

## ALL RIGHTS RESERVED


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 *User's Manual is provided just to guide the user about the functionality of the device. This is not any certificate of technology. Some functions may vary due to modifications and upgrades of software or due to printing mistakes.*

## SAFETY PRECAUTIONS

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Please read the following safety guidelines before using the device.


- Do not use the phone while you are driving.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep your phone and its accessories away from children.
- Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell phone at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use earphones or headphones at high volume.
- Use a wireless hands-free system (headphone/headset) with a low power Bluetooth® emitter.
- Make sure the cell phone has a low SAR.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell phone when the signal quality is good.

### **Notice:**

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for damages as the device and accessories are not covered by warranty.
- Use only original batteries and charging devices.
- Please back up your important data timely and keep them properly. The company is not liable

for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.

- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

 ***If your phone or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.***

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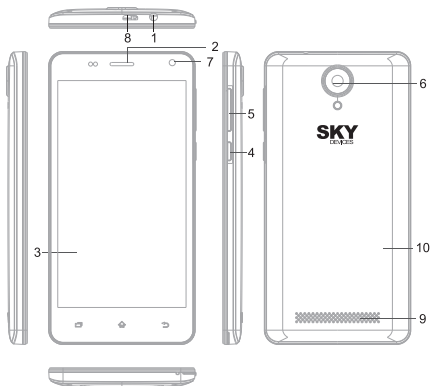
## 1. UNDERSTANDING YOUR DEVICE

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Platinum 5.0w is a smart phone, such as **Android version 6.0**, **Wi-Fi®**, **1.3G Quad Core Processor**, **8MP Digital Camera**, etc. This phone is provided with two SIM slots for two different SIM cards. The SIM card inserted in the slot1 is called SIM1, and the second SIM inserted in slot2 is SIM2. You can select to operate SIMs as per your personal and professional needs.

## 1.1 DEVICE OVERVIEW

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### Position of Keys

1. Earphone Jack	2. Earpiece
3. Touch Screen	4. Power Key
5. Volume Control Key	6. Camera Lens
7. Front Camera Lens	8. USB Port
9. Speaker	10. Battery Cover



## 2. INSTALLING CARDS

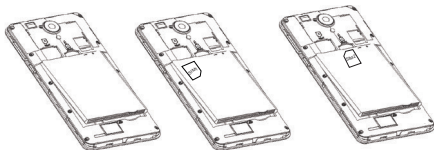
### 2.1 INSTALLING CARDS & BATTERY

Please switch off your device before inserting or removing the SIM card and memory card.

#### Installing SIM Card

Your device is provided with two SIM slots for two different SIM cards. In order to install battery and SIM card in the device, please follow the steps mentioned below:

- Remove the card slot cover of the device.
- Insert the SIM cards.
- Attach the card slot cover.

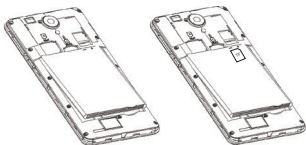


#### Installing Memory Card

Your device supports T-Flash card, which is a multimedia memory card used to multiply the memory of the device. The T-flash card is small and should be pulled out and installed carefully and prudently in order to avoid any kind of damage. Please follow the steps mentioned below to install the memory card in the device:

- Switch off your device.
- Remove the card slot cover.
- Insert the T-Flash memory card into the slot.

- Fix the battery cover until it mounts properly into place.



### **Charging the battery**

The device prompts a warning tone and message stating insufficient battery when the battery power is low.

Please follow the instructions mentioned below to charge your device:

- Plug the connector of the charger into the jack of the device.
- Plug the charger into a standard AC wall outlet.

Charging..... 

Fully Charged..... 

You should fully charge the battery before using the device for the first time. It is recommended to charge the battery for three hours before using the device for the first time.

## **2.2 POWERING ON/OFF THE DEVICE**

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### **Turning On the Device**

After installing the SIM card/s and charging the battery, you are now ready to turn on your device.

- Long press and hold the Power Key to turn on the device.
- The first screen that appears is known as the home/idle Screen.
- Drag the lock icon sideways to unlock the screen.
- If the screen turns off, then short press the Power Key to turn on the display.

### **Turning Off the Device**

- Press and hold the Power Key.
- A pop-up window appears, select Power off.
- Select OK to confirm.

## 3. SYSTEM GUIDE










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### 3.1 MAIN SCREEN OPERATING

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#### Notification Panel

The table below lists various icons that might appear on the notification Panel of the device.

	Network intensity of SIM card 1 or SIM card 2
	Battery level of the device
	New short message
	Missed call notification
	Headset is plugged in
	USB connected
	Wi-Fi® is connected
	Bluetooth® is activated
	GPRS network is in use

### 3.2 USING YOUR PHONE

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#### Enter main menu

In idle mode press the  key to enter the main menu on the desktop and press the (Home) key to return.


#### Enter sub menu

In the main menu click the icon to select the sub menu,press the Back key to return to the previous menu ,and press the Home key to return to the Home screen.





### 3.3 CALLING

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#### To Make Calls

If the icon  appears on the screen, then you can make or receive calls.

To make a call, please follow the steps mentioned below:

- Tap , enter the phone number using the on-screen keyboard.
- Tap  to delete a wrong number. Tap and hold it to erase the entire number.
- After entering phone number, tap .
- To end the call, tap .

### **Answer/Reject an Incoming Call**



When you receive an incoming call, a notification message appears on the screen. In order to accept the call, drag  towards the right. If you wish to reject the call, drag  towards the left.

## **3.4 MESSAGING**

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For using your device for sending and receiving of SMS (Short Message Service) and MMS (Multimedia Message Service), go to Main Menu and then select Messaging.

### **Creating a Message**

- Tap  Compose new message.
- In To field; enter the recipient's phone number.
- Type message in the Type to compose field.
- Tap  to Send.

### **Receiving and Managing Messages**

When you send and receive messages to or from a contact, these messages are grouped as a message thread. A message thread looks like an exchanged conversation.

## **MULTIMEDIA MESSAGE**