XPERIA X71 sov36

Basic Manual

Preface

Thank you for buying "Xperia" XZ1" (simply called the "product" from here on). Before using the product, read "Basic Manual" (this manual) and "Setting Guide" for proper handling.

Packaged items

Before your start using the product, make sure that you have all the following packaged with the product.

- Sony Mobile TV antenna cable 02 (02SOHSA)
- 取扱説明書 (Basic Manual)
- ご利用にあたっての注意事項 (Cautions on using the
- product) (Japanese) https://www.au.com/support/service ● 設定ガイド (Setting Guide)

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The following items are not included in the package

- Earphones
- Desktop holder
 USB Type-C[™] cable

microSD memory card

- ❖Information
- Purchase a specified charger (sold separately) The battery is built into the product.
- Illustrations used in this manual are just images for explanations.
 They may be different from actual ones.

Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off

Attaching au IC card

Force-quitting

Initial settings

♦Information

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au IC card slot
- 2 Pull out the tray straight from the main unit to remove

3 Set au IC card into the tray with IC (metal) part facing up

1 Press and hold o and the upper part of the volume key at

the same time for approximately eight seconds, and release

When "ようこそ (Welcome)" appears after the product is powered

on, tap "日本語 (Japanese)" and select "English (United States)" then follow the onscreen instructions to set functions and services.

• To change the language later, from the Home screen, [:::]>

[設定 (Settings)]▶[言語と入力 (Languages & input)]▶[言語

(Languages)]→[言語を追加 (Add a language)] and select

English (United States)" up to the top of the language list. To

[:::]▶[Settings]▶[au Settings Menu]▶[au Easy Setting].

settings for au service etc., from the Home screen

"English"→"United States", and then drag the "\boxed" of

For details on the initial settings, refer to "Setting Guide".

your fingers after the product vibrates three times consecutively

Pay attention to the orientation of notch Surely set au IC card into the tray not to come off

 $\boldsymbol{4}\,$ Hold the product horizontally, and insert and push the

tray with the cards straight into the main unit

5 Press the tray all the way and check that there is no gap between the main unit and the cover

- Removing au IC card
- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au IC card slot
- 2 Pull out the tray straight from the main unit to remove
- 3 Remove au IC card from the tray, insert and push the tray straight into the main unit Pay attention to the direction of the tray
- 4 Press the tray all the way and check that there is no gap between the main unit and the cover

♦Information

- Note the following points, otherwise handling au IC card may cause malfunction or damage.
- Do not touch the IC (metal) part of au IC card.
- Insert in the correct direction.
- Do not use force to attach or remove

Setting Screen lock

When the screen lock is set, the backlight turns off to avoid

the keys and touch panel from false operations. When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

1 While the screen is displayed, 🕚

Unlocking screen

The lock screen appears when turning the power on or the screen backlight on by pressing o

1 On the lock screen, swipe (flick) the screen up or left

On the lock screen, swipe (flick) "♥ or "o" to activate "Voice Search" app or "Camera" app, respectively.

Basic Operation

Key icons

The followings are the main functions of \square , \square keys located at the bottom of the screen

◁		-	
4			

About Operating Instructions

- "Setting Guide"/"Basic Manual" (this manual) Handles only basic operations for main features
- "Basic Manual" (Japanese) app You can use the "Basic Manual" (Japanese) app on the product to check detailed operations. Some functions can be directly activated from the explanation

From the Home screen, []▶[お客さまサポート (Customer support)]▶[Basic Manual] (Japanese)

- When you activate the app for the first time, follow the onscreen instructions to download and install the app. For details, refer to "Setting Guide".
- "取扱説明書 (Full Instruction Manual)" (Japanese) For detailed descriptions on various functions, refer to the "取 扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) ailable on the au homepage.

■ For Those Requiring an English Instruction Manual

- You can download the English version of the instruction manual from the au homepage Download URL: https://www.au.com/english/support/
- - 2

specified.

omitted in this manual.

TELEPHONE COMPANY

following companies

properly or there is a malfunction in au IC card. • Do not lose the au IC card after removed. Do not insert au IC card with conversion adapter attached.

Doing so may cause a malfunction.

• The error message appears when au IC card is not set

Attaching/Removing a microSD memory card

Before attaching/removing a microSD memory card, make

- Attaching a microSD memory card 1 Put your fingernail into the groove to pull out the cover
- of microSD memory card/au IC card slot 2 Pull out the tray straight from the main unit to remove
- 3 Set a microSD memory card into the tray with the
- terminal facing up Surely set a microSD memory card into the tray not to come

eturn to the previous screen. Close the

dialog box, menu, or Notification panel

ong-touch to activate "Google" app.

ctivate or end them from the list.

Also, the split screen is available.

Display recently used apps on a list and

splay the Home screer

The display of the product is a touch panel operated by

Tap: Gently touch the screen and then immediately release

While your finger is gently touching the screen, trace it to the

Operate the screen by quickly moving (flicking) your finger

Touch the screen with two fingers and widen (pinch-out) or

your finger. Double tap: Touch the same position twice.

Using the touch panel

Keep touching an item with your finger

narrow (pinch-in) the fingers' distance.

touching it with your finger.

■ Tap/Double-tap

Long-touch

Swipe (flick)

up/down/left/right.

■ Slide

Manufactured by: Sony Mobile Communications Inc.

tray with the cards straight into the main unit.

4 Hold the product horizontally, and insert and push the

Regarding notations used in this document

simplified illustrations such as <a> □, <a> □, <a> □, <a> □

Operations of tapping menu items/icons/buttons on the

• In this manual, screens and operations for the product with

Screen illustrations shown in this manual may look different

from the actual screens. In some cases, minor details or a

In this manual, the screen displays of the body color "Ice

• In this manual, "au Nano IC Card 04" is abbreviated as "au

available)", "microSDHC™ memory card (commercially available)"

and "microSDXC™ memory card (commercially available)" are

All of the indicated amounts exclude tax unless otherwise

Company names and product names referred to in this

manual are trademarks or registered trademarks of

respective companies. The TM and ® marks may be

• "The Company" as appears in the manual refers to the

Sold by: KDDI CORPORATION, OKINAWA CELLULAR

In this manual. "microSD™ memory card (commercially

abbreviated as "microSD memory card" or "microSD".

screen etc. are indicated as [(name of the item etc.)].

• In this manual, keys (key icons) are represented by

au Nano IC Card 04 attached are described

. Please be forewarned.

part of screen may be omitted.

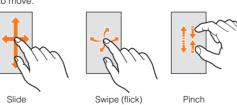
Blue" are described as examples

5 Press the tray all the way and check that there is no gap

between the main unit and the cover

- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card ■ Removing a microSD memory card
- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au IC card slot
- 2 Pull out the tray straight from the main unit to remove
- 3 Remove the microSD memory card out of the tray, hold the product horizontally, and insert and push the tray straight into the main unit Pay attention to the direction of inserting tray.

Drag Keep touching an item or icon, trace it to the desired direction



Setting app permission

When an app/a function accessing the functions or information of the product is activated for the first time, the access permission request appears.

"DENY"/"ALLOW". Example: When activating "Music" app for the first time

If the request screen appears, confirm the content and tap

- 1 From the Home screen, []▶[Music] The request screen appears
- 2 [DENY]/[ALLOW]

♦Information

- Without permission, the app/function may not be activated or use of the function may be restricted.

 • To change the permission setting, from the Home screen,
- []▶[Settings]▶[Apps]▶Tap an app to change the setting rmissions] [] [] of permission to be changed

Getting Ready

Names and functions of parts

1 Headset connection

- ② Second microphone* Reduces noise so that an opposite party can easily hear your voice 3 Notification LED
- 4 Front camera ⑤ Earpiece/Speaker 6 Proximity/Light sensor
- Switches touch panel on and off to prevent from erroneous operation during a call/Auto-control
- for display brightness ⑦ Display (Touch panel) 8 Speaker
- 9 Microphone 10 USB Type-C connection
- terminal 1 Volume key/Zoom key
- (12) O Power key/Screen lock key/Fingerprint sensor
- (13) Camera key

4 Press the tray all the way and check that there is no gap een the main unit and the cover

SONY

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Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use

♦Information

- When charging is started with the product powered on, the start sound for charging sounds and the Notification LED lights according to the charging status. To check the battery level, see the status bar in the top of the Home screen, or from the Home screen, [:::]►[Settings]►[About phone]► [Status] and see "Battery level".

 • If you start charging with the product turned off, a screen
- indicating the charging status launches but operations are not available. Thus, do not charge the product in a place where the use is prohibited. • It may take longer to complete for charging with a PC or
- while using the camera function. ■ Charging with the AC Adapter
- Charging with connecting TypeC Common AC Adapter 01 sold separately) is explained
- 1 Insert the power plug of TypeC Common AC Adapter 01 (sold separately) into an outlet

• For some apps/functions, an explanation screen for the Adding to Home screen/Editing Home screen permission may appear. Several request screens may You can change wallpaper or theme of the Home screen or appear or the screen content may differ. Confirm each

2 Widgets

content and follow the onscreen instructions. add shortcuts of contacts etc., widgets on the Home screen. • In this manual, description of the confirmation screen may 1 Long-touch an area of the Home screen where no icons are displayed

Home screen

Home screen consists of multiple pages. Tap \triangle to return to the Home screen any time. 1 Google Search Widaets 3 Shortcuts (Apps) 4 Home screen position Indicates the current position within the multiple pages. Slide or flick left or right to START HERE!

 Wallpapers ⑥ Folders (Google, 基本機能 (Basic functions))

move to the adjacent screen

(7) Apps key purpose of providing the app recommendations appears when it is tapped, operate following the onscreen instructions.

lighting source of shooting environment to adjust white balance automatically when shooting. (16) Flash/Photo light 17 2 mark (18) GPS/Built-in antenna*2 (19) Wi-Fi® antenna*2

() <u>(%)</u>

Detects distance from an object when shooting to focus the

20 Laser AF sensor:

- camera on automatically. (21) Back cover*3
- 2 Built-in antenna*2 3 Wi-Fi[®]/Bluetooth[®] antenna*2
- 24 Nameplate*

(14) Camera lens

(15) RGBC-IR sensor

Detects element of

- 25 au IC card 26 microSD memory card/au IC card slot
- *1 Do not jab with a sharp object such as a needle. Doing so may
- *2 The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication

2 Inset the Type-C plug of TypeC Common AC Adapter 01

(sold separately) into USB Type-C connection terminal of the product straight

3 When charging is complete, remove the USB Type-C

4 Remove the power plug of TypeC Common AC Adapte

01 (sold separately) from the outlet

plug of TypeC Common AC Adapter 01 (sold separately)

The start sound for charging sounds and Notification LED

of the product lights.

Add widgets, shortcuts of contacts

Select an image from the albums to

To set the image range, adjust the

Select a content from albums to se

Select an image from photos to set

Select an image to set as a wallpaper

Images are displayed to the right

of "Photos" and "Live Wallpapers

Set the Home screen, wallpaper

the lock screen, etc. to the commo

Make the Home screen settings

such as the auto rotation, icon size

image, or download themes.

pane transition, etc

as a wallpaper

as a wallpape

cropping frame by dragging, etc.

Turning the power on

1 (over 1 sec.)

The product vibrates and after a while the lock screen appears.

Turning on (Initial settings)

When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.

Front

*3 Back cover is not removable. Removing forcibly might cause

not removable by customers.

CE mark and FCC ID

out straight.

au IC card

Nano IC Card 04

damage or a fault. Also, battery is built into the main unit and

*4 A sticker with CE mark, FCC ID, IMEI information, etc. printed is

1 Open the au IC card slot cover, and insert a fingernail

into the hook at the edge of the label tray, then pull it

attached. Do not remove the sticker or nameplate.

(0002)

XPERIA

Your phone number etc. is recorded in au IC card.

The product is compatible with au

- 2 Swipe (flick) the screen up or left ternatively, touch (b) to cancel the screen lock
- **■** Turning the power off
- 1 (over 1 sec.)

2 [Power off]

 Press (over 1 sec.) Long-touch "Power off" [OK] to restart the product in safe mode (a function that enables to start the product in status at the time of purchase).

■ Moving shortcuts/widgets/folders 1 From the Home screen, long-touch an icon or folder vou want to move

2 Drag it to a destination to be moved

■ Deleting shortcuts/widgets/folders

1 From the Home screen, long-touch an icon or folder vou want to delete 2 Drag the icon or the folder to "Remove from home

screen" displayed at the top of the screen To delete a folder, tap "DELETE" in a row. It also deletes shortcuts etc. included to the folder.

Using the Apps screen

You can call up various functions from the Apps screen. The

app icons installed to the product are also displayed. • You may incur communication charges depending on the function

■ Starting an app

1 From the Home screen, [iiii]

If a confirmation screen related to data collection for the purpose of providing the app recommendations appears, operate following the onscreen instructions. Slide or flick left or right to switch the Apps screens

2 Tap an app to use

Some apps are stored in a folder







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1















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(h) (h) (8) (8)

(a) (b) (b) (c)

1 From the Home screen, long-touch an icon

2 Drag the icon onto another icon

Images

Adding a folder

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4 , 😃	Phone, Contacts	>	Play Store
 , 🥃	E-mail, SMS	,	Camera, Album
9	Chrome		Maps
0	Settings	G , 🛂	Google, Voice Search
<u> </u>	Calendar		Basic Manual

■ Downloading apps

You can download and install apps or games, etc. by using

• To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

Uninstalling apps

Before uninstalling apps, back up the contents related to the app that you want to save including data saved in the app.

Knowing the status of the product

Status bar

The status bar is located at the top of the product screen. On the left of the status bar, the notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, the status icons appear to indicate the status of the product.



Examples of notification icor

New Receiving notification

Battery level (100%, Charging)

4G (LTE/WiMAX 2+) data communication status

Available, data transferring or downloading)

Wi-Fi[®] connected, Wi-Fi[®] communicating

*1 Two types of network. "LTF" and "WiMAX 2+" can be used. "4G"

The company determines which network is less busy

depending on the condition of the line to connect.

Signal level (Level 4, Out of service area)

Silent mode (Vibrate) is set

Silent mode (Mute) is set

Airplane mode is activated

appears on the screen for both networks.

USB device connected

Wi-Fi[®] open network available

■ Main status icons

	·	If any patification isome are displayed alide down the status
_	Missed call	If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of
	Incoming/Talking/Calling	notification icons or start corresponding apps.
\checkmark	New PC mail message	♦Information
	New Gmail message	To delete a notification, flick the notification left or right. Some
œ	New E-mail (@ezweb.ne.jp) message	notifications may not be deleted depending on the content.
SMS	New SMS/Receiving notification service message.	 Alternatively, swipe (flick) the lock screen to display the

tions may not be deleted depending on the content. ively, swipe (flick) the lock screen to display the Notification panel and you can check notifications. Or set to

■ Notification pane

■ Notification LED

The Notification LED informs charging prompt, battery level while

charging, missed calls, new mails, etc. by turning on or flashing.		
LED status Description		
Red	The battery is charging when the remaining battery level is 14% or lower.	
Orange	The battery is charging when the remaining battery level is 15% - 89%.	
Green The battery is charging when the remaining battery level is 90% or higher.		
Flashing red The remaining battery level is 14% or lower		
Flashing Indicates a missed call, new Gmail message white new SMS message.* 1		

*1 Flashes while the screen backlight is turned off.

• Flashing of Notification LED several times in red when pressing o with the power off indicates that the emaining battery is not sufficient.

 Although Notification LED turns in red at the start of charging with the product powered off, the color of Notification LED changes according to the battery level after the charging status screen activates

■ Checking own phone number

1 From the Home screen, []►[Settings] 2 [About phone]▶[Status]▶[SIM status]

phone number".

 Alternatively, from the Home screen, [:::]▶[Contacts]▶ [ME] to check your phone number

Setting the silent mode (Vibrate)

1 Press the upper or lower part of the volume key

■ Setting the silent mode (Mute)

1 Press the upper or lower part of the volume key

2 [☐]▶Press the lower part of the volume key The icon on the volume adjusting bar turns to 📵 (gray).

- By tapping "▼" on the volume adjusting bar, you can adjust volume of media sound or alarm. However, the setting of alarm volume in "Clock" app takes precedence.
- When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- If you increase the volume in the silent mode by pressing the upper part of the volume key, or adjust the sound volume of "Ring volume" in "Sound" in the silent mode (Vibrate), the silent mode is canceled.

Setting Airplane mode

When the airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi® function, Bluetooth® function, NFC Reader/Writer, P2P function) are turned off.

1 From the Home screen, [□] > [Settings] > [More] 2 Tap " Tof "Airplane mode" to turn to

Entering characters

Use the software keyboard (keyboard on the screen) to enter

The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

2. During the warranty period, we will repair the product free of

charge for the malfunction under the condition that it is used

3. Even if the warranty period has not expired, a fee will be

repair may not be possible).

charged for repair under the following circumstances. (or,

1) The product has not been used correctly in line with the

or damage is due to unauthorized repair or modification of

the product. 3 The product has been repaired other than at

our specified repair offices. 4 The malfunction or damage is

due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet,

exposed to humidity, etc. 5 The malfunction or damage is

due to natural disasters (earthquakes, storm or flood

damage, etc.), fire, salt damage, abnormal voltage, etc

4. Repair may not be possible depending on the degree of

resulting from the malfunction of the product

5. The Company shall have no liability for any damage or loss

6. The Company shall not bear any responsibility for accidents

* This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus

respect to the issuer of this warranty card (the guarantor) or any

this warranty does not limit the legal rights of the owner with

7. Do not accept requests for service calls to the owner's

resulting from use of the product having been connected to

directions given in the instruction manual. 2 The malfunction

rectly in line with the directions given in the instruction manual.

■ Switching software keyboards

With "International keyboard", you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and ymbols, and Symbol keypad for more symbols.

1 Tap a character input box

2 Tap [123] to switch to the numeric keypad For the symbol keypad, tap " on the numeric keypad

- \bullet Tap " ${\overline{\hspace{-1em} \hspace{-1.5em} \hspace{-$
- Word candidates will appear according to entered character, select a word you want to enter.
- Tap "a" to delete the character before the cursor.
- QWERTY keyboard. • In the QWERTY keyboard, you can also enter number or symbol displayed in a small character above the alphabet on each key by long-touching. For some keys, furthermore character variants will appear. Slide over the candidates to
- select a variant you want to enter. • Tap = at the left edge of the candidate area to make
- advanced settings for SwiftKey keyboard.
- To enter Japanese, change the software keyboard to Xperia[™] Japanese keyboard by tapping

 and then marking "Japanese".

Appendix

Updating Software

You can update the product to the most recent software for

- optimal performance and to get the latest enhancements.

 You are charged for the data communications when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi® connection is recommended
- \bullet You are recommended to back up your data before updating software.
- For details, visit http://www.sonymobile.co.jp/suppor (Japanese) or refer to the "Basic Manual" (Japanese) app that can be viewed on the product or "取扱説明書(詳細版)(Full instruction manual)" (Japanese) available on au homepage.

Downloading and updating software

- The update files can be downloaded from the Internet web site into the product directly.
- Note that when Wi-Fi[®] communication becomes unstable, data communication takes the place automatically, which may incur communication charges.
- 1 From the Home screen, []▶[Settings]▶ [About phone]▶[Software update]
- 2 [ii] ▶ [Refresh]
- er that, follow the onscreen instructions

Troubleshooting

Before you assume that the product is malfunctioning, check

the following in addition to performing "トラブル診断 (Diagnosis for trouble)" in "故障受付 (Repair desk)" app. To use "トラブル診断 (Diagnosis for trouble)", from the Home screen, [:::]▶[お客さまサポート (Customer support)]▶[故障 受付 (Repair desk)]▶[トラブル診断 (Diagnosis for trouble)].

Symptom What you should check

o y p to	
Power is not turned on even though o is pressed	Is the internal battery charged?
	Is pressed for over 1 second?
The power goes off	Is the internal battery charged?
The power turns off while the product activation screen is displayed	Is the internal battery charged?
The screen freezes and the power cannot be turned off	Shut down forcibly by pressing and holding o and the upper part of the volume key at the same time for approximately eight seconds, and releasing your finger after it vibrates three times consecutively.
(Out of service area) appears	Is the product out of the service area or in an area where the signal is weak
	Is the built-in antenna covered with hand?
	Is au IC card inserted?

For inquiries, call: Customer Service Cente

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR

In case above numbers are not available (toll free)

やめましょう、歩きスマホ。キケン! 濡れた状態での充電は、実常な発熱・焼損などの原因となり、大変危険です。

s hours 9:00-20:00 (7 days a week

0077-7-111 | 157 without area code

AFTER CALLING 157 ON YOUR au CELLPHONE

0077-7-113 113 without area code

Repair and Delivery Service Center

For loss, theft, damage (toll free) Business hours 9:00–20:00 (7 days a week)

E 0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

0120-925-919

SONY®

ness hours : 24 hours live support n fixed-line phones: | From au mobile phones

For loss or theft (toll free

For general information, charges and operation information (toll free)

Symptom	What you should check
	Is the power turned on?
ouch panel	Is "Screen lock" set?
	Turn off the power and then turn it on again.
	Are you operating with a fingernail or foreign object on the operating screen?
	Is the specified charging equipment (sold separately) attached properly?

Is set "Sleep" period too short?

Is "Brightness level" set to dark?

Is the proximity/light sensor blocked

nodel change)

ongtime user benefit*1 3,000 yen

ongtime user benefit*1 6,000 yen

ongtime user benefit*1 2,000 yen

ongtime user benefit*1 5,000 yen

Longtime user benefit*1 2,500 yen

o y p to	mat you onound onoun	torraoa	00100111
rower is not turned on even though o is pressed	Is the internal battery charged? Is o pressed for over 1 second?	Cannot charge the battery (Notification LED does not light,	Is the specified charging equipment (sold separately) attached properly?
he power goes off	Is the internal battery charged?	the battery icon does not change	
he power turns off while the product	Is the internal battery charged?	into charging one)	
ctivation screen is		Charging is not complete	Is the temperature of the product raised or very low?
	Shut down forcibly by pressing and holding o and the upper part of	Battery usage time is short	Is the battery fully charged? Charge until Notification LED turns green
	the volume key at the same time for		Is the internal battery end-of-life?
	approximately eight seconds, and releasing your finger after it vibrates three times consecutively.		Is the product used for a long period at places where (Out of service area) appears?

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The screen

backlight turns of

The display is dark

Partially damage

Customer charge

2nd time

1st time

Conditions: Basic charge

heft. loss

Non-Repair and Delivery Service members

ater soak, irreparable damage

Charge amounts are all tax exclude

Spontaneous failure 1st year Free of charge

Replacement mobile phone delivery service (Member)

5,000 yen/

Conditions: WEB割引 (Discount for web application)*2 and 代

4.000 ven/

7.000 ven/

1.500 ven/

用機なし割引 (Discount for nonuse of substitute)*3 applied

Conditions: Only 代用機なし割引 (Discount for nonuse of

pontaneous failure 2nd year or Actual cost

in a short while

nile the product tivation screen is splayed	
e screen freezes d the power nnot be turned off	Shut down forcibly by pressing and holding on and the upper part of the volume key at the same time for approximately eight seconds, and releasing your finger after it vibrates three times consecutively.
(Out of service ea) appears	Is the product out of the service area or in an area where the signal is weak?
	Is the built-in antenna covered with hand?
	In an IO and important

Symptom What you should check When a large amount of data is sav slow when you tap in the product or transferring large n the screen/press size data between the product and the keys nicroSD memory card, the screen ponse may be delayed. Cannot recognize a Is the microSD memory card inserted microSD memory properly? card Is the microSD memory card unmounted For more details, visit au homepage and check with "トラブル

診断 (Diagnosis for trouble) https://www.au.com/trouble-check/ (Japanese

After-sales service

2nd time

■ When asking for repair For repair, contact Repair and Delivery Service Center

During the Repairs will be done based on the terms of arranty ervices of the free-of-charge repair warranty. period We shall repair the product for a charge as warranty requested by the customer if repair renders it

The warranty period is one year from the date you purchased the product.

*1 This discount applies to customers who have used au for 3 years

(25 months) or more, and all the lines within that customer's Family

ablet, this discount applies to customers who are subscribed to a

Discount) and have been under the contract of the line eligible for

*2 WEB割引 (Discount for web application): 500 yen reduction from

the customer charge is applied for application of "Replacement mobile phone delivery service" via au homepage.

A substitute mobile phone is not rent for "WEB割引 (Discount for

web application)", instead, "代用機なし割引 (Discount for

*3 代用機なし割引 (Discount for nonuse of substitute): 500 ven

a substitute mobile phone when using "Replacement mobile

Online Reception Desk (24 hours a day over the Internet)

use of substitute)" is also applied together

Discount. For customers using a data communication device or

set discount (WIN Single Set Discount or Smartphone Set

the set discount for three years or more.

For details, refer to au homepage

♦Information

*Reception only from PC or smartphon

https://www.au.com/support/service/mo

Replacement mobile phone delivery service

When you have trouble with your au mobile phone

replacement mobile phone (same model, same color 1) is

30

ngtime user benefit*1 5,500 yer

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au mobile phones by Replacement mobile phone delivery service which you used before are recycled to mobile phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery built-into the main unit is not covered by free-ofcharge repair warranty excluding events arising from defects of battery material or the production.

Performance parts for repair

The Company retains performance parts for repair of the Xperia™ XZ1 main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ Provisions for free-of-charge repair

specified by KDDI is provided.

and if you use, it will be the 2nd.

* For details, refer to au homepage.

Holding over and repair

you can use non-au SIM cards.

outer casing.

au shops.

 Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box, etc.

delivered by calling to. Return your damaged mobile phone within 14 days after the replacement mobile phone is delivered.

*1 If the same model in the same color is difficult to provide, a

Available up to twice in a year from the day you use this

service as a start day. If you do not use this service in the

past year for the subscription to this service, it will be 1st

• In the event of theft or loss, when reissue of au IC card is

Damages and malfunctions intentionally caused by the

customer as well as those due to modification (e.g.

disassembly, change of parts, painting, etc.) by the

be applied separately as a charge of reissue.

customer are not covered by this service.

needed at the same time of using this service, 1,900 yen will

You cannot receive a refund for the replacement of the outer

casing due to stains, scratches, paint removal, etc. on the

The product supports the SIM unlock. By unlocking SIM lock,

• The SIM unlock service is provided at the au homepage and

Some services, functions, etc. may be unavailable when using

non-au SIM card. The Company is not liable for any operations

replacement mobile phone of a model and a color that are

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- For settings after the SIM unlock, operate from the Home screen, [□] ► [Settings] ► [About phone] ► [Status] ► [SIM status]▶[SIM card status].
- For details, refer to the au homepage https://www.au.com/english/support/contract/simcard

Peripheral devices

unspecified devices.

home, place of business, etc.

8. This warranty is valid only in Japan

- Sony Mobile TV antenna cable 02 (02SOHSA)
- Sony Mobile Desktop Holder 02 (02SOPUA) (sold separately)*1 TypeC Common AC Adapter 01 (0601PQA) (sold separately)
- Common AC Adapter 05 (0501PWA) (sold separately)*
- Common DC Adapter 03 (0301PEA) (sold separately)* • MicroB-TvpeC conversion adapter (0601PHA) (sold separately)
- au Carrying Case G Black (0106FCA) (sold separately) *1 Use the Attachment 52B. *2 For use, MicroB-TypeC conversion adapter (sold separately) is

 Accessories can be purchased from the au Online Shop. http://auonlineshop.kddi.com/ (Japanese)

Main specifications

	Approx. 5.2 inches, TRILUMINOS® Display for mobile Approx. 16.77 million colors
	1,080 x 1,920 dots

■ Repair and Delivery Service

An after-sales service membership program on a monthly basis called "Repair and Delivery Service" (monthly fee: 380 yen tax excluded) is available for using your au mobile phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Repair and Delivery Service Center

- You can apply for the membership only at the time of purchasing your au mobile phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au mobile phone next time.
- Note that when changing the model or purchasing an extra mobile phone, this service only covers the most recently
- purchased au mobile phone.

 When an au mobile phone is handed over to you or someone else, the Repair and Delivery Service membership
- is also handed over to the successor of the mobile phone. • When you get a new au mobile phone by changing the model or purchasing an extra mobile phone, the "Repair and Delivery Service" membership for the old au mobile phone is
- automatically canceled. Service contents are subject to change without notice

Weight

Camera pixels

Continuous In Japan

Continuous In Japan

Continuous Full Seg

watching time

38

stand-by

(GSM)

(GSM)

uous 1Seg viewing

Continuous tethering time | Approx. 490 min

ension (W x H x T)

nage pickup device (type)

The au IC card is lent to you by au. In case of loss or damage the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.

Approx. 161 g

.7 mm)

Approx. 72 mm × 146 mm >

Ilumination layered CMOS

umination layered CMOS

ront camera: Effective pixe

Front camera: Backside

Camera: Effective pixels

Approx. 19 million pixels

Approx. 13 million pixels

Approx. 1,710 min.

Approx. 630 hours

pprox. 680 hours

Approx. 160 min

Jsing TypeC Common AC

Adapter 01 (sold separately)

Approx. 7 hours 20 min

Approx. 8 hours 40 mir

Approx. 780 min

OM: Approx. 32G

RAM: Approx. 4GB

Camera: Backside

1 mm (thickest part: approx

au after-sales service information Replacement mobile phone delivery service

Repair and Delivery Service members

.,	
Spontaneous failure 1st year	Free of charge
	mobile phone delivery
	service (Member) Custome charge"
Non-Repair and Delivery Service members	

Spontaneous failure 1st year	No recompense
Spontaneous failure 2nd year or later	
Partially damage, water soak, irreparable damage, theft, loss	

Repair and Delivery Service members		
Spontaneous failure 1st year	Free of charge	
later Partially damage	Free of charge (three-year warranty)	
	Customer charge The upper limit: 5,000 yen	
Water soak, irreparable damage	Customer charge 10,000 yen	
TI () 1	N 1	

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Wi-Fi[®] tethering maximum standard Ver.4.2 tandard Power Class 1 ithin 10 m with good coverage /isibility Supporte AVRCP, SPP, OPP, HID, PAN HOGP, MAP, DUN*4, GATT 2.4 GHz band (2.400 MHz -

- *1 Varies by obstruction between communication devices or radio
- *2 It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard. *3 Some contacts data may not be displayed correctly on the other
- party's device. *4 Supported to some car navigation systems. For use, refer to the
- au homepage.

Information

• The continuous call time, continuous stand-by time continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings

























