



User Guide

SC20 series hand-portable radio

sepura

Going further in critical communications

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General information

This user guide describes the default operation and features of the SC20 series radio mobile radio. Your service provider or organisation may have customised your radiomobile radioto optimise its performance to suit your individual needs. There may be differences between this guide and the way your product operates. Contact your service provider or organisation for information about the customisation of your SC20 series radio mobile radio.

Safety Information

Before using this product **read the safety and regulatory information** contained in the *Product Safety Guide* (SPR-DOC-00170) supplied with your radio. It is your responsibility to ensure that this product is operated safely at all times, and that local laws governing the use of Radio Frequency (RF) devices are observed.

Sepura products are designed for use by mobile workforces, often working alone, and are intended for use in occupational and controlled conditions. It is recommended that you obtain training on how to operate this product. Your personal safety could be at risk if you do not understand how to operate this product correctly.

Sepura products have been tested to meet strict guidelines for personal safety and operational conditions. Do not operate this product in environments that exceed those listed on the product technical data sheet.


Waste Electrical and Electronic Equipment disposal information



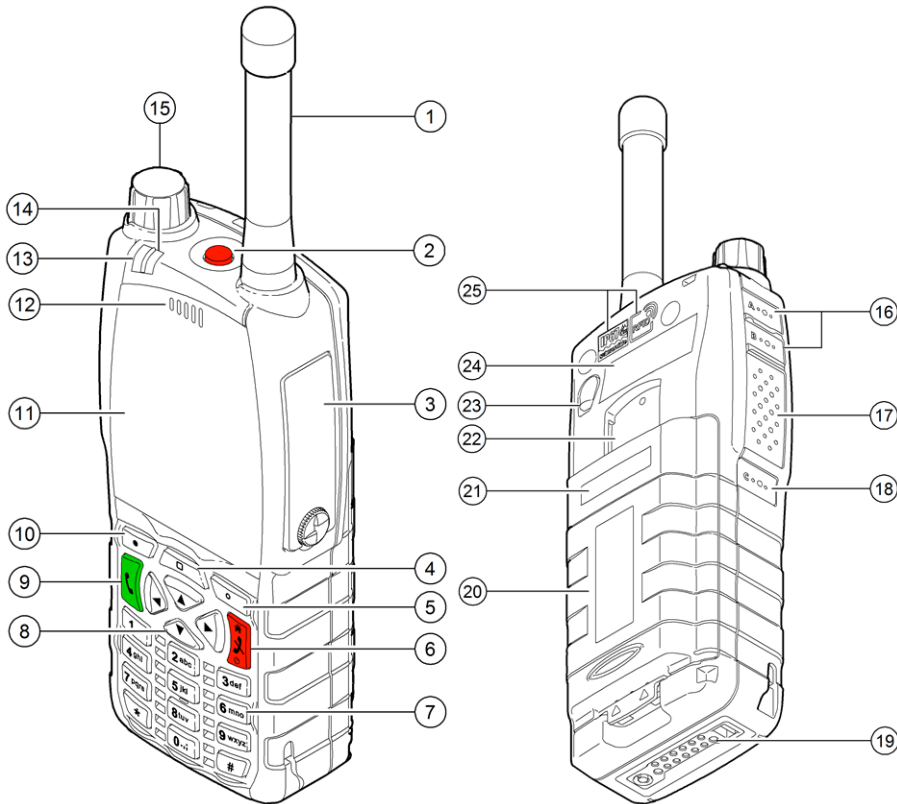
This symbol on the product or its packaging indicates that this product must not be disposed of as household or commercial waste. Some countries have set up collection and recycling systems for waste electrical and electronic products. By ensuring that this product is disposed of correctly, you will help prevent potentially negative consequences for the environment and human health, and help conserve natural resources. Please dispose of your waste product according to your national and local regulations. Contact your service provider or Sepura for information about disposing of this product in your region of the world

How to use this document

Icons and other visual cues are used throughout this document to help the reader with important information. These icons and visual cues are described below:

 Warning:	Indicates that this information is important and if disregarded could result in an injury to yourself or to others.
Caution:	Indicates that this information is important and if disregarded could result in serious damage to the product or other devices or a minor injury.
Note:	Contains additional information that could be exceptions to the general text. They may also contain references to additional information in this guide or other reading material.
Tip:	Contains additional information that could help you perform a task quicker by offering an alternative method to that in the general text.
Bold typeface	Used to highlight parts of the radio, such as keys and buttons, key presses and menu options.
Menu > Phone > Contacts	Indicates navigation through the menu structure to the desired option based on the default language strings. <i>Note: your radio may be customised to use different language strings.</i>

Your radio at a glance



Item	Description
1	Antenna.
2	Programmable Emergency Button. Press and hold (2 seconds) to initiate an Alarm call.
3	Rugged Accessory Connector (sRAC). Provides connection for accessories.
4	Centre context key. Press to activate the feature or option that appears directly above the key.
5	Right context key. Press to activate the feature or option that appears directly above the key.
6	Cancel/Home key. Press and hold (2 seconds) to power on your radio. From the Home screen, press and hold (4 seconds) to power off . Press and hold (2 seconds) to return to the Home screen from any other screen.

Item	Description
7	Alphanumeric keypad with backlight. Loudspeaker and microphone behind. The loudspeaker is used during Group calls when an audio accessory is not connected and the radio is held in the hand. The microphone is used during phone calls. Use the keypad to enter alphanumeric characters for text editing and dialling. Keys 0–9, # and * are programmable soft keys.
8	Navigation keys. Press to scroll through lists and move the cursor when writing text.
9	Select/Send key. Press to initiate a phone call.
10	Left context key. Press to activate the feature or option that appears directly above the key.
11	Colour display with backlight.
12	Earpiece and microphone. Earpiece is active during phone calls when the radio is held like a smart phone against the ear. Speak into the microphone during Group calls when the radio is not attached to an audio accessory and held in the hand.
13	Tri-colour LED (indicator). Indicates various operational states of the radio.
14	Blue LED (indicator). Indicates a missed event such as a call, Callout or message. Also indicates Bluetooth® status.
15	Navi-knob. A continuously rotating knob used to adjust the speaker volume.
16	Side Button (A/B). Press to activate a programmed feature.
17	PTT (Press-to-talk) button. Press and hold to talk during a group call. Release to listen to other radio users.
18	Side Button (C). Press to activate a programmed feature.
19	Digital Accessory Connector (sDAC). Used to charge the battery, program the radio and attach accessories.
20	Battery
21	Battery label area for attaching an asset label (optional).
22	Attachment point for accessory. Used to connect a belt clip or other accessory designed for securing the radio during use.
23	External Antenna Connector used with a car kit to attach an external antenna to the radio.
24	Radio ID Label for attaching an asset label (optional).
25	RFID tag for monitoring and auditing purposes.

Battery

For your safety, inspect the battery regularly for any signs of damage, such as cracks or surface damage caused by an impact or the battery being dropped. Fit a new battery if there are any signs of damage.



Warning: Risk to personal safety. Sepura TETRA radios have been tested and certified using Sepura approved batteries. The use of non-approved batteries may damage the product, will result in non-compliance with regulatory requirements, compromise the product safety ratings including SARS, reduce the length of operating time and will invalidate the product warranty.

Checking the battery charge

Always check the amount of battery charge before lengthy periods of operation. A fully charged battery should provide continuous operation for a full shift, depending on a number of operational factors such as how the radio is operated, the operating environment (temperature and network signal strength) and the condition of the battery. When the radio is powered **on**, the amount of charge remaining may be displayed as a percentage (%) on the screen.

Battery charge indicators

A **battery meter** appears on the status line at the top of the radio display. The meter consists of 4 bars comprising 8 segments that fill and empty corresponding to the estimated amount of charge remaining.

Icon	Description
	Battery is fully charged.
	Battery is 50% charge capacity.
	Battery has >12% charge remaining.
	Battery charge less than 12% charge remaining.

Optimising battery life

A fully charged battery should last a full shift (approximately 12 hours) but this depends on a number of operational factors, such as how the radio is operated, the operating environment (temperature and network signal strength) and the condition of the battery.

Try the following to help you optimise battery life on a daily basis:

- ▶ Ensure that batteries are fully charged at the start of a shift.
- ▶ Decrease the amount of time the backlight stays lit between key presses (see [Adjusting the backlight on page 40](#)).
- ▶ Keep your speaker audio volume to a minimum (see [Adjusting the volume on page 37](#)).
- ▶ Reduce the length of time the radio is transmitting and keep DMO or telephone type calls to a minimum because they cause higher current consumption.
- ▶ Shorten the GPS reporting intervals if enabled (see [GPS reporting options on page 124](#)).

Charging the battery

Your radio is powered by a rechargeable battery. The battery may be recharged many times but it will eventually need replacing to ensure continuous maximum performance from your radio.

First time battery charging


New batteries (Standard battery part no. 300-01174 and High Capacity battery part no. 300-01175) are supplied in 'storage mode' which means they have a minimum amount of charge for storage purposes. Before using a new battery for the first time it must be fully charged to reactivate it. If the battery is used before it is reactivated (fully charged) the radio may not power **on**, or may indicate a low battery status icon or low level of charge.

Battery chargers

Only use Sepura approved battery chargers. Use of non-approved chargers may not fully charge the battery or damage it. Always read the user documentation supplied with the charger for additional safety instructions and how to use it.

Charging methods

The radio may be powered **on** or **off** during charging.

Attach the Charger cable to the sDAC connector at the base of the radio or place the radio with battery attached into a charging dock. If the battery is charged attached to the radio, and the radio is powered **on**, an indication of the remaining time to fully charge the battery is displayed (in hh:mm format). During charging, the tri-coloured LED on the radio indicates the charging progress and the  **charging** icon appears on the status line, providing there is sufficient charge in the battery to support this function.

Status LED	Description
Flashing Orange	Battery temperature is either too hot or cold to commence charging.
Solid Orange	Charging in progress.
Solid Green	Charging complete.
Solid Red	Battery has failed to charge and may not be chargeable. Contact your service provider or Sepura.

The battery may be charged separately from the radio using a battery-only charger.

Charging a 'flat' battery

If the battery is completely 'flat' (without charge) during storage or after a long period of non-activity, it may fail to recharge or stop charging after 20 minutes. If this happens, disconnect and then reconnect the charger (or power **off** the charger, then power **on**) to reset the battery.

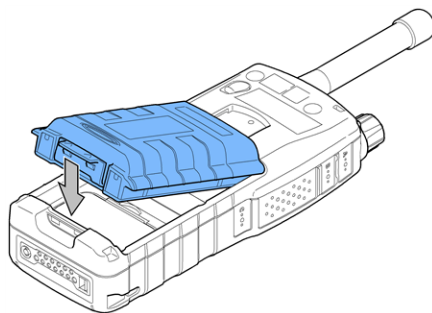
Avoid charging a flat battery attached to a radio. During charging, the radio will attempt to power **on** when the battery charge reaches a certain capacity, which will drain the battery of its charge.

Fitting the battery

Ensure that the Smart/microSD card compartment cover is securely latched before fitting the battery.

If a belt clip is fitted to the radio, lift the belt clip before attempting to fit the battery. Do not attempt to insert the battery into the battery compartment sideways under the belt clip. This may result in damage to the radio and the belt clip.

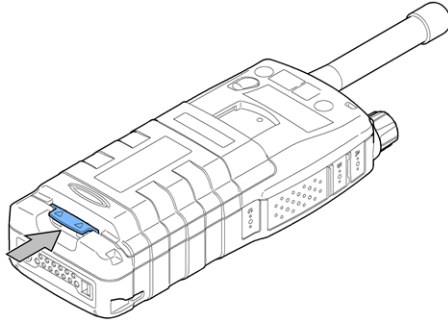
To attach the battery, insert the battery into the battery compartment as shown. Press the battery downwards until it clicks into position.



Removing the battery

Always power **off** before removing the battery.

Push the safety latch on the bottom of the battery. Lift the battery upwards and remove.



Using Sepura approved batteries

Your radio checks the authenticity of the battery when it is powered **on** and has a number of battery management features that only work when a genuine Sepura battery is fitted:

- ▶ the remaining battery charge appears as a percentage when your radio is powered on [customisable];
- ▶ battery meter icons, showing the remaining battery charge;
- ▶ a low battery warning appears when charge is low; and
- ▶ you can check battery information, such as its authenticity, remaining charge and serial number [customisable] (see [Getting information about your battery on the next page](#)).

If your radio detects a non-approved battery, the message "*Unidentified battery - powering down*" appears. The message is cleared by pressing any key.

If your radio detects a non-approved battery, the message "*Unidentified battery*" appears.

If your radio detects a non-approved battery, the message "*Unidentified battery - powering down*" and your radio powers off.

Caution: Non-approved batteries may not have inbuilt safety protection features, and could potentially damage your radio (invalidating your warranty) and affect your radio's safety and IP compliance ratings.

Getting information about your battery

You can see information about the battery attached to your radio, such as the remaining battery charge, whether the battery is authenticated (a genuine Sepura battery) and the battery serial number [customisable].

Select **Menu > Options > Battery Information**.

The display shows:

- ▶ *Charge*—the current remaining charge given as a percentage
- ▶ *Authenticated/Unauthenticated*—a Sepura/non-Sepura battery is fitted
- ▶ *<serial number>*—the serial number of the battery

Note: If a non-Sepura battery is fitted, the *Charge* is reported as 0%, the battery is marked as *Unauthenticated* and the serial number is not shown.

Controls & indicators

Your radio has a number of controls and indicators.

Navi-knob

The Navi-knob is a continuous rotating knob that in its normal mode is used to adjust the volume. The Navi-knob can also be used to perform various other functions.

To do this...	Do this...
Adjust loud speaker volume (or enable/disable Whisper Mode [customisable])	Rotate Navi-knob
Move cursor and select characters (in text entry mode)	Rotate Navi-knob in Text Entry Mode or Editing Mode
Scroll through available talkgroups	From the Home screen, press Groups + rotate the Navi-knob
Scroll through available Status Messages	From the Home screen, press Groups 2 times + rotate the Navi-knob
Scroll through available User Profiles	From the Home screen, press Groups 3 times + rotate the Navi-knob

Navigation Keys

Your radio has four navigation keys (left/right/up/down).

Key	Action
Up/Down	<ul style="list-style-type: none">▶ Use to move the scroll bar up and down to see more information▶ Scroll a list of options

Down	Open the top level menu from the Home screen.
Up	Repeated presses moves upwards through the options and menu levels until the top level menu is reached.
Left/Right	<ul style="list-style-type: none">▶ Moves between options on the top level menu.▶ Moves through the text characters for selection when writing.

Tip: When the display is inverted (flipped upside down) the left and right navigation keys work in opposite directions.

Soft keys

Some keys on your radio may be customised to provide one-touch access to regularly used features. These programmable keys are referred to as *soft keys*.

To activate the soft key function:

- ▶ assigned to a programmable soft key, **press and release**
- ▶ assigned to other keys (such as the keypad, Cancel/Home and Select/Send keys), **press and hold for one second**

The following keys can be customised as soft keys:

- ▶ the Select/Send key
- ▶ the Cancel/Home key
- ▶ the Emergency Button (if not assigned to Emergency operation)
- ▶ the programmable side buttons
- ▶ all radio keypad keys (1–9, *, 0, #,)

Note: During full-duplex PSTN/PBX calls, take care when trying to activate soft keys (designated as 0–9,* and # keys) because they also generate DTMF tones.

There are many functions that can be assigned to a Soft key. Some functions are activated immediately, such as the keypad lock/unlock or loudspeaker on/off. There are some special functions that use a 'navigate to screen' function. This means that on activation, a screen displays and you need to take some additional action, such as activating a SmartMenu where you have to select an option.

Context keys

Your radiomobile radio has a left, centre and right *context keys* which you use to select options displayed adjacent to them.










Context labels appear at the bottom of the screen, directly above each context key. These labels show the action of the key when it is pressed; either activating a feature or performing a function such as clearing a call (**Clear**) or selecting an option (**Select**).














The labels and actions of the context keys in the Home screen are:











Context key	Label	Action
Left	Menu	Press to enter the main menu.
Centre	Groups	Press to change the talkgroup. See Select a talkgroup on page 49
	Status	Press 2 times to send a status message. See Send a Status message on page 1
	Profiles	Press 3 times to select a user profile. See User profiles on page 107
Right	Shortcut	Press to open the Shortcut Bar to quickly access regularly used features or clear a notification. See Notifications on page 27 and Shortcut Bar on page 27










Status icons

Icons appear on the status line (at the top of the screen) when the radio is engaged in certain activities or when certain functions are active.

Icon	Description
Security and Emergency	
	Emergency Appears when emergency operation mode is active on your radio and an Alarm call is in progress.
	Air Interface Encryption disabled Calls and Callouts will not be encrypted.
	E2E Encryption enabled The Secure Communications icon indicates that the selected talkgroup is customised for End-to-End Encryption. In other words, calls you make by pressing the PTT button are End-to-End Encrypted.
	E2E Encryption disabled Indicates that the call is not encrypted.
	Key agreement Briefly displays to indicate that a cryptographic key agreement is in progress during power on and network connection.
Trunked Mode Operation (TMO)	
	Outgoing TMO call in progress You are in a call that you initiated.
	Incoming TMO call in progress You are in a call that was initiated by another person or your dispatcher on the TMO network.
	Missed incoming TMO call The blue LED flashes to notify you that you have missed an incoming TMO call. A notification alerting you to the missed call appears in the Shortcut Bar.
	Scanning enabled Your radio is scanning (listening) to all available talkgroups within your scan list for activity.

Icon	Description
	<p>Broadcast Call</p> <p>A high-priority group call (<i>point-to-multi-point</i>) initiated by your Dispatcher to all network radio users. You cannot reply to the caller.</p>
Direct Mode Operation (DMO)	
	<p>Incoming DMO call</p> <p>You are in a DMO call that was initiated by another radio user.</p>
	<p>Outgoing DMO call in progress</p> <p>You are in a call to another radio user.</p>
	<p>Missed incoming DMO Call</p> <p>The blue LED flashes to notify you that you have missed an incoming DMO call. A notification alerting you to the missed call appears in the Shortcut Bar.</p>
	<p>DMO Gateway detected</p> <p>Appears when the radio has detected a DMO gateway. The icon disappears when the radio moves out of range of the gateway.</p>
	<p>DMO Gateway off</p>
	<p>DMO Repeater detected</p> <p>Appears when a DMO repeater is detected and the radio can communicate with any other radios in the selected DMO talkgroup which are also in range of the repeater.</p>
	<p>Repeater ignored</p>
	<p>Repeater mode off</p>
General icons	
	<p>Signal Strength</p> <p>Shows the current signal strength. More bars indicate a stronger signal.</p>
	<p>Good radio coverage</p> <p>Indicates good radio coverage.</p>
	<p>No service</p> <p>Indicates poor signal or no radio coverage.</p>
	<p>Battery Strength</p> <p>Indicates the level of charge in your battery. More bars indicates more charge.</p>

Icon	Description
	<p>Low battery warning Appears when there is less than 12% charge remaining in the battery.</p>
	<p>Charging Appears when the battery is attached to the radio during charging and the radio is powered on.</p>
	<p>Keypad locked</p>
	<p>Transmit Inhibit Indicates that you have activated transmit inhibit and the radio is unable to transmit (overridden when Emergency mode is activated).</p>
	<p>Privacy mode active during a call Appears for the duration of a call when Privacy mode has been activated to prevent any other calls interrupting an important individual call.</p>
	<p>Covert operation mode enabled The radio turns off any visual and sound alerts, and displays this icon when covert operation mode is enabled.</p>
	<p>Group Focus Appears when Group Focus is enabled, preventing any calls from other talkgroups (other than the selected talkgroup) connecting to the radio.</p>
	<p>User Profile Appears when a user profile is activated. Your radio may be programmed for a number of user profiles. The number next to the icon indicates the chosen user profile.</p>
	<p>Connector Protection enabled Indicates that you have enabled connector protection. You can use your radio in salt water environments without a cover fitted to the Facilities connector at the bottom of the radio.</p>
	<p>Connector Protection disabled Indicates that connector protection is disabled. Do not use your radio in salt water environments without a cover fitted to the Facilities connector at the bottom of the radio.</p>

Icon	Description
	<p>Communication Type Mismatch This icon appears when there is a mismatch in communications and is activated when:</p> <ul style="list-style-type: none"> ▶ the radio is out of range of a gateway when another radio within range of the gateway is in a group call, and you cannot participate in the call. and that you cannot take part in the call. ▶ a radio out of range of the gateway is attempting to respond to a group call, and the speech is not being routed using the gateway to TMO users. ▶ a radio within range of a DMO Repeater cannot make a call and attempts to set up a call in DMO instead, the icon appears on all radios within the talkgroup to indicate that there are members of the talkgroup who cannot take part in the call.
	<p>Bluetooth® device connected Appears when you have activated Bluetooth® and have successfully paired with a device.</p>
	<p>Bluetooth® on, no device connected Shows that you have activated Bluetooth® but do not have a device connected.</p>
	<p>Lone Worker protection enabled Indicates that you have enabled the Lone Worker feature on your radio.</p>
	<p>Man Down motions and tilt sensors active You have enabled the Man Down feature and the motion and tilt sensors are active.</p>
	<p>Man Down Tilt sensor active You have enable the Man Down feature, but only the tilt sensor is activated.</p>
	<p>Man Down motion sensor active You have enable the Man Down feature, but only the motion sensor is activated.</p>
	<p>GPS tracking enabled Indicates that the GNSS (Global Navigation Satellite System) function has been enabled.</p>
	<p>GPS tracking not available</p>

LED indicators

Blue LED

The blue LED indicates either a missed event, such as a missed call or unread message, or your Bluetooth[®] status (if enabled). A notification alerting you to the missed call, Callout or unread message appears in the Shortcut Bar. See [Notifications](#) on page 27.

LED Indication	Description
Flashing on for 1 second, off for one second, on for another second, then off for seven seconds	Missed event
One flash every 10s	Bluetooth [®] function is enabled
Continuous rapid flashing	radio is in Bluetooth [®] discoverable (visible) mode

Tri-colour LED

The tri-colour LED indicates the operational state of the radio.

LED Colour	Description
Solid green	Radio is powering on or in a call and receiving
Solid red	Radio is in a call and transmitting
Intermittent flashing red	Attempting to connect to the network or incoming telephone SDS/Status message or battery low warning
Flashing orange	Incoming telephone call or SDS/Status message
Intermittent four flashes orange	Transmit Inhibit mode or Fallback mode are active

Emergency button

The red/orange button on your radio is typically programmed to activate an Alarm Call. See [Emergency operation](#) on page 33.

Press and hold (2 seconds) the Emergency button to initiate an Alarm Call.

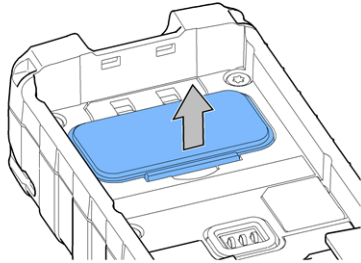
If the radio is powered **off**, press and hold (3 seconds) to power **on** and initiate an Alarm Call. It may take several seconds for the radio to complete its power on process before initiating the Alarm call.

Getting Started

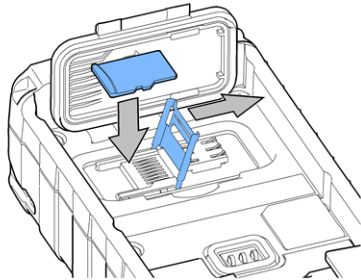
Fitting a microSD card

Note: Your radio supports microSDHC 32 GB cards that must be formatted for the FAT16 file system.

1. Lift the cover using a small screw driver or tweezers.

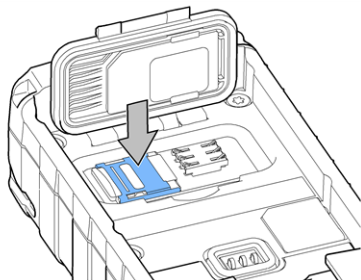


2. Carefully lift the metal retainer and insert the card as shown.

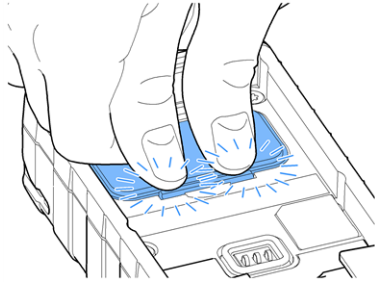


Caution: Use care when opening/closing the metal card retainer. If it becomes detached, it can be clipped back into place.

3. Carefully close the metal retainer.



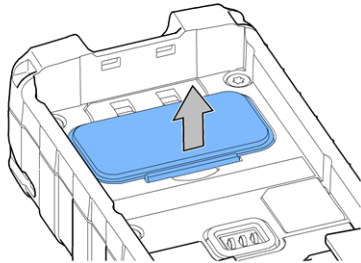
4. Close the cover. Using your thumbs, press downward firmly on either side of the cover as shown to secure each tab. You must ensure that the compartment cover is secured. Not securing the cover will affect your radio's IP rating.



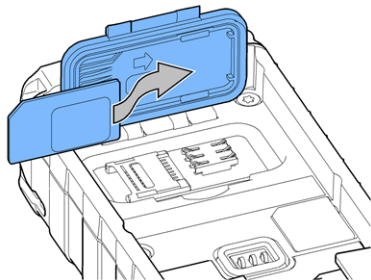
Fitting a Smart card

If required by your network operator, you may need to fit a Smart card to your radio.

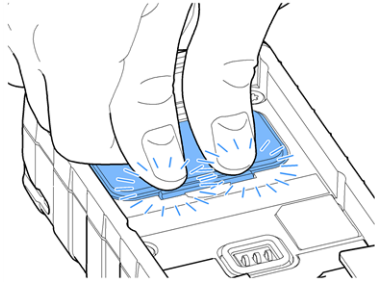
1. Lift the compartment cover using a small screw driver or tweezers. The cover is secured by two tabs located at the top of the cover, either side of the recess.



2. Insert the card into the slot on the underside of the cover as shown, ensuring that the card is secured between the two tabs.



3. Close the cover. Using your thumbs, press downward firmly on either side of the cover as shown to secure each tab. You must ensure that the compartment cover is secured. Not securing the cover will affect your radio's IP rating.



Antenna

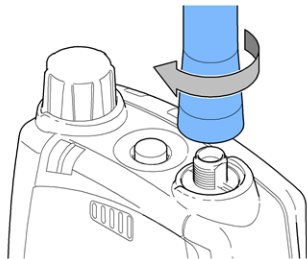
Caution: Your radio must be fitted with an antenna at all times (unless your radio is used with an external antenna such as an RSM) during operational periods. Transmitting without an antenna attached may damage the product. Your radio is designed for use with Sepura approved antennas.

Always ensure that the seal between the antenna and the radio is maintained.

Never touch the antenna when the radio is transmitting. Ensure your radio is powered **off** before fitting or removing the antenna.

Fitting the antenna

1. Insert the base of the antenna into your radio's antenna connector.



2. Rotate the antenna clockwise until it is finger tight. Then apply another 1/4 turn clockwise.

Removing the antenna

Rotate the antenna counter-clockwise until it can be removed from the radio.

Power on

To power **on**, press and hold (2 seconds) the **Cancel/Home** key.

Your radio attaches to the last selected talkgroup when it was powered off (if it is 'in service').

Depending on your radio's customisation any of the following may display:

- ▶ the percentage of charge remaining, if a Sepura battery is fitted
- ▶ a Sepura logo
- ▶ a splash screen
- ▶ a welcome screen
- ▶ a PIN entry screen

Note: A message may be displayed relating to the authenticity of your battery or attached accessory. A message may appear if your software licence has or is about to expire.

Note: If your radio supports *Radio User Assignment* (RUA), which authenticates your radio on the network, you may be prompted to log on to your network. See [Authentication on page 84](#).

Note: Transmitting in 3W RF is only available when using a Sepura 3W battery. During power on the radio checks the authenticity of the battery and whether it has the capacity for the radio to transmit 3W RF. A message displays and the power may be limited if the radio cannot transmit in 3W RF when licensed to do so.

Power off


Note: **Do not** power **off** the radio by removing the battery. The radio must be powered **off** correctly to ensure that it performs a controlled 'powered down'.

To power **off**, from the Home screen press and hold (4 seconds) the **Cancel/Home** key.

Scroll to the **Shutdown** option, then press the **Select** key to power **off** your radio. Before powering down, alerts and messages may be sent.

Note: If your radio is configured to provide an option to delete Callouts, navigate to **Shutdown** or **Delete Callouts** then press the **Select** key.

Locking and unlocking the keypad

To prevent accidental activity during operation, you can lock the keypad. This will also prevent access to the radio's functions if the radio is stolen. When the keypad is locked, the  Key icon appears in the status line.

The keypad can be locked manually or set to lock automatically after a period of inactivity.

Note: If customised, your radio's keypad can be locked when an accessory is attached.

Receiving calls with locked keypad

If you receive a telephone call when the keypad is locked your radio can be customised so that the **Select/Send** key can still be pressed to answer it. If the call is accepted the whole keypad is unlocked. Your radio can also be customised so that you can press the **Cancel/Home** key to reject the call and in this case the keypad remains locked.

Navi-knob with locked keypad

Your radio may be customised so that the **Navi-knob** is locked when the keypad is locked. In this case you cannot alter the volume by rotating the **Navi-knob**.

Your radio can also be customised so that the **Navi-knob** remains unlocked and in this case it can be used *for volume control only* while the keypad is locked.

To lock/unlock the keypad:

Press the * (star) key (or a designated soft key), then press the **OK** context key to lock/unlock the keypad.

Tip: To quickly lock and unlock the keypad, press and hold (2 seconds) the * (star) key.

If you press any other key while the keypad is locked no action is taken. The **Navi-knob** remains unlocked when the keypad lock is enabled. A message is displayed to remind you that the keypad is locked.

Alternatively, you can:

1. Select **Menu > Options > Settings > Keypad Lock**.
2. Press **Lock** to lock the keypad.

Setting the radio to automatically lock the keypad

You can set the radio to automatically lock the keypad after a period of inactivity.

1. Select **Menu > Options > Settings > Timed Keypad Lock**.
2. Press **Toggle** to enable/disable auto keypad lock.

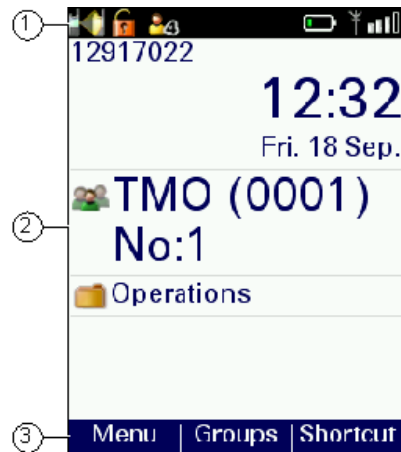
Home screen

The top level screen, known as the *Home screen*, appears when the radio powers **on** and when it is idle.

Tip: To quickly get back to the Home Screen, press and hold (2 seconds) the **Cancel/Home** key.

The *status line*, at the top of the screen, displays various icons to indicate the state of operation or when certain functions like keypad lock have been activated.

The *context key labels* at the bottom of the screen indicate what the context key directly below the label is configured to do. These labels change according to where you are in the menu hierarchy.



#	Description
1	Status line showing the radio coverage signal strength, battery charge indicators, and operational status icons.
2	Information area containing information that only appears on the Home screen. This is customised by your service provider or organisation. It may show your selected talkgroup, date and time.
3	Context key options (available in the Home screen).

Shortcut Bar

You can easily access commonly used radio features such as your Inbox, and turn features on and off using the *Shortcut Bar*. The Shortcut Bar can contain up to 5 radio features and some of these can be paired with notifications to alert you to a missed call or a new message in your Inbox.


To open the Shortcut Bar, in the Home screen press the **Shortcut** context key.






#	Description
1	Use the navigation keys to scroll through the notifications and features. Notifications always appear to the left of features. Press the Right navigation key to continue scrolling right to view more shortcuts (if available).
2	To open a notification or feature, highlight it and press the Select context key.
3	Press the Back context key to close the Shortcut Bar without opening a feature.

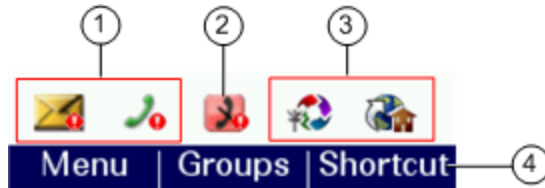
Notifications

Like a smart phone, your radio can display notifications to indicate a missed call or new message. They also appear when certain functions are enabled such as mute, transmit inhibit, and Lone Worker. Your radio can display up to 5 notifications, and up to 5 shortcuts commonly used radio features.

Some features can be paired with notifications, such as your Inbox so when a message is received a notification appears in the Shortcut Bar to alert you to the unread message. When paired with a feature, the feature icon appears with a notification badge .

The following notifications can be paired with a feature:

Notification	Paired Feature	Icon
Unread message	Inbox	
Missed call	Call History	
Missed Callout	Callout	



#	Description
1	Notifications paired with features appear to the left of all other feature icons.
2	Example notification of a change of state (Transmit Inhibit).
3	Shortcuts to commonly used features always appear to the right of notifications. Scroll right to see more features (if any).
4	In the Home screen, press the Shortcut context key to access the notification.

To close a notification:

From the Home screen, press the **Shortcut** context key, highlight the notification then press the **Select** context key. Use the feature in the usual way, for example, read an unread message or respond to a missed call. The notification automatically closes and disappears from the Shortcut Bar.

Menu










Your radio is customised by your service provider or organisation with a number of features that are accessed from the main menu.

- ▶ To open the main menu, in the Home screen press **Menu**.
- ▶ To open a sub-menu or menu option, scroll to the option (highlight it) and press **Select**.
- ▶ To return to a higher level menu, press **Back**.
- ▶ To return to the Home screen at any time within the menu hierarchy, press and hold (2 seconds) the **Cancel/Home** key.

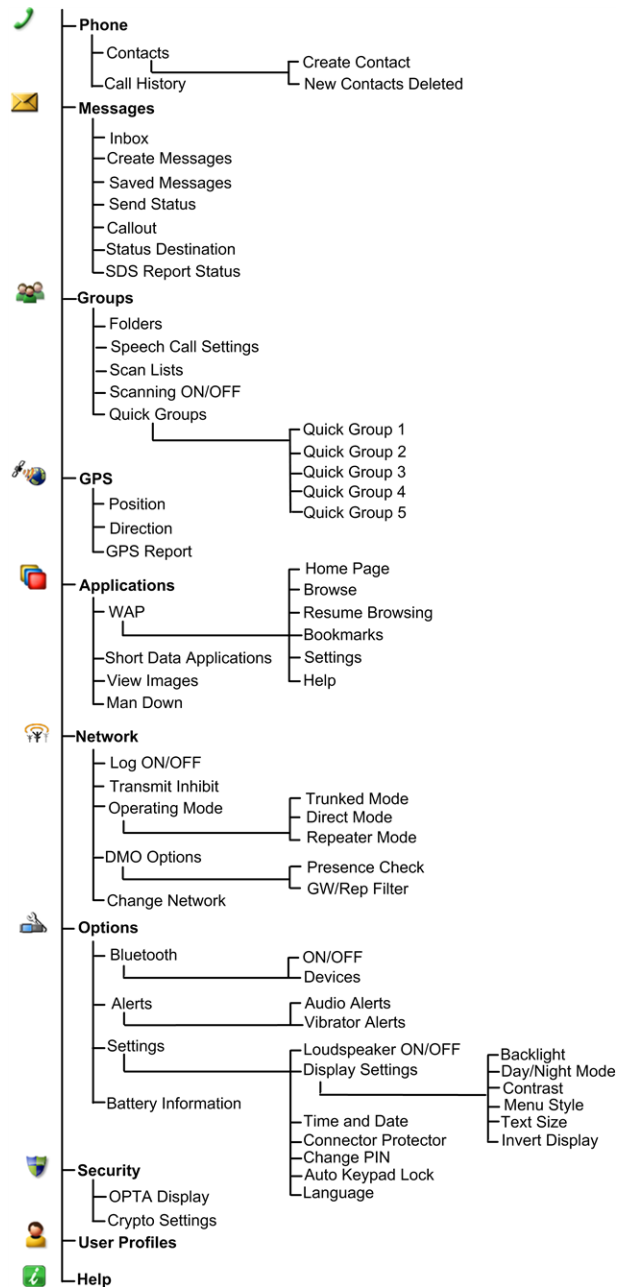
Menu options

The following icons are used to identify the sub-menus that provide access to further options.

Icon	Menu option
------	-------------

	<p>Phone</p> <p>Add, edit and delete your personal contacts within your personal folder. Search (or filter) your contacts to locate the contact you want and initiate a call. Review you call history.</p>
	<p>Messages</p> <p>Read, create, save and send text (SDS) messages. View picture messages (if customised). Select and send a status message. Clear your mailbox of unwanted messages.</p>
	<p>Groups</p> <p>Search your talkgroup folders and select a talkgroup. Enable scanning of your selected talkgroups. Set up your speech call settings.</p>
	<p>GPS</p> <p>Manage your GPS location and position settings. View your current location, direction and speed.</p>
	<p>Applications</p> <p>Your radio may be customised with a number of applications such as Man-down and Lone Worker. Your service provider or organisation may have installed specific applications (Short Data Applications) to help you in your role. Access WAP sites.</p>
	<p>Networks</p> <p>Manage your network connections and DMO options. Change your operating mode (TMO/DMO/Repeater). Enable/disable Transmit Inhibit mode when working in RF sensitive areas.</p>
	<p>Options</p> <p>Manage your Bluetooth® devices and settings. Personalise your radio settings such as backlight, text size and language. Enable Connector Protector when working in salt laden environments to protect your radio.</p>
	<p>User Profiles</p> <p>Select customised profiles designed specifically for the way you work.</p>
	<p>Help</p> <p>View help, such as a list of customised soft keys on your radio.</p>

Menu Structure

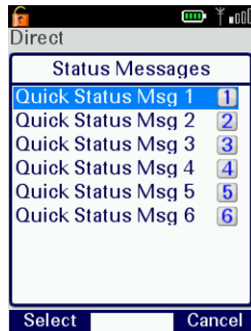


SmartMenus

SmartMenus are designed to provide quick access to regularly used radio features, usually with a common theme. Your service provider or

organisation may customise your radio with a number of SmartMenus, for example you may have a SmartMenu containing all your Quick Status messages, another for user profiles and another for selecting operational modes such as toggling on/off covert mode, Transmit Inhibit, loudspeaker mute and so on.

SmartMenus are assigned to a soft key, either a Side key or one of the keys on the keypad. To open a SmartMenu, press the Side key or press and hold (1 second) the assigned key on the keypad.



Use the navigation keys to scroll the list of options on the SmartMenu. Options are labelled with a number, shown to the right of the option. To select the option, press the key that corresponds to the number of the option, for example to select option 3, press the 3 key. Note that using this method only options numbered 1 to 12 can be selected using the keys on the keypad (press 0 for option 10, the Star (*) key for option 11 and the Hash (#) key for option 12). For options numbered 13 onwards, scroll to the option (highlight it), and press **Select**.

Help

The Help menu displays a free text area which is usually customised to indicate radio soft key assignments. It may also be used to record any required help text.

To access help

Use one of the following:

- ▶ Press the **Up** navigation key (or **Shortcut**) to open the Shortcut Bar, then select **Help**.

- ▶ Press a dedicated soft key (Sepura default is normally key '0' zero).
- ▶ Press **Menu > Help**.

Emergency operation

Emergency operation is available in TMO and DMO if the radio is in service. If your radio is customised for Gateway and Repeater modes, it will make an Alarm call in TMO. If it cannot make the call in TMO the radio will automatically switch to DMO to make the call.

The red button on the top of your radio is programmed to initiate an Alarm call at any time when your radio is in operation. This button is known as the *Emergency Button*.

Your radio may be customised to perform one or more of the following:

- ▶ Initiate an Alarm call set up to one or more pre-defined users (typically to your dispatcher and other members of your talkgroup) and/or;
- ▶ Send an Emergency Status message to an individual, the dispatcher or a talkgroup and/or;
- ▶ Send a position report (GPS dependent).

If you are working in RF sensitive areas and have enabled Transmit Inhibit, prohibiting radio transmission, initiating an Alarm call will override the Transmit Inhibit feature and the Alarm call will be transmitted.

Your service provider or organisation can provide information on how your radio is customised for Alarm calls and how to operate your radio in emergency situations. If you are working in a sensitive environment your radio may be customised for Silent Alarm calls where audible and display alerts are disabled, or your radio may be customised for Live Microphone that allows you to call for assistance hands-free without pressing the PTT button.

Silent Alarm Call

If you are working in sensitive environments where the audible and display alerts associated with an Alarm call are inappropriate, your radio can be customised to make a Silent Alarm call (without acoustic or screen alerts). Silent Alarm calls cannot be activated when operating in Lone Worker or Man Down modes.

When a Silent Alarm call is made, the radio displays the Home screen with the talkgroup associated with call. During the call you may navigate away from the Home screen.

Live Microphone feature

Your radio may be customised with the Live Microphone feature. This feature allows you to broadcast a call for assistance hands-free for a specified period of time and without having to press the PTT button. The radio automatically cycles between transmit and receive communication during a programmed period of time (seconds). Live Microphone is cancelled when the time expires or by pressing the PTT button.

Making an Alarm call

You can still make an Alarm call if the keypad is locked.

To make an Alarm call

1. Press and hold (2 seconds) the **Emergency** button; a confirmation beep sounds.
2. Release the button and speak into the microphone.

During an Alarm call:

- ▶ the microphone is 'live' for a programmed period (seconds) allowing you to speak hands-free without pressing the PTT button (customisable)
- ▶ the LED illuminates solid red
- ▶ your radio sounds audible tones
- ▶ a large emergency symbol appears on the screen
- ▶ your identity and talkgroup appears on the display of those receiving the Alarm call

Receiving an Alarm call

An Alarm call overrides any existing calls on the talkgroup.

You know you are receiving an Alarm call when:

- ▶ your radio sounds an audible tone
- ▶ the LED flashes red
- ▶ the emergency symbol appears on the screen
- ▶ your radio status changes to *Emergency*

Clearing an Alarm call

You can only clear an Alarm call that you have initiated.

To cancel the Alarm call, press the **Call Clear** key, the **Clear** context key or the **Cancel/Home** key. Alternatively, press and hold the **Emergency** button (2 seconds).



Warning: Depending on which network is being used, if the TETRA Alarm call is a group call, then although both of the TETRA Alarm call exit functions will clear the TETRA Alarm call on the call originator's radio, it will not remove the alarm from the system. It should also be noted that those radios alerted to the emergency may, depending upon the infrastructure configuration, remain in the TETRA Alarm call condition until the dispatcher clears the call from the system.

When the Alarm call is cancelled, your radio returns to the talkgroup that was selected before the call was initiated.

Power on Alarm call

If your radio is powered **off**, press and hold (3 seconds) the **Emergency** button to power **on** and initiate an Alarm call. Any customised Welcome screen is not displayed during power **on**. If your radio is customised for PIN entry, you will need to enter your PIN before the alarm call is initiated. It may take several seconds for the radio to complete its power **on** process before initiating the Alarm call.

Note: If your radio supports *Radio User Assignment* (RUA), which authenticates your radio on the network, you may be prompted to log on to your network before the Alarm call is initiated. Contact your service provider for information. See [Authentication on page 84](#).

Sound

Your radio is equipped with a loudspeaker for use during PTT calls and a low level speaker for use during telephone calls. You can adjust the volume of the speaker and increase the sensitivity of the microphone (see [Whisper mode below](#)) so that you can speak more quietly. Your radio also uses sound to alert you to the various operational states.

Adjusting the volume

Rotate the **Navi-knob** to adjust the volume. A vertical volume meter displays to indicates the current volume level. The radio sounds an audible tone at the new volume level.

Loudspeaker on/off

Tip: A soft key may be customised to toggle the speaker on and off.

1. Select **Menu > Options > Settings > Loudspeaker ON/OFF**.
2. Press **Toggle** or press the **Select/Send** key.

Whisper mode

Whisper mode allows you to talk more quietly than normal but still be heard and understood by the person you are calling. It can be useful to switch to Whisper mode when providing confidential information.

Note: If you select a User Profile which already increases the sensitivity of the microphone, depending on your radio's customisation Whisper mode may not increase the sensitivity further.

To enable Whisper mode

Depending on customisation, to enable Whisper mode, you can:

- ▶ press a programmed soft key
- ▶ rotate the Navi-knob to decrease the volume to below its lowest level

The radio sounds a low-high level alert when Whisper mode is enabled.

To disable Whisper mode:

Depending on customisation, to disable Whisper mode, you can:

- ▶ press a programmed soft key
- ▶ increase the volume until the volume level meter displays at least the minimum level
- ▶ increase the volume to its loudest level then attempt to increase the volume further

The radio sounds a low-high level alert when Whisper mode is disabled.

Audible tone alerts

Certain events on your radio initiate audible tone alerts. These alerts are attenuated when you select a user profile which uses covert mode (see [User profiles](#) on page 107).

1. To toggle audible alerts
2. Select **Menu > Options > Alerts > Audio Alerts**.
3. Press **Toggle** (or the **Select/Send** key) to toggle alerts on/off.

Note: If your radio is turned off with Audio Alerts disabled they remain disabled when the radio is next switched on.

Vibration alerts (Haptics)

Your radio can provide vibration alerts and *haptic* feedback to help you recognise certain events, such as when a key is pressed, for example in a dark environment, or when you are wearing gloves.

To toggle vibration alerts

1. Select **Menu > Options > Alerts > Vibrator Alerts**.
2. Select one or more of the following options:
 - ▶ **Vibrator (Voice)**—vibrate on incoming individual half-duplex or full-duplex calls
 - ▶ **Vibrator (Data)**—vibrate on incoming SDS or Status messages
 - ▶ **Vibrator (Alarm Key)**—vibrate when Emergency Button is pressed
 - ▶ **Vibrator (Key Press)**—vibrate when any key (except Emergency Button and PTT) is pressed
3. Press **Toggle** or the **Send/Select** key to enable/disable it as required.
4. To return to the Display Settings menu press **Back** or the Cancel/Home key.

Tip: To stop the radio vibrating when a voice call is received, press a Context key or the **Select/Send** or **Cancel/Home** key.

Personalising your radio

You can personalise your display settings (such as text size, backlight, inverting the screen and change languages) and create a personal phone book containing your own contacts.

Invert the display

When you are wearing the radio on your shoulder, attached to a belt or to a body vest, you may want to flip the display upside down to make it easier to read. The Invert Display option rotates all screen elements (apart from the Context key labels) by 180 degrees.

Tip: This feature is commonly assigned to a soft key or SmartMenu.

To invert the display:

1. Select **Menu > Options > Settings > Display Settings > Invert Display**.
2. Press the **Toggle** context key. When a tick appears in the check box, the display is flipped, and when the check box is empty the display is set to normal.

Note: When the display is inverted, the navigation keys work in opposite to their normal function. Press the **Up** key to scroll *down* and the **Down** key to scroll *up*. The **Right** key to scroll *left* and the **Left** key to scroll *right*.

Adjusting the backlight

When a call or message is received, and when you press any key, the backlight lights up the display and keypad. The length of time the backlight illuminates is set during customisation.

To adjust the backlight:

You can toggle the backlight on/off from the Shortcut Bar, by using a soft key or from a SmartMenu (if customised).

Alternatively:

1. Select **Menu > Options > Settings > Display Settings > Backlight**.
2. Press the **Toggle** context key.

To adjust brightness:

1. Select **Menu > Options > Settings > Display Settings > Day/Night Mode**.
2. Select **Backlight Level**.
3. Rotate the **Navi-knob** to adjust the intensity of the backlight and the keypad illumination on a scale of 1–7 (max.).

Day/Night mode

When a call or message is received, and when you press any key, the backlight lights up the display and keypad. A bright display can be a potential distraction, particularly when driving at night or in poor lighting conditions. Day/Night mode lets you adjust the intensity of the backlight and keypad illumination to suit your working conditions. Night mode reduces the glare from the display, making it ideally suited for when the radio is cradled in a vehicle at night time.

When the preferences for day and night mode have been set, switching between the modes automatically adjusts the backlight and display settings.

To change Day/Night mode settings

1. Select **Menu > Options > Settings > Display Settings > Day/Night Mode**.
2. Scroll to each option (highlight it) to make your adjustments:
 - ▶ **Day Mode**—to toggle between Day Mode and Night Mode press the **Toggle** context key.
 - ▶ **Backlight Enabled**—to toggle the backlight on/off press the **Toggle** context key. When a tick appears in the box, the backlight is on, and when the box is empty, the backlight is off.
 - ▶ **Backlight Level**—to adjust the intensity of the backlight and the keypad illumination on a scale of 1 to 7 rotate the **Navi-knob**.

Tip: A soft key may be customised to switch between Day/Night mode.

Adjusting text and icon size

Your radio uses the default size for the text and icons set during customisation, however it also supports a number of different size modes that control how text and icons are displayed. Having the ability to change the text and icon size is useful when the handset is cradled in the car and you want to enlarge the text and icons to make them easier to read from a distance.

Caution: When selecting larger modes, some prompts or icons may not appear on the radio display.

Your radio supports the following modes:

Normal Mode allows the maximum amount of information available to be displayed in a compact character size.

Large Mode displays screen information in a large character size.

Very Large Mode displays the talkgroup number or talkgroup name, as customised, in an extra large size on the Home screen with all other screens in Large mode.

Custom displays the Home screen, menu and WAP browser in predefined text sizes set during customisation. Only the Home screen supports Very Large mode, with other screens set to either Normal or Large mode.

Note: Depending on the customisation of the Home screen, if the date is shown on the Home screen it may be truncated in Very Large mode. If the date format YYYY.MM.DD is used, then the day will not display.

To change text mode:

1. Select **Menu > Options > Settings > Display Settings > Text Size**.
2. Use the **Up and Down** Navigation keys to highlight the mode and then press the **Select** context key.

The radio displays the Home screen, with the text and icons appearing in the chosen mode.

Setting the display language

Your radio operates in the language chosen during customisation and can support two display languages. The display uses the default language if the radio is only customised for a single language, or the currently selected language if two languages are programmed.

To change the language:

Tip: Your radio may be customised with a soft key or provide an option on a SmartMenu to change the display language.

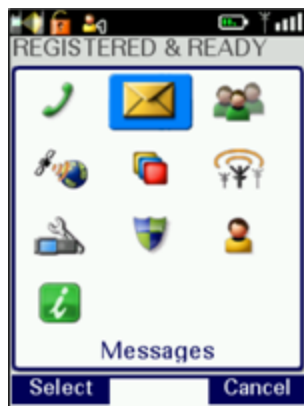
1. Select **Menu > Options > Settings > Language**.
 2. Scroll to the language option, and then press the **Select** context key.
- The Home screen appears and the display shows the selected language.

Menu style

You can display the menu in *Grid*, *List* or *Compatibility* style.

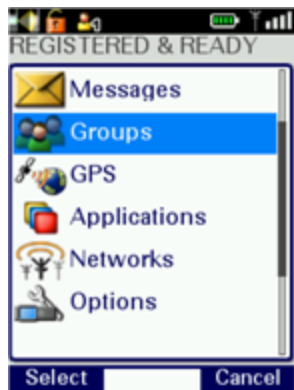
1. Select **Menu > Options > Settings > Display Settings > Menu Style**.
2. Select one option:
 - ▶ **Grid**—set *Grid* menu style
 - ▶ **List**—set *List* menu style
 - ▶ **Card**—set *Card* (Compatibility) menu style

Grid style



- ▶ highlight items using the four navigation keys
- ▶ to open an item press **Select**
- ▶ to return to the top level screen press **Cancel** or Cancel/Home key.

List style



- ▶ highlight items using the **Down** and **Up** navigation keys.
- ▶ to open an item press **Select**
- ▶ to return to the top level screen press **Cancel** or the **Cancel/Home** key.

Compatibility style (card)



- ▶ highlight items using the Left and Right navigation keys
- ▶ to open an item press **Select**
- ▶ to return to the top level screen press **Cancel** or **Cancel/Home** key.

Time and Date

Your radio can be customised to display the current time and date on the Home screen. The time is shown in 24 hour format. The day and month appear in alphanumeric characters, for example Wednesday, 20 May. Your radio may be customised to use shortened forms for the day (Wed.).

To view and edit the time and date

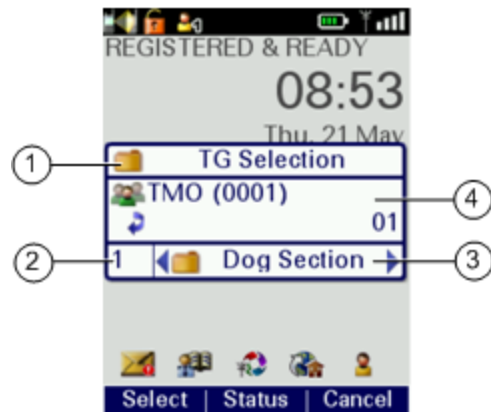
1. Select **Menu > Options > Settings > Time and Date**.
2. Press **Edit** or press the **Select/Send** key.
3. Enter the digits required (see [Text entry on page 71](#)).
4. Press **OK** or the **Select/Send** key to save your changes; press **Cancel** or the **Cancel/Home** key to abandon your changes.

Talkgroups and folders

Your radio can only participate in calls with talkgroups it is attached to via the network. You can only initiate calls to other radio users in the *selected talkgroup*. (However, when ongoing calls are detected on any talkgroup your radio is scanning you can join in by pressing the PTT.) When your radio is powered on it re-selects either the default talkgroup or to your last selected talkgroup.

Talkgroups are pre-programmed onto your radio. Each talkgroup typically contains users who have a similar role or who are within a distinct location or who provide a service that you would use.

Talkgroups are organised into folders to help you quickly select one that is applicable to your environment or situation. A top level folder can have a number of sub-folders, similar to a folder structure on a computer. A folder can contain both folders and talkgroups. The folders available depend on the customisation of your radio; various 'special' folders are also programmed into your radio (see [Special folders on page 51](#)).



#	Description
1	Header (customisable)
2	Folder level
3	Folder name
4	Talkgroup Information

Tip: Select the 'All' folder to select a talkgroup from a single list of all talkgroups.

Note: Talkgroups in the *Smart Call Folder-1* or *Smart Call Folder-2* folders can only be accessed when the appropriate Smart Call mode has been selected from the Speech Call Settings screen or by using a soft key. (See [Smart Calls on page 68.](#))

Typical folder arrangement

The following illustration shows how the folders can be used to organise talkgroups:



Select a talkgroup

You can use one of the following methods to select a talkgroup:

- ▶ From the Home screen, press the **Groups** context key.
- ▶ From the **Menu** navigate to the **Groups** menu.
- ▶ Use a soft key to return to your Home Group.

Centre context key (Groups)

1. From the Home Screen, press the **Groups** context key. The current selected folder and talkgroup appear in a selection box.



Tip: If you want to change to another talkgroup within the same folder, simply enter the number of the talkgroup, or select the All Folder which contains all the talkgroups and enter the number of the talkgroup.

2. Use the **Left and Right** navigation keys to move between folders at the same level. Use the **Up and Down** navigation keys to move between the folder levels (sub-folders).



Rotate the **Navi-knob** to scroll through the talkgroups within the currently selected folder. The directional arrows under the talkgroup name indicate the rotational direction of the **Navi-knob**.



3. Press the **Select** context key to attach to the talkgroup.

Working with folders

Various folder operations are available from the **Folders** menu:

- ▶ Select **Menu > Groups > Folders**.

Opening a folder

1. Highlight a folder and press the **Open** context key.

Tip: To navigate back 'up' the folders list, press **Back**.

Searching for folders and talkgroups

You can search for talkgroups or folders by filtering on a text string. Items which do not match the string are temporarily 'filtered out' of the list.

You can use either:

- ▶ **Search card**—to filter the current talkgroup/folder folder.
- ▶ **Search all**—to filter across all talkgroups and folders

1. To search inside a specific folder, open that folder.
2. Press **Options** then select **Search card** or **Search all**.
3. Enter characters you wish to filter against (see [Text entry on page 71](#)).

The list of matching names is dynamically filtered as characters are entered. Only matching talkgroups or folders remain in the list.

4. To cancel the filter operation select the **Stop search** option.

Inserting a talkgroup into a folder

If a folder is editable you can use the **Insert** option to insert a talkgroup into it.

Deleting a talkgroup from a folder

If a folder is editable you can use the **Delete** option to remove a talkgroup from it. The talkgroup can still be selected from the All folder if customised, or by entering the talkgroup number directly in the Talkgroup Selection box.

Create a 'favourite' talkgroup

To quickly access frequently used talkgroups, you can add them to the *Favourites* folder.

1. Select **Menu > Groups > Folders > Favourites**.
2. Press **Options**, then select **Open**.
3. Navigate to the **New Group** option then press **Options**.
4. Press **Insert**.
5. Select the talkgroup you want to add (from any folder).
6. Press **Select** to insert the talkgroup into the Favourites folder.

Tip: If the **New Group** option is not available, you do not have 'edit' permissions on the Favourites folder. The Favourites folder must be set to 'Edit' at customisation.

Special folders

In addition to the 'standard' folders created to contain your talkgroups, your radio continuously scans talkgroups in 'special' folders for any activity (except Favourites). When ongoing calls are detected you can join in by pressing the PTT.

Note: Special folders can only contain talkgroups: they cannot contain other folders.

The following special folders may be programmed into your radio during customisation:


- ▶ **Background**—talkgroups which the radio scans continuously for activity. You cannot select a background talkgroup.
- ▶ **Always attached**—talkgroups which the radio scans continuously for activity. You can select a background talkgroup.
- ▶ **DGNA**—contains up to 50 dynamically assigned groups. The contents are automatically maintained by the radio and are not customisable. You can select a DGNA talkgroup.

- ▶ **UDSL**—user-defined scan list(s), see [User Defined Scan Lists below](#). A list of talkgroups which you can modify yourself. If you select a UDSL *instead of a specific talkgroup* your radio scans all the talkgroups in that UDSL. **Until a UDSL is selected its talkgroups are not scanned for activity.** For more information see [User Defined Scan Lists below](#).
- ▶ **Favourites**—frequently used talkgroups that can be added to the folder during customisation or added by the user.
- ▶ **All**—contains every talkgroup programmed into your radio. This includes all talkgroups in the ‘standard’ folders created to contain your talkgroups and those in all special folders (but not those in DGNA).

User Defined Scan Lists

A User Defined Scan List (UDSL) is a list of talkgroups which are either fixed, or user-definable. Until a UDSL is selected the talkgroups it contains are not scanned and your radio cannot receive calls from them. Your radio can have a maximum of 20 UDSLs, and up to 10 talkgroups can reside within each UDSL.

If you select a UDSL (in the same way as you select a talkgroup, see [Select a talkgroup on page 49](#)):

- ▶ the talkgroups it contains are scanned, allowing your radio to receive calls from any of the talkgroups in the UDSL
- ▶ the  UDSL icon is displayed in the right hand corner of the radio display
- ▶ one talkgroup in the UDSL becomes the ‘selected talkgroup; when you initiate calls they are made to this talkgroup (providing that there is no activity on any other talkgroups being scanned).

Each talkgroup in a UDSL can have up to three different levels of user-definable group *scan priorities* which are used by your radio when deciding which call to follow when a call on one talkgroup is active and a call on another talkgroup is received. The scan priority of each talkgroup in a UDSL is shown at the right hand side of the screen as ▲ (High), ► (Normal) or ▼ (Low). You can designate a selected talkgroup in each UDSL. You can add and remove talkgroups from a UDSL.

View and edit scan list

1. Select **Menu > Groups > Scan Lists**.
2. Use the **Up and Down** navigation keys to select one of the UDSLs and press **Open**.
3. Press **Edit**.

Change default (selected) talkgroup

1. Use the **Up and Down** navigation keys to select one of the talkgroups in the UDSL.
2. Select **Edit > Options > Select**.
3. Select **Edit > Options > Save**.

Add a talkgroup

1. Press **Options > Add**.
2. The talkgroup selection box is activated. Select a talkgroup as described in [Select a talkgroup \(described on page 49\)](#) then press **Select**.
3. Select **Edit > Options > Save**.

Remove a talkgroup

Select the talkgroup you wish to remove then:


1. Select **Edit > Options > Delete**.
2. Select **Edit > Options > Save**.

Changing group scanning priority

1. Select **Edit > Options > Change Priority**.
2. Select scan priority **▲** (High), **▶** (Normal) or **▼** (Low) then press **Select**.
3. Select **Edit > Options > Save**.

Scanning ON/OFF

You can enable or disable scanning of talkgroups in the selected UDSL. (Note: the selected talkgroup is always scanned.)

1. Select **Menu > Groups > Scanning ON/OFF**.
2. Press **Toggle** (or the **Select/Send** key) to enable/disable scanning:
 - ▶ **Scanning enabled**—UDSL talkgroups are scanned. The  Scanning icon is displayed.
 - ▶ **Scanning disabled**—UDSL talkgroups are not scanned.

Quick Groups

You can quickly change to a different talkgroup by pressing a customised *Quick Group* soft key specified for that talkgroup.

To select the Quick Group talkgroup

Press the customised *Quick Group* soft key. Alternatively, view the Quickgroup using the menu then press **Select**.

To view your Quick Groups

You can view the talkgroups and folders associated with your assigned Quick Groups.

1. Select **Menu > Groups > Quick Groups**.
2. Use the **Up and Down** navigation keys to highlight a Quick Group then press **Select**.

To change the talkgroup associated with a Quick Group

Your radio can be customised to allow you to change the talkgroup associated with a Quick Group.

Note: These changes may be overwritten when your radio is reprogrammed.

To associate to your current talkgroup

Select and view a Quick Group (described in [To view your Quick Groups above](#)) then:



- ▶ Select **Options > Change > Current**.

Your current talkgroup is now associated with the selected Quick Group.

Contacts

Details of regularly used contacts are stored in a phone book. The phone book has a series of folders labelled *Menu*, *Search*, *All* and *Personal*. Your radio may have additional folders containing contacts programmed into your radio during customisation.

The *Personal* folder contains contacts you create (personal contacts). This folder only appears when you create your first personal contact. The *All* folder contains both personal contacts and contacts programmed into your radio.

Each contact can have up to six associated numbers. A maximum of 6000 numbers can be held in the phone book. The icon next to each contact indicates the dial mode, a radio  or to a  telephone, of the first number associated with it.

Contacts are arranged in a series of up to 64 folders including the following:

- ▶ **All** — contains all contacts in the Phone book
- ▶ **Menu** — contains options to create and delete contacts in your Personal folder
- ▶ **Search** — allows you to search the entire Phone book for contacts and numbers. Initially lists the names of all the folders in the phone book and the number of contacts in each folder.
- ▶ **Personal** — contains contacts you create. This is the only folder you can edit.

Note: The **Personal** folder is hidden until you create your first personal contact.

Tip: If customised you can also press the **Shortcut** context key in the Home screen to open the Shortcut Bar, then select the **Phone book**.

To open the Phone book, from the Home screen, press the **Menu** context key, then select **Phone > Contacts**.

Searching and filtering contacts

You can search the entire phone book for contact names and numbers, or filter the contacts within a folder by entering a search string into the *Search Bar* at the top of any folder (except Menu):

When the search is complete:

- ▶ the **Search** folder lists folders containing at least one entry containing the search string, and the number of entries in those folders. You can open any of the listed folders.
- ▶ all other folders are filtered to show their matching entries above a dotted line. All non-matching entries are listed below the dotted line.

Note: Spaces in a search string 'split' it into separate strings. Search attempts to match each string in sequence.

To search for contacts and numbers within the phone book:

1. Select **Menu > Phone > Contacts**. Navigate to the **Search** folder.
2. Press the **Up** navigation key to open the Search Bar.
3. Enter a search string (see [Text entry on page 71](#)) and press the **Search** context key.
4. When the search is complete, any folder containing a possible match to your search (and the number of possible matches within that folder) appear in the **Search** folder. To open a folder, select it and then press the **Open** context key.
5. To clear the search string, press the **Delete** context key to delete each character in the search string, then press the **Cancel** context key, then the **OK** context key.



To filter contacts within a folder:

1. Open the folder.
2. Press the **Up** navigation key to open the Search Bar.
3. Enter a search string (see [Text entry on page 71](#)), then press the **Filter** context key.
4. Any contact in the folder that is a possible match to your search criteria appears at the top of the contact list. To view the contact's details, select the contact and press the **Open** context key.

5. To clear the search string, press the **Delete** context key to delete each character in the search string, then press the **Cancel** context key, then the **OK** context key.

View contact details

1. Select **Menu > Phone > Contacts**.
2. Navigate to the contact you want to view details of then press the **Open** key.

The contact numbers associated with the selected name are displayed. The icon next to each number indicates its dial mode (for example, to a radio  or to a  telephone).

To return to the original folder, press **Cancel** or the **Cancel/Home** key.

Creating contacts

Contacts you create are added to your *Personal* folder.

To create a contact:

1. Select **Menu > Phone > Contacts**.
2. Navigate to the **Menu** card and select **Create Contact**.
3. Enter the contact name (see [Text entry on page 71](#)) then press the **Save** context key.
4. Select a dial mode for this contact, either TETRA Network (default) or telephone/mobile network.

To change the dial mode, press the **Up** navigation key to select the dial mode line then use the **Left** or **Right** navigation keys to switch dial modes. Press the **Down** navigation key to continue entering the number.

Note: If the message *Wrong number type* appears, change the dial mode or check that the length of the number is between 5 and 8 numbers.

5. Enter the number (see [Text entry on page 71](#)) then press the **Save** context key.

6. To add more phone numbers for the contact select **Add Next Number** and repeat the previous step.

Tip: To add further contact numbers to a saved contact, open the contact and select **Add New Number** at the end of its numbers list.

7. To return to the Personal folder press the **Cancel** context key or press the **Cancel/Home** key.

Editing contacts

You can edit (and delete) contacts in the *Personal* folder of the Phone book.

To edit personal contacts:

1. Select **Menu > Phone > Contacts** and then select the **Personal** folder.
2. Navigate to the contact you want to edit, then press **Open**.

To edit the name:

1. Select the name and then press **Edit**.
2. Make changes as required, then press **Save**.

To edit a number:

1. Select the number and then press **Options**. Select **Edit** and press **Select**.
2. Make changes: to add additional digits press the number keys; to delete digits press the **Left** navigation key.
3. After making changes press **Save**.

To delete a contact:

1. Select the contact and press **Open**.
2. Press **Options**.
3. Select **Edit > Delete contact**, then press **Select**.

Delete all contacts

You can delete all contacts in your Personal folder.

Tip: You can also delete individual contacts or numbers associated with them, see [Editing contacts on the previous page](#).

To delete all contacts

1. Select **Menu > Phone > Contacts**.
2. Navigate to the **Menu** card then select **Delete User Contacts**.

Calls

The various types of voice and data calls that are supported by your radio, and the acoustic and visual alerts that accompany a call, depend on your radio's customisation.

Call types

Seapura radios support the following voice- and data call types:

Voice call types

Voice call type	Description
Group	A call between you and a group of other radio users in your attached talkgroup. A group call is always a half-duplex call. Users can join and leave the call at any time. Group calls are initiated by pressing the PTT button. See Talkgroups and folders on page 46 .
Individual	A call to another user or dispatcher in the TETRA network, or to an external telephone subscriber via the Gateway. full-duplex and half-duplex calls are supported. Individual calls to outside the TETRA network can be made between a terminal or a dispatcher and a telephone subscriber in a network to which the TETRA network has a gateway interface. These calls are always full-duplex. A full-duplex call is one in which both parties can speak at the same time. The Select/Send and Cancel/Home keys are used to initiate and end calls. In a half-duplex call only one person can speak at a time and needs to press the PTT button.
PBX	A call to a user on a private branch exchange (PBX). This call needs to be set up by your service provider and allows you to call a person by dialling their extension number (preceded by a programmed digit used to dial the exchange).
PSTN	A call to a user on a the public switched telephone network (PSTN).



Voice call type	Description
Broadcast	A special type of group call, which is received by all terminals in the system (system-wide broadcast call) or by a specific group. The originator of a Broadcast call is usually a dispatcher. The receiving members cannot talk.
Quick Call	A special individual call configured on a soft key to request help or information from a pre-configured individual or talkgroup destination in a non-emergency situation. Quick calls can also send status and position reports. They can have a call priority that is different from the calls normally set up using the PTT or the Select/Send key.
Smart Call	A special individual call made in Smart Call mode which allows you to make group or broadcast calls to specific talkgroups without the need to notify the network about the talkgroup change. Smart Call mode is initiated from a configured soft key. Smart call priority can have a call priority value from 0 (undefined) to 15 (pre-emptive priority 4, emergency) in TMO and to a value from 0 (undefined) to 3 (Emergency pre-emptive priority call) in DMO.
Alarm Call	The Alarm Call has the highest call priority in TETRA. Usually initiated by pressing the Emergency Button. Alerts all other radio users on the talkgroup of the emergency situation.







Data call types

Data call type	Description
Individual full-duplex Circuit Mode Data	Circuit Mode data calls have a very short transit delay and so are suitable real-time services
Status Message	A Status message may have 65536 possible status values. Of these, value 0 is defined to mean 'Emergency,' values 1–32767 are reserved, and values 32768–65535 are available for network or user-specific definition.
SDS Message	A user-defined message that can be sent by individuals and received by individuals and talkgroups.
Packet Data	TETRA Packet Data extends TETRA to act as an IP subnet. This enables application programmers to build their applications in a well-standardised environment.

Call History

The Call History records up to 20 recent individual calls. It can be customised to display Incoming Calls or Outgoing Calls or both sets of call types in a list.

The following icons are used to distinguish different types of  TETRA and  PBX/PSTN call events:

Icon	Description
	Received TMO call
	Sent TMO call
	Missed call. Call was not answered or cleared.
	TETRA Alarm Call
	Received TETRA DMO Call
	Sent TETRA DMO Call

Caution: If you do not switch off your radio correctly (using the **Mode/Power** key) the call history is deleted.

To display the call history

Select **Menu > Phone > Call History**.

To display the call information

Select a call in the call history list then press **Open**.

To make a call from call history

See [Individual calls on page 64](#).

Group calls

Group (*point-to-multipoint*) calls are calls where you talk to other users within a nominated group of radio users (a talkgroup). In a Group call only one person can talk at any one time (known as *half-duplex* mode).

During Group calls the microphone at the top of your radio is active and all received audio is routed to the loudspeaker.

Making a group call

1. Press and hold the **PTT** button and speak into the top microphone.

The LED changes to solid red to indicate that your radio is transmitting, and an audible tone is heard and your radio status text changes to 'Talk'.

2. When you have finished talking, release the **PTT** button and listen to audio received, through the loudspeaker.

The LED changes to solid green whilst the group call is active and your radio status text changes to 'Group Call'.

3. You can also clear the group call by pressing:
 - ▶ Clear Call soft key (if customised)
 - ▶ **Cancel/Home** key

Receiving a group call

When a Group call is received, the LED flashes red and your radio status changes to 'Group Call'. The name of the talk group, talk group folder and the caller's ID are displayed. When the LED changes to solid green (after a few seconds) you can respond to the call.

Individual calls

Individual calls (*point-to-point*) are private calls between you and one other person. You can make individual calls in two modes:

- ▶ individual calls (half-duplex mode)—where only one person can talk at a time using the **PTT** button.
- ▶ individual ‘phone’ calls (full-duplex mode)—where both parties can talk simultaneously. Use the **Select/Send** and **Cancel/Home** keys to initiate and end the call.

During phone calls the bottom microphone (behind the keypad) and the earpiece are active, allowing you to hold your radio against your head like a telephone handset or a GSM telephone.

When an individual call is received, your radio sounds an audible alert and displays the identity of the caller (if the contact is stored in your phone book) or the ISSI of the caller.

Privacy mode

You can press a customised Privacy Mode soft key before dialling or during a call to prevent interruptions from other calls during important or sensitive call. When you have Privacy Mode enabled, calls made to your radio are marked as missed calls (see [Call History](#) on page 61).

Making individual calls (half-duplex mode)

Calling a contact:

1. Select **Menu > Phone > Contacts** to open the contacts menu.
2. Navigate to a contacts folder (such as the *All* folder) and select your contact. Press the **Open** context key, then choose the phone number.
3. Press the **PTT** button to initiate the call (or press **Options**, select **Dial** then press **Select**).

When the call is connected (the tri-colour LED illuminates green and a confirmation tone sounds).

4. To speak, press the **PTT** button; release the PTT button to listen.
5. To end the call, press the **Clear** context key or the **Cancel/Home** key.

Note: If your radio has been customised with a single dial mode for TETRA, PBX and PSTN numbers, the dial mode icon cannot be changed.

Calling by dialling:

1. From the Home Screen, dial the number of the person you are calling.
2. Press the **PTT** button to initiate the call (or press the **Call** context key).
3. To speak press the **PTT** button; release the PTT button to listen to the other radio users.
4. To end the call, press the **Clear** context or the **Cancel/Home** key.

Receiving individual calls (half-duplex)

1. Press the **PTT** button to answer the call or the **Clear** context key to reject the call.

Making individual phone calls (full-duplex mode)

Calling a contact:

1. Select **Menu > Phone > Contacts** to open the contacts menu.
2. Navigate to a contacts folder (such as the *All* folder) and select your contact. Press the **Open** context key, then choose the phone number.
3. To initiate the 'phone' call press the **Dial** context key.
4. To end the call, press the **Clear** context key or the **Cancel/Home** key.

Note: If your radio has been customised with a single dial mode for TETRA, PBX and PSTN numbers, the dial mode icon cannot be changed.

Calling by dialling:

1. From Home Screen, dial the number of the person you are calling.
2. Press **Send** or press the **Select/Send** key to initiate the call.
3. To end the call, press **Clear**.

Note: If your radio has been customised with a single dial mode for TETRA, PBX and PSTN numbers, the dial mode icon cannot be changed.

Hands-free mode

If you are using a full-duplex audio accessory, simply press the **Select/Send** key and continue fully hands free.

Receiving a phone call

When an incoming phone call is received, your radio sounds an audible alert and displays the identity of the caller (if the contact or number is stored in your phone book).

1. Press the **Accept** context key or the **Select/Send** key to answer the call.
Press the **Reject** context key or the **Cancel/Home** key to reject the call.
2. To end the call, press the **Clear** context key or the **Cancel/Home** key.

Note: Your radio can be customised to answer calls automatically after a set time period, exactly as if the **Accept** context key or the **Select/Send** key had been pressed. If the time period is set to zero the call may be answered before any alerts are audible.


Answering phone calls in half-duplex mode

You can answer an incoming full-duplex (phone) call as a half-duplex call. This is useful, for example, where a full-duplex call could pick up too much background noise for clear communications.

1. Press the **PTT** button to answer the call in half-duplex mode.
2. Continue as for Group calls and individual half-duplex calls:
 - ▶ To speak press and hold the **PTT** button and speak into the microphone.
 - ▶ To listen release the **PTT** button and listen to audio received through the speaker.
3. To end the call, press the **Clear** context key or the **Cancel/Home** key.

Broadcast calls

Sometimes it may be necessary for your Dispatcher to make a high-priority broadcast (also known as a Site Wide Call) to all network users. These calls take priority over any lower priority on-going calls, and you cannot respond to them: pressing the PTT key has no effect during a broadcast call.

During a broadcast call the display changes to 'Broadcast Call' and the  **Broadcast Call** icon is displayed.

Missed events

The Missed Events screen shows the number of Messages, Calls and Callouts that have been missed. Items in **Bold** are unread.



Warning: If your radio has the user profile *Group Focus* selected, any calls to it are not recorded as Missed Calls. See [User profiles](#) on page 107.

To open the list

Press the Missed Events key (usually the top-right-front soft key under the blue LED or the appropriate soft key if a different one has been customised) from any screen.

To close the list

Press the **Cancel** context key.

To view the message, call or Callout information

Select the required option from the list using the **Up** and **Down** navigation keys.

To clear all messages or events

1. Display the Missed Events box.
2. Press and hold the Missed Event soft key. A pop-up box is displayed.
3. Use the **Up** and **Down** navigation keys to highlight the required option the press the **Select** context key.

Quick Calls

A Quick Call allows you to request help or information in a non-emergency situation.

To initiate a Quick Call

1. Press a pre-configured soft key.
2. Press the **PTT** to transmit.

Depending on the configuration this causes all or some of the following to happen:

- ▶ if your radio is in Smart Call Mode it reverts to Group or Individual Mode (see [Smart Calls](#) below).
- ▶ your radio sets up a voice call to a programmed recipient which can be individual or talkgroup
- ▶ your radio sends up to two Status messages
- ▶ your radio sends a position report

Note: Quick Calls cannot be made from a radio in Gateway Mode. Switch your radio to TMO or DMO before making a Quick Call. See [Direct Mode Gateway](#) on page 1

Note: Quick Calls cannot be made from a radio which is making or receiving an emergency call or if your radio is in Transmit Inhibit mode. See [Emergency operation](#) on page 33 and [Transmit Inhibit](#) on page 85.

Smart Calls

A *Smart Call* is a high priority group or broadcast call to a specific talkgroup. This can be useful, for example, where you need to make an announcement to everyone in the vicinity of an incident, not just those in your selected talkgroup.

The radio supports two separate *Smart Call Modes* (A and B) associated special folders *Smart Call 1* and *Smart Call 2* respectively. Each Smart Call Folder can be pre-configured with up to 75 talkgroups.

You initiate a Smart Call by switching to Smart Call mode, then you press the PTT to transmit to a chosen talkgroup in the Smart Call Folder.

Note: Broadcast calls cannot be made from a radio which is in DMO. Attempting to make a Smart Call in DMO initiates a group call to the attached talkgroup.

Make a Smart Call

1. Open the Smart Call menu either of the following:
 - ▶ Press a preconfigured soft key.
 - ▶ Use the **Speech Call Settings** menu (see [Speech call settings below](#)).
2. Select mode *Smart Call A* or *Smart Call B*.
Your radio goes into Smart Call Mode. The tri-colour LED flashes amber and the active Smart Call folder is displayed.
3. Select the required talkgroup in the current Smart Group Folder by turning the Navi-knob.
4. Use the PTT (or press the **Select** context key or the **Select/Send** key) to transmit to the chosen talkgroup.

To leave Smart Call Mode

1. Open the Smart Call menu either of the following:
 - ▶ Press a preconfigured soft key.
 - ▶ Use the **Speech Call Settings** menu (see [Speech call settings below](#)).
2. Select *Group* or *Individual*:
 - ▶ **Group**—returns you to your previous talkgroup
 - ▶ **Individual**—allow you to make an individual call by dialling

Speech call settings

Note: The Speech Call Settings option is not available if your radio is in [Transmit Inhibit](#) on page 85.

1. Select **Menu > Groups > Speech Call Settings**.
2. Select one of the options.

Modifying your call setup

Under certain circumstances, the type of a call which is being initiated by your radio may be modified by the network or by the recipient of the call. For example, you might make a group call, but the actual call being established might be converted to an individual call to a dispatcher.

This feature is typically used by network administrators to provide centralised control over certain services (e.g. customising all the radios so that Alarm

Calls are all the same type and destination, allowing the network to decide what type of call is made and the destination whenever an Alarm Call is initiated).

When your call is modified you are alerted with specific visual and acoustic alert indications, to make you aware that a new type of call is being connected. The call continues as per any normal call of the new type, and the icons and information elements displayed inform you about the type of the ongoing call.

Once the call is established, the characteristics of the new call are the same as those of any call of that type. For example, if the new call is half-duplex, you need to press PTT before starting to speak, releasing the PTT allows other parties to take the speech item, and the top microphone and half-duplex loudspeakers are used.

Tip: When a radio is worn attached to your body, a half-duplex to full-duplex call modification can be difficult to handle (since the latter is a telephone-type call). To overcome this, your radio can treat the full-duplex calls (resulting from a half-duplex call modification) as if they are half-duplex calls, i.e. using PTT before speaking and releasing it to hear the other party. (*Making individual phone calls (full-duplex mode)* on page 65.)

Text entry

Writing and editing text on your radio is similar to most smart phones. *Text edit* mode is automatically activated when you select certain functions, such as creating a message or adding a contact to your phone book.

To enter characters:

Press a key repeatedly to highlight a character in its Character Selection Box at the bottom of the screen, then press the **Select** context key (or wait for the character to be auto-inserted).

To delete a character:

To delete the character to the left of the cursor press the **Delete** context key.

To enter special characters:

To insert punctuation (*full stop, comma, or semi-colon*) press zero (0) repeatedly until the symbol is highlighted in the Character Selection Box, then press the **Select** context key (or wait for the character to be auto-inserted).

To insert a *space* press 1 (on the keypad).

To insert symbols press the hash(#) key repeatedly until the symbol is highlighted in the Character Selection Box, then press the **Select** context key (or wait for the character to be auto-inserted).

To change the character set:

Press the Star (*) key during text entry.

Cursor movement

When you enter text the cursor advances automatically. You can also move the cursor character by character or to the start or end of a sentence using the navigation keys.

Cursor Movement	Description
Move one character at a time	Press the Right or Left navigation key.
Move to the start of a sentence	Press the Up navigation key.
Move to the end of a sentence	Press the Down navigation key.
Add a space	Press the 1 key.

Character sets

You can use character sets to change the style of the text, and to enter numbers and special characters. The character set can be changed as often as required when entering text. The following character sets are supported:

Character set	Description
Auto-capitalisation (Abc)	The first letter is entered in upper-case, with all following characters in lower-case. New sentences start with a capital letter and end with a full stop (.), question mark (?) or exclamation mark (!) followed by one or more spaces.
Upper case (ABC)	All characters are entered in upper-case.
Lower case (abc)	All characters are entered in lower-case.
Numeric (123)	All characters are numbers.
Special characters(!.@)	You can select special characters such as full stops (.), semi-colon (;) and commas (,) by pressing the 0 key. Further special characters # @ ! " £ \$ % & ' () * + - are available on the # key.
Chinese characters	Simplified and Zhiyan. Chinese character sets below

The selected character set is indicated on the status line at the top of the display, next to the Battery Charge icon.

Chinese character sets

Simplified Chinese

You can build up Simplified Chinese characters by pressing the appropriate keys on the keypad to input strokes. As strokes are entered they display in

the top left of the character selection box and the set of possible matching characters is displayed above the Context keys.

You can also use pinyin to enter a phonetic version of a Simplified Chinese character (e.g. 'Lu') which is displayed in the top left of the character selection box—in the same place as the strokes described above—and the set of possible matching characters is displayed above the Context keys.




When the right and/or left arrow icons are displayed in the character selection box, use the **Left** and **Right** navigation keys to select from the characters displayed. To see further characters press **the** Down navigation key, and press the **Up** navigation key to return to characters already viewed. The characters are displayed in sets of seven.

To enter the highlighted character—press **Insert** or press the **Select/Send** key.

Zhiyan Chinese

Zhiyan Chinese characters are composed and entered in a similar way to Simplified Chinese characters, however when the keys are pressed to input the strokes that build up the character you must then press the **Select/Send** key to display the set of possible matching characters.

Messages

Your radio supports  *status* messages,  *text* (SDS) messages and  *picture* messages. All message types are available from the **Messages** menu.


Message Inbox

Incoming messages are displayed in the *Inbox* with the most recently received messages at the top. Unread messages appear in **Bold**. The Inbox can store up to 50 messages. When the Inbox is full, unsaved older messages are automatically deleted when new messages are received. If you want to keep a message, you must save it.

If your radio is configured to show messages in tabs, the most recent message appears on the last numbered tab, for example if there are 5 messages in your Inbox a new message will appear on tab number 6. If you want to read older messages use the navigation keys to scroll through the message tabs. Unread message appear on black labelled tabs.

Note: To keep the Inbox to a manageable size it is recommended that messages are deleted or saved after reading them. See [Saved messages on page 77](#).

When a new message arrives

- ▶ the  *New Message* icon appears to show there is a new message in the Inbox.
- ▶ the radio vibrates
- ▶ the tri-colour LED flashes amber
- ▶ the blue LED flashes periodically ('missed event')
- ▶ the display flashes periodically ('missed event')
- ▶ if specified in the message, the text of the message (SDS message) or image (Picture message) is displayed on the screen as soon as it is received










To open the Inbox:

Choose one of the following methods:

- ▶ Press a customised soft key
- ▶ Open the Shortcut Bar (in the Home screen press the **Shortcut** context key or the **Up** navigation key) then navigate to the **Inbox** shortcut and press the **Select** context key.

Message icons

Various icons are used to identify the type of message received:

Icon	Description
	Status message
	SDS message (unread)
	SDS message
	Broken message: there was a problem receiving the message. Its contents are lost or damaged.
	Saved Messages is nearly full to capacity [customisable]
	SDS message with Paging Alert (unread)
	SDS message with Paging Alert
	Picture message (unread)
	Picture message

Inbox operations

- ▶ Open the message
- ▶ View the message details (See [View message details on the next page.](#))
- ▶ Reply to the message (not picture messages)
- ▶ Forward the message to a contact (not picture messages)
- ▶ Save the message (See [Saved messages on page 77.](#))
- ▶ Delete the message

Opening messages

To open a message:

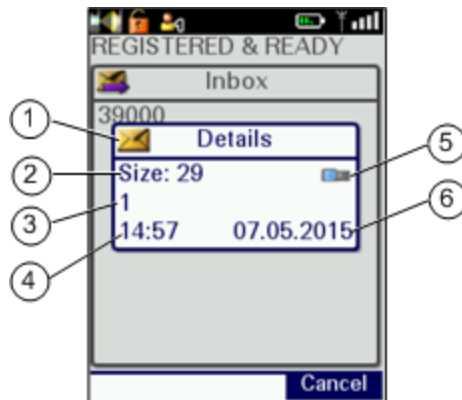
1. Open your Inbox (see [To open the Inbox: on page 74](#)).
2. Scroll to the message and then press the **Open** context key.

View message details

You can view the details of received messages.

To view message details:

1. Open your Inbox (see [To open the Inbox: on page 74](#)).
2. Select a message then use **Options > Details**.
3. To exit the Details screen press **Cancel**.



Item	Description
1	Message location (Inbox)
2	Size. <i>Note: this is a relative measure of the message size (not number of characters). You can use Size to decide which message(s) to delete if Saved Messages becomes full (see Message Inbox on page 74)</i>
3	Sender
4	Time received
5	Dial mode
6	Date received

Reply to a message

To reply to a message:

1. From an open message, select **Reply**.
2. From Inbox, select a message then select **Options > Reply**.
3. Create your response (see [Text entry on page 71.](#))
4. When you have finished, press **Send**.
5. Select a recipient:
 - a. **Send to Default**—send to message sender
 - b. **Send to Group**—send to your current talkgroup
 - c. **Phonebook**—send to a contact in your phonebook
 - d. **Dial**—send to a number you dial
6. Press **Send**.

Open a URL in a message

Open the message then select **Options > Open URL**.

A text message may contain a URL which you can open in the WAP Browser.

Note: If your radio has been customised to do so, URLs in text messages can open automatically in the WAP Browser when they are received.

Saved messages

You can save up to 50 messages in your Saved messages folder. When the remaining space is insufficient to save a particular message, an error is displayed which indicates the amount of space required to store the current message. Delete one or more messages to clear some space for new ones to be saved.

Caution: Saved Messages can be lost if the radio is not correctly switched off when powering down (see [Power off on page 23.](#))

To save a message:

1. Open the message (or select it in the Inbox).
2. Select **Options > Save**.

A message indicating that the message has been stored is displayed.

To view saved messages:

Select **Menu > Messages > Saved Messages**. Use the navigation keys to scroll through the list of messages.

To delete saved messages:

1. View Saved Messages (see [To view saved messages: above](#)).
2. Select **Options > Delete**.
3. Select a delete option:
 - ▶ To delete the selected saved message select **Delete Message**
 - ▶ To delete all saved messages select **Delete All**

Create a text message

1. Select **Menu > Messages > Create Message**. An empty message box appears.
2. Enter your message text (see [Text entry on page 71](#)).
3. EITHER:
 - ▶ send the message immediately
 - ▶ save the updated message

Tip: To return to the top level menu screen, either wait for the inactivity timer to expire, or press and hold the **Cancel/Home** key, or press and hold the 'clear' soft key.

To send the message immediately

See [Sending messages on the facing page](#)

Tip: You can set an option to confirm that the message has been delivered, see [SDS Report Request on page 81](#).

To save the message

Select **Options > Save**.

To edit a saved text message

1. View Saved Messages and select the saved message.
2. Select **Options > Edit**.

3. Edit the message as required. (See [Text entry on page 71.](#))
4. EITHER:
 - ▶ send the message immediately
 - ▶ save the updated message

To send the message immediately

See [Sending messages below](#)

To save the updated message

Select **Options** > **Save**.

Sending messages

You can send text (SDS) and status messages to:

- ▶ the currently selected talkgroup
- ▶ the default destination customised in your radio (for example, the message sender)
- ▶ a Phonebook entry
- ▶ a destination you key in

Note: For setting default destination see [Set default destination on page 81.](#)

1. Choose one of the following methods:
 - ▶ [Create a text message](#) (described on the previous page)
 - ▶ Select a saved text message (see [Saved messages on page 77](#))
 - ▶ Select a status message from the Send Status List (see [Status messages on page 1](#))
2. Select **Send** or **Options** > **Send**.
3. Select a destination (see below):

Send to default destination

Select **Send to Default** then select **Send**. The message is sent and the radio returns to the message screen.

Send to current talkgroup

1. Select **Send to Group**. The current talkgroup is shown.
2. Select **Send**.

Send to a Phonebook entry

1. Select **Phonebook**. Your Phonebook opens.
2. Select your contact and press **Open**.
3. Select the phone number. (Contacts can have multiple phone numbers).
4. Press **Send** to send the message.

Note: While you are selecting the address for a message you cannot make outgoing calls to Phonebook.

Send to a dialled destination

1. Select **Dial**.
2. Key in an individual address (ISSI, Individual Short Subscriber Identity) in the dial box.
3. Press **Send** to send the message.

Send a status message

To send a status message, choose one of the following methods:

Shortcut Bar

Press **Shortcut** to open the Shortcut Bar, then select **Quick Status** (if customised).

From the Home screen

1. In the Home screen, double-press the **Groups** key.
2. Press the **Left and Right** navigation keys to scroll through the status messages.
3. To send the message, press **Send**, then select **Send to default** (or choose another destination such as your talkgroup, contact in your phone book or dial the number).

Soft key (*Quick Status message*)

Press a soft key. Messages sent from soft keys are called *Quick Status messages*.

Note: During a Group Call with the call dialogue screen displayed, you cannot send Quick Status messages using the **Select/Send** key or the **Cancel/Home** key. Instead, first press the Down Navigation key to clear the call dialogue screen, or exit the call.

Menu

1. Select **Menu > Messages > Send Status**.
2. Use the **Up and Down** navigation keys to highlight the status and then select **Options > Send**.
3. **Select** a destination.

Edit status messages before sending

You can edit the text label of a status message prior to sending it. When the message is edited, it is sent as a text message, rather than as a status message code.

With the status message selected, press **Options** and then select **Edit**. Enter your text before sending the message.

Tip: The **Edit** option is only available when you open a status message from the menu.

SDS Report Request

You can request a Delivery Report and/or a Read Report when you send an SDS (text) message. These cause a pop-up box to open when sent messages are successfully delivered and read respectively.

1. Select **Menu > Messages > SDS Report Status**.
2. Navigate to a report type and press **Toggle** to toggle the report on (ticked) and off.

Set default destination

You can enter and update the default destination address that your radio offers when you send a status or SDS message. This can be either a talkgroup or an individual.

1. Select **Menu > Messages > Status Destination**.
2. Select **Options** (or press the **Select/Send** key) then select **Edit**.
3. Select Dial or Phonebook:
 - ▶ select **Phonebook** to open the Phonebook and choose a contact ([Contacts on page 55](#))
 - ▶ select **Dial** to enter the required number directly from the radio keypad.
4. Press **Save** or the **Select/Send** key to save the number (or press **Cancel** or the Cancel/Home key to cancel it and return to the previous number).


Picture messages

Picture messages


Your radio can receive picture messages which may have accompanying text. You may also be alerted by an alarm (if specified in the message) and vibration and LED alerts (if customised). (You cannot reply to or forward a picture messages.)

Tip: You can press any key to stop the audible alarm.

Open picture message


1. Select a  picture message then click **Open**.
2. To view the image full screen, use **Options > View Image**.

The image and any text associated with it are displayed.

Note: If the image data has been corrupted the  Broken Picture icon is displayed.

Paging alerts

The Paging Alerts feature allows the radio to act as a pager when it is in normal operating mode or when you select a *user profile* which results in the radio appearing to be switched off. (See [User profiles on page 107](#).) The Paging Alerts feature is triggered by receipt of a Status message which is automatically displayed.

If there is also an associated SDS message to explain the reason for the Paging Alert this is automatically displayed on the radio. If a call is in progress the Paging Alert interrupts it. The SDS message is marked with an icon  to indicate that it is associated with a Paging Alert.

When the Paging Alert is triggered you hear a discordant two tone alarm and the tri-colour LED flashes amber to indicate that a Status message has been received. To stop the two tone alert press any key.

Tip: Your radio can be customised so that a Paging Alert automatically makes it fully operational on receipt of the Status message which triggered the Paging Alert.

Networks

Authentication

Remote User Assignment (aliasing)

If your radio supports Remote User Assignment (RUA) using TETRA Interoperability Profile (TIP) defined procedures and transactions, your presence on the network requires authentication.

RUA allows you to be authenticated onto the network by entering a user identity and optionally a PIN (maximum 7 digit). Once accepted by the system, you can be addressed by your user identity, if aliasing is supported by the system.

At the start of a shift, you can take a pool radio and, after you log in, other radio users on the network can identify you by your user name. TETRA services including individual voice and data (Status and SDS) communication can be set up using your user name (provided your user name and your corresponding user ISSI are in the Phonebook).

Caution: If you power on your radio using the Emergency button you must log on to the network before an Alarm call can be initiated.

Note: Network log on/off may be initiated by your dispatcher.

To log on/off:

Your radio may be customised to request PIN entry log on to the network when powered on. Alternatively select **Menu > Networks > Log ON/OFF**.

A screen appears:

Log On—enter your user ID and password then press **Confirm**.

Log Off—press **Confirm**.

Details—indicates the current log on state of the radio, and displays the user's network identity.

Change Network

Your radio may be customised to use other networks when you move into their coverage area.

To change network

1. Select **Menu > Networks > Change Network**.
2. Navigate to the required network then press **Select** or the Select/Send key.

Tip: To select the local network automatically, select the Automatic check box. (Pressing the Cancel/Home key does not deselect a network.)

Transmit Inhibit

Sometimes you may be working in areas that are sensitive to Radio Frequency (RF) signals such as healthcare facilities. To continue operating your radio in these areas, you can set your radio to Transmit Inhibit mode to prevent any RF transmission.

When Transmit Inhibit is activated or deactivated, a status message is sent confirming the operational state of your radio. You cannot activate Transmit Inhibit when you are in a call.

Caution: Alarm Calls initiated in Transmit Inhibit mode are still transmitted.

Note: You cannot select Transmit Inhibit if user profile *Do Not Disturb* is selected. See [User profiles](#) on page 107.

Note: Your radio automatically leaves Transmit Inhibit mode when you power it off; when powered on again Transmit Inhibit is not activated.

To activate or deactivate Transmit Inhibit mode

1. Select **Menu > Networks > Transmit Inhibit**.
2. Select **Toggle** to toggle Transmit Inhibit on/off.

When Transmit Inhibit mode is activated:

- ▶ The Transmit Inhibit icon appears in the Shortcut Bar as a notification or the status line on the Home screen
- ▶ The Tri-colour LED flashes orange four times approximately every 2 seconds.



Tip: There may be a soft key programmed to toggle Transmit Inhibit on/off. For a list of programmed soft keys refer to the radio's Help (**Menu > Help**).

Fallback Mode


If a base station loses communication with the rest of the network, then any radios using the base station continue to operate, but with a reduced service. This is known as *Fallback Mode*. The base station broadcasts the loss of communication to all radios which are using it.

In Fallback Mode your radio can only communicate with other radios that are registered on the same site: no inter-site communication is available.

When your radio enters Fallback Mode:

- ▶ the radio status bar indicates Fallback Mode and the  yellow warning triangle is displayed momentarily
- ▶ the Fallback Mode text box pops up in the centre of the screen for a few seconds showing a customisable text message
- ▶ the  RSSI antenna icon flashes continuously
- ▶ the tri-colour LED flashes amber intermittently (indicating limited service mode)
- ▶ the radio generates a warning tone

When your radio leaves Fallback Mode:

- ▶ the radio status bar returns to normal (Ready... or similar)
- ▶ the  RSSI antenna icon stops flashing
- ▶ the tri-colour LED stops flashing
- ▶ a text box pops up indicating normal operation.
- ▶ the radio generates a warning tone.

Operating Modes

Your radio supports the following operating modes:

- ▶ In **Trunked Mode Operation** (TMO Mode) your radio operates on the network infrastructure supplied by your service provider.
- ▶ In **Direct Mode Operation** (DMO Mode) your radio can transmit directly to another radio (antenna to antenna). In DMO Mode radio coverage depends on the position of the caller and the receiving radio. When you switch to DMO your radio leaves the network and tunes to the selected DMO talkgroup. See also [DMO Mode on the next page](#).
- ▶ In **Repeater** Mode your radio enables two or more radios operating in DMO Mode to communicate over an extended range, automatically relaying voice and messages by operating as a repeater. See also [Repeater Mode on page 91](#).

To change operating mode from the Home screen:

Press the **Menu** context key, then select **Networks > Operating Mode**. Scroll to the mode (highlight it) and press **Select**.

Alternatively, a soft key may be programmed as a shortcut to this function or a shortcut may be added to the Shortcut Bar. Open the Shortcut Bar (in the Home screen press the **Shortcut** context key), scroll to the **Operating Modes** shortcut and then press the **Select** context key. You can then select the operating mode.

DMO Mode

In Direct Mode Operation (DMO), radios communicate directly with other TETRA radios without using a network. The radios must all switch to DMO and select the same talkgroup, and that talkgroup must use the same channel (frequency). Communications to other users on the network are impossible unless they also switch to DMO and select the same talkgroup.

Note: This means that in DMO, communications to the dispatcher is impossible unless they also switch to DMO and select the same talkgroup, or if they communicate through a *DMO gateway* (see *DMO gateway operation* on page 1).

Group calls

DMO supports group calls (see [Group calls on page 62](#)) which are made and received in the same way as radios operating in TMO. In DMO TETRA Alarm Calls are either sent to the currently selected DMO talkgroup or (if customised) may switch to TMO to make the call. If TMO is unavailable Alarm Calls are made using DMO. See [Emergency operation on page 33](#).

Individual calls

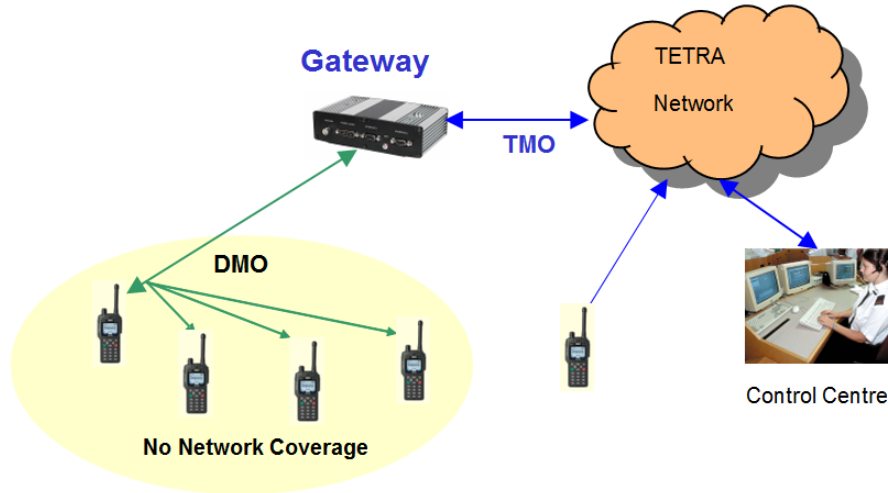
Your radio can be customised to allow you to make individual calls to other radios working in DMO which are attached to the same talkgroup. In this case individual calls are initiated by pressing the PTT key. See [Making individual calls \(half-duplex mode\) on page 64](#). (Individual calls to radios which have selected different DMO talkgroups are prevented unless the DMO talkgroups have the same carrier frequency.)

Your radio can also be customised to allow you to select a *channel only* talkgroup. If you select a channel only talkgroup *your radio cannot make or receive group calls*: it can only make or receive individual calls.

Tip: You can enable **Presence Checking** so that your radio checks whether the receiving radio is available to receive when you attempt an Individual call. See [DMO options on page 90](#).

Using a DMO gateway


A DMO gateway (or gateway) is a device which allows users working in Direct Mode to communicate with users in Trunked Mode effectively extending the working range of a radio. When your radio is in DMO Mode and it is in range of a DMO gateway the 📶 gateway icon appears and, if customised, an audible alert is generated. You can now make and receive group calls to TMO radios (and to the dispatcher) via the gateway. See *DMO gateway operation* on page 1.



Note: If your radio is outside the range of a gateway, you may still be able to hear the speech of another user who is in range of a gateway and who is involved in a group call via the gateway. In this case the 🗣️ **Communication Mismatch** icon is displayed to indicate that you cannot take part fully in the call. If you attempt to respond to the overheard speech, any radios within gateway range which can hear you also display a Communication Mismatch icon to tell them that the speech is not being routed via the gateway to TMO users.

Using a DMO repeater

You can extend DMO Mode range by using a DMO repeater (repeater). If your radio detects a repeater the 📶 **DMO Repeater** icon is displayed and your radio can communicate with any other radios in the selected DMO talkgroup which are also within the range of the repeater. See [Repeater Mode on page 91](#).

Note: If a radio is within range of a repeater but for some reason a call cannot be set up through it your radio attempts to set up the call in DMO Mode and the  Communication Mismatch icon is displayed to all members of the talkgroup to indicate that there may be members of the talkgroup who cannot take part in the call.

DMO options

You can select the following DMO options:

Presence Check

Specify whether Presence Checking is performed before DMO Individual calls are made. When Presence Checking is On your radio checks whether the intended receiving radio is available and in radio contact before it attempts to set up the call.

GW/Rep Filter

Specify whether your radio uses or ignores any gateway and/or repeater it detects.



In the Gateway/Repeater Filter screen select one of the following options:

No GW/Rep—do not use any gateways and repeaters detected by your radio

Use Repeater—Use repeaters detected

Use Gateway—Use gateways detected

Use GW/Rep—Use a gateway or a repeater detected by your radio.

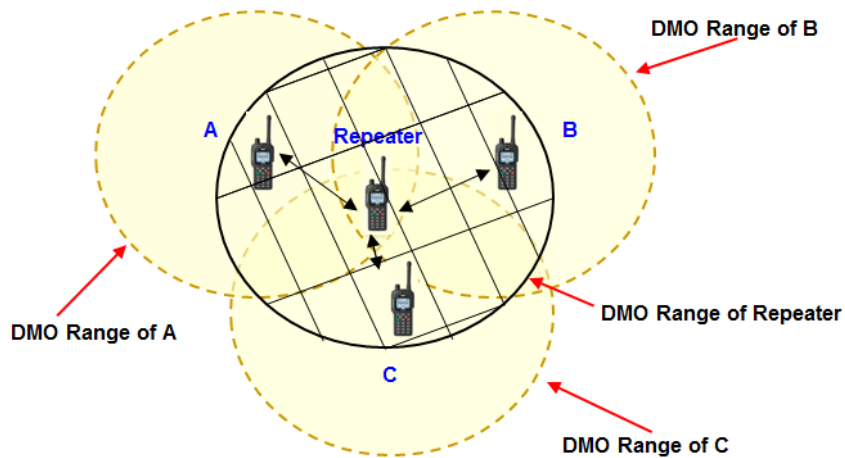
Note: When option **Use GW/Rep** is selected, your radio selects the first gateway or repeater that it detects. If it selects a gateway, a  gateway icon is displayed on the status line. If the gateway stops sending a presence signal it will no longer be detected by your radio which may then detect a repeater. In this case the gateway icon is replaced by the  repeater icon on the status line.

Therefore when you are making a call look at the display to understand how it will be made. Take care if a repeater and a gateway are using the same frequency and your radio is configured to use both devices (that is, option **Use GW/Rep** is selected).

Repeater Mode

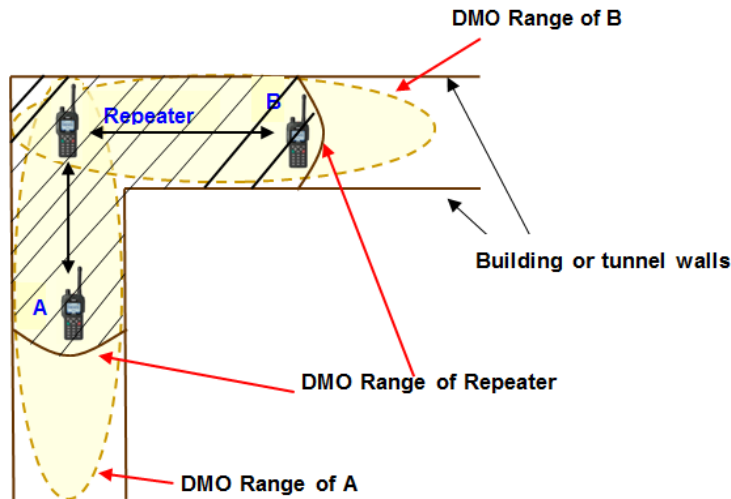
A radio acting as a *repeater* provides a service to other radio users. It extends the range and enhances the reliability of Direct Mode communication compared with basic direct communication between radios.

You can use a repeater to enable communication between radios which are out of range of each other. The following diagram shows radios A, B and C and a repeater which are on the same DMO talkgroup. A, B and C are in range of the repeater. Because of its location, the repeater can pass communications between A, B and C even though they are out of range of each other.



You can also use a repeater to enable communication between two radios which cannot communicate directly, perhaps because their users do not have line of sight with each other.

The following diagram shows radios A and B and a repeater which are on the same DMO talkgroup. A and B are in range of the repeater. Because of its location, the repeater can pass communications between A and B even though they cannot communicate directly.



What repeaters cannot do

In Repeater Mode the radio cannot:

- ▶ make individual calls
- ▶ take part in another group call
- ▶ send status or SDS messages
- ▶ use the Quick Status feature
- ▶ edit text
- ▶ use the phonebook
- ▶ view the library of pre-defined Status messages

Participating in repeated calls

A radio in Repeater Mode may (depending on its customisation) operate either as a *Standard Repeater* or as a *Repeater with Call Participation*.

Standard Repeater

If your radio is configured to operate as a Standard Repeater you cannot take part in calls which are being relayed through it.

Repeater with call participation

If your radio is configured to operate in Repeater Mode with Call Participation you can take part in the calls which are being relayed through it if the call participants are on the same DMO talkgroup as you. To stop participating in a call, press the **Clear** context key; your radio continues to act as a Repeater.

Note: You cannot switch to Repeater Mode if the radio is in [Transmit Inhibit on page 85](#) or if the radio has initiated an alarm call (see [Emergency operation on page 33](#)) which has not been cleared.

Caution: If you select Transmit Inhibit Mode while your radio is operating in Repeater Mode, the radio leaves Repeater Mode and it stops functioning as a Repeater.

Note: If you are going to leave a repeater unattended for long periods of time, or as a permanent installation in a remote location, we recommend that you configure it as required (select and attach the required Direct Mode talkgroup) and then power the radio off. This will save the configuration; each time the radio is powered on again, it will re-start with the saved configuration. This will ensure that the radio is always running with the correct repeater configuration even if it turns on unexpectedly after circumstances such as power failures.

Switching to Repeater Mode

To switch to Repeater Mode see [Operating Modes on page 87](#).

Note: Before you can use the radio as a repeater you must select a Direct Mode talkgroup.

Changing talkgroups in Repeater Mode

You can change talkgroups while your radio is operating in Repeater Mode in the usual way (see [Talkgroups and folders on page 46](#).)

Caution: If you change to a different DMO talkgroup it may (depending on the customisation) terminate any calls active through the repeater.

Using the Emergency Button in Repeater Mode

Caution: If you use the Emergency Button when your radio is operating in Repeater Mode, any calls that are currently active through the repeater will cease. When the Alarm Call is subsequently cleared, the radio may not necessarily remain in Repeater Mode.

Repeater states

A radio acting as a repeater can enter several states of operation, depending upon the status of calls through the repeater and whether it has detected other users of the direct mode channel. These states are reported as the following top level screen messages:

Message	Description
Ready: Repeater	The repeater is ready and has no calls in progress
Busy DMO Channel	The repeater has detected that the DMO channel is being used. In this case repeater operation is suspended.
In Call: Repeater	A call is in progress through the repeater.
Talk Repeater	Participating in a call and transmitting

Callout alerts

Your radio can receive Callout Alerts sent over the network to inform you of incidents. When a Callout Alert arrives the radio sounds an audible alarm and a Callout message is displayed on the screen. To silence this alarm press any key. A voice call may also be initiated. Your radio may also be customised to alert you of Callouts in other ways (such as vibrator alert and/or a flashing LED alerts).

When it receives a Callout Alert your radio goes into [Protected Callout Mode on page 99](#) (in which many features are disabled) for a set time period or until you respond to or acknowledge the Callout message. This mode is designed to stop you getting distracted and to focus your attention on an incident.


To view Callout messages

Press **Menu** then select **Phone > Callout**.

Alternatively, press the **Up** navigation key (or **Shortcut**) to open the Shortcut Bar, then select **Callout**.

If Callout messages have been received they are listed with [Callout icons on page 101](#).

To see the options for a Callout

- ▶ Highlight a Callout and press **Options** OR
- ▶ press the **Select/Send** key to activate the first option in the Options menu. (The  Select/Send Key Shortcut icon between the Context keys indicates that this shortcut is available.)

Open – view the Callout message plus more information associated with the message dialogue


Accept – indicate you are accepting the Callout

Reject – indicate you are rejecting the Callout

User Response – compose a free-form text message to send to the Callout originator[customisable]

Delete – delete one or more Callouts

Details – view the details of the Callout message

Status – send or update your current Availability status. The Callout screen indicates that an  Availability Status message has been sent. [customisable]

Responding to Callouts

When you respond to a Callout your radio may automatically send a message (if programmed in the radio) or you can select a message from a list or select **User Response** (if customised) to compose and send a free-form text message.

Callouts requiring a response

Some Callouts require a response. The following responses are possible:

Accept

Press **Accept** to indicate that you intend to act on the Callout (or select **Accept** from the pop-up menu displayed from the Left or Right navigation key. If only one acceptance message is programmed in your radio an informative message is displayed to show that it has been sent to the originator of the Callout. If multiple messages have been programmed, select one of them and press **Select** to send it. Alternatively (if customised) you can compose and send a free-form text message.

Depending how the Callout has been configured it may either exit once the acceptance message has been sent or it enter an Information Phase during which information may be sent to and received from the originator of the Callout. This could include a pre-set message, a free-form text message or a Callout group call. [Information Phase on page 103](#).

Reject

Press **Reject** to indicate you do not intend to act on the Callout (or select **Reject** from the pop-up menu displayed from the Left or Right navigation key. Your radio exits from the Callout and Protected Callout Mode and the top level screen is displayed.

Standby

Select **Standby** to acknowledge receipt of the Callout and to indicate that you are “standing by” for further information before accepting or rejecting.

During standby the Callout goes into its Information Phase during which information may be sent to and received from the originator of the Callout. During standby you can also accept or reject the Callout and –if use of the PTT is permitted– make group calls to the Callout group (See [Group calls to Callout group on page 102.](#))

During Standby you can view the following Callout message details :

- ▶ the 'Response required' icon
- ▶ the Callout group
- ▶ time and date when the message was received
- ▶ the severity of the Callout Alert
- ▶ the Callout ID
- ▶ icons to show:
 - ▶ whether the Callout is to a group or an individual
 - ▶ whether the Callout is incoming or outgoing
 - ▶ whether or not the Callout is End-to-End Encrypted

User Response

Allows you to compose and send a free-form text message to the originator of the Callout.[customisable]

Callouts not requiring a response

Some Callouts do not require a response. You can respond to or ignore them as follows:

Exit

Press the **Exit** context key to exit the Callout and exit (see [Protected Callout Mode on page 99](#)), and return to the top level screen. No response message is sent.

Respond

Press the **Respond** context key to display the Information screen offering the various pre-set messages to send from the radio to the originator of the Callout and vice versa. To send one of the pre-set messages select it and press the **Select** context key.

User Response

You can compose and send a free-form text message to the originator of the Callout. When your message is ready to send press the **Confirm** context key. You can continue to respond and send messages as described here until the Callout ends and the top level screen is displayed.[customisable]

Details

You can view the following Callout message details:

- ▶ the 'Response required' icon
- ▶ the Callout group
- ▶ time and date when the message was received
- ▶ the severity of the Callout Alert
- ▶ the Callout ID
- ▶ icons to show:
 - ▶ whether the Callout is to a group or an individual
 - ▶ whether the Callout is incoming or outgoing
 - ▶ whether or not the Callout is End-to-End Encrypted

Callout Test alert

If you receive a Callout Test Message either respond or cancel the alert:

- ▶ to cancel the Callout Test alert press the **Cancel** context key. The Callout exits and the radio displays the top level screen. You can still view the details from **Messages > Callouts**.
- ▶ to indicate that you are ready to respond to Callout alerts press **Respond** (or the Left or Right navigation key). The following response options are displayed:

Respond

Press the **Respond** context key to display the Response screen. Press the Right or Left navigation key to view additional options. To send a Test OK message to the Callout originator select it and press the **Select** context key. The Callout Test exits and the top level screen is displayed.

User Response

(If customised) allows you to compose and send a free-form text message to the originator of the Callout. When the message has been sent the Callout

Test exits and the top level screen is displayed.

Details

The Details screen is displayed showing:

- ▶ the Callout Test icon
- ▶ an indication that the Callout Test has been sent to an individual
- ▶ the originator of the Callout Test message
- ▶ time and date when the message was received
- ▶ the severity of the Alert
- ▶ the Message ID
- ▶ icons to show :
 - ▶ whether the Callout is to a group or an individual
 - ▶ whether the Callout is incoming or outgoing
 - ▶ whether or not the Callout is encrypted

Press the **Back** context key to display the previous screen.

When a Callout ends

When a Callout times out or is cleared by the Callout originator the Callout ends, your radio displays the top level screen and the functionality which had been suspended is restored.

Protected Callout Mode

When it receives a Callout alert your radio goes into *Protected Callout Mode* (and many features are disabled) for a set time period or until you respond to or acknowledge the Callout message. This mode is designed to stop you getting distracted and to focus your attention on an incident.

During Protected Callout Mode you can only do the following:

- ▶ Read the current alerting message
- ▶ Acknowledge the Callout alert
- ▶ Make an Alarm Call
- ▶ Switch Transmit Inhibit on/off
- ▶ Make a Quick Call (if customised as a higher priority than Callout)
- ▶ Switch on Man Down

- ▶ React to the Lone Worker prompts. The Lone Worker alarm operates if you do not react.
- ▶ Switch the radio off using the Mode key

No calls—apart from group calls allowed by some Callouts—received while your radio is in Protected Callout Mode are connected but their details are saved. To view them after the Callout has ended select the Missed Event menu.


If you receive a new Callout while your radio is already in Protected Callout Mode, the new Callout takes priority and is displayed immediately. The existing Callout is treated as a missed Callout: to view its details after the Callout has ended select **Messages > Callout**. The blue LED flashes and the Missed Call and/or Missed Callout icons display after the new Callout has ended.

Missed Callouts

To view information about the missed Callout select **Menu > Messages > Callout**.

Your radio ignores Callouts received when any of the following functions are active:

- ▶ Ongoing Alarm Call (a highest priority call)
- ▶ Alarm Call
- ▶ Quick Call (when customised as a higher priority than Callout)
- ▶ Smart Call 1 (when customised as a higher priority than Callout)
- ▶ Smart Call 2 (when customised as a higher priority than Callout)
- ▶ Group Focus
- ▶ Privacy Mode
- ▶ Man Down
- ▶ Lone Worker

When the higher priority function ends, the radio notifies you of the missed Callout by sounding an audible alert, flashing a blue LED (missed event) and displaying a  Missed Callout icon.

Callout display









A typical Callout screen looks as follows:




Item	Description
1	Message location (Inbox)
2	Callout type, see Callout icons below.
3	Callout group or Callout originator
4	Time received
5	Callout message header text (customisable)
6	Information icons
7	Backdrop image (customisable, radios with colour display only). Indicates severity of the Callout.
8	Date received
9	Explanatory text about the Callout
10	Left/Right Navigational keys available for more options

Callout icons


Icon	Description
	Callout Alert message, response required.
	Missed Callout
	Callout Alert message, user response has been sent.
	Callout Alert message, response not required.
	Callout Availability message.
	An information message has been received by the radio.

Icon	Description
	An information message has been sent from the radio.
	Standby Message has been sent from the radio.
	Callout Test message, user response is required. <i>The identity of the sender is displayed instead of the Callout group.</i>
	Callout Test message, user response has been sent.
	The receiving radio and the Callout originator both have End-to-End Encryption active.
	Either the Callout originator or the receiving radio has End-to-End Encryption switched off.
	The Callout is addressed to an individual.
	The Callout is addressed to a group.

Left and Right navigation keys

The  left and right arrow icons are displayed between the Context keys during Protected Callout Mode when there are more options than are shown on the Context keys.

EITHER:

- ▶ Press the Left or Right navigational keys to display a menu of the additional options available OR
- ▶ press the **Select/Send** key to action the first item in the menu of options. The  Select/Send Key Shortcut icon is displayed between the context keys to indicate that this shortcut is available.

Group calls to Callout group

Note: While your radio is in Protected Callout Mode the only calls you can make are TETRA Alarm Calls, Quick Calls (if customised as a higher priority than Callout), and, if allowed, group calls to the Callout group. You can only make group calls if PTT use is permitted during the Callout.



For some Callouts your radio can make and/or receive group calls to a specially configured *Callout group* when it is in Protected Callout Mode. This


group may be the group the radio is attached to when the Callout is received, or a different group which the radio is configured to connect to on receipt of the Callout or when an acceptance message is sent.

While the PTT is pressed and the radio is transmitting the text “Talk” is displayed in place of “CALLOUT” on the Radio Status Line at the top left of the screen and no backdrop is displayed. When the radio is receiving a group call the ISSI (or shortened ISSI) or identity of the transmitting party is displayed in place of “CALLOUT” on the Radio Status Line at the top left of the screen.

When the Callout has exited, depending on the customisation, the radio either reattaches to the group it was attached to before receiving the Callout, or remains attached to the new group.

Information Phase

Some Callouts do not exit after the initial acknowledgement is sent, but enter an Information Phase when information may be  sent to and  received from the originator of the Callout. Information can include a pre-set message, a free-form text message or a Callout group call. Your radio can also be customised to display a backdrop graphic to indicate it is in Information Phase.

When information is sent (for example “Will Respond”) it is displayed and the  information sent icon displays.

Press the **Exit** context key to exit from the Callout or the **Respond** context key to use an option on the Information screen or press a Left or Right navigational key to display a menu of further options.

For some Callouts, group calls can be made by the radio to the Callout group during the Information Phase if use of the PTT is permitted during the Callout. See [Group calls to Callout group on the previous page](#).

The options available during the Information Phase are Information, Accept, Reject, User Response and Details.

Information

Send a pre-set information message. If only one Information message is programmed in the radio you are notified by an informative message

confirming that the pre-programmed Information message has been sent to the originator of the Callout.

Alternatively you can select from a list of preconfigured messages. Select **View Response** to check the complete message text before sending it.

Accept

Sends an acceptance message to the originator of the Callout.

Reject

Send a rejection message. You are notified by an informative message confirming that the rejection message has been sent to the originator of the Callout, and your radio exits from the Callout and Protected Callout Mode and the top level screen is displayed.

User Response

Send a free-form text message (see [Text entry on page 71](#)[Text entry on page 71](#))

Details

See the following Callout details:

- ▶ the 'Response required' icon
- ▶ the Callout group
- ▶ time and date when the message was received
- ▶ the severity of the Callout Alert
- ▶ the Callout ID
- ▶ icons to show:
 - ▶ whether the Callout is to a group or an individual
 - ▶ whether the Callout is incoming or outgoing
 - ▶ whether or not the Callout is End-to-End Encrypted

Features

Your radio can be customised for various advanced features and can have various soft keys assigned to frequently used features.

Privacy Screen

Your radio can be customised to display a picture when the screen is inactive for a specified period of time. This helps protect the privacy of any displayed information. This *Privacy Screen* feature is particularly useful if you are wearing your radio at shoulder level. The normal display reappears as soon as any activity occurs which turns on the back light.

View images

Your radio needs to be fitted with a microSD card if you need to refer to images on your radio, such as maps, product diagrams or photographs, or if you will be referencing WAP sites.

Tip: Image details are best viewed in Normal Text Mode. See [Adjusting text and icon size on page 42](#).

After fitting, images and WAP sites are uploaded to the card using Radio Manager. During customisation the data is encrypted to prevent undesirable viewing of the data by unapproved persons should the radio or card be lost. Only JPEG images can be used with your radio and images must not exceed 2 mega pixels.

Note: Your radio supports microSDHC 32 GB cards that must be formatted for the FAT16 file system.

Note: The error *No SD Card* indicates that your radio is not fitted with a microSD card. The error *No Entries* indicates that there are no files on the microSD card, or that the card is correctly formatted.

To view images:

1. Press **Menu** > **Applications** > **View Images**.
2. Use the navigation keys to select an image.
3. Press **View**.
4. To view information related to the image you are viewing, press **Details**. Use the Up and Down navigation keys to show any details which cannot be displayed on one screen.

Comments can provide useful information related to the image.

For example:

- ▶ if the image was of a missing or wanted person, details could include information about who to contact if that person is spotted, perhaps advice on how to approach them and whether back up needs to be called.
- ▶ if the image was of a chemical symbol on the side of a tanker transporting hazardous material, the comments could give advice on what precautions need to be taken when dealing with the incident.

The *date and time* and other details are also shown.

Note: No details are available if the image has been loaded on to the microSD card as a Bitmap.

5. To exit the image, press the **Cancel** context key.

Connector Protector

When working in salt water environments or in an area with high salt-laden humidity such as sea mist or fog, enabling the Connector Protector feature will protect the Digital Accessory connector (sDAC) from potential corrosive damage when an accessory is not attached.

Note: A cover must be fitted to the Rugged Accessory Connector (RAC) (on the side of the radio) if an accessory is not attached.



This feature can be enabled by:


- ▶ a Soft key
- ▶ selection of an option on a SmartMenu

- ▶ selection of a user profile
- ▶ automatically at power on after a configured time delay
- ▶ selecting Connector Protection from the **Options** menu


To enable Connector Protector:

1. Press **Menu** then select **Options > Settings > Connector Protection**.
2. To toggle protection on/off press the **Toggle** context key. When the **CP Enable** check box is ticked, Connector Protector is enabled, and when the check box is empty it is disabled.

If Connector Protector is enabled () when the radio is powered **off**, it will remain enabled when the radio is next powered **on** unless the radio is in a charger or car kit or if a data accessory (e.g. programming lead) is attached when the radio is powered **on**, in which case Connector Protector is disabled () until the radio is removed from the charger, car kit or data accessory. In these circumstances it is not necessary to re-enable Connector Protector.

Tip: If the ‘water drop’ icon () is displayed on a radio, the radio cannot be programmed.

User profiles 1

User profiles are pre-set combinations of alerts and settings on your radio. They allow you to switch settings easily to match your circumstances or environment. An icon  1 showing the number of the profile selected, appears on the status line or the Shortcut Bar. Up to ten pre-defined user profiles may be configured for your radio. Example user profiles could be *Normal*, *Lone Worker* and *Covert*.

To change the user profile:

1. From the Home screen, press the **Groups** context key 3 times (**User Profiles**).
2. Use the navigation keys or the **Navi-knob** to scroll through the user profiles.
3. Press the **Select** context key to activate the selected user profile.

Menu selection

1. Select **Menu > User Profiles**.
2. Navigate to a profile and press **Select**.

Example user profiles

Typical profiles could include:



Covert Mode operation

Covert Mode turns off all visual alerts. It deactivates the backlight and adjusts the microphone sensitivity to allow Whisper mode. It also reduces the level of the loudspeaker if an earpiece is not being used. If your radio has a vibrator alert enabled then this is deactivated. See [Whisper mode on page 37](#).



Lone Worker operation

This user profile activates the Lone Worker function to allow users working alone to indicate that they are safe. See [Lone Worker on page 112](#).



Group Focus

This user profile allows you to prevent any individual calls or group calls from any talkgroup other than the selected talkgroup from being connected to your radio.

Note: Any calls made to a radio which has Group Focus selected are not recorded as Missed Calls.



Do Not Disturb

This user profile allows you to focus on an important task. It assumes you do not want to be distracted by a call or alert on your radio. The profile sets your radio so that no incoming calls are allowed except calls from the current talkgroup (Group Focus above). Covert Mode operation is active. Audible alerts are disabled. In this profile is selected you cannot select Transmit Inhibit (see [Transmit Inhibit on page 85](#)



Connector Protector

This user profile activates the Connector Protector feature when working in salt water environments. See [Connector Protector on page 106](#).

Man Down

Man Down is a licensed customisable feature which uses motion sensors to detect motion in three dimensions. When your radio is powered on it stores its current angle of inclination (orientation). If it moves more than a customised angle from the original inclination or is stationary for more than a customised length of time, the radio sounds an alarm and displays a 'Man Down Alarm' message. In other words the radio can detect conditions indicating that you have become incapacitated. If you do not respond to the alert within a customised time period, your radio initiates a Man Down Emergency and takes action depending on its customisation.



Warning: Although Man Down is intended to increase the chances of incapacitated users being detected, you should not regard it as a substitute for compliance with appropriate risk assessment and other safety procedures and practices. Do not entrust your safety to the Man Down Alarm.



Warning: Test the Man Down Alert and Alarm regularly to ensure they are functioning correctly.



Warning: Once started the Man Down Alarm sounds either until you switch it off (see [Cancelling false alarms on the next page](#)) or until the battery runs down. Ensure that the battery is charged regularly and check that it has as much charge as possible before activating Man Down.

Note: Man Down is disabled if the radio is placed in a car kit or charger.

Note: The Man Down feature may be customised so that you do not have access to the following:

- the soft key On/Off toggle or a user profile to switch the feature on and off;
- the Man Down screen to select the sensor or combination of sensors used as described below.

To toggle Man Down on/off:

1. Activate Man Down using one of the following methods:
 - ▶ Press a customised soft key to toggle Man Down on. The sensors activated are those set in [Man Down options on the facing page](#).
 - ▶ Select a user profile which uses Man Down (see [User profiles on page 107](#)). The sensors activated are those customised in the profile.
 - ▶ From the Home screen, press the **Shortcut** context key, then select the Man Down icon.

A message ('Man Down Starting') is displayed and an alert sounds (a succession of beeps).

2. Attach your radio in a comfortable wearing position on your body. When a two second continuous tone finishes the radio's 'normal' wearing position has been recorded. An icon indicates that Man Down is switched on and which sensors are active.

To deactivate Man Down, either select a user profile which does not use Man Down, or press the customised soft key to toggle Man Down off.

labelling false alarms




If the active sensors detect a possible 'Man Down' situation the Man Down Alert is sounded and a Man Down Alert message is displayed on the screen. *If you are safe (that is, this is a false alarm) you need to switch off the alert*, otherwise a genuine Man Down Emergency situation is considered to have occurred and—depending on the customisation of your radio—various automatic actions are initiated. For example, an Emergency Status message may be sent to a pre-defined destination.

To switch off the Man Down Alert (false alarm situation):

- ▶ press a designated key (which is different from the soft key used to switch Man Down on and off) or
- ▶ move the radio vigorously for a short period of time (if customised). For example shake the radio up and down or sideways, or tap it, or (if the radio is clipped to your belt) move your hips rapidly from side to side.

Note: After the Man Down Alert is switched off your radio may be customised to start recording and storing the current position and/or angle to use as the new 'steady' position.

Man Down options

1. Press **Menu** then select **Applications > Man Down**.
2. Select the Man Down sensors to use:  **Motion & Tilt** sensors,  **Motion Sensor** only, or  **Tilt Only** sensor.

If you enable Man Down from a User Profile, the Man Down Settings screen updates to reflect the sensors defined as active in the Profile.

Lone Worker

If you are working alone you can use the *Lone Worker* feature to let your dispatcher know that you are safe.

When Lone Worker is enabled your radio periodically sounds an alert which you must acknowledge—usually by pressing a pre-programmed key—otherwise the radio sends an emergency status message to your dispatcher.

To enable Lone Worker, scroll to a user profile which has **Lone Worker** enabled, then press the **Select** context key. See [User profiles on page 107](#).

To disable Lone Worker mode, repeat the process and but choose a different user profile.

WAP

Your radio may be configured to browse WAP websites. The browser options are customised using Radio Manager, and some WAP pages may be stored locally on the radio's microSD card.

Starting the WAP browser

To open activate the WAP browser:

EITHER

- ▶ press the **Up** navigation key (or **Shortcut**) to open the Shortcut Bar, then select **WAP Homepage**.
- ▶ select the **WAP** option from the **Applications** menu OR
- ▶ press a programmed soft key [customisable] OR
- ▶ open a WAP URL contained within a received SDS message (or your radio may be customised to open the WAP URL automatically). [Open a URL in a message on page 77.](#)

Using WAP

Exiting the browser

Exit at any time by pressing **Back** or the Cancel/Home key (if customised).

Navigation

Press the Left navigation key to display the previous screen/page and the Right navigation key to display the next screen/page.

Entering text

If customised, your radio supports the entering of text to specify a URL and entering of data into a form, and so on. See [Text entry on page 71.](#)

Saving check box or radio button selections

Sometimes you may need to select an option which has a check box or radio button. When setting an option that uses a check box or radio button, toggle

the left context key to select the appropriate option (radio button or check box). To save the selection either scroll to the bottom of the screen and highlight the Save button or press the Left context key (either a tick icon or labelled Save depending on customisation).

Browser menu

Home Page

Select to activate the WAP browser and display the browser's homepage contents. If customised, you can change the Home Page (**Settings > Settings > Homepage**).

Browse

Select to enter a URL to start browsing the internet for the site matching your URL.

Tip: You do not have to enter the URL specific input words (http://), they are already entered in the URL box.

Resume Browsing

Select after browsing has been suspended or when you have exited from the browser. The browser displays the last page viewed.

Bookmarks

Select to view all the available bookmarks, some of which may be collated into bookmark folders. If customised, you can create, edit and delete bookmarks and bookmark folders, and organise the bookmarks into different folders. If there are no saved bookmarks, the browser displays the bookmarks page and a warning message. See [Using bookmarks on page 118](#).

Settings

Select to view and edit your browser options. You can set the URL of the home page, enable/disable downloading of image files, change the scrolling method and the network connection timeout. There are also options to change security settings. See [Settings on the facing page](#).

Help

Select when the browser is active to view any customisable help stored on your radio.

Navigation menu

Press **Homepage** > **Menu** from the WAP browser screen to access the Navigate options:

Home

Returns to the Home page on the WAP browser.

Open Page

Displays the 'Go to URL' screen (if customised).

Mark Page

Only visible if the radio is customised to allow the creation and/or editing of bookmarks. Creates a bookmark for future reference so that the web page may be downloaded quickly.

Forward/Back

Use these options to move to the next or previous page in the History (if more than one page is stored in History).

Reload

Reloads the current page.

Settings

Selecting **Settings** from the Browser menu provides access to the Advanced settings.

Advanced Settings

Homepage

Select this option to set the Home page. You can enter a new Home page URL and set it as the current and default home page.

Downloads

You can disable or enable the downloading of images, background sounds and objects when downloading information from a website. Disable this option to download the text content of an item quickly (a box containing a cross is displayed where the image would have been). If the downloading of images is enabled the boxes may be shown with a temporary display of a paper clip while the image is downloaded. Scroll to the **Save** option and press **Pick** to save the setting.

Scroll Mode

You can change the Scroll Mode to be Block or Smooth so that when scrolling through text, the display will either jump from one block of text to the next, or scroll smoothly. The scroll speed may also be set to Fast, Medium or Slow.

Key Press Timeout

This option allows you to set the Key Press Timeout to one of Fast, Medium, Slow or Off.

Connection Timeout

This options allows you to set the timer that specifies how long the browser will wait before cancelling idle network requests.

Resend Data Prompt

This option allows you to set (on/off) whether the browser confirms whether to resend data to the radio. This could be used for forms which are not stored locally in the browser cache and must be re-requested from the server.

Security settings

Secure Prompt

Select this option to set (on/off) whether the radio displays a warning message when it is changing from a secure connection to a non-secure

connection and vice versa.

Current Certificate

If this option is selected, information about the digital certificate associated with the server which delivered the current document is displayed.

CA certificates

A certificate is a digital ID that is issued by a trusted third party known as a certificate authority (CA). The radio uses CA certificates to authenticate web sites which send information to the radio. To view information on a CA, select it and press View. You can choose which CAs are used by the radio by selecting on or off.

Send Referrer

If this option is used to set whether the browser sends the HTTP Referrer header as part of the HTTP requests.

Authentication

This option is used to set (on/off) whether the browser caches HTTP authentication credentials.

Certificate Info

If this option is selected, information about the root digital certificates installed in the browser is displayed.

Clear

Select this option to clear any or all of History, Cache or Cookies.

Restart Browser

Select this option to restart your browser.

About

Select this option to view information about the browser.

History menu

The History page displays a list of up to nine of the most recently viewed Browser pages. The currently viewed page is highlighted. To revisit a page listed in the History, select it and then press the Left context key.

If more than nine pages have been viewed, the list of all pages in the History is stored and may be accessed by selecting the 'More...' option. Press the Left context key, or the star (*) or hash (#) key, to open the 'More' page(s).

Exit history

Select this option to exit History and resume browsing at the page which was selected when the History Menu was chosen.

Show URL

Select this option to display the currently selected URL.

Delete

Select this option to delete the history.

Using bookmarks

A bookmark consists an internet address, the book mark title, and access point (and a user name and password if required by the web page).

Bookmarks can be organised into folders to make it easier for you to find your favourite bookmarks or those of similar topics.

Any saved bookmarks and bookmark folders are listed and can be opened by either pressing the keypad key corresponding to the number of the bookmark or folder, or by selecting it and pressing **Go**.

New bookmarks and folders

If you have no saved bookmarks or folders, the screen displays the message '*No saved bookmarks*'. You can create up to 100 bookmarks and up to 10 folders (a single folder can contain 100 bookmarks).

Press **Bookmarks > Menu** to create your bookmarks.

New Bookmark

Select this option to create a new bookmark. Press the Edit key and enter the title of the bookmark, URL and select the folder. Select Save when done.

Tip: If you want to create a new folder for this bookmark, select the Bookmark option and press **Select**. Select the **New Folder** option and enter the details of the new folder.

New Folder

Select this option to create a new folder. Enter the name of the folder and press Save. The folder appears on the Bookmark menu and as an selectable option when creating a new bookmark.

Bookmark and folder options

You can perform the following functions on a selected bookmark or folder:

- ▶ **Details** - shows the details of the selected bookmark or folder.
- ▶ **Delete** - allows you to delete the current bookmark or folder.
- ▶ **New Bookmark** - creates a new bookmark.
- ▶ **New Folder** - creates a new bookmark folder within the list of bookmarks and folders.
- ▶ **Move** - Move the bookmark or folder within the list of folders and bookmarks. Select the bookmark or folder, then enter the number corresponding to the position in the numbered list where you want the bookmark or folder.
- ▶ **Delete All** - deletes all bookmarks and/or folders that are displayed in the same list as the selected folder.
- ▶ **Hotkeys** - allows you to create Hotkeys, but if any soft keys have been customised on the radio which are not related to the WAP browser the Hotkeys function will not function.

Additionally, the following options are available for bookmarks:

Move to folder -allows you to move the bookmark into a folder, and name the folder.

Set as Homepage - allows you to set the page as your Home page in the browser. This page is displayed when you select the 'Go to Homepage' card.

Call handling

Outgoing

While the browser is active it is possible to make a group call to the attached talkgroup by pressing the PTT. If a talkgroup has not been attached, the user may select a talkgroup (see section on Group Calls). During an outgoing call the browser remains active but you will only be able to view the current page and pages which have already been viewed.

When a call is in progress and the browser page is displayed, pressing and holding the Right navigation key allows you to view the call information box. If the call information box is displayed while the call continues, the browser page may again be displayed by pressing and holding the Left navigation key, or simply pressing either of the Left and Right navigation keys.

It is not possible to make an individual voice call while the browser is active. In order to do this, close the browser by pressing and holding the Cancel/Home key, if customised. When the call is set up and is ongoing it is possible to return to the browser either by selecting a card which allows this (Resume Browsing) and pressing the Down navigation key or by using a soft key (if customised). When the browser has been re-activated and the call is ongoing it is possible to switch between displaying the call information box and the browser using the Left and Right navigation keys as described above.

Note: During an outgoing individual call the browser remains active but the user is only able to view the current page and pages that have already been viewed.

If the user makes a Alarm Call while the browser is active, the browser will automatically be closed and the radio will display the top level screen in Call Mode.

Incoming

When an individual call is received while the browser is active, the call information box is visible on top of the browser and you can answer the call. If an Alarm Call is received the browser closes and the radio displays the Home screen, allowing you to respond to the call. You can still make a group

call attached to a talkgroup but not a telephone type call whilst the browser is open.

SDS messages

If an incoming SDS message is received while the browser is active and the message is marked for immediate display then the browser will close and the SDS message is displayed. If the received SDS message is not marked for immediate display the browser will remain active and a warning triangle appears and the LED will flash. It is not possible to send an SDS message while the browser is active.

Mode change (TMO , DMO AND GMO)

If the radio is switched to Direct Mode Operation (DMO) while the browser is active, the browser remains active and you may view any stored pages. A warning message is displayed because the browser is off line.

Keypad lock

If a keypad lock soft key has been customised so that the keypad lock may be selected by pressing and holding the soft key, the browser will close and the radio will display the top level screen.

Transmit Inhibit

If the radio is operating in Transmit Inhibit mode, you can still view any pages in the browser that have been stored locally but it is not possible to browse pages online. If an attempt is made to browse pages online, the browser active icon flashes and a warning message appears.

GPS

If your radio is fitted with a GPS module it can obtain its position from GPS satellites. The GPS functionality allows for both time- or distance-based reporting.

The behaviour of the GPS function is highly customisable, both by customisation and over the air from a control room application. Your radio may also be customised to send position data automatically alongside TETRA Alarm Calls or Status messages. The destination to which the GPS reports are sent may be changed over the air. If your radio accepts a change of GPS destination command it sounds a customisable tone and receives an SDS message to inform you.


Tip: If customised, you can enable/disable the GPS function, see [GPS reporting options on page 124](#).

Tip: for the best GPS performance your radio needs an uninterrupted view of the sky.

GPS position

To locate your GPS position

1. Select **Menu > GPS > Position > Locate**.

While the position is being calculated the  GPS icon flashes.

Position information

When the position has been determined the following information is displayed:

- ▶ **Latitude and Longitude** values.
- ▶ **Fix** indicates how accurate the reading is:
 - ▶ *2D* indicates that less than four satellites were used to determine the position
 - ▶ *3D* indicates that at least four satellites were used.

The first number in brackets reports how many GPS satellites were used. ('0' indicates that no satellites were used; '-' displayed as the second number means that GLONASS is not supported.)

- ▶ **Age** shows how long ago the position was first displayed; to refresh the reading press **Locate** again.

GPS direction

To read the direction your radio is moving


1. Select **Menu > GPS > Direction**.

The Direction screen gives information about the current direction and speed of travel. If the radio is stationary no information is displayed. However if the radio becomes stationary after a period of movement the direction information is displayed for five seconds to give you time to view it.

- ▶ **Direction** is reported in degrees from North
- ▶ **Speed** is reported in either km/h or miles/h depending on the customisation.

GPS reporting options

To control GPS reporting

1. Press **Menu > GPS > GPS Report**.
2. Select one of the following options:
 - ▶ **Never Send** – GPS reporting is disabled regardless of any instructions sent over the air. The  warning icon is displayed on the top line of the screen as a reminder that GPS reporting has been explicitly disabled.
 - ▶ **Always Send** – GPS reporting is enabled regardless of any instructions sent over the air.
 - ▶ **No Override** – your radio will respond to instructions sent over the air. GPS reports are sent if requested and is switched off if requested.

Bluetooth®

If your radio is Bluetooth enabled it can connect wirelessly to audio devices such as a headset, or to one of many commercially available data devices over a distance of up to 10 metres.

In order to use Bluetooth wireless technology your radio must first be 'paired' with a device. Pairing is the process which links two Bluetooth devices so that they may communicate. Your radio may be paired with up to ten different devices at any one time. A device only needs to be paired with the Sepura radio the first time it (the device) is used. The pairing is remembered until the device is deleted from the list of paired devices.

Caution: When you re-customise or update the software on your radio the device pairings are preserved. Therefore, if the radio is being re-customised and allocated to a different user with a different set of Bluetooth devices, any unnecessary existing pairings must be manually deleted before the radio is reassigned to the new user.

Caution: If you pair your radio in a public place, beware of eavesdropping by unwelcome Bluetooth users.

Note: The Bluetooth Hands Free Profile is not supported.


Tip: If Bluetooth is not working, your radio may not be fitted with a Bluetooth module and/or Bluetooth may not be a licensed feature on your radio.

Bluetooth® on/off

To toggle Bluetooth on/off

Use one of the following:

- ▶ Press a customised soft key.
- ▶ Select the **Bluetooth** option from the Shortcut bar.
- ▶ Press **Menu** then select **Options > Bluetooth > ON/OFF**.

When Bluetooth is switched on but no devices are connected the  Bluetooth icon is displayed. The radio's Bluetooth name, which is visible on data devices when they attempt to 'pair' with your radio, is shown on the screen.

Audio devices

You can search for and pair an audio device with your radio or view which devices have already been paired from the Devices screen. Once paired it is possible to connect to or disconnect from a Bluetooth® device while a call is in progress either using the Bluetooth® menu screens or a soft key (disconnection only) if customised. It is also possible to connect to a headset by pressing the button on the headset.

Tip: Before attempting to pair, check that the audio device is switched on, is set to the discoverable (visible) state and is close to your radio before attempting a new search. If several devices are available it is advisable to switch off any which are not required and set only the required device into the discoverable (visible) state.



Connect with audio devices:

1. Press **Menu** then select **Options > Bluetooth > Devices**.
2. Select **Search**. (Search is prevented if the Bluetooth® is switched off or if the maximum number of devices (ten) have already been paired.)

3. If you are prompted to enter an Access Code, enter it as described in [PIN entry on page 132](#). *If you enter an incorrect Access Code an error message and a large cross are displayed and it will not be possible to pair any devices with the radio.* Correct Access Codes are valid until the radio is switched off.

During searching a 'Searching' message is displayed and any data devices found are listed. The search stops when all available data devices have been found up to the maximum of ten, and a 'Search Complete' message is displayed. If no devices are found a warning message 'No Devices Found' is displayed. To stop the search early and keep any devices found, press **Stop**. (Press **Cancel** to abandon searching *and delete any devices found.*)

Tip: If a device is not found, check that the data device is switched on, is set to the discoverable (visible) state and is close enough to your Sepura radio before attempting a new search.


Any audio devices found are listed on the screen as they are found. Audio devices which may be worn on the body show the  headset icon and non-wearable audio devices such as a car kit or similar device show the  car icon. The most recently found device is listed at the top and is highlighted in blue.

4. Select the required device in the list and then press **Pair**. The message 'Pairing' appears.

Your radio will pair automatically with a headset if it has a passcode of 0000. If passcode entry 0000 does not work you are prompted for a passcode.

5. When a device has been paired the search results are lost and the radio displays the list of existing paired devices. To pair another audio device you must perform a new search.

6. On your radio press **Connect** to connect with the device. (You can also Modify the device list, see [Modify connected devices on page 131](#).)

Once connected the  Bluetooth® Connected icon is shown beside the name of the device and the audio is routed to the device. You can typically use the Talk button on the paired headset to connect or disconnect the headset, answer an incoming duplex call and switch the headset on or off. On headsets that support the AT+CTKST command you can use the PTT on the headset to answer and participate in half-duplex calls.

Note: With some Bluetooth® headsets, after you connect the headset to an STP radio you need to press the headset button to route the audio to the headset. This may also be necessary if you move out of the Bluetooth® range while wearing a Bluetooth® headset and then you move back within range. Note that with these headsets the radio display may indicate that the headset is connected whether or not the audio is routed to the headset.

Tip: If you are choosing a Bluetooth® headset it is worth considering that some Bluetooth® headsets have a single combined button for Power On and Accept which only requires one press to turn on the headset and route the audio.

Tip: To disconnect the radio and the data device at any time press **Disconn**. It may also be possible to disconnect a device by using a soft key (if one has been customised).

Tip: When a device has been disconnected it may be reconnected by selecting **Connect**.

Data devices

You can pair your radio with dataa devices such as a laptop or PDA. When you pair to a dat device, the data device 'discovers' your radio.

To pair with an incoming data device:

1. Press **Menu** then select **Options > Bluetooth > Devices**.
2. Select **Discoverable**.

If your radio has been customised not to allow any incoming pairing operations 'Cannot Add Device' is displayed on the Devices screen.

3. If you are prompted to enter an Access Code, enter it as described in [PIN entry on page 132](#). *If you enter an incorrect Access Code an error message and a large cross are displayed and it will not be possible to pair any devices with the radio.*
4. Press **Select** to make your radio discoverable by any Bluetooth® device in the vicinity. A 'Radio Visible' warning displays to inform you that your radio can be discovered and a random passcode is generated and displayed. If customised the blue LED will flash on and off every second as an additional warning.
5. On the data device, search for Bluetooth® device in the vicinity and pair it with your radio using the generated passcode. Refer to the User Guide of the device for details of how to do this. Input and accept the generated passcode; this passcode is not required after pairing.
6. On your radio press **Accept** to accept the request and to connect with the device.

A message is displayed to confirm the pairing and the device is listed in the list of paired devices. (You can also Modify the device list, see [Modify connected devices on page 131](#).)

Tip: If customised to do so, your radio will automatically connect to a 'trusted' device—the data device that was most recently connected to the radio—whenever requested to do so unless you explicitly disconnected it by pressing **Disconn**. In this case to reconnect the radio and the data device press **Connect**.

To connect with an outgoing data device:



You can search for—and then pair—your radio with data devices you discover.

1. Press **Menu** then select **Options > Bluetooth > Devices**.
2. Select **Search**. Search is prevented if the Bluetooth® is switched off or if the maximum number of devices (ten) have already been paired.

3. If you are prompted to enter an Access Code, enter it as described in [PIN entry on page 132](#). *If you enter an incorrect Access Code an error message and a large cross are displayed and it will not be possible to pair any devices with the radio.* Correct Access Codes are valid until the radio is switched off.

During searching a 'Searching' message is displayed and any data devices found are listed. The search stops when all available data devices have been found up to the maximum of ten, and a 'Search Complete' message is displayed. If no devices are found a warning message 'No Devices Found' is displayed. To stop the search early and keep any devices found, press **Stop**. Press **Cancel** to abandon searching *and delete any devices found*.

Tip: If a device is not found, check that the data device is switched on, is set to the discoverable (visible) state and is close enough to your Sepura radio before attempting a new search.

Any PCs (laptop, desktop, or server) found show a  PC icon and handheld PDAs show a  PDA icon. Different classes of Bluetooth Device show no icon. is shown alongside the name of a device which has a from a PC or PDA.

4. Select the required device in the list and then press **Pair**. The message 'Pairing' appears.
5. When a device has been paired the search results are lost and the radio displays the list of existing paired devices. To pair another data device you must perform a new search.

Note: If a radio is paired with a PC running Windows and the pairing is subsequently deleted and the radio given a new Bluetooth® name before pairing again, it is possible that the PC will remember the original Bluetooth® name and will not recognise the new Bluetooth® name.

6. On your radio press **Connect** to connect with the device. You can also Modify the device list, see [Modify connected devices on the facing page](#).

Tip: To disconnect the radio and the data device at any time press **Disconn**. It may also be possible to disconnect a device by using a soft key (if one has been customised).

Tip: When a device has been disconnected it may be reconnected by selecting **Connect**.

Modify connected devices

Any Bluetooth® devices that have been paired with the radio are listed on the Devices screen. You can edit the name of these devices or delete them.

1. Press **Menu** then select **Options > Bluetooth > Devices**.
2. Select the device name and press **Modify**.

To edit a device name:

Select **Edit** to rename different devices of the same type to make it easier to distinguish between them.

To delete a device:

Select **Delete Device** to delete the device from the list of paired devices.

Security

Sometimes when you are working, you may need to secure your radio from unauthorised use. The easiest way to secure your radio is to lock the keypad when your radio is not in use. Your radio may be customised with other security features such as PIN entry and a remote user network log on (to authenticate network users).

Some radio users may need to enter secure areas and rooms within a building or at a location, and your presence within these areas can be monitored using the RFID tag in the radio and an RFID reader at the location.

PIN entry

You will need to enter the radio's 4 digit PIN at power on. Your radio may be customised to allow you to change your PIN (see [Change PIN on the facing page](#)).

Caution: if you incorrectly enter the PIN 3 times, the radio will lock. You will then need the 8 digit Master Reset PIN (or PUK) to unlock the radio, see [Unlocking the radio after incorrect PIN entry on the facing page](#).

To unlock your radio:

1. Enter your PIN.
2. Press **OK**.

Tip: If you make a mistake you can use the **Left** navigation key to delete the last digit entered.

Change PIN

You can change your radio's PIN required at power on.

1. Select **Menu > Options > Settings > Change PIN**.
2. Enter your current PIN, then press **OK**.
3. At the prompt ' Change PIN?' press **OK**.
4. Enter your new PIN twice to confirm.

A large tick displays to confirm that the PIN is changed.

Unlocking the radio after incorrect PIN entry

If you enter the PIN incorrectly 3 times, the radio will become locked. To unlock your radio you will need the radio's Master Reset PIN (or PUK) that consists of 8 digits.

Note: The default PIN is 00000000 but this can be changed by your Communications or Security Manager.

To unlock the radio:


1. Enter your 8 digit Master Reset PIN.
2. Press **Confirm** or the **Select/Send** key.

Note: If you enter the Master Rest PIN incorrectly, you need to wait at least 5 seconds before attempting to enter the PIN again.

If the Master Reset PIN is successful, the radio reverts back to the last known PIN.

If you radio is customised to allow the PIN to be changed, select **Options > Settings > PIN Change**.


End-to-End Encryption

If your radio shows the  Secure Comms icon when it is idle, the selected talkgroup is customised for End-to-End Encryption. In other words, calls you make by pressing PTT are End-to-End Encrypted.

Note: It is not possible to accidentally make a non End-to-End encrypted call. Every talkgroup or individual subscriber that can be exempt from End-to-End Encryption must be explicitly customised into the radio.

End-to-End Encryption is designed to provide maximum security for voice and SDS communications, whether operating in Direct Mode or Trunked Mode, irrespective of the security level provided by the network.

A radio that supports End-to-End Encryption may nevertheless be required to make calls that are not End-to-End Encrypted. For example, calls to certain talkgroups and individual subscribers may be customised to be exempt from End-to-End Encryption. All telephone calls are also not End-to-End Encrypted.

When dialling, a separate  Secure Comms icon is displayed in the dial box if the call or SDS will be End-to-End encrypted. During voice calls only (not SDS calls) your radio may allow you to toggle End-to-End Encryption on/off with a soft key.

When you are in a voice call, the Secure Comms icon indicates whether End-to-End Encryption is operational. When the radio participates in a call that is not End-to-End Encrypted, a periodic non intrusive audible alert is generated (if customised).

When you receive an SDS (text) message or picture messages, if you see the Secure Comms icon in the message details that the message was End-to-End Encrypted.

Note: If the message 'Security Check Fail' is displayed while making or receiving calls, it indicates that the radio has not been customised properly. In such cases, please contact technical support in your organisation.

Zeroising

Radios that support End-to-End Encryption are loaded with sensitive cryptographic keys. To avoid a potential security compromise, you may be able to delete (zeroise) these cryptographic keys if permitted by your operational procedures.

Please refer to your Security Officer for details on how to zeroise your radio as well as related operational procedures.

Asset management

Handsets, consoles, radios and accessories are assets that need to be effectively managed throughout their life cycle. In some organisations it is a requirement to track assets and this can be done by labelling them.

Another method of tracking an asset is to use the RFID tag to track radios and associated resources (persons and vehicles).

Asset management refers to the periodic maintenance of your radios. Maintenance includes software upgrades and reprogramming of the radio to ensure that it continues to meet your requirements.

Note: During programming the radio uploads information, such as the State of Health of the battery which can also assist with auditing and end-of-life strategies.

Labelling

The simplest form of asset management is to attach labels to your radios and batteries. Self adhesive labels (those with an adhesive backing) are recommended as they are easy to apply and commercially available, such as 3M™ Thermal Transfer Polyester label material 7815.

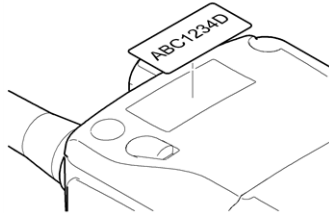
Your radio and Sepura battery provide an area for attaching an asset label. Placing the label here will prevent it interfering with the way the product is used.

Caution: Do not use solvent based adhesives. Always check the adhesive used with the self-adhesives label.

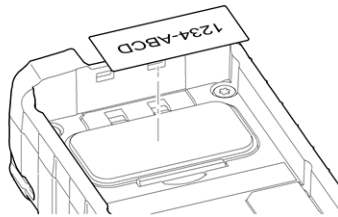
Caution: Do not engrave any part of the radio. Engraving the radio's casing may affect the compliance ratings and may invalidate the product warranty.

Caution: Do not use paint, correction fluid or other forms of liquid or aerosol to write or mark the radio or an accessory. Chemicals may affect the radio's casing and invalidate the compliance ratings and product warranty.

Place a label on the back of the radio in the label ID area above the carrying aid attachment point as shown.



Alternatively, a label can be placed on the Card Compartment door recess, but it must not interfere with the fitting of the battery or the opening/closing of the card compartment.



Place a label on the battery in the Label ID area.

RFID tag

Radio Frequency Identification (RFID) tags can be useful for asset tracking, allowing you to automate audit tracking of pool radios, tracking radios in/out of service centres and stock tracking. It is also useful for pairing pool radios with resources (persons and vehicles) and facilitating the rights of access to secure areas.

These tags allow devices to be tracked through a communications network - when the tag with a unique ID is moved within the proximity of a RFID read/write unit, it reads the stored data or writes data to the tag.

Your radio has an integrated 'passive' RFID tag fitted, it is able to operate in the presence of a RFID read/write unit, even when the radio is powered down or has its battery removed. RFID tags operate at various frequencies—the tag in your radio is preprogrammed to operate at a frequency of 125 kHz. The range of operation is dependent on the RFID read/write unit.

Note: Read the Sepura document *RFID in STP9000 Series Information Sheet* (Document no. MOD-12-1459) for more information and technical specifications of the tag and read/write unit requirements.

How the RFID tag works in your radio

The RFID tag fitted into the back of the radio, its exact position is marked by the embossed RFID logo. Hold the radio with the embossed RFID tag within range of the RFID read/write unit. The RFID tag operates in the presence of the RFID read/write unit even when the radio is powered off or has the battery removed.

Note: The distance between the RFID tag and read/write unit may differ depending on the type of read/write unit being used. Always read the instructions supplied with the RFID Reader on how to operate it.

Customising your radio

Your radio has a large number of parameters that can be customised using the programming software tool, Radio Manager 2. These parameters are grouped into a series of templates that can be easily modified to suit the end user's preferences. A complete set of parameters for your radio is called a *customisation*.

Radios can be customised either in bulk, by fitting them into a Sepura programming pod which can accommodate 4 or 8 radios at a time, or individually by directly connecting them to a computer running Radio Manager 2 software using a Sepura Data/Programming Cable.

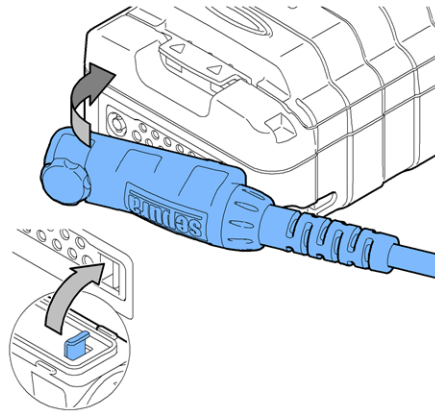
Note: Your radio cannot be programmed when *Connector Protector* on [page 106](#) is enabled.

Note: Your radio must be powered on and have sufficient battery charge for the duration of the customisation process.

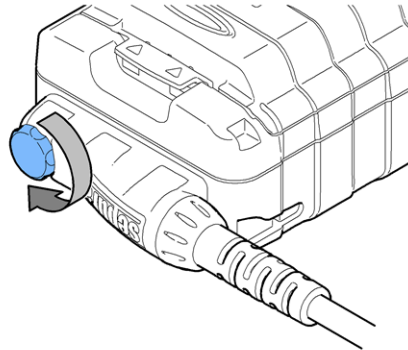
To program a single radio

A data/programming cable, with either an RS232 (D-type) connector or a USB connector, is available from Sepura for customising a single radio.

1. Connect the USB programming cable to the computer.
2. Connect the cable to the radio by inserting the hook on the connector into the slot as shown.



3. Secure the cable in position. Do not over tighten.



4. When programming is complete disconnect the cable from the radio.

Accessories

There are various accessories available for your radio from fastening clips for attaching the radio to clothing, to headsets and microphones that provide hands-free operation. Only use Sepura approved accessories with your radio. Sepura products have been tested to meet strict guidelines for personal safety and operational conditions. The use of non-approved accessories may damage the product, will result in the non-compliance with regulatory requirements, compromise the product safety ratings, and will invalidate the product warranty.

Caution: Some accessories may not work in close proximity of a TETRA radio. When using USB and BT accessories, it is recommended that they are worn on the opposite side of the body to the radio. It is the responsibility of the service provider to ensure that appropriate EMC testing has been conducted on accessories.

When your radio powers on and when you attach an accessory during operation, your radio performs an authenticity check on any attached accessories including the battery. If the accessory is not authenticated, a message appears and the accessory should be removed.

Your radio has two connectors for attaching accessories. The rugged accessory connector (sRAC) on the side of the radio is used for attaching accessories such as a remote speaker microphone (RSM), headsets and earpieces. At the bottom of the radio is the digital audio connector (sDAC) that is used for attaching car kits, data accessories and chargers. It is also used for programming the radio.

Caution: When using an RSM with antenna, it should be held a minimum distance of 25 mm from the mouth.

Always refit the cover to the sRAC when an accessory is not in use.

You do not need to power down the radio before fitting or removing an accessory.

Always read the instructions supplied with the accessory for operating instructions and safety information.

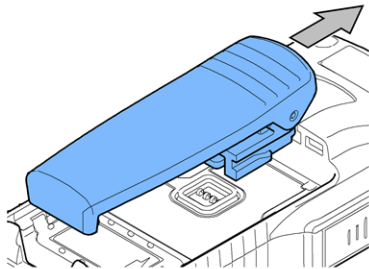
Belt clip

The belt clip is used to attach your radio to clothing or to a belt. The clip is fitted to the carrying aid attachment recess on the back of your radio.

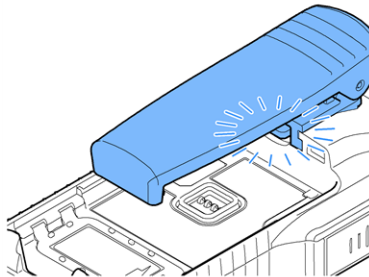
Caution: Damage to product. Always remove the battery before fitting or removing the clip.

Fit the belt clip

1. Remove the battery.
2. Slide the stud into the carrying aid attachment recess.

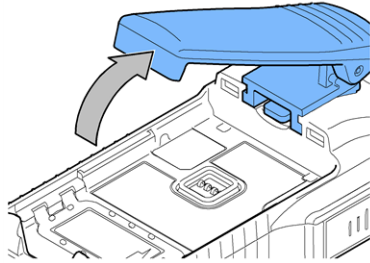


3. Slide until it clicks into place.

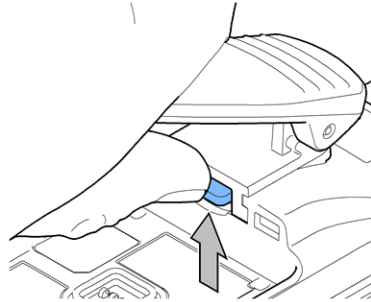


Remove the belt clip

1. Remove the battery.
2. Lift the clip.

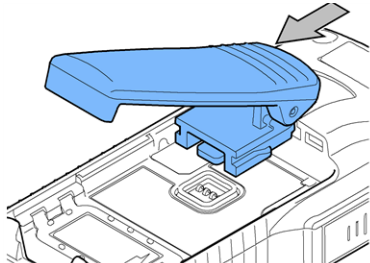


3. Use your thumb to compress the spring and release the clip.



Caution: Failure to compress the spring sufficiently to remove the clip, will result in damage to your radio or the clip.

4. Slide the clip out of the carrying aid attachment recess.



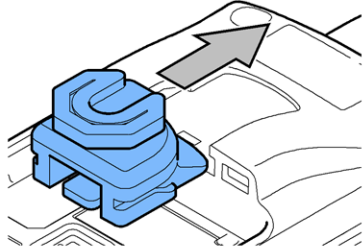
Klick fast stud

The Klick fast stud is used to attach your radio to clothing. The stud is fitted to the carrying aid attachment recess on the back of your radio.

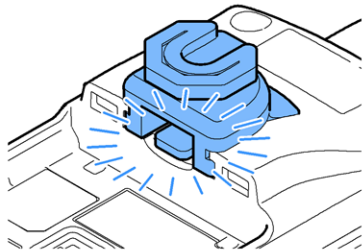
Caution: Damage to product. Always remove the battery before fitting or removing the stud.

Fit the stud

1. Remove the battery.
2. Slide the stud into the carrying aid attachment recess.

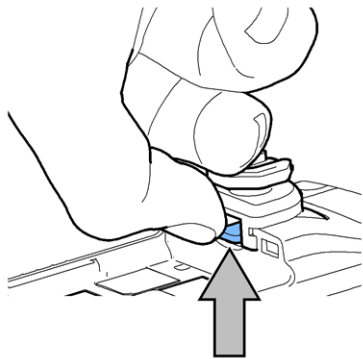


3. Slide until it clicks into place.



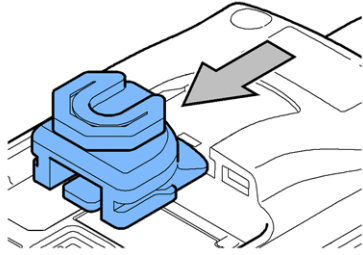
Remove the stud

1. Remove the battery.
2. Lift the spring.



Caution: Failure to compress the spring sufficiently to remove the stud, will result in damage to your radio or the stud.

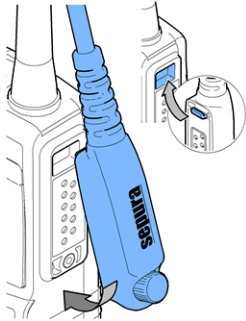
3. Slide the stud out of the carrying aid attachment recess.



Fit an accessory

Fit an accessory to the sRAC

1. Remove the cover from the sRAC connector.
2. Insert the hook on the accessory connector into the slot as shown.

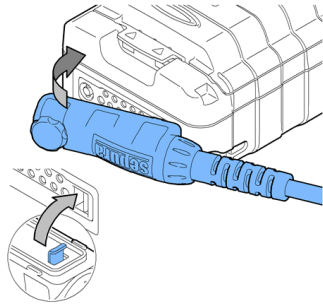


3. Secure the accessory by rotating the screw clockwise.

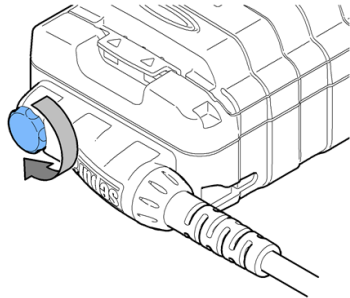


Fit an accessory to the sDAC

1. Connect the cable to the radio by inserting the hook on the connector into the slot as shown



2. Secure the accessory in position by rotating the screw clockwise. Do not over tighten.



GLOSSARY

The following conventions are used in this glossary:

(S)	Sepura product term
(T)	TETRA term
<i>sf</i>	Short form (abbreviation or acronym).

Alarm Call

A call enabling a user to request assistance in case of an emergency scenario threatening life and physical condition. Alarm Calls have the highest priority on the network. This call can trigger a sequence of customisable events which may include 'live microphone' (allowing the user to broadcast the situation to other radio users within the talkgroup and the Dispatcher), an outgoing speech call, position reports and status messages. (Alarm Calls are sometimes loosely referred to as Emergency Calls.) (T)

Connector Protection

A Sepura feature that allows a radio to be used in a salt water environment or an area with high salt laden humidity (for example sea mist/fog) without potential risk of corrosion to the connector. (S)

context key

User-programmable key on a Sepura radio that can be customised to provide a shortcut to a menu option, such as the Contacts list or Talkgroups. Radios may typically have left, centre and right context keys. (S)

Direct Mode Operation (DMO)

The facility for TETRA radios to communicate directly with each other without using the TETRA infrastructure. Also referred to as half duplex operation (one user talks at a time). (T)

DMO gateway / Direct Mode Operation gateway

A device that allows users working in Direct Mode Operation to communicate with users in Trunked Mode.

This is often used to extend the working range of a radio. (T)

DMO repeater / Direct Mode Operation repeater

A radio acting as a repeater provides a service to other radio users. It extends the range and enhances the reliability of Direct Mode communication compared with basic direct communication between the radios. (T)

End-to-End Encryption (E2EE)

Encryption of the total communication link (from one end to the other) without intermediate decryption, required for maximum security.

full duplex

A channel providing simultaneous transmission in both directions, allowing both parties to speak and listen at the same time. This is achieved by using two timeslots on a single TETRA carrier frequency to establish communication back and forth. The most common use of this system is in telephone systems around the world. Push-To-Talk switches are not needed during this method of communication.

gateway

A device which interfaces the TETRA network with other private or public telecommunications networks, such as PSTN and ISDN. See also DMO gateway and GMO. (T)

group call

A call made by one radio user to other users within a nominated talkgroup. Groups are set up on the radio (also known as talkgroups) that contain other radio users either performing a similar role or who are within a distinct location. This type of call is initiated when the user presses the PTT button on the radio. Only one person can talk at any time during these calls. (T)

Group Short Subscriber Identity (GSSI)

Short form TETRA group identification number. *sf.* (T)

half duplex

A system that only allows the transmission of a radio signal in either direction, but not simultaneously. Meaning, only one person can speak and one (or more) people can listen at any given time. The majority of two-way radios only provide half duplex communication.

haptic, haptics

Haptic technology, haptics, or kinesthetic communication, is tactile feedback technology which recreates the sense of touch by applying forces, vibrations, or motions to the user.

ISSI

Individual Short Subscriber Identity. sf. (T)

keypad lock

a) A function on a device, such as a mobile phone or computer, that prevents a user accidentally activating functions using the keypad or to prevent access to the functions for security reasons.

Lone Worker

A operating function of a radio, associated with a user profile, that allows a user working alone to indicate that they are safe. When the user selects the Lone Worker profile, the radio will periodically emit an audible alert. Each time the user hears the alert he or she must press a key on the keypad to prevent an alert being triggered. If no key is pressed within a given time, the radio will send an Emergency Status message will to a customised location, for example to the Dispatcher. It can be configured to send an emergency call or GPS coordinates if an emergency situation is detected. See also User Profiles.

Mode key

A key on a Sepura radio or mobile that activates various functions when pressed or when pressed together with the Navi-knob or Navi-keys. (S)

navigation keys

Four arrow keys (Left, Right, Up And Down) on a Sepura radio that allows users to choose menu options and navigate through the menus. The keys are located above the keypad. (S)

Navi-knob

A continuous rotating knob on a Sepura TETRA radio that allows the user to change talkgroups, select status messages, as well as controlling the speaker volume. (S)

keypad

A set of buttons arranged in a block or pad that have either digits, symbols or alphabetical characters on, or a combination of all of these. Do not use key mat, keyboard, or alphanumeric keypad.

PABX

Public Automatic Branch eXchange. sf.

picture message

A small JPEG image file with an accompanying text message sent to recipients over the TETRA Air Interface. (S)

point-to-point call

A half duplex call made to a contact on the network using the PTT button. Unlike a group call, a point-to-point call is a private call to an individual.

PSTN

Public Switched Telephone Network. sf. (T)

PTT button

The button, usually on the side of the radio, pressed to initiate a group call. The button is released to listen to any response from other radio users.

Quick Call

A special individual call configured on a soft key to request help or information from a pre-configured individual or talkgroup destination in a non-emergency situation. (S)

repeater

A device that is installed at a fixed location and whose sole purpose is to receive a signal and then retransmit the same signal at a higher strength. Repeaters are used by institutions such as police departments and hospitals to transmit signals over a longer distance than the two-way radio was previously capable of. Installing a repeater commonly used to eliminate a dead spot in a building or town.

screen saver

An animation or image which replaces an unchanging computer display after a period of inactivity.

SDS

Short data services (SDS) are TETRA transport services for the transmission of data. Messages can be sent and received by TETRA radios, dispatchers, and external applications. The parties are identified by 24-bit integer Short Subscriber Identities (see "S"). sf.

short data services (SDS)

Text messages that can be sent or received on a TETRA radio.

soft key

A programmable key on a Sepura radio that can be customised as a shortcut to a function, for example a context key on the radio that can be customised as a shortcut to the Contacts list. On some radios, the Select/Send key and the Cancel/Home key, along with all 12 keys of the radio keypad (1 – 9, *, 0, #), left- and right-context keys, and the Emergency Key are programmable soft keys. (S)

Smart Call

On Sepura radios, a Smart Call is a call to an address other than the selected talkgroup. (S)

status message

Words or concise phrases selected from a pre-determined list that is resident in the terminal, which are transmitted as a simple code reference, and then de-coded by the receiving device and displayed as the word message, e.g. "At the scene".

talkgroup

A pre-defined group of users on one frequency band. (T)

telephone call

Use this term when referring to the user making a telephone type call, where the user holds the radio similar to that when holding a telephone handset or mobile phone. Do not use the term full duplex call in user documents. See also private telephone call, and group call.

Transmit Inhibit mode

An operational mode for use in RF sensitive areas, that allows the radio to continue operating without transmitting. When Transmit Inhibit is activated and deactivated, a status message is sent confirming the operational state of the terminal.

Trunked Mode Operation (TMO)

Radios operating over the TETRA network.

tri-colour LED

An LED with three colours that is used on a Sepura radio and mobile transceiver to alert the user to a change of

state such as the radio operating in transmit inhibit mode. Sometimes called the Status Indicator. (S)

UDSL

User Defined Scan List. sf.

User Defined Scan List (UDSL)

Pre-programmed (optionally user editable) list of scanned groups.

user profile

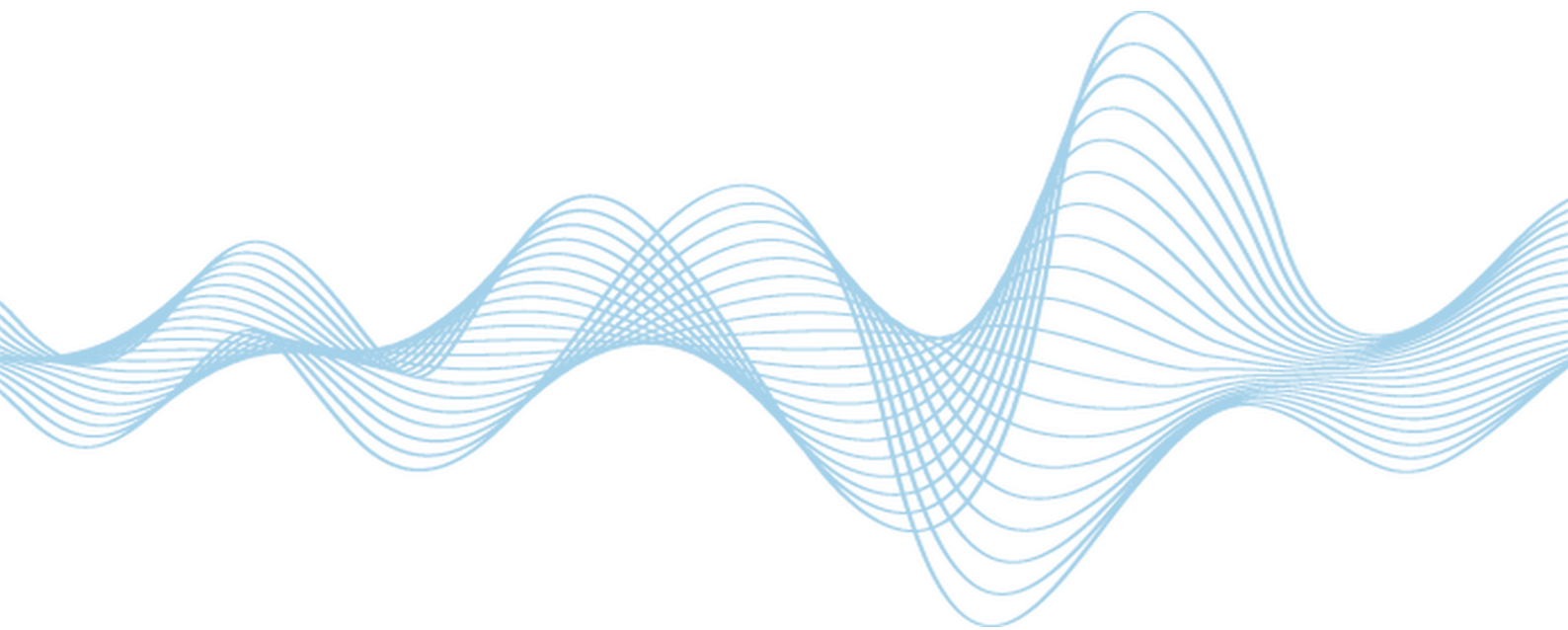
User profiles are pre-set combinations of alerts and settings on a Sepura radio designed to match the user's circumstances or environment. If the User Profiles feature has been customised it allows you to switch easily between user profiles. When a user profile is selected, an icon is displayed on the status line at the top right of the display to indicate which user profile is active. (S)

WAP

Wireless Application Protocol. sf.

whisper mode

A customisable feature on a Sepura radio which adjusts the sensitivity of the microphone to allow the user to whisper verbal communications during covert operations. (S)



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