



Pure 700 CIC, Pure 500 CIC

User Guide

SIEMENS

Dear customer,

Congratulations! You have selected a hearing instrument from Siemens. This hearing instrument was individually manufactured according to the shape of your ears and is fitted specially to your personal hearing profile.

These instructions, together with guidance from your Hearing Care Professional, will help you understand how your new hearing instrument works.

If you have any further questions, please contact your Hearing Care Professional.

2

Contents

3	Your Pure CIC hearing instrument	6
4	Intended use	7
5	General notes on safety	8
6	Handling batteries	9
	- Low battery indicator	9
	- Inserting the battery	10
	- Removing the battery	11
7	Inserting hearing instruments	12
8	Removing hearing instruments	13
9	Turning your hearing instrument on and off	14
	- Using the battery compartment	14
	- Using the program button (optional)	14
	- Power-on delay	15
10	Changing the hearing program	16
	- How to select programs	16
	- Using the program button (optional)	16
	- Using the remote control (optional)	17
11	e2e wireless 2.0 (optional)	18
12	Maintenance and care	19

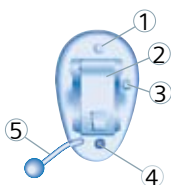
13	Accessories	21
	- Remote control	21
	- Tek wireless enhancement	22
14	Troubleshooting tips	24
15	Technical information	26
16	Your hearing instrument configuration	28
17	Disposal information	29

3

Your Pure CIC hearing instrument

Pure 700 CIC / Pure 500 CIC

(battery type: 10)



Feature

- ① Vent
- ② Battery compartment
- ③ Program button (optional)
- ④ Microphone
- ⑤ Removal cord (optional)

Your hearing Instrument is individually manufactured according to the shape of your ear canals.

Each hearing instrument can be identified by the serial number located on the outside of the instrument.




- If the number is written in red, the hearing instrument is for the right ear.
- If the number is written in blue, the hearing instrument is for the left ear.

Hearing instruments are intended to improve the hearing of hearing impaired persons. Diagnosis and prescription of a hearing instrument must be performed by hearing health specialists, e.g. ENT doctors, audiologists or acousticians.

Read and follow the instructions of this user guide to avoid injuries or damage to the hearing instrument.

Symbols:

Be aware of information marked with the warning symbol **WARNING**, **CAUTION** or **NOTICE**!

	WARNING points out a situation that could lead to serious injuries, CAUTION indicates a situation that could lead to minor and moderate injuries.
NOTICE	NOTICE indicates possible property damage.
	Advice and tips on how to handle your hearing instrument better.
	Instruction. Indicates that something has to be done.

NOTICE

Your hearing instrument is sensitive to extreme heat, high humidity, strong magnetic fields ($>0.1\text{T}$), X-rays and mechanical stress.

- ▶ Do not expose your hearing instrument to extreme temperature or high humidity. Do not leave it in direct sunlight. Do not wear it in the shower or when you apply make-up, perfume or aftershave, hairspray or suntan lotion.
- ▶ Do not wear your hearing instrument when you are exposed to short-waves, a strong magnetic field, a high frequency field or X-rays.



In some countries restrictions for the usage of wireless equipment exists.

- ▶ Refer to local authorities for further information.

NOTICE for batteries

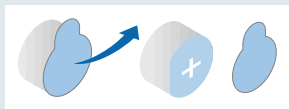
- ▶ Turn your hearing instrument off when not in use to preserve the battery.
- ▶ Leaking batteries damage the instrument. Remove batteries when the instrument is not in use for a prolonged period of time.

**WARNING**

Risk in explosive environments, e.g. mining areas!

- ▶ Don't use your hearing instruments (and remote control) in areas where there is a danger of explosions.

- i** ▶ Remove the tab on your battery only when you are ready to use it.
- ▶ The positive (+) side of the battery is always the smooth side.
- ▶ Always keep spare batteries with you.

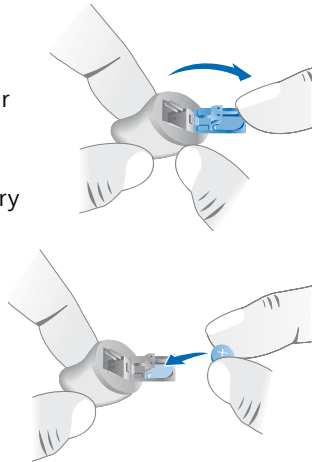


Low battery indicator

Your Hearing Care Professional can program your hearing instrument to inform you when the battery is nearly empty. If you hear an intermittent series of beeps or experience low amplification power, replace the battery.

Inserting the battery

- ▶ Open the battery compartment completely using your fingernail as shown in the illustration.
- ▶ Insert the proper size battery so that the "+" symbol on the battery aligns with the "+" marked on the battery compartment.
- ▶ Close the battery compartment by gently pressing the bottom of the door upward with your finger tip.
- ▶ Do not force the door shut. If it does not close easily, check to see if the battery was inserted properly. When the battery door is completely closed, your hearing instrument is ready for use.



Removing the battery

- ▶ Open the battery compartment completely.
- ▶ Lightly push the battery out with your finger or a pencil.

WARNING

Choking hazard posed by small parts.

- ▶ Keep hearing instruments, batteries and accessories out of children's reach.
- ▶ If swallowed consult a physician or a hospital immediately.
- ▶ If infants, small children or mentally disabled persons need to wear hearing instruments ensure adequate supervision.



- ▶ Do not throw used batteries into household trash. Return them to your Hearing Care Professional for environmentally correct disposal.

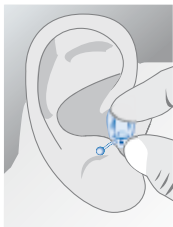
7

Inserting hearing instruments

- ▶ Hold the hearing instrument between your thumb and index finger and insert it into the ear canal.
- ▶ Gently work it into its proper position by slightly twisting until it is firmly seated.
- ▶ Lightly press inward for a secure and comfortable fit.

You may find it helpful to pull your ear slightly upward or to the back. Once inserted, you should be able to feel if the hearing instrument is correctly positioned.





- ▶ Push lightly on the back of your ear to help loosen the hearing instrument or pull gently on your ear.

Then your hearing instrument can be removed by using the small removal cord.

NOTICE

- ▶ Never pull on the battery compartment door to remove the hearing instrument, as this could cause damage to your hearing instrument.

9

Turning your hearing instrument on and off

Using the battery compartment

Turn on:

- ▶ Insert the battery and close the compartment door completely. Your Pure CIC hearing instrument turns on automatically.

Turn off:

- ▶ Open the compartment completely.

Using the program button (optional)

Your Hearing Care Professional can program your hearing instrument to be turned on and off using the program button.

Turn on:

- ▶ Press and hold the program button for approximately 2 seconds.


Turn off:

- ▶ Press and hold the program button for approximately 2 seconds.

If you turn your hearing instrument off this way you must wait approximately 10 seconds before you can turn it on.

Power-on delay

Your hearing instrument is equipped with a "power-on delay" feature which can be activated by your Hearing Care Professional. This allows you to turn the hearing instrument on with an automatic delay of 6, 12 or 18 seconds, so that you may insert the hearing instrument into your ear without experiencing unpleasant feedback (whistling).

-  You can also use the remote control to turn your hearing instrument on and off.



How to select programs

Your Pure CIC hearing instrument offers up to 5 hearing programs for specific listening environments.

Using the program button (optional)

- ▶ Select a program using the program button.

Each time you press the program button, your hearing instrument switches to the next program, confirming each change with an acoustic signal.

Example

- ▶ Turn your hearing instrument on.
It is automatically in program 1. You want to change to program 2.
- ▶ Press the program button once.
You hear an acoustic signal. You are now in program 2.

i Your Hearing Care Professional can activate or deactivate acoustic signals.

Using the remote control (optional)

I You can also use the remote control to change the hearing program if your Pure CIC hearing instruments are equipped with e2e wireless 2.0.

If you are wearing two hearing instruments, the hearing program will be changed on both instruments simultaneously if your Pure CIC hearing instruments are equipped with e2e wireless 2.0.

Your Hearing Care Professional can write down the personal program configuration of your hearing instrument on page 28.

Your Pure CIC hearing instrument is equipped with wireless technology.

Advantages of the wireless functionality

- Automatically adjusts both hearing instruments simultaneously to different listening situations.
- Allows use of accessories, e.g. Tek.
- Provides synchronization of the settings in the system. If you change the program on one hearing instrument, the other hearing instrument is automatically adjusted.

Your Hearing Care Professional can activate or deactivate the wireless functionality of your hearing instruments. For further information contact your Hearing Care Professional.

- i** The performance of wireless may be affected by electromagnetic interference – e.g. from a computer monitor or halogen lamp system controlled by a switching power supply.
- ▶ Move away from the source of interference if you experience difficulty.

Your hearing instrument is a highly sensitive system. Proper care and handling will ensure the best possible performance.

If soreness or skin irritation develops in the ear, discontinue wearing your hearing instrument, and bring it to your Hearing Care Professional. Minor fit adjustments and polishing can often correct this condition. If soreness persists, discontinue wearing the hearing instrument and see your physician.

If excessive earwax accumulates when wearing your hearing instrument, consult your Hearing Care Professional.



NOTICE

- ▶ Do not put the hearing instrument in water.


Your hearing instrument may be equipped with a sieve, recess or guard on the sound outlet to prevent earwax from entering the hearing instrument.

- ▶ Clean your hearing instrument daily with a soft and dry tissue to prevent damage to the hearing instrument and to avoid health problems.
- ▶ Place your hearing instrument in a "dry aid kit" with a special moisture-attracting capsule overnight.
- ▶ Occasionally bring your hearing instrument to your Hearing Care Professional to change the wax guard, clean the venting channel, microphone and sound outlets, and for general system maintenance.
- ▶ Ask your Hearing Care Professional for special care sets and further information on how to keep your hearing instrument in good condition.

Remote control

The wireless function of your Pure CIC hearing instrument allows you to use a remote control to change the program, volume or to turn your hearing instrument on and off.

For further information about the remote control, contact your Hearing Care Professional or refer to the remote control user guide.

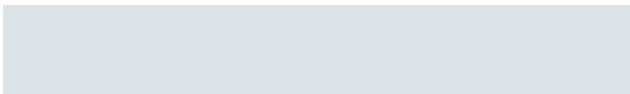
-  In the event your hearing instrument can be controlled by another person's remote control unit, return your remote control and hearing instrument to the Hearing Care Professional for adjustment.



Tek wireless enhancement

Your hearing instruments together with the Tek Connect remote control will allow you to connect your hearing instruments to the growing world of technology. Via a special Bluetooth connection it is possible to receive audio signals from your mobile, your television or your mp3-player.

For detailed information and instructions refer to the Tek user guide or ask your Hearing Care Professional.



14

Troubleshooting tips

Your Pure CIC hearing instrument is an extremely reliable device. Should a problem occur, it can usually be corrected quickly. Use these troubleshooting tips to resolve simple issues.

Problem	Cause
Sound is weak or no sound	Weak or dead battery Instrument not turned on Instrument clogged Volume too low
Instrument emits whistling sound	Improper seating in ear Clogged with wax or excessive wax in ears
Sound is distorted	Volume too high Weak battery Clogged with wax
Instrument emits signal tones	Battery compartment not completely closed Weak battery
Instrument does not work	Instrument is not turned on Battery compartment not completely closed Dead battery Battery polarity reversed Power-on delay is active

Possible Solution

<p>Insert new standard battery</p> <p>Close battery door completely or press and hold the program button for approximately 2 seconds</p> <p>Clean instrument</p> <p>Increase volume (only with optional remote control)</p>
<p>Try reinserting instrument until it fits securely</p> <p>Clean instrument or contact your Hearing Care Professional</p>
<p>Lower volume (only with optional remote control)</p> <p>Replace battery</p> <p>Exchange or have your wax guard changed</p>
<p>Gently close battery compartment completely</p> <p>Replace battery</p>
<p>Turn instrument on</p> <p>Gently close battery compartment completely</p> <p>Insert new standard battery</p> <p>Make sure battery is inserted correctly</p> <p>Wait 18 seconds and check again</p>

If you still encounter problems after trying these suggestions, consult your Hearing Care Professional.

Operating frequencies: $F_c=3.28$ MHz

This Class B digital apparatus complies with Canadian ICES-003.

Changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate the equipment.

Siemens Pure 500 CIC, Pure 700 CIC

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada.

Operation is subject to the following conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Siemens Pure 500 CIC WL, Pure 700 CIC WL

FCC ID; SGI-WL002ITE

IC: 267AB-WL002

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada.

Operation is subject to the following conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

16

Your hearing instrument configuration

Hearing instrument		
LEFT		RIGHT
CIC	Model	CIC
	Serial number	
10	Battery	10
<input type="checkbox"/> yes <input type="checkbox"/> no	Power on delay	<input type="checkbox"/> yes <input type="checkbox"/> no
<input type="checkbox"/> yes <input type="checkbox"/> no	Push button	<input type="checkbox"/> yes <input type="checkbox"/> no
<input type="checkbox"/> yes <input type="checkbox"/> no	e2e wireless 2.0	<input type="checkbox"/> yes <input type="checkbox"/> no
Signal tones		
<input type="checkbox"/> on <input type="checkbox"/> off	Low battery warning	<input type="checkbox"/> on <input type="checkbox"/> off
<input type="checkbox"/> on <input type="checkbox"/> off	Volume control limit	<input type="checkbox"/> on <input type="checkbox"/> off
<input type="checkbox"/> on <input type="checkbox"/> off	Volume control change	<input type="checkbox"/> on <input type="checkbox"/> off
Hearing program	Description of the hearing program	
1		
2		
3		
4		
5		
Remote control		
Serial number		

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."



Amended by "Directive 2003/108/EC" (WEEE).

i NOTE

Recycle your hearing instruments and batteries according to national regulations.

For disposal within the EU please send devices to the following address:

United Kingdom	Malta	Ireland
Siemens Hearing Instruments Newton Road Crawley RH109TT	Charles de Giorgio LTD 39-40 South Street Valetta CMR 01 P.O. Box 374	Howth Junction Business Center Kilbarrack 5 Dublin

www.hearing-siemens.com

With the CE marking Siemens confirms compliance with the European Directive 93/42/EEC concerning medical devices.



© Siemens AG, 03.2008 · ANR
Document No. A91SAT-00356-99T1-7600
Order/Item No. 102 97 495
Printed in Germany

Siemens Audiologische Technik GmbH
Gebbertstrasse 125
91058 Erlangen
Germany
Phone +49 9131 308 0

www.siemens.com/hearing