



R. M. A. REQUEST FORM

Silverstone Technology GmbH
Brandstücken 43
22549 Hamburg
Germany
RMA Dept: rma@silverstonetek.de
Fax.: +49-40-675931-23

RMA # : _____
Date : _____
(For Silverstone use only)

Company name: _____

Contact: _____

Address: _____

E-Mail: _____

Fax: _____

Qty	Silverstone Mode #	Invoice Number	Invoice Date	Problem Found

Instruction:

- To expedite your RMA number processing, please email (rma@silverstonetek.de) or fax (+49-40-675931-23) his request back with a copy of the original invoice
- Please use the original box for shipping.
- Please clearly mark RMA # outside of the box and send the merchandise back to the above address.

RMA Policy:

- No RMA # will be issued without invoice number.
- A RMA # is good for 15 days from the date issued.
- Merchandise returned without a RMA # labeled clearly outside of the box is subject to refusal.
- NO cross shipment for RMA.
- For credit, merchandise must be unused and in original package.
- All returned merchandises are subject to a 20% restocking fee.
- Any physical damage on product is considered " out of warranty".

Customer's Signature: _____

Date: _____

GeschäftsführerInnen: Li-Chun Chang, Dana Linde
Amtsgericht Hamburg HRB 98516
UST.-ID (VAT): DE 232831111
Steuernummer: 57/835/42104

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SWIFT: COBADEFF

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Headquaters
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Chung-Ho City, Taipei Hsien,
Taiwan, R.O.C. 235

USA
20885 Currier Road
City of Industry, CA 91789, U.S.A.