



**Secure[®]
Care**
Products, LLC



User Guide
RTLS Staff Safety Badge
A2145091x

**Please contact your
Distributor /
Installer for service ...**

Tel.: _____

39 Chenell Drive
Concord, NH USA 03301-8501
Phone: (800) 451-7917 / (603) 223-0745
Fax: (603) 227-0200
<http://www.securecare.com>

© 2016 Secure Care Products[®], LLC
CONTENT IS SUBJECT TO CHANGE WITHOUT NOTICE
FOR THE LATEST UPDATED MANUALS PLEASE VISIT AND LOG INTO THE DISTRIBUTOR
PORTAL AT
WWW.SECURECARE.COM

TABLE OF CONTENTS

| | |
|--|-----------|
| SECTION 1 IMPORTANT NOTICES | 4 |
| PLEASE READ THIS MANUAL BEFORE BEGINNING THE INSTALLATION OF A SECURE CARE SYSTEM | 4 |
| Introduction | 7 |
| The Risk | 7 |
| Minimizing the Risk | 7 |
| LIMITATION | 8 |
| DESCRIPTION | 9 |
| ADVISORY | 9 |
| ACKNOWLEDGEMENT | 9 |
| SECTION 4 STAFF SAFETY BADGE DESCRIPTION AND SPECIFICATIONS | 10 |
| Overview | 10 |
| Specifications: | 10 |
| SECTION 5 OPERATING INSTRUCTIONS | 11 |
| <i>Adding a Tag to ENvisionIT</i> | 11 |
| SECTION 6 PURCHASING STAFF SAFETY BADGES | 13 |
| Lanyard Application | 13 |
| Belt Clip Application | 13 |
| New Staff Safety Badges | 13 |
| Part Numbers | 13 |
| Staff Safety Badge Warranty | 13 |
| Staff Safety Badge Compatibility | 13 |
| SECTION 7 TESTING THE STAFF SAFETY BADGE | 14 |
| SECTION 8 COMPLIANCE INFORMATION | 15 |
| SECTION 9 GENERAL PRODUCT WARRANTY STATEMENT INFORMATION | 16 |
| 1. Notices | 16 |

| | |
|--|-----------|
| 2. Limited Warranty | 18 |
| 3. Limitations of Liability | 19 |
| 4. Governing Law and Arbitration | 19 |
| 5. Severability | 20 |
| 6. Waiver | 20 |
| APPENDIX A DAILY STAFF SAFETY BADGE TESTING LOG | 0 |

SECTION 1 IMPORTANT NOTICES

PLEASE READ THIS MANUAL BEFORE BEGINNING THE INSTALLATION OF A SECURE CARE SYSTEM

This installation manual is provided for reference by purchasers and installers of Secure Care Products, LLC (“Secure Care’s”) systems. This manual is not intended as a catalog of warnings for the protection of anyone or as a substitute for obtaining professional training or assistance in the design of a facility’s security procedures and systems, or in the installation, set-up, testing, support, operation, maintenance, repair or use of Secure Care’s systems. Nothing in this manual modifies the terms of Secure Care’s General Product Warranty Statement or of any written agreement signed by Secure Care or creates further warranties or extends benefits of any sort to anyone beyond those already expressly established in Secure Care’s General Product Warranty Statement and in any written contract signed by Secure Care.

1. Secure Care is Not Responsible for the Locks

ALL LOCKS USED WITH SECURE CARE’S SYSTEM ARE DESIGNED, MANUFACTURED, LABELED AND DELIVERED SOLELY BY AN INDEPENDENT VENDOR OVER WHOM SECURE CARE HAS NO CONTROL AND FOR WHOSE ACTIONS OR FAILURES TO ACT SECURE CARE DISCLAIMS ALL RESPONSIBILITY. REGARDLESS OF WHETHER THE LOCKS CARRY SECURE CARE’S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE, SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH LOCKS CARRY SECURE CARE’S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE LOCKS WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE LOCKS AND/OR THEIR USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE INDEPENDENT VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE INDEPENDENT VENDOR.

2. Secure Care Is Not Responsible for The Computer Hardware.

IF YOU PURCHASE COMPUTER HARDWARE THROUGH SECURE CARE AND REQUEST THAT SECURE CARE SOFTWARE BE INSTALLED AND TESTED ON THAT HARDWARE AT THE FACTORY, SECURE CARE WARRANTS ONLY THAT THE HARDWARE AND THE SOFTWARE PACKAGES WERE INSTALLED, SET-UP AND TESTED PRIOR TO SHIPMENT IN ACCORDANCE WITH ALL SECURE CARE PRODUCT MANUALS AND THAT, AT THE TIME THE HARDWARE AND THE SOFTWARE PACKAGES WERE FINALLY INSPECTED AT THE FACTORY, THEY WERE PERFORMING (SUBJECT TO SECURE CARE’S SPECIFIED TOLERANCES) IN ACCORDANCE WITH SECURE CARE’S SPECIFICATIONS. SECURE CARE WILL NOT BE RESPONSIBLE FOR ANY DEFECTS IN OR PROBLEMS CAUSED BY THE HARDWARE, ALL CLAIMS FOR WHICH MUST BE MADE TO THE HARDWARE MANUFACTURER AND/OR VENDOR. SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH HARDWARE CARRIES SECURE CARE’S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE

MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE HARDWARE WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE HARDWARE AND/OR ITS USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE HARDWARE MANUFACTURER AND/OR VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE HARDWARE MANUFACTURER AND/OR VENDOR.

3. Several Factors Outside the Secure Care System Can Affect its Performance

Secure Care's software, parts and products are designed for operation in a wireless system. However the range, performance, and predictability of any wireless system, including Secure Care's, is dependent on several factors, including, but not limited to, the following: building structure; environmental extremes (e.g., temperature, earth tremors, air pollution, etc.); the proximity of other wireless devices; the presence of variable speed products; sources of Radio Frequency Interference (RFI); physical orientation and positioning of the equipment; and sources of Electro Static Discharge (ESD). Secure Care is not responsible for the effect of these types of factors on operation of its software, parts and products and disclaims all responsibility for any claim relative thereto.

4. The Secure Care System Must be Properly Installed

Secure Care's system must be installed, set-up, tested, supported, operated, maintained, repaired and used only in accordance with all manuals and instructions (including the user, installation, technical and other manuals) issued by Secure Care (the "Product Manuals"). It is your responsibility to assure that any person who might be installing, setting-up, testing, supporting, maintaining or repairing the Secure Care system knows the contents of and has access to the Product Manuals and has successfully completed Secure Care technical training. It is also your responsibility to assure that any person who might be operating or using this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care in-service training. Secure Care cannot be responsible for performance problems caused by a failure to follow prescribed and appropriate procedures for installation, set-up, testing, support, operation, maintenance, repair and use.

All adjustable features on new and repaired Secure Care software, parts and products are shipped with "factory default" settings. These "factory default" settings may not comply with building and life safety codes or other applicable laws and regulations in the location where they are installed or operated. Secure Care strongly recommends, therefore, that the settings on all Secure Care software, parts and products be checked and, if necessary, reset to comply with local building and life safety codes and other applicable laws and regulations at the time of any installation, set-up, testing, support, maintenance or repair.

5. Performance of the Secure Care System Software Depends on Proper Maintenance

Secure Care's system is driven by software. However, the performance and reliability of any software-driven system depends on adequately maintaining the recommended minimum configuration of computing platform, operating systems and applications programs and on regularly performing industry-standard and application-specific backup processes. If recommended minimum configurations of computing platform, operating systems, and applications programs are not adequately maintained, or if appropriate backups are not regularly performed, the software may not drive the system as intended. Secure Care is not responsible for operational problems caused by a failure to perform these maintenance and backup procedures and disclaims all responsibility for any claim relative thereto.

6. Only a Qualified Service Technician Should Work on a Secure Care System

Secure Care does not authorize, and strongly recommends against, any installation or field replacement of software, parts or products by untrained contractors or facility staff. Such work can be hazardous, can render the system ineffective and will void any Secure Care warranty or liability that might otherwise relate to the system.

Before any software, parts or products which have been designed and manufactured by Secure Care can be safely installed, set-up, tested, supported, maintained or repaired, technical training in accordance with standards

established by Secure Care is required. Regardless of how Secure Care's software, parts or products are obtained, they should not be installed, set-up, tested, supported, maintained or repaired by any person who has not satisfactorily completed that technical training (a "qualified service technician".) When Secure Care's software, parts or products are sold separately from installation services, it is assumed that only a qualified service technician will conduct any installation, set-up, testing, support, maintenance or repair involving that software, part or products.

7. Only a Authorized Distributor or Installer can Install a Secure Care System

Secure Care Products LLC, requires all installations, upgrades or servicing of an existing installation of any and all SCP products or systems to be performed by factory certified Distributors and/or Installers with signed distributor or installer agreements. Customers that gain technical service certifications and maintain their certifications over time are allowed to install replacement hardware and service previous installations conducted by certified distributors for the facilities they own and operate only for the products they are certified to and for the sole purpose of maintenance and repairs. In doing so, they assume liability for those repairs and maintenance. Any individual working for and assisting a company who has not signed a distributor agreement and as a result is not a certified distributor of Secure Care Products LLC will assume all liability of the equipment/system in its entirety. Certified individuals no longer working for a certified Secure Care distributor is no longer considered certified to install/service Secure Care Product equipment/systems.

Equipment/systems installed outside the above criteria will void any and all warranty given by Secure Care Products, LLC.

8. Any Work Must Comply with Electrical and Life Safety Codes

It is important that any installation, set-up, testing, support, operation, maintenance, repair or use involving the system comply with all local and national electrical and life safety codes. If you have any questions about compliance with those codes, please contact your local authorities.

9. Immediately Have Replacements or Repairs Checked On-Site by a Qualified Service Technician

Secure Care receives and responds to telephone and dial-in inquires (the "Help Line") about its software, parts and products for the purpose of discussing users' experiences with Secure Care's system, helping users better understand how their systems work, and providing ideas about what may be causing difficulties. However, Secure Care cannot accurately diagnose the cause of any problems or give complete instructions on how to fix problems over the telephone or Internet. The only way to assure that software, parts or products are installed, set-up, tested, supported, maintained or repaired correctly or that a Secure Care system is functioning properly is to have it examined on site by a qualified service technician. In addition, Secure Care software, parts and products cannot be operated or used correctly by anyone who has not successfully completed Secure Care in-service training. Secure Care's Help Line is not a substitute for on-site diagnosis and servicing by a qualified service technician or for successful completion of Secure Care in-service training. Secure Care strongly recommends that any installation, set-up, testing, support, maintenance or repair of a system that is performed by a person who has not satisfactorily completed technical training in accordance with standards established by Secure Care be immediately checked on-site by a qualified service technician.

WARNING: EVEN SLIGHT MODIFICATIONS TO THE SYSTEM OR CHANGES IN THE OPERATING ENVIRONMENT MAY CAUSE SECURE CARE'S SYSTEM TO MALFUNCTION. THE ONLY WAY TO ASSURE THAT SECURE CARE'S SYSTEM HAS BEEN INSTALLED, SET-UP, TESTED, SUPPORTED, MAINTAINED AND REPAIRED CORRECTLY IS TO HAVE A QUALIFIED SERVICE TECHNICIAN DO THE WORK.

10. The Secure Care System is not a Substitute for Careful Identification and Monitoring by Professional Staff

Secure Care's software, parts and products have been designed to augment a facility's reasonable procedures for protecting residents, patients, and infants. However, no system or combination of procedures and equipment can eliminate all risk or assure complete security. Secure Care's system is not intended as a substitute for the careful identification and monitoring of residents, patients, and infants by a facility's professional staff.

Revised 3/10/16

Introduction

The Staff Safety Badge solution enables tracking and location of critical staff members in real time. The Staff Safety Badge button allows staff members to alert a nurse station and provides info on location requesting attention. The Staff Safety Badge works with the ENVisionIT software in the RTLS system. The software can respond to specific button presses with customizable responses.

The Risk

The primary risk is that the Staff Safety Badge will be used by an unauthorized person and result in alarm features of a Secure Care system. An unauthorized person could obtain a Staff Safety Badge because of individual carelessness, lack of proper oversight by the facility, or the failure of the facility to implement good and effective procedures for the safekeeping, use and handling of each Staff Safety Badge.

Where a Staff Safety Badge is obtained by an unauthorized person or is improperly used, the lockdown and alarm mechanisms could be overridden, intentionally or unintentionally, putting tagged residents or infants at risk.

Great care should be exercised in the handling of, access to and storage of each Staff Safety Badge. The degree of caution exercised should be similar to that given to the handling and safekeeping of narcotics and medications.

Minimizing the Risk

Secure Care suggests three key concepts which if implemented, will help guard against human error and misuse and promote the safe use of the Staff Safety Badge while preserving the convenience it provides. For effective and prudent use of the Staff Safety Badge the facility should:

1. OBTAIN
2. EXPLAIN and TRAIN and then
3. MAINTAIN

OBTAIN

The administrators responsible for the Secure Care system in the facility should, prior to permitting the use of the Staff Safety Badge within the facility, OBTAIN all that is necessary to its informed, effective and safe use.

The administrators should:

- OBTAIN and fully review the Secure Care “RTLS Staff Safety Badge User Guide.”
- OBTAIN the answers to questions they might have from Secure Care Customer Service at 800-451-7917 or 603-223-0745.
- OBTAIN or develop a Staff Safety Badge “Safety and Use Policy,” incorporating secure storage during non use, designation of authorized personnel, proper use by authorized personnel, testing and record keeping, and the supervision and implementation of any such policy adopted.
- OBTAIN or develop a logging and calendar procedure under which each Staff Safety Badge is replaced on or before the last day of the expiration month engraved on its reverse side.
- OBTAIN the know-how necessary to use the Staff Safety Badge in coordination with Secure Care software.
- OBTAIN, or develop and implement procedures for review of any breaches of the “Safety and Use Policy” adopted, including where appropriate, retraining or disciplinary action.

EXPLAIN and TRAIN

Because use of the Staff Safety Badge brings with it certain risks, it is essential that the responsible administrators should EXPLAIN and TRAIN in its proper, careful and safe handling.

The administrators should:

- EXPLAIN and ensure all authorized personnel using the Staff Pendant are fully familiar with the use and application of the Secure Care system used by the facility.
- Provide and EXPLAIN the “Staff Safety Badge User Guide” to each of the authorized personnel.
- TRAIN each of the authorized personnel in the use of Staff Safety Badge and its safekeeping while not in use, including record keeping requirements and replacement requirements.
- EXPLAIN to and TRAIN all authorized personnel in the use of the Staff Safety Badge in coordination with Secure Care Software.
- EXPLAIN any disciplinary action that might result from the failure to follow the procedures established.

MAINTAIN

The responsible administrators should ensure that once the procedures established have been explained and the authorized personnel have been trained, such procedures and training should be maintained so as to remain effective.

The administrators should:

- MAINTAIN quality review on a recurrent basis to ensure that procedures for safekeeping and use of the Staff Safety Badge are properly followed.
- MAINTAIN the “EXPLAIN and TRAIN” procedures for all new authorized personnel, and conduct retraining or practice sessions on at least an annual basis.
- Follow the testing procedures as set forth in the “Staff Safety Badge User Guide.”
- Replace each Staff Safety Badge in accordance with the facility’s replacement policy, prior to the last day of the expiration month engraved on the reverse side of each Staff Safety Badge.
- Follow up with Secure Care Customer Service at 800-451-7917 or 603-223-0745 for any questions or issues on the use or application of the Staff Safety Badge.



WARNING: Improper or careless use of the Staff Safety Badge or lack of proper oversight for its use and safekeeping can result in the Secure Care lockdown and/or alarm system becoming breached or compromised, putting tagged residents or infants at risk.

LIMITATION

This Advisory Notice does not expand, dilute, or alter the Secure Care warranties, limited warranties or limitations of liability that relate to the Staff Safety Badge and its use, or any Secure Care product or service.

SECTION 3 ADVISORY NOTICE ACKNOWLEDGEMENT

DESCRIPTION

The Secure Care Products STAFF SAFETY BADGE (the “STAFF SAFETY BADGE”) is an optional feature of the Secure Care RTLS Asset tracking and Resident Tracking System (the “System”) that provides an easy way for authorized personnel track staff movements throughout the facility or alert other staff members to an area or resident in need of attention.

The System is designed to detect badges within a monitored area within the ENVisionIT system and can provide access, status and location for that badge and respond to button presses in a manor defined by the user.

The STAFF SAFETY BADGE option utilizes a badge with a button and can be hung from the neck or otherwise attached. When depressed, the button sends a signal to the system, and initiates a custom function as programmed into the system. Different alerts or messages can be customized depending on the number of times the button is pressed.

The STAFF SAFETY BADGE is subject to Secure Care’s “Standard Terms and Conditions of Sale” and “Limited Warranty” which provisions may be viewed by following the “Legal Links” at www.securecare.com.

ADVISORY

The use of the STAFF SAFETY BADGE by an unauthorized person, or the failure to follow the STAFF SAFETY BADGE User Guide provided can result in tagged persons gaining passage through a monitored door without triggering any alarm or locking features.

ACKNOWLEDGEMENT

The Purchaser acknowledges that certain risks are inherent in the use of the STAFF SAFETY BADGE. To minimize that risk, procedures necessary to ensure that only authorized personnel have use of the STAFF SAFETY BADGE, and that such personnel are properly trained in its use and application, should be implemented. The Purchaser assumes the risks associated with the use of the Staff Safety Badge, and the consequences of unauthorized use, or the failure to follow the STAFF SAFETY BADGE User Guide provided. The above terms and conditions are relied upon by Secure Care Products®, LLC.

SECTION 4 STAFF SAFETY BADGE DESCRIPTION AND SPECIFICATIONS

Overview

- The Badge has a configurable button that when pressed will send a unique transmission that could be configured in the software to be a panic alarm, staff duress, etc. The badge will be used to alert the system as to the location/assistance to the staff member in the full RTLS system if the button is pressed.
- The Staff Safety Badge is housed in a thin ID-card style enclosure with button.
- The Staff Safety Badge is a portable battery operated device that communicates through UWB RF technology on either Channel 5 for United States or Channel 2 for Canada, Australia, New Zealand and other countries.
- The badge periodically transmits a “heartbeat” to the rest of the system. This will enable “bread-crumbling” for full RTLS systems.

Specifications:

| | |
|---------------------|--|
| Case | Polycarbonate Plastic |
| Sealing Method | Ultrasonic Weld or equivalent |
| Input Power | 3 Volt Lithium Battery |
| Operating Frequency | 3.996 GHz |
| Transmitter Life | 12 Months |
| Markings | Engraved with expiration date, Part #, FCC ID, and frequency |
| Certifications | FCC, IC |
| FCC ID | |
| IC # | |



Figure 1 RTLS Staff Safety Badge

- The Staff Safety Badge operates within the ENVisionIT RTLS system.
- The Staff Safety Badge transmits a ID to the RTLS receivers and, if programmed, an alert that assistance is needed or other emergency when the button switch is actuated.
- The Secure Care ENVisionIT Software, will display the Staff Safety Badge number and/or the name of nurse/user it has been assigned to and the location of the tag when activated.

SECTION 5 OPERATING INSTRUCTIONS

Adding a Tag to ENvisionIT

1. Log in to ENvisionIT Software with your respective User Name and Password.
2. Click on the MENU tab on the left side of the window.
3. Click on “TAG LIST” and fill out all of the required information following local policies.

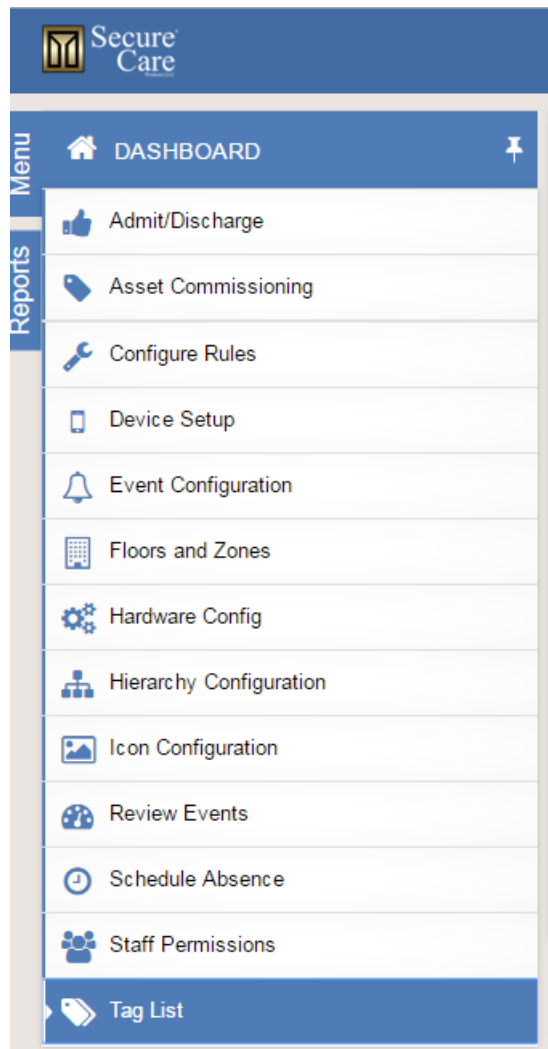


Figure 2 - Selecting the Tag list

4. Click on the “New Tag” button and fill out the information for the new tag.

The screenshot shows a web application window titled "Tag List". At the top, there are navigation tabs: "New Tag", "Import Tags", "Tag Assignment-Batch", "Tag Status", "Tag Sub Category", and "Push Button Status". The "New Tag" tab is active. Below the tabs, there are several input fields: "Campus" (dropdown menu), "Mac Address" (text input), "Expiry Date" (text input with "05/18/2016" entered), "Tag Type" (dropdown menu), and "Tag Number" (text input). Below these fields is a "List of Tags" section with a table. The table has columns: Action, Tag Number, Tag Type, Sub Category, Mac Address, Expiry Date, Assignment, and Campus. The table contains five rows of data. At the bottom of the window, there are "CANCEL" and "SAVE" buttons.

| Action | Tag Number | Tag Type | Sub Category | Mac Address | Expiry Date | Assignment | Campus |
|--------|------------|----------|--------------|-------------------------|-------------|--------------|--------------|
| | 0023 | Staff | SCPROOT | 00:1A:02:00:00:00:00:23 | 12-31-2016 | Assigned | Alpha System |
| | 0015 | Staff | SCPROOT | 00:1A:02:00:00:00:00:15 | 04-28-2017 | Not Assigned | Alpha System |
| | 004B | Person | Nurse | 00:1A:02:00:00:00:00:4B | 04-25-2017 | Assigned | Alpha System |
| | 04CA | Person | Patient | 00:1A:02:00:00:00:04:CA | 10-29-2016 | Assigned | Alpha System |
| | 007C | Asset | Demo Tag | 00:1A:02:00:00:00:00:7C | 12-31-2016 | Assigned | Alpha System |

Figure 3 - New Tag Screen

5. Click the “Save” button.

Now the Tag can be added to the rules list and configured as needed.

Refer to the ENVisionIT Users Guide for more detailed information.

SECTION 6 PURCHASING STAFF SAFETY BADGES

Lanyard Application

Locate the small metal clip on one end of the lanyard. Attach the clip to the badge. Adjust the lanyard loop and hang around your neck.

Belt Clip Application

Remove adhesive backing from belt clip unit and press firmly against the engraved side of the badge. Squeeze clip and apply to belt or pocket.

New Staff Safety Badges

Staff Safety Badges are purchased directly from Secure Care Products. Please call (800) 451-7917 to order new units. The Part Number may be ordered with neck lanyard or belt clip.

Part Numbers

| Part Number | Description |
|-------------|------------------------------|
| A21450912 | RTLS UWB Staff Tag Channel 2 |
| A21450915 | RTLS UWB Staff Tag Channel 5 |

Staff Safety Badge Warranty

RTLS Staff Safety Badges are warranted for 12 months from date of shipment per the attached General Product Warranty Statement (*Section 9*). **The actual expiration date is the last day of the month engraved on the transmitter**

If you have any questions please call your Distributor/Installer first, then if necessary call Secure Care Products Service Department at 1-800-451-7917 or email Order_39@securecare.com.

Staff Safety Badge Compatibility

The Staff Safety Badge can only be used with the following RTLS devices:

- ENVisionIT Software
- Wireless RTLS Indoor node
- Wireless RTLS Node

- Each badge has a unique ID
- Enables the “Staff Match” function through ENVisionIT software

SECTION 7 TESTING THE STAFF SAFETY BADGE

To test the Staff Safety Badge, verify the tag is seen by the system and responds appropriately to the number of button presses.

SECTION 8 COMPLIANCE INFORMATION

FCC Notice (For U.S. Customers)

This device complies with Part 15 of the FCC Rules:

Operation is subject to the following conditions:

- 1. This device may not cause harmful interference, and**
- 2. This device must accept any interference received, including interference that may cause undesired operation.**
- 3. This equipment may only be operated indoors. Operation outdoors is in violation of 47 U.S.C. 301 and could subject the operator to serious legal penalties.**

Changes and Modifications not expressly approved by Secure Care Products LLC. Can void your authority to operate this equipment under Federal Communications Commission rules.

SECTION 9 GENERAL PRODUCT WARRANTY STATEMENT INFORMATION

BY PERMITTING INSTALLATION OR BY MAKING USE OF ANY PRODUCT OR SERVICE DESIGNED OR MANUFACTURED BY SECURE CARE PRODUCTS, LLC. ("SECURE CARE") (INCLUDING SUPPORT SERVICES, MAINTAINED SOFTWARE AND MAJOR RELEASES, WHETHER OR NOT IT IS COVERED BY ANY SOFTWARE MAINTENANCE OR LICENSE AGREEMENT) ("THIS PRODUCT"), YOU ACKNOWLEDGE THAT YOU HAVE READ ALL THE TERMS AND CONDITIONS OF THIS GENERAL PRODUCT WARRANTY STATEMENT, THAT YOU UNDERSTAND THEM, AND THAT YOU AGREE TO BE BOUND BY THEM. YOU UNDERSTAND THAT, IF YOU PURCHASED THIS PRODUCT FROM ANY AUTHORIZED DISTRIBUTOR OF SECURE CARE, THAT DISTRIBUTOR IS NOT SECURE CARE'S AGENT AND IS NOT AUTHORIZED TO MAKE ANY REPRESENTATIONS OR WARRANTIES OR TO AGREE TO ANY TERMS OR CONDITIONS WHICH ARE DIFFERENT FROM ANYTHING EXPRESSLY SET FORTH IN THIS GENERAL PRODUCT WARRANTY STATEMENT.

If you do not agree to the terms and conditions of this General Product Warranty Statement, do not permit the installation or make use of this Product and promptly return this Product to the place where you obtained it for a full refund. If you have any difficulty obtaining a refund, please contact Secure Care at the telephone number provided in Section 2.B below.

1. Notices

A. ALL LOCKS USED WITH THE SECURE CARE SYSTEM ARE DESIGNED, MANUFACTURED, LABELED AND DELIVERED SOLELY BY AN INDEPENDENT VENDOR OVER WHOM SECURE CARE HAS NO CONTROL AND FOR WHOSE ACTIONS OR FAILURES TO ACT SECURE CARE DISCLAIMS ALL RESPONSIBILITY. REGARDLESS OF WHETHER THE LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE, SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE LOCKS WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE LOCKS AND/OR THEIR USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE INDEPENDENT VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE INDEPENDENT VENDOR.

B. IF YOU PURCHASE COMPUTER HARDWARE THROUGH SECURE CARE AND REQUEST THAT SECURE CARE SOFTWARE BE INSTALLED AND TESTED ON THAT HARDWARE AT THE FACTORY, SECURE CARE WARRANTS ONLY THAT THE HARDWARE AND THE SOFTWARE PACKAGES WERE INSTALLED, SET-UP AND TESTED PRIOR TO SHIPMENT IN ACCORDANCE WITH ALL SECURE CARE PRODUCT MANUALS AND THAT, AT THE TIME THE HARDWARE AND THE SOFTWARE PACKAGES WERE FINALLY INSPECTED AT THE FACTORY, THEY WERE PERFORMING (SUBJECT TO SECURE CARE'S SPECIFIED TOLERANCES) IN ACCORDANCE WITH SECURE CARE'S SPECIFICATIONS. SECURE CARE WILL NOT BE RESPONSIBLE FOR ANY DEFECTS IN OR PROBLEMS CAUSED BY THE HARDWARE, ALL CLAIMS FOR WHICH MUST BE MADE TO THE HARDWARE MANUFACTURER AND/OR VENDOR. SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO

HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH HARDWARE CARRIES SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE HARDWARE WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE HARDWARE AND/OR ITS USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE HARDWARE MANUFACTURER AND/OR VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE HARDWARE MANUFACTURER AND/OR VENDOR.

C. Secure Care's software, parts and products are designed for operation in a wireless system. However, the range, performance, and predictability of any wireless system, including Secure Care's, is dependent on several factors, including, but not limited to, the following: building structure; environmental extremes (e.g., temperature, earth tremors, air pollution, etc.); the proximity of other wireless devices; the presence of variable speed products; sources of Radio Frequency Interference (RFI); physical orientation and positioning of the equipment; and sources of Electro Static Discharge ("ESD"). Secure Care cannot be responsible for the effect of these types of factors on operation of its software, parts and products.

D. This Product must be installed, set-up, tested, supported, operated, maintained, repaired and used only in accordance with all manuals and instructions (including the user, installation, technical and other manuals) issued by Secure Care (the "Product Manuals"). It is your responsibility to assure that any person who might be installing, setting-up, testing, supporting, maintaining or repairing this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care technical training. It is also your responsibility to assure that any person who might be operating or using this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care in-service training. If you do not have the Product Manuals or if you have any questions regarding this Product and/or its installation, set-up, testing, support, operation, maintenance, repair or use, please call Secure Care at the telephone number provided in section 2.B below. Secure Care cannot be responsible for performance problems caused by a failure to follow published and appropriate procedures for installation, set-up, testing, support, operation, maintenance, repair and use.

All adjustable features on new and repaired Secure Care software, parts and products are shipped with "factory default" settings. These "factory default" settings may not comply with building and life safety codes or other applicable laws and regulations in the location where they are installed or operated. Secure Care strongly recommends, therefore, that the settings on all Secure Care software, parts and products be checked and, if necessary, reset to comply with local building and life safety codes and other applicable laws and regulations at the time of any installation, set-up, testing, support, maintenance or repair.

E. Secure Care's system is driven by software. However, the performance and reliability of any software-driven system depends on adequately maintaining the recommended minimum configuration of computing platform, operating systems and applications programs and on regularly performing industry-standard and application-specific backup processes. If recommended minimum configurations of computing platform, operating systems, and applications programs are not adequately maintained, or if appropriate backups are not regularly performed, the software may not drive the system as intended. Secure Care cannot be responsible for operational problems caused by a failure to perform these maintenance and backup procedures.

F. Secure Care does not authorize, and strongly recommends against, any installation or field replacement of software, parts or products by untrained contractors or facility staff. Such work can be hazardous, can render the system ineffective and will void any Secure Care warranty or liability that might otherwise relate to the system.

Before any software, parts or products, which have been designed and manufactured by Secure Care can be safely installed, set-up, tested, supported, maintained or repaired, technical training in accordance with standards established by Secure Care is required. Regardless of how Secure Care's software, parts or products are obtained, they should not be installed, set-up, tested, supported, maintained or repaired by any person who has not satisfactorily completed that technical training (a "qualified service technician".) When Secure Care's software, parts or products are sold separately from installation services, it is assumed that only a qualified service technician will conduct any installation, set-up, testing, support, maintenance or repair involving that software, part or products.

G. It is important that any installation, set-up, testing, support, operation, maintenance, repair or use involving the system comply with all local and national electrical and life safety codes. If you have any questions about compliance with those codes, please contact your local authorities.

H. Secure Care receives and responds to telephone and dial-in inquiries (the "Help Line") about its software, parts and products for the purpose of discussing users' experiences with Secure Care's system, helping users better understand how their systems work, and providing ideas about what may be causing difficulties. However, Secure Care cannot accurately diagnose the cause of any problems or give complete instructions on how to fix problems over the telephone or Internet. The only way to assure that software, parts or products are installed, set-up, tested, supported, maintained or repaired correctly or that a Secure Care system is functioning properly is to have it examined on site by a qualified service technician. In addition, Secure Care software, parts and products cannot be operated or used correctly by anyone who has not successfully completed Secure Care in-service training. Secure Care's Help Line is not a substitute for on-site diagnosis and servicing by a qualified service technician or for successful completion of Secure Care in-service training. Secure Care strongly recommends that any installation, set-up, testing, support, replacement, maintenance or repair of a system that is performed by a person who has not satisfactorily completed technical training in accordance with standards established by Secure Care be immediately checked on-site by a person who has completed that technical training.

WARNING: EVEN SLIGHT MODIFICATIONS TO THE SYSTEM OR CHANGES IN THE OPERATING ENVIRONMENT MAY CAUSE SECURE CARE'S SYSTEM TO MALFUNCTION. THE ONLY WAY TO ASSURE THAT SECURE CARE'S SYSTEM HAS BEEN INSTALLED, SET-UP, TESTED, SUPPORTED, MAINTAINED, AND REPAIRED CORRECTLY IS TO HAVE A QUALIFIED SERVICE TECHNICIAN DO THE WORK.

I. Secure Care's software, parts and products have been designed to augment a facility's reasonable procedures for protecting residents, patients, and infants. However, no system or combination of procedures and equipment can eliminate all risk or assure complete security. Secure Care's system is not intended as a substitute for the careful identification and monitoring of residents, patients, and infants by a facility's professional staff.

2. Limited Warranty

A. Subject to the limitations set forth in this general product warranty statement (as amended from time to time by Secure Care in its absolute discretion), and unless a different period is specified in writing by Secure Care for a particular product or service, Secure Care warrants that this product (subject to Secure Care's specified tolerances and excluding any expendable items), if sold by Secure Care to an authorized Secure Care distributor, shall conform to the specifications which accompany this product for a period of one (1) year from the date of delivery of this product by Secure Care to a common carrier, f.o.b. Secure Care's manufacturing facility in Concord, New Hampshire or, in the case of services, from the date of first provision of such services. This warranty does not extend to and is not for the benefit of any person other than an authorized Secure Care distributor who purchases this product from Secure Care, any sub-distributor thereof and/or the customer to whom this product is first provided for use, by Secure Care, an authorized Secure Care distributor or any sub-distributor thereof. In the event that this product does not comply with this warranty, Secure Care will, at its option, either repair or replace this product or refund the purchase price, provided that this product is returned as provided in section 2.b below. Replacement of this product under warranty will not extend the original warranty period.

Secure Care will also, at its option, either repair or replace this Product after the warranty has expired, for an additional charge, provided that this Product is returned as provided in Section 2.B below. If Secure Care repairs or replaces this Product after the warranty has expired, the terms of the warranty set forth in this Section 2.A for a new Product will apply to the repaired or replaced Product, with the exception that the term will run for ninety (90) days from the date of repair or replacement.

Repair may include the replacement of parts and products with functionally equivalent, reconditioned parts or products. Any part or product replaced by Secure Care will become the property of Secure Care upon replacement.

B. Warranty service is available by contacting Secure Care at 800-451-7917 and obtaining a Return Authorization Number. No Product may be returned to Secure Care without first obtaining a Return Authorization Number. When this Product is returned to Secure Care, please include the Return Authorization Number and a detailed written description of the problem. Issuance of a Return Authorization Number by Secure Care will not constitute an admission that there is a problem with the Product being returned, that any problem is covered by warranty or that Secure Care has any responsibility to repair, replace, make refunds for or pay claims, costs, damages or liabilities connected with the Product being returned.

NOTE: Transmitters are not repaired, nor is the warranty extended, beyond the expiration date.

If this Product is returned to Secure Care for any reason, you will retain title (unless and until a part or product is replaced, in which case you will obtain title to the replacement part or product at the time of replacement), the risk of loss, and the obligation to pay all costs of shipping, storage and other charges and obligations relating to this Product.

C. Except as stated in this section 2, Secure Care disclaims all warranties, express or implied, with respect to the whole or any part of this product, including, without limitation, all implied warranties of merchantability, fitness for a particular purpose, title and/or non-infringement. Secure Care also disclaims all obligations that might otherwise arise or be implied from a course of dealing or usage in trade.

3. Limitations of Liability

A. Regardless of the form of any claim or action, Secure Care's total liability to all persons, whether singly or together, for all occurrences combined, for claims, costs, damages or liabilities based on any cause whatsoever and arising from or in connection with this product, or the manufacture, distribution, promotion, sale, installation, set-up, testing, support, maintenance, operation, servicing, use or performance of this product, or from or in connection with any delay or failure in providing this product, shall not exceed the aggregate price (without interest) paid to Secure Care for this product.

B. In no event shall Secure Care be liable to anyone for any loss of data, loss of profits or loss of use of this product or any equipment, or for any special, incidental, consequential, exemplary, punitive, multiple, or other damages, arising from or in connection with the manufacture, distribution, promotion, sale, installation, set-up, testing, support, maintenance, operation, servicing, use or performance of this product or from or in connection with any delay or failure in providing or delivering this product.

C. In no event shall Secure Care be liable to anyone for any claims, costs, damages or liabilities caused by: (i) any distributor's failure to perform its obligations and responsibilities under a distributor agreement with Secure Care; (ii) improper or defective promotion, distribution, sale, installation, set-up, testing, support, maintenance or repair of this product, including work performed, without Secure Care's prior written consent in its absolute discretion, by a person who has not satisfactorily completed Secure Care technical training, or in a manner not consistent with Secure Care technical training; (iii) improper or defective operation or use of this product by a person who has not successfully completed Secure Care in-service training, or in a manner not consistent with Secure Care in-service training; (iv) supply of this product by a distributor for use in, or the use of this product in, any system or configuration not designed to Secure Care standards or in which a distributor or any third party has substituted materials and/or goods not specified by Secure Care; or (v) deterioration of this product during storage.

D. You agree to indemnify and hold Secure Care harmless from all claims, costs, damages and liabilities asserted by anyone for any damages that are excluded and waived, or are intended to be excluded and waived, by this section 3, or which are imposed by law on behalf of anyone but which are not expressly stated in this general product warranty statement.

E. The exclusions, waivers and limitations on claims, costs, damages and liabilities and any rights of indemnification set forth in this section 3 shall be enforceable to the maximum extent allowed by law and shall not be expanded or negated in any respect by Secure Care's operation of a "help line" to receive and respond to telephone or dial-in inquires about this product, by any communications through that "help line" or by any actions taken by anyone following communications with Secure Care over such "help line."

4. Governing Law and Arbitration

A. This General Product Warranty Statement, and all questions arising out of or relating to it, shall be governed by and construed in accordance with the laws of the State of New Hampshire, without giving effect to the conflict of laws provisions thereof, and excluding the United Nations Convention on contracts for the international sale of goods, the 1974 convention on the limitation period on the international sale of goods (the "1974 convention"), and the protocol amending the 1974 convention, done at Vienna April 11, 1980.

B. Any dispute, controversy or claim arising out of or relating to this general product warranty statement shall be resolved by arbitration. Regardless of the amount in dispute, the arbitration shall be conducted by a single arbitrator selected by the parties or, if they cannot agree, by a single arbitrator selected in accordance with the commercial arbitration rules of the American Arbitration Association without regard to the amount in dispute. The arbitration shall be conducted in English,

in accordance with the commercial arbitration rules of the American Arbitration Association, in Concord, New Hampshire. The decision of the arbitrator shall be binding and enforceable by any state or federal court in New Hampshire, and you hereby consent to the personal jurisdiction of any state or federal court in New Hampshire for that purpose. The expense of the arbitration (excluding each side's own attorneys' fees, costs, and related expenses) shall initially be paid in equal shares by each side, but the total of such expenses plus any award of attorneys' fees, cost and expenses shall finally be paid by the parties as the arbitrator determines. Nothing in this section 4.b shall preclude Secure Care from seeking provisional or equitable relief from any appropriate court to protect its rights prior to, pending or in the absence of such arbitration proceedings.

5. Severability

The invalidity or unenforceability of any provision of this General Product Warranty Statement shall not affect the validity or enforceability of any other provision hereof.

6. Waiver

No term or condition of this General Product Warranty Statement may be waived except in writing signed by Secure Care. A waiver on one or more occasions of any term or condition of this General Product Warranty Statement shall not constitute or be deemed to be a waiver of such term or condition on any other occasion. No delay or failure of Secure Care to exercise any right or remedy under this General Product Warranty Statement will operate as a waiver thereof; no failure to enforce or insist upon compliance with any provision of this General Product Warranty Statement on any one occasion shall be deemed to be a waiver of Secure Care's right to do so on another occasion; and no course of dealing will constitute a waiver, alteration, limitation or expansion of any of the parties' rights and obligations under this General Product Warranty Statement.

Revised 01/22/14

NOTES: