

 **FREEDOM PHONE™**
WWW.AMERICANASSISTANCE.COM

User Manual

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Getting Started

Keys and Parts

Explore the keys and parts of your phone.



- 1 Charger & Micro-USB connector
- 2 Headset connector (3.5 mm)
- 3 Screen
- 4 Answer call key
- 5 End/Power key
- 6 Keyboard
- 7 Number keys
- 8 Direction pad
- 9 Soft keys
- 10 Flashlight
- 11 Loudspeaker

TIP: By default, the phone will automatically lock the keypad after a set period of time. To unlock, press the left soft key and then *.

Basics

Display Indicators

The display indicators on your phone tell you the battery life, signal strength, and much more.



You have unread messages.



The keys are locked.



An alarm is set.



Bluetooth is on.



There is a missed call.



The General profile is selected.



The Silent profile is selected.



The Outdoor profile is selected.

Writing Text

With the keyboard you can write your messages in no time.

Change the default language

To set the default language, go to **Settings > Phone settings > Language**. Choose a language and press **OK**.

Change the default input method

To set the default input method, go to **Settings > Phone settings > Pref. input method**. Choose the input method and press **OK**.

Switch to number mode

To temporarily enter a number while composing a message, press the ALT button and then a number key. To switch to number mode, while composing a message, press **Options > Input method > Numeric** and then press **OK**.

Switch between character cases

Press the shift key.

Type in the number or character printed at the top of a key

Press the ALT key and then the key with the character you want to enter.

Type in a special character or symbol

Press the SYM key, and select the symbol.

Phone

Make or Answer a Call

1. On the home screen, type in the phone number.
2. Press the Call key.

Warning: When airplane mode is activated, you cannot make or receive any calls, including emergency calls, or use other features that require network coverage.

In-Call Menu

During a call, select the **Options** menu for these in-call features:

Preserve: keep the current call, can be carried out in second groups.

Main menu: return to the main menu.

Recording: start recording the current call.

Mute: temporarily mute the microphone so that the other party can't hear you. Restore the microphone by selecting unmute.

Volume: during a call, you can adjust the speaker volume

Speakerphone

During a call, press the left soft key for H-free (hands-free) to conduct the call through the loudspeaker. Press the left soft key again for H-held (handheld) to conduct the call through the handset speaker.

Profiles

Changing Profiles

To change profiles, select **Menu > Profiles**. Select a profile and press **OK**.

Customizing Profiles

To customize a profile, select **Menu > Profiles**. Select a profile and press **Options > Customize**. Adjust your desired settings. Then press **Options > Save** and press **Select**.

Voicemail

Your Lifeline service includes free voicemail.

Voicemail Setup

To set up voicemail, simply call your own phone number and wait for the welcome message. When you hear the welcome message, press the star (*) key and follow the prompts.

Voicemail Shortcuts

- # - Skip/Next Message
- 1 – Replay Message
- 5 – Data/Time Info
- 7 – Delete Message
- 9 – Save Message

Helpful Hints

- Hold down 1 to speed dial your voicemail. The first time you do this, you will be asked to set up your voicemail phone number.
- While listening to your messages, you can press the # key at any time to skip to the next message.
- To return to the main menu at anytime, press * * .
- To back-up to the previous menu or cancel a command, press * .

Messaging

Sending a Text Message

With text messages, you can quickly contact your friends and family.

1. Select **Menu > Messaging**.
2. Select **Compose** message.
3. Write your message.
4. To add a contact as a recipient, select **Send to**. Choose whether to add a recipient from your Phonebook or from the SIM card. To type in a recipients' phone number, select **Enter number**.
5. Once the recipient number or contact is selected, press **Send**.

File Manager

The File Manager lets you browse directories and files stored on the memory card. NOTE: You must insert a memory card in order to use the File Manager.

Viewing Images

1. Select **Menu > File Manager**.
2. Select any image file stored on the memory card.
3. Click **Options > View details**.
4. Press left or right on the direction pad to scroll through images.

Changing Wallpapers

When viewing any image, select **Options > Use as > Wallpaper**. Press **OK**.

Playing Audio Files

1. Select **Menu > File Manager**.
2. Select any audio file stored on the memory card.
3. Click **Options > Play**.

Sending Files via Bluetooth

1. Select **Menu > File Manager**.
2. Select any file stored on the memory card.
3. Click **Options > Send > Via Bluetooth**.
4. If you are already connected to another device, choose the device name from the list and press **OK**.
5. If you are not connected to a device, click **Search new device** and follow the on-screen instructions.

TIP: It's best to pair your Lifeline phone with another device before attempting to send files between the two.

Entertainment

Inserting a Media Card

1. Switch the phone off, and remove the back cover.
2. If the battery is in the phone, lift it out.
3. Slide the memory cardholder down towards the bottom of the phone. It will pop up.
4. Put the media card in, contact area face down.
5. Slide the holder up until it locks into place.
6. Line up the battery contacts, and put the battery in.
7. Press the back cover down until it locks into place.
8. To switch on, press and hold the power button

Internet

To launch the Internet, select **Menu > Organizer > Internet**.

There are three options to begin surfing the web.

1. **Homepage** – By highlighting this option and pressing the center button, the Internet will launch and you can begin surfing.
2. **Bookmarks** – Your phone supports 10 bookmarks to any webpage you wish to store. To visit a bookmarked website, highlight bookmarks, press the center button to enter, and then navigate the bookmarked site you want to visit and press the center button to launch it.
3. **Searching or typing** for the site you wish to visit – Option 3 in the “Internet Service” menu is a built in Google Search. To visit a specific site simply type the address into this option and Google will route you to the mobile version of that site. You can also type in a word or phrase that you want to search and you will be redirected to a Google search on what you typed.

While you are on a website there is an options menu with the following functions in the exact order listed below; to access the options menu press the left soft key under the word “Options”: These options include:

1. Make a selection on a page.
2. Refresh a page.

3. Navigate back to the home page or to a bookmark.
4. Do a google search or visit a specific website.
5. Add the page you are on to your Bookmarks.
6. Turn on photo mode (This will download the pictures on a site)
7. Access the settings menu to clear cookies.
8. Exit the web browser

Helpful Hints:

- **The capabilities of the built in web browser are very limited, be sure to type in the mobile web address of the site you want to visit. For example, the mobile version of yahoo and Google are m.yahoo.com & m.google.com.**
- **If the browser is moving slow or sluggish, you can clear the saved cookies by going to Menu > Organizer > Internet > Settings > Browser Options > Clear cookies.**

FM Radio

To start the FM radio, select **Menu > Multimedia > FM radio**.

Turn the radio on/off

Press the center button on the directional pad.

Change the volume

Press up/down on the directional pad.

Manual tuning

Press left/right on the directional pad to manually tune the station.

Channel list

Press **Options > Channel list** to bring up a list of preset channels. To listen to a preset channel, select it then press **Options > Play**.

Manual input

To manually input a station, press **Options > Manual input**. Type in the station frequency using the number keys, then press **Options > Save**.

Auto Search

To automatically search for local radio stations, press **Options > Auto search**. When prompted say **Yes**.

TIP: To increase and decrease the playback volume, press Z and B on the keyboard.

Audio Player

To start the Audio Player, select **Menu > Multimedia > Audio Player**.

Play/pause a song

Press the centre button on the directional pad.

Change the volume

Press up/down on the directional pad.

View playlist

Press the **List** soft key

Add songs to playlist

Press **List > Options > Add**. Browse to the directory containing the song(s) you want to add. Highlight the song and press **OK**.

Repeat songs on playlist

Press **List > Options > Settings**. Toggle Repeat setting to **One** or **All**.

Shuffle songs on playlist

Press **List > Options > Settings**. Toggle Shuffle setting to **On**.

TIP: To increase and decrease the playback volume, press Z and B on the keyboard.

Sound Recorder

To start the Sound Recorder, select **Menu > Multimedia > Sound recorder**.

Start a new recording

Press **Options > New record**. The phone will start recording. Press **Stop** to automatically save the recording.

Listen to a recording

Press **Options > List**. Choose the recording and press **Options > Play**.

Delete a recording

Press **Options > List**. Choose the recording and press **Options > Delete**.

Send a recording

Press **Options > List**. Choose the recording and press **Options > Send**. Select **Via Bluetooth** and then connect to the device you want to share with.

Video Player

To start the Video Player, select **Menu > Multimedia > Video Player**.

Play/pause a video

Select the video you want to play, then press the center button on the directional pad. Press the center button again to play/pause playback.

Change the volume

To increase and decrease the playback volume, press Z and B on the keyboard.

Delete a video

Choose the video and press **Options > Delete**.

Send a video

Choose the video and press **Options > Send**. Select **Via Bluetooth** and then connect to the device you want to share with.

Camera

To use the Camera, select **Menu > Multimedia > Camera**.

Take a photo

Press the center button again to take photos.

Camera Options

To access the camera options, launch the camera and press the left soft key

The camera options are as follows:

1. **Photos** – In this option you can quickly access the photos you have just taken.
2. **Camera Settings** – In this menu, you can adjust the Anti-Flicker and photo delay timer.
3. **Image Settings** – In this menu you can set the size and quality of the pictures you take.
4. **White Balance** – In this menu you can choose from 6 different shades to ensure your pictures are clear.
5. **Scene Mode** – In this menu, you can set the camera to night mode for better quality photos at night.
6. **Storage** – In this menu you can change the save location of your photos to your memory card (not included).

Note: It is recommended that you use a memory card with this phone

7. **Restore Defaults** – This option allows you to restore the camera to its default settings.

Video Recorder

To use the video recorder, select **Menu > Multimedia > Video Recorder**.

NOTE: The video recorder requires a memory card to function

Take a video

Press the center button again to take a video.

Video Recorder Options

To access the video recorder options, launch the recorder and press the left soft key

The recorder options are as follows:

1. **Camcorder Settings** – In this menu, you can adjust the Anti-Flicker settings.
2. **Video Settings** – In this menu, you can adjust the quality of video you are recording
3. **Storage** – In this menu you can change the save location of your photos to your memory card (not included).

Organizer

Your Lifeline phone comes with Internet Calendar, Flashlight, Alarm and Calculator apps to help keep you organized.

Calendar

To see the calendar, press **Menu > Organizer > Calendar**. By default, the Calendar displays monthly view.

Switch to weekly view

Press **Options > Go to weekly view**. Or from Monthly view, press **B** to toggle between monthly view and weekly view.

Jump to date

Press **Options > Jump to date**. Enter the date you want to view and press **OK**.

Go to today's date

Press **Options > Go to today**. Press **Select**.

Flashlight

Toggle the flashlight on and off. You can also do this by holding down the flashlight key for 3 seconds.

Alarm

To see the Alarm, press **Menu > Organizer > Alarm**.

Setting the alarm

1. Highlight one of the alarm time slots you want to set and press **Edit**.
2. Change the Status to **On**.
3. Change the time to the desired alarm wakeup time.
4. (Optional) Set the desired alarm tone and type.
5. Press **Save**.

Settings

Phone Settings

To change phone settings, press **Menu > Settings > Phone settings**.

Time and date

Here you can set your home city, adjust the time and date, toggle between 12/24 hour time, and adjust the date format

Language

Switch the default language of the phone between English, French and Spanish.

Preferred input method

Change the default input method of the phone.

Display

Here you can choose a new wallpaper graphic, set the screen auto lock timer, and whether to show the date and time on the home screen.

Airplane Mode

Toggle airplane mode on and off. Keep in mind that when the phone is in airplane mode, you won't be able to send or receive any calls or text messages.

Miscellaneous settings

Adjust the LCD backlight brightness.

Network Settings

Press **Menu > Settings > Network Settings**. Select a SIM card and press **OK**. Toggle between automatic and manual network selection mode.

Security Settings

Press **Menu > Settings > Security Settings**.

Phone Security

Toggle the Phone lock on/off, or change the phone password. The default password is 0000.

Bluetooth

Press **Menu > Multimedia > Bluetooth**.

Toggle Bluetooth On/Off

Select Power and press On/Off

Visibility

Toggle on/off to set whether your device is visible to others.

My device

A list of devices that your phone is paired with. To add a new device, select **Search new device** and follow the on-screen instructions.

My name

This is the name of your device as it is visible to others. To change, press **OK** and enter a new name. To save, press **Options > Done**.

Restore Factory Settings

Restoring will reset all of your phone's settings back to the factory default. You will lose all saved data on your device.

Codes

Phone Lock

By default, your phone lock code is:

- PIN: 0000

Help and Support

For additional help and support, contact Lifeline customer care:

- By phone: Dial 611 from your phone.

Speed Dialing Support and Top-up centers:

To contact the support center press and hold “2” on the keypad to speed dial the support line.

To top-up your phone plan, press and hold “3” to speed dial the top up center.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: FB201C (FCC ID: 2ACLMFB201A) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.630W/kg and when properly worn on the body is 0.669W/kg. This device was tested for typical body-worn operations with the back of the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10 mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10 mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

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