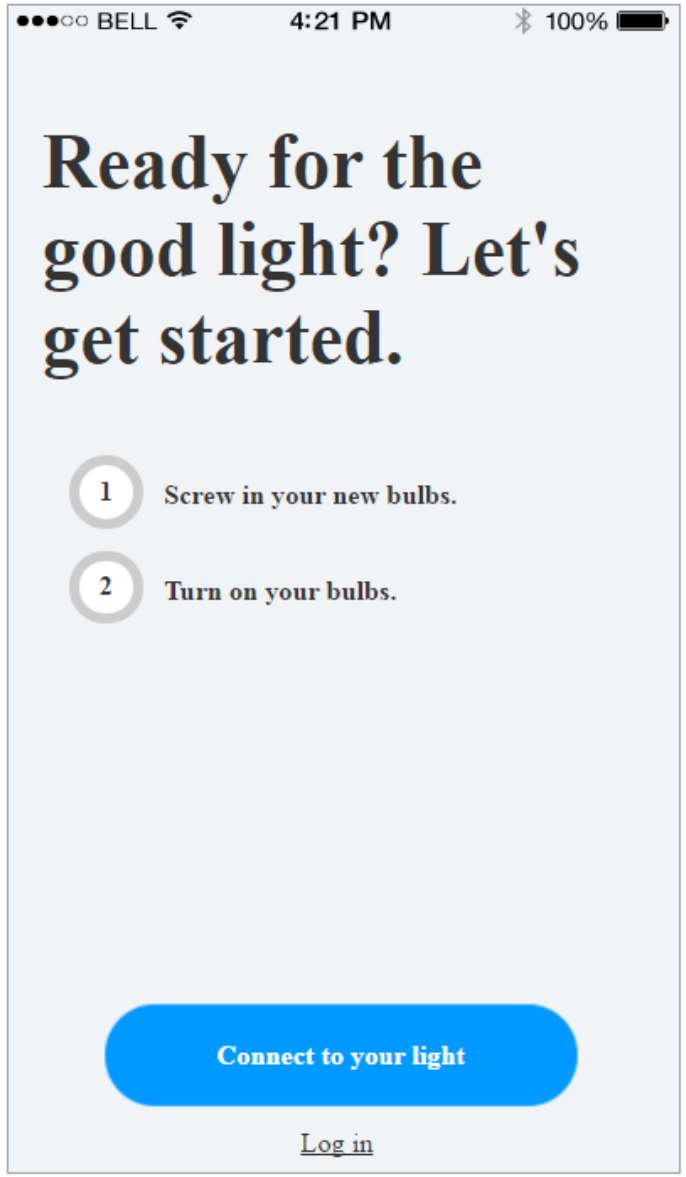
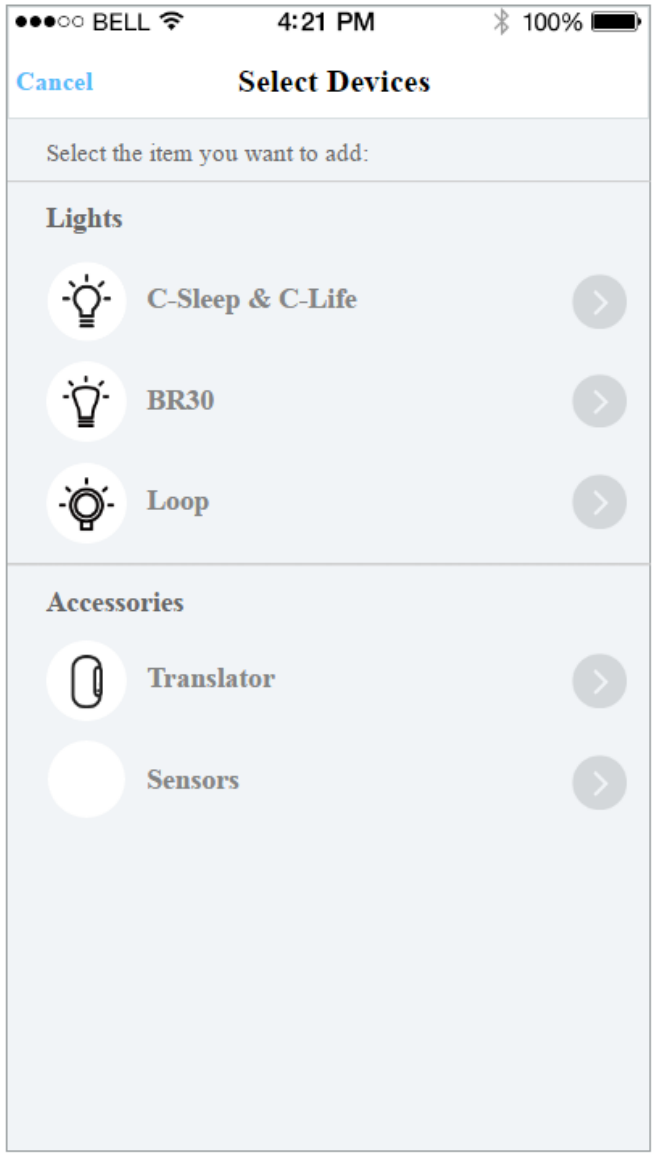
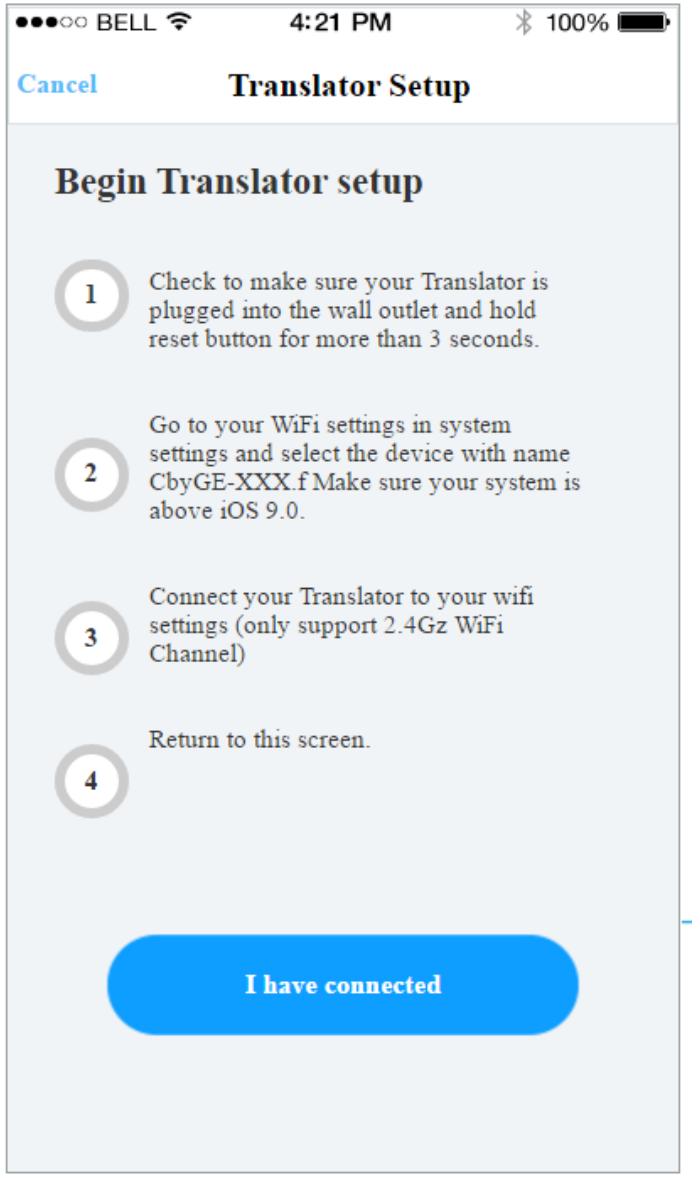


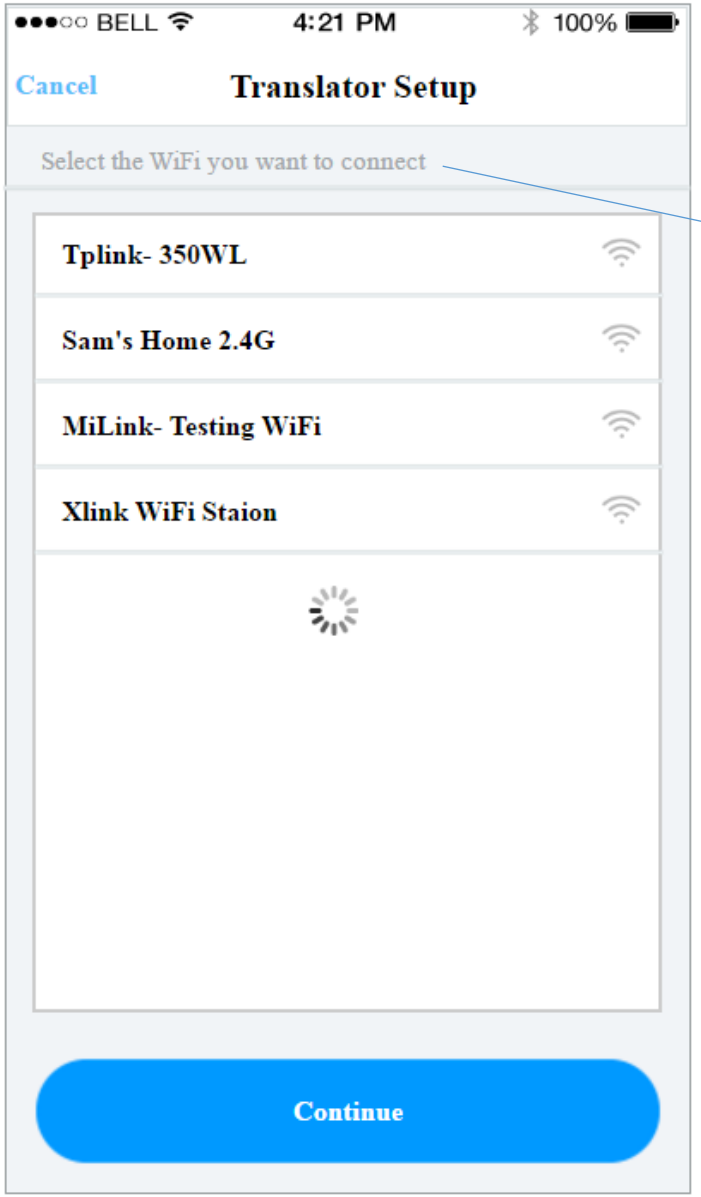
Log ID: 100001_1



Log ID: 100002_4



Log ID: 100003_3

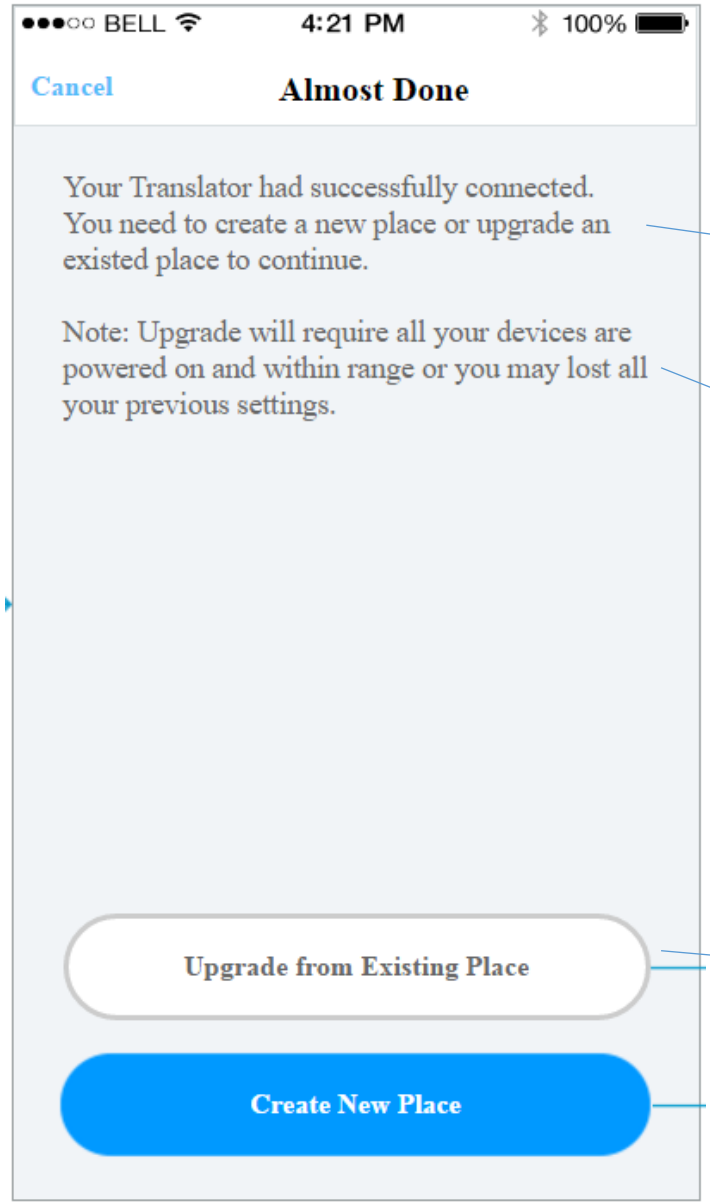


Update grammar to the following

Select the WiFi Network you want to connect to

Log ID: 100013_1

iOS & Anroid



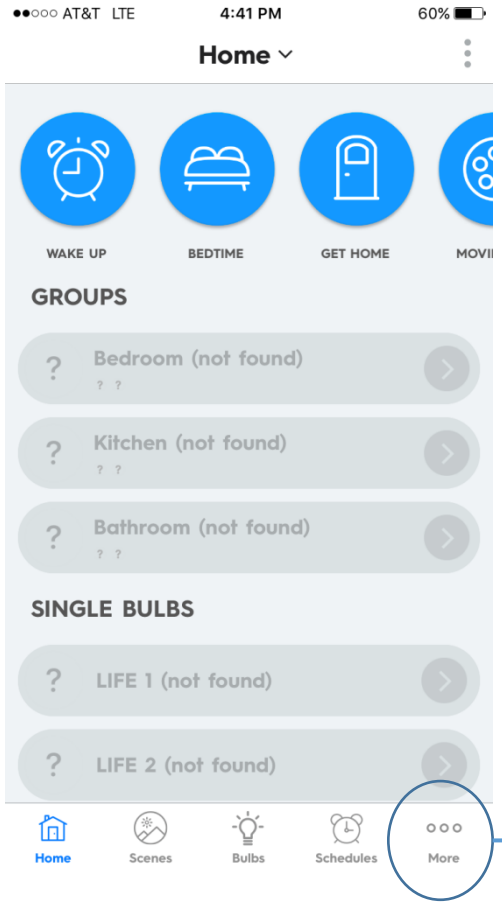
Update grammar to the following

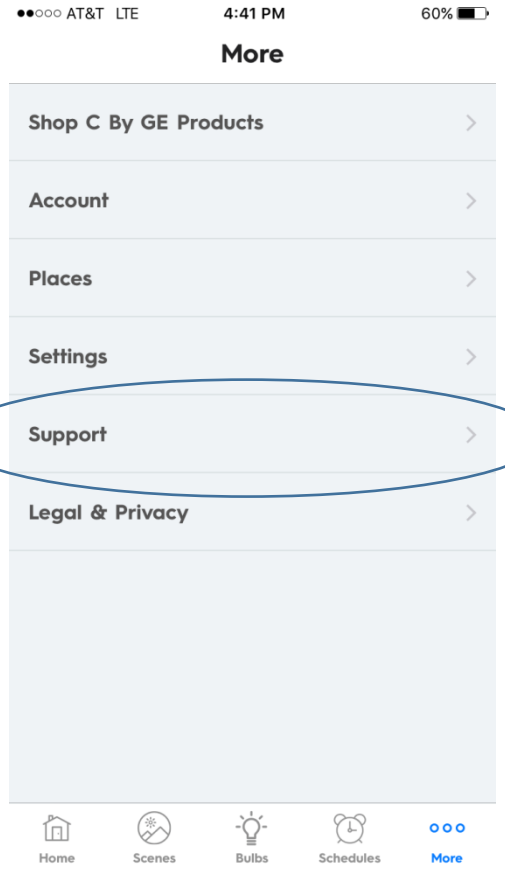
Your reach device has successfully connected. You need to add the device to an existing place or create a new place to continue.

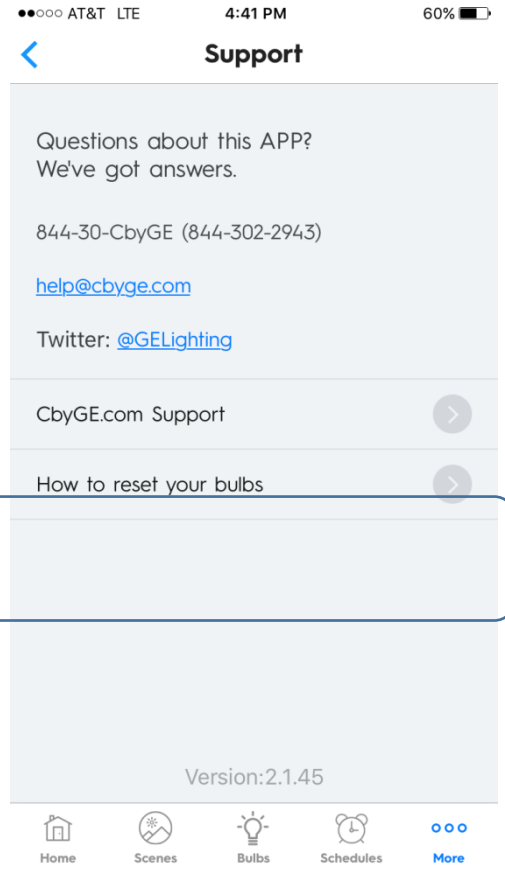
Note: When adding to an existing place, please ensure ALL other devices associated with this place are powered ON and within range. Failure to do so will result in loss of previously saved settings.
(i.e. lost schedule, bulb color, etc.)

Add to Existing Place

Log ID: 100012_2







reach device support

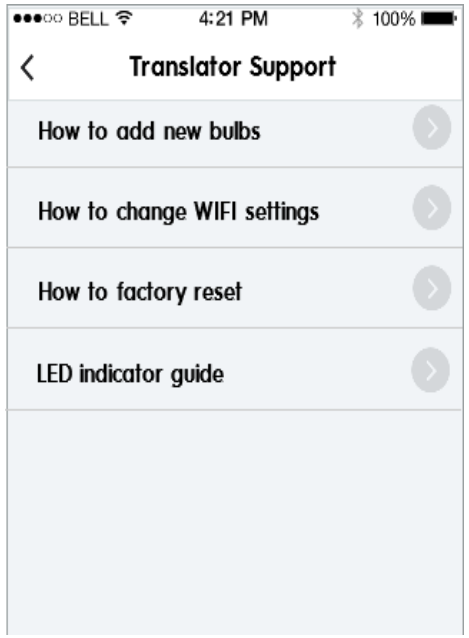
Log ID: 100026_2

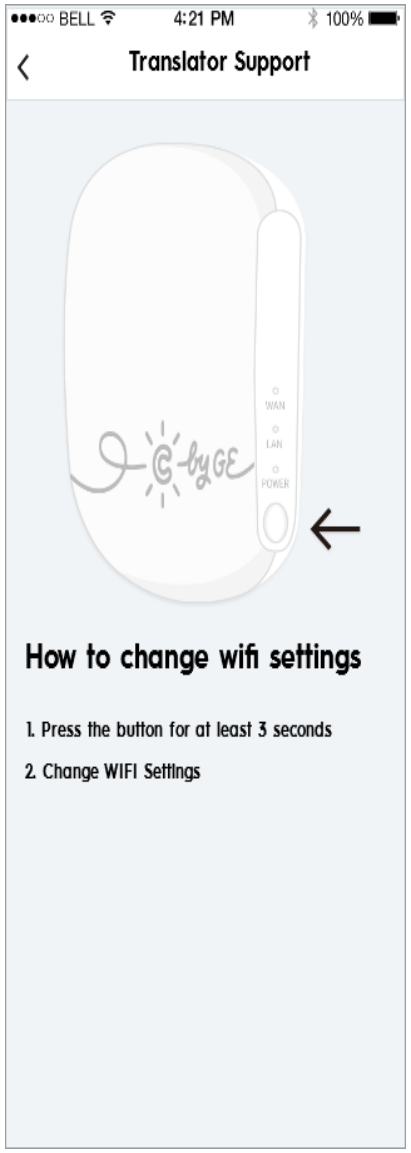
reach Device Support

1) Navigate to the Home tab and click on ⋮
2) Click “Add New Bulb(s)”

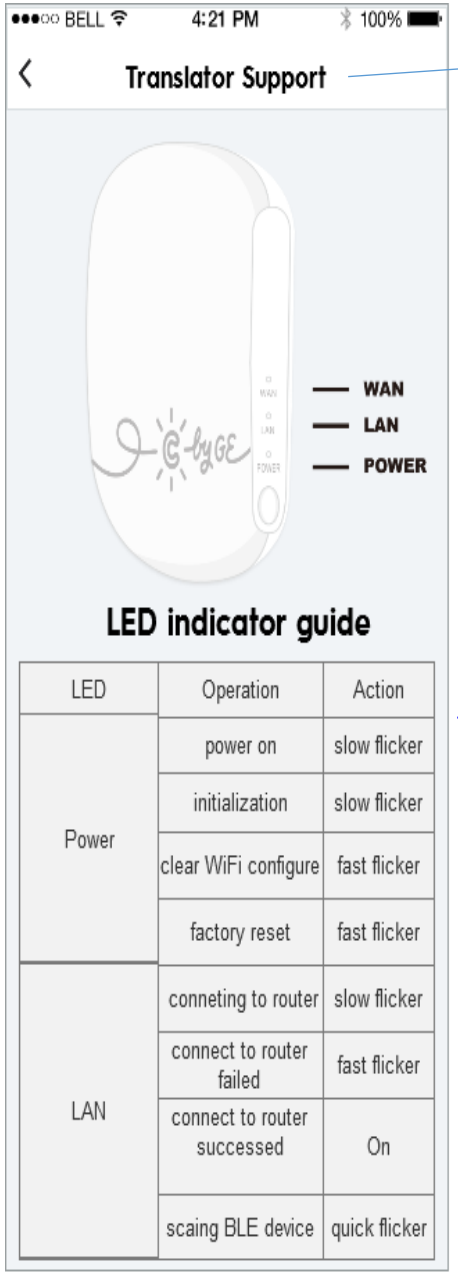
1) Make sure the reach device is paired to the correct network
2) Press and release the button on the side of the reach device
3) Once you see the LAN LED flashing, the hub has started adding devices
4) Please wait a few moments while devices are added

Log ID: 100029_1



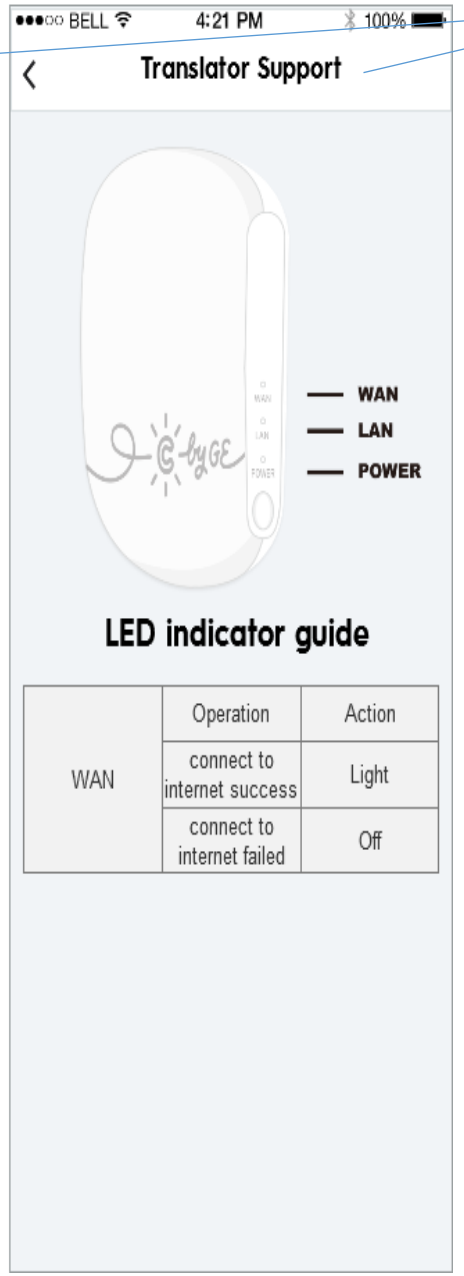


Log ID: 100030_3



向下滑动

Scroll Downll

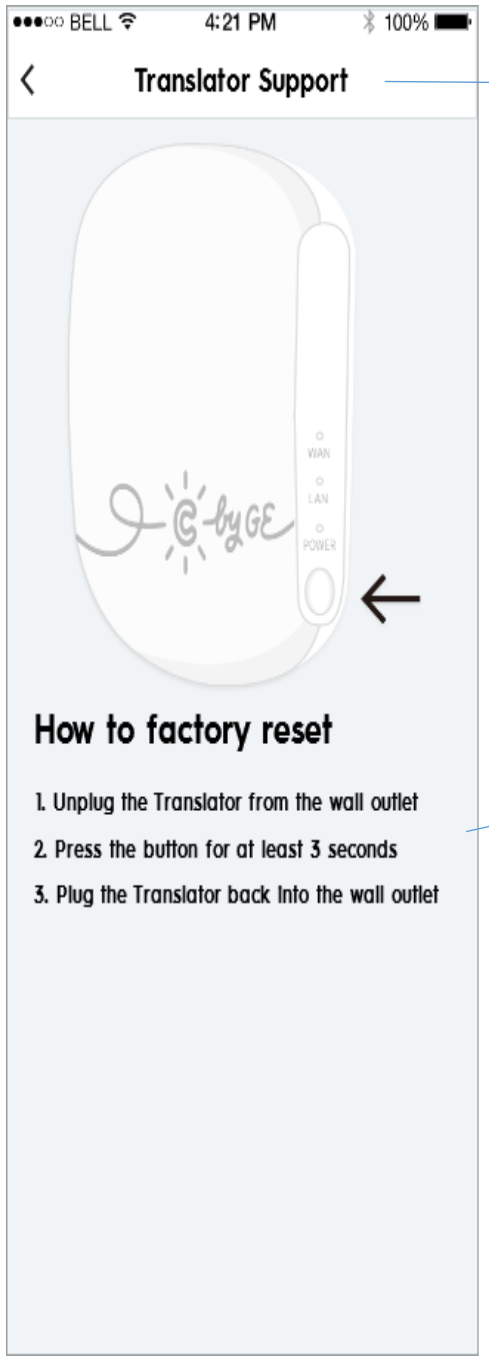


reach Device Support

LED	Operation	Action
Power	power on/initialization	slow flash
	config/reset	fast flash
LAN	connecting to router	slow flash
	connection fail	fast flash
	connection success	steady on
	scanning devices	quick flash
WAN	connection fail	steady off
	connection success	steady on

Action	Description
slow flash	0.5 Hz
quick flash	1.5 Hz
fast flash	5.0 Hz

Log ID: 100031_1



reach Device Support

1. Unplug the reach device from the wall outlet
2. While holding the button on the reach device, plug it back into the wall and continue holding the button for at least 3 seconds
3. Note: All 3 LEDs will start flashing once reach device has been reset

Log ID: 100032_1