

SONY®

Operating Instructions - Hardware Guide
User Guide
Hardware Guide
User Guide
Operating Instructions - Hardware Guide
User Guide



Personal Computer

VPCX Series VPCX Series VPCX series VPCX Series VPCX Series

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Before Use

Congratulations on your purchase of this Sony VAIO® computer, and welcome to the on-screen User Guide. Sony has combined leading-edge technology in audio, video, computing, and communications to provide a state-of-the-art personal computing experience.

! External views illustrated in this manual may look slightly different from those of your computer.

How to find specifications

Some features, options, and supplied items may not be available on your computer.

US model_BGN

To find out about the configuration of your computer, visit the Sony online support web site at the following URLs:

- For customers in USA
<http://esupport.sony.com/EN/VAIO/>
- For customers in Canada
<http://www.sony.ca/support/>
- For customers in Spanish-speaking Latin American countries or areas
<http://esupport.sony.com/LA/>
- For customers in Brazil
<http://esupport.sony.com/BR/>

US model_END Euro model_BGN

To find out about the configuration of your computer, visit the VAIO Link web site at <http://www.vaio-link.com>.

Euro model_END
Except US model_BGN
Except Euro_BGN

To find out about the configuration of your computer, see the **Specifications** (supplied with your computer).

Except Euro_END
Except US model_END

Finding More about Your VAIO Computer

This section provides support information about your VAIO computer.

1. Printed Documentation

US model_BGN

- Quick Start Guide** — An overview of components connection, set-up information, etc.
- Safety Information** — Safety guidelines and owner information.

US model_END
Euro model_BGN

- Quick Start Guide** — An overview of components connection, set-up information, etc.
- Troubleshooting and Recovery Guide**
- Regulations, Guarantee, and Service Support**

Euro model_END
Except US model_BGN
Except Euro_BGN

- Quick Start Guide** — An overview of components connection, set-up information, etc.
- Specifications** — The hardware configurations of your VAIO computer.

Troubleshooting and Recovery Guide

Safety Regulations

China model_BGN

Warranty Card

Approval sheet, etc.

China model_END

Except Euro_END


Except US model_END

2. On-screen Documentation

US model_BGN

Help and Support — General information and technical assistance for your VAIO computer.

To access **Help and Support**:

- 1 Click **Start**  and **Help and Support**.
- 2 Choose from the following categories to find the answers you need.

Get started with my VAIO	Get help with Internet and wireless setup, security setup, personalizing your VAIO computer, and creating recovery discs and more.
Use my VAIO	Access interactive help in the form of VAIO tutorials, how-to articles, the VAIO technology page, specifications, and system and software information. You can find useful documentation such as below: - VAIO User Guide (This manual) - VAIO Recovery Center User Guide - Information about restoring individual software programs, hardware drivers, and drive partition(s) or your entire built-in storage device to the original factory settings - Software Information

Troubleshoot my VAIO	Maintain and troubleshoot your VAIO computer with VAIO Care, system restore, backup and recovery, and contact Sony support.
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- ❑ **Program help files** — May be included with the preinstalled software programs on your computer. You may be able to access the help files from the help menu on a specific program.
- ❑ **SmartWi™ Connection Utility Help** — Information about setting up Bluetooth®, wireless LAN, GPS, and wireless WAN functions.



Features and options may not be available on your computer.
See the specifications to find out about configuration of your computer.

To access this on-screen guide:

- 1 Click **Start, All Programs, and SmartWi Connection Utility.**
- 2 Click **SmartWi Connection Utility Help.**

US model_END

Euro model_BGN

Except US model_BGN

- ❑ **User Guide** (This manual) — Features of your computer and information about solving common problems.

To view this on-screen guide:

- 1 Click **Start, All Programs, and VAIO Documentation.**
- 2 Open the folder for your language.
- 3 Select the guide you want to read.



You can manually browse to the user guides by going to **Computer > VAIO (C:)** (your C drive) > **Documentation > Documentation** and opening the folder for your language.

Euro model_END
Except Euro_BGN

- ❑ **VAIO Manual** — General information and technical assistance for your VAIO computer.

To access **VAIO Manual**, double-click **VAIO Manual**  on the desktop.

Except Euro_END

- ❑ **Windows Help and Support** — A comprehensive resource for practical advice, tutorials, and demonstrations to help you learn to use your computer.

To access **Windows Help and Support**, click **Start**  and **Help and Support**, or press and hold the Microsoft Windows key and press the **F1** key.

Except US model_END

3. Support Web Sites

US model_BGN

- ❑ **Sony online support web site**

The Sony online support web site provides instant access to information on commonly encountered problems. Type a description of the problem and the Knowledge Database searches for the corresponding solutions online.

- ❑ For customers in USA
<http://esupport.sony.com/EN/VAIO/>
- ❑ For customers in Canada
<http://www.sony.ca/support/>
- ❑ For customers in Spanish-speaking Latin American countries or areas
<http://esupport.sony.com/LA/>

- ❑ For customers in Brazil
<http://esupport.sony.com/BR/>

❑ **Operating system online support web site**

Your computer comes preinstalled with a Microsoft Windows operating system. For operating system support, you can visit Microsoft customer support at <http://support.microsoft.com/directory/>.

US model_END

Euro model_BGN

If you have any problem with the computer, you can visit the VAIO-Link web site at <http://www.vaio-link.com> for troubleshooting.

Before contacting VAIO-Link by telephone, try to solve the problem by reading the supplied documentation and visiting other Sony web sites.

- ❑ For more about VAIO and becoming part of the growing VAIO community, visit the web site at <http://www.club-vaio.com>.
- ❑ For online purchases, visit the web site at <http://www.sonystyle-europe.com>.
- ❑ For other Sony products, visit the web site at <http://www.sony.net>.

When you contact VAIO-Link by telephone, have the serial number of your VAIO computer ready at hand. The serial number is located on the bottom, the back panel, or inside the battery compartment of your VAIO computer.

Euro model_END

GVD model_BGN

If you have any problem with the computer, you can visit the following VAIO online web sites for troubleshooting:

- ❑ <http://www.sony-asia.com/support/vaio/> (English)
- ❑ <http://scs.sony.co.kr/> (Korean)
- ❑ <http://service.sony.com.tw/> (Traditional Chinese)

Before contacting VAIO Helpdesk by telephone, try to solve the problem by reading the supplied documentation and visiting other Sony web sites.

- For other Sony products, visit the web site at <http://www.sony.net>.
- For available optional accessories, visit the following web sites:
 - <http://vaio-online.sony.com/> (English)
 - <http://vaio-online.sony.co.kr/> (Korean)
 - <http://www.sonystyle.com.tw/vaio/> (Traditional Chinese)

GVD model_END
China model_BGN

If you have any problem with the computer, you can visit the VAIO online web sites at <http://service.sony.com.cn/vaio/> for troubleshooting.

Before contacting VAIO Helpdesk by telephone, try to solve the problem by reading the supplied documentation and visiting other Sony web sites.

- For other Sony products, visit the web site at <http://www.sony.net>.
- For available optional accessories, visit the web site at <http://vaio-online.sony.com/cn/>.

China model_END
US model_BGN

4. Customer Information Center

If you do not find the information you are looking for at our site, you may call Sony directly. You can find the contact numbers on the Sony online support web site. In order to receive the fastest and most efficient services, have the following information readily available:

- 1 Your VAIO computer model

You can find it at the lower right corner of the display on the computer.

2 Your computer's serial number

You can find it on the bottom, the back panel, or inside the battery compartment of your Sony VAIO computer. The serial number is the last 7 digits of the number below the barcode.

3 The operating system on your computer

4 The hardware component or the software program that is causing the problem

5 A brief description of the problem

5. In Store Service & Support (available in USA only)

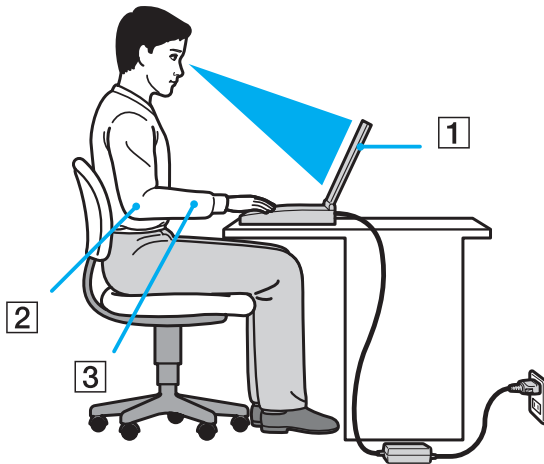
Make an appointment with a Sony certified technician at a U.S. Sony Style store and get personalized service and support for your VAIO PC. Sony Style Backstage Technicians can assist with the setup of your new VAIO PC, system optimization, data rescue, and any repair service you might need.

Visit the web site at www.sonymstyle.com/backstage to find the nearest location.

US model_END

Ergonomic Considerations

You will be using your computer as a portable device in a variety of environments. Whenever possible, you should attempt to take account of the following ergonomic considerations for both stationary and portable environments:



- ❑ **Position of your computer** – Place the computer directly in front of you (1). Keep your forearms horizontal (2), with your wrists in a neutral, comfortable position (3) while using the keyboard or the pointing device. Let your upper arms hang naturally at your sides. Take frequent breaks while using your computer. Excessive use of the computer may strain eyes, muscles, or tendons.
- ❑ **Furniture and posture** – Sit in a chair with good back support. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backwards.
- ❑ **Viewing angle of the computer's display** – Use the display's tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness level of the display as well.
- ❑ **Lighting** – Choose a location where windows and lights do not cause glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. Proper lighting adds to your comfort and work efficiency.

- ❑ **Positioning an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at eye level or slightly lower when you are sitting in front of the monitor.

Getting Started

This section describes how to get started using your VAIO computer.

US model_BGN

! Before starting your computer for the first time, do not connect any other hardware that did not originally come with your computer. Upon completion, connect one device (for example, a printer, an external hard disk drive, a scanner, and so on) at a time, following the manufacturer's instructions.

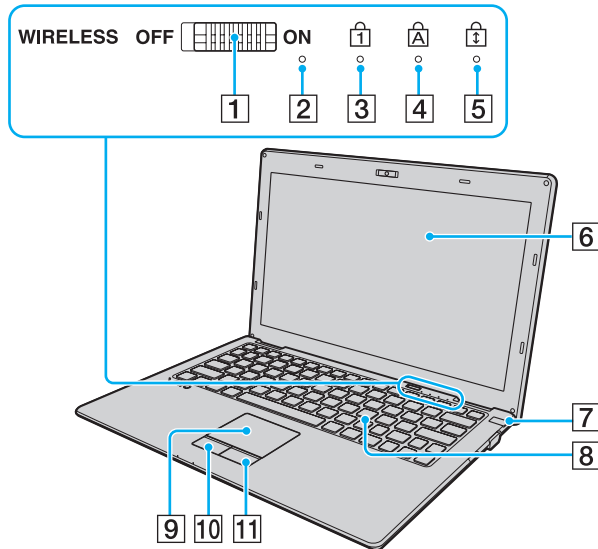
US model_END

- Locating Controls and Ports** ([page 15](#))
- About the Indicator Lights** ([page 22](#))
- Connecting a Power Source** ([page 23](#))
- Using the Battery Pack** ([page 24](#))
- Shutting Down Your Computer Safely** ([page 30](#))
- Using the Power Saving Modes** ([page 30](#))
- Updating Your Computer** ([page 32](#))

Locating Controls and Ports

Take a moment to identify the controls and ports shown on the following pages.

Front



US model_BGN

1 **WIRELESS** switch (page 49), (page 60)

US model_END

GVD model_BGN

1 **WIRELESS** switch (page 49), (page 56), (page 60)

GVD model_END

China model_BGN

1 **WIRELESS** switch (page 49), (page 56), (page 60)
ON means "ON," and OFF means "OFF."

China model_END

Euro model_BGN

1 **WIRELESS** switch (page 49), (page 56), (page 60), (page 65)

Euro model_END

2 Built-in microphone (monaural)

3 Num lock indicator (page 22)

4 Caps lock indicator (page 22)

5 Scroll lock indicator (page 22)

6 LCD screen (page 93)

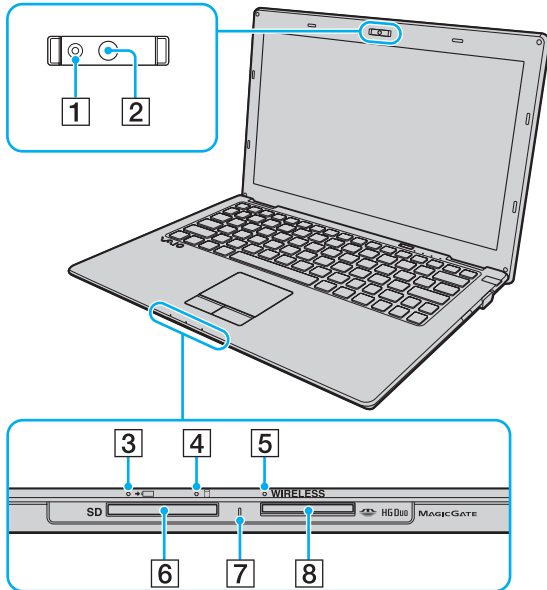
7 Power button/Power indicator (page 22)

8 Keyboard (page 33)

9 Touch pad (page 35)

10 Left button (page 35)

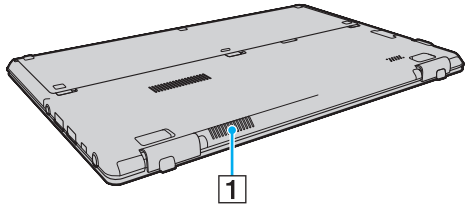
11 Right button (page 35)



- 1 Built-in **MOTION EYE** camera indicator ([page 22](#))
- 2 Built-in **MOTION EYE** camera ([page 37](#))
- 3 Charge indicator ([page 22](#))
- 4 Disc drive indicator ([page 22](#))
- 5 **WIRELESS** indicator ([page 22](#))
- 6 **SD** memory card slot ([page 43](#))
- 7 Media Access indicator ([page 22](#))
- 8 "Memory Stick Duo" slot* ([page 38](#))

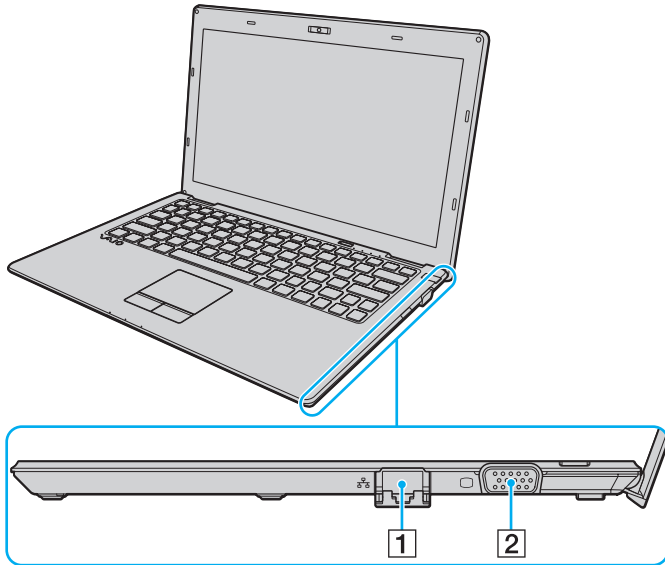
* Your computer supports only Duo-size "Memory Stick".

Back

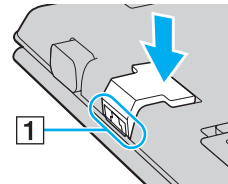


1 Air vent

Right

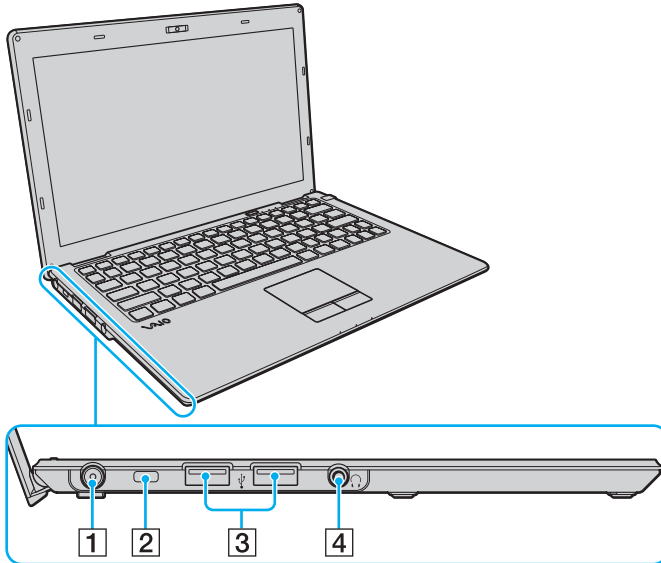


- 1** Network (LAN) port ([page 48](#))
Pull the port cover down before using the network (LAN) port. The port cover may disengage if you exert pressure on it when opening it or disconnecting a LAN cable. To attach the port cover, align the cover with the edge (1) of the port and push the cover down until it clicks into place.



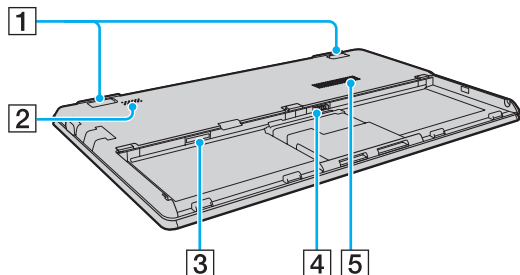
- 2** Monitor port ([page 70](#))

Left

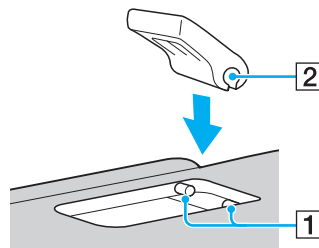


- 1 DC IN port ([page 23](#))
 - 2 Security slot
 - 3 Hi-Speed USB (USB 2.0) ports* ([page 74](#))
 - 4 Headphones jack ([page 69](#))
- * Support high-/full-/low- speeds.

Bottom



- 1** Tilt feet
Unfold the tilt feet to adjust the angle of your computer before using the network (LAN) port and the monitor port. The tilt feet may disengage if you exert pressure on it when unfolding it. To attach the tilt feet, push it down while aligning the projections (1) with the snap-fit joint (2) until it snaps into place.



- 2** Built-in speaker (monaural)

Except US model_BGN

- 3** SIM card slot* ([page 56](#))

Except US model_END

US model_BGN

- 4** SIM card slot*

US model_END

- 5** Battery connector ([page 24](#))







- 6** Air vent

* On selected models only.

About the Indicator Lights

Your computer is equipped with the following indicator lights:

IRX-4860_BGN

Indicator	Functions
Power 	Illuminates in green while the computer is on, blinks slowly in orange while the computer is in Sleep mode, and goes out when the computer is turned off or enters Hibernate mode.
Charge 	Illuminates while the battery pack is charging. See Charging the Battery Pack (page 28) for more information.
Built-in MOTION EYE camera	Illuminates while the built-in camera is in use.
Media Access	Illuminates while data access to a memory card, such as "Memory Stick" and an SD memory card, is in progress. (Do not place the computer into Sleep mode or turn it off while this indicator light is lit.) When the indicator light is unlit, the memory card is not in use.
Disc drive 	Illuminates while data access to the built-in storage device or the optical disc drive is in progress. Do not place the computer into Sleep mode or turn it off while this indicator light is lit.
Num lock 	Press the Num Lk key to activate the numeric keypad. Press it a second time to deactivate the numeric keypad. The numeric keypad is not active when the indicator light is unlit.
Caps lock 	Press the Caps Lock key to type letters in uppercase. Letters appear in lowercase if you press the Shift key while the indicator light is lit. Press the key a second time to turn off the indicator light. Normal typing resumes when the Caps lock indicator light is turned off.
Scroll lock 	Press the Fn+Scr Lk keys to change how you scroll the display. Normal scrolling resumes when the Scroll lock indicator light is turned off. The Scr Lk key functions differently depending on the program you are using and does not work with all programs.
WIRELESS	Illuminates while one or more wireless options are enabled.

IRX-4860_END

Connecting a Power Source

Except IRX-4860_BGN

You can use either an AC adapter or a rechargeable battery pack for supplying power to your computer.

Except IRX-4860_END
IRX-4860_BGN

You can use either an AC adapter or a rechargeable battery pack for supplying power to your computer. Before using the computer for the first time, you need to connect an AC adapter to your computer.

! The uncharged battery pack is installed on your computer at the time of delivery.

Do not use your computer without the battery pack installed as it may cause the computer to malfunction.

IRX-4860_END

Using the AC Adapter

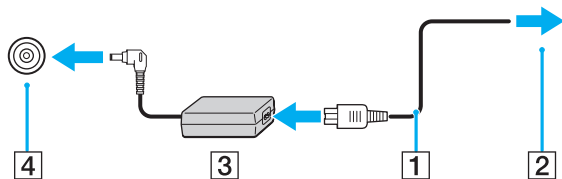
While your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.



Use only the supplied AC adapter for your computer.

To use the AC adapter

- 1 Plug one end of the power cord (1) into the AC adapter (3).
- 2 Plug the other end of the power cord into an AC outlet (2).
- 3 Plug the cable from the AC adapter (3) into the **DC IN** port (4) on the computer.



! The shape of the DC In plug varies depending on the AC adapter.



To disconnect your computer completely from AC power, unplug the AC adapter.

Make sure that the AC outlet is easily accessible.

If you do not intend to use your computer for a long period of time, place the computer into Hibernate mode. See **Using Hibernate Mode** ([page 32](#)).

Using the Battery Pack

Except IRX-4860_BGN

The battery pack supplied with your computer is not fully charged at the time of delivery.

Except IRX-4860_END
IRX-4860_BGN

The battery pack supplied with your computer is installed on your computer and is not charged at the time of delivery.



Do not use your computer without the battery pack installed as it may cause the computer to malfunction.

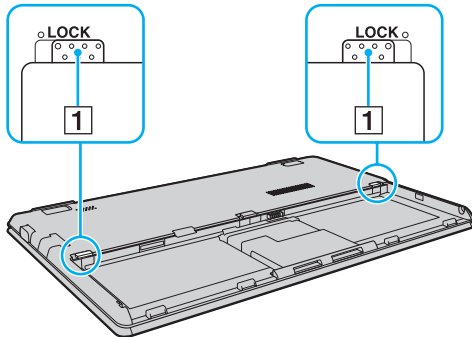
IRX-4860_END

Installing/Removing the Battery Pack

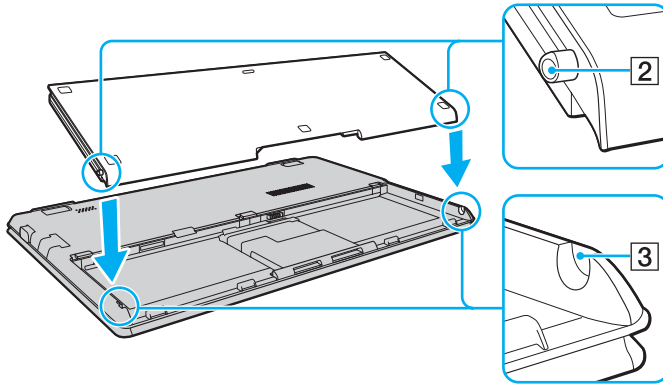
IRX-4860_BGN

To install the battery pack

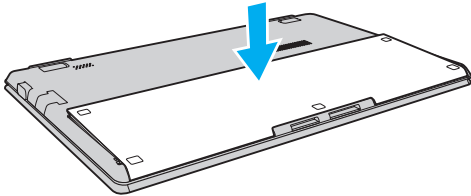
- 1 Turn off the computer and close the LCD screen lid.
- 2 Slide the battery **LOCK** switches (1) inward.



- 3 Place the battery pack into the battery compartment until the projection (2) on either side of the battery pack fits into the U-shaped cut (3) on either side of the battery compartment.



- 4 Push the battery pack down into the compartment until it clicks into place.

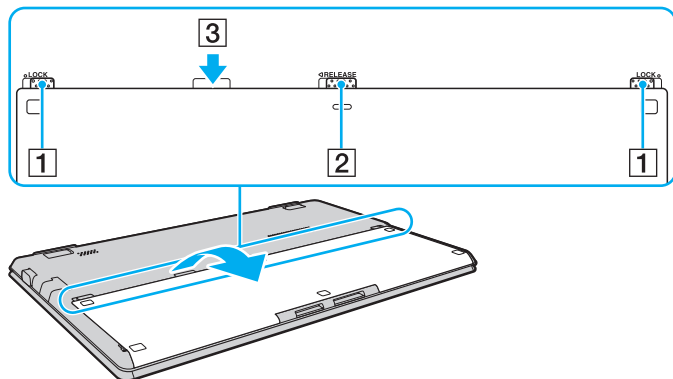


- 5 Slide the battery **LOCK** switches outward to secure the battery pack on the computer.

To remove the battery pack

! You may lose data if you remove the battery pack while your computer is on and not connected to the AC adapter or if you remove the battery pack while the computer is in Sleep mode.

- 1 Turn off the computer and close the LCD screen lid.
- 2 Slide the battery **LOCK** switches (1) inward.
- 3 Slide and hold the battery **RELEASE** latch (2) inward, put your fingertip underneath the tab (3) on the battery pack, and lift the battery pack in the direction of the arrow, and then slide it away from the computer.



IRX-4860_END
US model_BGN

! This computer is designed to operate only with genuine Sony battery packs.

US model_END
Euro model_BGN

! Certain rechargeable batteries do not meet Sony quality and safety standards. For safety reasons this computer only functions with genuine Sony battery packs designed for this model. If an unauthorized battery pack is installed, the battery will not be charged and the computer will not function.

Euro model_END
GVD model_BGN

! For your safety, it is highly recommended that you use genuine Sony rechargeable battery packs and AC adapters that meet the quality assurance standards and supplied by Sony for your VAIO computer. Some VAIO computers may operate only with genuine Sony battery packs.

GVD model_END
China model_BGN

! For your safety, Sony recommends only using the genuine Sony battery packs that are designed to this model.

China model_END

Charging the Battery Pack

The battery pack supplied with your computer is not fully charged at the time of delivery.

To charge the battery pack

- 1 Install the battery pack.
- 2 Connect the computer to a power source with the AC adapter.
The charge indicator light is on while the battery pack is charging. When the battery pack charges close to the maximum charge level you selected with the battery charge functions, the charge indicator turns off.

Charge indicator status	Meaning
Lit in orange	The battery pack is charging.
Blinks along with the green power indicator	The battery pack is running out of power. (Normal mode)
Blinks along with the orange power indicator	The battery pack is running out of power. (Sleep mode)

Charge indicator status	Meaning
Blinks fast in orange	A battery error has occurred due to a failed battery pack or an unlocked battery pack.

! Charge the battery pack as described in this manual from your first battery charge.



When the battery pack is running out of power and both the charge and power indicator lights blink, you should either connect the AC adapter to recharge the battery pack or shut down your computer and install a fully charged battery pack.

Your computer is supplied with a lithium ion battery pack and can be recharged any time. Charging a partially discharged battery pack does not affect the life of battery.

You can extend the life of your battery pack if you enable the battery care function of the **Battery Charge Functions** with the **VAIO Control Center**.

China model_BGN

By default, your computer enters Sleep mode automatically after about 30 minutes of inactivity when running on AC power. Press any key to bring it back into Normal mode. When running on battery power, it switches the power saving mode automatically from Sleep mode to Hibernate mode if the computer is not used for a certain period of time. To bring it back from Hibernate mode to Normal mode, press the power button.

China model_END

While some software applications or peripheral devices are in use, your computer may not enter Hibernate mode even when the remaining battery life becomes short. To avoid loss of data while the computer is running on the battery, you should save your data frequently and manually activate a power management mode, such as Sleep or Hibernate.

If the battery pack runs out of power while the computer is in Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

When your computer is directly connected to AC power and has a battery pack installed, it uses power from the AC outlet.

Extending Your Battery Life

When your computer is running on battery power, you can extend your battery life using the following methods.

- ❑ Decrease the LCD brightness of your computer screen.
- ❑ Use the power saving mode. See **Using the Power Saving Modes (page 30)** for more information.
- ❑ Change the power saving settings on the Windows **Power Options**. See **Using the VAIO Power Management (page 84)** for more information.
- ❑ Set the wallpaper in **Long Battery Life Wallpaper Setting** as your desktop background with the **VAIO Control Center**.

Shutting Down Your Computer Safely

To avoid losing unsaved data, be sure to shut down your computer properly, as described below.

To shut down your computer

- 1 Turn off any peripherals connected to the computer.
- 2 Click **Start** and the **Shut down** button.
- 3 Respond to any prompts warning you to save documents or to consider other users and wait for the computer to turn off automatically.
The power indicator light turns off.

Using the Power Saving Modes

You can take advantage of the power management settings to conserve battery life. In addition to the normal operating mode, your computer has two distinct power saving modes to suit your preference: Sleep and Hibernate.


! If you do not intend to use your computer for a long period of time while it is disconnected from AC power, place the computer into Hibernate mode or turn it off.

If the battery pack runs out of power while your computer is in Sleep mode, you will lose all unsaved data. Going back to the previous work state is impossible. To avoid loss of data, you should save your data frequently.

Mode	Description
Normal mode	This is the normal state of your computer while it is in use. The green power indicator light is lit while the computer is in this mode.
Sleep mode	Sleep mode turns off the LCD screen and places the built-in storage device(s) and the CPU into a low power consumption mode. The orange power indicator light blinks slowly while your computer is in this mode. Your computer comes out of Sleep mode quicker than out of Hibernate mode. However, Sleep mode uses more power than Hibernate mode.
Hibernate mode	While your computer is in Hibernate mode, the state of the system is saved on the built-in storage device(s) and power is turned off. Even when the battery pack runs out of power, no data will be lost. The power indicator light is unlit while your computer is in this mode.

Using Sleep Mode

To activate Sleep mode

Click **Start**, the arrow  next to the **Shut down** button, and **Sleep**.

To return to Normal mode

- Press any key.
- Press the power button on your computer.

! If you press and hold the power button for more than four seconds, your computer will turn off automatically. You will lose all unsaved data.

Using Hibernate Mode

To activate Hibernate mode

Press the **Fn+F12** keys.

Alternatively, you can click **Start**, the arrow next to the **Shut down** button, and **Hibernate**.

! Do not move your computer before its power indicator light turns off.

To return to Normal mode

Press the power button.

! If you press and hold the power button for more than four seconds, your computer will turn off automatically.

Updating Your Computer

Be sure to install the latest updates on your computer with the following software applications so that the computer can run more efficiently.

❑ Windows Update

Click **Start**, **All Programs**, and **Windows Update** and then follow the on-screen instructions.

❑ VAIO Update 4

Click **Start**, **All Programs**, **VAIO Update 4**, and **Go to VAIO Web Support** and then follow the on-screen instructions.

! Your computer must be connected to the Internet to download the updates.

Using Your VAIO Computer

This section describes how to get the most out of using your VAIO computer.

- ❑ **Using the Keyboard** ([page 33](#))
- ❑ **Using the Touch Pad** ([page 35](#))
- ❑ **Using the Built-in Camera** ([page 37](#))
- ❑ **Using "Memory Stick"** ([page 38](#))
- ❑ **Using Other Modules / Memory Cards** ([page 43](#))
- ❑ **Using the Internet** ([page 46](#))
- ❑ **Using the Network (LAN)** ([page 48](#))
- ❑ **Using the Wireless LAN** ([page 49](#))

Except US model_BGN

- ❑ **Using the Wireless WAN** ([page 56](#))

Except US model_END

- ❑ **Using the Bluetooth Function** ([page 60](#))

Euro model_BGN

- ❑ **Using the GPS Function** ([page 65](#))

Euro model_END

Using the Keyboard






Your keyboard has additional keys that perform model-specific tasks.




Combinations and Functions with the Fn Key



Some keyboard functions can be used only after the operating system is finished launching.

IRX-4860 BGN

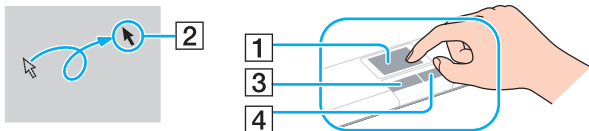
Combination/Feature	Function
Fn +  (F2): muting	Turns on and off the built-in speakers or the headphones.
Fn +  (F3/F4): volume control	Changes the volume level. To increase the volume, keep pressing the Fn+F4 keys or press the Fn+F4 keys and then the ↑ or → key. To decrease the volume, keep pressing the Fn+F3 keys or press the Fn+F3 keys and then the ↓ or ← key.
Fn +  (F5/F6): brightness control	Changes the LCD brightness of your computer screen. To increase lighting intensity, keep pressing the Fn+F6 keys or press the Fn+F6 keys and then the ↑ or → key. To decrease lighting intensity, keep pressing the Fn+F5 keys or press the Fn+F5 keys and then the ↓ or ← key.
Fn +  /  (F7): display output	Switches the display output between your computer screen, an external display, simultaneous output to both, and multiple displays with both that function as a single desktop. Press the Enter key to select the display output. ! If you select an external display as the display output destination when no external display is connected to your computer, the computer screen goes blank. In such a case, press the Fn+F7 keys twice and then the Enter key. Multiple displays may not be supported depending on the operating system on your computer.

Combination/Feature	Function
Fn +   (F9/F10): zooming	Changes the size of an image or a document displayed on some software. To make the view look smaller and further away (zoom out), press the Fn+F9 keys. To make the view look bigger and closer (zoom in), press the Fn+F10 keys. See the help file included with the VAIO Control Center for more information.
Fn +  (F12): hibernation	Provides the lowest level of power consumption. When you execute this command, the states of the system and the connected peripheral devices are saved to the built-in storage device and the system power is turned off. To return the system to its original state, use the power button to turn on the power. For details on power management, see Using the Power Saving Modes (page 30) .

IRX-4860_END

Using the Touch Pad

You can point to, select, drag, and scroll objects on the screen using the touch pad.



Except IRX-4860_BGN

Action	Description
Point	Slide your finger on the touch pad (1) to place the pointer (2) on an item or object.
Click	Press the left button (3) once.
Double-click	Press the left button twice in a row.
Right-click	Press the right button (4) once. With many applications, this action displays a context-sensitive shortcut menu (if any).

Action	Description
Drag	Slide your finger on the touch pad while pressing the left button.
Scroll	Slide your finger along the right edge of the touch pad to scroll vertically. Slide your finger along the bottom edge to scroll horizontally (the scroll function is available only with applications that support a touch pad scroll feature). Slide your finger along the right edge of the touch pad to scroll vertically. Slide your finger along the bottom edge to scroll horizontally. Once vertical or horizontal scrolling is engaged, you can move your finger in circles on the touch pad to keep scrolling without taking the finger off the touch pad (the scroll function is available only with applications that support a touch pad scroll feature).

Except IRX-4860_END
IRX-4860_BGN

Action	Description
Point	Slide your finger on the touch pad (1) to place the pointer (2) on an item or object.
Click	Press the left button (3) once.
Double-click	Press the left button twice in a row.
Right-click	Press the right button (4) once. With many applications, this action displays a context-sensitive shortcut menu (if any).
Drag	Slide your finger on the touch pad while pressing the left button.
Scroll	Slide your finger along the right edge of the touch pad to scroll vertically. Slide your finger along the bottom edge to scroll horizontally. Once vertical or horizontal scrolling is engaged, you can move your finger in circles on the touch pad to keep scrolling without taking the finger off the touch pad (the scroll function is available only with applications that support a touch pad scroll feature).
Flick	Slide your finger linearly in quick motion on the touch pad. On web browser software or image viewer software, you can flick left to move backward and flick right to move forward.
Pinch	With some software applications, you can pinch on the touch pad with two fingers for zooming. Pinch open to zoom in or pinch close to zoom out.

IRX-4860_END



You can disable/enable the touch pad while a mouse is connected to your computer. To change the touch pad settings, use the **VAIO Control Center**.



Be sure to connect a mouse before disabling the touch pad. If you disable the touch pad before connecting a mouse, you will be able to use only the keyboard for pointer operations.

Using the Built-in Camera

Your computer is equipped with a built-in **MOTION EYE** camera.

Except IRX-4860_BGN

With the preinstalled image capture software, you can perform the following operations:

- Capturing still images and movies
- Sensing and capturing object movements for monitoring purposes
- Editing captured data

Except IRX-4860_END
IRX-4860_BGN

With the communication software, such as the **Skype**, you can join a video conference through the Internet.

IRX-4860_END



Turning on the computer activates the built-in camera.

Video conferences are possible with the appropriate software.

! Launching or exiting your instant messaging or video editing software does not activate or deactivate the built-in camera.

Do not place your computer into Sleep or Hibernate mode while you are using the built-in camera.

Except IRX-4860_BGN

To use the preinstalled image capture software

- 1 Click **Start, All Programs, ArcSoft WebCam Companion 3, and WebCam Companion 3.**
- 2 Click your desired icon in the main window.

For detailed information on how to use the software, see the help file included with the software.



When capturing an image or a movie in a dark place, click the **Capture** icon in the main window, and then click the **WebCam Settings** icon and select the low light or low light compensation option in the properties window.

Except IRX-4860_END

Using "Memory Stick"

"Memory Stick" is a compact, portable, and versatile IC recording media especially designed for exchanging and sharing digital data with compatible products, such as digital cameras, mobile phones, and other devices. Because it is removable, it can be used for external data storage.

Before You Use "Memory Stick"

Except IRX-4860_BGN

The "Memory Stick Duo" slot on your computer can accommodate both standard- and Duo-size media and supports "Memory Stick PRO", "Memory Stick PRO Duo", and "Memory Stick PRO-HG Duo" with high-speed data transfer and large data capacity capabilities.

Except IRX-4860_END
IRX-4860_BGN

The "Memory Stick Duo" slot on your computer can accommodate Duo-size media and supports "Memory Stick PRO Duo" and "Memory Stick PRO-HG Duo" with high-speed data transfer and large data capacity capabilities.

IRX-4860_END

For the latest information about "Memory Stick", visit [memorystick.com] at <http://www.memorystick.com/en/>.

Inserting and Removing "Memory Stick"

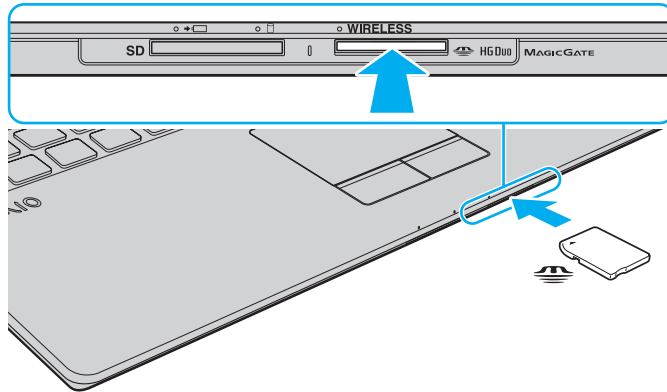
To insert "Memory Stick"

- 1 Locate the "Memory Stick Duo" slot.
- 2 Hold "Memory Stick" with the arrow facing upward and pointing toward the slot.
- 3 Carefully slide "Memory Stick" into the slot until it clicks into place.



"Memory Stick" is automatically detected by your system and the contents of "Memory Stick" are displayed. If nothing appears on the desktop, click **Start, Computer**, and double-click the "Memory Stick" icon.

IRX-4860_BGN



IRX-4860_END

Except IRX-4860_BGN



You can insert Duo-size "Memory Stick" directly into the "Memory Stick" slot without using a "Memory Stick Duo" adaptor.

Except IRX-4860_END



Be sure to hold "Memory Stick" with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the media, do not force "Memory Stick" into the slot if you cannot insert it smoothly.

Except IRX-4860_BGN

Before using "Memory Stick Micro" ("M2"), be sure to insert it into an "M2" Standard-size adaptor or "M2" Duo adaptor. If you insert the media directly into the "Memory Stick" slot without the adaptor, you may not be able to remove it from the slot.

"Memory Stick Micro" in an "M2" Duo adaptor may not operate properly if it is additionally inserted into a "Memory Stick Duo" adaptor.

Except IRX-4860_END
IRX-4860_BGN

Before using "Memory Stick Micro" ("M2"), be sure to insert it into an "M2" Duo adaptor. If you insert the media directly into the "Memory Stick Duo" slot without the adaptor, you may not be able to remove it from the slot.

IRX-4860_END

To remove "Memory Stick"

!

Do not remove "Memory Stick" while the Media Access indicator light is lit. If you do, you may lose data. Large volumes of data may take time to load, so make sure the indicator light is unlit before removing "Memory Stick".

- 1 Check that the Media Access indicator light is unlit.
- 2 Push in "Memory Stick" toward the computer and release. "Memory Stick" ejects.
- 3 Pull "Memory Stick" out of the slot.

!

Be sure to remove "Memory Stick" gently, or it may pop out unexpectedly.

Formatting "Memory Stick"

To format "Memory Stick"

"Memory Stick" has been formatted by default and is ready for use.

If you want to reformat the media with your computer, follow these steps.

! Be sure to use the device that is designed to format the media and supports "Memory Stick" when formatting the media.

Formatting "Memory Stick" erases the entire data stored on the media. Before formatting the media, make sure that it does not contain your valuable data.

Do not remove "Memory Stick" from the slot while formatting. This could cause a malfunction.

- 1 Carefully slide "Memory Stick" into the slot until it clicks into place.
- 2 Click **Start** and **Computer** to open the **Computer** window.
- 3 Right-click the "Memory Stick" icon and select **Format**.
- 4 Click **Restore device defaults**.

! The size of the allocation unit and file system may change.

Do not select **NTFS** from the **File system** drop-down list as it may cause a malfunction.



The formatting process will be completed more quickly if you select **Quick Format** in **Format options**.

- 5 Click **Start**.
- 6 Follow the on-screen instructions.

! It may take time to format "Memory Stick" depending on the media type.

Notes on Using "Memory Stick"

- ❑ Your computer has been tested and found compatible with Sony branded "Memory Stick" with capacity of up to 16 GB that are available as of May 2009. However, not all "Memory Stick" that meet the same specifications as the compatible media are guaranteed of compatibility.

- ❑ Inserting "Memory Stick" with multiple conversion adaptors is not guaranteed of compatibility.
- ❑ "MagicGate" is the general name of the copyright protection technology developed by Sony. Use "Memory Stick" with the "MagicGate" logo to take advantage of this technology.
- ❑ Except for your personal use, it is against the copyright law to use any audio and/or image data you recorded without prior consent from the respective copyright holders. Accordingly, "Memory Stick" with such copyrighted data can be used only within the law.

Except IRX-4860_BGN

- ❑ The "Memory Stick Duo" slot on your computer does not support 8-bit parallel data transfer (high-speed data transfer).

Except IRX-4860_END

- ❑ Do not insert more than one "Memory Stick" into the slot. Improper insertion of the media may damage both your computer and the media.

Using Other Modules / Memory Cards

Using the SD Memory Card

Your computer is equipped with an **SD** memory card slot. You can use this slot to transfer data among digital cameras, camcorders, music players, and other audio/video devices.

Before you use the SD memory card

The **SD** memory card slot on your computer supports the following memory cards:

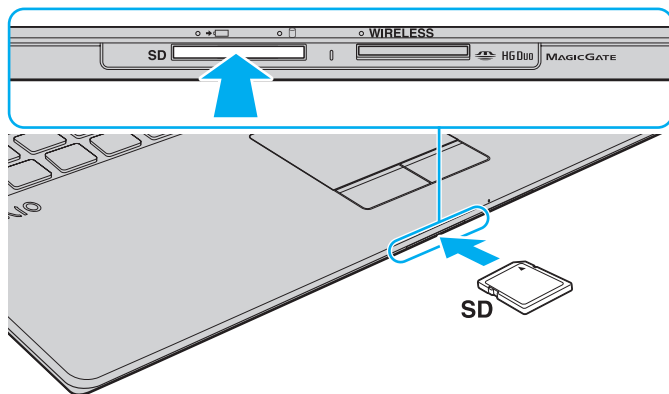
- ❑ SD memory card
- ❑ SDHC memory card

For the latest information on compatible memory cards, see **Finding More about Your VAIO Computer (page 6)** to visit the appropriate support web site.

To insert an SD memory card

- 1 Locate the **SD** memory card slot.
- 2 Hold the SD memory card with the arrow facing upward and pointing toward the slot.
- 3 Carefully slide the SD memory card into the slot until it clicks into place.
Do not force the card into the slot.

IRX-4860_BGN



IRX-4860_END



If the SD memory card does not go into the slot easily, remove it gently and verify you are inserting it in the proper direction.

To remove an SD memory card

- 1 Check that the Media Access indicator light is unlit.

- 2 Push in the SD memory card toward the computer and release.
The SD memory card ejects.
- 3 Pull the SD memory card out of the slot.

Notes on Using Memory Cards

General notes on using the memory card

- ❑ Be sure to use memory cards that are compliant with the standards supported by your computer.
- ❑ Be sure to hold the memory card with the arrow pointing in the correct direction as you insert it into the slot. To avoid damaging your computer or the media, do not force the memory card into the slot if you cannot insert it smoothly.
- ❑ Use care when inserting or removing the memory card from the slot. Do not force it in or out of the slot.
- ❑ Do not remove the memory card while the media access indicator light is lit. If you do, you may lose data.
- ❑ Do not attempt to insert a memory card or memory card adaptor of a different type into the memory card slot. An incompatible memory card or memory card adaptor may cause difficulty in removing from the slot and can cause damage to your computer.

Notes on using the SD memory card

- ❑ Your computer has been tested and found compatible only with major memory cards available as of May 2009. However, not all memory cards that meet the same specifications as the compatible media are guaranteed of compatibility.
- ❑ SD memory cards with capacity of up to 2 GB and SDHC memory cards with capacity of up to 32 GB have been tested and found compatible with your computer.
- ❑ The SD memory card slot on your computer does not support the high-speed data transfer feature of the SD memory card and the SDHC memory card.

Using the Internet

Before using the Internet, you need to sign up with an Internet Service Provider (ISP) and set up devices required for connecting your computer to the Internet.

The following types of Internet connection services may be available from your ISP:

- Fiber to the Home (FTTH)
- Digital Subscriber Line (DSL)
- Cable modem
- Satellite
- Dial-up

For detailed information on devices required for Internet access and how to connect your computer to the Internet, ask your ISP.



To connect your computer to the Internet using the wireless LAN function, you need to set up the wireless LAN network. See **Using the Wireless LAN (page 49)** for more information.



When you connect your computer to the Internet, be sure to take appropriate security measures to protect the computer against online threats.

IRX-4860_BGN

Depending on the service contract with your ISP, you may need to connect an external modem device, for example a USB telephone modem, a DSL modem, or a cable modem, to your computer to connect to the Internet. For the detailed instructions on connection setups and modem configuration, see the manual that came with your modem.


IRX-4860_END

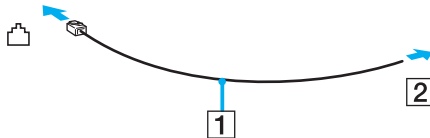
Except IRX-4860_BGN

If your computer is not equipped with a built-in modem, you may need to connect an external modem device, for example a USB telephone modem, a DSL modem, or a cable modem, to your computer. For the detailed instructions on connection setups and modem configuration, see the manual that came with your modem.

To connect a telephone cable

! The following procedure applies to models with a built-in modem only.

- 1 Plug one end of the phone cable (1) into the modem port  on the computer.
- 2 Plug the other end into the wall jack (2).



! Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple telephone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the built-in modem.

If you connect a telephone cable coming through a splitter, the modem or connected device may not work properly.

To set up a dial-up connection to the Internet

! The following procedure applies to models with a built-in modem only.

- 1 Click **Start** and **Control Panel**.
- 2 Click **Network and Internet**.

- 3 Click **Network and Sharing Center**.
- 4 Click **Set up a new connection or network**.
- 5 Click **Set up a dial-up connection** and **Next**.
- 6 Follow the on-screen instructions.

Except IRX-4860_END

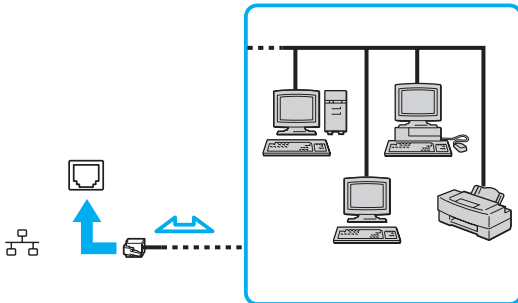
Using the Network (LAN)

You can connect your computer to 1000BASE-T/100BASE-TX/10BASE-T type networks with a LAN cable. Connect one end of a LAN cable (not supplied) to the network (LAN) port on the computer and the other end to your network. For detailed settings and devices required for LAN access, ask your network administrator.

IRX-4860_BGN

! You need to unfold the tilt feet before using the network (LAN) port on your computer.

IRX-4860_END





You can connect your computer to any network without changing the default settings.



Do not plug a telephone cable into the network (LAN) port on your computer.

If the network (LAN) port is connected to one of the telephone lines mentioned below, high electric current to the port may cause damage, overheating, or fire.

- Home (intercom speakerphone) or business-use telephone lines (multi-line business telephone)
- Public telephone subscriber line
- Private branch exchange (PBX)

Using the Wireless LAN

Using the Wireless LAN (WLAN), all your digital devices with the built-in WLAN function communicate freely with each other through a network. A WLAN is a network in which a user can connect to a Local Area Network (LAN) through a wireless (radio) connection.

The WLAN supports all normal LAN connectivity, but with the added benefits of mobility and roaming. You can still access information, Internet/intranet and network resources, even in the middle of a meeting, or as you move from one place to another.

You can communicate without an access point, which means that you can communicate with a limited number of computers (ad-hoc). Or you can communicate through an access point, which allows you to create a full infrastructure network.

To use the wireless LAN function

! Be sure to turn on the **WIRELESS** switch before starting the wireless LAN function.


The IEEE 802.11a standard, using the 5 GHz band, and the IEEE 802.11n draft standard, using the 2.4 GHz or 5 GHz band, are not available on ad-hoc networks.

To use the wireless LAN function, you first need to set up the wireless LAN function.

Use the **SmartWi Connection Utility** to set up the wireless LAN function. See the **SmartWi Connection Utility Help** for more information.

To access this on-screen guide:

- 1 Click **Start, All Programs, and SmartWi Connection Utility**.
- 2 Click **SmartWi Connection Utility Help**.

 In some countries, using WLAN products may be restricted by the local regulations (e.g. limited number of channels). Therefore, before activating the WLAN function, read the **Safety Information** carefully.

US model_END
Euro model_BGN

 In some countries, using WLAN products may be restricted by the local regulations (e.g. limited number of channels). Therefore, before activating the WLAN function, read the wireless LAN regulations guide carefully.

Euro model_END
Except Euro_BGN
Except US model_BGN



In some countries, using WLAN products may be restricted by the local regulations (e.g. limited number of channels). Therefore, before activating the WLAN function, read the **Safety Regulations** carefully.

Except US model_END

Except Euro_END

WLAN uses the IEEE 802.11a^{*}/b/g standard or the IEEE 802.11n^{*} draft standard, which specifies the type of technology used. The standard includes the encryption methods: Wired Equivalent Privacy (WEP), which is a security protocol, Wi-Fi Protected Access 2 (WPA2), and Wi-Fi Protected Access (WPA). Proposed jointly by the IEEE and Wi-Fi Alliance, both WPA2 and WPA are specifications of standards based on interoperable security enhancements that increase the level of data protection and access control for existing Wi-Fi networks. WPA is designed to be forward compatible with the IEEE 802.11i specification. It utilizes the enhanced data encryption Temporal Key Integrity Protocol (TKIP) in addition to user authentication using 802.1X and Extensible Authentication Protocol (EAP). Data encryption protects the vulnerable wireless link between clients and access points. Besides that, there are other typical LAN security mechanisms to ensure privacy, such as: password protection, end-to-end encryption, virtual private networks, and authentication. WPA2, the second generation of WPA, provides stronger data protection and network access control and is also designed to secure

all versions of 802.11 devices, including 802.11b, 802.11a, 802.11g, and 802.11n draft standard, multi-band and multi-mode. In addition, based on the ratified IEEE 802.11i standard, WPA2 provides government grade security by implementing the National Institute of Standards and Technology (NIST) FIPS 140-2 compliant AES encryption algorithm and 802.1X-based authentication. WPA2 is backward compatible with WPA.

* See the specifications to find out about the configuration of your computer.

The IEEE 802.11b/g standard is a wireless LAN standard, using the 2.4 GHz band. The IEEE 802.11g standard provides higher-speed communications than the IEEE 802.11b standard.

The IEEE 802.11a standard is a wireless LAN standard, using the 5 GHz band.

The IEEE 802.11n draft standard is a wireless LAN standard, using the 2.4 GHz or 5 GHz band.

Wireless LAN devices using the 2.4 GHz band cannot communicate with devices using the 5 GHz band because the frequencies are different.

The 2.4 GHz band used by wireless LAN compatible devices is also used by other various devices. Although technologies to minimize interference from other devices that use the same band are employed on wireless LAN compatible devices, such interference may cause lower communication speed, narrower communication range, or broken wireless connections.

The communication speed varies depending on the distance between communication devices, existence of obstacles between such devices, the device configuration, the radio conditions, and the software in use. In addition, communications may be cut off depending on the radio conditions.

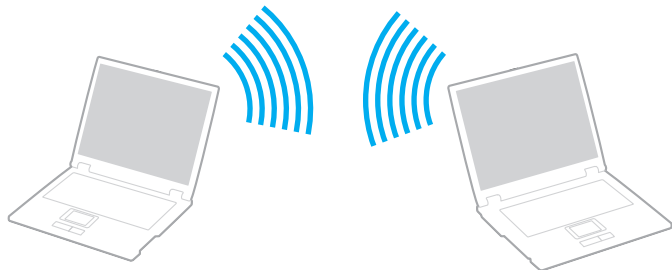
The communication range varies depending on the actual distance between communication devices, existence of obstacles between such devices, the radio conditions, the ambient environment that includes existence of walls and materials of such walls, and the software in use.

Actual communication speed may not be as fast as the one displayed on your computer.

Deploying IEEE 802.11b and IEEE 802.11g products on the same wireless network may reduce the communication speed due to radio interference. Taking this into consideration, the IEEE 802.11g products are designed to reduce the communication speed to ensure communications with IEEE 802.11b products. When the communication speed is not as fast as expected, changing the wireless channel on the access point may increase the communication speed.

Communicating without an Access Point (Ad-hoc)

An ad-hoc network is a network in which a LAN is created only by wireless devices themselves, with no other central controller or access point. Each device communicates directly with other devices in the network. You can set up an ad-hoc network easily at home.



To communicate without an access point (ad-hoc)

! The IEEE 802.11a standard, using the 5 GHz band, and the IEEE 802.11n draft standard, using the 2.4 GHz or 5 GHz band, are not available on ad-hoc networks.

- 1 Turn on the **WIRELESS** switch.
- 2 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 3 Click the switch next to your desired wireless option(s) to toggle it to **On** in the **VAIO Smart Network** window. Make sure the **WIRELESS** indicator light turns on.
- 4 Click **Start** and **Control Panel**.
- 5 Click **View network status and tasks** under **Network and Internet**.
- 6 Click **Set up a new connection or network**.

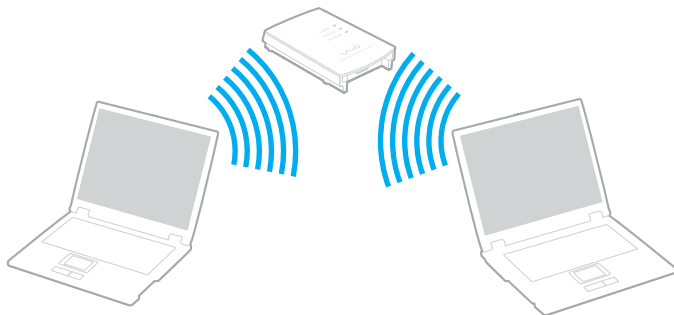
- 7 Select an option to specify the ad-hoc network settings and click **Next**.
- 8 Follow the on-screen instructions.

Communicating with an Access Point (Infrastructure)

An infrastructure network is a network that extends an existing wired local network to wireless devices by providing an access point (not supplied). The access point bridges the wireless and wired LAN and acts as a central controller for the wireless LAN network. The access point coordinates transmission and reception from multiple wireless devices within a specific range.

The access point will select which channel to use on an infrastructure network.

! For details on how to select the channel that will be used by the access point, see the manual that came with your access point.



To connect to a wireless network

- 1 Make sure an access point is set up.
See the manual that came with your access point for more information.
- 2 Turn on the **WIRELESS** switch.

- 3 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 4 Click the switch next to your desired wireless option(s) to toggle it to **On** in the **VAIO Smart Network** window. Make sure the **WIRELESS** indicator light turns on.

Euro model_BGN

Except IRX-4860_BGN

! Wireless LAN communication (IEEE 802.11a standard) using only the 5 GHz band, available on selected models only, is disabled by default. To enable 5 GHz band communication, you need to select the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands from the drop-down list for **Wireless LAN Settings** in the **VAIO Smart Network** settings window.

Euro model_END

GVD model_BGN

! Wireless LAN communication (IEEE 802.11a standard) using only the 5 GHz band, available on selected models only, is disabled by default. To enable 5 GHz band communication, you need to select the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands from the drop-down list for **Wireless LAN Settings** in the **VAIO Smart Network** settings window.



GVD model_END

China model_BGN

! Wireless LAN communication (IEEE 802.11a standard) using only the 5 GHz band, available on selected models only, is disabled by default. To enable 5 GHz band communication, you need to select the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands from the drop-down list for **Wireless LAN Settings** in the **VAIO Smart Network** settings window.

China model_END

Except IRX-4860_END

- 5 Right-click  or  on the taskbar and select **Connect to a network**.
- 6 Select the desired access point and click **Connect**.



For WPA-PSK or WPA2-PSK authentication, you must enter a passphrase. The passphrase is case sensitive and must be a text string between 8 and 63 characters in length or a hexadecimal string of 64 characters.

Stopping Wireless LAN Communications

To stop wireless LAN communications

Click the switch next to **Wireless LAN** to toggle it to **Off** in the **VAIO Smart Network** window.

! Turning off the wireless LAN function while accessing remote documents, files, or resources may result in data loss.

Except US model_END
Except US model_BGN

Using the Wireless WAN

Using the wireless WAN (WWAN) allows your computer to connect to the Internet through the wireless network wherever there is the mobile phone coverage.

Euro model_BGN

The WWAN may not be available in some countries or areas. See **Wireless WAN Regulations Guide** in **Regulations, Guarantee, and Service Support** to find out in which countries or areas the WWAN is available.

Euro model_END



Features and options in this section may not be available on your computer. See the specifications to find out about the configuration of your computer.

Inserting a SIM Card

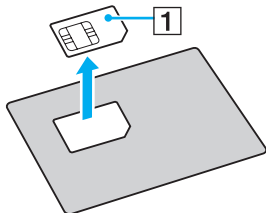
To use the wireless WAN function, you first need to insert a SIM card into the SIM card slot on your computer. Your SIM card is contained within a base plate, about the size of a credit card.



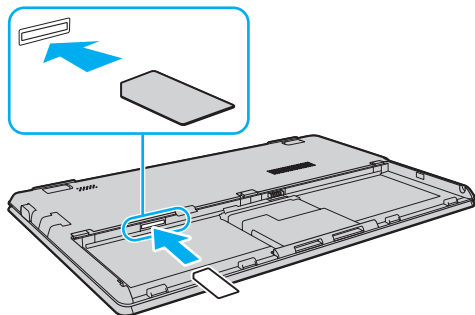
Depending on your country and model, you might receive an offer from the VAIO selected telecom operator. In that case the SIM card is either in the operator SIM pack inside the carton box or already inserted in the SIM card slot. If the SIM card is not provided with your computer, you can purchase one from your preferred telecom operator.

To insert a SIM card

- 1 Turn off your computer.
- 2 Remove the battery pack from the computer.
- 3 Remove the SIM card (1) by pushing it out from the base plate.



- 4 Insert the SIM card into the SIM card slot with its printed circuit side down.



IRX-4860_END

! Do not touch the printed circuit on the SIM card. Be sure to hold your computer firmly before inserting or removing the card.

Do not damage the SIM card in any way, either by bending or exerting pressure on the card.

5 Reinstall the battery pack.

! Make sure the battery pack is installed properly.

Starting the Wireless WAN Communications

To start the wireless WAN communications

Euro model BGN

- 1 Turn on the **WIRELESS** switch.
- 2 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 3 Click the switch next to **Wireless WAN** to toggle it to **On** in the **VAIO Smart Network** window.

- 4 Click the down arrow button next to the **WWAN** switch and the **Connect** button to launch **Mobile Broadband Connection**.



Depending on your model, country, or area, you might need to use the **GlobeTrotter Connect**, the **3G Connection Manager**, or the software specified by a telecom operator in order to connect to a network.

- 5 Enter your PIN code when prompted.
- 6 If requested, enter the APN information of your telecom operator.

Euro model_END
GVD model_BGN

- 1 Turn on the **WIRELESS** switch.
- 2 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 3 Click the switch next to **Wireless WAN** to toggle it to **On** in the **VAIO Smart Network** window.
- 4 Launch the **Windows Network Connection**.
- 5 Enter your PIN code when prompted.
- 6 If requested, enter the APN information of your telecom operator.
- 7 Click **Connect**.

GVD model_END
China model_BGN

Pending

China model_END

For more information on how to use the wireless WAN function, see the help file included with the **VAIO Smart Network** software or your telecom operator's documentation.

Except US model_END

Using the Bluetooth Function

US model_BGN

You can establish wireless communications between your computer and other Bluetooth devices such as another computer or a mobile phone. You can transfer data between these devices without cables at a range of up to 33 feet (10 meters) in an open area.

To use the Bluetooth function

! Be sure to turn on the **WIRELESS** switch before starting the Bluetooth function.

To use the Bluetooth function, you first need to set up the Bluetooth function.

Use the **SmartWi Connection Utility** to set up the Bluetooth function. See the **SmartWi Connection Utility Help** for more information.

To access this on-screen guide:

- 1 Click **Start, All Programs**, and **SmartWi Connection Utility**.
- 2 Click **SmartWi Connection Utility Help**.

US model_END
Euro model_BGN

You can establish wireless communications between your computer and other Bluetooth® devices such as another computer or a mobile phone. You can transfer data between these devices without cables at a range of up to 10 meters in an open area.

Euro model_END
GVD model_BGN

You can establish wireless communications between your computer and other Bluetooth® devices such as another computer or a mobile phone. You can transfer data between these devices without cables at a range of up to 10 meters in an open area.

GVD model_END
China model_BGN

You can establish wireless communications between your computer and other Bluetooth® devices such as another computer or a mobile phone. You can transfer data between these devices without cables at a range of up to 10 meters in an open area.

China model_END

Bluetooth Security

The Bluetooth wireless technology has an authentication function, which allows you to determine with whom you choose to communicate. With the authentication function, you can prevent any anonymous Bluetooth devices from accessing your computer.

The first time two Bluetooth devices communicate, a common passkey (a password required for authentication) should be determined for both devices to be registered. Once a device is registered, there is no need to re-enter the passkey.



The passkey can be different each time, but must be the same at both ends.

For certain devices, such as a mouse, no passkey can be entered.

Communicating with Another Bluetooth Device

You can connect your computer to a Bluetooth device such as another computer, a mobile phone, a PDA, a headset, a mouse, or a digital camera without the use of any cables.



To communicate with another Bluetooth device

To communicate with another Bluetooth device, you first need to set up the Bluetooth function. For setting up and using the Bluetooth function, search **Windows Help and Support** for Bluetooth information.

US model_BGN

! Be sure to turn on the **WIRELESS** switch before starting the Bluetooth function.

US model_END

Except US model_BGN

1 Turn on the **WIRELESS** switch.

- 2 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 3 Click the switch next to **Bluetooth** to toggle it to **On** in the **VAIO Smart Network** window.
Make sure the **WIRELESS** indicator light turns on.

Except US model_END
Except US model_BGN

Stopping Bluetooth Communications

To stop Bluetooth communications

- 1 Turn off the Bluetooth device that is communicating with your computer.
- 2 Click the switch next to **Bluetooth** to toggle it to **Off** in the **VAIO Smart Network** window.

Except US model_END

Notes on Using the Bluetooth Function

- The data transfer rate varies, depending on the following conditions:
 - Obstacles, such as walls, located between devices
 - Distance between devices
 - Material used in walls
 - Proximity to microwaves and cordless telephones
 - Radio frequency interference and other environmental conditions
 - Device configuration
 - Type of software application
 - Type of operating system

- Use of both wireless LAN and Bluetooth functions at the same time on your computer
- Size of file being exchanged
- Large files may occasionally be corrupted during continuous transfer due to limitations of the Bluetooth standard and electromagnetic interference in the environment.
- All Bluetooth devices must be certified to make sure that the applicable standard requirements are maintained. Even if standards are met, individual device performance, specifications, and operation procedures can vary. Data exchange may not be possible in all situations.
- Video and audio may not be synchronized if you play videos on your computer with audio output from a connected Bluetooth device. This is a frequent occurrence with Bluetooth technology and is not a malfunction.
- The 2.4 GHz band, with which Bluetooth devices or wireless LAN devices work, is used by various devices. Bluetooth devices use the technology to minimize the interference from other devices that use the same wave length. Simultaneous use of the Bluetooth function and wireless communication devices, however, may cause radio interference and result in reduced communication speeds and distances than the standard values.

Euro model_BGN



Read the Bluetooth regulations guide before using the Bluetooth function.

Euro model_END

- The Bluetooth function may not work with other devices, depending on the manufacturer or the software version employed by the manufacturer.
- Connecting multiple Bluetooth devices to your computer may cause channel congestion, resulting in poor performance of the devices. This is normal with Bluetooth technology and is not a malfunction.

Euro model_BGN

Using the GPS Function

You can view location information in the **Internet Explorer** window with the **VAIO Location Search** feature that uses the Global Positioning System (GPS).



Features and options in this section may not be available on your computer.
See the specifications to find out about the configuration of your computer.

To use the GPS function


- 1 Turn on the **WIRELESS** switch.
- 2 Click the **VAIO Smart Network** icon on the taskbar and select **Show main window**.
- 3 Click the switch next to **GPS** to toggle it to **On** in the **VAIO Smart Network** window. Make sure the **WIRELESS** indicator light turns on.



Driver software will be installed when you first activate the GPS function on the **VAIO Smart Network**.

Using the VAIO Location Search

The **VAIO Location Search** feature takes advantage of GPS functions on a Wide Area Network (WAN) module to obtain and provide location information, such as your current location or nearby area information. This feature is integrated into the **Internet Explorer** and appears as one of its toolbars, as shown below, when you launch the **Internet Explorer**.

To view your current location, click the search button (**Google Maps** in the following example). For detailed information on the **VAIO Location Search**, click  (**Settings/Help**) on the toolbar to see the help file.



! Shown above is the English toolbar as an example.

Customizing the VAIO Location Search

You can change settings, such as location log file settings and security settings, to customize the **VAIO Location Search**.

To customize the VAIO Location Search

- 1 Click **Start, All Programs**, and **VAIO Control Center**.
- 2 Click **Location Info/GPS** and then **VAIO Location Search Settings**.
- 3 Select the desired tab in the right pane and change the settings.
- 4 Once finished, click **OK**.



Alternatively, you can click the **Settings/Help** icon on the **VAIO Location Search** toolbar to access the setup window.

Using Peripheral Devices

You can add functionality to your VAIO computer by using the various ports on the computer.

- ❑ **Connecting an Optical Disc Drive** ([page 67](#))
- ❑ **Connecting External Speakers or Headphones** ([page 69](#))
- ❑ **Connecting an External Display** ([page 70](#))
- ❑ **Selecting Display Modes** ([page 72](#))
- ❑ **Using the Multiple Monitors Function** ([page 73](#))
- ❑ **Connecting a USB Device** ([page 74](#))

Connecting an Optical Disc Drive

IRX-4860_BGN

To use optical disc media with your computer, connect an external optical disc drive (not supplied) to your computer.

IRX-4860_END




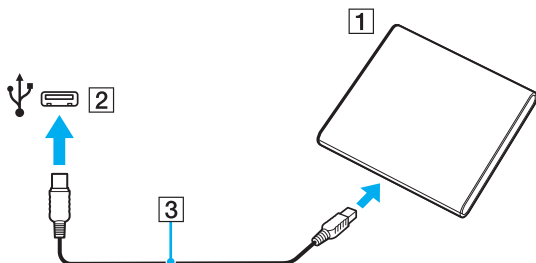
Features and options in this section may not be available on your computer.
See the specifications to find out about the configuration of your computer.

Connecting an Optical Disc Drive

! Be sure to connect an external optical disc drive before you launch any preinstalled disc operation program.

To connect an optical disc drive

- 1 Plug the power cord (if any) of your external optical disc drive (1) into an AC outlet.
- 2 Choose the USB port (2)  you prefer to use.
- 3 Plug one end of a USB cable (3) into the USB port, and the other end to the optical disc drive.
See the manual that came with your external optical disc drive for the detailed instructions on connecting the USB cable to the drive.



Disconnecting an Optical Disc Drive

You can disconnect an optical disc drive while your computer is either on or off. Disconnecting the drive while the computer is in a power saving mode (Sleep or Hibernate), however, may cause the computer to malfunction.

To disconnect an optical disc drive



To disconnect an optical disc drive while your computer is off, skip steps 1 to 5.

- 1 Close all software applications accessing the optical disc drive.
- 2 Double-click the **Safely Remove Hardware** icon on the taskbar.

- 3 Select the optical disc drive you want to disconnect.
- 4 Click **Stop**.
- 5 Follow the on-screen instructions for disconnecting the optical disc drive.
- 6 Unplug the USB cable from the computer.

Connecting External Speakers or Headphones

You can connect external sound output devices (not supplied), such as speakers or headphones, to your computer.

To connect external speakers

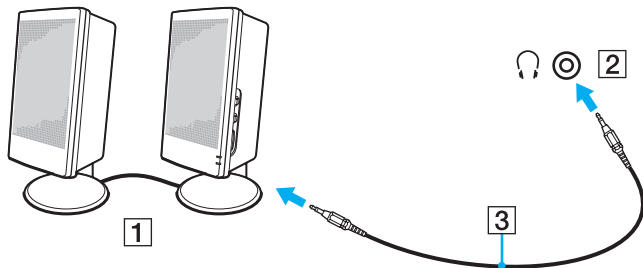


Make sure your speakers are designed for computer use.



Turn down the volume of the speakers before you turn them on.

Connect external speakers (1) to the headphones jack (2)  with a speaker cable (3) (not supplied).



Connecting an External Display

You can connect an external display (not supplied) to your computer. For example, you can use the computer with a computer display or a projector.



Features and options in this section may not be available on your computer.





Connect the power cord of your external display after connecting all other cables.

Connecting a Computer Display or a Projector

You can connect a computer display (analog monitor) or a projector to your computer.

To connect a computer display or a projector

Except IRX-4860_BGN

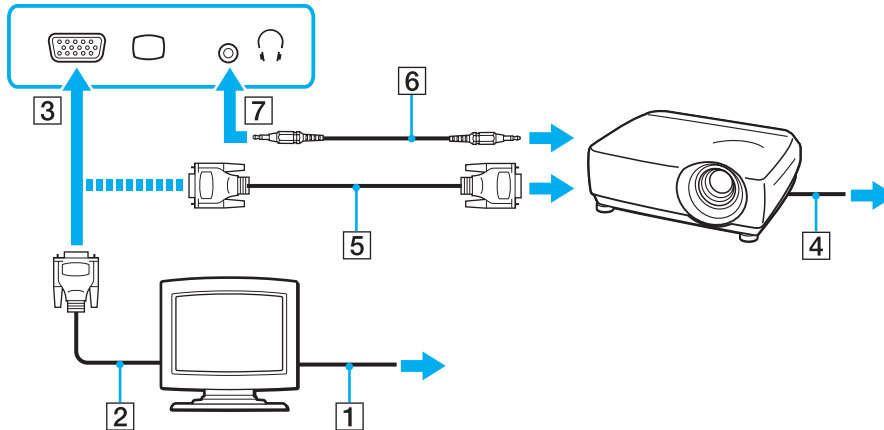
- 1 If you want to connect a computer display (an analog monitor), plug one end of the display's power cord (1) into your display if necessary, and the other end into an AC outlet.
- 2 Plug the display cable (2) into the monitor port (3)  on the computer.
- 3 If you want to connect a projector, plug the projector's power cord (4) into an AC outlet.
- 4 Plug one end of the display cable (5) into the monitor port on the projector, and the other end into the monitor port (3) on the computer.
- 5 Plug one end of the speaker cable (6) into the headphones jack on the projector, and the other end into the headphones jack (7)  on the computer.

**Except IRX-4860_END
IRX-4860_BGN**

- 1 Unfold the tilt feet ([page 21](#)).

- 2 If you want to connect a computer display (an analog monitor), plug one end of the display's power cord (1) into your display if necessary, and the other end into an AC outlet.
- 3 Plug the display cable (2) into the monitor port (3) □ on the computer.
- 4 If you want to connect a projector, plug the projector's power cord (4) into an AC outlet.
- 5 Plug one end of the display cable (5) into the monitor port on the projector, and the other end into the monitor port (3) on the computer.
- 6 Plug one end of the speaker cable (6) into the headphones jack on the projector, and the other end into the headphones jack (7) ♯ on the computer.

IRX-4860_END



Selecting Display Modes


When an external display is connected, you can select either your computer screen or the connected display to use as the primary monitor.

If you want to work on your computer screen and the external display at the same time, see **Using the Multiple Monitors Function (page 73)** for more information.

IRX-4860_BGN

! You need to unfold the tilt feet before using the monitor port on your computer.

IRX-4860_END

 You may not be able to display the same contents on your computer screen and the external display or projector at the same time, depending on the type of your external display or projector.

Turn on the external display before turning on your computer.

To select a display mode with the Fn+F7 keys

You can select a display mode with the **Fn+F7** keys. See **Combinations and Functions with the Fn Key (page 34)** for the detailed procedure.

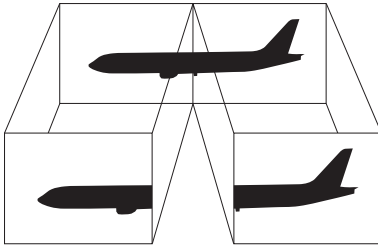
To select a display mode from the display settings

- 1 Right-click on the desktop and select **Screen resolution**.
- 2 Click the drop-down list next to **Multiple Displays**, select your desired setting, and then click **OK**.

Using the Multiple Monitors Function

The Multiple Monitors function allows you to distribute portions of your desktop across separate displays. For example, if you have an external display connected to the monitor port, your computer screen and the external display can function as a single desktop.

You can move the cursor from one display to the other. This allows you to drag objects, such as an open application window or a toolbar, from one display to the other.



To use the Multiple Monitors function

IRX-4860_BGN

! You need to unfold the tilt feet before using the monitor port on your computer.

IRX-4860_END



Your external display may not support the Multiple Monitors function.

Certain software applications may not be compatible with Multiple Monitors settings.

Make sure that your computer does not enter Sleep or Hibernate mode while you are using the Multiple Monitors function. Otherwise, the computer may not return to Normal mode.

If you set different colors on each display, do not expand a single window across two displays. Otherwise, your software may not work properly.

Set fewer colors or a lower resolution for each display.

- 1 Right-click on the desktop and select **Screen resolution**.
- 2 Click the drop-down list next to **Multiple Displays**, select **Extend these displays**, and then click **OK**.



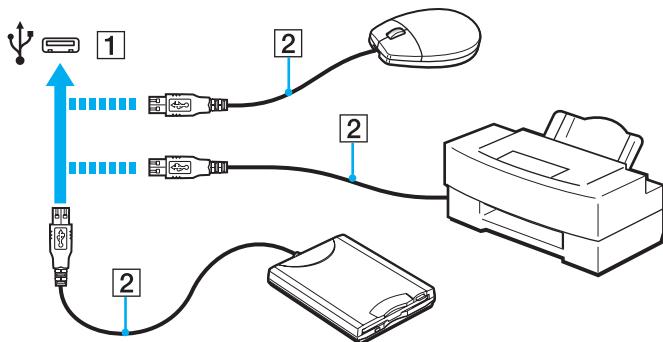
Additionally, you can set the display colors and resolution for each display and customize the Multiple Monitors function.

Connecting a USB Device

You can connect a Universal Serial Bus (USB) device to your computer, such as a mouse, floppy disk drive, speaker, and printer.

To connect a USB device

- 1 Choose the USB port (1) you prefer to use.
- 2 Plug the USB device cable (2) into the USB port.



Notes on connecting a USB device

- You may need to install the driver software supplied with your USB device before use. See the manual that came with the USB device for more information.
- Be sure to use a USB printer compatible with your version of Windows to print documents.
- For information on how to remove a USB device, see the manual that came with the device.
- To protect your computer and/or USB devices from damage, observe the following:
 - When moving the computer with USB devices connected, avoid exposing the USB ports to shock or impact.
 - Do not put the computer into a bag or carrying case when it has USB devices connected.

GVD model_BGN

- The optional USB floppy disk drive may not be available in some countries or regions.

GVD model_END

Customizing Your VAIO Computer

This section briefly describes how to change the main settings of your VAIO computer. Among other things, you will learn how to use and customize the look of your Sony software and utilities.

- ❑ **Setting the Password** ([page 76](#))
- ❑ **Using Intel VT** ([page 82](#))
- ❑ **Using the VAIO Control Center** ([page 83](#))
- ❑ **Using the VAIO Power Management** ([page 84](#))

Setting the Password

In addition to the Windows password, you can use BIOS functions to set two types of passwords to protect your computer: the power-on password and the hard disk password.

Once you have set the power-on password, you will be prompted to enter the password after the VAIO logo appears to start your computer. The power-on password allows you to protect your computer from unauthorized access.

The hard disk password provides additional security for the data stored on your built-in storage device. If you set the hard disk password, other users will not be able to access the data without knowing the password, even if the password-protected built-in storage device is removed from your computer and is installed in another computer.

Adding the Power-on Password

The power-on password is provided to protect your computer from unauthorized access.

There are two types of the power-on passwords: the machine password and the user password. The machine password is provided for users with administrative rights on the computer to change all the setup options in the BIOS setup screen, as well as to start the computer. The user password is provided for the standard users to allow for changing some of the BIOS setup options, as well as starting the computer. To set the user password, you must first set the machine password.

! Once you have set the power-on password, you cannot start your computer without entering the password. Be sure not to forget the password. Write down your password and keep it safe and private from other people.

If you forget the power-on password and need assistance to reset it, a password reset fee will be charged, and your computer may need to be sent in for service to reset the password.

To add the power-on password (machine password)

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
- 4 On the password entry screen, enter the password twice and press the **Enter** key.
The password can be up to 32 alphanumeric characters (including spaces) long.
- 5 Select **Password when Power On** under **Security** and press the **Enter** key.
- 6 Change the setting from **Disabled** to **Enabled**.
- 7 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

To add the power-on password (user password)

! Make sure you set the machine password before setting the user password.

- 1 Turn on the computer.

- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Enter the machine password and press the **Enter** key.
- 4 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
- 5 On the password entry screen, enter the password twice and press the **Enter** key.
The password can be up to 32 alphanumeric characters (including spaces) long.
- 6 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Changing/Removing the Power-on Password

To change or remove the power-on password (machine password)

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Enter the machine password and press the **Enter** key.
- 4 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Set Machine Password**, and then press the **Enter** key.
- 5 On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.

- 6 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

To change or remove the power-on password (user password)

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Enter the user password and press the **Enter** key.
- 4 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Set User Password**, and then press the **Enter** key.
- 5 On the password entry screen, enter the current password once and a new password twice, and then press the **Enter** key.
To remove the password, leave the **Enter New Password** and **Confirm New Password** fields blank and press the **Enter** key.
- 6 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Adding the Hard Disk Password

The hard disk password provides additional security for the data stored on your built-in storage device. If you enable the hard disk password, this adds an extra level of security.

When adding the hard disk password, you must set both the master and user passwords. The master password is provided for users with administrative rights on the computer to reset the user password in the BIOS setup screen. The user password is provided to lock your built-in storage device. Once you set the user password, you will have to enter the password along with the power-on password (if set), after the VAIO logo appears.



You cannot start your computer with the master password.

If you forget the master password or the keyboard fails, which is critical to password entry, no bypass is possible and the data stored on the built-in storage device will not be accessible. There is NO RESET of this password. You will have to replace the built-in storage device at your own expense and lose all the data originally stored on the device. Be sure to write down the master password and keep it safe and private from other people.

Except IRX-4860_BGN



If you have set the hard disk password in conjunction with the fingerprint authentication function, you can substitute fingerprint authentication for password entry when turning on your computer. For more information, see **Using Fingerprint Authentication** .

Except IRX-4860_END

To add the hard disk password

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.



If you have set the power-on password, enter your power-on password.

- 3 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.
- 4 Select **Enter Master and User Passwords** and press the **Enter** key.
- 5 Select **Continue** on the warning screen and press the **Enter** key.
- 6 Enter the master password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters (including spaces) long.

- 7 Enter the user password twice and press the **Enter** key.
The password should be up to 32 alphanumeric characters (including spaces) long.
- 8 At the confirmation prompt, press the **Enter** key.
- 9 Press the **Esc** key and then the **←** or **→** key to select the **Exit** tab.
- 10 Press the **↑** or **↓** key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Changing/Removing the Hard Disk Password

To change the hard disk password

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.



If you have set the power-on password, enter your power-on password.

- 3 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.
- 4 Select **Change Master Password** or **Change User Password** and press the **Enter** key.
- 5 Enter the current password once and then a new password twice.
- 6 Press the **Enter** key.
- 7 Press the **Enter** key when the success message appears.
- 8 Press the **Esc** key and then the **←** or **→** key to select the **Exit** tab.

- 9 Press the **↑** or **↓** key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

To remove the hard disk password

- 1 Turn on the computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.



If you have set the power-on password, enter your power-on password.

- 3 Press the **←** or **→** key to select **Security** to display the **Security** tab, select **Hard Disk Password**, and then press the **Enter** key.
The **Hard Disk Password** entry screen appears.
- 4 Select **Enter Master and User Passwords** and press the **Enter** key.
- 5 Enter the current password for **Enter Current Hard Disk Master Password** and press the **Enter** key.
- 6 Press the **Enter** key without entering any letter for the remaining fields.
- 7 Press the **Enter** key when the success message appears.
- 8 Press the **Esc** key and then the **←** or **→** key to select the **Exit** tab.
- 9 Press the **↑** or **↓** key to select **Exit Setup** and press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Using Intel VT

Intel® Virtualization Technology (VT) allows you to use hardware virtualization software for enhancing your computer's performance.

! For information on virtualization and how to use hardware virtualization software, contact the software publisher.

Intel VT may not be available depending on the CPU installed on your computer.

To enable Intel VT

- 1 Turn on your computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Press the **←** or **→** key to select **Advanced**.
- 4 Press the **↑** or **↓** key to select **Intel(R) Virtualization Technology** or **Intel(R) VT**, press the **Enter** key, select **Enabled**, and press the **Enter** key.

! If the **Advanced** tab is not displayed in the BIOS setup window or you cannot select **Intel(R) Virtualization Technology**, Intel VT is not available on the computer.

- 5 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Using the VAIO Control Center

The **VAIO Control Center** utility allows you to access system information and to specify preferences for system behavior.

To use the VAIO Control Center

- 1 Click **Start**, **All Programs**, and **VAIO Control Center**.
- 2 Select your desired control item and change the settings.

- 3 Once finished, click **OK**.
The setting of the desired item has been changed.



For more information about each option, see the help file included with the **VAIO Control Center**.

Some of the control items will not be visible if you open the **VAIO Control Center** as a standard user.

Using the VAIO Power Management

Power management helps you set up power plans for running on AC or battery power to suit your requirements for power consumption.

The **VAIO Power Management** function is added to the Windows **Power Options**. With this software application, you can enhance the Windows power management functions to ensure better operation of your computer and longer battery life.

Selecting a Power Plan

When you start the computer, a power status icon appears on the taskbar. This icon indicates what kind of power source you are using at that time, for example, AC power. Click this icon to display the window that shows your power status.

To select a power plan

- 1 Right-click the power status icon on the taskbar and select **Power Options**.
- 2 Select your desired power plan.

To change the power plan settings

- 1 Click **Change plan settings** on the right of your desired power plan in the **Power Options** window.
Change the Sleep mode and display settings as needed.
- 2 If you need to change the advanced settings, click **Change advanced power settings** and go to step 3.
Otherwise, click **Save changes**.

- 3 Click the **VAIO Power Management** tab.
Change the settings for each item.
- 4 Click **OK**.



You can check the current power plan settings with **Power Management Viewer** in the **VAIO Control Center**.

Precautions

This section describes safety guidelines and precautions to help you protect your VAIO computer from potential damage.

- Safety Information** ([page 86](#))
- Care and Maintenance Information** ([page 90](#))
- Handling Your Computer** ([page 91](#))
- Handling the LCD Screen** ([page 93](#))
- Using the Power Source** ([page 94](#))
- Handling the Built-in Camera** ([page 95](#))
- Handling Discs** ([page 95](#))
- Using the Battery Pack** ([page 96](#))
- Handling "Memory Stick"** ([page 97](#))
- Handling the Built-in Storage Device** ([page 97](#))

Safety Information

Computer

- Use your computer on a solid, stable surface.

Except China_BGN

Except Euro_BGN

- Provide adequate air circulation to prevent internal overheating. Do not place your computer on porous surfaces such as rugs, blankets, couches, or beds, or near draperies that may block its air vents.

- Do not use your computer directly on your lap. The temperature of the base of the unit will rise during normal operation and over time could result in discomfort or burns.

Except Euro_END

Except China_END

China model_BGN

- Provide adequate air circulation to prevent internal overheating. Do not place your computer on porous surfaces such as rugs, blankets, couches, or beds, or near draperies that may block its air vents.
- Do not use your computer on your lap for an extended period of time. Use of your computer for an extended period of time will heat up the bottom of the computer and may cause low-temperature burns.

China model_END

Euro model_BGN

- We advise not to use your computer directly on your lap. The temperature of the bottom of the unit may rise during normal operation, and after an extended period of time, could cause discomfort or burns.
- Provide adequate air circulation to prevent internal overheating. Do not place your computer on porous surfaces such as rugs, blankets, couches, or beds, or near draperies that may block its air vents.

Euro model_END

- Use only specified peripheral equipment and interface cables. Otherwise, problems may occur.

Power Source

- Do not place heavy objects on the power cord. Doing so may cause fire.
- To disconnect the cord, pull it out by holding the plug. Never pull the cord itself.
- Unplug your computer from the AC outlet if you are not planning to use the computer for a long period of time.
- When the AC adapter is not used, unplug it from the AC outlet.

- Make sure that the AC outlet is easily accessible.

Battery Pack

US model_BGN

- Do not leave battery packs in temperatures above 140°F (60°C), such as in a car parked in the sun or under direct sunlight.

US model_END

Except US model_BGN

- Do not leave battery packs in temperatures above 60°C, such as in a car parked in the sun or under direct sunlight.

Except US model_END

US model_BGN

- For your safety, Sony recommends using the genuine Sony battery pack and AC adapter that are provided with this product. If either of these items needs to be replaced during the life of the product, be sure to use a compatible genuine Sony battery pack or AC adapter. Information about compatible models can be found at the following URLs:
 - For customers in USA and Canada
<http://www.sony.com/vaio>
 - For customers in Latin American countries or areas
<http://www.sony.net/>
- Sony disclaims and shall assume no responsibility in case of any losses or damages arising from:
 - The use of non-genuine Sony battery packs or AC adapters with your VAIO computer.
 - The disassembly, alteration of, or tampering with any Sony battery pack.

US model_END

China model_BGN

- ❑ For your safety, Sony recommends using the genuine Sony battery pack and AC adapter that are provided with this product.
- ❑ Sony disclaims and shall assume no responsibility in case of any losses or damages arising from:
 - ❑ The use of non-genuine Sony battery packs or AC adapters with your VAIO computer.
 - ❑ The disassembly, alteration of, or tampering with any Sony battery pack.

China model_END

Euro model_BGN

- ❑ Certain rechargeable battery packs do not meet Sony quality and safety standards. For safety reasons this computer only functions with genuine Sony battery packs designed for this model. If an unauthorized battery pack is installed, the battery pack will not be charged and the computer will not function.

Euro model_END

GVD model_BGN

- ❑ For your safety, it is highly recommended that you use genuine Sony rechargeable battery packs and AC adapters that meet the quality assurance standard, supplied by Sony for your VAIO computer. Some VAIO computers may only function with a genuine Sony battery pack.

GVD model_END

- ❑ Keep the battery pack away from all sources of heat.
- ❑ Keep the battery pack dry.
- ❑ Do not open or try to disassemble the battery pack.
- ❑ Do not expose the battery pack to any mechanical shock, such as dropping it on a hard surface.
- ❑ If you are not using your computer for a long period of time, remove the battery pack from the computer to prevent damage to the battery pack.

- ❑ If you have not used the battery pack for a considerable amount of time, the remaining battery life may become short. However, this is normal and does not indicate a malfunction, because the battery pack will gradually discharge over time even while not in use. Connect the AC adapter to your computer and recharge the battery pack before using the computer again.

Headphones

- ❑ **Road safety** – Do not use headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. It can also be potentially dangerous to play loud music while walking, especially at pedestrian crossings.
- ❑ **Preventing hearing damage** – Avoid using headphones at high volume. Hearing experts advise against continuous, loud and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.

"Memory Stick"

Keep "Memory Stick" and "Memory Stick" adaptors out of reach of children. There is a risk of swallowing them.

Care and Maintenance Information

Computer

- ❑ Clean the cabinet with a soft cloth, which is dry or lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzene, as these may damage the finish of your computer.
- ❑ Make sure you unplug the AC adapter and remove the battery pack before cleaning your computer.

LCD Screen

Use a soft, dry cloth to wipe the surface of the LCD screen. Rubbing the surface could damage the screen.

Built-in Camera

Clean the lens protection cover of the built-in camera with a blower brush or a soft brush. If the cover is extremely dirty, wipe it off with a soft dry cloth. Do not rub the cover, as it is sensitive to pressure.

Discs

- ❑ Proper care of the disc is essential to its continuous reliability. Do not use solvents (such as benzine, thinner, alcohol, commercially available cleaners, or anti-static spray) which may cause damage to the disc.
- ❑ For normal cleaning, hold the disc by its edges and use a soft cloth to wipe the surface from the center out.
- ❑ If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.

Handling Your Computer

- ❑ If you drop a solid object or any liquid onto your computer, shut down the computer, unplug it, and remove the battery pack. You may want to have the computer checked by qualified personnel before operating it again.
- ❑ Do not drop your computer or place any objects on top of the computer.
- ❑ Do not place your computer in a location subject to:
 - ❑ Heat sources, such as radiators or air ducts
 - ❑ Direct sunlight
 - ❑ Excessive dust
 - ❑ Moisture or rain
 - ❑ Mechanical vibration or shock
 - ❑ Strong magnets or speakers that are not magnetically shielded

US model_BGN

- Ambient temperature of more than 95°F (35°C) or less than 41°F (5°C)

US model_END

Except US model_BGN

- Ambient temperature of more than 35°C or less than 5°C

Except US model_END

- High humidity
- Do not place electronic equipment near your computer. The electromagnetic field of the equipment may cause the computer to malfunction.

IRX-4860_BGN

- Do not use your computer without the battery pack installed as it may cause the computer to malfunction.

IRX-4860_END

- Your computer uses high-frequency radio signals and may cause interference to radio or TV reception. If this occurs, relocate the computer a suitable distance away from the set.
- Do not use cut or damaged connection cables.

US model_BGN

- If your computer is brought directly from a cold location to a warm one, moisture may condense inside the computer. In such a case, allow at least one hour before turning on the computer. If any problems occur, unplug the computer and contact an authorized Sony Service Center. To find the nearest center or agent, see **Finding More about Your VAIO Computer (page 6)**.

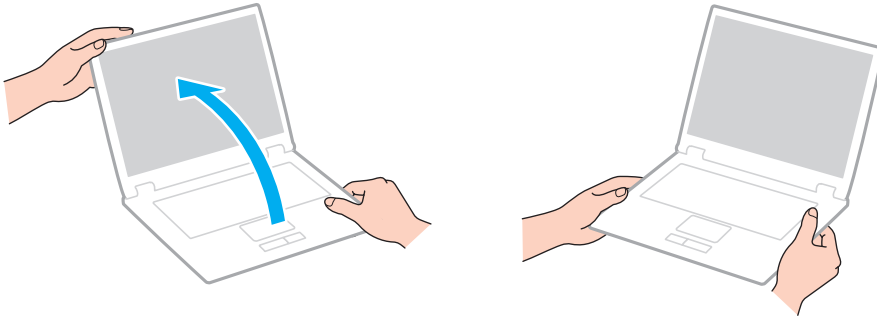
US model_END

Except US model_BGN

- ❑ If your computer is brought directly from a cold location to a warm one, moisture may condense inside the computer. In such a case, allow at least one hour before turning on the computer. If any problems occur, unplug the computer and contact VAIO HelpdeskVAIO-LinkVAIO HelpdeskSony Computing SupportVAIO-LinkVAIO HelpdeskSony Computing Support.

Except US model_END

- ❑ To avoid losing data when your computer is damaged, back up your data regularly.
- ❑ Do not exert pressure on the LCD screen or its edges when opening the LCD screen lid or lifting your computer. The LCD screen may be sensitive to pressure or added stress, and exerting pressure may damage the screen or cause it to malfunction. To open the computer, hold the base with one hand and gently lift the LCD screen lid with the other. To carry the computer with the lid open, be sure to hold the computer with both hands.



- ❑ Use a carrying case specially designed to carry your computer.

Handling the LCD Screen

- ❑ Do not leave the LCD screen facing the sun. This could damage the LCD screen. Be sure to block direct sunlight when using your computer near a window.

- ❑ Do not scratch the surface of the LCD screen or exert pressure on it. This could cause a damage.
- ❑ Using your computer in low temperature conditions may produce a residual image on the LCD screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- ❑ A residual image may appear on the LCD screen if the same image is displayed for a long period of time. The residual image disappears after a while. You can use a screen saver to prevent residual images.
- ❑ The LCD screen becomes warm during operation. This is normal and does not indicate a malfunction.
- ❑ The LCD screen is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD screen. This is a normal result of the manufacturing process and does not indicate a malfunction.
- ❑ Do not change the LCD screen orientation setting in the **Tablet PC Settings** window even when there are change options available for selection, as this may make your computer unstable. Sony assumes no liability for any malfunctions arising from changes to the settings.
- ❑ Do not exert pressure on the LCD screen lid with the lid closed as it may scratch the LCD screen or soil it.

Using the Power Source



See the specifications to find out about the configuration of your computer.

- ❑ Do not share the AC outlet with other power-consuming equipment, such as a photocopier or a shredder.
- ❑ You can purchase a power strip with a surge protector. This device helps prevent damage to your computer caused by sudden power surges, in an electrical storm, for example.
- ❑ Use the AC adapter supplied with your computer or genuine Sony products. Do not use any other AC adapter as it may cause a malfunction.

Handling the Built-in Camera

Except IRX-4860_BGN



Features and options in this section may not be available on your computer.
See the specifications to find out about the configuration of your computer.

Except IRX-4860_END

- Do not touch the lens protection cover of the built-in camera, as it may cause scratches on the cover and such scratches will appear on the captured images.
- Do not let the direct sunlight get into the lens of the built-in camera regardless of your computer's power state, as it may cause the camera to malfunction.

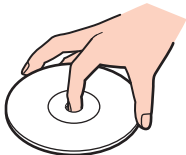
Except IRX-4860_BGN

- The built-in camera is disabled while videos or still images are imported from an i.LINK-compatible device connected to the i.LINK port.

Except IRX-4860_END

Handling Discs

- Fingerprints and dust on the surface of a disc may cause read errors. Be sure to hold the disc by its edges and central hole, as shown below:



- Never affix an adhesive label to a disc. This will affect the use of the disc and may result in irreparable damage.

Using the Battery Pack

- Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.

US model_BGN

- Charge battery packs at temperatures between 50°F to 86°F (10°C to 30°C). Lower temperatures require longer charging time.

US model_END

Except US model_BGN

- Charge battery packs at temperatures between 10°C to 30°C. Lower temperatures require longer charging time.

Except US model_END

US model_BGN

- Do not charge the battery pack in any way other than as described in this user guide or as designated by Sony in writing.

US model_END

China model_BGN

- Do not charge the battery pack in any way other than as described in this user guide or as designated by Sony in writing.

China model_END

- While the battery pack is in use or being charged, heat builds up in the battery pack. This is normal and is not cause for concern.
- You do not need to discharge the battery pack before recharging.
- If the battery pack quickly runs out of power after being fully charged, it may be reaching the end of its life and should be replaced.

Handling "Memory Stick"

- Do not touch the "Memory Stick" connector with your finger or metallic objects.
- Use only the adhesive label supplied with "Memory Stick" as a label.
- Do not bend, drop, or expose "Memory Stick".
- Do not disassemble or modify "Memory Stick".
- Do not let "Memory Stick" get wet.
- Do not use or store "Memory Stick" in a location subject to:
 - Static electricity
 - Electrical noise
 - Extremely high temperatures, such as in a car parked in the sun
 - Direct sunlight
 - High humidity
 - Corrosive substances
- Use the storage case supplied with "Memory Stick".
- Be sure to make a backup copy of your valuable data.
- When using "Memory Stick Duo", do not use a fine-tipped pen to write on the label adhered to "Memory Stick Duo". Exerting pressure on the media may damage internal components.

Handling the Built-in Storage Device

The built-in storage device (hard disk drive or solid state drive) has a high storage density and reads or writes data in a short time. However, it can be easily damaged if improperly used. If the built-in storage device is damaged, the data cannot be restored. To prevent losing data, you should be careful when handling your computer.



Features and options in this section may not be available on your computer.
See the specifications to find out about the configuration of your computer.

To avoid damaging your hard disk drive

- Do not subject your computer to sudden movements.
- Keep your computer away from magnets.
- Do not place your computer in a location subject to mechanical vibration or in an unstable position.
- Do not move your computer while the power is on.
- Do not turn off the power or restart your computer while reading or writing data to the hard disk drive.
- Do not use your computer in a place subject to extreme changes in temperature.

China model_BGN

- Do not use your computer in a place at 3,000 meters or higher above sea level. The hard disk drive may not work properly under such an environment due to low air pressure.

China model_END

- Do not remove the hard disk drive from your computer.

To avoid damaging your solid state drive

- Do not turn off the power or restart your computer while reading or writing data to the solid state drive.
- Do not remove the solid state drive from your computer.

Troubleshooting

US model_BGN

This section describes how to solve common problems you might encounter when using your VAIO computer. Many problems have simple solutions. Try these suggestions before visiting the Sony online support web site at the following URLs:

- For customers in USA
<http://esupport.sony.com/EN/VAIO/>
- For customers in Canada
<http://www.sony.ca/support/>
- For customers in Spanish-speaking Latin American countries or areas
<http://esupport.sony.com/LA/>
- For customers in Brazil
<http://esupport.sony.com/BR/>

US model_END

Except US model_BGN

This section describes how to solve common problems you might encounter when using your VAIO computer. Many problems have simple solutions. Try these suggestions before contacting VAIO HelpdeskVAIO-LinkVAIO HelpdeskSony Computing SupportVAIO-LinkVAIO HelpdeskSony Computing Support.

Except US model_END



Features and options in this section may not be available on your computer.

- Computer (page 100)**
- System Security (page 109)**

- Battery** ([page 110](#))
- Built-in Camera** ([page 111](#))
- Networking** ([page 113](#))
- Bluetooth Technology** ([page 117](#))

Euro model_BGN

- GPS** ([page 121](#))

Euro model_END

- Display** ([page 122](#))
- Printing** ([page 125](#))
- Speakers** ([page 125](#))
- Touch Pad** ([page 127](#))
- Keyboard** ([page 128](#))
- Floppy Disks** ([page 128](#))
- Audio/Video** ([page 129](#))
- Memory Cards** ([page 131](#))
- Peripherals** ([page 132](#))

Computer

What should I do if my computer does not start?

- Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- Make sure the battery pack is installed properly and charged.

- ❑ Disconnect all connected USB devices (if any), and then restart your computer.



Except IRX-4860_BGN

- ❑ Remove any extra memory modules you may have installed since purchase, and then restart your computer.

Except IRX-4860_END

- ❑ If your computer is plugged into a power strip or an uninterruptible power supply (UPS), make sure the power strip or UPS is plugged into a power source and turned on.
- ❑ If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the manual that came with your display for more information.
- ❑ Unplug the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, plug the AC adapter, and then press the power button to turn on your computer.
- ❑ Condensation may cause your computer to malfunction. If this occurs, do not use the computer for at least one hour.
- ❑ Check that you are using the supplied Sony AC adapter. For your safety, use only the genuine Sony rechargeable battery pack and AC adapter, which are supplied by Sony for your VAIO computer.

What should I do if the green power indicator light turns on but my screen remains blank?

- ❑ Press the **Alt+F4** keys several times to close the application window. An application error may have occurred.
- ❑ If the **Alt+F4** keys do not work, click **Start**, the arrow next to the **Shut down** button, and **Restart** to restart your computer.
- ❑ If your computer does not restart, press the **Ctrl+Alt+Delete** keys and click the arrow  next to the **Shut down**  button and **Restart**.
If the **Windows Security** window appears, click **Restart**.
- ❑ If this procedure does not work, press and hold the power button for more than four seconds to shut down your computer. Unplug the AC adapter and leave the computer for about five minutes. Then plug the AC adapter and turn on the computer again.

! Turning off your computer with the **Ctrl+Alt+Delete** keys or the power button may cause loss of unsaved data.

What should I do if my computer or software stops responding?

- If your computer stops responding while a software application is running, press the **Alt+F4** keys to close the application window.
- If the **Alt+F4** keys do not work, click **Start** and the **Shut down** button to turn off your computer.
- If your computer does not turn off, press the **Ctrl+Alt+Delete** keys and click the **Shut down** button. If the **Windows Security** window appears, click **Shut Down**.
- If this procedure does not work, press and hold the power button until the computer turns off.

! Turning off your computer with the **Ctrl+Alt+Delete** keys or the power button may cause loss of unsaved data.

- Unplug the AC adapter and remove the battery pack. Wait three to five minutes. Reinstall the battery pack, plug the AC adapter, and then press the power button to turn on your computer.
- Try reinstalling the software.
- Contact the software publisher or designated provider for technical support.

Why doesn't my computer enter Sleep or Hibernate mode?

Your computer may become unstable if the operating mode is changed before the computer completely enters Sleep or Hibernate mode.

To restore your computer to Normal mode

- 1 Close all open programs.
- 2 Click **Start**, the arrow next to the **Shut down** button, and **Restart**.

- 3 If your computer does not restart, press the **Ctrl+Alt+Delete** keys and click the arrow next to the **Shut down** button and **Restart**.
If the **Windows Security** window appears, click **Restart**.
- 4 If this procedure does not work, press and hold the power button until the computer turns off.

!
Turning off your computer with the **Ctrl+Alt+Delete** keys or the power button may cause loss of unsaved data.

What should I do if the charge indicator light is blinking fast and my computer does not start?

- This problem could be due to the battery pack not being installed properly. To resolve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer. For details, see **Installing/Removing the Battery Pack (page 25)**.

US model_BGN

- If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Finding More about Your VAIO Computer (page 6)**.

US model_END

Except US model_BGN

- If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact VAIO HelpdeskVAIO-LinkVAIO HelpdeskSony Computing SupportVAIO-LinkVAIO HelpdeskSony Computing Support.

Except US model_END

What should I do if a message appears notifying of either incompatibility or the improper installation of the battery pack and my computer then enters Hibernate mode?

- ❑ This problem could be due to the battery pack not being installed properly. To resolve this problem, turn off your computer and remove the battery pack. Then reinstall the battery pack to the computer. For details, see **Installing/Removing the Battery Pack (page 25)**.

US model_BGN

- ❑ If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact an authorized Sony Service Center. To find the nearest center or agent, see **Finding More about Your VAIO Computer (page 6)**.

US model_END

Except US model_BGN

- ❑ If the problem persists after performing the above, it means the installed battery pack is not compatible. Remove the battery pack and contact VAIO HelpdeskVAIO-LinkVAIO HelpdeskSony Computing SupportVAIO-LinkVAIO HelpdeskSony Computing Support.

Except US model_END

Why does the System Properties window display a slower CPU speed than the maximum?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the current CPU speed instead of the maximum speed.

What should I do if my computer does not accept my password and returns a message, Enter Onetime Password?

If you enter a wrong power-on password three times consecutively, the **Enter Onetime Password** message appears and Windows will not start. Press and hold the power button for more than four seconds to check that the power indicator light turns off. Wait for 10 or 15 seconds, then restart your computer and enter the correct password. When entering the password, check that the Num lock and Caps lock indicator lights are unlit. If both or either of the lights is lit, press the **Num Lk** (or **Num Lock**) key or the **Caps Lock** key to turn off the indicator light before entering the password.

What should I do if my game software does not work or it keeps crashing?

- Check the web site of the game if there are any patches or updates to download.
- Make sure you have installed the latest video driver software.
- On some VAIO models, the graphics memory is shared with the system. The optimal graphic performance in such a case is not guaranteed.

What should I do if I cannot remember the power-on password?

US model_BGN

If you have forgotten the power-on password, contact an authorized Sony Service Center to reset it. A reset fee will be charged. To find the nearest center or agent, see **Finding More about Your VAIO Computer** ([page 6](#)).

US model_END

Except US model_BGN

If you have forgotten the power-on password, contact VAIO HelpdeskVAIO-LinkVAIO HelpdeskSony Computing SupportVAIO-LinkVAIO HelpdeskSony Computing Support to reset it. A reset fee will be charged.

Except US model_END

How can I change the boot device order?

You can use one of the BIOS functions to change the boot device order. Follow these steps:

- 1 Turn on your computer.
- 2 Press the **F2** key when the VAIO logo appears.
The BIOS setup screen appears. If not, restart the computer and press the **F2** key several times when the VAIO logo appears.
- 3 Press the **←** or **→** key to select **Boot**.

IRX-4860_BGN

- 4 Press the **↑** or **↓** key to select the drive whose boot device order you want to change.
- 5 Press the **F5** or **F6** key to change the boot device order.

IRX-4860_END

Except IRX-4860_BGN

- 6 Press the **↑** or **↓** key to select your desired priority under **Boot Priority** and press the **Enter** key.
- 7 Press the **↑** or **↓** key to select the device to which you want to assign the priority and press the **Enter** key.

Except IRX-4860_END

- 8 Press the **←** or **→** key to select **Exit**, select **Exit Setup**, and then press the **Enter** key.
At the confirmation prompt, press the **Enter** key.

Why doesn't my screen turn off after the automatic turn-off time has passed?

The VAIO original screen saver disables the timer setting, which you can select using the Windows power options, for your screen to turn off.

Select a screen saver other than the VAIO original screen saver.

What should I do if I cannot boot my computer from the external device connected to the computer?

Except IRX-4860_BGN

To boot your computer from the external device, for example the USB floppy disk drive or the USB/i.LINK optical disc drive, you need to change the boot device.

Except IRX-4860_END
IRX-4860_BGN

To boot your computer from the external device, for example the USB floppy disk drive or the USB optical disc drive, you need to change the boot device.

IRX-4860_END

Turn on your computer and press the **F11** key when the VAIO logo appears.

How do I reduce the volume of the recovery partition?

Your built-in storage device contains the recovery partition where the data for the system recovery is stored. If your computer includes a solid state drive, you might want to reduce the volume of the recovery partition by following these steps:

Except IRX-4860_BGN

- 1 Insert a recovery disc into the optical disc drive while your computer is on, turn off the computer, and then turn it on once again.

Except IRX-4860_END
IRX-4860_BGN

- 1 Insert a recovery disc into an external optical disc drive (not supplied) while your computer is on, turn off the computer, and then turn it on once again.
- 2 Press the **F11** key when the VAIO logo appears during the startup process.

IRX-4860_END

! Use recovery disc(s) you created upon delivery of your computer.

- 3 Select your keyboard layout from the drop-down list and click **Next**.
- 4 Select your operating system and click **Next**.
- 5 Click **VAIO Recovery Center**.
- 6 Click **Restore Complete System** and **Start**.
- 7 Select **Skip** and click **Next**.
You will be prompted to select whether or not to keep the VAIO Value-added contents.
- 8 Select **No** and click **Next**.
- 9 Follow the on-screen instructions.

! The above procedure involves system recovery. The applications and data you added on the storage drive before reducing the volume of the recovery partition will all be lost.

Once you have reduced the volume of the recovery partition, you need the recovery disc(s) for later system recovery.

How do I check the volume of the recovery partition?

Your built-in storage device contains the recovery partition where the data for the system recovery is stored. To check the volume of the recovery partition, follow these steps:

- 1 Click **Start**, right-click **Computer**, and select **Manage**.
- 2 Click **Disk Management** under **Storage** in the left pane.
The volume of the recovery partition and the total volume of the C drive are displayed in the **Disk 0** row in the center pane.

System Security

How can I protect my computer against security threats, such as viruses?

The Microsoft Windows operating system is preinstalled on your computer. The best way to protect your computer against security threats, such as viruses, is to download and install the latest Windows updates regularly.

You can get important Windows updates by doing the following:



Your computer must be connected to the Internet to download the updates.

- 1 Click **Start** and **Control Panel**.
- 2 Click **System and Security**.
- 3 Click **Action Center**.
- 4 Follow the on-screen instructions to set up automatic or scheduled updates.

How do I keep my antivirus software updated?

US model_BGN

You can keep the **Norton Internet Security** software program current with the latest updates from Symantec Corporation.

To download and install the latest security updates, follow these steps:



Your computer must be connected to the Internet to download the updates.

- 1 Click **Start, All Programs, Norton Internet Security, and LiveUpdate**.
- 2 Follow the on-screen instructions to complete the updates.

US model_END

Except US model_BGN

You can keep the **McAfee** software program current with the latest updates from McAfee, Inc. To download and install the latest security updates, follow these steps:

! Your computer must be connected to the Internet to download the updates.

- 1 Click **Start, All Programs, McAfee, and McAfee SecurityCenter**.
- 2 Click the button located at the upper left corner of the window to update the software.
- 3 Follow the on-screen instructions to download updates.

See the help file included with your software program for more information.

Except US model_END

Battery

How do I find the battery charging status?

You can check the charge indicator for the battery charging status. See **Charging the Battery Pack (page 28)** for more information.

When is my computer using AC power?

When your computer is connected to an AC outlet with the AC adapter, it uses AC power, even if the battery pack is installed.

When should I recharge the battery pack?

Recharge the battery pack when:

- The battery pack is running out of power and both the charge and power indicator lights blink.

- ❑ You have not used the battery pack for a long period of time.

When should I replace the battery pack?

If the battery pack quickly runs out of power after being fully charged, it may be reaching the end of its life and should be replaced.

Should I be concerned that the installed battery pack is warm?

No, it is normal for the battery pack to be warm while it is powering your computer.

Can my computer enter Hibernate mode while running on battery power?

Your computer can enter Hibernate mode while running on battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid losing data. See **Using Hibernate Mode (page 32)** for information on how you can manually activate Hibernate mode.

Built-in Camera

Why does the viewfinder show no images or poor-quality images?

- ❑ The built-in camera cannot be shared by more than one software application. Exit the current application before launching another.
- ❑ The viewfinder may show some noise, for example horizontal streaks, when you are viewing a rapid-moving object. This is normal and does not indicate a malfunction.
- ❑ If the problem persists, restart your computer.

Why are captured images poor in quality?

- The images captured under the fluorescent light may show reflections of light.
- A dark portion in captured images may appear as a noise.
- If the lens protection cover is dirty, you cannot take a clear shot. Clean the cover. See **Handling the Built-in Camera (page 95)**.

What should I do if captured images flicker?

This problem occurs when you use the camera under fluorescent lights due to a mismatch between the lighting output frequency and the shutter speed.

To reduce flicker noise, change the direction of the camera or the brightness of camera images. In some software applications, you can set an appropriate value to one of the camera properties (e.g. light source, flicker, etc.) to eliminate flicker noise.

Why is the video input from the built-in camera suspended for a few seconds?

The video input may be suspended for a few seconds if:

- a shortcut key with the **Fn** key is used.
- the CPU load increases.

This is normal and does not indicate a malfunction.

What should I do if my computer becomes unstable when it enters a power saving mode while the built-in camera is in use?

If your computer automatically enters Sleep or Hibernate mode, change the corresponding power saving mode setting. To change the setting, see **Using the Power Saving Modes (page 30)**.

Networking

What should I do if my computer cannot connect to a wireless LAN access point?

- Connection capability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- Make sure power to the access point is on.

Euro model_BGN

Except IRX-4860_BGN

- If you want to connect your computer to a wireless LAN access point using the 5 GHz band, make sure the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands is selected for **Wireless LAN Settings** in the **VAIO Smart Network** settings window. Wireless LAN communication (IEEE 802.11a standard) using only the 5 GHz band, available on selected models only, is disabled by default.

Euro model_END

GVD model_BGN

- If you want to connect your computer to a wireless LAN access point using the 5 GHz band, make sure the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands is selected for **Wireless LAN Settings** in the **VAIO Smart Network** settings window. Wireless LAN communication (IEEE 802.11a standard) using only the 5 GHz band, available on selected models only, is disabled by default.

GVD model_END

China model_BGN

- ❑ If you want to connect your computer to a wireless LAN access point using the 5 GHz band, make sure the option to use the 5 GHz band or both the 2.4 GHz and 5 GHz bands is selected for **Wireless LAN Settings** in the **VAIO Smart Network** settings window. Wireless LAN communication (IEEE 802.11 a standard) using only the 5 GHz band, available on selected models only, is disabled by default.

China model_END

Except IRX-4860_END

- ❑ Follow these steps to check the settings:
 - 1 Click **Start** and **Control Panel**.
 - 2 Click **View network status and tasks** under **Network and Internet**.
 - 3 Click **Connect to a network** to confirm that your access point is selected.
- ❑ Make sure the encryption key is correct.
- ❑ Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. To change the settings, follow these steps:
 - 1 Right-click the power status icon on the taskbar and select **Power Options**.
 - 2 Click **Change plan settings**.
 - 3 Click **Change advanced power settings**.
 - 4 Select the **Advanced settings** tab.
 - 5 Double-click **Wireless Adapter Settings** and **Power Saving Mode**.
 - 6 Select **Maximum Performance** from the drop-down list both for **On battery** and **Plugged in**.

What should I do if I cannot access the Internet?

- ❑ Check the access point settings. See the manual that came with your access point for more information.
- ❑ Make sure your computer and the access point are connected to one another.

- Move your computer away from obstacles or closer to any access point you may be using.
- Make sure your computer is properly configured for Internet access.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point? (page 113)** to change the settings.

Why is the data transfer speed slow?

- The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstacles or closer to any access point you may be using.
- If you are using a wireless LAN access point, the device may be temporarily overloaded depending on how many other devices are communicating via the access point.
- If your access point interferes with other access points, change the access point channel. See the manual that came with your access point for more information.
- Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point? (page 113)** to change the settings.

How do I avoid data transfer interruptions?

- While your computer is connected to an access point, data transfer interruptions may occur if a large file is exchanged or the computer is placed in close proximity to microwaves and cordless telephones.
- Move your computer closer to the access point.
- Make sure the access point connection is intact.
- Change the access point channel. See the manual that came with your access point for more information.

- ❑ Make sure **Maximum Performance** is selected for **Wireless Adapter Settings** in the **Power Options** window. Selecting any other option may result in a communication failure. Follow the steps in **What should I do if my computer cannot connect to a wireless LAN access point?** ([page 113](#)) to change the settings.

What are channels?

- ❑ Wireless LAN communication uses divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.
- ❑ If you are using a wireless LAN access point, see connectivity information contained in the manual that came with your access point.

Why does the network connection stop when I change the encryption key?

Two computers with the wireless LAN function may lose a peer-to-peer network connection if the encryption key is changed. You can either change the encryption key back to the original profile or re-enter the key on both computers so the key matches.

Except US model_BGN

What should I do if my computer cannot connect to the wireless WAN?

- ❑ Make sure the battery pack is installed properly and charged.
- ❑ Make sure the SIM card is 3G data enabled and activated by your telecom operator. When inserting the SIM card, be sure to follow the procedure in **Inserting a SIM Card** ([page 57](#)).
- ❑ Your mobile phone network needs to cover your area. Contact your network provider for information on the network coverage.
- ❑ Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- ❑ Make sure the switch next to **Wireless WAN** is set to **On** in the **VAIO Smart Network** window.

- You may need to manually enter Access Point Name (APN) information in your connection manager software. In such a case, make sure you have correct APN information from your telecom operator. See the help file included with the connection manager software for more information.
- Check that your connection manager software has detected the wireless WAN modem successfully. It may take some time for the software to detect the wireless WAN modem.

Euro model_BGN



For further information on the wireless WAN function, visit the VAIO support web site at <http://www.vaio-link.com/troubleshoot/wwan/> regularly.

Euro model_END

Except US model_END

Bluetooth Technology

What should I do if other Bluetooth devices cannot find my computer?

- Make sure both devices have the Bluetooth function enabled.
- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- You cannot use the Bluetooth function while your computer is in a power saving mode. Bring the computer back to Normal mode, then turn on the **WIRELESS** switch.

US model_BGN

- Your computer and the device may be too far apart. Wireless Bluetooth technology works best when the devices are within 33 feet (10 meters) of each other.

US model_END

Except US model_BGN

- Your computer and the device may be too far apart. Wireless Bluetooth technology works best when the devices are within 10 meters of each other.

Except US model_END

What should I do if I cannot find the Bluetooth device I want to communicate with?

- Check that the Bluetooth function of the device you want to communicate with is on. See the other device's manual for more information.
- If the device you want to communicate with is already communicating with another Bluetooth device, it may not be found or it may not be able to communicate with your computer.
- To allow other Bluetooth devices to communicate with your computer, follow these steps:
 - 1 Click **Start** and **Devices and Printers**.
 - 2 Right-click the Bluetooth device icon and click **Bluetooth settings**.
 - 3 Click the **Options** tab and select the **Allow Bluetooth devices to find this computer** check box.

What should I do if other Bluetooth devices cannot connect to my computer?

- Check the suggestions in **What should I do if I cannot find the Bluetooth device I want to communicate with? (page 118)**.
- Make sure the other devices are authenticated.

US model_BGN

- The data transfer distance can be shorter than 33 feet (10 meters) depending on existing obstacles between the two devices, on radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.

US model_END

Except US model_BGN

- The data transfer distance can be shorter than 10 meters depending on existing obstacles between the two devices, on radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.

Except US model_END

Why is my Bluetooth connection slow?

- The data transfer speed depends on the obstructions and/or the distance between the two devices, on the radio wave quality, and on the operating system or the software in use. Move your computer and Bluetooth devices closer to each other.
- The 2.4 GHz radio frequency used by Bluetooth and wireless LAN devices is also used by other devices. Bluetooth devices incorporate technology that minimizes interference from other devices using the same wavelength, however, communication speed and connection range may be reduced. Interference from other devices may also stop communications altogether.
- Connection capability is affected by distance and obstructions. You may need to move your computer away from obstacles or closer to the device to which it is connected.
- Identify and remove obstacles between your computer and the device to which it is connected.

Why can't I use the services supported by the connected Bluetooth device?

Connection is only possible for services also supported by the computer with the Bluetooth function. For more details, search **Windows Help and Support** for Bluetooth information.

Can I use a device with Bluetooth technology on airplanes?

With Bluetooth technology, your computer transmits a radio frequency of 2.4 GHz. Sensitive locations, such as hospitals and airplanes, may have restrictions on use of Bluetooth devices to avoid radio interference. Check with facility staff to see if use of the Bluetooth function on the computer is permitted.

Why can't I use the Bluetooth function when I log onto my computer as a user with a standard user account?

The Bluetooth function may not be available to a user with a standard user account on your computer. Log onto the computer as a user with administrative rights.

Why can't I use the Bluetooth devices when I switch users?

If you switch users without logging off your system, the Bluetooth devices will not work. Be sure to log off before switching users. To log off your system, click **Start**, the arrow next to the **Shut down** button, and **Log off**.

Why can't I exchange business card data with a mobile phone?

The business card exchange function is not supported.

What should I do if I do not hear sound from my headphones or audio/video controller?

Check the SCMS-T settings. If your headphones or audio/video controller does not support SCMS-T content protection, you need to connect the device using the Advanced Audio Distribution Profile (A2DP). Follow these steps:

- 1 Click **Start** and **Devices and Printers**.
- 2 Right-click the icon for the device that you want to connect using the A2DP and select **Control**.
- 3 Click **SCMS-T Settings**.

- 4 Click to cancel the **Connect to a device only if it supports SCMS-T content protection** check box.

Except US model_BGN

What should I do if the Bluetooth icon is not displayed on the taskbar?

- Make sure that the switch next to **Bluetooth** is set to **On** in the **VAIO Smart Network** window.
- To display the Bluetooth icon on the taskbar, follow these steps:
 - 1 Click **Start** and **Devices and Printers**.
 - 2 Right-click the Bluetooth device icon and click **Bluetooth settings**.
 - 3 Click the **Options** tab and select the **Show the Bluetooth icon in the notification area** check box.

Except US model_END
Euro model_BGN

GPS

What should I do if I cannot use the GPS function?

- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- Make sure the switch next to **GPS** is set to **On** in the **VAIO Smart Network** window.

What should I do if I cannot obtain location information or if the current location obtained is incorrect?

- Make sure the **WIRELESS** switch is on and the **WIRELESS** indicator light is lit on your computer.
- Make sure the switch next to **GPS** or **Wireless LAN** is set to **On** in the **VAIO Smart Network** window.

- ❑ To successfully obtain location information, your current location must be free of obstacles. Move around to find an optimum location for receiving GPS information.

Euro model_END

Display

Why did my screen go blank?

- ❑ Your computer screen may go blank if the computer loses power or enters a power saving mode (Sleep or Hibernate). If the computer is in LCD (Video) Sleep mode, press any key to bring the computer back into Normal mode. See **Using the Power Saving Modes (page 30)** for more information.
- ❑ Make sure your computer is securely plugged into a power source and turned on and the power indicator light is lit.
- ❑ If your computer is running on battery power, make sure the battery pack is installed properly and is charged. See **Using the Battery Pack (page 24)** for more information.
- ❑ If the display output is directed to the external display, press the **Fn+F7** keys. See **Combinations and Functions with the Fn Key (page 34)** for more information.

What should I do if I do not see proper images or videos?

- ❑ Be sure to select **True Color (32 bit)** for the display colors before using video/image software or starting DVD playback. Selecting any other option may prevent such software from displaying images successfully. To change the display colors, follow these steps:
 - 1 Right-click on the desktop and select **Screen resolution**.
 - 2 Click **Advanced settings**.
 - 3 Click the **Monitor** tab.
 - 4 Select **True Color (32 bit)** under **Colors**.

- ❑ Do not change the display resolution or colors while using video/image software or playing DVDs, as it may cause unsuccessful playback/display or unstable system operations. Additionally, it is recommended you disable your screen saver before starting DVD playback. If the screen saver is enabled, it may be activated during DVD playback and prevent the playback from running successfully. Some screen savers have been found to even change the display resolution and colors.

Why doesn't my screen display a video?

- ❑ If the display output is directed to the external display and the external display is disconnected, you cannot display a video on your computer screen. Stop video playback, change the display output to the computer screen, and then restart video playback. See **Selecting Display Modes (page 72)** for changing the display output. Alternatively, you can press the **Fn+F7** keys to change the display output. See **Combinations and Functions with the Fn Key (page 34)** for more information.
- ❑ The video memory of your computer may be insufficient for displaying high resolution videos. In such a case, lower the resolution of the LCD screen.

To change the screen resolution, follow these steps:

- 1 Right-click on the desktop and select **Screen resolution**.
- 2 Click the drop-down list next to **Resolution**.
- 3 Move the slider up to increase or down to decrease the screen resolution.



You can check the total amount of the graphics and video memory available. Right-click on the desktop, select **Screen resolution**, and click **Advanced Settings** and the **Adapter** tab. The displayed value may be different from the actual amount of memory on your computer.

What should I do if my screen is dark?

Press the **Fn+F6** keys to brighten your computer screen.

What should I do if the LCD brightness of my screen changes?

LCD brightness, adjusted by the **Fn+F5/F6** keys, is only temporary and may be restored to the original level when your computer returns to Normal mode from Sleep or Hibernate mode. To save your preference for the brightness, follow these steps:

- 1 Right-click the power status icon on the taskbar and select **Power Options**.
- 2 Click **Change plan settings** on the right of the current power plan.
- 3 Click **Change advanced power settings**.
- 4 Select the **Advanced settings** tab.
- 5 Double-click **Display**.
- 6 Double-click **Display brightness**.
- 7 Click your desired item and adjust the LCD brightness setting.

What should I do if the external display remains blank?

If you cannot change the display output with the **Fn+F7** keys, you need to change the settings for the external display with the **VAIO Control Center**. To change the settings, launch the **VAIO Control Center**, select the control item for the external display, and then click to select the check box for changing the options to detect the external display. Then, use the **Fn+F7** keys to change the display output.

How do I run Windows Aero?

To run Windows Aero, follow these steps:

- 1 Right-click on the desktop and select **Personalize**.
- 2 Select your desired theme from **Aero Themes**.

For information about the Windows Aero features, such as Windows Flip 3D, see **Windows Help and Support**.

Printing

What should I do if I cannot print a document?

- ❑ Make sure your printer is on, and the printer cable is securely connected to the ports on the printer and your computer.
- ❑ Make sure your printer is compatible with the Windows operating system installed on your computer.
- ❑ You may need to install the printer driver software before you use your printer. See the manual that came with your printer for more information.
- ❑ If your printer is not functioning after your computer resumes from a power saving mode (Sleep or Hibernate), then restart the computer.
- ❑ If the bidirectional communication functions are provided with your printer, disabling the functions on your computer may enable printing. Follow these steps:
 - 1 Click **Start** and **Devices and Printers**.
 - 2 Right-click the printer icon and select **Properties**.
 - 3 Click the **Ports** tab.
 - 4 Click to cancel the **Enable bidirectional support** check box.
 - 5 Click **OK**.

This disables the bidirectional communication functions of the printer, such as data transfer, status monitoring, and remote panel.

Speakers

Except IRX-4860 BGN

What should I do if I do not hear sound from the built-in speakers?

- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- The volume may have been turned off by the **Fn+F2** keys. Press them once again.
- The volume may have been minimized by the **Fn+F3** keys. Keep pressing the **Fn+F4** keys to turn up the volume loud enough to hear sound.
- Check the Windows volume controls by clicking the volume icon on the taskbar.

Except IRX-4860_END
IRX-4860_BGN

What should I do if I do not hear sound from the built-in speaker?

- If you are using a program that has its own volume control, make sure the volume control is properly set. See the program's help file for more information.
- The volume may have been turned off by the **Fn+F2** keys. Press them once again.
- The volume may have been minimized by the **Fn+F3** keys. Keep pressing the **Fn+F4** keys to turn up the volume loud enough to hear sound.
- Check the Windows volume controls by clicking the volume icon on the taskbar.
- Your sound output device may have been incorrectly configured. To change the sound output device, see **How do I change the sound output device?** ([page 130](#)).

IRX-4860_END

What should I do if my external speakers do not work?

Except IRX-4860_BGN

- Check the suggestions in **What should I do if I do not hear sound from the built-in speakers?** ([page 126](#)).

Except IRX-4860_END
IRX-4860_BGN

- Check the suggestions in **What should I do if I do not hear sound from the built-in speaker?** ([page 126](#)).

IRX-4860_END

- Make sure your speakers are properly connected and the volume is turned up loud enough to hear sound.
- Make sure your speakers are designed for computer use.
- If your speakers have a muting button, set the button to off.
- If your speakers require external power, make sure the speakers are connected to a power source. See the manual that came with your speakers for more information.

Touch Pad

What should I do if the touch pad does not work?

- You may have disabled the touch pad before connecting a mouse to your computer. See **Using the Touch Pad** ([page 35](#)).
- Make sure that a mouse is not connected to your computer.
- If the pointer does not move while a software application is running, press the **Alt+F4** keys to close the application window.
- If the **Alt+F4** keys do not work, press the Windows key once and then the **→** key several times, select **Restart** with the **↑** or **↓** key, and press the **Enter** key to restart your computer.
- If your computer does not restart, press the **Ctrl+Alt+Delete** keys, select the arrow next to the **Shut down** button with the **↓** and **→** keys, press the **Enter** key, select **Restart** with the **↑** or **↓** key, and press the **Enter** key to restart your computer.
- If this procedure does not work, press and hold the power button until the computer turns off.

! Turning off your computer with the **Ctrl+Alt+Delete** keys or the power button may cause loss of unsaved data.

Keyboard

What should I do if the keyboard configuration is wrong?

The language layout of your computer's keyboard is labeled on the packaging box. If you choose a different regional keyboard when you complete the Windows setup, the key configuration will be mismatched.

To change the keyboard configuration, follow these steps:

- 1 Click **Start** and **Control Panel**.
- 2 Click **Clock, Language, and Region**, and then **Change keyboards or other input methods** under **Region and Language**.
- 3 Click **Change keyboards** on the **Keyboards and Languages** tab.
- 4 Change the settings as desired.

What should I do if I cannot enter certain characters with the keyboard?

If you cannot enter **U, I, O, P, J, K, L, M**, and so on, the **Num Lk** key may be activated. Check that the Num lock indicator light is unlit. If the Num lock indicator is lit, press the **Num Lk** key to turn it off before entering these characters.

Floppy Disks

Why doesn't the Safely Remove Hardware icon appear on the taskbar when the drive is connected?

Your computer does not recognize the floppy disk drive. First, make sure the USB cable is properly connected to the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

- 1 Close all programs that are accessing the floppy disk drive.
- 2 Wait until the indicator light on the floppy disk drive turns off.
- 3 Push the eject button to remove the disk, and unplug the USB floppy disk drive from your computer.
- 4 Reconnect the floppy disk drive by plugging the USB cable into the USB port.
- 5 Restart the computer by clicking **Start**, the arrow next to the **Shut down** button, and **Restart**.

What should I do if I cannot write data to a floppy disk?

- Make sure the floppy disk is properly inserted in the drive.
- If the disk is inserted properly and you are still unable to write data to it, the disk may be full or write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

Audio/Video

How do I turn off the Windows startup sound?

To turn off the Windows startup sound, follow these steps:

- 1 Click **Start** and **Control Panel**.
- 2 Click **Hardware and Sound**.
- 3 Click **Manage audio devices** under **Sound**.
- 4 On the **Sounds** tab, click to cancel the **Play Windows Startup sound** check box.
- 5 Click **OK**.

How do I change the sound output device?

If you do not hear sound from the device connected to a port, such as the USB port, HDMI output port, optical output port, or headphones jack, you need to change the device for sound output.

- 1 Close all open programs.
- 2 Click **Start** and **Control Panel**.
- 3 Click **Hardware and Sound**.
- 4 Click **Manage audio devices** under **Sound**.
- 5 On the **Playback** tab, select your desired device for sound output and click **Set Default**.

What should I do if I do not hear the sound from the sound output device connected to the HDMI output port, optical output port, or headphones jack?

Except IRX-4860_BGN

- You need to change the sound output device if you want to hear sound from the device connected to a port, such as the HDMI output port, optical output port, or headphones jack. For the detailed procedure, see **How do I change the sound output device? (page 130)**.
- If you still hear no sound from the sound output device, follow these steps:
 - 1 Follow steps 1 to 4 in **How do I change the sound output device? (page 130)**.
 - 2 On the **Playback** tab, select the HDMI or S/PDIF icon and click **Properties**.
 - 3 Click the **Advanced** tab.
 - 4 Select the sample rate and bit depth (for example, 48000 Hz, 16 bit) which the device supports.
 - 5 Click **OK**.

Except IRX-4860_END

IRX-4860_BGN

You need to change the sound output device if you want to hear sound from the device connected to a port, such as the HDMI output port, optical output port, or headphones jack. For the detailed procedure, see **How do I change the sound output device?** (page 130).

IRX-4860_END

Why do sound interruptions and/or dropped frames occur when I play high-definition videos, such as those recorded with the AVCHD digital video camcorder?

Playing high-definition videos requires substantial hardware resources, such as CPU, GPU, or system memory performance on your computer. During the video playback, some operations and/or functions may become unavailable, and sound interruptions, dropped frames, and playback failure may occur depending on the configuration of your computer.

Memory Cards

What should I do if I cannot find any memory card icons in the Computer window?

The "**Memory Stick Duo**" icon and the **SD / MMC** icon do not appear in the **Computer** window before you insert either of the media. Insert "Memory Stick" or a memory card. It may take some time but both icons eventually appear in the **Computer** window.

What should I do if I cannot use "Memory Stick" that was formatted on a VAIO computer on other devices?

You may need to reformat your "Memory Stick".

Formatting "Memory Stick" erases all data, including music data previously saved on it. Before you reformat "Memory Stick", back up important data and confirm that "Memory Stick" does not contain files you want to keep.

- 1 Copy the data from "Memory Stick" onto your built-in storage device to save data or images.
- 2 Format "Memory Stick" by following the steps in **Formatting "Memory Stick" (page 41)**.

Can I copy images from a digital camera using "Memory Stick"?

Yes, and you can view video clips that you have recorded with digital cameras that are compatible with "Memory Stick".

Why can't I write data to "Memory Stick"?

Some versions of "Memory Stick" are equipped with an erasure prevention switch to protect data from unintentional erasure or overwriting. Make sure the erasure prevention switch is off.

Peripherals

What should I do if I cannot connect a USB device?

- If applicable, check the USB device is turned on and using its own power supply. For example, if you are using a digital camera, check if the battery is charged. If you are using a printer, check if the power cable is connected properly to the AC outlet.
- Try using another USB port on your computer. The driver software could be installed to the specific port you used the first time you connected the device.
- See the manual that came with your USB device for more information. You may need to install software before you connect the device.
- Try connecting a simple, low-powered device such as a mouse to test if the port is working at all.
- USB hubs may prevent a device from working because of a power distribution failure. We recommend you connect the device directly to your computer without a hub.

Except IRX-4860_BGN

What should I do if I cannot use a peripheral device?

The following built-in devices on your computer may have been disabled in the BIOS setup screen:

- USB ports
- PC Card slot
- i.LINK port

Follow the steps and the tip in **Disabling Built-in Devices** %%Customizing Your VAIO Computer&&Protecting Data from Unauthorized Use&&Disabling Built-in Devices%% to enable your desired port(s) or slot(s).

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