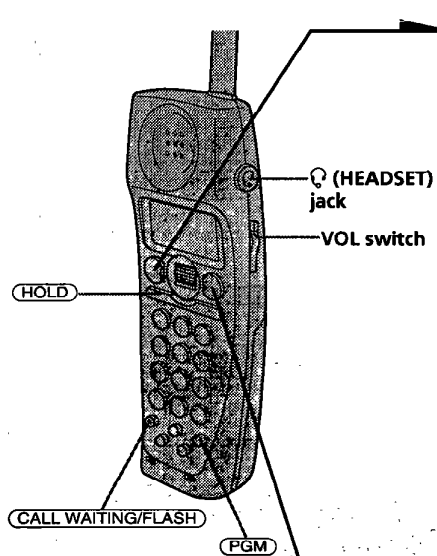


## Receiving calls

### Receiving calls with the cordless handset



**1** When you hear the phone ring:

- Press **TALK**.

or

- Pick up the cordless handset from the charger when the cordless handset is placed on the charger. (When Quick talk is set to "ON"; see page 40)

"TALK" appears on the display and the display also shows the talk time in hours, minutes and seconds.

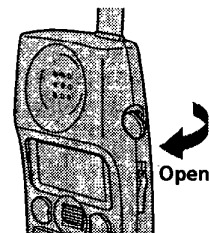
"HANDSET 1 IN USE" appears on the display of the base phone when the cordless handset with the station number "1" is in use.

**2** When you're done talking, press **OFF** or replace the cordless handset on the charger.

The display turns off.

### Receiving calls when the headset is connected

When a headset (optional) is connected to the (HEADSET) jack on the cordless handset, you can talk through the headset.



continued

Basics 39<sup>th</sup>

## Receiving calls (continued)

### Additional tasks

To	Do this
Adjust the cordless handset volume	Set the VOL switch to H (high), M (middle) or L (low).
Put a call on hold	Press <b>(HOLD)</b> . "HOLD" appears on the display. Press <b>(HOLD)</b> again or pick up the cordless handset from the charger (When Quick talk is set to "ON"; see below) to resume the conversation.
Switch to another call ("call waiting" service*)	Press <b>(CALL WAITING/FLASH)</b> . Press <b>(CALL WAITING/FLASH)</b> again to return to the first caller.
Receive a call by only picking up the cordless handset from the charger, without pressing <b>(TALK)</b> (Quick talk)	Press <b>(PGM)</b> . Turn Jog Dial to choose "RINGER VOLUME", then press Jog Dial. Turn Jog Dial to choose from among "high", "low", and "off". If the ringer is set to off, "RING OFF" will appear on the display.
Adjust the ringer volume of the cordless handset	Press <b>(OFF)</b> . The ringer volume can be adjusted to three different levels: high, low, and off. If the ringer is set to off, "RING OFF" will appear on the display.

\* You need to subscribe to this service from your telephone company.

### Tip

To inform you of an incoming call, the display shows "\*\* RINGING \*\*" even when you set the ringer volume on the cordless handset to off. You can still make calls, and also receive calls if another telephone connected to the same line rings to inform you on incoming calls. You can also receive an intercom call.

### If you have subscribed to the Caller ID service;

- the caller's number and/or name appears on the display when you receive a call (see page 76) or when another call comes in by "call waiting" service.
- the name stored in the Phone Directory appears on the display if the call matches the number stored in the Phone Directory (memory match function; see page 76).
- the ringer sound changes to a higher tone if the call matches the number stored in the Phone Directory (memory match function; see page 76).

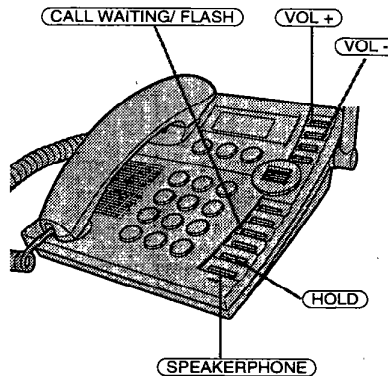
## Receiving calls with the base phone

When you hear the phone ring, pick up the handset or press **(SPEAKERPHONE)** on the base phone.

"TALK" or "SPEAKERPHONE" appears on the display and the display also shows the talk time in hours, minutes and seconds.

When you're done talking, replace the handset in the cradle or press **(SPEAKERPHONE)** again.

To obtain the best speakerphone performance, see page 36.



## Additional tasks

To	Do this
Adjust the handset or speakerphone volume	During phone conversation, press <b>(VOL +)</b> or <b>(VOL -)</b> . There are 3 steps for the handset volume level, and 7 steps for the speakerphone volume level.
Put a call on hold	Press <b>(HOLD)</b> . "HOLD" appears on the display. Press <b>(HOLD)</b> , <b>(SPEAKERPHONE)</b> , or pick up the handset from the base phone to resume the conversation.
Switch to another call ("call waiting" service*)	Press <b>(CALL WAITING/FLASH)</b> . Press <b>(CALL WAITING/FLASH)</b> again to return to the first caller.
Adjust the ringer volume of the base phone	Press <b>(VOL +)</b> or <b>(VOL -)</b> . The ringer volume can be adjusted to three different levels: high, low, and off. If the ringer is set to off, "RING OFF" will appear on the display.

\* You need to subscribe to the service from your telephone company.

continued

Basics 41<sup>US</sup>

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## Receiving calls (continued)

### Note

Even when you set the ringer volume on the base phone to off, the cordless handset will ring when the ringer volume on the cordless handset is set to high or low.

### Tips

- To inform you of an incoming call, the display shows “\*\* RINGING \*\*” even when you set the ringer volume on the base phone to off.
- You can switch between phone conversations via the handset and those via the speakerphone, simply by picking up the handset while talking over the speakerphone, or by pressing **(SPEAKERPHONE)** while talking over the handset.

## Telephone Features

# Phone Directory

You can dial a number by scrolling through the Phone Directory. Both the base phone and the cordless handset can each store up to 50 separate numbers.

### Storing phone numbers and names

**Example:** to store "SONY" "123-4567".

**1** Press **(PGM)**. (If you're at the base phone, press **(PROGRAM)**.)

(GO BACK)  
▶PHONE DIRECTORY  
↓MEMORY MANAGE

If "PHONE DIRECTORY" is not selected, turn Jog Dial to select it.

**2** Press Jog Dial.  
"ENTER NAME" appears on the display.

ENTER NAME  
↑ABCDEF GHIJKLMN↓  
←OPQRST UVWXYZ→

**3** Enter the name by turning Jog Dial.

You can enter up to 15 characters.

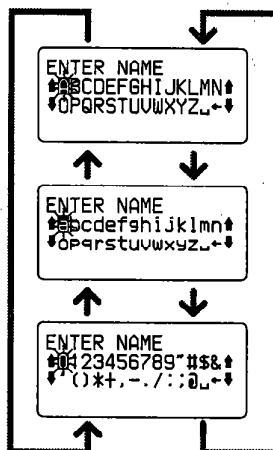
Turn Jog Dial until the desired character is selected, and then press Jog Dial.

continued

## Phone Directory (continued)

Each press of Jog Dial after choosing "↑" or "↓" switches the characters from upper case letters → lower case letters → numbers and symbols.

Enter successive characters in the same way. To enter a "space", turn Jog Dial to choose " " (space), and then press Jog Dial.



- 4** Press **PGM** (or **PROGRAM**).  
"ENTER NUMBER" appears on the display.

SONY  
ENTER NUMBER

- 5** Enter the phone number by pressing the dialing keys.  
You can enter up to 20 digits, including a tone and a pause, each of which is counted as one digit.

SONY  
1234567\_

When the phone number of 16 digits or more has been entered, the phone number appears in two lines.

SONY  
1234567890123456  
78\_

- 6** Press **PGM** (or **PROGRAM**).  
You hear a long confirmation beep, and the name and the number are stored.  
The display goes off.

#### Notes

- If you try to save a 51st phone number, you will hear five short error beeps and "THE MEMORY IS FULL" will be displayed. You cannot store the phone number. To store another phone number, erase one of the stored phone numbers (see page 47).
- Names cannot be entered using the dialing keys.
- Do not allow more than 60 seconds to elapse during the operation procedure.

#### Tips

- When you select "(GO BACK)", you can return to the previous set display by pressing Jog Dial.
- If you have entered a wrong name or number in step 3 or 5, turn Jog Dial to choose "←" then press Jog Dial or press (ERASE) to erase it. Then enter the correct name or number.

## Phone Directory (continued)

### Changing a stored name and/or phone number

- 1** Display the name you want to change by doing steps 1 to 3 on pages 48 to 49.

```
↑BROWN JOHN
▶SONY
↓SMITH JOHN
```

- 2** Press Jog Dial.

```
(GO BACK)
▶DIAL
↓EDIT
```

- 3** Turn Jog Dial to choose "EDIT", and then press Jog Dial.

The cursor is "\_" at the right of the name.

```
SONY_
▶◀BCDEFGHI JKLMN▶
↓OPQRSTUVWXYZ_↵
```

- 4** Turn Jog Dial to choose "←", then press Jog Dial or press (ERASE) to erase the characters, and enter the new name.

If you want to change only the number, skip this step.

- 5** Press (PGM). (If you're at the base phone, press (PROGRAM).)

The cursor is at the right of the phone number.

```
SONY
1234567_
```

- 6** Turn Jog Dial to choose "←", then press (ERASE) to erase the number, and enter the new number.

If you don't want to change the number, skip this step.

- 7** Press (PGM) (or (PROGRAM)).

You hear a long confirmation beep and the name and/or the number is changed.



## Erasing a memory location

To erase the phone number one by one

- 1 Display the name you want to erase by doing steps 1 to 3 on page 48.

↑BROWN JOHN  
▶SONY  
↓SMITH JOHN

- 2 Press Jog Dial.

(GO BACK)  
▶DIAL  
↓EDIT

- 3 Turn Jog Dial to choose "ERASE DIRECTORY", and then press Jog Dial.

(GO BACK)  
▶NO  
YES

- 4 Turn Jog Dial to choose "YES", and then press Jog Dial.

You hear a long confirmation beep and the memory location is erased.

continued

Telephone Features 47<sup>US</sup>

## Phone Directory (continued)

### To erase the entire memory at once

**1** Press **PGM**. (If you're at the base phone, press **PROGRAM**.)

**2** Turn Jog Dial to choose "MEMORY MANAGE", and then press Jog Dial.

(GO BACK)  
▶PHONE DIRECTORY  
↓MEMORY MANAGE

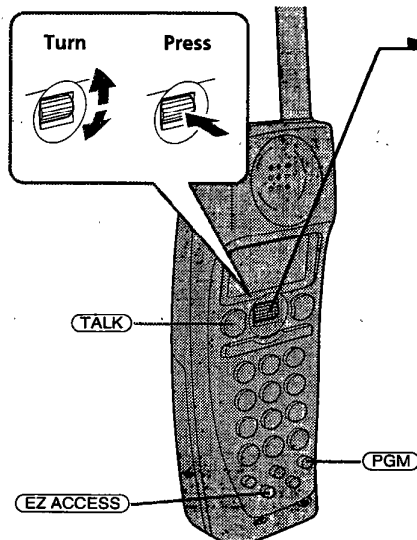
**3** Turn Jog Dial to choose "ERASE ALL DIR", and then press Jog Dial.

(GO BACK)  
▶NO  
ERASE DIRECTORY

**4** Turn Jog Dial to choose "ERASE DIRECTORY", and then press Jog Dial.

You hear a long confirmation beep and the entire memory is erased.

## Making calls from the Phone Directory



**1** Press Jog Dial.  
"PHONE DIRECTORY" appears on the display.

PHONE DIRECTORY  
▶[ABC]  
↓[DEF]

**2** Turn Jog Dial to select an alphabet group ([ABC], [DEF]...) which includes the initial character of the name you want to search for, and then press Jog Dial.

If a numbers or a symbol is the initial character, select the "[etc]" group.

↑ [TUUV]  
▶ [WXYZ]  
[etc]

**3** Select the name you want to call by turning Jog Dial.

↑ BROWN JOHN  
▶ SONY  
↓ SMITH JOHN

**4** Press Jog Dial.

(GO BACK)  
▶ DIAL  
↓ EDIT

**5** Turn Jog Dial to choose "DIAL", and then press Jog Dial.

The phone number will be dialed.

Telephone Features

**Tips**

- When you select "(GO BACK)", you can return to the previous set display by pressing Jog Dial.
- If there is no data recorded in the selected alphabet group in step 2, the data memory of the next following group will be displayed.
- You may press **(TALK)** or **(EZ ACCESS)** on the cordless handset (If you're at the base phone, pick up the handset from the base phone or press **(SPEAKERPHONE)** or **(EZ ACCESS)**) to make a call instead of doing steps 4 and 5.

continued

Telephone Features 49<sup>US</sup>

## Phone Directory (continued)

### Transferring the Phone Directory memory

The Phone Directory memory can be transferred one by one or all at once (with a maximum of 50 numbers) from a cordless handset to the base phone or to an additional cordless handset, or from a base phone to one of the cordless handsets.

Make sure either the base phone or other cordless handset to receive the memory is not in use.

#### To transfer one phone number from the Phone Directory

- 1 Display the name you want to transfer by doing steps 1 to 3 on pages 48 to 49.

```
↑BROWN JOHN
▶SONY
↓SMITH JOHN
```

- 2 Press Jog Dial.

```
(GO BACK)
▶DIAL
↓EDIT
```

- 3 Turn Jog Dial to choose "SEND DIRECTORY", and then press Jog Dial.

- 4 When the system has one cordless handset  
Press Jog Dial.

```
(GO BACK)
▶TO BASE
↓TO HANDSET 2
```

#### When the system has an additional cordless handset

Turn Jog Dial to choose "TO BASE" or station number of the cordless handset to which you are forwarding the memory, and then press Jog Dial.

You hear a long confirmation beep and the memory is transferred.

## To transfer all phone numbers from the Phone Directory

The Phone Directory receiving the transfer will be totally overwritten.

**1** Press **(PGM)**. (If you're at the base phone, press **(PROGRAM)**.)

**2** Turn Jog Dial to choose "MEMORY MANAGE", and then press Jog Dial.

(GO BACK)  
▶ REC. CAPACITY  
↓ SEND ALL DIR

**3** Turn Jog Dial to choose "SEND ALL DIR", and then press Jog Dial.

**4** When the system has one cordless handset

(Cordless handset)

Press Jog Dial.

(GO BACK)  
▶ TO BASE  
↓ TO HANDSET 2

When the system has an additional cordless handset

Turn Jog Dial to choose "TO BASE" or station number of the cordless handset to which you are forwarding the memory, and then press Jog Dial.

**5** Turn Jog Dial to choose "SEND DIRECTORY", and then press Jog Dial.

(GO BACK)  
▶ NO  
SEND DIRECTORY

"SENDING..." appears on the display during the transfer.

You hear a long confirmation beep and the entire memory is transferred.

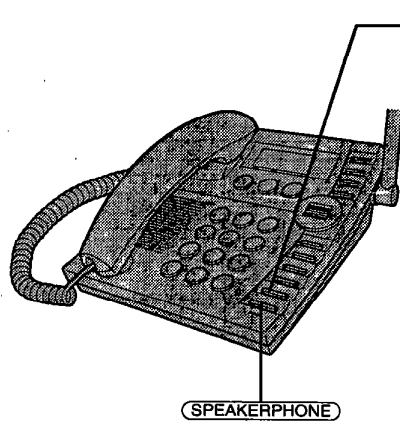
### Notes

- If there are already 50 numbers stored in the Phone Directory receiving the transferred number one by one from the other Phone Directory, "RECEIVER'S MEMORY IS FULL" will appear on the display and five short error beeps will be heard to indicate that the transfer was unsuccessful. To make the transfer possible, erase one of the stored phone numbers existing in the Phone Directory (see page 47).
- If the transfer is unsuccessful, "ERROR" will appear on the display, and five short error beeps will be heard. Move the cordless handset closer to the receiving unit, make sure the receiving unit is not in use, and then start over the procedure.

## Switching the phones during a call

You can easily switch between the cordless handset and the base phone without disconnecting the call.

### To switch from the base phone to the cordless handset

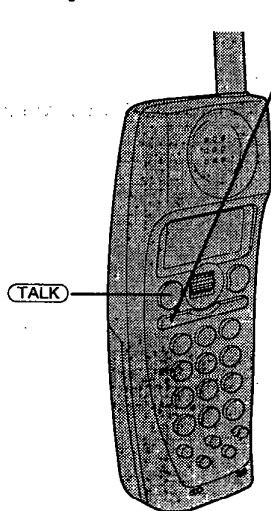


**1** Press **(HOLD)** on the base phone.  
The call is on hold and "HOLD" appears on the display.

**2** Pick up the cordless handset from the charger (When Quick talk is set to "ON"; see page 40) or press **(TALK)** or **(HOLD)** on the cordless handset.

You can continue talking to the caller through the cordless handset.

### To switch from the cordless handset to the base phone



**1** Press **(HOLD)** on the cordless handset.  
The call is on hold and "HOLD" appears on the display.

**2** Pick up the handset from the base phone or press **(SPEAKERPHONE)** or **(HOLD)** on the base phone.

You can continue talking to the caller through the base phone.

**Switching from the cordless handset to another cordless handset (When the system has an additional cordless handset.)**

- 1** Press **(HOLD)** on the cordless handset.  
The call is on hold and "HOLD" appears on the display.
- 2** Pick up the cordless handset from the charger (When Quick talk is set to "ON"; see page 40) or press **(TALK)** or **(HOLD)** on the cordless handset.  
You can continue talking to the caller through the cordless handset.

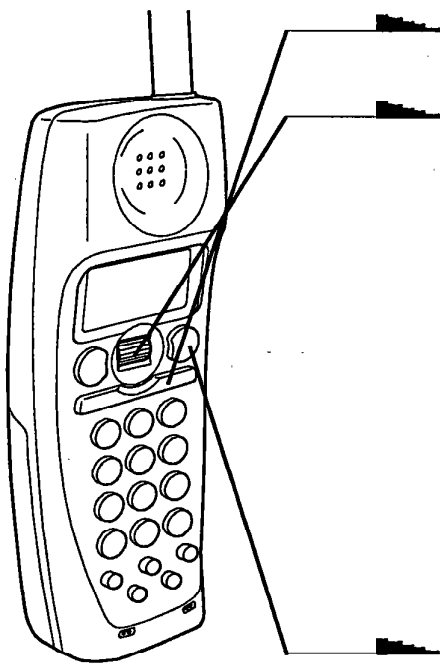
## Intercom Operation

# Talking between the phones (Intercom)

You can make an intercom call between the cordless handset and base phone, or between the cordless handsets. You can start the intercom from any phone.

## To talk from the cordless handset to the base phone

**Example:** Making intercom call from the cordless handset whose station number is 1 to the base phone.



**1** Press **INTERCOM**.

**2** Turn Jog Dial to choose "TO BASE", and then press Jog Dial. The cordless handset and base phone ring and "\*\* INTERCOM 0 \*\*" appears on the display of the cordless handset and "\*\* INTERCOM 1 \*\*" appears on the display of the base phone. When a person at the base phone picks up the handset from the base phone or presses **SPEAKERPHONE** or **INTERCOM**, you can talk with each other.

**3** When you are done talking, replace the cordless handset on the charger or press **OFF** on the cordless handset.

### If no one answers the phone

Press **INTERCOM** again.

### Notes

- If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the base phone.
- If there is an incoming call during intercom conversation between the base phone and the cordless handset, intercom call will be disconnected, and both the base phone and the cordless handset will ring.
- If there is an incoming call during intercom conversation, intercom call will be disconnected, and both the base phone and the cordless handset will ring.
- While talking with an outside caller via the base phone, you cannot make an intercom call. If you press **INTERCOM** on the cordless handset, "NO CONNECTION" appears on the display and you will hear five short error beeps.

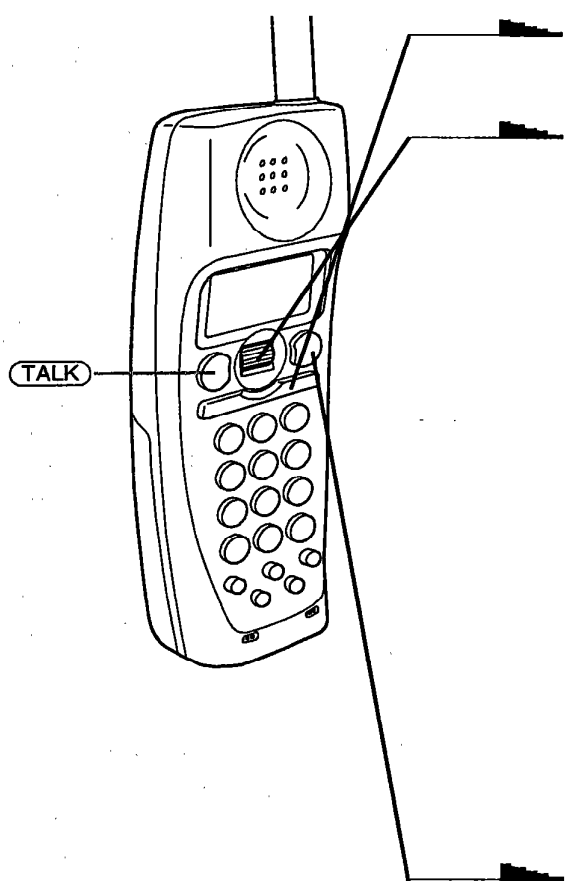
### Tip

You can receive an intercom call on the base phone even when the ringer volume on the base phone is set to off. The phone will ring at a low level.



## To talk between the cordless handsets (When the system has an additional cordless handset.)

**Example:** Making intercom call from station number is 1 to station number is 2.



**1** Press **INTERCOM**.

**2** Turn Jog Dial to choose "TO HANDSET 2", and then press Jog Dial.

Both cordless handsets ring and "\*\* INTERCOM 2 \*\*" appears on the display of the cordless handset used to make the call and "\*\* INTERCOM 1 \*\*" appears on the display of the cordless handset to which the call was made.

When a person at the cordless handset which the call was made picks up the cordless handset from the charger (When Quick talk is set to "ON"; see page 40) or presses **TALK** or **INTERCOM**, you can talk with each other.

**3** When you are done talking, replace the cordless handset on the charger or press **OFF**.

**If no one answers the phone**

Press **INTERCOM** again.

### Note

If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the base phone.

### Tip

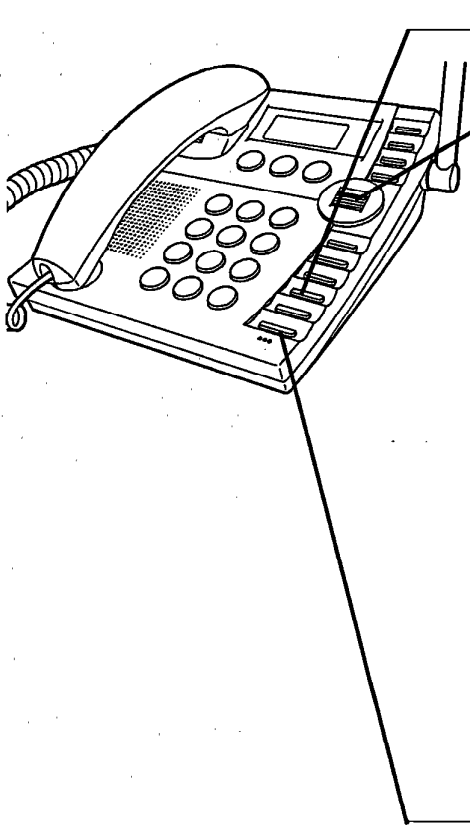
You can receive an intercom call on the cordless handset even when the ringer volume is set to off. The cordless handset will ring at a low level.

continued

## Talking between the phones (Intercom) (continued)

### To talk from the base phone to the cordless handset

**Example:** Making intercom call from the base phone to the cordless handset whose station number is 1.



**1** Press **INTERCOM**.

**2** Turn Jog Dial to choose "TO HANDSET 1", and then press Jog Dial.

The base phone and cordless handset ring and "\*\* INTERCOM 1 \*\*" appears on the display of the base phone and "\*\* INTERCOM 0 \*\*" appears on the display of the cordless handset.

When a person at the cordless handset picks up the cordless handset from the charger (When Quick talk is set to "ON"; see page 40) or presses **TALK** or **INTERCOM**, you can talk with each other.

**3** When you are done talking, replace the handset in the cradle or press **SPEAKERPHONE** on the base phone.

#### If no one answers the phone

Press **INTERCOM** again.

#### Notes

- If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the supplied cordless handset.
- If there is an incoming call during intercom conversation, intercom call will be disconnected, and both the base phone and the cordless handset will ring.
- While talking with an outside caller via the cordless handset, you cannot make an intercom call. If you press **INTERCOM** on the cordless handset, "NO CONNECTION" appears on the display and you will hear five short error beeps.

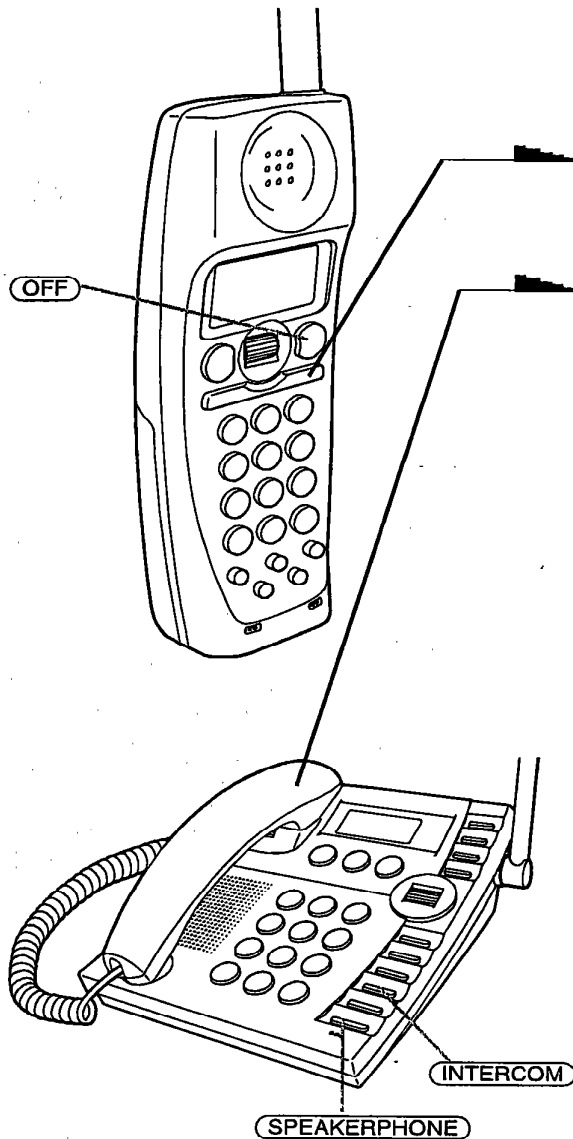
#### Tip

You can receive an intercom call on the cordless handset even when the ringer volume on the cordless handset is set to off. The phone will ring at a low level.

# Transferring a call

You can transfer a call between the cordless handset and base phone, or between the cordless handsets without disconnecting the call.

## To transfer from the cordless handset to the base phone



**Example:** Transferring a call from the cordless handset whose station number is 1 to the base phone.

- 1** Press **INTERCOM**.  
The call is put on hold.
- 2** Turn Jog Dial to choose "TO BASE", and then press Jog Dial.  
The cordless handset and base phone ring and "**\*\* INTERCOM 0 \*\***" appears on the display of the cordless handset and "**\*\* INTERCOM 1 \*\***" appears on the display of the base phone.
- 3** Pick up the handset from the base phone or press **SPEAKERPHONE** or **INTERCOM** on the base phone.  
You can talk between the cordless handset and the base phone.
- 4** To talk to the caller with the base phone, replace the cordless handset on the charger or press **OFF** on the cordless handset.  
"TALK" or "SPEAKERPHONE" appears on the display of the base phone.

### If no one answers the phone

Press **INTERCOM** again.

#### Note

If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the base phone.

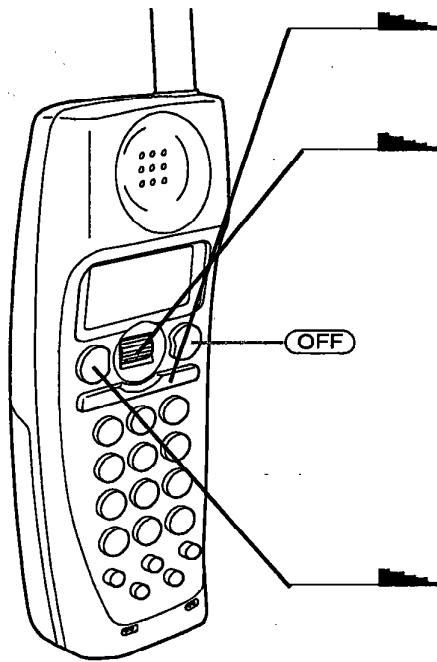
#### Tip

You can receive an intercom call on the base phone even when the ringer volume on the base phone is set to off. The base phone will ring at a low level.

## Transferring a call (continued)

### To transfer between the cordless handsets (When the system has an additional cordless handset.)

**Example:** Transferring a call from station number is 1 to station number is 2.



- 1** Press **INTERCOM**.  
The call is put on hold.
- 2** Turn Jog Dial to choose "TO HANDSET 2", and then press Jog Dial.  
Both cordless handsets ring and "\*\* INTERCOM 2 \*\*" appears on the display of the cordless handset used to make the call and "\*\* INTERCOM 1 \*\*" appears on the display of the cordless handset to which the call was made.
- 3** Pick up the cordless handset whose station number is 2 from the charger (When Quick talk is set to "ON"; see page 40) or press **TALK** or **INTERCOM** on the cordless handset.  
You can talk with each other.
- 4** To talk to the caller with the cordless handset whose station number is 2, replace the cordless handset on the charger or press **OFF** on the cordless handset whose station number is 1.  
"TALK" appears on the display of the cordless handset whose station number is 2.

#### If no one answers the phone

Press **INTERCOM** again.

#### Note

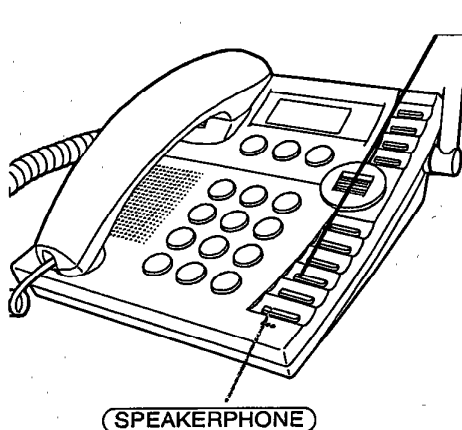
If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the base phone.

#### Tip

You can receive an intercom call on the cordless handset even when the ringer volume is set to off. The cordless handset will ring at a low level.

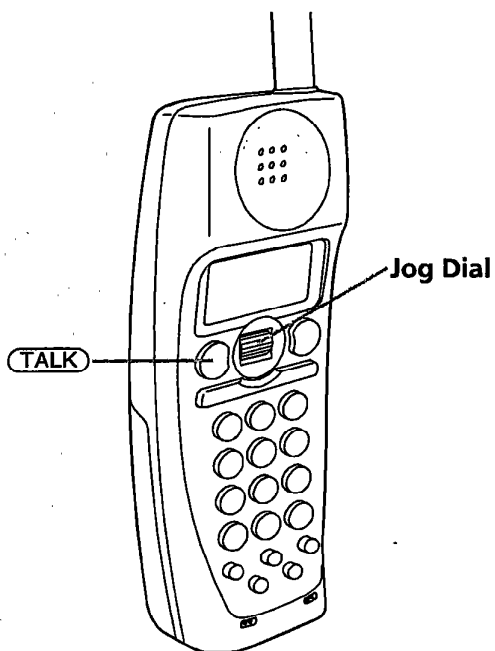
## To transfer from the base phone to the cordless handset

**Example:** Transferring a call from the base phone to the cordless handset whose station number is 1.



**1** Press **INTERCOM**.  
The call is put on hold.

**2** Turn Jog Dial to choose "TO HANDSET 1", and then press Jog Dial.  
The base phone and cordless handset ring and "\*\* INTERCOM 1 \*\*" appears on the display of the base phone and "\*\* INTERCOM 0 \*\*" appears on the display of the cordless handset.



**3** Pick up the cordless handset from the charger (When Quick talk is set to "ON"; see page 40) or press **TALK** or **INTERCOM** on the cordless handset.  
You can talk between the base phone and the cordless handset.

**4** To talk to the caller with the cordless handset, replace the handset in the cradle or press **SPEAKERPHONE** on the base phone.  
"TALK" appears on the display of the cordless handset.

**If no one answers the phone**  
Press **INTERCOM** again.

### Note

If there is no additional cordless handset, pressing **INTERCOM** in step 1 pages the supplied cordless handset.

### Tip

You can receive an intercom call on the cordless handset even when the ringer volume is set to off. The phone will ring at a low level.

## Answering Machine Features

# Preparing the answering machine

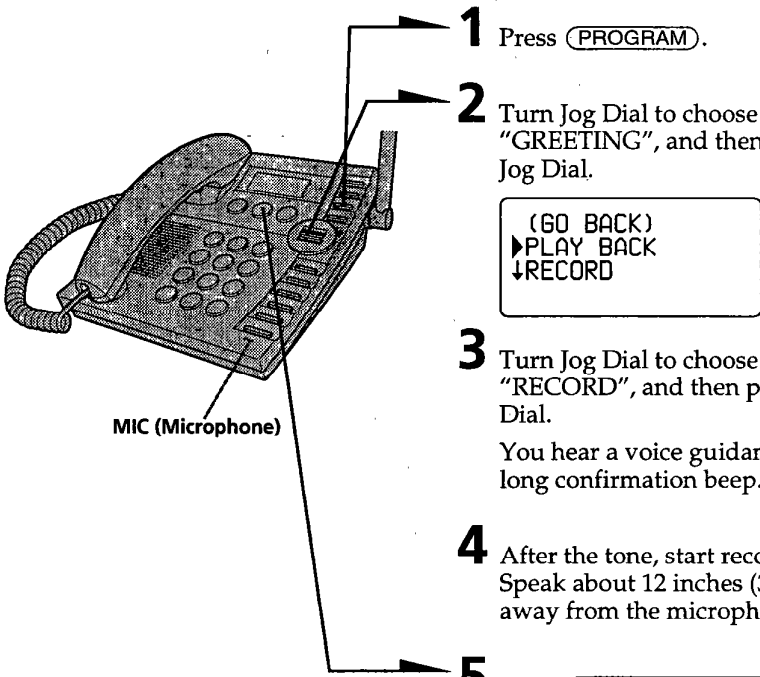
### Recording the greeting

This answering machine has prerecorded greetings (see page 61). However, you can record your own greeting.

The greeting must be between two seconds and one minute long.

You can record only one greeting, and it is used regardless of the answering mode ("normal" and "announcement only" modes. See page 64). Therefore, if you decide to change the mode, make sure that you record a new greeting to match the answering mode.

Greeting recording is only available on the base phone.

- 
- 1 Press **PROGRAM**.
  - 2 Turn Jog Dial to choose "GREETING", and then press Jog Dial.  

(GO BACK)  
▶PLAY BACK  
↓RECORD
  - 3 Turn Jog Dial to choose "RECORD", and then press Jog Dial.  
You hear a voice guidance and a long confirmation beep.
  - 4 After the tone, start recording. Speak about 12 inches (30 cm) away from the microphone.
  - 5 Press **MESSAGE PLAY/STOP** to stop recording.  
The phone automatically replays the recorded greeting.