



J10

User guide


Important information

Please read the *Important information* leaflet before you use your mobile phone.

Experience more. Discover how.

Fill it with pop and let it rock. Share your life in pictures. Or why not go online for the latest updates? Your new phone is the key to a wider world. And it's just around the corner. Get started with this User guide. And join us online to get the full picture. Music, games, apps, updates, downloads, support and more. All in one place:

www.sonyericsson.com/J10

 **Don't forget** to update your phone software. See *Updating your phone* on page 33.

User guide in the phone

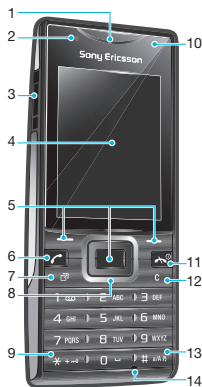
An extended User guide is available in your phone.

To access the User guide in your phone

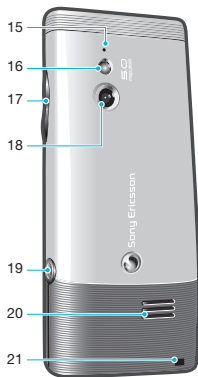
- Select **Menu > Settings > User help > User guide.**

Phone overview

- 1 Ear speaker
- 2 Light sensor
- 3 Connector for charger, handsfree, and USB cable
- 4 Screen
- 5 Selection keys
- 6 Call key
- 7 Activity menu key
- 8 Navigation key
- 9 Keylock key
- 10 Video call camera*
- 11 End key, On/off key
- 12 C key (Clear)
- 13 Silent key
- 14 Microphone



- 15 Microphone
- 16 Flash light
- 17 Volume, digital zoom key
- 18 Main camera lens
- 19 Camera key
- 20 Speaker
- 21 Strap hole



* The video call camera may not be available in your phone.

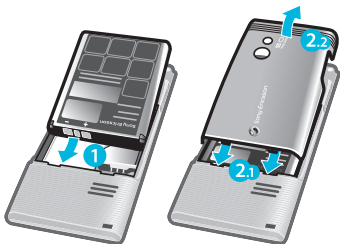
Getting started

To insert the SIM card



- 1 Remove the battery cover.
- 2 Slide the SIM card into its holder with the gold-coloured contacts facing down.

To insert the battery




- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Attach the battery cover.

Turning on the phone

To turn on the phone



- 1 Press and hold down .

- 2 Enter your SIM card PIN (Personal Identification Number), if requested, and select **OK**.
 - 3 Select a language.
 - 4 Follow the instructions that appear.
- 💡 If you want to correct a mistake when you enter your PIN, press **(C)**.

Help

In addition to this User guide, Feature guides and more information are available at www.sonyericsson.com/cn.

There are also help functions in your phone. See the following instructions on how to access them.

To view tips and tricks

- Select **Menu > Settings > User help > Tips and tricks**.

To view information about functions

- Scroll to a function and select **Info**, if available. In some cases, **Info** appears under **Options**.

To view the phone status

- Press a volume key. Phone, memory and battery information is shown.

Supported services and features

- ! Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific

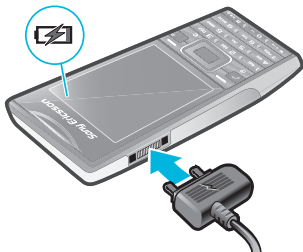
service or feature and whether additional access or usage fees apply.

Charging the battery

The phone battery is partly charged when you buy it.

- ! It may take 30 minutes for the battery icon to appear on the screen.

To charge the battery



- 1 Connect the charger to the phone.
- 2 Remove the charger by tilting the plug upwards.

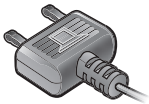
Note

- If there are two USB cables in the kit (a USB cable for charging and a USB cable for data transfer), the USB cable for charging **is only intended for charging your phone. Do not use it for transferring data.** The USB cable for the USB charger is only intended for connection

to the AC adapter to charge your phone. **It must not be used for connection to a PC. It can only be used for charging your phone. Never use it for charging accessories.**




USB cable for charging




USB cable for transferring


- If there is only one USB cable in the kit, it is intended for charging your phone as well as transferring data.
- If there is only one USB cable for the USB charger in the phone kit, this USB cable is only intended for charging your phone.
- To charge your phone, Sony Ericsson strongly recommends that you **use only Sony Ericsson branded original batteries, a power supply which is in accordance with specification YD/T 1591-2006 (a Communications Industry standard of P. R. China), and the USB cable supplied with your phone.** The use

of third-party products may decrease the performance of your phone and/or pose a risk to your health or safety.

 You can charge the battery for more or less than 3 hours. Interrupted charging will not damage the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. The stand-by time for this battery is up to 430 hours in GSM network; up to 446 hours in UMTS network (the test results are based on GSMA battery life test technology).

 Use only Sony Ericsson branded original batteries intended for use with your mobile phone. If you use other batteries you may not be able to charge your phone.

Maximising battery performance

- Charge your phone often. The battery lasts longer if you charge it frequently.
 - If you are in an area with no coverage, your phone repeatedly scans for available networks. This consumes power. If you cannot move to an area with better coverage, turn off your phone temporarily.
 - Turn off 3G and Bluetooth™ wireless technology when you do not need these functions.
 - Do not cover the phone antenna when you are engaged in a call.
-  Go to www.sonyericsson.com/support to learn more about how to maximise the battery performance.

Menu overview*

 **PlayNow™**

 **Camera**

 **Alarms**

 **Calls****



All



Answered



Dialled




Missed


 **Internet**


 **Messaging**

Write new, Inbox/
Conversations,
Messages, Email, Call
voicemail

 **Contacts**
Myself, New contact

 **Organiser**
Applications, File
manager **, File
transfer, Tasks,
Notes, Video call,
Synchronisation,
Timer, Stopwatch,
Torch, Calculator

 **Entertainment**
Online services* ,
Radio, TrackID™,
Location services,
Games, Record
sound, Demo tour

 **Media**
Photo, Music, Video,
Games, Web feeds,
Settings

 **Calendar**

 **Settings**

General
Profiles, Time & date,
Language, Update
software, Voice
control, Shortcuts,
Flight mode,

Automatic keylock,
PIN codes, Security,
Accessibility* , Phone
status, Master reset

Sounds & alerts

Ring volume,
Ringtone, Silent
mode, Increasing ring,
Vibrating alert,
Message alert, Key
sound

Display

Wallpaper, Main menu
layout, Theme,
Startup screen,
Screen saver, Clock
size, Brightness, Edit
line names*

Calls

Speed dial, Smart
search, Divert calls,
Switch to line 2* ,
Manage calls, Time* ,
Show/hide my no.* ,
Handsfree

Connectivity

Bluetooth, USB,
Phone name, Content
sharing* ,
Synchronisation,
Device management,
Mobile networks, Data
communication* ,
Internet settings,
Streaming settings,
Message settings, SIP
settings, Accessories

User help


User guide, Basic
setup, Tips and tricks

* Some menus are
operator-, network- and
subscription-dependent.

** You can use the
navigation key to scroll
between tabs in
submenus.

Navigation

To access the main menu

- When **Menu** appears on the screen, press the centre selection key to select **Menu**.
- If **Menu** does not appear on the screen, press , and then press the centre selection key to select **Menu**.

To navigate the phone menus



- Press the navigation key upwards, downwards, left or right to move through the menus.


To end a function

- Press .

To return to standby

- Press .

To delete items

- Press  to delete items such as numbers, letters, pictures and sounds.

Shortcuts

You can use the navigation key shortcuts to go directly to functions from standby.

To use navigation key shortcuts

- Press the navigation key upwards, downwards, left or right to go directly to a function.

To edit a navigation key shortcut


- 1 Select **Menu** > **Settings** > **General** > **Shortcuts**.
- 2 Scroll to an option and select **Edit**.
- 3 Scroll to a menu option and select **Shortc..**

Activity menu

The activity menu gives you quick access to:

- **New events** – missed calls and new messages.
- **Running apps** – applications that are running in the background.
- **My shortcuts** – add your favourite functions to access them quickly.
- **Internet** – connect conveniently to the Internet.

To open the activity menu

- Press .

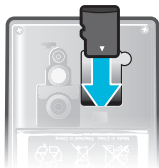
Memory card

- ! You may have to purchase a memory card separately.

Your phone supports a microSD™ memory card, adding more storage space to your phone. This type of card can also be used as a portable memory card with other compatible devices.

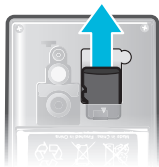
You can move content between a memory card and the phone memory.

To insert a memory card




- Remove the battery cover and insert the memory card with the gold-coloured contacts facing down.

To remove a memory card



- Remove the battery cover and slide the memory card to remove it.

Entering text

You can use multitap text input or Quick text input  to enter text. The Quick text input method uses a dictionary application in your phone.

To change the writing language

- When you enter text, press and hold down .



To change the text input method

- When you enter text, press and hold down .



To shift between upper- and lower-case letters or numbers

- When you enter text, press .

To enter numbers

- 1 When you enter text, press  repeatedly until  appears at the top of the screen.




- 2 To enter a number, press  .


- 💡 To enter a number from text input mode, you can press and hold down  - .

To enter punctuation marks and symbols

- 1 When you enter text, press  briefly.









- 2 Scroll to a symbol and select **Insert**.

- 💡 When you enter Chinese, you can insert full-size symbols such as  or . To open the full-size symbol table, press  and select **Full**.







- 💡 To select from the most commonly used punctuation marks, you can also press .

To enter text using Quick text input

- 1 Select, for example, **Menu > Messaging > Write new > Message**.

- 2 If  is not displayed, press and hold down  to change to Quick text input.
- 3 Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word “Jane”, press , , , . Write the whole word before looking at the suggestions.
- 4 To view word suggestions, press  or press the navigation key downwards.
- 5 Press  to accept a suggestion and add a space.

To enter text using the multitap method

- 1 Select, for example, **Menu > Messaging > Write new > Message**.
 - 2 If  is displayed, press and hold down  to change to multitap text input.
 - 3 Press  –  repeatedly until the desired letter appears.
 - 4 Press  to add a space.
-  **Multitap input only applies when Latin characters are selected as input language.**

To add words to the phone dictionary

- 1 When you enter text using Quick text input, select **Options > Spell word**.
- 2 Write the word using multitap input and select **Save**.

Chinese input

- Stroke input
- Pinyin input

General instructions

Your phone has a function to speed up the entry of Chinese characters. Whenever you enter a stroke or a Pinyin letter, a candidate row of the most frequently used characters

containing that stroke or relating to that letter appears at the bottom of the screen.

Stroke input

A Chinese character is built up of strokes. There are more than 30 basic strokes, which are grouped into 5 stroke categories.

Components

The basic building units of Chinese characters are components that are made up of strokes. After entering the first two strokes of the desired character, the component and character candidates that started with that stroke are displayed in the candidate row. Using components is a fast method for entering complex characters.

Pinyin input

Select the required Pinyin letters, and the phone will make various proposals on the screen, according to the pronunciation rules of Mandarin.

Calling

You need to turn on your phone and be within range of a network.

Making and answering calls

To end a call

- Press .

To answer a call

- Press .

To reject a call

- Press .


To change the ear speaker volume during a call


- Press the volume keys up or down.

To mute the microphone during a call

- 1 Press and hold down .  appears.
- 2 Press and hold down  again to resume.

To turn on the loudspeaker during a call

- Select **Spkr on.**  appears.


 Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

Background music

You can add background music to an ongoing call. When activated, background music can be heard by all participants. When the microphone is muted, the background music continues to play.

To start playing background music during a call

- During the call, select **Music.**


 See *To play music* on page 26.

To stop playing background music during a call

- Press the centre selection key.

To change the background music volume during a call

- Press the volume key up or down.



 Only the music volume can be changed when the music is playing.

Call sound quality

The Noise shield filters out sound around you that can make it difficult for the other party to hear your voice, while the Clear Voice function helps you hear better in a crowded

environment. You can enable or disable these functions during a call.

To turn off the Noise shield

- During a call, select **Options** > **Noise shield off**. The status icon  on the screen changes to .

To turn on Clear Voice


- During a call, select **Options** > **Clear Voice on**.

Emergency calls

Your phone supports international emergency numbers, for example, 112 or 911. You can normally use these numbers to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.

- ! In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.




To make an emergency call

- Enter 112 (the international emergency number) and press .

To view your local emergency numbers


- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Special numbers** > **Emergency numbers**.

Call list

You can view information about answered , dialled  and missed or rejected  calls.

To call a number from the call list

- 1 Press  and scroll to a tab.

- 2 Scroll to a name or a number and press .

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.



- 💡 You can synchronise your contacts using the Sony Ericsson PC Suite. Add the area code when you save fixed line numbers in your phone.

To add a phone contact

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.
- 4 Scroll to **New number:** and select **Add**.
- 5 Enter the number and select **OK**.
- 6 Select a number option.
- 7 Scroll between the tabs and add information to the fields.
- 8 Select **Save**.


Calling contacts


To call a contact written in Chinese characters

- 1 Select **Menu** > **Contacts**. Enter the entire multi-letter name, pure initial or mixed initial Pinyin of Chinese contacts you want to call.
- 2 When the contact is highlighted, press  or  to select a number. Press .




To call a contact written in Latin letters

- 1 Select **Menu** > **Contacts**. Scroll to, or enter the first letters or all letters of the contact you want to call (a maximum of 10 letters).

- 2 When the contact is highlighted, press  or  to select a number. Press .

 The phone supports a mixed search of Chinese and English contacts. When a contact is written in Latin characters, the entered letter can reach the Latin contact you want to call. When a contact is written in Chinese characters, the entered letter can reach the Pinyin of the Chinese contact you want to call.

To make a call using Smart search

- 1 Press  –  to enter a sequence of (at least two) digits. All entries that match the sequence of digits, or corresponding letters, are shown in a list.
- 2 Scroll to a contact or a phone number and press .

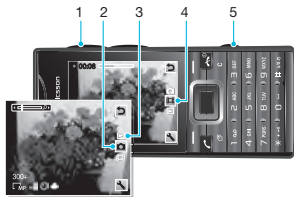
To turn on or off Smart search

- 1 Select **Menu** > **Settings** > **Calls** > **Smart search**.
- 2 Select an option.

Imaging


You can take photos and record videos to view, save or send. You can find saved photos and videos in **Media** and in **File manager**.

Viewfinder and camera keys





-
- | | |
|---|--|
| 1 | Zoom in or out |
| 2 | Indicates photo mode |
| 3 | View photos and video clips |
| 4 | Indicates video mode |
| 5 | Activate the camera/Take photos/Record video clips |
-

To activate the camera

- Press .

Using the still camera

To take a photo


- 1 Activate the camera and press the navigation key to scroll to .
- 2 Press  halfway down to use auto focus.

- 3 When the dot and focus frame are green, press  fully down to take a photo. The photo is automatically saved.
- 4 To take another photo, press  to return to the viewfinder.

To use zoom





- Press the volume key.

To adjust brightness

- Press the navigation key left to decrease the brightness. Press the navigation key right to increase the brightness. The level of brightness appears beside the .

Using the video camera

To record a video

- 1 Activate the camera and press the navigation key to scroll to .
- 2 Press  fully down to start recording.
- 3 To stop recording, press  fully down. The video is saved automatically.
- 4 To return to the viewfinder and to record another video, press .

Working with photos

You can view, enhance and organise photos and videos on your computer by installing the *Adobe™ Photoshop™ Album Starter Edition* application. It is available for download at www.sonyericsson.com/support. Use theMedia Go™ application to transfer content to and from your phone.

Using photos

You can add a photo to a contact, use the photo during phone startup, as a wallpaper in standby, or as a screen saver.

To use photos

- 1 Select **Menu** > **Media** > **Photo** > **Camera album**.
- 2 Select a month.
- 3 Scroll to a photo and select **View**.
- 4 Select **Options** > **Use as**.
- 5 Select an option.

Accessing videos in your phone

You can browse and play videos using the video player from **Media** and **File manager**. You can find videos you recorded using the camera under **Camera album**. You can access other videos from **Videos**.

To play videos

- 1 Select **Menu** > **Media** > **Video** > **Videos** or **Camera album**.
- 2 Scroll to a title and select **Play**.

Music

You can listen to music, audio books and podcasts. Use the Media Go™ application to transfer content to and from your phone. For more information, see *Transferring content to and from a computer* on page 32.

Stereo portable handsfree



Music player

To play music

- 1 Select **Menu** > **Media** > **Music**.
- 2 Browse by category using the navigation key.
- 3 Scroll to a title and select **Play**.

💡 Within a category, you can press **(2)** – **(9)** to go to entries beginning with a specific letter.

To stop playing music

- Press the centre selection key.

To fast forward and rewind

- Press and hold down the navigation key right or left.

To move between tracks

- Press the navigation key right or left.

To change the volume

- Press the volume keys up or down.

PlayNow™ application

When you open the **PlayNow™** application, you enter PlayNow™, where you can download music, games, ringtones, themes and wallpapers. You can preview or listen to content before you purchase and download it to your phone. If you cannot use the PlayNow™ application, see *I cannot use Internet-based services* on page 37.

! This service is not available in all countries/regions.

For extended functionality, you can also access the PlayNow™ web shop on a computer from www.sonyericsson.com/playnow. For more information, go to www.sonyericsson.com/support to read the PlayNow™ Feature guide.

To use the PlayNow™ application

- 1 Select **Menu > PlayNow™**.
- 2 Scroll through PlayNow™ and follow the instructions to preview and purchase content.

TrackID™ application

TrackID™ technology is a music recognition service. You can search for the title, artist and album name of a track you hear playing through a loudspeaker or on the radio in your phone. If you cannot use the TrackID™ application, see *I cannot use Internet-based services* on page 37.


To search for track information

- When you hear a track playing through a loudspeaker, select **Menu > Entertainment > TrackID™ > Start**.

- When you hear a track playing on your phone radio, select **Options > TrackID™ > TrackID™**.

 For best results, use TrackID™ in a quiet area.

Radio

 Do not use your phone as a radio in places where this is prohibited.

To turn on the radio

- 1 Connect a handsfree to the phone.
- 2 Select **Menu > Entertainment > Radio**.

Saving channels




You can save up to 20 preset channels.

To save channels automatically

- Select **Options > Channels > Auto save**.



To switch between saved channels

- Press the navigation key upwards or downwards.

 You can also select a saved channel by pressing  - .

Transferring and handling content

You can transfer and handle content such as pictures and music.

 You are not allowed to exchange some copyright-protected material.  identifies a protected item.

Handling content in the phone

You can use **File manager** in your phone, to handle content saved in the phone memory or on a memory card. Tabs and icons in **File manager** show where the content is saved. If the memory is full, delete some content to create space.

To select more than one item in a folder

- 1 Select **Menu** > **Organiser** > **File manager**.
- 2 Scroll to a folder and select **Open**.
- 3 Select **Options** > **Mark** > **Mark several**.
- 4 For each item you want to mark, scroll to the item and select **Mark**.

To move items between the phone memory and the memory card

- 1 Select **Menu** > **Organiser** > **File manager**.
- 2 Find an item and select **Options** > **Manage file** > **Move**.
- 3 Select **Memory card** or **Phone**.
- 4 Scroll to a folder and select **Open**.
- 5 Select **Paste**.

Sending content to another phone

You can send content using different transfer methods, for example, Messages or Bluetooth wireless technology.

To send content

- 1 Scroll to an item and select **Options** > **Send**.
 - 2 Select a transfer method.
- ! Make sure the receiving device supports the transfer method you select.

Using a USB cable

You can connect your phone to a computer using a USB cable, wait until the computer recognizes your phone. If you are using a computer running a Microsoft® Windows® operating system and you have not already installed the necessary USB software, you are asked to install PC Companion.

- ! You may have to purchase a USB cable separately. Only use a USB cable supported by your phone. Check that Autoplay functionality is enabled on your PC.

To disconnect the USB cable safely

- ! Do not disconnect the USB cable when transferring content as this may corrupt the content.

- 1 Computer:** Right-click the *Safely Remove Hardware* icon in the Microsoft® Windows® Explorer application.
- 2 Select the drives you want to disconnect. Select *Stop*.
- 3 Wait until you are notified that it is safe to remove the drive. Disconnect the USB cable.

PC Companion

PC Companion lets you:

- Explore content in your phone.
- Use your phone as a modem.
- Install PC software used to synchronise, transfer and back up phone content.

For more information, including Feature guides, go to www.sonyericsson.com/support.

- 💡 To download Mac® compatible software, go to www.sonyericsson.com/support.

To install PC Companion

- ! If the necessary USB software has not been installed on your PC, you need to install PC Companion. Also, Autoplay functionality needs to be enabled on your PC.
- 1 Using a USB cable supported by your phone, connect the phone to a computer that runs a Microsoft® Windows® operating system.
- 2 **Computer:** Follow the on-screen instructions.

Dragging and dropping content

You can drag and drop content between your phone, a memory card and a computer using the Microsoft® Windows® Explorer application.

To drag and drop content

- 1 Connect your phone to a computer using a USB cable supported by the phone.
- 2 **Computer:** Wait until the phone memory and memory card appear as external disks in the Microsoft® Windows® Explorer application.
- 3 Drag and drop selected files between the phone and the computer.

Required operating systems

You need one of these operating systems to use Sony Ericsson PC software:

- Microsoft® Windows® 7
- Microsoft® Windows Vista™
- Microsoft® Windows® XP, Service Pack 2 or higher

Transferring content to and from a computer

You can use the Media Go™ application to transfer media content between your phone and a computer. The Media Go™ application is available for download through PC Companion or from www.sonyericsson.com/support.

- 💡 Mac® compatible software is also available for download at www.sonyericsson.com/support.

To transfer content using Media Go™

- 1 Connect your phone to a computer using a USB cable supported by your phone.
- 2 **Computer:** When the *Portable Device* dialog box appears, select *Transfer to or from Device using Media Go* and click *OK*. The Media Go™ application opens.
- 3 **Computer:** Wait until your device appears in the *Library* navigation pane on the left of the Media Go™ window. You can now select and transfer files between the phone and computer.
- 4 Move files between your phone and the computer using the Media Go™ application.

Backing up and restoring

You can back up and restore your contacts, calendar, tasks, notes and bookmarks using the Sony Ericsson PC Suite, which is available through PC Companion or from www.sonyericsson.com/support.

You can also back up and restore contacts in your phone by moving content between the memory card and the phone memory. .

- 💡 Back up your phone content regularly to make sure you do not lose it.

To make a backup using the Sony Ericsson PC Suite

- 1 Computer:** Start the Sony Ericsson PC Suite from *Start/Programs/Sony Ericsson/Sony Ericsson PC Suite*.
- 2 Follow the instructions in the Sony Ericsson PC Suite on how to connect.
- 3 Go to the backup and restore section in the Sony Ericsson PC Suite and make a backup of your phone content.

Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements. You need a USB cable and an Internet-connected PC.

To learn how, go to

www.sonyericsson.com/update.

- 💡 Remember to back up your phone content before updating. See *Backing up and restoring* on page 32.

Internet


If you cannot use the Internet, see *I cannot use Internet-based services* on page 37.

To start browsing

- 1 Select **Menu > Internet**.

- 2 Enter a web address, a search phrase or the name of a bookmark.
- 3 Scroll to an item in the list and select **Go to** or **Search**.

To exit the browser

- 1 When you are browsing the web, select  and then select .
- 2 Select **Exit browser**.

PIN codes

SIM protection

This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter a PIN (Personal Identity Number).

If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

To unblock the SIM card

- 1 When **PIN blocked** appears, enter your PUK and select **OK**.
- 2 Enter a new four-to-eight-digit PIN and select **OK**.
- 3 Re-enter the new PIN and select **OK**.

To edit the PIN

- 1 Select **Menu > Settings > General > PIN codes > SIM protection > Change PIN**.
- 2 Enter your PIN and select **OK**.
- 3 Enter a new four-to-eight-digit PIN and select **OK**.

4 Re-enter the new PIN and select **OK**.

- ! If **Codes do not match** appears, you entered the new PIN incorrectly. If **Incorrect PIN** appears, you entered the old PIN incorrectly.

Flight mode


In **Flight mode** the network and radio transceivers are turned off to prevent disturbance to sensitive equipment. When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone:

- **Normal mode** – full functionality
- **Flight mode** – limited functionality

To activate the flight mode menu

- Select **Menu** > **Settings** > **General** > **Flight mode** > **Continue** > **Show at startup**.

To select flight mode

- 1 When the flight mode menu is activated, turn off your phone.
- 2 Turn on your phone and select **Flight mode**.  appears.

Troubleshooting

Some problems can be fixed using Update Service. Using Update Service on a regular basis will optimise the phone's performance. See *Updating your phone* on page 33. Some problems will require you to call your network operator.

For more support go to www.sonyericsson.com/support.

Common questions

I have problems with memory capacity or the phone is working slowly

Restart your phone every day to free memory or do a **Master reset**.

Master reset

If you select **Reset settings**, the changes that you have made to settings will be deleted.

If you select **Reset all**, your settings and content, such as contacts, messages, pictures, sounds and downloaded games, will be deleted. You may also lose content that was in the phone at purchase.

To reset the phone

- 1 Select **Menu > Settings > General > Master reset**.
- 2 Select an option.
- 3 Follow the instructions that appear.

I cannot charge the phone or battery capacity is low

The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors.

The battery is worn out and needs to be replaced. See *Charging the battery* on page 8.

No battery icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

Some menu options appear in grey

A service is not activated. Contact your network operator.

I cannot use Internet-based services

Your subscription does not include data capability. Settings are missing or incorrect.

You can download settings from www.sonyericsson.com/support.

I cannot send messages from my phone

To send messages, you need to set a service centre number. The number is supplied by your service provider and is usually saved on the SIM card. If the number of your service centre is not saved on your SIM card, you must enter the number yourself.

To send most picture messages, you must set an MMS (Multimedia Messaging Service) profile and the address of your message server. If no MMS profile or message server exists, you can receive all the settings automatically from your network operator by going to www.sonyericsson.com/support.

To enter a service centre number

- 1 Select **Menu** > **Settings** > **Connectivity** > **Message settings** > **Text message** and scroll to **Service centre**. The number is shown if it is saved on the SIM card.
- 2 If there is no number shown, select **Edit**.
- 3 Scroll to **New service centre** and select **Add**.
- 4 Enter the number, including the international “+” sign and country code.
- 5 Select **Save**.

To select an MMS profile

- 1 Select **Menu** > **Settings** > **Connectivity** > **Message settings** > **Multim. message**.
- 2 Select an existing profile or create a new one.

To set the message server address

- 1 Select **Menu > Settings > Connectivity > Message settings > Multim. message.**
- 2 Scroll to a profile and select **Options > Edit.**
- 3 Scroll to **Message server** and select **Edit.**
- 4 Enter the address and select **OK > Save.**

I cannot synchronise or transfer content between my phone and the computer, when using a USB cable.

The software or the USB drivers have not been properly installed. Go to www.sonyericsson.com/support to read Feature guides which contain detailed installation instructions and troubleshooting sections.

Error messages

Insert SIM

There is no SIM card in your phone or you may have inserted it incorrectly.

See *To insert the SIM card* on page 5.

The SIM card connectors need cleaning. If the card is damaged, contact your network operator.

Insert correct SIM card

Your phone is set to work only with certain SIM cards. Check if you are using the correct operator SIM card.

Incorrect PIN/Incorrect PIN2

You have entered your PIN or PIN2 incorrectly. Enter the correct PIN or PIN2 and select **OK.**

PIN blocked/PIN2 blocked

You have entered your PIN or PIN2 code incorrectly three times in a row.

To unblock, see *SIM protection* on page 34.

No netw. coverage

- Your phone is in flight mode. See *Flight mode* on page 35.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.
- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. Please contact the nearest Sony Ericsson service location.

Legal information

Sony Ericsson J10

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Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you

download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony Ericsson be liable in any way for your improper use of additional content or other third party content.

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Note: Sony Ericsson advises users to backup their personal data information.

All illustrations are for illustration only and may not accurately depict the actual phone.

SMS Registration: In order to provide faster and better quality after-sale services, an SMS will be sent automatically by the phone (The SMS expense is upon the mobile fee bill from the operator) to the server of Sony Ericsson Mobile Communications (China) Co., Ltd. once the phone is in use. The relevant information of the SMS will be stored and used for after-sales service management by Sony Ericsson.

To use some pre-loaded applications (e.g. TrackID, MSN) you need first activate data service. Using data services (GPRS or 3G services) may incur data traffic fee. Please contact your network operator for expense details.

Please visit www.sonyericsson.com/cn to get the latest version of this User's Guide.

www.sonyericsson.com



Sony Ericsson

Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

1235-0050.1

Sony Ericsson

FCC Statement
Declaration of Conformity

Sony Ericsson J10

UMTS HSPA 1 GSM GPRS/EDGE 850/900/1800/1900

English

Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model J10 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

For more information on SAR, please refer to the safety chapter in the User's Guide.

SAR data information for residents in countries that have adopted the SAR limit recommended by the International Commission of Non-Ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

The highest SAR value for this model phone when tested by Sony Ericsson for use at the ear is 1.34 W/kg (10g).

简体中文

无线电波辐射和特定吸收率 (SAR) 信息

本型号手机 J10 已设计为符合适用的无线电波辐射安全要求。这些要求是根据科学原则而制定的，其中包括各种安全限度，应设计为可确保所有人员的安全，无论其年龄和健康状态如何。

无线电波辐射原则采用特定吸收率 (SAR) 的一种度量单位。对 SAR 的测试过程采用标准方法，即在话机使用的所有频段内，以其已鉴定的最高能量级别发射无线电波。

由于各种话机型号之间的SAR值可能有差异，它们都应设计为符合无线电波辐射的相关原则。

有关SAR的详细信息，请参考“用户指南”中安全性一章。

对于已采用由国际非离子化辐射保护协会 (ICNIRP) 推荐的SAR限制 (在 10 克人体组织上平均为 2 W/kg) 的国家的居民 (例如欧盟、日本、巴西和新西兰)，SAR数据信息为：

由 Sony Ericsson 测试，**本产品电磁辐射比吸收率 (SAR) 最大值为 1.34 W/kg，符合国家标准GB 21288—2007的要求。**

FCC Statement

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2)

This device must accept any interference received, including interference that may cause undesired operation.



Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity for J10

We, **Sony Ericsson Mobile Communications AB** of
Nya Vattentornet
SE-221 88 Lund, Sweden


declare under our sole responsibility that our product

Sony Ericsson type AAD-3880067-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 301 908-1:V3.2.1, EN 301 908-2:V3.2.1, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V2.1.1, EN 301 489-24:V1.4.1, EN 60 950-1:2006 following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive **1999/5/EC**.

Lund, January 2010

CE 0682



Rikko Sakaguchi,
Executive Vice President and Chief Creation Officer

We fulfil the requirements of the R&TTE Directive (1999/5/EC).

我们符合 R&TTE 指令 (**1999/5/EC**) 的要求。

www.sonyericsson.com



Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

1231-8273.1

Sony Ericsson

Important information

Sony Ericsson Consumer Web site

At www.sonyericsson.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited warranty* section.

At www.sonyericsson.com/support, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. In if doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.

- **Warning!** May explode if disposed of in fire.
- Do not expose to liquid or moisture or excess humidity.
- For optimum performance, the product should not be operated in temperatures below $-10^{\circ}\text{C}(+14^{\circ}\text{F})$ or above $+45^{\circ}\text{C}(+113^{\circ}\text{F})$. Do not expose the battery to temperatures above $+60^{\circ}\text{C}(+140^{\circ}\text{F})$.



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.



- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others.



Products may contain small parts that could become detached and create a choking hazard.

Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before

cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth

handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony Ericsson does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile phones for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or phone features are used.

Antenna

Use of antenna devices not marketed by Sony Ericsson could damage the phone, reduce performance, and produce SAR levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When the phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish

permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body.

For more information about SAR and radio frequency exposure, go to: www.sonyericsson.com/health.

Flight mode

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks

by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

Accessories

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to www.sonyericsson-snc.com.

Disposal of old electrical and electronic equipment

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson Contact Center. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.



Disposing of the battery

Check local regulations or call a Sony Ericsson Contact Center for information. Never use municipal waste.



Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.

- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered.

Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

End User Licence Agreement

Software delivered with this device and its media is owned by Sony Ericsson Mobile Communications AB, and/or its affiliated companies and its suppliers and licensors.

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provided the third party agrees in writing to be bound by the terms of this Licence.

This licence exists throughout the useful life of this Device. It can be terminated by transferring your rights to the Device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

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This licence is governed by the laws of Sweden. When applicable, the foregoing applies to statutory consumer rights.

In the event Software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the Software.

Export regulations

Export regulations: This product, including any software or technical data contained in or accompanying the product, may be subject to import and export regulations of the European Union, the United States and other countries. The user and any possessor of the product agrees to comply strictly with all such regulations and acknowledges that it is their responsibility to obtain any required licenses to export, re-export, or import this product. Without limiting the foregoing, and as an example, the user and any possessor of the product: (1) must not knowingly export or re-export Products to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 1334/2000; (2), must comply with U.S. government Export Administration Regulations ("EAR", 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administered by Department of Commerce, Bureau of Industry and Security; and (3) must comply with economic sanctions regulations (30 C.F.R. §§ 500 et. seq.,, <http://www.treas.gov/offices/enforcement/ofac/>) administered by

the U.S. Department of Treasury, Office of Foreign Assets Control. The user and any possessor of the product may not transport or deliver the product, its accessories or separate software to any country, region, entity or person prohibited by these regulations.

Limited Warranty

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Contact Center (national rates may apply) or visit www.sonyericsson.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of two (2) years as from the original date of purchase of the Product for your mobile phone, and for a period of one (1) year following the original purchase date of the Product for all original accessories (such as the battery, charger or handsfree kit) which may be delivered with your mobile phone.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service partners, in the country/region* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware

modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.

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