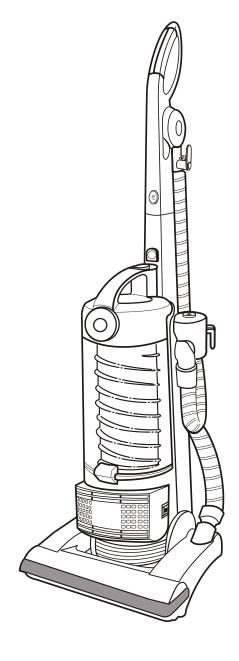


### INSTRUCTION MANUAL VACUUM CLEANER

# S1215C



#### Contents

IMPORTANT SAFETY INSTRUCTIONS	1
NAME OF EACH PART	3
PREPARATION BEFORE USE	4
USING THE VACUUM CLEANER	6
USING THE ATTACHMENTS	8
EMPTYING THE DUST COMPARTMENT	9
CLEANING THE FILTERS	.10
CLEARING BLOCKAGES IN THE SUCTION HOSE AND CLEANING THE AGITATOR ASSEMBLY	.11
REPLACEMENT INSTRUCTIONS	12
TROUBLESHOOTING	.16
REPLACEMENT PARTS	.16
LIMITED WARRANTY	.17

#### FOR HOUSEHOLD OR COMMERCIAL USE

## **IMPORTANT SAFETY INSTRUCTIONS**

When using an electrical appliance, basic precautions should always be followed, including the following.

#### READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

WARNING - To reduce the risk of fire, electric shock or injury:

- 1. Do not leave the vacuum cleaner when plugged in. Unplug it from the outlet when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces.
- 3. Do not allow vacuum cleaner to be used as a toy. Close attention is necessary when used by or near children or infirmed persons.
- 4. Use only as described in this manual. Use only the manufacturer's recommended attachments.
- 5. Do not use with a damaged cord or plug. If the vacuum cleaner is not working as it should, or if it has been dropped, damaged, left outdoors or dropped into water, return to EURO-PRO Operating LLC, 94 Main Mill Street, Door 16, Plattsburgh, NY 12901.
- 6. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
- 7. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle the plug or the vacuum cleaner with wet hands.
- 9. Do not put any objects into the openings. Do not use with any opening blocked: keep free of dust, lint, hair and anything that may reduce air flow.
- 10. Keep hair, loose clothing, fingers and all the parts of your body away from openings and moving parts.
- 11. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- 12. Do not use without dust compartment and filters in place.
- 13. Turn off all controls before unplugging.
- 14. Use extra care when cleaning on stairs.
- 15. Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.

- 16. Do not touch the agitator while it is spinning.
- 17. Do not place any heavy items on top of the vacuum cleaner.
- 18. Do not step on the hose or pull it too strongly.
- 19. Do not pick up items such as pieces of waste paper or cloth which looks as though they may cause the hose to become blocked.
- 20. Do not clean or store the vacuum cleaner in places where there are high temperatures.
- 21. Store the vacuum cleaner away from excessive humidity.
- 22. When carrying the vacuum cleaner, hold it by the carrying handle.
- 23. Before servicing the vacuum cleaner, allow all internal metal parts to cool first.
- 24. Always place foot on handle release when adjusting the handle position of the vacuum cleaner.
- 25. If the supply cord of this appliance is damaged, it must only be replaced by FANTOM, because special purpose tools are required.
- 26. Connect to a properly grounded outlet only. See Grounding Instructions.

#### SAVE THESE INSTRUCTIONS

This vacuum is intended for household or commercial use.

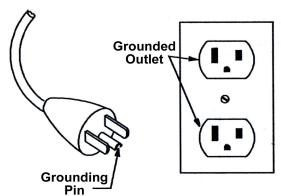
Note to user concerning attachment plug:

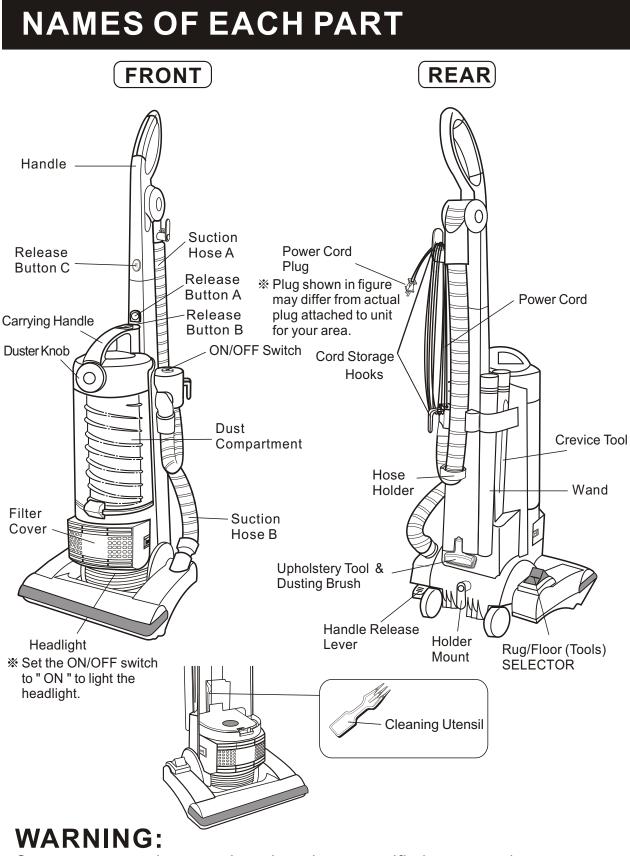
#### **Grounding Instructions**

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding confuctor and grounding plug. The plug must be isnerted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the applince - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This appliance is for use on a nominal 120-volt circuit and has a grounding attachment plug that looks like the plug illustrated below. Make sure that the appliance is connected to an outlet having the same configuration as the plug.



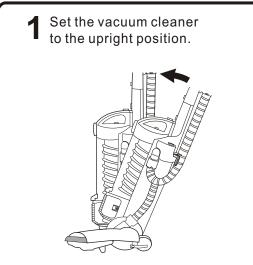


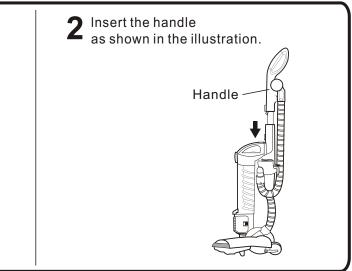
Operate vacuum cleaner only at the voltage specified on name plate.

## PREPARATIONS BEFORE USE

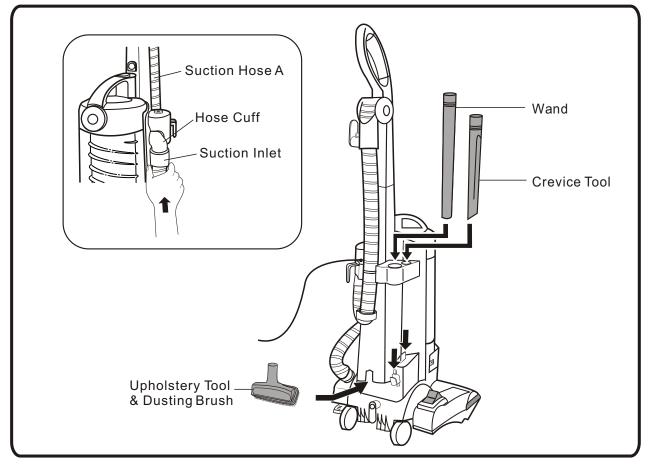
**Caution**: Do not connect the power cord plug to the wall outlet until assembly is completed.

### Attaching the handle



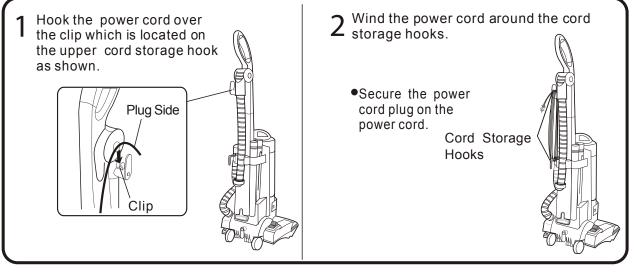


#### Attaching the suction hose A & attachments



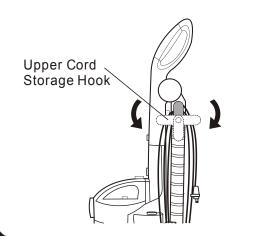
### PREPARATIONS BEFORE USE

#### WINDING THE POWER CORD



#### RELEASING THE POWER CORD

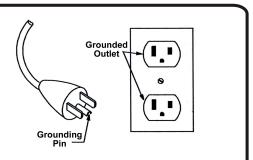
**1** Rotate the upper cord storage hook downward.



2 Return the hook to the upright position before attempting to rewind the power cord.

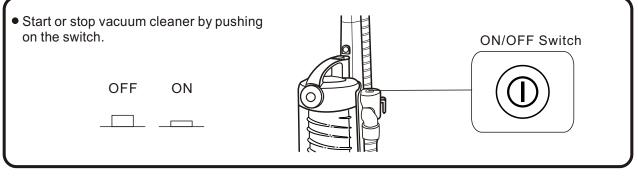
#### **INSERTING THE POWER CORD PLUG**

WARNING: This appliance is equipped with a grounded-type 3-wire cord (3-prong plug). This plug will only fit into an electrical outlet made for a 3-prong plug. This is a safety feature. If the plug should fail to fit the outlet, contact an electrician to replace the outlet. Do not attempt to defeat the safety purpose of the grounding pin, part of the 3-prong plug.



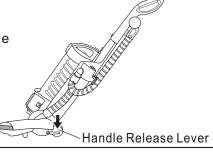
## **USING THE VACUUM CLEANER**

### ON/OFF SWITCH



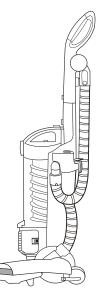
### **ADJUSTING THE HANDLE**

The handle of this vacuum cleaner can be set to one of three positions -Upright, Normal, Parallel. Place your foot on handle release lever as shown and pull back on the handle until it releases from its upright position.



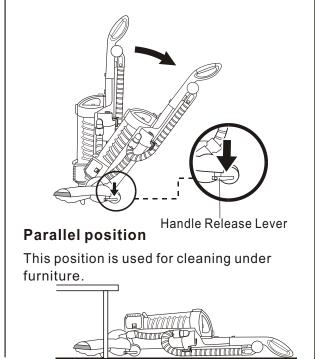
#### **Upright position**

The handle is normally locked in this position for storage or when using the attachments. Push the handle forward until it locks.



#### Normal position

This position is used for normal cleaning.



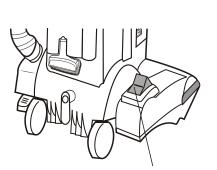
## USING THE VACUUM CLEANER

### **RUG/FLOOR (TOOLS)SELECTOR**

The RUG/FLOOR(TOOLS)selector should only be adjusted while the vacuum cleaner is turned on and in the upright position.



When cleaning a rug or carpet, first turn the ON/OFF switch to the ON position, and then set the RUG/ FLOOR(TOOLS) selector to the RUG position.





When cleaning a bare floor or when using one of the attachments, set the RUG/FLOOR (TOOLS)selector to the FLOOR position. Rug/Floor (Tools) SELECTOR

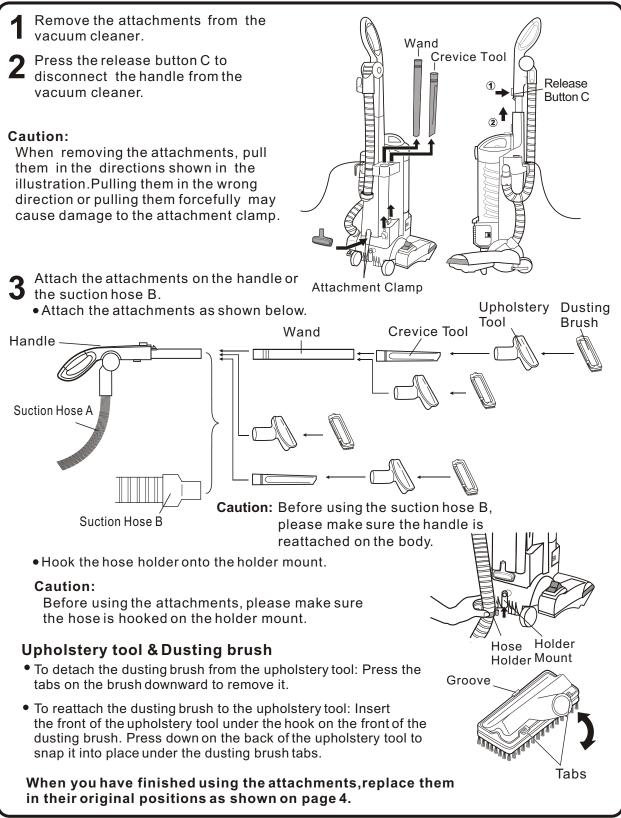
**Caution:** Do not change the setting of the RUG/FLOOR(TOOLS)selector while the vacuum cleaner is turned off.

### EDGE CLEANING

This vacuum cleaner is equipped with an "edge cleaning" function for cleaning carpet edges near baseboards and stationary furniture.

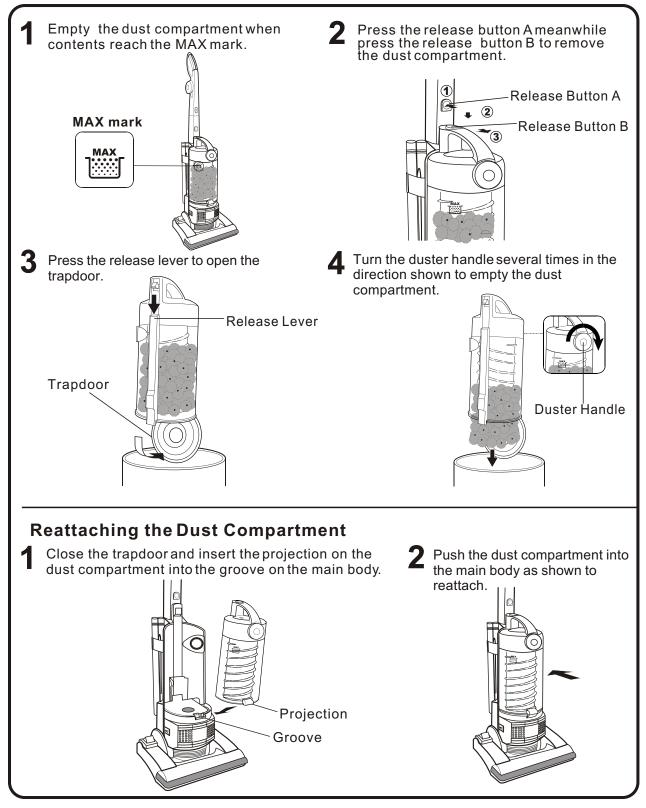
## **USING THE ATTACHMENTS**

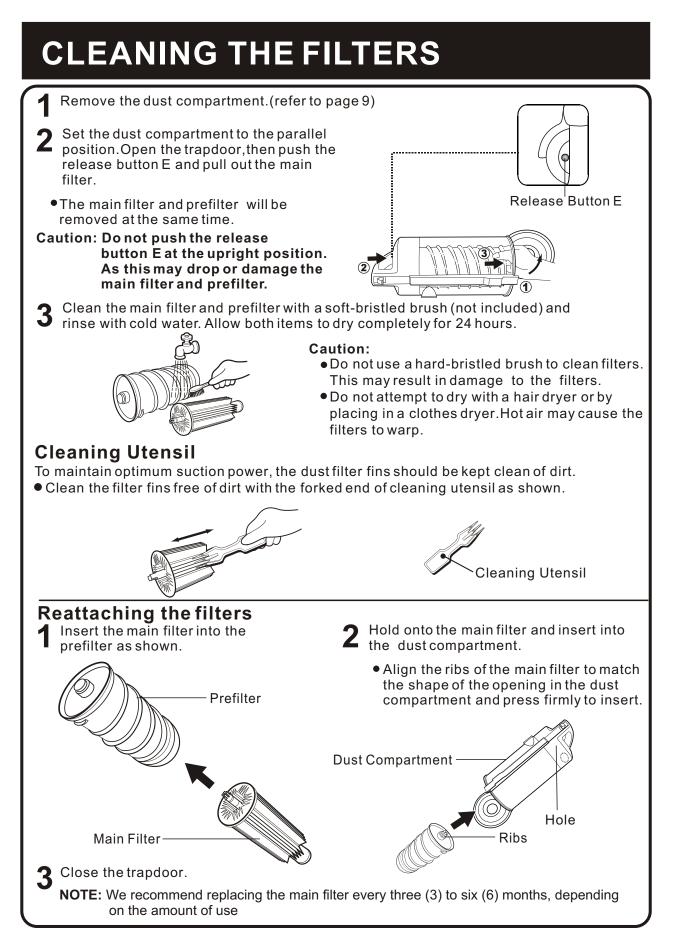
**Caution:** When using one of the attachments during cleaning, set the vacuum cleaner to the upright position.



## **EMPTYING THE DUST COMPARTMENT**

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before cleaning.

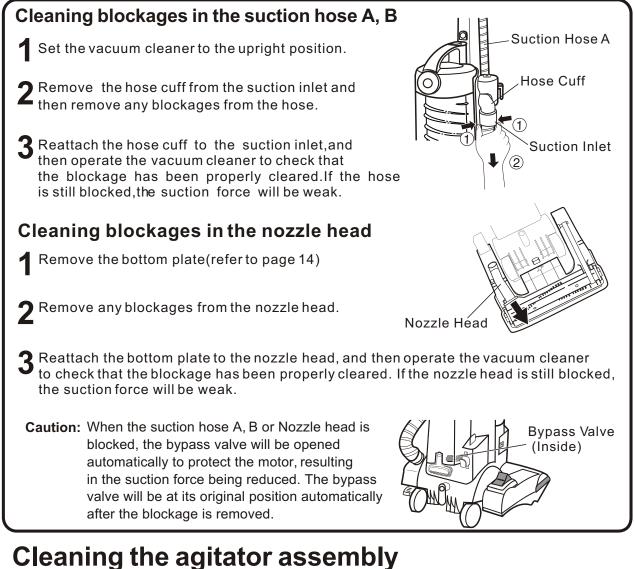


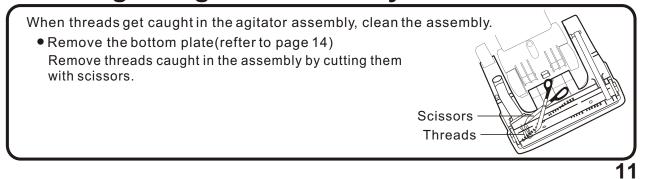


## CLEARING BLOCKAGES AND CLEANING THE AGITATOR ASSEMBLY

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before clearing any blockages in the suction hose and cleaning the agitator assembly.

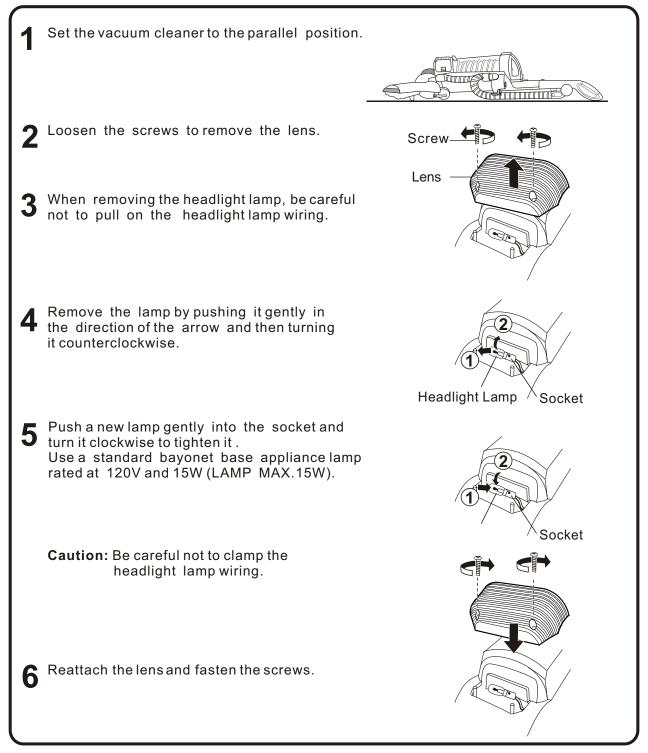
### **Cleaning blockages**





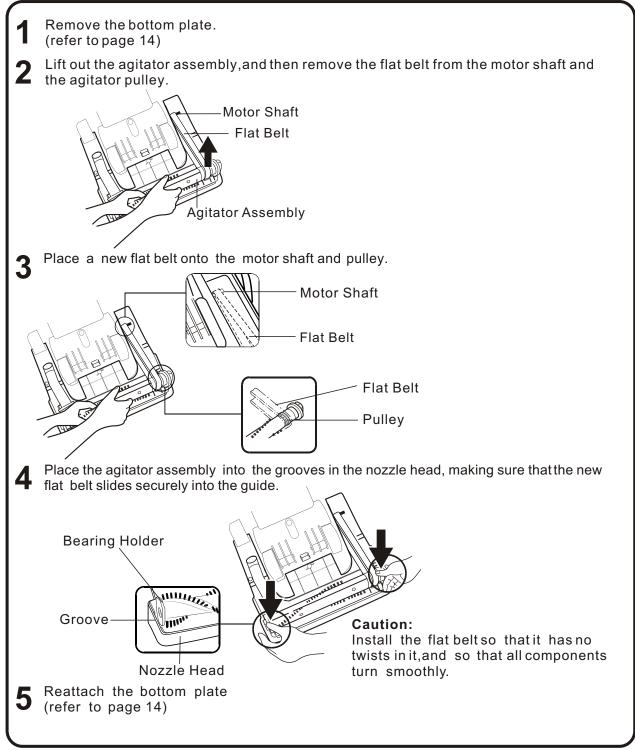
**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before replacing any of the parts below.

#### **REPLACING THE HEADLIGHT LAMP**

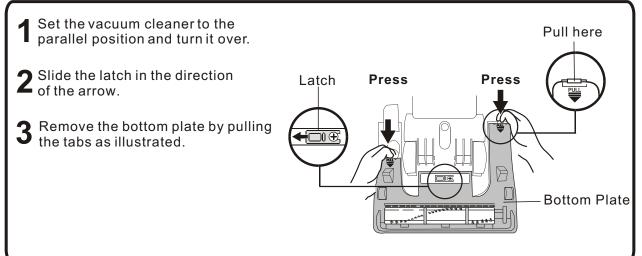


**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before replacing any of the parts below.

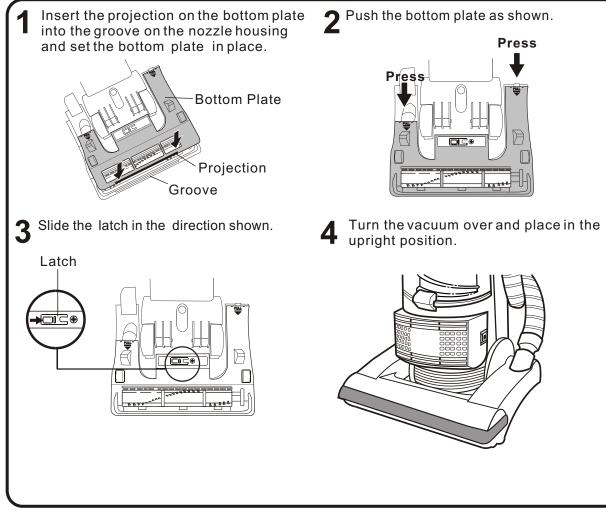
### **REPLACING THE FLAT BELT**



### **REMOVING THE BOTTOM PLATE**



#### **REATTACHING THE BOTTOM PLATE**



### **REPLACING THE FILTER**

Under normal usage, the HEPAFilter will require replacement once every three (3) months, however, vacuuming large amounts of extremely fine dust, powder or similar material over a long period of time may decrease airflow performance through the filter. If this occurs, it may become necessary to replace the HEPAFilter more often. Only use genuine Euro-Pro replacement filters.

**HEPA Filter** 

Press in the locking tabs at points (1) and pull the filter cover away from the vacuum cleaner.

**2** Remove the HEPAfilter.

#### Caution:

• Do not attempt to wash the HEPA filter. Always replace the old filter with a new one.

**3** Insert a new HEPAfilter with the seal to the inside of the vacuum cleaner. Reattach the filter cover.

#### Caution:

- Be sure that seal on the HEPAfilter is inserted towards the inside of the vacuum cleaner.
- The filter cover should be correctly oriented when it is reattached. Do not reattach it upside down.

#### **CLEANING THE SUB-FILTER**

Clean the sub-filter when it becomes dirty.

- Remove the dust compartment (refer to page 8). Remove the air inlet cover.
- Remove the sub-filter from the vacuum cleaner.

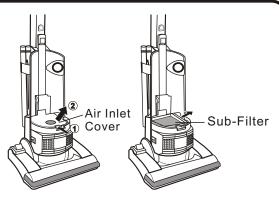
Gently clean the sub-filter with water.

Make sure that it is completely dry and

4 then re-install it into the vacuum cleaner. Replace the air inlet cover and the dust compartment.

**Caution**: Do not wash the sub-filter in a washing machine, and do not use any other equipment such as a hair dryer to dry it. Always allow 24 hours for drying. Do not operate

the vacuum without the sub-filter. Be sure the sub-filter is dry and properly installed. Failure to do so could result in electrical shock, personal injury, or motor failure. **Note**: We recommend replacing the sub-filter every three (3) to six (6) months, depending on usage.



Sea

## TROUBLESHOOTING

If there is a problem with the vacuum cleaner, carry out the following checks to find the cause. If the problem still persists after the checks have been made, do not use the vacuum cleaner to prevent the possibility of an accident occurring. Turn the ON/OFF switch to the "OFF" position, disconnect the power cord from the wall outlet, and contact Customer Service at 1-800-798-7398. Or visit our website at www.sharkvac.com

Problem	Cause	Remedy	
The motor does not operate when the ON/OFF switch is set to the "ON" position.	<ul> <li>The power cord plug is not securely inserted into the wall outlet.</li> <li>Insert the power cord plug is not securely into the wall outlet. (refer to page 5)</li> </ul>		
Suction force is weak.	• The dust compartment is full.	• Empty the dust compartment. (refer to page 9)	
	• The suction hose is blocked.	<ul> <li>Remove the blockage. (refer to page 11)</li> </ul>	
	• The nozzle head is blocked.	<ul> <li>Remove the blockage. (refer to page 11)</li> </ul>	
	<ul> <li>The filters are dirty.</li> </ul>	• Clean the filters. (refer to page 10) (refer to page 15)	
	<ul> <li>The nozzle air inlet pipe is blocked.</li> </ul>	<ul> <li>Remove the blockage. (refer to page 11)</li> </ul>	
	<ul> <li>The bypass vavle is opened.</li> </ul>	• Remove the blockage. (refer to page 11)	
The agitator does not operate.	<ul> <li>The flat belt is worn or broken.</li> </ul>	• Replace the flat belt. (refer to page 13)	

TO ORDER REPLACEMENT FILTERS CALL 1 (800) 798-7398

9BF-D-P111-00722 0308-® E Model S1215C



#### **FIVE (5) YEAR LIMITED WARRANTY**

**EURO-PRO Operating LLC** warrants this product to be free from defects in material and workmanship for a period of five (5) years from the date of the original purchase when utilized for normal commercial or household use, subject to the following conditions, exclusions and exceptions.

Should your appliance fail to operate properly while in use under normal household or commercial conditions within the five (5) year warranty period, return the complete appliance and accessories, freight prepaid to Euro-Pro Operating LLC at the address given below.

In US: *EURO-PRO* Operating LLC, 94 Main Mill Street, Door 16, Plattsburgh, NY 12901 In Canada: *EURO-PRO* Operating LLC, 4400 Bois Franc, St. Laurent, Quebec H4S 1A7

If the appliance is found by *EURO-PRO* to be defective in material or workmanship, EURO-PRO will repair or replace it free of charge. Proof of purchase date and \$16.95 to cover the cost of return shipping and handling must be included. \*

Non-durable parts including, without limitation, dust cup filters, belts, brushes, bulbs and electrical parts which normally require replacement are specifically excluded from warranty.

The liability of *EURO-PRO* Operating LLC is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by *EURO-PRO Operating LLC*. This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of *EURO-PRO* Operating LLC if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is *EURO-PROOperating LLC* liable for incidental or consequential damages of any nature whatsoever. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

\*Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

<u>7</u>		
-	OWNERSHIP REGISTRATION CARD	
	FOR CANADIAN CONSUMERS ONLY	

Please fill out and mail the product registration card within ten (10) days of purchase. The registration will enable us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

**RETURN TO EURO-PRO Operating LLC:** 

U.S.: 94 Main Mill Street, Door 16, Plattsburgh, N.Y. 12901 Canada: 4400 Bois Franc, St. Laurent, QC, H4S 1A7

Model S1215C				
Appliance model				
Date purchased	Name of store			
Owner's name				
Address	City	State/Prov.	Zip/Postal Code	
Printed in China				