Before you think it is out of order !!

1. System can not find mouse device

- Check receiver cable connected to system correctly (keyboard and mouse connector is very similar)
- Check receiver unit LED lamp blink when PC power on

2. Mouse cursor does not move

- Check whether battery direction correct
- Replace batteries with new one
- Move receiver unit closer to mouse (RF sensitivity can be influenced by circumstances)



3. Mouse cursor movement is not correct

- © Clean mouse ball and roller
- Replace batteries with new one

4. Keyboard does not work







- Check whether battery direction correct
- Replace batteries with new one
- Move receiver unit closer to keyboard (RF sensitivity can be influenced by circumstances)

For more technical questions contact http://www.wingmouse.com

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