CONTENTS

MY VERIZON

Manage your account online or from your phone with My Verizon Mobile.

BASICS

How to use your new phone—from charging the battery and placing calls to checking voice mail.

APPS AND FEATURES

Everything you need to have fun—with music, video, web browsing, email and picture messaging, plus tools for navigation and family protection.

WELCOME

THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the power of America's largest and most reliable wireless network. This guide will introduce you to the features of your new phone.

For assistance, please go to verizonwireless. com. You can also contact Customer Service at 1-800-922-0204 or speak with a Customer Service Representative at your local Verizon Wireless Store. To download a comprehensive User Guide, go to support. vzw.com/phones, or order a printed copy by calling 1-866-SONYERICSSON (1-866-766-9374).

NOTE: Screen image and icons are simulated. Actual display may vary. Instructions in this guide may change depending on the software version on your device.

IMPORTANT CUSTOMER INFORMATION

Please be advised that many services and applications offered through this unique device are provided by various device. operating system, software and application developers (e.g., Google™, Motorola, Microsoft®, Palm®, Research In Motion® Limited). If you use, link to or download such a service, or an application such as a non-Verizon Wireless location-based GPStype service, chat room, marketplace or social network from this device, you should carefully review the terms of such service or application. If you use any of these non-Verizon Wireless services or applications, personal information you submit may be read, collected, or used by the service or application provider and/or other users of those forums

Verizon Wireless is not responsible for your use of those applications or information you choose to submit or share with others. Specific terms and conditions, terms of use, and privacy polices apply to those

applications and services. Please review carefully any and all terms and conditions applicable to those applications and services including those related to any location-based services for any particular privacy policies, risks or waivers. Your Verizon Wireless customer agreement terms and conditions and certain other specially identified terms govern your use of any Verizon Wireless products and services.

MY VERIZON

Save time. Save money. Register now at verizonwireless.com/myverizon.

- Manage your account. Quickly check your voice, text and data usage or make adjustments to your Plan at any time.
 - Get personalized support. My Support answers your questions quickly.
- Pay bills your way. Go green and set up Paperless Billing, make a one-time payment, or use Auto Pay and never worry about missing a payment.
- Much more. Transfer your contacts in no time with Backup AssistantSM, move your media, pick your Friends & Family*, or set some boundaries for your kids.

MY VERIZON

- 1. DIRECTIONAL BUTTONS
- BUTTONS

 2. GAME MENU
- 3. TOUCH PAD
- 4. ▲ BUTTON
- 5. ■BUTTON
- 6. ●BUTTON
- 7. **x** BUTTON
- 8. SELECTKEY

- 9. START KEY
- 10. MAIN
 MICROPHONE
 OPENING
- 11. LIGHT SENSOR/ PROXIMITY SENSOR
- 12. EAR SPEAKER
- 13. VGA CAMERA





- 14. 3.5 MM HEADSET CONNECTOR
- 15. TOUCH SCREEN
- 16. CONNECTOR FOR CHARGER/USB CABLE
- 17. BACK KEY
- 18. HOMEKEY
- 19. MENUKEY
- 20. SEARCHKEY 21. POWERKEY/
- SCREEN LOCK/ NOTIFICATION LED
- 22. SECOND MICROPHONE OPENING
- 23. CAMERA LED FLASH
- 24. LEFT TRIGGER
- 25. CAMERALENS
- 26. VOLUMEKEY
- 27. RIGHT TRIGGER
 28. STRAP HOLDER
- 28. STRAPHOLDER
- 29. SPEAKERS

BASICS

FIRST STEPS

INSTALLING (OR REMOVING) YOUR BATTERY

When you remove the back cover, memory card will become inaccessible until you put the back cover back on, at when the memory card will become accessible again. Please make sure to put the back cover back on tight and fully after its removals so that you can access the memory card again once the back cover is put back on.

- Insert the tip of your finger or a thin object firmly into the opening on the bottom side of the phone, between the phone and the battery cover. Do not use sharp objects that may damage parts of the phone. Then lift up the cover slowly.
- **2.** Insert the battery with the connectors facing each other.
- 3. Place the cover over the back of the phone so that the camera lens hole in the cover is aligned with the camera lens.
- **4.** Press down gently on all edges of the battery cover to make sure it gets attached on both sides.

CHARGING YOUR BATTERY

The phone battery is partly charged when you buy the phone. When you connect the phone to a power source, it may take a few minutes before the battery icon appears on the screen. You can still use your phone while it is charging.

NOTE: The battery will start to discharge a little after it is fully charged and then charges again after a certain time. This is to extend battery life and may result in the charge status showing a level below 100 percent.

POWERING YOUR PHONE ON/OFF

It's important to fully charge the battery before turning on your phone.

- 1. Press and hold down the key on the top of the phone.
- 2. If your screen goes dark, press briefly to activate the screen.
- **3.** To unlock the screen, drag the screen lock icon across the screen.
- **4.** Enter your SIM card PIN, when requested, and select OK.

NOTE: Your SIM card PIN is initially supplied by your network operator, but you can change it later from the Settings menu. To correct a mistake made while entering your SIM card PIN, press (X)

BASICS

BASICS

SETTING UP YOUR DEVICE

When you turn on your wireless device for the first time, you have the option to quickly set up various accounts, such as Google™, Microsoft® Exchange ActiveSync®, other email accounts, and sign in to social networking sites. Simply follow the onscreen instructions to complete the initial setup of your wireless device.

For more information on how to set up your email, visit smartphones.verizonwireless. com/. Click on the Smartphone Support tab and select your phone.

Setting up your Google Account

- 2. Tap Settings > Accounts & sync > Add account > Google™.
- Follow the registration wizard to create a Google™ account, or sign in if you already have an account.

Setting up an Email account

- 1. From your Home screen, tap ##.
- 2. Find and tap Email

- **3.** Enter your email address and password, then tap **Next**.
- 4. If the settings for the email account cannot be downloaded automatically, you can complete the setup manually.

Note: If you need to enter the settings manually, contact your email service provider for the correct email account settings. For example, you need to know if the server type is POP3 or IMAP.

Backup AssistantSM

Backup Assistant is a free service from Verizon Wireless which saves your phone's address book to a secure server. If your phone is lost or damaged, or if you upgrade to a new phone, Backup Assistant will restore your contacts.

Note: Subject to specific terms of use. Results may vary based on backup schedule and other factors. See verizonwireless.com/backupassistant for more details.

PLACING CALLS (FROM INSIDE THE U.S.)

- 1. From your Home screen tap <a>[.
- 2. Enter the number of the recipient. To delete a number tap X.
- 3. Tap **to dial the number**.

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BASICS

PLACING CALLS (FROM OUTSIDE THE U.S.)

- 1. From your Home screen tap <a>C.
- 2. Touch and hold down 0 until a "+" sign appears.
- Enter the country code, area code (without the first 0) and phone number, then tap

RECEIVING CALLS

 Drag the green phone to the right to answer the call.

INCLUDED CALLING FEATURES

With our calling plans, you get the value and convenience of these features at no extra monthly charge:

- Basic voice mail
- Caller ID
- Caller ID-blocking
- 3-way calling
- Call forwarding

Please note that some of these features may incur usage charges and/or depend on digital service, so they may not be available in all areas. Go to verizonwireless. com/welcome for step-by-step instructions.

VOICE MAIL

SETTING UP VOICE MAIL

- Press*86 (*VM) and Send. If you hear a greeting, press # to interrupt it.
- 2. Follow the setup tutorial.
- **3.** Select a password.
- 4. Record a voice signature and greeting.

ACCESSING YOUR VOICE MAIL FROM YOUR PHONE

- Press*86 (*VM) and Send. When you hear the greeting, press# to interrupt it.
- **2.** Follow the prompts to enter your password and retrieve your messages.

ACCESSING YOUR VOICE MAIL FROM ANY PHONE

- 1. Dial your wireless number. When you hear the greeting, press # to interrupt it.
- **2.** Follow the prompts to enter your password and retrieve your messages.

RESETTING YOUR VOICE MAIL PASSWORD

To learn how to reset your password or discover other features, visit verizonwireless.com/myverizon.

NOTE: Voice mail may not be available in some areas. Voice mailboxes not set up within 45 days will be cancelled. Your Verizon Wireless voice mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using voice mail from your wireless device. Mobile to Mobile minutes do not apply to voice mail retrievals; you will be charged to maintain your connection to voice mail. Verizon Wireless is not liable for missed messages or deletions of messages from your voice mailbox, even if you have saved them.

VISUAL VOICE MAIL

Visual Voice Mail displays a list of messages and allows you to choose which message to listen to or erase, without having to dial into your mailbox.

Setting up Visual Voice Mail

- If you are a new Verizon Wireless subscriber, first dial *86 to set up your voice mail service.
- 2. From the main screen, press OK for Menu and press the Navigation key left to highlight Messaging.

Press 6 to select Visual Voice Mail and follow the prompts to download it for future use.

Please note that it may take five minutes for Visual Voice Mail to set up, and that storing a voice mail password is required. Anyone in possession of this device can access the voice mail. To limit unauthorized access to the voice mail, consider locking the device when not in use. To cancel your Visual Voice Mail service, go to verizonwireless.com/myverizon or contact Customer Service. Visual Voice Mail is only available in the National Enhanced Services Coverage Area and only on select devices. Specific terms, conditions and monthly charges apply. Basic voice mail and V CAST Coverage Area are required and V Block must be removed to use Visual Voice Mail. Unless you subscribe to V CAST VPak, V CAST Mobile TV Select Package or Nationwide Premium Plan, downloading the Visual Voice Mail application will require approximately 1 MB of data. Data sent or received will be aggregated each month, rounded up to the next megabyte. Megabyte charges will not be incurred for using the Visual Voice Mail application after download to the device.

LOCKING/UNLOCKING YOUR PHONE

The screen lock prevents unwanted actions on the touch screen when you are not using your phone. When the phone is left idle for a set period of time, the screen locks automatically.

To unlock the screen

- 1. Press (the power key) to activate the screen.
- 2. Drag along the screen lock path to the other side.

To lock the screen

1. When the screen is active, briefly press (the power key).

USING SPEAKERPHONE DURING A CALL

1. Tap Speaker . The speaker is turned off automatically when your call ends.

RINGTONES

Your phone comes with a selection of ringtones. Here's how to manage your ringtone preferences:

SELECTING A RINGTONE

- 1. From your Home screen, tap
- 2. Find and tap Settings > Sound > Phone ringtone.
- 3. Select a ringtone.

NOTE: If the phone is set to Silent mode, unmark the Silent mode checkbox before you set the ringtone.

SETTING RINGTONE TO VIBRATE

- 2. Find and tap Settings > Sound.
- 3. Mark the Vibrate checkbox.

BLUETOOTH®

Turn on the Bluetooth™ function in your phone and create wireless connections to other Bluetooth™ compatible devices such as computers, handsfree accessories, and phones. Bluetooth™ connections work better within a 10 meter (33 feet) range, with no solid objects in between. In some cases you have to manually pair your phone with other Bluetooth™ devices. Remember to set your phone to discoverable if you want other Bluetooth™ devices to detect it

NOTE: Interoperability and compatibility among Bluetooth* devices can vary.

ASICS

TO TURN ON THE BLUETOOTH™ FUNCTION AND MAKE YOUR PHONE VISIBLE

- 1. From your Home screen, tap ##.
- 2. Find and tap Settings > Wireless & networks.
- **3.** Mark the **Bluetooth** checkbox.
- appears in the status bar.
- **4.** Tap **Bluetooth settings**.
- 5. Mark the Discoverable checkbox. The phone will now be visible to other devices for 120 seconds.

TO PAIR YOUR PHONE WITH ANOTHER BLUETOOTH™ DEVICE

- 1. From your Home screen, tap
- Find and tap Settings > Wireless & networks > Bluetooth settings.
- Tap Scan for devices. The Bluetooth™ devices found will be listed under Bluetooth devices
- **4.** Tap the Bluetooth[™] device that you want to pair with your phone.
- 5. Enter a passcode, if required.

6. The phone and the Bluetooth™ device are now paired. With some devices you also need to connect before you can start using them. The status of the pairing and connection is shown below the name of the Bluetooth™ device in the Bluetooth devices list.

NOTE: Make sure that the device you want to pair your phone with has the Bluetooth™ function activated and Bluetooth™ visibility turned on.

TO CONNECT YOUR PHONE TO ANOTHER BLUETOOTH™ DEVICE

NOTE: Some Bluetooth™ devices, for example, most Bluetooth™ headsets, require you to first pair and then connect with other Bluetooth™ devices before a successful connection can be established.

- Find and tap Settings > Wireless & networks > Bluetooth settings.
- 3. In the Bluetooth devices list, touch and hold the Bluetooth™ device that you want to connect to your phone.
- 4. Tap Connect.

Make your phone do more with music, ringtones, wallpapers, apps and games.
Check the latest scores, keep up with
Twitter™ and Facebook, even plan a vacation, we've got apps that help you do it all. Go to verizonwireless.com.

Certain restrictions apply. Please ensure that your phone is app- and feature-capable.

USING ANDROID MARKET

Open Android Market™ and enter a world of applications and games. You can browse these applications and games through "top downloads" and other categories. You can also rate an application or game and send feedback on it.

TO DOWNLOAD A FREE APPLICATION

- 1. From your Home screen, tap ###.
- 2. Find and tap Market.
- In Android Market[™], find an item you wish to download by browsing categories, or by using the search function.

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- 4. Tap the item to view its details.
- **5.** Tap Install.
- 6. If the application you want to download requires access to your data or control of any functions on your phone, an additional screen appears telling you what the application can access. Read this screen carefully because the functionality of your phone may be seriously affected if you proceed. Tap OK if you agree, or Cancel if you wish to cancel the download.

TO DOWNLOAD A PAID APPLICATION

- 1. From your Home screen, tap
- 2. Find and tap Market.
- 3. In Android Market™, find an item you wish to download by browsing categories, or by using the search function.
- 4. Tap the item to view its details.
- **5.** Tap **Buy**.
- **6.** Enter your username and password to log in to Google Checkout. You can use your Google email account, or create a new Google Checkout account.

7. Once you are logged in, follow the instructions in your phone to complete your purchase.

TEXT, PICTURE AND VIDEO MESSAGING

Talk with your fingers. Make a bold statement with pictures, videos and animated messages. Go to verizonwireless. com/messaging.

TEXT MESSAGING (FROM INSIDE THE U.S.)

Sending a new text message to a phone

- 1. From your Home screen, tap then tap Messaging.
- 2. Tap To to enter a contact name, or enter the full number manually.
- **3.** Tap **Write message** to enter your message text.
- 4. To send the message, tap Send.

TEXT MESSAGING (FROM OUTSIDE THE U.S.)

Sending a new text message to a phone

- 1. From your Home screen, tap ∰, then tap Messaging.
- 2. Tap To to add a recipient.
- **3.** Touch and hold down **0** until a "+" sign appears.
- **4.** Enter the country code, area code (without the first 0) and phone number.
- **5.** Tap **Write message** to enter your message text.
- **6.** To send the message, tap **Send**.

Text Messages are charged in accordance with your Messaging Plan. Higher rates may apply for International Text Messaging (when available).

PICTURE MESSAGING

Take pictures that you can send to virtually any wireless number or email address.

Snap a photo and send as a picture message

- 1. From your Home screen, tap
- **2.** Find and tap the Camera icon .

- **3.** If necessary, drag the control to the Camera position.
- **4.** Take the photo by tapping the Shutter icon .
- **5.** Tap the thumbnail of your photo at the top right of the screen.
- 6. Tap Share.
- **7.** In the menu that opens, tap **Messaging**.
- 8. Enter a mobile phone number or email address in the To field. As you type, matching contacts appear. You can touch a suggested contact or continue typing. You can also enter the name of a contact with a mobile number.
- **9.** Tap **Next** or tap the composition text box to start entering your message.
- **10.** Press Menu ≡ and tap **Add subject** to add a message subject.
- 11. Tap Send MMS.

Delete a picture message

- From your Home screen, tap , then tap Messaging.
- 2. Tap the desired conversation.

3. Touch and hold the message you want to delete, then tap **Delete message > Delete**.

VIDEO MESSAGING

Record and send videos to virtually any wireless number or email address.

Record and send a video message

- 1. From your Home screen, tap ##.
- 2. Find and tap the Camera icon
- **3.** If necessary, drag the control to the Video position.
- 4. Tap
 to start recording.
- **5.** Tap to stop recording.
- **6.** Tap the thumbnail of your video at the top right of the screen.
- 7. Tap Share.
- 8. In the menu that opens, tap Messaging.
- 9. Enter a mobile phone number or email address in the To field. As you type, matching contacts appear. You can touch a suggested contact or continue typing. You can also enter the name of a contact with a mobile number.

- **10.** Tap **Nex**t or tap the composition text box to start entering your message.
- 11. Press Menu and tap Add subject to add a message subject.
- 12. Tap Send MMS.

Delete a video message

- From your Home screen, tap ##, then tap Messaging.
- **2.** Tap the desired conversation.
- Touch and hold the message you want to delete, then tap Delete message > Delete.

Not available everywhere. Picture and Video Messaging charges apply per your Calling Plan. Monthly plans are available. Higher rates apply for International Video Messaging (when available). See product brochure for coverage information and complete terms and conditions. Compatible device required.

SKYPE MOBILE™

Put the planet in your pocket. Make and receive unlimited Skype-to-Skype calls or Instant Message to with contacts on Skype. Text keyword "SKYPE" to 2255 to download to your Skype mobile-capable phone.

DATA

Do more with data by accessing email, the web, games, apps and more "on" or "with" your phone.

EMAIL

Check email on the go with popular internetbased email accounts, including Yahoo!* Mail, AOL* Mail, Gmail*, Windows Live and Verizon.net.

MOBILE WEB

Take the Internet with you wherever you go. You can read the latest news, get the weather and follow your stocks.

To open the web browser

- 1. From your Home screen, tap ##.
- 2. Find and tap Browser 😵 .

BROWSING THE WEB

Search and address bar

Use the search and address bar to browse the web:



- **1.** View the download progress of the current web page
- Enter a search word to search for a web page, or enter a web page address to load a web page
- **3.** Cancel the download of the current web page

To go to a web page

- Tap the search and address text field to activate the keypad.
- 2. Enter a web address.
- **3.** Tap **Go**.

To exit the web browser

While browsing, tap .

NOTE: When you open the browser again, the browser appears exactly as it did before you exited, that is, with the same number of windows, position and zoom levels.

BING™ FOR MOBILE

Get free maps and local business listings right on your phone when you need them. Quickly find nearby services and directions to local restaurants, movie theaters and businesses with Bing.

Megabyte charges apply for downloading and use.
Downloading the Bing application will require approximately
1 MB of data.

MUSIC AND TONES

Play it up with Ringtones and Ringback Tones.

RINGTONES

Pick from our over 90,000 tracks and assign a different song to each person in your address book.

RINGBACK TONES

Entertain your callers with Ringback Tones—songs or sounds they'll hear while waiting for you to answer.

Voice Mail is required for use of Ringback Tones.

V CAST MEDIA MANAGER

Transfer pictures, videos and music between your phone and computer with just a USB cable connection. Includes a media player and media management tools. Compatible phone required. Go to verizonwireless.com/vmm to download your free copy.

System requirements: Windows* XP, Windows Vista* or Windows 7.

V CAST MUSIC WITH RHAPSODY®

Buy and download individual tracks or subscribe to get unlimited access to millions of songs.

System requirements: Windows* XP, Windows Vista* or Windows 7.

GAMES

Your taste is your own. Unique. Hundreds of games, from classics to the hottest new releases. Get them on your phone:

 Browse, buy and download games on your phone via Market Apps.

Data charges apply.

VERIZON SAFEGUARDS

Your family; your call. Verizon safeguards give you peace of mind with Family Locator, Content Filters, Spam Controls, Usage Controls and more. Go to verizonwireless.com/familylocator, verizonwireless.com/spamcontrols, or verizonwireless.com/usagecontrols.

GETTING STARTED WITH LOCATION-BASED SERVICES (LBS)

Verizon Wireless values your privacy.
Because of this, your phone is defaulted to only acquire your location when you dial 911.
To use Location-Based Services, you must first enable location services on your phone:

- 1. From your Home screen, tap
- 2. Tap Settings > Location & security.
- 3. To use information from Wi-Fi and mobile networks to determine your approximate location, tap Use wireless networks.
- To use your phone's global positioning system (GPS) and get a more exact location, tap USE GPS satellites.

Even when your activation switch is set to Location On, your wireless device's location is still protected. For your privacy, you must "opt out" of all LBS applications.

FAMILY LOCATOR

Locate your children by their LBS-enabled phones and get real-time updates right on your PC or phone. As an extra service, Family Locator with Child Zone® will alert you by text message when your child's phone enters or leaves any area you determine, such as a

school or playground. You'll get the added peace of mind of knowing that you're never out of touch with your family.

Subject to Customer Agreement and Family SharePlan* Calling Plan. Monthly subscription, specific Media Center/ Get It Now", GPS-enabled wireless device, and airtime required for use. Only available in the National Enhanced Services Coverage Area. Verizon Wireless does not guarantee the completeness or accuracy of any information displayed or disclosed. Family Locator and Child Zone* are not child management tools and are not a substitute for adult supervision. Compatible device required. See product brochure for coverage information and complete terms and conditions.

VZ NAVIGATOR®

More than just directions, VZ Navigator gets you where you're going and keeps you informed once you get there. Receive traffic alerts, find gas prices and directions to the station, search local businesses, share your location with friends, or speed-dial roadside assistance. Go to verizonwireless.com/navigator.

Download, subscription, and airtime required for use; only in National Enhanced Services Coverage Area; accuracy and completeness of information is not guaranteed; information about location of device will be used to deliver service. You must have VZ Navigator added to your account in order for

APPS /

AND FEATURES

GPS features to work. Download, subscription and airtime required for use; airtime and data usage for download only. Roaming rates may apply. VZ Navigator only available in National Enhanced Services Coverage Area; accuracy and completeness of information is not guaranteed.

TOTAL EQUIPMENT COVERAGE

Sign up for Total Equipment Coverage and if your device breaks, gets lost or stolen, or malfunctions after the manufacturer's warranty expires, you're covered. Total Equipment Coverage combines Verizon Wireless Extended Warranty and Asurion's Wireless Phone Protection. For details, go to verizonwireless.com/ equipmentprotection.

GO GLOBAL

Verizon Wireless keeps you connected around the corner and around the world. For up-to-date information on destinations and rates, go to verizonwireless.com/vzglobal and select from the following programs:

INTERNATIONAL LONG DISTANCE

You can call over 190 destinations from the U.S. with your Verizon phone. Simply add

I-DIAL to your account and for reduced rates, select our International Long Distance Value Plan or for occasional international calls, use our Per-Minute Rates.

INTERNATIONAL TEXT MESSAGING

You can send text messages to customers on participating carriers in over 150 countries around the world. Visit verizonwireless. com/internationalmessaging for more details.

INTERNATIONAL ROAMING

Traveling outside of the U.S.? With any Verizon phone you can stay connected in over 40 destinations including Canada, Mexico, China, Israel, Brazil and Jamaica. Dial *611 from your phone or call 1-800-922-0204 and speak with a Verizon Wireless representative to enable International Roaming. A full list of destinations and rates can be found at verizonwireless.com/ international roam.

GLOBAL TRAVEL PROGRAM

Available in more than 220 voice countries. more than 200 data countries and more than AND FEATURES

115 countries with 3G, this is the perfect short-term solution for the occasional or infrequent global traveler who needs to stay in touch when traveling outside of the U.S. to GSM locations. This program is ideal when your travel duration is less than 21 days. There is no rental fee or security deposit, and all charges will be applied to your current Verizon Wireless bill. For more information on the Global Travel Program, visit verizonwiress.com/globaltravel. To place an order, contact our Global Services Activation Specialists at 1-800-711-8300.