#### Java application screen size

Some Java applications are designed for a specific screen size and may not be able to adapt the application to the screen. For more information, contact the application vendor.

## To set the screen size for a Java™ application

- 1 ► File Manager ► Applications or Games.
- 2 Select an application or a game ▶ More ▶ Screen Size.
- 3 Select an option, for example, User Defined ▶ Width and Height to edit values.

# Connectivity

Internet and email settings, synchronizing, Bluetooth, infrared, USB cable, update service.

# Settinas

Settings may already be entered when you buy your phone. If not, make sure you have a phone subscription that supports data transfer (GPRS).



For more information contact your network operator or visit www.SonyEricsson.com/support.

> Download settings for Internet/WAP browsing, email and MMS (picture messaging) at www.SonyEricsson.com/support.

#### To download settings

- 1 On your computer, browse to www.SonyEricsson.com/support.
- 2 Select a region and a country or Global support area.
- 3 Select the Phone setup tab, and select a phone model.
- 4 Select which setting to download to vour phone.

# Using Internet

Browse the Internet using HTTP (Hyper Text Transfer Protocol).

#### To select an Internet profile

▶ Settings and use ⑥ or ⑥ to scroll to the Connectivity tab ▶ Internet Settings ▶ Internet Profiles and select a profile to use.

### To start browsing

Internet Services and select a service or ▶ Internet Services ▶ More to view options.

## To stop browsing

More ► Exit Browser.

## Options when browsing

More to view options. The menu contains the following options but may depend on the Web page you are visiting:

- If you select an email address when browsing a Web page, you can send a message to that address.
  - ▶ Go to for options:
  - · Sony Ericsson go to the predefined homepage set for the current profile.
  - Bookmarks create, use or edit bookmarks.
  - Enter Address enter the address to a Web page.
  - · History list of previously visited Web pages.

- ▶ Tools for options:
- Add Bookmark add a new bookmark
- Save Picture save a picture.
- Save Page save the current Web page.
- Refresh Page refresh the current Web page.
- · Send Link send a link to the current Web page.
- Make a Call make a call while browsing the Internet. ▶ More ▶ End Call to end the call and continue browsing.
- ▶ View for options:
- Full Screen select normal or full screen.
- · Text Only select full content or text only.
- Zoom zoom in or out on the Web page.
- Zoom to Normal set zoom to default.
- Advanced to enter settings for the browser.
- Exit Browser to disconnect and go to standby.

# Using bookmarks

Use, create and edit bookmarks for the browser.

#### 62 Connectivity

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#### To work with bookmarks

- 1 ▶ Internet Services ▶ More ▶ Go to
  - ▶ Bookmarks and select a bookmark
  - ▶ More.
- 2 Select an option.

# Downloading

Download files, for example, pictures. themes, games and ringtones from Web pages.

### To download from the Sonv Ericsson Web page

- 1 ▶ Internet Services ▶ Sony Ericsson.
- 2 Browse the Web page, select a file to download and follow the instructions that appear.

#### Internet profile for Java™ applications

Some Java applications need to connect to the Internet to receive information, for example, games that downloads new levels from a game server.

## Before you start

If settings are not in your phone ♦ 61 Settinas.

# To select a profile for Java

- ▶ Settings ▶ the Connectivity tab
- ▶ Settings for Java™ and select an Internet profile.

#### Stored information

When browsing, you can save information



It is advisable to clear all sensitive information from previously visited Internet services. This is to avoid misuse. of personal information if your phone is misplaced, lost or stolen.

The following information can be saved:

- Cookies improve Web page access efficiency.
- Passwords improve server access efficiency.

#### To allow cookies

- ▶ Internet Services ▶ More ▶ Advanced
- ▶ the Browsing tab ▶ Allow Cookies ▶ On.

#### To clear cookies

▶ Internet Services ▶ More ▶ Advanced ▶ the Other tab ▶ Clear Cookies ▶ Yes.

### To clear the password list

- ▶ Internet Services ▶ More ▶ Advanced
- ▶ the Other tab ▶ Clear Passwords
- Yes.

#### Internet security



Secure browsing is supported. When using an Internet profile you can turn on security in the phone.

#### Trusted certificates

Certain Internet services, such as banking, require certificates in your phone. Your phone may already contain certificates when you buy it or you can download new certificates.

#### To check certificates in your phone

- ▶ Settings ▶ the Connectivity tab
- ▶ Internet Settings ▶ Security
- ▶ Trusted Cert.

# Synchronizing

Synchronize phone contacts, appointments, tasks and notes via Bluetooth, the infrared port, Internet services or the USB cable included with your phone.

Synchronization software for your computer is found in the Sony Ericsson PC Suite, which is available on the CD that comes with your phone. You can also visit www.SonyEricsson.com/support to download the software or Getting started guides for synchronization.

#### To select sort order for contacts

- ► Contacts ► Options ► Advanced
- Sort Order to select sorting by first or last name.

Synchronization with nearby devices Install the Sony Ericsson PC Suite from the CD that comes with your phone or download it from www.SonyEricsson.com/support. The software includes help information.

Remote synchronization via Internet Synchronize online via an Internet service.

### Before you start

- If settings are not in your phone
   61 Settings.
- Register a synchronization account online.
- Enter remote synchronization settings.

# To enter remote synchronization settings

- 1 ▶ Organizer ▶ Synchronization
  - New Account ► Yes to create a new account.
- Enter a name for the new accountContinue.

### 3 Enter the following:

- Server Address server URL.
- Username account username.
- Password account password.
- Connection select an Internet profile.
- Applications mark applications to synchronize.
- App. Settings select an application and enter a database name, and if required, username and password.
- · Sync. Interval set how often to synchronize.
- Remote Initiation select to always accept, never accept or always ask when starting from a service.
- Remote Security insert a server ID and a server password.
- 4 ► Save to save your new account.

#### To start remote synchronization

▶ Organizer ▶ Synchronization and select an account ▶ Start.

# Bluetooth™ wireless technology

Bluetooth makes it possible to connect wirelessly to other Bluetooth devices. You can:

- connect to several devices at the same time.
- synchronize information with other devices.
- use the remote control functionality.
- use a remote screen.
- exchange items and play multiplaver games.



We recommend a range within 33 feet (10 meters), with no solid objects in between, for Bluetooth communication.

## Before you start

Learn more about Bluetooth and how to use it by visiting www.SonyEricsson.com/support.

- Turn on Bluetooth to communicate with other devices.
- Pair the Bluetooth devices with your phone that you want to communicate with.



Please check if local laws or regulations restrict the use of Bluetooth. If Bluetooth is not allowed, you must ensure that the Bluetooth function is turned off. The maximum allowed Bluetooth radio output power in the phone is automatically adjusted according to possible local restrictions. This means that the range may vary.

#### To turn Bluetooth on

- ▶ Settings ▶ the Connectivity tab
- ▶ Bluetooth ▶ Turn On.

## Adding devices to your phone

Enter a passcode to set up a secure link between your phone and the device. Enter the same passcode on the device when prompted. Devices with no user interface, such as a handsfree, will have a pre-defined passcode. Consult the device user guide for more information.



Make sure that the device you want to add has Bluetooth activated and visible.

### To add a device to your phone

- 1 ▶ Settings ▶ the Connectivity tab
  - ▶ Bluetooth ▶ My Devices ▶ New Device to search for available devices
- Select a device from the list.
- 3 Enter a passcode, if required.

## To organize your list of devices

- 1 ▶ Settings ▶ the Connectivity tab
  - ▶ Bluetooth ▶ My Devices and select a device from the list.
- 2 ► More to view a list of options.

#### Power save

Turn on to reduce power consumption by optimizing your phone for use with a single Bluetooth device. Turn off to connect with several Bluetooth devices at the same time.

#### To save power

- ▶ Settings ▶ the Connectivity tab
- ▶ Bluetooth ▶ Powersave ▶ On.

#### Phone name

Enter a name for your phone to be shown to other devices when found.

### To enter a phone name

- Settings ► the Connectivity tab
- ▶ Bluetooth ▶ Phone Name.

## Visibility

Choose to make your phone visible to other Bluetooth devices or not. If set to hide, other devices will not be able to discover your phone via Bluetooth.

#### To show or hide your phone

- ▶ Settings ▶ the Connectivity tab
- ▶ Bluetooth ▶ Visibility ▶ Show Phone or Hide Phone.

## **Exchanging items**

Send or receive items using Bluetooth as the transfer method. Choose a device from the list of found devices.

#### To send an item

- Select an item, for example ➤ Contacts and select a contact.
- 2 ► More ► Send Contact
  - ▶ Via Bluetooth.
- 3 Select the device to send the item to Select.

#### To receive an item

- ▶ Settings ▶ the Connectivity tab
- ▶ Bluetooth ▶ Turn On. Make sure the phone is visible, ▶ 67 To show or hide your phone. When you receive an item, follow the instructions that appear.

#### To add a Bluetooth handsfree

- 1 ▶ Settings ▶ the Connectivity tab
  - ▶ Bluetooth ▶ Handsfree.
- 2 ▶ Yes if you are adding a Bluetooth handsfree for the first time or ▶ My Handsfree ▶ New Handsfree ▶ Add if you are adding another Bluetooth

handsfree. Ensure that your handsfree is in pairing mode. Consult the device user guide for more information.

## Transferring sound

Transfer the sound for calls when using a Bluetooth handsfree. You can also transfer the sound for calls using the keypad.

# To transfer sound when using a handsfree

During a call, ► More ► Transfer Sound and select a device.

## Directing sound

Direct sound when answering a call with the phone keypad or the handsfree button.

# To direct sound when answering a call with a handsfree

- 1 ➤ Settings ➤ the Connectivity tab
   ➤ Bluetooth ➤ Handsfree ➤ Incoming
   Call.
- 2 ▶ In Phone to direct to the phone or ▶ In Handsfree to direct to the handsfree.

#### Remote control

Use your phone as a remote control device to control computer applications such as a media player or Microsoft<sup>®</sup>

PowerPoint® presentations. Your computer must support Bluetooth HID Profile.

#### To select remote control

- 1 ▶ Entertainment ▶ Remote Control.
- 2 Select an application to use and the computer to connect to.

#### File transfer

Use a computer equipped with Bluetooth to view and transfer files in the file manager. Use drag-and-drop functionality to:

- Transfer files between phone and computer.
- Move and organize files.
- Delete files from the phone.

# Infrared port

Use the infrared port as a transfer method with compatible devices. You can, for example, synchronize calendar items • 64 Synchronizing.

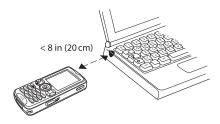


ന് When connecting to a computer, refer to its user documentation. Make sure that computer infrared speed is set to 115200 bps.

#### To turn the infrared port on

- ▶ Settings ▶ the Connectivity tab
- ▶ Infrared Port ▶ On or ▶ 10 Minutes to turn on for 10 minutes.

#### To connect two devices



- Turn on infrared in both devices.
- 2 Make sure the infrared port on your phone is facing the infrared port on the other device with a maximum distance of 8 inches (20 cm).

# To send an item using the infrared port (for example a contact)

- 1 Turn on infrared in both devices.
  - Contacts and select a contact.
- 2 ► More ► Send Contact ► Via Infrared.

# Transferring files using the USB cable

When you connect your phone to a computer using the USB cable, the phone memory and Memory Stick appear as drives or devices on the computer. If you are a Windows user, you can install the USB cable drivers using the CD that comes with your phone, \$\int 69\textit{ To install and use the USB cable.}

Only use the USB cable that comes with the phone, and connect the USB cable directly to your computer. Do not remove the USB cable from the phone or computer during file transfer, as this may corrupt the Memory Stick and the phone memory. You cannot view the transferred files in your phone until you have removed the USB cable from the phone.

You can use the drag-and-drop functionality in your computer to:

- Transfer files between your phone and the computer.
- Move, delete and organize files in the phone memory or on the Memory Stick.

#### To install and use the USB cable



- Uninstall any previously used mobile phone communication software, such as synchronization software, from your computer.
  - 1 Computer: Install the Sony Ericsson PC Suite from the CD that comes with your phone.
  - 2 Connect the USB cable to your phone and the computer.
  - 3 Phone: In the pop-up ▶ Phone Mode to synchronize with the computer or to use your phone as a modem. ▶ File Transfer to transfer music, pictures and other files to your phone. The phone will turn off in File Transfer mode.

- 4 For safe disconnection of the USB cable in File Transfer mode, right-click on the Removable Disk icon in Windows Explorer and select Eject.
- 5 Remove the USB cable from your phone.

# Update service

Keep your phone updated with the latest software. When a new software version is available, you can download and install it without affecting the user data in your phone.

Choose one of the following methods to update your phone:

- · over the air via your phone or
- online via the provided USB cable and an Internet-connected computer.



The Update service requires data access (GPRS). Your operator will provide you with a subscription with data access and with price information.

#### Before you start

If settings are not in your phone

→ 61 Settings.

## To use Update service over the air

- Settings ▶ the General tab ▶ Update Service.
- 2 ► Search for Update to search for the latest available software. Start the update process by following the installation instructions, or ► Software Version to display the current software installed in your mobile phone, or ► Reminder to set when to search for new software

# To use Update service online

- Connect the USB cable to the computer and the phone.
- 2 Visit www.SonyEricsson.com/support.
- 3 Select a region and country.
- 4 Enter the product name.
- 5 Select Sony Ericsson Update Service and follow the instructions.

# More features

Alarm clock, calendar, tasks, profiles, time and date, SIM card lock, etc.

## Alarm clock

Set an alarm for a specific time. You can also set an alarm to recur on specific days. The alarm signal is on even if the phone is set to silent or turned off.



்ட் If you choose Radio as the alarm signal, please make sure that the handsfree is connected to the phone.

#### To use alarms

- ▶ Organizer ▶ Alarms and select an option:
- ► Alarm set a time ► Save.
- ▶ Recurrent Alarm, Set the time and select days ▶ Mark ▶ Done.
- ► Alarm Signal ► Radio or Sounds.

#### To snooze or turn an alarm off

To turn the alarm signal off when it sounds, press any key or ▶ Snooze. If you do not want the alarm to be repeated ▶ Turn Off.

#### To cancel an alarm

- ▶ Organizer ▶ Alarms ▶ Alarm
- ▶ Turn Off.

## Calendar

You can use the calendar to keep track of important meetings. The calendar can be synchronized with a computer calendar or with a calendar on the Web • 64 Synchronizing.

#### Appointments

Add new appointments or use existing appointments as templates. You can also set reminders for appointments.

### To add a new appointment

- 1 ▶ Organizer ▶ Calendar and select
  - a date ► Select ► New Appointment ▶ Add.
- 2 Enter details and confirm each entry.

## To view an appointment

- 1 ▶ Organizer ▶ Calendar and select a day (appointment days marked in bold).
- 2 Select an appointment ▶ View.

## To view a calendar week

- ▶ Organizer ▶ Calendar ▶ More
- ▶ View Week.

#### To set when reminders should sound

- 1 ▶ Organizer ▶ Calendar ▶ More
  - ▶ Advanced ▶ Reminders.

2 ► Always for a reminder to sound even when the phone is turned off or set to silent. When the reminder sounds ▶ Yes to read the appointment or ▶ No to turn off the reminder. A reminders option set in the calendar affects a reminders option set in tasks.

# Navigating in your calendar

Use the navigation key to move between days or weeks. In the monthly and weekly views, you can also use the keypad as follows.

- C) Today's date
- 1) Back a week
- 3) Next week
- 4) Back a month
- 6 Next month
- Back a year

# Next year

### Calendar settings

- ▶ Organizer ▶ Calendar ▶ More to select an option:
- View Week view appointments of the week.
- · New Appointment add a new appointment.
- Change Date go to another date in the calendar.
- · Advanced find, set reminders or select a start day for the week.
- Delete delete appointments.

## Exchanging appointments

Exchange appointments using a transfer method. You can also synchronize appointments with a computer > 64 Synchronizing.

# To send an appointment

Select an appointment in the list for a certain day ▶ More ▶ Send and select a transfer method.

#### Tasks

Add new tasks or use existing tasks as templates. You can also set reminders for tasks.

#### To add a new task

- 1 ▶ Organizer ▶ Tasks ▶ New Task bb∆ ⊲
- 2 ▶ Task or Phone Call.
- 3 Enter details and confirm each entry.

#### To view a task

- ▶ Organizer ▶ Tasks and select a task
- View.

# To set when reminders should sound

- 1 ▶ Organizer ▶ Tasks and select a task More ▶ Reminders.
- 2 ► Always for a reminder to sound even when the phone is turned off or set to silent. When the reminder sounds ▶ Yes to read the task, or to call the phone

#### 72 More features

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number in a phone task. ► No to turn off the reminder. A reminders option set in tasks affects a reminders option set in the calendar.

## **Exchanging tasks**

Exchange tasks using a transfer method. You can also synchronize tasks with a computer • 64 Synchronizing.

#### To send a task

Select a task in the list of tasks for a certain day ▶ More ▶ Send and select a transfer method.

### Notes

Make notes and save them in a list. You can also show a note in standby.

#### To add a note

- ▶ Organizer ▶ Notes ▶ New Note
- ▶ Add and enter the note ▶ Save.

#### To edit notes

- 1 ▶ Organizer ▶ Notes and a list appears.
- 2 Select a note ► More and select an option.

## **Exchanging notes**

Exchange notes using a transfer method. You can also synchronize notes with a computer

→ 64 Synchronizing.

#### To send a note

Select a note ► More ► Send and select a transfer method.

#### Timer

Your phone has a timer. When the signal rings, press any key to turn it off

#### To set the timer

► Organizer ► Timer and set the hours, minutes and seconds for countdown

# Stopwatch

Your phone has a stopwatch that can save several laps. The stopwatch continues to run when you answer an incoming call.

#### To use the stopwatch

- 1 ▶ Organizer ▶ Stopwatch ▶ Start.
- 2 ► Stop or ► New Lap if you want a lap time.
- 3 To reset the stopwatch ▶ Reset.

# Light

Use the light as a flash light in dimly lit environments. The light can also be used as an SOS signal.



Do not look directly at the camera light diodes of the phone using a magnification device. Failure to comply with this warning may damage your eves.

## To use the light

- 1 ▶ Organizer ▶ Light.
- 2 Choose between On for 1 Minute, On. Off or SOS.

### Calculator

The calculator can add, subtract, divide and multiply.

#### To use the calculator

- ▶ Organizer ▶ Calculator.
- Press (a) or (b) to select ÷ x + . % =.
- Press © to delete the figure.
- Press (\*a/A) to enter a decimal point.

### Code memo

Save security codes, such as for credit cards, in the code memo. Set a passcode to open the code memo.

#### Checkword and security

To confirm that you have entered the correct passcode you must enter a checkword.

When you enter your passcode to open the code memo, the checkword is shown for a short time. If the passcode is correct, the correct codes are shown. If you enter the incorrect passcode, the checkword and the codes that are shown are also incorrect.

## To open code memo for the first time

- 1 ▶ Organizer ▶ Code Memo. A message with instructions appears ▶ Continue.
- 2 Enter a four-digit passcode ▶ Continue.
- 3 Re-enter the new passcode to confirm.
- 4 Enter a checkword (maximum 15 characters) ▶ Done. The checkword can consist of both letters and numbers.

#### To add a new code

- 1 ▶ Organizer ▶ Code Memo and enter your passcode ▶ New Code ▶ Add.
- 2 Enter a name associated with the code ▶ Continue.
- 3 Enter the code ▶ Done.

#### To change the passcode

- 1 ➤ Organizer ➤ Code Memo and enter your passcode ➤ More ➤ Change Passcode.
- 2 Enter your new passcode ▶ Continue.
- 3 Re-enter the new passcode ► Continue.
- 4 Enter a checkword ▶ Done.

### Forgot your passcode?

If you forget your passcode, you must reset the code memo.

#### To reset code memo

- 1 ▶ Organizer ▶ Code Memo and enter any passcode to access the code memo. The checkword and codes that are then shown are incorrect.
- 2 ► More ► Reset.
- 3 Reset Code Memo? appears ➤ Yes. The code memo is reset and all entries are cleared. The next time you enter the code memo, you must start at
  - → 74 To open code memo for the first time.

## **Profiles**

Your phone has predefined profiles that are set to suit a certain environment. You can reset all profile settings to the way they were set when you bought your phone.

#### To select a profile

Settings ➤ the General tab ➤ Profiles and select a profile.

## To view and edit a profile

- ▶ Settings ▶ the General tab ▶ Profiles
- ▶ More ▶ View and Edit.
- Ď:

You cannot rename the normal profile.

#### To reset profiles

- Settings ► the General tab ► Profiles
- More ➤ Reset Profiles.

#### Time and date

The time is always displayed in standby.

- To set the time ➤ Settings ➤ the General tab ➤ Time & Date ➤ Time.
   Enter the time ➤ Save.
- To set the time format ➤ Format and select an option.
- To set the date and date format
   ▶ Settings ▶ the General tab
  - ► Time & Date ► Date.

## SIM card lock

The SIM card lock protects your subscription, but not the phone itself, from unauthorized use. If you change SIM cards, your phone still works with the new SIM card.

Most SIM cards are locked at the time of purchase. If the SIM card lock is on, you have to enter a PIN (Personal Identity Number) every time you turn on your phone.

If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message PIN Blocked. To unblock it, you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator. You can edit your PIN and select a new four- to eight-digit PIN.

If the message Codes Do Not Match appears when you edit your PIN, you entered the new PIN incorrectly.

If the message Wrong PIN appears, followed by Old PIN:, you entered your old PIN incorrectly.

### To unblock your SIM card

- When PIN Blocked appears, enter your PUK ▶ OK.
- 2 Enter a new four- to eight-digit PIN No.
- 3 Re-enter the new PIN to confirm ▶ OK.

#### To edit your PIN

- 1 ➤ Settings ➤ the General tab ➤ Locks
   ➤ SIM Lock ➤ Change PIN.
- 2 Enter your PIN ▶ OK.

- 3 Enter a new four- to eight-digit PIN ▶ OK.
- 4 Re-enter the new PIN to confirm ▶ OK.

#### To turn the SIM card lock on or off

- 1 ➤ Settings ➤ the General tab ➤ Locks
  ➤ SIM Lock ➤ Protection and select
  On or Off.
- 2 Enter your PIN ► OK.

## Phone lock

Protect your phone against unauthorized use if it is stolen and the SIM card is exchanged. You can change the phone lock code (0000) to any four- to eight-digit personal code.

## Automatic phone lock

If the phone lock is set to automatic, you do not need to enter your phone lock code until a different SIM card is inserted in the phone.

It is important that you remember your new code. If you should forget it, you have to hand in your phone to your local Sony Ericsson retailer.

# To set the phone lock

- 1 ➤ Settings ➤ the General tab ➤ Locks
   ► Phone Lock ➤ Protection and select an alternative.
- 2 Enter the phone lock code ▶ OK.

#### 76 More features

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#### To unlock the phone

If the phone lock is on, enter your code ► OK

## To edit your phone lock code

- Settings ➤ the General tab ➤ Locks
- ▶ Phone Lock ▶ Change Code.

# Keypad lock

Lock the keypad to avoid dialing a number by accident.



Calls to the international emergency number 112 can still be made, even when the keypad is locked.

### Automatic keylock

In standby, automatic keylock means the keypad is locked a short while after you last pressed a key.

#### To set the automatic keylock

- Settings ➤ the General tab ➤ Locks
- ▶ Automatic Keylock.

# To lock the keypad manually

In standby, press (★a/A=0) ► Lock Keys. You can still answer an incoming call and the keypad locks again after the call. The keypad remains locked until vou unlock it manually. To unlock the keypad manually, press (\*a/A=0) ▶ Unlock.

# Start-up screen



You can select a start-up screen that will appear that will appear when you turn your phone on.

# To select a start-up screen

- ▶ Settings ▶ the Display tab
- Start-up Screen and select an option.

# Troubleshooting

Why doesn't the phone work the way I want?

This chapter lists some problems that vou might encounter while using vour phone. Some problems require you to call your network operator, but you can easily correct most of the problems yourself.

However, if you need to hand in your phone for repair, please note that you may lose information and content that you have saved in your phone. You are advised to make a copy of such information before handing your phone in for repair.

For more support go to www.SonvEricsson.com/support.

I have problems with memory capacity or the phone working slowly Possible cause: The phone memory is full or the memory contents are not organized properly.

Solution: Restart your phone every day to free memory and increase the capacity of your phone.

You also have the option to do a Master Reset. Some of your personal data and settings you have made will be lost when doing this **⇒** 81 Master reset.

### No battery icon appears when I start charging the phone

Possible cause: The battery is empty or has not been used for a long time.

Solution: It may take up to 30 minutes before the battery icon appears on the screen.

# Some menu options appear in grey Possible cause: A service is not activated or your subscription does not support the function.

Solution: Contact your network operator.

Possible cause: Since you cannot send themes, pictures and sounds that are copyright protected, the Send menu is sometimes unavailable.

# I do not understand the language in menus

*Possible cause:* The wrong language is set in the phone.

Solution: Change the language → 19 Phone language.

I cannot turn on the phone Possible cause: The battery is discharged.

Solution: Recharge the battery → 8 To charge the battery.

Solution: Turn the phone on with the charger attached. If the phone starts, restart the phone with no charger attached.

# I cannot charge the phone or battery capacity is low

Possible cause: The charger is not properly connected to the phone.

Solution: Make sure that the charger connector clicks properly into place when connected ▶ 8 To charge the battery.

Possible cause: The battery connection is bad.

Solution: Remove the battery and clean the connectors. You can use a soft brush, cloth or q-tip, soaked with alcohol. Make sure that the battery is completely dry before you put it back. Check that the battery connectors in the phone are undamaged.

Possible cause: The battery is worn out and needs to be replaced.

Solution: Try another battery and charger for the same phone model, or visit your retailer and ask them to verify if the battery and charger are working properly.

# The phone turns itself off

Possible cause: The ① button has been pushed unintentionally.

Solution: Turn on the automatic key lock, or lock the keypad manually

77 Keypad lock.

Possible cause: The battery connection is bad.

Solution: Make sure the battery is inserted correctly → 7 To insert SIM card and battery.

#### I cannot use SMS/text messages on my phone

Possible cause: Settings are missing or incorrect.

Solution: Contact your network operator to find out the correct SMS service center setting ⇒ 35 Text messaging (SMS).

## I cannot use MMS/picture messages on my phone

Possible cause: Your subscription does not include data capability.

Solution: Please contact your network operator.

Possible cause: Settings are missing or incorrect.

Solution: Go to www.SonyEricsson.com/support, choose your phone model, then choose "Phone setup - MMS" under Software and setup and follow the instructions **→** 61 Settings.

#### I cannot use the Internet

Possible cause: Your subscription does not include data capability.

Solution: Please contact your network operator.

Possible cause: Internet settings are missing or incorrect.

Solution: Go to www.SonvEricsson.com/support. choose your phone model, then choose "Phone setup - WAP" under Software and setup and follow the instructions **▶** 61 Settinas.

### The phone cannot be detected by other users via Bluetooth

Possible cause: You have not turned Bluetooth on.

Solution: Make sure that Bluetooth is turned on and that your phone is visible to other users • 67 To show or hide your phone.

I cannot synchronize or transfer data between my phone and my computer, when using the included USB cable

Possible cause: The cable has not been properly detected and installed on your computer.

The software that came with your phone has not been properly installed on the computer.

Solution: Go to www.SonyEricsson.com/support, choose your phone model, then choose "Product information" -"Getting started". The guide

"Synchronizing the phone with a computer" contains installation instructions and a troubleshooting guide, that may assist you in solving the problem.

#### Master reset

The changes that you have made to settings and the content that you have added or edited, will be deleted.

If you select Reset Settings, the changes that you have made to settings will be deleted.

If you select Reset All, in addition to your changes to settings, all contacts, messages, personal data, and content that you have downloaded, received or edited will also be deleted.

### To reset the phone

- 1 ▶ Settings ▶ the General tab ▶ Master Reset.
- 2 ► Reset Settings or ► Reset All.
- 3 When instructions appear ▶ Continue.



if you select Reset All, content such as melodies and pictures that you have downloaded, received or edited is also deleted.

### Error messages

#### Insert SIM

Possible cause: There is no SIM card in the phone or you may have inserted it incorrectly.

Solution: Insert a SIM card 7 To insert SIM card and battery.

Possible cause: The SIM card connectors need cleaning.

Solution: Remove the SIM card and clean it. Also check that the card is not damaged in a way that may prevent connection to the phone connectors. In that case, contact your network operator for a new SIM card.

#### Insert Correct SIM Card

Possible cause: The phone is set to work only with certain SIM cards.

Solution: Check if you are using the correct operator SIM card for your phone.

#### Wrong PIN/Wrong PIN2

Possible cause: You have entered your PIN or PIN2 incorrectly.

Solution: Enter the correct PIN or PIN2

▶ Yes 

75 SIM card lock.

#### PIN Blocked/PIN2 Blocked

Possible cause: You have entered your PIN or PIN2 code incorrectly three times in a row.

Solution: To unblock **→** 75 SIM card lock.

#### Codes Do Not Match

Possible cause: The two codes that you have entered do not match.

Solution: When you want to change a security code (for example your PIN) you have to confirm the new code by entering exactly the same code again.

**⇒** 75 SIM card lock.

## No Netw. Coverage

Possible cause: Your phone is not receiving any radio signal, or the received signal is too weak.

Solution: Contact your network operator and make sure that the network has coverage where you are. If so, try to do a new search.

Possible cause: The SIM card is not working properly.

Solution: Insert your SIM card in another phone. If you still get the same or a similar message, please contact your network operator.

Possible cause: The phone is not working properly.

Solution: Insert your SIM card in another phone. If this works, it is probably the phone that is causing the problem. Please contact the nearest Sony Ericsson service location.

### Emerg. Calls Only

Possible cause: You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112

Solution: You have to move to get a signal that is strong enough. Contact your network operator and make sure your subscription is ok ▶ 24 Emergency calls.

#### Phone Lock

Possible cause: The phone is locked.

Solution: To unlock the phone

→ 76 Phone lock.

#### Phone Lock Code:

*Possible cause:* The phone lock code is required.

Solution: Enter the phone lock code. Your phone comes with the default phone lock code 0000 

76 Phone lock.

#### **PUK Blocked**

Possible cause: You entered your personal unblocking key code (PUK) incorrectly 10 times in a row.

Solution: Contact your network operator.

# Charging, Alien Battery

Possible cause: The battery that you are using is not a Sony Ericsson approved battery.

# Important information

Sony Ericsson Consumer Web site, service and support, safe and efficient use, end user licence agreement, warranty, declaration of conformity.

# Sony Ericsson Consumer Web site

On www.SonyEricsson.com there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

# Service and support

From now on you will have access to a portfolio of exclusive service advantages such as:

- · Global and local websites providing support.
- · A global network of Call Centers.
- An extensive network of Sony Ericsson service partners.

country	phone number
Australia	1-300 650 050
Argentina	800-333-7427
Austria	0810 200245
Bangalore	080-57505555
Belgium	02-7451611
Brazil	4001-0444
Canada	1-866-766-9374
Central Africa	+27 112589023
Chile	123-0020-0656
China	4008100000
Colombia	18009122135
Croatia	062 000 000

 A warranty period. Learn more about the warranty conditions in this user guide.

On www.SonyEricsson.com, under the support section in the language of your choice, you will find the latest support tools and information, such as software updates, Knowledgebase, Phone setup and additional help when you require it.

For operator-specific services and features, please contact your network operator for more information. You can also contact our Call Centers. See the phone number for the nearest Call Center in the list below. If your country/region is not represented in the list, please contact you local dealer. (The phone numbers below were correct at the time of going to print. On www.SonyEricsson.com you can always find the latest updates.)

In the unlikely event that your product needs service, please contact the dealer from whom it was purchased or one of our service partners. Save your original proof of purchase, you will need it if you need to claim warranty.

For a call to one of our Call Centers you will be charged according to national rates, including local taxes, unless the ohone number is a toll-free number.

#### email adress

questions.AU@support.sonyericsson.com questions.AR@support.sonyericsson.com questions.AT@support.sonyericsson.com question.IN@support.sonyericsson.com questions.BE@support.sonyericsson.com questions.BR@support.sonyericsson.com questions.CA@support.sonyericsson.com questions.CF@support.sonyericsson.com questions.CL@support.sonyericsson.com questions.CN@support.sonyericsson.com questions.CO@support.sonyericsson.com questions.CO@support.sonyericsson.com questions.HR@support.sonyericsson.com questions.HR@support.sonyericsson.com

 Czech Republic
 844 550 055

 Denmark
 33 31 28 28

 Finland
 09-299 2000

 France
 0 825 383 383

 Germany
 0180 534 2020

 Greece
 801-11-810-810

210-89 91 919 (from mobile)

Hong Kong 8203 8863 Hungary 01 437 7300

India 39011111 (Add STD code when dialing from a GSM connection)

 Indonesia
 021-2701388

 Ireland
 1850 545 888

 Italy
 06 48895206

 Malaysia
 03-78809800

 Mexico
 001-95-888-821-8408

 Mumbai
 022-56995555

 Netherlands
 0900 899 8318

 New Zealand
 0800-100150

 Norway
 815 00 840

 Philippines
 02-6351860

Poland 0 (prefix) 22 6916200 808 204 466 Portugal Romania (+4021) 401 0401 Russia 095 7870986 Singapore 67440733 Slovakia 02-5443 6443 South Africa 0861 632222 Spain 902 180 576 Sweden 013-24 45 00 Switzerland 0848 824 040 Taiwan 02-25625511 Thailand 02-2483030 0212 47 37 777 Turkey

United Arab Emirates

United Kingdom

United States

Venezuela

43 919880 08705 23 7237 1-866-766-9374 0-800-100-2250 questions.CZ@support.sonyericsson.com questions.DK@support.sonyericsson.com questions.Fl@support.sonyericsson.com questions.FR@support.sonyericsson.com questions.DE@support.sonyericsson.com

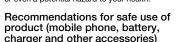
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# Guidelines for Safe and Efficient Use

Please read this information before using your mobile phone.

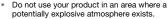
These instructions are intended for your safety. Please follow these guidelines. If the product has been subject to any of the conditions listed bellow or you have any doubt of the proper function make sure to have the product checked by certified service partner before charging or using it. Failure to do so might lead to risk for product malfunction or even a potential hazard to your health.



- Always treat your product with care and keep it in a clean and dust-free place.
- · Warning! May explode if disposed of in fire.
- Do not expose your product to liquid or moisture or humidity.
- Do not expose your product to extreme high or low temperatures. Do not expose the battery to temperatures above +60°C (+140°F).



- Do not expose your product to open flames or lit tobacco products.
- Do not drop, throw or try to bend your product.
- Do not paint your product.
- Do not attempt to disassemble or modify your product. Only Sony Ericsson authorized personnel should perform service.
- Do not use your product near medical equipment without requesting permission.
- Do not use your product when in, or around aircraft, or areas posted "turn off two-way radio".



 Do not place your product or install wireless equipment in the area above your car's air bag.



#### CHILDREN

KEEP OUT OF CHILDRENS REACH.
DO NOT ALLOW CHILDREN TO PLAY
WITH YOUR MOBILE PHONE OR ITS
ACCESSORIES. THEY COULD HURT
THEMSELVES OR OTHERS, OR
COULD ACCIDENTALLY DAMAGE
THE MOBILE PHONE OR ACCESSOR



COULD ACCIDENTALLY DAMAGE
THE MOBILE PHONE OR ACCESSORY. YOUR
MOBILE PHONE OR ITS ACCESSORY MAY
CONTAIN SMALL PARTS THAT COULD BE
DETACHED AND CREATE A CHOKING HAZARD.

# Power supply (Charger)

Connect the AC power adapter only to designated power sources as marked on the product. Make sure the cord is positioned so that it will not be subjected to damage or stress. To reduce risk of electric shock, unplug the unit from any power source before attempting to clean it. The AC power adapter must not be used outdoors or in damp areas. Never alter the cord or plug. If the plug will not fit into the outlet, have a proper outlet installed by a qualified electrician.

Use only Sony Ericsson branded original chargers intended for use with your mobile phone. Other chargers may not be designed to the same safety and performance standards.

# Battery

We recommend that you fully charge the battery before you use your mobile phone for the first time. A new battery or one that has not been used for a long time could have reduced capacity the first few times it is used. The battery should only be charged in temperatures between +5°C (+41°F) and +45°C (+113°F).

Use only Sony Ericsson branded original batteries intended for use with your mobile phone. Using other batteries and chargers could be dangerous. The talk and standby times depend on several different conditions such as signal strength, operating temperature, application usage patterns, features selected and voice or data transmissions when using the mobile phone.

Turn off your mobile phone before removing the battery. Do not allow the battery to be put into the mouth. Battery electrolytes may be toxic if swallowed. Do not let the metal contacts on the battery touch another metal object. This could short-circuit and damage the battery. Use the battery for the intended purpose only.

#### Personal medical devices

Mobile phones may affect the operation of cardiac pacemakers and other implanted equipment. Please avoid placing the mobile phone over the pacemaker, e.g. in your breast pocket. When using the mobile phone, place it at the ear opposite the pacemaker. If a minimum distance of 15 cm (6 inches) is kept between the mobile phone and the pacemaker, the risk of interference is limited. If you have any reason to suspect that interference is taking place, immediately turn off your mobile phone. Contact your cardiologist for more information

For other medical devices, please consult your physician and the manufacturer of the device.

#### Drivina

Please check if local laws and regulations restrict the use of mobile phones while driving or require drivers to use handsfree solutions. We recommend that you use only Sony Ericsson handsfree solutions intended for use with your product. Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in

their vehicles unless a handsfree kit with an external antenna supports the installation.

Always give full attention to driving and pull off the road and park before making or answering a call if driving conditions so require.

#### **Emergency calls**

Mobile phones operate using radio signals, which cannot guarantee connection under all conditions. Therefore you should never rely solely upon any mobile phone for essential communications (e.g. medical emergencies).

Emergency calls may not be possible in all areas, on all cellular networks, or when certain network services and/or mobile phone features are in use. Check with your local service provider.

#### **Antenna**

This phone contains a built in antenna. Use of antenna devices not marketed by Sony Ericsson specifically for this model could damage your mobile phone, reduce performance, and produce SAR levels above the established limits (see below).

#### Efficient use

Hold your mobile phone as you would any other phone. Do not cover the top of the phone when in use, as this affects call quality and may cause the phone to operate at a higher power level than needed, thus shortening talk and standby times.

# Radio frequency (RF) exposure and SAR

Your mobile phone is a low-power radio transmitter and receiver. When it is turned on, it emits low levels of radio frequency energy (also known as radio waves or radio frequency fields). Governments around the world have adopted comprehensive international safety quidelines.

developed by scientific organizations, e.g. ICNIRP

(International Commission on Non-Ionizing Radiation Protection) and IEEE (The Institute of Electrical and Electronics Engineers Inc.), through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure for the general population. The levels include a safety margin designed to assure the safety of all persons, regardless of age and health, and to account for any variations in measurements.

Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level of the mobile phone while operating can be well below this value. This is because the mobile phone is designed to use the minimum power required to reach the network.

Variations in SAR below the radio frequency exposure guidelines do not mean that there are variations in safety. While there may be differences in SAR levels among mobile phones, all Sony Ericsson mobile phone models are designed to meet radio frequency exposure auidelines.

For phones sold in the U.S., before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (that is, at the ear and worn on the body) as required by the FCC for each model. For body worn operation. this phone has been tested and meets FCC RF exposure guidelines when the handset is positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when used with the original Sony Ericsson body worn accessory intended for this phone. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

A separate leaflet with SAR information for this mobile phone model is included with the material that comes with this mobile phone. This information can also be found, together with more information on radio frequency exposure and SAR, on: www.SonvEricsson.com.

#### Accessible Solutions/Special Needs

For phones sold in the U.S., you can use your TTY terminal with your Sony Ericsson mobile phone (with the necessary accessory). For information on Accessible Solutions for individuals with special needs call the Sony Ericsson Special Needs Center at 877 878 1996 (TTY) or 877 207 2056 (voice), or visit the Sony Ericsson Special Needs Center at www.SonvEricsson-snc.com.

## Disposal of old electrical & electronic equipment

This symbol on the product or on its packaging indicates that this product shall not be treated as household

waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

#### Disposing of the battery

Please check local regulations for disposal of batteries or call your local Sony Ericsson Call Center for information



The battery should never be placed in municipal waste. Use a battery disposal facility if available.

# **End User Licence Agreement**

This wireless device ("Device") contains software owned by Sony Ericsson Mobile Communications AB ("Sony Ericsson") and its affiliated companies ("Sony Ericsson") and its third party suppliers and licensors ("Software").

As user of this Device, Sony Ericsson grants you a non-exclusive, non-transferable, non-assignable license to use the Software solely in conjunction with the Device on which it is installed. Nothing herein shall be construed as a sale of the Software to a user of this Device.

You shall not reproduce, modify, distribute, reverse engineer, decompile, otherwise alter or use any other means to discover the source code of the Software or any component of the Software. For avoidance of doubt, you are at all times entitled to ransfer all rights and obligations to the Software to a third party, solely together with the Device with which you received the Software, provided always that such third party agrees in writing to be bound by these rules.

You are granted this license for a term of the useful life of this Device. You can terminate this license by transferring all your rights to the Device on which you have received the Software to a third party in writing. If you fail to comply with any of the terms and conditions set out in this license, it will terminate with immediate effect.

Sony Ericsson and its third party suppliers and licensors are the sole and exclusive owner of and retain all rights, title and interest in and to the Software. Sony Ericsson, and, to the extent that the Software contains material or code of a third party, such third party, shall be entitled third party beneficiaries of these terms.

The validity, construction and performance of this license shall be governed by the laws of Sweden.

The foregoing shall apply to the full extent permitted by, when applicable, statutory consumer rights.

# **Limited Warranty**

Sony Ericsson provides this Limited Warranty for your mobile phone and original accessory delivered with your mobile phone (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Call Center (national rates may apply) or visit www.SonyEricsson.com to get further information.

#### Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year.

#### What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorized distributors or service partners, in the country/region\* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads or other information may be lost when your Sony Ericsson Product is repaired or replaced. At present Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain

downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

#### Conditions

- 1 The warranty is valid only if the original proof of purchase issued to the original purchaser by a Sony Ericsson authorized dealer, specifying the date of purchase and serial number\*\*, for this product, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
- 2 If Sony Ericsson repairs or replaces the Product, the repaired or replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
- 3 This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid. A rechargeable battery can be charged and discharged hundreds of times. However, it will eventually wear out this is not a defect. When the talk-time or standby time is noticeably shorter, it is time to replace your battery. Sony Ericsson recommends that you use only batteries and

- chargers approved by Sony Ericsson. Minor variations in display brightness and color may occur between phones. There may be tiny, bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable. Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.
- 4 Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
- 5 This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorized person.
- 6 The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.
- 7 Tampering with any of the seals on the Product will void the warranty.
- 8 THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY FRICSSON OR IT'S LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS; TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales/purchase contract.

#### \*EUROPEAN UNION (EU)

If you have purchased your Product in an EU country you can have your Product serviced. under the conditions set out above, within the warranty period in any EU country where an identical Product is sold by an authorized Sony Ericsson distributor. To find out if your Product is sold in the EU country you are in, please call the local Sony Ericsson Call Center. Please observe that certain services may not be possible elsewhere than in the country of original purchase, for example due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other EU countries. It may not be possible to repair SIM-locked Products. \*\* In some countries/regions additional information is requested. If so, this is clearly shown on the valid proof of purchase.

#### FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

# **Declaration of Conformity**

We, Sony Ericsson Mobile Communications AB of

Nva Vattentornet

S-221 88 Lund, Sweden

declare under our sole responsibility that our product

#### Sony Ericsson type AAF-1052051-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards 3GPP TS 51.010-1, EN 301489-7, EN 300328, EN 301489-17 and EN 60950, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive 99/5/EC with requirements covering EMC directive 89/336/EEC, and Low Voltage directive 73/23/EEC.

Lund, November 2005

**C€** 0682



Shoji Nemoto, Head of Product Business Unit GSM/UMTS

We fulfil the requirements of the R&TTE Directive (99/5/EC).

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