

Connexx  
Accessories



# Smart Connect™

**User Guide**

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## Before you start

Smart Connect is a remote control and audio streaming device in one device. It connects many **Bluetooth®\*** wireless technology enabled devices, standard audio devices and FM receivers with your hearing instruments.



### CAUTION

Read this user guide thoroughly and completely and follow the safety information in this document to avoid damage or injury.

### Included in delivery

Check the package contents.

- Smart Connect with neckloop:



- USB cable for charging:



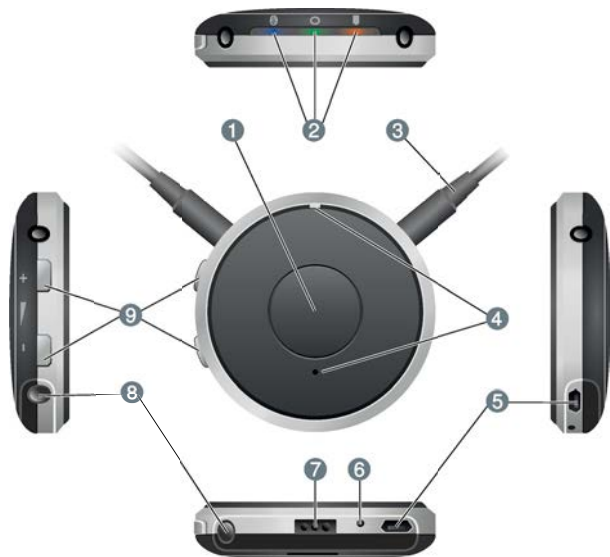
- Power supply with different adapters (depending on your country)




\* The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by Sivantos GmbH is under licenses. Other trademarks and trade names are those of their respective owners.

## **Compatible hearing instruments**

Smart Connect works with our specific wireless hearing instruments. Your Hearing Care Professional will advise you on the compatible models.

## Components



- 
- ① Multi-function button 
  - ② LED status indicator (orange, green, blue)
  - ③ Neckloop (is also the antenna)
  - ④ Microphone openings
  - ⑤ USB port for charging
  - ⑥ Reset button
  - ⑦ Port for FM receiver
  - ⑧ Port for audio devices (standard 3.5 mm audio jack)
  - ⑨ Volume buttons  
-

# Getting started

Follow the instructions in this chapter to make Smart Connect ready for operation.

## Charging



### NOTICE

Please make sure that the power plug is easily accessible to remove it from power supply if necessary.

### Battery status while charging



steady orange light

➔ Charging.




steady green light

➔ Charging is completed.




The orange LED indicates the battery status:

#### Battery status

-  orange LED off  
➔ Battery is sufficiently charged.

---

-  flashing fast for 5 seconds when a button is pressed  
➔ Battery is low.

Further information:

- Only use the USB cable and power adapter that came with the device.  
Select the adapter that is used in your country.
- When charging via computer:
  - Smart Connect switches off automatically.
  - Your computer must be turned on and not in sleep or standby mode. Otherwise, the battery may drain instead of charge.
- Typically, fully charging takes 2 hours.
- A special tool is needed to replace the rechargeable battery. Contact your Hearing Care Professional if the battery has to be replaced.



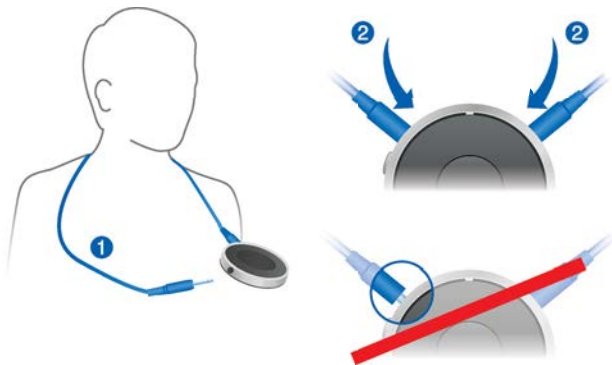
#### **NOTICE**

Do not open the housing. This might damage the device.

## Wearing Smart Connect properly

In order to function correctly, you must wear Smart Connect with the neckloop around your neck. The neckloop is also the antenna.

- ▶ Unplug one neckloop plug and place the neckloop loosely around your neck ①.
- ▶ Insert both neckloop plugs all the way ②.





## Pairing hearing instruments with Smart Connect


Your hearing instruments have to be paired once with Smart Connect. After that, the connection is automatically established when your hearing instruments and Smart Connect are turned on.


Preconditions:

- Both hearing instruments are turned off (the battery compartments are open) and within operating distance.
- Smart Connect is turned off.
- Neckloop is plugged into both sides, and Smart Connect is worn around the neck.

Pairing:

- ▶ Press  until the green LED turns on . This takes approximately 2 seconds.

Smart Connect searches for hearing instruments nearby .

- ▶ Turn on the hearing instruments while the green LED is flashing : Close the battery compartment.

If you are wearing two hearing instruments, both instruments must be turned on.

Pairing may take several seconds. The green LED indicates the pairing status:

#### Pairing status for hearing instruments



flashing, then on for 5 seconds, then off

▶ Pairing is finished. An acoustic signal is played. You can now use Smart Connect.

---





flashing for 10 minutes, then off

▶ Hearing instruments could not be paired. Refer to section "Troubleshooting".

---






When pairing is finished, Smart Connect is ready...

- ... for remote control functions. Refer to section "Remote control functions".
- ... for pairing Bluetooth devices as long as the blue LED is flashing . Refer to section "Pairing Bluetooth devices".

If you want to pair Bluetooth devices not now but later on, press .

## Remote control functions

Smart Connect is a remote control for your hearing instruments. The following functions are available:

Function	Description
Volume	 or  Press shortly to adjust step by step. Press and hold until desired volume is reached.
Hearing program	 short press ➤ Switches to the next hearing program. This function is not available during audio streaming.
Turn on/off (standby)	 and  long press (2 seconds) ➤ Turns your hearing instruments on or off.

Further information:



- If you are wearing two hearing instruments, both instruments are adjusted at the same time.
- After turning the hearing instruments on with Smart Connect, the previously used volume and hearing program are set.



You can quickly turn the hearing instruments back on by pressing the multi-function button shortly.

## Turning Smart Connect on/off

Turning on:

- ▶ Press  until the green LED turns on . This takes approximately 2 seconds.

Turning off:

- ▶ Press  until the green LED fades off .

### Status indication



on for 2 seconds

▶ Smart Connect is powering up.



flashing

▶ Establishing connection to hearing instruments.

If the connection can be established immediately, this status indication is skipped.



on for 5 seconds

▶ Hearing instruments are connected.



flashing fast for 10 seconds

▶ Battery is too low to turn on Smart Connect.





fades off

▶ Smart Connect turns off.

Further information:

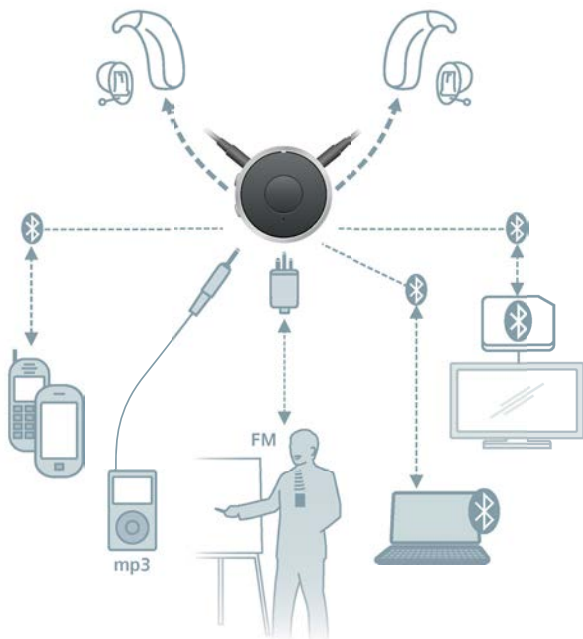
- The hearing instruments are **not** automatically turned on or off when Smart Connect is turned on or off.
- After turning on, Smart Connect searches for 10 minutes for hearing instruments. If no hearing instruments can be detected during that time, Smart Connect switches off automatically.

In this case: Ensure that the hearing instruments are turned on and try again.

- To check if Smart Connect is turned on, press  or . If the green LED lights up, Smart Connect is turned on.

## Audio streaming

Connect the audio device with Smart Connect - with wire or wirelessly. Smart Connect wirelessly transmits (streams) the audio signal to your hearing instruments.



The audio signal is played through your hearing instruments. You do not need loudspeakers or headphones.



## Supported devices

You can connect the following devices:



Bluetooth phones (up to two)



Bluetooth audio devices, such as tablet PC, stereo, ...



Standard line-in devices  
(audio devices with 3.5 mm audio jack)




Our transmitters (up to two)  
Enable wireless audio streaming for devices that do not support Bluetooth.



FM receiver  
Enables you to use FM systems even if your hearing instruments do not have an audio input.

---

Whenever audio streaming is active - independent of the connected audio source - the blue LED lights up .

The setup depends on the device type:

- Standard line-in devices and FM receivers must only be plugged in.
- Bluetooth phones and Bluetooth audio devices must be paired once before audio streaming is possible. Refer to section "Pairing Bluetooth devices".
- Our transmitters must also be paired once, but the procedure is slightly different. Refer to section "Pairing our transmitters".

Further information:

- FM receivers: The same signal is transmitted to both hearing instruments (mono sound).
- Transmitters: You can also use third-party transmitters. Smart Connect treats them like other Bluetooth devices.

We recommend to use our transmitters.

## Pairing Bluetooth devices

Every Bluetooth device has to be paired once with Smart Connect. After that, the connection is automatically established when Smart Connect is turned on and the Bluetooth device is within operating distance.

Bluetooth devices are, for example, Bluetooth phones, TV, tablets or third-party transmitters.






The procedure for pairing and using our transmitters is slightly different. Refer to section "Pairing our transmitters".

Preconditions:

- Bluetooth device is turned on.
- Smart Connect is turned on.
- Neckloop is plugged into both sides, and Smart Connect is worn around the neck.

Pairing standard Bluetooth devices:

- ▶ Press  and  simultaneously until the blue LED flashes . This takes approximately 5 seconds. Smart Connect searches for devices nearby.
- ▶ Set up your Bluetooth device to search for other Bluetooth devices. Refer to the device's manual.
- ▶ On the Bluetooth device, select "Smart Connect" from the list of detected devices.
- ▶ If requested, enter the PIN "0000".

Pairing may take several seconds. The blue LED indicates the pairing status:

#### Pairing status for standard Bluetooth devices



flashing, then on for 5 seconds, then off

▶ Pairing has been completed successfully.

You can now use the Bluetooth device.




flashing, then off

▶ Pairing was not successful. In this case, ensure that the Bluetooth device is within operating distance and try again.



Tips:

- You can also use the Smart Connect App for pairing.
- To cancel pairing, press  shortly. The blue LED goes off.





## Pairing our transmitters

Each transmitter has to be paired once with Smart Connect. You can use up to two of our transmitters.

Preconditions:

- Smart Connect is turned on.
- Neckloop is plugged into both sides, and Smart Connect is worn around the neck.
- Transmitter is within operating distance.

Pairing our transmitters:

- ▶ Turn on the transmitter.
- ▶ Press ,  and  simultaneously until the blue and green LEDs flash . This takes approximately 5 seconds.

Smart Connect searches for transmitters nearby.

Pairing may take several seconds. The blue LED indicates the pairing status:

#### Pairing status for our transmitters



flashing, then on

➤ Pairing has been completed successfully. Streaming starts automatically. You can now use the transmitter.

---



flashing, then off

➤ Pairing was not successful. In this case, ensure that the transmitter is within operating distance and try again.

---



You can also use the Smart Connect App for pairing.








Further information:

- If the transmitter is only temporarily (< 5 min) out of operating distance, the transmission of the audio signal is interrupted but automatically picked up again when the transmitter is back within operating distance.
- If a transmitter is already paired, you cannot pair it again.
- If you pair a third transmitter, the first paired transmitter is automatically unpaired.


## Audio streaming functions



For making phone calls, refer to chapter "Making phone calls".

Function	Explanation
Start streaming	<ul style="list-style-type: none"><li>■ For Bluetooth audio devices: Start audio playback on the audio device.</li><li>■ For standard line-in devices and FM receivers: Plug the device.</li><li>■ For our transmitters: Double-press .</li></ul>
Volume	 or  Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	 and  short press Press both buttons simultaneously to switch between the following input signals: <ul style="list-style-type: none"><li>■ Audio input and ambient sound</li><li>■ Audio input only</li></ul>
Stop streaming	 short press The blue LED goes off.
Toggle between transmitters	 double-press Only for our transmitters.



For standard line-in devices and FM receivers you can pause / play the audio stream by pressing  shortly.

When the audio stream is paused, the blue LED goes off.

### Several devices connected

If you connect more than one device to Smart Connect, the last device connected is played.

If you turn on Smart Connect while more than one device is connected, Smart Connect selects one of the signals, according to the following priorities:

- 
- 1 Phone calls

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  - 2 Bluetooth audio devices, for example the music player of a smartphone or a tablet PC (all but our transmitters)

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  - 3 FM receiver

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  - 4 Audio device (with standard 3.5 mm jack)

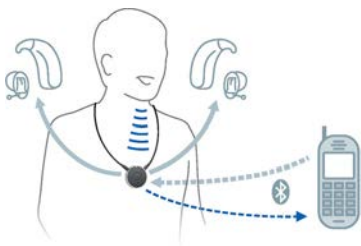
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  - 5 Our transmitters
-



## Making phone calls








You can use your hearing instruments' loudspeakers and the microphone of Smart Connect for phone calls when you are making a call.



Preconditions:

- The phone must support Bluetooth.
- The phone must be paired with Smart Connect (refer to section "Pairing Bluetooth devices").

## Phone call functions



Function	Description
Accept / end a call	 short press Alternative: Use your phone's accept/end function.
Reject a call	 long press (more than 2 seconds) Alternative: Use your phone's reject function.
Volume	 or  Press shortly to adjust step by step. Press and hold until desired volume is reached.
Sound mixer	 and  Press both buttons simultaneously to switch between the following input signals: <ul style="list-style-type: none"><li>■ caller's voice and ambient sound</li><li>■ only caller's voice</li></ul>
Hand call over	 double-press Hands the phone call from Smart Connect to the phone or from the phone to the Smart Connect.

## Further information:


### ■ Outgoing calls:

When you call someone, your hearing instruments automatically connect with the phone.

Some phones do not support this function. In this case:

- Stop or disconnect all other audio devices.
- Press  and  shortly to establish the connection manually.

### ■ Incoming calls:

- When someone calls you, your hearing instruments play a ring tone and the blue LED is flashing fast .

- When someone calls you, Smart Connect cannot be turned off.

### ■ Rejecting calls:

This function is not supported by all phones.

### ■ Using two phones:

- If both phones ring simultaneously, Smart Connect signals only the first call.

- While you are on the phone using the Smart Connect, incoming calls of the second phone cannot be signaled. You have to end the call on the first phone in order to answer the call on the second phone.

- Both phones have to be paired with the Smart Connect.

- Hand call over:

This function is helpful if you want to hand the phone to another person.

- It is not possible to put a call on hold via Smart Connect. Use your phone's functions to put a call on hold.
- During a phone call, the hearing instruments cannot be turned off (standby) and the hearing program cannot be changed.
- After pairing is completed, we recommend to turn off the phone's keypad tones.

# Maintenance and service

## Cleaning






### NOTICE

- ▶ Do not put your remote control in water!
  - ▶ Do not clean your remote control with alcohol or benzine.
- ▶ Clean the remote control and the neckloop as necessary with a dry or slightly damp soft cloth. Use only distilled water to dampen the cloth.
- ▶ Avoid any cleaning agents.




## Unpairing

You can unpair all devices except our transmitters.

- ▶ Press  and  simultaneously until the blue and orange LED start flashing . This takes approximately 10 seconds.

Smart Connect unpairs the hearing instruments and all Bluetooth devices except our transmitters.

Smart Connect searches for hearing instruments and Bluetooth devices nearby . Turn your hearing instruments off and on again to pair them with Smart Connect. In order to pair other devices, refer to "Pairing Bluetooth devices".



To unpair our transmitters, you have to use the Smart Connect App.

## Resetting

In case of a system crash or if Smart Connect does not respond when you press a button, you can reset the Smart Connect. The reset does not affect the pairing status. All paired devices remain paired.

- ▶ Use a long thin tool, for example, a wooden or plastic toothpick, and press the reset button.



## Further information

### Operating distance

- ▶ Smart Connect and hearing instruments: You must wear Smart Connect around the neck and you must wear your hearing instruments as usual.
- ▶ Smart Connect and wireless audio devices: The maximum distance is approximately 10 m or 32 ft.

### Configuration of hearing instruments

You can use Smart Connect right out of the box. You only have to pair your hearing instruments and the desired Bluetooth devices.

However, if you prefer a dedicated hearing program for listening to music (via your Bluetooth HiFi) or when using the FM receiver:

- ▶ Ask your Hearing Care Professional to configure a hearing program with the desired properties.

With dedicated hearing programs, you can enjoy the sound quality even more.

If your Hearing Care Professional sets up a new hearing program for your hearing instruments or changes the configuration of the hearing instruments, you have to do the following:

- ▶ Turn Smart Connect off and then on again.  
Read more in section "Turning Smart Connect on/off".
- ▶ Pair your hearing instruments once again.  
Read more in section "Pairing hearing instruments with Smart Connect".

The updated configuration of the hearing instruments is now known by Smart Connect.

## Accessories

- Transmitter set:  
Bluetooth transmitter for devices that do not support Bluetooth.
- Speech Connect set:  
Bluetooth transmitter plus lapel microphone that can be given to speakers/teachers for effective speech transmission to the user.

More accessories might be available in your country. Ask your Hearing Care Professional.



## Smart Connect App

With the Smart Connect App™ you conveniently operate your hearing instruments right from your Android\* smartphone, from your iPhone\*\*, or from your tablet.

You can control your hearing instruments and how they interact with all of your favorite electronic devices. Whether it is watching TV, listening to your favorite song, or talking to a friend on your mobile phone - control is right at your fingertips.

Prerequisites for using the app:

- You must have a Smart Connect. Wear it as usual and turn it on.
- Your smartphone or tablet must be within Bluetooth operating distance (about 10 m or 32 ft).

Prerequisites for download and installation:

- Your smartphone or tablet must have access to the Internet.
- You must have or create an account for the Google Play\* Store (Android smartphone or tablet) or for the App Store\*\* (iPhone or iPad).

\* Android and Google Play are trademarks of Google Inc.

\*\* iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

#### Download and installation:

- ▶ Search for "Smart Connect" in the Google Play Store or in the App Store and install the app on your smartphone or tablet.
- ▶ To start the app, it is listed under the name "Smart Connect" on your smartphone or tablet.

## Troubleshooting

If an error occurs, make sure that Smart Connect is worn correctly and that all devices are within operating distance. Refer to sections "Wearing Smart Connect properly" and "Operating distance".

### Problem and possible solutions

The device does not work.

---

- Ensure that the device is charged and turned on. Refer to sections "Charging" and "Turning Smart Connect on/off".
  - Pair the hearing instruments again. Refer to section "Pairing your hearing instruments".
  - Reset the device. Refer to section "Resetting".
- 

Hearing instruments cannot be paired.

---

- Unpair all devices and pair them again. Refer to section "Unpairing devices".
- 

Audio streaming is interrupted.


---

- Ensure that the neckloop is not twisted.
  - Ensure that the Bluetooth device is within operating distance.
  - In rare cases, metal-based necklaces can interrupt audio streaming. Remove the necklace.
-

## Problem and possible solutions

An external audio source is connected, but not played.

---

- For plugged connections: Ensure that the device is fully connected.
  - For wireless connections: The device has not been paired. Refer to section "Pairing Bluetooth devices".
  - More than one audio device is connected and another connected audio device has a higher priority. Unplug unused audio device or press  to stop wireless audio streaming from unused audio devices.
- 

Cannot toggle between transmitters.

---

- Only one transmitter has been paired. Pair both transmitters.
  - Ensure that both transmitters are within operating distance.
  - At least one transmitter is a third-party transmitter. Toggling between transmitters works only for our transmitters.
- 

Consult your Hearing Care Professional if you encounter further problems.

# Important safety information

## Personal safety



### **WARNING**

Risk of strangulation!

- ▶ Ensure that the neckloop does not get entangled, e. g. in moving mechanical parts of machines.
- ▶ Use only the delivered neckloop. It will automatically detach when entangled.
- ▶ Do not use the device for children under the age of twelve.



### **WARNING**

Choking hazard!

Your device contains small parts which can be swallowed.

- ▶ Keep hearing instruments, batteries and accessories out of reach of children and mentally disabled persons.
- ▶ If parts have been swallowed consult a physician or hospital immediately.



### **WARNING**

Risk of electrical shock!

- ▶ Do not use obviously damaged devices and return them to point of sale.



### **WARNING**

Note that any unauthorized changes to the product may cause damage to the product or cause injury.

- ▶ Use only approved parts and accessories.  
Ask your Hearing Care Professional for support.



### **WARNING**

Risk of electric shock!

- ▶ Connect audio input only to a device conforming to IEC 60065, the IEC-Norm for audio, video and other electronic devices.



### **WARNING**

Interference with implantable devices

- ▶ The device can be used with all electronic implants that comply with the ANSI/AAMI/ISO 14117:2012 Electromagnetic compatibility standard for human implants.
- ▶ In case your implant does not comply with the ANSI/AAMI/ISO 14117:2012 standard, consult the manufacturer of your implantable device for information about the risk of disturbance.



### **WARNING**

This device may interfere with measuring and electronic equipment.

- ▶ Do not use your device on airplanes or areas where sensitive or life-supporting electronic equipment is used.



## **WARNING**

Risk of explosion!

- ▶ Do not use your remote control in explosive atmospheres (e. g. in mining areas).



## **WARNING**

Risk of explosion when the rechargeable battery is handled wrong.

- ▶ Do not short circuit, pierce, crush or disassemble the rechargeable battery.
- ▶ Prior to return the battery for recycling, tape the electrodes to prevent short circuit, which may cause the battery to explode.
- ▶ Do not place it in oven or fire.
- ▶ Do not immerse it in water.
- ▶ Charge the rechargeable battery between 0°C and 45°C.



## Radiofrequency radiation exposure Information

The radiated output power of the device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

## Product safety



### NOTICE

- ▶ Protect your devices from extreme heat. Do not expose them to direct sunlight.



### NOTICE

- ▶ Protect your devices from high humidity.



### NOTICE

- ▶ Do not dry your devices in the microwave oven.



### NOTICE

Different types of strong radiation, e. g. during X-ray or MRI head examinations, may damage devices.

- ▶ Do not use the devices during these or similar procedures.

Weaker radiation, e. g. from radio equipment or airport security, does not damage the devices.



In some countries restrictions for the usage of wireless equipment exist.

- ▶ Refer to local authorities for further information.





### **NOTICE**

Your hearing instruments are designed to comply with international standards on electromagnetic compatibility but interference with nearby electronic devices could occur. In this case, move away from the source of interference.



### **NOTICE**

For instruments with wireless connectivity:  
When the telecoil program is active, the remote control may cause a pulsing noise.

- ▶ Use the remote control with a distance greater than 10 cm (4 inches).



### **NOTICE**

- ▶ Your remote control is programmed to exclusively communicate with your hearing instruments. If you experience problems with another person's remote control, consult your Hearing Care Professional.

# Important information

## Intended use

The remote control is intended to operate hearing instruments.



Use the remote control only as described in this user guide.

## Symbols

### Symbols used in this document



Points out a situation that could lead to serious, moderate, or minor injuries.



Indicates possible property damage.



Advice and tips on how to handle your device better.

### Symbols on device or packaging



Read and follow the instructions in the user guide.



CE compliance label, confirms compliance with certain European Directives.

Refer to section "Conformance information".



EMC and radio communications compliance label Australia.

Refer to section "Conformance information".

## Symbols on device or packaging



Do not dispose of the device with household waste.

Refer to section "Disposal information".



The device is designed to connect specifically to iPhone and iPad.

Refer to section "Conformance information".

## Transport and storage conditions

During extended periods of transport and storage, please observe the following conditions:

	Storage	Transport
Temperature	10 to 40 °C	-20 to 60 °C
Relative humidity	10 to 80 %	5 to 90 %

For other parts, such as batteries, other conditions may apply.



### **WARNING**

Risk of injury, fire or explosion during shipment.

- ▶ Ship lithium batteries according to local regulations.

## Technical data of the power supply

Golden Profit GPE006H-050100-Z	
Input voltage:	100-240 V AC
Input current:	0.5 A
Input frequency:	50-60 Hz
Output voltage:	5 V DC
Output current:	1 A

## Disposal information

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."

Amended by "Directive 2003/108/EC" (WEEE).



### NOTICE

- ▶ Recycle hearing instruments, accessories and packaging according to national regulations.



### NOTICE

- ▶ To avoid environmental pollution, do not throw batteries into household trash.
- ▶ Recycle or dispose of batteries according to national regulations or return them to your Hearing Care Professional.

## Conformance information

The CE mark indicates conformity with the following European directives: 93/42/EEC concerning medical devices, 99/5/EC (R&TTE) concerning radio and telecommunications terminal equipment, and 2011/65/EU RoHS concerning the restriction of hazardous substances.

### Wireless functionality

Operating frequency:  $f_c = 3.28$  MHz

FCC and ISED compliance information can be found on the back of the device.

The ACMA compliance mark  indicates conformity with the electromagnetic interference standards set by the Australian Communications and Media Authority (ACMA).

Devices with the FCC marking comply with the standards of the FCC regarding electromagnetic interference.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Part 15 of the FCC Rules and with ISED's licence-exempt RSSs.

Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

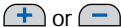






## Made for iPhone, iPad

"Made for iPhone" and "Made for iPad" mean that the device has been designed to connect specifically to iPhone or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone or iPad may affect wireless performance.










## Country-specific information

# Quick reference

## Button overview


Button	Description
 or 	Adjust volume Press shortly to adjust step by step. Press and hold until desired volume is reached.
 and  short press	Only during audio streaming or phone calls Switch between the following input signals: <ul style="list-style-type: none"><li>■ Audio input/caller's voice and ambient sound</li><li>■ Audio input/caller's voice only</li></ul>
 and  long press (2 seconds)	Turn your hearing instruments on/off (standby).
 short press	<ul style="list-style-type: none"><li>■ During audio streaming: Stop streaming</li><li>■ No audio streaming: Switch to next hearing program</li><li>■ When hearing instruments are turned off: Turn hearing instruments on</li><li>■ Incoming call: Accept call</li><li>■ During phone call: End call</li><li>■ During Bluetooth pairing: Cancel pairing</li></ul>




Button	Description
 long press	<ul style="list-style-type: none"> <li>■ No active phone call: Turn Smart Connect on/off</li> <li>■ During phone call: Reject call</li> </ul>
 double-press	<ul style="list-style-type: none"> <li>■ During phone call: Hand call over</li> <li>■ Only for our transmitters: Switch to the transmitter or toggle between transmitters</li> </ul>
 and 	Pair standard Bluetooth device
 ,  and 	Pair one of our transmitters
 and 	Unpair all devices except our transmitters

## LED status indication


### Orange LED

-  Orange LED off
  - ▶ Battery is sufficiently charged.


---

-  Flashing fast for 5 seconds...
  - ...when a button is pressed: ▶ Battery is low.
  - ... after turning on: ▶ Battery is too low to turn on Smart Connect.


---

-  Flashing fast for 1 second
  - ▶ An error has occurred.
  - Examples: Hearing instruments are not in operating distance or the neckloop is open.


---

-  Steady orange light
  - ▶ Charging.


### Blue LED

-  Blue LED off
  - ▶ No audio streaming and no phone call is active.


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-  Steady blue light
  - ▶ Audio streaming is active.
  - ▶ Phone call is active.


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-  Flashing fast
  - ▶ Incoming phone call


## Blue LED

-  Flashing
    - Pairing with standard Bluetooth devices
    - Establishing connection to our transmitters


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  -  On for 5 seconds after flashing
    - Bluetooth device is connected.
- 


## Green LED

-  Green LED off
    - No button is currently pressed, no charging in progress or Smart Connect is turned off.


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  -  Steady green light (when charging)
    - Charging is completed.


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  -  On for 1 second after pressing buttons
    - Switch hearing program or adjust volume.




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  -  On for 2 seconds after pressing buttons
    - Turn hearing instruments on/off (standby).


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  -  On for 2 seconds after turning on
    - Smart Connect is turned on.

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  -  On as long as  or  is pressed
    - Adjust volume.

---

  -  Flashing
    - Establishing connection to hearing instruments.
-

## Green LED



Fades off

➤ Smart Connect turns off.

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On for 5 seconds, then off

➤ Pairing with hearing instruments is finished.

---

## Several LEDs



Flashing orange and blue

➤ All Bluetooth phones are unpaired.

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Flashing green and blue

➤ Searching for our transmitters nearby.

➤ Searching for nearby hearing instruments and Bluetooth devices simultaneously.

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