Sony Ericsson

User guide



Congratulations on your purchase of the Sony Ericsson R300. For additional phone content, go to www.sonyericsson.com/fun. Register now to get free online storage and special offers at www.sonyericsson.com/myphone. For product support, go to www.sonyericsson.com/support.

Instruction symbols

The following instruction symbols appear in this User guide:

- > Use a navigation or selection key to scroll and select.
- Press the navigation key centre.
- Press the navigation key to the left.
- Press the navigation key to the right.
- Press the navigation key up.
- Press the navigation key down.
- Note
- -`**⊌**′- Tip
- Warning
 - Indicates that a service or function is network- or subscription-dependent. All menus or functions may not be available in your phone. Consult your network operator for more information.

Preparing the phone

To insert the SIM card and battery



1 Remove the battery cover. Slide the SIM card into its holder with the contacts facing down.



- 2 Insert the battery with the label side up and the connectors facing each other. Replace the battery cover as shown in the picture.
 - Do not force the battery cover into place. Place the battery cover carefully onto the phone and close it.

To charge the battery



- 1 The phone battery is partly charged when you buy it. Connect the charger to the phone. It takes approximately 2.5 hours to fully charge the battery. Press a key to illuminate the screen.
- 2 To remove the charger, tilt the plug upwards.
 - You can use the phone during charging. You can charge the battery for more or less than 2.5 hours. Interrupted charging will not damage the battery.

To turn on the phone

- Press and hold down
- 2 Enter your PIN if requested. To correct mistakes, press ©.
- 3 Select OK.
- 4 Select a language.
- 5 Enter the time and date and select Save.



To turn off the phone

Press and hold down

Standby

After you have turned on the phone and entered your PIN, the name of your operator appears on the screen. This is called standby. You can now make and receive calls.

SIM and PIN

SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger before you insert or remove the SIM card.





'- You can save contacts on the SIM card before removing it from your phone. Contacts may also be saved in the phone memory. See Contacts on page 15.

PIN code

You may need a PIN (Personal Identification Number) to activate the services in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can call an emergency number without entering a PIN.



If you enter the wrong PIN three times in a row, PIN blocked. To unblock, enter your PUK code provided by your network operator, appears. To unblock it, you need to enter your PUK (Personal Unblocking Kev).

Phone overview



Network coverage



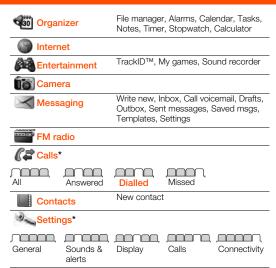
The network bars show the strength of the GSM network in your area. Try moving to another location if you have trouble calling and network coverage is poor. No network means you are not in range of a network.

- ■■■■ = Good network coverage
- ■■■__ = Average network coverage

Battery status

- = The phone battery is fully charged
- = The phone battery is empty

Menu overview



Some menus and icons in this document may vary depending on operator, network or subscription.

* You can use the navigation key to scroll between tabs in submenus.

Screen icons

These icons may appear on the screen.

Icon Description
Battery icon. A completely green icon means the battery is fully charged
You have missed a call
Divert calls is activated
The phone is set to silent
The keypad is locked
You have received a new text message
You have received a new picture message
The handsfree is connected
An alarm is activated
Ongoing call

The radio is playing

The loudspeaker is on

The Bluetooth function is activated

Navigation

The main menus are shown as icons. Some submenus include tabs.

To navigate the menus

- 1 From standby press to select Menu.
- 2 Press (, , , , , to move through the menus.

To select actions on the screen

Press any of the selection keys, or

To scroll between the tabs

Scroll to a tab by pressing
 or
 e.

To return to standby

To lock the keypad

- Press (**) and select Lock.
 - Calls to the international emergency number 112 can still be made, even when the keypad is locked.

To unlock the keypad

Press *** and select Unlock.



To set the phone to silent

Press and hold down #=3.

To delete items

 Press © to delete items such as numbers, letters and pictures.

Shortcuts

You can use keypad shortcuts to go directly to a menu.

To use the navigation key shortcuts

- Press

 to create messages.
- Press
 to go to the camera.
- Press
 to play the radio.
- Press
 to go to your contacts.

To use the shortcut key

Press to Add, Delete, Move or use shortcuts.

Calling

You must turn on the phone and be within range of a network.

To make a call

- 1 From standby enter the area code and phone number.
- 2 Press ...

To end a call

Press

To answer a call

Press .

To reject a call



To change the ear speaker volume during a call

 On the left side of the phone, press the volume keys up or down.

To mute the microphone during a call

- Press and hold down ©.
- Press and hold down © again to resume.

To turn off the ringtone when receiving a call

Press #=3 without answering the call.

To turn the loudspeaker on during a call

Select SpkrOn.



Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

To make international calls

- 1 From standby press and hold down ① until a + sign appears on the screen.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press 🕜.

To view a missed call

 When Missed calls: is displayed, select Yes. To call back, scroll to the number and press (?).

Call list

You can view information about recent calls.

To view the call list

From standby press .

To call a number from the call list

- 1 From standby press .
- 2 Scroll to the name or number and press <a>C.

To clear the call list

- 1 From standby press .
- 2 Scroll to the All tab and select Options > Delete all.

Contacts

You can save contacts in the phone memory or on the SIM card. You can copy contacts from the phone memory to the SIM card or from the SIM card to the phone memory.



- See Entering text on page 29.

To add a contact

- From standby select M.
- 2 Scroll to New contact and select Add.
- Select Add to enter the name and select OK.
- 4 Scroll to New number; and select Add.
- 5 Enter the number and select OK.
- 6 Select a number option.
- 7 Scroll between tabs and select the fields to add information.
- 8 Select Save.

- You can enter the + sign and country code with all phonebook numbers. They can then be used abroad or at home. See To make international calls on page 14.

To call a contact

- From standby press
 ☐.
- 2 Scroll to, or enter the first few letters of the contact.
- 3 Press (7).

To edit a contact

- From standby press .
- 2 Scroll to the contact and select Options > Edit contact.
- 3 Scroll between the tabs, edit the information and select Save.

To delete a contact

- From standby press .
- 2 Scroll to the contact and press C.

To copy all contacts to the SIM card

- From standby press ...
- 2 Scroll to New contact and select Options > Advanced > Copy to SIM > Copy all.

To view and edit your phone numbers

- From standby press <a>III
- 2 Scroll to New contact and select Options > Special numbers > My numbers.
- 3 Select an option.

Radio

Your phone has a radio and the handsfree works as an antenna.





To listen to the radio

- 1 Connect the handsfree to the phone.
- 2 From standby press =.

To turn the loudspeaker on

- When the radio is playing, select Options > Turn on spkr.
- Do not use your phone as a radio in places where this is prohibited.

To switch to AM

- When the radio is playing, select Options > Turn on AM.
 - When you listen to AM radio, you must use the handsfree included in the phone kit.

To change the volume

 When the radio is playing, press the volume keys on the left side of the phone up or down.

Searching for channels

To automatically search for channels

When the radio is playing, press (•).

To manually search for channels

When the radio is playing, press
 or .

To switch between preset channels

When the radio is playing, press
 or
 or .

Saving channels

You can save up to 20 preset channels.

To save a radio channel to the list of channels

- 1 When you have found a radio channel, select Options > Channels > Save.
- 2 Select Insert.

To select saved channels

- From standby press .
- 2 Select Options > Channels > Channels.
- 3 Select a radio channel.

To save a radio channel to a radio preset key

- 1 When you have found a radio channel, select Options > Set radio key.
- 2 Select a radio key in the list > Add.
- 3 Select Add to add the channel to the list of channels.

To select a radio channel saved to a radio preset key

Press any of the radio preset keys (1), (2) or (3).

To use concert sound

- When the radio is playing, press <a>
- To deactivate Concert sound and switch to Normal effect, press again.
- Use Concert sound for a better listening experience.

To use volume boost

- When the radio is playing, select Options > Turn on spkr and press (49).
- To deactivate Volume boost and switch to Normal effect, press (4) again.
- Use Volume boost in noisy environment to maximize the volume from the loudspeaker.



Adjust the volume cautiously when using Volume boost to avoid volume levels that could damage your hearing.

To record radio

- When the radio is playing, select Options > Record radio to start recording and select Save to stop and save the recording. The radio recording is saved in Options > My radio recs.
- Select Options > Settings > Record quality and select between Normal quality or High quality.
 - This service is not available in all countries. Where available, you may only use this service for playback at a more convenient point in time.

To set the radio as alarm signal

- 1 From standby select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to the
 3 tab.
- 4 Scroll to Alarm signal: > Edit.
- 5 Select Radio. The latest used radio channel will be used as alarm signal.
- 6 Select Save.
 - Keep the handsfree inserted when you select radio as alarm signal. The radio alarm signal will sound through the loudspeaker.

To exit the radio

When the radio is playing, press <a>.

To minimize the radio on the screen

- Select Options > Minimize.
- To restore the radio on the screen, from standby press =.

To turn off the radio when minimized

From standby press and press

Messaging

Text messages (SMS)



You must have a service centre number, which is supplied by your service provider and saved on the SIM card. You may have to enter the number yourself.

To set service centre number

- 1 From standby select Menu > Messaging > Settings > Text message > Service centre. The number is shown if it is saved on the SIM card.
- 2 If there is no number shown, enter the service centre number, including the international "+" sign and country code.
- 3 Select Save.
- - See Entering text on page 29.

To write and send a text message

- From standby press ⋈.
- 2 Select Text message. Enter the message and select Cont..
- 3 Select a recipient (Enter phone no. or Contacts look-up) and select Send.

To view a received text message

- 1 Text message received appears. Select Yes.
- 2 Scroll to the unread message and select View.

Picture messages (MMS)



Picture messages can contain text, pictures, sound recordings and attachments.

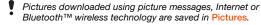
You must set an MMS profile and the address of your message server. If no MMS profile or message server exists, you can receive all the settings automatically from your network operator or at www.sonyericsson.com/ support.

To create and send a picture message

- From standby press ⋈.
- 2 Select Picture msg.
- 3 Enter text. To add items to the message, press , scroll and select an item.
- 4 When the message is ready select Continue.
- 5 Select a recipient (Enter email addr., Enter phone no. or Contacts look-up) and select Send.
 - Sending and receiving phones must have subscriptions that support picture messaging.

Camera

Your phone has a digital camera to take pictures to save or send. Pictures taken with the camera are saved in Menu > Organizer > File manager > Camera album. The format is JPEG.



To start the camera and take a picture

- From standby, press .
- 2 Select TakePic to take the picture.
- 3 The picture is automatically saved in Camera album.

To delete a saved picture

- 1 From standby select Menu > Organizer > File manager > Camera album.
- 2 Scroll to a picture and press C.

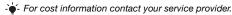
To send a saved camera picture as picture message

- 1 From standby select Menu > Organizer > File manager > Camera album.
- 2 Scroll to a picture and select Options > Send > As picture msg.
- 3 Select Continue.
- 4 Select a recipient (Enter email addr., Enter phone no. or Contacts look-up) and select Send.
- → See To send a camera picture using Bluetooth on page 28.

More functions

TrackID™

TrackID™ is a free music recognition service. Search for song titles, artists and album names. You must have the required settings in your phone. See *Internet* on page 24.



To search for song information

 When you hear a song through a loudspeaker, from standby select Menu > Entertainment > TrackID™.

Internet

You need the correct settings in your phone. If settings are not in your phone, you can:

- Get them in a text message (SMS) from the network operator.
- On a computer, go to www.sonyericsson.com/support and request a text message with the settings.

To select an Internet profile

 From standby select Menu > Settings > the Connectivity tab > Internet settings > Internet profiles. Select a profile.

To start browsing

- 1 From standby select Menu > Internet.
- 2 Select Options > Go to.
- 3 Select an option.

To exit browsing

When you browse, select Options > Exit browser.

File manager

You can use the file manager to handle files saved in the phone memory.

To view information about files

- 1 From standby select Menu > Organizer > File manager.
- 2 Find a file and select Options >Information.

To move a file in the file manager

- 1 From standby select Menu > Organizer > File manager.
- 2 Find a file and select Options > Manage file > Move.
- 3 Select an option.

To delete a file from the file manager

- 1 From standby select Menu > Organizer > File manager.
- 2 Find the file and press ©.

Mass storage

You can connect your phone to a computer with a USB cable to transfer files using Mass storage.

Only use a USB cable supported by your phone. Do not remove the USB cable from your phone or computer during file transfer as this may corrupt the phone memory.

To use Mass storage

- 1 Connect a USB cable to the phone and the computer. The phone will shut down in this mode and restart when disconnected from the USB cable.
- 2 Phone: Select Yes to confirm the mass storage session.
- 3 Computer: Open the removable disk folder to view the phone folders.
- 4 Drag and drop files between the phone and the computer.

To disconnect the USB cable safely

- 1 Computer: Right-click the removable disk icon and select Eiect.
- 2 Phone: Disconnect the USB cable when the following message is shown in the phone: Mass storage session ended. It is now safe to remove the USB cable..

Bluetooth™ wireless technology

Bluetooth™ wireless technology makes wireless connections to other Bluetooth devices, for example, a Bluetooth headset, possible. You can:

- Connect to several devices at the same time.
- Exchange items.
 - The recommended maximum distance between two Bluetooth devices is 10 metres (33 feet), with no solid objects in between.

To turn the Bluetooth function on

- From standby select Menu > Settings > the Connectivity tab > Bluetooth > Turn on.
- Please check if local laws or regulations restrict the use of Bluetooth wireless technology. If it is not allowed, you must ensure that the Bluetooth function is turned off.

To show or hide your phone

- From standby select Menu > Settings > the Connectivity tab > Bluetooth > Visibility > Show phone or Hide phone.
- If set to hide, other devices will not be able to identify your phone using Bluetooth wireless technology.

To pair a device with your phone

- 1 From standby select Menu > Settings > the Connectivity tab > Bluetooth > My devices > New device to search for available devices.
- 2 Select a device from the list. Enter a passcode, if required.

To pair your phone with a Bluetooth handsfree

- 1 From standby select Menu > Settings > the Connectivity tab > Bluetooth > Handsfree.
- 2 Select Yes if you are adding a Bluetooth handsfree for the first time or select Handsfree > My handsfree > New handsfree if you are pairing with another Bluetooth handsfree. Make sure that your handsfree is ready to be paired.

To receive an item

- 1 Menu > Settings > the Connectivity tab > Bluetooth > Visibility > Show phone.
- 2 When you receive an item follow the instructions that appear.

To send a camera picture using Bluetooth

- 1 From standby select, for example, Menu > Organizer > File manager > Camera album.
- 2 Scroll to a picture and select Options > Send > Via Bluetooth.

Entering text

There are two methods you can use to enter text: multitap or predictive text input.

- By using predictive text input you only have to press each key once. Continue writing a word even if it appears to be wrong. The phone uses the dictionary to recognize the word when all letters are entered.

To enter text using multitap

- Press 2 9 until the letter appears.
- Press #-3 to add a space.
- Press limit to enter punctuation marks.

To enter text using predictive text input

- For example, if you want to write the word "Land", press
 , 2, 6, 3.
- If the word or punctuation mark is the one you want, press
 (#--B) to accept and add a space. To accept a word without
 adding a space, press (**).
- If the word or punctuation mark is not the one you want, press (*) or (*) repeatedly to view alternative words.

To add a word to the dictionary

- 1 When you write the message, select Options> Spell word.
- 2 Enter the word using multitap and select Insert.

How to use the keys

- To change the input method, press and hold down (**).
- To shift between upper case and lower case letters, press (****).

- To change the writing language, press and hold down (#=3).
- To delete characters, press ©. To delete a whole word, press and hold down ©.
- To enter numbers, press and hold down (0+) (9).

Alarms

You can set a sound or the radio as an alarm signal. The alarm sounds even if the phone is turned off.

To set the alarm

- 1 From standby select Menu > Organizer > Alarms.
- Scroll to an alarm and select Edit.
 Scroll to Time: and select Edit.
- 4 Enter a time and select OK > Save.

To set the alarm signal

- 1 From standby select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to the
 3 tab.
- 4 Scroll to Alarm signal: and select Edit.
- 5 Find and select an alarm signal. Select Save.

To silence the alarm

- · When the alarm sounds, press any key.
- To repeat the alarm, select Snooze.

To turn off the alarm

· When the alarm sounds, select TurnOff.

Ringtones and themes

Themes are used to change the appearance of the screen.

To select a ringtone

 From standby select Menu > Settings > the Sounds & alerts tab > Ringtones and select a ringtone.

To set the ring volume

 From standby select Menu > Settings > the Sounds & alerts tab > Ring volume and select an option.

To set the vibrating alert

From standby select Menu > Settings > the Sounds & alerts tab > Vibrating alert and select an option.

To select a key sound

 From standby select Menu > Settings > the Sounds & alerts tab > Key sound and select an option.

To select a theme

 From standby select Menu > Settings > the Display tab > Themes and select a theme.

To use a picture taken with camera as wallpaper

- 1 From standby select Menu > Organizer > File manager > Camera album.
- 2 Scroll to a picture and select Options > Use as > Wallpaper.

Emergency calls

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country, with or without the SIM card inserted, if a GSM network is within range.

To make an emergency call

 From standby enter 112 (the international emergency number) and press .

To view or edit your local emergency numbers

- From standby press <a>III.
- 2 Scroll to New contact and select Options > Special numbers > Emergency nos.

Locks

SIM card lock

The SIM card lock protects your subscription, but not your phone itself, from unauthorized use. If you change SIM cards, the phone still works with the new SIM card. Most SIM cards are locked at the time of purchase. If the SIM card lock is on, you have to enter a PIN (Personal Identity Number) every time you turn on your phone. If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message PIN blocked. To unblock, enter your PUK code provided by your network operator. To unblock it, enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

If the message Wrong PIN Attempts remaining: appears when you edit your PIN, you entered the PIN or PIN2 incorrectly.

To unblock your SIM card

- 1 When PIN blocked. To unblock, enter your PUK code provided by your network operator. is displayed, enter your PUK and select OK.
- 2 Enter a new PIN and select OK.
- 3 Re-enter the new PIN to confirm and select OK.

To turn the SIM card lock on

- 1 From standby select Menu > Settings > the General tab > Security > SIM lock > Protection > On.
- 2 Enter your PIN and select OK.

To edit your PIN

- 1 From standby select Menu > Settings > the General tab > Security > SIM lock > Change PIN.
- 2 Enter your PIN and select OK.
- 3 Enter a new PIN and select OK.
- 4 Re-enter the new PIN to confirm and select OK.

To edit your PIN2

- 1 From standby select Menu > Settings > the General tab > Security > SIM lock > Change PIN2.
- 2 Enter your PIN2 and select OK.
- 3 Enter a new PIN2 and select OK.
- 4 Re-enter the new PIN2 to confirm and select OK.

Phone lock

The phone lock protects the phone against unauthorized use if it is stolen and the SIM card is exchanged. You can change the phone lock code (which is 0000 by default) to any four-digit personal code. If the phone lock is set to Automatic, you do not need to enter your phone lock code until a different SIM card is inserted in the phone.

To turn the phone lock on

- 1 From standby select Menu > Settings > the General tab > Security > Phone lock > Protection > On.
- 2 Enter the phone lock code and select OK.

To edit your phone lock code

- 1 From standby select Menu > Settings > the General tab > Security > Phone lock > Change code.
- 2 Enter the current code and select OK.
- 3 Enter a new code and select OK.
- 4 Re-enter the new code to confirm and select OK.
 - If you forget your new code, you have to take your phone to your local Sony Ericsson retailer.

To unlock the phone

- 1 From standby select Menu > Settings > the General tab > Security > Phone lock > Protection > Off.
- 2 Enter your phone lock code and select OK.

www.sonyericsson.com

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Troubleshooting

Some problems require that you call your service provider, but you can correct most problems yourself. Remove the SIM card before handing your phone in for repair. Go to www.sonyericsson.com/support for more information.

Memory capacity and speed

If you have not restarted the phone for a while, you may experience problems with its memory capacity and speed. You can restart the phone to improve its capacity.

- 1 Turn the phone off and remove the battery cover.
- 2 Remove the phone battery and then put it back in place.
- 3 Replace the battery cover and turn the phone on.

Master reset

If you experience problems with your phone such as screen flickering or freezing and navigation problems you should reset the phone.

- From standby select Menu > Settings > the General tab > Master reset > Reset settings and select an option.
 - Reset settings will reset all changes that you have made in your phone to default.
 - Reset all will delete all user data as contacts, messages, pictures and sounds in your phone.

The phone turns itself off

If your phone turns itself off when being transported, something in your pocket or bag has activated the on/off key. Turn the automatic key lock on. Select Menu > Settings > the General tab > Security > Auto keylock > On.

I cannot turn the phone on, what should I do?

Try charging the phone until it has finished charging. Attach the charger (make sure the power icon on the charger is facing upwards) and charge the phone for 2.5 hours. The battery icon on the screen may not appear until the phone has charged for 30 minutes.

What is my phone lock code?

A phone lock protects your phone against unauthorized use. If a different SIM card is inserted in the phone, the phone lock code has to be entered. The default phone lock code is 0000.

What do these error messages mean?

PIN blocked

You have entered the wrong PIN code three times. Your SIM is now locked. Unlock your SIM with your PUK code, which is provided together with your PIN code by your network operator.

- 1 Enter your PUK code and select OK.
- 2 Enter a new PIN and select OK.
- 3 Re-enter the new PIN to confirm and select OK.

Insert SIM

Your SIM card is not inserted correctly or may be damaged or dirty. Try one or more of the following:

- · Remove the SIM card and insert it correctly.
- Clean the connectors on the SIM card and phone with a soft brush, a cloth or a cotton bud.
- Check if the SIM card is damaged.
- Contact your network operator to get a new SIM card.

Declaration of conformity for R300

We, Sony Ericsson Mobile Communications AB of Nya Vattentornet

S-221 88 Lund, Sweden

declare under our sole responsibility that our product

Sony Ericsson type AAB-1022151-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.2.1 and EN 60950-1:2006, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment Directive 1999/5/EC. Lund. March 2008

Stoft / Lemb.

Shoji Nemoto, Head of Product Business Group GSM/UMTS
We fulfil the requirements of the R&TTE
Directive (99/5/EC).

FCC Statement

This device complies with Part 15 of the FCC rules.
Operation is subject to the following conditions:
(1) This device may not cause harmful interference, and (2)
This device must accept any interference received,
including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

 Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Sony Ericsson R300 GSM 900/1800/1900

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Please note: Some of the services in this User guide are not supported by all networks. This also applies to the GSM International Emergency Number 112. Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not. Please read the *Important information* before you use your mobile phone.

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