



FLEXFIT™ ADJUSTABLE BASE  
USER GUIDE



# Congratulations

You're about to take individualized comfort of your SLEEP NUMBER® bed to the ultimate level. By adding a FlexFit™ adjustable base, you're creating an even more individualized sleep environment and enhancing the customized comfort of the bed that can significantly improve your sleep quality.

At SLEEP NUMBER®, we're dedicated to improving your sleep with new and innovative products—everything from beds to bedding solutions designed to help you sleep just right. We know that you, too, will fall in love with Sleep Number® comfort, quality, and customer service—and a truly individualized sleep experience.

Copy above is FPO.  
John/Brad/Annie requested re-write.



FPO

# What's Inside

Congratulations! Your new SLEEP NUMBER® FlexFit™ adjustable base is set up and ready to enjoy. Inside, you'll find instructions for the easy-to-use remote. Whether reading, relaxing or sleeping soundly, we know you'll fall in love with comfort you can adjust in every way. Look to *Sleep Number* for innovations with your individual needs in mind.

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# Before You Begin

## Assembling Your FlexFit™ Adjustable Base

### Carefully check the contents of your boxes.

Make sure you have the correct number of components for the size of bed you purchased. If you are missing any items listed to the right, please call 1.800.472.7185 or email Customer Service at [customerservice@selectcomfort.com](mailto:customerservice@selectcomfort.com)

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John/Brad/Annie requested re-write.

## FlexFit™ Base: What's Included

	Twin	Full/ Queen	King	Split/ FlexTop™ King
<b>Remote</b>	1	1	1	2
<b>FlexFit™ Control™ System</b>	1	1	1	1
<b>4-inch Legs</b>	4	4	8	8
<b>Casters</b>	4	4	8	8
<b>Mattress Retainer Kit</b>	1	1	2	2
<b>Bed Strap Kit</b> King bases only	0	0	1	1
<b>Power Cord</b>	1	1	1	1
<b>Under-bed Lights</b> FlexFit™ 3 only	1	2	2	2

# FlexFit™ Base Components

Remote



May vary by model

FlexFit™  
Control System



May vary by model

4-inch Legs



Casters



Mattress Retainer Kit



Bed Strap Kit



King bases only

Power Cord



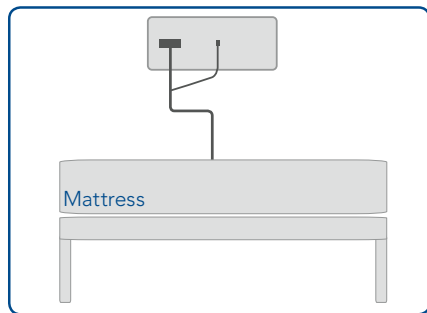
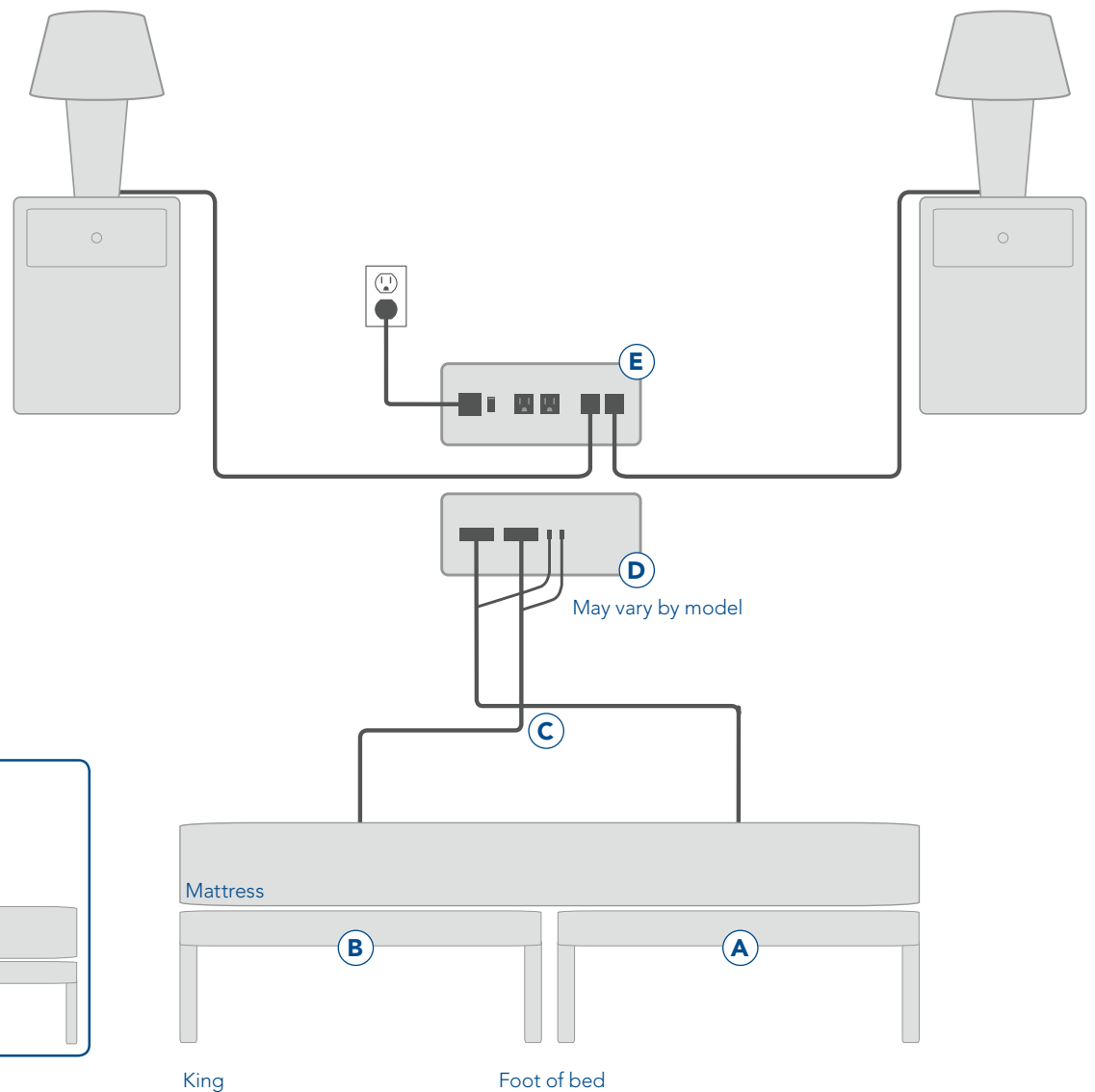
Under-bed Lights



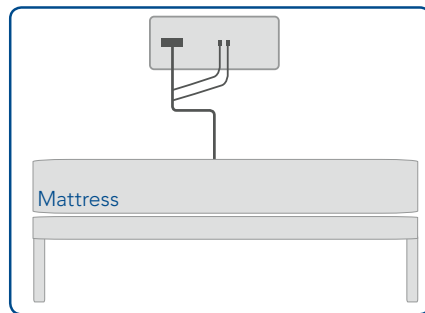
FlexFit™ only

# Your FlexFit™ Base at a Glance

- A** Left FlexFit™ Adjustable Base
- B** Right FlexFit™ Adjustable Base
- C** Junction Cables
- D** FlexFit™ Control System Back
- E** FlexFit™ Control System Front



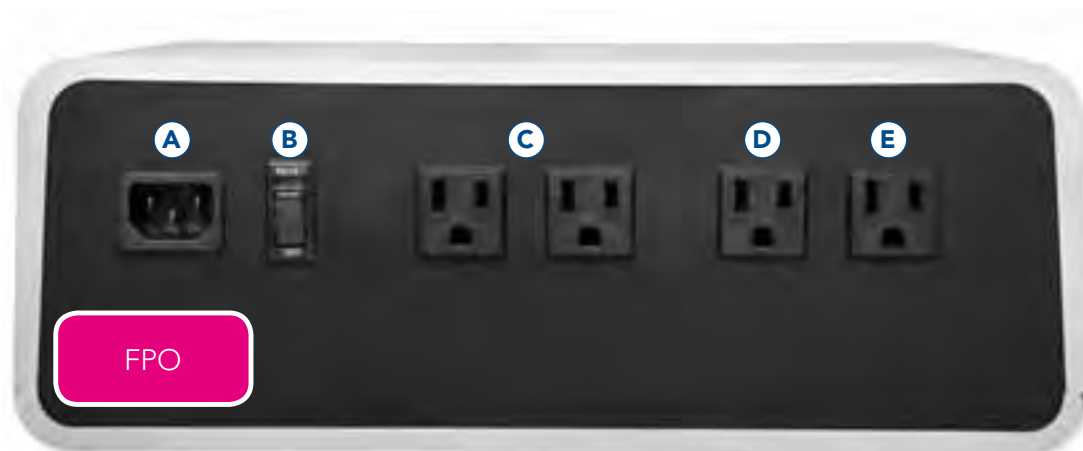
Twin



Full/Queen

# Your FlexFit™ Control System at a Glance

- A Power Cord Connector**  
Connect the AC power cord.
- B Reset Button**  
Resets the FlexFit™ control system.
- C Outlets (FlexFit™ 3 only)**  
Constant power for your Firmness Control™ system, alarm clock, etc.
- D Left Night Stand (FlexFit™ 3 only)**  
Independent control of left night stand lamp from remote.
- E Right Night Stand (FlexFit™ 3 only)**  
Independent control of right night stand lamp from remote.
- F Left Sleep Number®  
FlexFit™ Base Connection (King Only)**
- G Right Sleep Number®  
FlexFit™ Base Connection (King Only)**
- H Flat Base Button**  
Press to return base to flat position.
- I Nightlight (FlexFit™ 3 only)**  
Connection for under-bed light(s).



Front



Back

# Important Safety Instructions

When using an electrical furnishing, basic precautions should always be followed, including the following:

## DANGER – To reduce the risk of electric shock:

1. Always unplug this furnishing from the electrical outlet before cleaning.

**WARNING** – To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair, and the like.
7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. Contains Always On Receptacles. To Reduce Risk of Electric Shock – Disconnect power strip from power source before servicing any equipment connected to the power strip.
12. Never place items on top of the control box.
13. For grounded products the following statement:

**WARNING:** Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only.

SAVE THESE INSTRUCTIONS.

## GROUNDING INSTRUCTIONS

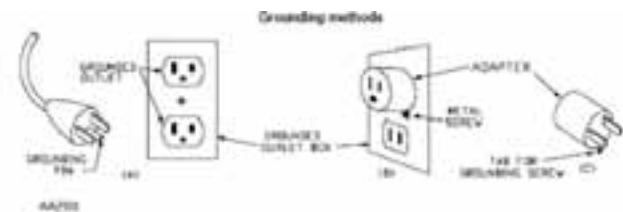
(a) For all grounded, cord-connected products:

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**DANGER** – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

(b) For a grounded, cord-connected product rated less than 15 amperes and intended for use on a nominal 120-volt supply circuit, the instructions in either 1) or 2)

- 1) This product is for use on a nominal 120-volt circuit, and has a grounding plug that looks like the plug illustrated in image A below. A temporary adapter that looks like the adapter illustrated in image B below may be used to connect this plug to a 2-pole receptacle as shown in image B if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet (image A) can be installed by a qualified electrician. The green colored rigid ear, lug, or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.



- 2) This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch image A. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

(c) For all other grounded, cord-connected products: This product is for use on a circuit having a nominal rating more than 120 volts (or this product is rated more than 15 amperes and is for use on a circuit having a nominal rating of 120 volts) and is factory-equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

(d) For permanently connect products:

This product must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the product.



# Advisory

## Important Information

Read the following information carefully before using this product. This adjustable base has been quality-engineered with design features to optimize your comfort and safety when operated properly.

## Product Ratings

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 5 minutes within a 30 minute period, or approximately 15% duty cycle. Note: Massage equipped beds are not designed for continuous, extended massage operation.

Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for FlexFit™ adjustable bases are as follows: DC equipped - 600 lb (272 kg) all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. NOTE: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

**CAUTION:** DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.

## Operating Information

- After bed assembly is complete, operate remote to ensure proper bed functions.
- Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring, and products using electric power cords) during bed operation.
- Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

## FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any attempt to make changes or modifications to the remote (e.g. an intentional radiator) could void the user's authority to operate the remote according to FCC certification (section 15.231).

## Small Children/Pets Warning

**CAUTION:** Immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision.

## Hospital Use Disclaimer

**CAUTION:** This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment or near explosive gases.

## Pacemaker Warning

**CAUTION:** If the massage feature is in use, this product produces a vibrating sensation. It is possible that individuals with heart assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

## Raising/Lowering Mechanisms

The raise/lower feature will emit a minimal humming sound during operation. This is normal. During operation, the lift arm wheels make contact with the platform support of the bed. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote. This should realign the base's activating mechanisms to the proper operational position.

## Service Requirements

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

## Lubrication

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the bed may inadvertently creep downward from the elevated position.

# Advisory (cont.)

## Locking Caster Safety Feature

This product is equipped with locking casters to prohibit the bed from movement. For best results, place rubber caster cups under locking casters when the bed is located on smooth or hard surface flooring. (It is possible for locking caster equipped beds to slide without the use of rubber caster cups.) To activate locking casters, push down on the lock tab. To disengage the locking mechanism, push up on the lock tab (see illustration below).



## Massage Operation

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

## Location Environment

The level of sound experienced during FlexFit™ operation is directly related to the location environment. For example, when a bed is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster. See the Optional Accessories section on page 13 of this manual for rubber caster cup order information. It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

# Product Care

## Cleaning Your Remote and FlexFit™ Control System

- Wipe the body with a clean cloth dampened with a mild soap and water solution.
- For the remote, wipe the display screen with a clean, dry, lint-free cloth.



**CAUTION:** Do not immerse in water or place in dishwasher.

## When Not in Use

- Store remote, FlexFit™ control system, and power cord in a controlled, indoor environment.

# FlexFit™ FAQ's

Q. How do I capitalize a letter in the middle of my name?

A. Select the letter and press the Up/Down buttons   simultaneously.


Q. How many characters can I use for my name?

A. Up to 11.

Q. My remote says there's an inflation/connectivity error. What should I do?

A. An error message lets you know an issue has been detected, along with prompts for how to fix it. If the error is still not resolved, you will be instructed to visit [sleepnumber.com/chat](https://sleepnumber.com/chat) or to call us at 1.800.511.0054.

Q. How do I restore the remote's original settings?

A. To erase all stored information, press the home button , select **System**, select **Setting**, select **Reset Preferences**, select **Factory Reset** and follow the instructions on the remote.





Q. Why won't my remote turn on?

A. You may need to replace or check the orientation of the batteries. Your remote comes with two AA batteries that should last about six months with normal use. If new batteries don't resolve the issue, please visit [sleepnumber.com/chat](https://sleepnumber.com/chat) or call us at 1.800.472.7185.



Q. Why don't I see Sleep IQ™ in my menu screen?

A. You need to have purchased the Sleep IQ™ system to have access to the Sleep IQ™ data on the remote.


Q. How do I save my Sleep Number® setting?

A. Press the side button  to choose your side of the bed. Press the Up/Down buttons   to choose your Sleep Number setting, then press the My Sleep Number® setting button  on top of your remote for the two seconds to save.




Q. How do I save my customized bed positions?

A. Adjust the bed position to your preference and hold the Favorite button  for 2 seconds to save over the bed positions. If you wish to reset the bed positions back to the original position setting, press the Home button , select **System**, select **Settings**, select **Reset Preferences**, select **Bed Positions** and follow the instructions on the remote.



Q. How do I reset my timer?

A. Press the Timer button  and choose from the menu to adjust the timers that are set. Scroll to select a new time option or select **Timer Off**.


Q. How do I dim my under-bed nightlight?

A. Press the Home button , then select **System**, select **Settings**, select **Reset Preferences**, select **Nightlight**, then press the Up or Down   button to adjust to your brightness preference.

Q. How do I turn my nightstand lights on or off with the remote?

A. Press the Light button , then select the lights you want on or off and press Enter . A lightbulb icon will appear when the light selected is on and will disappear when the light is turned off.

Q. How do I change the name on my remote?

A. Press Home , then select **System**, select **Settings**, select **Reset Preferences**, select **Rename Side** and follow the directions on the remote to enter a new name.

Q. What if using the Snore button does not alleviate my snoring?

A. Studies have shown that elevating the snorer's head can help improve airflow, thereby providing temporary relief from a common cause of mild snoring. If snoring persists, consult a health care provider for evaluation of obstructive sleep apnea or other respiratory disorders. Warning: Do not use if pain or discomfort result.

Q. What do I do if I press the button to turn on my night stand lamps, but nothing happens?

A. Many lamps also have an on/off switch. Ensure the lamp switch is turned on. Ensure the lamp is connected to the FlexFit™ control system. Also check to see if the light bulb needs to be replaced. If the issue persists, visit [sleepnumber.com/chat](https://sleepnumber.com/chat) or call us at 1.800.511.0054

Q. My remote says there's a connection error. What should I do?

A. Verify that the power cord is securely plugged into the FlexFit™ control system and into a working outlet. Verify that the FlexFit™ control system reset button is switched to on. If the error persists, visit [sleepnumber.com/chat](https://sleepnumber.com/chat) or call us at 1.800.511.0054

Q. What if the head or foot section of my bed will lift, but will not return to flat?

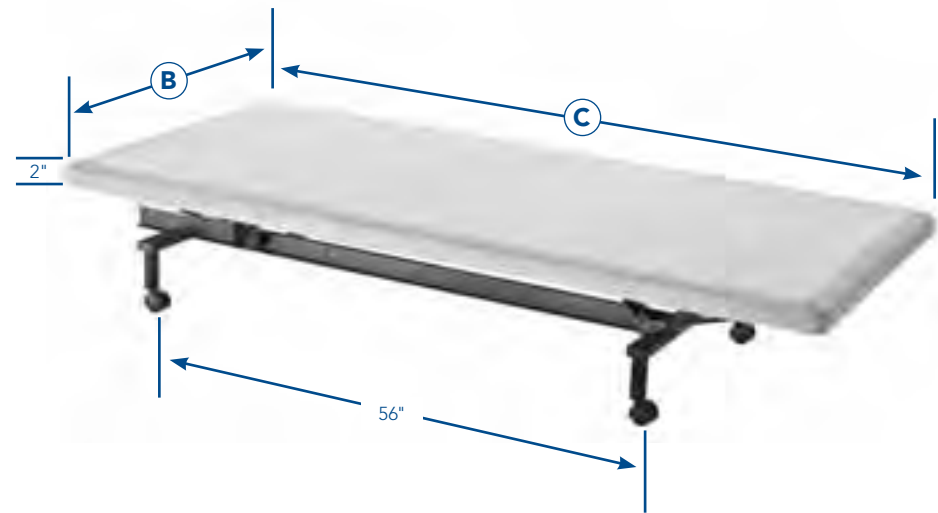
A. Check for obstructions (pillows, blankets, etc.) that prevent the deck from lowering. Also check to ensure that the head of the bed is at least 2" away from the wall or headboard to provide the required clearance to raise the head. If the issue persists, visit [sleepnumber.com/chat](https://sleepnumber.com/chat) or call us at 1.800.511.0054

Q. I lost my remote. What should I do?

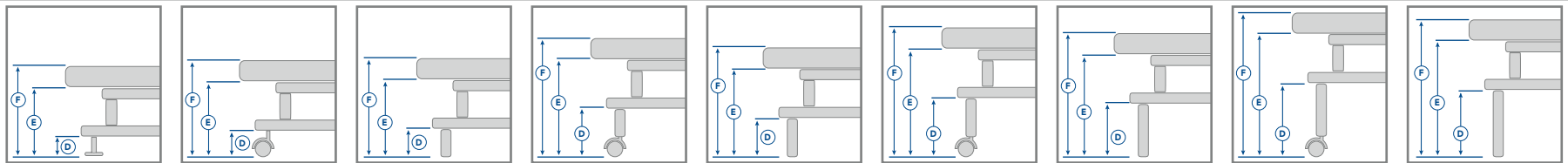
A. Contact customer service to purchase a replacement remote. You can manually return your base to flat using the Flat Base button located on the back of the FlexFit™ control system (see page 7).

# Optional Accessories Size Chart

Bed Type	<b>A</b> Frame Width	<b>B</b> Base Width	<b>C</b> Base Length	FlexFit™ 1 Weight	FlexFit™ 2 Weight	FlexFit™ 3 Weight
Twin Extra-Long	28"	37"	79.5"	110 lbs.	116 lbs.	138 lbs.
Full	38"	52.5"	73.5"	142 lbs.	147 lbs.	162 lbs.
Queen	38"	58.5"	79.5"	145 lbs.	150 lbs.	173 lbs.
Cal.King (per side)	28"	35.5"	83.5"	113 lbs.	118 lbs.	138 lbs.
King (per side)	28"	37"	79.5"	110 lbs.	116 lbs.	138 lbs.



	Glide Only	Threaded Caster	Standard 4" Leg (without caster)	Standard 4" Leg (with caster)	Standard 7" Leg (without caster)	Standard 7" Leg (with caster)	Standard 9" Leg (without caster)	Standard 9" Leg (with caster)	Standard 11" Leg (without caster)
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<b>D</b> Height to Frame	1.5 - 1.9	2.5	4.1	6.6	7.125	9.6	9.1	11.6	11.1
<b>E</b> Height to Base	8.9 - 9.5	10.1	11.8	14.3	14.75	17.3	16.8	19.3	18.8
<b>F</b> Height to Mattress	10.9 - 11.5	12.1	13.8	16.3	16.75	19.3	18.8	21.3	20.8
Under-Bed Clearance	0	0.5	2.5	5	6	8	8	10	10

# Optional Accessories

FlexFit™ adjustable bases are designed to fit standard bedroom furniture. If your furniture does not accommodate the FlexFit™ adjustable base please contact Customer Service at 1-800-472-7185 for potential solutions. Call 1-800-580-7216 for accessory pricing and to order the accessories listed in the chart to the right.

## Glides

Our lowest bed-height option. Glides replace the standard 4" legs. Four glides per set. See diagram on page 13 for bed height dimensions. Note: headboard brackets cannot be used with glides.

## Caster Cups

Required for use of FlexFit™ adjustable bases on hardwood floors. Install under caster wheels to prevent the bed from moving on hardwood flooring. Four cups per set.

## Threaded Casters

Our second-lowest bed-height option. Threaded casters replace the standard 4" legs. Four threaded casters per set. See diagram on page X for bed height dimensions.

NOTE: headboard brackets cannot be used with threaded casters.

## Legs

For increased bed height and under-bed storage. Select from three leg height options to replace the standard 4" legs. Four legs per set. See diagram on page X for bed height dimensions.

## Swing Away Hinges (Split King Only)

For easy under-bed cleaning and bed-making access. Split King beds easily split apart with the swing away hinges that attach between the headboard and each side of the split king bed. Two hinges included.

## Mattress Retainer Bar Kit

For use with non-SLEEP NUMBER® beds. *Sleep Number* beds use our patented mattress-retaining kit to attach the mattress to the adjustable base. The mattress retainer bar is required when other mattresses are used with the adjustable base to prevent the mattress from sliding when you raise the head of the bed.

# Optional Accessories

	Code	Qty.
<b>Glides</b> (headboard bracket cannot be used with glides)	107397	4
<b>Caster Cups</b>	116449	4
<b>Threaded Caster 7" Legs with Casters</b>	TBD	4
<b>9" Legs with Casters</b>	107399	4
<b>11" Legs</b>	116447	4
	116448	4
<b>Swing Away Hinge Kit</b>	107396	1
<b>Mattress Retainer Bar Kit</b>	117450	1
<b>FlexFit™ 1 and FlexFit™ 2 Headboard Bracket Assembly</b>	Full Queen Twin/E. King/Split King Cal. King/Split Cal. King	118102 118103 118101 118104
		1
<b>FlexFit™ 3 Headboard Bracket Assembly</b>	Full Queen Twin/E. King/Split King Cal. King/Split Cal. King	118106 118107 118105 118108
		1

# Optional Accessories

Glides



Caster Cups



Legs



Threaded Casters



Swing Away Hinge Kit



Mattress Retainer Bar Kit



Headboard Bracket Assembly



# Help is just a click or phone call away.

If you ever have questions or need help finding your ideal comfort, moving or storing your bed, or troubleshooting, please visit us at [sleepnumber.com/chat](https://sleepnumber.com/chat) to chat with a live representative 7 a.m. – 11 p.m. (Central Standard Time) daily or call **1.800.472.7185**

Representatives are available by phone  
(Central Standard Time):

Monday-Friday	8 a.m. – 8 p.m.
Saturday	8:30 a.m. – 5 p.m.
Sunday	Closed

