

SmartThings Hub Manual

Welcome

Hi, and thanks for joining the SmartThings family. Please make sure you followed the Getting Started steps in your kit. This user manual will give you some additional info on your SmartThings Hub. If you have any questions at all, simply boot up your mobile app to talk to us directly or go to www.smarthings.com.

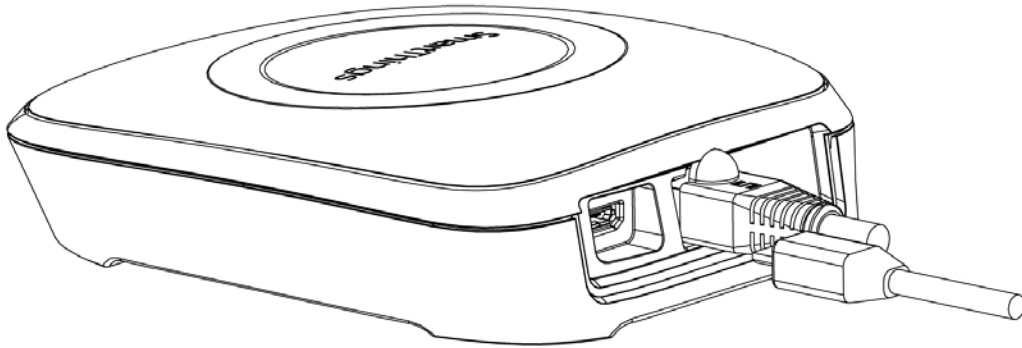
Meet Your Hub

The SmartThings Hub acts as the bridge between all of your connected SmartThings and the Internet. In brief, it does a few things:

- Connects to SmartThings – The SmartThings Hub speaks a few different languages. ZigBee, Zwave, IP and more. Depending on what SmartThings you have in your world, the SmartThings Hub basically acts as a universal interpreter.
- Connects to the Internet – Once plugged into your Internet router via the enclosed Ethernet cable, the SmartThings Hub automatically makes a secure connection to the Internet and the SmartThings Cloud.
- Passes Events and Commands – When one of your connected SmartThings has a message (for instance motion was detected or a door opened) or you or an installed SmartApp have an instruction for a SmartThing (turn on a light), and SmartThings hub will be responsible for sending that message along securely.

Getting Around

The good news is that your SmartThings Hub does all the heavy lifting for you, and it's pretty simple. No buttons to worry about. (INSERT IMAGE WITH LABELS)



- Ethernet Jack – Provides connectivity to the Internet via the included Ethernet cable.
- Power Cable – The SmartThings Hub runs on a micro-USB power provided by the included pluggable power adapter and cable.
- Power Light – Let's you know when the SmartThings Hub is powered on.

There is an important code on the bottom of your SmartThings Hub that you'll need for registration. It's right here. (ARROW POINTING TO IT)

Installation

The SmartThings Hub works best if installed in a central location to where your SmartThings will be connected. Avoid installing the SmartThings Hub near or inside sources of metal, radio or electromagnetic interference.

Please follow the instructions provided online when installing your SmartThings Hub. There are three critical steps:

1. Connecting your SmartThings Hub to your Internet router via the included Ethernet cable.

2. Connecting your SmartThings Hub to power via the included micro-USB power cable and pluggable power adapter.
3. Registering your SmartThings Hub to your account via our mobile application.

Certifications

Certified under FCC Part 15

Certified in Canada by IC to RSS-210

This Class B digital apparatus complies with Canadian ICES-003

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SmartThings Hub FCC ID: R3Y-STH-ETH001, M/N: STH-ETH-001, IC: 10734A-STHETH001

Contains FCC ID: W7Z-ZICM357SP2, M/N: ZICM357SP2-1, IC: 8254A-ZICM357SP2

FCC Statement

Operations of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Canada Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter toute brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Information to the user:

Changes or modifications not expressly approved by Physical Graph Corporation could void your authority to operation the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential

installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experience radio/TV technician for help.

Important Safety Instructions

1. Read, keep and follow these instructions
2. Heed all warnings.
3. Do not use this product near water or expose the product to dripping or splashing of any water or liquid.
4. Clean only with a dry cloth.
5. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat
6. Protect the power cord from being walked on or pinched, particularly at plugs and where they exit from the product.
7. Only use attachments and accessories specified by the manufacturer.
8. Refer all servicing to qualified personnel.

Warning: No user-serviceable parts inside. Refer all servicing to qualified service personnel.

One (1) Year Limited Warranty

Physical Graph Corporation warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option Physical Graph Corporation will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is functionally equivalent to the original. A replacement product or part, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Physical Graph Corporation's property.

Obtaining Service: To obtain warranty service, visit www.smarthings.com to speak

with a service agent or open a service request. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required.

This warrant does not apply to: a) damage caused by failure to follow instructions relating to the product's user or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Physical Graph Corporation; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchases during the normal life of the product, including, without limitation, batteries, bulbs or cables; g) a product that is used commercially or for a commercial purpose.

PHYSICAL GRAPH CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, PHYSICAL GRAPH CORPORATION DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF PHYSICAL GRAPH CORPORATION CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY.

Some states disallow the exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.