



XPERIA™

# X10 mini pro User guide

## Important information

Please read the *Important information* leaflet before you use your mobile phone.

Some of the services and features described in this User guide are not supported in all countries/regions or by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

## Experience more. Discover how.

Need help? Get more, do more. Miss nothing. Visit [www.sonyericsson.com/xperia10minipro](http://www.sonyericsson.com/xperia10minipro) to learn more about your phone.

## User guide in the phone

An extended User guide is available in your phone. The extended User guide and more information is also available at [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

To access the User guide in your phone

- 1 From the **Home screen**, drag upwards.
- 2 Find and tap **User guide** .

## Getting started

To insert the SIM card and the memory card



- 1 Remove the battery cover.
- 2 Slide the SIM card with the gold-coloured contacts facing down and memory card with the gold-coloured contacts facing up.

To insert the battery



- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Attach the battery cover.

To turn on the phone

- 1 Press and hold down the key on the top of the phone.
- 2 Enter your SIM card PIN, if requested, and select **OK**.
- 3 At first startup, follow the instructions in Setup guide.

Your PIN is supplied by your network operator. If you want to correct a mistake made while entering your SIM card PIN, press .

To turn off the phone

- 1 Press and hold until the options menu opens.
- 2 In the options menu, tap **Power off**.
- 3 Tap **OK**.

To activate the screen

- Press .

To lock the screen

- Press .

## Starting your phone for the first time

The first time you start your phone, a setup guide lets you enter essential phone settings, import contacts, and set up your email and online services accounts. You can also access the setup guide later from the phone settings.

To set the language

- 1 Scroll through the available languages list.
- 2 Tap the language you want to use in your phone. The language is marked.

3 Tap **Save**.

## Internet and messaging settings

In order to send messages and use the Internet you will need a 2G/3G mobile data connection. For most mobile phone networks and operators, settings for messaging and the Internet will be preinstalled on the phone or downloaded to your phone the first time you turn on the phone with a SIM card inserted. If not, you can go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) from your computer to download the settings to your phone.

To import contacts from the SIM card

- 1 From the setup guide, tap **Import contacts**.
- 2 When you are asked to confirm if you want to import the contacts from the SIM card to the phone, tap **Yes**.

By using Sony Ericsson Sync you can synchronise contacts, bookmarks and calendar events between your phone and your Sony Ericsson account. This way you can transfer information from your old phone to the Sony Ericsson account, and then transfer it to your new phone. You can set up a Sony Ericsson account from the Sony Ericsson Sync application in your phone, or by going to [www.sonyericsson.com/user](http://www.sonyericsson.com/user) from your computer.

To set the time and date

- 1 From the setup guide, tap **Time & date**.
- 2 Unmark the **Automatic** checkbox, if it is marked.
- 3 Tap **Set date** or **Set time**.
- 4 Tap or to adjust the date or hour and minute.

5 Tap **Set**.

While setting time, you can shift between 12-hour and 24-hour format. If you want to use **AM** and **PM**, you have to unmark **Use 24-hour format**.

To create a new Google™ account in your phone

- 1 From the setup guide, tap **Google account**.
- 2 Tap **Next**.
- 3 Tap **Create**.
- 4 Enter your personal information and desired Google™ username. Tap **Next**.
- 5 Enter and confirm your password. Tap **Next**.
- 6 Select a security question and enter a personal answer that only you know. You can also enter a secondary email address to which your Google™ account information could be sent in case you forget the information. Tap **Next**.
- 7 To agree to the Google™ Terms of service, tap **I agree, Next**.
- 8 Enter the security word displayed as an image. Tap **Next**.
- 9 Mark the checkboxes to allow the additional Google™ services, or leave them blank if you do not agree to use these services. Tap **Next**.
- 10 Tap **Finish setup**. Your new Google™ account has now been created and set up to be used with the Google™ services in your phone.

To set up an existing Google™ account in your phone

- 1 From the setup guide, tap **Google account**.
- 2 Tap **Next**.
- 3 Tap **Sign in**.

- 4 Enter your Google™ username and password. Tap **Sign in** to continue.
- 5 Mark the checkboxes to allow the additional Google™ services, or leave them blank if you do not agree to use these services. Tap **Next**.
- 6 Tap **Finish setup**. Your Google™ account has now been set up in your phone.

In most cases, your Google™ username is the first part of your Google™ email address.

To set up an email account

- 1 From the setup guide, tap **Email**.
- 2 Tap **Email address**, enter your email address and tap **Next**.
- 3 Enter your password and tap **Done**.
- 4 Tap **Continue**.
- 5 If the phone cannot download your email account settings automatically, enter the account settings manually.

If you need to enter the settings manually, contact your email service provider for the correct email account settings. For example, you need to know if the account type is POP3 or IMAP.

## Sony Ericsson Timescape™ settings

Sony Ericsson Timescape™ collects all the communication events at one place and keeps you updated with messages, missed calls from your contacts and friends in Facebook™ and Twitter™.

To set up a Facebook™ account

- 1 From the setup guide, tap **Facebook**.
- 2 Tap **Username**, enter your username and tap **Next**.

3 Enter your password and tap **Done**.

To set up a Twitter™ account

- 1 From the setup guide, tap **Twitter**.
- 2 Tap **Username**, enter your username and tap **Next**.
- 3 Enter your password and tap **Done**.

To exit the setup guide

- When you are finished with the setup guide, tap **Done**.

## Getting to know your phone

### Phone overview

- 1 Sensors
- 2 Ear speaker
- 3 Notification LED
- 4 Touch screen
- 5 Back key
- 6 Home key
- 7 Menu key
- 8 Keyboard



9 Power key/screen lock

10 3.5 mm headset connector

11 Camera lens

12 Camera light

13 Volume key

14 Camera key

15 Speaker

16 Strap hole

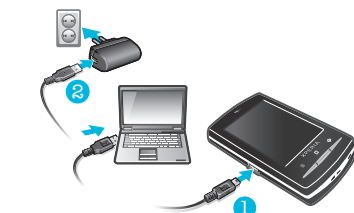
17 Connector for charger/USB cable



## Charging the battery

The phone battery is partly charged when you buy the phone. It may take a few minutes before the battery icon appears on the screen when you connect the phone to a power source. You can still use your phone while it is charging.

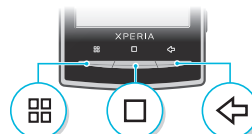
The battery will start to discharge a little after it is fully charged and then charges again after a certain time. This is to extend battery life and may result in the charge status showing a level below 100 percent.



To charge the phone using the power adapter

- Connect the phone to a power outlet using the USB cable and the power adapter.

## Using the hardware keys



Menu Open a list of options available in the current screen or application

Home Go to the Home screen or to the applications panes from any application or screen

Open the recently used applications window

Back Go back to the previous screen

Close the onscreen keypad, a dialog box, an options menu, or the Notifications panel

## Status bar

A status bar at the top of the screen displays phone status information and notifications. Notification icons appear on the left side of the status bar. Phone status icons appear on the right side. From the status bar you can access the notification panel.



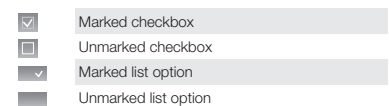
## Using the touch screen

To open or highlight an item

- Tap the item.

To mark or unmark options

- Tap the relevant checkbox or in some cases the right side of the list option, to mark or unmark an option.



To pan

- When this option is available, drag the screen to pan.

To zoom

- When available, tap or to zoom in or out.
- Touch, hold and drag upwards or downwards to zoom in or out.

You may have to drag your finger on the screen (in any direction) to make the zoom icons appear.

## Scrolling

You can scroll up or down, and on some webpages you can also scroll to the sides.

Dragging or flicking will not activate anything on the screen.

## Notification panel

In the Notification panel, notification icons are displayed in a detailed view. You can open notifications, such as messages, reminders, or event notifications directly from the Notification panel. You can also open running applications such as the music player or the radio.

To open the Notification panel



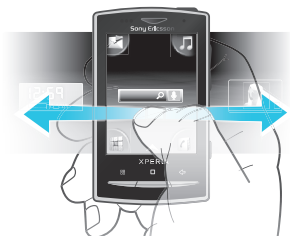
- Drag the status bar downwards.

## Home screen

The Home screen is the starting point of your phone. You can personalise the Home screen by adding widgets, or by changing the wallpaper and the applications in the corners. When you add more than one widget, the Home screen extends beyond the screen width. The corners on the Home screen are used to access applications or

bookmarks quickly. You can add any application or bookmark to the corners.

When you go to the Home screen, some applications may continue to run in the background. If you do not want applications to run in the background, you should exit each application you have opened before going to the Home screen.



To view the extended Home screen

- Drag your finger to the sides of the screen.

To add widgets to the Home screen

- 1 Press .
- 2 Tap **Arrange widgets**.
- 3 Flick through the horizontal list of widgets and tap **Add widget**.
- 4 Select a widget from the list.

5 Press to exit the edit mode.

You can add more widgets by flicking through the horizontal list and tapping **Add widgets**.

To delete a widget from the Home screen

- 1 Press .
- 2 Tap **Arrange widgets**.
- 3 Flick horizontally across the screen and tap the widget you want to delete.
- 4 Tap in the widget.
- 5 Tap **Yes**.
- 6 Press to exit the edit mode.

## Orientation

When you open the keyboard, the screen orientation changes automatically from portrait to landscape view. You can also set the phone to stay in portrait orientation by disabling the automatic orientation setting.

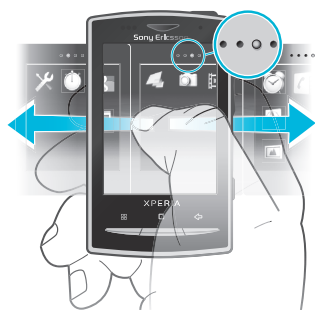
To prevent the screen orientation from changing automatically

- 1 From the Home screen, tap the applications bar.
- 2 Tap **Settings > Sound & display**.
- 3 Unmark the **Orientation** check box.

Preventing the screen orientation from changing automatically means that the phone stays in portrait orientation.

## Applications panes

You can access your applications in the phone using the applications panes. The applications panes extend beyond the screen. You can create new panes and arrange the applications after your preferences.



Shows which applications pane you are in

To open the applications panes

- You can open the applications panes by different ways.

- From the Home screen, drag upwards.
- From the Home screen, tap .
- Flick the Home screen upwards.
- From the Home screen, press .

To browse the applications panes

- From the applications panes, flick right or left.

To create a new applications pane

- 1 From the Home screen, press .
- 2 Tap **Arrange icons**.
- 3 Touch and hold an item in the last pane until it vibrates and then drag it to the right.
- 4 Press to exit the edit mode.

To move an application

- 1 From the Home screen, press .
- 2 Tap **Arrange icons**.
- 3 Touch and hold an item until it vibrates and drag it to one of the corners or to another application pane. If you move an item in the last applications pane, the pane switches to the next pane.
- 4 Press to exit the edit mode.

The items in the applications panes are not shortcuts to the applications but the actual applications. When you move an application from the applications panes to corners or vice versa, the actual application gets moved and not shortcut. There are no shortcuts to the applications.

## Recently used applications window

You can view and access recently used applications from this window.

To open the recently used applications window

- From any application, press and hold down .

## Phone settings overview

You can set up the phone to suit your requirements, for example, **Date & time**, **Wireless controls** and **Data synchronization**.

To change the phone language

- 1 From the Home screen, drag upwards.
- 2 Find and tap **Settings > Locale & text > Select locale**.
- 3 Select an option.

If you choose the wrong language and cannot read the menu texts, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) for help.

To turn on Flight mode

- 1 From the Home screen, drag upwards.
- 2 Find and tap **Settings > Wireless controls**.
- 3 Mark the **Airplane mode** checkbox.

You can also press and hold to turn on Flight mode.

## Entering text

To enter text and characters you can use either the slideout keyboard or the on-screen keypad. When you are using the slideout keyboard, you cannot enter text using the on-screen keypad.

## Using the slideout keyboard

- To type lower-case letters, press the relevant letter keys.
- To type a single upper-case letter, press and then press the relevant letter key.
- To use all upper-case letters, press twice. To change back to all lower-case letters, press again.
- To type special characters, press and hold and then press the letter key until the required character appears.
- To enter a character printed in blue, press and then press the relevant key.

- To use all the characters printed in blue, press twice and enter the relevant characters.

To change writing language using the slideout keyboard

- 1 When you enter text, tap the language icon in the lower left corner of the screen.
- 2 Select a language.

## Using the on-screen keypad

When you start a program or select a field that requires text or numbers, the default on-screen keypad appears. You can use multitap text input method or quick text input method to enter text. The quick text input method uses a built-in dictionary.

You can close the keypad at any time by pressing .

To display the on-screen keypad and enter text

- Tap the text field and the keypad appears.

To change writing language using the on-screen keypad

- 1 When you enter text, tap the language icon in the upper right corner.
- 2 Select an option.

## Calling

To make an emergency call

- 1 From the Home screen, tap .

- 2 Enter the emergency number and tap . To delete a number, tap .
- You can make an emergency call without a SIM card inserted.

To make an emergency call while the SIM card is locked

- 1 Tap **Emergency call**.
- 2 Enter the emergency number and tap . To delete a number, tap .

To make a call

- 1 From the Home screen, tap .
- 2 If the call log is shown, tap to enter the dial pad view.
- 3 Enter the number of the recipient and tap . To delete a number, tap .

To end a call

- Tap .

To answer a call



- Drag the indicator to .

email addresses. When you view a contact, you get quick access to all communication with that contact. If you have a synchronisation service account, you can synchronise your phone contacts with the account contacts.

To view your contacts

- From the Home screen, tap to open the Contacts application.

If you have not set up your phone for synchronisation with a web service, or imported SIM contacts, you can choose to do so the first time you open Contacts.

To call a contact

- 1 From the Home screen, tap .
- 2 Tap the contact.
- 3 Tap the desired phone number of the contact.

## SMS and MMS

To create and send a message

- 1 From the Home screen, tap .
- 2 Tap **New message**.
- 3 Tap **Write message**, enter your message text and tap **Next**.

Tap to add a recipient.

To add a recipient, select a contact in the list. You can also tap the text field, enter a number manually, and then tap **Done**.

If you want to add a photo or a video, tap and select an option.


If you want to add, remove or edit recipients, press then tap **Edit recipients** and edit the recipients.




8 When you are finished, tap **Send**.

- If you stop creating the message, it will be saved as a draft. The message thread will be tagged with the word **Draft**.

To read a received message

- 1 From the **Home screen**, tap .
- 2 Tap a message thread.
- 3 If the message is not downloaded yet, tap the message and then tap **Download message**.
- 4 If the received message contains music or a video, tap the item and then tap **View video** or **Play audio**.


- When you receive a text or multimedia message,  appears in the status bar. To read the message, you can also drag the status bar downwards and tap the received message when the status bar is open.

## Email

You can use your phone to send and receive emails through your regular email account. First, you need the correct Internet settings in your phone. See *Internet and messaging settings* on page 5.

- For more information on entering text, see *Entering text* on page 18.

To set up an email account in your phone




- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Email**.
- 3 Tap **Email address**, enter your email address and tap **Next**.
- 4 Enter your password and tap **Done**.

5 Tap **Continue**.



6 If the phone cannot download your email account settings automatically, you can proceed by entering the account settings manually.

- If you need to enter the settings manually, contact your email service provider for the correct email account settings. For example, you need to know if the account type is POP3 or IMAP.

To create and send an email message

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Email**.
- 3 Tap **Write new**.
- 4 Tap **To**; and enter the recipient's address, then tap **Done**. You can add more recipients the same way, or delete a recipient by tapping .
- 5 Tap **Subject**, enter the subject and tap **Done**.
- 6 Tap **Write email**, enter the message text and tap **Done**.
- 7 To attach a file, tap  and select the type of file to attach.
- 8 Tap **Send**.

To receive and open email messages


- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Email**.
- 3 Tap **Inbox**.
- 4 To update the inbox with new messages, tap .
- 5 To open and read a message, tap the message.

## Sony Ericsson Timescape™

Sony Ericsson Timescape™ revolutionises your social experience by collecting all your communications into one view. Every event – Facebook or Twitter updates, text and multimedia messages, missed calls – appears as a tile in a chronological flow on the screen. You can see a snack-size preview of an event before choosing to view the full content. You can filter by event type to view all communications for a contact.

- The services and features described in this chapter may not be supported in all countries/regions or by all networks and/or service providers in all areas.

To start Timescape™

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Timescape**.
- 3 The first time you start Timescape, you can tap **Log in** and log in to your **Facebook** or **Twitter** account to receive **Facebook** and **Twitter** updates in Timescape. If you do not want to log in, tap **Continue**.

- If you are already logged in to Facebook, Twitter, or another online service while setting up the phone for the first time, when you start Timescape™, the welcome screen will not be displayed and you are not required to log in again.

- If you are not logged in and you tap **Continue**, then you can always log in from the Home screen by tapping **Settings > Sony Ericsson > Timescape™ settings**.



## The Timescape™ start screen




- 1 Tile filter icon
- 2 Status update icon
- 3 Go to contact icon
- 4 Refresh icon (only visible if you are logged in to a web service account)
- 5 Timescape™ tiles, in chronological order
- 6 Tile content icon

## Using Timescape™


To update your Facebook or Twitter status in Timescape™

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Timescape**.
- 3 Tap .
- 4 Tap **Select services**.
- 5 Use the toggles to select the services for which you want to update your status. If you want to update your status for a service you are not logged in to, tap the service and log in to it. When you have selected the desired services, tap **Done**.
- 6 Tap **Edit status**, enter your new status, and tap **Send**.


To view an event in Timescape™

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Timescape**.
- 3 Scroll to the tile for the desired event, then tap the tile.

To schedule web service content updates in Timescape™

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > Sony Ericsson > Timescape™ settings > Schedule updates**.
- 3 Tap the desired option. If you select **Manual**, no automatic updates will be made.

To log in to Facebook or Twitter

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > Sony Ericsson > Timescape™ settings > Services**.
- 3 Tap the service you want to log in to.

22

23

24

25

26

27

28

3 Computer: PC Companion automatically starts on your computer after a few seconds.

To disconnect the USB cable safely

- Do not disconnect the USB cable when transferring content as this may corrupt the content.










- 1 Computer: Make sure that the hardware is safely removed.
- 2 Disconnect the USB cable.
- 3 Computer instructions may vary depending on your operating system. See the documentation of your computer's operating system for more information.

## Music

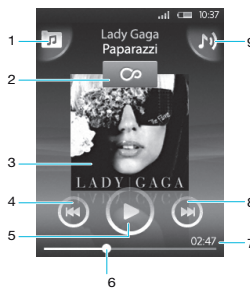
You can browse and listen to your music, audio books and podcasts using the music player.

- Use the **Media Go™** application on your computer to transfer content to and from the memory card in your phone.

To play audio content

- 1 From the **Home screen**, tap . If  does not appear on the **Home screen**, drag  upwards, then find and tap **Music player** .
- 2 Tap .
- 3 Tap  to browse audio by artist. Tap  to use playlists.
- 4 Tap  to browse audio by track.
- 5 Tap  to browse to a track.
- 6 Tap a track to play it.

## Music player overview





- 1 Browse the music on the memory card
- 2 Infinite button: find related material online
- 3 Cover art (if available)
- 4 Go to the previous track in the current play queue, or rewind
- 5 Play/Pause button
- 6 Progress indicator: fast forward or rewind by dragging or tapping
- 7 Time remaining of current track

8 Go to the next track in the current play queue, or fast forward

9 View the current play queue

To explore related audio content

- 1 In the music player, tap .
- 2 Flick left or right to view results on available online services (operator-dependent).
- 3 To return to the music player, press .


## Camera

You can take a photo or record a video by pressing the camera key. Before taking a photo, you can improve it by using the Scenes feature. You can use the flash or the light when shooting or recording. You can share a photo or a video with friends, or upload your photos and videos to a web service. From the viewfinder, you can view an album containing all photos and videos that you have taken using the camera.

To activate the camera

- Press the camera key.

To take a photo

- 1 Activate the camera.
- 2 If the still camera is not selected, tap .
- 3 Point the camera towards the subject and press the camera key halfway down to use auto-focus.
- 4 When the focus frame turns green, press the camera key fully down. The photo is automatically saved on the memory card. The photo appears in review mode.

5 To take another photo, press the camera key.

## Web browser

To open the web browser

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Browser** .

To go to a web page

- 1 Press  and tap .
- 2 Tap the text field to activate the keypad.
- 3 Enter a web address.
- 4 Tap **Go**.


- If the screen orientation does not change automatically when you turn the phone sideways, mark the **Orientation** checkbox under **Settings > Sound & display**.

## Locking and protecting your phone


### IMEI number

Keep a copy of your IMEI (International Mobile Equipment Identity) number in case your phone is stolen.

To view your IMEI number in the phone

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > About phone > Status**.
- 3 Scroll to **IMEI** to view the **IMEI** number.

To change the SIM card PIN

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > Security & location > Set up SIM card lock > Change SIM PIN**.
- 3 Enter the old SIM card PIN and tap **OK**.
- 4 Enter the new SIM card PIN and tap **OK**.


## Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements. Updates can be downloaded wirelessly directly from your phone via the Internet by using a 2G/3G mobile data connection, or by using a Wi-Fi™ network connection. By connecting your phone to a computer with a USB cable, you can also download updates from the PC Companion application.

- When you are using a 2G/3G mobile data connection to connect to Internet from your phone, data transmission charges may apply. Contact your network operator for more information.

- Make sure you back up and save all data contained in your phone before you start updating the phone.

To download software updates wirelessly

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > About phone > Software update**. Follow the on screen instructions to update your phone.

4 Enter your login details.

- When you have logged in to a web service, you can update your status, or view updates from the web service, in Timescape™.


## Sony Ericsson Sync

Use the Sony Ericsson Sync application to synchronise bookmarks, contacts and calendar events between your phone and your Sony Ericsson account. At [www.sonyericsson.com/user](http://www.sonyericsson.com/user) you can then access, edit and add information from any computer with an Internet connection.



A Sony Ericsson account can be created and set up from your phone, or you can create one at [www.sonyericsson.com/user](http://www.sonyericsson.com/user).

- Sony Ericsson Sync can be set up to connect to any SyncML™ service.

To set up a Sony Ericsson account in your phone

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Sony Ericsson Sync**.
- 3 Tap **Sony Ericsson Sync**.
- 4 Follow the registration wizard to create a Sony Ericsson account.
- 5 Mark the **Sync interval** checkbox and set the synchronisation interval.
- 6 If you want to synchronise **Bookmarks**, **Contacts** and **Calendar**, mark the relevant checkboxes.
- 7 Tap **Save**.

To synchronise using Sony Ericsson Sync

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Sony Ericsson Sync**.
- 3 Tap the sync icon  for any listed synchronisation service to start the synchronisation.

## PC Companion

PC Companion enables you to access and use additional features and services connected to your phone, for example the **Media Go™** application, to transfer music, video and pictures. You can also update your phone to get the latest software available.

You need one of these operating systems to use the Media Go™ application:

- Microsoft® Windows 7
- Microsoft® Windows Vista™
- Microsoft® Windows® XP, Service Pack 3 or higher

Connect your phone and computer with a USB cable to install and use PC Companion.

To install PC Companion

- 1 Connect your phone to a computer using a USB cable.
- 2 Tap **Install PC Companion**.
- 3 Computer: PC Companion automatically starts on your computer after a few seconds. Follow the on-screen instructions to install PC Companion.

To use PC Companion

- 1 Connect your phone to a computer using a USB cable.
- 2 Tap **Connect your phone**.

solve other problems. Updating your phone also ensures optimal performance and provides the latest enhancements.

- Reset your phone.

- Be patient while resetting your phone. Restarting the phone while making a reset may damage the phone permanently.

To force stop an application

- When a pop-up window tells you that an application is not responding, tap **Force stop**.
- If you do not want to force stop an application, you can wait for it to respond by tapping **Cancel**.

### Resetting the phone

Resetting the phone deletes all data, including downloaded applications, and resets the phone back to its initial state, the state before you turned on the phone for the first time. Make sure to back up important data you have on the phone before you reset the phone.

To reset the phone

- 1 From the **Home screen**, drag  upwards.
- 2 Find and tap **Settings > SD card, USB Mass Storage & phone storage > Factory data reset > Reset phone**.
- 3 Enter your screen unlock pattern.
- 4 Tap **Erase everything**.

I cannot charge the phone or battery capacity is low  
The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors.

The battery is worn out and needs to be replaced. See *Charging the battery* on page 9.

### No battery charging icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

### I cannot use Internet-based services

Make sure your subscription includes data download, and that the Internet settings in your phone are correct. See *Internet and messaging settings* on page 5 for more information on how to download or change the Internet settings. You can also download settings from [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

### Error messages

#### No network coverage

- Your phone is in flight mode. Make sure flight mode is off.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.
- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. In this case, contact the nearest Sony Ericsson service center.

#### Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112.

### SIM card is locked.

You have entered your PIN incorrectly 3 times in a row. To unlock the phone, you need the PUK provided by your operator.

### SIM card is PUK-locked.

You have entered your PUK (Personal Unblocking Key) incorrectly 10 times in a row. Please contact your service provider.

## Legal information

### Sony Ericsson U20i/U20a

This User guide is published by Sony Ericsson Mobile Communications AB or its local affiliated company, without any warranty, improvements and changes to this User guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Sony Ericsson Mobile Communications AB at any time and without notice. Such changes will, however, be incorporated into new editions of this User guide.

All rights reserved.

©Sony Ericsson Mobile Communications AB, 2010

Publication number: 1237-9737.1

Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony Ericsson be liable in any way for your improper use of additional content or other third party content.

This User guide may reference services or applications provided by third parties. Use of such programming or services may require separate

registration with the third party provider and may be subject to additional terms of use. For applications accessed on or through a third-party website, please review such websites' terms of use and applicable privacy policy in advance. Sony Ericsson does not warrant or guarantee the availability or performance of any third-party websites or offered services.

The Liquid Identity logo, Xperia, Timescape and xperia10mini pro are trademarks or registered trademarks of Sony Ericsson Mobile Communications AB.

Sony and "make.believe" are trademarks or registered trademarks of Sony Corporation.

Media Go is a trademark or registered trademark of Sony Electronics Inc. Google, Google Maps™, Picasa and Android are trademarks or registered trademarks of Google, Inc.

Ericsson is a trademark or registered trademark of Telefonaktiebolaget LM Ericsson.

Facebook is a trademark or a registered trademark of Facebook, Inc. Twitter is a trademark or a registered trademark of Twitter, Inc.

Wi-Fi is a trademark or a registered trademark of the Wi-Fi Alliance.

Microsoft, Windows, Outlook, Windows Vista, Windows Server, Explorer, Windows Media and ActiveSync are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

Other product and company names mentioned herein may be the trademarks of their respective owners. Any rights not expressly granted herein are reserved. All other trademarks are property of their respective owners.

All illustrations are for illustration only and may not accurately depict the actual phone.

[www.sonyericsson.com](http://www.sonyericsson.com)



Sony Ericsson Mobile Communications AB  
SE-221 88 Lund, Sweden

1237-9737.1

36

37

38

39

40

41

42

43