

User guide

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Instruction symbols

The following appear in this User guide:

- > Use the navigation key to scroll and select
- Press the centre selection key
- ⬇ Press the navigation key up
- ⬆ Press the navigation key down
- ⬅ Press the navigation key to the left
- ➡ Press the navigation key to the right
- ! Note
- 💡 Tip
- ⚠ Warning

SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger and the battery before you insert or remove the SIM card.

💡 *You can save contacts on the SIM card before you remove it from your phone. See Contacts on page 26.*

PIN code (SIM card lock)

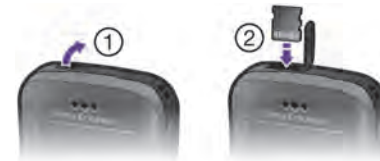
You may need a PIN (Personal Identification Number) to activate the services and functions in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can see and call an emergency number without entering a PIN. To use the SIM card lock or change your PIN code, see *SIM card lock* on page 34.

! *If you enter the wrong PIN three times in a row, the SIM card is blocked. See SIM card lock on page 34.*

Memory card

Your phone supports a Memory Stick Micro™ (M2™) memory card, adding more storage space to your phone. It can also be used as a portable memory card with other compatible devices. You can move content between the memory card and the phone memory. See *Entertainment* on page 14 and *Bluetooth™ wireless technology* on page 29.

To insert a memory card



- 1 Open the cover.
- 2 Insert the memory card with the gold-coloured contacts facing towards you.

To remove a memory card

- 1 Open the cover.
- 2 Press the edge of the memory card to release and remove it.

Charging the battery

The phone battery is partly charged when you buy it.

To charge the battery



- 1 Connect the charger to the phone with the power icon on the charger facing upwards. It takes approximately 3 hours to fully charge the battery. Press a key to view the screen and see the charging status.
- 2 To remove the charger, tilt the plug upwards.

! *It may take a few minutes before the battery icon appears on the screen.*

💡 *You can use your phone while it is charging. You can charge the battery at any time and for more or less than 3 hours. You can interrupt the charging without damaging the battery.*

Turning on the phone

To turn on the phone



- 1 Press and hold down **⏻**.
- 2 Enter your PIN, if requested.
- 3 Select **OK** to use the setup wizard.

💡 *If you want to correct a mistake when you enter your PIN, press **⏻**.*

Standby

After you have turned on the phone and entered your PIN, the name of your network operator appears. This view is called standby. Your phone is now ready for use.

To turn off the phone

- Press and hold down **⏻**.

Screen icons



Network coverage

The network bars show the strength of the GSM network in your area. You should move to another location if you have problems calling and network coverage is poor. **No network** means you are not in range of a network.

- ▬▬▬▬ = Good network coverage
- ▬▬▬ = Average network coverage

Battery status

- 🔋 = The phone battery is fully charged
- 🔋 = The phone battery is empty

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Phone overview

These icons may appear on the screen.

| Icon | Description |
|------|---------------------------------|
| 📞 | Missed call |
| 📞 | Handsfree connected |
| 📞 | Phone set to silent |
| ✉ | Text message received |
| 📧 | Picture message received |
| ✉ | Email message received |
| 📝 | Predictive text input activated |
| ✉ | Voice message received |
| 📞 | Ongoing call |
| 📻 | FM radio playing |
| 🔔 | Alarm activated |
| 📶 | Bluetooth function activated |



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Keys

| | |
|---------|---|
| ○ | Go to the main menu or select items |
| ⬆ ⬇ ⬆ ⬇ | Scroll between the menus and tabs |
| — | Select options shown immediately above these keys on the screen |
| Ⓞ | Delete items, such as pictures, sounds and contacts |
| ⏮ | Open the Walkman™ player. Press to move between the Walkman player and standby |
| ⏮ | Stop, pause and play (music key). Press to mute or unmute the radio. Press up or down to search for preset channels |
| ⏮ | Skip to the previous track when using the Walkman player. Search for radio channels |
| ⏮ | Skip to the next track when using the Walkman player. Search for radio channels |
| 📷 | Camera and video recorder |
| ⏻ | Turn on or off the phone |

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Navigation

The main menus are shown as icons. Some submenus include tabs.

To navigate the phone menus

- 1 From standby select **Menu**.
- 2 Use the navigation key to move through the menus.

To scroll between the tabs

- Press the navigation key left or right.

To go back one step in the menu

- Select **Back**.

To return to standby

- Press **⏻**.

To set the phone to silent

- From standby press and hold down **⏻**.

To call your voicemail service

- From standby press and hold down **⏻**.

To end a function

- Press **⏻**.

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Menu overview

| | |
|---|---|
| 📺 | PlayNow™* |
| 🌐 | Internet* Homepage, Enter address, Bookmarks, History, Saved pages, InternetSettings |
| 🎮 | Entertainment Online services*, Games, TrackID™, Video player, Record sound |
| 📷 | Camera Write new, Inbox, Email, Drafts, Outbox, Sent messages, Call voicemail, Templates, Settings |
| ✉ | Messaging |
| 📻 | WALKMAN |
| 📁 | File manager** Music, Camera album, Pictures, Videos, Other |
| 📇 | Contacts New contact |
| 📻 | FM radio |
| 📞 | Calls** All, Answered, Dialed, Missed |
| 📅 | Organiser Alarm, Applications, Calendar, Tasks, Synchronisation*, Timer, Stopwatch, Calculator |

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| Settings** | | |
|------------|-----------------|---|
| 🔧 | General | Profiles, Time & date, Phone language, Shortcuts, Flight mode, Security, Phone status, Reset all |
| 🔊 | Sounds & alerts | Ring volume, Ringtone, Silent mode, Vibrating alert, Message alert, Key sound |
| 🖥 | Display | Wallpaper, Themes, Startup screen, Screen saver, Brightness |
| 📶 | Connectivity | Bluetooth, USB, Synchronisation*, Mobile networks, InternetSettings |
| 📞 | Calls | Speed dial, Divert calls, Manage calls, Time & cost*, Show/hide no., Handsfree, Open to answer, Close to end call |

* Some menus are operator-, network- and subscription-dependent.
** You can use the navigation key to scroll between tabs in submenus. For more information, see *Navigation* on page 11.

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Entertainment

Walkman™ player

To play music

- 1 From standby press **⏮**.
- 2 Browse by artist, track, or playlist. Scroll to a list and select **Open**.
- 3 Scroll to a title and select **Play**.

To stop playing music

- Press **⏻**.

There are several ways to control the Walkman player:

- Press **⏮** to open or minimise the Walkman player during playback.
- Press **⏮** to go to the next music file.
- Press **⏮** to go to the previous music file.
- Press and hold down **⏮** or **⏮** to fast forward or rewind when playing music files.
- Press **⏮** or **⏮** to view and scroll files in the current playlist during playback.
- Press **⏮** to select a highlighted file in a list.
- Select **Back** to go to the main menu during playback.
- Press **⏻** to exit.

Playlists

You can create playlists to organise your music.

To create a playlist

- 1 From standby select **Menu** > **WALKMAN** > **Options** > **My music** > **My playlists** > **New playlist** > **Add**.
- 2 Enter a name and select **OK**.
- 3 Scroll to a track and select **OK**.

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To add tracks to a playlist

- 1 From standby select **Menu** > **WALKMAN** > **Options** > **My music** > **My playlists**.
- 2 Scroll to a playlist and select **Open** > **Options** > **Add media**.
- 3 Scroll to a track and select **OK**.

To remove tracks from a playlist

- 1 From standby select **Menu** > **WALKMAN** > **Options** > **My music** > **My playlists**.
- 2 Scroll to and select a playlist, then select **Open**.
- 3 Select a file and select **Options** > **Delete** > **Yes**.

PlayNow™
With PlayNow™ you can preview, buy and download music using the Internet. You can find PlayNow™ in **Menu** > **PlayNow™**.

💡 *You need the correct Internet settings in your phone to use this function. See Internet on page 30.*

TrackID™
TrackID™ is a music recognition service. You can search for title, artist and album name for a track you hear playing through a loudspeaker or on the radio.

💡 *You need the correct Internet settings in your phone to use this function. See Internet on page 30. For cost information contact your service provider.*

To search for song information

- When you hear a song through a loudspeaker, from standby select **Menu** > **Entertainment** > **TrackID™** > **Start**.
- When the radio is playing, select **Options** > **TrackID™**.

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Transferring music
You can transfer music from your computer to your phone memory or Memory Stick Micro™ (M2™). There are two ways to connect the phone to a computer:

- Using a USB cable
- With a Bluetooth wireless technology connection

You can drag and drop files between your phone or memory card and a computer in Microsoft® Windows Explorer. More information about transferring files to your Walkman™ phone is available at www.sonyericsson.com/support.

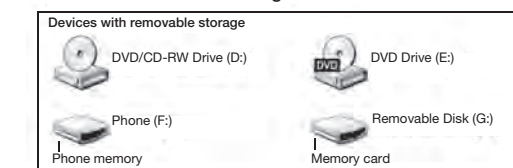
To connect your phone to a computer using a USB cable

- 1 Make sure your phone is turned on.
- 2 Connect the USB cable to your phone and the computer.
- 3 Phone: select **Mass storage**.
- 4 Computer: Wait for the drivers to be installed automatically. The first time you connect your phone to the computer, you may need to identify and name the phone.

💡 *One of these operating systems is required:*

- Microsoft® Windows® 2000
- Microsoft Windows XP (Pro or Home)
- Microsoft Windows Vista™ (All versions)

To transfer files in Mass storage mode



- 1 Connect the USB cable to the phone and the computer.
- 2 Phone: From standby select **Menu** > **Settings** > the **Connectivity** tab > **USB** > **Mass storage**.
- 3 Computer: Wait until the phone memory and memory card appear as external disks in Microsoft Windows Explorer.
- 4 Computer: On the computer desktop, double-click the **My Computer** icon.
- 5 Computer: In the **My Computer** window, double-click the icon representing your phone under **Devices with removable storage** to view the phone memory and memory stick folders.
- 6 Computer: Copy and paste your file, or drag and drop it, into a folder on your computer, in your phone memory or on your memory card.

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! *Do not remove the USB cable from the phone or computer during transfer, as this may corrupt the memory card and the phone memory.*

! *You cannot view the transferred files in your phone until you have removed the USB cable from the phone. To safely disconnect the USB cable, right-click the Removable Disk icon in Windows Explorer and select Eject.*

Video player

To play a video

- 1 From standby select **Menu** > **Entertainment** > **Video player**.
- 2 Scroll to a title and select **View**.

To stop playing a video

- Press **⏻**.

To resume playing a video

- Press **⏮**.

To play a video in full screen mode

- Press **⏻**.

To exit full screen mode

- Press **⏻**.

To exit the video player

- Press **⏻**.

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Radio

! *Do not use your phone as a radio in places where it is prohibited.*

Your phone has a radio and the handsfree works as an antenna.

To listen to the radio

- 1 Connect the handsfree to the phone.
- 2 From standby select **Menu** > **FM radio**.

To search for FM radio channels

- When the radio is playing, press and hold down **⏮** or **⏮**.

To save an FM radio channel

- 1 Select **Options** > **Save**.
- 2 Scroll to and select a position.

To select a saved FM radio channel

- 1 When the radio is playing, select **Options** > **Channels**.
- 2 Select a radio channel.

To exit the FM radio

- 1 Select **Back** or press **⏻**.
- 2 **Minimise radio?** appears. Select **No**.

To turn off the FM radio when minimised

- 1 Select **Menu** > **FM radio**.
- 2 Select **Back** or press **⏻**.
- 3 **Minimise radio?** appears. Select **No**.

To view FM radio options

- When the radio is playing, select **Options**.

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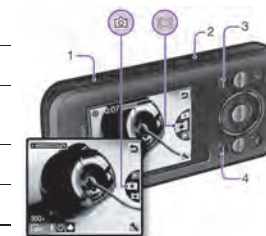
Imaging

Camera and video recorder

You can take pictures and record video clips to view, save or send. Photos and video clips are automatically saved on the memory card, if a memory card is inserted. If not, they are saved in the phone memory. You can find your saved pictures and video clips in **Menu** > **File manager** > **Camera album**.

Using the camera

- 1 Zoom in or out
- 2 Take pictures/ Record video clips
- 3 Back
- 4 Settings



To take a picture

- 1 To activate the camera, from standby press **⏻**.
- 2 Press **⏻** or **⏻** to scroll to **📷**.
- 3 To take a picture, press **⏻**.

! *Do not record with a strong light source in the background.*

💡 *To avoid a blurred picture, use the self-timer or a support such as a tripod.*

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To record a video clip

- 1 To activate the camera, from standby press **⏻**.
- 2 Press **⏻** or **⏻** to scroll to **📷**.
- 3 To start recording, press **⏻** fully down.

To stop recording

- Press **⏻**. The video clip is automatically saved.

To zoom in or out

- Press the volume keys up or down.

! *When you take a picture, zoom is only available in VGA mode.*

To change camera settings

- 1 To activate the camera, from standby press **⏻**.
- 2 Select **📷**.

Transferring pictures

You can use Bluetooth™ wireless technology and the USB cable to transfer pictures and video clips between a computer and your phone. See *Bluetooth™ wireless technology* on page 29 and *To transfer files in Mass storage mode* on page 17 for more information.


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Calling

You must turn on the phone and be within range of a network.

To make a call

- From standby enter the area code, if applicable, and the phone number.
- Press **[Call]**.

 You can call numbers from your contacts and call list. See *Contacts on page 26 and Call list on page 23.*

To end a call

- Press **[End Call]**.

To answer a call

- Press **[Call]**.

To reject a call


- Press **[Reject]**.

To change the ear speaker volume during a call

- Press the volume key up or down.

To turn on the loudspeaker during a call

- Select **SpkrOn**.

 Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

To view missed calls from standby

- When **Missed calls:** is displayed, select **View**.

To make international calls

- From standby press and hold down **[+]** until a + sign appears.
- Enter the country code, area code (without the first zero) and phone number.
- Press **[Call]**.

Call list

You can view information about recent calls.

To call a number from the call list

- From standby press **[Call]**.
- Scroll to a name or number and press **[Call]**.

To delete a number from the call list


- From standby press **[Call]**.
- Scroll to a name or number and select **Options > Delete**.

Emergency calls

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country, with or without the SIM card inserted, if a GSM network is within range.

To make an emergency call

- From standby enter the international emergency number, for example, 112 and press **[Call]**.

 In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

Messaging

Text messages (SMS)

You must have a valid service centre number in your phone. This is supplied by your service provider and saved on the SIM card. You may have to enter the number yourself.

To write and send a text message

- From standby select **Menu > Messaging > Write new > Text message**.
- Write the message and select **Cont**.
- Select an option.
- Select **OK > Send**.

 See *Entering text on page 31.*

To add items in a text message

- When writing the message, select **Options > Insert item**.
- Select an option.

To view a received text message

- When **New message from:** appears, select **View**.
- Select the unread message.

To view messages saved in the inbox


- Select **Menu > Messaging > Inbox**.

To get delivery status of a sent message

- From standby select **Menu > Messaging > Settings > Text message > Delivery report**.
- Select **On**. You are notified when a message has been successfully delivered.

Picture messages (MMS)

Picture messages can contain text, pictures, sound recordings, video clips and attachments.


 You must set an MMS profile and the address of your message server. If no MMS profile or message server exists, you can receive all the settings automatically from your network operator or at www.sonyericsson.com/support.

To create a picture message

- From standby select **Menu > Messaging > Write new > Picture msg**.
- Enter text. To add items to the message, press **[Add]**, scroll **[Right]** and select an item.

To send a picture message

- When the message is ready, select **Cont**.
- Select an option.
- Select **OK > Send**.

 Sending and receiving phones must have subscriptions that support picture messaging. Make sure you have a phone subscription that supports data transmission and the correct settings in your phone.

To get delivery status of a sent message


- From standby select **Menu > Messaging > Settings > Text message > Delivery report**.
- Select **On**. You are notified when a message has been successfully delivered.

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

Default contacts

You can choose which contact information is shown as default. If **Phone contacts** is selected as default, your contacts show all the information saved in the phone. If you select **SIM contacts** as default, your contacts show names and numbers saved on the SIM card.

 If you select **Phone & SIM** as **Default contacts**, you are asked to choose between **Phone** or **SIM card** when adding a new contact.

To select default contacts

- From standby select **Menu > Contacts**.
- Scroll to **New contact** and select **Options > Advanced > Default contacts**.
- Select an option.


Phone contacts

Phone contacts can contain names, phone numbers and personal information. They are saved in the phone memory.

To add a phone contact

- From standby select **Menu > Contacts > New contact**.
- Select **Last name:** to add the last name and select **OK**.
- Select **First name:** to add the first name and select **OK**.
- Select **New number:** to add the number and select **OK**.
- Select a number option.
- Scroll between tabs and select the fields to add information.
- Select **Save**.

 See *Entering text on page 31.*

 Enter the + sign and country code with all phonebook numbers. Then you can use them abroad or at home. See *To make international calls on page 23.*

To edit a contact

- From standby select **Menu > Contacts**.
- Select a contact.
- Select **Options > Edit contact**.
- Edit the information and select **Save**.

Using contacts

To call a contact

- From standby select **Menu > Contacts**.
- Scroll to, or enter the first few letters of, the contact.
- Press **[Call]**.

To delete a contact

- From standby select **Menu > Contacts**.
- Scroll to a contact.
- Select **Options > Delete**.

To copy a contact to the SIM card

- From standby select **Menu > Contacts**.
- Scroll to a contact.
- Select **Options > More > Copy to SIM**.

Contacts memory status

The number of contacts you can save in your phone or on the SIM card depends on available memory.

To view contact memory status


- From standby select **Menu > Contacts > Options > Memory status**.

More functions

Bluetooth™ wireless technology

Bluetooth™ wireless technology allows wireless connection to other Bluetooth devices. For example, you can:

- Connect to handsfree devices.
- Connect to several devices at the same time.
- Exchange items.

 For Bluetooth communication, we recommend a maximum range of 10 metres (33 feet) with no solid objects in between.

To turn on the Bluetooth function

- From standby select **Menu > Settings > the Connectivity tab > Bluetooth > Turn on**.

 Make sure that the device you want to pair your phone with has the Bluetooth function activated and Bluetooth Visibility set to **Show phone**.

To pair a device with your phone

- To search for available devices, from standby select **Menu > Settings > the Connectivity tab > Bluetooth > My devices > New device**.
- Select a device from the list. Enter a passcode, if required.

To pair your phone with a Bluetooth handsfree

- To search for available devices, from standby select **Menu > Settings > the Connectivity tab > Bluetooth > My devices > New device**.
- Select a handsfree device. Enter a passcode, if required.

To receive an item using the Bluetooth function

- From standby select **Menu > Settings > the Connectivity tab > Bluetooth > Turn on**.
- When you receive an item, follow the instructions that appear.

To send an item using the Bluetooth function

- From standby select, for example, **Menu > File manager > Camera album**.
- Scroll to a picture and select **Options > Send > Bluetooth**.

Internet

You need the correct Internet settings in your phone. If the settings are not in your phone, you can:

- Get them in a text message from the network operator.
- On a computer, go to www.sonyericsson.com/support and request a text message with the settings.

To select an Internet profile

- From standby select **Menu > Internet > InternetSettings > Accounts**.
- Select an account.

To start browsing

- From standby select **Menu > Internet**.
- Select an option.

To stop browsing

- When browsing, press **[Back]**.

Ringtones and themes

You can change the appearance of your screen by selecting from themes.

To select a ringtone

- From standby select **Menu > Settings > the Sounds & alerts tab > Ringtone** and select a ringtone.

To select a theme

- From standby select **Menu > Settings > the Display tab > Themes** and select a theme.

File manager


You can handle files saved in the phone memory or on a memory card. You can create subfolders to move files to.

To move a file in the file manager

- From standby select **Menu > File manager**.
- Scroll to a file and select **Options > Move to folder**.
- Open a folder and select **Options > Paste**.

Entering text

There are two methods you can use to enter text: multitap or predictive text input.

 By using predictive text input you only have to press each key once. Continue writing a word even if it appears to be wrong. The phone uses the dictionary to recognise the word when all letters are entered.

To enter text using predictive text input

- For example, to write the word "Jane", press **[J]**, **[A]**, **[N]**, **[E]**.
- You now have several options:
 - If the word shown is the one you want, press **[Enter]** to accept and add a space. To accept a word without adding a space, press **[Space]**.
 - If the word shown is not the one you want, press **[Left]** or **[Right]** repeatedly to view alternative words.
 - To enter full stops and commas, press **[Stop]** and then **[Left]** or **[Right]** repeatedly.

To enter text using multitap

- Press **[Letter]** - **[Letter]** until the character you want appears.
- Press **[Letter]** to add a space.
- Press **[Stop]** to enter full stops and commas.
- Press **[Letter]** to shift between upper- and lower-case letters.
- Press and hold down **[Letter]** - **[Letter]** to enter numbers.

To change text input methods

- When writing the message, press and hold down **[Text]**.

To delete characters

- Press **[Delete]**.

To change writing language

- When writing the message, press and hold down **[Text]**.

Voicemail

Callers can leave a voicemail message when you cannot answer. You can get your voicemail number from your network operator.

To enter your voicemail number

- From standby select **Menu > Messaging > Settings > Voicemail no**.
- Scroll to the voicemail number and select **OK**.
- Enter the voicemail number and select **OK**.

To call your voicemail service

- From standby press and hold down **[Call]**.

Flight mode

In Flight mode, the network and radio transceivers are turned off to prevent disturbance to sensitive equipment. When the flight mode menu is activated, you are asked to select a mode the next time you turn on your phone:

- Normal** – full functionality.
- Flight mode** – limited functionality.

 You can use Walkman player in Flight mode.

To activate the flight mode menu

- From standby select **Menu > Settings > the General tab > Flight mode > Show at startup**.

Locks

SIM card lock

Your PIN and PUK (Personal Unblocking Key) are supplied by your network operator.

 If the message **Wrong PIN Attempts remaining: appears** when you edit your PIN, you entered the PIN or PIN2 incorrectly.

To unblock your SIM card

- When PIN blocked is displayed, select **Unlock**.
- Enter your PUK and select **OK**.
- Enter a new PIN and select **OK**.
- Re-enter the new PIN and select **OK**.

To turn on the SIM card lock

- From standby select **Menu > Settings > the General tab > Security > Locks > SIM protection > Protection**.
- Enter your PIN and select **OK**.
- Select **On**.

To edit your PIN

- From standby select **Menu > Settings > the General tab > Security > Locks > SIM protection > Change PIN**.
- Enter your PIN and select **OK**.
- Enter a new PIN and select **OK**.
- Re-enter the new PIN and select **OK**.

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Troubleshooting

Some problems require you to call your network operator. For more support go to www.sonyericsson.com/support.

Master reset

If you experience problems with your phone, such as screen flickering, screen freezing or navigation problems, you should reset the phone. If you select **Reset all**, all user data such as contacts, messages, pictures and sounds are deleted.

To reset all settings

- From standby select **Menu > Settings > the General tab > Reset all > Cont. > Cont**.

Error messages

PIN blocked

You have entered your PIN code incorrectly three times in a row. Your SIM is now locked. Unlock your SIM with your PUK code, which is provided together with your PIN code by your network operator.

To unlock the SIM card

- Enter your PUK code and select **OK**.
- Enter a new PIN and select **OK**.
- Re-enter the new PIN and select **OK**.

Insert SIM

There is no SIM card in your phone or you may have inserted it incorrectly. Try one or more of the following:

- Remove the SIM card and insert it correctly.
- Clean the connectors on the SIM card and phone with a soft brush, a cloth or a cotton bud.

- Check if the SIM card is damaged.
- Contact your network operator to get a new SIM card.

Common questions

I cannot turn on the phone

Try charging the phone until it has finished charging. Attach the charger (make sure the power icon on the charger is facing upwards) and charge the phone for 3 hours. The battery icon on the screen may not appear until the phone has charged for 30 minutes.

I cannot use Internet or MMS

Make sure you have a phone subscription that supports data transmission, and also the correct settings in your phone.

I cannot send text messages (SMS)

Make sure you have a valid service centre number in your phone.

The phone cannot be detected by other devices using Bluetooth wireless technology

You have not turned the Bluetooth function on. Make sure that the visibility is set to **Show phone**. See *To turn on the Bluetooth function on page 29*.

How do I change phone language?

- From standby select **Menu > Settings > the General tab > Phone language**.
- Select an option.

Declaration of conformity for W395

We, Sony Ericsson Mobile Communications AB of Nyåttentorget SE-221 88 Lund, Sweden declare under our sole responsibility that our product Sony Ericsson type A48-1880014-BV and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511;V9.0.2, EN 300 328;V1.7.1, EN 301 489-7;V1.3.1, EN 301 489-7;V1.2.1 and EN 60 950-1:2006, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment Directive 1999/5/EC. Lund, October 2008



Rikko Sakaguchi, Head of Creation & Development

We fulfil the requirements of the R&TTE Directive (1999/5/EC).

FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Sony Ericsson W395

GSM 850/900/1900/1900

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Attention: Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

Please read the **Important information** before you use your mobile phone. All illustrations are for illustration only and may not accurately depict the actual phone. Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content

Sony Ericsson

Important information

Sony Ericsson Consumer Web site

On www.sonyericsson.com/support there is a support section where help and tips are on a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support
- A global network of Call Centers
- An extensive network of Sony Ericsson service partners
- A warranty portal to learn more about the warranty conditions in its User guide.

On www.sonyericsson.com, you will find the latest support tools and information. For operator-specific services and features, please contact your network operator. You can also contact our Call Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes and/or a toll-free number). If you are unable to reach your dealer, you need service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to how to properly function, use the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- Warning! May contain mercury. Do not dispose of in household waste.
- Do not expose your product to liquid or moisture or excess humidity.
- Do not expose to extreme temperatures. Do not expose the battery to temperatures above +60°C (+140°F).
- Do not use the battery or try to blend tobacco products.
- Do not drop, throw or try to bend your product.
- Do not paint or attempt to disassemble or modify your product. Only Sony Ericsson authorized personnel should perform service.
- Consult with authorized medical staff and the instructions of the medical device manufacturer before using your product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic device or disable the radio transmitting functionality if the device when used causes interference to other electronic equipment.
- Do not use where a potentially explosive atmosphere exists.
- Do not place your product or install wireless equipment in the area above an air bag in your car.
- Do not use a cracked or broken display may create sharp edges or splinters that could be harmful upon contact.
- Do not use your Bluetooth Headset in positions where it is uncomfortable or will be subjected to pressure.

BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE

WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL

REVENUE. EXTENT OF THESE DAMAGES SHALL BE LIMITED TO THE AMOUNT

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

These warranties do not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

* GEOGRAPHICAL SCOPE OF THE WARRANTY

You have purchased your product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing of the Product, provided that an identical Product is sold in such country by an authorized Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Call Center. Please observe that certain services may not be possible elsewhere than in the country of original purchase due, for example, to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. In addition, ** In some countries/regions additional information (such as a valid warranty card) may be requested.

Informations importantes

Site Web grand public Sony Ericsson

Le site Web www.sonyericsson.com/support permet d'obtenir de l'aide et des conseils sur les questions relatives à votre produit. Contactez votre magasin de détail, votre conseiller ordinateur et/ou des conseillers pour une utilisation optimale de votre produit.

Service et support

Vous bénéficiez d'un ensemble d'outils de service exclusives, comme :

- Des sites Web mondiaux et locaux assurant le support des produits.
- Un réseau mondial de centres Relation Consommateur.
- Un vaste réseau de partenaires de services agréés Sony Ericsson.
- Une période de garantie. Vous trouverez plus d'informations sur les conditions de garantie dans ce Guide de l'utilisateur.

Vous trouverez les outils et informations de support les plus récents sur le site www.sonyericsson.com. Contactez votre opérateur réseau si vous souhaitez obtenir de plus amples informations sur des services et des fonctionnalités qui lui sont propres. Vous pouvez aussi contacter nos Centres Relation Consommateur. Si votre pays/région n'est pas représenté dans la liste ci-dessous, contactez votre revendeur local. (S'il n'est pas en français, un numéro gratuit ou sans frais facturé au tarif national pour toutes taxes locales comprises). Si votre produit exige l'un de la garantie, veuillez contacter le revendeur auprès duquel vous l'avez acheté ou le réseau de nos partenaires de services agréés. Pour prouver votre preuve d'achat, car vous en aurez besoin si vous devez intervenir la garantie.

