Support

■ Call these numbers toll free from landlines. Customer Service

Customer Service				
SoftBank	Subscription Area	Service Center	Phone Number	
Customer Center From a SoftBank handset, dial toll free at 157 (General Information) 113 (Customer Assistance) SoftBank Global Call Center From outside Japan, dial	Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa,	General Information	© 0088-240-157	
	Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	Customer Assistance	@ 0088-240-113	
	Aishi Cifu Mia Chizuaka	General Information	@ 0088-241-157	
	Aichi, Gifu, Mie, Shizuoka	Customer Assistance	@ 0088-241-113	
	Oralia Uhiana Kusta Nana China Mishaurana	General Information	@ 0088-242-157	
	Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	Customer Assistance	@ 0088-242-113	
+81-3-5351-3491 (International charges apply)	Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi,	General Information	@ 0088-250-157	
Call this number immediately if handset/USIM Card is lost or stolen while outside Japan.	Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	Customer Assistance	@ 0088-250-113	
		F		

More Information

Handset User Support Via Yahoo! Keitai Main Menu: From above the search field, English
User Support

Online English Manual See SOFTBANK MOBILE Corp. Website (http://www.softbank.jp). May be unavailable at purchase. Call Customer Service or try later.

Emergency Numbers

Police	110
• Fire & Ambulance	119
Maritime Safety Agend	cy 118

TINSEA164AFZZ 00X •• YM XX ①

Safety Precautions

- Use specified items (battery, Charger, etc.) only.
- Non-specified equipment use may cause malfunction, or battery to leak, overheat, burst or ignite, leading to fire, burn injuries or electric shock.
- Do not short-circuit power/charging terminals. May cause fire, electric shock or malfunction; battery may leak, overheat, burst or ignite. Keep conductive material (wire, metal jewelry, pencil lead, etc.) away from Charger or External Device Port terminals.
- Do not open, modify or disassemble handset and related hardware.

May cause malfunction, or battery may leak, overheat, burst or ignite. Fire, injury or electric shock may also result. Contact SoftBank Customer Center, Customer Assistance for repairs.

• Do not expose handset or accessories to liquids.

May cause malfunction, overheating, fire or electric shock. Avoid exposure to water, pet urine, etc.

- Do not expose handset/accessories to extreme heat/direct sunlight (e.g., inside vehicles, etc.). May cause malfunction/warping; battery may leak, overheat, burst or ignite. Handset or battery may become hot to the touch, leading to burn injuries.
- Do not dispose of battery in fire. May leak, overheat, burst or ignite.
- Do not apply strong shocks or excessive force. Do not drop/throw handset/accessories. May cause damage or malfunction. Battery may leak, overheat, burst or ignite, resulting in fire, shock or injury. Stop using battery if damaged or warped. Do not sit on or place heavy objects on handset/accessories (e.g., in back pants pockets or inside handbags, packs, etc.).
- •Keep handset, battery or Charger away from humidity, dust or extreme temperatures. Malfunction may result.
- If battery fluid gets in eyes, do not rub; rinse with water and consult a doctor immediately.

Eyes may be severely damaged

• Do not force battery into handset.

SoftBank 923SH

Emergency Numbers

Customer Service

More Information

First Step Guide

- Battery may leak, overheat, burst or ignite; make sure the direction and install properly. • Do not place handset or accessories in
- ovens, microwave ovens or other cooking appliances.

Battery or other parts may leak, burst, overheat or ignite; may cause malfunction, accident or injury.

- Keep handset off and Charger disconnected near gas stations or places with fire/ explosion risk. Handset use near petrochemicals or other flammables may cause fire/explosion; turn handset off before using Osaifu-Keitai[®] at gas stations (cancel IC Card Lock beforehand).
- Do not use Mobile Light near people's faces. May temporarily affect sight leading to accidents.
- Never use handset (including TV) while drivina.

Accidents may result. Park beforehand. Phone use while driving is prohibited by the Road Traffic Law.

• If an abnormality occurs:

Y7 827 li lines de la

×1 • • 2 · 8 · 3 P

<u>≈4</u>¶°<u>∝5</u>≹°<u>≖6</u>8 ±7[™] №8[™] 69[™]

∰¥‡ (£0 🖁#↓

If there is abnormal odor, excessive heat, discoloration or distortion, unplug Charger, turn off handset and remove battery immediately; may cause overheating, bursting, fire or battery leakage.

Use English Interface

Place International Calls

Customize Handset Address

And more...

- If battery does not charge properly, stop trying.
- Battery may leak, overheat, burst or ignite. At signs of a battery leak, avoid fire sources. Battery may catch fire or burst.
- For more information, see Online English Manual.

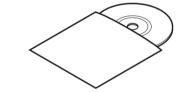
Before Using Handset

Accessories

• Battery (SHBBV1)



Utility Software (Japanese)*



Manner Mode

• Minding Mobile Manners

Please use handset responsibly. Inappropriate handset use can be both dangerous and bothersome. Please take care not to disturb others when using handset. Adjust handset use according to your surroundings

Activating/Canceling Manner Mode ■ 🖙 (Long)

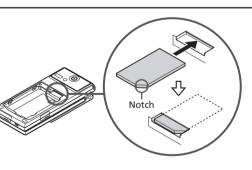


* Complimentary sample.

1 Slide in USIM Card with IC chip facing down

2 Insert battery (right)

- First power off handset and remove battery.
- Do not force USIM Card into/out of handset.
- USIM Card must be inserted to use handset.



Battery Installation

1 Remove cover

2 Insert battery









USIM PINs

PIN1

4-digit code; activate PIN Entry to restrict usage. PIN2

Required to clear Call Costs and to set Max Cost.

PIN1 and PIN2, **9999** by default, are changeable.

 PIN Lock & Cancellation (PUK Code*) Entering incorrect PIN1 or PIN2 three consecutive times locks USIM Card, disabling handset. Enter PUK Code to unlock. For details, contact SoftBank Customer Center, General Information.

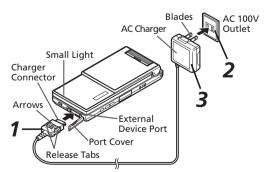
* USIM Personal Unblocking Key (PUK Code) unblocks a USIM Card blocked after the wrong PIN has been entered three consecutive times. Each USIM Card has a unique PUK Code. Do not disclose it to unauthorized persons.

Charging

Use specified AC Charger ZTDAA1 (sold separately) only.

1 Open Port Cover to connect AC Charger

- **2** Plug AC Charger into AC outlet
 - Small Light illuminates red while charging. Small Light goes out when battery is full.
- **3** After charging, unplug AC Charger, then disconnect handset



Security Codes

Handset Code

9999 by default; use or change some functions.

Center Access Code

4-digit code selected at contract; access Optional Services via landlines or change contract details.

• Network Password

4-digit code selected at contract; restrict incoming/ outgoing calls (Call Barring).

 Message appears for incorrect code entries; retry. • If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. To resolve, Network Password and Center Access Code must be changed. For details, contact SoftBank Customer Center, General Information.

Specifications

SoftBank 923SH

Weight	Approximately $\bigoplus g$
Continuous	Approximately ●● minutes (3G)
Talk Time	Approximately ●● minutes (GSM)
Continuous Standby	Approximately ●● hours (3G)
Time (closed position)	Approximately ●● hours (GSM)
Charging Time	AC Charger: Approximately ●● minutes
(power off)	In-Car Charger: Approximately ●● minutes

Dimensions	Approximately $\bigoplus x \bigoplus x \bigoplus mm$
(W x H x D)	(closed position, without protruding parts)
Maximum Output	●● W (3G) ●● W (GSM)

• Values calculated with battery installed.

SoftBank 923SH First Step Guide

Getting Started

Display Indicators & Key Assignments

Signal strength Multi Selector Packet transmission available (3G) Select menu items, move curs Ρ or scroll pages, etc. Multi Sele Packet transmission available (GSM) GSM operations are indicated in thi Unread mail \bowtie as shown below: SS Memory Card in use • Dress the center Manner mode active ■ • : Press the left side Battery strength Ê • Dress the right side 🖀 New Voicemail ■ 🖳: Press the bottom Alarm set Â Center Key operates as Optical Key; slide finger to move cursor Open Messaging menu or execute Softkey functions \bowtie **Y**? Open Shortcuts menu. In text entry Open Yahoo! Keitai Main A/a **Y**? windows, toggle upper/lower case or execute Softkey function 5 (182 m) Delete entries, escape/return * 3 i Activate TV or change cha CLEAR /BACK (1 X F to previous window entry mode Initiate/answer calls ত্র Turn handset power on/ 30 8#4 a 1 @ Enter numbers/characters ¶#↓

	Messaging	TV	Hour Minder	Memory Status	Settings	Backup
	Received Msg.	Digital TV	Pedometer	Media Player	Phone Settings	Call/Video Call
	Create Message	TV Player	Compass	Music	Mode Settings	Call Time & Cost
	Retrieve New Msg.	TV-Image Folder	S! GPS Navi	Videos	Display	Answer Phone
	Drafts	TV Link	Doc./Rec. Tools	Streaming	Customize	Voicemail/Divert
or 📔	Templates	TV Listing	Dictionary	Settings	Sounds & Alerts	Video Call
SG	Sent Messages	Reservation List	Search	MTP Mode	Date & Time	Show My Numb
	Unsent Messages	Settings	Document Viewer	Communication	Set Key Light	out Missed Calls
	Chat Folder	Camera	Notepad	S! Town	言語選択 (Language)	Int'l Calling
	Server Mail Box	Entertainment	Scratch Pad	S! Loop	User Dictionary	Disp. Time/Call
	Create New SMS	S! Quick News	Voice Recorder	S! Friend's Status	Display Rotation	Call Barring
	Settings	S! Information Channel/Weather	Barcode/Scan	S! Circle Talk	Optical Sensor	Minute Minder
	Memory Status	BookSurfing	Phone Help	Near chat	Motion Control	Decoration Call
	Yahoo! Keitai	e-Book Viewer	Data Folder	Phone	Ringer Output	Set Talk Mode
Isor	Yahoo! Keitai	Tools	Pictures	Phone Book	Earpiece Volume	Auto Answer
	Bookmarks	PIM/LifestyleTools	DCIM	Add New Entry	Change Menu	Call Waiting
	Saved Pages	Calendar	Ring Songs•Tones	Information	Double Number Settings	Network Settings
	Enter URL	Alarms	S! Appli	Call Log	Locks	Select Network
nu	History	Wakeup TV	Music	Play Messages	Software Update	Select Service
	PC Site Browser	Tasks	Videos	Call Voicemail	Master Reset	Offline Mode
cter	Browser Settings	Calculator	Lifestyle-Appli	Category Control	Connectivity	Retrieve NW Info
	S! Appli	Expenses Memo	Books	My Details	Bluetooth	Network Info
	S! Appli Library	Osaifu-Keitai	Customized Screen	Speed Dial/Mail	Infrared	External Device
	Osaifu-Keitai	Clocks/Gauges	Status Templates	Mail Groups	IC Transmission	
	Demand History	Stopwatch	Decoration Call	S! Addressbook Backup	USB Mode	
	Settings	Countdown Timer	Flash®	Ph.Book Settings	USB Charge	
	Information	World Clock	Other Documents	Manage Entries	Memory Card	

Handset Functions

Basic Operations

Handset Power On/Off

Power On

ি (Long)

If Japanese appears first time 923SH powers on, press
 three times, choose はい and press
 .
 In Standby, press
 .
 choose しいえ and press
 .
 In Main Menu, change interface to English (below).

Power Off

ন্ত্র (Long)

Network Settings

Retrieve Network Information to use Network-related services; the first time you press ⊠, ■ or ☞, a prompt appears. ☑, ■ or ☞ *★ latu* ★ ■

English Interface

■◆ 設定 ◆■◆ Language ◆■◆ English ◆■

My Phone Number

■ → D 0

Setting Clock

Settings >
 Date & Time >
 Set Date/Time >
 Enter date and time (24-hour format) >

Calling

Voice Call

Enter number ▶ 💽 • ⓒ ➡ Call ends

Redialing

■ A record

Answer Phone

Activating

•To cancel, (Long) ■Playing Messages

•To stop, CLEAR (BACK COS)

Text Entry

Switching Entry Modes

In text entry windows, ∰ → A mode → ■ → Enter text

ಹ್ಟ	Kanji (hiragana)
ア	Double-byte katakana
J	Single-byte katakana
A/a	Double-byte alphanumerics
_A/_a	Single-byte alphanumerics
1	Single-byte number
区	Character Code

Example: Entering no

In text entry windows, ((□) → *Abc* → (□) → (□ → (□ 6 8) = 6 8) → (□) → (□ 6 8) = 6 8) → (□) →

Messaging

SMS/S! Mail

SMS Exchange up to 160 alphanumerics with SoftBank handsets.

S! Mail

Exchange up to 30,000 characters with e-mail compatible SoftBank handsets or other devices; attach media files, etc.

Customizing Address

Change alphanumerics before @ of the default handset mail address. Customizing handset mail address helps reduce spam. ▷ ◆ Settings ◆ ● ◆ Address Settings ◆ ● ◆ English ◆ ● ◆ Onscreen instructions

Phone Book

Menu List

Phone Book Entry Items

Phone Number Enter up to five numbers on handset (32 digits each).

■ Mail Address Enter up to five addresses on handset (128 single-byte alphanumerics each).

Saving to Phone Book

Phone Add New Entry
Last Name: Add New Entry
First Name: Add Enter Add
First Name: Add Enter Add
Phone Number: Add Enter Number
An icon Add Enter Add Enter
Address: A Enter Address An icon Address

Editing Entries

P→ An entry > P→ Edit > ■→
An item > ■→ Edit > ■> Y

Dialing via Phone Book

Inter reading ⇒ A name ⇒ ■ ⇒
A phone number ⇒

Voicemail

Activating

Settings > Call/Video Call
 Voicemail/Divert > Voicemail
 Activate > Always or No
 Answer > Ring time (for No Answer)

Playing Messages

Phone < </p>

Yahoo! Keitai

Accessing Yahoo! Keitai

✓→ メニューリスト → ■→ English
→ ■→ Highlight a menu item → ■

Using PC Site Browser

■ Yahoo! Keitai > ■ > PC Site
 Browser > ■ > Enter URL > ■ > URL
 > ■ > Highlight a menu item > ■

Media Player

Playing Music

Media Player All Music All Music

Adding Playlists

Media Player
Music
Music
Add New
Playlist
Media Player
Music
Add New
Playlist
Music
Music

Using Playlists

Media Player A Music A Music A Music A Music A Music A Playlist A Playlist A file A Music A file A Music A

Managing Files

Opening Files

■ → *Data Folder* → ■ → A folder → ■ → A file → ■

• ⓒ ➡ Call ends

Video Call

Enter number ⇒ ि (Long) • ⓒ → Call ends

International Call

International Call Service may require prior application; get information or apply online: http://mb.softbank.jp/mb/en/global_service/ 923SH is Global Roaming eligible.

Enter number
Int'l Call
A country

• 🐨 ➡ Call ends

Answering a Call

When a call arrives, 🗈

• 🐨 ➡ Call ends

Sending Messages

Create Message (S! Mail) or Create
New SMS → ■ → Recipient field → ■ →
Enter → ■ → Enter subject (S! Mail) → ■
→ ≡ (Text) → ■ → Enter → ■ → Ø to
attach files (S! Mail) → ■ → Ø

Receiving Messages

Information window opens for new mail. • to open message list. Follow the voice guidance

Mobile Camera

Capturing Still Images

■ → *Camera* → ■ → Frame image on Display → ■ → ■

Recording Video

■ → *Camera* → ■ → ☑ → Frame image on Display → ■ → ■ → ■

Format Memory Card

Settings >
 Connectivity >
 Memory Card >
 Format Card
 Yes >
 Handset Code >
 Yes >

Software Update

Precaution

Before updating software, end all active functions/applications.

Updating Software

Settings > I > Software Update
 Software Update > I

SoftBank 923SH First Step Guide