



■ Main apps

Table with 2 columns: App icon, App name (Phone, Contacts, Play Store, etc.)

■ Downloading apps

You can download and install apps or games, etc. by using Google Play.
• To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ Uninstalling apps

Before uninstalling apps, back up the contents related to the app that you want to save including data saved in the app.
• Some apps may not be uninstalled.

Knowing the status of the product

■ Status bar

The status bar is located at the top of the product screen. On the left of the status bar, the notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, the status icons appear to indicate the status of the product.



■ Examples of notification icon

Table with 2 columns: Notification icon, Description (Missed call, Incoming/Talking/Calling, etc.)

■ Main status icons

Table with 2 columns: Status icon, Description (Battery level, Signal level, 4G/LTE/WiMAX 2+, etc.)

\*1 Two types of network, "LTE" and "WiMAX 2+" can be used. "4G" appears on the screen for both networks.
The company determines which network is less busy depending on the condition of the line to connect.

■ Notification panel

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding apps.

◆Information

- To delete a notification, flick the notification left or right. Some notifications may not be deleted depending on the content.
• Alternatively, swipe (flick) the lock screen to display the Notification panel and you can check notifications. Or set to hide or keep showing notifications on the lock screen.

■ Notification LED

The Notification LED informs charging prompt, battery level while charging, missed calls, new mails, etc. by turning on or flashing.

Table with 2 columns: LED status, Description (Red: The battery is charging when the remaining battery level is 14% or lower. Orange: The battery is charging when the remaining battery level is 15% - 89%. Green: The battery is charging when the remaining battery level is 90% or higher.)

\*1 Flashes while the screen backlight is turned off.

◆Information

- Flashing of Notification LED several times in red when pressing [Mute] with the power off indicates that the remaining battery is not sufficient.
• Although Notification LED turns in red at the start of charging with the product powered off, the color of Notification LED changes according to the battery level after the charging status screen activates.

■ Checking own phone number

- 1 From the Home screen, [Settings] [About phone] [Status] [SIM status]
The phone number of the product is shown under "My phone number".

◆Information

- Alternatively, from the Home screen, [Contacts] [ME] to check your phone number.

■ Setting the silent mode (Vibrate)

- 1 Press the upper or lower part of the volume key
2 [Vibrate]

The icon for the volume adjusting bar changes to [Vibrate] (white).

■ Setting the silent mode (Mute)

- 1 Press the upper or lower part of the volume key
2 [Mute] Press the lower part of the volume key
The icon on the volume adjusting bar turns to [Mute] (gray).

◆Information

- By tapping [Mute] on the volume adjusting bar, you can adjust volume of media sound or alarm. However, the setting of alarm volume in "Clock" app takes precedence.
• When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
• If you increase the volume in the silent mode by pressing the upper part of the volume key, or adjust the sound volume of "Ring volume" in "Sound" in the silent mode (Vibrate), the silent mode is canceled.

■ Setting Airplane mode

When the airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi function, Bluetooth function, NFC Reader/Writer, P2P function) are turned off.
1 From the Home screen, [Settings] [More]
2 Tap "Airplane mode" to turn to [Airplane mode].

Entering characters

Use the software keyboard (keyboard on the screen) to enter characters.
The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

■ Switching software keyboards

With "International keyboard", you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

1 Tap a character input box

2 Tap [Enter] to switch to the numeric keypad

For the symbol keypad, tap [Symbol] on the numeric keypad.

◆Information

- Tap [Hide keyboard] at the bottom of the screen to hide the software keyboard.
• Word candidates will appear according to entered character, select a word you want to enter.
• Tap [Delete] to delete the character before the cursor.
• Switch to lower-case "Shift", upper-case "Shift" or caps "Shift" on QWERTY keyboard.
• In the QWERTY keyboard, you can also enter number or symbol displayed in a small character above the alphabet on each key by long-touching. For some keys, furthermore character variants will appear. Slide over the candidates to select a variant you want to enter.
• Tap [Candidate] at the left edge of the candidate area to make advanced settings for SwiftKey keyboard.
• To enter Japanese, change the software keyboard to Xperia™ Japanese keyboard by tapping [Japanese] and then marking "Japanese".

Appendix

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.
• You are charged for the data communications when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi connection is recommended.
• You are recommended to back up your data before updating software.

■ Downloading and updating software

The update files can be downloaded from the Internet web site into the product directly.
• Note that when Wi-Fi communication becomes unstable, data communication takes the place automatically, which may incur communication charges.

1 From the Home screen, [Settings] [About phone] [Software update]

2 [Refresh]
After that, follow the onscreen instructions.

Troubleshooting

Before you assume that the product is malfunctioning, check the following in addition to performing "トラブル診断 (Diagnosis for trouble)" in "故障受付 (Repair desk)" app.
To use "トラブル診断 (Diagnosis for trouble)", from the Home screen, [Trouble diagnosis] [Customer support] [故障受付 (Repair desk)] [トラブル診断 (Diagnosis for trouble)].

Table with 2 columns: Symptom, What you should check (Power is not turned on even though [Power] is pressed, The power goes off, etc.)

Table with 2 columns: Symptom, What you should check (Cannot operate key/touch panel, Cannot operate touch panel as intended, Cannot charge the battery, etc.)

Table with 2 columns: Symptom, What you should check (Screen response is slow when you tap on the screen/press the keys, Cannot recognize a microSD memory card, After-sales service)

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Table with 2 columns: Symptom, What you should check (Screen response is slow when you tap on the screen/press the keys, Cannot recognize a microSD memory card, After-sales service)

Table with 2 columns: Symptom, What you should check (Repair and Delivery Service, au IC card)

Table with 2 columns: Symptom, What you should check (au after-sales service information, Replacement mobile phone delivery service)

For inquiries, call: Customer Service Center
For general information, charges and operation information (toll free)
Business hours 9:00-20:00 (7 days a week)
From fixed-line phones: 0077-7-111 | 157 without area code
From au mobile phones: 0077-7-113 | 113 without area code

For loss or theft (toll free)
Business hours 9:00-20:00 (7 days a week)
From fixed-line phones: 0120-977-033 (except Okinawa)
From au mobile phones: 0120-977-699 (Okinawa)

In case above numbers are not available (toll free)
0120-977-033 (except Okinawa)
0120-977-699 (Okinawa)

Repair and Delivery Service Center
For loss, theft, damage (toll free)
Business hours 9:00-20:00 (7 days a week)
From fixed-line phones/au mobile phones, 0120-925-919

Mobile phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.



Table with 2 columns: Symptom, What you should check (Non-Repair and Delivery Service members)

\* Charge amounts are all tax excluded
Replacement mobile phone delivery service (Member) Customer charge
Conditions: Basic charge

Table with 2 columns: Condition, Amount (1st time: 5,000 yen/ Longtime user benefit\*1 3,000 yen)

Conditions: WEB割引 (Discount for web application)\*2 and 代用機なし割引 (Discount for nonuse of substitute)\*3 applied

Table with 2 columns: Condition, Amount (1st time: 4,000 yen/ Longtime user benefit\*1 2,000 yen)

Conditions: Only 代用機なし割引 (Discount for nonuse of substitute)\*3 applied

Table with 2 columns: Condition, Amount (1st time: 4,500 yen/ Longtime user benefit\*1 2,500 yen)

Table with 2 columns: Condition, Amount (2nd time: 7,500 yen/ Longtime user benefit\*1 5,500 yen)

\* Charge amounts are all tax excluded
\*1 This discount applies to customers who have used au for 3 years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for three years or more.

\*2 WEB割引 (Discount for web application): 500 yen reduction from the customer charge is applied for application of "Replacement mobile phone delivery service" via au homepage.
A substitute mobile phone is not rent for "WEB割引 (Discount for web application)", instead, "代用機なし割引 (Discount for nonuse of substitute)" is also applied together.

\*3 代用機なし割引 (Discount for nonuse of substitute): 500 yen reduction from the customer charge is applied if you do not use a substitute mobile phone when using "Replacement mobile phone delivery service". For details, refer to au homepage.

Online Reception Desk (24 hours a day over the Internet)
\*Reception only from PC or smartphone
https://www.au.com/support/service/mobile/trouble/repair/application/ (Japanese)

◆Information
Replacement mobile phone delivery service
• When you have trouble with your au mobile phone, replacement mobile phone (same model, same color)\*1 is

delivered by calling to. Return your damaged mobile phone within 14 days after the replacement mobile phone is delivered.
\*1 If the same model in the same color is difficult to provide, a replacement mobile phone of a model and a color that are specified by KDDI is provided.

• Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.
\* For details, refer to au homepage.

• In the event of theft or loss, when reissue of au IC card is needed at the same time of using this service, 1,900 yen will be applied separately as a charge of reissue.

● Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.

• You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

SIM unlock

The product supports the SIM unlock. By unlocking SIM lock, you can use non-au SIM cards.
• The SIM unlock service is provided at the au homepage and au shops.

• Some services, functions, etc. may be unavailable when using non-au SIM card. The Company is not liable for any operations.

• For settings after the SIM unlock, operate from the Home screen, [Settings] [About phone] [Status] [SIM status] [SIM card status].
• For details, refer to the au homepage.
https://www.au.com/english/support/contract/simcard/

Peripheral devices

- Sony Mobile TV antenna cable 02 (02SOHSA)
• Sony Mobile Desktop Holder 02 (02SOPUA) (sold separately)\*1
• TypeC Common AC Adapter 01 (0601PQA) (sold separately)
• Common AC Adapter 05 (0501PWA) (sold separately)\*2
• Common DC Adapter 03 (0301PEA) (sold separately)\*2
• MicroB-TypeC conversion adapter (0601PHA) (sold separately)
• au Carrying Case G Black (0106FCA) (sold separately)
\*1 Use the Attachment 5B.
\*2 For use, MicroB-TypeC conversion adapter (sold separately) is needed.

◆Information
• Accessories can be purchased from the au Online Shop.
http://auonlineshop.kddi.com/ (Japanese)

Main specifications

Table with 2 columns: Display, Approx. 5.2 inches, TRILUMINOS® Display for mobile Approx. 16.77 million colors, 1,080 x 1,920 dots

Table with 2 columns: Specification, Value (Weight: Approx. 161 g, Dimension: Approx. 72 mm x 146 mm x 8.1 mm, Internal memory: ROM: Approx. 32GB RAM: Approx. 4GB, etc.)

Table with 2 columns: Specification, Value (Wi-Fi® tethering maximum connection number: 10, Bluetooth® function: Communication type: Compliant with Bluetooth® standard Ver.4.2, etc.)