

CONTENTS

Warranty and FCC/IC Statements.....	3	Programming the Alarm.....	8
Lock Setup.....	3	Powering the Alarm.....	8
Lock Parts.....	4	Alarm Setting Descriptions.....	8
Replacing the Batteries.....	4	Changing the Alarm Mode.....	9
Locking and Unlocking.....	5	Adjusting the Sensitivity Level.....	9
Locking from the Outside.....	5	My Codes.....	10
Locking from the Inside.....	5	Best Practices.....	10
Unlocking from the Outside.....	5	Default Codes Locations.....	10
Unlocking from the Inside.....	5	Factory Default Reset.....	12
Cleaning the Lock.....	5	Emergency Key Override.....	12
Programming the Touchscreen.....	6	Z-Wave.....	13
Tips for Successful Programming.....	6	Troubleshooting.....	14
Programming Descriptions.....	6		
Programming Procedures.....	7		

ENGLISH

NEED HELP?

Please call customer support before returning the product to the store.

Toll-Free Calling From: U.S.A.: (888) 805-9837
Canada: (800) 997-4734
Mexico: 018005067866

Visit our web site for videos, FAQs and more: answers.schlage.com

REGISTER YOUR PRODUCT

Document your purchase and register your warranty at RegisterMySchlage.com, or use the included registration card.

WARRANTY AND FCC/IC STATEMENTS

Lifetime Limited Mechanical and Finish Warranty and 3-Year Limited Electronics Warranty

Warranty
Subject to the terms and conditions of the warranty, Schlage extends a lifetime limited mechanical and finish warranty and a three-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed. See answers.schlage.com for specific warranty details and limitations, or contact Schlage Customer Service at (888) 805-9837 in the U.S. and Canada or (800) 506-7866 in Mexico for assistance.

FCC Interference Statement

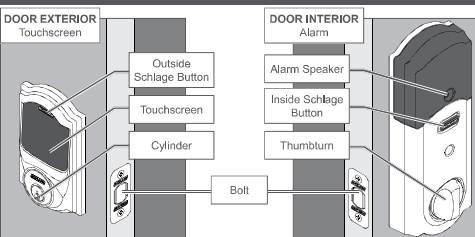
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

2

LOCK PARTS



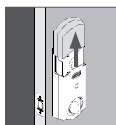
Inside Schlage Button	<ul style="list-style-type: none"> • Located on the inside of the door. • Has three distinct lights. • Used to program the alarm. See Programming the Alarm on page 8. • Does not lock or unlock the door.
Thumbturn	<ul style="list-style-type: none"> • Used to lock and unlock manually from the inside.
Outside Schlage Button	<ul style="list-style-type: none"> • Located on the outside of the door. • The first button you will press when entering a User Code and in the programming process. • Press to exit programming mode immediately.
Touchscreen	<ul style="list-style-type: none"> • Remains unlit until the Outside Schlage Button is pressed. • Located on the outside of the door. • Used to enter codes for programming and unlocking.
Cylinder	<ul style="list-style-type: none"> • Used to unlock only in emergency situations. See Emergency Key Override on page 12.
Alarm Speaker	<ul style="list-style-type: none"> • Sounds alarms based on the chosen settings. See Programming the Alarm on page 8.
Bolt	<ul style="list-style-type: none"> • Automatically extends and retracts when the touchscreen is used. • Manually extends and retracts when the thumbturn is rotated.

ENGLISH

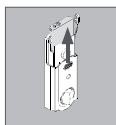
REPLACING THE BATTERIES

1 Replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued reliable operation.

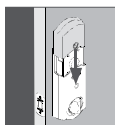
2 Use four high-quality alkaline AA batteries for replacement. Lithium batteries may cause undesirable operation.



1. Remove the inside cover.



2. Unsnap the battery connector, remove the battery tray and replace the batteries.



3. Replace the battery tray with the batteries facing the door. Snap the battery connector to the tray and replace the cover.

4

LOCK SETUP

Follow these steps to get your lock set up and ready to use. If you would like to use a home automation system to enable remote control of the lock, refer to **Enrolling on a Z-Wave Network** on page 13.

- Decide what length you want the User Codes for the lock to be.**
You can set User Codes to be from 4 - 8 digits in length. The default length is 4 digits. All User Codes must be the same length. Any time you change the User Code length, all current User Codes will be deleted from the lock.
• See **Change User Code Length** on page 7.
- Add/Delete User Codes.**
The lock comes preset with two unique User Codes. You can either use these codes or remove them and program your own codes.
• See **Add User Code** and **Delete User Code** on page 7.
- Decide if you want to use the Auto-Lock feature or not.**
When the Auto-Lock feature is enabled, the lock will automatically relock itself 30 seconds after being unlocked.
• See **Enable/Disable Auto-Lock** on page 7.
- Turn on the alarm and decide which mode you want to use.**
The alarm is turned off by default. If you want to use the alarm, you'll need to turn it on and decide on a mode.
• See **Programming the Alarm** on page 8.

PLEASE KEEP THIS GUIDE

This guide contains important information about your lock!
• Default User Codes and Programming Code are located on the sticker on the back of this guide! You will need these if you ever need to reset your lock back to factory default settings!
• The sticker also contains your serial number, which may be needed for warranty and customer service support.
• Instructions for adding and deleting User Codes, changing the lock behavior, troubleshooting, customer service and more are explained in this guide!

ENGLISH

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
 2. This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons. Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (EIRP) is not more than that necessary for successful communication. This device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device must accept any interference, including interference that may cause undesired operation of the device.

3

LOCKING AND UNLOCKING

1 If you make a mistake while entering a User Code, press the Outside Schlage Button and then start again.

Locking from the Outside

1. Press the Outside Schlage Button.
 2. The lock will lock. The green check mark will light once.
- 3 If the bolt cannot fully extend, the red X will light and a tone will sound. The door may remain unlocked!
- 4 If the Lock & Leave feature is disabled, a valid User Code must be entered to lock the door. See **Enable/Disable Lock & Leave** on page 7.



Locking from the Inside

- Rotate the Inside Thumbturn.
- 1 The Inside Schlage Button will not lock the deadbolt. It is used to program and control the alarm. See **Programming the Alarm** on page 8.



ENGLISH

Unlocking from the Outside

1. Press the Outside Schlage Button.
 2. Enter a valid User Code.
 3. The green success check mark will flash twice and one beep will sound. The deadbolt will unlock.
- 4 If the red error X lights, the User Code was not valid.



Unlocking from the Inside

- Rotate the Inside Thumbturn.
- 1 The Inside Schlage Button will not unlock the deadbolt. It is used to program and control the alarm. See **Programming the Alarm** on page 8.



CLEANING THE LOCK

In order to properly clean the touchscreen from build-up of dirt, oils, or other contaminants, you should use a mild dish soap with warm water and follow the general rules below:

- Do rinse the touchscreen with warm water prior to cleaning process.
- Do follow the application of soap with a damp, lukewarm cloth
- Don't use abrasives, high alkaline cleaners, or gasoline
- Don't leave cleaners on touchscreen for long periods, wash immediately.
- Don't apply cleaners in direct sunlight or at elevated temperatures.
- Don't use scrapers, squeegees or razors.

The bolt itself can be cleaned, using a mild dish soap and warm water. This can help improve decreased performance.

5

TROUBLESHOOTING

PROBLEM	SOUNDS	LIGHTS	SOLUTION
I forgot my Programming Code.	—	—	Check the back of this guide or the back of the Alarm Assembly for default Programming Code. If needed, restore lock to factory settings. See Factory Default Reset on page 12.
I need to delete a User Code that I don't remember.	—	—	Delete all User Codes. Then add all needed User Codes back into the lock. See Programming the Touchscreen on page 6.
Cannot add a new User Code.	—	Yellow dot flashing	1 was not pressed after entering Programming Mode.
	2 beeps	2 Red X	30 User Codes already exist. Delete a User Code before adding a new one. See Delete User Code on page 7. Second User Code entry did not match first User Code entry. The new User Code matches the first 4 - 6 digits of the existing Programming Code.
Cannot delete a User Code.	—	Yellow dot flashing	2 was not pressed after entering Programming Mode.
	2 beeps	2 Red X	First User Code entered did not match any current User Code. Second User Code entered did not match first User Code entered.
Cannot change Programming Code.	—	Yellow dot flashing	3 was not pressed after entering Programming Mode.
	2 beeps	2 Red X	Second Programming Code entered did not match first Programming Code entered. First 4 - 6 digits of new Programming Code match an existing User Code.
Cannot delete all User Codes.	—	Yellow dot flashing	6 was not pressed after entering Programming Mode. The 2nd Programming Code entered was not valid.
User Code does not unlock lock.	1 beep	1 Red X	User Code entered is not a valid User Code.
User Code cannot be entered after Outside Schlage button is pressed.	1 beep	Green ✓ then Red X	Vacation Mode is enabled. Disable Vacation Mode. See Disable Vacation Mode on page 7.
	1 beep	1 Red X	Too many incorrect User Codes have been entered. Wait 30 seconds and try again.
Backlighting does not come on when Outside Schlage button is pressed and User Code cannot be entered.	—	—	Batteries are completely dead and no electronic operations are possible. See Replacing the Batteries on page 4. The battery tray is not connected.
	—	—	The cable that runs through the door is not connected. Remove the Alarm Assembly and check the connection. See Step 8 of the Touchscreen Deadbolt with Alarm Installation Instructions for help.
	—	—	

ENGLISH

PROBLEM	SOUNDS	LIGHTS	SOLUTION
After entering a User Code to unlock the lock, the yellow dot is flashing and there is a delay before unlock.	Several beeps	Outside yellow dot flashing	Battery is low and should be replaced. See Replacing the Batteries on page 4.
Inside Schlage Button is flashing but no alarm is sounding.	—	Inside Schlage Button flashes every 5 seconds	
3 Red X when Outside Schlage Button is pressed.	—	3 Red X	Battery is critical and must be replaced. See Replacing the Batteries on page 4.
Pressing Outside Schlage button when deadbolt is unlocked does not cause deadbolt to relock.	—	—	The Lock & Leave feature is not enabled. See Enable/Disable Lock & Leave on page 7. If you do not want to enable Lock & Leave, then enter a valid User Code to lock the door.
Deadbolt will not extend or retract as expected.	1 long beep	1 Red X	Adjust bolt/frame alignment. Browse to answers.schlage.com for help.
Deadbolt requires two attempts to lock or unlock.	—	Green ✓	Deadbolt/frame alignment is marginal. Adjust door/frame for best operation. Browse to answers.schlage.com for help.
Alarm will not sound.	—	—	Turn on Alarm.
Alarm sounds too frequently/ false alarm, or not frequently enough.	Alarm	—	Sensitivity level is too high (at 1 or 2) or too low (at 4 or 5) and should be adjusted. See Adjusting the Sensitivity Level on page 9.
The tamper alert is not sounding.	—	—	There is a 60-second delay before device alarms to allow you to exit and lock the door. See Alarm Setting Descriptions on page 8.
The bolt was operating smoothly, but now is not.	—	—	The bolt has become seized. Clean with mild detergent and warm water. The strike has become worn. Flip the strike over for continued smooth operation.

ENGLISH