entry mode options.

Abc is highlighted by default. Use the up/down navigation keys to highlight **Word**, then press . Now, for practice, enter the word "Hello" into your message by pressing each of the following keys only once:











Word recognizes that the most frequently used word for the sequence of numbers entered. The word you just entered is "HELLO." If more than one word shares the same sequence, Word provides the most common of the two. Press  to display other words in the dictionary, if available.

Entering Upper and Lower Case

- Enter characters while in **ABC** mode by pressing the key that contains the desired characters  for "G".
- Press the key repeatedly to cycle through other available characters for that key.
- Pause briefly when the desired character appears in the display to accept the character and therefore insert it into the message.
- Press  to enter a space.
- To cycle between uppercase, lower case, and initial caps for characters in **ABC** mode, briefly press .









Entering Symbols

Symbol mode enables you to enter symbols such as @ or % into a text message.

1. Press the left soft key  **Message**, then press  **New Message**,  **TXT Message** to compose a new text message.
2. Enter the phone number or email address of the recipient, then press the down navigation key to move to the **Text** field.
3. Press the left soft key  **Abc** to display a pop-up menu containing the text entry mode options.
4. **Abc** is highlighted by default. Use the up/down navigation keys to highlight **Symbols**, then press . The first of three screens containing symbols appears in the display.
5. Press  **Prev** or  **Next** to page through the other symbols, if necessary.
6. Enter the key that corresponds with the symbol that you wish to enter. For example, press  for an exclamation point (!) on the first page of symbols.
7. Repeat steps 3 through 6 to insert as many symbols into your message as desired.

Entering Numbers

Enter numbers into a text message while in number mode (**123**). For more information, refer to *"Changing the Text Entry Mode"* on page 43.

1. Press the left soft key  **Message**, then press  **New Message**,  **TXT Message** to compose a new text message.
2. Enter the phone number or email address of the recipient, then press the down navigation key to move to the **Text** field.
3. Press the left soft key  **Abc** to display a pop-up menu containing the text entry mode options.
4. **Abc** is highlighted by default. Use the up/down navigation keys to highlight **123**, then press .
5. Enter the key that corresponds with the number that you wish to enter. For example, press  for the number 4.
6. When you are finished adding numbers, press the left soft key  **123** to change to another Text Entry Mode or press  **SEND** to send your message.

Section 6: Understanding Your Contacts






Topics Covered

- Opening Contacts Menu
 - Contacts Icons
 - Adding a Contact
 - Adding Pauses
 - Finding a Contacts Entry
 - Editing an Existing Contact Entry
 - Deleting a Contact Entry
 - Contact Groups
 - Speed Dialing
 - My Name Card
 - Finding My Phone Number
-

This section allows you to manage your daily contacts by storing their name and number in your Address Book. Address Book entries can be sorted by name, entry, or group.







Opening Contacts Menu

The Contacts menu provides access to powerful features such as adding Groups, creating and sending V-cards, and viewing the phone number assigned to your phone by Verizon Wireless.






1. Press  **MENU**.  **Contacts** is highlighted, press .
 - **New Contact:** Add a number, or e-mail address to your Contacts.
 - **Contact List:** Find a phone number by Name.
 - **Groups:** Add new or rename one of your five default groups.
 - **Speed Dials:** Set a speed dial for a contact.
 - **My Name Card:** Create a business card, which can then be sent to others as an attachment
2. Use the navigation key to highlight the  **Contacts** sub-menu of your choice, then press .

Contacts Icons

You can assign multiple entries to a contact. The icons in the following table represent all available entry types

-  Mobile 1 icon. Enter a mobile number for the entry in this field.
-  Home icon. Enter a home number for the entry in this field.
-  Work icon. Enter the work number for the entry in this field.
-  E-mail 1 icon. Enter an e-mail address for the entry in this field.
-  Group icon. Select an available group to associate with the entry in this field.
-  Picture icon. Add a Picture Caller ID from My Pictures.

Note: Picture must be taken with resolution set to Picture ID.








-  Ringtone icon. Select a ringtone to associate with the entry in this field.
-  Mobile 2 icon. Enter a secondary mobile number for the entry in this field.
-  Fax icon. Enter a fax number for the entry in this field.
-  E-mail 2 icon. Enter a secondary e-mail address for the entry in this field.
-  Note icon. Enter a note for the entry in this field.

Adding a Contact

When you add information to your Contacts, you can add it as a new entry or as an existing entry.


Method 1

Creating a New Contact

1. Press  **MENU**, then press  **Contacts**, press  **New Contact** to enter the contact information.
2. Enter a name for the entry using the keypad.
3. Use the navigation key to highlight the appropriate type (**Mobile 1**, **Mobile 2**, **Home**, **Work**, **E-mail**, etc.). Once highlighted, use the keypad to enter required information.
Use the navigation key to highlight other type fields, if desired. Enter information using the keypad.
4. To assign a **Speed Dial** location after entering the number, press the right soft key  **Options**. Highlight **Set Speed Dial** and press .
Highlight an unassigned location and press  **SET**. A confirmation message appears in the display, **Yes** is highlighted, press  to add the Contact to the speed dial location.

Note: Voicemail is assigned to Speed Dial location 1.













Note: You can assign a speed dial location to each number associated with the contact (Home, Work, Mobile 1, Mobile 2, and Fax.).





5. When you're finished entering information for the entry, press  **SAVE** to save the entry to your Contacts.


Method 2

Storing a number from the main screen

You can add new numbers to the Contacts by simply entering the number while in the main screen, then following the necessary prompts to complete the process.

1. Enter the number that you wish to save using the keypad, then press the left soft key  **Save**. You're prompted to select from **Add New Contact** or **Update Existing**.
2. Press  **Add New Contact** to enter the number as a new contact, or press  **Update Existing** to append the number of an existing contact.
3. If you selected **Add New Contact**, the following types are available.
 -  Mobile 1
 -  Mobile 2
 -  Home
 -  Work
 -  Fax
4. If you selected **Update Existing**, proceed to step 9.
5. Use the up/down navigation keys to highlight the desired entry type (mobile, home, work, etc.) then press .
6. Enter a name for the entry using the keypad. Press the left soft key  **Abc** if you wish to select a different method of text entry, such as Word, Abc, ABC, 123, or Symbols.
7. To assign a **Speed Dial** location, use the up/down navigation key to highlight the number you would like to assign to a **Speed Dial** location and press the right soft key  **Options**. Highlight **Set Speed Dial** and press .

Highlight an unassigned location and press  **SET**. A confirmation message appears in the display, **Yes** is highlighted, press  to add. When you're finished entering information for the entry, press  **SAVE**. The entry is saved to your Contacts.
8. If you selected **Update Existing**, the Contact List opens in Search mode. Use the navigation key to browse through entries, or enter the name of the entry using the keypad. Once you've highlighted the entry you wish to append the number, press .



9. An **UPDATE EXISTING** pop-up screen with a selection list of entry types displays (**Mobile 1, Mobile 2, Home, Work, E-mail**, etc.). Use the up or down navigation keys to highlight the desired type then press . The number is appended to the selected entry and saved to your Contacts.

Method 3

Storing Numbers After a Call




Once you've finished a call, you can store the number of the caller to your Contact List.

Note: If the call was incoming and Caller ID information was unavailable, then the store option is also unavailable.

1. After you press  to end your call, the call time, length of call and phone number appears in the display.
2. Press the right soft key  **Save**. You're prompted to confirm this as a **Create New**, or **Update Existing**.
3. Follow the on-screen prompts to designate other information.

Adding Pauses




Calls to automated systems often require a password or account number. Instead of manually entering numbers each time, store the numbers to your Contacts along with special characters called pauses.

1. Enter the number.
2. Press  **Options** use the navigation key to highlight **Wait** (A "W" appears in the display.) or **2-sec Pause** (A "P" appears in the display.) and press .
 - **Wait:** A hard pause stops the calling sequence until further input from you.
 - **2-sec pause:** A two-second pause stops the calling sequence for two seconds and then automatically sends the remaining digits.
3. When you're finished entering information for the entry, press  **Save**.
4. Continue with Step 2, Method 2 of **Adding a Contact**.

Note: Entering multiple two-second pauses extends the length of a pause. For example, two consecutive two-second pauses cause a total pause time of four seconds. Keep in mind pauses count as digits towards the 48-digit maximum.

Finding a Contacts Entry

You can quickly open the Contacts list to view entries you've saved.

1. Press  **MENU**, then press  **Contacts**, press  **Contact List**





Tip: Alternatively, press the right soft key  **Contacts** to access the Contact List.

2. In the Search field, enter the first and second letters of the name you wish to search until it is highlighted.

Editing an Existing Contact Entry

1. Press  **MENU**, then press  **Contacts**, press  **Contact List**.




Tip: Alternatively, press the right soft key  **Contacts** to access the Contact List.

2. Use the navigation key to highlight the contact list entry and press the left soft key  **Edit**.
3. Use the navigation key to highlight the name, number, e-mail address, or other field that you wish to edit.
4. Press  to backspace and delete numbers, text, or symbols.
5. Press and hold  to erase all numbers in the highlighted field.
6. Use the keypad to re-enter numbers, text, or symbols.
7. When you're finished editing the entry, press  **SAVE**. Your changes are saved.

Deleting a Contact Entry

1. Press  **MENU**, then press  **Contacts**, press  **Contact List**.

Tip: Alternatively, press the right soft key  **Contacts** to access the Contact List.





2. Use the navigation key to display the contact list entry and press  **VIEW**.
3. Press the left soft key  **Erase**.
4. A pop-up "**ERASE ENTRY?**" screen displays.
5. Highlight **Yes** or **No**, then press .

Contact Groups




You can place Contact entries into categories, called “**Groups**.” Groups allow you to search your Contacts faster, quickly send messages to one or more group members, and more.

Note: By default, new entries to your Contacts are placed into the No Group unless another group is specified.





View Groups

1. Press  **MENU**, press  **Contacts** then press  **Groups**. The following groups appear in the display.
 - **No Group**
 - **Business**
 - **Colleague**
 - **Family**
 - **Friends**
2. Use the navigation key to highlight the desired group, then press  to access the group and view its contents.

Move an Entry to Another Group






1. Press  **MENU**, then press  **Contacts**, press  **Contact List**. Your Contact List displays.

Tip: Alternatively, press the right soft key  **Contacts** to access the Contact List.

2. Press the left soft key  **Edit**. Use the up/down navigation key to scroll to the Group option.
3. Press the left soft key  **SET**. Choose from the following groups:
 - **No Group**
 - **Business**
 - **Colleague**
 - **Family**
 - **Friends**
4. Use the navigation key to highlight the group containing the entry that you wish to move, then press .
5. Press  **SAVE**. The selection has been saved to the designated group.

Create a New Group








In addition to the five groups already in your phone, you can create additional groups (a maximum of 30). New groups can be named anything you like as long as their names are within the 32-character limit.

1. Press  **MENU**, then press  **Contacts**, press  **Groups**. Your existing groups appear in the display.
2. Press the left soft key  **New**. A **NEW GROUP** screen displays with the “**Enter New Name**” field highlighted.
3. Enter the name of the new group.
4. Press  **SAVE** to save. The Groups list now displays the new group added.


Send a Text Message to Members of a Group

Use Send Message in the Group feature to send a message to as many as 10 members of a group at once.

Note: Text messaging availability varies when roaming off the Verizon Wireless Network.





1. Press  **MENU**, then press  **Contacts**, press  **Groups**. Your existing groups appear in the display.
2. Highlight the desired group name and press the right soft key  **Options**. Highlight **Send TXT Message** and press .
3. Use the down navigation key to highlight the contacts in the group to which you want to send a message. Press  to place a check mark next to each selection to send messages to.
4. Press the left soft key  **Done** after selecting up to 10 contacts.





Note: You can mark up to 10 members of a group for message distribution. If you try and mark an 11th member, you'll be notified that “MAXIMUM RECIPIENTS IS 10”.

5. Press the down navigation key to place the cursor in the **Text** field.
6. Enter the content of your message using the keypad.
7. To send the text message, press  **SEND**.

Send a Picture or Video Message to Members of a Group

Note: Only available within Verizon Wireless Enhanced Services Area.

1. Press  **MENU**, then press  **Contacts**, press  **Groups**. Your existing groups appear in the display.
2. Highlight the desired group name and press the right soft key .

Options. Highlight **Send Picture Message** or **Send Video Message** and press .
3. Use the down navigation key to highlight the contacts in the group you want to send a message. Press  **Mark** to place a check mark next to each selection to send messages to.
4. Press the left soft key  **Done** after selecting up to 10 contacts.
5. Depending on your selection the **CREATE PICTURE MSG** or **CREATE VIDEO MSG** screen appears. Press the down navigation key to move the cursor into the following entry fields:
 - **Text:** Add text to the Picture or Video Message.
 - **Picture or Video:** Add an image from the My Pics or My Video Gallery to the message.
 - **Sound:** Add sound to the Picture Message.
 - **Subject:** Add a subject to the Picture or Video Message.
 - **Name Card:** Attach a Name Card or an entry in your Contacts to the message.
6. Once you've finished adding the desired content to your Picture or Video Message, press  **SEND** to send the Picture or Video Message to the intended recipients.


Speed Dialing

Note: 1-Touch, 2-Touch, and 3-Touch dialing allows you to call numbers stored in your Contact List quicker.



Speed dialing allows you to press and hold a key (or keys) to dial the number associated with those key(s). There are three types of speed dialing; **1-touch**, **2-touch**, and **3-touch dialing**.

Note: Memory location 001 is reserved for voicemail.




1-touch dialing

Call phone numbers assigned to memory locations 002 - 009 by pressing and holding the any of the 2 - 9 keys. For example, to speed dial the number assigned to location 2, press and hold  until the name and number appear in the display and the number is dialed.






2-touch dialing

Call phone numbers assigned to keys 010 through 099 by briefly pressing the first key, then pressing and holding the second key. For example, to speed dial the number assigned to 013, briefly press , then press and hold  until the number dials.

3-touch dialing





Call phone numbers assigned to memory locations 100 through 999 by briefly pressing the first and second keys, then pressing and holding the third key. For example, to dial location number 113, briefly press , , then press and hold  until the number dials.

Assign a Speed Dial location

1. Press  **MENU**, then press  **Contacts**, press  **Speed Dials**. The Speed Dials screen displays with the first available number highlighted.
2. Use the navigation keys to highlight the number you wish to assign or enter the speed dial location using the keypad, press  **SET**.
3. The **SET SPEED DIAL** screen displays.
4. Use the navigation keys to highlight the entry you want, then press .
5. At the pop-up screen, use the navigation key to highlight **Yes** or **No** and press .
6. Continue to assign speed dial entries or press the  key to return to main screen.






My Name Card

My Name Card allows you to create a virtual business card. Once completed, you can send the card to recipients as a V-card attachment.

1. Press  **MENU**, then press  **Contacts**, press  **My Name Card**.
2. **Edit My Name Card** opens with the **Name** field highlighted.
3. Enter information in each of the fields as desired. Use the navigation key to move between fields, then use the keypad to enter information.
4. When finished, press  to save the Name Card.

Finding My Phone Number

My Number displays the ten-digit number assigned to your phone.

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Info**.
3. Press  **My Number**. The **Mobile Device #**, and **Mobile Identification #** numbers are displayed.

Section 7: Messaging

Topics Covered

- Types of Messages
 - Retrieving New Messages
 - Creating and Sending TXT Messages
 - Creating and Sending Picture or Video Messages
 - Receiving Picture or Video Messages
 - New Sketch Messages
 - Message Folders
 - Changing Message Settings
 - Voicemail
 - E-Mail
 - Mobile IM
 - Chat
-

This section allows you to send or receive different types of messages. It also includes the features and functionality associated with messaging.

Types of Messages

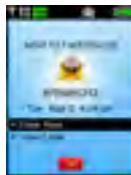
Your phone is capable of sending text, picture, video, sketch, post cards, email, and voicemail messages. Send email, text, picture and video messages by simply entering the email address or the phone number of the recipient in the **To** field when creating a new message.






Retrieving New Messages

While text messages from other phones are delivered directly to your phone, picture and video messages and emails will be stored in the Inbox of the message server and the server will alert you to new messages. Therefore you need to retrieve new messages to your phone and read them on the phone.

Retrieving a Text Message

When you receive a message the message ringer sounds, (unless turned off), and **NEW TEXT MESSAGE** appears in the display. The date and time of the message also appear in the display. The closed envelope icon  appears in the main screen.









1. Press  to **View Now**, or press the down navigation key to highlight **View Later** and press . The message is saved to your Inbox where you can view it later.
2. With the message open, press the right soft key  **Options** to Forward, Erase, Reply w/Copy, Save Graphic, Save Quick Text, Lock, Add To Contacts or Message Info. Press the left soft key  **Erase** to erase the message.
3. With the message open, press  **REPLY** to return a message to the sender.



Note: When viewing a TXT message, you can view the previous TXT message by pressing the left navigation key and viewing the next TXT message by pressing the right navigation key.








Creating and Sending TXT Messages

You can send text messages to another mobile phone or to an email address.

1. Press  **MENU**, then press the navigation key to highlight  **Messaging**, press , then press  **New Message**.

Tip: Alternatively to access **Messaging**, press the soft key  **Message** then press  **New Message**.





2. Press  **TXT Message** to compose a new text message.
3. In the **To** field, enter the phone number(s) or email address(es) of up to 10 recipients.
4. Press the right soft key  **Add** to display a pop-up menu with the options listed.
 - **From Contacts:** Choose a number from your contacts list.
 - **Groups:** Choose a group or a number from your group.
 - **Recent Calls:** Choose a number from the recent calls list.
 - **To Contacts:** Add a number in the **To** field to your contacts.

5. Press the left soft key  **123** to change text entry mode.
6. After selecting or entering your recipients in the **To** field, use the down navigation key, or  key to move to the message composer.
7. In the **Text** field, compose your message using the keypad. At any point while composing a message, press the right soft key  **Options** to display the following options:
 - **Save As Draft:** Save the message to your Draft folder.
 - **Add Graphic:** Lists preloaded and downloaded graphics.
 - **Add Animation:** Lists preloaded and downloaded animations.
 - **Add Sound:** Lists preloaded and downloaded sounds.
 - **Add Quick Text:** Choose from up to 12 pre-loaded messages. You can add 18 additional messages by pressing the right soft key . New and erase messages by pressing the left soft key . Erase.
 - **Add Name Card:** Attach My Name Card information or information from one of your Contacts.
 - **Edit Text Format:** Allows you to edit the text size, alignment, style, color, and background color.
 - **Priority Level:** Save the message with a High or Normal priority.
 - **Callback #:** Provides the ability to send a callback # with the message.
 - **Validity Period:** Save the message for the assigned period of time.
 - **Deferred Delivery:** Save the message to be delivered at the assigned delivery date and time.
 - **Enh. Delivery Ack:** Turn message delivery acknowledgement Off or On.
 - **Cancel Msg:** Cancels the message.
8. Use the navigation key to highlight an option. Press  to perform the function for the option, or to enter its sub-menu.
9. To send the message, press  **SEND**.













Creating and Sending Picture or Video Messages




Note: Only available within Verizon Wireless Enhanced Services Area.

You can add sounds and attach a Name Card or Contact entry to your Picture or Video message. This is also known as Multimedia Messaging (MMS).

1. Press  **MENU**, then press the navigation key to highlight 
Messaging, press , then press  **New Message**


Tip: Alternatively to access **Messaging**, press the soft key  **Message** then press  **New Message**.

2. Press  **Picture Message** or  **Video Message** to compose a new message.
3. In the **To** field, enter the phone number(s) or email address(es) of up to 10 recipients.
4. Press the right soft key  **Add** to display a pop-up menu that provides the following options:
 - **From Contacts:** Choose a number from your contacts list.
 - **Groups:** Choose a group or a number from your group.
 - **Recent Calls:** Choose a number from the recent calls list.
 - **To PIX Place:** Send the message to PIX Place on the Verizon Wireless website.
 - **To Contacts:** Add a number in the **To** field to your contacts.
5. Press the left soft key  **123** to select an entry mode.
6. Press  once you've finished entering the phone number(s) or email address(es).
7. In the **Text** field, compose your message.
8. Press the down navigation key to highlight the **Picture or Video** field. Press the left soft key  **My Pics** to add a picture or **Videos** to add a Video, and follow the prompts. Press  to attach the highlighted object.
9. Press the up/down navigation key to highlight the **Sound** field in a Picture message. Press the left soft key  **Sounds** to select a sound. Press the up/down navigation key to highlight the desired sound and press .
10. Press the down navigation key to highlight the **Subject** field. Press the left soft key  **Abc** to change entry mode. Press the right soft key  **Options** to **Add Quick Text**. Press the up/down navigation key to highlight the desired Quick Text phrase, and press .



11. Press the down navigation key to add Name Card. Press the left soft key  **Add** to select **My Name Card** or an entry **From Contacts**. Follow the prompts and press  to insert.
12. Once all fields are complete, press  to send the message to the intended recipient(s).

Receiving Picture or Video Messages

Note: For the option Reject to appear in the display when you receive a PIC/VIDEO Message, Auto Receive mode must be set to Off in the Message Settings menu.

When you receive a Picture or Video message the message ringer sounds, (unless turned off), and **NEW PIC/VIDEO MSG** appears in the display. The date and time of the message also appear in the display. The closed envelope icon  appears in the main screen.





1. Press  to **View Now**, or press the down navigation key to highlight **View Later** and press . The message is saved to your Inbox where you can view it later.

Note: If you don't get the NEW PIC/VIDEO MSG notification screen to View Now or View Later, see "Inbox" on page 63

2. When you view the message, RECEIVING MESSAGE appears in the display.
3. After downloading, the image (and text if any) contained in the Picture or Video message appears in the display.
4. Use the navigation keys to scroll through the message or view the entire picture if necessary.

Note: When viewing a PIC/VIDEO message, you can view the previous PIC/VIDEO message by pressing the left navigation key and view the next PIC/VIDEO message by pressing the right navigation key.


Receive Messages While in a Call

When you receive a message while in a call, the **NEW PIC/VIDEO MESSAGE** dialog box appears in the display. Press  to clear. You can view the message without disconnecting your call by pressing  **Options** and then selecting **Messaging**.






Reject a Picture or Video Message

Note: For the option **Reject** to appear in the display when you receive a PIC/VIDEO Message, Auto Receive mode must be set to Off in the Message Settings menu.

This feature is currently unavailable outside of the United States.

1. When you get notification to view a new PIC/VIDEO MSG that you don't want to receive, press the down navigation key to highlight **Reject**.
2. Press  to reject.

View a Picture or Video Message Later

1. When you receive a new Picture or Video message that you would like to view later, highlight **View Later** and press .
2. To view the message, press the left soft key  **Message**,  **Inbox**.
3. Use the navigation key to highlight the unopened message, then press  **OPEN**. The **INBOX** screen appears first with information about the message. Press  **DOWNLOAD** to view the Picture or Video message.

New Sketch Messages

You can convert a picture to a black and white sketch drawing that can be sent with a message. For information on taking a picture, see "Take Pictures" on page 107. For information on sending the message, see "Creating and Sending Picture or Video Messages" on page 61.



Message Folders





Your phone provides default message folders for your Text, Picture and Video messages.





Note: To quickly view all messages in the Inbox, Sent, or Drafts folders, open one message and then press the right navigation key to view the next message or press the left navigation key to view the previous message.

Inbox

Received messages of all types are stored in the Inbox folder.

1. Press the left soft key  **Message** then press  **Inbox**.

Tip: Alternatively, press  **MENU** and use the navigation key to highlight  **Messaging**, press , then press  **Inbox**.

2. Use the navigation key to highlight the message that you wish to view.
3. Press  **OPEN** to view contents of the highlighted message.
4. While viewing a message press the right soft key  **Options** to display the options listed.
 - **Play Again:** Replays a Video message or the sound attached to a Picture message.
 - **Forward:** Forward the message to another recipient.
 - **Reply with Copy:** Attaches the content of the original message when replying.
 - **Erase:** Deletes the message.
 - **Save Picture:** Saves the picture received in a Picture message to My Pictures.
 - **Save Video:** Saves the video received in a Video message to My Videos.
 - **Save As Ringtone:** Saves the sound received with the message to My Ringtones.
 - **Save Sound:** Saves the sound received with the message to My Sounds.
 - **Save Quick Text:** Saves the text received in the message to the Quick Text list.
 - **Save Name Card:** Saves the name card received in the message.
 - **Lock:** Locks the message to prevent deletion.
 - **Add To Contacts:** Save the number of the sender to your Contacts as a new entry or add to an existing entry.
 - **Message Info:** Provides the following information: From (also provides the date and time the message was sent), Callback Number, Priority, Msg Type, Size and if a Picture, Sound or Name Card were included in the message.
5. Press the  **REPLY** key to return a message to the sender.
6. From the Inbox menu, press the left soft key  **Erase** to delete the message from the Inbox. Highlight **Yes** to delete, or **No** to return to the Inbox menu.









Note: When Auto Erase is turned on, the oldest read TXT message is replaced by an incoming TXT message when 100 TXT messages are stored in the Inbox, and the oldest read PIC/VIDEO message is replaced by an incoming PIC/VIDEO message when the maximum number (up to 100) PIC/VIDEO messages are stored in the Inbox. See "Changing Message Settings" on page 70 for information on how to set Auto Erase and Auto Receive.





Sent

Your phone stores messages in the Sent folder, regardless of whether the message was successfully transmitted. Verify if and when a message or e-mail was successfully transmitted by enabling the **Enh. Delivery Ack** feature in Message Settings.

Note: Enh. Delivery Ack can't be set for a Picture or Video message.

Review Messages in the Sent Folder




1. Press the left soft key  **Message** then press  **Sent**. Or press  **MENU** and use the navigation key to highlight  **Messaging** then press  **Sent**.
2. Use the navigation key to highlight the message that you wish to review, then press  **OPEN**.
3. While viewing the message, press the right soft key  **Options** to display the options listed.
 - For Text messages the following options appear in the display:
 - **Forward**: Forwards the message to another recipient.
 - **Lock/Unlock**: Locks the message to prevent deletion.
 - **Save Quick Text**: Saves the text sent in the message to the Quick Text list.
 - **Add To Contacts**: Adds the sender's information to your contact list.
 - **Message Info**: Provides the following information: Send To Number (also provides the date and time the message was sent), Priority, Msg Type, Size, Attachments (if a Graphic, Sound or Name Card were included in the message), Status, and Error Code.
 - For Picture or Video messages the following options appear in the display:
 - **Play Again**: Replays the sound attached to a Picture message.
 - **Forward**: Forwards the message to another recipient.
 - **Erase**: Deletes the message.
 - **Lock/Unlock**: Locks the message to prevent deletion.
 - **Save Quick Text**: Saves the text sent in the message to the Quick Text list.
 - **Add To Contacts**: Adds the sender's information to your contact list.
 - **Message Info**: Provides the following information: Send To Number (also provides the date and time the message was sent), Priority, Msg Type, Size, Attachments (if a Graphic, Sound or Name Card were included in the message), Status, and Error Code
4. Use the navigation key to highlight the desired option.
5. Press  to perform the function for the highlighted option.

- Press the left soft key  **Mute/Unmute** to mute/unmute the sound in a Picture message.
- or-
Press the left soft key  **Play** to play the video attached to a Video message.
- Press  **RESEND** to send the message to the recipient again.
- From the **Sent** menu, press the left soft key  **Erase** to delete the message from the Sent folder. Highlight **Yes** to delete, or **No** to return to the Sent menu.



Drafts

Draft messages are those that have been composed but never sent. You can return to the Drafts folder at any time to view, edit, or send a draft message.

Create a Draft Text Message




- Press  **MENU**, then press the navigation key to highlight  **Messaging**, press  **New Message**.


Tip: Alternatively, press the left soft key  **Message** then press  **New Message**.



- Select the type of message you want to create.
- Enter the phone number of the recipient, then press the down navigation key.
- Compose your message using the keypad, then press the right soft key  **Options**. A pop-up menu appears in the display.
- Scroll down with the navigation key until **Save As Draft** is highlighted, then press . A confirmation message appears in the display and your message is saved to the Drafts folder.



Viewing and Editing Text Messages in the Draft folder





- Press the left soft key  **Message** then press  **Drafts**.

Tip: Alternatively, press  **MENU** and use the navigation key to highlight  **Messaging** then press  **Drafts**.

- Use the navigation key to highlight the message that you wish to view, then press  **EDIT**. The message opens in the **To** field.




3. Press the right soft key  **Add** to add a recipient. The following options appear in the display:
 - **From Contacts:** Choose a number from your contacts list.
 - **Groups:** Choose a group or a number from your group.
 - **Recent Calls:** Choose a number from the recent calls list.
 - **To Contacts:** Add a phone number in the **To** field to your contacts list.
4. Press the left soft key  **123** to change text entry mode.




Tip: Press the  to backspace and delete any current characters in the display, if desired. Press and hold  to erase all characters in the field.



5. Press the down navigation key to highlight the **Text** field, press the right soft key  **Options**. A pop-up menu appears in the display with the options listed.
 - **Save As Draft:** Save the message to your Draft folder.
 - **Add Graphic:** Add preloaded and downloaded graphics.
 - **Add Animation:** Add preloaded and downloaded animation.
 - **Add Sound:** Add preloaded and downloaded sound bytes.
 - **Add Quick Text:** Choose from up to 12 pre-loaded messages. You can add 18 additional messages by pressing the right soft key  **New** and erase messages by pressing the left soft key  **Erase**.
 - **Add Name Card:** Attach My Name Card information or information from one of your Contacts.
 - **Edit Text Format:** Allows you to edit the text size, alignment, style, color, and background color.
 - **Priority Level:** Save the message with a High or Normal priority.
 - **Call Back#:** Provides the ability to send a callback # with the message.
 - **Validity Period:** Save the message for the assigned period of time.
 - **Deferred Delivery:** Save the message to be delivered at the assigned delivery date and time.
 - **Enh. Delivery Ack:** Displays a pop-up screen notifying the message sent has been received.
 - **Cancel Msg:** Cancels the message.
6. Press  **SEND** to send your message.





Viewing and Editing Picture or Video Messages in the Draft folder











1. Press the left soft key  **Message** then press  **Drafts**.

Tip: Alternatively, press  **MENU** and use the navigation key to highlight  **Messaging** then press  **Drafts**.

2. Use the navigation key to highlight the message that you wish to view, then press  **EDIT**. The message opens in the **To** field.
3. Press the right soft key  **Add** to add a recipient. The following options appear in the display:
 - **From Contacts:** Choose a number from your contacts list.
 - **Groups:** Choose a group or a number from your group.
 - **Recent Calls:** Choose a number from the recent calls list.
 - **To PIX Place:** Adds "PIX Place" as a recipient
 - **To Contacts:** Add a phone number in the **To** field to your contacts list.
4. Press the left soft key  **123** to change text entry mode.

Tip: Press  to backspace and delete any current characters in the display, if desired. Press and hold  to erase all characters in the field.





5. Press the down navigation key to highlight the **Text** field, press the right soft key  **Options**. A pop-up menu appears in the display with the options listed.
 - **Preview:** Allows you preview the message
 - **Save As Draft:** Save the message to your Draft folder.
 - **Add Quick Text:** Choose from up to 12 pre-loaded messages. You can add 18 additional messages by pressing the right soft key  **New** and erase messages by pressing the left soft key  **Erase**.
 - **Priority Level:** Save the message with a High or Normal priority.
 - **Validity Period:** Save the message for the assigned period of time.
 - **Deferred Delivery:** Save the message to be delivered at the assigned delivery date and time.
 - **Cancel Msg:** Cancels the message.
6. Press the left soft key  **Abc** to change text entry mode.

7. Press the down navigation key highlight the **Picture or Video** field, press the right soft key  **Options**. The following options appear in the display:
 - **Preview**: Allows you preview the message
 - **Save As Draft**: Save the message to your Draft folder.
 - **Priority Level**: Save the message with a High or Normal priority.
 - **Validity Period**: Save the message for the assigned period of time.
 - **Deferred Delivery**: Save the message to be delivered at the assigned delivery date and time.
 - **Remove Picture or Video**: Removes the picture or video from the message.
 - **Cancel Msg**: Cancels the message.
8. Press the left soft key  **My Pics** to add a picture to the message or **Videos** to add a video to the message.
9. Press the down navigation key to highlight the **Sound** field, press the right soft key  **Options**. The following options appear in the display:
 - **Preview**: Allows you preview the message
 - **Save As Draft**: Save the message to your Draft folder.
 - **Priority Level**: Save the message with a High or Normal priority.
 - **Validity Period**: Save the message for the assigned period of time.
 - **Deferred Delivery**: Save the message to be delivered at the assigned delivery date and time.
 - **Remove Sound**: Deletes the sound from the message.
 - **Cancel Msg**: Cancels the message.
10. Press the left soft key  **Sounds** to add a sound to the message.
11. Press down navigation key to highlight the **Subject** field. Press the right soft key  **Options**. Use the navigation key to select an option and press .
12. Press down navigation key to highlight the **Name Card** field. Press the right soft key  **Options**. Use the navigation key to select an option and press .
13. Press the left soft key  **Add**, the following options appear in the display:
 - **My Name Card**
 - **From Contacts**
14. Once you've returned to the message composer, press  to send the message, if desired.

Erase Options





You can erase unlocked messages in your Inbox, Drafts folder, or Sent folder. Locked messages are not erased.

To erase messages:




1. Press  **MENU**, then press the navigation key to highlight  **Messaging**, press , then press the right soft key  **Options**.
2. The following options are available:
 - **Erase Inbox:** Erases unlocked messages in your Inbox.
 - **Erase Drafts:** Erases unlocked messages in your Drafts folder.
 - **Erase Sent:** Erases unlocked messages in your Sent folder.
 - **Erase All:** Erases unlocked messages in all message folders (Inbox, Drafts and Sent).

Changing Message Settings

This menu allows you to define settings for messages sent or received on your phone. To access your message settings, use the following steps:

1. Press  **MENU**, then press the navigation key to highlight  **Messaging**, press , then press the left soft key  **Settings**.

Tip: Alternatively, press the left soft key  **Message** and press the left soft key  **Settings**.

2. Select the message type you would like to change and press . Choose from the following options:
 - **All Messages:** Allows you make a broadcast change to all message settings.
 - **Auto Save:** Saves all messages sent. Use the navigation keys to select On, Off, or Prompt.
 - **Auto Erase:** Erases the oldest message of the same type (TXT or PIC-VIDEO) when the maximum number of received messages of that type is exceeded in the Inbox. For example, the oldest read TXT message is replaced by an incoming TXT message when 100 TXT messages are stored in the Inbox, and the oldest read PIC-VIDEO message is replaced by an incoming PIC-VIDEO message when the maximum (up to 100) PIC-VIDEO messages are stored in the Inbox. Choose from On or Off.
 - **Quick Text:** Displays the Quick Text pre-defined entries for Text Msg and PIC-VIDEO Msg. Press the right soft key  **New** to add to the Quick Text list. Enter your new text and press . The new Quick Text item shows in the first position of the list.
 - **Voice Mail #:** Enter the speed dial entry set for your voicemail.

- **Entry Mode:** Sets the default entry mode for messaging. Choose from Word, Abc, ABC, or 123.
- **Callback #:** Displays the callback number in the text message. Choose from On or Off.
- **Signature:** Adds the signature text to each message sent. Choose from None or Custom.
- **TXT Message:** Allows you to customize Text message settings.
 - **TXT Auto View:** Automatically displays the text message when received. Choose from On or Off.
 - **Block/Unblock:** Allows you to block/unblock recipients.
 - **Signature:** Adds the signature text to each message sent. Choose from None or Custom.
- **Pic-Video Message:** Allows you to customize Picture and Video message settings.
 - **Auto Receive:** Automatically receives messages into your Inbox. Choose from On or Off.
 - **Signature:** Adds the signature text to each message sent. Choose from None or Custom.


Voicemail

New voicemail alerts are sent via an SMS text message. These messages indicate how many new and urgent voicemails are in your box. Open the text message to view the number of new and urgent voice messages in your voicemailbox. If a caller leaves a callback number, this number will also be sent via an SMS text message.







Receive Voicemail Messages

When you receive a new voicemail message you'll hear a sound and an SMS text message appears in the display.

1. Press the up/down navigation keys to select **Listen Now** or **Listen Later**.
2. Press .

View Voicemail Messages in the Inbox Folder





1. Press  **MENU**, then press the navigation key to highlight 
Messaging, press , then press  **Voicemail**.

Tip: Alternatively, press the left soft key  **Message** and press  **Voicemail**.


2. Press  **OPEN** to dial voicemail and retrieve your message(s).

E-Mail

This menu allows you to send and receive E-Mail using Mobile Web. To use your E-Mail, follow these steps:

1. Press  **MENU**, then press the navigation key to highlight 
Messaging, press , then press  **E-Mail**.

Tip: Alternatively press the left soft key  **Message** and press  **E-Mail**.

2. Using the up and down navigation keys, select one of the following E-Mail providers and press .
 - **MSN® Hotmail**
 - **AOL® Mail**
 - **Yahoo!® Mail**
 - **Find More**
3. Use the on-screen application specific functions and options to use the E-Mail applications.





Mobile IM

The Instant Messaging function allows you to send and receive instant messages using one of the following communities:



- **AOL® Instant Messenger™**
- **MSN® Messenger Service**
- **Yahoo!® Messenger**

Note: You must first create the Instant Message account before accessing it on your phone.

Using Mobile IM

1. Press  **MENU**, then press the navigation key to highlight  **Messaging** and press .
2. Press  **Mobile IM**.





Tip: Alternatively, press the left soft key  **Message** and press  **Mobile IM**.

3. Highlight **Mobile IM** and press .
4. Select your instant message community using the left or right navigation key and press .
5. Use the on-screen application specific functions and options to use the instant message applications.


Chat

You have the ability to join wireless chat rooms from your phone. Send messages including text and icons to many chat room participants or launch one-on-one (private) chat rooms.

To access a chat room from the browser:

1. Press  **MENU**, then press the navigation key to highlight  **Messaging**, press , then press  **Chat**.

Tip: Alternatively, press the left soft key  **Message** and press  **Chat**.

2. Mobile Web is launched. Using the navigation key or corresponding menu item number, select one of the following chat rooms and press .
 - **UPOC CHAT**
 - **LAVALIFE**
 - **FRIENDZ**
 - **LIFESTYLE**
 - **POWER CHAT**
 - **FIND MORE**
3. Use the on-screen application specific functions and options to use the Chat applications.

Section 8: Changing Your Settings






Topics Covered

- My Account
 - Tools
 - Sound Settings
 - Display Settings
 - Phone Settings
 - Call Settings
 - Bluetooth Menu
 - Memory
 - Phone Info
-

This section explains the sound and phone settings for your phone. It includes display settings, security settings, and extra settings associated with your phone.

My Account

The My Account menu connects to the VZW Mobile Web. You can setup Favorites or choose from the available applications.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools**. Press , then press  **My Account**. The menus are listed in the display.
2. Use the navigation keys to make your selection and press . Follow the on-screen instructions.

Tools

The Tools menu provides the ability to access the following menus:








- **Voice Commands:** For more information see "*VoiceSignal™*" on page 28
- **Calculator:** For more information see "*Calculator*" on page 112
- **Calendar:** For more information see "*Calendar*" on page 114
- **Alarm Clock:** For more information see "*Alarm Clock*" on page 115
- **World Clock:** For more information see "*World Clock*" on page 117
- **Stop Watch:** For more information see "*Stop Watch*" on page 118
- **Notepad:** For more information see "*Notepad*" on page 118

- **File Viewer:** For more information see "*File Viewer*" on page 119

Sound Settings









The Sound menu provides the ability to access the following menus:

Master Volume






1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Master Volume**.
4. Use the navigation keys to adjust the volume. Press the left soft key  **Play** to hear the volume.
5. Press  to set.

Call Sounds

Call Ringtone







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Call Sounds**. Press  **Call Ringtone**.
 - **Call Ringtones:** You can get new ringtones from the web, or choose from pre-loaded ringtones.
4. Press  **Call Vibrate** to set the Call Sounds to vibrate.
 - **Call Vibrate:** Select to turn Call Vibrate On or Off.
5. Press  to save the setting. The phone returns to the Call Sounds menu.

Alert Sounds







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Alert Sounds**. For the following options, you can set the tone for the message alerts. You can also set vibration on and set a reminder.
 - **TXT Message:** Allows you to set a notification for TXT message.
 - **Pic-Video Message:** Allows you to set a notification for Pic-Video message.
 - **Voicemail:** Allows you to set a notification for Voicemail Msg.

- **Device Connect:** allow you to set a notification when you connect to a device.







Dial Sounds

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Dial Sounds**.
4. Use the navigation keys to select the sound type that is played when digits are entered to dial a phone number from the main screen.
5. Press  to set.






Keypad Volume

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Keypad Volume**.
4. Use the navigation keys to adjust the keypad volume.
5. Press  to set.

Earpiece Volume








1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Earpiece Volume**.
4. Use the navigation keys to adjust the keypad volume.
5. Press  to set.

Service Alerts

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Service Alerts**. For the following options, **you can turn the Service Alert On or Off**.







- **ERI**: Sounds an alert when you go into and out of your coverage areas.
- **Minute Beep**: While on a call your phone beeps after every minute of usage.
- **Call Connect**: Sounds an alert when a call is connected and when a call has ended.

Power On/Off

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Sound Settings**. The **Sound Settings** menus are listed in the display.
3. Press  **Power On/Off**.
4. Press  **Power On** and set to **On** to play sound as the phone powers up.
-or-
Press  **Power Off** and set to **On** to play sound as the phone powers down.

Display Settings







The **Display** menu affects the menu style, main screen animation, backlight settings, and more.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
 - **Banner**: Create your own personalized greeting that appears in the display or choose the ERI Banner which displays the network in which you have subscribed.
 - **Backlight**: Choose settings for the Display and/or Keypad.
 - **Wallpaper**: Choose My Pictures (Pre-loaded or personal) or My Videos to use as the background display for your Main LCD.
 - **Display Themes**: Choose from 2 preset themes used for menu display.
 - **Dial Font**: Choose a Dial Font style and size.
 - **Menu Font Size**: Choose the font size of the main menu. Select Small, Medium or Large.
 - **Clock Format**: Choose digital, or analog format for time display.
3. Use the navigation key to highlight the display menu that you wish to edit, then press .
4. Use the navigation key to select from the menu options that appear in the display, then press . Your settings are saved.


Banner

Banner allows you to create your own personalized greeting that appears in the main screen of the display. Or you can display the network to which you are subscribed.








To create a personal banner:

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Banner**.
4. Press  **Personal Banner** to create a customized banner for your handset.

Note: Press and hold  to erase an existing banner, if necessary.

5. Enter a word or short phrase (18 characters or less) to appear in your phone's display.
6. Press  to save the new banner.




To turn on an ERI banner:




1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Banner**.
4. Press  to set the **ERI Banner** for your handset.
5. Select **On** or **Off** and press  to save the new setting.

Backlight








Set the **backlight** for the display or keypad to remain on for a specified period of time or to remain on as long as the slide is open.

Note: Prolonged backlight use drains your battery faster.







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .

2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Backlight**. The menus listed appear in the display.
 - **Display**: The following options are for the Main LCD.
 - **Duration**: Can be set to 7 Seconds, 15 Seconds, 30 Seconds, Always On, or Always Off.
 - **Brightness**: Use the Navigation keys to adjust the brightness.
 - **Keypad**: The following options are for the keypad backlight duration.
 - **7 Seconds**: The keypad is on for 7 seconds.
 - **15 Seconds**: The keypad is on for 15 seconds.
 - **30 Seconds**: The keypad is on for 30 seconds.
 - **Always On**: The keypad is always on.
 - **Always Off**: The keypad is always off.
4. Use the navigation key to highlight a menu.
5. Press  to enter the highlighted option's menu and change settings as desired.


Wallpaper

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Wallpaper**.
4. **My Pictures**, and **My Videos** appear in the display.
5. Use the navigation key to highlight **My Pictures**, or **My Videos**, then press .
6. Use the navigation key to highlight your selection, then press  to select the wallpaper that will appear in the main LCD display.

Display Theme







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The Display Settings menus are listed in the display.
3. Press  **Display Themes**.
4. Use the navigation keys to select the Display Theme you wish, then press .

Dial Font

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Dial Font**.
4. The following options appear in the display:
 - **Style**: Normal, Rainbow, Quill Pen, or Sticky.
 - **Size**: Normal, or Large Only.
5. Use the up or down navigation key to highlight the option and press .
6. Use the navigation key to select a preference, then press .







Menu Font Size

This menu allows you to select the font size of the main menu.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Menu Font Size**.
4. Use the navigation key to select the font size and press .

Clock Format

This menu allows you to have time displayed in digital or analog format.







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Display Settings**. The **Display Settings** menus are listed in the display.
3. Press  **Clock Format**. The **Clock Format** menus are listed in the display.
4. The following options appear in the display. Highlight one of the following options and press  to save.
 - **Digital**: Time appears in digital format, for example, 12:54pm.
 - **Analog**: Time appears in clock format. Digital format is still present in the display.
 - **Off**: No time is displayed.

Phone Settings

The Phone Settings menu provides the ability to access the following menus:








Standalone Mode

With **Standalone Mode** on, all RF functions for your phone are disabled, and you cannot use your phone to place or receive calls.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Standalone Mode**.
4. Use the up or down navigation key to select **On** or **Off** and press .







Set Shortcut Key

Shortcut Key allows you to select from up to 22 applications that appear in the display when you press the navigation key.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Set Shortcut Key**.
4. Select a directional key location and press . Or select **Reset All** to change to default settings.
5. Select a menu item and press .







Language

Change the display language from English to Spanish or vice versa using the **Language** menu.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Language**.
4. Use the navigation key to select the language of your choice, then press .










Location

Note: This menu can be accessed only if the Lock Location setting is set to Unlock.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Location**.
4. Select **Location On** or **E911 Only** and press .







Slide Settings

Allows you to set the phone to automatically lock when you slide the phone downward. You can also set the key press type for Backlight Wake-Up.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Slide Settings**. The following options appear in the display:
 - Press  **Auto Lock**, select **On** or **Off** and press . When Slide Auto Lock is ON and the phone is closed, the display locks immediately. When Auto Lock is OFF and the phone is closed, the display locks after a 10-second delay.
 - Press  **Backlight Wake-Up**, select **Single Press**, **Double Press** or **Long Press** and press .









Security

The **Security** menu allows you to lock your phone, set restrictions, and other security options.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**.
3. Press  **Security**, press .
4. Enter the lock code (factory settings are the last four digits of your telephone number). The following options display:
 - **Lock Mode:** Allows you to lock the Device or Location.
 - **Edit Code:** Allows you to change the Lock Code for the Device or Location.
 - **Reset Setting:** All settings (except Contacts) are reset to factory default settings.








Lock Device

Lock Device restricts the use of your phone with the exception of outgoing calls to 911. Lock Device allows you to answer calls, but to place calls (except to emergency numbers) you have to unlock the phone.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Security**. You're prompted to enter the lock code. The default lock code is the last four digits of your telephone number.
4. Enter the **Lock Code**. Several security menus appear in the display.
5. Press  **Lock Mode**. Use the navigation key to highlight **Device**. Press . The following options display:
 - **Lock**: Temporarily locks the phone until powered down, or until the Lock Code is entered to Unlock the phone. Once the Lock Code is entered to perform a function, the Lock Mode is set to Unlock.
 - **Unlock**: If locked, unlocks the device or phone.
 - **On Power Up**: The Lock Code is required whenever you power up the phone.
6. Press  to perform the function for the highlighted option.

Lock Location







Lock Location restricts the user from viewing or changing Location settings until the Lock Code is entered.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Security**. You're prompted to enter the lock code. The default lock code is the last four digits of your telephone number.
4. Enter the **Lock Code**. Several security menus appear in the display.
5. Press  **Lock Mode**. Use the navigation key to highlight **Location** and press . The following options display:
 - **Lock**: The Lock Code is required to view Location settings on the Phone Settings menu.
 - **Unlock**: Allows you to access Location settings on the Phone Settings menu without entering the Lock Code.

6. Press  to perform the function for the highlighted option.

Edit Lock Code








The default lock code is the last four digits of your phone number. **Edit Code** allows you to change this code to a lock code of your preference.

1. Press , use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press  **Security**. You're prompted to enter the lock code. The default lock code is the last four digits of your telephone number.
4. Press  **Edit Code**.
5. At the "**ENTER NEW LOCK CODE**" prompt, enter the new lock code. You're prompted to confirm the new lock code.
6. "**DEVICE CODE SET**" message appears in the display confirming that your lock code has been changed.

Tip: Your phone does not allow you to view the lock code for obvious security reasons. If you change the lock code, be sure to write down or memorize the new code.

Resetting Your Phone

Reset Phone returns all setup options to their factory default.

1. Press , use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**. The **Phone Settings** menus are listed in the display.
3. Press , then press  **Security**, and enter the lock code.
4. Press  **Reset Settings**. A prompt appears in the display "**RESET DEFAULT SETTINGS? CONTACTS WILL NOT BE AFFECTED.**"
5. Press **Yes** to restore default settings or press **No** to return to the Security menu.


System Select

The **System Select** menu allows you to set your roaming options. For information on roaming options, see "*Roaming Options*" on page 27

NAM Selection

Your phone provides the option of selecting between two NAMs (Number Assignment Modules) or phone numbers. Select either NAM1 or NAM2.







PC Connection

PC Connection allows you to select how you want your u620 to connect to your PC. Choose either USB, or Bluetooth and press . Select No Connection to disable PC Connection.

Quick Search

Quick Search is an easy way to locate contacts in your Address Book and Menu items.

Turning Quick Search On


1. Press , use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Settings**.
3. Press  **Quick Search**.
4. Highlight **On** and press  to turn Quick Search on.

Searching for a Contact

1. Press the first few numeric keys that correspond to the letters of the contacts name.

For example, to search for “Sally” you would enter

    
S A L L Y


2. Press the **up** navigation key to search for **Contacts**. If a match is found, the contact name(s) are highlighted.
3. Press the  key to call the contact.

Searching for a Menu Item

1. Press the first few numeric keys that correspond to the letters of the Menu item name.

For example, to search for “Inbox” you would enter










2. Press the **down** navigation key to search for **Menu** items. If a match is found, the menu item(s) appear in the display.
3. Press the  key to access the content of the menu item.

Call Settings

The **Call Settings** menu allows you to select the method for answering incoming calls, setting redial options, setting data rates for data calls, voice privacy, and more.







Answer Options

The Answer Options menu allows you to select the method for answering incoming calls.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **Answer Options**. The following options appear in the display:
 - **Slide Open**: Calls are answered when the slide is opened.
 - **Any Key**: Calls are answered when any key is pressed.
 - **Send Only**: Calls are answered when the  key is pressed.
 - **Auto Answer**: Calls are answered automatically with a 1, 3 or 5 second delay.
4. Use the navigation key to highlight the method you wish to use for answering calls, then press .

Auto Retry

Auto Retry automatically redials busy numbers after a preset period of time.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **Auto Retry**.
4. Select **On** or **Off** and press .







Note: Press  to return to the Call Settings menu without making a selection.

TTY Mode

Before you can use your phone with a TTY device, you'll need to enable TTY functions in the phone. For more information, refer to "TTY" on page 28.

One Touch Dial







You can use this option to enable or disable the speed dialing feature.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **One Touch Dial**.
4. Select **On** or **Off** and press . For more information, refer to "Speed Dialing" on page 55.

Voice Privacy








Note: This feature is only available on the Verizon Wireless network.

Voice Privacy (if set to On) allows you to prevent those you call from seeing your number in their display when receiving your call.







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **Voice Privacy**.
4. Select **On** or **Off** and press .

Call Restrictions

Call Restriction allows you to restrict outgoing and incoming calls. You can also restrict access to your Contacts list.







1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **Call Restrictions**.
4. Use the up/down navigation key to select **Outgoing**, **Incoming**, or **Contacts**, then press .
5. Use the up/down navigation key to highlight **On** or **Off**, and press .

Data Settings

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **Data Settings**. The following options appear in the display. Highlight one of the following options and press .
 - **Data Off**: Phone operates in normal voice call mode.
 - **Data For Next Call**: Data call is enabled for next call only. Phone will reset to Data Off mode after call.
 - **Data Until Powered Off**: Phone will remain in Data Mode until phone is powered off.

DTMF Tones

Use this menu to set DTMF settings to **Normal**, or **Long**.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Call Settings**. The **Call Settings** menus are listed in the display.
3. Press  **DTMF Tones**. The following options appear in the display. Highlight one of the following options and press .
 - **Normal**: Select for a normal tone.
 - **Long**: Select for an extended tone.

Bluetooth Menu

About Bluetooth

Bluetooth is a short-range wireless communications technology capable of exchanging information over a distance of about 30 feet without requiring a physical connection.

Unlike infrared, you don't need to line up the devices to beam information with Bluetooth. If the devices are within a range of one another, you can exchange information between them, even if they are located in different rooms.

Note: When connected to your Bluetooth headset, press the headset send key to use VoiceSignal's Voice Dial feature.

Bluetooth Service Profiles

Actually, the Bluetooth specification is a protocol that describes how the short-range wireless technology works, whereas individual profiles describe the services supported by individual devices. Profiles reduce the chance that different devices will not work together.

Your phone supports the following profile service:





- **HSP:** Mono-headset profile
- **HFP:** Hands-free profile*
- **SPP:** Serial Port profile
- **DUN:** Dial Up Networking
- **OBEX OPP:** Object Push (only for vCard)
- **A2DP, AVRCP:** Advanced Audio (only for VCAST Music playback in Stereo)


* For vehicle/accessory compatibility, go to www.verizonwireless.com/bluetooth_chart. Phone does not support all Bluetooth OBEX profiles.

The following Bluetooth options are available:

On/Off

When the Bluetooth radio is turned on, you can use the Bluetooth features available. When the Bluetooth radio is turned off, you cannot send or receive information via Bluetooth. To save battery life or in situations where radio use is prohibited, such as airline traveling, you can turn off the Bluetooth wireless technology.






1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Bluetooth Menu**.


3. Press  to turn Bluetooth **On** or **Off**.




Note: If Bluetooth is turned on, the  Bluetooth icon displays in the top line of the display.

Search

This option searches for a recognized Bluetooth wireless technology device.






1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Bluetooth Menu**.
3. **Add New Device** is highlighted, press  twice.

Note: If you have NOT already activated Bluetooth on the phone, the message "TURN BLUETOOTH POWER ON?" displays. Highlight Yes to activate or No to exit and press .

4. A list of found Bluetooth devices will be displayed. Use the **up** and **down** navigation keys to highlight a Bluetooth device. Press  to pair the devices.
5. Enter the passkey (0000 for most devices) and press  to pair with the device you selected.
6. Select **Yes** to pair the devices. Once connected the Bluetooth Connected icon  appears in the display.

Bluetooth Settings

The Bluetooth wireless technology settings menu provides the ability to view and change the device name, show the visibility, and set the security for the device.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Bluetooth Menu**.
3. Press  **Options**. The Bluetooth menu displays with the following options:
 - **My Phone Name:** allows you enter a customized name.
 - **Discovery Mode:** allows other users to see your accessibility. Select On for other devices to see your device, or Off for no visibility.

Note: After selecting On, users have one minute to see your accessibility. After which Discovery Mode will automatically default back to off.

- **Supported Profiles:** displays supported Bluetooth profiles.
- **My Phone Info:** shows the handset information.

Memory

The Manage Memory menu allows you to set your **Save Options** to **Phone Memory** or **Card Memory**. You can also set the memory usage for pictures, videos, music, sounds, and ringtones on your phone and microSD™ card.











1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Memory**. The **Memory** menus are listed in the display. The following options are available:
 - **Save Options:** You can set your Picture, Video, and Sounds to be saved to either phone memory or card memory.
 - **Phone Memory:** Allows you to see memory usage of everything stored on your phone. The following file types can be saved to the phone memory storage area:
 - **My Pictures:** Pictures you have saved from a Picture message, downloaded via the “Get It Now” application, or taken using your phone.
 - **My Videos:** Video Clips you have saved from a Video message, downloaded via the “Get It Now” application, or taken using your phone.
 - **My Ringtones:** Ringtones you have downloaded via the “Get It Now” application, or saved from a Picture message with Ringtone attached.
 - **My Music:** Music you have downloaded directly from the V CAST Music catalog or music you have transferred from your PC using Sync Music.
 - **My Sounds:** Sounds you have downloaded, recorded using your phone, or saved from a Picture message with Sound attached.
 - **Card Memory:** Allows you to see memory usage of everything stored on your microSD™ card. The following file types can be saved to the removable microSD™ memory card:

Tip: Your phone does not come with the microSD™ memory card, it must be purchased as an accessory. See your service provider for more information.

- **My Pictures:** Pictures you have saved from a Picture message or taken using your phone.
- **My Videos:** Video Clips you have saved from a Video message or taken using your phone.
- **My Music:** Music you have downloaded directly from the V CAST Music catalog or music you have transferred from your PC using Sync Music.
- **My Sounds:** Sounds you have recorded using your phone or saved from a Picture message with Sound attached.

Phone Info

The **Phone Info** menu allows you to view the software and hardware information, your assigned number, and an icon glossary for your phone.

1. Press  **MENU**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Phone Info**. The **Phone Info** menus are listed in the display.
3. **My Number** is highlighted. Press  to display the Mobile Device and Identification numbers.
4. Press  **SW Version** to view the software, PRL, ERI, Browser, Get it Now, and Hardware versions available on your phone.
5. Press  **Icon Glossary** to view the list of icons with a brief description.
6. Press  when in My Number and SW Version options or  when in the Icon Glossary option to return to Phone Info menu.
7. Press  to return to idle screen.

Section 9: Multimedia





Topics Covered

- Get It Now
 - Music & Tones
 - Picture & Video
 - Games
 - News & Info
 - Tools on the Go
 - Extras
-





The topics covered in this section are audio and video, graphics, voice command, games, calendar, schedule events, set an alarm, and perform simple math calculations.






Get It Now

The Get It Now menu provides sub-menus to Music & Tones, Picture & Video, Games, News & Info, Tools on the Go and Extras. You can also view memory info to see how much space you've used (and have left) for stored media. Use the following steps for each **Get It Now** sub-menu.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
 2. Press the right soft key  **Info**.
-

Note: Press the right navigation key to directly access the **Get It Now** menu (the default shortcut key setting).

3. Press  **App. Memory** to display the memory available. Press the  key to return.
4. Press  **Content Memory** to view the memory used for the following items. Press the  key to return.
 - **My Ringtones**
 - **My Music**
 - **My Sounds**

- **My Pictures**
 - **My Videos**
 - **Applications**
 - **Picture/Video Msg**
5. Press  **View Log** to see the file transfer activity. Press the  key to return.
 6. Press  **Help** to display a list of frequently asked questions. Use the navigation key to highlight an item and press  to display help text. Press the  key to return.

Music & Tones









This menu allows you to get new tunes and tones, record new sounds, and set tunes and tones as your ringtone. It also allows you to access your music files.

V CAST Music

You can use the V CAST Music option to download music from the V CAST Music catalog directly to phone memory or to a removable memory card. Before downloading music to your microSD™ memory card, be sure to format it as described below.

Note: Transferring music to your V CAST Music phone requires a compatible USB cable*. MP3 and WMA files are supported. Customer must be in V CAST Coverage Area to browse and purchase songs from the V CAST Music phone. See www.verizonwireless.com for coverage information and maps.
*USB Cable sold separately.

Formatting microSD™ Card using your u620

1. Press the  **Menu**, use the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Memory**.
3. Press  **Card Memory**.
4. Press the right soft key  **Options**.
5. The **Format Card** option is highlighted. Press .
6. Highlight **Yes** and press  to format microSD™ card.














Formatting microSD™ Card using your PC

For best playback of songs stored to the microSD™ memory card, you should reformat your memory card with PC format FAT32.

Note: Any contents currently stored on the microSD™ memory card will be lost after this procedure is performed.










1. Insert the microSD™ memory card into an SD card adapter.
2. Insert the SD card adapter into the SD card reader slot.
3. Plug the SD card reader into a USB port on your PC.
4. On your PC, go to your **My Computer** directory and highlight the drive that represents the SD card reader.
5. Right click and select the **Format** option.
6. Under the **File System** option, select **FAT32** and click the **Start** button.
7. Your microSD™ memory card will be reformatted.
8. Remove the microSD™ card from the SD card reader and insert it back into your phone. The **My Music** directory will automatically be created on the microSD™ memory card the first time you insert it into the phone.

Downloading Music from the V CAST Music Catalog










1. Press the  **Menu**, use the navigation key to highlight  **Get It Now** and press . The **Music & Tones** menu is highlighted, press .
2. Press  **V CAST Music** to open the V CAST Music catalog.
3. Browse or search the catalog to preview the songs you want.
4. Highlight the music (song or album) that you want to purchase. Press  **BUY** to purchase.
5. The **CONFIRM PURCHASE** screen will display the price and items you selected to purchase. Press  **BUY** to accept the terms.
6. You'll receive confirmation that your purchase was successful and your music is available for download. Press  to continue.
7. Highlight **Phone Memory** or **Memory Card** for storage location (**Memory Card** is recommended). Press  to begin downloading. Wait for the phone to acquire the content license. Press  when download is complete.
8. Press right soft key  **Play** to play the downloaded song immediately. Or, You can press the left soft key  **Library** to go to your Music Library of downloaded songs and albums. For more information, refer to "Managing Your Music" on page 96.
9. To return to the main screen, press the  key.

Get New Ringtones

You can use this option to download new ringtones from the Internet.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. The **Music & Tones** menu is highlighted, press .
3. Highlight  **Get New Ringtones** and press .
4. Highlight  **Get New App.** and press .
5. You are connected to the web server and presented with available provider ringtone applications.
6. To return to the main screen, press the  key.

My Ringtones

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. The **Music & Tones** menu is highlighted, press .
3. Highlight  **My Ringtones** and press .
4. Press  **Get New Ringtones** to access the web to download new ringtones.
5. Highlight a preloaded or downloaded ringtone and press .
6. To return to the main screen, press the  key.






My Music

The Music Player can be used to play music files that you have downloaded from the V CAST Music catalog or that you have transferred from your PC using Sync Music.

You can play your music with the slide open or down.








Managing Your Music

This option allows you to view your music sorted by genre, artist, album title, or song title. You can also create playlists.







1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. The **Music & Tones** menu is highlighted, press .
3. Press  **My Music**.

- Your Music Library will appear. The following categories are available:
 - Genres:** This option organizes your songs by music type (genre). For example, Folk, Rock, Country, Classical, Soul, Unknown and so on. Each folder will contain all songs within that genre.
 - Artists:** This option organizes your songs by artist.
 - Albums:** This option organizes your songs by album title. Even if you only have one song from an album, a folder for the album will display.
 - Songs:** This option organizes your songs by song title. To add a song to a playlist, press the right soft key  **Options** and select Add to playlist to place the song into one of your playlists.
 - Playlists:** Any playlists that you have created are displayed in this option. Press the right soft key  **Create** to create a new playlist. With a playlist highlighted, press the right soft key  **Options** to play, edit, rename, or erase the playlist, or to create a new playlist.
 - Inbox:** This repository is where alert notifications are received when new music from a selected artist is available for download.
 - Play All:** This option will play all of your songs in list order.
 - Shuffle:** This option will re-sort a playlist order.
- You can press the left soft key  **Catalog** to go to the V CAST Music catalog.

Creating a Playlist

- Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
- The **Music & Tones** menu item is highlighted, press .
- Press  **My Music**.
- Press  **Playlists**.
- If no playlists exist, press the right soft key  **Create**.

Tip: If a playlist already exists, press the right soft key  **Options**. Press  **Create playlist**.

- Enter a title for the playlist in the text box and press .
- Press the  key to return to the Music Library menu. You can select songs to add to the playlist by browsing through Genres, Artists, Albums, or Songs in the Music Library.
- Highlight a song, press the right soft key  **Options** and select  **Add to playlist**. Highlight the appropriate playlist and press  **Add**.
- To return to the main screen, press the  key.

Editing a Playlist


1. Press **MENU** and use the navigation key to highlight **Get It Now** and press .
2. The **Music & Tones** menu item is highlighted, press .
3. Press **4 My Music**.
4. Press **5 Playlists**.
5. Highlight the playlist you would like to edit and press the right soft key **Options**.
6. Press **2 Edit playlist**.
7. To remove a song from the playlist, highlight the song and press the right soft key **Remove**.
To change the order of the songs in your playlist, highlight a song and press **Move**. Then use the up or down navigation keys to move the song up or down in the playlist order. When you are finished, press **Save**.
8. To return to the main screen, press the **Back** key.

Playing Your Music











The navigation keys you will use are labeled below.



1. If the slide is down unlock your handset or slide the phone up.
2. Press **MENU**, use the navigation key to highlight **Get It Now** and press .
3. The **Music & Tones** menu is highlighted, press .
4. Highlight **4 My Music** and press .
5. The Music Library is organized by Genres, Artists, Albums, Songs, and Playlists. Select one of these to see a list of music files that have been downloaded or transferred to internal phone memory or to the microSD™ memory card. See "Downloading Music from the V CAST Music Catalog" on page 95 or see "Sync Music" on page 100 for more information on how to download or transfer music to your phone.

6. Scroll down to a song and press the right soft key  **Options**, to select from the following options:
 - **Add to playlist:** Adds the song to an existing playlist.
 - **Move song:** Moves the images from the microSD™ card to the phone and from the phone to the microSD™ card. Displays when microSD™ card is inserted.
 - **Lock song:** Allows you to lock the song so that it will not be deleted. This option may not be available for all songs.
 - **Erase song:** Erases the selected song.
 - **Song Info:** Displays Title, Artist, Album, Genre, Copyright, Length, Size, Bit Rate and Date.
 - **Reinitialize library database:** Re initializes the Music Library to remove songs without valid licenses.
7. Press the up/down navigation keys to highlight the song you want to listen to and press  **PLAY** to play the song. Or, press the left soft key  **Catalog** to see the V CAST Music Catalog.
8. During song playback, press the right soft key  **Options** to switch to one of the following functions:
 - **Play Album:** Selects all songs from an album that are available on the phone or memory card.
 - **Play All:** Selects all songs for playback.
 - **Shuffle:** Re-sorts the current playlist order.
 - **V CAST Music:** Launches the V CAST Music catalog.
 - **Buy music by <artist>:** Launches the V CAST Music catalog and selects all available albums and songs from that artist.
9. During song playback, press the right navigation key to advance to the next song track in the current playlist, or press the left navigation key to skip to the previous song track.

My Sounds

1. Press  **MENU**, use the navigation key to highlight  **Get It Now**. The **Music & Tones** menu is highlighted, press .
2. Highlight  **My Sounds** and press .
3. **Record New** is highlighted. Press  to launch the **RECORD NEW** screen.
4. Press  **REC** to begin recording. Press  **STOP** to stop. Press the left soft key  **Pause** to pause and resume the recording appropriately.
5. Press  to save sound.

Sync Music

This option allows you to transfer music files from your PC to your handset and vice versa. In order to use this option, you must load Windows Media™ Player 10 on your PC. Windows Media™ Player 10 is only compatible with Windows XP® operating systems.






Note: V CAST Music phones only support music imported from a CD via Windows Media™ Player 10, purchased from the V CAST Music Service, or other purchased Windows Media™ formatted music. iPod® and iTunes® compatible music files are not compatible with V CAST Music.


For setup of Windows Media™ Player 10, refer to the following resources:

- To download the Windows Media™ Player 10:
<http://www.microsoft.com/windows/windowsmedia/mp10/default.aspx>
 - Tips on getting started:
<http://www.microsoft.com/windows/windowsmedia/mp10/usingplayer.aspx>
 - Common questions:
<http://www.microsoft.com/windows/windowsmedia/mp10/troubleshooting.aspx>
 - Troubleshooting error messages:
<http://www.microsoft.com/windows/windowsmedia/mp10/errors.aspx>
-

Note: The file name is limited to 36.3 characters (thirty-six to left of ".", three to right of ".") Only songs with English or Spanish filenames can be successfully transferred to the phone for play back.

Note: Before transferring files, be sure to format your microSD™ memory card with PC format FAT32. See "Formatting microSD™ Card using your PC" on page 94 for more information.

1. Plug in the USB cable to your phone and connect it to a USB port on your PC.
2. Press  **MENU**, use the navigation key to highlight  **Get It Now**. The **Music & Tones** menu is highlighted, press .
3. Highlight  **Sync Music** and press .
4. Your phone should display the message, **Connected**.
5. Open Windows Media Player 10 on your PC and select the **SYNC** option.
6. The left-hand side of the Windows Media Player will display the files on your PC. Check the songs you want to download.
7. On the right-hand side of the Windows Media Player, select whether you want to download the music to **Removable storage card** or **Phone internal memory**.

8. Press the **Start Sync** button on the upper left-hand side of the Windows Media Player.
9. A **Synchronization Complete** message will appear on the phone when downloading is complete.
10. Disconnect the USB cable.
11. To return to the main screen, press the  key.

Picture & Video

This menu allows you to get new pictures from Get It Now and video from V CAST or take new pictures or videos using your phone's camera. You can also view the saved pictures.

V CAST Mobile TV*






Coming to Select Markets in 2007


Your SCH-u620 is capable of delivering full length television programming from some of the most popular TV channels right to your phone. Catch many of your favorite full length shows by checking out the easy to use Media Program Guide (MPG). Plus, you can still take calls, messages, and when you hang up, go right back to enjoying your program, already in progress. Get unlimited access to entertainment when you use V CAST Mobile TV.

Visit www.verizonwireless.com/vcast for more information. If you haven't already done so, sign up for V CAST Mobile TV by calling 1-800-2 JOIN IN, visit a Verizon Wireless Communications store, or subscribe directly from your phone!

Note: *VCAST Mobile TV coming to select markets in 2007. VCAST Mobile TV is only available in the VCAST Mobile TV coverage area. Coverage area maps available at www.verizonwireless.com. Additional fees may apply.

Managing V CAST Mobile TV Options














1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Highlight **Picture & Video** and press .
3. Highlight **V CAST Mobile TV** and press . The Media Program Guide is retrieved.
4. Use the up or down navigation key to highlight a program. Use the left or right navigation key to select a time.

5. Press the right soft key  **Options**. The following options appear in the display:
 - **Description**: Displays a description of the highlighted program.
 - **Subscription**: Displays V CAST Mobile TV subscription package options.
 - **Upgrade Check**: Checks for and updates your V CAST Mobile TV software.
 - **Parental Controls**: Allows you to block content based on ratings set in the Parental Control Rating menus.

Note: To change Parental Control settings, you must enter a user defined 4-digit PIN.

- **Parental Control On/Off**: Select On or Off to activate Parental Controls.
- **Parental Control Ratings**: After entering your 4-digit PIN, select ratings allowed for TV Programs, Movies, and Audio. Only programs of the selected rating and below can be viewed/heard.
- **About**: Displays information such as version number of V CAST Mobile TV software.


Viewing V CAST Mobile TV Programs

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Highlight **Picture & Video** and press .
3. Highlight **V CAST Mobile TV** and press . The Media Program Guide is retrieved.
4. Use the up or down navigation key to highlight a program.
5. Press the left soft key  **Play** to play the highlighted program.
6. Press the left soft key  **Full Screen** to view a larger image. Rotate the phone 90 degrees to the left and close the slide. While in Full Screen mode, you may do the following:
 - Press the left  or right  soft key to return to Normal viewing mode.
 - Press the  key to return to the Media Program Guide screen.
 - Press  to pause the screen. Press  again to resume viewing the program.
7. Press the right soft key  **Options** to select from the following:
 - **Guide**
 - **Description**
 - **Subscription**
 - **Upgrade Check**
 - **Parental Controls**
 - **About**

V CAST Video

V CAST, the next generation wireless technology that unveils a whole new multimedia experience at your fingertips, provides access to vibrant, full-color content from some of the biggest names in entertainment. V CAST is your link to video on demand, which allows you to view or download video clips that contain breaking news, sports highlights, weather and more.










For additional information regarding V CAST Videos and its use, see www.verizonwireless.com.

Note: To access and download videos, you must have the  icon displayed.

Browsing, Selecting and Playing Video Clips




The navigation keys you will use are labeled below.



1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Highlight **Picture & Video** and press .
3. Highlight **V CAST Videos** and press .
4. Use the navigation keys to highlight the **V CAST Videos** category you want.
5. After choosing the category you want press . Choose a sub category, if applicable, by using the navigation keys or by entering the short-cut key number and press .
6. Use the navigation key to highlight a video.
7. To view the highlighted video, press  **VIEW**.
8. Highlight **Yes** to accept charges, if applicable, and then press . After connection and buffering occurs, the video clip begins.

Note: To view a video in fullscreen (landscape) mode, press the navigation key up while playing the video. Press the navigation key up again to switch back to normal (portrait) mode.






Downloading a Video Clip

1. Launch **V CAST Videos** and select a video you want to save. For information about launching your video player and choosing a video clip, review steps 1-5 of the previous section, "Browsing, Selecting and Playing Video Clips" above.
2. To download and save the highlighted video, press  **SAVE**. The video clip will be saved to **My Videos**.
3. Highlight **Yes** to accept charges, if applicable and then press . The video download begins.
4. Once the download is completed, "**Download Complete. Play video now?**" appears in the display.
5. Select **Yes** and press  to view the video, or select **No** to return to the **V CAST Videos** menu.







Note: Video Clips you save are stored in My Videos. You can access video clips without launching the V CAST Videos application and delete your saved video clips directly. For more information, refer to "My Videos" on page 106.

Note: Not all video content available can be downloaded to your phone; however, all content is available for viewing.

Deleting Video Clips







1. Launch **V CAST Videos**. For more information, refer to "Record Video" on page 108.
2. Press the right soft key  **Options**. **My Clips** is highlighted.
3. Press . The clips you have downloaded are listed.
4. Use the navigation key to highlight the video you want to erase and press the right soft key  **Options**.
5. **Erase** is highlighted, Press . Highlight **Yes** when the confirmation screen displays, then press .

Configure Alerts for New Video Clips






1. Launch **V CAST Videos**.
2. Configure an alert using the navigation keys to select the **V CAST Videos** categories.
3. Choose a sub category if applicable, then press the right soft key  **Options**.
4. Highlight **Alerts** and press .
5. Highlight **Configure alerts** and press .
6. Select the alert content you want, and press .
7. After reading terms, highlight **Save** to accept and press , or highlight **Cancel** to decline and press .



Note: Fees apply for text messages/alerts both sent and received.


Get New Pictures





1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **Get New Pictures**.
4. Press  **Get New App**. You are connected to the internet. Follow the on-screen prompts.


My Pictures

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **My Pictures**.
4. To view your pictures in a slide show, do the following:

Press the right soft key  **Options**, highlight **Slide Show**, and press .










Select the appropriate Effects and Duration, and press .

Press the left soft key  **Pause/Resume** to pause or resume slideshow, or the right soft key  **Done** to return.
5. Press  **VIEW** to view the highlighted picture. Press the right soft key  **Options** to select from the following options:

- **Send:** Launches the Create PIC/VIDEO Msg screen.
 - **To PIX Place:** Transfers the file to the online gallery.
 - **Get New Pictures:** Launches the internet to get online pictures.
 - **Set As:** Set the picture as the Main Wallpaper, Picture ID
 - **Zoom:** Allows you to zoom in or zoom out using the up/down volume key. You may also rotate the picture while viewing it.
 - **Create Postcard:** Adds text to a picture selected from My Pictures.
 - **Slide Show:** Allows you to view of a series of pictures.
 - **Rename:** Allows you to rename the picture.
 - **Lock:** Locks the picture to prevent deletion.
 - **Erase:** Erases the selected picture from the gallery.
 - **Erase All:** Erases all pictures from the gallery except the locked images.
 - **File Info:** Provides the file name, date, time, resolution, size type and rights to the selected picture.
6. Use the navigation key to make your selection and press .

My Videos






This menu allows you to review the videos you have taken or downloaded and stored into your phone and/or microSD™ card.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **My Videos**.
4. Press the navigation key to highlight the desired video clip and press  **PLAY** to play the selected video.
5. After playing the video, press  to return to the thumbnail view.
6. Press the right soft key  **Options** for the following options. Highlight an option and press  to make your selection.
 - **Send:** Launches the Create PIC/VIDEO Msg screen. (Only available for user-generated video.)
 - **To PIX Place:** Transfers the file to the online gallery. (Only available for user-generated video.)
 - **V CAST Videos:** Launches the V CAST Videos catalog.
 - **Set As Wallpaper:** Sets the selected Video as wallpaper. (Only available for user-generated video.)
 - **Rename:** Allows you to rename the video.
 - **Move:** Allows you to move the video to your microSD™ card when inserted.
 - **Lock:** Locks the video to prevent deletion.







- **Erase:** Erases the selected video from the gallery.
- **Erase All:** Erases all videos from the gallery except the locked images.
- **File Info:** Provides the file name, date, time, resolution, size, file type, duration and rights to the selected video.

Take Pictures

This menu launches the camera.






1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **Take Picture**. The camera is now active.

Tip: Alternatively to activate the Camera, press the **Camera/Video** key on the right side of the phone.










4. Press the right soft key  **Options**, to choose the specific camera settings. Use the navigation keys to advance to each setting category, and to make selections within each category. The following categories are available:
 - **Settings:** Memory (store pictures to phone or microSD™ card), Auto Save, Capture Mode, ISO, Metering, Icon Display, Shutter Sound, Reset Settings
 - **Flash:** Off, On, Auto, On This Shot
 - **Timer:** Off, 2 Sec., 5 Sec., 10 Sec.
 - **Quality:** Fine, Normal, Economy
 - **Resolution:** (1280X960), (1024X768), (640X480), (320X240), and Picture ID
 - **Multi-Shot:** Series Shot, Divided Shot
 - **White Balance:** Auto, Sunny, Cloudy, Tungsten, Fluorescent
 - **Color Effect:** Normal, Black & White, Sepia, Negative, Sketch
 - **Camcorder:** Switches from Camera to Camcorder
5. Press  **TAKE** to capture a picture. Press the right soft key  **Erase** to delete the picture in the view window. Press the left soft key  **Save** to save the picture to My Pictures. Press  **SEND** to send the photo in a Picture message.
6. To exit the camera, press the  key.

Record Video

This menu launches the camcorder.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **Record Video**. The camcorder is now active.

Tip: Alternatively to activate the Camcorder, press and hold the Camera/Video key on the right side of the phone.

4. Press the right soft key  **Options**, to choose the specific camcorder settings. Use the navigation keys to advance to each setting category, and to make selections within each category. The following categories are available:
 - **Settings:** Memory (store Videos to phone or microSD™ card), Auto Save, Icon Display, Start/End Sound, Reset Settings.
 - **Recording Mode:** Limit for Video Msg (to record up to a 15 second clip to attach to a PIC/VIDEO message), Normal (to record video with length up to 10 minutes at a time).
 - **Video Light:** Off, On, Auto
 - **Timer:** Off, 2 Sec., 5 Sec., 10 Sec.
 - **Quality:** Economy, Normal, or Fine.
 - **Resolution:** 320x240, 176x144 Video Msg
 - **White Balance:** Auto, Sunny, Cloudy, Tungsten, Fluorescent.
 - **Color Effect:** Normal, Black & White, Sepia, Negative.
 - **Camera:** Switches from camcorder to camera.
5. Press  to save the settings.
6. Press  **REC** to begin recording. Press the left soft key  **Pause/Resume** or  **STOP**.
7. Once the recording is complete, you may press the right soft key  **Erase** to delete the video or press the left soft key  **Save** to save the recording to My Videos. Press  **SEND** to send the recorded video in a Video message.
8. To exit the camcorder, press the  key.

Note: If you receive an incoming call while using your camcorder, the video recording is stopped. You will be presented with the call Ignore / Accept screen. If you ignore the call, then you are given the choice to Save, Send or Erase the video. If you accept the call, then your video is auto-saved and the camcorder application exits in the background.







Note: If the battery level becomes too low while you are recording, the recording is stopped and the video is auto-saved. The low battery indicator will be displayed and you will exit from the camcorder application. If your battery is too low then the phone will power down without saving the video.

Note: If you receive a text message, a multi-media message or a voice mail while you are recording, the video recording is stopped. You are given the choice to View Now or View Later. If you choose later, you are given the chance to Save, Send or Erase the video. If you want to view the message now, the video is auto-saved and the camera application exits in the background.

PIX Place








Send a picture to your online album.

Note: You must first setup your account on the Verizon Wireless website: www.verizonwireless.com before establishing a connection.






1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Picture & Video**.
3. Press  **PIX Place**. The PIX Place sign-on screen displays.
4. Enter your **Mobile Number** and **Password**. Use the navigation key to highlight **LOGIN** and press . You are now connected to your online album.

Games

Select from several fun and interesting applications or a broad category of games that you can play on your phone.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Games**.
3. **Get New App.** is highlighted, press .
4. Use the navigation keys to make a selection and press .
5. Choose the charge Either Subscription or Unlimited, then press . Follow on screen prompts to apply.

News & Info

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **News & Info**.
3. The browser is launched and a pop up screen with available applications is displayed.
4. Use the navigation key to browse the categories.
5. Once the desired category is highlighted, press  to enter the category list.

When you use Get News & Info, some of the keys operate differently than during a normal phone call.








It presents on-screen items in any of the following ways:

- Text or numeric input
- Links (embedded in content)
- Numbered options (some options may not be numbered)
- Simple text

You can utilize the options or links by using the soft keys.

Tools on the Go

Download applications that keep you in touch with the world, keep you organized, and help you find the coolest spots.

1. Press  **MENU**, use the navigation key to highlight  **Get It Now** and press .
2. Press  **Tools on the Go**.
3. **Get New App.** is highlighted, press .
4. Highlight the application you wish to download and press .
5. Follow on screen subscription prompts and press . The download process begins.
6. At the “**App installed successfully. Would you like to run it?**” prompt, press **Yes** to launch application, or **No** to return to category list.

Note: The **Tools on the Go** menu will display all downloaded applications, with the most current download first.

Extras

Extras is a backup assistant for your Address Book. Get Extras saves your address book entries to a database to protect them in the event that your phone is damaged or lost and allows them to be retrieved at a later date.

Section 10: Tools

Topics Covered

- Voice Commands
 - Calculator
 - Calendar
 - Alarm Clock
 - World Clock
 - Stop Watch
 - Notepad
 - File Viewer
-












The topics covered in this section allow you to schedule appointments, view the calendar, set an alarm, view time zones, take notes, and perform simple math calculations


Voice Commands

For more information see "VoiceSignal™" on page 28

Calculator







You can perform calculations, including addition, subtraction, multiplication and division using your phone.


1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**,  **Calculator**,  **Normal**. The Calculator opens.
3. Enter the first number in your equation using the keypad. (Numbers can be up to ten digits long.)
4. Press the right soft key  **Operator** to display a pop-up menu which allows you to enter a Parenthesis or Power if desired. Press the left soft key  **Clear** or  to clear all data entered.
5. Press  to change the sign for a number to a negative.
6. Press the  to add a decimal point.

- Use the navigation keys to set the type of calculation that you wish to perform. Your choices are as follows:
 - Up key:** [+] Addition
 - Down key:** [-] Subtraction
 - Right key:** [x] Multiplication
 - Left key:** [÷] Division
- Use the keypad to enter the second number into your equation.
- Press  to perform the calculation and view the result.

Tip

Calculates the tip and determine how much each person should pay for the meal.

- Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
- Press  **Tools**,  **Calculator**,  **Tip**. The **Tip Calculator** opens.
- Populate the following fields:
 - Bill:** enter the amount of the bill.
 - Tip:** enter the tip percentage.
 - # Paying:** enter the amount of people paying.

Note: Press the  key to enter a decimal point.


- The tip is automatically calculated in the section below.


Converter

The **Conversion** menu provides the following conversion categories:

- Temperature
- Length
- Weight
- Area
- Volume
- Currency

To convert any of the above categories, do the following:

- Scroll to the conversion feature you wish to use and press the  key.
- Use the **left** or **right** navigation keys to select the **From** units of money or measure for the quantity you want converted.
- Enter the quantity you want converted in the text box.








Note: Press the  key to enter a decimal point.

Use the left or right navigation keys to select the **To** units of money or measure for the quantity you want converted.

Calendar

















Schedule up to eight events for any day by indicating each event's start and end time. Set alarms for events so that you can be alerted before an event takes place. Events scheduled for future dates automatically appear on your Today events schedule for the present day.

Add a new event

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Calendar**. The calendar appears in the display with the current date highlighted.
3. To view available options, press the right soft key  **Options**. A pop-up menu appears in the display that contains the menu items.
 - **Weekly**: View the current week.
 - **Go To Date**: Go to any date that you specify.
 - **Go to Today**: View today's events.
 - **Erase Old**: Select a past event to delete.
 - **Erase All**: Delete all events in your calendar
4. Press the left soft key  **Add** to add a new event.
5. The **Appointment name** field is highlighted. Enter the name and use the down navigation key to move to the following fields:
 - **Start Date**: Enter the start date for the event.
 - **Start Time**: Enter the start time for the event.
 - am/pm: Select from am or pm for the start time.
 - **End Date**: Enter the end date for the event.
 - **End Time**: Enter the end time for the event.
 - am/pm: Select from am or pm for the end time.
 - **Recurrence**: Select the frequency of the event.
 - **Alert**: Sets the alarm for the event. Select from Tone, Vibrate, or Light Only.
 - **Reminder**: Set a reminder up to one day before the event.
 - **Alert Time**: Set the Alert Time to sound before the event takes place.
6. Fill in and select event details using the navigation keys and the alphanumeric keypad.

7. Press . The event is saved.








View an Event

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Calendar**.
3. A calendar appears in the display with the current date highlighted.
4. Use the navigation keys to highlight the date containing the event that you wish to view. Press the right soft key  **Options**.
5. In the pop-up menu that appears in the display, use the navigation key to highlight **Go To Date**, then press .
6. Enter the desired date in the box, then press . The month that you entered appears in the display with the event date highlighted.
7. Press  **VIEW** to view event details for the date.
8. To edit the event, press the left soft key  **Edit**. Make changes, then press  **SAVE**.
9. Press the right soft key  **Options**. A pop-up menu appears in the display.
10. To erase the current event, press  **Erase**. A pop-up menu appears with **Yes** highlighted. press  to erase, or highlight **No** to cancel.
11. To see the selected date in a month view, press  **Monthly**.
12. To see the selected date in a week view, press  **Weekly**.










Alarm Clock

Your phone has an alarm clock that can be set to go off once, or recur daily at a specific time. Once set, the alarm clock is easy to change or turn off.

Set An Alarm

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Alarm Clock**. The **Alarm Clock** menu displays with the **Alarm 1** highlighted.
3. The following options appear in the display:
 - **Alarm 1**
 - **Alarm 2**
 - **Alarm 3**
4. Use the navigation key to highlight the alarm that you wish to enable, then press . The Set Alarm (1, 2, or 3 depending on your selection) screen appears in the display.
5. The Alarm field is highlighted. Use the left/right navigation keys to select **On** or **Off**.
6. Press the down navigation key to highlight the **Time** field, then enter the time that you wish for the alarm to sound.
7. Press the down navigation key once to highlight the **am/pm** field. Use the left/right navigation keys to select **am** or **pm**.
8. Press the down navigation key once to highlight the **Frequency** field. Use the left/right navigation keys to set the frequency (occurrence) of the alarm. Below lists and defines the options for this field.
 - **Once**: The alarm sounds only once, at the time specified.
 - **Daily**: The alarm sounds every day at the time specified.
 - **Mon-Fri**: The alarm sounds Monday through Friday at the time specified.
 - **Weekends**: The alarm sounds Saturday through Sunday at the time specified.
9. Press the down navigation key once to highlight the first **Ringer** field. Use the left/right navigation keys to set the ringer to Tone, Vibrate, or Light Only.
10. If you selected Tone, press the down navigation key again to highlight the second field. Use the left/right navigation keys to set the alert tone to VZW Default Tone, or select a tone from your My Ringtones or My Sounds folders.
11. When all fields have correct information entered, press  **SAVE** to save your settings.


Disable an alarm before it sounds

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Alarm Clock**. The **Alarm Clock** menu displays with the **Alarm 1** highlighted.
3. Use the navigation keys to highlight the alarm you wish to disable, then press the right soft key  **Options**. A pop-up menu appears in the display.
4. Press  **Off** to turn the highlighted alarm off. Press  **Reset** to reset the highlighted alarm or press  **Reset All** to reset all of the alarms.

Snooze










When an alarm sounds, a menu screen displays that allows you to either turn the alarm off or to have the alarm ring again after 5 minutes. This is called Snooze.

To use this feature follow these steps:




1. Set one of your phone's 3 alarms. For more information about setting an alarm, see "Set An Alarm" on page 116
2. When an alarm sounds, use the up/down navigation key to highlight **Snooze** or **Dismiss**. To snooze, highlight **Snooze** and press  to set it to ring again after 5 minutes. Or, highlight **Dismiss** to turn the alarm off completely. The alarm turns off and the main screen displays.









World Clock

World Clock allows you to view the time of day or night in any part of the world.

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **World Clock**.
3. Use the left soft key  **Cities** to display the 45 supported cities. Press  to save your entry.
4. Press the right soft key  **Options** to view the following options:
 - **Set As Local Time**: Sets the time zone default according to the city chosen in the Cities field.
 - **DST**: Sets the Daylight Savings time option.
5. You can scroll through other cities by pressing the navigation keys.
6. Press  to return to the main screen.










Stop Watch

This feature allows you to use a stopwatch. Press the  **START** to start the stopwatch. Press  **STOP** to stop stopwatch. Press the right soft key  **Reset** to erase recorded stopwatch time.








1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Stop Watch**. The **Stop Watch** appears in the display.
3. Press the  **START** to start the stopwatch.
4. Press  **STOP** to stop stopwatch.
5. Press the right soft key  **Reset** to erase recorded stopwatch time.

Notepad

Create and store notes in Notepad. Return to Notepad anytime to review and edit your notes.

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**  **Notepad**.
3. If you have any stored notes, they appear as a list in the display. If this is your first time in Notepad, **No Note** displays.
4. To add a new memo, press the left soft key  **Add**, then enter the memo using the keypad.
5. While entering a memo, press the left soft key  **Abc**, to display a pop-up menu with the following text entry modes:
 - **VoiceMode**
 - **Word**
 - **Abc**
 - **ABC**
 - **123**
 - **Symbols**
6. Use the navigation keys to select the other available text entry modes of VoiceMode, Word, 123, Symbols, or press  to exit the pop-up menu.
7. When you're finished entering details for the note, press . The note is saved.









Review, Add, Edit, and Erase Memos

1. Press  **MENU**, then press the navigation key to highlight  **Settings & Tools** and press .
2. Press  **Tools**,  **Notepad**. The **Notepad** menu opens. If you have any stored notes, they appear as a list in the display.
3. With a memo highlighted, press the right soft key  **Options**. A pop-up menu with the options listed in the following table appears in the display:
 - **Edit**: Edit the note currently highlighted or appearing in the display.
 - **Erase**: Erase the note currently highlighted or appearing in the display.
 - **Erase All**: Erase all notes.
 - **Lock/Unlock**: Locks messages. When a message is locked it cannot be deleted until it is unlocked.
4. Use the navigation keys to highlight an option or press  to exit the pop-up menu.
5. Press  to perform the highlighted option's function.

File Viewer

The File Viewer is a file viewing application. When a microSD™ card is inserted in the phone before power up, the directory "MY_FILES" is created on the card during power up. Using a USB adapter on your computer, you can place any of the following file types into the MY_FILES directory on the microSD™ card to be viewed on your phone:




- Microsoft Word (DOC)
- Microsoft Excel (XLS)
- Microsoft PowerPoint (PPT)
- Adobe PDF
- Plain Text (TXT)
- HTML (HTM)
- Images (BMP, GIF, JPEG, PNG, WMF, EMF)


1. Press  **MENU**, then press the navigation keys to highlight  **Settings & Tools** and press .
2. Press  **Tools**,  **File Viewer**.
3. Press  **Pictures** to view any of the Image file types listed above, or press  **Others** to view all other valid file types listed above.
4. Use the up or down navigation key to highlight the desired file and press .

Note: If you get an error message “Out of Memory” while trying to open a file, only part of the document may be displayed.

5. With a file opened, you may do any of the following:

Press  **List** to return to the list of files.

Press  **MOVE** to allow you view adjacent pages in the document by pressing  **Next** or  **Previous**. You will see page indicators in the upper right status bar of the viewer, i.e. 2/4 for page 2 of 4.

Press  **Options** to choose from the following:

- **Zoom:** Allows you to zoom out or zoom in.
- **Map On:** Displays a thumbnail view of the whole page in the lower right corner of the display which is helpful when zooming in on a portion of the page.
- **Fit to Screen:** Displays the entire page in the viewer.
- **Horizontal:** Rotates the document 90 degrees clockwise and displays it in landscape mode.
- **Vertical:** Rotates the document 90 degrees counterclockwise and displays it in portrait mode.
- **Move to:** Allows you to jump to a specified page in the document.

Note: While viewing a page, you can use the navigation keys to move the viewer pane to see various parts of the page.

Section 11: Mobile Web

Topics Covered

- Mobile Web
 - Launching Mobile Web
 - Exit Mobile Web
 - Navigate the Web
 - Mobile Web Soft keys
 - Links
 - Place a Call While Using Mobile Web
-

This section outlines the available mobile web options.

Mobile Web

Note: This feature is currently unavailable outside of the United States. Only available within the Verizon Wireless Enhanced Services Area.


Mobile Web allows you to surf the web from your wireless phone.

If you receive a call while using Mobile Web, the web session is suspended during the call. Once the call ends, your Mobile Web session resumes where you left off.

Note: This feature is currently unavailable outside of the United States. Only available within the Verizon Wireless Enhanced Services Area.

Any time the service indicator icon is visible, you are connected to the Internet and billed accordingly. Rates and prices vary according to your service contract. For further information on billing contact Verizon Wireless.

Launching Mobile Web

1. Press the up navigation key. Mobile Web and a list of categories (representing one or more web sites) appears in the display.
2. Use the navigation key to browse the categories.
3. Once the desired category is highlighted, press  to enter the category list.

Exit Mobile Web

To exit the Mobile Web, press the **END** key.

Navigate the Web

When you use Mobile Web, some of the keys operate differently than during a normal phone call.

Mobile Web presents on-screen items in any of the following ways:

- Text or numeric input
- Links (embedded in content)
- Numbered options (some options may not be numbered)
- Simple text

You can act on the options or links by using the soft keys.

Mobile Web Keys

Soft Keys

At the bottom of the Mobile Web display contains the browser commands. The left **☐** and right **☐** soft keys on the keypad are used to perform the commands in the display. These are called “soft keys” because their function changes depending where you are in the application.

How Mobile Web keys work

The following table lists Mobile Web keys and functions.



Navigation Key: Use the navigation key to browse lists and highlight options.



CLR Key: A browser back-up key. Press once to back up one page. Press and hold to go back to Mobile Web home page.

Press to clear the last number, letter, or symbol entered. Press and hold to completely clear the display.



Asterisk/Shift Key: Press before entering text to enable upper case characters (in Abc mode).



O/Next Key: Press to enter a zero (0), or to display another word in the dictionary when in Word entry mode.



Pound/Space Key: Press to insert a space when entering text.



Numbers 1 - 9: Use the number keys to select items in a menu if they are numbered.



END Key: Press to exit Mobile Web and return to the main screen.



Left Soft Key: Press the left soft key to go to the highlighted web link and/or perform the function above it in the display.




Right Soft Key: The right soft key is the Menu key. Press this key to display a pop-up menu with several options.




SEND Key: Press to dial a highlighted number on a web page that offers this option.

Links

Links can serve several purposes, such as jumping to a different page, to a different site, or initiating a phone call. Links are underlined (___). Normally, the left soft key  is used to select a highlighted link.

Place a Call While Using Mobile Web

You can place a call while using Mobile Web if the website supports this feature. Press the appropriate soft key to call the number. In most cases you can also press  to call the number. The Internet connection terminates when you initiate the call. After you end the call, your phone returns to the main screen.

Note: The ability to call a phone number is dependent on the website.

Section 12: Health and Safety Information

Topics Covered

- Health and Safety Information
 - UL Certified Travel Adapter
 - Consumer Information on Wireless Phones
 - Road Safety
 - Operating Environment
 - Using Your Phone Near Other Electronic Devices
 - Potentially Explosive Environments
 - Emergency Calls
 - FCC Notice and Cautions
 - Other Important Safety Information
 - Product Performance
 - Availability of Various Features/Ring Tones
 - Battery Standby and Talk Time
 - Battery Precautions
 - Care and Maintenance
-

This section outlines the safety precautions associated with using your phone. These safety precautions should be followed to safely use your phone.

Health and Safety Information

Exposure to Radio Frequency (RF) Signals

Certification Information (SAR)

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases,

the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC. For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. The maximum SAR values for this model phone as reported to the FCC are:

- **Head:** 0.958 W/kg
- **Body-worn:** 1.4 W/kg

SAR information on this and other model phones can be viewed on-line at www.fcc.gov/oet/fccid. To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR

for a particular phone. Additional product specific SAR information can also be obtained at www.fcc.gov/cgb/sar.

UL Certified Travel Adapter

The Travel Adaptor for this phone has met UL 1310 safety requirements. Please adhere to the following safety instructions per UL guidelines.

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A SUPPLY NOT IN THE U.S.A., USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET.

THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTATED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.

Consumer Information on Wireless Phones

The U.S. Food and Drug Administration (FDA) has published a series of Questions and Answers for consumers relating to radio frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

What kinds of phones are the subject of this update?

The term wireless phone refers here to hand-held wireless phones with built-in antennas, often called "cell," "mobile," or "PCS" phones. These types of wireless phones can expose the user to measurable radio frequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures well within the FCC's compliance limits.

Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Safety and Health Administration

- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radio frequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health.

Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phones RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years' follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop - if they do - may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization international Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products - and at this point we do not know that there is - it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

- If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the

source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand-free" kits, these so-called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal Trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. FDA has tested wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a compatible phone and a compatible hearing aid at the same time. This standard was approved by the IEEE in 2000.

FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations:

- FCC RF Safety Program:
<http://www.fcc.gov/oet/rfsafety/>
- Environmental Protection Agency (EPA):
<http://www.epa.gov/radiation/>
- Occupational Safety and Health Administration's (OSHA):
<http://www.osha.gov/SLTC/radiofrequencyradiation/index.html>
- National Institute for Occupational Safety and Health (NIOSH):
<http://www.cdc.gov/niosh/topics/emf/>
- World Health Organization (WHO):
<http://www.who.int/peh-emf/>
- International Commission on Non-Ionizing Radiation Protection:
<http://www.icnirp.de>
- National Radiation Protection Board (UK):
<http://www.nrpb.org.uk>
- US Food and Drug Administration
<http://www.fda.gov/cellphones>

Road Safety

Your wireless phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features, such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
2. When available, use a hands-free device. If possible, add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.

3. Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voice mail answer it for you.
4. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.
5. Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or flipping through your address book takes attention away from your primary responsibility, driving safely.
6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
7. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
8. Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies. Remember, it is a free call on your wireless phone!
9. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.
10. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency number.

"The wireless industry reminds you to use your phone safely when driving."

For more information, please call 1-888-901-SAFE, or visit our web-site www.wow.com

Provided by the Cellular Telecommunications & Internet Association

Operating Environment

Remember to follow any special regulations in force in any area and always switch your phone off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder if you are using an external antenna).

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

Pacemakers

Pacemaker manufacturers recommend that a minimum distance of 15 cm (6 inches) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker.

These recommendations are consistent with the independent research and recommendations of Wireless Technology Research.

Persons with pacemakers:

- should always keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is switched on.
- should not carry the phone in a breast pocket.
- should use the ear opposite the pacemaker to minimize potential interference.

If you have any reason to suspect that interference is taking place, switch your phone off immediately.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your phone off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Switch your phone off in any facility where posted notices require you to do so.

Potentially Explosive Environments

Switch your phone off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch the phone off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

Emergency Calls

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications (medical emergencies, for example).

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on

all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call:

1. If the phone is not on, switch it on.
2. Key in the emergency number for your present location (for example, 911 or other official emergency number). Emergency numbers vary by location.
3. Press the **SEND** key.

If certain features are in use (call barring, for example), you may first need to deactivate those features before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your phone may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

Restricting Children's access to your Phone

Your phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

FCC Notice and Cautions

FCC Notice

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Other Important Safety Information

- Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.
- Switch your phone off before boarding an aircraft. The use of wireless phone in aircraft is illegal and may be dangerous to the aircraft's operation.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

Product Performance

Getting the Most Out of Your Signal Reception

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key.

Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to the main screen.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Maintaining Your Phone's Peak Performance

For the best care of your phone, only authorized personnel should service your phone and accessories. Faulty service may void the warranty.

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- If your phone is equipped with an external antenna, hold the phone with the antenna raised, fully-extended and over your shoulder.
- Do not hold, bend or twist the phone's antenna.
- Do not use the phone if the antenna is damaged.
- If your phone is equipped with an internal antenna, obstructing the internal antenna could inhibit performance.
- Speak directly into the phone's receiver.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it is inoperable, call Customer Care for service.

Availability of Various Features/Ring Tones

Many services and features are network dependent and may require additional subscription and/or usage charges. Not all features are available for purchase or use in all areas. Downloadable Ring Tones may be available at an additional cost. Other conditions and restrictions may apply. See your service provider for additional information.

Battery Standby and Talk Time

Standby and talk times will vary depending on phone usage patterns and conditions. Battery power consumption depends on factors such as network configuration, signal strength, operating temperature, features selected, frequency of calls, and voice, data, and other application usage patterns.

Battery Precautions

- Avoid dropping the cell phone. Dropping it, especially on a hard surface, can potentially cause damage to the phone and battery. If you suspect damage to the phone or battery, take it to a service center for inspection.
- Never use any charger or battery that is damaged in any way.
- Use the battery only for its intended purpose.
- If you use the phone near the network's base station, it uses less power; talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- Follow battery usage, storage and charging guidelines found in the user's guide.
- Battery charging time depends on the remaining battery charge and the type of battery and charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- If left unused, a fully charged battery will discharge itself over time.
- Use only Samsung-approved batteries and recharge your battery only with Samsung-approved chargers. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.
- Do not use incompatible cell phone batteries and chargers. Some Web sites and second-hand dealers, not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers. Consumers should purchase manufacturer or carrier recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.
- Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- Do not leave the battery in hot or cold places, such as in a car in summer or winter conditions, as you will reduce the capacity and lifetime of the battery. Always try to keep the battery at room temperature. A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. Li-ion batteries are particularly affected by temperatures below 0 °C (32 °F).
- Do not place the phone in areas that may get very hot, such as on or near a cooking surface, cooking appliance, iron, or radiator.
- Do not get your phone or battery wet. Even though they will dry and appear to operate normally, the circuitry could slowly corrode and pose a safety hazard.

- Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object (coin, clip or pen) causes a direct connection between the + and - terminals of the battery (metal strips on the battery), for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.
- Do not permit a battery out of the phone to come in contact with metal objects, such as coins, keys or jewelry.
- Do not crush, puncture or put a high degree of pressure on the battery as this can cause an internal short-circuit, resulting in overheating.
- Dispose of used batteries in accordance with local regulations. In some areas, the disposal of batteries in household or business trash may be prohibited. For safe disposal options for Li-Ion batteries, contact your nearest Samsung authorized service center. Always recycle. Do not dispose of batteries in a fire.

Care and Maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years

- Keep the phone and all its parts and accessories out of the reach of small children's.
- Keep the phone dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may be damaged.
- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the phone. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.

- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, a stove or a radiator. The phone may explode when overheated.
- If your phone has an external antenna, use only the supplied or an approved replacement antenna. Unauthorized antennas or modified accessories may damage the phone and violate regulations governing radio devices.
- If the phone, battery, charger or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

Section 13: Warranty Information

Topics Covered

- Standard Limited Warranty
-

Standard Limited Warranty

What is Covered and For How Long?

SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. (“SAMSUNG”) warrants to the original purchaser (“Purchaser”) that SAMSUNG’s Phones and accessories (“Products”) are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/ Pouch	90 Days
Holster	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or

approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

WHAT ARE THE LIMITS ON SAMSUNG'S WARRANTY/LIABILITY? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

- THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;
- WARRANTIES OF TITLE OR NON-INFRINGEMENT;
- DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;
- THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR
- COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. ALL IMPLIED WARRANTIES AND CONDITIONS THAT MAY ARISE BY OPERATION OF LAW, INCLUDING IF APPLICABLE THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN WARRANTY STATED HEREIN. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE, USE, OR MISUSE OF, OR INABILITY TO USE THE PRODUCT OR ARISING DIRECTLY OR INDIRECTLY FROM THE USE OR LOSS OF USE OF THE PRODUCT OR FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL, CONSEQUENTIAL OR SIMILAR DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS, OR FOR DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY SAMSUNG, ITS AGENTS OR EMPLOYEES, OR FOR ANY BREACH OF CONTRACT OR FOR ANY CLAIM BROUGHT AGAINST PURCHASER BY ANY OTHER PARTY. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS. THE PARTIES UNDERSTAND THAT THE PURCHASER MAY USE THIRD-PARTY SOFTWARE OR EQUIPMENT IN CONJUNCTION WITH THE PRODUCT. SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRDPARTY SOFTWARE OR EQUIPMENT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE, INCLUDING THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT. THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR

EQUIPMENT LIE SOLELY WITH THE PURCHASER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT, AS THE CASE MAY BE.

This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1301 East Lookout Drive

Richardson, Texas 75082

Phone: 1-800-SAMSUNG (726-7864)

Phone: 1-888-987-HELP (4357)

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Printed in Korea

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