

R.MA.REQUEST FORM

SILVERSTONETEK.COM

13626 Monte Vista Ave. Unit #A
Chino, CA 91710, USA

TEL: (909) 465-9596

FAX: (909) 465-9569

USARMA@SILVERSTONETEK.COM

REPAIR

EXCHANGE

CREDIT

(Please mark the small box)

RMA #:

ISSUE DATE:

(FOR: SILVERSTONETEK.COM. USE ONLY)

Customer Name:

Address:

E-mail:

Phone:

Fax:

Purchase Inv:

Store:

| QTY | ITEM MODEL: | INVOICE: | INVOICE DATE: | PROBLEM FOUND |
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1. To expedite your RMA number, please Fax this request back with a copy of The original invoice to (909) 465-9569
2. Once you obtain the RMA number, Please use the original package to Prevent shipping damage.
3. Please Clearly mark RMA number Outside of the box and send the Merchandise back to address above.

Signature :

Comp Date:

Tracking :

RMA POLICY

1. A RMA number is good for 15 day from The date issued.
2. Merchandise returned without a RMA Number labeled clearly outside of the box is subject to refusal.
3. No RMA number will be issued without Invoice numbers.
4. No CROSS SHIPMENT FOR RMA.
5. Any physical damage on the product is Considered "out of warranty".
6. All non-labels must be removing, else Subject to service change or refusal.
7. All return merchandise are subject to 20% Restocking charge.