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Sony Ericsson W910i

UMTS 2100 GSM 900/1800/1900

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Publication number: 1201-5541.1

Please note:

Some of the services in this User guide are not supported by all networks. *This also applies to the GSM International Emergency Number 112*.

Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not.

Please read the *Guidelines for safe and efficient use* and the *Limited warranty* chapters before you use your mobile phone.

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All illustrations are for illustration only and may not accurately depict the actual phone.

Instruction symbols

These symbols appear in the User guide.

Note

Tip

Warning

A service or function is network- or subscription-dependent. Contact your network operator for details.

> Use a selection or navigation key to scroll and select. See *Navigation* on page 12.

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Getting started

Assembly

Before you start using your phone, you need to insert a SIM card and the battery.

To insert the SIM card

1 Unlock the battery cover.
2 Remove the battery cover.
3 Slide the SIM card into its holder with the golden contacts facing down.

To insert the battery

1 Insert the battery with the label side down and the connectors facing each other.
2 Slide the battery cover into place and lock it.

Turning on the phone

To turn on the phone

1 Press and hold down ⏻.

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2 Select a mode:
- Normal mode – full functionality.
- Flight mode – limited functionality.

3 Enter your SIM card PIN, if requested and select OK.

4 Select a language.

5 Select Cont. > Yes to use the setup wizard while settings are downloaded.

If you want to correct a mistake when you enter your PIN, press C.

SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger before you insert or remove the SIM card.

You can save contacts on the SIM card before you remove it from your phone. See To copy names and numbers to the SIM card on page 19.

PIN

You may need a PIN (Personal Identification Number) to activate the services in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can see and call an emergency number without entering a PIN.

If you enter the wrong PIN three times in a row, the SIM card is blocked. See SIM card lock on page 62.

Flight mode

In Flight mode the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.

You can use the Bluetooth™ function in Flight mode.

Startup screen

The startup screen appears when you turn your phone on. See *Using pictures* on page 38.

Standby

After you have turned your phone on and entered your PIN, the name of the network operator appears. This view is called standby.

Help in your phone

Help and information are available in your phone. See *Navigation* on page 12.

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To use the setup wizard

1 From standby select Menu > Settings > the General tab > Setup wizard.
2 Select an option.

To view information about functions

- Scroll to a function and select Info, if available. In some cases, Info appears under Options.

To view the phone demonstration

- From standby select Menu > Entertainment > Demo tour.

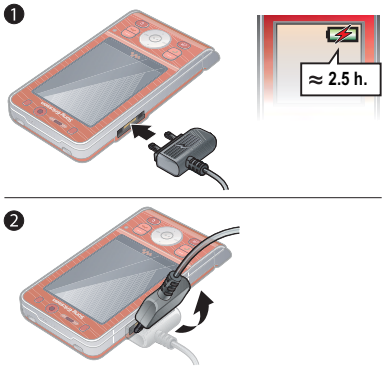
To view status information

- From standby press the volume key up.

Charging the battery

The phone battery is partly charged when you buy it.

To charge the battery



1 Connect the charger to the phone. It takes approximately 2.5 hours to fully charge the battery. Press a key to view the screen.
2 Remove the charger by tilting the plug upwards.

You can use your phone while it is charging. You can charge the battery at any time and for more or less than 2.5 hours. You can interrupt the charging without damaging the battery.

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Phone overview

1 Ear speaker
2 Gaming key A
3 Screen
4 Selection keys
5 Call key
6 Activity menu key
7 Navigation key, Walkman® player control
8 Video call camera
9 Gaming key B
10 Volume, digital zoom keys
11 Memory card slot
12 End key
13 C key (Clear)
14 Camera key
15 Silent key

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16 Walkman® key
17 Strap hole
18 Video recording indicator
19 Camera lens
20 On/off key
21 Connector for charger, handsfree and USB cable

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Menu overview

PlayNow™*

Internet*

Entertainment

Online services*
Games
TrackID™
VideoDJ™
PhotoDJ™
MusicDJ™
Remote control
Record sound
Demo tour

Camera

Messaging

Write new
Inbox
Email
Web feeds
Drafts
Outbox
Sent messages
Saved messages
My friends*
Call voicemail
Templates
Manage messages
Settings

Media

Radio

Contacts

Myself
New contact

WALKMAN

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Calls**

All | Answered | Dialled | Missed

Organizer

File manager**
Alarms
Applications
Video call
Calendar
Tasks
Notes
Synchronization
Timer
Stopwatch
Calculator
Code memo

Settings**

General
Profiles
Time & date
Language
Update service
Voice control
New events
Shortcuts
Flight mode
Security
Setup wizard
Accessibility*
Phone status
Master reset

Sounds & alerts
Ring volume
Ringtone
Silent mode
Increasing ring
Vibrating alert
Message alert
Key sound

Display
Wallpaper
Themes
Startup screen
Screen saver
Clock size
Brightness
Edit line names*

Calls
Speed dial
Smart search
Divert calls
Switch to line 2*
Manage calls
Video share*
Time & cost*
Show/hide my no.
Handsfree
Open to answer

Connectivity*
Bluetooth
USB
Phone name
Network sharing
Synchronization
Device management
Mobile networks
Internet settings
Streaming settings
Message settings*
Accessories

** Some menus are operator-, network- and subscription-dependent.*
*** You can use the navigation key to scroll between tabs in submenus. For more information, see Navigation on page 12.*

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Navigation

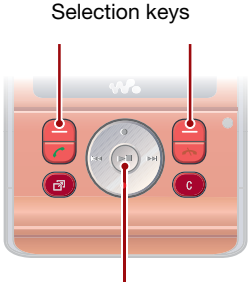
The main menus are shown as icons. Some submenus include tabs.

To navigate the phone menus

1 From standby select Menu.
2 Use the navigation key to move up, down, left and right through the menus.

To select actions on the screen

- Select an action shown at the bottom of the screen by pressing the left or right selection key, or the centre navigation key.



To view options for an item

- Select Options to, for example, edit.

To scroll between the tabs

- Scroll to a tab by pressing the navigation key left or right.

To return to standby

- Press .

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To end a function

- Press .

To navigate your media

1 From standby select Media.
2 Use the navigation key to move through the menus.
3 Select from the list.

To delete items

- Press C to delete items such as numbers, letters, pictures and sounds.

Shortcuts

You can use keypad shortcuts to go directly to a menu. Menu numbering starts from the top left icon and moves across and then down row by row.

To go directly to a main menu

- From standby select Menu and press 1 – 9, *a/A, 0 + or #.

To use navigation key shortcuts

- From standby press , , or to go directly to a function.

To edit a navigation key shortcut

1 From standby select Menu > Settings > the General tab > Shortcuts.
2 Scroll to an option and select Edit.
3 Scroll to a menu option and select Shortc.

Activity menu

The activity menu gives you quick access to certain functions.

To open the activity menu

- Press .

Activity menu tabs

- New events – missed calls and new messages.
- Running apps – applications that are running in the background.
- My shortcuts – add your favourite functions to access them quickly.
- Internet – quick access to the Internet.

File manager

You can use the file manager to handle files saved in the phone memory or on a memory card.

You may have to purchase a memory card separately.

Memory card

Your phone supports Memory Stick Micro™ (M2™) memory card adding more storage space to your phone. It can also be used as a portable memory card with other compatible devices.

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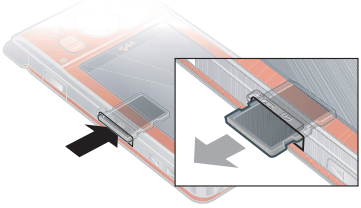
To insert a memory card

- Open the cover and insert the memory card with the golden contacts facing down.

To remove a memory card



- Open the cover and press the edge of the memory card to release and remove it.

To view memory card options

1 From standby select Menu > Organizer > File manager > the On memory card tab.
2 Select Options.

Handling files

You can move and copy files between your phone, a computer and a memory card. Files are saved on the memory card first and then in the phone memory. Unrecognized files are saved in the Other folder.

You can create subfolders to move or copy files to. You can select more than one or all the files in a folder at the same time for all folders except Games and Applications.

If the memory is full, delete some content to create space.

File manager tabs

The file manager is divided into three tabs, and icons indicate where the files are saved.

- All files – all content in the phone memory and on a memory card
- In phone – all content in the phone memory
- On memory card – all content on a memory card

To view information about files

1 From standby select Menu > Organizer > File manager.
2 Find a file and select Options > Information.

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To move a file in the file manager

1 From standby select Menu > Organizer > File manager.
2 Find a file and select Options > Manage file > Move.
3 Select an option.

To select more than one file in a folder

1 From standby select Menu > Organizer > File manager.
2 Scroll to a folder and select Open.
3 Select Options > Mark > Mark several.
4 For each file you want to mark, scroll to the file and select Mark.

To delete a file from the file manager

1 From standby select Menu > Organizer > File manager.
2 Find the file and press C.

Phone language

You can select a language to use in your phone.

To change the phone language

1 From standby select Menu > Settings > the General tab > Language > Phone language.
2 Select an option.

Entering text

You can use multitap text input or T9™ Text Input to enter text. The T9 Text Input method uses a built-in dictionary.

To change text input method

- When you enter text, press and hold down *a/A.

To shift between capitals and lower-case letters

- When you enter text, press *a/A.

To enter numbers

- When you enter text, press and hold down 0+ – 9.

To enter full stops and commas

- When you enter text, press 1.

To enter text using T9™ Text Input

1 From standby select, for example, Menu > Messaging > Write new > Text message.
2 If T9 is not displayed, press and hold down *a/A to change to T9 Text Input.
3 Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word “Jane”, press 5, 2, 6, 3. Write the whole word before looking at the suggestions.

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4 Use ⊕ or ⊖ to view suggestions.
5 Press (#) to accept a suggestion.

To enter text using multitap

1 From standby select, for example, Menu > Messaging > Write new > Text message.
2 If T9 is displayed, press and hold down (*a/A) to change to multitap text input.
3 Press (2) – (9) repeatedly until the desired letter appears.
4 When a word is written, press (#) to add a space.

To add words to the built-in dictionary

1 When you enter text using T9 Text Input, select Options > Spell word.
2 Write the word using multitap input and select Insert.

Calling

Making and receiving calls

You need to turn on your phone and be within range of a network.

To make a call

1 From standby enter a phone number (with international country code and area code, if applicable).
2 Press .
See *Video call* on page 18.

You can call numbers from your contacts and call list. See Contacts on page 18, and Call list on page 21. You can also use your voice to make calls. See Voice control on page 22.

To end a call

- Press .

To make international calls

1 From standby press (0 +) until a "+" sign appears.
2 Enter the country code, area code (without the first zero) and phone number.
3 Press .

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To re-dial a number

- When Retry? appears select Yes.

Do not hold your phone to your ear when waiting. When the call connects, your phone gives a loud signal.

To answer a call

- Open your phone.

You can turn Open to answer on or off. See Open to answer on page 27.

To reject a call

- Press .

To change the ear speaker volume during a call

- Press the volume key up or down.

To mute the microphone during a call

1 Press and hold down C.
2 Press and hold down C again to resume.

To turn the loudspeaker on during a call

- Select SpkrOn.

Do not hold your phone to your ear when using the loudspeaker. This could damage your hearing.

To view missed calls from standby

- Press and scroll to the New events tab and select a number.
- Press to open the call list.

Networks

Your phone switches automatically between GSM and 3G (UMTS) networks depending on availability. Some network operators allow you to switch networks manually.

To switch networks manually

1 From standby select Menu > Settings > the Connectivity tab > Mobile networks > GSM/3G networks.
2 Select an option.

Emergency calls

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country, with or without the SIM card inserted, if a 3G (UMTS) or GSM network is within range.

In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

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To make an emergency call

- From standby enter 112 (the international emergency number) and press .

To view your local emergency numbers

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Special numbers > Emergency nos.

Video call

See a person on the screen during calls. Both parties need a subscription that supports the 3G (UMTS) service, and you need to be within range of a 3G (UMTS) network. 3G (UMTS) service is available when appears.

To make a video call

1 From standby enter a phone number (with international country code and area code if applicable).
2 Select Options > Make video call.

To use the zoom with an outgoing video call

- Press or .

To view video call options

- During the call, select Options.

Contacts

You can save names, phone numbers and personal information in Contacts. Information can be saved in the phone memory or on the SIM card.

Default contact

You can choose which contact information is shown as default. If Phone contacts is selected as default, your contacts show all the information saved in Contacts. If you select SIM contacts as default, your contacts show names and numbers saved on the SIM card.

To select default contacts

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Default contacts.
3 Select an option.

Phone contacts

Phone contacts can contain names, phone numbers and personal information. They are saved in the phone memory.

To add a phone contact

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Add.
3 Enter the name and select OK.
4 Enter the number and select OK.

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5 Select a number option.
6 Scroll between tabs and select the fields to add information.
7 Select Save.

Calling contacts

To call a phone contact

1 From standby select Menu > Contacts.
2 Scroll to a contact and press .

To go directly to a contact, from standby press and hold down 2 – 9.

To call a SIM contact from phone contacts

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > SIM contacts.
3 Scroll to a contact and press .

To call with Smart search

1 From standby press 1 – 9 to enter a contact name or a phone number. All entries which match the sequence of digits or letters are shown in a list.
2 Scroll to a contact or a phone number and press .

To turn Smart search on or off

1 From standby select Menu > Settings > the Calls tab > Smart search.
2 Select an option.

Editing contacts

To add information to a phone contact

1 From standby select Menu > Contacts.
2 Scroll to a contact and select Options > Edit contact.
3 Scroll between the tabs and select Add.
4 Select an option and an item to add.
5 Select Save.

If your subscription supports Calling Line Identification (CLI) service, you can assign personal ringtones to contacts.

To copy names and numbers to the SIM card

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Copy to SIM.
3 Select an option.

To automatically save names and phone numbers on the SIM card

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Auto save on SIM.
3 Select an option.

To save contacts on a memory card

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Back up to m. card.

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SIM contacts

SIM contacts can contain names and numbers only. They are saved on the SIM card.

To add a SIM contact

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Add.
3 Enter the name and select OK.
4 Enter the number and select OK.
5 Select a number option and add more information, if available.
6 Select Save.

! *When you copy all contacts from your phone to the SIM card, all existing SIM card information is replaced.*

To call a SIM contact

1 From standby select Menu > Contacts.
2 Scroll to a contact and press .

To copy names and numbers to phone contacts

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Copy from SIM.
3 Select an option.

Deleting contacts

To delete a contact

1 From standby select Menu > Contacts.
2 Scroll to a contact and press C.

To delete all phone contacts

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Delete all contacts.

Sending contacts

To send a contact

1 From standby select Menu > Contacts.
2 Scroll to a contact and select Options > Send contact.
3 Select a transfer method.

! *Make sure the receiving device supports the transfer method you select.*

Sorting contacts

To select the sort order for contacts

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Sort order.
3 Select an option.

Memory status

The number of contacts you can save in your phone or on the SIM card depends on available memory.

To view memory status

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Advanced > Memory status.

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Synchronizing contacts

Contacts can be synchronized with a Microsoft® Exchange Server® (Microsoft® Outlook®). For more information see *Synchronizing* on page 55.

Myself

You can enter information about yourself and, for example, send your business card.

To add your own business card

1 From standby select Menu > Contacts.
2 Scroll to Myself and select Open.
3 Scroll to Add > Create new.
4 Scroll between tabs and select the fields to add information.
5 Enter the information and select Save.

To enter a symbol select Options > Add symbol > Insert.

To send your business card

1 From standby select Menu > Contacts.
2 Scroll to Myself and select Open.
3 Scroll to My contact info and select Send.
4 Select a transfer method.

Make sure the receiving device supports the transfer method you select.

Groups

You can create a group of phone numbers and email addresses from Phone contacts to send messages to. See *Messaging* on page 28. You can also use groups (with phone numbers) when you create accepted callers lists. See *Accept calls* on page 26.

To create a group of numbers and email addresses

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Groups.
3 Scroll to New group and select Add.
4 Enter a name for the group and select Cont.
5 Scroll to New and select Add.
6 For each contact phone number or email address you want to mark, scroll to it and select Mark.
7 Select Cont. > Done.

Call list

You can view information about recent calls.

To call a number from the call list

1 From standby press and scroll to a tab.
2 Scroll to a name or a number and press .

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To add a call list number to contacts

1 From standby press and scroll to a tab.
2 Scroll to the number and select Save.
3 Select New contact to create a new contact or select an existing contact to add the number to.

To clear the call list

1 From standby press .
2 Scroll to the All tab and select Options > Delete all.

Speed dial

Speed dialling lets you select nine contacts that you can dial quickly. The contacts can be saved in positions 1-9.

To add contacts to speed dial numbers

1 From standby select Menu > Contacts.
2 Scroll to New contact and select Options > Speed dial.
3 Find a position number and select Add.
4 Select a contact.

To speed dial

- From standby enter the position number and press .

Voicemail

If your subscription includes an answering service, callers can leave a voicemail message when you cannot answer a call.

To enter your voicemail number

1 From standby select Menu > Messaging > Settings > Voicemail number.
2 Enter the number and select OK.

To call your voicemail service

- From standby press and hold down 1.

Voice control

By creating voice commands you can:

- Voice dial – call someone by saying their name
- Activate voice dialling by saying a “magic word”
- Answer and reject calls when you use a handsfree

To record a voice command using voice dialling

1 From standby select Menu > Settings > the General tab > Voice control > Voice dialling > Activate.
2 Select Yes > New voice command and select a contact. If the contact has more than one number, select the number to add the voice command to.

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3 Record a voice command such as “John mobile”.
4 Follow the instructions that appear. Wait for the tone and say the command to record. The voice command is played back to you.
5 If the recording sounds OK, select Yes. If not, select No and repeat steps 3 and 4.

Voice commands are saved in the phone memory only. They cannot be used in another phone.

To re-record a voice command

1 From standby select Menu > Settings > the General tab > Voice control > Voice dialling > Edit names.
2 Scroll to a command and select Options > Replace voice.
3 Wait for the tone and say the command.

Voice dialling

You can hear your recorded contact name when you receive a call from that contact.

To voice dial

1 From standby press and hold down a volume key.
2 Wait for the tone and say a recorded name, for example “John mobile”. The name is played back to you and the call is connected.

To make a call with a handsfree

- From standby press the handsfree key.

The magic word

You can record and use a voice command as a magic word to activate voice dialling without pressing any keys. Your handsfree must be connected to your phone when using the magic word.

You should choose a long, unusual word or phrase that can easily be distinguished from ordinary background speech. Bluetooth handsfree does not support this feature.

To activate and record the magic word

1 From standby select Menu > Settings > the General tab > Voice control > Magic word > Activate.
2 Follow the instructions that appear and select Cont. Wait for the tone and say the magic word.
3 Select Yes to accept or No for a new recording.
4 Follow the instructions that appear and select Cont.
5 Select where your magic word is to be activated.

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To make a call using the magic word

1 In standby make sure is visible.
2 Say the magic word.
3 Wait for the tone and say a voice command.

Voice answering

When you use a handsfree, you can answer or reject incoming calls with your voice.

To activate voice answering and record voice answer commands

1 From standby select Menu > Settings > the General tab > Voice control > Voice answer > Activate.
2 Follow the instructions that appear and select Cont. Wait for the tone and say "Answer", or another word.
3 Select Yes to accept or No for a new recording.
4 Follow the instructions that appear and select Cont. Wait for the tone and say "Busy", or another word.
5 Select Yes to accept or No for a new recording.
6 Follow the instructions that appear and select Cont.
7 Select where your voice answering is to be activated.

To answer a call using voice commands

- Say "Answer".

To reject a call using voice commands

- Say "Busy".

Diverting calls

You can divert calls, for example, to an answering service.

When Restrict calls is used, some divert call options are not available. See Restricted dialling on page 26.

To divert calls

1 From standby select Menu > Settings > the Calls tab > Divert calls.
2 Select a call type and a divert option.
3 Select Activate.
4 Enter the number to divert calls to and select OK.

More than one call

Call waiting

When call waiting is used, you hear a beep if you receive a second call.

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To activate call waiting

- From standby select Menu > Settings > the Calls tab > Manage calls > Call waiting > Activate.

To make a second call

1. During the call, select Options > Hold. This puts the ongoing call on hold.
2. Enter the number to call and select Options > Add call.

To answer a second call

- During the call, press . This puts the ongoing call on hold.

To reject a second call

- During the call, press and continue with the ongoing call.

To end an ongoing call and answer a second call

- During the call, select Replace active call.

Handling two voice calls

You can have calls ongoing and on hold at the same time.

To switch between two calls

- During the call, press .

To join two calls

- During the call, select Options > Join calls.

To connect two calls

- During the call, select Options > Transfer call. You are disconnected from both calls.

To end an ongoing call and return to the call on hold

- First press and then .

Conference calls

With a conference call, you can have a joint conversation with up to five people.

To add a new participant

1. During the call, select Options > Hold. This puts the joined calls on hold.
2. Select Options > Add call.
3. Enter the number to call and press .
4. Select Options > Join calls to add the new participant.
5. Repeat this task to add more participants.

To release a participant

1. Select Options > Release part.
2. Select the participant to release.

To have a private conversation

1. During the call, select Options > Talk to and select the participant to talk to.
2. To resume the conference call, select Options > Join calls.

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