

# SkyGolf® GameTracker™



## Product Information Guide

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# **IMPORTANT**

## **PLEASE READ CAREFULLY BEFORE USING YOUR SKYGOLF GAMETRACKER**

This Product Information Guide contains important safety, handling, and warranty information, as well as software license information, for your SkyGolf GameTracker. Please read carefully before using your SkyGolf GameTracker.

### **Important Safety and Handling Information**

**WARNING:** Failure to follow these safety and handling instructions could result in fire, electric shock, or other personal injury or property damage, including damage to your SkyGolf GameTracker.

### **Carrying and Handling your SkyGolf GameTracker**

Your SkyGolf GameTracker contains sensitive components. Do not disassemble, open, crush, puncture, shred, microwave, incinerate, or insert foreign objects into your SkyGolf GameTracker.

### **Avoiding Water and Wet Locations**

Your SkyGolf GameTracker is designed for wet conditions that exceed those typically encountered while playing golf. Still, you should take care not to expose your SkyGolf GameTracker to water, as too much exposure to water may cause damage, such as might happen if you drop your SkyGolf GameTracker into a water hazard while looking for your ball. If you do get your SkyGolf GameTracker wet, do not attempt to dry it with an external heat

source like a microwave oven or hair dryer. SkyGolf GameTracker devices that do manage to get water damaged are generally not serviceable.

### **Repairing or Modifying your SkyGolf GameTracker**

Never attempt to repair or modify your SkyGolf GameTracker yourself. Disassembling your SkyGolf GameTracker will void the warranty. Your SkyGolf GameTracker does not contain any user-serviceable parts. Service should only be provided by a SkyGolf Authorized Service Provider. If your SkyGolf GameTracker has been punctured, or subjected to a severe fall, do not use it until you contact an Authorized Service Provider. The rechargeable battery in your SkyGolf GameTracker is not user-replaceable and should be replaced by a SkyGolf Authorized Service Provider only. For service information, go to [www.SkyGolf.com](http://www.SkyGolf.com).

### **Charging your SkyGolf GameTracker**

In charging your SkyGolf GameTracker, use only a SkyGolf supplied charger specifically designed for your SkyGolf GameTracker. Use of other chargers may cause personal injury and property damage, including damage to your SkyGolf GameTracker.

Read all safety instructions for any products and accessories before using your SkyGolf GameTracker. SkyGolf is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When charging the battery on your SkyGolf GameTracker with an authorized SkyGolf charger designed for use with the SkyGolf GameTracker, make sure that the charger is fully assembled before you plug it into a power outlet. Do not connect or disconnect the charger with wet hands.

The charger may become warm during normal use, however, your SkyGolf GameTracker should never become hot. Always allow adequate ventilation around the charger and use care when handling. Unplug the charger if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.

### **Choking Hazards**

Your SkyGolf GameTracker contains small parts, which may present a choking hazard to small children. Keep your SkyGolf GameTracker and its accessories away from children.

### **Using Connectors and Ports**

Never force a connector into a port on your SkyGolf GameTracker. Check for obstructions on the port. If the connector and port do not join with reasonable ease, make sure that the connector and port are properly aligned before attempting to insert again.

### **Keeping Your SkyGolf GameTracker Within Acceptable Temperatures**

Operate your SkyGolf GameTracker in a place where the temperature is between 0° and 35° C (32° to 95° F). Low or high temperature conditions might shorten battery life or cause your SkyGolf GameTracker to stop working properly. Avoid dramatic changes in temperature or humidity when using your SkyGolf GameTracker and store it in a cool, dry place at room temperature.

### **Exposure to Radio Frequency Energy**

Your SkyGolf GameTracker contains radio transmitters and receivers, much like cell phones, pagers and other similar devices. When on, your SkyGolf GameTracker sends and receives radio frequency (RF) energy through its antenna.

The SkyGolf GameTracker can emit radio waves that can affect the operation of nearby electronics, including cardiac pacemakers.

- Do not use the SkyGolf GameTracker within 9 inches of a pacemaker.
- If you have a pacemaker or other implanted medical device, do not use the SkyGolf GameTracker without first consulting your doctor or the manufacturer of your medical device. Your SkyGolf GameTracker has been tested and meets the SAR exposure requirements for Bluetooth® operation. Your SkyGolf GameTracker is designed and manufactured to comply with applicable limits for exposure to RF energy.

### **Additional Information**

For more information from the FCC about exposure to RF energy, see: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at [www.fda.gov/Radiation-EmittingProducts/default.html](http://www.fda.gov/Radiation-EmittingProducts/default.html) to address inquiries about the safety of radio emissions. Check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: [www.who.int/emf](http://www.who.int/emf)

### **Certification and Compliance**

#### **U.S.**

Model: GT2

FCC ID: X8F-GT2



#### **Canada**

Model: GT2

FCC ID: X8F-GT2

E.U.



**Important:** Changes or modifications to this product not expressly authorized by SkyGolf could void your authority to operate the equipment.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

### **FCC Compliance Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the

user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician to help.

### **Canadian Compliance Statement**

This device complies with the Industry Canada license exempt RSS standards. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### **European Community Compliance Statement**

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0-300 GHz). This wireless device complies with the R&TTE Directive.

### **Disposal and Recycling Information**

Your SkyGolf GameTrackers should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities that accept spent batteries and other similar wastes. Not all collection points accept products for free. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and environment.

## Warranty Obligator for Region or Country of Purchase

*Country of Purchase*

*Address*

Canada

Warranty Returns  
Jancor Agencies  
185 Avro, Pointe-Claire, QC H9R 6A9  
customerservice@skygolf.com

European Union

SkyHawke Technologies UK, Ltd.  
Haddenham Business Park  
Units 10 C-E, Haddenham,  
Buckinghamshire HP 17 8LJ  
customersupport@skycaddiegps.co.uk

United States and all  
Non-European Union,  
other than Canada

Warranty Returns  
SkyHawke Technologies, LLC  
274 Commerce Park Drive  
Ridgeland, MS 39157  
customerservice@skygolf.com

## **GAME TRACKER PRODUCT USE AND LICENSE AGREEMENT**

(Authorized U.S. and Canada Sales Only)

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If you purchased the Products directly from SkyGolf via SkyGolf's Internet web site, then you should contact the Customer Service department by e mail at [customerservice@skygolf.com](mailto:customerservice@skygolf.com) to apply for a refund of your purchase within thirty (30) days of original purchase.

**IMPORTANT: The license granted hereunder applies only where the Game Tracker Product is purchased by you in an authorized U.S. or Canadian sale, you were a United States or Canadian resident at the**

**time you purchased the Game Tracker Product and you registered the Game Tracker Product using your bona fide U.S. or Canadian address. In the event you did not purchase the Game Tracker Product in an authorized U.S. or Canadian sale or were not a U.S. or Canadian resident at the time of purchase or do not have a bona fide U.S. or Canadian address, no license is granted with respect to the Products, and you should contact SkyGolf's Customer Service at customerservice@SkyGolf.com to apply for a refund of your purchase or for a license for your country of residence within thirty (30) days of original purchase.**

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**Please be advised that golf is an inherently dangerous activity, and use of the Game Tracker Product is at your own risk.**

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- 5) **Requirement to Purchase a SkyGolf Subscription Plan** — Use of the Game Tracker Software (including access to SkyGolf course maps and golfer statistics features) may not be used without a current SkyGolf subscription

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- 6) Requirement to Purchase of a SkyGolf 360 Mobile Application — Some or all features of the Game Tracker Product and/or the Game Tracker Software (including statistical analysis and storing of playing information) may not be used without a current SkyGolf 360 mobile application installed on a compatible mobile device, and no license is hereunder granted thereto without a current SkyGolf 360 mobile application. To the extent any of the Game Tracker Software is included in a SkyGolf 360 mobile application, you must separately purchase the SkyGolf 360 mobile application from the Apple App Store in the case of iOS devices and Google Play in the case of Android devices, and the use and license of such Game Tracker Software is subject to and governed by the SkyGolf 360 mobile application license agreement. If you do not purchase the SkyGolf 360 mobile application, you will not have access to, and are not granted a license hereunder for, such Game Tracker Software.

**IMPORTANT NOTE ABOUT MOBILE COMPATIBILITY:** Any System Requirements set forth on Game Tracker Product packaging or otherwise are minimum requirements only and compatibility with specific devices

meeting those System Requirements may vary. Additionally, iOS and Android systems change from time to time, and SkyHawke cannot and does not guarantee that the Products will function properly or achieve satisfactory performance in the event of an update to either Bluetooth, iOS or Android systems.

**SPECIAL NOTE ABOUT ANDROID DEVICES:** Performance of Android-based devices varies from device to device and from manufacturer to manufacturer. **CONSEQUENTLY, SKYGOLF CANNOT AND DOES NOT GUARANTEE THAT THE PRODUCTS WILL FUNCTION PROPERLY OR COMPLETELY WITH ANDROID-BASED DEVICES.** A SkyGolf mobile application for Android devices may not be immediately available.

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- 12) Beta Test Features — One or more features of the Products (including software applications used in connection with the Game Tracker Product) may be in beta test mode (the “beta features”). The use and continuation of these beta features are subject to this License Agreement. As a beta tester, you are invited to use the beta features. The beta features are provided “AS IS” and “AS AVAILABLE,” and we make no warranty of any kind, express or implied, with respect to the beta features. By using the beta features, you agree that (i) use of the beta features is at your own risk and for the purpose of evaluating the features and identifying errors, (ii) the beta features may include known and unknown bugs and (iii) Licensor may discontinue or modify the beta features at any time and from time to time. Licensor makes no guarantee that the beta features will ever be released from beta testing as a full feature for use with the Game Tracker Product. The beta features may initially be provided free of charge. Licensor may, at any time, discontinue any such free use and may, at any time and from time to time, make access to or use of the beta features (and the features upon full release) subject to payment of additional fees or costs.

*Revised 3-30-2015*

## **GAME TRACKER CONSUMER LIMITED WARRANTY**

(AUTHORIZED U.S. AND CANADA SALES ONLY)

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product with SkyGolf using a bona fide United States or Canadian address within thirty (30) days of purchase. This warranty is non-transferable and does not apply to product used in any manner other than by an individual consumer.

### **HARDWARE:**

Subject to the exclusions, limitations, and conditions stated herein, SkyGolf warrants this Game Tracker product to be free from defects in workmanship and materials, under normal consumer (non-commercial) use, for a period of six (6) months from the original purchase date.

### **AVAILABLE EXTENDED WARRANTY UPGRADE:**

Consumers who register their Game Tracker product within thirty (30) days of the original purchase date may optionally purchase an upgrade to a twelve (12) month limited warranty at the time of registration. The extended warranty does not include accessories and components. Extended warranties are only available for new Game Tracker models and only if the extended warranty is purchased through SkyGolf within 30 days of the original purchase of the eligible Game Tracker device. Extended warranties are subject to all of the terms and conditions of the original 6 month limited warranty but extend the warranty period from 6 months from the original purchase date to 12 months from the original purchase date. Extended warranties are not available on Game Tracker models other than new Game Tracker models and are not available on any used Game Tracker model. In the event an extended warranty is purchased on a non-eligible device or outside the 30 day eligibility period, SkyGolf may void the extended warranty, and the purchaser's sole remedy shall be limited to return of the purchase price of the extended warranty.

### **LIMITATIONS AND EXCLUSIONS:**

This Consumer Limited Warranty excludes (1) cosmetic or physical damage to the surface of the product, including cracks or scratches on the outside casing; (2) damage caused by misuse, neglect, improper installation or

testing, unauthorized attempts to modify the product, attempted servicing by anyone other than an authorized service representative of SkyGolf or any other cause beyond the range of the intended use; (3) damage caused by accident, fire, water or liquids, power changes, other hazards, or acts of God; (4) use of the product with any non-SkyGolf device, component (such as chargers or connection cables), or service if such device, component or service causes the problem; (5) use of this product for any non-consumer, commercial or rental purpose; (6) the battery or battery charging system; (7) modifications or restrictions that may need to be made to the GPS receiver module due to a change in the Global Positioning System made by the United States Government or any other governing bodies or (8) compatibility issues with mobile devices like smartphones or tablet computers, or with mobile device applications like smartphone or tablet computer applications. Any third-party products, including software included with Game Tracker products are not covered by this Consumer Limited Warranty, and SkyGolf makes no representations or warranties on behalf of such third parties. Any warranty on such products is from the supplier or licensor of the third-party product.

**Important: Do not open the Game Tracker case. Opening the Game Tracker case may cause damage that is not covered by this warranty. Only SkyGolf or an authorized SkyGolf service center should perform service on this Game Tracker product. Opening the Game Tracker case shall void this warranty.**

The Global Positioning System is a free service operated and maintained by the United States Government, which is solely responsible for its accuracy and maintenance.

**BONA FIDE U.S. OR CANADIAN RESIDENCY:**

Notwithstanding any provision to the contrary herein, the limited warranty provided for herein shall only apply to the extent the Game Tracker was

purchased by a consumer Customer in an authorized United States or Canadian sale, the Customer is a United States or Canadian resident at the time of purchase and the Customer registered the Game Tracker using the Customer's bona fide U.S. or Canadian address. Post office boxes or other similar addresses shall not qualify as a bona fide U.S. or Canadian address, and addresses used, obtained, rented or leased by or from third parties for the purpose of receiving product for subsequent delivery outside the U.S. or Canada shall not qualify as a bona fide U.S. or Canadian address.

### **EXCLUSIVE REMEDIES AND PROCEDURE:**

In the event of a covered defect during the warranty period, SkyGolf will, at its sole option, repair or replace the product at no charge to Customer for parts or labor. To obtain warranty service for Game Tracker products, the Customer must contact SkyGolf customer service center at [customerservice@skygolf.com](mailto:customerservice@skygolf.com) for a return authorization code. Once a return authorization code is received, the Customer must return the unit shipping prepaid, with proof of the date of original purchase, return authorization code, and Customer return address to: Warranty Returns, SkyHawke Technologies, LLC, 274 Commerce Park Drive, Ridgeland, MS 39157. In Canada: Warranty Returns, Jancor Agencies, 185 Avro, Pointe-Claire, QC H9R 6A9. Shipping labels must contain the return authorization code. ANY shipments sent for warranty service WITHOUT the appropriate return authorization code will be refused and returned to Customer at Customer's expense. SkyGolf will not be responsible for any loss or damage to the product incurred while the product is in transit from Customer for repairs. Customer should, as a precaution, purchase adequate insurance for the unit while it is in transit.

SkyGolf's total obligation under this warranty shall be, at SkyGolf's sole discretion, to repair or replace the product or part with a comparable product or part, or if neither repair nor replacement is reasonably available, SkyGolf may refund to Customer the purchase price paid for the product or part.

Replacement products or parts may be new or reconditioned. Parts removed by SkyGolf shall become the sole property of SkyGolf.

SkyGolf's repair or replacement of defective parts does not extend the term of this Limited Warranty, which shall expire upon the expiration of the applicable Consumer Limited Warranty period from the date of original purchase.

No oral or written information or advice given by SkyGolf or its dealers, distributors, employees or agents shall in any way extend, modify or add to this Limited Warranty.

You should protect any data, including golf round data and statistics, stored on your Game Tracker device by downloading to your SkyGolf account before delivering your Game Tracker for service, as either (i) you will receive a refurbished Game Tracker device under SkyGolf repair program or (ii) the contents of your original device may be deleted during repair.

**WARRANTY LIMITATION:**

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, ACCURACY CORRESPONDENCE WITH DESCRIPTION, AND NONINFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

IN NO EVENT SHALL SKYGOLF BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OF ANY KIND OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR

APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

EVEN IF SKYGOLF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SKYGOLF'S ENTIRE LIABILITY SHALL BE LIMITED TO COSTS OF REPLACEMENT REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT THE SOLE OPTION OF THE COMPANY.

THIS WARRANTY APPLIES ONLY TO GAME TRACKER PRODUCTS WHICH ARE PURCHASED IN AN AUTHORIZED UNITED STATES CANADIAN SALE, ARE PURCHASED BY A UNITED STATES OR CANADIAN RESIDENT AT THE TIME OF PURCHASE AND ARE REGISTERED TO A CUSTOMER WITH A BONA FIDE UNITED STATES OR CANADIAN ADDRESS.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty may give you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

### **SELECTED MOBILE COMPATIBILITY:**

Any System Requirements set forth on Game Tracker packaging or otherwise relating to Game Tracker products that communicate with or connect via Bluetooth® to mobile devices, such as smartphones and tablet computers, whether iOS, Android™ or other, are minimum requirements only and compatibility with specific devices meeting those System Requirements may vary by mobile device and its operating system, which changes often and outside the control of SkyGolf. Accordingly, SkyGolf does not warrant that your Game Tracker product will function properly or achieve satisfactory

performance while connecting via Bluetooth to iOS or Android devices. ALL WARRANTIES WITH RESPECT TO YOUR GAME TRACKER PRODUCT SHALL BE LIMITED BY THE FOREGOING COMPATIBILITY RESTRICTIONS. A SkyGolf 360 smartphone application for Android devices may not be immediately available.

**GOVERNING LAW:**

This Registered User Limited Warranty shall be governed by the laws of the State of Mississippi, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty. The country of purchase of this Game Tracker product shall be deemed the United States.



[www.SkyGolf.com](http://www.SkyGolf.com)