Basic Manual

facing up

press it straight

■ Force-quitting

Initial settings

times consecutively

Attaching the au Nano IC Card 04

Pay attention to the orientation of notch.

Pay attention to the direction of inserting tray.

Card 04 slot while hooking the groove with your fingernail

2 Pull out the tray straight from the product to remove

3 Set au Nano IC Card 04 into the tray with IC (metal) part

Set au Nano IC Card 04 into the tray not to come off.

4 Insert the tray with the card into the main unit and then

1 Press and hold o and the upper part of the volume

key at the same time for approximately eight seconds.

and release your fingers after the product vibrates three

Preface

Thank you for buying "Xperia™ XZ" (simply called the "product"

Before using the product, read "Basic Manual" (this manual) to ensure safe use and handling.

Packaged items

Before your start using the product, make sure that you have all the following packaged with the product

- Xperia[™] XZ (including warranty)
- Sony Mobile TV antenna cable 02 (02SOHSA)
- 取扱説明書 (Instruction Manual) (Japanese)
- Xperia™ XZのご利用にあたって の注意事項 (Cautions on using Xperia[™] XZ) (Japanese)
- ・設定ガイド (Setting Guide)

The following items are not included in the package microSD memory card Desktop holder

- Earphones

♦Information

- Purchase a specified charger (sold separately).
- . The battery is built into the product.
- · Illustrations used in this manual are just images for explanations
- They may be different from actual ones

0

5 Press the tray all the way and check there is no gap between the main unit and the cover 1 Pull out the cover of microSD memory card/au Nano IC

- Removing au Nano IC Card 04
- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot
- 2 Pull out the tray from the main unit to remove
- 3 Remove au Nano IC Card 04 out of the tray, insert the
- tray into the main unit and then press it straight Pay attention to the direction of pushing the tray
- 4 Press the tray all the way and check there is no gap between the main unit and the cover

♦Information

Note the following points, otherwise handling the au Nano IC

7

- Card 04 may cause malfunction or damage Do not touch the IC (metal) part of the au Nano IC Card 04.
- · Insert in the correct direction.
- · Do not use force to attach or remove
- Do not lose the au Nano IC Card 04 after it has been
- Do not insert au Nano IC Card 04 with conversion adapter attached. Doing so may cause a fault

Attaching/Removing microSD memory card

Before attaching/removing the microSD memory card, make sure to turn off the product.

♦Information

 Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot

5 Press the tray all the way and check there is no gap

between the main unit and the cover

8

Setting Screen lock

When the screen lock is set, the backlight turns off to avoid the kevs and touch panel from false operations When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

- Unlocking screen

screen backlight on by pressing o

- On the lock screen, swipe (flick) " U " or " to activate

Basic Operation

The followings are the main functions of \square , \square , keys locate

٥	\Diamond	Ģ	
4			

1 While the screen is displayed, 🕚

The lock screen appears when turning the power on or the

1 On the lock screen, swipe (flick) the screen up or left

"Voice Seach" app or "Camera" app, respectively.

Key icons

ed at the botto	m of the scre	een.	
abla	\bigcirc	-	

eturn to the previous screen. Close a dialog

Баск	box, mend, or the Notifications pariet.
	Display the Home screen.
Home	Long-touch to activate "Google" app.
History	Display recently used apps on a list and activate or end them from the list.

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

Long-touch

Keep touching an item with your finger.

Slide

While your finger is gently touching the screen, trace it to the

Swipe (flick)

Operate the screen by quickly moving (flicking) your finger up/down or left/right.

Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance

could result in failure to remove the microSD memory card

- Do not touch the terminal of the microSD memory card. ■ Removing microSD memory card
- 1 Pull out the cover of microSD memory card/au Nano IC Card 04 slot cover while hooking the groove with your
- 2 Pull out the tray from the main unit to remove
- 3 Remove the microSD memory card out of the tray, insert the tray into the main unit and then press it straight Pay attention to the direction of inserting the tray.
- 4 Press the tray all the way and check there is no gap
- between the main unit and the cover

Charging

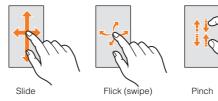
When you purchase your product, the internal battery is not fully charged. Charge the battery before use

❖Information

Drag

- · When the charging starts with the product powered on, the start sound for charging sounds and Notification LED lights according to the battery level. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home "Battery level"
- When you start charging with the product powered off, the power turns on even though operation is not available. Follow the instructions of each airline or medical facility for the use of mobile phones on their premises.

Keep touching an item or icon, trace it to the desired direction to move



Setting app permission

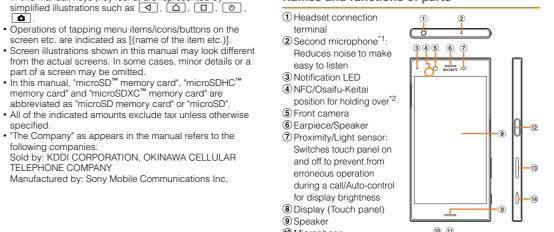
When accessing the functions or information for the first time an access permission request appears. If it appears, confirm the content and tap "DENY" or "ALLOW".

- For some apps/functions, description for permission may appear. Or several confirmation screens or different permissions may appear. Confirm each content and follow the onscreen instructions.
- If you denied the permission, the app/function may not be activated or use of the function may be restricted.
- In this manual, descriptions for such access permissions may be omitted.

1

Getting Ready

Names and functions of parts





- 12 Power key/Screen lock key/Fingerprint sensor
- (3) Volume key/Zoom key (14) Camera key
- 15 Camera lens

3

· It may take longer to complete for charging with a PC or

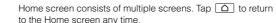
while using the camera function.

- Charging with the AC Adapter Charging with Common AC Adapter 05 (sold separately) is
- 1 Insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (\blacktriangle) facing up, straight
- into the microUSB connection terminal of the product 2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet
- The start sound for charging sounds and Notification LED lights on the product.

3 When charging is complete, remove the microUSB plug of

- Common AC Adapter 05 (sold separately) from the product 4 Remove the power plug of Common AC Adapter 05
- (sold separately) from the outlet

Home screen



- 1 Google Search Widgets
- 3 Shortcuts (Apps)
- 4 Home screen position Indicates which screen of the
- several Home screens you are Slide or flick left or right to
- move to the adjacent screen. Wallpapers ⑥ Folders (Google, 基本機能
- (Basic functions)) 7 Apps key
- If a confirmation screen related to data collection for the purpose of providing the app recommendations appears when it is tapped, tap "I AGREE" or "NOT NOW".

Adding to Home screen/Editing Home screen

Welcome to Xperial START HERE!

au O

You can change wallpaper or theme of the Home screen or add shortcuts of bookmarks etc., widgets on the Home

1 Long-touch an area of the Home screen where no icons are displayed

■ Charging with the DC Adapter

You can charge from cigarette lighter socket in a car by using Common DC Adapter 03 (sold separately). For details, refer to instruction manual of Common DC Adapter 03 (sold separately).

■ Charging with a PC

"CANCEL"

2 Widgets

lallpapers

hemes

Settings

13

The followings describe charging procedure by connecting the product to chargeable USB port on a PC using microUSB cable 01 (sold separately).

- $\boldsymbol{1}$ Insert the microUSB plug of microUSB cable 01 (sold separately), with the engraved side (A) facing up, straight into the microUSB connection terminal of the product 2 Insert the USB plug of microUSB cable 01 (sold
- separately) into the USB port of a PC The start sound for charging sounds and Notification LED
- lights on the product. When a screen for driver installation appears on the PC, wait for a while until the installation is complete. When a confirmation screen for software installation appears on the product, tap "SKIP" or "INSTALL".

When "Use USB for" screen appears on the product, tap

- 3 When charging is complete, remove the microUSB plug of microUSB cable 01 (sold separately) from the product and close the microUSB connection termina
- 4 Remove the USB plug of microUSB cable 01 (sold

Add widgets, shortcuts of

Select an image from albums

To set image range, adjust

Select a content from albums

Select an image from photos

· If nothing is displayed, tap

and then tap "Photos

again. When a screen related

appears, follow the onscree

Images displayed to the

Wallpapers" are "Xperia™s

Set the wallpapers etc. for the

Set size of icons on the Home

screen, switching screens,

right of "Photos"/"Live

Home screen or the lock

cropping area by dragging

okmarks etc.

o set as a wallpaper

to set as a wallpaper.

to set as a wallpaper

to access permission

instructions.

(Xperia[™]'s Select an image to set as a

Wallpaper".

Wallpaper) wallpaper.

separately) from the USB port of the PC

Album

Vallpape

hotos

Turning the power on

- 1 (over 1 sec)
- The product vibrates and after a while the lock screen appears
- powered on, follow the onscreen instructions to set the initial settings.

- Turning the power off

• Press (over 1 sec) Long-touch "Power off" > [OK] to restart the product in safe mode (a function that enables to start the product in a status equivalent to the status at the time of purchase)

Adding a folder

- 1 From the Home screen, long-touch an icon
- Deleting shortcuts/widgets/folders
- 2 Drag the icon or the folder to "Remove from Home screen" displayed at the top of the screen

shortcuts etc. in the folder.

· Long-touch a shortcut, widget, or folder icon to move.

Using the Apps screen

installed to the product are also displayed.

■ Starting an app

1 From the Home screen, [Slide or flick left or right to sw

Some apps are stored in a folder

14

■ Basic Manual (this manual) Handles only basic operations for main features.

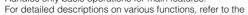
this manual

procedures

Download URL:

terminal facing up

press it straight



■ "Basic Manual" (Japanese) app

available on the au homepage.

"Basic Manual" (Japanese) app installed on the product or "取

respective companies. The TM, @ marks may be omitted in

The product allows you to use the "Basic Manual" (Japanese)

扱説明書(詳細版)(Full Instruction Manual)"(Japanese)

http://www.au.kddi.com/support/mobile/guide/manual/

· Company names and product names referred to in this

manual are trademarks or registered trademarks of

app on the product to confirm detailed operational

screens on which their operations are described.

instructions to download and install app.

one month after the product is released).

■ Attaching microSD memory card

2 Pull out the tray from the main unit to remove

3 Set microSD memory card into the tray with the

4 Insert the tray with the cards into the main unit and

Pay attention to the direction of inserting the tray.

From the Home screen, []▶[お客さまサポート (Customer support)]▶[Basic Manual] (Japanese)

Certain functions can be directly activated from the app

· When you activate for the first time, follow the onscreen

You can download the English version of the instruction

http://www.au.kddi.com/english/support/manual/

manual from the au homepage (available in approximately

1 Pull out the cover of microSD memory card/au Nano IC

Card 04 slot while hooking the groove with your fingernail

Set a microSD memory card into the tray not to come off.

For Those Requiring an English Instruction Manual

About Operating Instructions



Regarding notations used in this document

Operations of tapping menu items/icons/buttons on the

In this manual. "microSD™ memory card". "microSDHC™

memory card" and "microSDXC™ memory card" are

abbreviated as "microSD memory card" or "microSD".

• "The Company" as appears in the manual refers to the

Sold by: KDDI CORPORATION, OKINAWA CELLULAR

Manufactured by: Sony Mobile Communications Inc.

screen etc. are indicated as [(name of the item etc.)].

• In this manual, keys (key icons) are

part of a screen may be omitted.

specified.

following companies:

TELEPHONE COMPANY



04 slot



16 RGBC-IR sensor

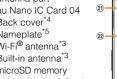
(17) Flash/Photo light

(19) Laser AF sensor

20 Wi-Fi®/Bluetooth®

(18) GPS/Built-in antenna*3









- cause a fault. *2 \bigcirc mark sticker is attached at the time of purchase. Remove the
- sticker when you use a commercially available protective film. *3 The antenna is built in. Covering around the antenna by the
- hand may affect the quality of call/communication. *4 Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and not removable by customers
- *5 A sticker with CE mark, FCC ID, IMEI information, etc. printed is attached. Do not remove the sticker or nameplate

Turning on (Initial settings)

CE mark and FCC ID

then pull it out straight.

CE 🏋

au Nano IC Card 04

sure to turn off the product.

Nano IC Card 04

6

The product is compatible with au

1 Open the au Nano IC Card 04 slot cover, and insert a

fingernail into the hook at the edge of the label tray,

Your phone number etc. is recorded in the au Nano IC Card 04.

Attaching/removing the au Nano IC Card 04

Before attaching/removing the microSD memory card, make

au Nano IC Card 04

Back

-IC (metal) part

Front

O sony O

When "ようこそ (Welcome)" appears after the product is

2 Swipe (flick) the screen up or left

1 (over 1 sec)

2 [Power off]

♦Information

2 Drag the icon onto another icon

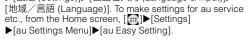
1 From the Home screen, long-touch an icon or a folder vou want to delete

To delete a folder, then tap "DELETE". It also deletes

You can call up functions from the Apps screen. App icons

• You may incur communication charges depending on the

itch the Apps screen. 2 Tap an app to use



When "ようこそ (Welcome)" appears after the product is

powered on, tap "日本語 (Japanese)" and select "English

(United States)" then follow the onscreen instructions to set

functions and services. For details, refer to "Setting Guide".

• To change the language later, from the Home screen, [

▶[設定 (Settings)]▶[言語と入力 (Language & input)]▶







■ Downloading apps

details, refer to "Setting Guide"

■ Deleting (uninstalling) apps

Some apps may not be deleted.

The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.



What you should check Symptom Out of service the product out of the service area r in an area where the signal is weak area) appears s the built-in antenna covered with and? Is au Nano IC Card 04 inserted?

Cannot charge the Is the specified charging equipment battery (Notification (sold separately) attached properly? LED does not light, the battery icon does not change into charging one) Cannot operate key/ Is the power turned on? touch panel s "Screen lock" set?

A message such as The battery is almost dead.

For inquiries, call: Customer Service Center

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR

Business hours 9:00-20:00 (7 days a week)

157 without area code

AFTER CALLING 157 ON YOUR au CELLPHONE

Business hours: 24 hours live support From fixed-line phones: | From au mobile phones

0077-7-113 | 113 without area code

For loss or theft (toll free)

0120-925-919

♪ やめましょう、
歩きスマホ。

For general information, charges and operation information (toll free)

"charge the battery

You can download and install apps or games, etc. by using Google • To use Google Play, you need to set a Google account, For

Before deleting installed apps, back up contents related to

the app that you want to save including data saved in the app.

Knowing the status of the product



Symptom What you should check Battery usage time Is the battery fully charged Charge until Notification LED turns

Is the internal battery end-of-life?

Is the product used for a long period at places where (Out of service area) appears? s set "Sleep" period too short? acklight turns of in a short while

■ Examples of notification icon

New Gmail message

Talking*1/Calling*

USB device connected

Missed call

New PC mail message

New Receiving notification

Wi-Fi® open network available

New E-mail (@ezweb.ne.jp) message

New SMS/Receiving notification service message

Appears when switched to another screen such as the Home scree

Signal level (Level 4, Out of service area)

Wi-Fi® connected, Wi-Fi® communicating

*1 Two types of network, "LTE" and "WiMAX 2+" can be used. "4G"

The company determines which network is less busy

depending on the condition of the line to connect.

Battery level (100%, Charging)

lent mode (Vibrate) is set

Silent mode (Mute) is set

appears on the screen for both networks.

Airplane mode is activated

4G (LTE/WiMAX 2+) data communication status

Available, data transferring or downloading)

s the proximity/light sensor blocked Screen response is When a large amount of data is saved slow when you tap in the product or transferring largeon the screen/press size data between the product and

The display is dark | Is "Brightness level" set to dark?

nicroSD memory card, the screen e keys esponse may be delayed **Cannot recognize a** Is the microSD memory card inserted microSD memory properly?

■ Notification panel

■ Notification LED

Status

optimal performance and to get the latest enhancements. You are charged for data communications when connecting to the Internet from the product by using packet communication.

 You are recommended to back up your data before updating software.

 For details, visit http://www.sonymobile.co.jp/support/ or refer to the "Basic Manual" (Japanese) app or

Downloading and updating software

into the product direct Note that when Wi-Fi® communication becomes unstable, packet communication takes the place automatically, which

1 From the Home screen, [☐]▶[Settings]▶[About phone]▶[Software update]

2 [□ 1 ▶ [Refresh]

■ Setting the silent mode (Mute) 1 Press the upper or lower part of the volume key

Orange The battery is charging when the remaining attery level is 15% - 89%. The battery is charging when the remaining attery level is 90% or higher. Flashing The remaining battery level is 14% or lower. Flashing

If any notification icons are displayed, slide down the status

bar to open the Notification panel. You can check details of

• To delete a notification, flick the notification left or right.

Alternatively, you can check notifications by swiping

Some notifications may not be deleted depending on the

(flicking) down on the lock screen. Or set to hide or keep

Notification LED informs charging prompt, battery level while

Description

idicates missed call, new Gmail message, new

The battery is charging when the remaining

charging, missed calls, new mails, etc. by turning on or

attery level is 14% or lower.

notification icons or start corresponding apps.

showing notifications on the lock screen.

*1 Notification LED flashes while backlight is turned off.

SMS message."

Updating Software

You can update the product to the most recent software for

"取扱説明書(詳細版) (Full instruction manual)" (Japanese) available on au homepage

Update files can be downloaded from the Internet web site

may apply communication fees.

After that, follow the onscreen instructions

Information

2 [[]]

remaining battery is not sufficient.

color that indicates the battery level.

■ Checking own phone number

1 From the Home screen, [□] ► [Settings]

2 [About phone]▶[Status]▶[SIM status]

[Myself] to check your phone number

■ Setting the silent mode (Vibrate)

When you start charging with the product powered off.

Notification LED turns in red. When the status of battery

The phone number of the product is shown under "My

Alternatively, from the Home screen, []>[Contacts]>

The icon for the volume adjusting bar changes to

ne icon on the volume adjusting bar turns to 🔳 (gray).

Repairs will be done based on the terms of

escribed on the warranty card.

Outside the We shall repair the product for a charge as

Before handing in the product for repair make a backup of

the contents of memory since they may disappear during

repair. Note that the Company shall not be liable for any

· Recycled parts that meet the Company's quality standards

Collected au mobile phones by Replacement mobile phone

mobile phones for replacement after repairs. Also replaced

(including by modifying or analyzing the software (including

repaired by an unauthorized repair office is not covered by

parts by au after-sales service are collected and recycled

delivery service which you used before are recycled to

• The product which is processed, remodeled, analyzed

by rooting etc.), reverse engineering, decompiling), or

by KDDI. They are not returned to customers

the warranty and repair may be refused.

damages and loss of income should the contents of

services of the free-of-charge repair warranty

requested by the customer if repair renders it

1 Press the upper or lower part of the volume key

2 [☐]▶Press the lower part of the volume key

For repair, contact Keitai Guarantee Service Center.

After-sales service

During the

period

♦Information

■ When asking for repair

usable.

memory be altered or lost.

are sometimes used for repair.

· Flashing of Notification LED several times in red when pressing o with the power off indicates that the

 By tapping "▼" on the volume adjusting bar, you can adjust volume of (Media sound) or (Alarm). However, setting of alarm volume in "Clock" app takes precedence.

· When the "silent mode" is set, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of appears on the display, however, Notification LED lights in video, or music, etc. are not muted.

· Raising the volume by pressing the upper part of the volume

key in the silent mode, or adjusting volume of "Ring volume" of "Sound & notification" in the silent mode (Vibrate) cancels the silent mode.

■ Setting Airplane mode

Information

When airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi[®] function, Bluetooth[®] function, NFC Reader/Writer, P2P function) are turned off.

1 From the Home screen, [☐] ▶[Settings]

2 [] of "Airplane mode"

Entering characters

Use software keyboard to enter characters. To display the software keyboard, tap a character input box on the character entry screen for adding contacts, creating a message, etc.

■ Switching software keyboards

With "International keyboard", you can use QWERTY keyboard to enter characters. Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

1 Tap a character input box

QWERTY keyboard appears

Performance parts for repair The Company retains performance parts for repair of the

Xperia[™] XZ main unit and its peripherals for four years after discontinuation of production, "Performance parts for repair" refers to parts required for maintaining the functions of the

■ Warranty card

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe

■ Keitai Guarantee Service Plus LTE

An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee 380 ven tax excluded) is available for using your au mobile phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

Information

- You can apply for membership only at the time of purchasing your au mobile phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au mobile phone next time.
- · Note that when changing the model or purchasing an extra mobile phone, this service only covers the most recently purchased au mobile phone.

Customer Service Center (for service canceling procedu in case of loss or theft)

From a land-line phone, 60077-7-113 (toll free) From an au mobile phone, 113 without area code (toll free

2 Tap [2] to display Numeric keypad

caps " on QWERTY keyboard.

to select a character variant.

Support

separately)

mobile phone

canceled.

au Nano IC Card 04

■ After-sales service

an au shop or PiPit

For Symbol keypad, tap " 112 " on the Numeric keypad.

• Switch between lower-case " , upper-case " and

For details, refer to the instruction manual for each device.

Common AC Adapter 05 (0501PWA) (sold separately)

· Common DC Adapter 03 (0301PEA) (sold separately)

microUSB cable 01 Navy (0301HBA) (sold separately)

microUSB cable 01 Green (0301HGA) (sold separately)

microUSB cable 01 Pink (0301HPA) (sold separately)

microUSB cable 01 Blue (0301HLA) (sold separately)

· When an au mobile phone is handed over to you or

Service Plus"/"Keitai Guarantee Service Plus LTE"

someone else, the Keitai Guarantee Service Plus LTF

membership is also handed over to the successor of the

When you get a new au mobile phone by changing the model

or purchasing an extra mobile phone, the "Keitai Guarantee

membership for the old au mobile phone is automatically

The au Nano IC Card 04 is lent to you by au. In case of loss or

damage, the card will be replaced at your expense. When a

malfunction is suspected, or in case of theft or loss, contact

· Service contents are subject to change without notice.

au Carrying Case G Black (0106FCA) (sold separately)

· When using QWERTY keyboard, touch and hold a character

Tap " a " to delete the character before the cursor.

Introduction of related accessories

· Sony Mobile TV antenna cable 02 (02SOHSA)

• Sony Mobile Desktop Holder 01 (01SOPUA) (sold

microUSB cable 01 (0301HVA) (sold separately)

• Tap " Tap " at the bottom of the screen to hide the software

Business hours: 24 hours live support

Keitai Guarantee Service Center (for loss, theft, damage) From a land-line phone/From an au mobile phone,

0120-925-919 (toll free) Business hours 9:00 - 20:00 (7 days a week)

Online Reception Desk (24 hours a day over the Internet) * Reception only from PC or smartphone



For the latest information on accessories, visit the au homepage

· Accessories described above can be purchased from the

(http://www.au.kddi.com/) or contact the Customer Service

au Online Shop. Some accessories may not be purchased

Before you assume that the product is malfunctioning, check

What you should check

o pressed for over 1 second?

s the internal battery charged?

s the internal battery charged?

s the internal battery charged?

volume key at the same time for

hree times consecutively

approximately eight seconds, and

releasing your finger after it vibrates

thut down forcibly by pressing and

nolding o and the upper part of the

- "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will
- To apply for the Internet, you need the e-mail address.

	Total Galanties Co. N.Co. Las E. E. Montago		
,	Spontaneous failure 1st year	Free of charge	
	Spontaneous failure 2nd		
•	-	See table of "Replacement	
		mobile phone delivery service (Member) Customer charge"	

Non-Keitai Guarantee Service Plus LTE members

Non Notal Guarantee out vice i las El E members		
Spontaneous failure 1st year		
Spontaneous failure 2nd year or later	No recompense	
Partially damage, water soak, irreparable damage,	No recompense	

Holding over and repair

Keitai Guarantee Service Plus LTF members

Spontaneous failure TSt year	rree of charge	
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)	
Partially damage	Customer charge Upper limit: 5,000 yen	
Water soak, irreparable damage	Customer charge 10,000 yen	
Theft, loss	No recompense	
Non-Keitai Guarantee Service Plus LTE members		

	Tron nona ordanamos como	5 1 1GO E1 E 111011110010
case above numbers are not available (toll free)	Spontaneous failure 1st year	Free of charge
0120-977-033 (except Okinawa)	Spontaneous failure 2nd	
3 0120-977-699 (Okinawa)	year or later	
eitai Guarantee Service Center	Partially damage	Actual cost
or loss, theft, damage (toll free) siness hours 9:00 – 20:00 (7 days a week)	Water soak, irreparable damage	
om fixed-line phones/au mobile phones,	_ , , ,	No recompense

* Charge amounts are all tax excluded

Replacement mobile phone delivery service (Member) **Customer charge** Conditions: Basic charge

5,000 yen/ Longtime user benefit*1 3,000 yen
8,000 yen/ Longtime user benefit*1 6,000 yen

Conditions: WEB割引 (Discount for web application)*2 and 代 用機なし割引 (Discount for nonuse of substitute)*3 applied

Lo	ngtime user benefit*1 2,000 yen
2nd time 7,0	000 yen/
Lo	ngtime user benefit ^{*1} 5,000 yen

Conditions: Only 代用機なし割引 (Discount for nonuse of substitute) applied

	4,500 yen/ Longtime user benefit*1 2,500 yen	
	7,500 yen/ Longtime user benefit ^{*1} 5,500 yen	
* Characa associate are all tax avaluated		

*1 This discount applies to customers who have used au for 3

- years (25 months) or more, and all the lines within that customer's Family Discount. For customers using a data communication device or tablet, this discount applies to customers who are subscribed to a set discount (WIN Single Set Discount or Smartphone Set Discount) and have been under the contract of the line eligible for the set discount for 3 *2 WEB割引 (Discount for web application): 500 yen reduction
- from the customer charge is applied for application of "Replacement mobile phone delivery service" via au homepage. A substitute mobile phone is not rent for "WFR割引 (Discount for

web application)", instead, "代用機なし割引 (Discount for nonuse of substitute)" is also applied together.

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*3 代用機なし割引 (Discount for nonuse of substitute): 500 yen reduction from the customer charge is applied if you do not use a substitute mobile phone when using "Replacement mobile phone delivery service" For details, refer to au homepage

♦Information

Replacement mobile phone delivery service When you have trouble with your au mobile phone

- replacement mobile phone (same model, same color*1) is delivered by calling to. Return your damaged mobile phone within 14 days after the replacement mobile phone is
- *1 If the same model in the same color is difficult to provide, a replacement mobile phone of a model and a color that are specified by KDDI is provided.
- Available up to twice in a vear from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd. * For details, refer to au homepage
- customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service
- You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

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SIM unlock

can use non-au SIM cards

- Some services, functions, etc. may be unavailable when using
- For settings after SIM unlock, operate from the Home screen, SIM card status).
- https://cs.kddi.com/support/simcard/

Display	Approx. 5.0 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors
	1,080 x 1,920 dots
Weight	Approx. 165 g
Dimension (W x H x T)	Approx. 71 mm x 144 mm x 8.6 mm
Internal memory	ROM: Approx. 32GB RAM: Approx. 3GB
Image pickup device (type)	Camera: Backside- illumination layered CMOS Front camera: Backside- illumination layered CMOS

The product supports SIM unlock. By unlocking SIM lock, you

• The SIM unlock service is provided at the au homepage and au shops

- non-au SIM card. The Company is not liable for any operations.
- · For details, refer to the au homepage.

Main specifications

Display	Approx. 5.0 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors 1,080 x 1,920 dots
Weight	Approx. 165 g
Dimension (W x H x T)	Approx. 71 mm x 144 mm x 8.6 mm
Internal memory	ROM: Approx. 32GB RAM: Approx. 3GB
Image pickup device (type)	Camera: Backside- illumination layered CMOS Front camera: Backside- illumination layered CMOS
	<u> </u>

Camera pixels Camera: Effective pixels Approx. 23 million pixels Front camera: Effective

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xels Approx. 13.2 million Approx. 1,330 min. Continuous In Japan call time Overseas (GSM) Approx. 630 min. Continuous In Japan Approx. 490 hours Overseas (GSM) stand-by Approx. 520 hours Charging time sing Common AC Adap 05 (sold separately): Approx. 150 min. Continuous Full Seg Approx. 7 hours 10 min watching time Continuous 1Seg viewing Approx. 8 hours 40 min. Continuous tethering time Approx. 440 min.

Wi-Fi® tethering maximum

connection number

https://cs.kddi.com/support/n_login.html

♦Information

due to the availability

Troubleshooting

Symptom

Power is not turned

The power goes off

The power turns off

screen is displaye

The screen freezes

cannot be turned off

on even though

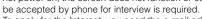
while activation

and the power

the following:

http://auonlineshop.kddi.com/

• The App for the Internet acceptance, if "damage", "wet",



Replacement mobile phone delivery service

	Spontaneous failure 1st year	Free of charge
		See table of "Replacement
	Partially damage, water soak, irreparable damage, theft or loss	mobile phone delivery service (Member) Customer charge"

Spontaneous failure 1st year	
Spontaneous failure 2nd year or later	No recompense
Partially damage, water soak, irreparable damage, theft or loss	no recompense

Compliant with Bluetooth standard Ver.4.2 Output Compliant with Bluetooth standard Power Class 1 Within 10 m with good Communication visibility distance AVRCP SPP OPP HID PAN, HOGP, MAP, DUN² 2.4 GHz band (2,400 MHz

- *1 Varies by obstruction between communication devices or radio vave reception status.
- *2 It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard.
- party's device *4 Only supported to a part of car navigation systems. For use,

continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

au after-sales service information

Keitai Guarantee Service Plus LTE members

	If you are unsure about anything regarding after-sales service,	Spontaneous failure 1st year	Free of charge
	contact the following service contact.	Spontaneous failure 2nd	
Customer Service Center (for service canceling procedure		year or later	See table of "Replacement
in case of loss or theft)		Partially damage, water	mobile phone delivery service
	From a land-line phone, From a	soak, irreparable damage,	(Member) Customer charge"
	From an au mobile phone, 113 without area code (toll free)	theft or loss	
	Puningga haura : 24 haura liva aupport		

2.483.5 MHz)

*3 Some contacts data may not be displayed correctly on the other

refer to the au homepage

· The continuous call time, continuous stand-by time



Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

キケン! 濡れた状態での充電は、 異常な発熱・焼損などの原因となり 大変危険です。

urn off the power and then turn it on

Cannot operate touch Are you operating with a fingernail or panel as intended foreign object on the operating screer Charging is not Is the temperature of the product raised or very low?

For more details, visit au Customer Support site of au homepage http://www.au.kddi.com/support/mobile/trouble/repair

Is the microSD memory card unmounted

when using this service. In such a case, the au IC card reissue fee of 1.900 ven is separately required. Holding over and repair · Damages and malfunctions intentionally caused by the

. In the event of theft or loss, an au IC card has to be reissued