(

Alert Descriptions and Actions (continued)

Alerts

App Display	ALERT Data Unavailable Tuesday, June 18, 09:27 AM No Glucose Values Displayed Please measure your glucose manually using your blood gucose meter. If the problem persists, contact Customer Support. OK DEMOBASS	ALERT Incompatible Transmitter Monday, August 10, 03:49 PM Incompatible transmitter detected. Please try again. If the error persists, contact Custoner Support. OK DEMO488
Description	Data Unavailable Appears when the system's internal checks detect a system error. No glucose readings can be displayed until the error is corrected.	Incompatible Transmitter Detected* Appears during linking when the system detects the transmitter is incompatible with the sensor.
Actions	Plug the charging cable into a wall outlet or USB port. Plug the cable into the smart transmitter and remove it. If the condition persists, follow the steps shown in the Troubleshooting section to reset your smart transmitter. If you are unable to complete the reset, contact Customer Support.	Try linking again. If the error is displayed on the second attempt, contact Customer Support.

Alerts

App Display	ALERT System Time Thursday, October 13, 12:21 PM Your mobile device time of day is different than the system time. Please check your mobile device time settings. If the error persists, contact Customer Support. OK PHOENIX 2.	ALERT Sensor File Monday, August 10, 03:50 PM Unable to download sensor files. Please try again. If the error parsists, contact Customer Support.
Description	System Time Error Appears when your system detects a discrepancy in time between your mobile device clock and the system clock.	Sensor File Error* Appears when the system detects a problem during linking.
Actions	Set your mobile device clock to your current local time. If the error persists, contact Customer Support.	Try linking again. If the error is displayed on the second attempt, contact Customer Support.

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Alert Descriptions and Actions (continued)

Alerts

App Display	ALERT New Password Detected Wednesday, October 08, 10:30 AM A new password was detected for your DMS account. To continue, log out of the app and log back in. if you did not make this change, contact customer support.	Calibration in Progress Please do not remove the transmitter from the sensor site for 15 minutes. If the transmitter is removed, the calibration must be repeated. Important: The calibration value of 150 mg/dL is very different from the sensor glucose. Once calibration is complete, the system may prempt you to enter a new calibration. OK
Description	New Password Detected Appears once when the system detects the password was changed via your Eversense DMS account.	Calibration In Progress Appears when your calibration value is significantly different from your sensor glucose value.
Actions	Log out of the mobile app and log back in with the new password.	Do not remove your transmitter for 15 minutes. Re-calibrate when prompted.

Alert Descriptions and Actions (continued)

Alerts

App Display	Incompatible Transmitter Software Incompatible Transmitter Software detected. Please contact Customer Support. OK	Warning If you logout, you won't be able to see glucose data on the Eversense App until you log back in. Are you sure you want to logout? No Yes
Description	Incompatible Transmitter Software Appears when the software in your smart transmitter is incompatible with the Eversense CGM Mobile App version on your mobile device.	Log Out Warning Appears when you attempt to log out of the mobile app. If you log out, you will not be able to view glucose data in the Eversense mobile app.
Actions	Contact Customer Support.	Remain logged in to the mobile app to continue viewing your glucose data. If you log out, you must log back in with your username and password to continue using the app.

Alert Descriptions and Actions (continued)

Alerts

App Display	Attention: Eversense App has detected a non-compatible device or Android version. Senseonies Incorporated has not performed testing on non-compatible devices/Android version. The App will continue to function although there may be areas that may not work as expected. For more information visit http://eversensediabetes.com. Please press Accept to acknowledge the warning. Supported Devices: http://enempanatics.com/pressure/	Enable Bluetooth and Location Services The Eversense Mobile App requires location permission to enable Bluetooth scanning and pairing with an Eversense Smart Transmitter. To receive alerts and sensor readings when the app is in use or in the background, allow location services and Bluetooth must remain enabled. OK
Description	Incompatible Device/Operating System Appears when an incompatible device/operating system is being used with the app.	Enable Bluetooth and Location Services For Android only. Explains the use of location services is required to enable Bluetooth connection and to receive alerts.
Actions	For a list of compatible devices/operating systems visit www.eversensediabetes.com.	Tap OK to acknowledge.

Alert Descriptions and Actions (continued)

Alerts

App Display	New Password Detected A new password was detected for your DMS account. To continue, log out of the app and log back in. If you did not make this change, contact customer support. OK	Incorrect Password You have entered an incorrect password I times. You have 2 more attempts remaining before your account is temporarily locked out. OK
Description	New Password Detected Appears once when the system detects the password was changed via your Eversense DMS account.	Incorrect Password Appears when the system detects one or two incorrect passwords have been entered consecutively via your mobile app.
Actions	Log out of the mobile app and log back in with the new password.	Use the correct password to log in to the mobile app.

Alert Descriptions and Actions (continued)

Alerts

App Display	Account Locked for 30 Minutes You have entered an incorrect password 3 times. For security, your account is temporarily locked. Please try again at 03:13 PM. OK	Delete Account If you have created an Eversense account, you have the option to delete your account. If you delete your account, it is permanent, and you will no longer have access to your CCM data on the Eversense Mobile App, or in your Eversense EMS account. If you are using the Eversense NOW Mobile App, you will no longer be able to remotely view Eversense CGM data. You cannot use the same email address to create a new account. If you still want to delete your account, please contact your local Eversense customer support team.
Description	Account Locked Appears after three incorrect passwords have been entered consecutively via your mobile app.	Delete Account Appears when Delete Account is tapped on the log in page.
Actions	Wait 30 minutes. Log in with correct password or reset your password.	Contact Customer Support if you wish to proceed.

Notifications

	App Display	Not Now Not	NOTIFICATION Calibrate Now Tuesday, June 18, 08:54 AM Your calibration is due. Please perform a fingerstick blood glucose meter calibration now. Not Now Calibrate DEMO8318
	Description	New Sensor Detected Appears when the smart transmitter detects a new sensor. The inserted sensor and the smart transmitter must be linked to begin communication.	Calibrate Now Appears when it is time for you to calibrate when the system is in Initialization Phase or after a calibration has been entered that is very different from the sensor glucose.
•	Actions	Tap Link Sensor to complete the linking process and begin the 24-hour Warm-Up Phase. You do not need to wear your smart transmitter over the sensor until the Warm-Up Phase is complete.	Do a fingerstick blood glucose test and enter the reading as your calibration value. DO NOT use an alternative site (such as forearm) to obtain your blood glucose reading.

Notifications

App Display	NOTIFICATION Calibrate Again Thursday, June 20, 12:19 PM Not erough data was collected after your calibration entry. Please enter a fingerstick blood glucose calibration now. Leave your transmitter over the sensor for 15 mins after calibration entry. Not Now Calibrate DEMORate	NOTIFICATION New Calibration Needed Thursday, Nevember 19, 04:33 PM The calibration value entered was very different from the sensor glucose. Please enter a fingerstick blood glucose calibration when prompted in about 60 mins.
Description	Calibrate Again Appears when not enough data has been collected during calibration.	New Calibration Needed Appears if the calibration value entered is very different from the sensor glucose value. After about 1 hour, you will receive a Calibrate Now notification.
Actions	Tap Calibrate to enter a new calibration value.	Enter a new calibration value when prompted.

Notifications

App Display	NOTIFICATION Sensor Replacement Tuesday, June 18, 08:55 AM Sensor replacement will be required within the next 30 days and you will no longer be able to receive sensor glucose values. Please contact your physician to replace the sensor. OK DEMORS16	NOTIFICATION 1 Daily Calibration Phase Thursday, August 12, 03:06 PM The system requires calibration every 24 hours. Your next calibration is needed by 08/13/21, 02:51 PM. You can enter a calibration aboner to reset the calibration alert schedule. OK X2_72814
Description	Sensor Replacement Appears 60, 30, 14, 7, 3, and 1 day before your sensor has completed its wear period as a reminder to replace your sensor.	1 Daily Calibration Appears once when the system requires calibration once every 24 hours.
Actions	Contact your health care provider to schedule the removal and replacement of your sensor.	Enter a new calibration value when prompted.

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Alert Descriptions and Actions (continued)

Notifications

App Display	NOTIFICATION 2 Daily Calibrations Phase Thursday, November 19, 04:35 PM The system requires calibration every 12 hours. Your next calibration is needed by 11;02;02, 04:20 AM. You can enter a calibration sooner to reset the calibration alert schedule.	NOTIFICATION Transmitter Replacement Thursday, November 19, 04:35 PM Your transmitter will no longer provide glucose values after 12/19/21. Contact your distributor to order a new transmitter.
Description	2 Daily Calibrations Appears once when the system requires calibration twice a day.	Transmitter End of Life Day 330 Appears once 35 days before your transmitter warranty expires.
Actions	Enter a new calibration value when prompted.	Contact your distributor to order a new transmitter.

Notifications

Invalid Transmitter Time Thursday, June 16, 01:50 PM App Display Your transmitter has old or invalid date/time stamp. The App will update the time of the transmitter. If you continue to receive this error, please contact Customer Support. **Invalid Transmitter Time** Description The time on the smart transmitter is out of sync with your mobile app. If the error persists, contact customer support. Actions

10. Event Log

This section describes how to review and log events to help better track glucose patterns.

The Eversense E3 CGM System allows you to log and track events in addition to continually monitoring glucose levels. You can manually enter events that will appear on the trend graph and glucose reports to help you find patterns in your glucose profile.

Types of Events:

- Glucose
- Meals
- Insulin
- Health
- Exercise

Note: You can also access the **ADD EVENT** screen directly from the **MY GLUCOSE** screen with a single tap anywhere on the graph area.

View Events

You can view past events entered from the **EVENT LOG** screen.

1. Tap Menu > Event Log.

The **EVENT LOG** screen will appear.

2. All your entered events will be listed.

You can also select specific event types to view by tapping a selected event type.

 Tap ALL, then tap icons on top of the screen to select only the types of events you want displayed.



Log Specific Events



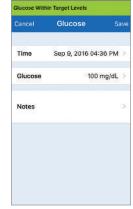
Glucose

Enter and track blood glucose meter tests (test results other than calibrations).

- 1. Tap Menu > Event Log.
- 2. Add an event using the event icon "+" > Glucose.
- Tap Time to enter the correct date and time.Tap Done.
- Tap Glucose to enter the correct blood glucose value.
 Tap Done.

Note: You can enter a BG value between 20 and 600 mg/dL. Entries < 20 mg/dL will be converted to 20, and entries above 600 mg/dL will be converted to 600 for calculation and display purposes.





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- 5. Tap Save.
- 6. On the Confirm Glucose pop up box, tap Submit to confirm the glucose event and return to the EVENT LOG screen, or tap Cancel to exit without saving changes or to edit the information before saving.

Note: Glucose Events do not replace calibration measurements. You will still have to enter calibration readings.





Android



Meals

Enter the type of meal, date and time and carbohydrate count.

- 1. Tap Menu > Event Log.
- 2. Add an event using the event icon "+" > Meals.
- 3. Tap **Time** to enter the correct date and time.

Tap **Done**.

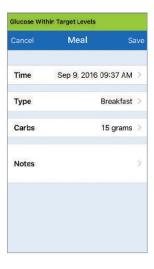
4. Tap **Type** to enter the type of meal. Tap **Done**.

Tap Carbs to enter correct number of carbohydrates.Tap Done.

6. Tap **Notes** to enter any notes.

Tap **Done**.

Tap Save to save entry and return to EVENT LOG screen. Tap Cancel to exit without saving changes.





Enter the units of insulin according to Time and Insulin type.

- 1. Tap Menu > Event Log.
- 2. Add an event using the event icon "+" > Insulin.
- Tap Time to enter the correct date and time.Tap Done.
- **4. Tap Units** to enter the correct number of Units. Tap **Done**.

Note: The maximum insulin units that can be entered is 200U.

- **5.** Tap **Type** to enter the correct Type of Insulin. Tap **Done**.
- **6. Tap Notes** to enter any notes. Tap **Done**.
- 7. Tap Save to save entry and return to EVENT LOG screen. Tap Cancel to exit without saving changes.





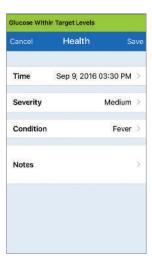
Health

Enter the type of health condition, severity, and date and time.

- 1. Tap Menu > Event Log.
- 2. Add an event using the event icon "+" > Health.
- 3. Tap **Time** to enter the correct date and time.

Tap **Done**.

- **4. Tap Severity** to enter Low, Medium or High. Tap **Done**.
- Tap Condition to enter the health condition.Tap Done.
- **6. Tap Notes** to enter any notes. Tap **Done**.
- Tap Save to save entry and return to EVENT LOG screen. Tap Cancel to exit without saving changes.

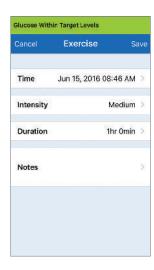




Exercise

Enter exercise type, duration, and intensity.

- 1. Tap Menu > Event Log.
- 2. Add an event using the event icon "+" > Exercise.
- **3. Tap Time to enter the correct date and time.** Tap **Done**.
- **4. Tap Intensity** to enter Low, Medium or High. Tap **Done**.
- **5.** Tap **Duration** to enter the duration. Tap **Done**.
- **6. Tap Notes** to enter any notes. Tap **Done**.
- Tap Save to save entry and return to EVENT LOG screen. Tap Cancel to exit without saving changes.



II. Reports

This section describes the different glucose reports available for a summary of your glucose profile. You may choose specific dates or select pre-selected time ranges.

Types of reports

- Weekly Modal Summary.
- Glucose Pie Chart.
- Glucose Statistics.

Note: Be sure to set the mobile device date and time correctly. The accuracy of the graphs and reports depends upon the date and time being correct.

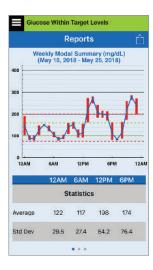
To view the glucose reports tap **Menu** > **Reports** and swipe to move across the three different reports. You can also email each report as a pdf file by tapping the email icon in the top right hand corner.

Weekly Modal Summary

This report shows your last seven days of glucose readings summarized in a 24-hour line graph format to help find patterns during the day.

- The blue line is the average of the last seven days of your readings in an hour time block.
- The red bars show the highest and lowest actual readings in the same hour time block.
- The red horizontal dotted lines are your pre-set High and Low Glucose Alert levels.
- The green horizontal dotted lines are your pre-set High and Low Glucose Target levels.

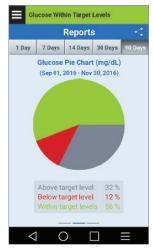
This report also provides summary statistics (average readings, standard deviation of readings), glucose target performance (percent within, above and below glucose target levels), and glucose reading highs and lows (percent of readings that fall within the low and high glucose target levels). The information is shown based on 6 hour time slots.



Glucose Pie Chart

This report shows in graphical format what percent of your readings within a given time period are within, below or above your Glucose Target levels. You can choose the last 1, 7, 14, 30 or 90 days.

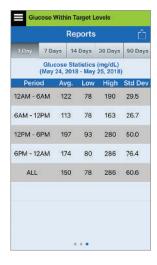




iOS Android

Glucose Statistics

This report shows your average, low and high glucose readings, along with standard deviation within 6 hour time periods. You can choose the last 1, 7, 14, 30 or 90 days.



12. Sharing Data

You can share data multiple ways with Eversense.

Eversense Data Management Software (DMS) Program

The Eversense DMS Program is a web-based application that enables patients, caregivers, and health care professionals to view and analyze glucose data that has been transmitted from the Eversense E3 Smart Transmitter or the Eversense CGM System Mobile App.

This program is offered at no cost to users of the Eversense E3 CGM System. To learn about the Eversense DMS Program, go to www.eversensediabetes.com. When you create and register your account during the installation of the Eversense CGM Mobile App, an Eversense DMS account is automatically created for you. The Eversense NOW App User Guide has more information on how to remotely view glucose data from the Eversense E3 CGM System.

IMPORTANT: EVERSENSE E3 DATA MANAGEMENT SYSTEM DOES NOT PROVIDE MEDICAL ADVICE. CHANGES TO YOUR TREATMENT PLAN SHOULD ONLY BE MADE BY YOUR HEALTH CARE TEAM.

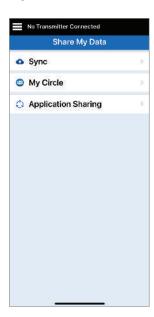
Share My Data

The Share My Data feature in the Eversense CGM System Mobile App allows you to manually sync data to your Eversense DMS account, invite friends and family to remotely view your CGM data via the Eversense NOW Mobile App, and to connect with other compatible health applications.

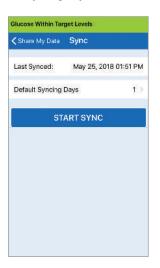


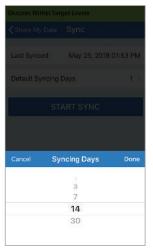
Sync

As long as you have an internet connection, and you are logged into the app, your glucose readings sync to your Eversense DMS account about every 5 minutes.



To manually sync your data, tap the **START SYNC** button. Data for the number of days set as your default will be synced. You can set the Default Syncing Days to 1, 3, 7, 14 or 30 days.



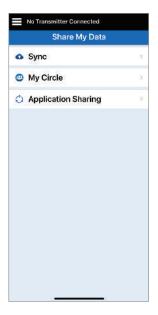




My Circle

My Circle is an optional feature that allows you to activate remote monitoring of your Eversense E3 CGM data. For more information on this feature, see *My Circle - Remote Monitoring*.

IMPORTANT: Both the Eversense CGM Mobile App and the Eversense NOW Remote Monitoring App must be downloaded from the US App Store in order for them to communicate.





Application Sharing

Application Sharing is an optional feature that allows you to share certain Eversense data with another compatible health application. Tap the application and turn on **Share Data**. You may need to also allow sharing via the health application.







I3. Product and General Information on the App

This section describes the information available from the About section of the Main Menu.

You can view product information about your smart transmitter, your sensor and your Eversense CGM Mobile App.

1. Tap Menu > About and then tap My Transmitter, My Sensor or Product Information.

About

My Transmitter

My Sensor

My Account

Product Information

Contact Us

License Agreement

Privacy Statement

Help

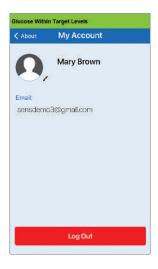
On the **MY TRANSMITTER** screen, you can find information that includes the serial number, calibration information and battery level. You can also demonstrate the vibration feature of the smart transmitter.



On the **MY SENSOR** screen, you can view the sensor serial number and insertion details.

Linked SN Insertion Date	7679
Insertion Date	
	5/3/16
Insertion Time	08:00 PM
Detected SN	7679

On the **My Account** screen, you can edit your profile picture, view the email address used to create your Eversense account, and log out of the Eversense App.



Profile Picture

You can update the profile picture in your Eversense account, which will be displayed in your Eversense Mobile App and in your Eversense DMS account.

- Go to About > My Account and tap on the picture. You can also tap on the picture from the main menu.
- Follow the prompt to either update or delete the image. You can either take a new photo or choose an existing photo that is saved on your device.
- The photo you select will be displayed on the **Main Menu** screen.

Note: You can also change your profile picture from your Eversense DMS account. See the Eversense DMS User Guide for more information.





On the **Product Information** screen, you can view information about the mobile app software version and Senseonics, Inc., the manufacturer of the Eversense E3 CGM System.



You can also send feedback or view the End User License Agreement and Privacy Policy from the About menu.

 Tap Contact Us to send an email to your local customer support team.



IMPORTANT: This email is not monitored 24/7. **DO NOT** use this email for health-related or any urgent issues.

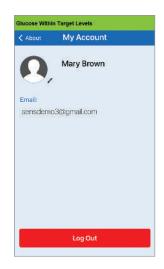
To read the End User License Agreement and the Privacy Policy, tap either option.



To find your local distributor on our website, tap **Help**.

Logging out

To log out of your Eversense account, tap **My Account** > **Log Out**.





IMPORTANT: If you log out, no glucose data will be displayed on the app until you log back in using the email and password you entered when you set up your account.

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14. Viewing Eversense E3 Data on the Apple Watch

You can view a snapshot of your Eversense E3 CGM data on your Apple Watch. Once you've downloaded and installed the Eversense CGM Mobile App on your mobile device, follow the Apple Watch instructions for adding the app to your watch.

The Apple Watch is a secondary display of Eversense E3 CGM data and should not be used in place of the primary Eversense E3 CGM display.

Any problems with mobile devices, wireless internet, data connection, the Eversense Data Management System (DMS), the CGM user's smart transmitter out of range of their mobile device, or charging their smart transmitter may cause data transfer to be delayed or not to be displayed.

If at any time you have symptoms of a low or high blood glucose level OR if your symptoms are not consistent with the sensor glucose readings, you should test your glucose with a blood glucose meter before making a treatment decision.

To access additional app features, tap the **Eversense** icon on your watch **HOME** screen to open the app.



The **My Glucose** screen shows your current glucose with trend arrow, and a trend graph of your last three hours of CGM data.



You can also access the MY GLUCOSE screen if you turn on notifications from Eversense E3 in your Apple Watch settings. When you receive a notification, you can also tap on the message to see the MY GLUCOSE screen.



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Swipe left to the next screen showing a pie chart of your total time within and outside your target range for the past 24 hours.



Swipe up to display the same data shown as percentages.



Swipe left to the next screen showing your current glucose with trend arrow, your next calibration time, the current system calibration phase, and battery level of your smart transmitter.



14

The Apple Watch is a secondary display to the Eversense CGM Mobile App. Any alerts or notifications received on the Apple Watch should be confirmed on the Eversense CGM Mobile App before any action is taken.

If you dismiss an alert on the watch, the alert display will disappear from the phone lock screen. Once the mobile app is opened, the alert will be displayed with all of its information.

The following table lists the alerts and notifications you may receive on the Apple Watch from the Eversense App. Some alerts and notifications are affected by the sound settings in the mobile app, and the Do Not Disturb function in the mobile app. See Setting Sounds and Alert Descriptions and Actions for more information.

Apple Watch Display





Description

Low Glucose

Appears at the interval you enter in sound settings when your sensor glucose reading is at or below the low glucose alert level you set.

High Glucose

Appears at the interval you enter in sound settings when your sensor glucose reading is at or above the high glucose alert level you set.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Pay close attention to your glucose values, symptoms, and trends. If your symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

Confirm the alert on your Eversense CGM Mobile

App. Pay close attention to your glucose values, symptoms, and trends. If your symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

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Alerts and Notifications Displayed on the Apple Watch (continued) Alerts

Apple Watch Display EVERSENSE

Alert: Out of
Range Low Glucose

Dismiss

Alert: Out of Range High Glucose

Dismiss

Description

Out of Range Low Glucose

Appears when your glucose reading is lower than 40 mg/dL.

No glucose readings can be displayed.

Out of Range High Glucose

Appears when your glucose value is higher than 400 mg/dL.

No glucose readings can be displayed.

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Actions

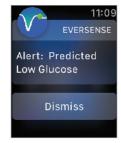
Confirm the alert on your Eversense CGM Mobile

App. Measure your glucose manually by using your blood glucose meter. Always confirm your glucose value with a blood glucose meter before making a treatment decision. Once the sensor glucose value is at or higher than 40 mg/dL, glucose readings will resume on the display.

Confirm the alert on your Eversense CGM Mobile

App. Measure your glucose manually by using your blood glucose meter. Always confirm your glucose value with a blood glucose meter before making a treatment decision. Once the sensor glucose value is at or lower than 400 mg/dL, glucose readings will resume on the display.

Apple Watch Display





Description

Predicted Low Glucose

Appears every 60 minutes when your glucose values are trending low and will reach your Low Glucose Alert level within the time you entered in Settings.

Predicted High Glucose

Appears every 60 minutes when your glucose values are trending high and will reach your High Glucose Alert level within the time you entered in Settings.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Pay close attention to your glucose values, symptoms, and trends. If symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

Confirm the alert on your Eversense CGM Mobile

App. Pay close attention to your glucose values, symptoms, and trends. If symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

Apple Watch Display



11:10
EVERSENSE

Alert: Rate Falling

Dismiss

Description

Actions

Rate Rising

Appears every 60 minutes when your glucose value is rising at a rate equal to or faster than the rate of change you entered in Settings.

Rate Falling

Appears every 60 minutes when your glucose values are falling at a rate equal to or faster than the rate of change you entered in Settings.

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Confirm the alert on your Eversense CGM Mobile

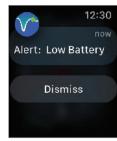
App. Pay close attention to your glucose values, symptoms, and trends. If symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

Confirm the alert on your Eversense CGM Mobile

App. Pay close attention to your glucose values, symptoms, and trends. If symptoms do not match the sensor glucose value, confirm your glucose value with a blood glucose meter before making a treatment decision.

	Apple Watch Display	Alert: No Sensor Detected Dismiss	11:11 EVERSENSE Alert: Sensor Replacement Dismiss
	Description	No Sensor Detected Appears when the connection between your sensor and transmitter is lost. No glucose data is available until the connection is restored.	Sensor Replacement Appears once when system self-checks detect the sensor is no longer able to provide glucose values.
-	Actions	Confirm the alert on your Eversense CGM Mobile App. Using the Placement Guide for reference, place the smart transmitter over the sensor until it shows there is a connection.	Confirm the alert on your Eversense CGM Mobile App. Contact your health care provider to have your sensor replaced.





Description

Actions

Sensor Replacement

Appears once when your sensor life has expired.

No glucose readings can be displayed until the sensor is replaced.

Low Battery

Appears once when smart transmitter battery power is very low (less than 5% or ~10 hours remaining) and you need to charge your battery very soon.

Confirm the alert on your Eversense CGM Mobile

App. Contact your health care provider to have your sensor replaced.

Confirm the alert on your Eversense CGM Mobile

App. Charge your smart transmitter as soon as possible.

Apple Watch Display
scription





Des

Battery Empty

Appears once when your smart transmitter battery is empty and needs to be charged.

No glucose readings can be displayed until the smart transmitter is charged.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Charge the smart transmitter immediately. Remove the smart transmitter from your body before connecting it to the power supply.

Calibrate Now

Appears to alert you that your calibration is due. If you do not calibrate within 4 hours, glucose values will no longer be displayed.

Confirm the alert on your Eversense CGM Mobile

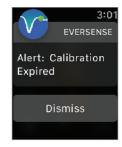
App. Tap **Calibrate** on your mobile device to enter a calibration value.

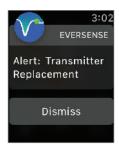
14

Alerts and Notifications Displayed on the Apple Watch (continued) Alerts

Apple Watch Display	3:01 EVERSENSE Alert: Sensor Suspend Dismiss	3:01 EVERSENSE Alert: Calibration Past Due Dismiss
Description	Sensor Suspend Appears when the system's internal checks detect a need to restart the Initialization Phase for additional calibrations. Glucose values will be displayed a few minutes after the second successful calibration during the Initialization Phase.	Calibration Past Due Appears when your system is past due for calibration. No glucose readings can be displayed until calibration is entered in the Eversense CGM Mobile App.
Actions	Confirm the alert on your Eversense CGM Mobile App. Re-initialization of the system begins in 6 hours.	Confirm the alert on your Eversense CGM Mobile App. Perform a fingerstick calibration in order to resume displaying glucose values.

Apple Watch Display





Description

Calibration Expired

Appears when a calibration has not been performed in 24 hours. The system returns to the Initialization Phase.

No glucose readings can be displayed until calibration is entered in the Eversense CGM Mobile App.

Transmitter End of Life 366

Appears once your transmitter has been in use for 365 days and your transmitter is out of warranty.

After 395 days of use, your transmitter will no longer provide glucose readings.

Actions

Confirm the alert on your Eversense CGM Mobile

App. In the Initialization Phase, you must perform 4 fingerstick calibrations spaced 2 - 12 hours apart. Display of glucose readings will resume after the 2nd successful fingerstick calibration.

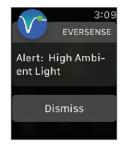
Confirm the alert on your Eversense CGM Mobile

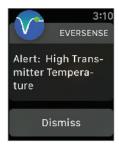
App. Contact your distributor to order a new transmitter.

Apple Watch Display	3:02 EVERSENSE Alert: Transmitter Replacement Dismiss	3:02 EVERSENSE Alert: Transmitter Replacement Dismiss
Description	Transmitter End of Life 395 Appears once your transmitter has been out of warranty for 30 days. Glucose readings cannot be displayed after the date of this alert until you replace your transmitter.	Transmitter End of Life 396 Appears once your transmitter has been in use for 395 days of use. Glucose readings cannot be displayed until you replace your transmitter
Actions	Confirm the alert on your Eversense CGM Mobile App. Contact your distributor to order a new transmitter.	Confirm the alert on your Eversense CGM Mobile App. Contact your distributor to order a new transmitter.

Apple Watch Display

Alerts





Description

High Ambient Light

Appears every 60 minutes when your sensor is receiving too much ambient light, affecting its ability to communicate with the smart transmitter.

No glucose readings can be displayed until ambient light is reduced.

High Transmitter Temperature

Appears every 20 minutes when your smart transmitter temperature is too high.

No glucose readings are displayed until the smart transmitter temperature is within normal operating conditions.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Reduce ambient light by doing one or more of the following:

- Move to an area where there is less light exposure.
- Place a dark material over the smart transmitter.
- Wear the smart transmitter under clothing.

Confirm the alert on your Eversense CGM Mobile

App. Reduce the smart transmitter temperature by moving to a cooler environment. Once the smart transmitter temperature is below 42 °C (108 °F), it will resume displaying glucose values. You may temporarily remove the smart transmitter to cool it down. Once the smart transmitter is back to a lower temperature, be sure to replace it over the sensor.

14

Apple Watch Display 2:33
EVERSENSE

Alert: Low Sensor
Temperature

Dismiss

3:33
EVERSENSE

Alert: High Sensor
Temperature

Dismiss

Description

Actions

Low Sensor Temperature

Appears every 20 minutes when the sensor temperature is too low.

No glucose readings are displayed until the sensor temperature is within normal operating conditions.

High Sensor Temperature

Appears every 20 minutes when the sensor temperature is too high.

No glucose readings are displayed until the sensor temperature is within normal operating conditions.

14

Confirm the alert on your Eversense CGM Mobile

App. Go to a warmer environment to increase the sensor temperature. Keep your smart transmitter turned on so you will start receiving glucose values when the sensor temperature is between 26 - 40 °C (81 - 104 °F).

Confirm the alert on your Eversense CGM Mobile

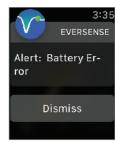
App. Go to a cooler environment to reduce the sensor temperature. Briefly remove the smart transmitter while the sensor temperature cools to between 26 - 40 °C (81 - 104 °F). Then put the smart transmitter back on to start receiving glucose values again from the sensor.

Apple Watch Display	3:34 EVERSENSE Alert: Transmitter Error Dismiss	3:34 EVERSENSE Alert: Sensor Check Dismiss
Description	Smart Transmitter Error Appears when the system's internal checks detect a smart transmitter error. No glucose readings are displayed until the error is corrected.	Sensor Check Appears once when the system's internal checks detect instability with the sensor which requires a return to calibration Initialization Phase.
Actions	Confirm the alert on your Eversense CGM Mobile App. Follow the steps shown in the Troubleshooting section to reset your smart transmitter. If you are unable to complete the reset, contact Customer Support.	Confirm the alert on your Eversense CGM Mobile App. In the Initialization Phase, you must perform 4 fingerstick calibrations spaced 2 - 12 hours apart. Display of glucose readings will resume after the 2nd successful fingerstick calibration.

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Alerts and Notifications Displayed on the Apple Watch (continued) Alerts





Description

Vibration Motor

Appears every 60 minutes when the vibration motor on your smart transmitter can no longer provide on-body vibe alerts. You will continue to get glucose readings up to 72 hours after receiving the alert message. After 72 hours, you will receive a Transmitter Error Alert every 20 minutes until you replace the smart transmitter.

Battery Error

Appears when the system's internal checks detect an error with your smart transmitter battery. Glucose readings will continue to be displayed, but your smart transmitter will need to be replaced.

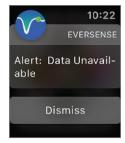
Actions

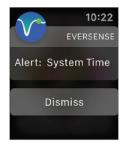
Confirm the alert on your Eversense CGM Mobile

App. Contact Customer Support to have your smart transmitter replaced immediately.

Confirm the alert on your Eversense CGM Mobile App. Contact your distributor to order a new transmitter.

Apple Watch Display





Description

Data Unavailable

Appears when the system's internal checks detect a system error.

No glucose readings are displayed until the error is corrected.

System Time Error

Appears when your system detects a discrepancy in time between your mobile device clock and the system clock.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Plug the charging cable into a wall outlet or USB port. Plug the cable into the smart transmitter and remove it. If the condition persists, follow the steps shown in the Troubleshooting section to reset your smart transmitter. If you are unable to complete the reset, contact Customer Support

Confirm the alert on your Eversense CGM Mobile

App. Set your mobile device clock to your current local time. If the issue persists, contact Customer Support.

Alerts Notifications

Apple Watch Display



8:5
EVERSENSE

Notification: New
Sensor Detected

Dismiss

Description

Actions

New Password Detected

Appears once when the system detects the password was changed via your Eversense DMS account.

New Sensor Detected

Appears when the smart transmitter detects a new sensor. The inserted sensor and the smart transmitter must be linked to begin communication.

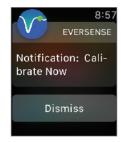
Confirm the alert on your Eversense CGM Mobile

App. Log out of the mobile app and log back in with the new password.

Confirm the alert on your Eversense CGM Mobile App. In your mobile app, tap Link Sensor to complete the linking process and begin the 24-hour Warm-Up Phase. You do not need to wear your smart transmitter over the sensor until the Warm-Up Phase is complete.

Notifications

Apple Watch Display





Description

Calibrate Now

Appears when it is time for you to calibrate when the system is in Initialization Phase or after a calibration has been entered that is very different from the sensor glucose.

Calibrate Again

Appears when not enough data has been collected during calibration.

Actions

Confirm the alert on your Eversense CGM Mobile

App. Do a fingerstick blood glucose test and enter the reading as your calibration value. DO NOT use an alternative site (such as forearm) to obtain your blood glucose reading.

Confirm the alert on your Eversense CGM Mobile

App. Tap **Calibrate** on your mobile device to enter a new calibration value.

14

Notifications

ج	8: EVERSENS
le Watch isplay	Notification: New Calibration Neede
Apple Dis _l	Dismiss

8:58
EVERSENSE

Notification: Sensor Replacement

Dismiss

Description

New Calibration Needed

Appears if the calibration value entered is very different from the sensor glucose value. After 60 minutes, you will receive a Calibrate Now notification.

Sensor Replacement

Appears 60, 30, 14, 7, 3, and 1 day before your sensor has completed its wear period as a reminder to replace your sensor.

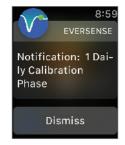
Actions

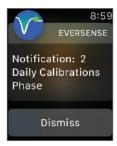
Confirm the alert on your Eversense CGM Mobile App. Enter a new calibration value when prompted.

Confirm the alert on your Eversense CGM Mobile App. Contact your health care provider to schedule the removal and replacement of your sensor.

Notifications

Apple Watch Display





Description

1 Daily Calibration

Appears once when the system requires calibration once every 24 hours.

2 Daily Calibrations

Appears once when the system requires calibration twice a day.

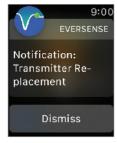
Actions

Confirm the alert on your Eversense CGM Mobile App. Enter a new calibration value when prompted.

Confirm the alert on your Eversense CGM Mobile App. Enter a new calibration value when prompted.

Notifications

Apple W Displa



Description

Transmitter End of Life Day 330

Appears once 35 days before your transmitter warranty expires.

14

Actions

Confirm the alert on your Eversense CGM Mobile

App. Contact your distributor to order a new transmitter.

15. My Circle

Remote Monitoring with Eversense E3 CGM System and Eversense NOW App

The Eversense CGM App includes an optional remote monitoring feature. The Eversense CGM App interacts with the Eversense NOW Remote Glucose Monitoring App to allow other people to view your data.

Risks

There may be times when glucose data cannot be sent to the Eversense NOW App. If a member of your Circle is not receiving glucose data from your Eversense E3 CGM System, they cannot assist you in the event of a high or low glucose value. The secondary display and notifications on the Eversense NOW Mobile App are not a replacement for the primary display on your Eversense CGM System Mobile App.

Members of your Circle may not always have a connection to support data transfer such as internet/wifi or 3G/4G/LTE. If you or a member of your Circle does not have an internet connection, your glucose data will not be available for viewing on a secondary display. Any problems with mobile devices, wireless internet, data connection, the Eversense Data Management System (DMS) System, having your smart transmitter out of range of your mobile device, or charging your smart transmitter may prevent data from being displayed to members of your Circle. You should not rely on people remotely monitoring your glucose data to assist you in the event of a high or low glucose event.

The remote monitoring feature provides a secondary display of notifications and data to those in your Circle. It is not a real-time remote monitoring system.

Benefits

The Eversense E3 CGM System used with the Eversense NOW Remote Monitoring App may provide CGM users with additional confidence, knowing that others can also view their CGM data.

Warnings

- Glucose information displayed on the Eversense NOW App should not be used to make treatment decisions.
 Always use blood glucose values from your meter to make treatment decisions. Using a sensor glucose value to make a treatment decision could result in a high or low blood glucose. The Eversense NOW App is a secondary display of Eversense E3 CGM data and should not be used in place of the primary Eversense E3 CGM display.
- You should not rely on those who are remotely monitoring your glucose to notify you about high or low glucose events.

Precautions

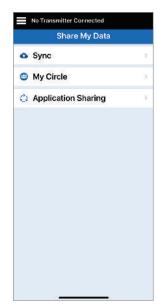
- The Eversense NOW Mobile App does not replace the monitoring regimen as directed by your health care provider.
- If you and the members of your Circle do not have an internet connection, or the mobile device has shut down due to a low or empty battery, your Eversense E3 CGM data cannot be displayed on the Eversense NOW App.
- If the members of your Circle turn off the sounds on their mobile device, they will not receive audible alerts about your CGM data on their Eversense NOW App.
- If you set your status to offline with any of the members of your Circle, they will not receive any of your CGM data on their Eversense NOW App. DO NOT set your status to offline if you want members of your Circle to see your CGM data.
- The Eversense NOW App does not communicate directly with the Eversense E3 Sensor and/or with the Eversense E3 Smart Transmitter.
- The Eversense NOW App cannot change the settings on the Eversense CGM App.
- If the Eversense NOW user does not allow notifications from the Eversense NOW App, they will not receive glucose related alerts from you.
- If you have your mobile device set to Do Not Disturb, you will not hear any notifications from the Eversense NOW App.

Through the **MY CIRCLE** screen on your Eversense CGM Mobile App, you can invite up to five people to view your data. When you invite someone to join your Circle, an invitation will be sent to the email address you entered. Once the invitation is accepted, and the Eversense NOW App is downloaded, members of your Circle can view your recent glucose data, events and alerts.

IMPORTANT: Members of your Circle who do not have the Eversense NOW App will not be able to see your data.

As long as your Eversense CGM System App and the Eversense NOW App have an internet connection, your glucose data is synced to the Eversense NOW App approximately every 5 minutes. Calibration values may take longer to sync to the Eversense NOW App.

- From the Main Menu, tap Share My Data > My Circle to display the MY CIRCLE screen.
- 2. To invite a new member to view your glucose data, tap Invite to My Circle.





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15

3. Enter the email for the person you would like to invite to your Circle, and tap **Send** when complete.

Note: You can tap the "+" next to the email field to select an email address from your Contact list.

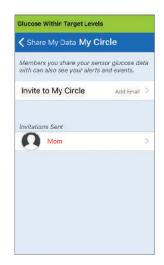


Tip: Nicknames are optional, and are used to help you easily manage your Circle Members. If you choose not to give a nickname to a Circle Member, their email address will show in place of a nickname.

4. An Invitation Sent screen appears. Tap OK.



When the invitation has been accepted, the member's name will appear in your Members List on the **MY CIRCLE** screen in your app.





Note: Profile pictures of those remotely viewing your glucose data are set up in the DMS account by the account owner. You cannot change profile pictures of those you have invited to your Circle.

Remove a Member from Your Circle

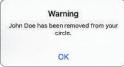
 To remove a member or an invitation, tap the person's name in the Members List or the Invitations Sent List on the MY CIRCLE screen.



Tap Remove to remove the member from your circle.Tap Yes when prompted.







The member you remove will be notified on their Eversense NOW App if they have already accepted.

Temporarily Stop Sharing Data

There may be times when you wish to temporarily stop sharing data with a member, but not remove them from your Circle.

 Tap the member's name in the My Circle list to open the MEMBER screen.



Tap the Share My Data button to turn on/off data share with this member.



IMPORTANT: If you have disabled the Share My Data feature for a member, that member will not see any of your Eversense E3 CGM System glucose data, alerts or event history. Members will see your status as Offline on their Eversense NOW App when you have disabled the Share my Data feature. It can take up to 10 minutes for the change to display on the Eversense NOW user's app.

Note: The Eversense NOW user can also remove you from their app. It can take up to 2 hours for these changes to display on your Eversense CGM App.

For more information about the Eversense NOW App, please visit www.eversensediabetes.com.

16. About the Sensor

This section describes the Eversense E3 Sensor and how it is inserted by your health care provider.

The Eversense E3 Sensor is a miniaturized fluorometer that uses fluorescent intensity to measure glucose in interstitial fluid. The sensor is implanted subcutaneously (under the skin) on the upper arm, leaving no part of the sensor protruding from the skin. The sensor remains in place and provides CGM measurements for up to 180 days.

The sensor is encased in a biocompatible material and utilizes a unique fluorescent, glucose indicating polymer. A light emitting diode embedded in the sensor excites the polymer, and the polymer then rapidly signals changes in glucose concentration via a change in light output. The measurement is then relayed to the smart transmitter. Measurements are completed automatically and require no action by the user.

The sensor is approximately 3.5 mm x 18.3 mm and has a silicone ring that contains a small amount of dexamethasone acetate, an anti-inflammatory steroid drug. The dexamethasone acetate minimizes inflammatory responses, very similar to common medical devices, such as pacemakers.



Eversense E3 Sensor