

Life Alert® 911 Emergency Phone Quick Start Instructions

IMPORTANT NOTE: 911 phone ONLY operates within GSM cellular service coverage areas.

Environmental Use Conditions

Ambient Temperature: -20°C/-4°F to 60°C/140°F

Relative Humidity: 0% - 95%

Atmospheric Pressure: 86 - 106Kpa

Working Frequency: GSM 850/1900

Quick Battery Installation or Replacement

1. Open the battery compartment cover on the back of the phone by removing small Phillips screw and gently pulling back retention tab and remove the battery cover.
2. Insert three (3) non-rechargeable **AAA** size batteries into the battery compartment. Be sure to place them in the correct orientation (+ and -) to insure the polarity of the batteries matches the battery drawings inside the battery compartment.
3. Carefully replace the battery compartment cover.
4. Gently screw the Phillips retention screw into the back cover.
5. Press the battery check button for three (3) seconds to test batteries.

Life Alert® 911 Phone Buttons and Jacks



- 1. 911 Emergency Button:** Press this key for three (3) seconds to turn on the 911 phone and automatically dial “911” . In addition, this key can also be used to dial the “1” key during a call when doing so is necessary to get through a menu in order to reach a live 911 operator.
- 2. End Button:** Press this button for three (3) seconds to disconnect and turn off the phone at anytime during or at the end of a call.
- 3. Battery Check Button:** Press this button for three (3) seconds to turn the phone on and to display the battery percentage. It will display the battery percentage for ten (10) seconds before turning the 911 phone back off.
- 4. Volume Decrease (–) Button:** Press this button during the 911 call to decrease the speaker volume. This button only functions DURING a 911 call.
- 5. Volume Increase (+) Button:** Press this button during the 911 call to increase the speaker volume. This button only functions DURING a 911 call.
- 6. The Firmware Upgrade Interface Jack:** DO NOT use this mini-usb jack for charging or powering the 911 phone. This jack is only for factory use.
- 7. Headphone Jack:** This jack may be used for headsets as may be required by the hearing impaired.

Quick Start User Instructions

Dialing “911”

Press the 【911】 button (1) for three (3) seconds to turn on and dial the “911” operator. This will be accompanied by a vibration indicating the phone is on and preparing to dial 911. Once connected to the GSM cellular network, the voice prompt “calling 911” will enunciate and the 911 phone will automatically attempt to connect to the “911” .

If the initial 911 call fails, the 911 phone will automatically redial 911 up to a maximum of 10 times. The redial attempts will be accompanied with the corresponding voice prompts and status on the LCD screen. After 10 failed attempts, the user must press the “911” button again for three (3) seconds to restart the 911 dialing process.

During the 911 Call:

1. The user can press 【VOL+】 button (5) and 【VOL-】 (4) button to adjust the speaker volume. The speaker volume can ONLY be adjusted during a 911 call. It does not affect the voice prompt volume.
2. Use 【911】 button (1) to simulate a press of the number 【1】 key to negotiate a menu.
3. Press 【End】 button (2) for three (3) seconds to end the present call and turn off the 911 phone.

Ending the 911 Call

To end the 911 call, press 【End】 button (2) for three (3) seconds to end the 911 call and shutdown the phone. Please note, that while checking the remaining battery power, the 【End】 button will be not be active.

Checking the Battery Level

Press 【Check Battery】 button (3) to display the present remaining battery percentage. After 10 seconds, the 911 phone will automatically turn off. Display shows as the following example:



Note: If the remaining battery power is below 40%, please replace them immediately with three (3) high quality non-rechargeable AAA batteries.

Safety Precautions

Sensitive Electronic Equipment

When near high precision electronic equipment, please turn off the phone. Otherwise, failure to do so may cause nearby electronic equipment malfunctions. The following equipment may be affected by the use of cellular telephones, including but not limited to: hearing aids, pacemakers, fire alarms, automatic gates and other automatic control equipment. Users who use auxiliary medical equipment should contact the equipment provider and confirm the effect of cellular telephones on the equipment.

Medical Facilities

Please note the following in medical facilities:

- Please do not use the 911 phone in the emergency room, operating room, intensive care unit (ICU) or coronary care unit (CCU).
- Please do not use the phone when in the vicinity of medical equipment. Also, please do not use the 911 phone in medical places where the use of cellular phones is prohibited.
- Please note the ringer, volume level and vibration setting, so as not to disturb patients with heart disease or other environmentally sensitive medical conditions.

Combustion and Explosive Warnings

In flammable and explosive areas, please do not use the phone to avoid causing an explosion or fire. Flammable and explosive area examples, but not limited to, the following:

- Gas stations
- Other fueling areas (such as propane gas filling stations)

FCC Statement

RF Exposure Information:

The SAR limit of USA(FCC) is 1.6W/kg averaged over one gram of tissue. This 911 phone device (Containing module with FCC ID: UDV-1005242010007) has been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.838 W/kg.

Tests for SAR are conducted using standard operating positions specified by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operation can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed

in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among device models, depending upon available accessories and FCC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement for safe exposure.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory that contains no metal. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Please keep 1.5cm between the mobile phone **and the body for body-worn operation.**

NOTE:

This device was tested to comply with FCC rules based on the pre-approved module (FCC ID: UDV-1005242010007) that was installed in the unit. The original FCC ID is labeled on the GSM Module.

This product's IMEI label was placed in the battery compartment. It can be accessed by removing the battery cover and removing the batteries.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.