

# First Step Guide

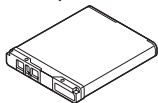
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See Online User Guide for "Safety Precautions."

# Before Using Handset

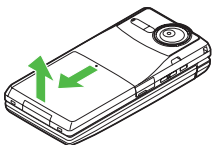
## Accessory

Battery (SHBCD1)



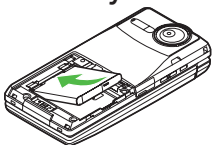
## Battery Installation

### 1 Remove cover

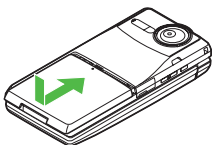


• Press and slide as shown.

### 2 Insert battery

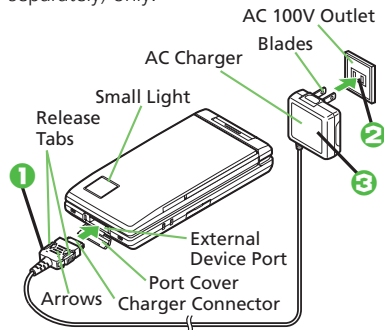


### 3 Close cover



## Charging

Use specified AC Charger ZTDAA1 (sold separately) only.



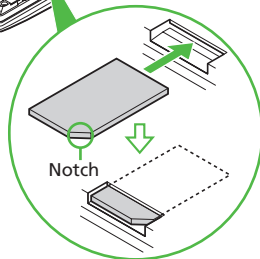
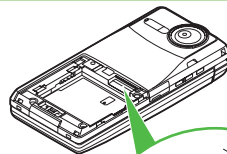
### 1 Open Port Cover to connect AC Charger

### 2 Plug AC Charger into AC outlet

- Small Light illuminates red while charging.
- Small Light goes out when battery is full.

### 3 After charging, unplug AC Charger, then disconnect handset

## USIM Card Installation



### 1 Slide in USIM Card with IC chip facing down

### 2 Insert battery (P.ii)

- First power off handset and remove battery.
- Do not force USIM Card into/out of handset.
- USIM Card must be inserted to use handset.

## USIM PINs

### ■ PIN

4-digit code; activate PIN Entry to restrict usage.

### ■ PIN2

Required to clear Call Costs and to set Max Cost.

PIN and PIN2, **9999** by default, are changeable.

### ■ PIN Lock & Cancellation (PUK Code\*)

Entering incorrect PIN or PIN2 three consecutive times locks USIM Card, disabling handset. Enter PUK Code to unlock. For details, contact SoftBank Customer Center, General Information.

\*USIM Personal Unblocking Key (PUK Code) unblocks a USIM Card blocked after the wrong PIN has been entered three consecutive times. Each USIM Card has a unique PUK Code. Do not disclose it to unauthorized persons.

## Before Using Handset

### Manner Mode

#### ■ Minding Mobile Manners

Please use handset responsibly. Inappropriate handset use can be both dangerous and bothersome. Please take care not to disturb others when using handset. Adjust handset use according to your surroundings.

#### Activating/Canceling Manner Mode

- (Long)

### Security Codes

#### ■ Handset Code

**9999** by default; use or change some functions.

#### ■ Center Access Code

4-digit code selected at contract; access Optional Services via landlines or change contract details.

#### ■ Network Password

4-digit code selected at contract; restrict incoming/outgoing calls (Call Barring).

- Message appears for incorrect code entries; retry.
- If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. To resolve, Network Password and Center Access Code must be changed. For details, contact SoftBank Customer Center, General Information.

### Specifications

Weight*	140 g
Continuous Talk Time*	250 minutes (3G) 230 minutes (GSM)
Continuous Standby Time* (closed position)	350 hours (3G) 320 hours (GSM)
Charging Time* (power off)	AC Charger: 140 minutes In-Car Charger: 140 minutes
Dimensions* (W x H x D)	50 x 18 x 109 mm (closed position, without protruding parts)
Maximum Output	0.25 W (3G) 2.0 W (GSM)

• Values calculated with battery installed.

\*Approximate value

### Display Indicators & Key Assignments

	Signal strength		Manner mode active
	Packet transmission available (3G)		Battery strength
	Packet transmission available (GSM)		New Voicemail
	Unread mail		Alarm set
	Memory Card in use		

The diagram shows a handset with various keys and display areas highlighted in green. Lines connect these elements to descriptive boxes. The handset is shown in a vertical orientation with the screen at the top and the keypad at the bottom. The keypad includes a numeric keypad, a center key, and several function keys. The screen displays a menu with various icons and text.

#### Multi Selector

Select menu items, move cursor, or scroll pages, etc. Multi Selector operations are indicated in this guide as shown below:

- : Press the center
- ◀: Press the left side
- ▶: Press the right side
- ⬇: Press the bottom

	Open Yahoo! Keitai Main Menu or execute Softkey functions
	Activate TV or switch entry mode
	Turn handset power on/off

#### Side Keys

Side Key operations are indicated in this guide as shown below:

- ⬇ (Long): Long Press
- ▶▶: Press ◀ or ▶

	Open Messaging menu or execute Softkey functions
	Open Shortcuts menu. In text entry windows, toggle upper/lower case
	Delete entries, escape/return to previous window
	Initiate/answer calls
	Enter numbers/characters
	Open Dictionary
	Select handset mode

## Before Using Handset

### Menu List

<b>Messaging</b>	<b>Camera</b>	<b>Doc./Rec.</b>	S! Circle Talk	Locks
Received Msg.	Photo Camera	Dictionary	Near chat	Software Update
Create Message	Video Camera	Search	Blog Tool	Master Reset
Retrieve New Msg.	Scan Barcode	Document Viewer	<b>Phone</b>	<b>Connectivity</b>
Drafts	Scan Card	Notepad	Phone Book	Bluetooth
Templates	Scan Text	Scratch Pad	Add New Entry	Infrared
Sent Messages	Review	ASCII Art	Information	IC Transmission
Unsent Messages	Camera Settings	Voice Recorder	Call Log	USB Mode
Chat Folder	Video Settings	Barcode/Scan	Play Messages	USB Charge
Server Mail Box	Set Camera Key	Phone Help	Call Voicemail	Memory Card
Create New SMS	<b>Entertainment</b>	<b>Data Folder</b>	Category Control	Backup/Restore
Settings	Mobile Widget	Pictures	My Details	<b>Call</b>
Memory Status	S! Quick News	DCIM	Speed Dial/Mail	Call Time & Cost
<b>Yahoo! Keitai</b>	S! Information Channel/Weather	Ring Songs•Tones	Mail Groups	Answer Phone
Yahoo! Keitai	BookSurfing	S! Appli	S! Addressbook Backup	Voicemail/Divert
Bookmarks	e-Book Viewer	Widget	Ph.Book Settings	Video Call
Saved Pages	<b>Tools</b>	Music	Call Log Settings	Show My Number
Enter URL	<b>PIM/Life</b>	Videos	Manage Entries	☎Missed Calls
History	Calendar	Lifestyle-Appli	<b>Settings</b>	Int'l Calling
PC Site Browser	Alarms	Books	<b>Phone</b>	Disp. Time/Cost
Browser Settings	Wakeup TV	Customized Screen	Mode Settings	Call Barring
<b>S! Appli</b>	Tasks	Status Templates	Display	Minute Minder
S! Appli Library	Calculator	Decoration Call	Customize	Decoration Call
Osaifu-Keitai	Expenses Memo	Flash@	Sounds & Alerts	Set Talk Mode
Notification History	Osaifu-Keitai	Other Documents	Date & Time	Set Voice Clear
Settings	Simulated Call	Memory Status	Set Key Light	Auto Answer
Information	<b>Clock/Gauge</b>	<b>Media Player</b>	言語選択 (Language)	Call Waiting
<b>TV</b>	Stopwatch	Music	User Dictionary	<b>Network</b>
Digital TV	Countdown Timer	Videos	Display Rotation	Select Network
TV Player	World Clock	Streaming	TOUCH CRUISER	Select Service
TV-Image Folder	Hour Minder	Settings	Set Key Shortcut	Offline Mode
TV Link	Pedometer	MTP Mode	Motion Control	Retrieve NW Info
TV Listing	Compass	<b>Communication</b>	Ringer Output	Network Info
Familink Remote	S! GPS Navi	S! Town	Earpiece Volume	External Device
Reservation List	Battery Meter	S! Loop	Change Menu	
Settings		S! Friend's Status	Double Number	

# Handset Functions

## Basic Operations

### Handset Power On/Off

#### ■ Power On

☎ (Long)

If Japanese appears first time 932SH powers on, press **■** three times, choose **はい** and press **■**. In Standby, press **■**, choose **はい** and press **■**. In Main Menu, change interface to English (below).

#### ■ Power Off

☎ (Long)

### English Interface

**■** → **設定** → **■** → **Language** → **■** → **English** → **■**

### Network Settings

Retrieve Network Information to use Network-related services; the first time you press **☎**, **■** or **☎**, a prompt appears.

**☎**, **■** or **☎** → **Yes** → **■**

### Setting Clock

**■** → **Settings** → **■** → **Date & Time** → **■** → **Set Date/Time** → **■** → Enter date and time (24-hour format) → **■**

### My Phone Number

**■** → **☎0**

## Calling

### Voice Call

Enter number → **☎**

- **☎** → Call ends

### Redialing

**☎** → A record → **☎**

- **☎** → Call ends

### Video Call

Enter number → **☎** → **Video Call** → **■**

- **☎** → Call ends



Incoming Image

Outgoing Image

Other Party's Number/Name

# Handset Functions

## International Call

Enter number → → *Int'l Call* →

A country → →

- → Call ends
- 932SH is Global Roaming eligible. For details, contact SoftBank Customer Center, General Information.

## Answering a Call

When a call arrives,

- → Call ends

## Answer Phone

### ■ Activating

(Long)

- To cancel, (Long)

### ■ Playing Messages

→ A record →

- To stop,

## Text Entry

### Switching Entry Modes

In text entry windows, → A mode →

→ Enter text

	Kanji (hiragana)
	Double-byte katakana
	Single-byte katakana
	Double-byte alphanumerics
	Single-byte alphanumerics
	Single-byte number
	Character Code

### Example: Entering no

In text entry windows, → *Abc* →

→ → → →

## Messaging

### SMS/S! Mail

#### ■ SMS

Exchange up to 160 alphanumerics with SoftBank handsets.

#### ■ S! Mail

Exchange up to 30,000 characters with e-mail compatible SoftBank handsets or other devices; attach media files, etc.

## Customizing Address

Change alphanumerics before @ of the default handset mail address. Customizing handset mail address helps reduce spam.

→ *Settings* → → *Address Settings* → → *English* → → Onscreen instructions

## Sending Messages

→ *Create Message* (S! Mail) or *Create New SMS* → → Enter recipient → Enter subject (S! Mail) → Attach files (S! Mail) → Enter text →

## Receiving Messages

Information window opens for new mail. to open message list.

## Phone Book

### Phone Book Entry Items

#### ■ Phone Number

Enter up to five numbers on handset (32 digits each).

#### ■ Mail Address

Enter up to five addresses on handset (128 single-byte alphanumerics each).

## Saving to Phone Book

→ *Phone* → → *Add New Entry* → → *Last Name:* → → Enter → → *First Name:* → → Enter → → *Add Phone Number:* → → Enter number → → An icon → → *Add Email Address:* → → Enter address → → An icon → →

## Editing Entries

→ An entry → → *Edit* → → An item → → Edit → →

## Dialing via Phone Book

→ Enter reading → A name → → A phone number →

## Voicemail

### Activating

→ *Settings* → → *Call* → *Voicemail/Divert* → → *Voicemail* → → *Activate* → → *Always* or *No Answer* → → Ring time (for *No Answer*) →

### Playing Messages

→ *Phone* → → *Call Voicemail* → → Follow the voice guidance

# Handset Functions

## Mobile Camera

### Capturing Still Images

Camera → Photo Camera →  
Frame image on Display

### Recording Video

Camera → Video Camera →  
Frame image on Display

## Digital TV

### Area Setup

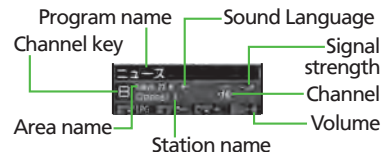
Follow these steps when activating TV for the first time.

Yes → A region →  
A prefecture → A locality

### Watching TV

A channel → to adjust volume  
• To end, Yes

### Panel Description



## Recording/Playing Programs

### Recording

A channel → (Long) to start →  
(Long) to end

### Playing

TV Player → A file →  
• To stop, (Long)

## Yahoo! Keitai

### Accessing Yahoo! Keitai

メニューリスト → English →  
Highlight a menu item

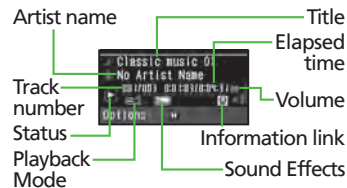
### Using PC Site Browser

Yahoo! Keitai → PC Site Browser →  
Enter URL → URL →  
Highlight a menu item

## Media Player

### Playing Music

Media Player → Music → My Music → Music or Ring Tones → All Music → A file



### Adding Playlists

Media Player → Music → My Music → Music or Ring Tones → Add New Playlist → Enter name

### Using Playlists

Media Player → Music → My Music → Music or Ring Tones → A Playlist → A file

## Managing Files

### Opening Files

Data Folder → A folder → A file

### Format Memory Card

Settings → Connectivity → Memory Card → Format Card → Yes → Handset Code → Yes

## Software Update

### Precaution

Before updating software, end all active functions/applications.

### Updating Software

Settings → Software Update → Software Update

# General Notes

## Electromagnetic Waves

For body-worn operation, this phone has been tested and meets RF exposure guidelines when used with accessories containing no metal, that position handset a minimum of 15 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

## CE Declaration of Conformity

# CE 0168

Hereby, Sharp Telecommunications of Europe Ltd, declares that 932SH is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the original declaration of conformity for each model can be found at the following Internet address: <http://www.sharp.co.jp/k-tai/>

## Battery - CAUTION

### Use specified battery or Charger only.

Non-specified equipment use may cause malfunctions, electric shock or fire due to battery leakage, overheating or bursting.

Do not dispose of an exhausted battery with ordinary refuse; always tape over battery terminals before disposal. Take battery to a SoftBank Shop, or follow the local disposal regulations.

Charge battery in ambient temperatures between 5°C and 35°C; outside this range, battery may leak/overheat and performance may deteriorate.

## Mobile Light

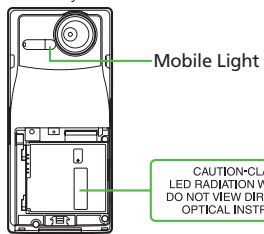
### Do not use Mobile Light near people's faces.

Eyesight may be temporarily affected leading to accidents.

#### CAUTION:

Use of controls, adjustments or performance of procedure other than those specified herein may result in hazardous radiation exposure. As the emission level from Mobile Light LED used in this product is harmful to the eyes, do not attempt to disassemble the cabinet. Servicing is limited to qualified servicing station only.

EN50825-1:1994 A1:2002 & A2:2001



## Mobile Light LED Properties

- Emission Duration: Continuous
- Wavelength  
White: 400 - 700 nm
- Maximum Emission Output  
White: 200  $\mu$ W (1.2 mW inside handset)

## European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide\*.

Highest SAR value:

Model	At the Ear**	On the Body
932SH	0.624 W/kg	0.343 W/kg

As SAR is measured utilizing the device's highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the Network. The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a handsfree device to keep the mobile phone away from the head and body.

\*Please see Electromagnetic Waves on P.xii for important notes regarding body-worn operation.

\*\*Measured in accordance with international guidelines for testing.

## FCC Notice

• This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

## FCC Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient/relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## General Notes

### ■ FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

Highest SAR value:

Model	FCC ID	At the Ear	On the Body
9325H	APYHRO00092	0.350 W/kg	0.528 W/kg

This device was tested for typical body-worn operations with the back of the handset kept 1.5 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5 cm separation distance between the user's body and the back of the handset. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file

with the FCC and can be found at <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> under the Display Grant section after searching on the corresponding FCC ID (see table on the left). Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Website at <http://www.phonefacts.net>.

## Customer Service

### SoftBank Customer Center

From a SoftBank handset, dial toll free at

**157 (General Information)**

**113 (Customer Assistance)**

### SoftBank Global Call Center

From outside Japan, dial

**+81-3-5351-3491 (International charges apply)**

Call this number immediately if handset/USIM Card is lost or stolen while outside Japan.

### ■ Call these numbers toll free from landlines.

Subscription Area	Service Center	Phone Number
Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	General Information	☎ 0088-240-157
	Customer Assistance	☎ 0088-240-113
Aichi, Gifu, Mie, Shizuoka	General Information	☎ 0088-241-157
	Customer Assistance	☎ 0088-241-113
Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	General Information	☎ 0088-242-157
	Customer Assistance	☎ 0088-242-113
Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	General Information	☎ 0088-250-157
	Customer Assistance	☎ 0088-250-113