

**Thank you** for purchasing a Sony Ericsson C903 Cyber-shot™. For additional phone content, go to [www.sonyericsson.com/fun](http://www.sonyericsson.com/fun). Register now to get free online storage and special offers at [www.sonyericsson.com/myphone](http://www.sonyericsson.com/myphone). For product support, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support). Please read the *important information* before you use your mobile phone.

**Instruction symbols**

- These symbols may appear in the User guide.
- ! Note
  - 💡 Tip
  - ⚠ Warning
  - > Use a selection or navigation key to scroll and select. See *Navigation* on page 12.

**Getting started**

**Assembly**  
Before you start using your phone, you need to insert a SIM card and the battery.

To insert the SIM card



- 1 Unlock the battery cover lock.
- 2 Remove the battery cover.
- 3 Slide the SIM card into its holder with the gold-coloured contacts facing down.

To insert the battery



- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Attach the battery cover and lock it.

**Turning on the phone**

To turn on the phone



- 1 Press and hold down **⏻**.
  - 2 Enter your SIM card PIN, if requested, and select **OK**.
  - 3 Select a language.
  - 4 Follow the instructions to use the setup wizard for basic settings and useful tips.
- 💡 If you want to correct a mistake when you enter your PIN, press **⏻**.

**Help**

In addition to this User guide, an extended User guide, Feature guides and more information are available at [www.sonyericsson.com/support](http://www.sonyericsson.com/support). Help and information are also available in your phone.

- To access the User guide
- Select **Menu** > **Settings** > **User help** > **User guide**.
- To view tips and tricks
- Select **Menu** > **Settings** > **User help** > **Tips and tricks**.
- To view information about functions
- Scroll to a function and select **Info**, if available. In some cases, **Info** appears under **Options**.

**Charging the battery**

The phone battery is partly charged when you buy it.

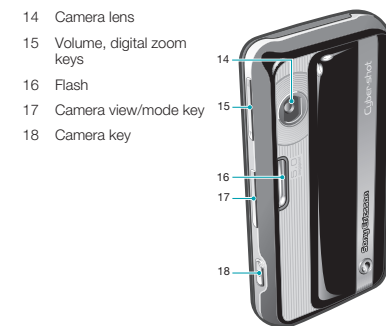
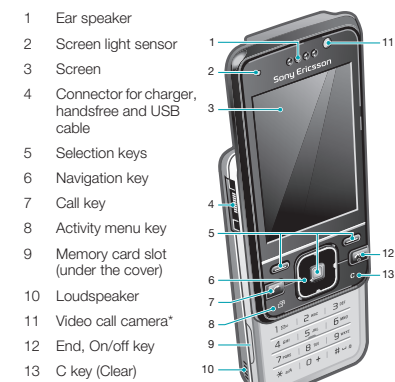
To charge the battery



- 1 Connect the charger to the phone. It takes approximately 2.5 hours to fully charge the battery. Press a key to view the screen.
  - 2 Remove the charger by tilting the plug upwards.
- 💡 You can use your phone while it is charging. You can charge the battery at any time and for more or less than

2.5 hours. You can interrupt the charging without damaging the battery.

**Phone overview**



\*Video call camera may not be available in every market.

**Menu overview\***

- PlayNow™**  
File manager, Alarms, Applications, Video call, Calendar, Tasks, Notes, Synchronisation, Timer, Stopwatch, Calculator, Code memo
- Cyber-shot™**
- Location services**  
Google Maps, Navigation, Tracker, My favourites, Status info, Settings
- Calls\*\***  
All  
Answered  
Dialed  
Missed  
Internet
- Messaging**  
Write new, Inbox/Conversations, Messages, Email, IM, Call voicemail
- Contacts**  
Myself, New contact

- Organiser**  
File manager, Alarms, Applications, Video call, Calendar, Tasks, Notes, Synchronisation, Timer, Stopwatch, Calculator, Code memo
- Entertainment**  
Online services, TrackID™, Games, VideoDJ™, PhotoDJ™, MusicDJ™, Remote control, Record sound, Demo tour
- Media**  
Photo, Music, Video, Games, Web feeds, Settings
- Radio**
- Settings**  
General  
Profiles, Time & date, Language, Update service, Voice control, New events, Shortcuts, Fight mode, Security,

Setup wizard, Accessibility, Phone status, Master reset

**Sounds & alerts**  
Ring volume, Ringtone, Silent mode, Increasing ring, Vibrating alert, Message alert, Key sound

**Display**  
Wallpaper, Main menu layout, Theme, Startup screen, Screen saver, Clock size, Brightness, Edit line names

**Calls**  
Speed dial, Smart search, Divert calls, Switch to line 2, Manage calls, Time & cost, Show/hide my no., Handsfree, Open to answer, Close to end call

**Connectivity**  
Bluetooth, USB, Phone name, Synchronisation,

Device management, Mobile networks, Data communication, Internet settings, Streaming settings, Message settings, SIP settings, Accessories

**User help**  
User guide, Settings download, Basic setup, Tips and tricks

\* Some menus are operator-, network- and subscription-dependent.  
\*\* You can use the navigation key to scroll between tabs in submenus. For more information, see *Navigation* on page 12.

**Navigation**

- To access the main menu
- When **Menu** appears on the screen, press the centre selection key to select **Menu**.
  - If **Menu** does not appear on the screen, press **⏻**, and then press the centre selection key to select **Menu**.

To navigate the phone menus



- Press the navigation key **⏻**, **⏪**, **⏩** or **⏹** to move through the menus.

To end a function

- Press **⏻**.

To return to standby

- Press **⏻**.

To delete items

- Press **⏻** to delete items such as numbers, letters, pictures and sounds.

**Memory card**

! You may have to purchase a memory card separately.

Your phone supports Memory Stick Micro™ (M2™) memory card adding more storage space to your phone. It can also

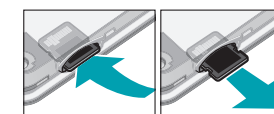
be used as a portable memory card with other compatible devices. You can move content between a memory card and the phone memory. See *Handling content in the phone* on page 25.

To insert a memory card



- Remove the battery cover and insert the memory card with the gold-coloured contacts facing up.

To remove a memory card



- Remove the battery cover and press the edge of the memory card to release and remove it.

**Entering text**

You can use multitap text input or T9™ Text Input to enter text. The T9 Text Input method uses a built-in dictionary.

To change text input method

- When you enter text, press and hold down **⏻**.

To shift between capitals and lower-case letters

- When you enter text, press **⏻**.

To enter numbers

- When you enter text, press and hold down **⏻** - **⏻**.

To enter full stops and commas

- When you enter text, press **⏻**.

To enter a symbol

- 1 When you enter text, select **Options** > **Add symbol**.
- 2 Scroll to a symbol and select **Insert**.

To enter text using T9™ Text Input

- 1 Select, for example, **Menu** > **Messaging** > **Write new** > **Message**.
- 2 If **⏻** is not displayed, press and hold down **⏻** to change to T9 Text Input.
- 3 Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word "Jane", press **⏻**, **⏻**, **⏻**, **⏻**. Write the whole word before looking at the suggestions.
- 4 Use **⏻** or **⏻** to view suggestions.
- 5 Press **⏻** to accept a suggestion.

To enter text using multitap

- 1 From standby select, for example, **Menu** > **Messaging** > **Write new** > **Message**.
- 2 If **⏻** is displayed, press and hold down **⏻** to change to multitap text input.
- 3 Press **⏻** - **⏻** repeatedly until the desired letter appears.
- 4 When a word is written, press **⏻** to add a space.

**Calling**

**Making and receiving calls**

You need to turn on your phone and be within range of a network.

To make a call

- 1 Enter a phone number (with international country code and area code, if applicable).

2 Press **⏻**.

💡 You can call numbers from your contacts and call list. See *Contacts* on page 17, and *Call list* on page 17.

To end a call

- Press **⏻**.

To make international calls

- 1 Press and hold down **⏻** until a "+" sign appears.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press **⏻**.

To answer a call

- Press **⏻**.

To reject a call

- Press **⏻**.

To change the ear speaker volume during a call

- Press the volume key up or down.

To mute the microphone during a call

- 1 Press and hold down **⏻**.
- 2 Press and hold down **⏻** again to resume.

To turn on the loudspeaker during a call

- Press **SpkrOn**.

⚠ Do not hold your phone to your ear when using the loudspeaker. This could damage your hearing.

**Emergency calls**

Your phone supports international emergency numbers, for example, 112 or 911. You can normally use these numbers

to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.

! In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

To make an emergency call

- Enter 112 (the international emergency number) and press **⏻**.

To view your local emergency numbers

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Special numbers** > **Emergency nos.**

**Call list**

You can view information about recent calls.

To call a number from the call list

- 1 Press **⏻** and scroll to a tab.
- 2 Scroll to a name or a number and press **⏻**.

**Contacts**

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

💡 You can synchronise your contacts using the *Sony Ericsson PC Suite*.

To add a phone contact

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.

4 Scroll to **New number**; and select **Add**.

- 5 Enter the number and select **OK**.
- 6 Select a number option.
- 7 Scroll between the tabs and add information to the fields.
- 8 Select **Save**.

**Calling contacts**

To call with Smart search

- 1 Press **⏻** - **⏻** to enter a sequence of (at least two) digits. All entries which match the sequence of digits or corresponding letters are shown in a list.
- 2 Scroll to a contact or a phone number and press **⏻**.

To turn on or off Smart search

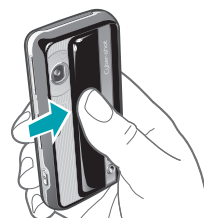
- 1 Select **Menu** > **Settings** > **Calls** > **Smart search**.
- 2 Select an option.

**Cyber-shot™**

You can take photos and record video clips to view, save or send. You find saved photos and video clips in **Media** and in **File manager**.

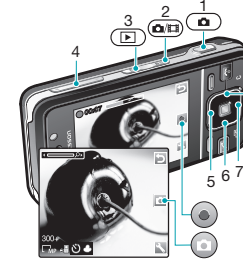
**Using the camera**

To activate the camera



- Open the retractable lens cover.

**Viewfinder and camera keys**



- 1 Take a photo/Record a video clip
- 2 Select still camera or video camera
- 3 View photos and video clips
- 4 Zoom in or out
- 5 Photo: **Focus**
- 6 **Self-timer**
- 7 Photo: **Flash** Video: **Light**
- 8 Brightness

To take a photo

- 1 Activate the camera and press **⏻** to select **⏻**.
- 2 Press **⏻** halfway down to use auto focus.
- 3 When the dot and focus frame are green, press **⏻** fully down to take a photo. The photo is automatically saved.

To record a video clip

- 1 Activate the camera and press **⏻** to select **⏻**.
- 2 Press **⏻** fully down to start recording.
- 3 To stop recording, press **⏻** fully down. The video clip is automatically saved.

To use zoom

- Press the volume key.

To view photos and video clips

- 1 Activate the camera and press **⏻**.
- 2 Scroll to the item.
- 3 To view a video clip, press the centre selection key.

**More camera features**

To change settings

- Activate the camera and select **⏻**.

To view information about settings

- Scroll to a setting and select **⏻**.

**Photo fix**

You can use Photo fix to improve photos. In a one-click operation, brightness, light and contrast are adjusted to give you the best possible photo. The improvements are saved as a copy of the photo. The original photo is not affected.

To improve a photo with Photo fix

- 1 Activate the camera and press **⏻** to select **⏻**.

- 2 Make sure **Review** is set to **On**. Select > **Settings** and scroll to **Review > On**. Select to return to the viewfinder.
- 3 Take a photo.
- 4 During review, select **Options > Photo fix**.

#### Face detection

You can use face detection to bring an off-centre face into focus. The camera automatically detects up to three faces, indicated by white frames. A green frame shows which face has been selected when auto-focus is used. Focus is set to the face closest to the camera.

#### To set face detection

- 1 Activate the camera and press to select .
- 2 Select > **Focus > Face detection**.

#### Smile Shutter™

Smile Shutter allows you to capture the smiles of family and friends. The camera detects up to three faces and selects one face for smile detection and auto focus. A yellow frame shows which face is selected. When the selected face smiles, the camera automatically takes a photo.

#### To set Smile Shutter™

- 1 Activate the camera and press to select .
- 2 Select > **Shoot mode > Smile Shutter™**.
- 3 When appears, the camera is in Smile Shutter mode.

#### To use Smile Shutter™

- 1 Activate the camera and press to select .
- 2 When you see the yellow frame, press fully down. When appears, smile detection is activated.
- 3 The camera automatically takes the photo when the subject smiles.

- 4 To take a photo although no smile is detected, press fully down again.

## Music

You can listen to music, audio books and podcasts. Use **Media Go™** to transfer content to and from your phone. For more information, see *Transferring content to and from a computer* on page 27.

### Stereo portable handsfree



## Music player

#### To play music

- 1 Select **Menu > Media > Music**.
- 2 Browse by category using the navigation key.

- 3 Scroll to a title and select **Play**.

#### To stop playing music

- Press the centre selection key.

#### To fast forward and rewind

- Press and hold down or .

#### To move between tracks

- Press or .

#### To change the volume

- Press the volume key up or down.

#### TrackID™

TrackID™ is a music recognition service. You can search for title, artist and album name for a track you hear playing through a loudspeaker or on the radio in your phone. If you cannot use TrackID™, see *I cannot use Internet-based services* on page 35.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

## Radio

- ✦ Do not use your phone as a radio in places where this is prohibited.

#### To turn on the radio

- 1 Connect a handsfree to the phone.
- 2 Select **Menu > Radio**.

#### To move items between the phone memory and the memory card

- 1 Select **Menu > Organiser > File manager**.

#### To select more than one item in a folder

- 1 Select **Menu > Organiser > File manager**.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

#### To activate the camera and press to select

- 2 When you see the yellow frame, press fully down.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

move content between the memory card and the phone memory. See *Handling content in the phone* on page 25.

- ✦ Back up your phone content regularly to make sure you do not lose it.

#### To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.
- 2 Follow the instructions in the *Sony Ericsson PC Suite* for how to connect.
- 3 **Phone:** Select **Phone mode**.
- 4 **Computer:** Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup.

## Messaging

#### To view a message from the inbox

- 1 Select **Menu > Messaging > Inbox**.
- 2 Scroll to the message and select **View**.

### Sending messages

You can send messages from your phone. The maximum size of a standard text message is 160 characters including spaces if no other items are added to the message. If you enter more than 160 characters, a second message is created. Your messages are sent as one concatenated message.

#### To create and send a message

- 1 Select **Menu > Messaging > Write new > Message**.
- 2 Enter text. To add items to the message, press , scroll and select an item.

- 3 Select **Continue > Contacts look-up**.
- 4 Select a recipient and select **Send**.

- ✦ If you send a message to a group, you will be charged for each member.

## Internet

If you cannot use the Internet, see *I cannot use Internet-based services* on page 35.

#### To start browsing

- 1 Select **Search**.
- 2 Enter a Web address, a search phrase or the name of a bookmark.
- 3 Scroll to an item in the list and select **Go to** or **Search**.

#### To exit the browser

- Select **Options > Exit browser**.

## GPS

Your phone has a GPS receiver that uses satellite signals to calculate your location.

✦ If you cannot use some GPS features, see *I cannot use Internet-based services* on page 35.

### Using GPS

Your location can be found when you have a clear view of the sky. If your location is not found after a few minutes, move

to another location. To help the search, stand still and do not cover the GPS antenna.

- ✦ The first time you use the GPS it may take up to 10 minutes before your location is found.



### Assisted start

With **Assisted start** your location is calculated more quickly. If not turned off, **Assisted start** will automatically be used to find your location when Assisted GPS (A-GPS) technology is available.

#### To set when to use Assisted start

- 1 Select **Menu > Location services > Settings > Assisted start**.
- 2 Select an option.

## More features

### Flight mode

In **Flight mode** the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.

### Saving channels

You can save up to 20 preset channels.

#### To save channels automatically

- Select **Options > Auto save**.

#### To switch between saved channels

- Press or .

## Transferring and handling content

You can transfer and handle content such as pictures and music.

✦ You are not allowed to exchange some copyright-protected material. identifies a protected item.

### Handling content in the phone

You can use **File manager** to handle content saved in the phone memory or on a memory card. Tabs and icons in **File manager** show where the content is saved. If the memory is full, delete some content to create space.

#### To select more than one item in a folder

- 1 Select **Menu > Organiser > File manager**.
- 2 Scroll to a folder and select **Open**.
- 3 Select **Options > Mark > Mark several**.
- 4 For each item you want to mark, scroll to the item and select **Mark**.

#### To move items between the phone memory and the memory card

- 1 Select **Menu > Organiser > File manager**.

#### To select more than one item in a folder

- 1 Select **Menu > Organiser > File manager**.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

#### To activate the camera and press to select

- 2 When you see the yellow frame, press fully down.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone:

- **Normal mode** – full functionality
- **Flight mode** – limited functionality

#### To activate the flight mode menu

- Select **Menu > Settings > General > Flight mode > Continue > Show at startup**.

#### To select flight mode

- 1 When the flight mode menu is activated, turn off your phone.
- 2 Turn on your phone and select **Flight mode**.

### Update Service

You can update your phone with the latest software using your phone or a PC.

✦ Updating using your phone is not possible in all countries/regions.

#### To view the current software in the phone

- 1 Select **Menu > Settings > General > Update service**.
- 2 Select **Software version**.

#### Update Service using a PC

You can update your phone using a USB cable and an Internet-connected PC.

✦ Make sure all personal data in your phone memory is backed up before you perform an update using a PC. See *Backing up and restoring* on page 28.

#### To use Update Service using a PC

- Go to [www.sonyericsson.com/updateservice](http://www.sonyericsson.com/updateservice).

- 2 Find an item and select **Options > Manage file > Move**.
- 3 Select **Memory card** or **Phone**.
- 4 Scroll to a folder and select **Open**.
- 5 Select **Paste**.

### Sending content to another phone

You can send content, for example, in messages or using Bluetooth™ wireless technology.

#### To send content

- 1 Scroll to an item and select **Options > Send**.
- 2 Select a transfer method.

✦ Make sure the receiving device supports the transfer method you select.

### Using a USB cable

You can connect your phone to a computer with a USB cable to synchronise, transfer and back up phone content and use your phone as a modem. For more information, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) to read Feature guides.

✦ You may have to purchase a USB cable separately.

### Before using a USB cable

See *Required operating systems* on page 27.

✦ Only use a USB cable supported by your phone. Do not remove the USB cable from your phone or computer during transfer as this may corrupt the memory card or the phone memory.

#### To disconnect the USB cable safely

- 1 **Computer:** Close any software that you are using with your phone.

#### To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.

#### To follow the instructions in the Sony Ericsson PC Suite for how to connect

- 3 **Phone:** Select **Phone mode**.

#### To make a backup and restore section in the Sony Ericsson PC Suite and make a backup

- 4 **Computer:** Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup.

#### To create and send a message

- 1 Select **Menu > Messaging > Write new > Message**.
- 2 Enter text. To add items to the message, press , scroll and select an item.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To take a photo although no smile is detected, press fully down again

- 4 To take a photo although no smile is detected, press fully down again.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

#### To activate the camera and press to select

- 2 When you see the yellow frame, press fully down.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.

2 Follow the instructions in the *Sony Ericsson PC Suite* for how to connect.

#### Phone: Select Phone mode

- 3 **Computer:** Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup.

#### To create and send a message

- 1 Select **Menu > Messaging > Write new > Message**.
- 2 Enter text. To add items to the message, press , scroll and select an item.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To take a photo although no smile is detected, press fully down again

- 4 To take a photo although no smile is detected, press fully down again.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

#### To activate the camera and press to select

- 2 When you see the yellow frame, press fully down.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.

2 Follow the instructions in the *Sony Ericsson PC Suite* for how to connect.

#### Phone: Select Phone mode

- 3 **Computer:** Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup.

#### To create and send a message

- 1 Select **Menu > Messaging > Write new > Message**.
- 2 Enter text. To add items to the message, press , scroll and select an item.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To take a photo although no smile is detected, press fully down again

- 4 To take a photo although no smile is detected, press fully down again.

#### To search for track information

- When you hear a track through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.
- When the radio in your phone is playing select **Options > TrackID™**.

✦ For best results, use TrackID™ in a quiet area.

#### To activate the camera and press to select

- 2 When you see the yellow frame, press fully down.

When appears, smile detection is activated.

3 The camera automatically takes the photo when the subject smiles.

#### To make a backup using the Sony Ericsson PC Suite

- 1 **Computer:** Start the *Sony Ericsson PC Suite* from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.

2 Follow the instructions in the *Sony Ericsson PC Suite* for how to connect.

#### Phone: Select Phone mode

- 3 **Computer:** Go to the backup and restore section in the *Sony Ericsson PC Suite* and make a backup.

#### To create and send a message

- 1 Select **Menu > Messaging > Write new > Message**.
- 2 Enter text. To

**Sony Ericsson**

FCC Statement  
Declaration of Conformity

**Sony Ericsson C903 Cyber-shot™**

UMTS HSPA band 1/8 GSM GPRS/EDGE 850/900/1800/1900

## FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.



Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## Declaration of Conformity for C903

We, **Sony Ericsson Mobile Communications AB** of  
Nya Vattentorget

SE-221 88 Lund, Sweden

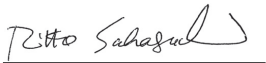
declare under our sole responsibility that our product

**Sony Ericsson type AAD-3880026-BV**

and in combination with our accessories, to which this  
declaration relates is in conformity with the appropriate  
standards EN 301 511:V9.0.2, EN 301 908-1:V3.2.1, EN 301  
908-2:V3.2.1, EN 300 328:V1.7.1, EN 300 440-1:V1.4.1, EN 300  
440-2:V1.2.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.3.2, EN  
301 489-24:V1.4.1, EN 301 489-3:V1.4.1, EN 60 950-1:2006  
following the provisions of, Radio Equipment and  
Telecommunication Terminal Equipment directive **1999/5/EC** .

Lund, January 2008

**CE 0682**



---

Rikko Sakaguchi,

*Corporate Vice President and Head of Creation & Development*

We fulfil the requirements of the R&TTE Directive (1999/5/EC).

Ce produit est conforme aux directives de R&TTE (**1999/5/EC**).

Cumplimos con los requisitos de la Directiva R&TTE – Normas  
sobre equipos de terminales de radio y telecomunicaciones  
(**1999/5/EC**).

Atendemos aos requisitos da Diretriz R&TTE (**1999/5/EC**).

[www.sonyericsson.com](http://www.sonyericsson.com)



**Sony Ericsson**

Sony Ericsson Mobile Communications AB  
SE-221 88 Lund, Sweden

1225-9183.1

Sony Ericsson

Important information



## Sony Ericsson Consumer Web site

At [www.sonyericsson.com/support](http://www.sonyericsson.com/support) there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

## Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of call centres.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the Important information.

At [www.sonyericsson.com/support](http://www.sonyericsson.com/support), you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our call centres. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

## Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. In any doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



## Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.

- Do not expose to liquid or moisture or excess humidity.
- For optimum performance, the product should not be operated in temperatures below  $-10^{\circ}\text{C}$ ( $+14^{\circ}\text{F}$ ) or above  $+45^{\circ}\text{C}$ ( $+113^{\circ}\text{F}$ ). Do not expose the battery to temperatures above  $+60^{\circ}\text{C}$ ( $+140^{\circ}\text{F}$ ).



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.



- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

### Children

**Warning!** Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



### Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper

outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

### **Battery**

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

### **Personal medical devices**

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

### **Driving**

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and

regulations restricting the use of wireless devices while driving must be observed.

### **GPS/Location based functions**

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony Ericsson does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

### **Emergency calls**

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile phones for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or phone features are used.

### **Antenna**

Use of antenna devices not marketed by Sony Ericsson could damage the phone, reduce performance, and produce SAR levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

### **Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)**

When the phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin

designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body.

For more information about SAR and radio frequency exposure, go to: [www.sonyericsson.com/health](http://www.sonyericsson.com/health).

### **Flight mode**

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

### **Malware**

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting

applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

### **Accessories**

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

### **Accessible Solutions/Special Needs**

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to [www.sonyericsson-snc.com](http://www.sonyericsson-snc.com).

### **Disposal of old electrical and electronic equipment**

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson call centre. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.



### **Disposing of the battery**

Check local regulations or call a Sony Ericsson call centre for information. Never use municipal waste.



### **Memory card**

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

### **Warning!**

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

### **Precautions on memory card use**

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.

- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

### **Protection of personal information**

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered. Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

### **Loudness warning!**

Avoid volume levels that may be harmful to your hearing.

## **End User Licence Agreement**

Software delivered with this device and its media is owned by Sony Ericsson Mobile Communications AB, and/or its affiliated companies and its suppliers and licensors.

Sony Ericsson grants you a non-exclusive limited licence to use the Software solely in conjunction with the Device on which it is installed or delivered. Ownership of the Software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the Software, reproduce and distribute the Software, or modify the Software. You are entitled to transfer rights and obligations to the Software to a third party, solely together with the Device with which you received the Software, provided the third party agrees in writing to be bound by the terms of this Licence.



This licence exists throughout the useful life of this Device. It can be terminated by transferring your rights to the Device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony Ericsson and its third party suppliers and licensors retain all rights, title and interest in and to the Software. To the extent that the Software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Sweden. When applicable, the foregoing applies to statutory consumer rights.

In the event Software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the Software.

## **Limited Warranty**

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Call Center (national rates may apply) or visit [www.sonyericsson.com](http://www.sonyericsson.com) to get further information.

### **Our warranty**

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product.

### **What we will do**

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service partners, in the country/region\* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

### **Conditions**

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number\*\*, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.

3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.
7. Tampering with any of the seals on the Product will void the warranty.
8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

#### **\*Geographical scope of the warranty**

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorised Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Call Center. Please observe that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

\*\* In some countries/regions additional information (such as a valid warranty card) may be requested.

## **Trademarks and acknowledgements**

The Liquid Identity logo and Xperia are trademarks or registered trademarks of Sony Ericsson Mobile Communications AB.

Sony is a trademark or a registered trademark of Sony Corporation.

Ericsson is a trademark or registered trademark of Telefonaktiebolaget LM Ericsson.

Bluetooth is a trademark or a registered trademark of Bluetooth SIG Inc. and any use of such mark by Sony Ericsson is under license.

Other product and company names mentioned herein may be the trademarks of their respective owners.

Any rights not expressly granted herein are reserved.

## Support

Anguilla	1-800-080-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Antigua and Barbuda	1-800-081-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Argentina	0800-333-7427 (número gratuito)	questions.CO@support.sonyericsson.com
Australia	1300 650-050 (Toll Free)	questions.AU@support.sonyericsson.com
The Bahamas	1-800-205-6062 (Toll Free)	questions.CO@support.sonyericsson.com
Barbados	1-800-082-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Belgique/ België	02-0745 1611	questions.BE@support.sonyericsson.com
Belize	AN 815, PIN 5597 (Toll Free)	questions.CO@support.sonyericsson.com
Bermuda	1-800-083-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Bolivia	800-100-542 (número gratuito)	questions.CO@support.sonyericsson.com
Brasil	4001-0444 (ligação gratuita)	questions.BR@support.sonyericsson.com
Canada	1 866 766 9374 (Toll Free / sans frais)	questions.CA@support.sonyericsson.com
Cayman Islands	1-800-084-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Central and Southern Africa	+27 11 506 0123	questions.CF@support.sonyericsson.com
Česká republika	0844 550 055	questions.CZ@support.sonyericsson.com
Chile	800-646-425 (número gratuito)	questions.CO@support.sonyericsson.com
Colombia	01 800-0966-080 (número gratuito)	questions.CO@support.sonyericsson.com
Costa Rica	0 800 011 0400 (número gratuito)	questions.CO@support.sonyericsson.com
Danmark	3331 2828	questions.DK@support.sonyericsson.com

Deutschland	0180 534 2020 (ortsübliche Gebühren)	questions.DE@support.sonyericsson.com
Dominica	1-800-085-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Ecuador	1-800-0102-50 (número gratuito)	questions.CO@support.sonyericsson.com
Eesti	06 032 032	questions.EE@support.sonyericsson.com
Egypt/مصر	16727	questions.EG@support.sonyericsson.com
Ελλάδα	801 11 810 810 +30 210 899 19 19 (από κινητό τηλέφωνο)	questions.GR@support.sonyericsson.com
El Salvador	800-6323 (número gratuito)	questions.CO@support.sonyericsson.com
España	902 180 576 (tarifa local)	questions.ES@support.sonyericsson.com
France	09 69 32 21 21 09 69 32 21 22 (Xperia™ uniquement)	questions.FR@support.sonyericsson.com
Guatemala	1-800-300-0057 (número gratuito)	questions.CO@support.sonyericsson.com
Haiti/Ayiti	AN 193, PIN 5598 (numéro gratuit / nimewo gratis)	questions.CO@support.sonyericsson.com
Honduras	AN 8000122, PIN 5599 (número gratuito)	questions.CO@support.sonyericsson.com
Hong Kong/香港	+852 8203 8863	questions.HK@support.sonyericsson.com
Hrvatska	062 000 000	questions.HR@support.sonyericsson.com
India/भारत	1800 11 1800 (Toll Free) +91 (011) 39011111	questions.IN@support.sonyericsson.com
Indonesia	021 2701388	questions.ID@support.sonyericsson.com
Irland	1850 545 888 (Local rate)	questions.IE@support.sonyericsson.com
Italia	06 48895206 (tariffa locale)	questions.IT@support.sonyericsson.com
Jamaica	1-800-442-3471 (Toll Free)	questions.CO@support.sonyericsson.com

Kύπρος/ Κίβρις	0800 90 909	questions.CY@support.sonyericsson.com
Latvija	67 21 43 01	questions.LV@support.sonyericsson.com
Lietuva	8 700 55030	questions.LT@support.sonyericsson.com
Magyarország	01 880 47 47	questions.HU@support.sonyericsson.com
Malaysia	1800-88-9900 (Toll Free / bebas tol)	questions.MY@support.sonyericsson.com
Maroc/ المغرب	+212 2 2958 344	questions.MA@support.sonyericsson.com
México	0 1800 000 4722 (número gratuito)	questions.MX@support.sonyericsson.com
Nederland	0900 8998318	questions.NL@support.sonyericsson.com
Nederlandse Antillen	001-866-509-8660 (gratis nummer)	questions.CO@support.sonyericsson.com
New Zealand	0800-100-150 (Toll Free)	questions.NZ@support.sonyericsson.com
Nicaragua	AN 1800-0166, PIN 5600 (número gratuito)	questions.CO@support.sonyericsson.com
Norge	815 00 840 (lokaltakst)	questions.NO@support.sonyericsson.com
Österreich	0810 200 245	questions.AT@support.sonyericsson.com
Pakistan/ پاکستان	021 - 111 22 55 73	questions.PK@support.sonyericsson.com
Panamá	00800-787-0009 (número gratuito)	questions.CO@support.sonyericsson.com
Paraguay	009 800 54 20032 (número gratuito)	questions.CO@support.sonyericsson.com
Perú	0800-532-38 (número gratuito)	questions.CO@support.sonyericsson.com
Philippines/ Pilipinas	+63 2 7891860	questions.PH@support.sonyericsson.com
Polska	+48 22 22 77 444	questions.PL@support.sonyericsson.com
Portugal	808 204 466 (chamada local)	questions.PT@support.sonyericsson.com
República Dominicana	1-800-751-3370 (número gratuito)	questions.CO@support.sonyericsson.com
România	+40 21 401 0401	questions.RO@support.sonyericsson.com
Saint Kitts and Nevis	1-800-087-9518 (Toll Free)	questions.CO@support.sonyericsson.com



Saint Vincent and the Grenadines	1-800-088-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Schweiz/ Suisse/ Svizzera	0848 824 040	questions.CH@support.sonyericsson.com
Singapore	+65 6744 0733	questions.SG@support.sonyericsson.com
Slovensko	02 5443 6443	questions.SK@support.sonyericsson.com
South Africa	0861 632222	questions.ZA@support.sonyericsson.com
South Korea/ 대한민국	(+82) 1588 4170	questions.KO@support.sonyericsson.com
Suomi	09 299 2000	questions.FI@support.sonyericsson.com
Sverige	013 24 45 00 (lokal taxa)	questions.SE@support.sonyericsson.com
Trinidad and Tobago	1-800-080-9521 (Toll Free)	questions.CO@support.sonyericsson.com
Türkiye	+90 212 473 77 77	questions.TR@support.sonyericsson.com
United Kingdom	08705 237 237 (Local rate)	questions.GB@support.sonyericsson.com
United States	1 866 766 9374	questions.US@support.sonyericsson.com
Uruguay	000-401-787-013 (número gratuito)	questions.CO@support.sonyericsson.com
Venezuela	0-800-1-00-2250 (número gratuito)	questions.CO@support.sonyericsson.com
Việt Nam	1900 1525 (miễn phí)	questions.VN@support.sonyericsson.com
Беларусь	8 82 00 361 0001	questions.BY@support.sonyericsson.com
България	0800 1 8778	questions.BG@support.sonyericsson.com
Россия	+7 (495) 7870986	questions.RU@support.sonyericsson.com
Україна	(+380) 44 590 1515	questions.UA@support.sonyericsson.com
الأردن	+971 4 3919 880	questions.JO@support.sonyericsson.com
الإمارات العربية المتحدة	+971 4 3919 880 (UAE)	questions.AE@support.sonyericsson.com
الكويت	+971 4 3919 880	questions.KW@support.sonyericsson.com
المملكة العربية السعودية	800-8200-727	questions.SA@support.sonyericsson.com
中国	+86 400 810 0000	questions.CN@support.sonyericsson.com
台灣	+886 2 25625511	questions.TW@support.sonyericsson.com
ไทย	02 2483 030	questions.TH@support.sonyericsson.com

[www.sonyericsson.com](http://www.sonyericsson.com)



**Sony Ericsson**

Sony Ericsson Mobile Communications AB  
SE-221 88 Lund, Sweden

1222-9266.1