

# User guide

## Important information

Please read the *Important information* leaflet before you use your mobile phone.

## Experience more. Discover how.

Congratulations. You now own a classy phone that comes with first-class support. Wherever you are there's always help at hand if you need an answer fast about your phone. Visit [www.sonyericsson.com/XXX](http://www.sonyericsson.com/XXX) to find out how to get in touch with our dedicated specialist teams in your country and for tips and tricks about how to get the most out of your phone.

## User guide in the phone

An extended User guide is available in your phone. The extended User guide and more information are also available at [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

### To access the User guide in your phone

- From the **Home** screen, tap the applications bar > **User guide**.

## Getting started

The instructions in this User guide are written from default Home screen if nothing else is stated. If you set Timescape™ or another application as your Home screen, the instructions path may differ.

### To insert the SIM card and the memory card



- Remove the battery cover.
- Slide the SIM card and the memory card into the holders with the gold-coloured contacts facing down.

### To insert the battery



- Insert the battery with the label side up and the connectors facing each other.
- Attach the battery cover.

### To turn on the phone

- Press and hold down **Q**.
- Enter your SIM card PIN, if requested, and select **OK**.
- At first startup, follow the instructions in the Welcome menu.

If you want to correct a mistake when you enter your SIM card PIN, press **ESC**.

### To turn off the phone

- Press and hold the **Q** until the options menu opens.
- In the options menu, tap **Power off**.
- Tap **OK**.

### To activate the screen

- Press any of the hardware keys. The phone is also activated when you receive a call.

## Settings for calling, messaging and Internet

In order to call, send messages and use the Internet you will need a 2G/3G mobile data connection. You can also send emails and access the Internet by connecting to a Wi-Fi network.

- For most network operators, settings for calling, messaging and Internet will be preinstalled on the phone or automatically downloaded to your phone the first time you turn on the phone with a SIM card inserted. If not, you can go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) to download the settings to your phone.
- Using Wi-Fi™ you can access the Internet wirelessly with your phone. You can browse the Internet at home (personal Wi-Fi networks) or in public access zones (hot spots). Personal Wi-Fi networks are usually protected. A pass phrase or a key is then required from the Wi-Fi network administrator. Hot spots are usually non-protected but often requires you to log on to the operator's service before you get Internet access. See *Wi-Fi™* on page 34 for more information.

## Social web services

You can use your phone with many web based services, for example, social networking and media sharing.

- You can set up your Facebook™ and Twitter™ accounts to use them with Timescape™ and Phonebook. See *Social networking services* on page 22.
- You can share photos and videos on a number of web services.

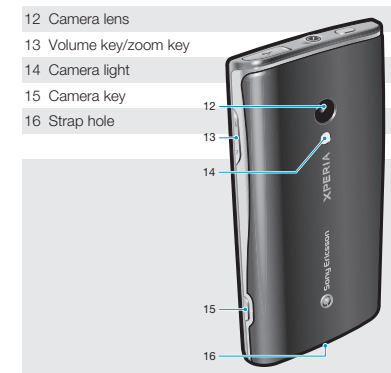
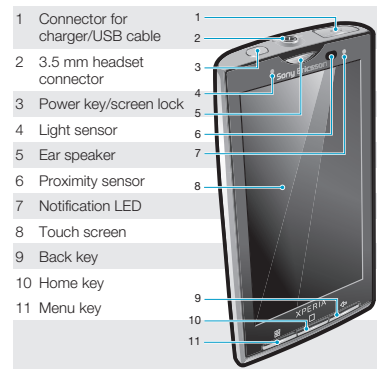
### To set up a Google account in your phone

- From the **Home** screen, tap the application bar.
- Tap **Settings** > **Online service accounts** > **Google**.
- Follow the registration wizard to create a Google account, or sign in if you already have an account.
- Your phone is now ready for use with Google email, calendar and contacts.

It is also possible to create or set up a Google account from the **Welcome** menu the first time you start the phone. You can also create a Google account by going to [www.google.com/accounts](http://www.google.com/accounts) in the web browser of your computer.

## Getting to know your phone

### Phone overview



## Charging the battery

The phone battery is partly charged when you buy the phone. The phone must be turned on in order to charge the battery.

### To charge the phone using the power adapter

- Connect the phone to a power outlet using the USB cable and the power adapter.

### To charge the phone using a computer

- Connect the phone to a USB port on a computer using the USB cable included in the phone kit.

## Using the touch screen

### To open or highlight an item

- Tap the item.

### Scrolling

You can scroll up or down, and on some webpages you can also scroll to the sides.

Dragging or flicking will not activate anything on the screen.

### List

Some lists have an alphabetic index on the side. Drag your finger along the index to scroll between the index letters.



### To zoom

- When available, tap **+** or **-** to zoom in or out.
- You may have to drag the screen in any direction to make the zoom icons appear.

### To pan

- When available, drag the screen to pan.

### To mark or unmark options

- Tap the checkbox or radio button to mark or unmark it.

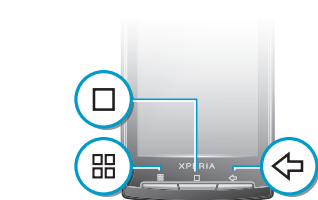
### Checkboxes

- marked
- unmarked

### Radio buttons

- marked
- unmarked

## Using the hardware keys



- Menu**: Opens a list of options that you can do on the current screen or application.
- Home**: Takes you to the Home screen from any application or screen.
- Back**: Takes you to the Recently-used applications window.

- Opens the music mini player.

- Back**: Takes you back to the previous screen, or to closes a dialog box, options menu, or the Notifications panel.
- Closes the onscreen keyboard.

## Entering text

### Keyboard overview

This is an overview of some of the icons on the keyboard.

- Activate upper case letter input.
- Activate lower case letter input.
- Delete characters.
- Insert symbols.
- Switch to numbers.
- Insert a space.

### Using the keyboard

When you start a program or select a field that requires text or numbers, the keyboard appears.

- If you do not need the keyboard, you can close it by pressing **ESC**.

### To select input method

- When you enter text, touch and hold the text bar until the **Select Input Method** appears.
- Select an option.

### To enter text using the keyboard

- When you enter text, tap the text field. The keyboard appears.

## Status bar

The status bar is placed on the top of the screen. Phone status and notifications are displayed in the status bar. On the left side of the status bar the notification icons are displayed and on the right the phone status icons.



## Applications screen

You can access your applications in the phone using the application screen.

### To open the Applications screen



- From the **Home** screen, tap the applications bar.

### To close the Applications screen

- Tap the applications bar.
- Press **ESC**.

## Recently-used applications window

You can view and access the recently-used applications from this window.

### To open the Recently-used applications window

- From any application, press and hold down **ESC**.

## Phone settings overview

You can set up the phone to suit your requirements.

### To access the phone settings

- From the **Home** screen, tap the applications bar.
- Tap **Settings**.

## Basic phone settings

### To change the phone language

- From the **Home** screen, tap the applications bar.
- Tap **Settings** > **Locale & text** > **Select locale**.

- Select an option.

- If you choose the wrong language and cannot read the menu texts, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) for help.

### To turn on the Airplane mode

- From the **Home** screen, tap the applications bar.
- Tap **Settings** > **Wireless controls**.
- Mark **Airplane mode** check box.

## PIN

You may need a PIN (Personal Identification Number) to activate the services and functions in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as \*, unless it starts with emergency number digits, for example, 112 or 911. You can call an emergency number without entering a PIN.

## Supported services and features

Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

## Home screen

The **Home** screen is the starting point of your phone. You can personalise the Home screen by for example adding applications, shortcuts, widgets, or by changing the wallpaper. The **Home** screen expands outside the screen.



### To add a Home screen item

- From the **Home** screen, tap the applications bar.
- Press **ESC** and tap **Add**.
- In the **Add to Home screen** menu, select the item you want to add.

### To move an item from the Home screen to an extended Home screen

- Touch and hold the item until it magnifies and the phone vibrates.
- Drag the item to the left or right.
- Release the item.

### To delete a Home screen item

- Touch and hold the item until **ESC** appears at the bottom of the screen.
- Drag the item to the **ESC** and hold it until **ESC** is activated.
- Release the item.

## Calling

### To make an emergency call

- From the **Home** screen, tap **Dialer**.
- Enter the emergency number and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

You can make an emergency call without a SIM card inserted.

### To make an emergency call while the SIM card is locked

- Tap **Emergency call**.
- Enter the emergency number and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

### To make a call

- From the **Home** screen, tap **Dialer**.
- Enter the number of the recipient and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

### To end a call

- Tap **End call**.

### To answer a call

- If the screen is unlocked, tap **Answer** to answer the call.
- If the screen is locked, unlock it to answer the call.

If you are using regular headphones without a microphone, you have to remove the headphones from the headset connector to be able to answer the call.

## Phonebook

In the **Phonebook**, you can enter all your information for your personal contacts, for example, phone numbers, email addresses and web service accounts. When you view a contact, you get quick access to all communication with that contact.

### To open Phonebook

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- The first time you open **Phonebook**, a setup wizard starts. You can **Sync your contacts with online services** if you have a synchronisation service account, and you can **Import contacts from SIM card or memory card**.

### To add a contact

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- Press **ESC**, then tap **New contact**.
- Enter the name of the contact.

- Enter or select the desired additional information for the contact.

- When you are done, tap **Save**.

### To search for a contact

- From the **Home** screen tap the application bar, then tap **Phonebook**.
- Enter the first few letters of the contact in the search field. The contacts beginning with those letters appear.

### To call a contact

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- Tap the contact.
- Tap the desired phone number of the contact.

## SMS and MMS

### To create and send an SMS or MMS message

- From the **Home** screen, tap the application bar, then tap **Messaging**.
- Tap **New message**.
- Enter one or more recipient numbers or email addresses.
- Enter your message text.
- If you want to add a photo, video or a sound, press **ESC**, then tap **Attach** and select an option.
- Tap **Send**.

### To receive and read an SMS or MMS message

- From the **Home** screen, tap the application bar, then tap **Messaging**.
- Select a message conversation thread from the list.

## Email

You can use your phone for emailing with your ordinary email account. You need the correct Internet settings in your phone. See *Settings for calling, messaging and Internet* on page 5.

### To set up an email account in your phone for the first time

- From the **Home** screen tap the application bar, then tap **Email**.
- Tap **Next**.
- Enter your email address and password and tap **Done**.
- Tap **Next**.
- If the phone cannot download your account email settings automatically, tap **Manual setup** and enter the account settings manually.
- Enter an account name and the name displayed on outgoing messages. Tap **Done**.

If you need to enter the settings manually, contact your email service provider for the correct email account settings.



**Sony Ericsson**

FCC Statement  
Declaration of Conformity

**Sony Ericsson X10i**

UMTS HSPA Band 1 4 8 GSM GPRS/EDGE 850/900/1800/1900



## Important Information

### United States & Canada

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The X10i Series mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits\* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves. For more information on SAR, please refer to the safe and efficient use chapter in the User Guide.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 1.02 W/kg\*, and when worn on the body is 1.04 W/kg\* for speech and 1.13 W/kg\* for data calls. Body worn measurements are made while the phone is in use and worn on the body with a Sony Ericsson accessory supplied with or designated for use with this phone. It is therefore recommended that only Ericsson and Sony Ericsson original accessories be used in conjunction with Sony Ericsson phones.

\*\*Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by

the government-adopted requirement for safe exposure\*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID PY7A3880056. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website at <http://www.phonefacts.net>.

*\* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.*

*\*\*This paragraph is only applicable to authorities and customers in the United States.*

## Important Information

### Latin & South America

#### **Radio wave exposure and Specific Absorption Rate (SAR) information**

The X10i Series mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

For more information on SAR, please refer to the safety chapter in the User Guide.

SAR data information for residents in countries that have adopted the SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

The highest SAR value for this model phone when tested by Sony Ericsson for use at the ear is 1.25 W/kg (10g).

## FCC Statement

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2)

This device must accept any interference received, including interference that may cause undesired operation.



Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.



## Declaration of Conformity for X10i

We, **Sony Ericsson Mobile Communications AB** of  
Nya Vattentorget

SE-221 88 Lund, Sweden

declare under our sole responsibility that our product

**Sony Ericsson type AAD-3880056-BV**

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 301 908-1:V3.2.1, EN 301 908-2:V3.2.1, EN 300 440-1:V1.4.1, EN 300 440-2:V1.2.1, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V2.1.1, EN 301 489-24:V1.4.1, EN 301 489-3:V1.4.1 and EN 60 950-1:2006 following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive **1999/5/EC**.

Lund, December 2009

**CE 0682** 



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Rikko Sakaguchi,  
*Corporate Vice President and Head of Creation & Development*  
We fulfil the requirements of the R&TTE Directive (1999/5/EC).

[www.sonyericsson.com](http://www.sonyericsson.com)



**Sony Ericsson**

Sony Ericsson Mobile Communications AB  
SE-221 88 Lund, Sweden

1227-1148.1

Sony Ericsson

Important information

## Sony Ericsson Consumer Web site

At [www.sonyericsson.com/support](http://www.sonyericsson.com/support) there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

## Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited warranty* section.

At [www.sonyericsson.com/support](http://www.sonyericsson.com/support), you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

## Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. In if doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



## Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.

- **Warning!** May explode if disposed of in fire.
- Do not expose to liquid or moisture or excess humidity.
- For optimum performance, the product should not be operated in temperatures below  $-10^{\circ}\text{C}(+14^{\circ}\text{F})$  or above  $+45^{\circ}\text{C}(+113^{\circ}\text{F})$ . Do not expose the battery to temperatures above  $+60^{\circ}\text{C}(+140^{\circ}\text{F})$ .



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.



- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

## Children

**Warning!** Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others.



Products may contain small parts that could become detached and create a choking hazard.

## Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before

cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

### **Battery**

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

### **Personal medical devices**

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

### **Driving**

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth



handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

### **GPS/Location based functions**

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony Ericsson does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

### **Emergency calls**

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile phones for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or phone features are used.

### **Antenna**

Use of antenna devices not marketed by Sony Ericsson could damage the phone, reduce performance, and produce SAR levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

### **Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)**

When the phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish

permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body.

For more information about SAR and radio frequency exposure, go to: [www.sonyericsson.com/health](http://www.sonyericsson.com/health).

### **Flight mode**

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

### **Malware**

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks

by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

### **Accessories**

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

### **Accessible Solutions/Special Needs**

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to [www.sonyericsson-snc.com](http://www.sonyericsson-snc.com).

### **Disposal of old electrical and electronic equipment**

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson Contact Center. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.



### Disposing of the battery

Check local regulations or call a Sony Ericsson Contact Center for information. Never use municipal waste.



### Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

### Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

### Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.

- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

### **Protection of personal information**

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered.

Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

### **Loudness warning!**

Avoid volume levels that may be harmful to your hearing.

## **End User Licence Agreement**

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## Limited Warranty

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Contact Center (national rates may apply) or visit [www.sonyericsson.com](http://www.sonyericsson.com) to get further information.

## Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of two (2) years as from the original date of purchase of the Product for your mobile phone, and for a period of one (1) year following the original purchase date of the Product for all original accessories (such as the battery, charger or handsfree kit) which may be delivered with your mobile phone.

## What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service partners, in the country/region\* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

### **Conditions**

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number\*\*, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware

modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.

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7. Tampering with any of the seals on the Product will void the warranty.
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The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

#### **\*Geographical scope of the warranty**

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorised Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Contact Center. Please observe that certain

services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

\*\* In some countries/regions additional information (such as a valid warranty card) may be requested.

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Antigua and Barbuda	1-800-081-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Argentina	0800-333-7427 (número gratuito)	questions.CO@support.sonyericsson.com
Australia	1300 650-050 (Toll Free)	questions.AU@support.sonyericsson.com
The Bahamas	1-800-205-6062 (Toll Free)	questions.CO@support.sonyericsson.com
Barbados	1-800-082-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Belgique/ België	02-0745 1611	questions.BE@support.sonyericsson.com
Belize	AN 815, PIN 5597 (Toll Free)	questions.CO@support.sonyericsson.com
Bermuda	1-800-083-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Bolivia	800-100-542 (número gratuito)	questions.CO@support.sonyericsson.com
Brasil	4001-0444 (ligação gratuita)	questions.BR@support.sonyericsson.com
Canada	1 866 766 9374 (Toll Free / sans frais)	questions.CA@support.sonyericsson.com
Cayman Islands	1-800-084-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Central and Southern Africa	+27 11 506 0123	questions.CF@support.sonyericsson.com
Česká republika	844 550 055	questions.CZ@support.sonyericsson.com
Chile	800-646-425 (número gratuito)	questions.CO@support.sonyericsson.com
Colombia	01800-0966-080 (número gratuito)	questions.CO@support.sonyericsson.com
Costa Rica	0 800 011 0400 (número gratuito)	questions.CO@support.sonyericsson.com
Danmark	3331 2828	questions.DK@support.sonyericsson.com



Deutschland	0180 534 2020 (ortsübliche Gebühren)	questions.DE@support.sonyericsson.com
Dominica	1-800-085-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Ecuador	1-800-0102-50 (número gratuito)	questions.CO@support.sonyericsson.com
Eesti	06 032 032	questions.EE@support.sonyericsson.com
Egypt/مصر	16727	questions.EG@support.sonyericsson.com
Ελλάδα	801 11 810 810 +30 210 899 19 19 (από κινητό τηλέφωνο)	questions.GR@support.sonyericsson.com
El Salvador	800-6323 (número gratuito)	questions.CO@support.sonyericsson.com
España	902 180 576 (tarifa local)	questions.ES@support.sonyericsson.com
France	09 69 32 21 21 09 69 32 21 22 (Xperia™ uniquement)	questions.FR@support.sonyericsson.com
Guatemala	1-800-300-0057 (número gratuito)	questions.CO@support.sonyericsson.com
Haïti/Ayiti	AN 193, PIN 5598 (numéro gratuit / nimewo gratis)	questions.CO@support.sonyericsson.com
Honduras	AN 8000122, PIN 5599 (número gratuito)	questions.CO@support.sonyericsson.com
Hong Kong/香港	+852 8203 8863	questions.HK@support.sonyericsson.com
Hrvatska	062 000 000	questions.HR@support.sonyericsson.com
India/भारत	1800 11 1800 (Toll Free) +91 (011) 39011111	questions.IN@support.sonyericsson.com
Indonesia	021 2701388	questions.ID@support.sonyericsson.com
Ireland	1850 545 888 (Local rate)	questions.IE@support.sonyericsson.com
Italia	06 48895206 (tariffa locale)	questions.IT@support.sonyericsson.com
Jamaica	1-800-442-3471 (Toll Free)	questions.CO@support.sonyericsson.com

Kύπρος/ Kıbrıs	0800 90 909	questions.CY@support.sonyericsson.com
Latvija	67 21 43 01	questions.LV@support.sonyericsson.com
Lietuva	8 700 55030	questions.LT@support.sonyericsson.com
Magyarország	01 880 47 47	questions.HU@support.sonyericsson.com
Malaysia	1800-88-9900 (Toll Free / bebas tol)	questions.MY@support.sonyericsson.com
Maroc/ المغرب	+212 2 2958 344	questions.MA@support.sonyericsson.com
México	0 1800 000 4722 (número gratuito)	questions.MX@support.sonyericsson.com
Nederland	0900 8998318	questions.NL@support.sonyericsson.com
Nederlandse Antillen	001-866-509-8660 (gratis nummer)	questions.CO@support.sonyericsson.com
New Zealand	0800-100-150 (Toll Free)	questions.NZ@support.sonyericsson.com
Nicaragua	AN 1800-0166, PIN 5600 (número gratuito)	questions.CO@support.sonyericsson.com
Norge	815 00 840 (lokaltakst)	questions.NO@support.sonyericsson.com
Österreich	0810 200 245	questions.AT@support.sonyericsson.com
Pakistan/ پاکستان	021 - 111 22 55 73	questions.PK@support.sonyericsson.com
Panamá	00800-787-0009 (número gratuito)	questions.CO@support.sonyericsson.com
Paraguay	009 800 54 20032 (número gratuito)	questions.CO@support.sonyericsson.com
Perú	0800-532-38 (número gratuito)	questions.CO@support.sonyericsson.com
Philippines/ Pilipinas	+63 2 7891860	questions.PH@support.sonyericsson.com
Polska	+48 22 22 77 444	questions.PL@support.sonyericsson.com
Portugal	808 204 466 (chamada local)	questions.PT@support.sonyericsson.com
República Dominicana	1-800-751-3370 (número gratuito)	questions.CO@support.sonyericsson.com
România	+40 21 401 0401	questions.RO@support.sonyericsson.com
Saint Kitts and Nevis	1-800-087-9518 (Toll Free)	questions.CO@support.sonyericsson.com

Saint Vincent and the Grenadines	1-800-088-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Schweiz/ Suisse/ Svizzera	0848 824 040	questions.CH@support.sonyericsson.com
Singapore	+65 6744 0733	questions.SG@support.sonyericsson.com
Slovenia	01 600 5000	questions.SI@support.sonyericsson.com
Slovensko	02 5443 6443	questions.SK@support.sonyericsson.com
South Africa	0861 632222	questions.ZA@support.sonyericsson.com
South Korea/ 대한민국	(+82) 1588 4170	questions.KO@support.sonyericsson.com
Suomi	09 299 2000	questions.FI@support.sonyericsson.com
Sverige	013 24 45 00 (lokal taxa)	questions.SE@support.sonyericsson.com
Trinidad and Tobago	1-800-080-9521 (Toll Free)	questions.CO@support.sonyericsson.com
Türkiye	+90 212 473 77 77	questions.TR@support.sonyericsson.com
United Kingdom	08705 237 237 (Local rate)	questions.GB@support.sonyericsson.com
United States	1 866 766 9374	questions.US@support.sonyericsson.com
Uruguay	000-401-787-013 (número gratuito)	questions.CO@support.sonyericsson.com
Venezuela	0-800-1-00-2250 (número gratuito)	questions.CO@support.sonyericsson.com
Việt Nam	1900 1525 (miễn phí)	questions.VN@support.sonyericsson.com
Беларусь	8 82 00 361 0001	questions.BY@support.sonyericsson.com
България	0800 1 8778	questions.BG@support.sonyericsson.com
Россия	+7 (495) 7870986	questions.RU@support.sonyericsson.com
Україна	(+380) 44 590 1515	questions.UA@support.sonyericsson.com
الأردن	+971 4 3919 880	questions.JO@support.sonyericsson.com
الإمارات العربية المتحدة	+971 4 3919 880 (UAE)	questions.AE@support.sonyericsson.com
الكويت	+971 4 3919 880	questions.KW@support.sonyericsson.com
المملكة العربية السعودية	800-8200-727	questions.SA@support.sonyericsson.com
中国	+86 400 810 0000	questions.CN@support.sonyericsson.com
台灣	+886 2 25625511	questions.TW@support.sonyericsson.com
ไทย	02 2483 030	questions.TH@support.sonyericsson.com

[www.sonyericsson.com](http://www.sonyericsson.com)



Sony Ericsson Mobile Communications AB  
SE-221 88 Lund, Sweden

1222-9269.2