au by KDDI

IS11S

Basic Manual

READ THIS MANUAL TO MASTER
THE CELLULAR PHONE

www.au.kddi.com

Introduction

Thank you for purchasing the IS11S. Before using your IS11S, be sure to read the IS11S Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.

Manuals for the IS11S

There are three manuals for the IS11S: the Basic Manual, printed Instruction Manual (Japanese) and full Instruction Manual (Japanese).

● **For learning the basics:**

Read the IS11S Basic Manual (this manual) or printed IS11S Instruction Manual (Japanese).

● **For learning details of each function:**

The full Instruction Manual (Japanese) gives detailed instructions on using each function and can be downloaded from the au homepage: http://www.au.kddi.com/torisetsu/index.html

To ensure proper usage of the IS11S, be sure to read the Safety Precautions "安全上のご注意" in the Instruction Manual.

The keyword searchable au Online Manual is also available on the au homepage:
http://www.au.kddi.com/manual/index.html

Scan this QR code to access the au Online Manual. ▶

Illustrations and Screenshots in This Manual

■ Note on Illustrations

The illustrations in this manual may look different from the actual cell phone in shape, color and typeface.

■ Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual cell phone screens.

Notes on Cell Phone Use

Cell Phone Etiquette

The cell phone always emits weak radio waves when power is on.

Use the cell phone in an enjoyable and safe manner without forgetting to be considerate of others around you.

● **Use of cell phones is not allowed in some places.**
• Do not use the cell phone while you are driving. Doing so is both dangerous and prohibited by law.
• Using a cell phone in an aircraft is prohibited by law. Set Airplane Mode to *ON* and turn the cell phone power off.

● **Radio waves from cell phones may interfere with medical electrical equipment.**
• Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
• Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

● **Be considerate of where you use the cell phone and how loudly you talk.**
• Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode not to disturb others around you by ring tones.
• Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
• Move to areas where you will not inconvenience others on trains or in hotel lobbies.
• Refrain from talking in a loud voice.

• Obtain the permission of other people before you take their photos with the cell phone's camera.
• Do not record information with the cell phone's camera in bookstores and other locations where taking photos is not permitted.

Do Not Use the Cell Phone While Driving!

**Turn off your cell phone or put it in Drive Mode while driving.**

Do not use the cell phone while driving a car/motorcycle or riding a bicycle. It may result in a traffic accident. Using a cell phone while driving is prohibited by law. Using a cell phone while riding a bicycle may also be punishable by law.

Prohibited!
• Looking at a cell phone display
• Talking on a cell phone while holding it

Drive Mode
In Drive Mode, a Japanese message meaning "I am driving right now. Please leave your name and message after the beep." is played when a call is received, and asks the caller to leave a message on the answer memo.
When the standby screen is displayed, press マナー , use ⟮⟯ to select *Drive*, and then press ● (Set).

Contents

Contents

Getting Ready

Checking the Contents of the Box

The box contains the cell phone and accessories.

• Cell phone
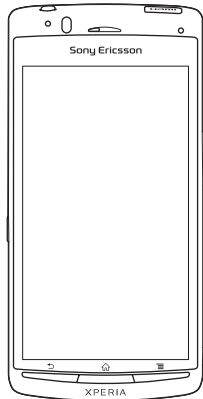
• Battery pack
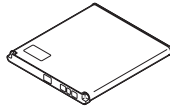
• Instruction Manual (Japanese)
• Warranty (Japanese)
• Safety Precautions (Japanese)

• An AC adapter and microSD™ memory card are not included. Purchase a specified AC adapter (sold separately) and a commercially available microSD™ memory card.

Names of Parts

◼ From the Front

◼ From the Back
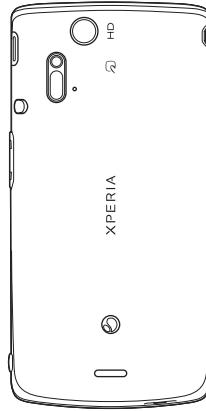
◼ From the Sides

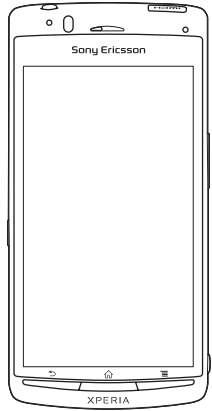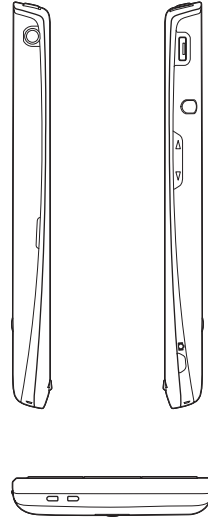## Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Be sure to charge the battery pack before using the cell phone for the first time.

• An AC adapter is not included. Purchase a specified AC adapter (sold separately).

microUSB plug

Notification LED

AC Adapter

USB plug

microUSB cable
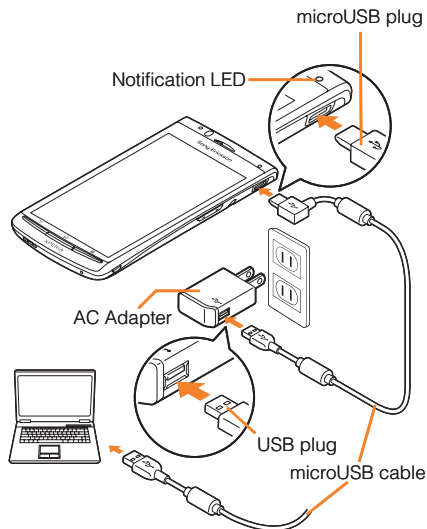
➡ **Connect a specified AC adapter to the cell phone with the battery pack attached.**
  • Open the cover of the microSD memory card slot/external connecting terminal. Check the shape of the connector of the AC adapter, and plug it straight into the external connecting terminal.

➡ **Unfold the power plug of the AC adapter and plug it into a 100 V AC power outlet.**

➡ **Confirm that the charge indicator lights.**
  • Charging: The charge indicator lights.
  • Charging finished: The charge indicator goes out.

• Be sure to close the cover of the microSD memory card slot/external connecting terminal when charging is finished.
• Do not pull or twist the cover of the microSD memory card slot/external connecting terminal forcibly.
• Be sure to use the common AC adapter 02 (sold separately) when charging overseas.

Turning On Power

Hold down [⌐PWR] for at least one second.
- You cannot receive or make calls if **Out** (out of range indicator) is displayed.

■ Turning Off Power

When the standby screen is displayed, hold down [⌐PWR] for at least one second.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

When the standby screen is displayed, press ⊙.

➡ **Use ✧ to select** 機能／設定 **(Func/Settings) and then press ⊙ (選択 [Select]).**

➡ **Use ⬍ to select** 画面表示 **(Screen Display) and then press ⊙ (選択 [Select]).**

➡ **Use ⬍ to select** *Set Language* **and then press ⊙ (選択 [Select]).**

➡ **Use ⬍ to select** *English* **and then press ⊙ (Set).**

Initial Setup

Before use, you need to configure initial settings. Your e-mail address is assigned automatically in the initial setup.

When the standby screen is displayed, press [✉].

➡ **Press ⊙ (OK).**
After a short while, your e-mail address is displayed.

➡ **Press ⊙ (OK).**
The initial settings are complete.

- You can also configure initial settings by pressing [E] or [A].

Checking Your Phone Number

When the standby screen is displayed, press ⊙ and then [O].

Inserting/Removing microSD Memory Card

You can use microSD card for any other compatible devices.

• When a microSD card is not inserted,camera functions, playing or downloading music or videos are not available.

Security Code and Passwords

You can use a security code and other passwords described below.

Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

■ Security Code

Usage Example	①Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone ②Making inquiries, applications, and changes while using au Customer Service Center voice guidance, au web pages. ③Changing the settings of *Mail Filter* or *Other* under E-mail Setup
Initial Setting	The four-digit number you wrote on your subscription form

■ Lock No.

Usage Example	Changing various settings of the cell phone
Initial Setting	1234

Learning the Basics

Operating the Touch Panel

You can operate IS11S by directly touching the screen.

■ Basic Operations

Tap

Gently touch an item or button and then immediately release your finger.

Long Touch

Keep touching an item or button.

Slide

While your finger is gently touching an item, drag it to the desired position.

Flick

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

Drag

Touch and hold down to trace on the screen and then release your finger.

- Note that the following operations may cause malfunction or scratch the screen.
  - Operation with sharp objects such as a ballpoint pen and a pencil
  - Operation with wet fingers
  - Operation when the display is wet with drops of water
  - Operation while your hand or an object is touching the area surrounding the display
  - Operation in which the display is pressed hard
  - Operation while a sticker or sheet (commercially available protective sheet, privacy screen sticker, etc.) is stuck on the display
  - Operation with a finger when you are wearing gloves or operation with a fingernail
  - Operation while foreign matter is on the display
  - * If the display is wet, wipe drops with a soft cloth before use.
- Operating when the display is dirt or wet with sweat or water may result malfunction. In such a case, press ⌐PWR to return to the standby screen and clean the display before use.
- When flicking, make sure to operate inside of the screen.
- When the screen turns off, touch panel operation becomes disabled.

Viewing the Home Screen

Display indicators inform you of mail arrival, current settings, etc.

■ Display

① ③ ⑤
② ④
⑨ ⑩
⑪
通信料無料で待受画面にニュース ⑫
Cyber-shot
⑬
search ニュース
category search　au one top
EX MODAIR
⑭
⑮
⑯
⑰
⑱ ⑲
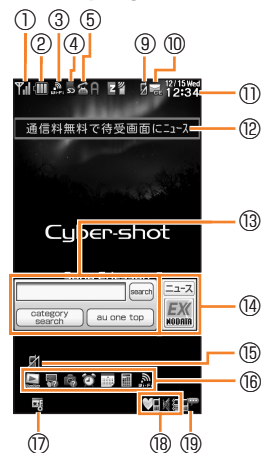
	Indicator	Description		Indicator	Description
①	📶	Signal strength	⑪	—	Current date and time
②	🔋	Battery level	⑫	—	Ticker field
③	📶Wi-Fi	Wi-Fi WIN connection status	⑬	—	Search window
	CDMA GSM	Overseas (CDMA)/(GSM) mode set	⑭	—	Info pane
	P	Packet communication available	⑮	—	Notification icon
④	SD	A microSD™ memory card (sold separately) inserted	⑯	—	Shortcut menu
⑤	📞	During a call	⑰	🔒	Auto Lock or Remote Ctrl Lock activated
	📺	au Media Tuner activated	⑱	♥■✕	Manner mode set
⑨	📵	Missed calls	⑲	📱	Answer memo or manner mode set
⑩	✉	New or unread e-mail/ C-mail			

• The date and time are set automatically. However, auto time adjustment is invalid when *Area Setting* is set to overseas mode. Set the date and time manually under M541 *Auto Time Adj*.

Using the Application Screen

You can access the applications installed in IS11S using the Applications screen.

Opening the Applications screen

➡ **From the Home screen, tap the applications bar.**

Making and Answering Calls

Making a Call

**When the standby screen is displayed, use `0`
to `9` to enter a phone number.**

- When calling to a fixed-line phone, you also need to enter the area code.

➡ Press `c`.
  - To end the call, press `PWR`.

- After you enter a phone number, you can add 184 or 186 to the phone number as follows:
  - ➡Press ● (Call).
  - ➡Use ⟐ to select *Add Special No.* and then press ● (OK).
  - ➡Use ⟐ to select *184* or *186* and then press ● (Add).
  - *184*: When you do not want to inform the other party of your phone number.
  - *186*: When you want to inform the other party of your phone number.

Making an International Call

■ 001 International Call Service

Available without any additional application.
Example: To call 212-123-△△△△ in the USA

**Enter the access code, a country code, area code
and phone number, and then press `c`.**

$$\underset{\substack{\uparrow \\ \text{KDDI international} \\ \text{access code}}}{\boxed{001010}} - \underset{\substack{\uparrow \\ \text{Country} \\ \text{code} \\ \text{(USA)}}}{\boxed{1}} - \underset{\substack{\uparrow \\ \text{Area code}}}{\boxed{212}} - \underset{\substack{\uparrow \\ \text{Phone number}}}{\boxed{123-XXXX}}$$

- International call charges are billed together with monthly local call charges.
- For more information on 001 International Call Service, dial either of the following numbers:
  From au cell phones (toll-free):
  157 (area code not required)
  From fixed-line phones (toll-free):
  0077-7-111
  (Open 9:00 to 20:00 everyday)

Answering a Call

To answer a call, press 　.
• To end the call, press 　.

■ Display When a Call is Received

The phone number of the caller appears.
If the caller's phone number and name are in the phone book, the name is also displayed.
When the phone number of the caller is not displayed, one of the following indicators may appear.

Indicator	Meaning
ID Unsent	The caller did not send a Caller ID.
Payphone	The call is from a pay phone.
Not support	The call is from a phone that does not support Caller ID.

■ Missed Call Notification

If you did not answer a call, 📷 and *Missed Call* are displayed to let you know that you missed a call.
To check the caller's phone number, use 🔽 to select *Missed Call* and then press 　 (Select). You can then return the call (see the procedure on the right).

Returning a Call (Outgoing History/ Incoming History)

Example: Returning a call to a phone number in the incoming history

When the standby screen is displayed, press 　.
• Press 　 while the standby screen is displayed to display the Outgoing History screen.

➡ **Use 　 to select the phone number you want to call and then press 　 (Detail).**
• Press 　 to display the Outgoing History screen.

➡ **Press 　.**

• The cell phone can store up to 50 phone numbers in each of the incoming and outgoing history.

One-ring Calls

■ What is a One-ring Call?

A one-ring call is a call from an unknown caller that only rings once, causing it to be stored in the incoming history. One-ring calls are often used to get you to return the call, which will connect you to a dating service or some other service that charges you at high rates.

Making and Answering Calls

■ **One-ring Indicator**

 indicator (red) on the Incoming History screen indicates you have received a one-ring call (a call rang for three seconds or shorter). Be careful when you return a call to an unknown caller.
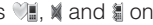
Adjusting the Earpiece Volume during a Call

During a call, use .
- : Increases the volume.
- : Decreases the volume.

➡ Press (OK).

Turning On Manner Mode

When the standby screen is displayed, hold down for at least one second.
This turns on manner mode, and displays , and on the standby screen. This also turns on Answer memo, which is indicated by on the standby screen.

■ **Turning Off Manner Mode**

When the standby screen is displayed, hold down for at least one second.
Turning off manner mode causes , and to disappear from the standby screen. Answer memo is also turned off, which is indicated by disappearing from the standby screen.

- Even in manner mode, the cell phone still emits a sound when autofocusing, a shutter sound when you take a photo.

Changing the Incoming Ring Tone

When the standby screen is displayed, press .

➡ Use to select *Func/Settings* and then press (Select).

➡ Use to select *Sound/Vib/Lamp* and then press (Select).

➡ Use to select *Incoming Setup* and then press (Select).

➡ Use to select *Incoming Call* and then press (Select).

➡ Use to select (Ringtone) and then press (Select).

➡ Use to select *Original* and then press (Select).

➡ Use to select a ring tone and then press (Set).
The incoming ring tone is set.
- If you press (Play), the tone plays.

➡ Press (OK).

Adjusting the Incoming Ring Tone Volume

When the standby screen is displayed, press ●.

➡ **Use ✛ to select** *Func/Settings* **and then press ● (Select).**

➡ **Use ◉ to select** *Sound/Vib/Lamp* **and then press ● (Select).**

➡ **Use ◉ to select** *Incoming Setup* **and then press ● (Select).**

➡ **Use ◉ to select** *Incoming Call* **and then press ● (Select).**

➡ **Use ◉ to select** 📢 **(Ringtone Volume) and then press ● (Select).**

➡ **Use ◉ to adjust the volume and then press ● (Set).**
  • Each press of ◉ changes the volume one step.

STEP ↑	The ring tone volume gradually increases.
STEP ↓	The ring tone volume gradually decreases.
Level5 ↑ *Level3* ↓ *Level1*	The ring tone sounds at the set volume.
OFF	The ring tone does not sound.

➡ **Press Ⓐ (OK).**

Making and Answering Calls

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Global Function

The IS11S supports Global Passport CDMA/GSM services. You can use your IS11S overseas without any additional application.

Setting the Area

Example: Setting to Overseas (Auto) mode

When the standby screen is displayed, press ●.

➡ **Use ✦ to select *Global Function* and then press ● (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ● (OK).**

➡ **Use ↕ to select *Area Setting* and then press ● (Select).**

➡ **Use ↕ to select *Overseas (Auto)* and then press ● (Select).**

➡ **Use ↕ to select *YES* and then press ● (OK).**

• Some functions are not available when *Area Setting* is not set to *Japan*.

Obtaining the Latest PRL (Preferred Roaming List)

Manually update and set the PRL (preferred roaming list) before traveling abroad.

When the standby screen is displayed, press ●.

➡ **Use ✦ to select *Global Function* and then press ● (Select).**
Precautions are displayed.

➡ **Check the precautions and then press ● (OK).**

➡ **Use ↕ to select *PRL Setting* and then press ● (Select).**

➡ **Use ↕ to select *PRL Manual Update* and then press ● (Select).**
The cell phone connects to the server.

➡ **Use ↕ to select *PRLダウンロード* (Download PRL) and then press ● (ダウンロード [Download]).**

➡ **Use ↕ to select *最新ファイルはこちら* (The Latest PRL) and then press ● (Select).**

➡ **Press ● (OK).**
The latest PRL is downloaded.

• The PRL (preferred roaming list) is the area information of overseas carriers offering international roaming service in partnership with KDDI (au).

Calling Japan from Overseas

When the standby screen is displayed, use $\boxed{0}$
to $\boxed{9}$ **to enter a phone number.**

➡ **Press** ⬤ **(Call).**

➡ **Use** ⬍ **to select** *Voice Call* **and then press**
   ⬤ **(OK).**

➡ **Use** ⬍ **to select** *Call to Japan* **and then press**
   ⬤ **(OK).**

➡ **Press** ⬤ **(Call).**

• When you make an international call from Japan to a
  Global Passport CDMA/GSM-compatible cell phone,
  you can do it in the same way as making domestic
  calls within Japan.

Character Input

Character Entry Modes

When a character entry screen is displayed, you can select a character entry mode if you press 凹 (ChrTyp).

■ Menu Items

漢 : Kanji conversion mode
力 : Double-byte katakana mode
ｶﾅ : Single-byte katakana mode
A : Double-byte alphanumeric mode
aA : Single-byte alphanumeric mode
1 : Double-byte number mode
12 : Single-byte number mode

- Each time you press 凹 (ChrTyp), the character entry mode changes in following order: Alphanumeric → Number → Kanji conversion → Katakana → Alphanumeric...
- The character entry mode that you can select is different depending on the current character entry screen.

Entering Alphanumeric Characters

You can use the keys 1 to 0 to enter characters.
More than one character is assigned to each key.
The following table shows the key assignment for entering characters.

Key	Number of Times to Press the Key											
	1	2	3	4	5	6	7	8	9	10	11	12
1	.	@	-	_	/	:	~	?	,	'	!	1
2	a	b	c	A	B	C	2					
3	d	e	f	D	E	F	3					
4	g	h	i	G	H	I	4					
5	j	k	l	J	K	L	5					
6	m	n	o	M	N	O	6					
7	p	q	r	s	P	Q	R	S	7			
8	t	u	v	T	U	V	8					
9	w	x	y	z	W	X	Y	Z	9			
0	Space	0	Inputs symbols									
✖	Inputs symbols (switches an unconfirmed character between uppercase and lowercase).											
#	Adds a line break (displays an unconfirmed character in the opposite order).											

When you change your e-mail address, you cannot use the characters in ▨ for the account name (part of the address to the left of @).

■ Entering Two or More Characters Assigned to the Same Key

After you enter the first character, press ⟳ and then enter the next character.

■ Deleting Characters

To delete one character at a time, move the cursor to the character you want to delete and then press 🗑. To delete all characters to the right of the cursor, hold down 🗑 for at least one second. If there are no characters to the right of the cursor, holding down 🗑 for at least one second will delete all the characters.

■ Starting a New Line

Press #.

• Certain functions such as C-mail do not support entering new lines.

Entering E-mail Addresses

■ E-mail Address Compatible Characters

• Before you enter an e-mail address, switch to the Single-byte alphanumeric mode.
• When changing your e-mail address, you can enter up to 64 single-byte alphanumeric and symbol characters for the account name (part to the left of @). Note the following:
  - Uppercase characters cannot be used.
  - Period (.) or zero (0) cannot be used as the first character.

■ How to Enter E-mail Addresses

Example: Entering "taro.23@kddi.co.jp"

Enter "taro.23".

- t : Press 8 once.
- a: Press 2 once.
- r : Press 7 three times.
- o: Press 6 three times.
- . : Press 1 once.
- 2: Press 2 once and then #.
- 3: Press 3 once and then #.

➡ Enter "@".

@: Press 1 twice.

➡ Enter "kddi" and then press ● (OK).

- k: Press 5 twice.
- d: Press 3 once and then ⟳.
- d: Press 3 once.
- i : Press 4 three times.

Character Input

➡ **Press A (SubMenu).**

➡ **Use ○ to select *Phrase* and then press ● (OK).**

➡ **Use ○ to select *Internet* and then press ● (Select).**

➡ **Use ○ to select *.co.jp* and then press ● (Select).**
  ".co.jp" is entered.

Entering Pictograms/Decoration Pictures/Symbols/Face marks

Example: Entering pictograms

When a character entry screen is displayed, press E .

➡ **Use ⊕ to select the pictogram you want to enter and then press ● (OK).**
  • You can enter pictograms consecutively if you press A (Repeat) instead of ● (OK).

  • Each time you press E in the character entry screen, the character entry mode changes in following order: Pictograms → Decoration-Emojis → Decoration pictures → Symbols → Face marks...
  • You can switch categories of pictograms, decoration-emojis or face marks by pressing ✕ / # on each selection screen.

Phone Book

Saving a Phone Book Entry

When the standby screen is displayed, hold down
回 for at least one second.

➡ **Use ○ to select 📇 *[Name]* and then press**
⦿ (Select).

➡ **Enter a name and then press ⦿ (OK).**
The 📇 *[Reading]* for the name is entered automatically.

➡ **Use ○ to select 🎵 *[Phone No.1]* and then**
press ⦿ (Select).

➡ **Enter a phone number and then press ⦿ (OK).**
 • If the phone number is for a fixed-line phone, enter the
   phone number starting with the area code.

➡ **Use ○ to select a phone number type and**
then press ⦿ (Select).
 • Follow the next step to enter an e-mail address. If
   you do not want to enter an e-mail address, press
   🅰 (Reg).

➡ **Use ○ to select 📧 *[E-mail Address1]* and then**
press ⦿ (Select).

➡ **Enter an e-mail address and then press**
⦿ (OK).

➡ **Use ○ to select an e-mail address type and**
then press ⦿ (Select).

➡ **Press 🅰 (Reg).**

 • The phone book can store up to 1,000 entries.
 • The cell phone automatically saves an entry to the
   lowest available memory number from 000 to 999.
 • You can save five phone numbers and five e-mail
   addresses for each phone book entry.
 • You can also assign a group No., and enter birthday,
   address, and other information.

Dialing from the Phone Book

When the standby screen is displayed, press 回.

➡ **Use ✛ to select the entry containing the**
phone number you want to dial and then press
⦿ (Detail).

➡ **Use ○ to select the phone number and then**
press ⦿ (Select).

➡ **Use ○ to select *Voice Call* and then press**
⦿ (OK).

Editing Phone Book Entries

When the standby screen is displayed, press 回.

➡ **Select an entry and press ⦿ (Detail).**

➡ **Press 回 (Edit).**

➡ **Edit the contents and then press 🅰 (Reg).**

➡ **Use ○ to select *Overwrite* and then press**
⦿ (OK).

Saving a Phone Number from the Incoming or Outgoing History

Example: Saving a phone number from the incoming history to the phone book

When the standby screen is displayed, press ⦿ and use ⦿ to select the phone number you want to save.

➡ **Press ⒜ (SubMenu).**

➡ **Use ⦿ to select *Reg to Adrs Book* and then press ⦿ (OK).**

➡ **Use ⦿ to select *Register New* and then press ⦿ (Select).**

➡ **Use ⦿ to select a phone number type and then press ⦿ (Select).**
 • For details on saving a phone book entry, see page 27.

Phone Book

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Mail

Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between au cell phones that support C-mail. A C-mail message can contain up to 50 double-byte (or 100 single-byte) characters.

• The C-mail send charge applies when sending C-mail.

■ C-mail Safety Block

C-mail safety block is a function that allows you to reject C-mails that include URLs (http://△△△, https://△△△) or phone numbers in the C-mail message text.
C-mail safety block is valid by default. Cancel the setting if you want to receive C-mails that include URLs and phone numbers in the message text.

Creating and Sending C-mail Messages

When the standby screen is displayed, hold down ⊠ for at least one second.

➡ **Use ⓒ to select *Create New* and then press ⦿ (Select).**

➡ **Enter text and then press ⦿ (OK).**

➡ **Use ⓒ to select ⧄ *[Address]* and then press ⦿ (Edit).**

➡ **Use ⓒ to select *Quote Adrs Book* and then press ⦿ (OK).**

➡ **Use ⧉ to select a phone book entry and then press ⦿ (Detail).**

➡ **Use ⓒ to select a phone number and then press ⦿ (Select).**

➡ **Press ⊞ (Send).**

Reading Received C-mail Messages

When you receive a C-mail message, *C-mail* appears on the standby screen.

➡ **Use ⓒ to select *C-mail* and then press ⦿ (Select).**

➡ **Press ⦿ (Select).**
  • ⧅: Indicates a read message.
  • ⧅: Indicates an unread message.

➡ **Use ⓒ to select the new message and then press ⦿ (View).**

■ Reading a C-mail Message from the C-mail Menu

When the standby screen is displayed, hold down ⊠ for at least one second to display the C-mail menu, use ⓒ to select *Inbox* and then press ⦿ (Select).
For subsequent operations, see "Reading Received C-mail Messages" above.

Using PC-mail

You can create an Email account provided by au one mail or general service provider, and use Email.

■ Registering another PC-mail account

If you enter your account settings in the Email setup wizard, you can view your emails up to 11 accounts by Timescape.

■ Sending PC-mail Messages

➡ **From the Home screen, tap the applications bar, then tap [Email].**

➡ **Press menu, then tap [Compose].**

➡ **Enter the email address of the recipient.**

➡ **Enter a subject.**

➡ **Enter a message text.**

➡ **To attach a file, press menu, then tap [Add attachment] and select a file.**

➡ **Tap [Send].**

■ Receiving PC-mail Messages

➡ **From the Home screen, tap the applications bar, then tap [Email].**

➡ **To update the inbox with new messages, press menu, then tap [Refresh].**

➡ **Tap the email.**

Using Gmail

If you have a Google account, you can send/receive emails by using Gmail on your IS11S.
• Gmail messages are not displayed in Timescape.

➡ **From the Home screen, tap the applications bar, then tap [Gmail].**

➡ **On the inbox, press menu and tap [Refresh].**

Mail

Camera

Your cell phone has a CMOS camera with 16.2 effective megapixels for shooting photos and movies. You can use the self-timer and autofocus.
Shot images can be used for the standby screen, and attached to e-mail messages.

Photo Taking Tips

When taking photos, frame the subject within the display and hold the cell phone steady to avoid shaking.
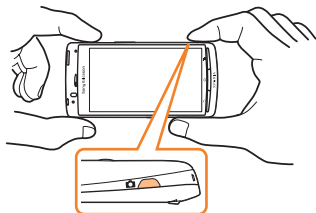
About Photo Modes

The following modes are available for taking photos.
W.paper (F.Wide) is set for W.paper mode and 16M is set for DSC mode at the time of purchase.

Mode	Photo Size	Storage Location
W.paper mode	W.paper (Normal)	The *Photo Folder* in the Data Folder of the cell phone
	W.paper (F.Wide)	
DSC mode	0.3M	The *DSC Folder* in the Data Folder of a microSD™ memory card (sold separately)*
	2M (Wide)	
	3M	
	8M	
	12M (Wide)	
	16M	

* When a microSD™ memory card (sold separately) is not inserted, the files are saved to the Data Folder of the cell phone.

Camera

Taking a Photo

**When the standby screen is displayed, hold down
⬇📷 for at least one second.**
The monitor screen appears.

➡ **Point the AF frame at the subject and then tap
📷 or press ⬇📷.**
The shutter clicks, photos are saved in the Data Folder
of the cell phone or a microSD memory card.

Photo Viewer
• Photo Viewer allows you to playback recorded pictures
a short time later or to view an image list.
• Tap 🖼 or press ▫◯ to start Photo Viewer.

Viewing Photos (Gallary)

When the standby screen is displayed, press ●.

➡ **Use ✢ to select *Data Folder* and then press
● (Select).**
➡ **Use ♦ to select *Photo Folder* and then press
● (Select).**
➡ **Use ♦ to select a folder and then press
● (Select).**
➡ **Use ✢ to select the photo you want to view
and then press ● (Select).**

Web Browser

Viewing Sites with Web Browser

The web browser offers advanced features that let you view web pages like on a PC.

You can open up to 8 browser windows. You can easily switch from one website to another by opening several windows.

Using Bookmarks/History

You can check history and store as many bookmarks on the IS11S as you want.

TV (1Seg)

"1Seg", a mobile terrestrial digital television service in Japan, is available on the IS11S.

■ Using the TV Antenna

When watching TV (1Seg), do not cover the TV antenna part with your hands to ensure good reception.
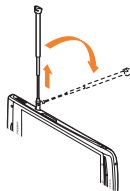
• If you are watching TV indoors, you may be able to improve the reception by moving closer to a window.

• The continuous viewing times of TV (1Seg) are as follows. The figures vary according to the usage of data broadcasts.

| Continuous viewing time | Using earphones | DBEX ON: Approx. 4 hrs. DBEX OFF: Approx. 4 hrs. |
| | Using the speaker | DBEX ON: Approx. 4 hrs. DBEX OFF: Approx. 4 hrs. |

• For information about the "1Seg" service, refer to the following homepage.
The Association for Promotion of Digital Broadcasting.

| From a PC | http://www.dpa.or.jp/ |
| From a cell phone | http://www.dpa.or.jp/1seg/k/ |

Initial Setup of the TV

To watch TV (1Seg) using the au Media Tuner, you need to configure initial settings.

When the standby screen is displayed, hold down $\boxed{\triangleright}$ **for at least one second.**

Disclaimer notes are displayed.

➡ **Use** ⊙ **to check the disclaimer notes, use** ⊙ **to select** *OK***, and then press** ⊙ **(選択 [Select]).**

The initial setting screen for using the au Media Tuner is displayed.

• Follow the on-screen instructions to configure each setting. Then, the screen for setting TV (1Seg) channels appears.

➡ **Use** ⊙ **to select** オート設定（放送波） **(Auto (Broadcasting wave)) and then press** ⊙ **(選択 [Select]).**

Automatic channel scanning begins. When receivable channels are found, the channel setup is completed.

• Select マニュアル設定 (Manual) to set the channel manually.

Watching TV (1Seg)

When the standby screen is displayed, hold down $\boxed{\triangleright}$ **for at least one second.**

■ To Change Channels

Use ⊙ to change channels.
You can select TV (1Seg).

```
┌──────── TV (1Seg) ────────┐
│   Change channels one by one.   │
│  ┌─────┐      ┌─────┐    ┌─────┐ │
│  │ 1ch │ ◄──► │ 2ch │ ···│12ch │ │
│  └─────┘      └─────┘    └─────┘ │
└──────────────────────────┘
```
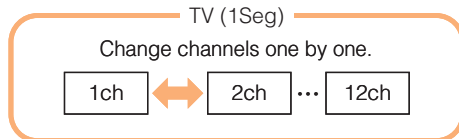
• Before using this feature, you must configure au Media Tuner initial settings (see the procedure on the left).
• Channels cannot be changed with ⊙ when the data operation screen is displayed.

Basic Operations

Launch TV (1Seg) to start receiving data broadcasts.
The data operation screen appears when a data broadcast is received. Press 回 (Vol/Ch) on the data operation screen to switch to the TV operation screen.
On the TV operation screen, pressing ⌒ switches the display.

Data operation screen   TV operation screen

回 (Vol/Ch)

回 (戻る[Return])
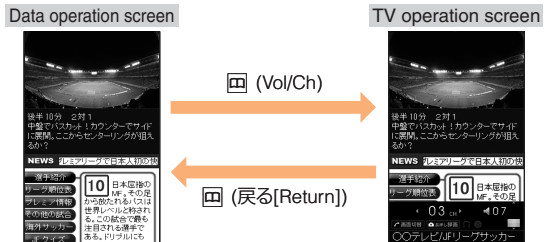
- On the TV operation screen, use (‡) to adjust the volume.

Exiting the TV

Press ⌒PWR , use (‡) to select はい (YES) and then press ⊙ (OK).

Applications

Using Android Market

By using Android Market, you can access to useful applications or fun games directly which you can download and install on IS11S. And you can send feedback and comments about an application, or report objectionable application or incompatible application with IS11S as an inappropriate content.

• To use Android Market, you need to set Google account.

Managing Applications

You can display installed applications on the screen or adjust settings. Many applications contain wizards for supporting the installation.

Troubleshooting

Symptom	Possible Cause	Remedy	Page
Cannot turn on power.	● Is the battery pack charged?	Charge the battery pack.	8
	● Did you hold down 🔲 for at least one second?	Hold down 🔲 for at least one second.	12
Cannot make calls.	● Is power turned on?	Hold down 🔲 for at least one second.	12
	● Is **Out** (out of range indicator) displayed?	Move to a location where **Out** (out of range indicator) is no longer displayed, and try again. Also check the *Area Setting*.	12,22
	● Is your hand or a metal object covering the area around the built-in antenna?	Make sure your hand or any other metal object is not covering the area around the built-in antenna.	7
	● Did you enter the phone number starting with the area code?	When making a call to a phone other than a cell phone, you need to enter the area code even if you are inside the same area.	17
Cannot receive calls.	● Is **Out** (out of range indicator) displayed?	Move to a location where **Out** (out of range indicator) is no longer displayed. Also check the *Area Setting*.	12,22
	● Is power turned on?	Hold down 🔲 for at least one second.	12
No response when a key is pressed.	● Is power turned on?	Hold down 🔲 for at least one second.	12
Touch panel operation is disabled.	● Is the display turned off?	When the display is turned off, touch panel operation is deactivated. Press any key to activate touch panel operation.	10
A warning tone sounds and power turns off.	● Is there enough power left in the battery pack?	Charge the battery pack.	8

Symptom	Possible Cause	Remedy	Page
Calls are answered automatically.	● Is Answer memo turned on?	Hold down 🔲 for at least one second to turn off Answer memo.	20
Cannot hear the other party.	● Is the earpiece volume too low?	Press ⏱ during a call to increase the earpiece volume.	19
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	● Is 𝐎𝐮𝐭 (out of range indicator) displayed? Or are you in a location where the signal is too weak?	Move to a location where 𝐎𝐮𝐭 (out of range indicator) is no longer displayed. Also check the *Area Setting*.	12,22
	● Is the wireless line busy or is the phone you are calling on another line?	End the call and try again later.	17
The incoming indicator flashes but the ring tone does not play.	● Is manner mode turned on?	Hold down 🔲 for at least one second to turn off manner mode.	19
	● Is 𝕏 (ring tone off indicator) displayed?	Increase the volume of the incoming call ring tone.	20
Cannot charge the battery pack.	● Is the battery pack installed properly?	Install the battery pack properly.	8
	● Are the plug and connector of the AC adapter inserted properly?	Insert the plug and connector firmly.	
When the camera is activated, no subject is displayed.	● Is a finger or other object covering the lens (camera)?	Check the position of the lens (camera) and remove the obstacle.	7

• For more detailed information, visit the following au troubleshooting sites:
  - From a PC: http://www.kddi.com/customer/service/au/trouble/kosho/index.html

Index

V

Viewing

Radio Wave Exposure and Specific Absorption Rate (SAR) Information

★Mobile Phone GSM 850/900/1800/1900

■ **United States & Canada**

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The CDMA SOI11 mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves. For more information on SAR, please refer to the safe and efficient use chapter in the User Guide.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.74 W/kg*, and when worn on the body is 0.81 W/kg* for speech and 0.92 W/kg* for data calls. Body worn measurements are made while the phone is in use and worn on the body with a Sony Ericsson accessory supplied with or designated for use with this phone. It is therefore recommended that only Ericsson and Sony Ericsson original accessories be used in conjunction with Sony Ericsson phones.

**Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea after searching on FCC ID PY7A5880013. Additional information on SAR can be found on the Cellular

Telecommunications & Internet Association (CTIA) website at http://www.ctia.org.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.

** This paragraph is only applicable to authorities and customers in the United States.

■ Europe

This mobile phone model SOI11 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

For more information on SAR, please refer to the safety chapter in the User's Guide.

SAR data information for residents in countries that have adopted the SAR limit recommended by the International Commission of Non-Ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

The highest SAR value for this model phone tested by Sony Ericsson for use at the ear is 0.92 W/kg (10g).

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of

difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body. Use of the phone other than as tested may impact SAR and result in non-compliance with such RF exposure limits. For devices which include "WiFi hotspot" functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation distance of 10mm. Use of third-party accessories may result in different SAR levels than those reported.

For more information about SAR and radio frequency exposure go to:
www.sonyericsson.com/health.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

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Recommendations for care and safe use of our products
- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.
- Do not expose to liquid or moisture or excess humidity.
- For optimum performance, the product should not be operated in temperatures below +5°C (+41°F) or above +35°C (+95°F). Do not expose the battery to temperatures above +35°C (+95°F).
- Do not expose to flames or lit tobacco products.

- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product.

- Consult with authorized medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic devices or disable the radio transmitting functionality of the device where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place your product or install wireless equipment in the area above an air bag in a car.
- **Caution**: Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.

Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C (+41°F) and +35°C (+95°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Use of an

unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 22cm (8.7 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufactures forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". KDDI/Sony Ericsson does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note

that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile phones for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or phone features are used.

Flight mode

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, KDDI/Sony Ericsson does not warrant or represent that the device will be impervious to introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

Accessories

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Disposal of old electrical and electronic equipment

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson call centre. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.

Disposing of the battery

Check local regulations or call a Sony Ericsson call centre for information. Never use municipal waste.

Memory Card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.

- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered. KDDI/Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and

(2)This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

(1)this device may not cause interference, and
(2)this device must accept any interference, including interference that may cause undesired operation of the device.

Declaration of Conformity for CDMA SOI11

We,
Sony Ericsson Mobile Communications AB of
Nya Vattentornet
SE-221 88 Lund, Sweden
declare under our sole responsibility that our product

Sony Ericsson type AAH-5880013-BV

and in combination with our accessories, to which this
declaration relates is in conformity with the appropriate
standards EN 301 511:V9.0.2, EN 301 489-7:V1.3.1, EN
300 440-2:V1.4.1, EN 301 489-3:V1.4.1, EN 300 328:
V1.7.1, EN 301 489-17:V2.1.1, EN 302 291-2:V1.1.1 and EN
60950-1:2006 +A11:2009, following the provisions of Radio
Equipment and Telecommunication Terminal Equipment
Directive 1999/5/EC

Lund, March 2011

$C\epsilon0682$ ⓘ

Signature

Dan Redin
Corporate Vice President and Head of Development

われわれはR&TTE指令の要求事項を満たしています（1999/5/EC）
We fulfill the requirements of the R&TTE Directive (1999/5/
EC)

End User Licence Agreement

Software delivered with this device and its media is owned by Sony Ericsson Mobile Communications AB, and/or its affiliated companies and its suppliers and licensors.
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This licence exists throughout the useful life of this Device. It can be terminated by transferring your rights to the Device to a third party in writing. Failure to comply with any of these terms and conditions will terminate the licence immediately.
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